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产品名称 2901 物料编码 2022.10.29 设计日期 包装尺寸 说明书尺寸 80×120mm 包装材料 封面:105g铜版纸 内页:80g铜版纸 说明书材料 包装工艺 说明书工艺 四色印刷, 胶装 文件类型 大货文件 备注



GIIMMO

GIIMMO

User Manual

9 in 1 USB C HUB Model: 2901



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1. After-sales contents

Thank you for purchasing the GIISSMO USB C HUB 9-in-1. If you encounter any problems during use, please feel free to contact our GIISSMO team promptly. The contact information is as follows:

Email: support@giissmo.com

Our official website address:

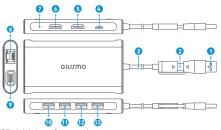
https://giissmo.com

Our Facebook:



*Before using this product please ensure your laptop has installed the "SiliconMotion" driver via the user manual.

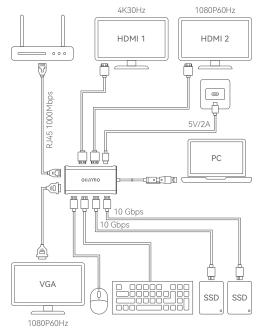
2. Interface parameters



- 1 USB A M: Interface to the computer
- 2 USB C M: Interface to the computer
- 3 Cable: 20cm-long cable made of TPE
- USB C: Compatible with providing power supply to USB-C HUB adapters (Providing power supply to any product for more stable operation of high power equipment. A 5V 2A power adapter is suggested as a minimum)
- HDMI 2: Support 1080P60Hz resolution, backward compatible with 720P 480P
- HDMI 1: Support 4K30Hz resolution, backward compatible with 2K 1080P
- Working indicator: Green light
- RJ45: The transmission speed supports 1000Mbps, backward compatible with 100Mbps/10Mbps, and supports driver-free, hot-swappable functions.
- VGA: Support 1080P60Hz resolution, backwardcompatible with 720P
- USB A: Support USB2.0 480Mb/s transmission, support up to 5V 0.5A
- **12 © USB A:** Support USB 3.1 Gen 2 10Gbps transmission, backward compatible with USB3.0/USB2.0, support up to 5V 0.9A

3. Graphical representation of product interface scenarios

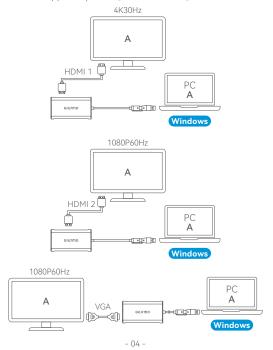
Graphical representation of full load



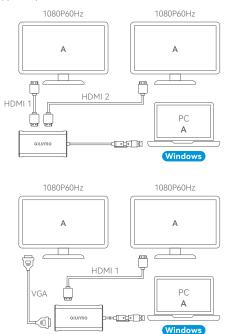
Graphical representation of video interfaces

On-screen mode

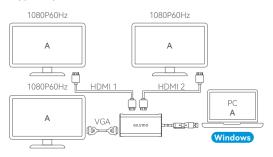
In the same screen mode, when the Windows system computer is connected to a monitor(one monitor), the resolution of the monitor supports up to 4K@30Hz or 1080P@60Hz.



In the same screen mode, when the Windows system computer is connected to two monitor, the resolution of the monitor supports up to 1080P@60Hz.

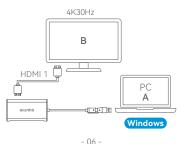


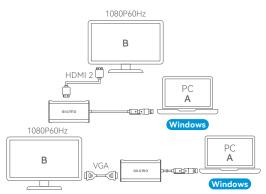
In the same screen mode, when the Windows system computer is connected to three monitor, the resolution of the monitor supports up to 1080P@60Hz.



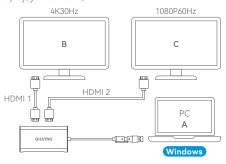
Extended mode

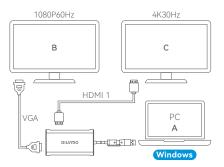
In extended mode, when the Windows system computer is connected to a monitor(one monitor), the resolution of the monitor supports up to 4K@30Hz or 1080P@60Hz.



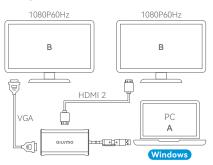


In extended mode, when the Windows system computer is connected to two monitor, the resolution of the monitor supports up to 1080P@60Hz and 4K@30Hz. (The resolution order of the display is random, if you need to specify the resolution of a display, you can set it)

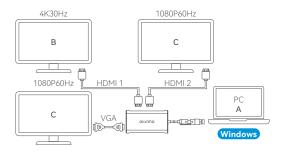




In extended mode, when the Windows system computer is connected to two monitor, the resolution of the monitor supports up to 1080P@60Hz.

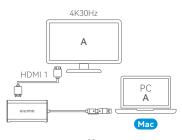


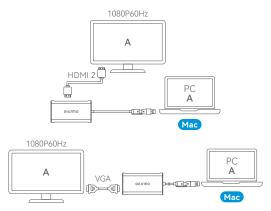
In extended mode, when the Windows system computer is connected to three monitor, the resolution of the monitor supports up to 4K@30Hz and 1080P@60Hz.



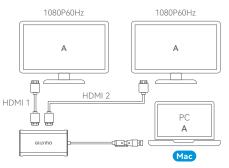
On-screen mode

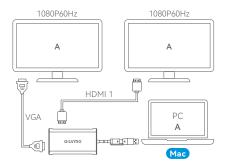
In the same screen mode, when the Mac system computer is connected to a monitor(one monitor), the resolution of the monitor supports up to 4K@30Hz or 1080P@60Hz.



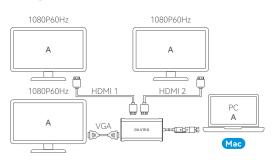


In the same screen mode, when the Mac system computer is connected to two monitor, the resolution of the monitor supports up to 1080P@60Hz.



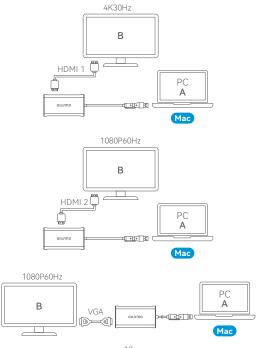


In the same mode, when the Mac system computer is connected to three monitor, the resolution of the monitor supports up to 1080P@60Hz.

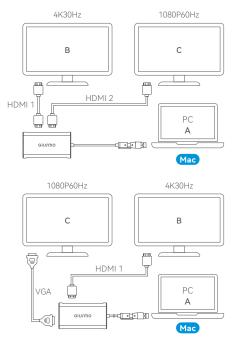


Extended mode

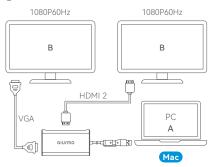
In extended mode, when the Mac system computer is connected to a monitor(one monitor), the resolution of the monitor supports up to 4K@30Hz or 1080@P60Hz.



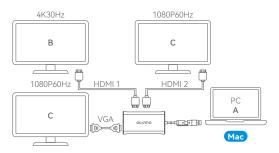
In extended mode, when the Mac system computer is connected to two monitor, the resolution of the monitor supports up to 4K@30Hz and 1080P@60Hz.



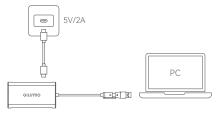
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In extended mode, when the Mac system computer is connected to three monitor, the resolution of the monitor supports up to 4K30@Hz and 1080P@60Hz.

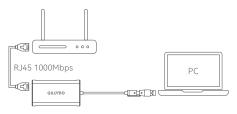


Graphical representation of charging interfaces



The USB C interface can only charge Docking products, not computers. (Recommendation: The 5V2A adapter can only support one external hard disk. If you want to support two high-current external hard disks at the same time, you need an adapter with an output power of 5V3A and above)

Graphical representation of network interfaces

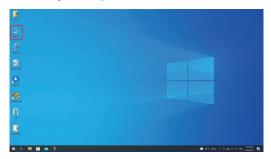


RJ45 product: Windows system 10 or above supports plug-and-play, the driver is not required, (8/8.1/7/XP can run normally only with the latest driver to be downloaded).

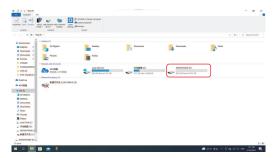
Installation method:

For Windows:

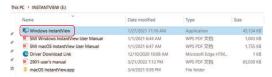
1. Turn on your computer and find "This PC"



2. Find the Disk "INSTANTVIEW"



3. Click the file folder "Windows INSTANTVIEW"



 Wait a few seconds, when the page appears, it means the installation is complete, you can close the page.



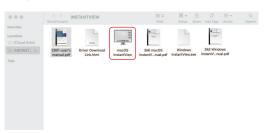
5. This driver only need to be installed into this computer for the first time

For MacOS:

1. Turn on your computer and find "INSTANTVIEW" on your desktop.



2. Double Click the file "macOS InstantView INSTANTVIEW"



Wait a few seconds, when the page appears, it means the installation is complete, you can close the page



After installing the driver, if it cannot be used normally, please check whether it is granted. For mac users, grant access is required when installing the driver for the first time

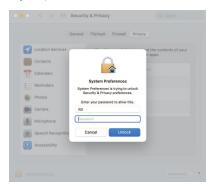
1. When the page jumps up, click the option "open system preferences"



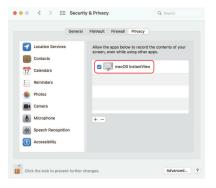
2. Click the lock to make change



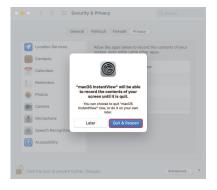
3. Enter your password to allow this



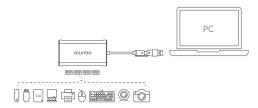
4. Click on the blank box before "macOS InstantView"



5. Finished and click the option "Quit & Reopen"



Graphical representation of USB data interfaces



USB interface: The occurrence of delay when connecting such as a wireless mouse and a keyboard is a normal phenomenon. It is suggested to place the mouse or keyboard within 50cm from the product position in use to alleviate the delay problem.

4. Compatible models and systems

For Apple:

MacBook Pro (2016–2021)/MacBook Air (2018–2020)/ MacBook pro (2017–2015)/ Mac mini (2018–2020)/ ipad Pro (2018–2021)/ ipad Air (2020–2022)/ ipad mini 2021.

For Dell:

Inspiron 15/ 15Pro/ 16/ 16Pro/ 14/ 13; XPS 13/ 15/ 17; Alien ware M15 R6/ M15 R7; X15 R1/X15 R2; X17 R1/ X17 R2.

For Lenovo:

Lenovo Yoga 720-131KB/ Yoga 730/ Yoga 900-131SK/ Yoga 910/ Yoga 920/ Yoga 930/ Yoga 940-14IIL; 3rd generation Thinkpad Yoga; Yoga 15 Thinkpad Ultrabook Pro; Thinkpad E590/ Thinkpad P71/ Thinkpad T470/ Thinkpad X1 Carbon (2019 model); Flex 14 IML (81XG)/ Legion Y530; Lenovo C930/ T480s/X390/81N8.

For HP:

HP Spectre Laptop 13-af001TU/ Spectre x360 13t/ Spectre folio (13t-ak000cto)/ Spectre 360 laptop/ Specter x369; Elitebook 840 G5 series/ Elitebook X2/ Elitebook x360 1030 G3/ Elitebook 745 G6/ Elitebook 830 G6/ 2018 HP Elite 800 G4; Envy Geforce mx250/ Envy x360 Lapop (15z/ds100); Z book 15u G3/ 7bbok 17 G4

For other models:

Google Slate (2019); Chromebook C340-15; SanDisk Cruise Glide; Razer Blade 2017 (gtx 1060); Pixel book go 2019/2020

For Samsung:

Samsung Galaxy S10+/S10/S9+/S9/S8 Plus; Note 10/ 9/ 8; Galaxy Book Flex Alpha 2-in-1 13.3" QLED Touch-Screen Laptop; Galaxy Tab S5e/ Galaxy Tab S4; Galaxy S20 Ultra.

5. Precautions

Network interface:

1. Windows system 10 or above supports plug-and-play, the driver is not required, (8/8.1/7/XP can run normally only with the latest driver to be downloaded).

Products:

- 1. The product is not recommended to be connected to a computer for a long time when it has no external device to be connected (please insert a computer adapter if necessary).
- 2. If stuttering occurs when the product is connected to a wireless mouse or keyboard, it is recommended to place the mouse or the keyboard within 50cm from the product.
- 3. When the product is fully loaded, its surface temperature may reach about 129.20 $^{\circ}\text{F},$ which is normal for such products.
- 4. This Mac adapter won't support the Apple USB Super drive.

USB interface:

- 1. The USB A interface supports data transmission function only, and does not support charging function (not suggested to charge your cell phones, tablets, and other devices).
- 2. When inserting the mobile hard drive, if unable to access Internet with WIFI, you can switch the network to 5G frequency band to solve the problem with Internet access.