

SAMSUNG

SYSTEM AIR CONDITIONER

OUTDOOR UNIT

AM036TXMDCH

AM048TXMDCH

AM053TXMDCH

SERVICE *Manual*

AIR CONDITIONER



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1. Product Specifications
2. Disassembly and Reassembly
3. Troubleshooting
4. PCB Diagram
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Refer to the service manual in the GSPN(see the rear cover) for the more information.

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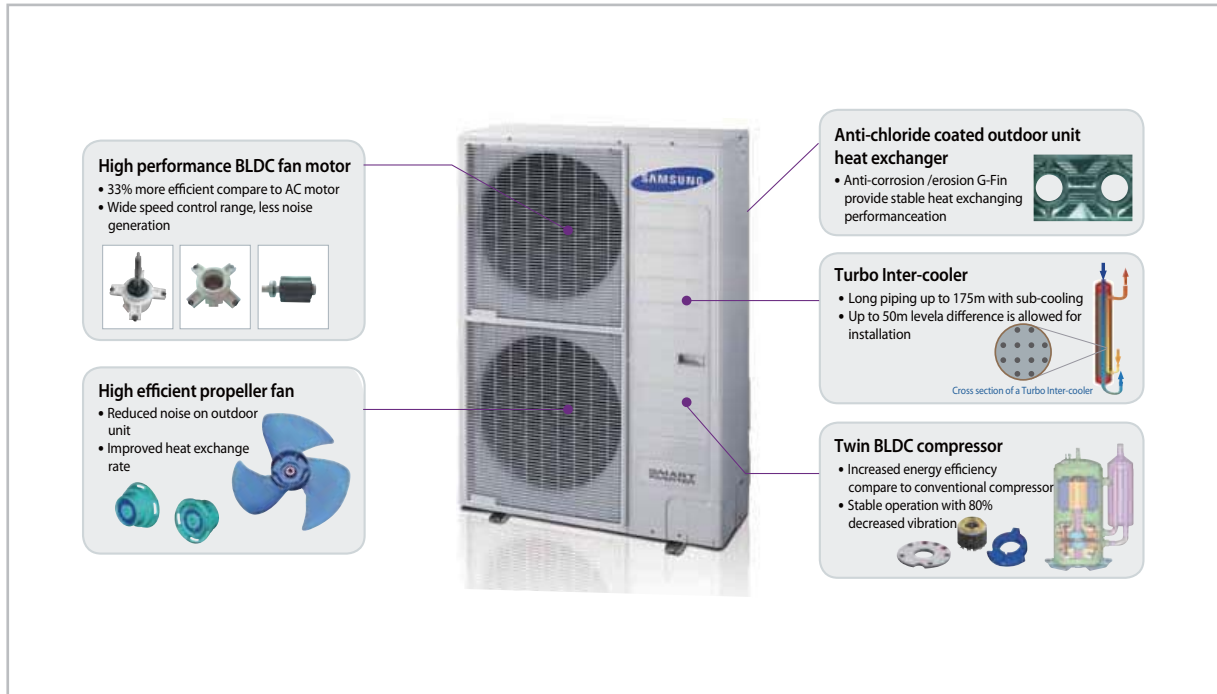
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1. Product Specifications

1-1. The Feature of Product

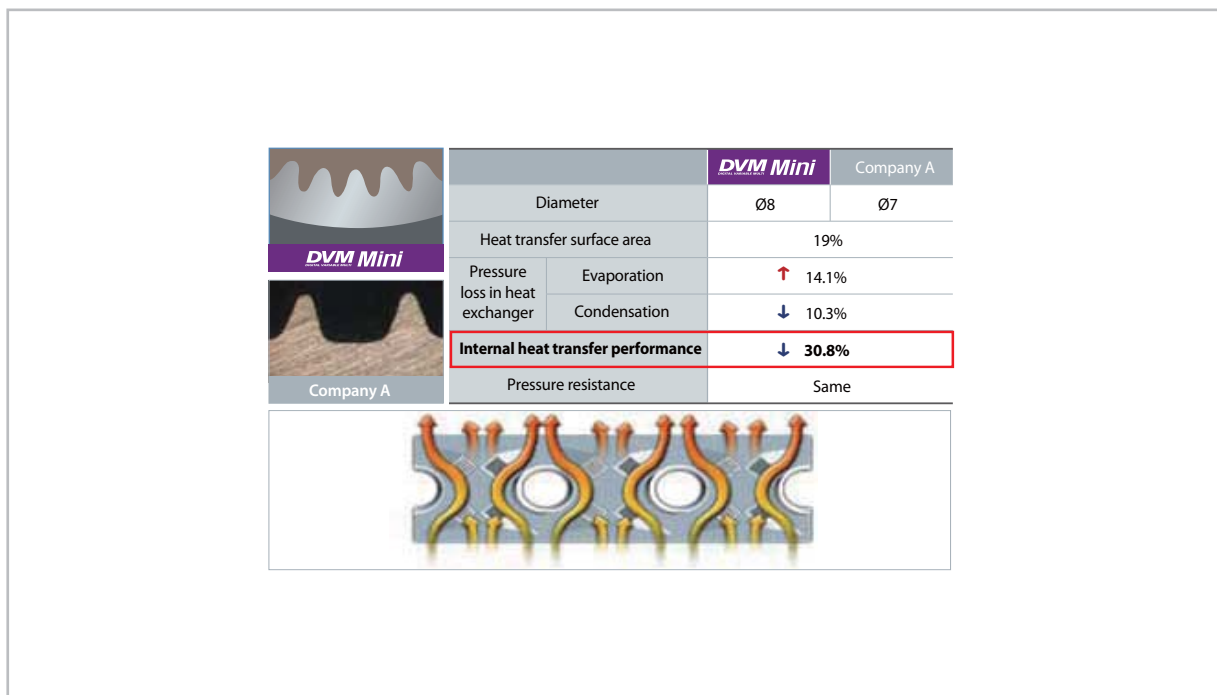
1-1-1 Feature

■ Structure of outdoor unit



■ High efficient heat exchanger

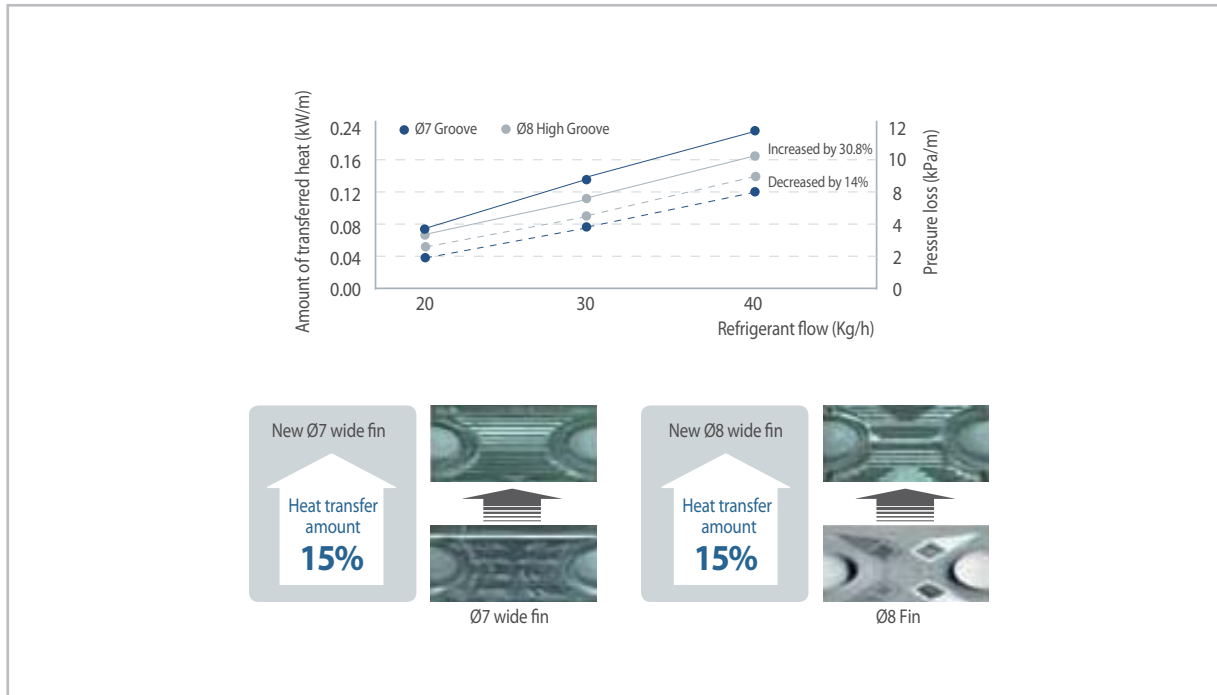
High efficient G-Fin & epoxy acrylic coating has increased heat transfer and hydrophilicity on heat exchanger.



Feature (cont.)

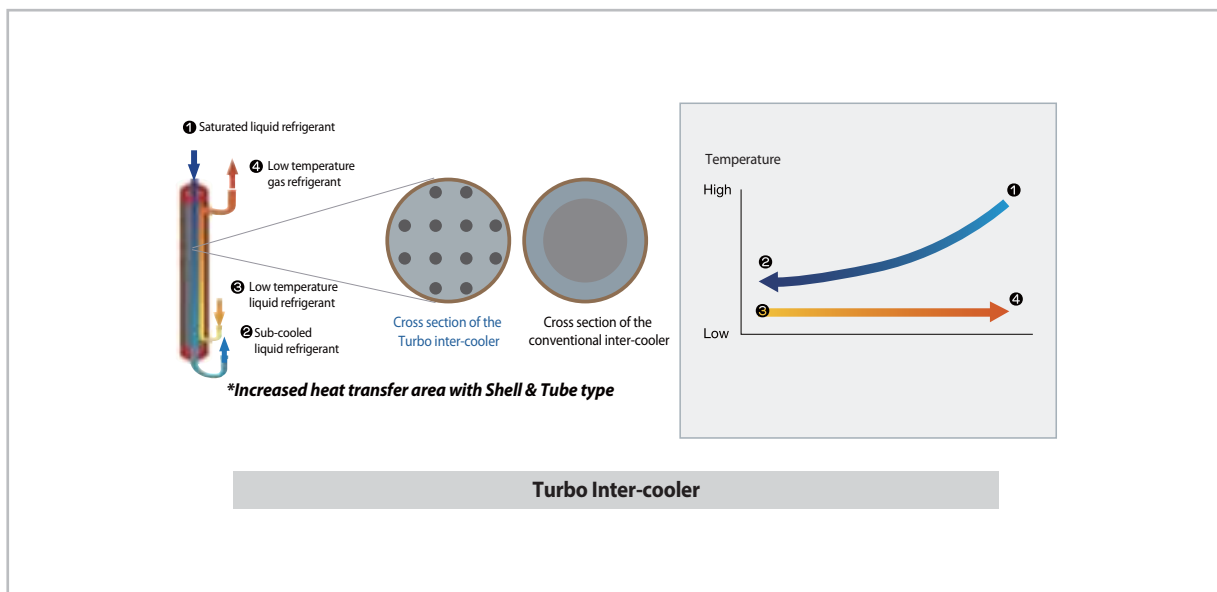
■ Application of wide fin

High efficient heat exchanger has been applied, therefore it delays the onset of frost formation and increased heat transfer efficiency.



■ Optimized cooling/heating and increased system efficiency! Liquid EEV & Turbo Inter-cooler

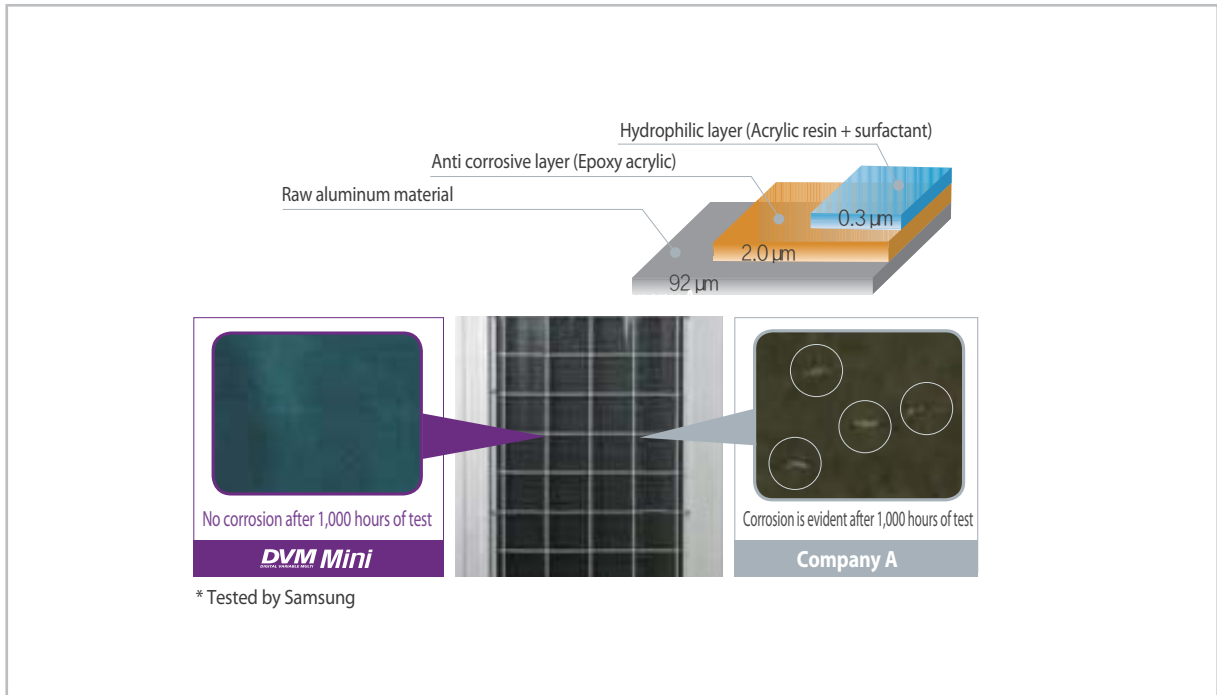
- **Liquid EEV for increased efficiency of the system**
- Through Liquid EEV, controlling of valve opening has become more efficient and it achieved optimized system efficiency and minimized noise from the refrigerant in the indoor unit.
- **Turbo Inter-cooler**
- High performing shell & tube type heat exchanger has been applied to secure cooling/heating efficiency. It has secured enough subcooling to acquire reliability on long piping and it also increased cooling/heating efficiency.



Feature (cont.)

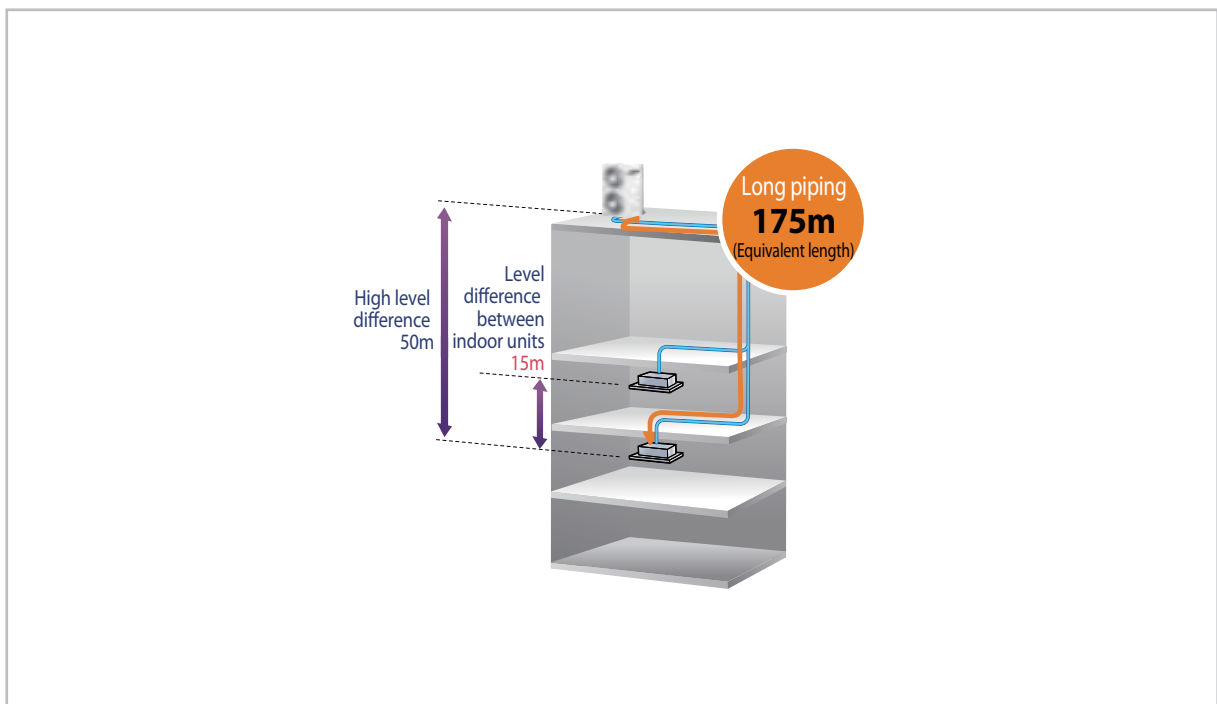
■ Reinforced corrosion resistance on the heat exchanger

To prevent corrosion of the products which is installed in saline area, corrosion resistance has been reinforced.



■ Long piping/High level difference technology

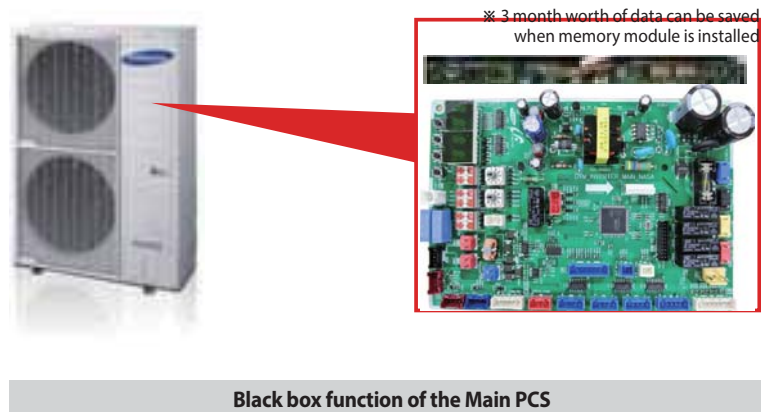
Longest piping length is allowed up to 175m (equivalent length) and Maximum 50m of level difference is allowed for more flexible installation.



Feature (cont.)

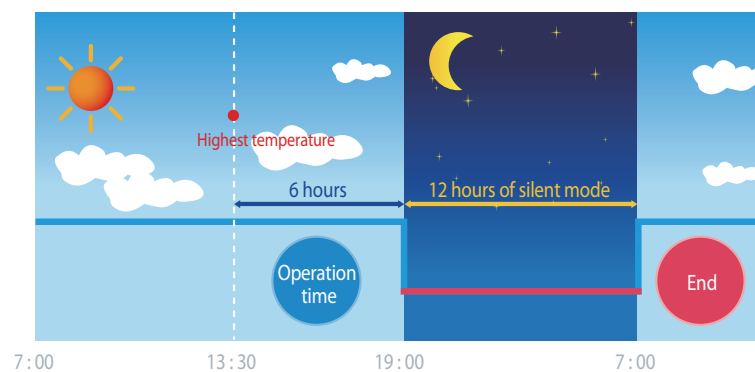
■ Memory module

- Achieves world-class efficiency with hyper compressor that applies double compression technology
- If outdoor unit malfunction occurs, diagnose and repair of the problem will be much quicker with the last 3 minutes worth of a data saved before the malfunction. (With the extra memory module, 3 months worth of a data can be saved.)



■ Silent operation at nighttime

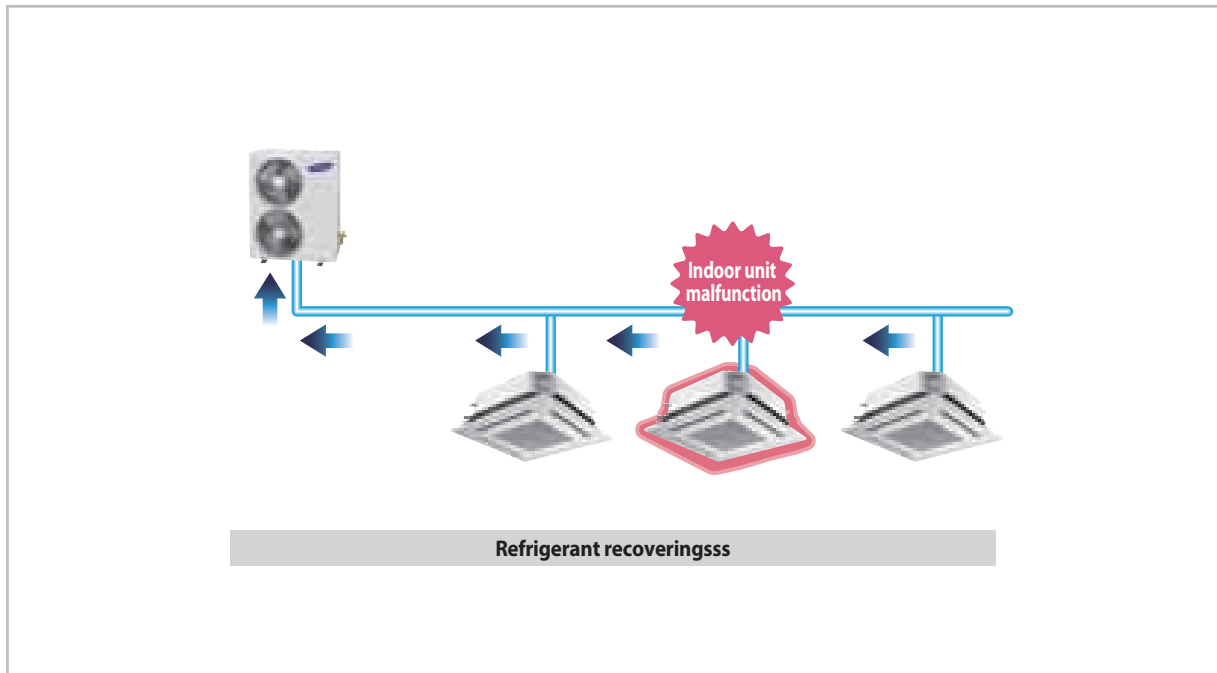
- When outdoor unit needs to operate more silently during nighttime, silent mode can be set from the outdoor unit option mode.
- Silent mode can be adjusted in 3 levels depending on the level of noise.



Feature (cont.)

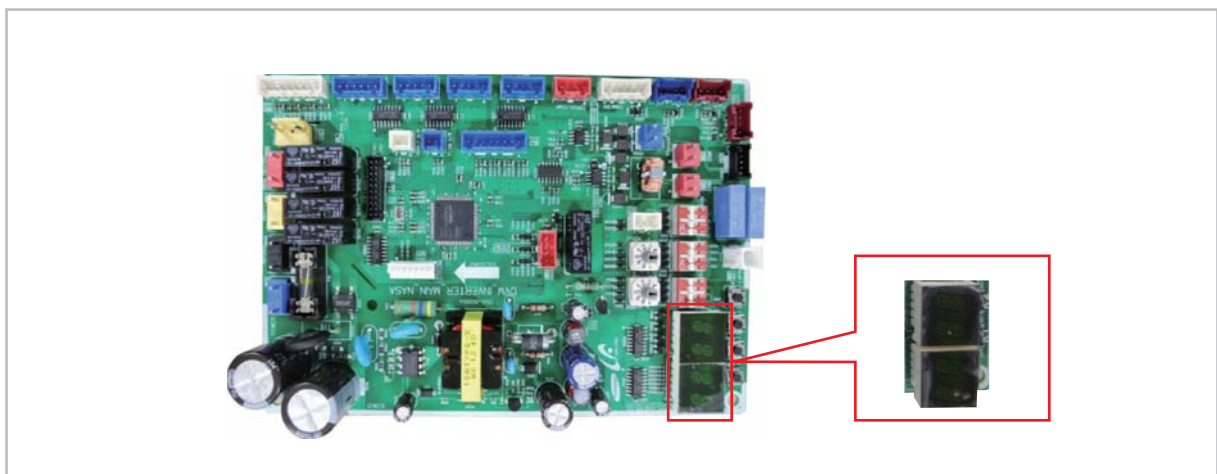
■ Refrigerant pump-down

If you need to move/replace the outdoor unit or when there are problems on indoor units or on the pipes, outdoor unit will recover refrigerant remaining on the pipes.



■ System check through View mode

- Through the window on outdoor unit PCB display, you can check the main system data during operation.
- Shortened maintaining and inspection
- Displaying 15 main data including high pressure of system
- - Outdoor temperature
- - Discharge temperature of the compressor
- - Condensing temperature
- Using the DIP switch on the outdoor unit PCB, you can limit the running current of the system



Feature (cont.)

■ Maximum 9 indoor unit connection

You may connect up to 9 indoor units on a single outdoor unit. It will allow more powerful and flexible air conditioning system and you can select refrigerant pipe length, or number of indoor units depending on the needs for office, commercial and residential places.



Maximum 9 indoor unit connection




■ Convenient product installation




Service valve is not exposed to keep the neat appearance and pipe can be connected in 4 different directions which provide flexible installation and maintenance services.



* For models with 9kW or larger (Flare type connection)

1-2. Product Specifications







Type						
Performance			ton	3ton	4ton	4.5ton
Model				AM036TXMDCH	AM048TXMDCH	AM053TXMDCH
Power Supply(Φ/V/Hz)				1,208-230,60	1,208-230,60	1,208-230,60
Mode				HP	HP	HP
Performance	Cooling		Btu/h	38,000	48,000	53,000
	Heating		Btu/h	42,000	54,000	61,000
Power	Running Current	Cooling*	A	15.0	20.3	25.6
		Heating*	A	16.4	21.3	26.1
	Input	Cooling*	W	3,100	4,200	5,300
		Heating*	W	3,400	4,400	5,400
	MCA		A	23	29	34
	MOP		A	40	50	50
Compressor	Type		-	Twin BLDC Inverter	Twin BLDC Inverter	Twin BLDC Inverter
	Output		W	4.04	4.04	4.04
	Lubricant	Type	-	PVE	PVE	PVE
		Charging	cc	1700	1700	1700
Refrigerant	Type		-	R410A	R410A	R410A
	Factory Charging		kg	3.2	3.2	3.3
			lbs	7.1	7.1	7.3
FAN	Type		-	Propeller Fan	Propeller Fan	Propeller Fan
	Motor Output		W	125x2	125x2	125x2
	Airflow rate		CMM	110	110	110
			CFM	3,885	3,885	3,885
			l/s	1,833	1,833	1,833
Pipe	Piping connections	Liquid	ø,mm	9.52 (3/8")	9.52 (3/8")	9.52 (3/8")
		Gas	ø,mm	15.88 (5/8")	15.88 (5/8")	19.05 (3/4")
	Installation Limitation	Max. Length	m (ft)	300 (984)	300 (984)	300 (984)
		Length	m (ft)	150 (492)	150 (492)	150 (492)
		Max. Height	m (ft)	50 (164)	50 (164)	50 (164)
Cable	Main Power (Below/about 20m)		mm2	CV 2.5/4.0	CV 2.5/4.0	CV 2.5/4.0
	Communication		mm2	VCTF 0.75~1.5	VCTF 0.75~1.5	VCTF 0.75~1.5

Type					
Performance		ton	3ton	4ton	4.5ton
Model			AM036TXMDCH	AM048TXMDCH	AM053TXMDCH
Set Size	Net weight	kg	98	98	101
		lbs	216.1	216.1	222.7
	Shipping Weight	kg	108	108	110
		lbs	238.1	238.1	242.5
	Net dimension (WxHxD)	mm	940 x 1210 x 330	940 x 1210 x 330	940 x 1210 x 330
		inch	37.01 x 47.64 x 12.99	37.01 x 47.64 x 12.99	37.01 x 47.64 x 12.99
	Shipping dimension (WxHxD)	mm	995 x 1388 x 426	995 x 1388 x 426	995 x 1388 x 426
		inch	39.17 x 54.65 x 16.77	39.17 x 54.65 x 16.77	39.17 x 54.65 x 16.77
Operating Temp. Range	Cooling	°F	23 ~ 118	23 ~ 118	23 ~ 118
	Heating	°F	-13 ~ 75	-13 ~ 75	-13 ~ 75
Maximum of connected indoor units			8	9	10

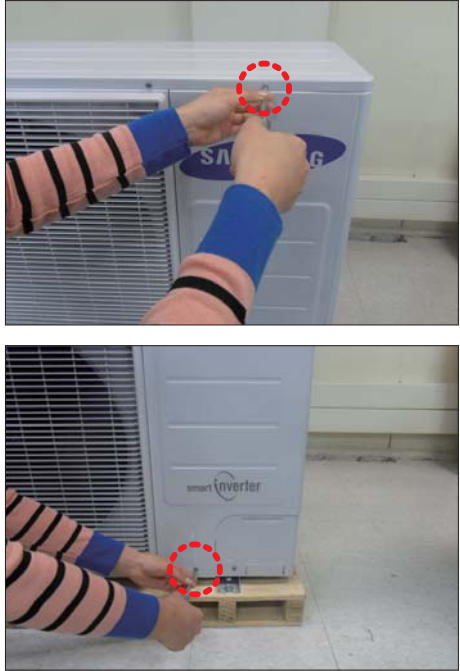

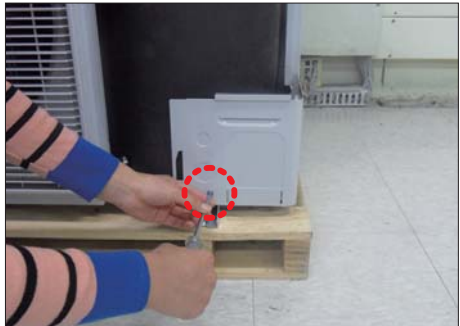
* Rated Power/Current using Ducted indoor units





2. Disassembly and Reassembly

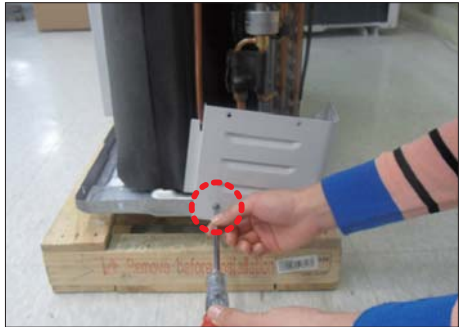
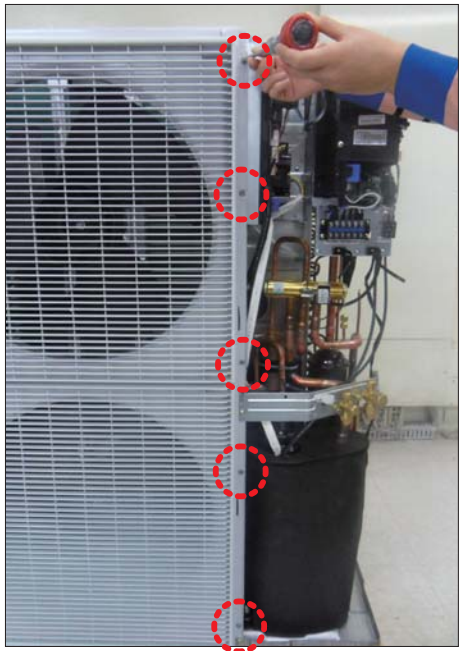
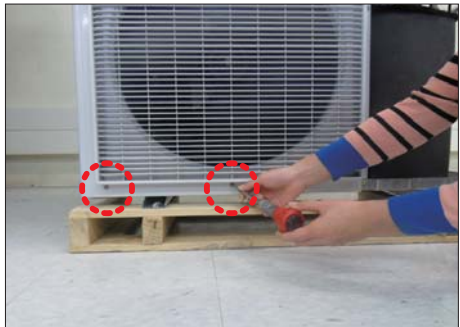
■ Necessary Tools



Item	Remark
+Screw Driver	
Monkey Spanner	
-Screw Driver	
Nipper	
Electric Motion Driver	
L-Wrench	

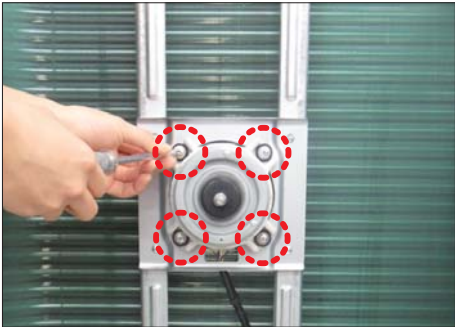
■ AM036TXMDCH, AM048TXMDCH, AM053TXMDCH

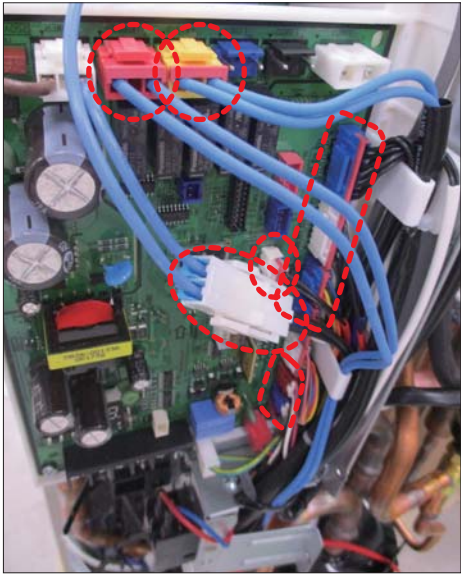
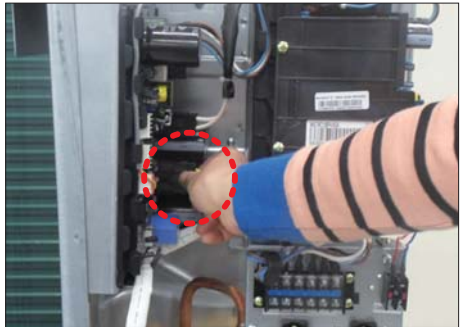
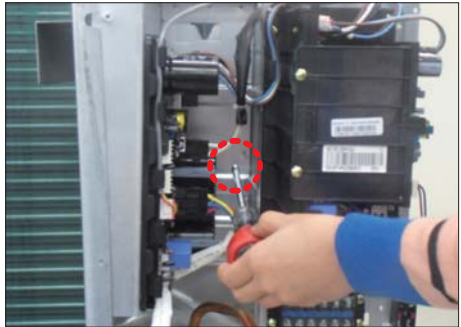
No	Parts	Procedure	Remark
1	Cabi Front RH	<p>⚠ You must turn off the Power before disassembly.</p> <p>1) Unscrew and remove 2 mounting screw in the Cabinet Front RH. (Use + Screw Driver)</p>	
2	Cabi Top	1) Unscrew and remove 9 screws on each side of the Cabinet-Top. (Use +Screw Driver)	
3	Cabi Install Front	1) Unscrew and remove 1 screw the Cabinet-Install Front. (Use +Screw Driver)	

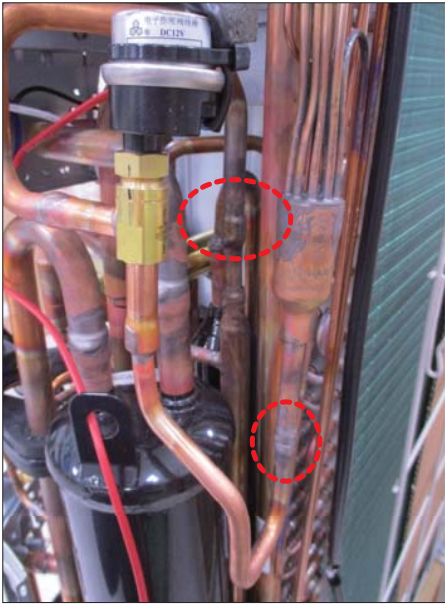
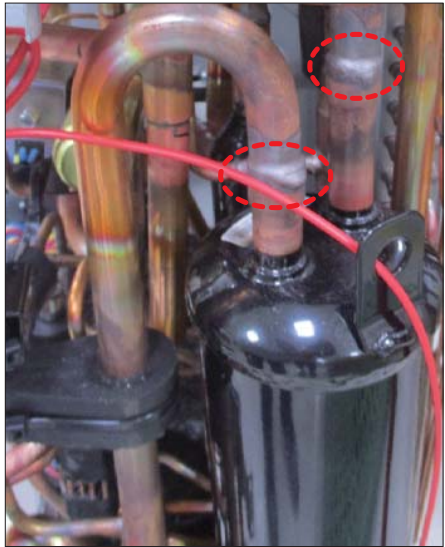
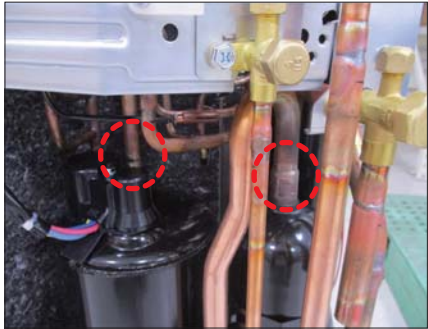
No	Parts	Procedure	Remark
4	Guard Cond	<p>1) Pull the sensor from Guard Cond.</p> <p>2) Unscrew and remove 4 screws in the Guard Cond. (Use + Screw Driver)</p>	 
5	Cabi Back RH	<p>1) Pull the sensor from Cabi Back RH.</p> <p>2) Unscrew and remove 4 screws on each side of the Cabinet Back RH. (Use + Screw Driver)</p>	 

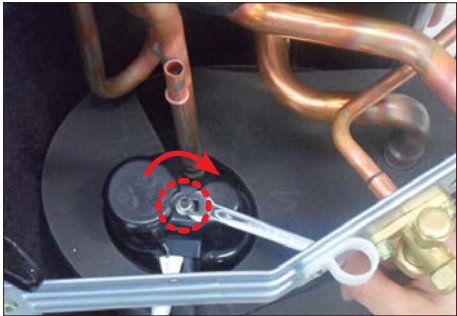




No	Parts	Procedure	Remark
6	Cabi Install Back	1) Unscrew and remove 1 screw in the Cabinet-Install Back. (Use +Screw Driver)	
7	Cabi Front LF	1) Unscrew and remove 10 screws in the Cabinet-Front LF. (Use +Screw Driver)	 

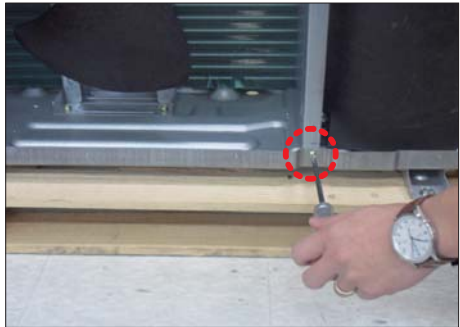
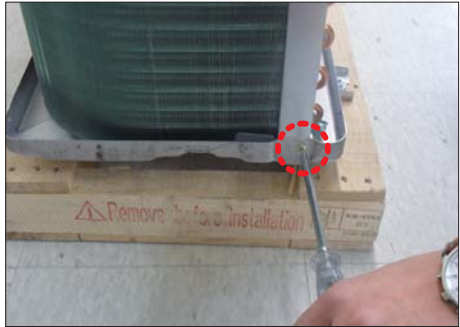
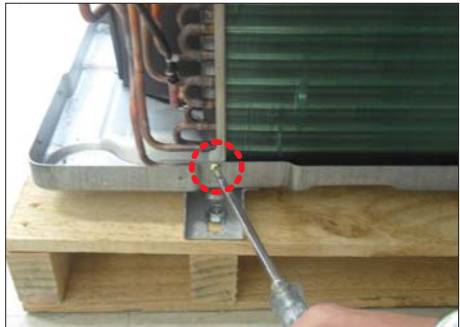
No	Parts	Procedure	Remark
			
8	Fan	1) Turn 2 mounting nuts as shown in the and remove it. (Use L Wrench or Monkey Spanner or Socket Wrench)	

No	Parts	Procedure	Remark
9	Motor	1) Separate the Fan Propeller. 2) Unscrew and remove the 8 Motor mounting screws. (Use +Screw Driver) 3) Disconnect the Motor wire from Ass'y Control Out.	 
10	Bracket Motor	1) Unscrew and remove 2 mounting screws in Bracket Motor. (Use + Screw Driver)	

No	Parts	Procedure	Remark
11	Control Out	<p>1) Disconnect 10 Connectors from Ass'y control Out.</p> <p>2) Unscrew and remove 1 mounting screw in Control Out. (Use + Screw Driver.)</p> <p>3) Separate Ass'y Control Out.</p>	  

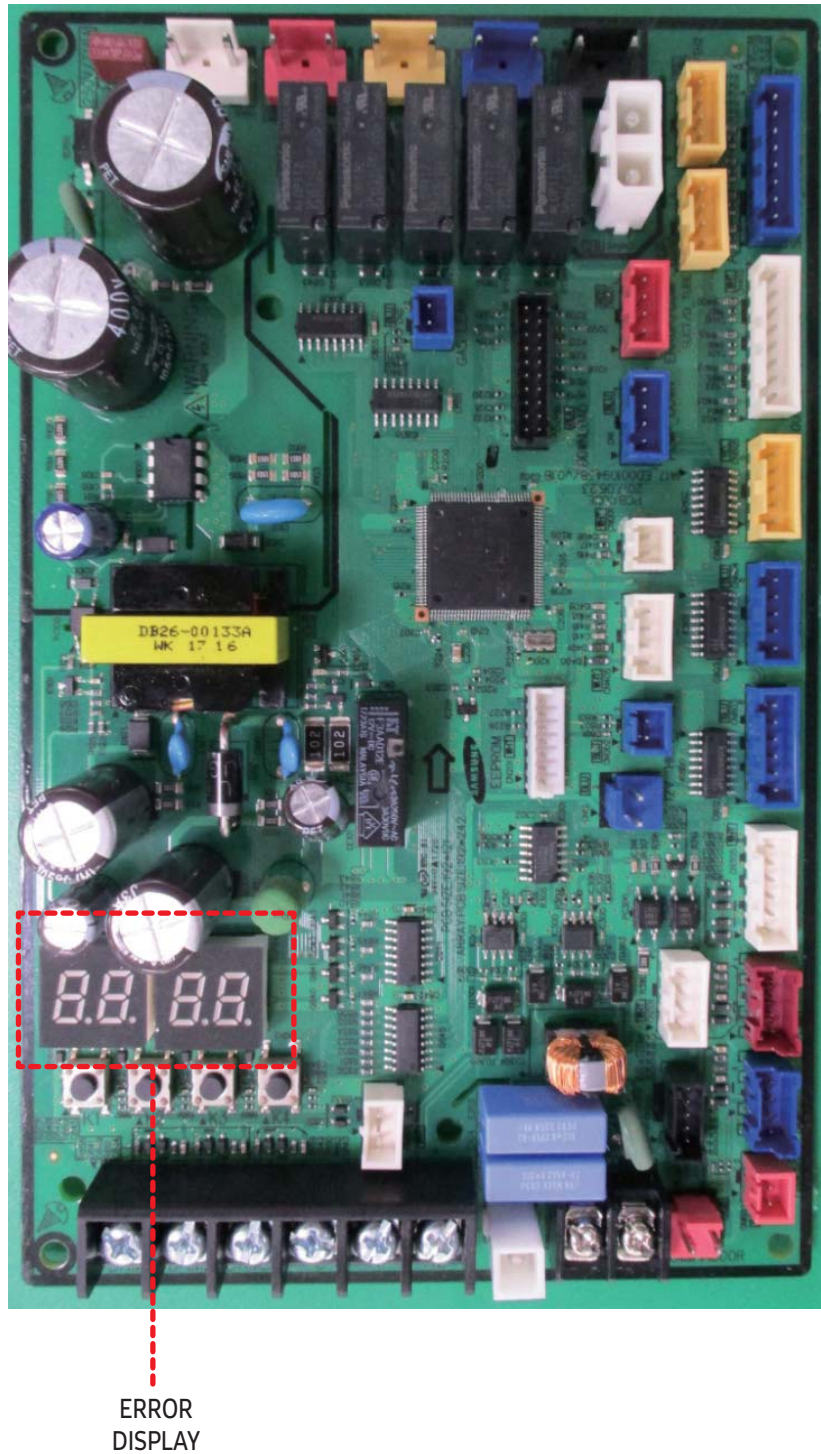
No	Parts	Procedure	Remark
12	Ass'y Tube EEV	1) Purge the Coolant first. 2) Separate 2 parts of the pipe using a welder. ⚠ When removing the compressor, Heat Exchanger and Pipe, purge the refrigerant inside the Compressor completely and remove the pipe with a welding flame.	
13	Ass'y Tube Suction	1) Separate 2 parts of the pipe using a welder.	
14	Ass'y Tube 4Way	1) Separate 2 parts of the pipe using a welder.	

No	Parts	Procedure	Remark
15	Compressor	<p>1) Unscrew and remove 1 mounting nut in bottom of the cover. (Use Adjustable Wrench)</p> <p>2) Separate the Compressor Felt.</p> <p>3) As shown in the picture, unscrew and remove 3 mounting screws from the bottom. (Use L-Wrench or Monkey Spanner or Socket Wrench)</p>	    

No	Parts	Procedure	Remark
16	Cond Out	1) Unscrew and remove 3 screws on each side of the Ass'y Cond Out. (Use + Screw Driver)	  

3 Troubleshooting

3-1. Error Display



3-2. Error Code

Code	Explanation
E-101	Indoor unit communication error. Indoor unit can not receive any data from outdoor unit.
E-102	Communication error between indoor unit and outdoor unit. Displayed in indoor unit.
E-108	Error due to repeated address setting (When 2 or more devices have same address within the network)
E-109	Incomplete communication error of indoor unit address
E-121	Error on indoor temperature sensor of indoor unit (Short or Open)
E-122	Error on EVA IN sensor of indoor unit (Short or Open)
E-123	Error on EVA OUT sensor of indoor unit (Short or Open)
E-128	EVA IN temperature sensor of indoor unit is detached from EVA IN pipe
E-129	EVA OUT temperature sensor of indoor unit is detached from EVA OUT pipe
E-130	Heat exchanger in/out sensors of indoor unit are detached
E-135	RPM feedback error of indoor unit's cleaning fan
E-149	Error due to AHU master indoor unit sensor setting.
E-151	Error due to opened EEV of indoor unit (2nd detection)
E-152	Error due to closed EEV of indoor unit (2nd detection)
E-153	Error on floating switch of indoor unit (2nd detection)
E-154	RPM feedback error of indoor unit
E-161	Mixed operation mode error of indoor unit; When outdoor unit is getting ready to operate in cooling (or heating) and some of the indoor unit is trying to operate in heating (or cooling) mode
E-162	EEPROM error of MICOM (Physical problem of parts/circuit)
E-163	Indoor unit's remote controller option input is Incorrect or missing. Outdo or unit EEPROM data error
E-180	Simultaneous opening of cooling/heating MCU SOL V/V (1st detection)
E-181	Simultaneous opening of cooling/heating MCU SOL V/V (2nd detection)
E-185	Cross wiring error between communication and power cable of indoor unit
E-186	Connection error or problem on SPi
E-190	No temperature changes in EVA IN during pipe inspection or changes in temperature is seen in indoor unit with wrong address
E-191	No temperature changes in EVA OUT during pipe inspection or changes in temperature is seen in indoor unit with wrong address
E-198	Error due to disconnected thermal fuse of indoor unit
E-201	Communication error between indoor and outdoor units (installation number setting error, repeated indoor unit address, indoor unit communication cable error)
E-202	Communication error between indoor and outdoor units (Communication error on all indoor unit, outdoor unit communication cable error)
E-205	Communication error on all PBA within the outdoor unit C-Box, communication cable error
E-211	When single indoor unit uses 2 MCU ports that are not in series.
E-212	If the rotary switch (on the MCU) for address setting of the indoor unit has 3 or more of the same address
E-213	When total number of indoor units assigned to MCU is same as actual number of installed indoor units but there is indoor unit that is not installed even though it is assigned on MCU
E-214	When number of MCU is not set correctly on the outdoor unit or when two or more MCU was installed some of them have the same address
E-215	When two different MCU's have same address value on the rotary switch
E-216	When indoor unit is not installed to a MCU port but the switch on the port is set to On.

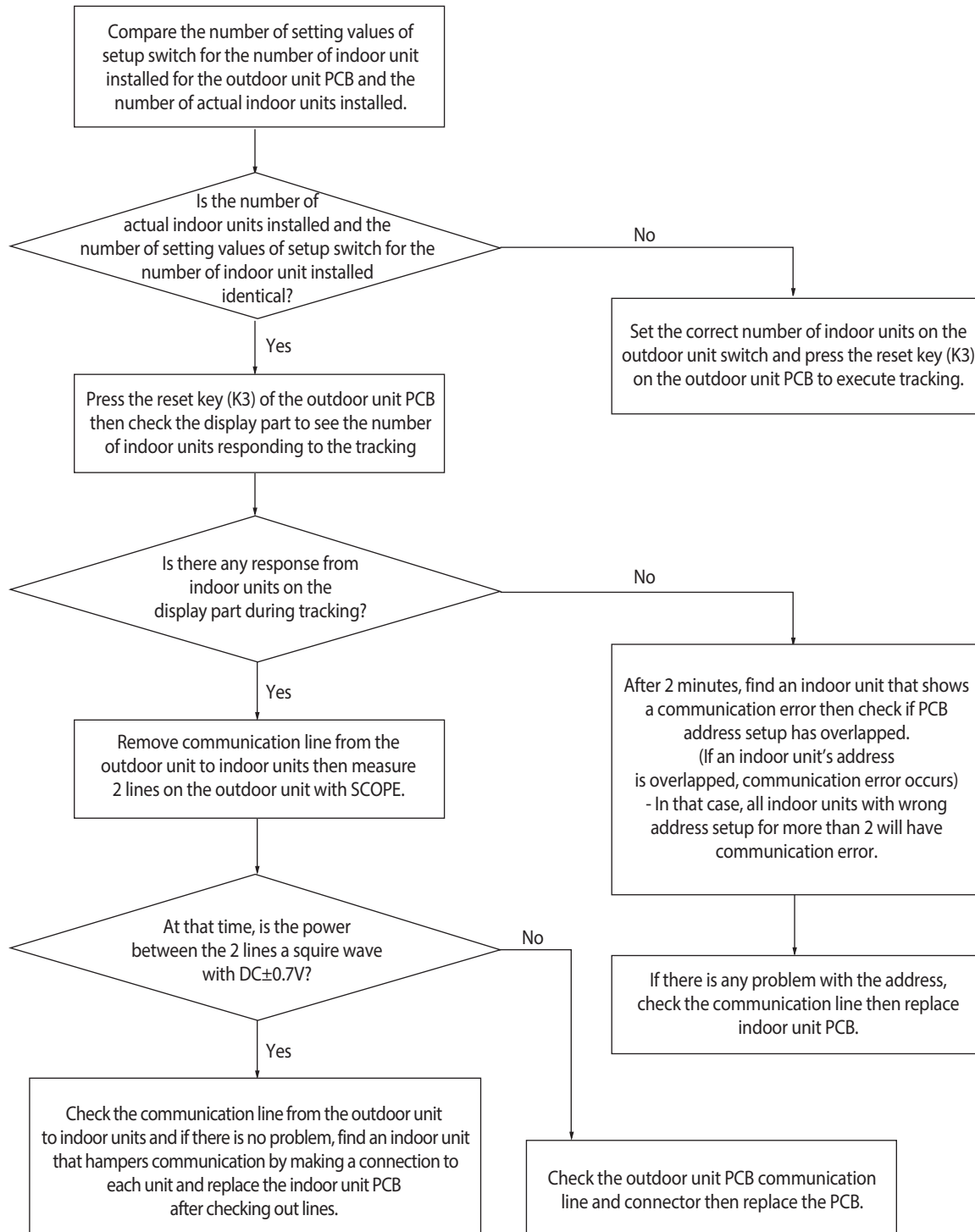
Code	Explanation
E-217	When indoor unit is connected to a MCU port but indoor unit is assigned to a MCU and the switch on the port is set to Off
E-218	When there's at least one or more actual number of indoor unit connection compared to number of indoor units assigned to MCU
E-219	Error on temperature sensor located on MCU intercooler inlet (Short or Open)
E-220	Error on temperature sensor located on MCU intercooler outlet (Short or Open)
E-221	Error on outdoor temperature sensor of outdoor unit (Short or open)
E-231	Error on COND OUT temperature sensor of main outdoor unit (Short or Open)
E-241	COND OUT sensor is detached
E-251	Error on discharge temperature sensor of compressor (Short or Open)
E-262	Discharge temperature sensor of compressor is detached from the sensor holder on the pipe
E-266	Top sensor of compressor is detached
E-269	Suction temperature sensor is detached from the sensor holder on the pipe
E-276	Error on top sensor of compressor (Short or Open)
E-291	Refrigerant leakage or error on high pressure sensor (Short or Open)
E-296	Refrigerant leakage or error on low pressure sensor (Short or Open)
E-308	Error on suction temperature sensor (Short or Open)
E-311	Error on temperature sensor of double layer pipe/liquid pipe(sub heat exchanger) (Short or Open)
E-321	Error on EVI (ESC) IN temperature sensor (Short or Open)
E-322	Error on EVI (ESC) OUT temperature sensor (Short or Open)
E-323	Error on suction sensor 2 (Short or Open)
E-407	Compressor operation stop due to high pressure protection control
E-410	Compressor operation stop due to low pressure protection control or refrigerant leakage
E-416	Compressor operation stop due to discharge temperature protection control
E-425	Phase reversal or phase failure (3Ø outdoor unit wiring, R-S-T-N), connection error on 3 phase input
E-428	Compressor operation stop due abnormal compression ratio
E-438	EVI (ESC) EEV leakage or internal leakage of intercooler or incorrect connector insertion of EVI (ESC) EEV
E-439	Error due to refrigerant leakage
E-440	Heating mode restriction due to high air temperature
E-441	Cooling mode restriction due to low air temperature
E-442	Refrigerant charging restriction in heating mode when air temperature is over 15 °C
E-443	Operation prohibited due to low pressure
E-446	Error due to operation failure of Fan1
E-447	Motor wire of Fan1 is not connected
E-458	Lock error on Fan1
E-461	Error due to operation failure of inverter compressor
E-462	Compressor stop due to full current control or error due to low current
E-464	Error due to over-current of inverter compressor
E-465	V-limit error of inverter compressor
E-466	Error due to over voltage /low voltage of inverter PBA
E-467	Error due to unconnected wire of compressor1

Code	Explanation
E-468	Output current sensor error of inverter PBA1
E-469	DC voltage sensor error of inverter PBA1
E-474	IPM Heat sink error of Inverter PBA1
E-475	Inverter fan 2 Error
E-483	H/W DC_Link Over Voltage Error
E-484	PFC Overload Error
E-485	Error due to input current of inverter1
E-488	AC Input Voltage Sensor Error
E-489	V-limit error on Fan1 of compressor
E-500	Error due to overheat caused by contact failure on IPM of Inverter PBA1
E-503	Error due to alert the user to check if the service valve is closed
E-504	Error due to self diagnosis of compressor operation
E-505	Error due to self diagnosis of high pressure sensor
E-506	Error due to self diagnosis of low pressure sensor
E-560	Outdoor unit's option switch setting error (when inappropriate option switch is on)
E-563	Error due to module installation of indoor unit with old version (Micom version needs to be checked)
E-702	Error due to closed EEV of indoor unit (1st detection)
E-703	Error due to opened EEV of indoor unit (1st detection)
UP	Auto Trial Operation incompleting (UnPrepared)

3-3. How to take measures for each symptom

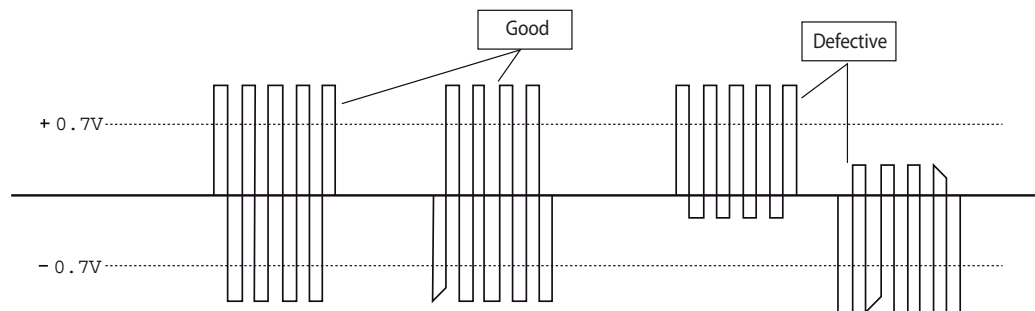
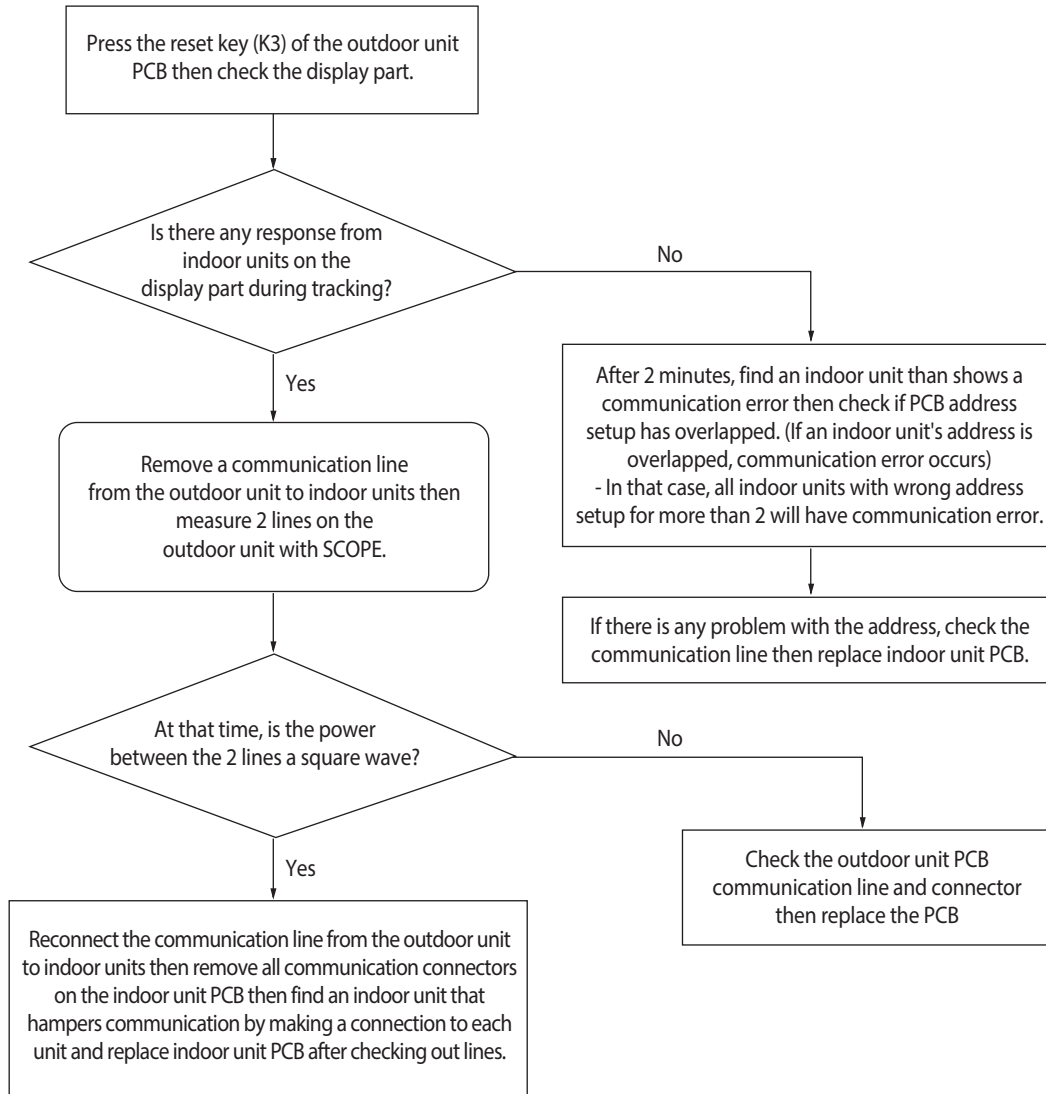
3-3-1 Communication error between indoor and outdoor units during tracking (Error Code : E201)

1. How to check



3-1-2 Communication error between indoor and outdoor units after completing tracking (Error Code : E202)

1. How to check

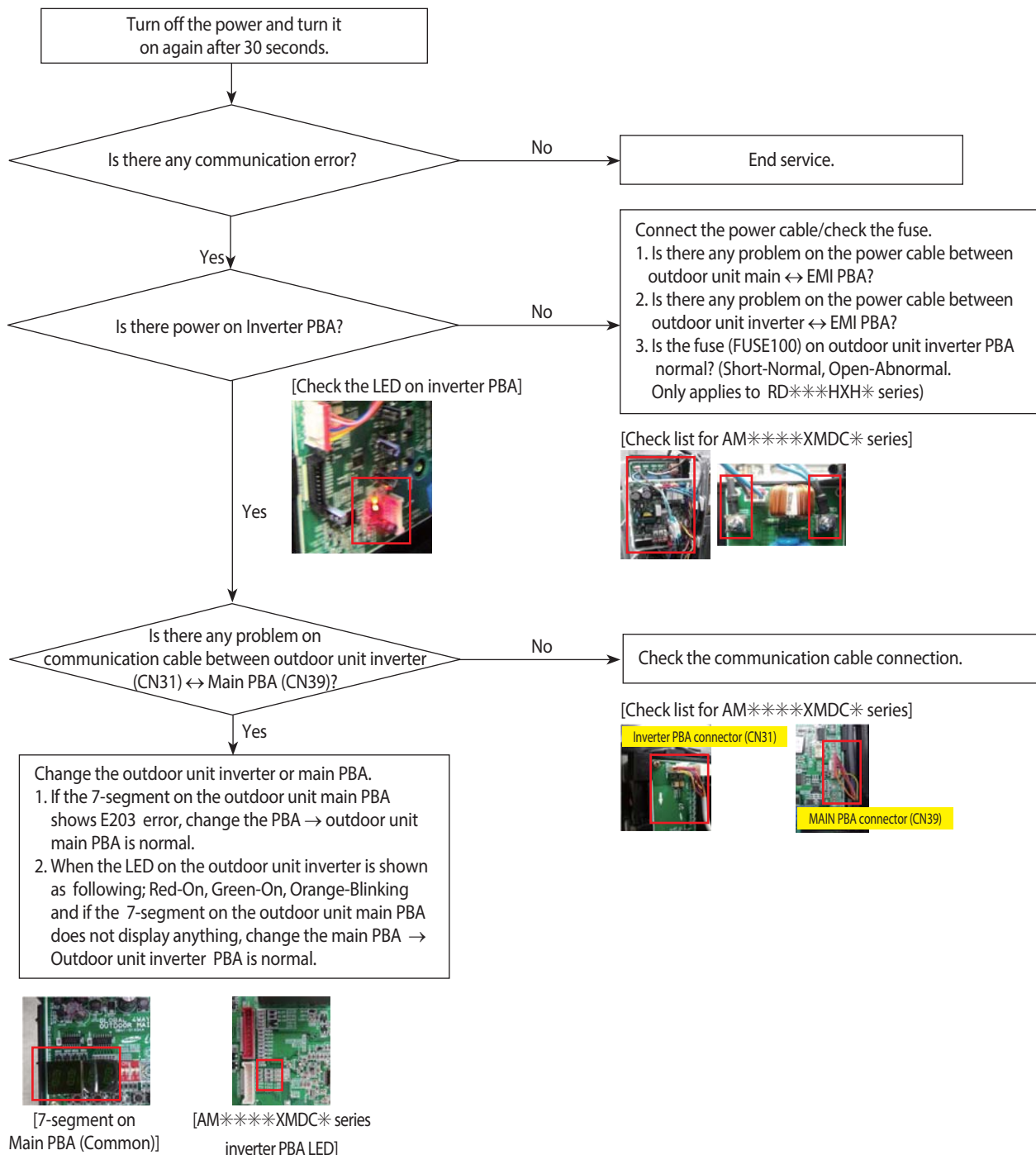


3-3-3 Communication error (1 minute) between Main and Sub Micoms of an Outdoor unit or among Outdoor Units (Error Code : E203)

1. Check items

- 1) Is there power on outdoor unit inverter PBA?
- 2) Connect the power cable/check the fuse
- 3) Is there any problem on communication cable between outdoor unit inverter (CN31) ↔ Main PBA (CN39)?
- 4) Check the communication cable connection

2. Check procedure

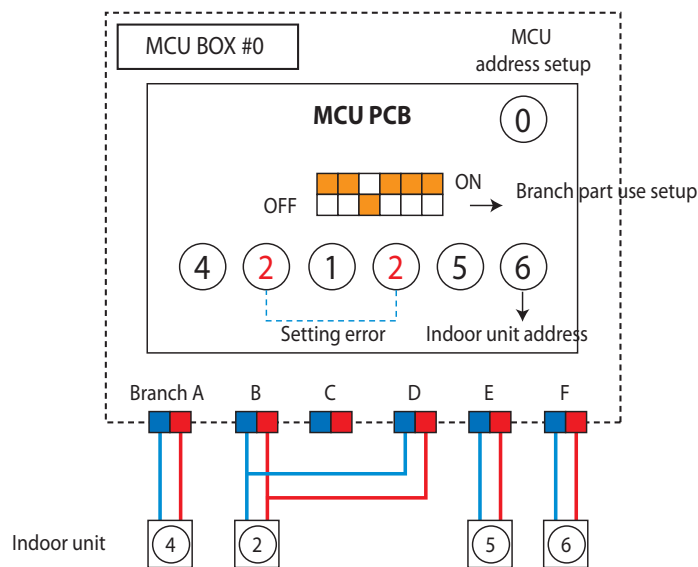


3-3-4 MCU branch part setup error – inconsecutive connection with the use of 2 branch parts

Outdoor unit display	E211													
Indoor unit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ○ : Flash ×: OFF														
Criteria	<ul style="list-style-type: none"> When 2 branch parts are used for one indoor unit without connecting them consecutively. 													
Cause of problem	<ul style="list-style-type: none"> Branch part assembly error 													

1. How to check

Find an MCU that is composed as the following picture to carry out assembly of branch part again. After completing the re-setting, press K3 button on the button to reset or turn it off to restart.

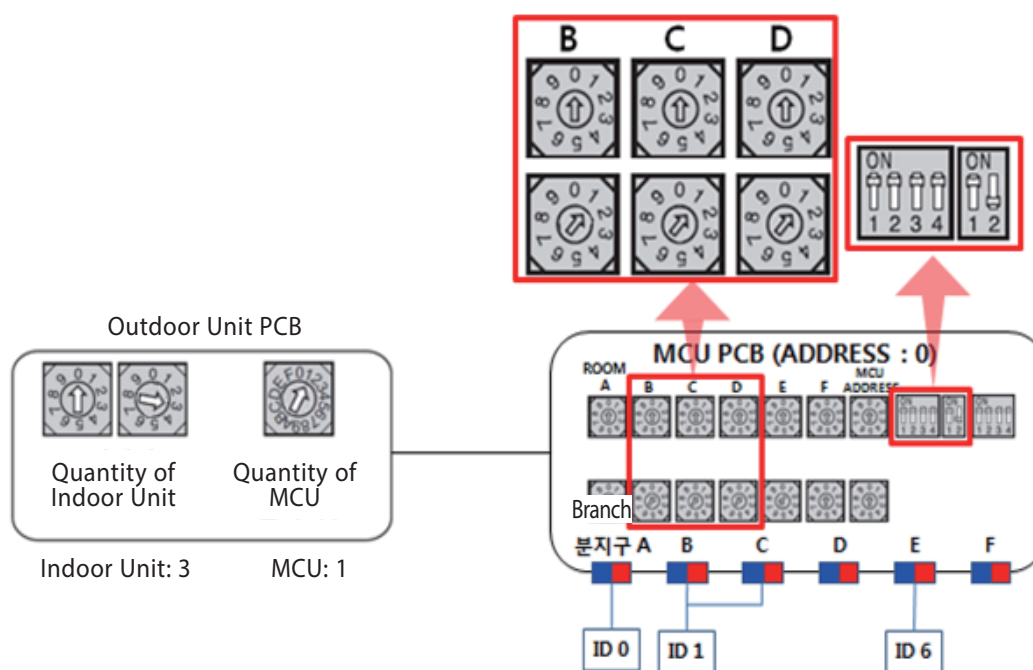


3-3-5 MCU branch part setup error – Repeated setup for the same address over 3 times

Outdoor unit display	E2 12													
Indoor unit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ○ : Flash ×: OFF														
Criteria	<ul style="list-style-type: none"> The same indoor unit address was setup more than 3 times in MCU 													
Cause of problem	<ul style="list-style-type: none"> MCU indoor unit address setting error 													

1. How to check

Find an MCU that is composed as the following picture to carry out assembly of branch part again. After completing the re-setting, press K3 button on the button to reset or turn it off to restart.



3-3-6 MCU branch part setup error – non-installed address setup

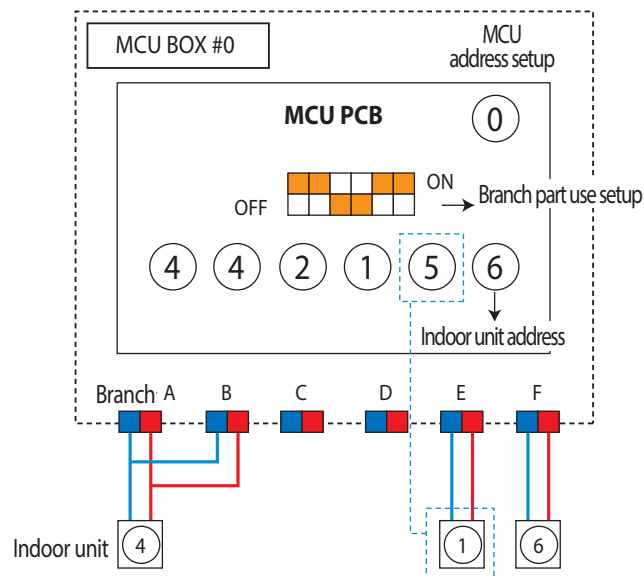
Outdoor unit display	E2 13													
Indoor unit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×

※ ● : ON ● : Flash × : OFF

Criteria	<ul style="list-style-type: none"> If there is an indoor unit that is not installed among MCU registered indoor units
Cause of problem	<ul style="list-style-type: none"> Indoor unit, with the assigned address on MCU, not installed.

1. How to check

Find an MCU that is composed as the following picture to carry out assembly of branch part again. After completing the re-setting, press K3 button on the button to reset or turn it off to restart.



3-3-7 Communication error (1 minute) between Main and Sub Micoms of an Outdoor unit or among Outdoor Units (Error Code : E203)

Outdoor unit display	E2 14													
Indoorunit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ● : Flash × : OFF														
Judgment Method	<ul style="list-style-type: none"> Occurs when the quantity of MCU is incorrectly set by the outdoor unit. Occurs when same addresses are found when two or more MCU are connected. Occurs when there is no HR changer in HR application. Occurs when there is HR changer or MCU in HP application . 													
Special Cause	<ul style="list-style-type: none"> Outdoor unit MCU setup and same address errors when connecting two or more MCUs . 													

1. Inspection Method : Check the Main PCB MCU quantity setting switch of the outdoor unit and check the installed MCU quantity matches.
Check whether each MCU PCB address switch was duplicated.
To use, reset by pressing the K3 button of the outdoor unit after the reset is completed, or reset after turning off the power and then turn it on again.

- Example of MCU quantity setting error
ex) PCB MCU setting quantity of outdoor unit = 2 / MCU installed Quantity = 3
- Example of MCU address setting error
ex) Two among three of MCU address was set to 0

3-3-8 MCU branch part setup error – Overlapping Indoor unit Address setup

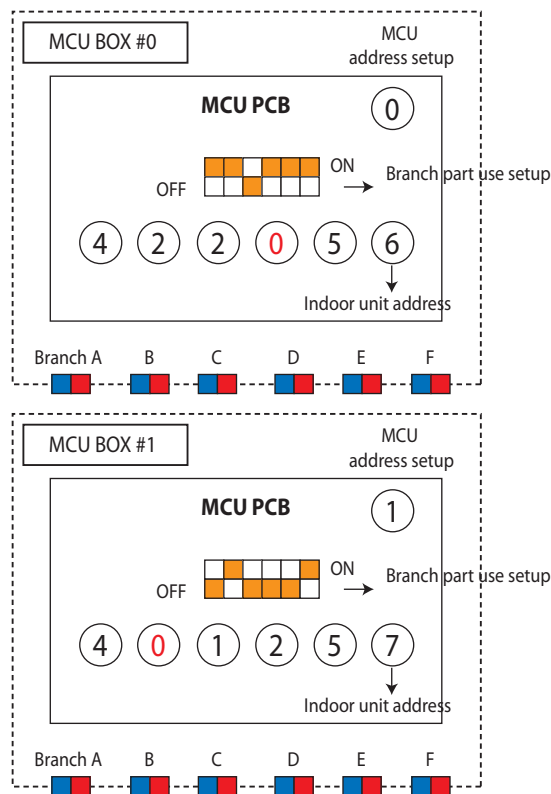
Outdoor unit display	E2 15													
Indoorunit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×

※ ● : ON ● : Flash ×: OFF

Criteria	Occurs when an indoor unit address setup switch in MCU has been overlapped
Cause of problem	Repeated indoor unit address

1. How to check

Check the setup switch for the number of indoor units in MCU
 After completing resetting, press the outdoor unit's K3 button to reset or turn off to restart.

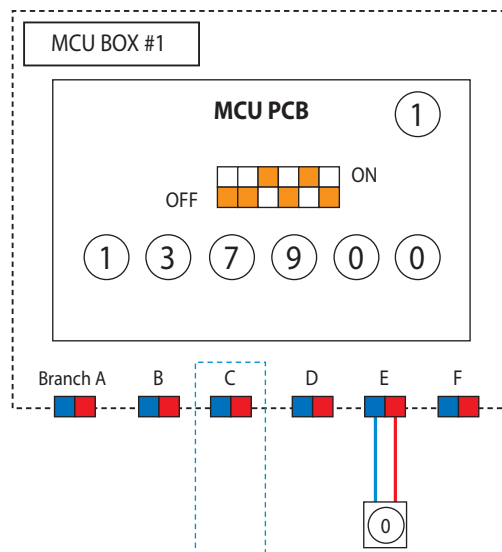


3-3-9 MCU branch part setup error – Set as being used without connection to an Indoor unit

Outdoor unit display	E2 16													
Indoorunit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ● : Flash ×: OFF														
Criteria	• Occurs when MCU PIPE is set as being used, yet not connected to an indoor unit													
Cause of problem	• Pipe is not installed to the indoor unit with assigned address on MCU													

1. How to check

Adjust the Dip switch that sets up the use of MCU branch part to 'Not-Used'. After completing resetting, press the outdoor unit's K3 button to reset or turn off to restart.

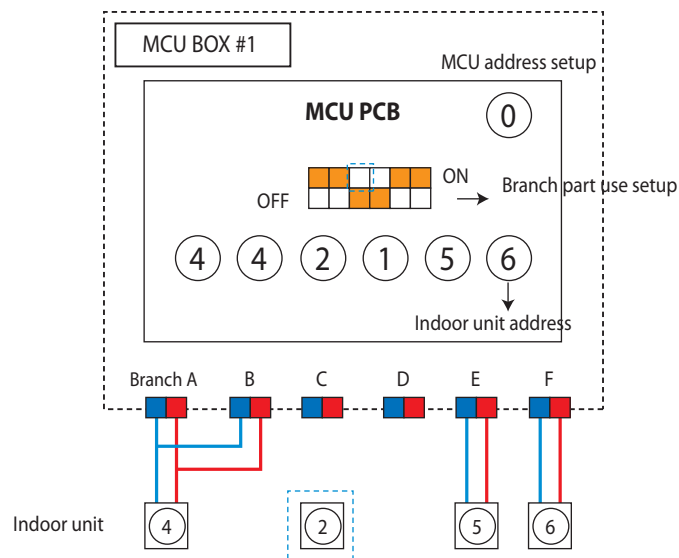


3-3-10 MCU branch part setup error – Connect an Indoor unit to a branch part not being used

Outdoor unit display	E2 17													
Indoorunit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ○ : Flash ×: OFF														
Criteria	• Occurs when MCU PIPE is turned off, yet an indoor unit is registered													
Cause of problem	• Indoor unit connection to the unused branch part													

1. How to check

Check the actual use of the branch part. If it is used, turn on the Dip switch for branch part setup. After completing resetting, press the outdoor unit's K3 button to reset or turn off to restart.



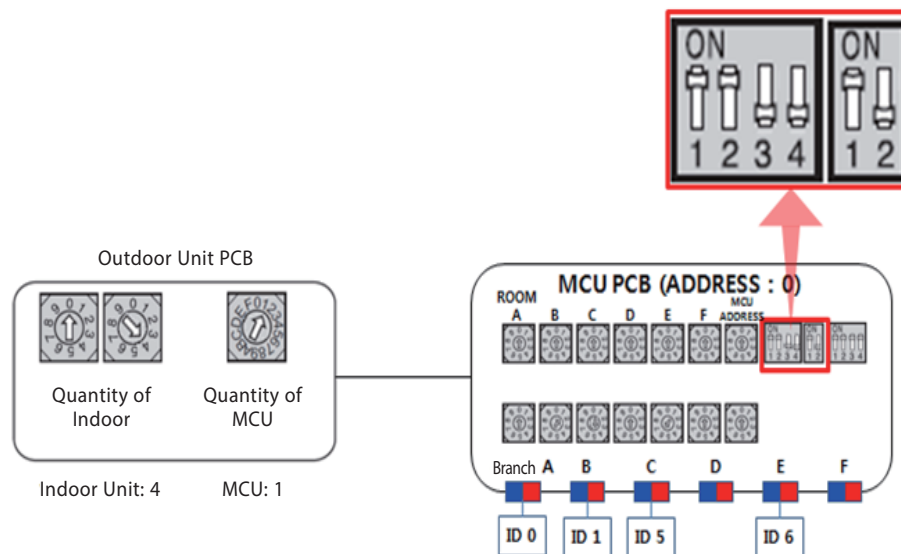
3-3-11 MCU branch part setup error – Connect more Indoor units than what is actually set up in MCU

Outdoor unit display	E2 18													
Indoorunit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)				
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo	24°C	27°C
	×	×	●	●	×	×	●	●	×	×	×	●	●	×
※ ● : ON ● : Flash × : OFF														
Criteria	• Occurs when the number of indoor unit installed exceeds that setting in MCU													
Cause of problem	• Number of indoor units exceeds number of indoor units entered on MCU setting													

1. How to check

Check the number of indoor units connected to MCU then readjust the switch for the number of units
After completing resetting, press the outdoor unit's K3 button to reset or turn off to restart.

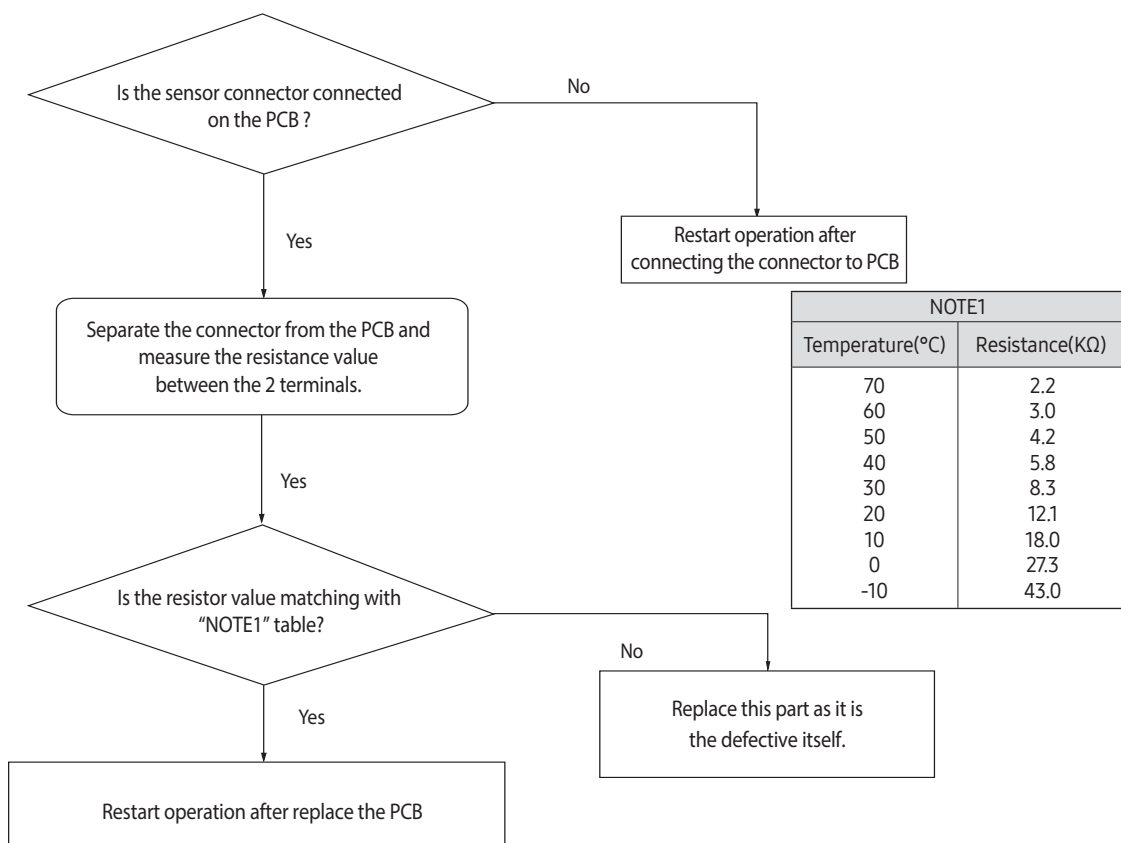
- Example of MCU indoor unit setting DIP switch error
ex) Indoor unit No.5 was connected to branch part C, but DIP switch No.3 (branch part C) is off.



3-3-12 MCU/MCU subcooler entrance/exit sensor error (Open/Short)

Outdoor unit display	<i>E219</i> (MCU subcooler) <i>E220</i> (MCU)											
Indoor unit display	Duct, Cassette (1/2 Way), Console, Ceiling					Cassette (4/Mini4 Way)				Wall-mounted (NeoForte)		
	Operation	Defrost	Timer	Fan	Filter/MPI	Operation	Defrost	Timer	Filter	Operation	Timer	Turbo
	×	×	●	●	●	×	●	●	●	●	●	●
※ ● : ON ● : Flash ×: OFF												
Judgment Method	· Refer to the judgment method below.											
Cause of problem	· MCU/MCU subcooler entrance/exit sensor is open/short											

1. Cause of problem



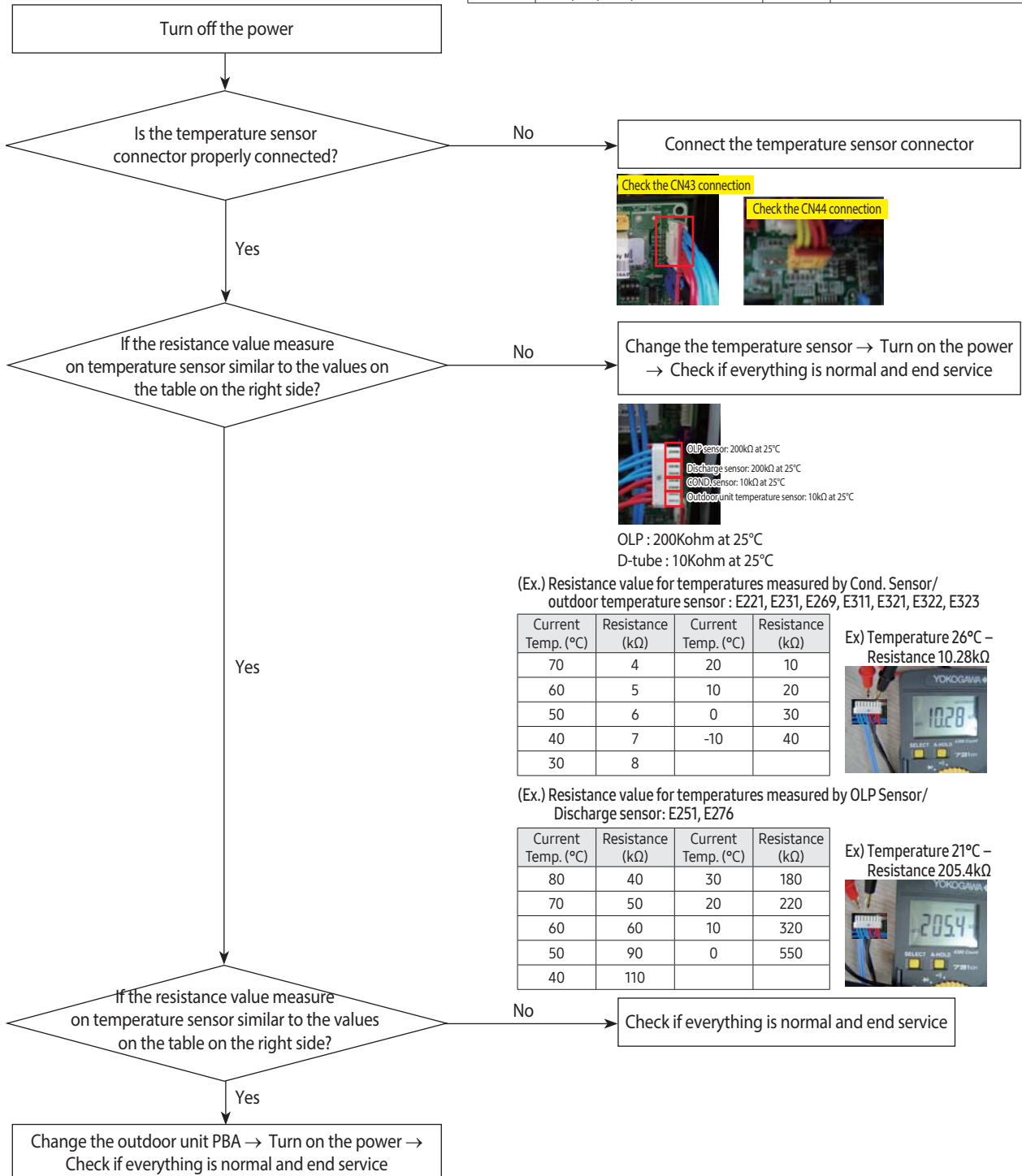
3-3-13 Outdoor temperature sensor error(Open/Short) (Error Code : E221, E231, E251, E269, E276, E311 E321, E322, E323)

1. Check items

- 1) Check the temperature sensor connector
- 2) Check the resistance value of outdoor temperature

2. Check procedure

Error code	Error explanation	Error code	Error explanation
E221	Outdoor air temperature sensor error	E311	Double tube temperature sensor error
E231	Cond temperature sensor error	E321	EVI(ESC) IN temperature sensero error
E251	Discharge temperature sensor error	E322	EVI(ESC) OUT temperature sensero error
E269	Suction temperature sensor error	E323	Suction2 temperature sensor error
E276	Comp. top temperature sensor error		

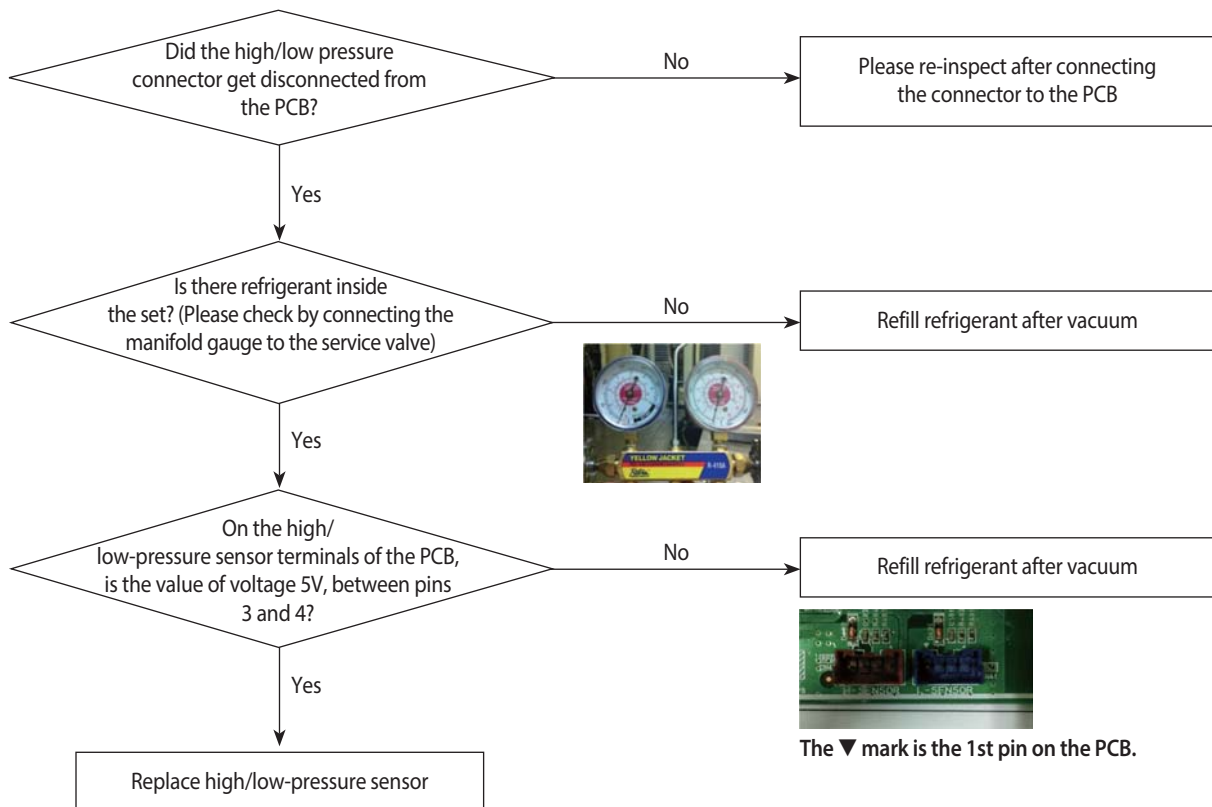


3-3-14 High pressure temperature sensor error (Open/Short) (Error Code : E291) Low pressure temperature sensor error (Open/Short) (Error Code : E296)

1. High/low pressure sensor OPEN/SHORT error determination method

- 1) Identifies from when power is supplied or 2 minutes after RESET, and only when set is stopped.
- 2) An OPEN/SHORT error will occur if the input voltage standard exceeds 0.5V ~ 4.95V range

2. How to check

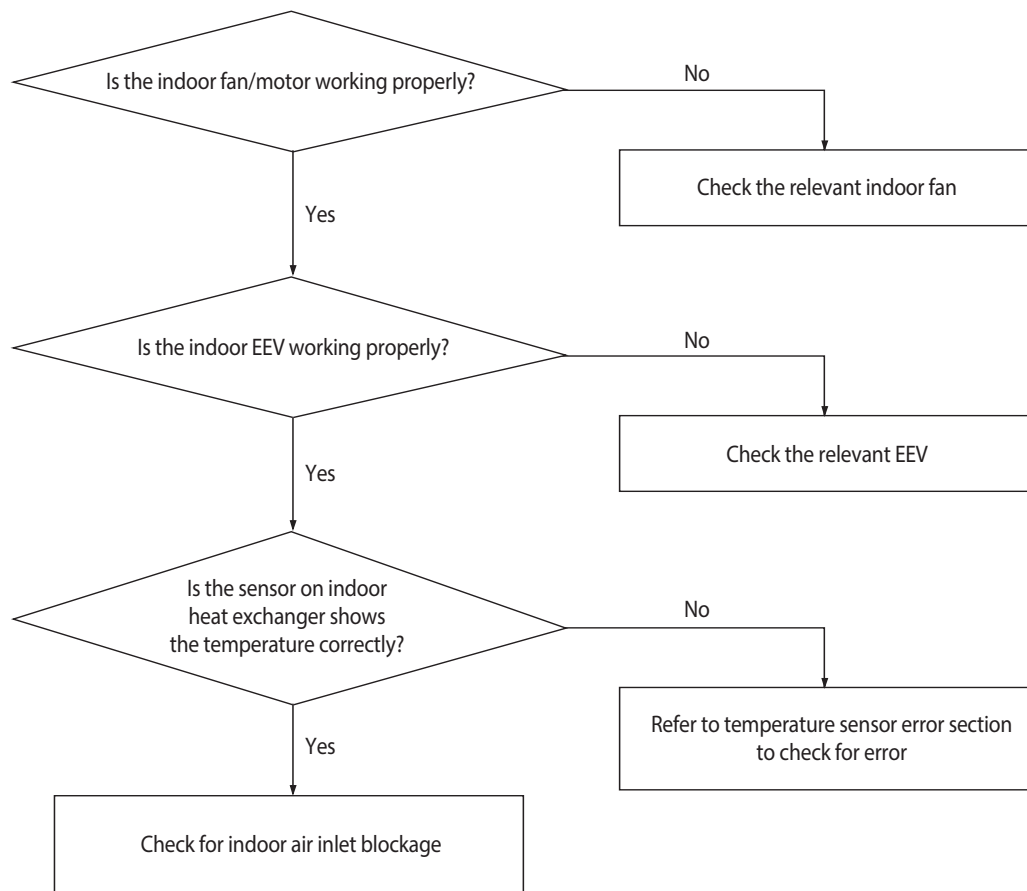


3-3-15 Compressor down by antifreeze control (Error Code: E403)

1. Check items

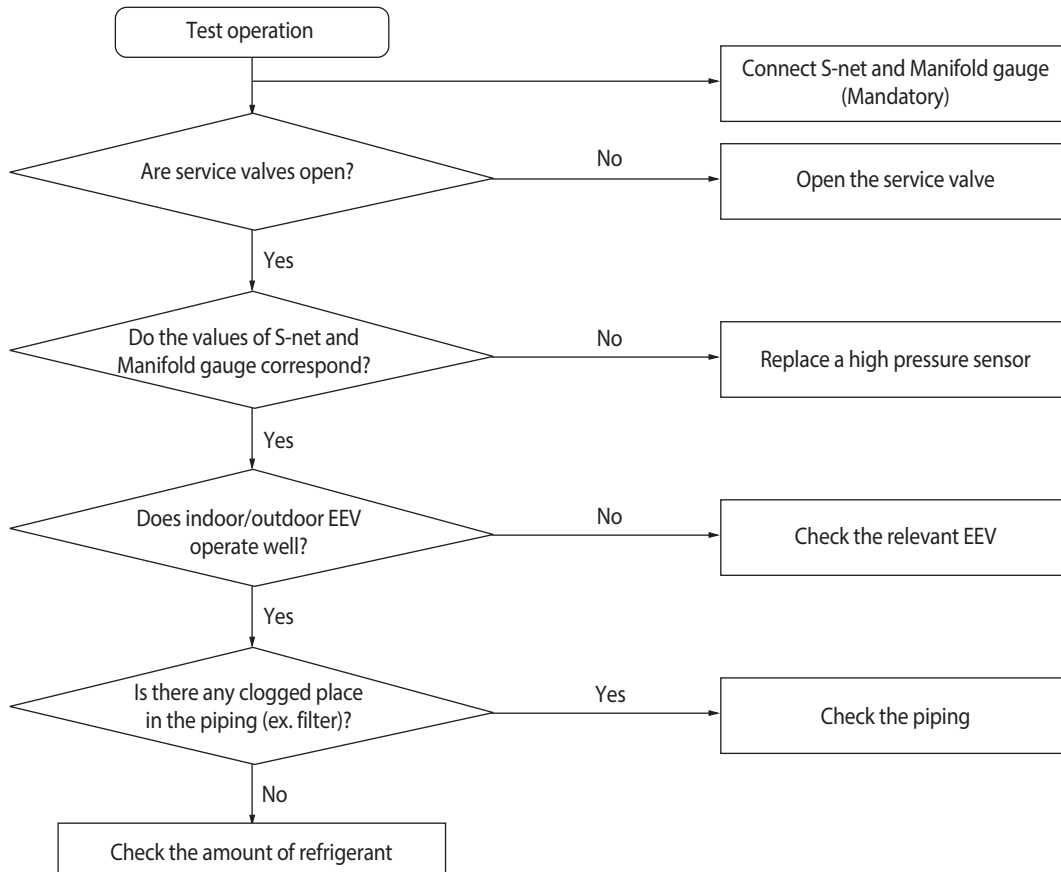
- 1) Check if the indoor fan/motor is working properly
- 2) Check if the indoor EEV is working properly
- 3) Check the indoor heat exchanger IN/OUT sensor
- 4) Check if the indoor air inlet blocked

2. How to check



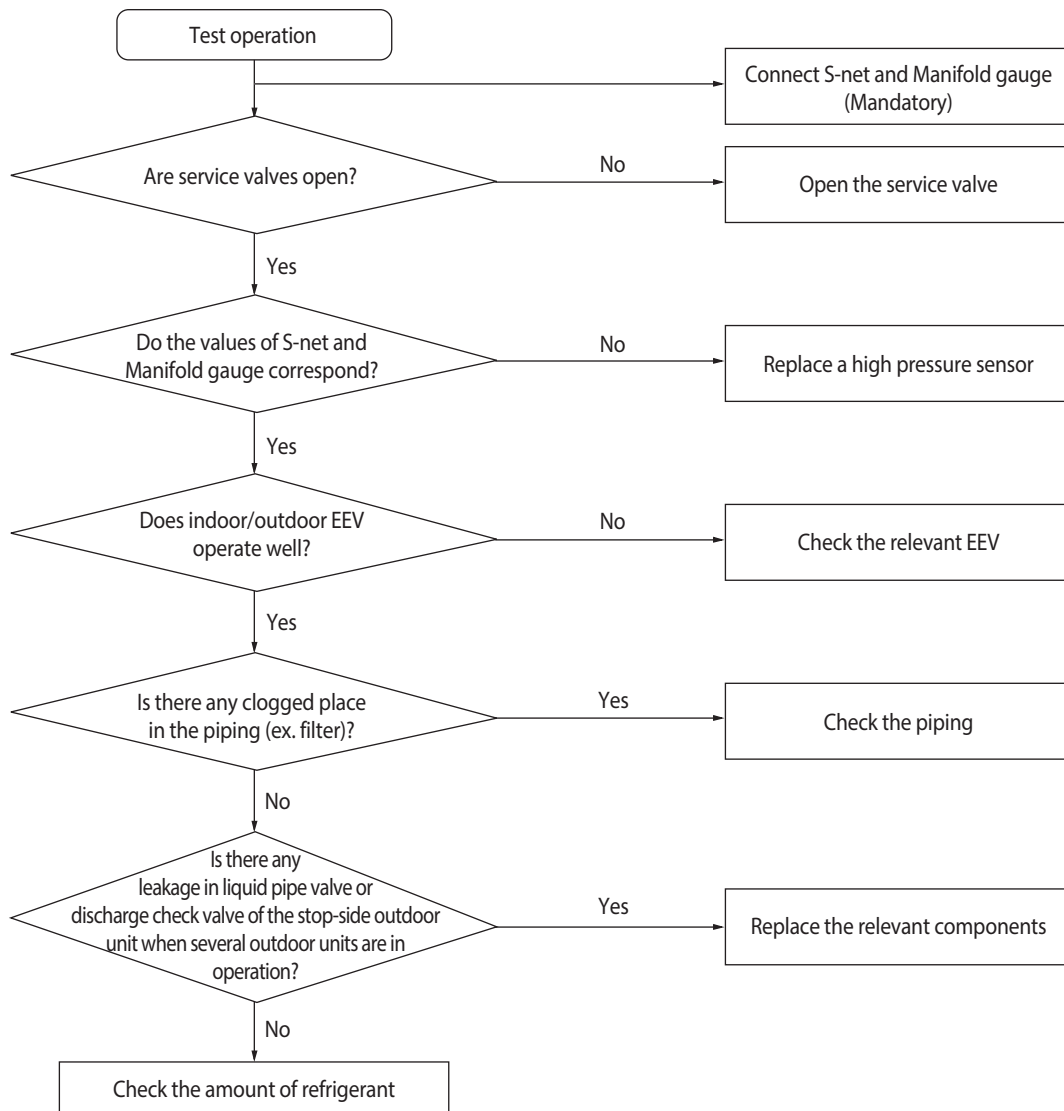
3-3-16 Comp. down due to a protective control of high pressure (Error Code : E407)

1. How to check



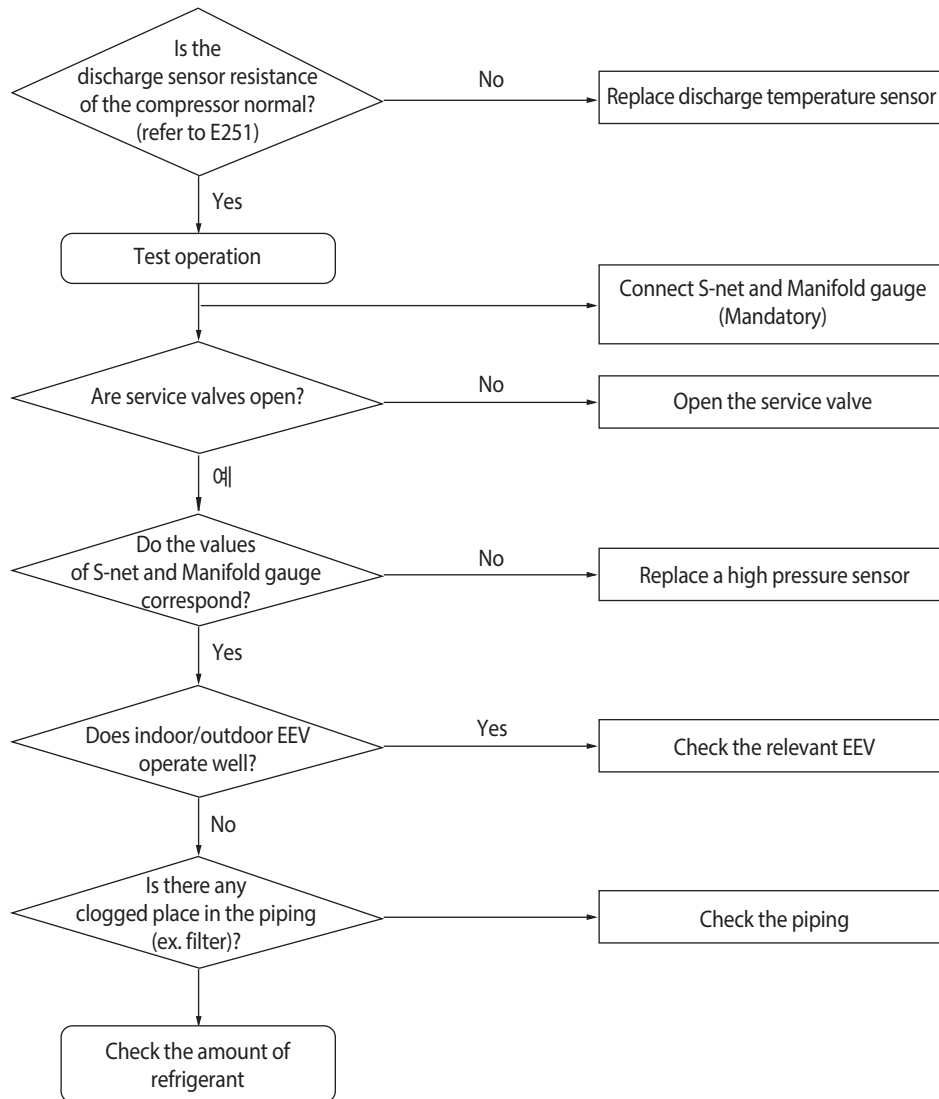
3-3-17 Comp. down due to a protective control of low pressure (Error Code : E410)

1. How to check



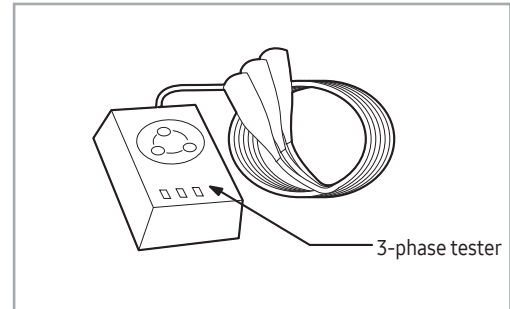
3-3-18 Comp. down due to a discharge temperature sensor of a compressor (Error Code : E416)

1. How to check



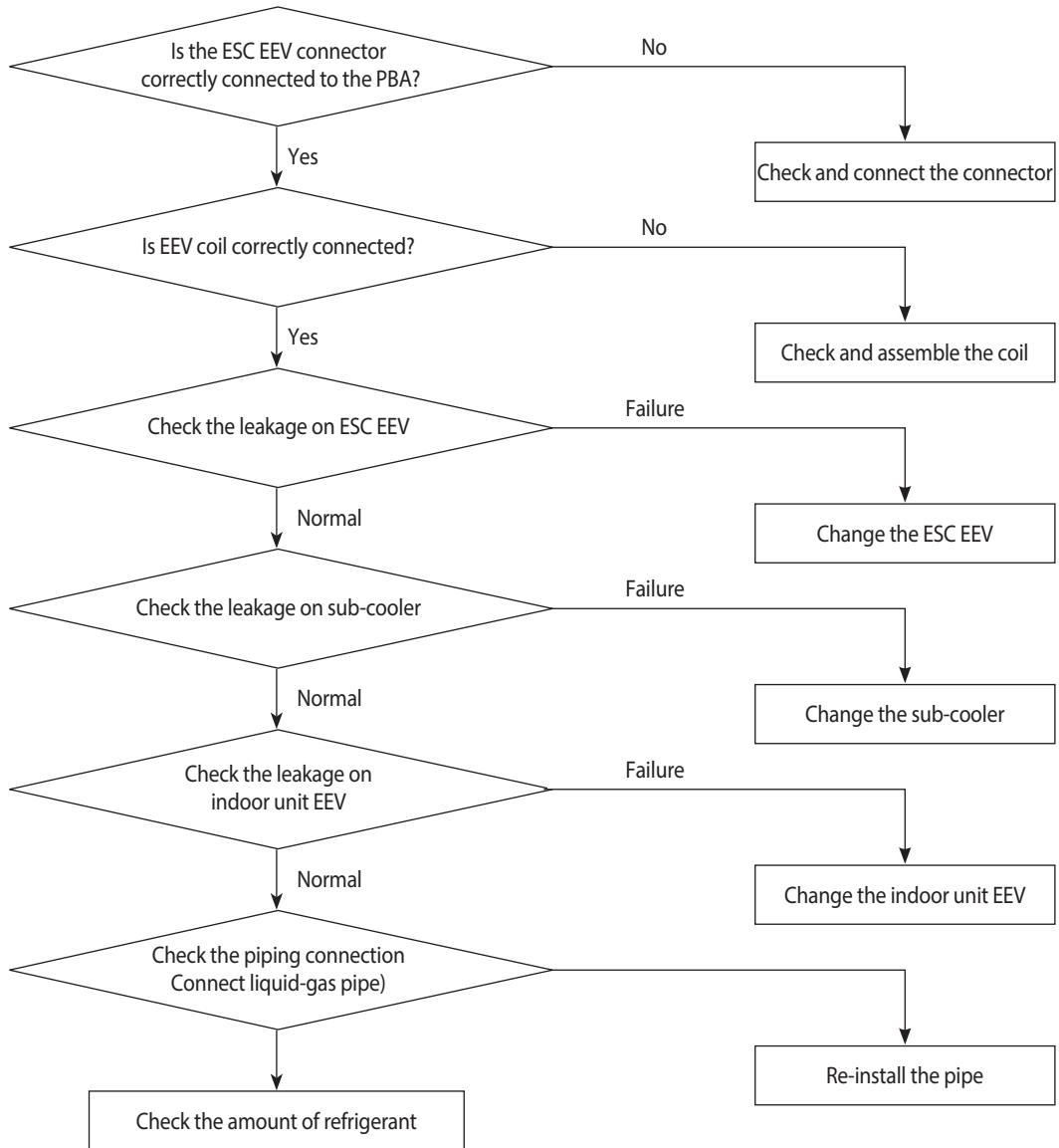
3-3-19 Reverse phase detection error (3Phase outdoor unit) (Error Code : E425)

1. When power is on, it checks the power status used for 3-phase power compressor.
When the order of 3-phase L1(R) – L2(S) – L3(T) is changed (reversed) or there is a phase that does not receive power (phase fail), it will display [E425] and the air conditioner will stop operating.
 - 1) Check the voltage on L1(R) – L2(S) phase/ L1(R) – L3(T) phase/ L2(S) – L3(T) phase.
 - 2) When there is any terminal that does not have normal voltage, check the external power of the air conditioner and take appropriate measures.
 - 3) If 3-phase power is normal check the phase of the power line using 3-phase tester. If it shows reverse phase, please change the current power line connection.
 - 4) After completing above, press reset key (K3) then check the power again.



3-3-20 ESC EEV open error (Error Code : E438)

1. How to check

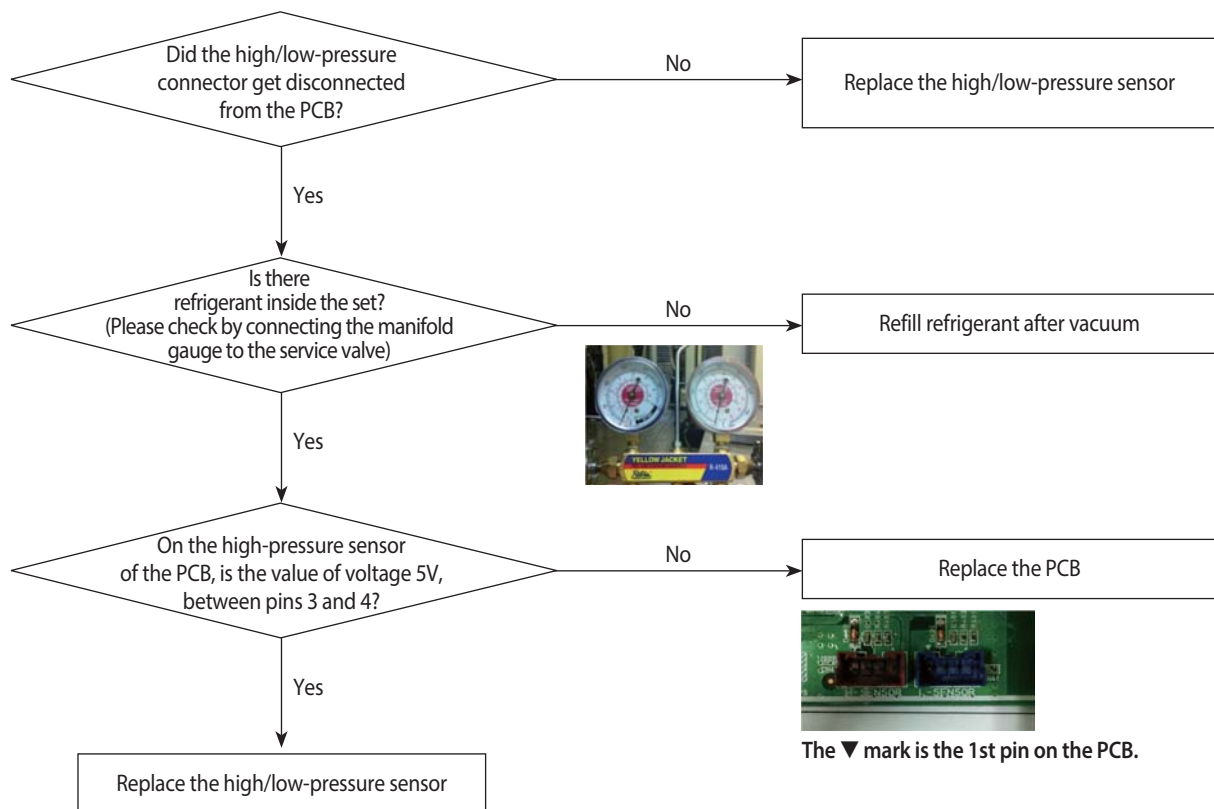


3-3-21 Refrigerant leakage error (Error Code : E439)

1. Determining high/low-pressure sensor OPEN/SHORT error

- 1) Identifies from when power is supplied or 2 minutes after RESET, and only when set is stopped.
- 2) An E439 error will occur if the input voltage standard ranges of 0.5V ~ 4.95V of both the high- and low-pressure sensors are exceeded.
- 3) Will occur if the measured value of both high/low-pressure sensors is 1kgf/cm²G

2. How to check



3-3-22 Prohibition of the compressor operation due to outdoor temperature (Error Code : E440, 441)

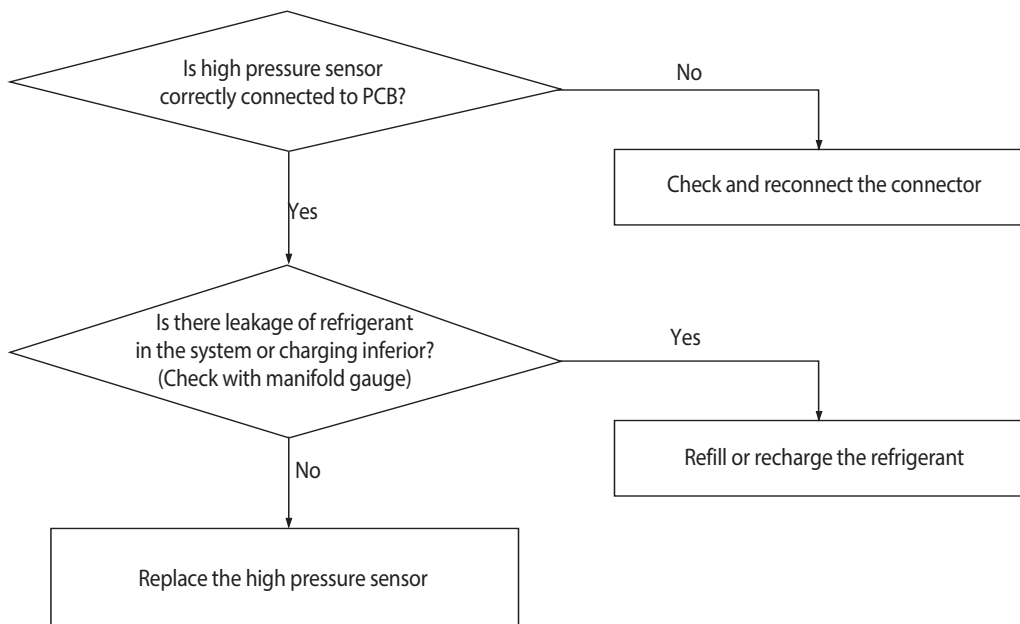
1. How to check

The above error code is not caused by a product's problem but a function to protect the product by limiting the available temperature range so please refer to the usable temperature range in the product manual.

If the error code is displayed despite a condition that does not belong to any of the above diagnosis methods, read the temperature sensor value of the outdoor inlet air with View Mode or S-net, and if the actual outdoor temperature is different, please replace the temperature sensor.

3-2-23 Refrigerant leakage error (during operation) (Error Code : E443)

1. How to check

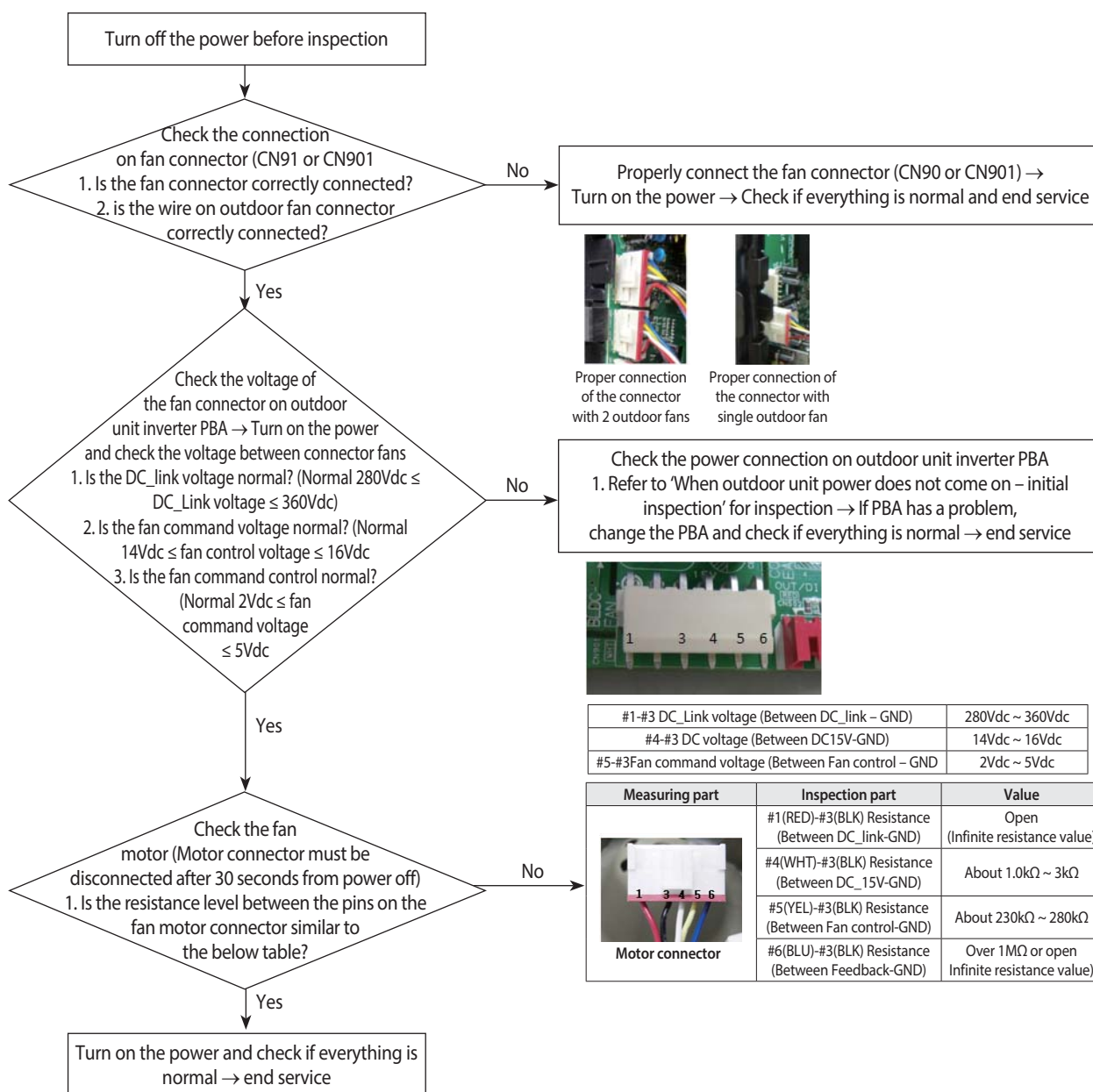


3-3-24 Outdoor unit fan error (Error Code : E458, 475)

1. Check items

- 1) Check the connection of the fan connector (CN90, CN 91)
- 2) Check the voltage of the fan motor connector on outdoor unit inverter PBA
- 3) Check the power connection on outdoor unit inverter PBA
- 4) Check the fan motor (Motor connector must be disconnected after 30 seconds from power off)
- 5) For models with single fan, connector must be connected to CN90 (Fan2 error will not occur)

2. Check procedure



* When connecting/disconnecting the fan motor connector, you must wait for 30 seconds after turning off the power
→ If not, motor or PBA can get damaged

* You must check the inverter PBA or fan motor and replace them only when they have problem

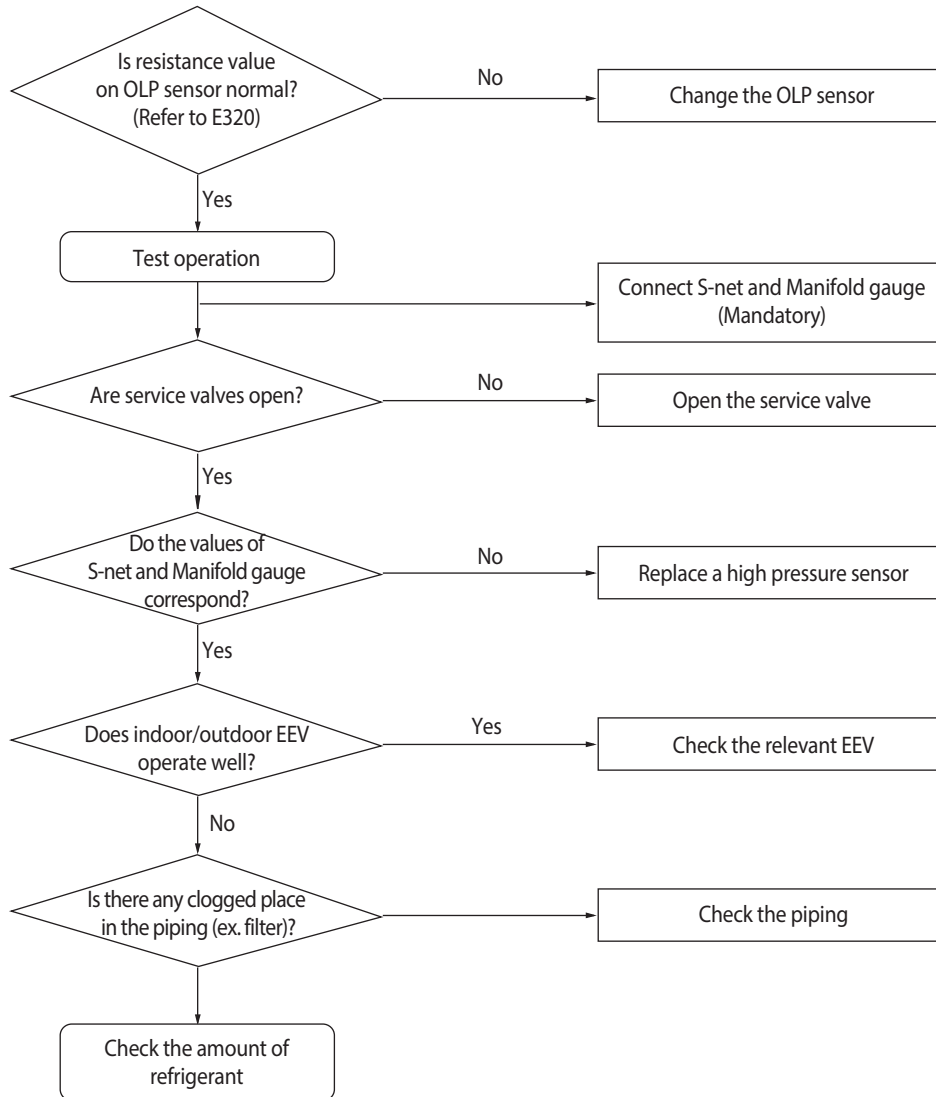
* Do not change the outdoor unit PBA with fan motor problem

* → If the 7-segment on the outdoor unit main PBA shows error, there is no problem with outdoor unit main PBA

* → Control related problems can be solved by S/W update

3-3-25 Comp down due to OLP temperature control (Error Code : E463)

1. How to check

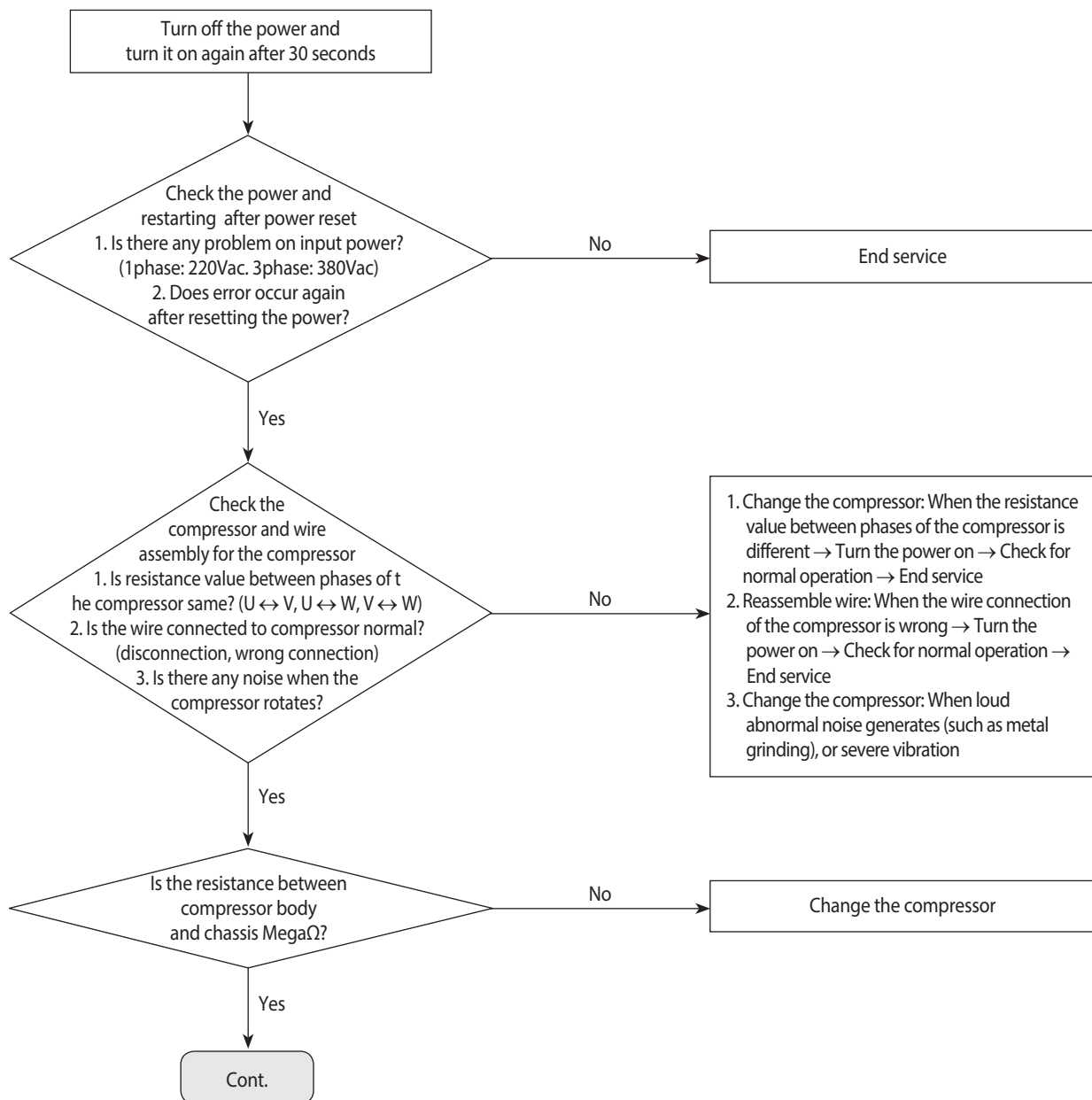


3-3-26 Compressor starting/rotation error (Error Code : E461, E467)

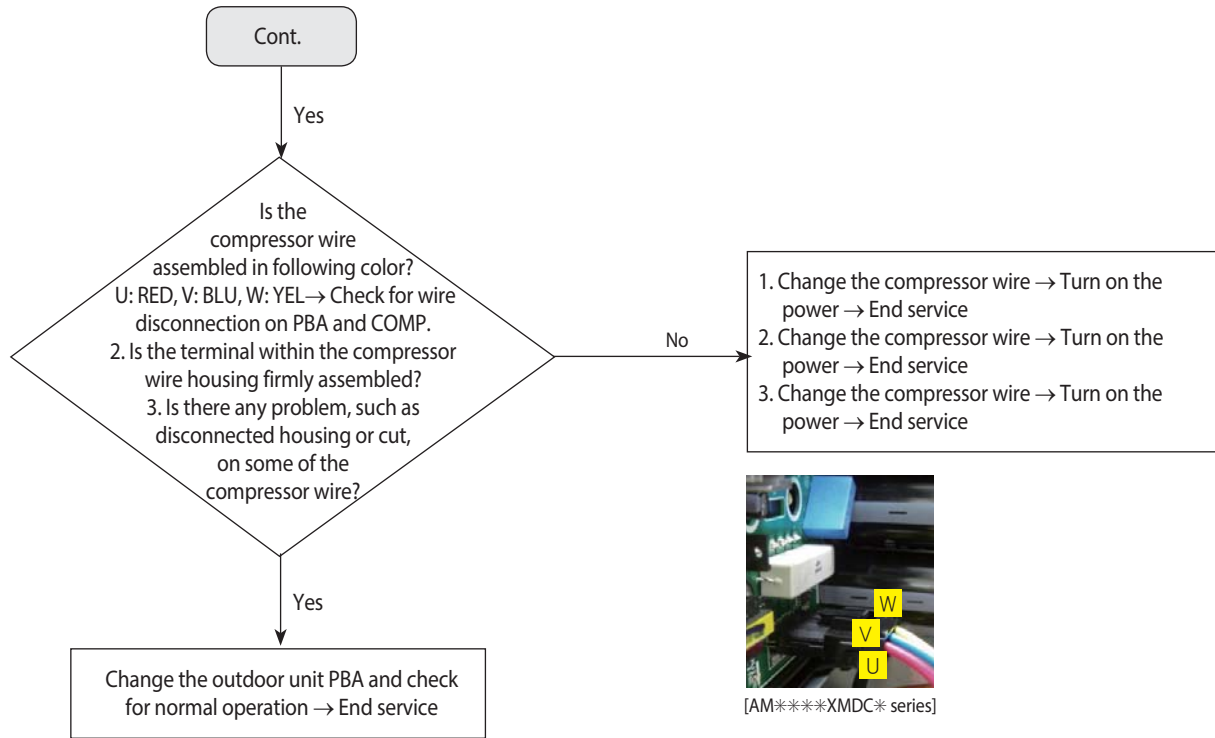
1. Check items

- 1) Check the power and restarting after power reset
- 2) Check for compressor and compressor wire assembly
- 3) Check for compressor wire problem

2. Check procedure



Compressor starting/rotation error (Error Code : E461, E467) (cont.)



* Do not change the EMI/outdoor unit main/ Indoor unit main PBA when E461, E467 error occurs.

→ It is Compressor, inverter PBA related error, therefore it is not related to above PBA.

* Make sure to check if service valve is open.

→ If the service valve is close, damage could occur due to pressure difference during operation.

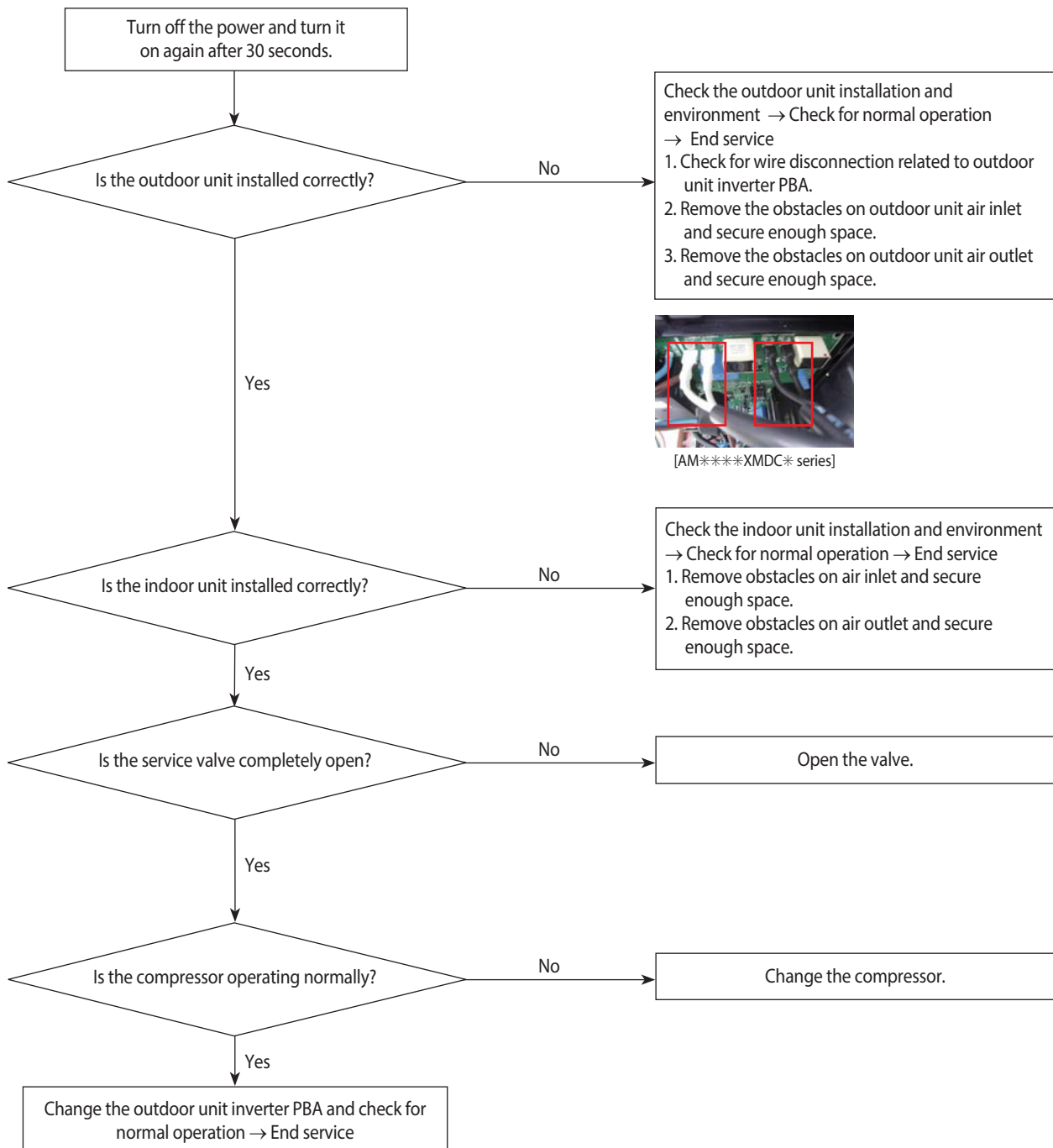
3-3-27 Current error / PFC overload error (Error Code : E462, E484)

1. Check items

- 1) Check the power and restarting after power reset.
- 2) Check the outdoor unit installation and environments.
- 2) → Check if the outdoor unit inverter PBA related wires are disconnected. Check the installation environment.
- 3) Check for indoor unit installation environment.
- 4) Check for open service valve.

Error CODE	Error description	Related model
E462	Outdoor unit total current error	AM****XMDC* series
E484	Outdoor unit PFC overload error	AM****XMDC* series

2. Check procedure

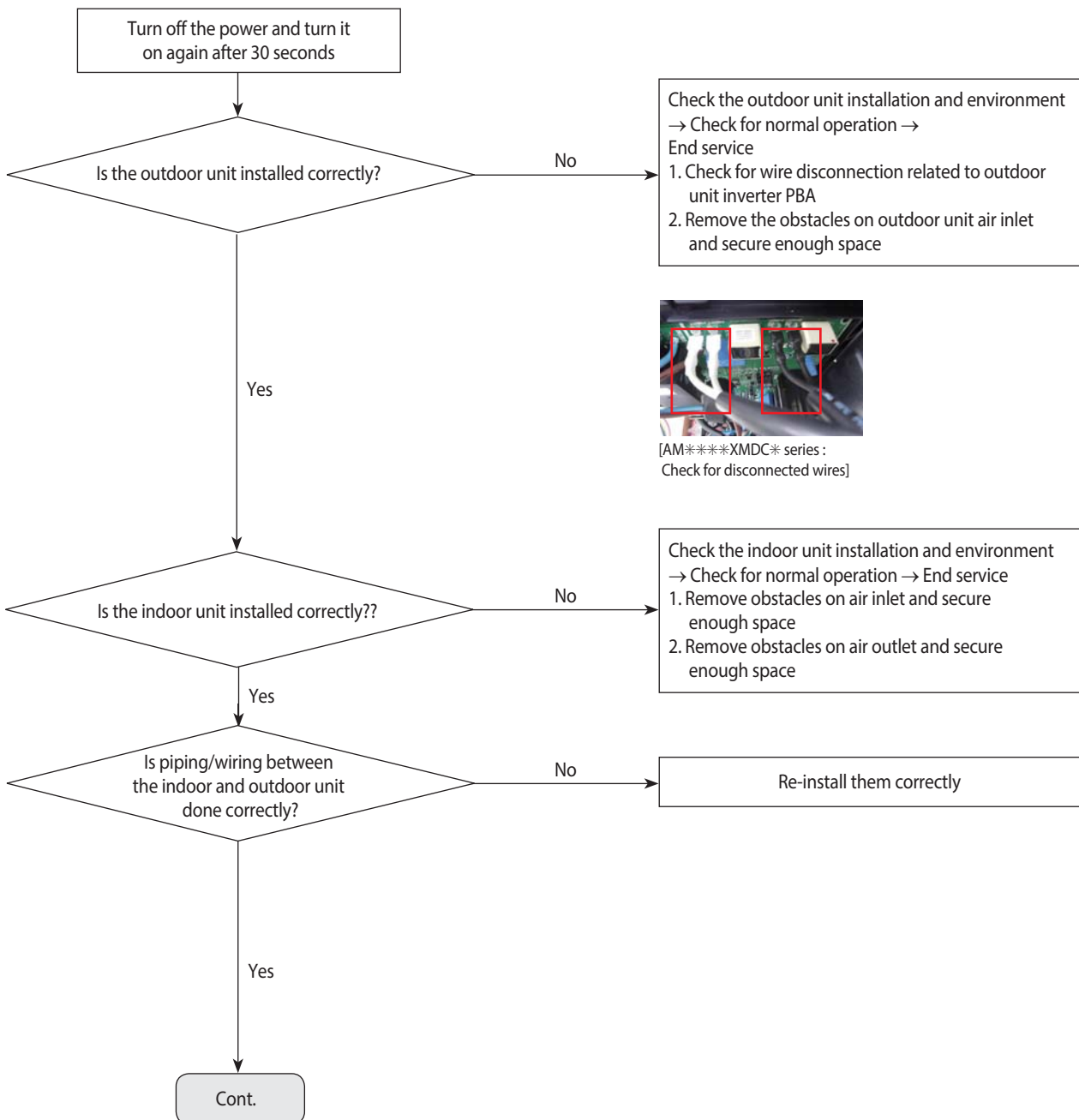


3-3-28 IPM over current error (Error Code : E464)

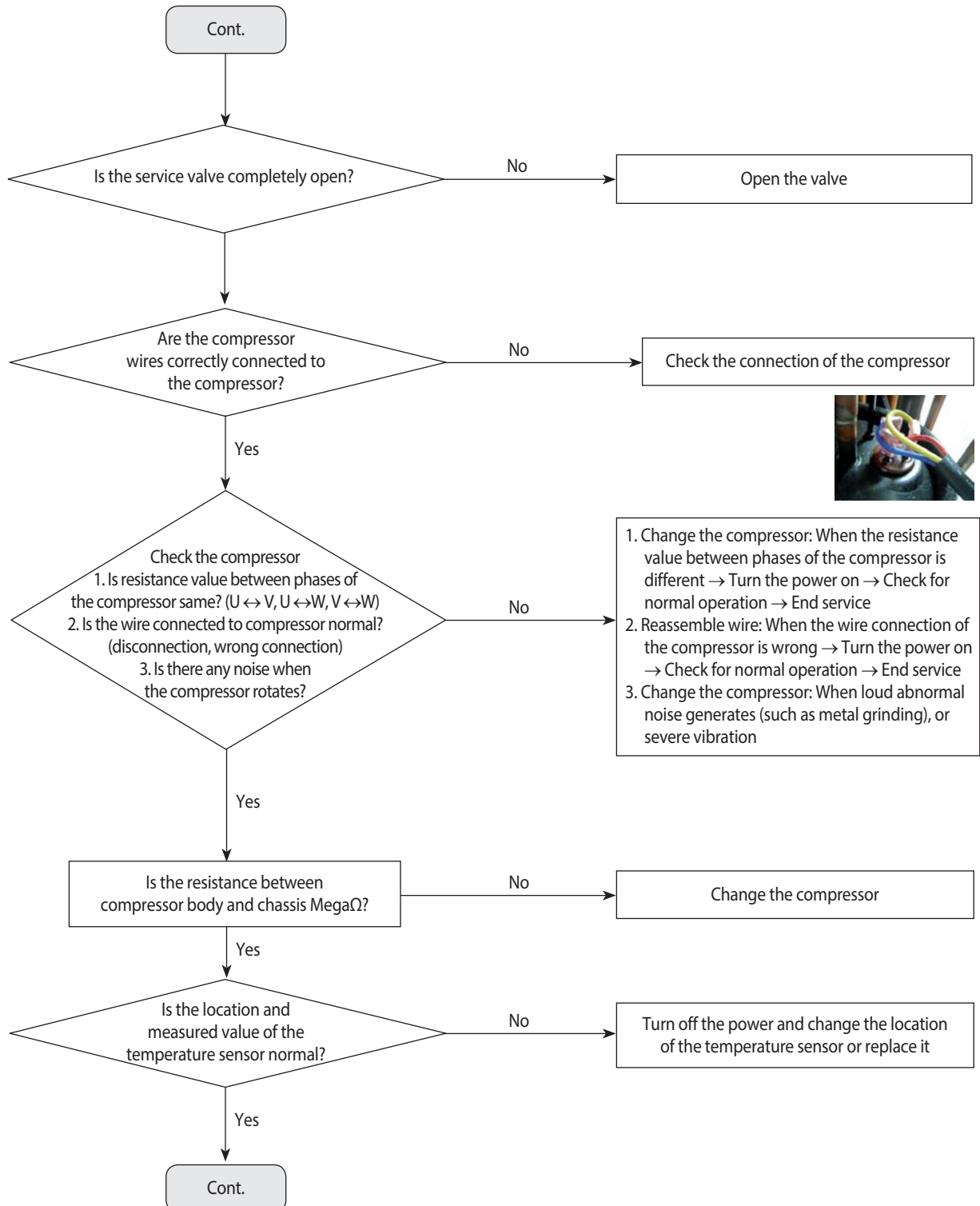
1. Check items

- 1) Check the power and restarting after power reset
- 2) Check the outdoor unit installation and environments
→ Check if the outdoor unit inverter PBA related wires are disconnected. Check the installation environment
- 3) Check for indoor unit installation environment
- 4) Check for open service valve
- 5) Check the assembly status of the compressor and compressor wire
- 6) Check the compressor wire

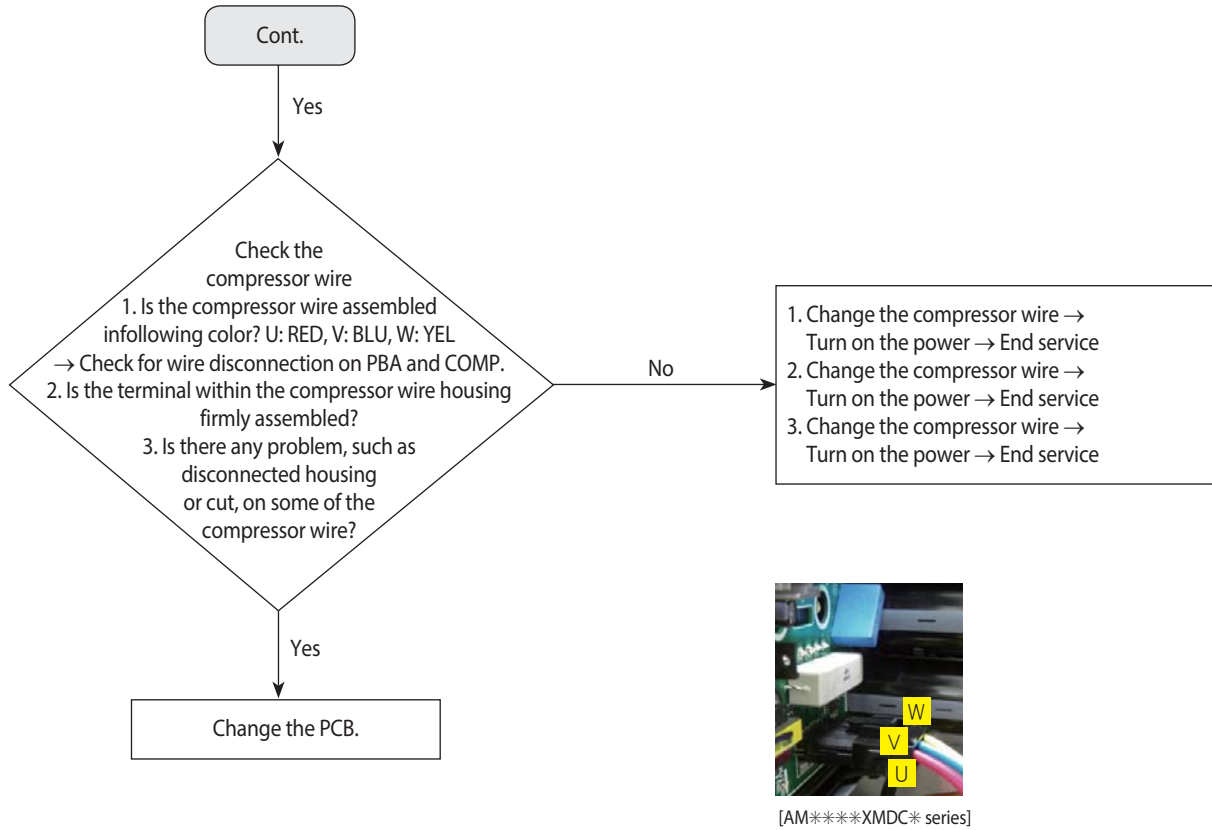
2. Check procedure



IPM over current error (Error Code : E464) (cont.)



IPM over current error (Error Code : E464) (cont.)



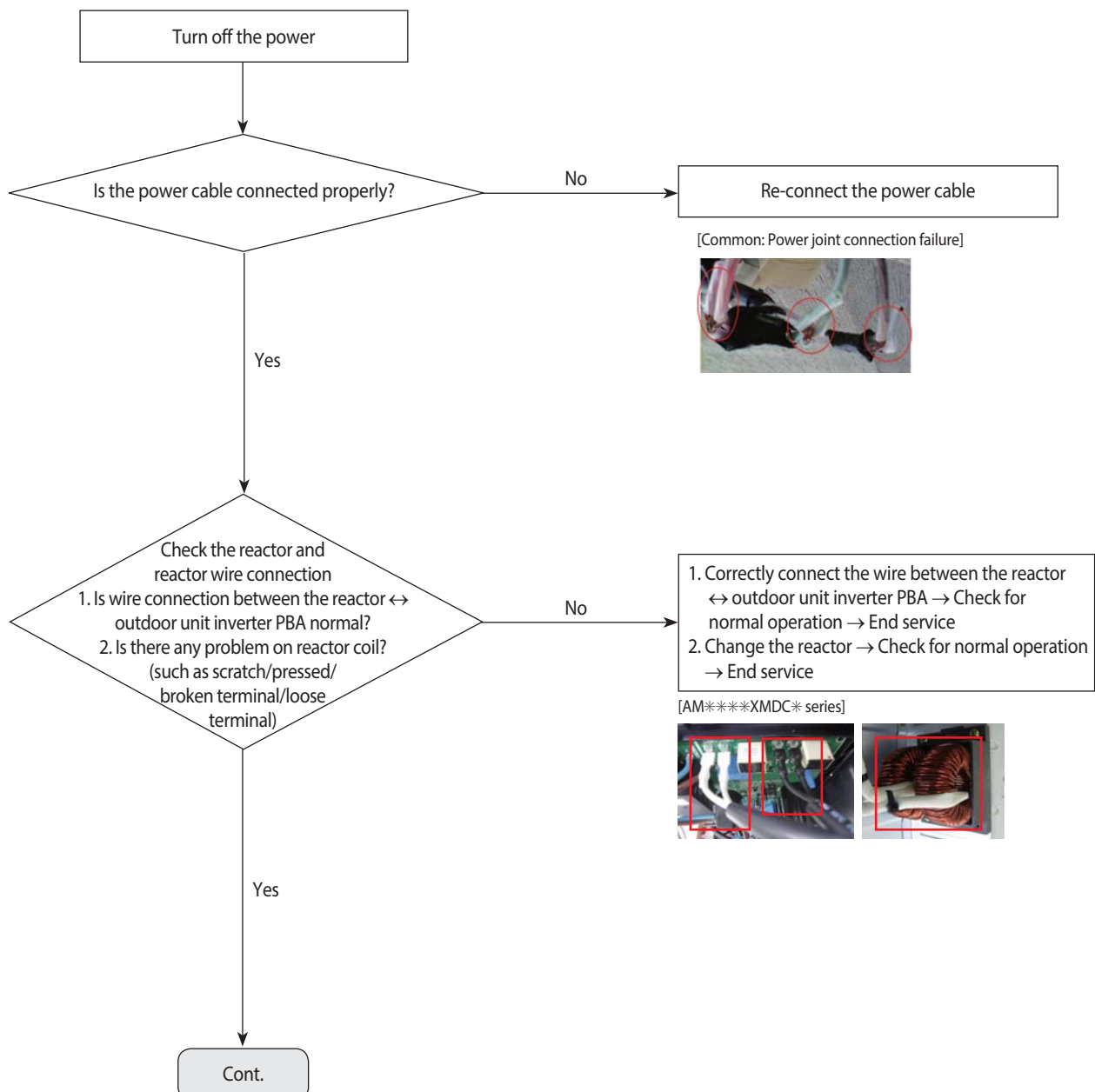
* Do not change the EMI/outdoor unit main/ Indoor unit main PBA when E464 error occurs.
→ It is Compressor, inverter PBA related error, therefore it is not related to above PBA.

3-3-29 DC-Link voltage under/over error (Error Code : E466)

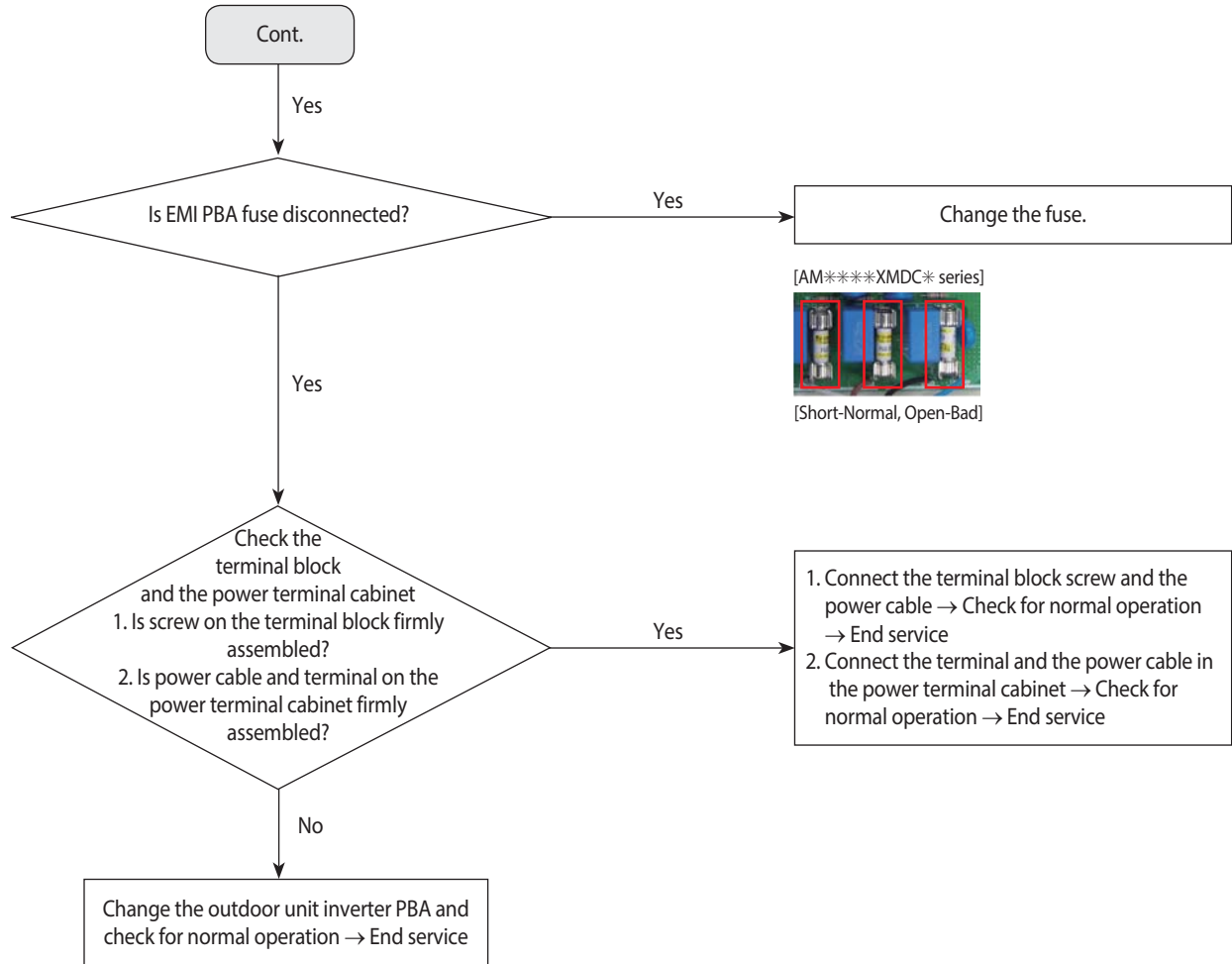
1. Check items

- 1) Check the power and restarting after power reset
 - Is there any problem with input power?
 - (1 Phase: 220Vac, 3 Phase: 380Vac)
 - Does error occur again during operation after power reset?
- 2) Check the power cable connection, and joint cable connection
- 3) Check the reactor and reactor wire
- 4) Check the fuse on the EMI PBA
- 5) Check the Terminal block, power terminal cabinet and the power wire assembly

2. Check procedure



DC-Link voltage under/over error (Error Code : E466) (cont.)



3-3-30 Others

1. Compressor Vlimit error: E465

If the compressor operation is abnormal, change the compressor and check for normal operation

→ If the compressor operation is normal, check the assembly between heat sink plate and if there is no problem, change the inverter PBA

2. Current sensor error: E468

EEPROM Uploading at indoor main PBA, Check if PCB operation is normal

3. OTP error: E471

Error occurs when the EEPROM DATA in the outdoor unit main PBA and inverter PBA is different from each other. Check the model name and EEPROM code to use it

4. DC link voltage sensor error: E469

Error occurs when DC LINK value is not normal (DC LINK VOLTAGE: 280~320V)

Check the value of DC link when error occurs and check the reactor disconnection

5. Heat sink temperature error: E474, E500

Error occurs when heat sink of the inverter PBA exceeds rated range

Clean and remove any dust and other foreign substances on the outdoor unit and then check the connection between heat sink and inverter PBA

Make sure grease is applied properly and screw is firmly fixed

6. Input current sensor error: E485

Detect the input sensor while the set is in stop status to check if there's any problem

When error occurs, turn on/off the power for number of time and if same error occurs while the power is off, change the inverter PBA

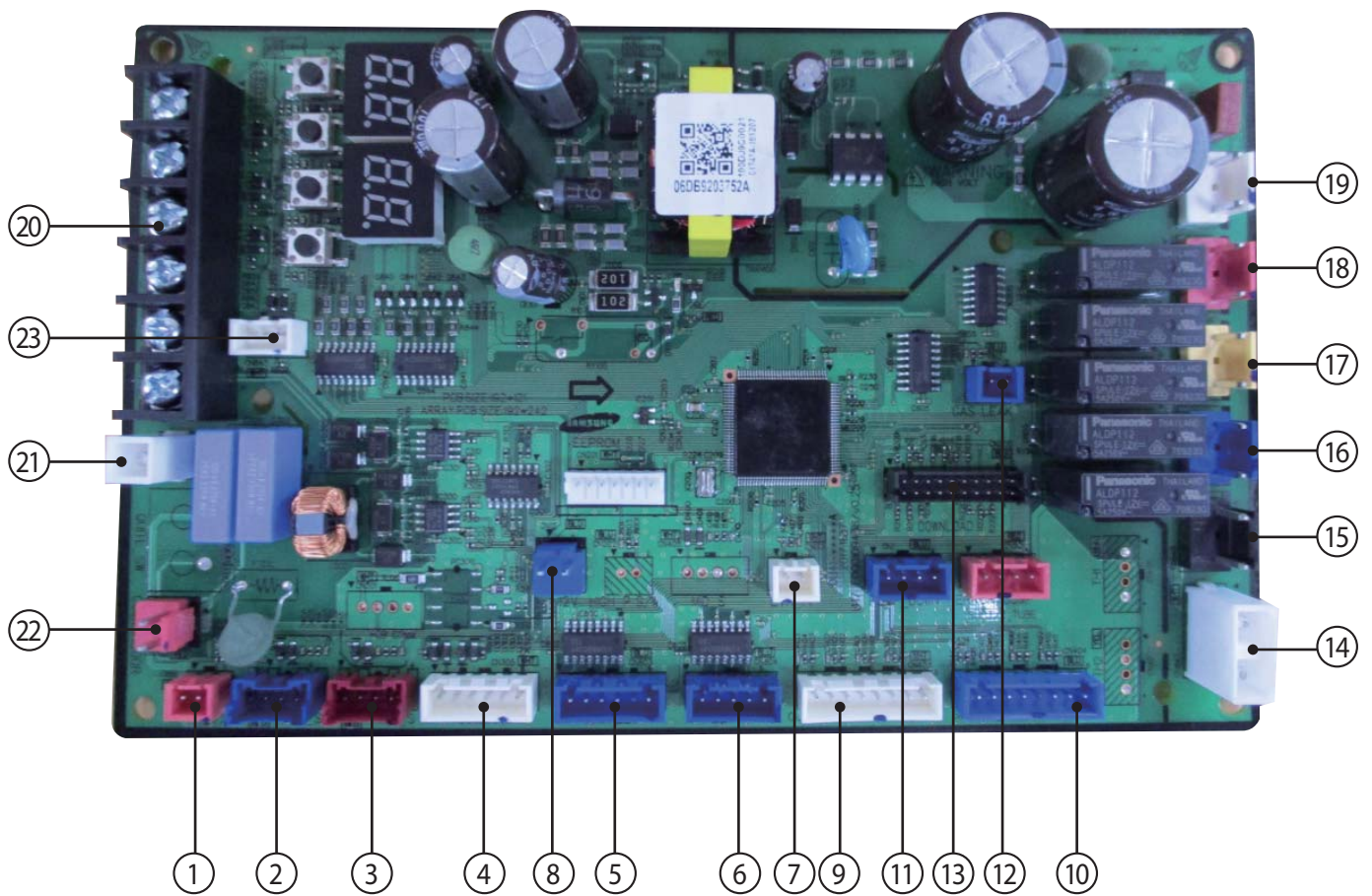
7. EEPROM read/write error: E470

Error occurs when there is no EEPROM data in the set. Check the model name and insert EEPROM for corresponding model or load the EEPROM data.

4. PCB Diagram

4-1. Outdoor Unit PCB

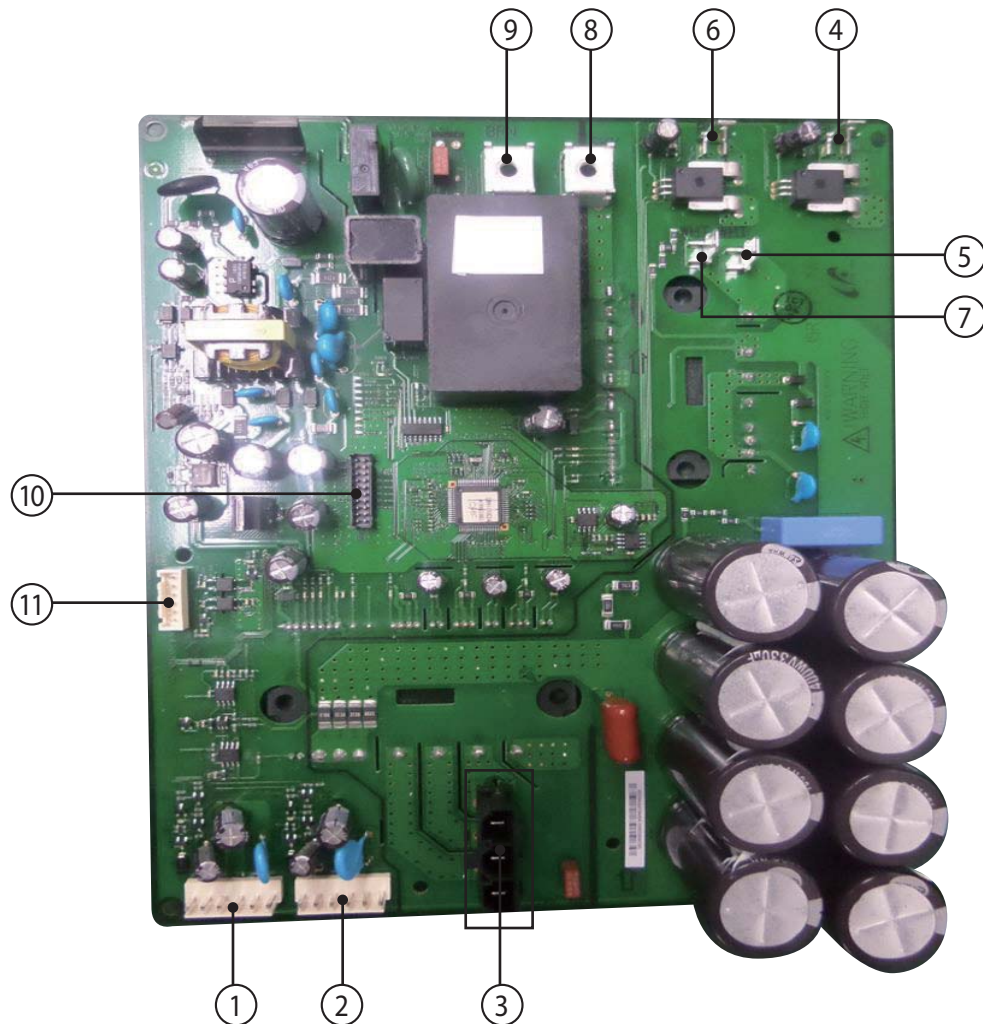
4-1-1 Main PCB



Main PCB (cont.)

No.	Local	Function	Description
1	CN800	EXTERNAL CTRL	SMW250-02 RED
2	CN401	LOW PRESSURE SENSOR	B04B-XARK-1 BLU
3	CN402	HIGH PRESSURE SENSOR	B04B-XARK-1 RED
4	CN305	COMM INV	SMW250-06 WHT
5	CN803	MAIN EEV	SMW250-06 BLU
6	CN804	EEV A	SMW250-05 BLU
7	CN001	TH3	SMW250-02 WHT
8	CN12	DC12V	YW396-02V BLU
9	CN403	OUT/COND/DIS/OLP	SMW250-08 WHT
10	CN404	SUCTION/D_TUBE_TH1_TH2	SMW250-08 BLU
11	CN1	GAS LEAK	SMW250-02 BLU
12	CN2	GAS LEAK	SMW250-04 BLU
13	CN200	DOWN LOAD	YDW200-20 BLK
14	CN847	LOAD1	YDW236-02 WHT
15	CN846	LOAD2	YW396-03AV BLK
16	CN845	LOAD4	YW396-03AV BLU
17	CN844	4WAY	YW396-03AV YEL
18	CN842	HOTGAS	YW396-03AV RED
19	CN101	A/C POWER	YW396-03AV WHT
20	CN304	DRED	DAPC-2009-6P BLK
21	CN300	EARTH	YDW236-01 WHT
22	CN303	COMM-INDOOR	YW396-02V RED
23	CN843	MODE SELECTOR	SMW250-03 WHT

4-1-2 Inverter PCB : 1Phase



No.	Local	Function	Description
1	CN901	FAN1	YW396-06V WHT
2	CN911	FAN2	YW396-06V WHT
3	CN401	COMP	42819-3213 BLK
4	REACTOR_A2	REACTOR_A2	YTR250
5	REACTOR_A1	REACTOR_A1	YTR250
6	REACTOR_B2	REACTOR_B2	YTR250
7	REACTOR_B1	REACTOR_B1	YTR250
8	N_	AC POWER	OT-048
9	L_	AC POWER	OT-048
10	CN551	DOWNLOAD	YDW200-20 BLK
11	CN351	COMM-MAIN	SMW250-06 WHT

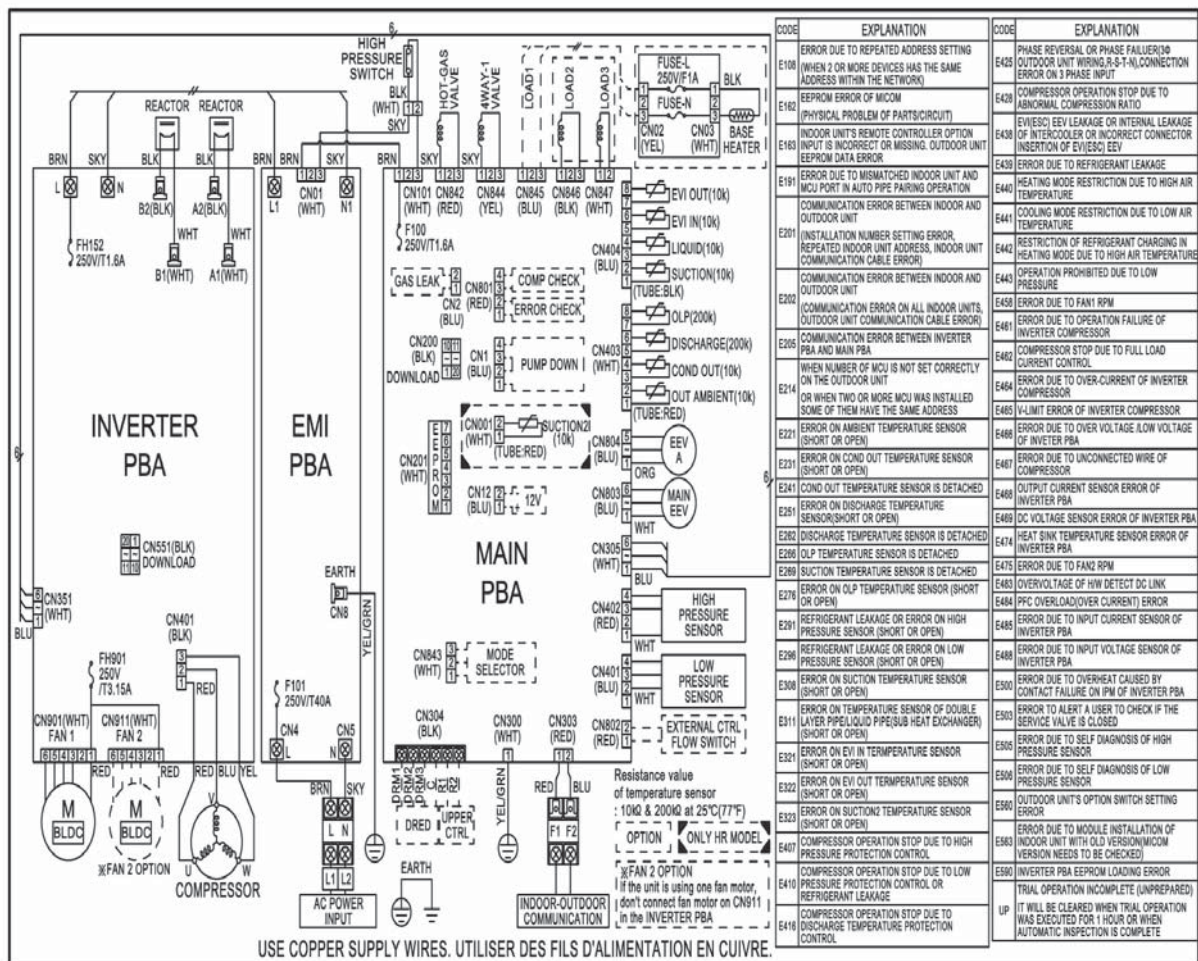
4-1-3 EMI PCB : 1Phase



No.	Local	Function	Description
1	L1	AC POWER	OT-048
2	EARTH	EARTH	YEL/GRN WIRE
3	L	AC POWER	BRN WIRE
4	N	AC POWER	SKY/BLU WIRE
5	N1	AC POWER	OT-048
6	CN01	AC POWER	YW396-03AV WHT

5. Wiring Diagram

■ 1 Phase

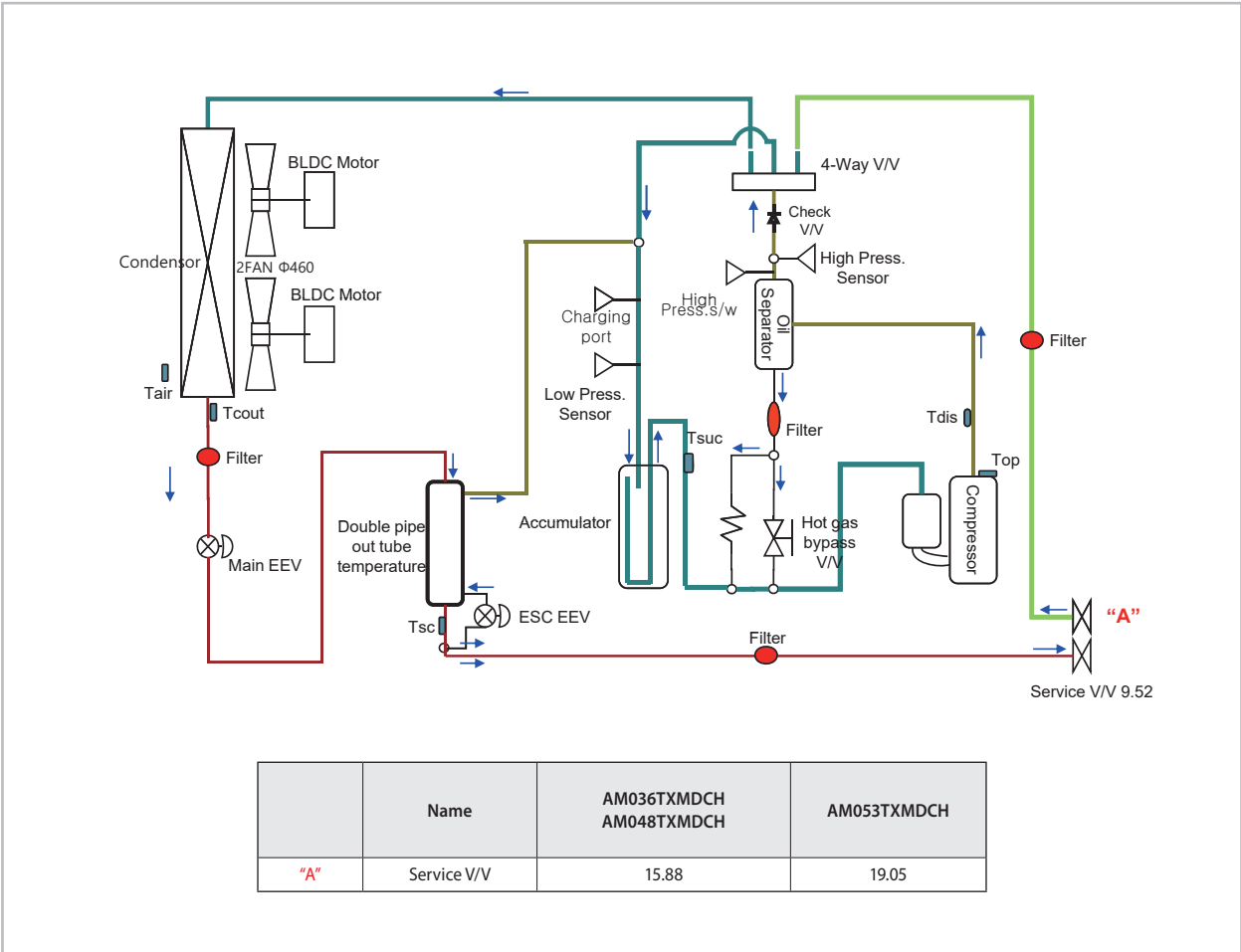


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6. Reference Sheet

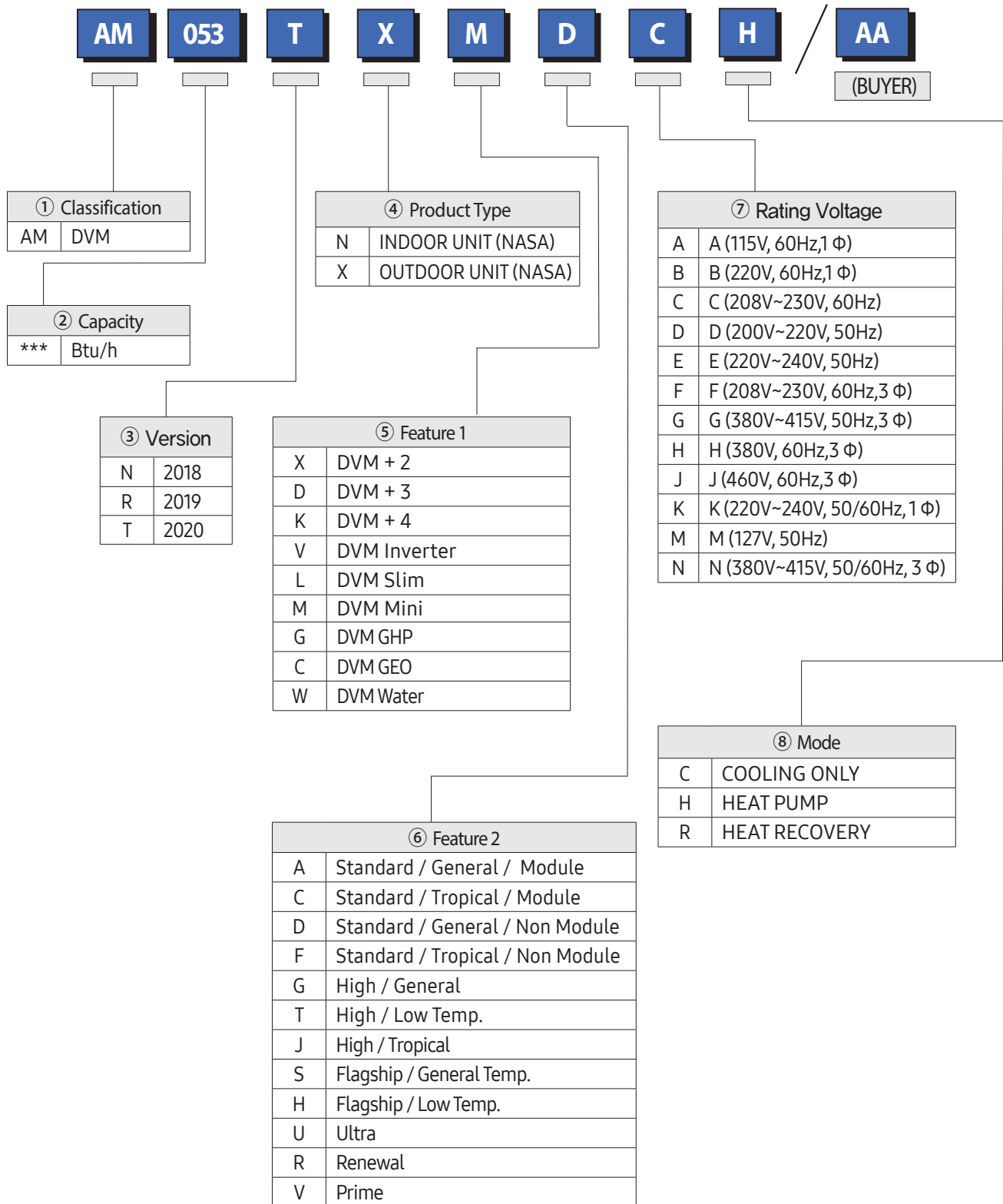
6-1. Refrigerant cycle diagram

OUTDOOR UNIT



6-2. Nomenclatures

6-2-1 OUTDOOR UNIT



7. Check Operation & Amount of Refrigerant Automatically Checking

7-1. Check Operation

7-1-1 Check Operation

1) What is the Check Operation?

DVM MINI main components defective check and check the status of the installation, provide guidelines that can promptly and accurately resolve the problems that may occur in the field.

If does not end the Automatic Commissioning, normal operation is impossible to enter, it should protect the system from the abnormal state. ("UP")

2) Check operation Preliminary checking.

- (1) Check the Power cable of Indoor / Outdoor Unit and communication wire.
 - (2) Turn on the power 3 hours before to start the Check operation. (Crankcase heater to be heated sufficiently.)
 - (3) Check before applying power voltage and phase using a phase tester and voltmeter.
phase-to-phase, 220V (R-N, S-N, T-N).
 - (4) Power on, perform the tracking. (Outdoor Unit inspects Indoor Unit and optional.)
 - (5) Card to verify the installation of the control box front : must be record the installation details.
- ※ Necessarily turn on the power 3 hours before to start the Check operation.

3) How to use the Check operation.

- (1) Check operation, use the Key Mode. (Pressing the K1 Tact Switch for a long time)



- If does not complete the Check operation, Display the "UP"(Unprepared) on the LED after checking communication. (Compressor to operate general operation is prohibited.)
 - ※ UP Mode will be turned off automatically at finished the Check operation.
 - Check operation is carried out by the operating conditions. (From 30 minutes to maximum 50 minutes)
 - During Check operation due to the valve check, the noise can be generated. (Sustained abnormal noise occurs, check it)
- (2) When an error occurs during the Check operation, check the error code in the product and then service it.
 - (3) Shut down the Check operation, resulting report will be issued using the S-NET or S-CHECKER.
 - The resulting report of the "Undetermined" item, troubleshoot the accordance with the service manual.
 - Troubleshoot all the items of "Undetermined" and then restart the Check operation.
 - (4) Check the following as Check operation. (Heating / Cooling)
 - Check the Cooling and Heating operation is progressing well.
 - Individual Indoor Unit control : check the wind direction, wind speed.
 - Check the Indoor and Outdoor abnormal noise.
 - Check the drainage of the Indoor Unit cooling operation.
 - More operation : Checking status by using the S-NET.
 - (5) Refer to manual and explain air conditioner usage to user.
 - (6) Deliver this installation guide so that customer retain.
 - ※ If out of warranty coverage and bounds, installation, operation according to the conditions the some of items displayed as "Undetermined" and judgment is not.
- Ex) system that module installed : If the outdoor unit is not operation by the load on the indoor and outdoor, corresponding Sub Outdoor Unit does not judge the inspection entries. (However, Indoor / Outdoor Temperature sensor and Pressure sensor judgment is available.)

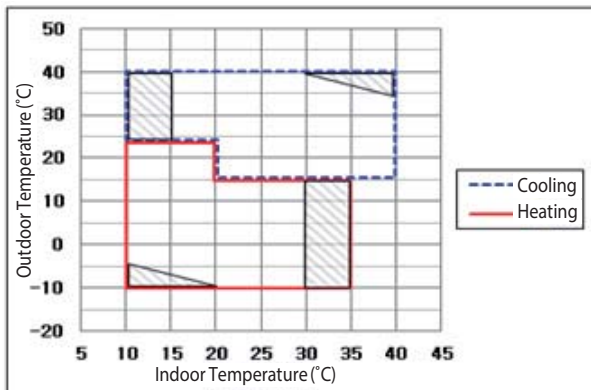
4) Inspection item of the Check operation

During the Check operation of the DVM MINI, defect check items are as follows.

- Indoor Unit Temperature sensor (Indoor temperature of each Indoor Unit, EVA In/Out Temperature sensor)
 - Outdoor Unit Temperature sensor (Outdoor temperature of each Outdoor Unit, Cond_Out, Suction, Liquid Pipe Temperature sensor)
 - Outdoor Unit High Pressure sensor & Low Pressure sensor
 - Outdoor Unit Compressor : Judgment of the operation current
 - Cycle state judgment of the Outdoor Unit
 - Outdoor Unit 4Way Valve : Judgment of the operation
 - Outdoor Unit MAIN EEV : Judgment of the operation
- (※ The operation mode of the Automatic Commissioning : "Heating" only if the detection.)

5) Warranty Coverage of the Check operation

As follows, in order to accurately measure Indoor / Outdoor temperature conditions in the Check operation is carried out.

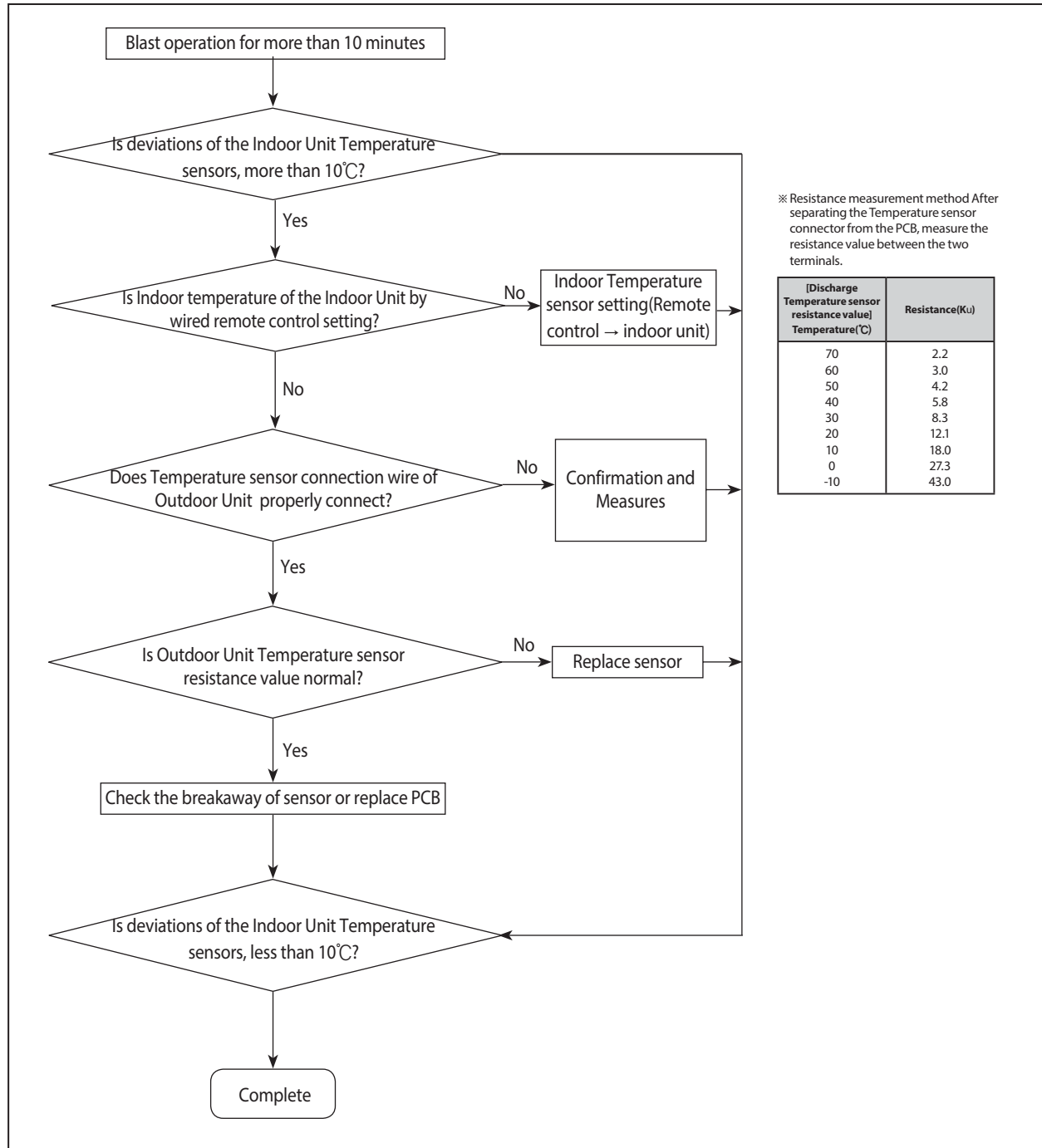


- Heating / Cooling mode is automatically selected of Check operation.
- Oblique line marked area in the during operation of the system can be protection control.
(Check operation of normal judgment can be difficult by the protection control operation.)
- If out of warranty coverage and the boundary area : Check operation judgment accuracy may be reduced.

7-1-2 How to troubleshoot of the "Undetermined"

1) Indoor Unit Temperature sensor

- Inspection item : Indoor temperature of each Indoor Unit, EVA In / Out Temperature sensor
- Error code: None (The resulting report "Undetermined")
- Determine the status of the Temperature sensor of the Indoor Unit installed before the compressor start.
- Commissioning methods.

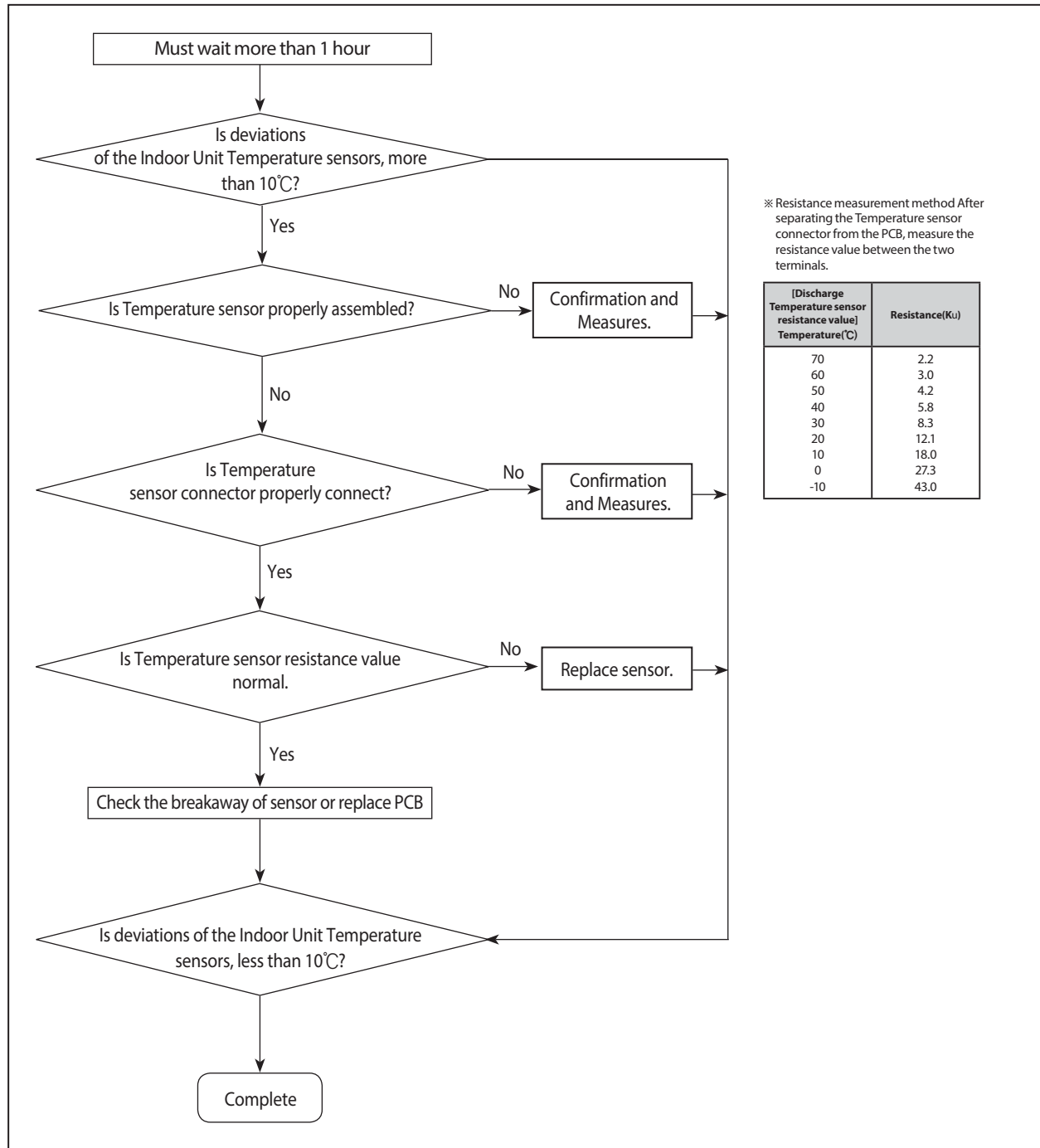


⚠ [Caution]

- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion) : Must be carried out Automatic Commissioning after 1 hour from final operation stopped.

2) Outdoor Unit Temperature sensor

- Inspection item : Outdoor temperature of each Outdoor Unit, Cond_Out, Suction, Liquid pipe temperature sensor
- Error code: None (The resulting report "Undetermined")
- Determine the status of the Temperature sensor of the each Outdoor Unit installed before the compressor start.
- If the judgment of Outdoor Unit Temperature sensor is "Undetermined" : Checking in accordance with the following order.

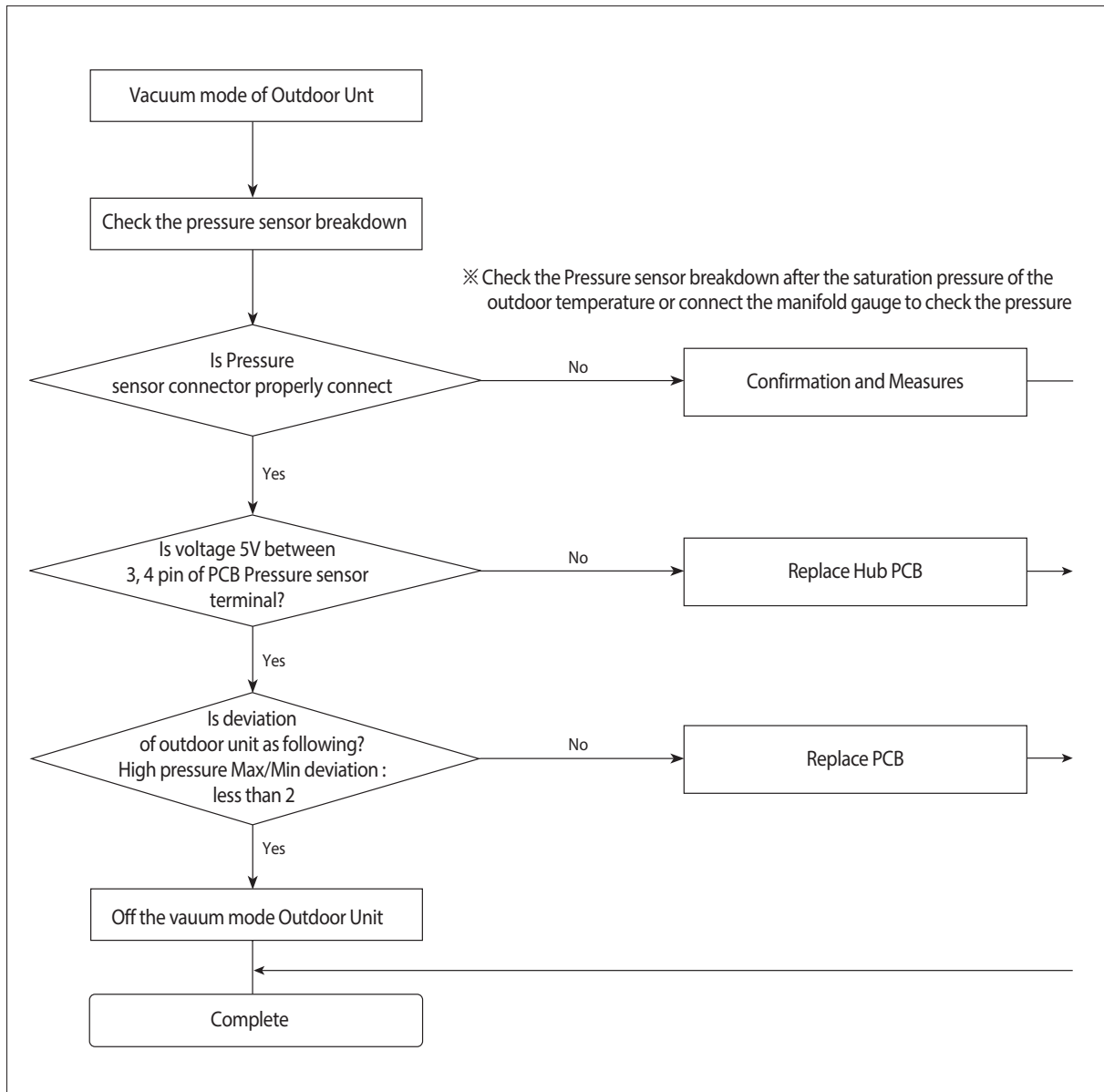


[Caution]

- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion) : Must be carried out Automatic Commissioning after 1 hour from final operation stopped.

3) Pressure sensor

- Inspection item : High/Low Pressure sensor of the independent installed Outdoor Unit.
- Error code: None (The resulting report "Undetermined")
- Determine the status of the Pressure sensor of the independent installed Outdoor Unit before the compressor start.
- If the judgment of Outdoor Unit Pressure sensor is "Undetermined" : Checking in accordance with the following order.

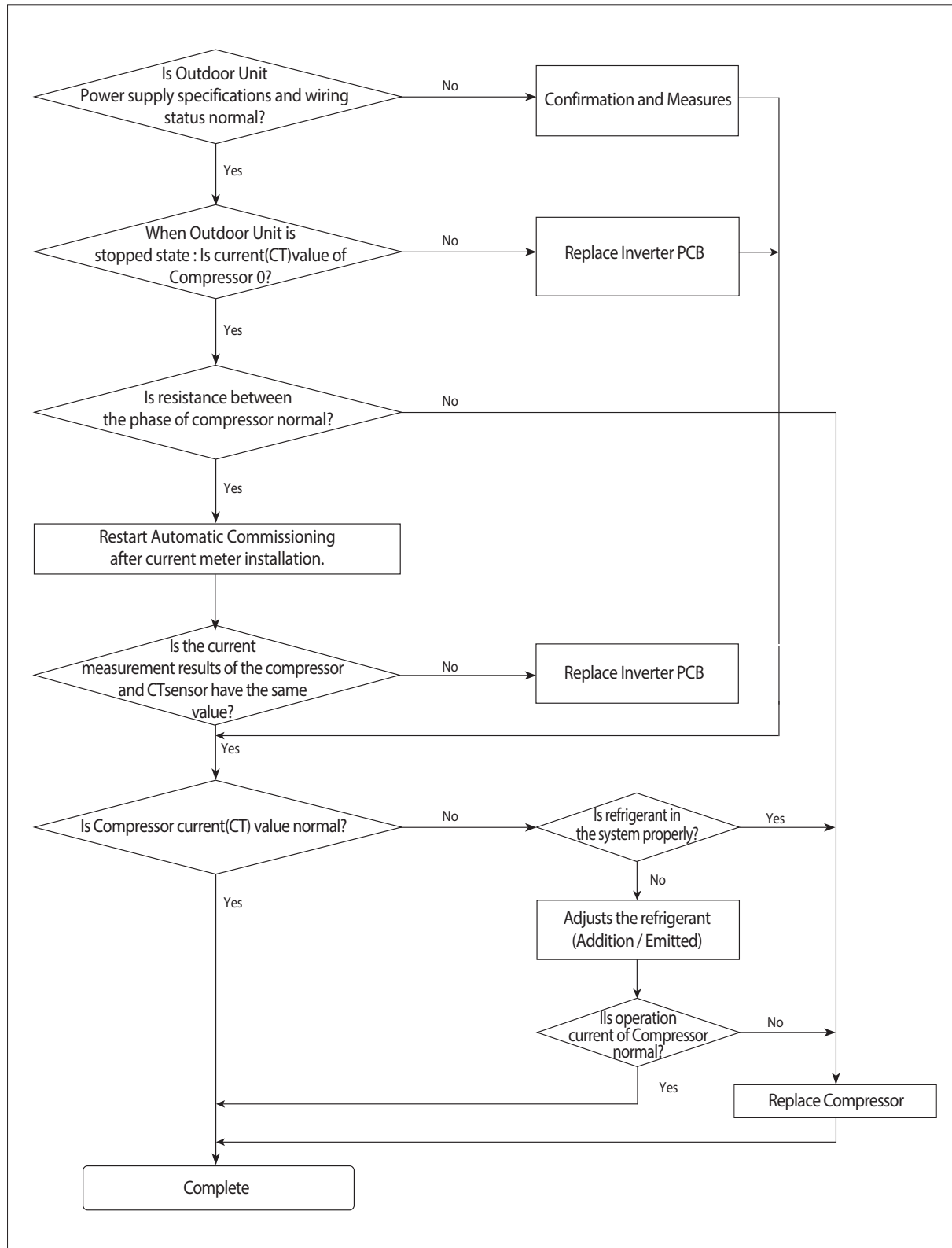


[Caution]

- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion) : Maintain the vacuum mode for more than 5 minutes.

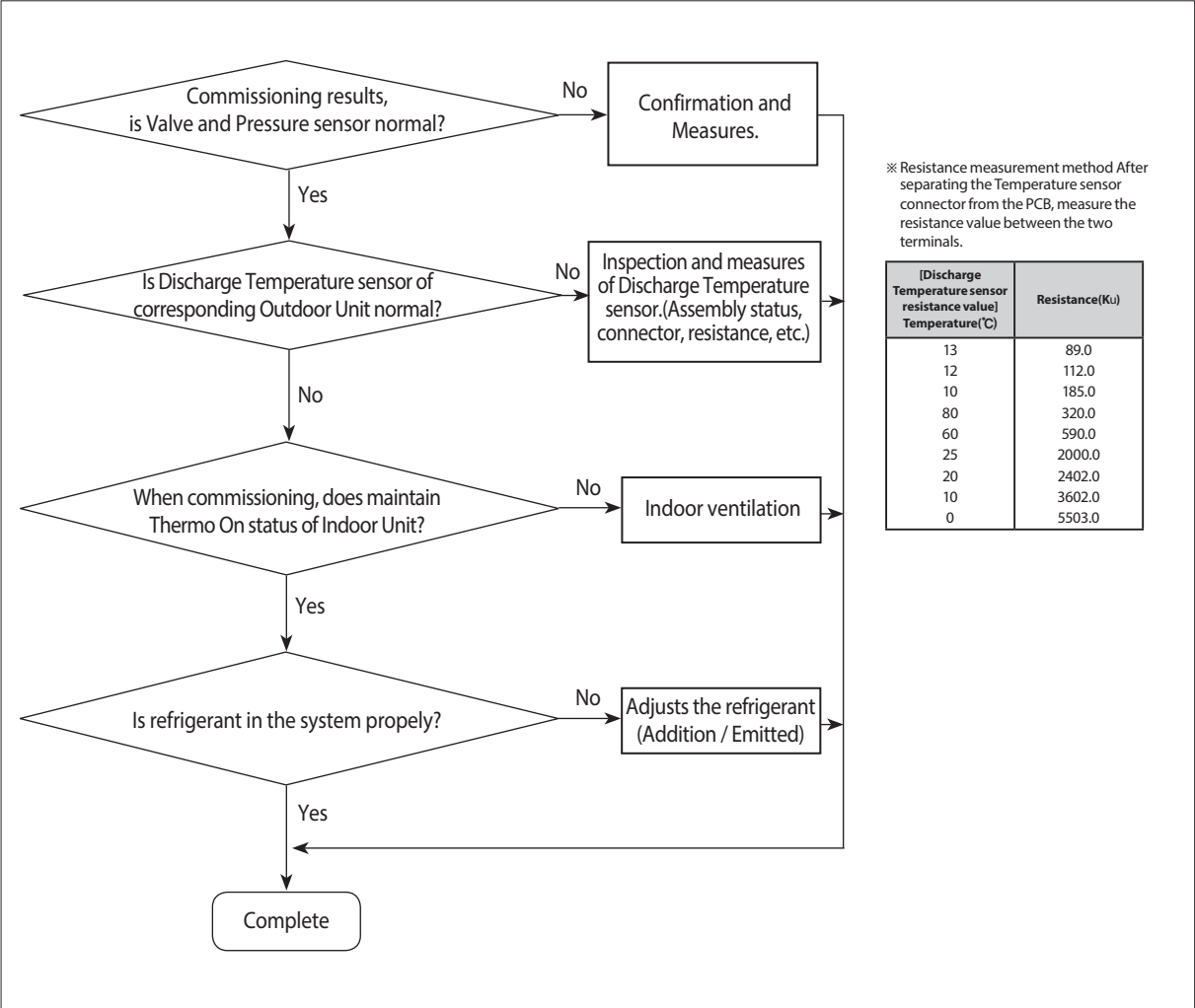
4) Abnormal operation of the Compressor

- Inspection item : Operation current of Outdoor Unit Compressor.
- Error code: None (The resulting report "Undetermined")
- Determine the status of the operating current of the each Outdoor Unit Compressor.
- If the judgment of operation current of Outdoor Unit Compressor is "Undetermined" :
- Checking in accordance with the following order.



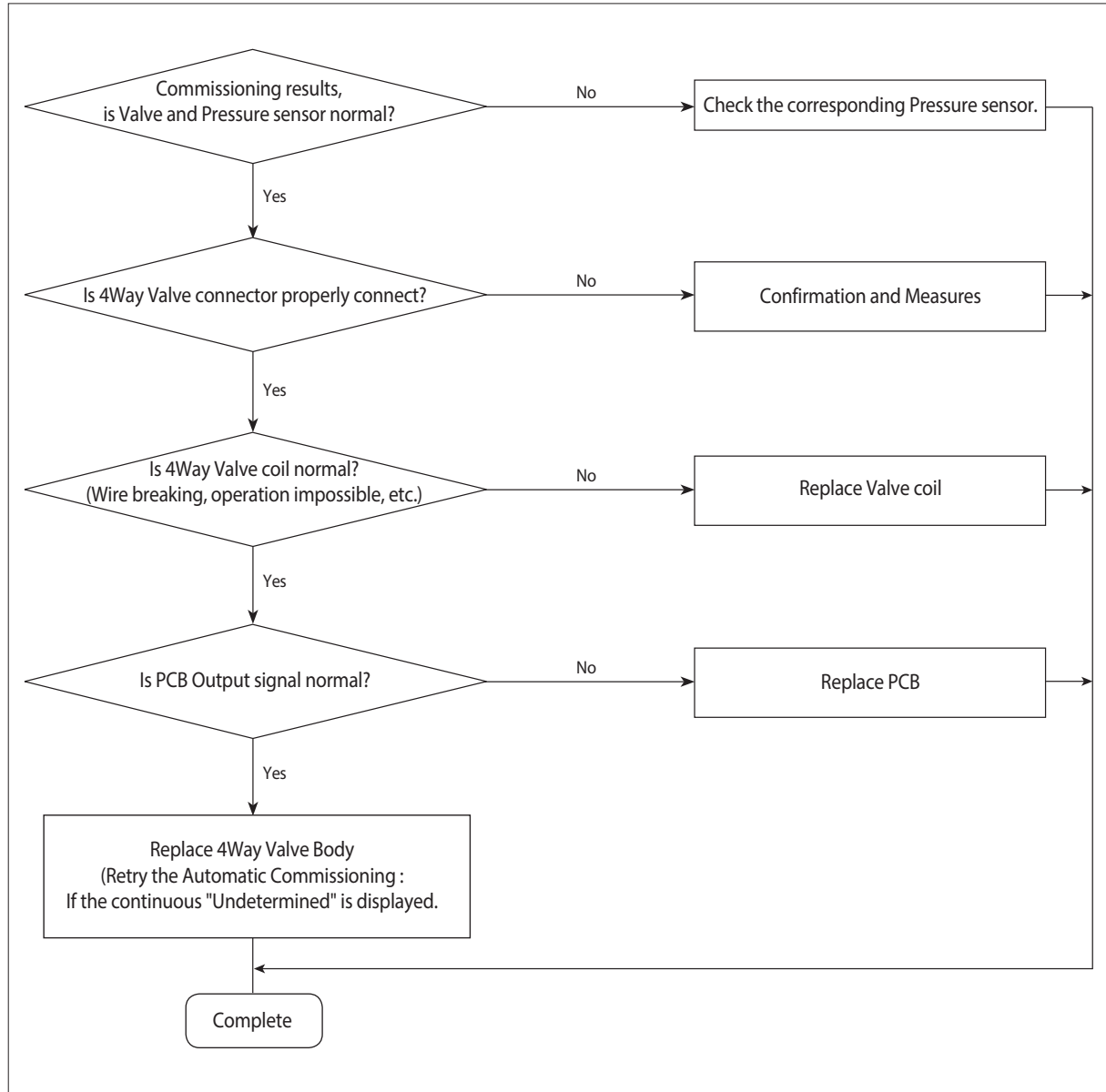
5) Cycle status

- Inspection item : Cycle status of Outdoor Unit.
- Error code: None (The resulting report "Undetermined")
- Determine the Cycle status of the each Outdoor Unit.
- If the judgment of Cycle status is "Undetermined" : Checking in accordance with the following order.



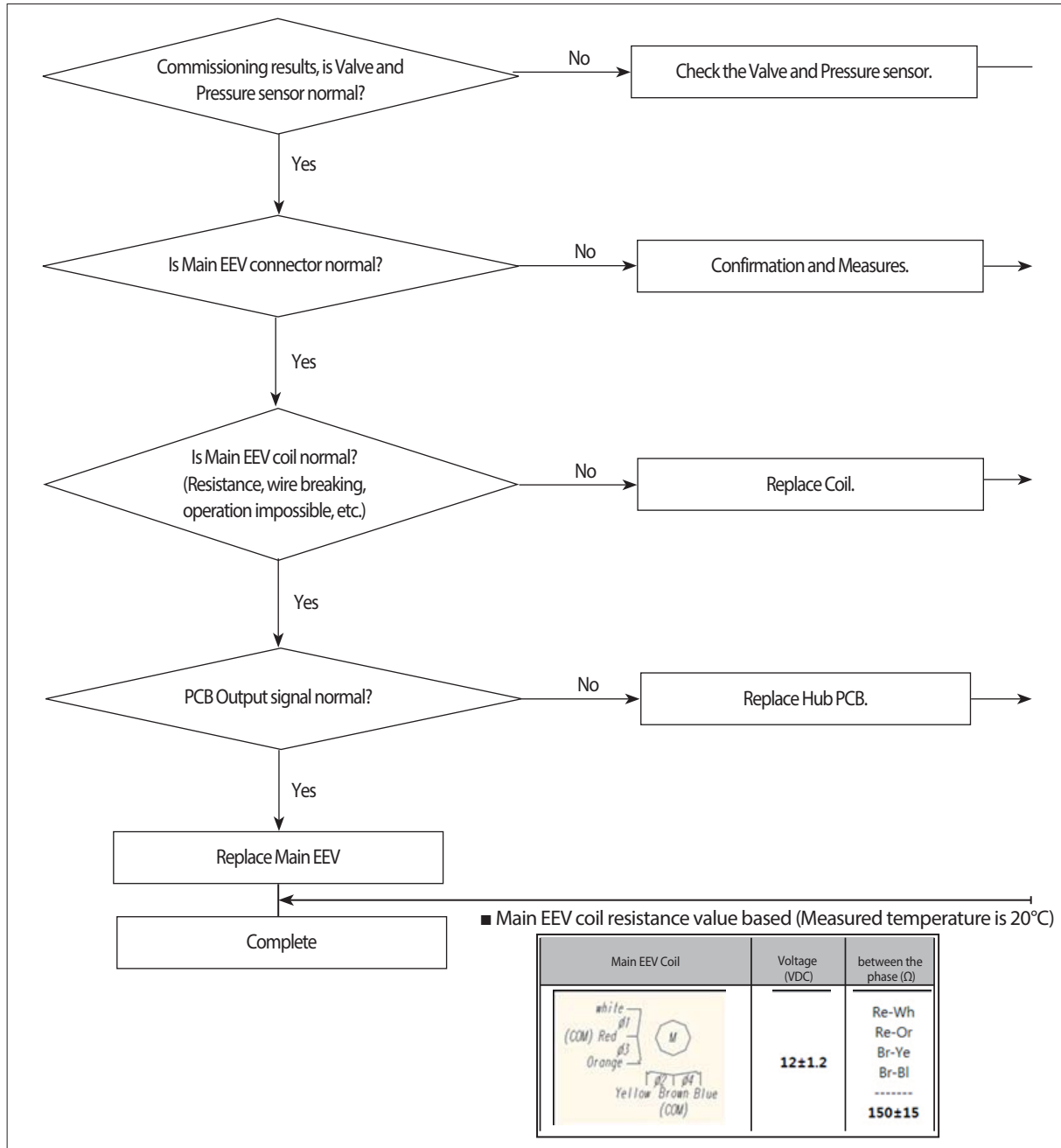
6) 4Way Valve

- Inspection item : 4Way Valve of Outdoor Unit.
- Error code: None (The resulting report "Undetermined")
- Determine the 4Way Valve operation status of the each Outdoor Unit.
- If the judgment of 4Way Valve is "Undetermined" : Checking in accordance with the following order.



7) Main EEV

- Inspection item : Main EEV of Outdoor Unit.(Automatic Commissioning : Heating only)
- Error code: None (The resulting report "Undetermined")
- Determine the Main EEV operation status of the each Outdoor Unit.
- If the judgment of Main EEV is "Undetermined" : Checking in accordance with the following order.



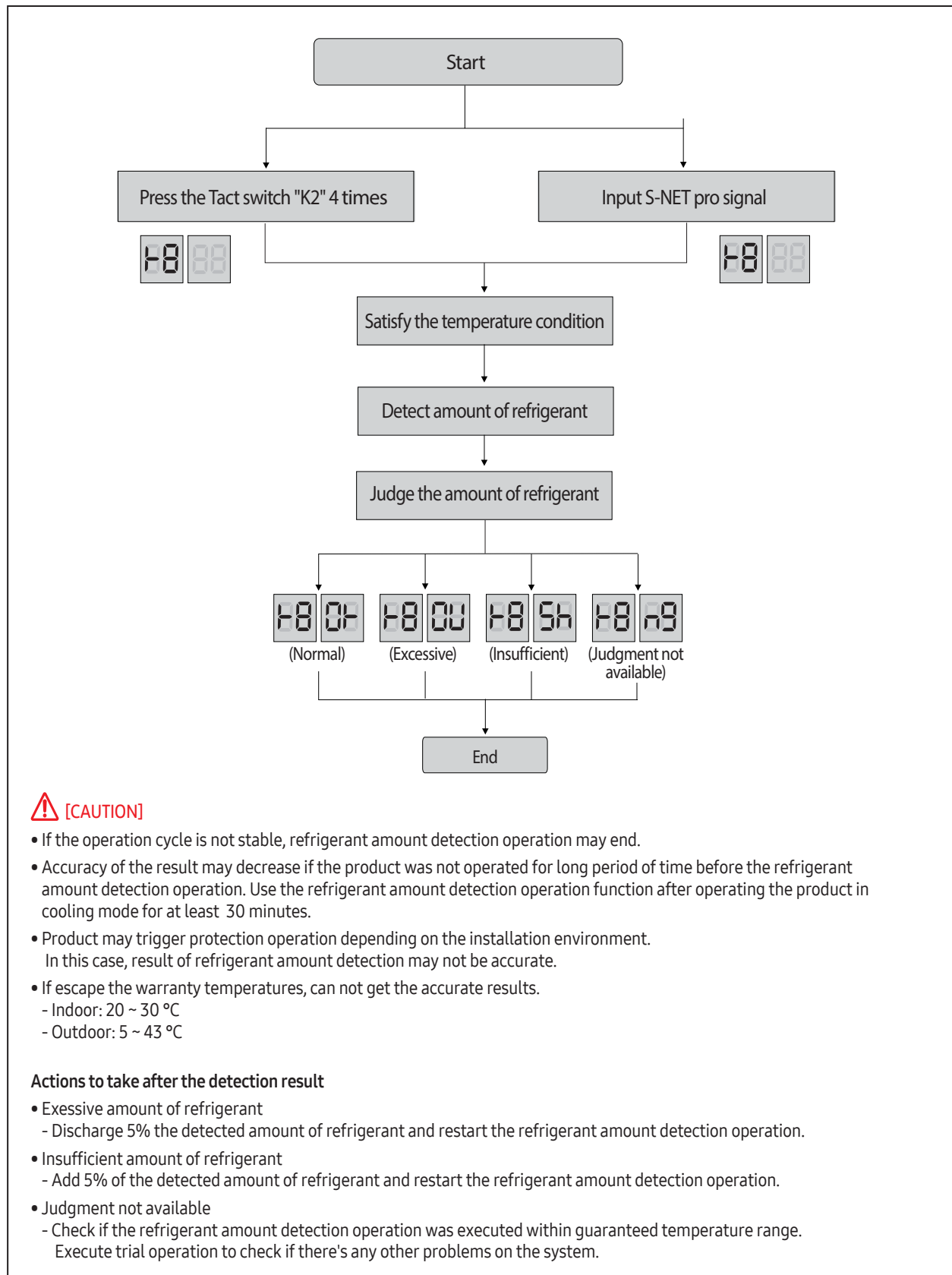
7-1-3 Automatic Commissioning Error Code

Division	Error Code	Description	Remark
Dedicated Error Code	E503	Service Valve is closed	Refer to "Service Valve"
	E505	High pressure sensor breakdown	Refer to "High/Low pressure sensor (Module installed)"
	E506	Low pressure sensor breakdown	

※ Other error codes : Refer to Service Manual.

7-2. Automatic refrigerant amount detection function (Checking the amount of refrigerant)

This function detects amount of refrigerant in the system through refrigerant amount detection operation.





GSPN (GLOBAL SERVICE PARTNER NETWORK)

Area	Web Site
Europe, CIS, Mideast & Africa	gspn1.samsungcsportal.com
Asia	gspn2.samsungcsportal.com
North & Latin America	gspn3.samsungcsportal.com
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