



PHOTOSMART 5510 e-ALL-IN-ONE SERIES

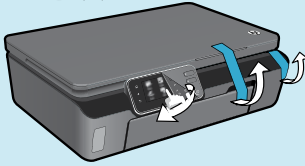
确认包装盒内物品。



* 并非在所有型号中都提供这些物品。

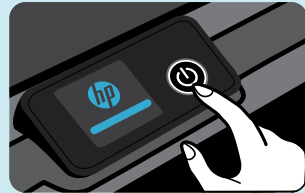
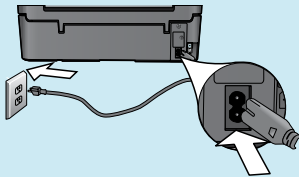
开始设置...

1 拆开打印机包装



去除保护膜、所有胶带和包装材料。

2 开机



连接电源线。触摸  以打开打印机。

在打印机显示屏上继续进行设置，并激活 ePrint。

打印机显示屏上的动画和说明将引导您完成所有打印机设置步骤。



控制面板按钮仅在可用时才点亮。

1 主屏幕：触摸此按钮可显示主屏幕。

2 5 方向按钮：触摸此按钮可浏览照片、Apps 和菜单选项。

3 后退：触摸此按钮可返回前一个屏幕。

4 帮助：触摸此按钮可运行动画并获取更多帮助。

6 取消：触摸此按钮可停止当前正在执行的作业。

没有 CD/DVD 驱动器？

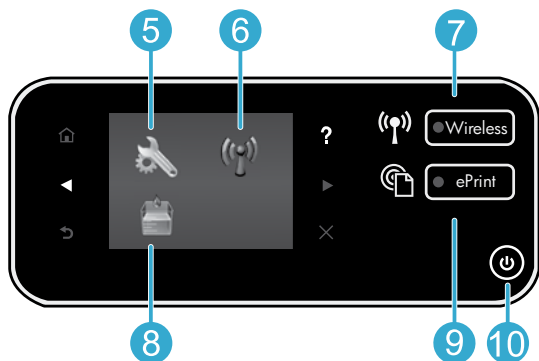
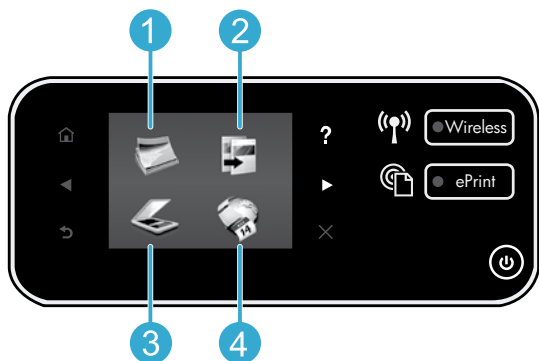
如果计算机没有 CD/DVD 驱动器，请转至 www.hp.com/support 下载并安装该软件。

注册您的打印机

通过在 www.register.hp.com 注册，可获得更快速的服务以及支持通知。

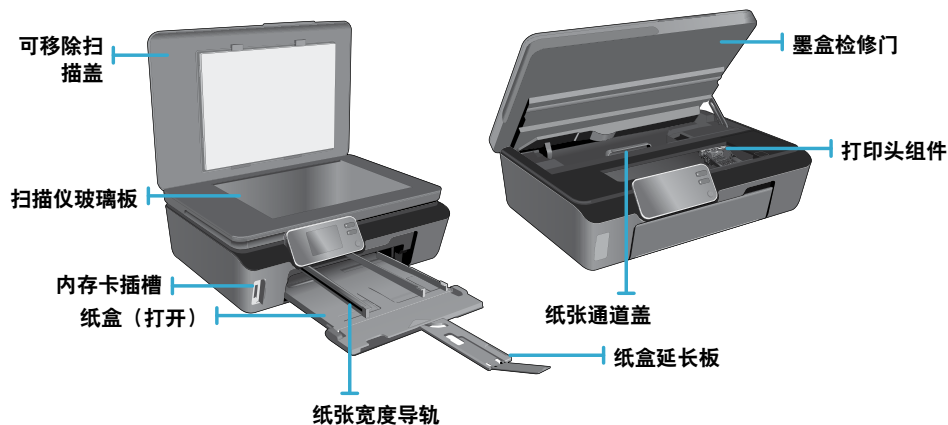


HP Photosmart 入门



- 1 照片：**显示“照片”菜单，可以在此菜单中查看、打印和重新打印照片。
- 2 复印：**显示“复印”菜单，可以在此菜单中选择复印类型或更改复印设置。
- 3 扫描：**显示“扫描”菜单，可以在此菜单中将照片或文档扫描到所连接的计算机或内存卡。
- 4 Apps：**提供快捷简便的方式以访问和打印来自 Web 的信息，如地图、着色页和谜题。
- 5 设置：**显示“设置”菜单，可以在此菜单中更改首选项，以及使用工具执行维护功能。

- 6 无线：**显示“无线”菜单，可以在此菜单中检查无线状态和更改无线设置。
- 7 无线状态指示灯和按钮：**蓝色恒亮灯指示无线连接。慢闪灯指示无线已打开，但打印机未连接到网络。快闪灯指示无线错误。按此按钮可以显示无线状态、IP 地址、网络名称、和硬件地址 (MAC)。
- 8 墨水：**显示墨盒的估计墨水量。
- 9 ePrint 指示灯和按钮：**白灯指示 ePrint 已连接。按此按钮可以显示打印机的电子邮件地址、ePrint 状态和 ePrint 功能。
- 10 电源按钮**



电源规格

注意：仅能对此打印机使用由 HP 提供的电源线。

CQ191-60017

- 输入电压：100-240 Vac (+/- 10%)
- 输入频率：50/60 Hz (+/- 3 Hz)

CQ191-60018

- 输入电压：200-240 Vac (+/- 10%)
- 输入频率：50/60 Hz (+/- 3 Hz)

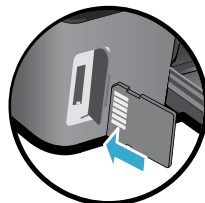
功能和提示

经济且节能

- 独立式墨水箱允许您单独更换每个墨盒。
- 默认情况下，为了降低能耗，已打开节能模式和自动关闭模式。可以从打印机显示屏上的设置 > 首选项菜单更改这些设置。

打印照片和文档

- 直接从存储卡以不同尺寸和纸张打印照片。只需将存储卡插入存储卡插槽即可。触摸查看和打印可以在打印机显示屏中浏览和打印照片。使用编辑菜单可以旋转照片、修剪照片，或者打开和关闭照片修复功能。
- 从所连接计算机上的软件打印文档和照片。
- 在收到墨水量低的警告消息时，请准备替换墨盒，以避免可能的打印延误。在打印质量变得不可接受之前，没有必要更换墨盒。
- 墨盒中的墨水以多种不同方式用于打印过程，这些使用方式包括让打印机和墨盒准备就绪的初始化过程，还包括确保打印喷头清洁和墨水顺利流动的打印头维护过程。此外，当墨盒用完后，墨盒中还会残留一些墨水。有关详细信息，请访问：www.hp.com/go/inkusage。
- 安装新墨盒时，请务必首先去除橙色塑料拉片，然后拧掉橙色塑料帽。

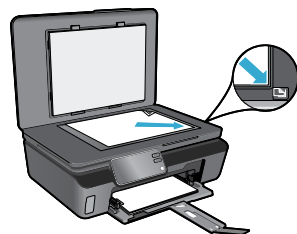


复印文本或混合文档

- 制作彩色、黑白或经济复印件。可以使用打印机显示屏上的设置菜单设置复印件的纸张大小、纸张类型、调整大小、更改质量、变浅/变深图像、边距和增强。
- 将文档原件放在玻璃板的右下角，打印面朝下。
- 对于较厚的原件，如书本页，可卸下盖板。将文档原件印刷面朝下，放在玻璃板右下角。如可能，可以将盖板放在原件上面，以获取白色背景。

扫描到计算机或存储卡

- 要扫描照片或文档，请触摸主屏幕上的扫描以启动扫描：
 1. 将原件打印面朝下放到玻璃板的右下角。
 2. 通过触摸存储卡或计算机，选择目的地。
 3. 要扫描到计算机，请选择计算机，然后选择一个扫描类型以启动扫描。
- 如果未列出计算机，则请确保打印机已通过无线网络或 USB 电缆连接到计算机。如果打印机通过 USB 电缆连接到计算机，则可以立即从打印机显示屏启动扫描。如果打印机通过无线网络连接到 Windows 计算机，则需要先在软件中启用无线扫描。为此，请：
 1. 在计算机中，单击开始 > 所有程序 > HP > HP Photosmart 5510 series > HP Photosmart 5510 series。
 2. 在扫描仪操作下面，单击管理到计算机的扫描。
- 为获得最佳扫描结果，请保持玻璃板和衬板背面的清洁。扫描仪会将检测到的任何斑点和标记都视为扫描图像的一部分。
- 如果要调整扫描大小、输出类型、扫描分辨率、文件类型和其他设置，请从打印机软件启动扫描。



安装和故障排除

自动无线连接（用于以无线方式连接到网络的计算机）

自动无线连接功能将使用无线网络设置来自动配置打印机。执行打印机显示屏上的说明，以设置打印机硬件，然后插入打印机软件 CD。该软件将引导您完成软件安装。如果自动无线连接方法不适用于您的配置或操作系统，则该软件将引导您使用其他无线安装方法。有关无线安装的详细信息，请转到 HP 无线打印中心网站 (www.hp.com/go/wirelessprinting)。

如果无法打印...

检查有无错误消息并解决问题。如果仍然无法打印，请按顺序尝试以下操作：

Windows

确保 HP Photosmart 已设置为默认打印机并且未脱机。

为此，请：

1. 在 Windows 任务栏上，单击开始。
2. 然后单击：
 - 设备和打印机 (Windows 7®)
 - 打印机 (Windows Vista®)
 - 控制面板，然后单击打印机和传真 (Windows XP®)

查看打印机旁边是否有一个带对号的圈。如果没有，右键单击打印机图标，然后从菜单中选择设置为默认打印机。

要确认您的打印机未脱机，请右键单击打印机图标，确认脱机使用打印机和暂停打印未选中。

如果仍然无法打印，或如果 HP 打印机软件安装失败，请执行以下操作：

1. 从计算机的 CD 驱动器中取出 CD，然后断开打印机与计算机间的连接。
2. 重新启动计算机。
3. 暂时禁用所有软件防火墙并关闭所有反病毒软件。
4. 将打印机软件 CD 插入计算机的 CD 驱动器，然后按照屏幕说明进行操作以安装打印机软件。请勿在没有提示的情况下连接 USB 连接线。
5. 安装完成后，重启计算机以及您禁用或关闭的任何安全软件。

Mac

检查打印队列：

1. 在“系统首选项”中，单击打印和传真。
2. 单击打开打印队列按钮。
3. 单击打印作业将其选取。
4. 使用下列按钮来管理打印作业：
 - 删除：取消已选取的打印作业。
 - 重新开始：继续执行已暂停的打印作业。
 - 进行了任何更改后，再次尝试打印。

重新启动并重置：

1. 重新启动计算机。
2. 重置打印机：
 - a. 关闭打印机，然后断开电源线连接。
 - b. 等待一分钟，然后再插上电源线，并启动打印机。

如果仍然无法打印，请卸载并重新安装 HP 打印软件。

卸载软件的方法：

1. 断开打印机和计算机的连接。
2. 打开 Applications: Hewlett-Packard 文件夹。
3. 双击 **HP Uninstaller**。按照屏幕上的说明执行操作。

安装软件的方法：

1. 将 CD 插入计算机的 CD 驱动器。
2. 在桌面上，打开 CD，然后双击 **HP Installer**。
3. 按照屏幕上的说明执行操作。

从无线打印中心获取帮助

HP 无线打印中心网站 (www.hp.com/go/wirelessprinting) 提供了在线参考指南，用于说明如何设置家庭网络和 HP 打印机以执行无线打印。在此网站上，提供了可以帮助您执行以下操作的信息：

- 准备无线网络。
- 设置打印机。
- 重新配置系统。
- 解决在设置中遇到的问题，包括使用 Windows 网络诊断实用工具。
- 了解防火墙和安全信息和设置。

将 USB 连接更改为无线网络连接

如果您最初是用 USB 连接至计算机来设置打印机的，可以通过以下步骤将连接改为无线网络连接。

Windows

从 USB 改为无线连接的步骤：

1. 在计算机中，单击开始 > 所有程序 > HP > HP Photosmart 5510 series > 打印设置和软件。
2. 单击将 USB 连接的计算机转换到无线。在系统提示断开连接之前，请始终保持 USB 电缆处于连接状态。
3. 随后按照屏幕上的说明操作即可。

Mac

从 USB 改为无线连接的步骤：

1. 在 HP Photosmart 控制面板上，在主屏幕中触摸正确的方向按钮，然后触摸无线图标。
2. 触摸无线设置向导。
3. 按“无线设置向导”中的步骤连接打印机。
4. 使用“应用程序/Hewlett-Packard/设备实用程序”中的 HP 设置助手将此打印机的软件连接更改为无线。

与多台计算机共享打印机

如果打印机已经连接到无线网络，并且需要将它与连接到相同网络的其他计算机共享，则需要其他计算机上安装打印机软件。软件安装期间，在出现提示时选择网络（以太网/无线）连接，然后执行屏幕上的说明，完成打印机软件的安装。

如果无法让打印机连接到网络...

- 打印机的无线网络可能关闭。在打印机显示屏中，按无线按钮，如果显示未连接，则触摸打开。
- 打印无线测试报告以检查打印机是否位于网络上。为此，请：
 1. 从打印机显示屏上的主屏幕中，触摸正确的方向按钮，然后触摸无线图标。
 2. 在无线菜单上，使用向下箭头滚动选项，然后触摸打印无线测试报告。
 3. 将自动打印无线测试报告。
 - 查看报告开头，看测试过程中有无出现故障。
 - 查看所执行的全部测试的 **DIAGNOSTICS RESULTS** 部分，以了解打印机是否通过了测试。
 - 从 **CURRENT CONFIGURATION** 部分中，找到当前为打印机连接而配置的网络名称 (SSID)。
- 网络诊断实用工具（仅 Windows）可以帮助解决很多常见的网络打印机问题。请访问：www.hp.com/go/wirelessprinting 下载网络诊断实用程序，然后运行它。

网络打印故障排除

连接和安全提示

检查下列各种可能的情况并采取相应的解决措施：

- 您的计算机可能没有连接到网络。确保将计算机与 HP Photosmart 连接到同一网络。例如，如果是无线连接，则计算机可能已错误地连接到相邻网络中。
- 您的计算机可能已连接到虚拟专用网络 (VPN)。在继续安装前临时禁用 VPN。连接到 VPN 如同位于其他网络；您需要断开与 VPN 的连接才能访问主网络上的产品。
- 安全软件可能导致了问题。安装在您计算机上的安全软件旨在保护计算机免受来自主网络外部的攻击。一套安全软件可能包含不同类型的软件，比如防病毒、防间谍软件、防火墙和儿童保护应用程序。防火墙可以阻止连接到主网络上的设备之间的通信，当使用类似于网络打印机和扫描仪等设备时，这可能导致问题。

您可能遇到的问题包括：

- 安装打印机软件时，在网络上找不到打印机。
- 突然无法打印到打印机，即使前一天还可以打印。
- 打印机的打印机和传真文件夹中显示“脱机”。
- 即使打印机已连接到网络，软件仍显示打印机处于“断开连接”状态。
- 如果有一体机，一些功能可正常运行（如打印），其他功能不能正常运行（如扫描）。

一个快速排除故障的方法是，禁用防火墙，然后检查问题是否消失。

以下是使用安全软件的一些基本原则：

- 如果防火墙具有称为信任区域的设置，则在计算机连接到主网络时使用该设置。
- 保持防火墙经常更新。许多安全软件供应商提供用于更正已知问题的更新程序。
- 如果防火墙设置为不显示警报消息，则禁用这种设置。这样，当安装 HP 软件和使用 HP 打印机时，就可以看到防火墙软件发出的警报消息。您应该允许使用导致警报的任何 HP 软件。警报消息可能提供允许、放行或阻止。而且，如果警报具有记住此操作或为此创建规则选项，请确保选择该选项。防火墙通过这样的方式就可以了解在主网络中可以信任什么内容。

查找更多信息

您可以在电子版帮助和自述文件中获得其他产品信息。

注意：如果您没有随 HP Photosmart 软件安装电子版帮助，则可以从软件 CD 或支持网站安装。要从 HP Photosmart 软件 CD 安装，请插入 CD，然后开始安装软件。要从支持网站安装，请转到 HP 支持网站 www.hp.com/support，然后下载“全能软件和驱动程序”软件。看到列出推荐软件的屏幕时，请确保 HP Photosmart 5510 series 帮助为选中状态。

在电子版帮助中学习打印机的使用、功能特性、故障排除、公告、环境信息、管制信息和支持信息。而自述文件包含 HP 支持联系人信息、操作系统需求和您所使用产品信息的最新更新。



要查看欧盟管制公告声明和合规信息，必须安装电子版帮助。从电子版帮助，单击技术信息 > 法规通告 > 欧盟法规通告。本产品的“符合性声明”位于以下网址：www.hp.eu/certificates。

Windows

要在安装电子版帮助后查找该帮助：

单击开始 > 所有程序 > HP > HP Photosmart 5510 series > 帮助。

查找自述文件

插入软件 CD 并在桌面上打开 CD，双击位于软件 CD 最上层目录中的 ReadMe.chm，然后选择所需语言的自述文件。

Mac

要在安装电子版帮助后查找该帮助：

Mac OS X v10.5 和 v10.6 单击帮助 > Mac 帮助。在帮助查看器中，从 Mac 帮助弹出式菜单中选择 HP Photosmart 5510 series。

查找自述文件

插入软件 CD 并在桌面上打开它，然后打开 Readme 文件夹并查找此文件。

HP 打印机有限保修声明

HP 产品	有限保修期限
软件媒体	90 天
打印机	1 年
打印或墨盒	直到 HP 墨水用完，或到达印在墨盒上的“保修结束”日期，视何者为先。本保修不涵盖重新灌注、再加工、整修、误用，或被篡改的 HP 墨水产品。
打印头（仅适用于其打印头可供客户更换的产品）	1 年
附件	90 天

A. 有限保修的范围

- 惠普 (HP) 向最终用户保证，在上述指定的保修期内，上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
- 对于软件产品，HP 的有限保修仅适用于无法执行编程指令的故障。HP 不保证产品工作时不会中断或无错误。
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 - 限制制造商实施这种责任免除或限制的能力；或者
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什么是 ePrint?

HP 的 ePrint 服务允许您将电子邮件发送到您打印机的电子邮件地址，从而提供安全而便利的打印方式。通过将电子邮件和附件从任何具有电子邮件功能的设备发送到打印机电子邮件地址（该电子邮件地址在产品初始设置期间启用 Web 服务时分配），即可打印电子邮件和可识别的附件。



- HP ePrint 提供了行业标准的垃圾邮件过滤功能，并将电子邮件和附件转换为仅供打印的格式，以减少病毒或其他有害内容的威胁。
- 打印结果可能与初始外观稍有不同，具体取决于所用的原始字体和布局选项。
- ePrint 服务无法阻止打印可能引起反感或受版权保护的材料，但它允许您通过指定哪些人可以向打印机电子邮件地址发送打印作业，来保护打印机的安全。

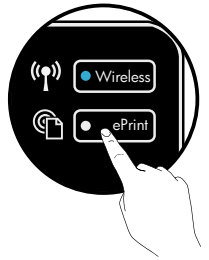
开始使用 ePrint

要使用 ePrint，必须将打印机连接到能够访问 Internet 的网络。在初始设置期间，在显示提示时启用 Web 服务：

1. 触摸是接受使用条款。
2. 触摸是启用自动更新。
3. 触摸确定启用 Web 服务。打印的 ePrint 信息页面包含打印机的申请码。
4. 请转到 ePrintCenter 网站 www.hpeprintcenter.com，输入此申请码以创建 HP ePrintCenter 帐户。创建 ePrint 帐户之后，将为您的打印机指定一个电子邮件地址，用于通过 ePrint 进行打印。

要稍后启用 ePrint：

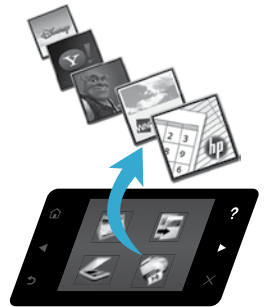
1. 按住连接到 Web 的打印机屏幕上的 ePrint 按钮。
2. 收到提示后，启用 Web 服务。
3. 在计算机中打开 HP ePrintCenter 网站，创建帐户并获取指定给打印机的电子邮件地址。



不使用计算机即打印 Web 内容

在连接到 Web 的打印机上，在控制面板中触摸 Apps 图标，以打印各种页面。

- 打印日历、笔记本和图形文章、谜题、卡片、工艺画等等！
- 通过从 Apps 菜单触摸获取更多，可以从 Web 添加更多 Apps。
- 随该服务提供免费产品更新。要启用某些功能可能需要一些更新。



使用 HP ePrintCenter Web 站点

使用 HP 的 ePrintCenter 网站可以扩展和丰富您的打印体验，并管理您的 ePrint 帐户和应用程序。

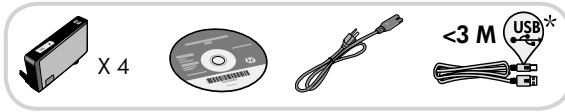


- 管理 ePrint 设置。
- 提高 ePrint 的安全性。
- 管理 ePrint 队列，并监视打印作业的状态。
- 从 Web 添加更多 Apps。
- 获取打印机支持。
- www.hpeprintcenter.com



PHOTOSMART 5510 e-ALL-IN-ONE SERIES

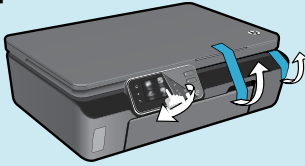
Verify box content.



* Not included with all models.

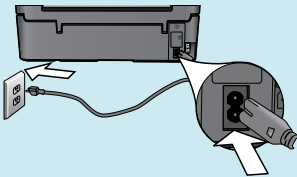
Start setup...


1 Unpack printer



Remove protective film, all tape, and packing material.

2 Power on



Connect power cord. Touch  to turn on the printer.

Continue setup and activate ePrint on the printer display.

Animations and instructions on the printer display will guide you through all the steps you need to finish setting up your printer.



Control panel buttons are lit only when available.

1 **Home:** Touch to display the Home screen.

2 5 **Directional buttons:** Touch to navigate through photos, apps, and menu options.

3 **Back:** Touch to return to the previous screen.

4 **Help:** Touch to run animations and get more help.

6 **Cancel:** Touch to stop the current job in progress.

No CD/DVD drive?

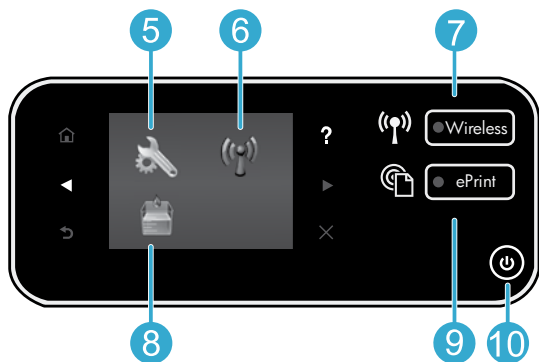
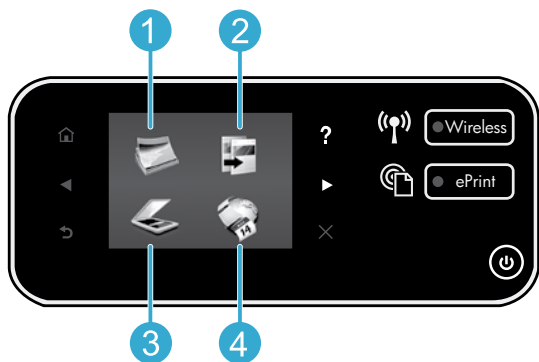
For computers without a CD/DVD drive, please go to www.hp.com/support to download and install the software.

Register your printer

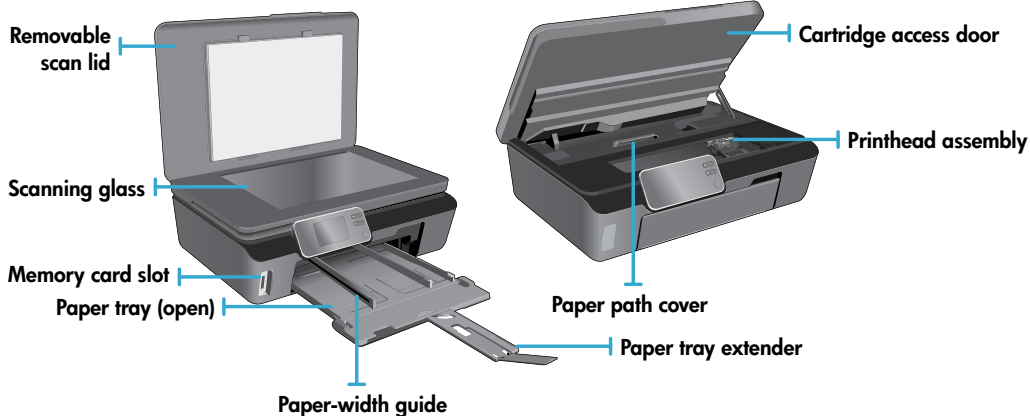
Get quicker service and support alerts by registering at www.register.hp.com.

Get to know your HP Photosmart

English



- 1 Photo:** Displays the Photo menu where you can view, print and reprint photos.
- 2 Copy:** Displays the Copy menu where you can select a copy type or change the copy settings.
- 3 Scan:** Displays the Scan menu where you can scan your photos or documents to a connected computer or a memory card.
- 4 Apps:** Provides a quick and easy way to access and print information from the web, such as maps, coloring pages, puzzles, and more.
- 5 Setup:** Displays the Setup menu where you can change preferences and use tools to perform maintenance functions.
- 6 Wireless:** Displays the Wireless menu where you can check wireless status and change wireless settings.
- 7 Wireless status light and button:** Solid blue light indicates wireless connection. Slow blinking light indicates that wireless is on, but the printer is not connected to a network. Fast blinking light indicates wireless error. Press the button to display wireless status, IP address, network name, and hardware address (MAC).
- 8 Ink:** Shows estimated ink levels by cartridge.
- 9 ePrint light and button:** White light indicates ePrint is connected. Press the button to display the printer's email address, ePrint status, and ePrint feature.
- 10 Power button**



Power specifications

Note: Only use this printer with the power cord supplied by HP.

CQ191-60017

- Input voltage: 100-240 Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3 Hz)

CQ191-60018

- Input voltage: 200-240 Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3 Hz)

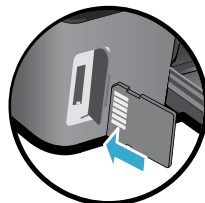
Features and tips

Economical and energy saving

- Individual ink tanks allow you to replace each cartridge separately.
- The Energy Save mode and Auto Power-off feature are turned on by default, reducing energy use. You can change these settings from the **Setup > Preferences** menu on the printer display.

Print photos and documents

- Print photos directly from a memory card in various sizes and papers. Just insert your memory card into the memory card slot. Touch **View & Print** to browse and print photos from the printer display. Use the **Edit** menu to rotate a photo, crop a photo, or turn **Photo Fix** on and off.
- Print documents and photos from software on a connected computer.
- When receiving a low ink alert message, consider getting replacement cartridges to avoid possible printing delays. You do not have to replace ink cartridges until the print quality is unacceptable.
- Ink from the cartridges is used in the printing process in several ways, including in the initialization process, which prepares the printer and cartridges for printing, and in the printhead servicing process, which keeps print nozzles clear and ink flowing smoothly. In addition, some residual ink is left in the cartridge after it is used. For more information, go to: www.hp.com/go/inkusage.
- When installing new cartridges, make sure to remove the orange plastic pull tab first, and then twist off the orange plastic cap.

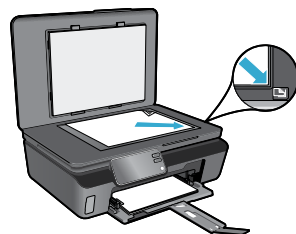


Copy text or mixed documents

- Make color, black and white, or economy copies. Use the **Settings** menu on the printer display to set paper size, paper type, resize, change quality, lighten/darken images, margin and enhancement of copies.
- Load your original, print side down, on the right front corner of the glass.
- For thick originals, like a page in a book, remove the lid. Place the original, print side down, into the right front corner of the glass. If possible, lay the lid on top of the original to provide a white background.

Scan to a computer or memory card

- To scan photographs or documents, touch **Scan** from the Home screen to start a scan:
 1. Load the original, print side down, on the right front corner of the glass.
 2. Select the destination by touching either **Memory Card** or **Computer**.
 3. To scan to a computer, select the computer, and then select a scan type to start the scan.
- If your computer is not listed, make sure the printer is connected to your computer either on a wireless network or through a USB cable. If the printer is connected to your computer through a USB cable, you can start your scan immediately from the printer display. If the printer is connected to a Windows computer on a wireless network, you need to enable wireless scan in the software first. To do this:
 1. From your computer, click **Start > All Programs > HP > HP Photosmart 5510 series > HP Photosmart 5510 series**.
 2. Under **Scanner Actions**, click **Manage Scan to Computer**.
- For best scanning results, keep the glass and the back of the lid clean. The scanner interprets any spot or mark detected as part of the scan image.
- If you want to adjust scan size, output type, scan resolution, file type, and other settings, start your scan from the printer software.



Setup and troubleshooting

Auto Wireless Connect (for computers connected wirelessly to a network)

Auto Wireless Connect will automatically configure the printer with your wireless network settings. Follow the instructions on the printer display to set up the printer hardware, and then insert the printer software CD. The software will guide you through the software installation. If the Auto Wireless Connect method does not apply for your configuration or operating system, the software will guide you through another wireless installation method. For more wireless installation information, go to the HP Wireless Printing Center website (www.hp.com/go/wirelessprinting).

If you are unable to print...

Check for error messages and resolve them. If you are still unable to print, try the following in order:

Windows

Make sure that your HP Photosmart is set as the default printer and is not offline.

To do this:

1. On the Windows taskbar, click **Start**.
2. Then click:
 - **Devices and Printers** (Windows 7®)
 - **Printers** (Windows Vista®)
 - **Control Panel**, and then click **Printers and Faxes** (Windows XP®)

Look for your printer to see if it has a check mark in a circle next to it. If not, right-click the printer icon and select **Set as default printer** from the menu.

To check that your printer is not offline, right-click the printer icon and ensure that **Use Printer Offline** and **Pause Printing** are **not** selected.

If you still can't print, or if the HP printer software installation failed:

1. Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
2. Restart the computer.
3. Temporarily disable any software firewall and close any anti-virus software.
4. Insert the printer software CD into your computer's CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
5. After the installation finishes, restart the computer and any security software you disabled or closed.

Mac

Check your print queue:

1. In System Preferences, click **Print & Fax**.
2. Click the **Open Print Queue** button.
3. Click a print job to select it.
4. Use the following buttons to manage the print job:
 - **Delete:** Cancel the selected print job.
 - **Resume:** Continue a paused print job.
 - If you made any changes, try to print again.

Restart and reset:

1. Restart the computer.
2. Reset the printer:
 - a. Turn off the printer and unplug the power cord.
 - b. Wait a minute, then plug the power cord back in and turn on the printer.

If you are still unable to print, uninstall and reinstall the HP printer software.

To uninstall the software:

1. Disconnect the printer from your computer.
2. Open the Applications: Hewlett-Packard folder.
3. Double-click **HP Uninstaller**. Follow the onscreen instructions.

To install the software:

1. Insert the CD into your computer's CD drive.
2. On the desktop, open the CD, then double-click **HP Installer**.
3. Follow the onscreen instructions.

Networked printer use and troubleshooting

Get help from Wireless Printing Center

The HP Wireless Printing Center website (www.hp.com/go/wirelessprinting) is an online reference guide to setting up your home network and HP printer for wireless printing. On this website, you will find information that can help you do the following:

- Prepare your wireless network.
- Set up your printer.
- Reconfigure your system.
- Troubleshoot your setup, including using the Windows Network Diagnostic Utility.
- Understand firewalls and security information and settings.

Change from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

Windows

To change from USB to wireless connection:

1. From your computer, click **Start > All Programs > HP > HP Photosmart 5510 series > Printer Setup & Software**.
2. Click **Convert a USB connected printer to wireless**. Keep your USB cable connected until prompted to disconnect it.
3. Follow the instructions on the screen.

Mac

To change from USB to wireless connection:

1. On the HP Photosmart control panel, from the Home screen, touch the right directional button, and then touch the **Wireless** icon.
2. Touch **Wireless Setup Wizard**.
3. Follow the steps in the Wireless Setup Wizard to connect the printer.
4. Use **HP Setup Assistant** in Applications/Hewlett-Packard/Device Utilities to change the software connection to this printer to wireless.

Share your printer with multiple computers

If you already have your printer connected to your wireless network and want to share it with the other computers connected to the same network, you need to install the printer software on other computers. During the software installation, select the **Network (Ethernet/Wireless)** connection when prompted, and then follow the instructions on the screen to finish installing the printer software.

If you cannot connect the printer to the network...

- **The wireless radio of your printer might be off.** From the printer display, press the **Wireless** button, if it shows **Not Connected**, touch **Turn On**.
- **Print a wireless test report to check that your printer is on the network.** To do this:
 1. From the Home screen on your printer display, touch the right directional button, and then touch the **Wireless** icon.
 2. On the **Wireless** menu, use the down arrow to scroll through options, and then touch **Print Wireless Test Report**.
 3. The Wireless Test Report is automatically printed.
 - Check the top of the report to see if something failed during the test.
 - See the **DIAGNOSTICS RESULTS** section for all tests that were performed, and whether or not your printer passed.
 - Find out the Network Name (SSID) to which your printer is currently configured for connection from the **CURRENT CONFIGURATION** section.
- **Network Diagnostic Utility (Windows only)** can help solve many common network printing issues. Go to: www.hp.com/go/wirelessprinting to download the Network Diagnostic Utility, then run it.

Networked printing troubleshooting

Connection and security tips

Check for and resolve the following possible conditions:

- **Your computer might not be connected to your network.** Make sure that the computer is connected to the same network to which the HP Photosmart is connected. If you are connected wirelessly, for example, it is possible that your computer is connected to a neighbor's network by mistake.
- **Your computer might be connected to a Virtual Private Network (VPN).** Temporarily disable the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network; you will need to disconnect the VPN to access the product over the home network.
- **Security software might be causing problems.** Security software installed on your computer is designed to protect your computer against threats that can come from outside your home network. A security software suite can contain different types of software such as an anti-virus, anti-spyware, firewall and child protection applications. Firewalls can block communication between devices connected on the home network and can cause problems when using devices like network printers and scanners.

Problems that you might see include:

- The printer cannot be found over the network when installing the printer software.
- You suddenly cannot print to the printer even though you could the day before.
- The printer shows that it is OFFLINE in the **Printer and Faxes** folder.
- The software shows the printer status is "disconnected" even though the printer is connected to the network.
- If you have an All-in-One, some functions work, like print, and others don't, like scan.

A quick troubleshooting technique is to disable your firewall and check if the problem goes away.

Here are some basic guidelines for using security software:

- If your firewall has a setting called **trusted zone**, use it when your computer is connected to your home network.
- Keep your firewall up to date. Many security software vendors provide updates which correct known issues.
- If your firewall has a setting to **not show alert messages**, you should disable it. When installing the HP software and using the HP printer, you may see alert messages from your firewall software. You should allow any HP software which causes an alert. The alert message may provide options to **allow**, **permit**, or **unblock**. Also, if the alert has a **remember this action** or **create a rule for this selection**, make sure to select it. This is how the firewall learns what can be trusted on your home network.

Find more information

Additional product information can be found in the electronic Help and Readme file.

Note: If you did not install the electronic Help with the HP Photosmart software, you can install the electronic Help from the software CD or the support website. To install from the HP Photosmart software CD, insert the CD, and then begin installing the software. To install from the support website, go to the HP support website www.hp.com/support, and then download the "Full Feature Software and Drivers" software. When you see the screen listing recommended software, make sure the **HP Photosmart 5510 series Help** option is selected.

Learn about printer use, features, troubleshooting, notices, environmental, regulatory, and support information from the electronic Help. The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information.



The electronic Help must be installed to view the European Union Regulatory Notice statement and compliance information. From the electronic Help, click **Technical information > Regulatory notices > European Union Regulatory Notice**. The Declaration of Conformity for this product is available at the following web address: www.hp.eu/certificates.

Windows

To locate the electronic Help after it has been installed:

Click **Start > All Programs > HP > HP Photosmart 5510 series > Help**.

Find the Readme file

Insert the software CD, open it on your desktop, double-click the ReadMe.chm located at the top-level of the software CD, and then select ReadMe in your language.

Mac

To locate the electronic Help after it has been installed:

Mac OS X v10.5 and v10.6: Click **Help > Mac Help**. In the **Help Viewer**. Choose **HP Photosmart 5510 series** from the **Mac Help** pop-up menu.

Find the Readme file

Insert the software CD, open it on your desktop, and then open the Readme folder to find the file.

HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	90 days

A. Extent of limited warranty

- Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
- For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
- HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - Improper maintenance or modification;
 - Software, media, parts, or supplies not provided or supported by HP;
 - Operation outside the product's specifications;
 - Unauthorized modification or misuse.
- For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
- If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
- If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
- HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
- Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
- HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
- HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

- To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
- TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

- This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
- To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
- THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

What is ePrint?

HP's ePrint service provides a safe and easy way to print by sending email to your printer's email address. Send email and attachments from any email-capable device to the printer's email address assigned during the initial product setup when you enable Web Services, and both the email message and recognized attachments will print.



- HP ePrint provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.
- Print results may appear slightly different from the initial look, depending on the original fonts and layout options used.
- The ePrint service cannot prevent printing of objectionable or copyrighted material, but it allows you to secure your printer by specifying who can send print jobs to your printer's email address.

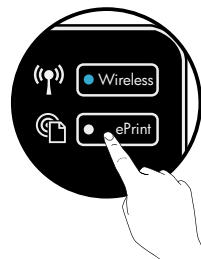
Get started with ePrint

To use ePrint, your printer **must be connected to an active network with Internet access**. During the initial setup, enable Web Services when prompted:

1. Touch **Yes** to accept terms of use.
2. Touch **Yes** to enable automatic update.
3. Touch **OK** to enable Web Services. The ePrint information page that is printed contains your printer's Claim Code.
4. Go to ePrintCenter at www.hpprintcenter.com and enter this Claim Code to create an account with HP ePrintCenter. Once you create the ePrint account, your printer is assigned an email address to use for printing with ePrint.

To enable ePrint later:

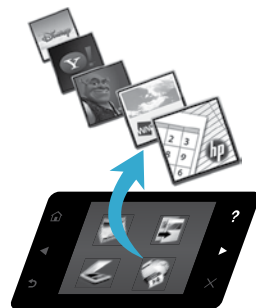
1. Press the **ePrint** button on the printer display of your web-connected printer.
2. Enable Web Services when prompted.
3. On the HP ePrintCenter website that opens on your computer, create an account and get an email address assigned to your printer.



Print the web, without a computer

On your web-connected printer, touch the **Apps** icon on the control panel to print pages for the whole family.

- Print calendars, notebook and graph paper, puzzles, cards, crafts, and more!
- From the **Apps** menu, touch **Get More** to add more apps from the web.
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.



Use the HP ePrintCenter website

Use HP's ePrintCenter website to expand and enrich your printing experience and manage your ePrint account and apps.



- Manage your ePrint settings.
- Increase security for ePrint.
- Manage your ePrint queue and monitor the status of print jobs.
- Add more apps from the web.
- Get support for your printer.
- www.hpprintcenter.com