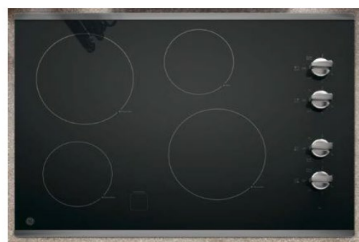


# Recall Information

## GE 30 in. Radiant Electric Cooktops

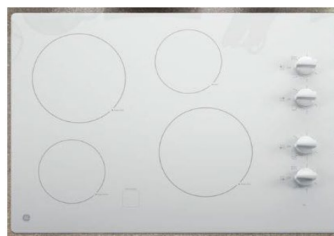
Recall Date: 11/30/2023



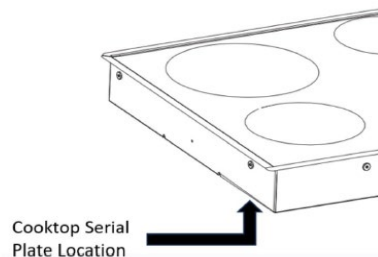
JP3030SJSS



JP3030DJBB



JP3030TJWW



Store SKU #	Product Description	UPC	Model #	Internet #	Online SKU #	Serial Number or Serial Number Prefix
1004863186	GE 30 in. Radiant Electric Cooktop in Stainless Steel with 4 Elements	084691809074	JP3030SJSS	205951511	1001327036	LT015466Q – LT015467Q LT048419Q – LT048420Q LT073851Q LT129159Q – LT129183Q MT- RT- ST-
1008470559	GE 30 in. Radiant Electric Cooktop in White with 4 Elements	084691809081	JP3030TJWW	205951512	1001327040	LT148064Q – LT148068Q LT118335Q MT- RT- ST-
1001364089	GE 30 in. Radiant Electric Cooktop in Black with 4 Elements	084691809609	JP3030DJBB	205951510	1001327004	LT081195Q – LT081286Q MT- RT- ST-

**Name of Product:** Knob-control electric radiant cooktops, model GE JP3030. This recall involves GE-branded JP3030 knob-controlled electric radiant cooktops manufactured from July 2022 through September 2022 with serial numbers beginning with prefixes LT, MT, RT or ST. The recalled cooktops have black or white glass cooktop surfaces and have four radiant burners with four corresponding “Hot Cooktop” lights and four burner control knobs located on the right side of the cooking surface. The above model numbers, UPC codes, and serial number prefixes are included in this recall. The model number, UPC code, and serial number of the cooktops are printed on the permanent on-product label located on the bottom of the unit, close to the front left burner location.

**Hazard:** The cooktop’s burners can remain on after use, even after being turned to the “off” position, due to misaligned burner knob stems and fractured burner knob components that can exist in units manufactured between July 2022 and September 2022, posing a burn hazard to consumers.

**Remedy:** Consumers should immediately contact GE Appliances to arrange for free installation of a replacement burner knob assembly. When not in use, turn the unit off at the circuit breaker. Do not leave flammable materials or empty cookware on or near the cooktop. In the affected units, the burner can remain on following use even after being turned to the “off” position. In this case, the “On” indicator light will not be illuminated, but the “Hot Cooktop” light corresponding to the burner will remain illuminated until power to the cooktop is turned off at the breaker switch.

**Consumer Contact:** Consumers can contact GE Appliances toll-free at 877-261-1509 from 8 a.m. to 5 p.m. ET Monday through Friday or online at <http://geappliances.com/ge/recall/jp3030-cooktop-2023> or <https://www.geappliances.com/> and click on the “JP3030 Cooktop Recall Information” button at the bottom of the webpage.

Post until March 29, 2024