

User Guide

2016



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Difference in Dimensions of Mac Models

New
MacBook
12-inch

MacBook
Air
11-inch

MacBook
Air
13-inch

MacBook
Pro
13-inch

MacBook
Pro
13-inch
w. Retina
Display

MacBook
Pro
15-inch
w. Retina
Display

Model Number	<u>A1534</u>	<u>A1465 / A1370</u>	<u>A1369/A1466</u>	<u>A1278</u>	<u>A1502 / A1425</u>	<u>A1398</u>
Diagonal	12-inch	11.6-inch	13.3-inch	13.3-inch	13.3-inch	15.4-inch
Height	0.14–0.52 inch (0.35–1.31 cm)	0.11-0.68 inch (0.3-1.7 cm)	0.11-0.68 inch (0.3-1.7 cm)	0.95 inch (2.41 cm)	0.71 inch (1.8 cm)	0.71 inch (1.8 cm)
Width	11.04 inches (28.05 cm)	11.8 inches (30 cm)	12.8 inches (32.5 cm)	12.78 inches (32.5 cm)	12.35 inches (31.4 cm)	14.13 inches (35.89 cm)
Depth	7.74 inches (19.65 cm)	7.56 inches (19.2 cm)	8.94 inches (22.7 cm)	8.94 inches (22.7 cm)	8.62 inches (21.9 cm)	9.73 inches (24.71 cm)
Weight	2.03 pounds (0.92 kg)	2.38 pounds (1.08 kg)	2.96 pounds (1.35 kg)	4.5 pounds (2.06 kg)	3.48 pounds (1.58 kg)	4.49 pounds (2.04 kg)

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Where Could I find out my Mac Model?

Make sure your MacBook is compatible with the Case before purchasing.

Identify

Macbook Air 11"	Model A1370 / A1465
Macbook 12"	Model A1543
Macbook Air 13"	Model A1369 / A1466
Macbook Pro 13"	Model A1278
Macbook Pro 13" w. Retina Display	Model A1425 / A1502
Macbook Pro 15" w. Retina Display	Model A1398

Your Macbook Model

Please kindly notice the model number "A1xxx" could be checked on the back of the laptop.



Model A# Here!

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How could I confirm my Mac Model? – New MacBook 12-inch

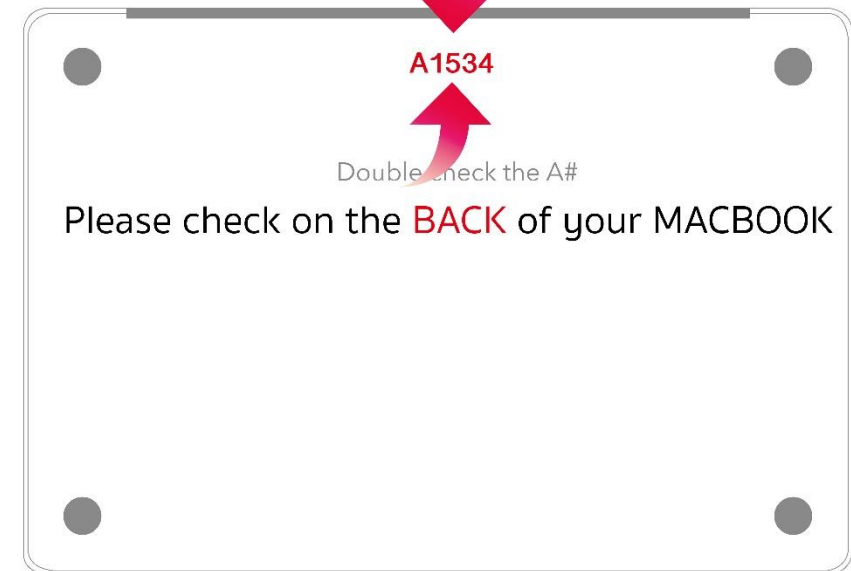


ATTENTION
Please Check your Macbook model

For Macbook 12" with Retina Display
(A1534) ONLY (Released on 2015–2016)



For Macbook 12" w. Retina display (A1534) ONLY
(New Release on 2015)



Model	Model A#	Fit or Not	Dimensions
Macbook Retina Display (12- inch, New Relrase 2015)	A1534		Macbook 12" with Retina Display (A1534)
Macbook Air (11 - inch, Mid 2010)	A1370		Height: 0.14-0.52 inch Width: 11.04 inch Depth: 7.74 inch Weight: 2.03 pounds

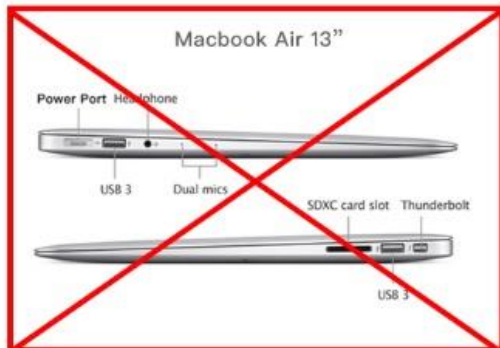
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How could I confirm my Mac Model? – MacBook Air 11-inch



ATTENTION
Please Check your Macbook model

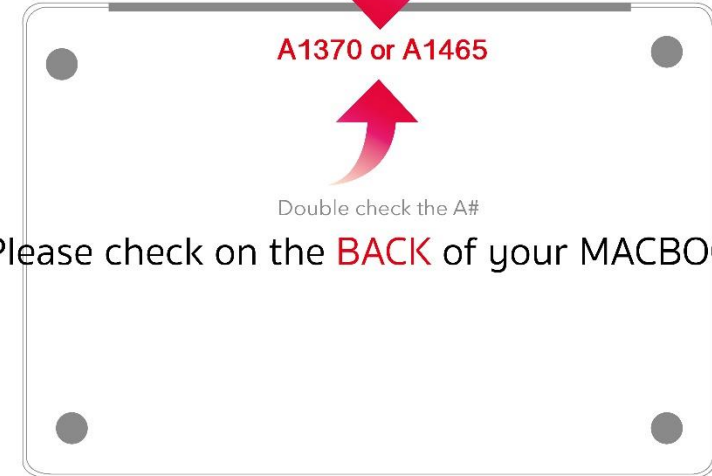
For Macbook Air 11"
(A1370/A1465) ONLY (Released on 2010–2016)



Macbook Air 11"



For Macbook Air 11" (A1370/A1465) ONLY
(Released on 2010-2015)



Model	Model A#	Fit or Not	Dimensions
Macbook Air (11 - inch, Early 2015)	A1465		Macbook Air 11” (A1370/A1465)
Macbook Air (11 - inch, Early 2014)			
Macbook Air (11 - inch, Mid 2013)			
Macbook Air (11 - inch, Mid 2012)			
Macbook Air (11 - inch, Mid 2011)			
Macbook Air (11 - inch, Late 2010)	A1370		
Macbook Air (11 - inch, Mid 2009)	A1304		Height: 0.11-0.68 inch Width: 11.8 inch Depth: 7.56 inch Weight: 2.38 lb
Macbook Air (11 - inch, Late 2008)			
Macbook Air (11 - inch, Early 2008)			
	A1237		

3

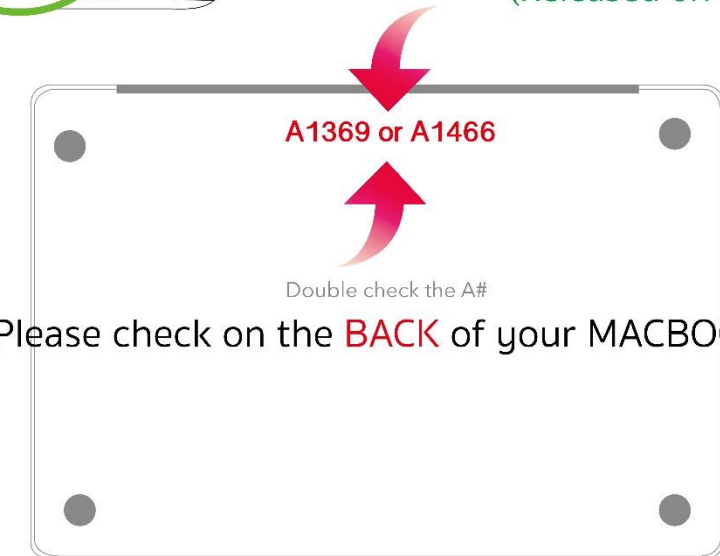
How could I confirm my Mac Model? – MacBook Air 13-inch



ATTENTION
Please Check your Macbook model



For Macbook Air 13" (A1369/A1466) ONLY
(Released on 2010-2015)



Please check on the **BACK** of your MACBOOK

Model	Model A#	Fit or Not	Dimensions
Macbook Air (13 - inch, Early 2015)	A1466		Macbook Air 13" (A1369/A1466) Height: 0.11-0.68 inch Width: 12.8 inch Depth: 8.94 inch Weight: 2.96 pounds
Macbook Air (13 - inch, Early 2014)			
Macbook Air (13 - inch, Mid 2013)			
Macbook Air (13 - inch, Mid 2012)			
Macbook Air (13 - inch, Mid 2011)	A1369		
Macbook Air (13 - inch, Late 2010)			
Macbook Air (13 - inch, Mid 2009)	A1304		
Macbook Air (13 - inch, Late 2008)			
Macbook Air (13 - inch, Early 2008)			
	A1237		

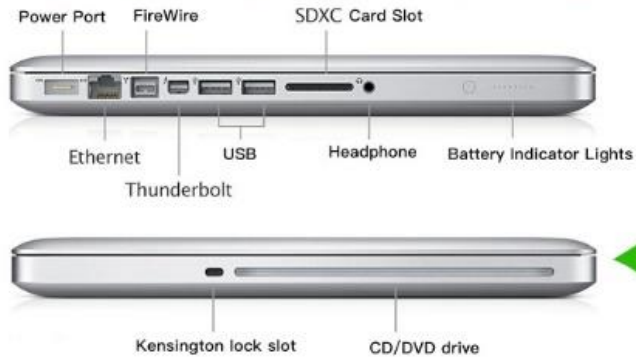
3

How could I confirm my Mac Model? – MacBook Pro 13-inch



ATTENTION
Please Check your Macbook model

For Macbook Pro 13" with CD/DVD drive
(A1278) ONLY (Released on 2010–2016)



For Macbook Pro 13" with CD/DVD drive
(A1278) ONLY (Released on 2009-2014)



A1278

Double check the A#

Please check on the **BACK** of your MACBOOK

Model	Model A#	Fit or Not	Dimensions
Macbook Pro CD/DVD drive (13 - inch, Mid 2012)	A1278		Macbook Pro 13" with CD/DVD drive (A1278)
Macbook Pro CD/DVD drive (13 - inch, Late 2011)			
Macbook Pro CD/DVD drive (13 - inch, Early 2011)			
Macbook Pro CD/DVD drive (13 - inch, Mid 2010)	A1502		Height: 0.95 inch Width: 12.78 inch Depth: 8.94 inch Weight: 4.5 lb
Macbook Pro Retina (13 - inch, Late 2013)			
Macbook Pro Retina (13 - inch, Mid 2014)			
Macbook Pro Retina (13 - inch, Late 2013)			
Macbook Pro Retina (13 - inch, Early 2013)	A1425		
Macbook Pro Retina (13 - inch, Late 2012)			

3

How could I confirm my Mac Model? – MacBook Pro 13-inch w. Retina Display



ATTENTION
Please Check your Macbook model

For Macbook Pro 13" with Retina Display
(A1425/A1502) ONLY (Released on 2010–2016)



For Macbook Pro 13" with Retina Display
(A1425/A1502) ONLY (Released on 2012-2015)

A1425 or A1502

Double check the A#

Please check on the **BACK** of your MACBOOK

Model	Model A#	Fit or Not	Dimensions
Macbook Pro Retina Display (13 - inch, Mid 2015)	A1502		Macbook Pro 13" with Retina Display (A1425/A1502)
Macbook Pro Retina Display (13 - inch, Early 2015)			
Macbook Pro Retina Display (13 - inch, Mid 2014)			
Macbook Pro Retina Display (13 - inch, Late 2013)			
Macbook Pro Retina Display (13 - inch, Early 2013)	A1425		Height: 0.71 inch Width: 12.35 inch Depth: 8.62 inch Weight: 3.42 lb
Macbook Pro Retina Display (13 - inch, Late 2012)			
Macbook Pro CD/DVD drive (13 - inch, Mid 2012)	A1278		
Macbook Pro CD/DVD drive (13 - inch, Late 2011)			
Macbook Pro CD/DVD drive (13 - inch, Early 2011)			

3

How could I confirm my Mac Model? – MacBook Pro 15-inch w. Retina Display



ATTENTION
Please Check your Macbook model

For Macbook Pro 15" with Retina Display
(A1398) ONLY (Released on 2010–2016)



For Macbook Pro 15" with Retina Display
(A1398) ONLY (Released on 2012-2015)



A1398

Double check the A#

Please check on the **BACK** of your MACBOOK

Model	Model A#	Fit or Not	Dimensions
Macbook Pro Retina Display (15 - inch, Mid 2015)	A1398		Macbook Pro 15" with Retina Display (A1398) Height: 0.71 inch Width: 14.13 inch Depth: 9.73 inch Weight: 4.46
Macbook Pro Retina Display (15 - inch, Early 2015)			
Macbook Pro Retina Display (15 - inch, Mid 2014)			
Macbook Pro Retina Display (15 - inch, Late 2013)			
Macbook Pro Retina Display (15 - inch, Early 2013)			
Macbook Pro Retina Display (15 - inch, Late 2012)	A1286		
Macbook Pro CD/DVD drive (15 - inch, Mid 2012)			
Macbook Pro CD/DVD drive (15 - inch, Late 2011)			
Macbook Pro CD/DVD drive (15 - inch, Early 2011)			

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Frequently Asked Question – Product Care

1. Will my MacBook fit iBenzer case?

MacBook has different dimensions, they are as follows:

MacBook Air 11" model A1370/A1465: 11.8 x 7.56 x 0.68 inch

MacBook 12" with Retina Display model A1534: 11.04 x 7.74 x 0.14 inches

MacBook Air 13" model A1369/A1466: 12.8 x 8.94 x 0.68 inches

MacBook Pro 13" model A1278: 12.78 x 8.94 x 0.95 inches, with CD-ROM Drive

MacBook Pro 13" with Retina Display model A1502/A1425: 12.35 x 8.62 x 0.71 inches, without CD-ROM Drive

MacBook Pro 15" model A1286: 14.35 x 9.9 x 0.95 inches, with CD-ROM Drive

MacBook Pro 15" with Retina Display model A1398: 14.13 x 9.73 x 0.71 inches, without CD-ROM Drive

Due to various models and sizes, different MacBooks are not compatible with the same case. Please double check your MacBook model before your purchase.

2. Will your MacBook cases fit all MacBook models?

No, due to different models and sizes, they are not compatible with the same case.

You should double check your MacBook model before your purchase. To ensure that you are ordering the correct case, please check our Model Size Guide to confirm that your MacBook is included on our fit list.

3. What is the difference among the Soft Skins / Neon Party / Silky Smooth/ LeUniq?

The Soft Skin Series is made by Hard Plastic with a smooth finish and provides basic protection.

The Neon Party Series is made by Smooth Finish Hard Plastic using the most up-to-date mold which guarantees the longer durability of the case providing the all-around protection. It also has independent design patterns which make the case unique from all the others.

The Silky Smooth Series is made by Hard Plastic which is coated by special Silky Leather. The case feels very comfortable and looks shiny and attractive under sunshine or lights.

LeUniq series is made by Smooth Finish Hard Plastic. It is a Global Limited Edition case series with mass-elected unique designs among well-known designers.

4. How do I clean my MacBook case?

We do not recommend you clean the case. It will cause fingerprint and color fading.

Please keep in mind that we do not warrant our products for finish damages caused by any type of cleaning or attempts to clean the case.

5. What do I do if I found a counterfeit website or dealer?

Please report the counterfeit product through Amazon using the following link:

<http://www.amazon.com/gp/help/reports/contact-us>

6. What should I do if I think this item is defective?

Please contact us at by clicking Contact Seller in Amazon system. Please be sure to provide your order ID and the photo confirmation.

7. Where can I find instructions on how to apply, remove, or troubleshoot one of your cases?

Many of our product pages include an installation instructions image and video. If you don't see one, your next best bet would be checking out our video on the page of following link:

<http://www.amazon.com/gp/product/B00D9UU012/>

8. Does the Apple Logo shine through clearly, or is it fuzzy and hard to see clearly?

Transparency is different from color to color, Black and Gold are nontransparent. In the meantime, please kindly notice for MacBook 12'', it doesn't have a light-up logo. Therefore, Apple Logo does not shine for MacBook 12''.

4

Frequently Asked Question – Shipping & Returns

1. How long does it take to ship?

For Amazon Prime and purchased from Amazon, it will take 2-3 days for delivery. If your order was purchased by the merchant, it will take 3-7 business days for delivery. It also varies depending on when you placed the order, it might take up to 1-3 business days before your order gets shipped.

Note: Our warehouse is closed on the weekends and on U.S. Holidays.

2. Do you ship internationally?

Sorry, we do not provide international shipping.

3. What are your shipping charges?

The shipping is free if you choose standard shipping service. Express shipping service for 2-5 days costs\$5.

4. What is your return policy?

If you are not completely satisfied with your purchase, you can return it within 30 days.

Return within 30 days of receipt in the UNUSED and ORIGINAL condition.

Any item that is not in its original condition, damaged or missing parts for reasons not due to our error: up to 50% of the item's price

-We are not liable for inbound and outbound shipping fee for reasons not due to our error.

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Frequently Asked Question – Warranty

1. What is your warranty policy?
All iBenzer Products have a one-month product warranty.
2. Do I have to reorder on Amazon if I want to do an exchange or replacement?
If your order was fulfilled by the merchant you don't have to reorder.
3. What does your warranty cover?
Defective or Damaged Products.
4. My case cracked, can I get a replacement?
Please contact our customer service at by clicking Contact Seller in Amazon system regarding this issue. Be sure to provide your order ID and photo confirmation.
5. How do I process a replacement for a defective product?
Please contact our customer service at by clicking Contact Seller in Amazon system regarding this issue. Be sure to provide your order ID and photo confirmation.
6. I received a product as a gift and want to know if I can still make a claim without a receipt?
Please kindly notice order without the tracking order ID will not be accepted. It will be appreciated if you would provide a receipt or your order ID.

4

Frequently Asked Question – Other

1. For more questions please kindly contact us at: <http://www.amazon.com/gp/help/customer/display.html>