

## NEED HELP?

### Important Tips

#### A simple solution to most problems

- ▶ Reboot your receiver. Press the **RESET** button next to the smart card slot.

#### Do not unplug your receiver

- ▶ If you unplug it you may miss the most recent updates that improve our service.
- ▶ The **DIRECTV** receiver is designed to consume very little energy while not in use.

#### Do not remove the smart card from the receiver

- ▶ Make sure you receive all the updates from DIRECTV services by keeping the smart card inserted in the receiver. If you are a customer with Pre-payment and want to recharge your card, you must keep your card in the receiver.

#### How to get your smart card number

- ▶ Press **INFO** for 3 seconds.
- ▶ You can also press **MENU**, then **SETTINGS & HELP**. Select **SETTINGS**.



### About Billing

#### Billing cycle

- ▶ The **DIRECTV** service is billed monthly in advance. So on the first bill, besides the monthly fee you will receive a prorated amount from the date of service activation.
- ▶ Prorated Days + full month = Total price.
- ▶ The following months you will pay in advance the monthly fee plus any additional channels (Pay Per View, premium channels, etc). If you need help go to **channel 100**.

## IF YOU NEED HELP

Visit [directvla.com](http://directvla.com)

Go to **Channel 100**

Follow us on [@DIRECTVService](https://twitter.com/DIRECTVService)

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# Welcome to DIRECTV

DIRECTV offers the best entertainment experience.  
Use this guide to make the most out of it.

 **DIRECTV**

# GETTING FAMILIAR WITH YOUR REMOTE CONTROL



Press the **GUIDE** button once for the Program Guide. Press it twice for the guide divided into categories.

**RECORDS** current program or the one highlighted on the Guide. Press it twice to record the entire series.

**SELECTS** the highlighted item on the screen.

**BACK** goes back to previous menu.

**MUTES** the audio of the channel you're watching.

**PLAYS AGAIN** the previous seven seconds.

**REWINDS** at increasing speeds.

**POWER** turns on and off selected devices and the TV.

Displays the **MENU**.

**LIST** displays your recorded programs.

**EXITS** menu and goes back to the channel you were watching.

**INFO** displays **INFORMATION** about the program that is playing or that is highlighted in the Program Guide.

**PREV** goes back to the previously watched channel.

**FORWARDS** 30 seconds.

**PLAYS & PAUSES** current program.

**FORWARDS** at an increasing speed.

## Program your Remote Control

- ▶ Press **MENU** on the remote control.
- ▶ Select **SETTINGS & HELP**.
- ▶ **SETTINGS**.

### ▶ Remote Control.

- ▶ Follow the onscreen directions to configure the remote to control your TV.

# USING YOUR PROGRAMMING GUIDE

## TV Window

Keep watching your program while using the guide.

## Highlighted Program's Bar

Use the **ARROW** buttons to highlight a program and read the description. To go to a highlighted program, press the **SELECT** button.

## Schedule

To see what programs will be broadcasted later, press the **GUIDE** button on the remote control and browse forward with **▶ RIGHT ARROW**. Use the **◀ LEFT ARROW** to return.

## Fast Forward on Schedule Guide

Press the **◀◀** button to go forward 12 hours. Press the **▶▶** button to go back 12 hours.

## Programming Guide Options

Press the **⊖** button to sort programs by category, scroll to specific dates and times and change the favorites list.



# INFORMATION CHANNEL

**Channel 100** is DIRECTV's **Information channel** where you can:

- ▶ View featured programming.
- ▶ Learn more about your remote control, menu and guide and get information about technical assistance, billing, payments and more.
- ▶ Login to your account details.

Go to **Channel 100** to watch videos and **DIRECTV** related information.



# PROGRAMMING AND SETTINGS

## Program search

Easily find what you want to see.

- ▶ Press **MENU** on the remote control.
- ▶ Select **SEARCH AND BROWSE**.
- ▶ Select **SMART SEARCH**.
- ▶ Use **ARROWS** to select letters.



## Mini Guide

If you want to know what comes next and still watch your program, use the Single Line Mini Programming Guide. You can also enter here a new channel to see what is being broadcasted.

- ▶ Press the **ENTER** button on the remote control.
- ▶ Scroll through the guide, one line at a time.
- ▶ Press **SELECT** on the new program if you want to watch that channel.
- ▶ Press the **EXIT** button again to close the Guide.



## Customize the guide to display your favorite channels:

- ▶ Press **MENU** on the remote control.
- ▶ Select **SETTINGS AND HELP**.
- ▶ Choose **FAVORITE CHANNELS**.
- ▶ Select **PERSONAL SETTINGS 1** or **2**.
- ▶ Follow the directions to create and specify the name of your list.
- ▶ To return to the created list, press the **EXIT** button while in the guide.
- ▶ Select **CHANGE FAVORITES LIST** and choose the set list.

## Parental Control

**Control what your children are watching at all times.**

Setting restrictions is easy! With Parental Control lock the channels, limit TV time and set a spending limit for purchases on **DIRECTV Cinema** or **Pay Per View**.

- ▶ Press **MENU** on the remote control, select **SETTINGS & HELP**.
- ▶ Select **PARENTAL CONTROL**.
- ▶ Press **LOCK** and create your password. Follow the onscreen instructions.

The value of the preset system is unlocked for all categories.

# RECORDING OPTIONS

**Features available on all DVR (OPTIONAL):**

## Pause and record live

- ▶ Press the **RECORD** button once to record the program broadcasting. The progress bar and **RECORD** icon appear next to the program title to indicate recording.
- ▶ You may control live programming with the DVR. Press **PAUSE** to stop what you are watching and **PAUSE** again to resume. Press **PLAY** to return to the program where you left it. If you keep pressing **PLAY**, the image will be played in slow motion.

## Recording from the guide

- ▶ Select the program in the **Program Guide**.
- ▶ Press the **RECORD** button once.
- ▶ The **RECORD** icon appears next to the program title to indicate recording.

## Recording a series

You may easily program the recording of complete series (subject to availability).

- ▶ Press the **RECORD** button twice to record the series.

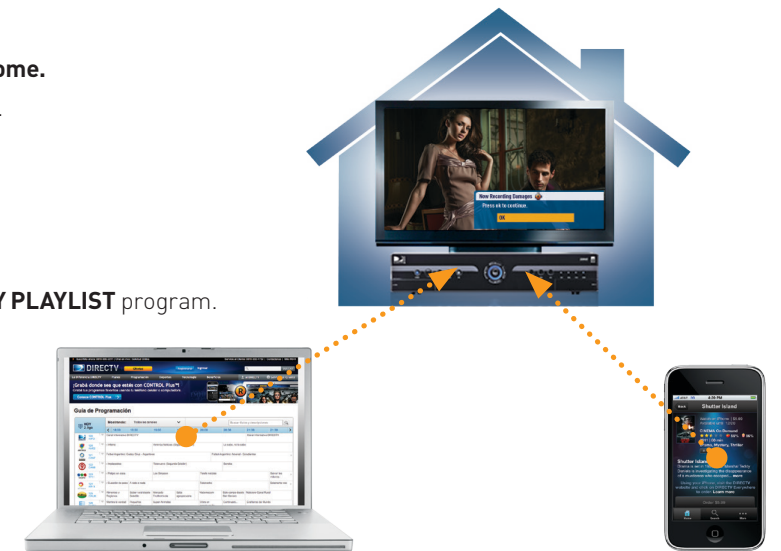
The **RECORD** icon will repeatedly appear next to the program title to indicate that is recording a series and not a single event.

If you have an HD receiver with no recording capabilities you can go to the site [directvla.com/record](http://directvla.com/record) to find out how a 16GB USB can give your receiver recording capabilities and enjoy these features.

## CONTROL Plus

**Record your favorite programs without having to be at home.**

- ▶ Sign in to **DIRECTV** with your cell phone or computer.
- ▶ Login to your **MIDIRECTV** account.
- ▶ Look for **PROGRAMMING GUIDE**.
- ▶ Select the program you want to record.
- ▶ Program recording.
- ▶ When you get home you will find the ready to view **MY PLAYLIST** program.



# CUSTOMIZATION AND ADJUSTMENT

## View and delete recorded programs

Easy view of recorded programs list.

- ▶ Press **MENU; RECORDINGS**.
- ▶ Select **PLAYLIST**.

You can also directly access the list.

- ▶ Press **LIST** on the remote control.
- ▶ Press **SELECT** on the program you want to view.

Use the arrows to move.

- ▶ Select **PLAY** to start watching the program.

Delete a program from **MY PLAYLIST**.

- ▶ Select the program you want to delete from **MY PLAYLIST**.
- ▶ Press the **RED** button to delete it.
- ▶ Confirm the deletion of the program.



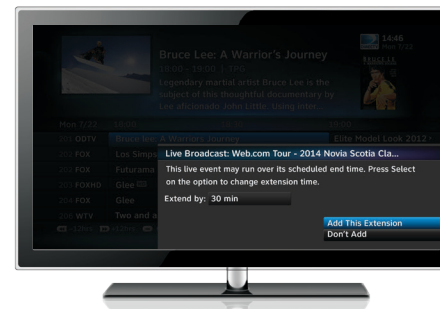
## You may extend the time of a live recording

Some special events or sports events broadcasted live go beyond the allotted time. To record do the following:

- ▶ Select a recording from the guide.
- ▶ Select **ADD THIS EXTENSION** to extend the recording time when the option pops up on the screen.

The default setting extends 30 minutes recording time.

This time extension can go from 1 minute to 3 hours.



## Subtitles language

You can activate or change the subtitles language while watching live TV.

- ▶ Press the **INFO** button. Select **SUBTIT**, then available language.
- ▶ You can also press **MENU**, then **SETTINGS & HELP**. Select **SETTINGS > DISPLAY > SUBTITLES**.

# MANAGE YOUR ENTERTAINMENT

## DIRECTV Cinema [Channel 400]

Enjoy the best movies from the comfort of your home. Easily browse and manage the recording of a movie.

- ▶ Use **ARROWS** to highlight a movie and see a description.
- ▶ Press **RECORD** if you want to schedule the recording of a movie.
- ▶ To search for a particular movie, press **MENU** and select **SMART SEARCH**.



## DIRECTV on Demand

View or buy content instantly to enjoy at any time.

- ▶ Tune to **Channel 1000**.
- ▶ Select the content you wish to see or buy.
- ▶ The content will be available on **MY PLAYLIST**.

For correct operation, the receiver must be connected to the Internet.



## Pay Per View

Enjoy two ways to buy movies and events.

- ▶ Through **MiDIRECTV** in [directvla.com/cinema](http://directvla.com/cinema).
- ▶ Call our **Customer Service** at 672-8111.