SwannOne

Video Monitoring Kit

Quick Start Guide

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SwannOne

Welcome

Congratulations on your purchase of the SwannOne™ Video Monitoring Kit - the smart alarm security & video monitoring for your home in one simple solution.

This guide introduces the exciting things in your SwannOne Video Monitoring Kit and shows you how to get devices up and running right away.

Technical Support

Get more information regarding the setup and use of your SwannOne products on the web at swannone.com, or contact our multi-lingual support team anytime via:

USA & Canada	1800 627 2799
UK & Europe	0808 168 9031
Australia	1800 788 210
New Zealand	0800 479 266

support@swannone.com

What's in your Kit?

Smart Hub

The wireless multi-platform Smart Hub enables control of all your SwannOne devices from your smartphone. Complete with internal battery backup and USB charging ports, the Smart Hub has a built-in microphone to listen out for glass breakage.

Key Fob

The Key Fob Remote Control allows you to activate Home, Away and Night modes without the need for a smartphone.

Motion Sensor & Window/Door Sensor

The Motion Sensor detects movement in a surrounding area while the Window/Door Sensor is a magnetic two-piece device that helps you monitor the opening and closing of doors and windows. Fitted with 3M Command™ Mounting Strips, they can be easily installed just about anywhere.

SoundView Indoor Camera

The SoundView Indoor Camera monitors the inside of your home and records events whenever motion or sounds of interest are detected and notifies you on your smartphone.
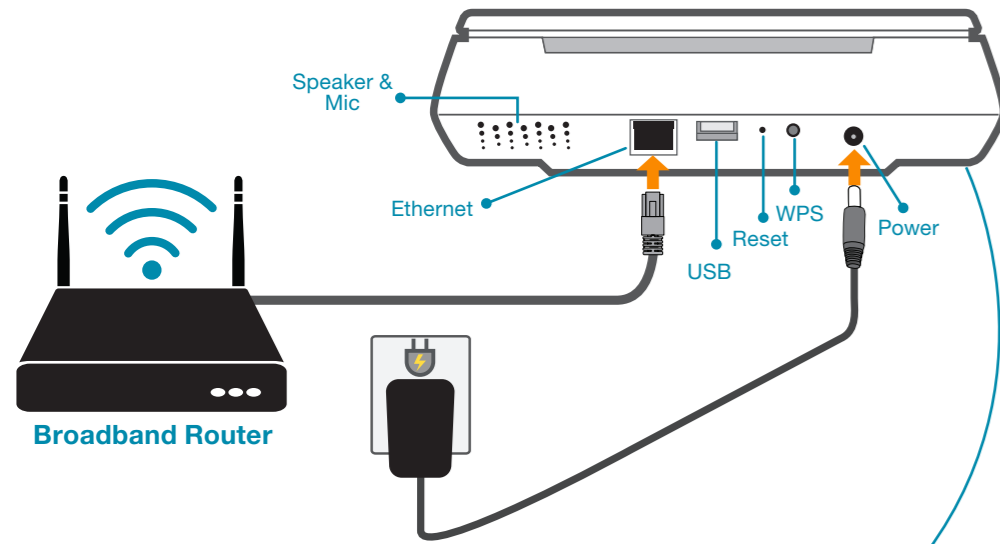
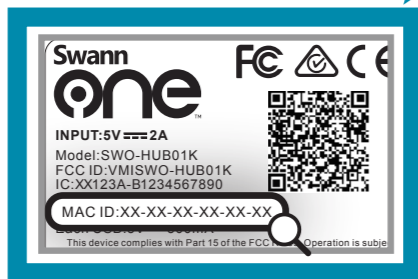# Follow these simple steps to set up your Video Monitoring Kit

1 Prepare Devices

SwannOne products are designed to be easy to set up. However, if at any time you need help or get stuck, please visit the Frequently Asked Questions (FAQ) page at swannone.com where you can find answers to frequently asked questions & more.

Smart Hub

Connect your Smart Hub to the Internet and a power outlet with the included Ethernet cable and power adapter.

Speaker & Mic
Ethernet
USB
Reset
WPS
Power

Broadband Router

The sticker on the base of your Smart Hub contains the information you need to register your Hub.
Take note of the MAC ID.

Swann One
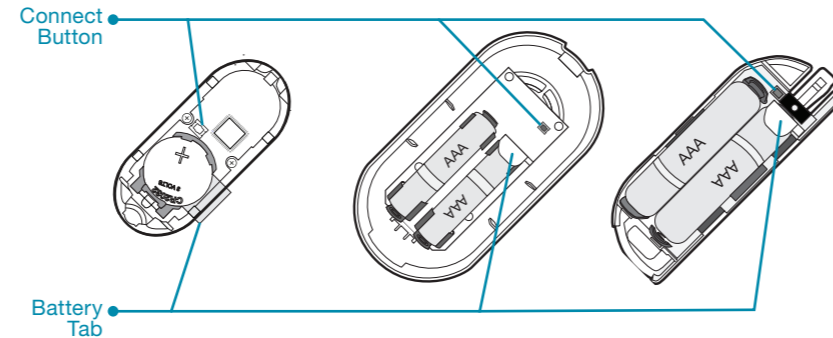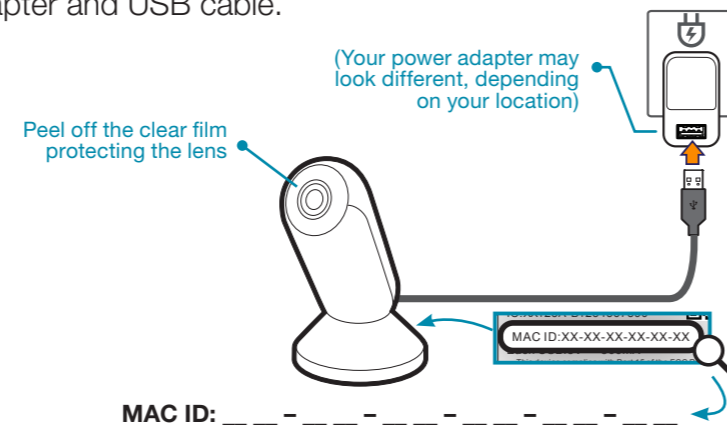INPUT:5V ⎓ 2A
Model:SWO-HUB01K
FCC ID:VMISWO-HUB01K
IC: XX123A-B1234567890
MAC ID:XX-XX-XX-XX-XX-XX
This device complies with Part 15 of the FCC ... Operation is subject ...

Jot it down here!
MAC ID: __ __ - __ __ - __ __ - __ __ - __ __ - __ __

Key Fob and Motion & Window /Door Sensors

Batteries are pre-fitted inside your devices.
To activate, remove the cover and pull the battery tab.

Connect Button

Battery Tab

SoundView Indoor Camera

Plug your camera into a power outlet using the included power adapter and USB cable.

(Your power adapter may look different, depending on your location)

Peel off the clear film protecting the lens

MAC ID:XX-XX-XX-XX-XX-XX

MAC ID: __ __ - __ __ - __ __ - __ __ - __ __ - __ __

2 Create Account

Before you can install your kit, you must create a SwannOne account. Your SwannOne account is what you use to control and manage your SwannOne devices and services.

Go to home.swannone.com using a web browser on your computer, and sign up for a SwannOne account.
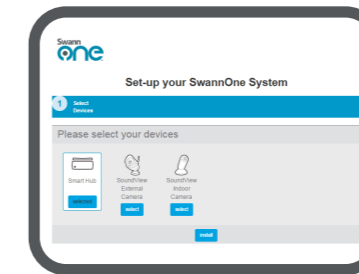
home.swannone.com

3 Install Devices

Log in to your new SwannOne account at home.swannone.com. The first time you sign in, you will be prompted to install the hub and camera.

When you have selected your devices, click **"Install"** and follow the on-screen instructions to:

- register the hub and camera
- connect to a wireless network
- pair devices such as the key fob and sensors
- perform walk-tests to check your devices are working correctly

Set-up your SwannOne System
Please select your devices

Top Tips

- We've designed the hub to look stylish next to any decor, so feel free to move it around once it's connected to Wi-Fi. As long as the hub is within coverage of your wireless router, it will automatically reconnect.
- The strongest possible overall coverage for all your SwannOne devices is achieved when the hub is placed somewhere in the middle of your home. Try to keep it away from metal barriers, microwaves and Bluetooth devices as they may potentially cause interference.
- Using integrated audio analytics technology, the hub can detect a variety of sounds such as glass breakage. For sounds to be processed and classified correctly, avoid placing the hub next to devices generating humming noises such as fans and computers.
- Customize and expand your SwannOne system easily at any time via your SwannOne account web dashboard. From cameras and sensors, to power plugs and locks - you can keep adding products as your needs change.

4 Download App

Stay connected and manage your SwannOne Smart Home system wherever* you are. Receive sensor alerts, watch what's going on, and much more.

Simply download the SwannOne mobile app for iOS or Android on your smartphone or tablet from the Apple App Store or Google Play.

Download on the App Store
GET IT ON Google play

* Internet connection required.