



iPad

Important Product
Information Guide

This *Important Product Information Guide* contains safety, handling, disposal and recycling, regulatory, and software license information, as well as the one-year limited warranty for iPad.

Look for other environmental information in the *iPad User Guide* at: support.apple.com/manuals/ipad



Read all safety information below and operating instructions before using iPad to avoid injury. For detailed operating instructions, read the *iPad User Guide* on your iPad by visiting help.apple.com/ipad or using the iPad User Guide bookmark in Safari. For a downloadable version of the *iPad User Guide* and the latest version of this *Important Product Information Guide*, visit: support.apple.com/manuals/ipad

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPad or other property.

Carrying and Handling iPad iPad contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPad.

Avoiding Water and Wet Locations Do not use iPad in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPad. In case iPad gets wet, unplug all cables, turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPad with an external heat source, such as a microwave oven or hair dryer. An iPad that has been damaged as a result of exposure to liquids is not serviceable.

Repairing or Modifying iPad Never attempt to repair or modify iPad yourself. Disassembling iPad may cause damage that is not covered under the warranty. iPad does not contain any user-serviceable parts. Service should only be provided by an Apple Authorized Service Provider. If iPad has been in contact with liquids, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. For service information, choose iPad Help from the Help menu in iTunes or go to: www.apple.com/support/ipad/service

Battery Replacement The rechargeable battery in iPad should be replaced only by Apple or an Apple

Authorized Service Provider. For more information about battery replacement service, go to: www.apple.com/batteries/replacements.html

Charging iPad To charge iPad, use only the Apple Dock Connector to USB Cable with an Apple 10W USB Power Adapter or a high-power USB port on another device that is compliant with the USB 2.0 standard, another Apple-branded product or accessory designed to work with iPad, or a third-party accessory certified to use Apple's "Works with iPad" logo.

Read all safety instructions for any products and accessories before using with iPad. Apple is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple 10W USB Power Adapter to charge iPad, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple 10W USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple 10W USB Power Adapter with wet hands.

The Apple 10W USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple 10W USB Power Adapter and use care when handling. Unplug the Apple 10W USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Avoiding Hearing Damage Permanent hearing loss may occur if the receiver, earbuds, headphones, or earpiece are used at high volume. Use only compatible receivers, earbuds, headphones, or earpieces with your device. Turn on the audio and check the volume before inserting anything in your ear. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPad, see the *iPad User Guide*.

Driving and Riding Safely Use of iPad alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPad in the areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. If you decide to use iPad while driving, keep in mind the following guidelines:

- **Give full attention to driving or riding and to the road.** Using a mobile device while driving or riding may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park if driving conditions require.
- **Do not email, take notes, look up phone numbers, or perform any other activities that require your attention while driving.** Composing or reading emails, jotting down a to-do list, or flipping through your address book takes attention away from your primary responsibility, driving safely.

Navigating Safely If your iPad has applications that provide maps, digital compass headings, directions or location-based navigation assistance, these applications should only be used for basic navigation assistance and should not be relied on to determine precise locations, proximity, distance, or direction.

Maps, digital compass, directions, and location-based applications provided by Apple depend on data collected and services provided by third parties. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions, or location-based information that may be unavailable, inaccurate, or incomplete.

iPad contains an internal digital compass located in the upper right corner of iPad. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference. Never rely solely on the digital compass for determining direction. Compare the information provided on iPad to your surroundings and defer to posted signs to resolve any discrepancies.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPad or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had

one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games or watching videos on your iPad. Discontinue use of iPad and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPad some distance from your eyes, use iPad in a well-lit room, and take frequent breaks.

Glass Parts The outside cover of the iPad screen is made of glass. This glass could break if iPad is dropped on a hard surface or receives a substantial impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass and stop using iPad. Glass cracked due to misuse or abuse is not covered under the warranty. Stop using iPad until the glass is replaced by Apple or an Apple Authorized Service Provider.

Choking Hazards iPad contains small parts, which may present a choking hazard to small children. Keep iPad and its accessories away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPad, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Holding iPad You can hold and use iPad in many different ways. It's important to find a comfortable posture when using iPad, and to take frequent breaks. Use your lap, or a table, case, or dock accessory, to support iPad during use.

Potentially Explosive Atmospheres Turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider) when in any area with a potentially explosive atmosphere. Do not charge iPad and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors and Ports Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Keeping iPad Within Acceptable

Temperatures Operate iPad in a place where the temperature is between 0° and 35° C (32° to 95° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPad to temporarily stop working properly. Avoid dramatic changes in temperature or humidity when using iPad, as condensation may form on or within iPad.

Store iPad in a place where the temperature is between -20° and 45° C (-4° to 113° F). Don't leave iPad in your car, because temperatures in parked cars can exceed this range.

When you're using iPad or charging the battery, it is normal for iPad to get warm. The exterior of iPad functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Keeping the Outside of iPad Clean Handle your iPad with care to maintain its appearance. If you are concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean iPad, unplug all cables and turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPad. iPad has an oleophobic coating on the screen; simply wipe iPad's screen with a soft, lint-free cloth to remove oil left by your hands. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch your screen.

Exposure to Radio Frequency Energy iPad contains radio transmitters and receivers. When on, iPad sends and receives radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antennas are located behind the screen to the left of the Home button, and behind the Apple logo. iPad has been tested and meets the SAR exposure requirements for Wi-Fi and Bluetooth operation.

A cellular antenna is located at the top edge of iPad, opposite the Home button at the bottom. For optimal mobile device performance and so that human exposure to RF energy does not exceed the FCC guidelines, always follow these instructions and precautions: Orient the device with the cellular antenna (located under the black edge at the top of the device) away from your body or other objects.

iPad is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to iPad set by the FCC is 1.6 watts per kilogram (W/kg). Tests for SAR are conducted using standard operating positions specified by these agencies, with iPad transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of iPad while in operation can be well below the maximum value because iPad adjusts its cellular transmitting power based in part on orientation and proximity to the wireless network. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

iPad has been tested,¹ and meets the FCC exposure guidelines for cellular operation. When tested at direct body contact, iPad's maximum SAR value for each frequency band is outlined below:

FCC SAR

Frequency Band (MHz)	FCC 1g SAR Limit (W/kg)	Highest Value (W/kg)
824–849	1.6	1.14
1850–1910	1.6	1.15
2400–2483.5	1.6	1.05
5150–5250	1.6	0.79
5250–5350	1.6	0.85
5500–5700	1.6	0.82
5725–5850	1.6	0.65

You can further limit your exposure by limiting the amount of time using iPad in wireless mode, since time is a factor in how much exposure a person receives, and by placing more distance between your body and iPad since exposure level drops off dramatically with distance.

Additional Information For more information from the FCC about exposure to RF energy, see: www.fcc.gov/oet/rfsafety

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at www.fda.gov/Radiation-EmittingProducts/default.htm to address inquiries about the safety of mobile phones. Check the website periodically for updates.

¹ The device was tested by Compliance Certification Services, Fremont, CA according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: www.who.int/emf

Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPad is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, the wireless transmitters and electrical circuits in iPad may cause interference in other electronic equipment. Therefore, please take the following precautions:

Aircraft Use of iPad may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPad wireless transmitters, see the *iPad User Guide*.

Vehicles Radio frequency emissions from iPad may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should *always* keep iPad more than 15 cm (6 inches) from the pacemaker when the wireless device is turned on

If you have any reason to suspect that interference is taking place, turn iPad *off* immediately (press and hold the Sleep/Wake button, and then slide the onscreen slider).

Other Medical Devices If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPad.

Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPad off when staff or posted signs instruct you to do so.

Blasting Areas and Posted Facilities To avoid interfering with blasting operations, turn off iPad when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See iPad for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

U.S. Model A1397 FCC ID: BCGA1397

Important: Changes or modifications to this product not authorized by Apple could void the EMC and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Wireless Radio Use: This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

Disposal and Recycling

For information about Apple's recycling program, go to: www.apple.com/recycling

Software License Agreement

Use of iPad constitutes acceptance of the Apple and third-party software license terms found at: www.apple.com/legal/sla

Apple One (1) Year Limited Warranty—iPad

For Apple Branded Products Only

HOW CONSUMER LAW RELATES TO THIS WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE), OTHER THAN AS PERMITTED BY LAW, APPLE DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

WARRANTY LIMITATIONS THAT MAY AFFECT CONSUMER LAW TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. APPLE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, APPLE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT APPLE'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT IS COVERED BY THIS WARRANTY? Apple warrants the Apple-branded hardware product and accessories contained in the original packaging ("Apple Product") against defects in materials and workmanship when used normally in accordance with Apple's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Apple's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

WHAT IS NOT COVERED BY THIS WARRANTY? This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to you but Apple, in so far as permitted by law, provides their products "AS IS." Software distributed by Apple with or without the Apple brand (including, but not limited to system software) is not covered by this warranty. Please

refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the Apple Product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the Apple Product's use.

This warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside Apple's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Apple Product, or (i) if any serial number has been removed or defaced from the Apple Product.

IMPORTANT RESTRICTION Apple may restrict warranty service to the country where Apple or its Authorized Distributors originally sold the Apple Product.

YOUR RESPONSIBILITIES YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service. Before submitting your Apple Product for warranty service you should maintain a separate backup copy of the contents of its storage media, remove all personal information that you want to protect and disable all security passwords.

DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE APPLE PRODUCT SERVICED.

Following warranty service your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

Important: Do not open the Apple Product. Opening the Apple Product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this Apple Product.

WHAT WILL APPLE DO IN THE EVENT THE WARRANTY IS BREACHED? If during the Warranty Period you submit a valid claim to Apple or an AASP, Apple will, at its option, (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Apple Product with a product that is at least functionally equivalent to the Apple Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Apple Product for a refund of your purchase price.

Apple may request that you replace certain user-installable parts or products. A replacement part or product, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

HOW TO OBTAIN WARRANTY SERVICE Please access and review the online help resources described below before seeking warranty service. If the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or AASP, using the information provided below. An Apple representative or AASP will help determine whether your Apple Product requires service and, if it does, will inform you how Apple will provide it. When contacting Apple via telephone, other charges may apply depending on your location.

Online information with details on obtaining warranty service is provided below.

WARRANTY SERVICE OPTIONS Apple will provide warranty service through one or more of the following options:

(i) Carry-in service. You may return your Apple Product to an Apple Retail or AASP location offering carry-in service. Service will be performed at the location, or Apple Retail or an AASP may send your Apple Product to an Apple Repair Service ("ARS") location to be serviced. Once you are notified that service is complete, you will promptly retrieve the Apple Product from the Apple Retail or AASP location, or the Apple Product will be sent directly to your location from the ARS location.

(ii) Mail-in service. If Apple determines that your Apple Product is eligible for mail-in service, Apple will send you prepaid waybills and if applicable, packaging material, so that you may ship your Apple Product to an ARS or AASP location in accordance with Apple's instructions. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all instructions are followed.

(iii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Apple Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Apple requires return of the replaced product or part. Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Apple will offer alternative arrangements for service. Apple will ship a replacement product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product or part as instructed or return a replaced product or part that is ineligible for service, Apple will charge your credit card for the authorized amount.

(b) Service where Apple does not require return of the replaced product or part. Apple will ship you free of charge a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

(c) Apple is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Apple at the telephone number listed below.

Apple reserves the right to change the method by which Apple may provide warranty service to you, and your Apple Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability and response times may vary according to country. You may be responsible for shipping and handling charges if the Apple Product cannot be serviced in the country it is in. If you seek service in a country that is not the original country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

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APPLE PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE APPLE PRODUCT.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

PRIVACY Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at: www.apple.com/legal/warranty/privacy

GENERAL No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This warranty is governed by and construed under the laws of the country in which the Apple Product purchase took place. Apple is identified at the end of this document according to the country or region in which the Apple Product purchase took place. Apple or its successor in title is the warrantor under this warranty.

ONLINE INFORMATION More information of the following is available online:

International Support Information	www.apple.com/support/country
Authorized Distributors	www.apple.com/buy
Apple Authorized Service Providers	support.apple.com/kb/HT1434
Apple Retail Store	www.apple.com/retail/storelist/
Apple Support and Service	support.apple.com/kb/HES7
Apple Complimentary Support	www.apple.com/support/country/index.html?dest=complimentary

Warranty Obligor

Apple Inc., 1 Infinite Loop, Cupertino, CA 95014
iPad U.S. Warranty v3.0

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