

Why is there a gap between my brush head and Philips Sonicare handle?

The gap between the brush head and the Philips Sonicare handle is completely normal. Find out why there is a gap between the brush head and the handle.

A small gap is necessary

A small gap is necessary. The Philips Sonicare Brush head must be free to move in order to deliver the vibrations needed to clean your teeth.

However, the brush head should not be loose and slip off your toothbrush easily. If this occurs, please contact us for further assistance.

Is my Philips Sonicare AirFloss charger compatible with Sonicare toothbrushes?

You can charge a number of Philips Sonicare toothbrushes with your Philips Sonicare AirFloss charger. Find out which Sonicare toothbrushes are compatible with your Sonicare AirFloss charger.

Sonicare toothbrushes compatible with the Sonicare AirFloss charger

You can charge a number of toothbrushes with your Sonicare AirFloss charger. However, the toothbrush's battery indicator light may flicker or not light up at all when your toothbrush is fully charged. This does not affect the battery. The Sonicare AirFloss charger will charge the Sonicare toothbrushes listed below:

- Sonicare ProtectiveClean
- Sonicare FlexCare+
- Sonicare FlexCare
- Sonicare FlexCare Platinum
- Sonicare HealthyWhite+
- Sonicare HealthyWhite
- Sonicare EasyClean
- Sonicare for Kids
- Sonicare 2-Series Plaque Control/Plaque Defense
- Sonicare 3-Series Gum Care

Can I use my Philips Sonicare charger with other toothbrushes?

Philips Sonicare chargers are designed to fit the matching toothbrush handle, however, some models are interchangeable. Find out below if your charger is compatible with other Philips Sonicare toothbrushes.

Interchangeable Philips Sonicare chargers

Below you will find a list of Philips Sonicare toothbrushes that are compatible with other chargers:

- EasyClean toothbrush
- ExpertClean toothbrush
- ExpertResults toothbrush
- Flexcare Platinum Connected toothbrush
- FlexCare Platinum toothbrush
- FlexCare+ toothbrush
- FlexCare toothbrush
- HealthyWhite toothbrush
- HealthyWhite+ toothbrush
- ProtectiveClean toothbrush
- 2 Series Plaque Removal toothbrush
- 3 Series Gum Health toothbrush
- Essence+ toothbrush
- Sonicare for Kids
- Philips Sonicare AirFloss

The DiamondClean and DiamondClean Smart chargers

The DiamondClean and DiamondClean Smart chargers are not interchangeable with each other or with other Philips Sonicare toothbrush handles. Even if the charging light on the handle blinks, it will not charge properly.

We advise to always use the charger that comes with your Philips Sonicare DiamondClean and DiamondClean Smart toothbrush.

Can I leave my Philips Sonicare Toothbrush on the charger?

You can always keep your Philips Sonicare Toothbrush on a plugged-in charger between brushings. This will not affect the battery lifespan of your toothbrush

What are the differences in modes of my Philips Sonicare Toothbrush?

Some Philips Sonicare Toothbrush models come with different brushing modes. Find out what the differences are in brushing modes.

Brushing modes

Brushing modes vary across Philips Sonicare Toothbrushes. Please refer to the user manual for the specific modes that come with your toothbrush.

The brushing modes run for different lengths of time:

- **Clean mode** has a higher frequency of vibrations in comparison to a standard mode for better cleaning. Brushing time is **2 minutes**
- **Deep Clean mode** is for extra cleaning. The unique motion of the brush head in this extended three-minute mode is more powerful than any other mode. Brushing time is **3 minutes**
- **White mode** is a two-minute clean mode, followed by a 30-second polishing mode. Brushing time is **2:30 minutes**
- **Polish mode** runs at a lower frequency of vibrations than the standard cleaning mode. Brushing time is **1 minute**
- **Gum Care mode** has a 1-minute massage cycle after the standard 2-minute clean mode to clean your gums. Brushing time is **3 minutes**
- **Gum Health mode** has an extended massage cycle after the standard 2-minute clean mode to clean your gums. Brushing time is **3:20 minutes**
- **Sensitive mode** has a lower frequency of vibrations in comparison to the standard mode. Brushing time is **2 minutes**
- **Tongue Care mode** is a 20-second mode designed to clean your tongue, together with the Tongue Care brush head. Brushing time is **20 seconds**

How often can I use my Philips Sonicare toothbrush per charge?

Do you want to know the operating time of your fully charged Philips Sonicare toothbrush? Find the operating time for your Philips Sonicare toothbrush.

Operating time for each toothbrush

Below operating times are based on a full charge and regular use (twice a day). It can take up to 24 hours before your Philips Sonicare toothbrush is fully charged. To avoid an empty battery, you can always leave your toothbrush on the charger between brushings.

Operating time from a full to empty

- DiamondClean Smart; up to 2 weeks
- DiamondClean; up to 3 weeks
- Flexcare Platinum Connected; up to 2 weeks
- Flexcare and Flexcare+; up to 3 weeks
- ProtectiveClean; up to 2 weeks
- 3 Series; up to 3 weeks
- 2 Series; up to 2 weeks
- Healthywhite+; up to 3 weeks
- Essence+; up to 10 days
- Essence; up to 2 weeks
- Why is my Philips Sonicare Brush Head changing the brushing mode
- Philips Sonicare Smart Brush Heads will automatically change to a recommended brushing mode and intensity level when attaching it for the first time. Find out why.
- BrushSync mode pairing

- The Smart Brush Head automatically pairs the recommended mode and intensity settings, suited for that brush head. This is called **BrushSync technology** and will help you to select the right brushing experience.
- You can find below a list of recommended settings for each Philips Sonicare Smart Brush Head.