



#### Selore&S-Global 11 in 1 Docking Station Compatibility List

<b>Samsung</b>	Samsung Galaxy S10+/S10/S9+ /S9/S8+ /S8 Plus, Note 10/9/8
<b>Huawei</b>	Huawei Macbook Mate10/Mate10 pro/Mate20/ Mate20 pro/Mate30/ Mate30Pro
<b>Lenovo</b>	Lenovo Yoga 720-13IKB/Yoga 900-13ISK/Yoga 910/Yoga 920/Yoga 930
<b>Dell</b>	Dell XPS12(9250)/Dell XPS13(9350)/Dell XPS15(9550)/Dell Latitude 13 7000/Latitude 13 E7370L
<b>Microsoft</b>	Surface Pro7/Surface Go 2/Surface Pro 8/Surface Laptop 4/Surface Laptop 3/Surface Book2
<b>MacBook</b>	MacBook/MacBook Pro (2020/2019/2018/2017/2016), Macbook Air 2018-2020, Mac mini 2018-2020, iPad Pro 2018 or newer
<b>ASUS</b>	13" ASUS Zenbook UX330UA/ASUS ZenBook 3/ZenBook 3PRO/ZenBook X series/U306/U321 series/U4100ROG/U5100UQ/ROG series
<b>HP</b>	HP EliteBook 850 G6 / HP EliteBook 755 G5 / HP Probook X360 435 G7 / HP EliteBook 840 G5-G8 / HP Elitebook 845 G7 / HP Probook 450 G8 / HP EliteBook 850 G7 & G8
<b>System</b>	macOS Big Sur 11.0, Catalina 10.15 or later/ Windows 10, 8.1, 8, 7 or later/Android/Chrome OS
<b>NOTE</b>	The 11 in 1 docking station needs your laptop's USB C host to support DisplayPort/Video output. Please check if USB C port of your laptop supports DisplayPort/Video output. Please let us know if you don't know the USB C port compatible with our docking station, we will check for you

Please check if the USB C port of your laptop support DisplayPort Alt mode/video output before purchase

Thunderbolt 3/4 Port

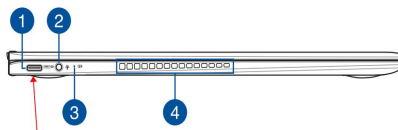
Right



1. Two Thunderbolt 4 Type-C ports with DisplayPort Alt Mode and Power Delivery

USB 3.2 Gen 1 Type-C

Left Side

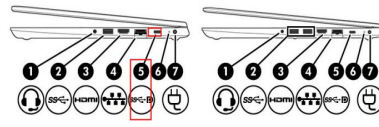


**1 USB Type-C/DisplayPort/Power (DC) input combo port**  
The USB (Universal Serial Bus) Type-C port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0. Use a USB Type-C adapter to connect your Notebook PC to an external display. Insert the bundled power adapter into this port to charge the battery pack and supply power to your Notebook PC.

## USB 3.1 Gen 1 Type-c

Right

**NOTE:** Refer to the illustration that most closely matches your computer.



(5)

USB Type-C power connector port, SuperSpeed port, and DisplayPort™ connector

Connects an AC adapter that has a USB Type-C connector, supplying power to the computer and, if needed, charging the computer battery.

— and —

Connects a USB device that has a Type-C connector, such as a cell phone, camera, activity tracker, or smartwatch, and provides high-speed data transfer.

— and —

Connects a display device that has a USB Type-C connector, providing DisplayPort output.

**NOTE:** Cables and/or adapters (purchased separately) may be required.

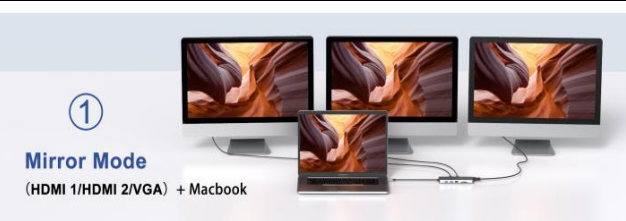
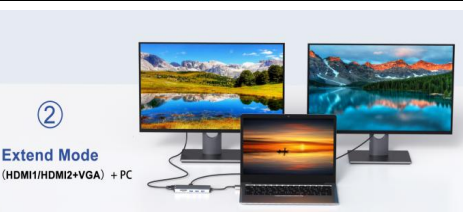
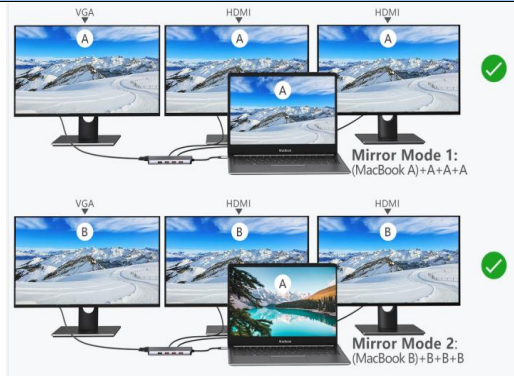
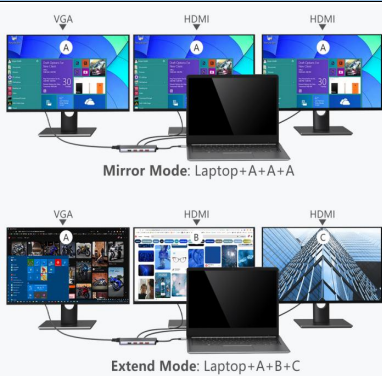
## The Resolution for Different System/Laptop

Status	Windows	macOS
HDMI 1	Host Laptop (DP1.2): Max 4K 30HZ Host Laptop (DP1.4): Max 4K 60HZ	Host Laptop (DP1.2): Max 4K 30HZ Host Laptop (DP1.4): Max 4K 60HZ
HDMI 2	Max 4K 30HZ	Max 4K 30HZ
VGA	Max 1080P	Max 1080P
HDMI 1 + HDMI 2	Max 4K 30HZ +1080P (mirror mode 1080P Max) (DP1.2)	Max 4K 30HZ
HDMI 1 + VGA	Max 1080P (The limti of the VGA)	Max 1080P (The limti of the VGA)
HDMI 2 + VGA	Max 1080P (The limti of the VGA)	Max 1080P (The limti of the VGA)
HDMI 1 + HDMI 2 + VGA	Max 1080P (The limti of the VGA)	Max 1080P (The limti of the VGA)

## Support MST for Windows, macOS Does not support MST

Windows System only supports 3 monitors(The fourth monitor will turn black due to the graphics of the windows system)

macOS only support mirror mode, does not support extended mode  
The external 3 monitors will be shown the same image but different from the laptop



FAQ	
What if the HDMI port does not work	<p>① Check if the HDMI cable is HDMI 2.0 (Please don't use the cable for too long)</p> <p>② Please confirm if you have plugged the HDMI port is correctly (The HDMI port needs an HDMI to HDMI port to work)</p> <p>③ Please plug and unplug the docking station, then enter the "windows + p" to active the laptop</p>
About the charging issue	<p>① Please use a power adapter over 65W due to the docking station will be withholding a part of the power (It is better to use your original power adapter if your laptop charging port is DC Power). It is normally below 50 ° C if the docking station gets warmer, but if it is too hot please contact me for a new replacement.</p> <p>② Please plug the charging port (Power Delivery port) before you use the docking station (Sometimes the docking station will not work if your laptop does not have enough power)</p>
What if the USB device is not detected	<p>① Right-click on My Computer</p> <p>② Select Management</p> <p>③ choose Device Manager</p> <p>④ choose Universal Serial Controller</p> <p>⑤ Right-click on Universal USB Hub-Disable Device</p> <p>⑥ Right-click on Universal USB Hub again to enable the device</p>
Why there is no pictures of the external monitors when I connect the monitors via the HDMI or VGA port this docking station	<p>① please check which functions are support by Your Laptop's Built-in USB C Port</p> <p>② If the type of the built-in USB C port of your laptop isn't the Fully Function port, then the HDMI, VGA, and 3.5mmJack of the hub don't work for your laptop.</p> <p>③ Check your HDMI cable.</p> <p>④ Plugin the Laptop's power adapter to the USB-C PD port before connecting external hard drives or multiple devices to the hub.</p>
Why does one of the monitor resolutions become lower than 1080P, when I extend 3 monitors from a windows laptop?	<p>At normal, when you connect 3 monitors, all three monitors will output 1080P resolution. However, it may happen that one of the monitor screen resolutions is lower than 1920 x 1080@60Hz on Windows Laptop DP1.2</p>
Please let us Know if having any issue	<a href="mailto:support01@seloretech.com">support01@seloretech.com</a>