



# Cisco Services Price Changes

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Announcement

## August 2021 General Announcement

### Cisco Announces Service Price Changes

Cisco periodically reviews the pricing on our complete line of services. As a result, some service prices are being adjusted. Customers are encouraged to refer to the ordering tools, which have been or will be updated to account for these changes.

### Effective Dates

All price changes in this announcement are effective on or before September 4, 2021.

### Solution Support addition to Success Tracks – Level 1

#### Reason for Change

To ensure all Success Track customers receive the best in industry-leading support services, Success Tracks – Level 1 will now embed Solution Support (SSPT) as the support services inclusion. The price change is aligned to the new comprehensive support services Solution Support delivers.

#### Service Programs Affected

The associated Support SKUs are listed in the August 2021 price change report. Refer to the 428523 tab for this change at [http://www.cisco.com/c/dam/en\\_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx](http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx). For more information, contact your local account manager.

### Cisco UCS C890 M5 Rack Servers

#### Reason for Change

The service prices for Cisco UCS C890 M5 Rack Servers are being changed for competitive reasons

#### Service Programs Affected

The associated Support SKUs are listed in the August 2021 price change report. Refer to the 427243 tab for this change at [http://www.cisco.com/c/dam/en\\_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx](http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx). For more information, contact your local account manager.



## **Cisco Nexus 9300 Switch Bundles**

### **Reason for Change**

The original service prices were miscalculated. These price decreases will correct the inaccuracies.

### **Service Programs Affected**

The associated Support SKUs are listed in the August 2021 price change report. Refer to the 428283 tab for this change at [http://www.cisco.com/c/dam/en\\_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx](http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-August-2021.xlsx). For more information, contact your local account manager.