

NARTA "LAUNDRY" PROMOTION 23 TERMS AND CONDITIONS

1. Instructions on how to claim and the gift card(s) form part of these Terms and Conditions. Participation in this offer is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer.
2. Claims are only open to Australian residents aged 18 years or over.
3. Employees (and their immediate families) of the Promoter, Participating Retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. The offer commences for purchases on 01/04/2023 and all purchases must be made by 11:59pm AEST on 30/04/2023 ("**Purchase Period**"). Claims to redeem a gift card will open from 01/04/2023 and close at 11:59pm AEST on 31/05/2023 ("**Claim Period**").
5. To be eligible to claim, claimants must purchase, and pay for in full, an eligible washing machine and/or dryer as listed in Annexure A ("**Eligible Product**"), from a Participating Retailer (as defined below) during the Purchase Period ("**Eligible Purchase**"). In the event a purchase receipt is not automatically handed to them, it is the claimant's responsibility to request one.
6. A "**Participating Retailer**" means any of the following retailers (including online):
 - Betta Home Living
 - Bing Lee
 - Bi-Rite Home Appliances
 - Designer Appliances
 - Fridge & Washer City
 - E&S
 - Hart & Co
 - JB Hi-Fi
 - Retravisio
 - Spartan Electrical
7. To claim, after making their Eligible Purchase, claimants must then complete the following steps during the Claim Period:
 - Visit laundrypromotion.com.au and follow the prompts to the promotion claim page;
 - Input the requested details Including:
 - a. Full name;
 - b. Mailing address;
 - c. Valid email address;
 - d. Mobile number;
 - e. Brand name of Eligible Product(s);
 - f. Model number of Eligible Product(s);
 - g. Serial number of Eligible Product(s);
 - h. Date the Eligible Product(s) were purchased;
 - i. Name of the Participating Retailer;
 - j. Upload a copy of the tax invoice/purchase receipt containing the Model No/s for the Eligible Purchase; and then
 - Submit the fully completed online claim form.

The claimant will then receive an email from the Promoter confirming that their claim has been submitted and is subject to verification. Successful claimants will then receive a second email from the Promoter confirming their claim is valid.

8. Multiple claims permitted, subject to the following: (a) a maximum of two (2) claims are permitted per person (for clarity, claimants can purchase up to two (2) Eligible Products); and (b) each claim must be submitted in accordance with claim requirements.
9. Every valid claim received during the Claim Period will receive a Visa Gift Card according to the number of Eligible Product/s purchased. Claimants will receive either (a) one (1) \$150 Visa Gift Card when one (1) Eligible Product is purchased; or (b) two (2) \$150 Visa Gift Cards when two (2) Eligible products of the same product type (ie a washer or a dryer) are purchased; or (c) one (1) x \$400 Visa Gift Card when two (2) Eligible Products consisting of a washer and dryer combination, from the same brand, are purchased in one transaction, or when one (1) Eligible Product consisting of a washer and dryer combination is purchased. Gift cards will be sent to the customer's email address as listed on their claim form. See Annexure A below for a full list of the Eligible Products.

At time of claim submission, the claimant may request to receive the Visa Card amount via a Physical Visa Card or a Digital Visa Card (issued by iGoDirect Group Pty Ltd ABN 17 110 897 320).

The Physical Visa Card will be delivered to the address supplied by claimant during the claim submission within two (2) weeks of claim approval date. The Visa Card must be activated by the 'Activation End Date' printed on the sleeve that contains the card which is mailed to the successful claimant. To activate the Visa Card, successful claimants must go online to www.activ8card.com.au and enter their details. If the card is not activated by the 'Activation End Date' it will immediately expire and the funds will be forfeited. To read the full Physical Visa Card Terms and Conditions, visit at <https://rewardscometrue.com.au/information/visa-tcs/>.

The Digital Visa Card will be delivered via email within ten (10) business days of confirmation of claim being approved. Digital Visa Cards are valid for the period shown on the Digital Visa Card and in the email containing the Digital Visa Card, and will expire on the date indicated on the face of the Digital Visa Card as shown in the True Rewards App. After the Digital Visa Card has expired it is no longer valid, and all transactions will be declined. To read the full Digital Visa Card Terms and Conditions, go to <https://truerewards.com.au/visa-gift-card-terms>.

10. The Promoter will fulfil each and every valid claim received during the Claim Period. Once the gift card has been sent by the Promoter (or supplier), the Promoter will not be responsible for any delay in delivery, loss or damage to the reward.
11. The Promoter reserves the right, at any time, to verify the validity of claims and the claimant's details (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
12. Incomplete or indecipherable claims will be deemed invalid.
13. Claimants must retain their original purchase receipt(s) as proof of purchase and for the purposes of submitting a claim. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant's claim rights and forfeiture of any right to a gift card. Purchase receipt(s) must clearly specify the store of purchase, that an Eligible Product was purchased, and that the purchase was made during the Purchase Period but prior to submitting the claim.

14. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the individual.
15. The Promoter's decision is final and no correspondence will be entered into.
16. If for any reason a claimant does not take / redeem a gift card by the time stipulated by the Promoter, then the gift card will be forfeited.
17. If any reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the reward with a reward to the equal value and/or specification.
18. Any ancillary costs associated with redeeming a gift card is not included. Redemption of a gift card is subject to any terms and conditions of the issuer including those specified on the gift card itself.
19. Gift cards, or any unused portion of a gift card, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
20. Gift cards are treated like cash. If claimant's gift card is lost or stolen it will not be re-issued and the value of the gift card will not be refunded.
21. Gift cards expire three (3) years (36 months) from the issue date. Any unused amount after the expiry date of the gift card will not be refunded or credited.
22. Claimants consent to the Promoter using their name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this offer (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
23. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to pandemic, technical difficulties, pandemic, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.
24. Any cost associated with accessing the offer website, or any other website related to the promotion, is the claimant's responsibility and is dependent on the Internet service provider used. The use of any automated software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that claimant invalid.
25. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and Visa (including its respective officers, employees and agents exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.
26. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) are not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the

Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift card value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of a gift card.

27. The Promoter collects personal information ("PI") in order to conduct the offer and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, reward suppliers and, as required, to Australian regulatory authorities. Submitting a claim is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.narta.com.au/privacy-policy. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All claims become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose claimant's PI entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By submitting a claim in this offer claimants consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

28. The Promoter is Narta International Pty Ltd (ABN 81 003 379 486) of Suite 3.02, Level 3, 19 Harris Street, Pyrmont NSW 2009.

Annexure A

Eligible Products - TBC

Brand	SKU
Beko	BFLB904ADG
Beko	BFL104ADW
Beko	BDPB904HG
Beko	BDPB904HW
Bosch	WAW28620AU
Bosch	WTW87564AU
ELECTROLUX-WHITEGOODS	EWF1042R7WB
ELECTROLUX-WHITEGOODS	EWF9024Q5WB
ELECTROLUX-WHITEGOODS	EDH903R9WB
ELECTROLUX-WHITEGOODS	EDH804U5WB
Westinghouse	WWF1044M7WA
Westinghouse	WDH804N8WA
Westinghouse	WDH804N7WA

F&P	DH9060C1
F&P	DH9060FS1
F&P	WH1060S1
F&P	WH1160F2
F&P	WH1160P3
F&P	WH1160S1
Haier	HDHP90AN1
Haier	HWF10AN1
Haier	HDHP80ANB1
Haier	HWF90ANB1
LG	WWT-1710W
LG	WWT-1710B
LG	WV10-1412B
LG	DVH10-10B
LG	WV9-1412W
Samsung	WW85T554DAW
Samsung	WW85T554DAB
Samsung	DV80T5420AW
Samsung	DV80T5420AB