

# SMT-A06

## WIRELESS ANDROID AUTO ACTIVATOR

### Question & Answer

Version.220922.SMT06

**Notice to all users:**

This wireless android auto activator is for converting wired android auto to a wireless only, supporting original car unit which equipped with OEM wired Android Auto, and aftermarket radios, such as for Boss, Alpine, Pioneer, JVC, Kenwood, etc.

For Sony aftermarket radios XAV-AX series which have original wired android auto, the audio issue is not optimized. Please contact the customer service team first for the news before using this wireless aa activator.



# QUESTIONS & ANSWERS

## Q1: Why it doesn't work for sony XAV-AX5600?



A:

I'm so sorry that the current firmware version still doesn't work well with the sony radio, specially for XAV-AX series. It's the Android Auto icon not able to be activated on some Sony radio's screen, causing the A2A adapter is not on work.

Without the 'smartBox-xxxx' Bluetooth device signal, it's not able to connect AA wirelessly.

## Q2: I always fail to upgrade the firmware, is there any tips?



A:

If the upgrade fail in several times, pls make sure that the 'smartBox\_XXXX' network device still can be searched & join in your Android Wi-Fi settings;

\*\* It needs to 'Switch P2P' on IP setting page at first, and then join again to the 'smartBox-XXXX' network in your Android's 'Wi-Fi Direct' settings

\*\* It usually **takes 3-4 minutes to upgrade** the new firmware and the orange/green light will not stop flashing until the upgrade is successful;

\*\* The 'smartBox\_XXXX' Wi-Fi device should be **forgotteed after the upgrade is finished**;

\* To avoid signal interference, pls forget or disconnect the other Android's Bluetooth devices before connecting to the adapter, such as the vehicle's Bluetooth or Bluetooth headphones.

## QUESTIONS & ANSWERS

### Q3: Why is it so hard to connect to my RAV4 with AA?



A:

I'm so sorry for the wireless A2A adapter is hard to connect to your car multimedia sometimes.

For some car units, such as the MM17/19 multimedia car unit, it needs to setup the Preferred service as 'Android Auto' at first before connecting to this A2A adapter.

Setup steps as below:

Setup >> General >> Preferred service >> select 'Android Auto'

### Q4: What can I do when I have other connection problem?



A:

Pls send the email to us at first, and subscribe the issue you have encountered. Further information & photos are helpful for our technicians to identify the cause of the problem:

- \* Screenshots of your Mobile's Bluetooth Settings;
- \* Operating video if available.

If it confirmed by the technicians that the current firmware might doesn't work well with your car, you can follow the technician's instruction and fill in your car model & year in the IP setting page.

\*\* Tips: this model SMT-A06 also supports OTG burning. Please feel free to contact our technician when the adapter stopped working after the upgrade. We will help you to reset the adapter back to factory settings.