Roku TV™

User Guide

Version 11.5

For U.K.

English



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Roku, Inc.

1155 Coleman Avenue San Jose, CA 95510 USA

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Welcome

Congratulations on the purchase of your new Roku TV! Discover the joy of endless entertainment. After it's been set up, you'll be able to access a world of streaming entertainment that may include paid subscription channels and free channels.

Important: If you connect your TV to the Internet and link it to a Roku account, your TV receives automatic updates from time to time, enabling new content and features. This edition of the User Guide describes Roku TV version 11.5. To determine the current version of your Roku TV, go to Settings > System > About after you complete Guided Setup. Note also that certain features of the TV might change from time to time independently of Roku TV updates.

The new standard in Smart TVs

Welcome to TV like you've probably never seen before - a home screen that you can personalise with your favourite devices and streaming channels. Choose from hundreds of thousands of streaming movies and TV episodes, plus music, sports, kids, family, international and much more. You should never run out of things to watch.

Note: A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country.

Get the most out of your new TV

Follow these steps to get the most out of your new TV.

• Connect to the Internet

• It's easy, and it will unlock a world of entertainment. All you need is a network connection. Stream a massive selection of free, live and premium TV.

• Find Live TV programmes in the programme guide

Use the programme guide to see not only what's on TV at the moment, but
what was on up to a week ago, and what will be on in the coming week.
And, for many over-the-air programmes, if you start watching the
programme after it is already in progress, or you see something you missed
in the programme guide, you can use the guide's options menu to discover
how you can see the programme from the beginning, find other episodes,
or entire seasons of the programme, if applicable.

Customisable Home screen

 Put your favourite streaming channels and TV inputs front-and-centre on the Home screen. Choose your own wallpaper and screensaver to customise your Roku TV - even reorder your channels and inputs to be just how you want them.

Quick and easy search

• Find any movie, show, song or podcast across thousands of channels. You'll see where it's streaming for free or at the lowest cost.

Control your TV with voice commands

• Use the free Roku mobile app, Amazon Alexa or Google Assistant to control your Roku TV. Use conversational voice commands to search for programmes by title, actor, director or genre. On selected streaming channels, you can search without leaving the current channel. Your search results appear in the lower portion of the screen. The current channel's results appear first followed by results from other channels.

Use Apple AirPlay 2 with your iOS and macOS devices

• Effortlessly share videos, photos, music and more from Apple devices on Roku TVs¹. Control AirPlay sessions with pause, rewind and more using your iPhone, iPad or Mac. Play music from your Apple devices on Roku TVs and other AirPlay 2 enabled speakers in your home at the same time and in perfect sync. Plus, mirror the screen from your iPhone, iPad or Mac to the big screen.

Send your personal media to the big screen

Send personal photos, videos and music from your compatible mobile
phone or tablet to the TV screen in just a few taps. Plus, with certain
channels, you can send movies, programmes, sport highlights and more
directly to your TV.

Take charge with the Roku mobile app

- Control your TV from your compatible mobile phone or tablet with the free mobile app for iOS[®] and Android™ mobile devices². Browse channels and search for programmes more easily using your mobile device's keyboard and Voice Search.³
- Use wireless private listening to listen to TV audio through either wired or Bluetooth headphones connected to your mobile device.
- Mirror your compatible mobile phone or tablet on your TV. Share videos, photos, web pages and more from compatible devices.
 - Go to support.roku.com for device compatibility information.

Pause live TV

 Pause, resume, fast forward and rewind TV programmes by connecting your own USB drive to the TV. Pause live TV for up to 90 minutes.

Note: Live TV Pause is available on TV programmes received on the TV tuner input, and only when the TV is linked to a valid Roku account.

Let's get started.

¹ Apple AirPlay 2 and HomeKit are supported by Roku TVs except for models beginning with "6" (6XXXX) and "5" (5XXXX).

² IOS® is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under licence. Android™ is a trademark of Google Inc.

³ Voice features support English language.

Connections and setup

Refer to your TV's Quick Start Guide or other provided documentation for model-specific information about attaching the base or a wall mount and making connections to AC power and to your other audio/video devices.

Connecting a TV aerial

Connect your TV aerial to the TV using a 75-ohm coaxial cable (not provided) from the aerial to the **ANT** input on the TV.

Tip: If you receive your TV stations through a set top box from a cable or satellite TV provider, connect it to the TV using one of the following methods:

- **HDMI input** Digital HD and SD video (best)
- AV input (select models only) analogue SD video

Connecting external equipment with a composite AV video cable (select models)

Only on select models, connect a device to the TV using a composite AV cable (not provided). Composite AV cables typically have three RCA-type plugs on each end, colour coded as follows:

- Yellow Video
- **Red** Audio, right channel
- White or black Audio, left channel

Connect each plug to the corresponding connector on the device and on the TV.

Note: Some TV models have an AV Input that looks like a headphone jack. Use the breakout cable (included) to adapt this input to the three RCA-type plugs on your composite cable.

Connecting external equipment with an HDMI® cable

If possible, connect your devices using HDMI® cables (not provided). They help to provide the best video quality and also carry audio signals, so that only one cable is needed. For better picture quality, we recommend that you use cables designated as high-speed HDMI® Cables.

Tip: You might need to configure the device to send its signal through its **HDMI** connector.

The connector labelled **HDMI (ARC)** has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar, as explained in <u>Connecting an AV receiver or digital soundbar</u>.

Only on select models: The connector labelled **HDMI (eARC)** provides the same functionality as the **HDMI ARC** connector, plus the ability to pass through full-resolution sound formats, such as Dolby Atmos and DTS:X from and to devices that support these formats, without additional processing by the TV. Additional details are provided in Choosing an audio format.

Connecting headphones or analogue soundbar (select models)

Only on select models, you can connect headphones or an analogue soundbar (not provided) to the TV's headphone jack.

Tip: Inserting a plug in the headphone jack disables the sound from the TV's built-in speakers.

Warning: Loud noise can damage your hearing. When using headphones, use the lowest volume setting on your headphones that still lets you hear the sound.

Select models also have an audio line-out connection that is not affected by TV volume or mute settings and does not disable the TV speakers. Use this connection when you want to use your amplifier or soundbar to control the TV volume. To turn

off the TV's built-in speakers, from the Home screen menu, navigate to **Settings > Audio > TV speakers** and change the setting.

Connecting an AV receiver or digital soundbar

You can enjoy Dolby Audio™ multichannel sound from your TV if you connect a digital amplifier or soundbar (not provided) in any of the following ways:

Digital optical audio out (S/PDIF) - Connect a TOSLINK optical cable (not provided) from the TV to the Optical input on your receiver or soundbar.

HDMI® ARC - Connect an HDMI® cable (not provided) from the **HDMI (ARC)** connector to the HDMI® input on your receiver or soundbar. This connection uses the Audio Return Channel (ARC) feature of HDMI® to output sound from the TV to a compatible device. To use this feature, you must configure the TV to enable HDMI® ARC, as explained in Setting up a digital audio connection.

HDMI® eARC - Select models only: Connect an HDMI® cable (not provided) from the **HDMI (eARC)** connector to the HDMI (ARC) or HDMI (eARC) input on your receiver or soundbar. If your receiver or soundbar supports HDMI enhanced ARC (eARC), the TV can pass through full-resolution sound from programmes containing enhanced audio. If your receiver or soundbar does not support eARC, use the TV's eARC port to make the ARC connection. The eARC port is backward compatible with the ARC standard.

Preparing for Internet connectivity

If you want to watch streaming content and take advantage of most of the cool features of your Roku TV, connect it to the Internet through a wireless modem/router or a wireless access point (not provided). The TV has a built-in wireless LAN adapter.

Note: The TV supports only its internal wireless network adapter - it does not support the use of a USB network adapter.

Select models have both wired and wireless network connectivity. To use the wired network connection, connect an RJ-45 Ethernet cable (not provided) from the jack on the back of your TV to your network router or switch. The wired connection automatically supports both 10 Base-T and 100 Base-T Ethernet.

AC power

Plug your TV into a power outlet. You can tell that the TV has power because the status indicator lights up when the TV is off.

The topic <u>Status Indicator</u> explains how the status indicator shows what is happening with the TV.

Roku TV remote

BUTTON	FUNCTION	DESCRIPTION
0	POWER	Turns TV on and off.
PLAY	FREEVIEW PLAY	Accesses Freeview Play, where you can see free streaming content provided by participating channels.
	FACTORY ASSIGNED CHANNEL SHORTCUT	Dedicated buttons show the logo of a preset streaming content provider. Dedicated content providers vary by model and region. Pressing a button turns on the TV and: • Displays the streaming channel's main page if you have already added the channel to your Home screen. • Displays the streaming channel's sign-up page if you have not already added the channel.
+	ВАСК	Menu: Goes back to previous menu/screen. Watching any TV input: Returns to Home screen. Playing streaming content: Stops playing stream and returns to the previous menu or screen. Browsing streaming content: Goes to the previous level in the content tree.
\tau	НОМЕ	Immediately returns to the Home screen.

BUTTON	FUNCTION	DESCRIPTION
	VOLUME UP VOLUME DOWN	Increases and decreases the volume.
^ < ок > ~	DIRECTIONAL PAD	 Navigating the TV menus and options: LEFT/RIGHT/UP/DOWN moves the highlight in the corresponding direction. OK selects the highlighted option. Watching streaming content: Action depends on the streaming app. Watching TV: OK displays the programme information banner.
+	CHANNEL UP CHANNEL DOWN	Changes to the next or previous channel in the channel list. Scrolls through lists one page at a time.
•	REPLAY	Live TV: Jumps to previously tuned channel. If Live TV Pause is enabled, jumps back a few seconds with each press and resumes playing. Programme guide: Returns to the current day and time. Streaming content: Depends on streaming app. On-screen keyboard: Backspaces in the text you are entering.
■ ×	MUTE	Mutes and unmutes TV sound.

BUTTON	FUNCTION	DESCRIPTION
*	STAR	Displays additional options when available. On-screen hints let you know when this button is active.
₩ ►II ►>	REWIND II PLAY/PAUSE FAST FWD	Scan backward, pause, play and fast forward streaming content and live TV channels (if Live TV Pause is enabled). Press REWIND or FAST FWD one, two or three times to control the speed of the operation. Note: REWIND and FAST FWD also jump page through long lists, such as the programme guide.
	COLOUR KEYS	Function depends on Interactive TV app being used.
0 - 9	NUMBER KEYS	Live TV: Direct channel entry. On-screen number pad: Direct number entry.
TV	TV	Jumps directly to Live TV. Exits an interactive TV app.
GUIDE	GUIDE	Displays the programme guide.

Panel buttons

Your TV has buttons on its side, bottom or back panel that perform simple control functions. The TV panel buttons are not a substitute for the remote, as they do not give you access to all TV functions.

Different TV makes and models have different panel button designs. Choose the one that applies to your TV from the following list:

BUTTON DESIGN	FUNCTION	OPERATION
	Power on	Short press (less than two seconds)
	Power off	Long press (more than two seconds)
Single button	Input List	Short press when TV is on
	Select next input	Short press while Input List displayed, then wait
	Dismiss input list	No press (wait)
	Power on	Middle button, short press (less than two seconds)
	Power off	Middle button, long press (more than two seconds)
	Volume up	Right button when Input List is not displayed
Three buttons	Volume down	Left button when Input List is not displayed
Three buttons	Input List	Middle button, short press when TV is on
	Highlight next input	Right button while Input List is displayed
	Highlight previous input	Left button while Input List is displayed
	Select highlighted input	Middle button (or wait)
	Power on/off	Middle button
Game pad style	Increase/decrease volume	Up/down button
(five buttons)	Input List	Left/right button
	Select input	Left/right button while Input List is displayed, then wait
	Power on/off	POWER
	Input List	INPUT
Four discrete buttons	Select next input	INPUT while Input List is displayed, then wait
Duttons	Volume up	VOLUME +
	Volume down	VOLUME -
	Power on/off	POWER
	Input List	INPUT
Five discrete buttons (with	Select next input	INPUT while Input List is displayed, then wait
mute)	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

BUTTON DESIGN	FUNCTION	OPERATION
	Power on/off	POWER
	Input List	INPUT + or INPUT -
Five discrete buttons (without	Select next input	INPUT + while Input List is displayed, then wait
mute)	Select previous input	INPUT - while Input List is displayed, then wait
matey	Volume up	VOLUME +
	Volume down	VOLUME -
	Power on/off	POWER
	Next channel	CHANNEL + while viewing a Live TV channel
	Previous channel	CHANNEL - while viewing a Live TV channel
	Input List	INPUT
Seven discrete	Select next input	INPUT or CHANNEL + while Input List is displayed, then wait
buttons	Select previous input	CHANNEL - while Input List is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

Guided set-up

With the preliminaries out of the way, it's time to turn on your TV. As the TV starts for the first time, it leads you through Guided Setup, which configures the TV before you start to use it.

During Guided Setup, you'll:

- Answer a few questions
- Provide network connection information
- Get a software update
- Link your TV to your Roku account.
- Connect devices such as a DVD player, game console or cable box.

Starting Guided Setup

To start Guided Setup, press **POWER (**) on the remote to turn on your TV.

Note: Guided Setup normally runs only once, the first time you turn on your TV. If you need to run Guided Setup again, you must perform a factory reset, as explained in Factory reset everything.

When you first turn on your TV, it will take a few seconds to get itself ready. You'll notice the following things happening:

- 1. The status indicator blinks every time the TV is busy doing something; in this case it's powering up and getting ready for you.
- 2. The splash screen appears and the status indicator blinks slowly for a few more seconds. The power-on screen shows a brand logo while the TV starts up.



3. After a few seconds, Guided Setup starts.

Guided Setup

At this point, you should be seeing the **Language** screen.

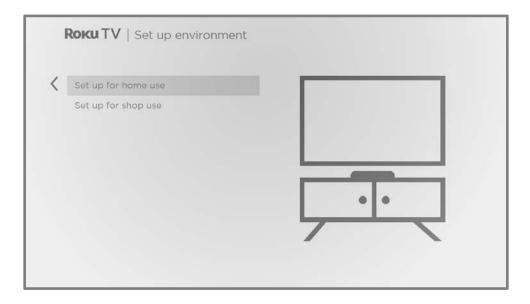


1. Press **DOWN** on the purple directional pad to highlight your preferred language, and then press **OK**.

2. Some models have a country selection screen: If you don't see this screen, skip ahead to the next step.



If you see this screen, select your country and then press **OK**.

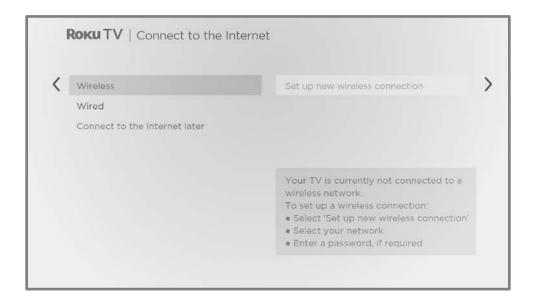


3. Press **OK** to select **Set up for home use**. This is the right choice for enjoying your TV at home. It provides energy saving options as well as access to all features of the TV.

Note: Set up for shop use configures the TV for retail display and is not recommended for any other use. In Shop mode, some features of the TV are missing or limited. To switch from one mode to the other, you must perform a factory reset, as explained in <u>Factory reset everything</u>, and then repeat Guided Setup.

Network connection

After you select **Set up for home use**, the TV prompts you to make a network connection. If your TV has both wired and wireless connections, you'll see the following screen. If your TV has only wireless connectivity, skip the following step.



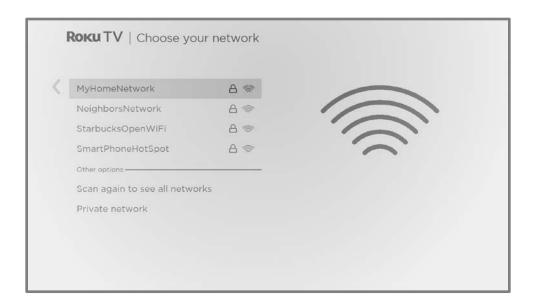
- 4. Only on models that display the Connect to the Internet screen: Make a selection:
 - Wireless connection Highlight Set up new wireless connection and press
 OK. The TV prompts you through wireless setup. Skip ahead to the next step for help with the process.
 - Wired connection Highlight Connect to wired network and press OK.

 The TV immediately attempts to connect to your wired network, your local network and then the Internet. Go to Step 9 to continue with Guided Setup.

• Connect to the Internet later - If you don't want to connect to the Internet at the moment, you can select this option and then press **OK**. You can still use the TV to watch live TV channels, connect your devices to play games, watch DVDs or watch content from other devices. When you're ready to connect, it's easy. We'll show you how in Benefits of Connecting.

Note: If you decide not to connect, Guided Setup skips ahead to setting up the devices that you've connected to your TV. Jump ahead to <u>Connect your devices</u> to complete Guided Setup.

5. On models that have wireless only, and models with both wired and wireless when you've selected **Wireless**: The TV scans for the wireless networks within range and displays them in order, with the strongest signals first. In addition to your own wireless signal, the TV might pick up signals from your neighbours.



Press **UP** or **DOWN** to highlight the name of your wireless network, and then press **OK** to select it.

Note: Some networks, such as those often found in school halls of residence, hotels and other public places, require you to read and agree to terms, enter a code or provide identifying information before letting you connect to the Internet. If your Roku TV detects that you are connecting to such a network, it prompts you through the connection process using your compatible mobile phone or tablet to provide the needed information. For more information, see Using your TV on a restricted public network.

Other options

- Scan again to see all networks The name of this option depends on the number of wireless networks within range.
 - Scan again appears if the list already shows all available wireless networks within range. If you don't see your wireless network name in the list, you might need to adjust the location of your wireless router or the TV, turn on your router, or make other changes. When everything is ready, select Scan again to see if your network name now appears in the list.
 - Scan again to see all networks appears if there are more wireless networks than the strongest ones it initially listed. If you don't see your wireless network name in the list, this option displays the complete list. If you still don't see your network name, you might have your router configured to provide wireless service as a "private network".

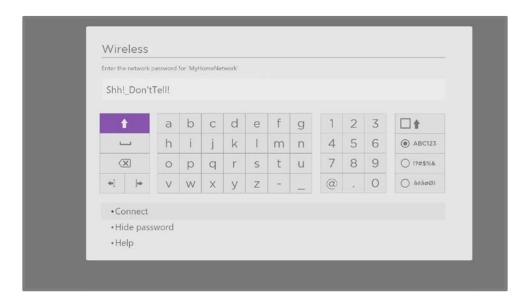
Note: Highlighting either of these options displays an informational panel with the unique media access control (MAC) address of your Roku TV. You will need the MAC address if your wireless router is configured to use MAC address filtering.

• **Private network** – If your wireless network name is hidden, it won't appear in the list. Select **Private network** and then press **OK** to display an on-screen keyboard. Use the keyboard to enter your network name. Unless you changed the factory-set network name, you can find the name (also called SSID) on a label on the router.

Tip: Wireless networks that are password-protected display a "padlock" icon adjacent to the name. This icon enables you to know that you are going to be prompted to enter a password after you select that network.

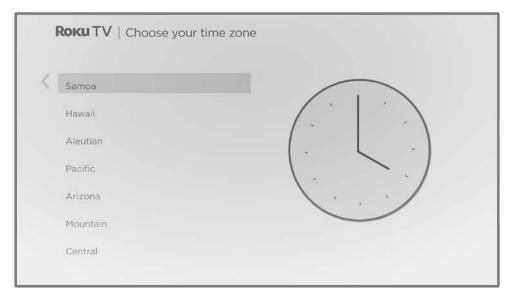


6. Only if you select a password protected wireless network: An on-screen keyboard appears. Enter your wireless network password by using the purple directional pad to navigate the keyboard and pressing **OK** to select a highlighted letter, number or symbol. When you finish, press **DOWN** to select **Connect**, and then press **OK**.



After you select **Connect**, the TV displays progress messages as it connects to your wireless network, your local network and the Internet.

7. Only if your TV cannot get the correct time zone and current time from your network service provider: The Choose your time zone screen appears. Press UP or DOWN to highlight your time zone, and then press OK.



Tips: Your TV needs to know the local time zone so that it can correctly display information about the programme you are currently watching.

Your TV automatically checks for updates periodically. These updates provide new features and improve your overall experience with the TV. After an update, you might notice that some options have moved, and that there are new options or features. This User Guide describes version 11.5. But note also that certain features of the TV might change from time to time independently of Roku TV updates.

To determine your current Roku TV software version, go to Settings > System > About after you complete Guided Setup. You can download an updated User Guide that matches your Roku TV software version from the Roku TV website.

Activation

After the TV restarts, it prompts you through activation.

8. Use a computer, tablet or mobile phone with an Internet connection to link to a new or existing Roku account.

Note: Roku does not charge for activation support - **beware of scams**. For detailed information, see <u>Will I be charged for customer service or device</u> activation?

Why do I need a Roku account?

You need a Roku account for several reasons:

- It links you, your Roku TV and your other Roku streaming devices to the Roku Channel Store and billing service.
- Streaming content providers know that it's OK to send content you request to your Roku TV.
- Roku can automatically send updates to your device.

You need a Roku account to activate your device and access entertainment from streaming channels. Linking to a Roku account also activates several advanced features on your TV, such as Guest Mode, the Roku mobile app and Live TV Pause, to name just a few. Roku accounts are free. Providing your credit card information during signup makes renting, purchasing and subscribing to entertainment from the Roku Channel Store fast and convenient.

After you activate your TV, the TV gets an acknowledgement and then adds your newly-selected and pre-existing streaming channels from other Roku devices on the same account. This process is automatic and takes a few moments – a little longer if you have added a lot of streaming channels.

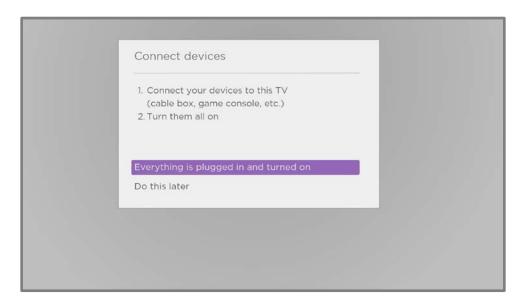
Tip: Roku periodically synchronises streaming channels among all of the devices associated with your account. Therefore, adding or removing a channel from one of your Roku devices adds or removes it from all of your other Roku devices (subject to compatibility with the device).

Connect your devices

Next, Guided Setup helps you set up the external devices that you want to use with it, such as a cable box, Blu-ray $^{\text{m}}$ player or game console.



9. Press **OK** to proceed:



10. Connect all the devices you plan to use with your TV, turn them all on, and then select **Everything is plugged in and turned on**. The TV now takes you step by step through each of its inputs and asks what kind of device you have

connected. For each input that has a connected and active device, you can see its picture and hear its sound.



- 11. Press **UP** or **DOWN** to highlight the label you want to associate with the input, and then press **OK**. If you are not using the input, select **Nothing**, and the input won't appear on the Home screen.
- 12. While setting up your devices, rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input. See <u>Rename inputs</u> for more information.

Note: If you specify a custom name for an input, voice commands will not reliably switch to that input. Voice commands typically can only switch among inputs that use built-in names, such as "AV", "Cable Box" and "DVR".

13. Repeat the previous step for each input.

You're done with Guided Setup.



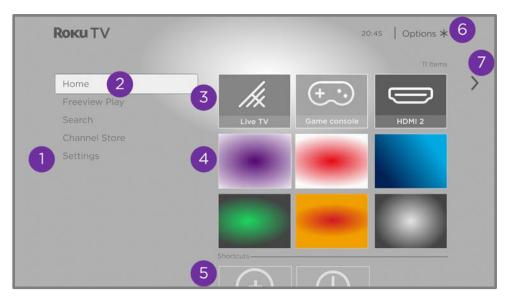
From here, you can explore everything your TV has to offer. Use the purple directional pad to move around, and then press \mathbf{OK} to select a highlighted item. Press \mathbf{HOME} from whatever you are viewing to return to the Home screen.

We've designed the TV to encourage you to explore, and you can probably work out most of the capabilities and settings on your own. If you have any questions or difficulties, you can find answers and solutions in this guide.

The Home screen

The following illustrations show typical Home screens, which vary depending on location, connected mode, selected theme, number of TV inputs enabled and streaming channels and apps added.

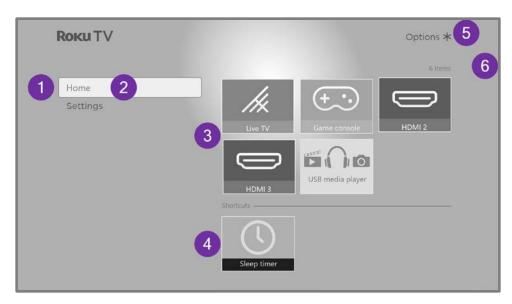
Note: A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku[®] products are sold.



Typical Home screen, connected mode

Note: The options appearing in the left navigation area vary by geographic location and might change from time to time.

- 1. Home screen menu shows options available to you when you are on the Home screen.
- 2. Highlighted option press **OK** to select.
- 3. TV inputs select an input to watch the connected device.
- 4. Streaming channels and apps select an item and press **OK** to go to the indicated streaming channel or application. You can add any number of channels from the Roku Channel Store.
- 5. Shortcuts direct access to often-used features.
- 6. Options hint press **STAR** ★ to see options when this symbol is present.
- 7. Next screen hint press **RIGHT** to see the next screen.



Typical Home screen, non-connected mode

- 1. Home screen menu shows options available to you when you are on the Home screen.
- 2. Highlighted option press **OK** to select.
- 3. TV inputs select an input and press **OK** to watch the connected device.
- 4. Shortcuts direct access to often-used features.
- 5. Options hint press **STAR *** for options when this symbol is present.
- 6. Next screen hint press RIGHT to see the next screen.

Customise your Home screen

There are many things you can do to customise your Home screen and make it just right for you and your family:

- Only in connected mode: Add streaming channels by using the **Channel Store** menu option to browse the <u>Roku Channel Store</u>.
- Only in connected mode: <u>Change the screen theme</u> by going to **Settings >** Themes to find and pick one to suit your mood.
- <u>Hide Home screen shortcuts</u>. Hide or show the shortcuts that appear at the bottom of your Home screen grid.
- Remove an item by highlighting it and pressing STAR *. Then highlight
 Remove input or Remove channel and press OK.

- Move an input or channel by highlighting it and pressing STAR *. Then highlight Move input or Move channel and press OK. Use the purple directional pad to move the item, and then press OK to lock it in its new location. Move the shortcuts within the shortcut area only. Shortcuts are designed to always appear at the very bottom of the grid, so you can access them quickly by pressing UP once when you're at the top of the grid.
- Only on channels that you have subscribed through your linked Roku account, manage your subscriptions by highlighting a streaming channel and pressing STAR *. Then highlight Manage subscription and press OK. Select Cancel subscription and then follow the instructions to confirm your cancellation.
- Rename a TV input by highlighting it and pressing STAR *. Then, highlight
 Rename input and press OK. Highlight a new name in the list, and then press
 OK to assign that name.

Rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

Note: If you specify a custom name for an input, voice commands might not reliably switch to that input. Voice commands typically can only switch among inputs that use built-in names, such as "AV", "Cable Box" and "DVR".

Benefits of connecting

Connecting brings out your TV's full potential!

Make any night a movie night

Thousands of movies to choose from, across all major streaming movie channels¹. You'll never run out of something new to watch.

Get in the groove

Stream endless hours of music from free and subscription-based channels. With almost instant access to thousands of music artists, your favourite beats are just as close as your remote.

Explore your passions

In addition to the most popular streaming channels, your Roku TV also offers lots of streaming channels to fuel your passions – including fitness, cooking, religion, outdoors, international programming and much more.

Take advantage of awesome features

Powerful, voice-enabled search lets you use the Roku mobile app or a smart speaker to control your TV. Use English language voice commands to find movies and TV programmes by title, actor, director or genre across multiple streaming channels. Additionally, your search commands can include popular movie quotes and words like "free" and "4K".

¹ A paid subscription or other payments may be required for some channels. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku® products are sold.

Voice commands with multiple device support let you use Apple Siri¹, Google Assistant or Amazon Alexa to change stations, TV inputs, launch streaming channels and more. Include a location in your command, such as "in the bedroom" to specify which Roku device you want to control.

Automatic account linking keeps track of supported streaming subscriptions on other Roku devices, so that you won't have to re-enter your username and password when adding the same channel on your newly-activated Roku TV.²

Live TV Pause lets you connect a USB drive (not provided) and pause live TV for up to 90 minutes. After pausing, you can play, fast-forward, rewind and pause again to any point within the rolling 90-minute window.

Mobile Private Listening on the Roku mobile app lets you listen to streaming programmes and live TV programmes on wired or Bluetooth headphones (not provided) connected to your iOS[®] or Android™ mobile device.

What is streaming?

Streaming is viewing or listening to video or audio content that is sent over the Internet, or located on a network-connected media server or on a USB device plugged into the TV's USB port.

With streaming, you can buy or rent most programmes on demand, when it's convenient for you, and you can also watch live streaming channels and events Also, you can play, pause, rewind, and fast forward most on-demand streaming programmes.

Tip: Although you can play, pause, rewind, and fast forward most streaming content, some content cannot be paused or skipped. For example, if you are viewing live programming or a programme that is supported by ads, you might not be allowed to skip the ads.

¹ Roku 4K TVs only.

² Not all streaming channels currently support automatic account linking.

Your Roku TV lets you choose from streaming channels that offer a huge selection of entertainment:

- Thousands of movies and TV episodes.
- Both live and on-demand TV, sports, music, movies, and more.
- Programming just for kids and families.
- International programming relevant to your community.
- 24x7 news and in-depth news commentary.

Many streaming channels are free. Some streaming channels let you purchase or rent the latest movie releases or popular TV series. Some channels charge a monthly subscription fee, and others are available at no additional cost if you subscribe to a companion service through your cable or satellite provider.

If you have an existing subscription to a streaming provider, you can just sign in with your existing user name and password.

To play streaming content, add one or more streaming channels to your Home screen. Use the **Add Channels** shortcut on the Home screen or the **Channel Store** option on the Home screen menu to go to the Channel Store, and then select the streaming channel you want to add. The channel remains on your Home screen unless you remove it, and you can watch it at any time.

For more information, see Using the Roku Channel Store.

Note: A paid subscription or other payments may be required for some channels. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku[®] products are sold.

What if I didn't connect my TV?

What if you went through Guided Setup and chose **Connect to the Internet later**? No worries. Your Roku TV makes it easy to connect whenever you want. As you move around the Home screen, you'll see several places where you can start the connection process. For example:

- Now and then you'll see a message appear on the panel to the right of the Home screen offering a Connect Now option. You can highlight and select the Connect Now option to get started.
- Use the **Connect and activate now** option. From the Home screen menu, select **Settings**, then **Network** and then **Connect and activate now**.
- If you want to start over from the beginning, do a **Factory reset**, and then go through Guided Setup again. This time, select your home network when prompted.

Setting up live TV

In addition to the other entertainment possibilities of your Roku TV, you might want to watch broadcast channels from an aerial connected to the **ANT** input. On your Roku TV, you can watch broadcast TV in much the same way you watch other entertainment choices. Select the **Live TV** input on the Home screen.

The first time you select the **Live TV** input, you must set up the TV tuner. Setting up the TV tuner scans for active channels and adds them to your live TV channel list.

Why do I have to set up the TV tuner?

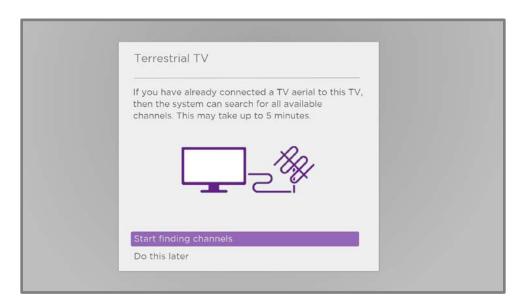
Not everyone needs to use the TV tuner. For example, you might have a set top box provided by a cable or satellite company that receives all of your channels. Most of these set top boxes use an HDMI® connection.

More and more people are watching only streaming TV and do not have a TV aerial or cable/satellite service. If you don't need the TV tuner, you can bypass setting it up and instead remove it from the Home screen, as explained in <u>Remove unwanted inputs and channels</u>.

When you set up Live TV, the TV scans the signals on its **ANT** input for channels with a good signal and adds those to the channel list, skipping dead channels and channels with a very weak signal.

How do I set up the TV tuner?

- 1. Make sure that your aerial (not provided) is connected to the TV's **ANT** input.
- 2. On the Home screen, select the **Live TV** input. If it is not on your Home screen, go to **Settings > TV Inputs** to add it.
- 3. Read the simple on-screen instructions, and then select **Start finding channels**.



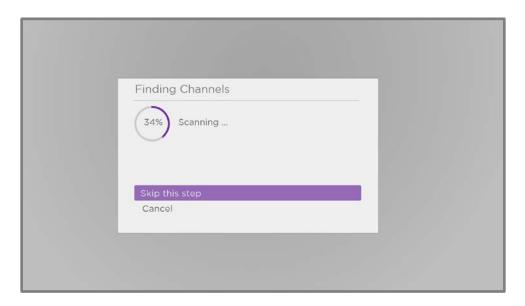
4. If prompted, select your time zone. You'll only need to do this if the TV can't figure out your time zone from your Internet connection.



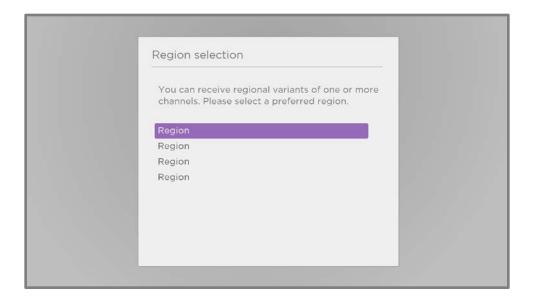
Why does the TV need my time zone?

The TV needs to know your time zone so that it can correctly display time information about the programme you are currently watching. In most cases, it can get the time zone automatically and skips this step.

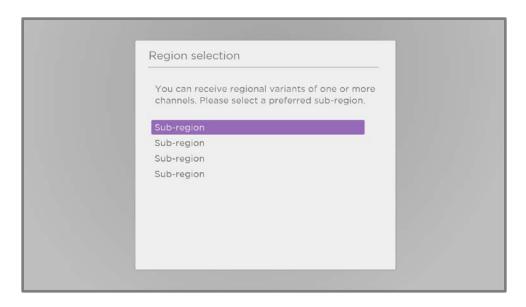
5. Wait while your TV scans for live TV stations...



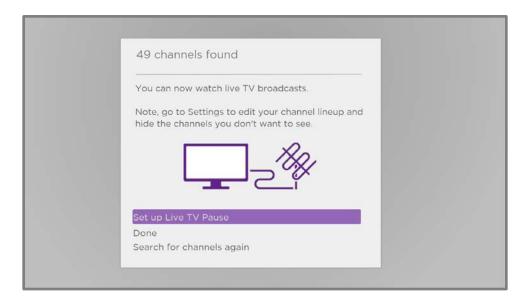
Scanning for channels can take several minutes. If the TV detects that you can receive channels from multiple regions, this screen will appear:



6. Highlight a region, and then press **OK** to continue. If the TV detects that you can receive channels from multiple subregions within your selected region, this screen will appear:



7. Highlight a subregion, and then press **OK** to continue. When the channel scan finishes, the TV programmes the number of channels it added.



- 8. At this point, you can do any of the following:
 - Select **Done** to start watching TV.
 - Select Scan for channels to repeat the entire channel scan. This option deletes all existing channels and the region and subregion selections, if applicable.
 - Select **Rescan for channels** to repeat the channel scan. This option deletes all existing channels, but retains your previous region and subregion selections, if applicable.
 - Only in connected mode, select **Set up Live TV Pause**. You can also do this later. The topic <u>Pausing live TV</u> explains how to set up and use this feature.

Tip: Repeat the channel scan from time to time to make sure that you are receiving all of the latest channels. Broadcasters add and remove channels, move channels to different parts of the spectrum and change the power levels of their channels periodically. Your TV reception and picture quality depend on the position of your aerial and on your location relative to the transmitters of broadcasters in your area.

Note: You'll have to repeat the channel scan if you remove and re-add the Live TV input on the Home screen or perform a factory reset. To repeat the channel scan, go to Settings > TV inputs > Live TV > Scan for channels > Start finding channels.

Scanning for individual channels

After performing a complete channel scan, you can perform a manual channel scan at any time; for example, to discover and add new channels or channels from a different region or subregion.

To manually scan for channels:

- From the Home screen menu, navigate to Settings > TV Inputs > Live TV >
 Manual scan for channels.
- 2. Use the purple directional pad to highlight a channel multiplex and its assigned frequency in the list, and then press **OK** to scan that channel multiplex.
- 3. Wait, while the selected multiplex is scanned for individual channels.

- 4. Press **OK** to confirm and return to the list of channel multiplexes.
- 5. Repeat these steps as needed to scan for additional channels.

Now, you're ready to watch live TV! While you're watching, try the following tips:

- While in the programme guide, press **OK** to tune to the highlighted channel (if you are viewing programmes that are on now).
- While watching a TV programme, press **OK** to display information about the current programme.
- Press **STAR** * to see options for picture and sound settings.
- Only in connected mode, press Freeview Play to go to the Freeview Play area, where you can view on-demand and live programmes and watch catch-up TV on several channels.
- Only in connected mode, use the Roku mobile app, Google Assistant or Amazon Alexa to search for programmes by title, actor, director or genre.
 The TV or the Roku mobile app displays the results along with the streaming channels that offer the requested content.

Using your TV

This section provides information on using the day-to-day features of your TV.

Status indicator

Your TV has a single status indicator. It goes on and off and blinks in different ways, depending on the status of the TV, as shown in the following table:

TV CONDITION	STATUS INDICATOR	MEANING
On (screen is active)	Off	Screen is communicating that TV is on.
Screensaver (screen is active)	Off	Screen is communicating that TV is on.
Off (no power)	Off	TV is not connected to power.
Off (standby)	On	TV is connected to power and is ready to use.
Starting up from off state	Slow pulsing blink until startup completes	TV is doing something.
On (receiving update from USB)	Slow pulsing blink until update completes	TV is doing something.
Remote command received	Dims on/off once	TV has received your command.
Network connection lost	Two short blinks, pause, repeat	TV was connected and paired with a Roku account and now has no network connection.
Powering down to standby mode	Slow pulsing blink until the TV reaches standby.	TV is doing something.

Standby mode energy savings

When you turn off your TV, it remains in a higher power mode for a few minutes, after which it goes into a very low-power standby mode. If you turn on the TV again before it has entered the very low-power mode, it turns on immediately. After the TV goes into the lower power standby mode, it takes a few seconds longer to start up.

Only in connected mode, you can optionally enable **Fast TV start**. When this option is enabled, your TV starts up almost immediately, but uses somewhat more power in standby mode. Fast TV start also gives you access to some additional features. For more information, see <u>Fast TV start</u>.

Watching live TV channels

Select the **Live TV** input on the Home screen. Your TV remembers the last channel you watched and starts with that channel playing.

Changing channels

To change channels, you can do any of the following:

- Press CH+ to change to the next higher channel.
- Press **CH-** to change to the next lower channel.
- Use the number keys to enter the channel number you want to watch.
- Press **GUIDE** to display the programme guide, and then use the purple directional pad to select the channel or programme you want to watch.
- Within the programme guide, press or **CH-** or **CH+** to move up or down five channels at a time. Hold the button down to auto-repeat.
- Within the programme guide, press **REWIND** ◀ or **FAST FWD** ▶ to move through the guide one day at a time. Press **REPLAY** ♠ to jump back to the current time in the programme guide.
- When you've highlighted the channel or programme you want to watch in the programme guide, press **OK**.
- While watching a TV programme, press **REPLAY** ? to jump to the previous channel. Press again to return to the channel you were watching before you pressed **REPLAY** ?. If you have enabled Live TV Pause, use **REPLAY** ? to jump back a few seconds in the programme.

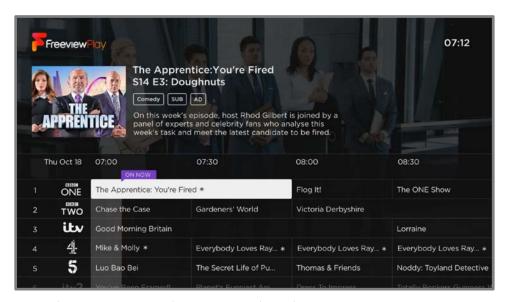
Programme guide

Use the programme to find TV programmes received through the TV tuner. The programme guide lets you scroll through all TV channels. You can see all the programmes from today and from the previous and upcoming seven days.

Press **GUIDE** at any time to open the programme guide.

If you are using your TV in connected mode, the ability to select programmes that have already aired during the previous week enables you to catch up on missed movies or episodes.

As you navigate, notice that the programme guide shows a light grey background for programmes and portions of programmes that have already aired. It shows a black background for programmes and portions of programmes that have not yet aired. The line dividing these two zones is the progress bar.



Typical programme guide (connected mode)

Navigating the programme guide

- To switch to a programme that is currently in progress, highlight it and then press OK.
- To return to the current time after navigating to a different time slot, press **REPLAY 9**.
- To return to the currently airing programme without changing the current channel, press **BACK** ←.

While using the Programme Guide, navigate all the way to the left so that
a channel number is highlighted, and then press STAR * to open the Channel
options panel.

Viewing programme information

Press **OK** to view programme information in a banner at the bottom of the screen.

The following illustration shows the information that is available:



Programme information banner

This banner shows the channel number, station name and signal strength, programme title, episode name and number and time graph. It also includes content information such as rating, resolution, audio format and more.

Tip: If you've set up Live TV Pause and you're watching live TV, you'll also see a progress bar showing the current playback position within the rolling 90-minute pause time. For more information, see <u>Pausing live TV</u>.

Adjusting settings while watching a programme

Press **STAR** * to display the **TV settings** menu. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to change the setting. The topic <u>Adjusting TV</u> settings explains each of the settings in detail.

Pausing live TV

Only in connected mode on select TV models, Live TV Pause gives your Roku TV the ability to pause, play, fast forward and rewind broadcast TV. You can pause TV for up to 90 minutes.

Requirements

To use this feature, you need to:

- 1. Connect your TV to the Internet. If you didn't connect during Guided Setup, see What if I didn't connect my TV?.
- 2. Provide your own dedicated USB flash drive (thumb drive) with the following minimum specifications.
 - 16 GB
 - 15 Mbps read/write speed
 - USB 2.0 compliant

A USB flash drive (thumb drive) meeting the minimum requirements is highly recommended over an externally-powered hard disk drive. Note that you can use any larger size drive - there is no limit to the maximum size - but using a larger drive does not extend the 90-minute pause time.

Important: After warning you and giving you a chance to cancel Live TV Pause setup, all existing content on your USB drive is erased when you enable this feature.

3. Connect your USB drive to the TV's USB port.

Important: Some TV models have more than one USB port. You can connect your Live TV Pause USB drive to any port, but make sure that nothing is connected to other USB ports while enabling Live TV Pause. Reconnect other USB devices after you have finished enabling Live TV Pause.

4. Enable Live TV Pause, as explained in the following topic.

Enabling Live TV Pause

You can start setting up Live TV Pause in any of the following ways:

- After completing a channel scan, select Set up Live TV Pause from the available options.
- Press **PLAY/PAUSE** I on the Roku remote while watching a live TV channel.
- Highlight the Live TV input on the Home screen, press STAR *, and then select
 Enable Live TV Pause.

After starting setup of Live TV Pause in any of these ways, the TV prompts you through the steps needed to enable this feature. Setup takes only a few moments.

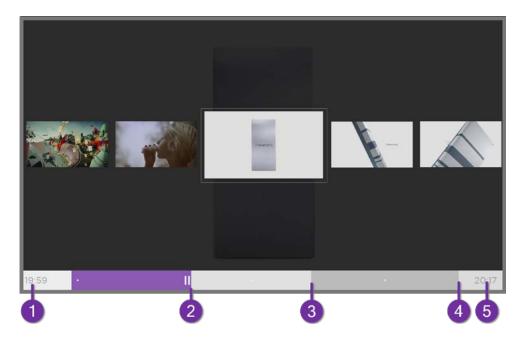
Note: Use of a USB hub is not supported.

Using Live TV Pause

If you have used the Roku remote to watch streaming channels, using Live TV Pause should be very familiar to you.

- While watching a TV programme, press **PLAY/PAUSE** ► II to pause or play the content. After the TV programme has been paused for 90 minutes, the TV resumes playing from the point in the programme where you paused it.
- After watching a channel for a while, press **REWIND** ◀ to jump back to the point where you first started watching the channel; up to 90 minutes.
- After pausing or rewinding, press **FAST FWD** \ to jump ahead to the point where you are once again watching the live TV programme.
- Press **FAST FWD** → or **REWIND** ← repeatedly to cycle through 1x, 2x and 3x skip speeds. Press **REPLAY** to play back the last several seconds of the programme.
- When the programme is paused, press **LEFT** or **RIGHT** to move backwards or forwards through the programme; approximately 10 seconds per press. Small frames appear across the screen to identify your location in the programme.

Whenever you use any of the Live TV Pause features, the TV momentarily displays a progress bar:



- 1. Time at the current playback position.
- 2. Current playback position.
- 3. Extent of pause time, representing the amount of time this channel has been buffered, up to 90 minutes.
- 4. 90-minute mark, representing the maximum extent of pause time.
- 5. Current time.

The progress bar also displays tick marks at each half hour point, to help you locate the boundaries of where one programme ends and a new one begins.

Notes about Live TV Pause

- You can use Live TV Pause only with broadcast channels received through the TV's ANT input.
- Changing channels erases and restarts the Live TV Pause buffer.
- Returning to the Home screen, selecting another input or turning off the TV erases and resets the Live TV Pause buffer.
- Disconnecting the USB drive erases the Live TV Pause buffer.

Switching TV inputs

Switch TV inputs to access the device connected to that input; for example, a Blu-ray[™] player. Switching inputs is as easy as highlighting the input on the Home screen and pressing **OK**. The video signal on the input, if any, plays on the screen.

Tip: To learn how to add, remove, rename and rearrange the items on your Home screen, see Customising your TV.

Auto-detecting devices

Your TV automatically detects when you connect a new device to an **HDMI** input and turn on its power. The input is automatically added to the Home screen if it isn't already present.

Auto-naming devices

When you connect and power on an HDMI device, your TV identifies it, automatically renames the input and changes its icon to suit the device. For more information, see Rename inputs.

Adjusting audio/video settings

While watching video content on any input, press **STAR** * to display the **TV settings** menu. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to change the setting. To learn about each of the audio and video settings, see <u>Adjusting TV settings</u>.

Automatic game console configuration

Your TV automatically detects select game consoles and configures the key features it supports to optimise TV performance while playing video games. When you connect a supported and powered-on game console through an HDMI® input, the TV automatically changes the input's icon to the game console icon¹. Only on selected models with compatible game consoles, it also enables:

- Automatic low-latency mode (ALLM)
- Variable refresh rate

¹ Certain game consoles, such as the Microsoft Xbox One, do not communicate their identity until you select the input after connecting the console.

- HDR gaming
- High frame rate
- Game mode
- THX Certified game mode

Various combinations of these features are available only on select Roku TV models, and if present, can be disabled by navigating to **Settings > TV inputs** and then selecting the appropriate HDMI input.

When you start playing a game, your TV displays a message at the bottom of the screen to make you aware of the settings that it will use.



Select **Cancel** before the timer runs out to keep the current TV picture settings. For example, you might want to cancel automatic configuration if you are watching a movie from your game console.

Using Roku Voice commands

Roku Voice commands make it fast and easy to control your TV and find entertainment with simple voice commands like "show me comedies". Control your TV with commands like "switch to game console" or "watch channel seven". Use the Roku mobile app or a compatible smart speaker to speak commands. When using a smart speaker, add "on my Roku" or, for example, "on my *bedroom* Roku" to the end of the command.

To learn what commands to use, watch for hints that appear at appropriate times. For example, if you are in the **TV settings** menu with the **Sleep timer** command highlighted, a hint might appear explaining how to use a Roku Voice command to set the sleep timer. You can use a Roku Voice command at any time, without first calling up a menu.

- See what's on TV. Say "Show Guide".
- Jump to a specific channel. Say "Go to seven" to open Live TV on channel 7. Or say, "Sky News". If there are multiple sources of a channel, you'll see a panel where you can choose the one you want.
- Launch streaming channels, switch inputs or change live TV channels. Say, "Go to Netflix" to open Netflix.
- Set sleep timers. For example, say "Turn the TV off in 30 minutes" or "Go to sleep at twenty-two hundred".
- Go directly to playing a programme whenever your search command can be uniquely identified and the requested content is available at no additional cost to you.¹
- Only on 4K TVs, say "Show me 4K movies" to see a list of 4K movies available across participating streaming channels.
- Use Roku Voice to make entries in a variety of on-screen keyboards. Keyboards that support voice entry have a microphone icon next to the input field. You can say letters, characters and numbers for an easy way to enter the required information.
 The TV displays helpful hints at appropriate times to provide guidance.

¹ Direct-to-playback commands work with selected streaming channels. Direct playback occurs only when there is a high confidence of match, the content is free or you are already subscribed, and the channel is already added to your Home screen.

- Use voice commands to turn the display off (for enjoying streaming music), turn subtitles on or off and to replay the last few seconds of a movie or TV programme.
- Control the Roku Media Player to play your personal music and show movies and photos. Say commands like, "Play classic rock on Roku Media Player," "Skip ahead 20 seconds" or "Play the next song".

Using Roku Voice with Apple Siri

Ask Siri on your Apple device to control your Roku TV with just your voice¹. Say things like "Hey Siri, play jazz on the living room TV" to play music from your iPhone, iPad, Apple Watch, HomePod Mini or Mac on your Roku TV.

Roku TVs also support Apple HomeKit, which allows you to easily and securely control your Roku device while using the Home app or Siri. After installing your Roku TV, set it up with just a few simple steps within the Apple Home app. You can even create your own custom automations and scenes that include HomeKit-enabled accessories, such as your Roku TV, to control your home setting. For more information, see Apple Home app.

Using Roku Voice with Google Home

Use Google Home, Google Pixel phone or the Google Home mobile app to control your Roku TV. You can search for movies and TV programmes, launch most channels, control playback, adjust the volume, switch inputs, turn the TV on and off and more. Control multiple Roku devices by including the location of the device in your commands. For example, say "Hey Google, turn off Roku in the bedroom". For information on linking and controlling your Roku TV, see https://support.roku.com/article/360009649613-how-do-i-control-my-roku-streaming-device-with-the-google-assistant-.

¹ Apple AirPlay 2 and HomeKit are supported by all Roku TVs except for models beginning with "6" (6XXXX) and "5" (5XXXX).

Using Roku Voice with Amazon Alexa

Use Amazon Echo Dot, Echo Plus, Echo Show or the Amazon Alexa mobile app to control your Roku TV. You can search for movies and TV programmes, launch most channels, control playback, adjust the volume, switch inputs, turn the TV on and off and more. Control multiple Roku devices by including the location of the device in your commands. For example, say "Hey Alexa, pause Roku in the living room". For information on adding the Alexa Roku skills and controlling your Roku TV, see: https://support.roku.com/article/360017961074-how-do-i-use-amazon-alexa-with-my-roku-streaming-device-

Playing content from USB storage devices

Only in connected mode, your Home screen has the **Roku Media Player** app. Otherwise, the Home screen has the **USB Media Player** app. With either player, you can play personal music, video and photo files from a personal USB flash drive or hard disk connected to the TV's USB port.

To use this feature, make sure that your media files are compatible with the Roku/USB Media Player. To see the latest list of supported formats, view **Help** in the Media Player¹. The Roku/USB Media Player displays supported file types only, and hides file types it knows it cannot play.

Note: If you do not see the Roku Media Player on your Home screen, it might have been uninstalled. You can reinstall it from the Roku Channel Store by using the **Channel Store** menu option. The USB Media Player in non-connected mode cannot be uninstalled.

For more information about playing back your personal videos, music and photos, go to the following link on the Roku website: go.roku.com/rokumediaplayer.

Auto player launch

Only in connected mode, you can set your TV to automatically open the Roku Media Player when you connect a USB drive with a recognisable file system (such as FAT16/32, NTFS, HFS+ or EXT2/3). To configure this setting, from the Home screen

¹ There are many variants of each supported media format. Some variants may not play at all or may have issues or inconsistencies during playback.

menu, navigate to **Settings > System > USB media**. At this point, the following options are available:

- Auto-launch Select Prompt, On, or Off, as desired.
 - **Prompt** (default) Display a prompt each time a recognised USB drive is connected. The prompt provides options to launch the Roku Media Player as well as to change future auto-play behaviour.
 - **On** Always launch the Roku Media Player whenever you connect a recognised USB drive.
 - Off Never launch the Roku Media Player automatically.
- Launch channel Select the app you want to use to play back media files.

Playing content from local network media servers

Only in connected mode, your TV can play personal video, music and photo files from a media server on your local network. Media servers include personal computers running media server software, such as Plex or Windows Media Player, network file storage systems that have built-in media server software and other devices that implement the specifications of the Digital Living Network Alliance. Some servers do not fully implement the DLNA specification but are UPNP (Universal Plug and Play) compatible. The Roku Media Player can connect to them as well.

Some media servers can convert files into Roku compatible formats. Digital Rights Management (DRM)-protected content is not supported.

Setting up a payment method

For channels that allow you to pay through your linked Roku account, you can enter a payment method directly on your TV. Entering a payment method on your TV means that you don't need to go to a computer or mobile device to set up a payment method.

To add a payment method:

1. From the Home screen menu, navigate to **Settings > Payment method > Add** payment method.

2. Use the on-screen number pad to enter your credit/debit card number, expiration date, CVV number and postcode.

Note: If you have already set up a payment method on my.roku.com, that payment method is identified here in such a way as not to expose any personal data. You can use this screen to change your payment method, if desired.

3. Select **Save card**, and then press **OK**.

To manage your saved payment method and to see other payment methods, log in to your account at https://go.roku.com/pay.

Using your TV on a restricted public network

Hotels, school halls of residence, conference facilities and similar locations with public wireless Internet access often require you to interact with a web page to authenticate your access. These types of networks are called *restricted public networks*. When you select a network of this type, the TV automatically detects that additional information is needed and prompts you through using another wireless device to supply the requested information.

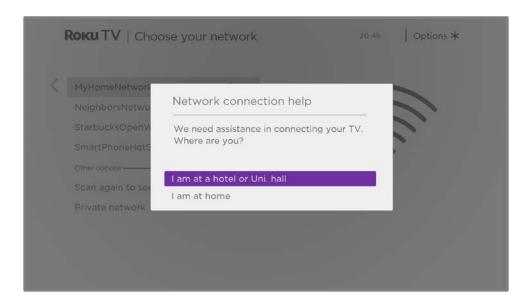
About using your TV on a restricted public network

Here are some points to keep in mind when using your TV on a restricted public network:

- Using your Roku TV on a hotel or other public network requires wireless availability and a network-connected mobile phone, tablet or computer to authenticate access to your wireless access point.
- You will need your Roku TV remote.
- Some content might be limited or unavailable if you try to connect outside your home country due to geo-filtering.

Getting your Roku TV online on a restricted public network

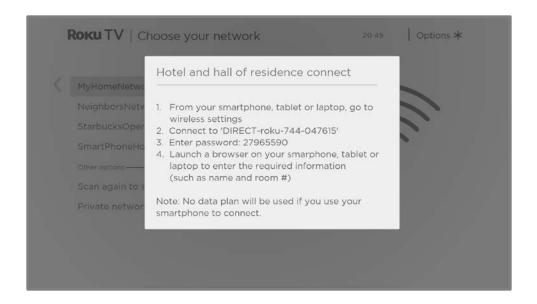
1. Either during Guided Setup or after using the **Settings > Network** menu to set up a new connection, the TV automatically detects that you are connecting to a restricted network and displays the following prompt:



Tip: Your TV can connect to a restricted network only if **Enable 'Device connect'** is selected in **Settings > System > Advanced system settings**. (**Device connect** is enabled by default, but if you have disabled it, the TV cannot complete the connection.)

Note: Device connect is not present if the TV is in non-connected mode.

2. After selecting the correct network, highlight I am at a hotel or hall of residence, and then press OK. The TV prompts you to use your mobile phone, tablet or laptop to complete the connection.



3. Use a mobile phone, tablet or wireless-enabled computer to detect wireless networks. In most cases, you can simply open the device's Wi-Fi Settings or Network Settings screen to start scanning.

Note: The mobile phone, tablet or computer must be on the same wireless network to which you are connecting the TV.

4. Connect to the network named on your TV screen. The actual network name varies.

Note: The previous step connects your mobile phone, tablet or computer directly to the TV. No connection charges apply and the connection does not impact your device's data plan.

- 5. The wireless connection process prompts you for a password. Enter the password as shown on the TV screen. The actual password varies.
- 6. Start the web browser on your mobile phone, tablet or computer. When you attempt to open any web page, the restricted connection will prompt you for whatever information it needs. In most cases, you must agree to terms and conditions, provide identifying information, or enter a password, PIN, or room number to proceed. The information requested depends on the organisation that controls the wireless connection.

- 7. After you enter the requested information, the TV automatically proceeds to complete its connection and resumes normal operation.
- 8. If the TV prompts you to link to your Roku account, use your mobile phone, tablet or computer to activate your Roku TV.

Opting out of HbbTV

Hybrid Broadcast Broadband TV (HbbTV) is enabled by default, and provides interactive television services over both broadcast signals and your Internet connection, if any. You can change the following settings by navigating from the Home screen menu to **Settings > Inputs > Live TV > HbbTV**:

Enable HbbTV - Highlight this option and press **OK** to clear the check box and disable HbbTV.

Do not track - Highlight this option and press **OK** to change the tracking options. Choose between the following options:

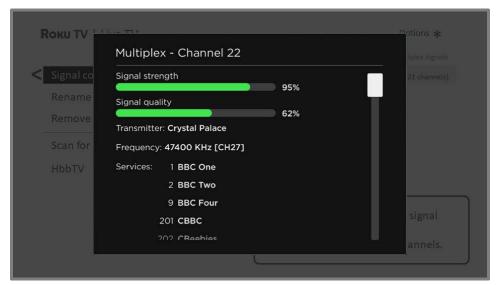
- Not set Your TV will not share your tracking preference with HbbTV apps.
- **On** Your TV will tell HbbTV apps that you do not want your behaviour tracked. However, whether HbbTV apps honour this setting is voluntary.

Checking signal condition

You can check the signal condition of the TV broadcasts you receive over your TV aerial. Doing so can help you troubleshoot reception issues and take corrective action; for example, repositioning your aerial or adding a signal amplifier.

To check signal condition:

- From the Home screen menu, navigate to Settings > TV inputs > Live TV > Signal condition.
- 2. Highlight one of the channel multiplexes in the right column. A multiplex is a collection of channels coming from a single broadcast location. The highlighted multiplex shows its signal strength adjacent to the channel number.
- 3. Press **OK** to display the signal condition details.



4. Make any adjustments to your aerial as needed. The signal strength and signal quality indicators will increase as you find the optimum position for your aerial. By trying different multiplexes, you can find the position that provides the best signal across all channels or optimise one multiplex over the others if that is your preference.

Using Apple AirPlay and the Apple Home app

Apple AirPlay

AirPlay lets you share videos, photos, music and more from your iPhone, iPad or Mac. To use AirPlay, your Roku TV must be on the same wireless network as your Apple device¹. To configure your preferred AirPlay security settings, navigate to **Settings** > **Apple AirPlay and HomeKit** from your Roku TV home screen. Depending on the AirPlay settings you select, you may be required to enter a password on your Apple device to initiate an AirPlay session on your Roku TV.

Other AirPlay things to try

- Screen mirroring from an iOS device.
- Screen mirroring from a Mac.
- Using your Roku TV as an extended Mac display.
- Playing synchronised music on multiple AirPlay 2-enabled devices, including Roku TVs.

¹ iPhone, iPad or iPod touch with iOS 12.3 or later. Mac with macOS Mojave 10.14.5 or later.

Apple Home app

Apple HomeKit controls compatible smart home lights, locks, thermostats and other devices, including Roku TVs. The Apple Home app lets you add your Roku TV to your Apple HomeKit ecosystem. You can also interact with HomeKit-enabled devices by using Siri from your iPhone, iPad, Apple Watch, HomePod or Mac.

To enable your Roku TV to work with the Apple Home app:

- 1. From your TV's Home screen, navigate to **Settings > Apple AirPlay and HomeKit**.
- 2. Under **HomeKit**, select **Set Up**. Your TV will display a unique QR code.
- 3. From your Apple device, open the Apple Home app and select Add Accessory.
- 4. Use the Apple Home app to scan the QR code displayed on your TV and follow the instructions.

Some Apple HomeKit things to try

On your Apple device, say:

- "Hey Siri, play jazz in the living room".
- "Hey Siri, mute the TV in the office".
- "Hey Siri, turn off the TVs in my home".

Add your Roku TV to an Apple Home scene.

Find more ideas at https://www.apple.com/ios/home/.

Adjusting TV settings

You can adjust most picture and sound settings while you are watching a programme by pressing **STAR** * to open the **TV settings** menu. There are some additional picture and sound settings in the main **Settings** menu.

In most cases, the changes you make apply only to the input you are using. Live TV, each HDMI® input and the AV input have their own settings that the TV remembers when you return to that input. The TV also separately remembers the settings you specify while viewing streaming content.

Main Settings menu

Use the main **Settings** menu to adjust overall TV settings. Press **HOME \(\oldot\)** to go to the Home screen menu, and then navigate to **Settings** > **TV picture settings**.

You can adjust the following overall TV picture settings from the **Settings screen**:

• **TV brightness** - Provide a better viewing experience in darker or brighter rooms. Increases or decreases the TV's general brightness across all TV inputs.

Note: This setting is identical to the **TV brightness** setting you can access in the **TV settings** menu while watching a programme.

- HDR/Dolby Vision notification Only on select models: Controls whether the TV displays a notification in the upper right corner of the screen for a few seconds when HDR or Dolby Vision™ content begins to play.
 - On The TV displays a notification when HDR or Dolby Vision™ content begins to play.
 - Off The TV does not display a notification when HDR or Dolby Vision™ content begins to play.

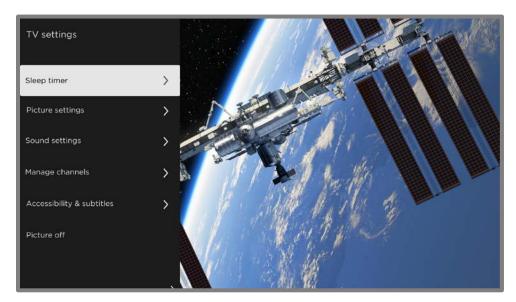
Note: This setting does not affect the HDR or Dolby Vision™ notification that always appears in the programme information banner. Press **OK** while watching a programme to open the programme information banner.

Settings per input - Lists each TV input. Select an input, and then press STAR
 * to display the TV settings menu where you can adjust the input's settings while watching the video and listening to the sound from that input.

Tip: You don't have to go to the main **Settings** menu first – you can display an input's **TV settings** menu and adjust its settings whenever you are watching the input by pressing **STAR** *.

TV settings menu

The **TV settings** menu provides settings for controlling the appearance of the picture and the quality of the audio for each TV input. To view the **TV settings** menu, press **STAR** * whenever you are watching a TV input or streaming a video.



TV settings menu

Tip: Some streaming channels assign **STAR** * to a different function or to no function at all), meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure options. The selected settings remain active for all streaming channels.

Press **UP** or **DOWN** to highlight a setting, and then press **OK** or **RIGHT** to see the options for the setting. You'll see the changes you make right away in picture appearance or audio quality.

- Sleep timer
- Picture settings
- Sound settings
- Accessibility and subtitles
- Picture off

Tip: To dismiss the **TV settings** menu, just wait a few seconds without pressing any buttons. Or press **STAR** * again to dismiss the menu immediately.

Sleep timer

Opens the **Sleep timer** menu where you can set a timer that turns off the TV after the specific amount of time. This setting remains in effect even if you stop watching the current input.

Picture settings

The **Picture settings** menu adjusts the appearance of the picture for the active input.

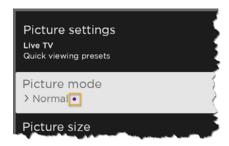


Typical Picture settings menu

- TV brightness Overall brightness of the picture. This setting applies to all
 TV inputs and is identical to the TV brightness setting under Settings > TV
 picture settings.
- Picture mode Picture presets for various viewing preferences. For example, selecting Vivid sets Brightness, Contrast, Sharpness, and other values to produce a very vibrant picture. Selecting Movie changes the settings to produce a picture suitable for enjoying movies in a darkened room.

Tip: If you make changes to individual picture settings, these settings are saved for the current input and the current **Picture mode**. In this way, you can individually set the HDMI 1 input's **Movie** picture mode to use different settings than the HDMI 2 input's **Movie** picture mode, and different settings than the Live TV input's **Movie** picture mode.

Note: If you change the settings of a **Picture mode**, a small purple dot appears to the right of the **Picture mode** name.



Use **Reset picture settings**, described below, to return the input's selected picture mode to its default settings.

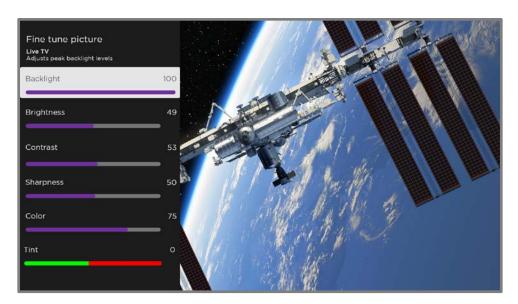
• **Picture size** - Aspect ratio of the picture, enabling you to view a picture in its original format, or zoom or stretch it to fill the screen. The **Auto** setting has been found to produce the best picture in most cases.

Note: Certain picture settings vary by brand and model. Not all settings are available on all TVs. Names of certain settings also vary by brand and might differ from the names listed here.

• **Local dimming** – *Only on select models:* Sets the amount of dimming applied to multiple areas of the screen's backlight intensity. This setting can make dark areas darker without affecting the brightness of light areas.

- **Dynamic contrast** *Only on select models:* Automatically adjusts the backlight level to achieve the optimum contrast and prevent excessive differences between light and dark areas of the screen.
- Micro contrast Only on select models: Improves image contrast.
- Action Smoothing Only on select models. Each TV brand uses a different name for this option. Adjusts the amount of motion processing applied to the video signal. A higher setting results in more smoothing, but can cause undesirable picture artifacts in certain types of content. Each Picture mode has a different default setting.
- Natural Cinema Only on select models. Each TV brand uses a different name for this option. Reduces "judder" that is often present when 24 frame-per-second movies are upscaled to TV standard frame rates. Natural Cinema mode is On by default in Movie and HDR Dark modes, and Off by default in other modes.
- Action Clarity Only on select 120Hz models. Each TV brand uses a different name for this option. Reduces blur in fast-moving images such as sports.
- **LED Motion Clarity** Only on select models that also have the local dimming feature. Each TV brand uses a different name for this option. Reduces motion blur caused by the screen refresh rate. Enabling this feature inserts black frames between picture frames, providing viewing improvements for fast moving games and sports, but reducing the brightness of the picture. Select **Low, Medium, High** or **Off** to achieve the desired picture quality balance.
- **Game mode** *Only on HDMI*® *and AV inputs:* Enables less image processing resulting in less input lag, which improves viewing of action games. Also see <u>Variable refresh rate (VRR)</u>.
- Auto low latency mode (ALLM) Only on select models: Detects when certain
 game consoles are connected to an HDMI input, and then automatically
 configures the best settings when that input is selected. When ALLM is active,
 the manual Game mode setting is not available. Note that there is no ALLM
 menu option.
- Colour temperature Adjusts the overall colour tones in the picture from Normal to slightly more bluish (Cool) to slightly more reddish (Warm).

- **Reset picture settings** Returns all picture settings for the input's currently-selected **Picture mode** to their original values.
- Apply settings to all inputs Applies the settings of the current Picture mode to all TV inputs.
- Fine tune picture Displays the Fine tune picture menu.

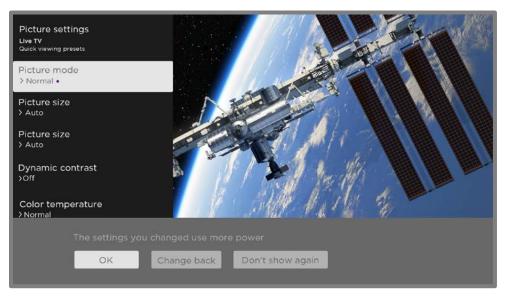


Fine tune picture menu

Fine tune picture menu options

- Backlight Adjusts the overall light intensity of the screen.
- **Brightness** Adjusts the dark level of the picture.
- Contrast Adjusts the white level of the picture.
- **Sharpness** Adjusts the sharpness of edges in the picture.
- **Colour** Adjusts the saturation of colours in the picture. A setting of 0 removes all colour and displays a black and white picture.
- **Tint** Adjusts the colour balance from green to red to obtain accurate colours in the picture.

Note: Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



EU-mandated power consumption notification

Variable refresh rate (VRR)

Only on select models: Variable refresh rate (VRR) allows a compatible game console or computer connected via HDMI to control the refresh rate of the TV. This feature helps to ensure that the TV does not begin to display a video frame until the video source has completely rendered it. The result is smoother image animation with a lower instance of stutter or tearing. This feature requires the following conditions:

- Variable refresh rate is turned On in the HDMI settings for the input. This setting is Off by default.
- The **HDMI mode** is set to **Auto** or **HDMI 2.0** in the HDMI settings for the input.
- Game mode is enabled.
- The connected device supports VRR.

Expert Picture Settings (4K models only)

4K (UHD) TV models have additional picture settings for demanding home theatre enthusiasts. Expert Picture Settings include gamma, noise reduction, 11-point white balance adjustment and extended colour space management.

You can access Expert Picture Settings only by using the Roku Mobile App on an iOS® or Android™ mobile device. For more information, go to the following link on the Roku website:

go.roku.com/expertpicturesettings

Sound settings

Your TV model might have any one of the following sound settings available in the **TV settings** menu:

- Roku premium audio products
- Dolby® Audio Processing
- DTS® TruSurround / DTS® Studio Sound
- Volume mode

To access sound settings, press **STAR** * to display the **TV settings** menu, then select **Sound settings**. Each TV input has separate settings for fine tuning sound quality. Unless otherwise noted, the sound settings apply only to the currently-selected input.



Example of a typical **Sound settings** menu.

Roku premium audio products

Several different Roku premium audio products are available for separate purchase. You can connect them to any Roku TV model. When you do, the **Sound settings** menu on the TV provides direct access to the sound settings of the connected Roku audio product(s). The following Roku audio settings appear when a Roku premium audio product is connected to your TV.

- **Sound mode** Preset sound modes to make shows and music sound their best. *This setting applies across the entire TV; that is, to all TV inputs.*
- **Volume mode** Modes for normal listening, volume levelling and night listening.
- **Speech clarity** Makes voices easier to hear above the rest of the programme.
- **Expanded stereo** Simulates surround sound or, *only with Roku wireless speakers in a 3.x or 5.x surround configuration*, plays stereo sound from all speakers.
- Surround level Only if you have Roku wireless speakers in a 3.x or 5.x surround configuration, sets the surround volume level to your liking.
- Virtual surround Only if you do not have Roku wireless speakers in a surround configuration, enhances the stereo sound from the soundbar to simulate surround sound.
- **Dolby AC-4 Dialogue Enhancement** *Only on select models:* Enhances dialogue in content that supports the AC-4 audio format.
- **Reset sound settings** Returns all sound settings to their defaults for the selected **Sound mode**.

Dolby® Audio Processing (select models only)

- Sound mode Preset sound modes to make shows and music sound their best.

 This setting applies across the entire TV; that is, to all TV inputs. It does not affect the sound quality for headphones, HDMI (ARC), HDMI (eARC) or S/PDIF (TOSLINK) connectors.
- Virtual surround (Only on select models) Simulates surround sound.
 Sometimes the effect interferes with dialogue clarity. Use the Dialogue enhancer option to compensate.
- **Dialogue enhancer** Improves the clarity of speech.
- **Volume levelling** Smooths out the high and low sounds.
- **Dolby AC-4 Dialogue Enhancement** *Only on select models:* Enhances dialogue in content that supports the AC-4 audio format.
- Reset sound settings Returns Virtual surround, Dialogue enhancer and
 Volume levelling settings to their default settings for the selected Sound mode.

DTS® TruSurround / DTS® Studio Sound (select models only)

- **Sound mode** Preset sound modes to make shows and music sound their best. This setting applies across the entire TV; that is, to all TV inputs. It does not affect the sound quality for headphones, **HDMI (ARC)**, **HDMI (eARC)** or **S/PDIF** (TOSLINK) connectors.
- **DTS TruSurround** Simulates surround sound. Sometimes, the effect interferes with dialogue clarity. Use the **Dialogue clarity** option to compensate.
- **Dialogue Clarity** Improves the clarity of dialogue when you are using the DTS TruSurround feature.
- **TruVolume** Minimises annoying volume fluctuations in programmes.
- **Dolby AC-4 Dialogue Enhancement** *Only on select models:* Enhances dialogue in content that supports the AC-4 audio format.
- Reset sound settings Returns DTS TruSurround, Dialogue Clarity and
 TruVolume settings to their default settings for the selected Sound mode.

Volume mode (select models only)

- Off Content volume is unmodified.
- **Levelling** Provides a consistent volume level across different types of content.
- **Night** Soft sounds are increased while loud sounds are decreased, making it easier to hear your TV at night without disturbing others.
- **Dolby AC-4 Dialogue Enhancement** *Only on select models:* Enhances dialogue in content that supports the AC-4 audio format.

Accessibility and subtitles

The settings on the **Accessibility & subtitles** menu enable you to change the TV's accessibility settings without leaving the programme you are watching. These settings are also available on the Home screen menu under **Settings > Accessibility**.



Accessibility & subtitles menu

Tip: Some streaming channels assign **STAR** * to a different function, meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure accessibility options.

Accessibility menu settings

- Audio description Enables audio description and adjusts the volume relative to the TV volume. Choose Off, Low, Medium or High.
- **Subtitles** Controls when you see subtitles. *This setting is only available for broadcast and streaming/media player videos. Any set value remains in effect across these sources.*
 - **Live TV** Set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (when Live TV Pause has been enabled).
 - AV input Set subtitles to off, always on or on only when the TV sound is muted.
 - Streaming video channel or media player For streaming content that provides subtitles, set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (for streaming content that supports instant replay). Note that some streaming channels have other methods for turning subtitles on and off. In these cases, the Subtitles option does not appear on the TV settings menu.
- **Subtitles language** Selects which subtitle language to display from among those that are provided in the content.

Note: If you are using a Teletext service that is available in multiple languages, the **Subtitles language** setting controls the Teletext language.

- Hard of hearing Select whether to include descriptions of non-dialogue audio, such as sound effects, within the subtitles. This setting applies only to broadcast TV.
- **Teletext** Provides text and graphical news and information in certain markets. Not available in the UK, so option always displays **No service**.

Picture off

Select **Picture off** to turn off the screen while continuing to play the sound. You might want to use this feature when listening to music or podcasts, or at any other time that you do not want to see the TV screen.

When you want to turn the picture back on, press **OK**. Or, if you turn off the TV while the screen is off, it comes on again the next time you turn on the TV.

Searching for something to watch

Searching for movies and programmes across many popular streaming channels is one of the unique features of your Roku TV. Within a single search operation, you can search by:

- Movie name
- TV programme name
- Actor or director name
- Streaming channel name
- Genre, including the special genres, "free" and "4K".
- Game name

Note: Roku Search is only available if your TV is operating in connected mode and linked to a Roku account. Roku Search doesn't search across all streaming channels, but searches across lots of popular streaming channels. The actual channels it searches vary by locale.

How do I search?

You can search in several different ways:

- By using an on-screen keyboard that you navigate using the purple directional pad on your remote
- By typing on the Roku mobile app on your phone or tablet
- By speaking search phrases in English using the Roku mobile app, Amazon
 Alexa or Google Home Assistant. Participating channels show results without
 leaving the channel you are viewing. Results from the active channel appear in
 the first row, followed by results from other channels.

For details about Voice Search, go to go.roku.com/voicesearch.

Keyboard search using the remote

- 1. Select **Search** on the Home screen menu.
- 2. Use the purple directional pad to navigate the on-screen keyboard, entering a few characters of the search term.
 - Each additional character you enter narrows down the search, making the search results more relevant. You'll often see the results you are seeking after entering only a few letters.
- 3. When you see the programme you are searching for, press **RIGHT** to highlight it. Continue pressing **RIGHT** to see more details about how to watch the programme.

Searching from the Roku mobile app

Use the free Roku mobile app on your compatible mobile phone or tablet to make searching even faster. Use your mobile device's keypad to type more quickly and easily than with the on-screen keyboard on your TV. Or, search by touching **VOICE** and saying the name of the movie, TV programme, actor, director, genre, streaming channel or game.

When you use the Roku mobile app to search, search results are shown on your mobile device instead of on the TV screen. When you make a selection from the search results, the TV starts playing the selected programme.

For more information, see Roku mobile app.

Searching with Google Assistant

Use your Google Home, Google Pixel phone, or the Google Home mobile app to search for programmes:

- 1. Link your Roku account to your Google account using the Google Home mobile app on your iOS or Android device.
- 2. Start your command with "Hey Google" or "OK Google", and follow the command with "on Roku". Some examples:
 - "Hey Google, show me documentaries on Roku".
 - "OK Google, show me comedies on Roku".

Note: You also can issue commands to control your Roku TV. And, if you have enabled Fast TV Start on your TV, you can turn on your TV by saying, "OK Google, turn on Roku".

For more information about setting up and using Google Assistant with your Roku TV, see https://support.roku.com/article/360009649613-how-do-i-control-my-roku-streaming-device-with-the-google-assistant-.

Searching with Amazon Alexa

Use your Amazon Echo Dot, Echo Plus, Echo Show or the Amazon Alexa mobile app to search for programmes:

- 1. Link your Roku account to your Amazon account using the Amazon Alexa app on your iOS or Android device.
- 2. Start your command with "Alexa", and follow the command with "on Roku". Some examples:
 - "Alexa, turn up the volume on Roku".
 - "Alexa, show me documentaries on Roku".

Note: You also can issue commands to control your Roku TV. And, if you have enabled Fast TV Start on your TV, you can turn on your TV by saying, "Alexa, turn on Roku".

For more information about setting up and using Amazon Alexa with your Roku TV, see https://support.roku.com/article/360017961074-how-do-i-use-amazon-alexa-with-my-roku-streaming-device-.

Direct-to-playback search results

With direct-to-playback, voice search results jump directly to and start playing the programme whenever your search command can be uniquely identified and the requested content is available at no additional cost to you.¹

Searching for free content

You'll discover an almost endless list of content through your Roku TV, and much of it is free. You can easily find free content by including the word "free" in your search. For example:

- **Roku mobile app** Say, "Show me free comedies" or "Show me free romance", or simply, "Show me free shows".
- Google Home, Google Pixel phone or the Google Home mobile app Say "OK Google, show me free programmes on Roku", or "Hey Google, show me free documentaries on Roku".
- Amazon Alexa Say "Alexa, show me free mini series on Roku" or "Alexa, show me free dramas on Roku".

¹ Direct-to-playback commands work with selected streaming channels. Direct playback occurs only when there is a high confidence of match, the content is free or you are already subscribed, and the channel is already added to your Home screen.

Using the Roku Channel Store

Only in connected mode, the **Channel Store** menu option takes you to the Roku Channel Store, where you can add new free and subscription based and streaming content.

When you find an item you want to add or learn more about, highlight it and press **OK** to display more details.

- If the content is free, you can select it to start watching it immediately.
- If there is a one-time or recurring fee associated with using the content, you must agree to the terms and conditions, accept the fee and enter your Roku Account PIN to authorise these charges.
- If you already have a subscription to the content for example, you already subscribe to Netflix or you receive HBO through a cable TV provider you must complete a different, simple authorisation step to watch it on your Roku TV.

Content availability and pricing are subject to change. Charges may apply to your selection.

Tip: New content is continuously added to the Roku Channel Store, so be sure to check back frequently for new options.

Note: If you don't remember your PIN, or if you want to change whether you need to use a PIN to make purchases on your Roku account, see <u>Roku Account PIN</u>.

Automatic Account Link

Some subscription channels take advantage of Automatic Account Link. If you have multiple Roku devices, channels that support this feature require you to supply your username and password on only one device.

Customising your TV

There are several things you can do to personalise your TV.

Add TV inputs

As you use your TV, you might find that you need to add a TV input that you did not add during Guided Setup. To add a TV input:

- 1. From the Home screen menu, navigate to **Settings > TV inputs**. Notice that the list of inputs is divided into two sections: **Inputs being used** and **Inputs not used**.
- 2. Press **UP** or **DOWN** to highlight an input in the **Inputs not used** section of the list.
- 3. Press **RIGHT** to move the highlight to **Set up input**.
- 4. Press **OK** to add the input.
- 5. Press **HOME \(\Omega \)** to return to the Home screen. Notice that the input has been added to the top of the Home screen. If you want to move the input to a different position in the grid, see Rearrange inputs and channels.

Tip: If you purchase and connect a Roku premium audio product, such as a Roku Streambar, your Roku TV automatically controls all required sound settings, power, volume and mute through your TV's remote control.

Add streaming channels

You can add streaming channels by searching in the Roku Channel Store

New streaming channels are added to the bottom of the Home screen. If you want to move the channel to a different position in the grid, see <u>Rearrange inputs and channels</u>.

Hint: If you have multiple Roku devices, they all show the same set of streaming channels after their next daily update, unless the channel is not compatible with the

device. So don't be surprised when you add a channel to your Roku TV and then see it the next day on another of your Roku streaming devices.

Rename inputs

When you connect and power on an HDMI device, your TV identifies it, automatically renames the input and changes its icon to suit the device.

For other inputs, and for inputs whose automatic naming you do not like, you can change the name and icon.

To select a different name and icon for an input, you can either:

Highlight the input on the Home screen, and then press STAR * to display a list
of options. From the list of options, select Rename input. Then select a new
name and icon.

or

From the Home screen menu, navigate to Settings > TV inputs. On the TV inputs screen, select the input you want to rename, select Rename, and then select a new name and icon from the provided list.

Custom input names/icons

Rather than using predefined names and icons, you can enter a custom name and select an icon. From the Rename list, scroll down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

Press **HOME a** to return to the Home screen. The new name and icon are now in effect.

Remove unwanted inputs and channels

If you never use a TV input or if you don't like the streaming channel you added from the Roku Store, you can remove them from your Home screen.

Note: Be aware that if you remove the **Live TV** input deletes your channel list, so you'll have to scan for channels again if you later re-add the input. See <u>Setting up live TV</u> for details.

- To remove any item, highlight it on the Home screen, and then press **STAR** * to display a list of options. From the list of options, select **Remove input**. In the screen that follows, confirm you want to remove the input.
- Alternatively, to remove a TV input, navigate to Settings > TV inputs. On the
 TV inputs screen, select the input you want to remove, and then select
 Remove > Confirm. Then press HOME to return to the Home screen.

Rearrange inputs and channels

When you add a TV input, it is added at the top of your Home screen. When you add a new streaming channel, it is added at the bottom of your Home screen.

You can easily rearrange the order of the items on the Home screen to suit your viewing preferences. For example, you might want **Live TV** to be the first item in your Home screen. But if you mostly watch one streaming channel, you might want it to be the first one on your Home screen.

- 1. On the Home screen, highlight one of the items you want to move.
- 2. Press **STAR** * to display a list of options for the item you selected.

3. Select **Move input** or **Move channel**. The list of options closes and the highlighted item shows arrows indicating how it can be moved.



- 4. Use the purple directional pad to move the highlighted item to its new position.
- 5. Press **OK** to lock the item into its new position.
- 6. Repeat these steps to move other items until you have arranged your Home screen to your liking.

Change the look and feel with themes

Only in connected mode, another way to customise your TV is to change its theme. The theme establishes the look and feel of the TV through colours, designs, fonts, wallpaper (background) and screensaver. Some themes require payment.

To change the theme, from the Home screen menu, navigate to **Settings > Theme**. In the **Themes** screen, choose from the following options:

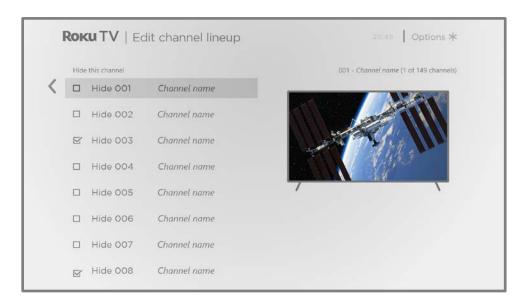
- Wallpapers Select a wallpaper of your choice.
- **Screensavers** Select a screensaver of your choice.

- **Seasonal themes** Turn seasonal themes on or off. When this feature is on, Roku overrides your selected theme with a theme of their own choosing for various holidays and significant events. After the holiday or event passes, the TV reverts to your selected theme.
- **Screensaver wait time** Select the idle time after which you want your selected screensaver to appear.
- **Restore default theme** Every Roku TV has a theme based on the TV brand and model. Use this option to restore that default theme.

Edit live TV channel line-up

When you set up the TV tuner as described in <u>Setting up live TV</u>, the TV adds all the broadcast channels with good signals that it can detect in your area. It's likely that you now have more channels than you want in your channel list.

To edit the channel lineup, from the Home screen menu, navigate to **Settings > TV inputs > Live TV > Edit channel lineup**. You'll see a screen listing all of your channels. Adjacent to the list of channels is a miniature TV screen playing the highlighted channel's picture and sound.



For each channel that you want to hide, highlight it, and then press **OK** to hide the channel.

Tip: If you need to see the highlighted channel to decide whether to hide it, wait a couple of moments for the TV to start playing the channel's picture and sound. If you've enabled parental controls, and the programme on the current channel is blocked, you won't see a picture or hear sound while editing the channel lineup.

Note: Repeating the live TV channel scan unhides all hidden channels.

Change menu volume

Menu sounds are the noises the TV makes to let you know it received your command. You can change the volume of these menu sounds or turn them off.

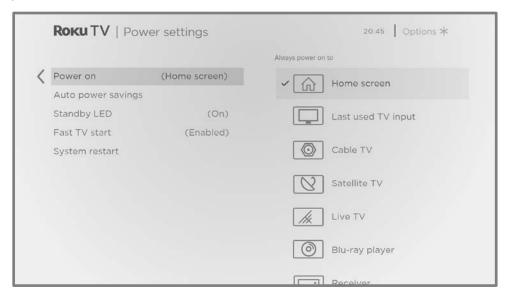
To adjust the menu volume, from the Home screen menu, navigate to **Settings > Audio > Menu volume**. Navigate to the right, and then change the setting to **High**, **Medium**. **Low** or **Off**.

Configure power settings

Power settings configure features related to how your TV's power settings work.

Power on settings

Power on settings tell the TV what to do when you turn on the power. To configure the power on settings, from the Home screen menu, navigate to **Settings > System > Power > Power on**. Highlight the preferred power on location in the list, and then press **OK**.



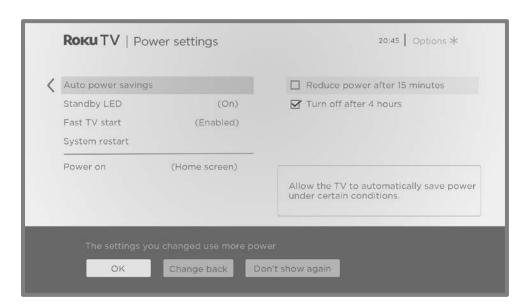
Power saving mode

To help you save energy, your TV can automatically turn itself off after a period of inactivity or a period during which no signal has been detected. It is factory-configured to do both of these things, but you can change these settings if needed.

To configure automatic power off, from the Home screen menu, navigate to **Settings** > **System > Power > Auto power savings**. In the **Power settings** screen, highlight the following options, and press **OK** to turn them on or off:

- Reduce power after 15 minutes If no video or audio activity and no user interaction occur for 15 minutes, the TV automatically turns off the screen and sound.
- **Turn off after four hours** If no video or audio activity and no user interaction occur for four hours, the TV goes into standby mode.

Note: Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



Standby LED On/Off

Normally, the status indicator is lit whenever the TV is in standby mode. If you prefer the status indicator not to be lit in standby mode, you can turn it off. To do so, from the Home screen menu, navigate to **Settings > System > Power > Standby LED**, and then select **Off**.

After making this change, the status indicator still performs all other indication functions.

Fast TV Start

Only in connected mode, you can enable **Fast TV start**. As you might expect, **Fast TV start** lets you start watching your TV almost instantly after turning it on. But it also enables other convenient features, such as the ability to listen to certain music channels with the TV screen off, and the convenience of being able to turn on and control your TV using voice commands.

Be aware that enabling **Fast TV start** makes your TV use somewhat more power when it is powered off to standby mode.

Configure accessibility

Accessibility settings enable users with a vision or hearing impairment to use the TV more effectively. Accessibility settings are located under **Settings > Accessibility**.

Audio description

Use the **Audio description** settings to select whether to hear description of the non-dialogue action in a programme, and to set the volume relative to the TV volume. Audio description is a service provided in some TV broadcasts that describes what is happening on the screen, to help users who have low or no vision enjoy programmes. You can choose from among the following options:

- Off No audio description.
- **Low** Audio description at a low relative volume.
- **Medium** Audio description at a medium relative volume.
- **High** Audio description at a high relative volume.

Subtitles mode

The **Subtitles mode** settings specify when subtitles appear. Change subtitle settings from the Home screen menu by selecting **Settings > Accessibility > Subtitles mode**. You can choose among the following options:

- Off No subtitles appear.
- On always- Subtitles appear whenever they are available from the programme source.
- On replay- Subtitles appear only when you use the replay feature, and only when you are watching a streaming programme that supports instant replay, watching a video through the Roku or USB media player or watching a TV channel after enabling Live TV Pause.
- On mute Subtitles appear only when the TV is muted.

Tip: You can also change the subtitles mode while watching a programme. Press **STAR** * to display the **TV settings** menu, and then select **Accessibility & subtitles**. However, note that some streaming channels require you to enable subtitles through a setting within their channel even though you have turned on subtitles elsewhere.

Note: Once enabled, the selected subtitles mode applies to all inputs that support subtitles, and remains enabled until you turn it off.

Subtitles language

Use the **Subtitles language** to select the language in which you want subtitles to appear, when that language is available in the programme you are watching. If your preferred language is not available, then subtitles revert to the default language for the programme, which usually is English.

Highlight the language you prefer, and then press **OK** to select it.

Hard of hearing

For programmes that display subtitles, the **Hard of hearing** setting enables description of non-dialogue audio within the subtitles, helping those with hearing impairment to enjoy the programme.

Access the hard of hearing setting from the Home screen menu by selecting **Settings** > **Accessibility** > **Hard of hearing**. Choose **On** or **Off**.

Hide Home screen shortcuts

If you prefer to not see shortcuts on the Home screen, you can hide them. From the Home screen menu, navigate to **Settings > Home screen**, and then press **RIGHT**. For the **Shortcuts** option, select either **Hide** or **Show**.

Parental controls

Parental controls¹ enable you to decide whether the members of your household can view certain kinds of broadcast TV programmes. When a programme is blocked, you can unblock it by entering a PIN that only you know.

Note: Parental controls block content from the TV tuner. Parental controls do not block content on other TV inputs or content from streaming channels you add to your TV.

Creating a parental control PIN

You create a new parental control PIN the first time you access the **Parental controls** screen on your TV.

- 1. From the Home screen menu navigate to **Settings > Parental controls**. The screen displays a numeric keypad.
- 2. Press **RIGHT** to highlight the numeric PIN entry number pad.
- 3. Use the on-screen number pad to enter a four-digit code, and then press **OK**.
- 4. Repeat the process to enter the same PIN again, just to make sure that you correctly entered the PIN you want to use.
- 5. Press **OK** to proceed to the **Parental controls** screen where you configure the types of programmes to block.

Blocking TV channels

Only on select models: Parents can configure parental controls to block specific TV channels that they don't want other family members to view.

¹ May not be available in all countries in which Roku TVs are sold.

Enabling parental control of TV programmes

The first step in blocking TV programmes is to enable parental controls.

This setting is provided separately to make it easier for you to unblock all blocked channels without requiring you to unblock them individually, per channel. For example, your kids are going to summer camp for two weeks, and while they are gone, you don't want to have to deal with unblocking channels that you want to watch by entering your parental control PIN each time. All you need to do is clear **Enable parental controls**, and all TV channels are unblocked. When the kids return, select **Enable parental controls** again, and all of your previously-blocked channels are restored in a single operation.

To enable parental controls:

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- 2. In the Parental controls screen, navigate to TV tuner > Enable parental controls.
- 3. Make sure that the word **(On)** appears next to **Enable parental controls**. If not, press **OK** to toggle the setting.

To disable parental control of TV programmes, repeat these steps to toggle the **Enable parental controls** setting to **Off**, and then press **OK**.

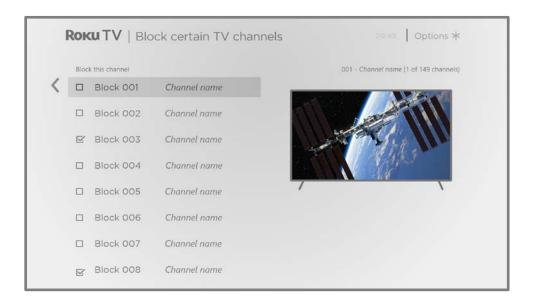
Blocking channels

You can block any channel you deem inappropriate for yourself or other members of your family.

To block TV channels:

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- 2. In the Parental controls screen, navigate to TV tuner > Select channels to block.
- 3. Make sure that **Enable parental controls** shows **(On)**.
- 4. Press **RIGHT** to highlight the first channel in the channel list.

5. Press **DOWN** or **UP** to highlight an individual channel, and then press **OK** to toggle blocking. A channel is blocked when it has a check mark next to it.



Tip: To help you determine which channels to block, pause for a moment while highlighting channels. A miniature picture of the channel appears on the right, and its sound plays.

What happens when a TV programme is blocked?

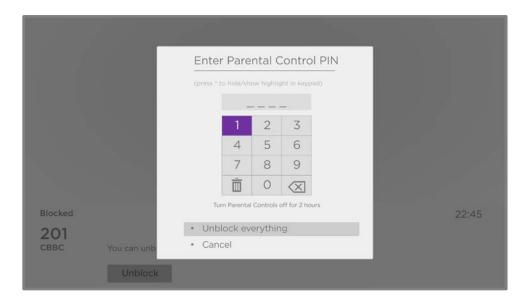
When you tune to a channel that is blocked by parental control settings, the TV displays a blocked message:



Whenever this blocked message appears, both the video and audio of the programme are blocked, as well as programme information that would normally appear in the area at the bottom of the screen.

To watch the blocked programme, you need to know the PIN code defined when you enabled parental controls, as explained in <u>Creating a parental control PIN</u>.

1. Press **OK** to select **Unblock** and display a PIN pad.



2. Use the purple direction pad or the number keys or channel number buttons to enter your parental control PIN code, and then press **OK** to select **Unblock everything**.

Tip: To shield your parental control PIN from others in the room, press **STAR** * to hide the highlighted number. When you hide the highlight, you will have to count key presses to keep track of which number is selected.

After unblocking programmes that have been blocked, all blocking is disabled for two hours or until you turn off the TV.

Changing your PIN

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- 2. In the Parental controls screen, highlight Change PIN.
- 3. Move the highlight into the on-screen keypad. Use the purple directional pad to enter a four-digit code, and then press **OK**. Then repeat the process to enter the same PIN again to make sure that you correctly entered the PIN you want to use.

Resetting parental controls

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- 2. In the Parental controls screen, highlight Reset parental controls.
- 3. Follow the instructions on the screen to confirm that you want to erase all parental control settings.

Tip: Resetting parental controls also erases your parental control PIN.

More settings

This section describes the features and settings of the TV that were not covered in the other parts of this guide.

Guest mode

Only in connected mode, when you enable Guest Mode, your guests can sign in to subscription channels using their own account credentials instead of using yours. Your guests' credentials are then automatically removed on the date they specify.

By enabling Guest Mode, your guests won't have access to your personal streaming channel accounts and won't be able use your Roku account to make purchases. Instead, your guests can safely access their own subscription channels. And they won't have to remember to sign out before they leave.

To enable Guest Mode:

- 1. From the Home screen menu, navigate to **Settings > System > Guest Mode**.
- Select Enter Guest Mode.
- 3. Use the purple directional pad or channel number buttons to enter your Roku Account PIN in the on-screen keypad.
- 4. Select **OK** to confirm and put the TV into Guest Mode.

Note: You also can enable and disable Guest Mode remotely by going to http://my.roku.com on your computer or smart phone, logging in to your account, scrolling down to My linked devices, and then selecting Enable Guest Mode or Disable Guest Mode, respectively.

After you put your TV into Guest Mode, it is ready to welcome your guests, allowing them to select a sign-out date. On the home screen, they will find an assortment of default subscription channels. They can enjoy free content from The Roku Channel and many other channels, or sign in and watch movies and TV programmes from their

own subscriptions and saved content libraries. Your guests can use the Roku Channel Store to find and add channels they watch at home with confidence that they automatically will be removed on their sign-out date.

For more information about the experience your guests will have when Guest Mode is enabled, see:

https://support.roku.com/article/360015612834

To disable Guest Mode:

- 1. Press **HOME \(\hat{\Omega} \)** to return to the Home screen menu.
- 2. Navigate to **Settings > System > Guest Mode**.
- Select Exit Guest Mode.
- 4. Use the purple directional pad or the channel number buttons to enter your Roku Account PIN in the on-screen keypad.
- 5. Select **OK** and confirm that you want to disable Guest Mode.

After you disable Guest Mode, all of your original settings are restored and your channels are reinstalled. You might need to sign in to your subscription channels again to access your content.

Note: Any game data that was stored on your Roku device is not restored.

Network settings

If needed, you can change your network settings at any time. For example, if you change the name of your wireless network (its SSID) or its password, you will need to change your TV's settings so that it can continue to connect. Also, if you decided not to connect to the Internet in <u>Guided Setup</u>, you can use network settings to connect at a later time.

To change network settings, from the Home screen menu, navigate to **Settings > Network**, and then press **RIGHT**. At this point, you can choose from among the following options:

- **About** Lists important information about your current network connection, such as status, connection type, IP addresses and MAC address. This information is often useful when contacting customer support with connection issues.
- **Check connection** Select your existing network connection type, and then press **OK** to start checking the network connection. The TV uses your current network information to reconfirm the wireless or wired network connection to the local network and the Internet connection.
- **Set up connection** Select a network connection type, and then select the option to set up a new connection. Follow the on-screen instructions to complete the network connection. For help with each of the steps, see Network connection.
- Bandwidth saver Enable or disable this feature as appropriate. If **On**, your TV prompts you to stop streaming if you haven't used the remote control within the past four hours. If you do not respond, streaming stops to save your data allocation and increase the network bandwidth available to other devices in your home. Change to **Off** to disable the automatic bandwidth saving feature.

Note: Some networks, such as those found in school halls of residence, hotels and other public places, may require you to read and agree to terms, enter a code or provide identifying information before letting you connect to the Internet. For more information, see Using your TV on a restricted public network.

Time settings

You can change time settings to suit your preferences. You can find the following settings by navigating from the Home screen menu to **Settings > System > Time**:

• **Sleep timer** – Set a time delay after which the TV will automatically shut off. This setting reflects the setting you can make in the **TV settings** menu from any TV input, as explained in TV settings menu.

Note: The sleep timer setting is not input specific, and also can be set by using the **Sleep timer** shortcut on the Home screen.

- **Time zone** Correct time zone information is needed to correctly display programme data. Choose whether to set the time zone automatically or manually, and if set manually, select your current time zone. Usually, a TV connected to the Internet can discover its own time zone automatically, but sometimes a TV that is not connected to the Internet cannot and so must be set manually. Initially, this setting is made when you set up the TV tuner, as explained in <u>Setting up live TV</u>.
- **Clock format** Choose whether to display time in a 12-hour or 24-hour format, or to turn off time display.

Scan again for live TV channels

There will be times when you need to create a new channel list. For example, you:

- Reposition your TV aerial
- Move to a different city with different channels

Whenever you need to update your TV channel list, you can repeat the channel scan.

Tip: Even if you don't change anything related to your TV channel reception, you should repeat the channel scan from time to time to make sure that you are receiving all of the latest channels. Broadcasters add and remove channels, move channels to different parts of the spectrum and change the power levels of their channels periodically.

To repeat the channel scan, from the Home screen menu, navigate to **Settings > TV** inputs > Live TV > Scan for channels. Then choose one of the following:

- Scan for channels Erases your current channel list and region/subregion selections, if applicable. Use this option if you move to a new location with different channels.
- **Rescan for channels** Erases your current channel list but keeps your existing region/subregion selections, if applicable. Use this option to find new channels that may have been added since your last channel scan.

For details on the channel scan process, see <u>How do I set up the TV tuner?</u>

HDMI® mode (4K models only)

On 4K (UHD) TVs, you can independently configure each **HDMI** input to match the capabilities of the connected device. From the Home screen menu, navigate to **Settings > TV inputs**, and then select an enabled **HDMI** input. Next, select **HDMI mode** and then select one of the following settings:

- Auto (recommended) Let the TV determine the best setting. Use this option unless your HDMI[®] device does not correctly communicate its HDMI[®] version information.
- Standard Configure the input for compatibility with HDMI® version 2.0, which supports a maximum refresh rate of 60 Hz at full UHD resolution. You must use this mode to view HDR content from the device connected to this **HDMI** input. However, note that many older HDMI® devices do not work correctly when the TV's HDMI input is set to this mode. After enabling this setting, you can optionally turn **Auto low-latency mode** (ALLM) off or on.
- **Compatibility** Configure the input for compatibility with HDMI[®] version 1.4, which supports a maximum refresh rate of 30 Hz at full UHD resolution. Most HDMI[®] devices will work correctly with the TV in this mode.

Control by mobile apps

You can choose the level of control you want to allow your TV to accept from external devices, such as smart phones, tablets and virtual assistants. Device connect settings enable other devices, including the Roku mobile app, to control your TV over the local area network in your home.

To adjust the level of external control access:

- From the Home screen menu, navigate to Settings > System > Advanced system settings > Control by mobile apps.
- Select Network access.
- 3. Select one of the following settings:
 - **Default** Devices can connect only through a private network address, and accept commands only from other private network addresses on your home network. This setting is suitable for most cases, including use of the Roku mobile app on your mobile phone.
 - **Permissive** Devices can connect under all conditions, but accept commands only from private network addresses or the same subnetwork within your home network. This setting might be required when attempting to operate the TV from a third-party application; for example, one of the Internet of Things (IoT) applications, such as ifttt.com.
 - **Disabled** Device connection is completely disabled. The TV does not accept external commands from any source, including the Roku mobile app.

Changing privacy settings

Note: Privacy settings are present only on TVs operating in connected mode.

Advertising

Roku offers multiple privacy settings related to advertising. To learn more about these options, please see Roku's Privacy Policy at <u>go.roku.com/PrivacyPolicy</u>.

Microphone

Your Roku TV does not have a built-in microphone. However, streaming channel providers can use the microphone on your mobile device when the Roku mobile app is running. You can control whether streaming channels have permission to use the microphone.

Note: These settings affect only streaming channel access to the microphone. They do not affect your Roku TV's Voice Search feature.

Channel microphone access

You can control which streaming channels have permission to use the microphone, giving you control over how the microphone is used by each streaming channel. The default setting is **Prompt**, so channels will not be able to turn on the microphone without your permission.

To change microphone access settings:

- 1. From the Home screen menu, navigate to **Settings > Privacy > Microphone**.
- 2. Select Channel microphone access.
- 3. Choose one of the following settings:
 - Prompt Display a notification the first time a streaming channel requests
 the use of the microphone. When such a notification appears, you can
 select either Allow microphone access or Deny microphone access on
 a per-channel basis. If you choose to allow microphone access, you'll be
 prompted to confirm your choice by entering a numeric code that appears
 on the screen.

- **Always allow** Do not prompt, but always allow any streaming channel to use the microphone.
- Never allow Do not prompt, but never allow any streaming channel to use the microphone.

Channel permissions

After granting or denying microphone access on a per-channel basis, you can reset channel permissions to enable them to follow the system-wide setting you specify under Channel microphone access.

To reset channel permissions:

- 1. From the Home screen menu, navigate to **Settings > Privacy > Microphone**.
- 2. Select Channel permissions.
- 3. Highlight **Reset channel permissions**, or highlight a specific listed channel, and then press **OK** to deny microphone access to all or to a specific channel.

Roku TV premium audio

Your Roku TV works with Roku premium audio products, including Roku Streambars^M. Hold down **HOME** $\widehat{\mathbf{\Omega}}$ for a few seconds to start the pairing process, and then follow the instructions on your TV screen to complete pairing.

With Roku TV premium audio products, you can listen to all of your TV programmes as well as the sound from any streaming channel. Select audio-only channels even let you listen to music with the TV screen turned off. After you have paired your speakers with your Roku TV, all sound normally comes from the paired speakers instead of the internal TV speakers.

If you have connected a Roku Streambar™ to your Roku TV, you can use the TV's **Sound settings** menu to control sound options, including sound mode, volume mode, speech clarity and virtual surround sound. See <u>Roku premium audio products</u> for details.

Home theatre configuration

Your TV has several features that make it an ideal TV for a home theatre. But you might not notice them because they remain in the background until you decide to use them.

Controlling audio output

You can control how your TV outputs sound by navigating to **Settings > Audio > Audio output**. Choose from the following options:

- **Auto** Let the TV decide the best way to output audio. It enables the S/PDIF optical port as well as either HDMI® ARC/eARC or the built-in TV speakers.
- **ARC (HDMI n)** Always output audio to the indicated HDMI[®] ARC or eARC port (depending on model). Turn off the built-in TV speakers. The audio return channel (ARC) enables the TV to send Dolby Audio™ or DTS audio content back to a home theatre receiver or Roku Streambar™ that is also sending an audio and video signal into the TV. Using HDMI[®] ARC or eARC reduces the number of cables needed and controls the volume and mute state of the receiver while watching TV.
- TV speakers Always output audio to the built-in TV speakers.
- **Optical** Always output audio to the S/PDIF optical port. Turn off the built-in TV speakers.

Regardless of which setting you choose, your TV automatically mutes the active audio output when you do either of the following:

- Plug headphones into the headphone jack on the TV.
- Turn on wireless private listening in the Roku mobile app.

Setting up a digital audio connection

To take advantage of your TV's advanced audio capabilities, connect it to an external amplifier, receiver or soundbar by using either of these two digital audio connections:

• HDMI ARC or HDMI eARC - The HDMI® Audio Return Channel (ARC) or on select TVs only, the HDMI® Enhanced ARC (eARC) connector enables the TV to output digital audio on one of its HDMI® connectors.

The connected amplifier then can function simultaneously as an input source to the TV, if needed, without the need to use additional cables.

To use the ARC or eARC capability, you must connect an HDMI[®] cable from your amplifier's HDMI[®] ARC or eARC connector to the **HDMI ARC** or **HDMI** eARC connector on the TV. You also must do the following:

- Be sure your HDMI® cable is HDMI® certified.
- Select Auto or ARC under Settings > Audio > Audio output.
- **S/PDIF optical** The S/PDIF optical connector outputs a digital audio signal. To use the optical output, connect a TOSLINK optical cable from the amplifier to the Optical or S/PDIF connector on the TV.



Important: To make sure that the S/PDIF outputs audio reliably, you must turn off the TV's speakers. To do so, from the Home screen menu, navigate to Settings > Audio > Audio output and change the setting to Optical.

Note: Dolby Audio™ support for Dolby Digital Plus™ format is not available through the S/ PDIF optical output. This format is only available through the **HDMI ARC** connection.

Tip: Even when you use S/PDIF for audio, the TV can correctly detect more audio formats if you connect an HDMI® cable between the TV's **HDMI ARC** or **HDMI eARC** port and the receiver's ARC or eARC port.

Choosing an audio format

After making the required HDMI[®] ARC, eARC, or S/PDIF optical connection, go to **Settings > Audio > Digital output format** and select the audio format to use.

Choosing **Auto** is the easy solution, and generally provides good results. However, if you have a high-end sound system and want to make sure that you are getting the best sound quality available in the programmes you are watching, you can choose another setting.

- Auto Automatically detects the incoming audio format and transcodes it to a compatible available format for the audio output (ARC, eARC, or S/PDIF).
- **Passthrough** Passes through the input audio to the connected receiver without transcoding, sometimes resulting in better audio quality especially for high-end audio formats, such as those that take advantage of the higher bandwidth of eARC, including Dolby MAT and Dolby Digital Plus 7.1, among others.
- Stereo Always outputs stereo, regardless of input audio format.
- **Custom** When selected, reveals the following additional options for Dolby and DTS audio:
 - **Dolby** Converts all input formats to either Dolby Digital or Dolby Digital Plus, according to the option you choose:
 - **Dolby Digital** Converts all input formats to Dolby Digital.
 - Dolby Digital Plus Converts all input formats to Dolby Digital Plus.
 - **DTS** If you select **On**, converts all audio sources *except DTS* to Dolby Digital or Dolby Digital Plus according to the Dolby option you selected. If DTS is detected and the receiver supports DTS, this option passes through the DTS audio without modification. If you select **Off**, the TV does not detect or pass through DTS audio.

Note: DTS audio formats are meant to be used with ARC, eARC or S/PDIF connections to a DTS-capable home theatre receiver. If you enable DTS when using the TV speakers, you might not hear any audio.

Adjusting audio delay

Soundbars, receivers and other custom audio setups can introduce delays that cause the sound to be out of sync with the picture. To correct this issue, you can use a feature of the Roku mobile app to analyse the delay through your mobile phone camera and microphone.

In the Roku mobile app¹ Remote screen, touch **Settings**, and then select **Adjust audio delay**. Follow the instructions on the screen to complete the audio delay adjustment. Your Roku TV stores the delay values and uses them whenever you play content through the connected audio device.

Turning off the TV screen while listening to music

Certain music channels enable you to turn off the TV screen while streaming music.

To turn off the TV screen on supported channels:

- 1. Press **STAR** * to display the **TV settings** menu.
- 2. Press **DOWN** to highlight **Turn off display**.
- 3. Press **OK**.

Tip: If you are using the Roku mobile app, press **VOICE** and say, "Turn off the display".

Note: This feature is available only on select streaming audio channels, and only when the TV is operating in connected mode with Fast TV Start enabled. To enable Fast TV Start, from the Home screen menu, navigate to Settings > System > Power.

¹ Requires Roku mobile app version 8.7.0 or higher.

Controlling other devices through CEC

Consumer Electronics Control (CEC) enables your TV and other CEC-compatible home entertainment devices to control one another in various ways. First, the CEC-compatible devices must "discover" one another and report their capabilities. After this, one device can control another according to the features you enable. For example, playing a disc on a Blu-ray™ player could switch the TV to the Blu-ray™ player's input. Or, powering off the TV could also power off the Blu-ray™ player and the home theatre receiver.

Discover connected CEC devices

To discover CEC devices:

- 1. Make sure that your CEC-compatible devices are connected to the TV with a suitable certified HDMI[®] Cable that supports HDMI[®] ARC and CEC control.
- 2. Turn on each device and make sure that all devices are CEC enabled.

Tip: Some manufacturers have their own branded names for CEC functionality, so you might need to read the product documentation to correctly identify the CEC features of the device.

3. On the TV's Home screen menu, navigate to **Settings > System > Control other devices (CEC)** and then select **Search for CEC devices**. Press **OK** to repeat the discovery process, if necessary.

When finished, the TV displays a list of CEC devices that are connected to each **HDMI** input, as well as any devices that had previously been connected. The TV remembers the names of multiple CEC devices, even when they are no longer connected. If the list is longer than the allowed space, press **STAR** * to see a complete list in a scrollable window.

Enable one-touch play

One-touch play enables a device to control which TV input is active. For example, pressing **Play** on your Blu-ray[™] player switches the TV to the Blu-ray[™] input.

One-touch play is disabled by default. To enable one-touch play, from the Home screen menu, navigate to **Settings > System > Control other devices (CEC)** and highlight **one-touch play**. Press **OK** to enable or disable the feature.

Enable system standby

The system standby feature causes other devices to power off when you power off your TV. Depending on the CEC System Standby implementation, it also might enable connected devices to power off your TV when you power off the device.

System standby is disabled by default. To enable system standby, from the Home screen menu, navigate to **Settings > System > Control other devices (CEC)** and highlight **System standby**. Press **OK** to enable or disable the feature.

Restart the TV

You can restart the TV when necessary. Restarting has the same effect as unplugging the TV power and then plugging it in again.

To restart the TV, navigate to **Settings > System > Power**, and then select **System restart**. Highlight **Restart**, and then press **OK** to confirm restart.

While the TV restarts, the screen goes dark for a few seconds, and then displays the start-up screen for a few more seconds. When the restart operation completes, the TV displays the activity you selected in Power on settings.

Reset the TV

You can choose to reset only the TV picture and audio settings to their original values, or perform a full factory reset to return the TV to the state it was in when you first unpacked and turned it on.

Reset audio/picture settings

To reset only the TV picture and audio settings to their original values, navigate to **Settings > System > Advanced system settings > Factory reset**, and then highlight **Reset TV audio/picture settings**. Read the information on the screen to make sure that you understand what the reset operation does.

To proceed with the reset operation, press PLAY/PAUSE It three times in a row.

Factory reset everything

A full factory reset returns the TV's settings to their original state and removes all personally identifiable information from the TV. When finished, you must repeat Guided Setup, reconnecting to the Internet, relinking your Roku account, and reloading any streaming channels. You also must repeat live TV setup and input configuration.

Factory reset is the recommended choice if you want to transfer the TV to another owner, and it is the only choice if you want to switch from Shop mode to Home mode (if you inadvertently selected Shop mode during Guided Setup).

To perform a factory reset, navigate to **Settings > System > Advanced system settings** > **Factory reset**, and then highlight **Factory reset everything**. Read the information on the screen to make sure that you understand what this reset operation does.

To proceed with the full factory reset, use the on-screen number pad to enter the code displayed on the screen, and then select **OK** to proceed.

When the factory reset operation completes, the TV restarts and displays the first Guided Setup screen.

What if I can't access the Factory Reset option?

It is possible for your TV to get into a state where you cannot access the various menus, including the menu option that lets you perform a factory reset operation. If that happens, you can force the TV to reset by following these steps.

- 1. Using a straightened paper clip or ball-point pen, press and hold the recessed RESET button on the TV connector panel.
- 2. Continue to hold the RESET button for approximately 12 seconds.

 When the reset cycle completes, the status indicator comes on dim.
- 3. Release the RESET button. The TV is now powered off.
- 4. Turn on the TV and proceed through Guided Setup. See <u>Guided Setup</u>.

Network connection reset

If you want to remove your network connection information without disturbing other settings, navigate from the Home screen menu to **Settings > System > Advanced system settings > Network connection reset**, and then select **Reset connection**.

When you select this option, the TV removes your wireless network information, including the name of the connection (its SSID) and your wireless password, if any, and then it restarts. After restarting, your TV retains all of its other settings including its association with your Roku account.

After resetting your network connection, navigate from the Home screen menu to **Settings > Network > Set up connection** to set up your network connection and enjoy all of the benefits of your connected TV.

Roku Account PIN

When you created your Roku account, you were given the opportunity to create a PIN code and to specify when it must be used. You can:

- Require that users enter the PIN to make purchases through the TV.
- Require that users enter the PIN to add items from the Roku Channel Store.
- Establish parental controls for The Roku Channel.
- Enable or disable Guest Mode.

Follow these steps if you created a Roku PIN and want to change it, or you don't remember your PIN, or if you didn't create a Roku Account PIN and want to add one.

- 1. Use a web browser to go to https://my.roku.com and sign in.
 - After signing in, the My account page appears.
- 2. Under PIN preference, click Update to open the Choose your PIN preferences page.
- 3. Use the options on this page to create or change your Roku PIN and to specify how the PIN is to be used.
- 4. Click **Save Changes** to save your changes and return to the **My Account** page. Note that your current setting is described under **PIN preference**.

Update the TV

If your TV is operating in connected mode, it will automatically get updates from time to time. You don't need to do anything. But if you are aware that an update is available and you don't want to wait until the TV updates itself, you can manually check for updates.

If your TV is operating in non-connected mode, you can still get updates by using a USB flash drive.

You can download an updated User Guide that matches your Roku TV software version from the Roku website at:

www.roku.com/support

To determine your current Roku TV software version, go to **Settings > System > About**, and then press **OK** or navigate to the right.

Checking for updates on a connected TV

If you're one of those people who has to have the latest, most up-to-date features the moment they are available, you can check for updates as often as you want.

To check for updates, navigate to **Settings > System > System update**, and then select **Check now**. The TV responds either with a message saying that your TV is up to date, or with a message saying that an update is available.

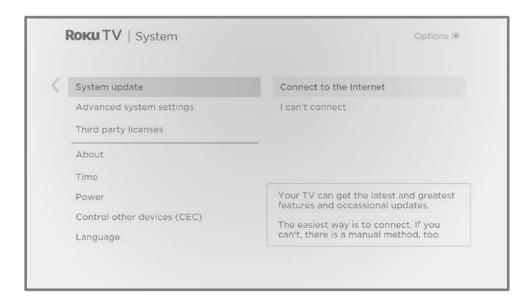
Follow the instructions on the screen to install the system update.

Note: Sometimes system updates install new system software, and other times they install new features for streaming channels. Therefore, you won't always see a change in the behaviour of your TV after a system update.

Getting updates on a non-connected TV

If your TV is not connected to the Internet, you can still get system updates by using a USB flash drive and a computer with an Internet connection.

To get a system update, navigate to **Settings > System > System update**:



The **System update** screen on a non-connected TV gives you the opportunity to connect your TV to the Internet to automatically receive updates. We recommend this option if it is possible in your situation. To proceed, select **Connect to the Internet** and follow the instructions in What if I didn't connect my TV?.

Otherwise, if you can't connect to the Internet, select **I can't connect**, and then follow the instructions on the screen. Here's a summary:

- On an Internet-connected computer, go to the website displayed on the System update screen.
- 2. On the **USB Update** web page, select the correct brand and model, and then click **Next**.
- 3. Click **Download Software**, and then save the file to the root folder of a standard USB flash drive.

USB flash drive

Any normal USB flash drive will work, provided it has a FAT-16 or FAT-32 file system format. (This is the default for most flash drives.)

The size of the download is small – usually less than 100 MB – and so will fit on most any size flash drive you might have.

- 4. When the download finishes, take the USB flash drive to the TV and plug it into the USB port. When you do, the TV validates the files on the flash drive and displays a 12-digit code.
- 5. Write down the code and the web address, and take this information back to your Internet-connected computer.
- 6. On the **12-digit code** page, enter the code your TV displayed, and then click **Next**.
- 7. On the **six-digit code** page, write down the six-digit code that appears, and then take it back to your TV.

Twelve- and six-digit codes

The USB update process uses a pair of codes to validate that you are authorised to install an update, and to ensure you are not attempting to install an old, unsupported version of the system software.

8. Using the TV remote, select **Next** to move to the next screen, and then use the on-screen keyboard to enter the six-digit code. When finished, select **OK**. The system update begins. Do not remove the USB flash drive until the TV restarts.

When the update finishes, the TV restarts. You can check the new version number by navigating to **Settings > System > About**.

Other devices

Mirror your phone or tablet

Only in connected mode, your TV has a feature called screen mirroring that lets you mirror your compatible mobile phone or tablet on your TV. Share videos, photos, web pages and more from compatible devices.

By default, your TV's screen mirroring mode is set to **Prompt**. In this mode, when your TV receives a screen mirroring request, it prompts you with the following options, unless you have previously selected **Always allow** or **Never allow** for the device:

- **Always allow** Always accept mirrored content from the mobile device without additional prompting in the future for this device.
- **Allow** Accept mirrored content from the mobile device this time only. Prompt again next time this device attempts to mirror content.
- Block Do not accept mirrored content from the mobile device at this time.
 Prompt again next time this device attempts to mirror content.
- Always block Never accept mirrored content from this mobile device.

Note: You can manage and change the list of devices that are set to Always allow or Always block by navigating from the Home screen menu to Settings > System > Screen mirroring > Screen mirroring devices.

- If you prefer to always allow all screen mirroring attempts without prompting, go to Settings > System > Screen mirroring, and then change the Screen mirroring mode to Always allow.
- If you prefer to never allow screen mirroring from any device, change the
 Screen mirroring mode to Never allow.

For information on which devices may work with screen mirroring and instructions on how to use it, go to the following link on the Roku website:

go.roku.com/screenmirroring

Roku mobile app

Roku makes the Roku mobile app free for compatible iOS® and Android™ mobile devices.

The Roku mobile app is an alternative control centre for your Roku TV, plus a way to stream Roku content while you are on the go. The Roku mobile app helps you find and add new Roku channels, more easily search and find something to watch and even use your voice to search without typing.

Find more information and get the Roku mobile app by using the following link to the Roku website:

go.roku.com/mobileapp

Private Listening on the Roku mobile app

Only on compatible Apple and Android devices, the Roku mobile app enables you to use headphones connected to your device to listen to streaming programmes and broadcast TV channels. Make sure that you have the latest version of the Roku mobile app before using this feature.

For more information, go to the following link on the Roku website:

go.roku.com/privatelistening

Universal remotes

In many cases, you can programme your cable or satellite universal remote to also control your TV. You will need to have instructions for programming the remote handy. Check with your cable or satellite provider for instructions.

For details on how to set up the TV to work with universal remotes, go to the following link on the Roku website:

go.roku.com/universalremote

FAQ

For the latest answers to Frequently Asked Questions, visit the Roku support website:
go.roku.com/support

Legal statement

Your use of the Roku TV is subject to the Roku TV Terms of Use. Your Roku account and other features and functionality offered by Roku may be subject to additional terms. To learn more, visit roku.com/legal/docs.

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