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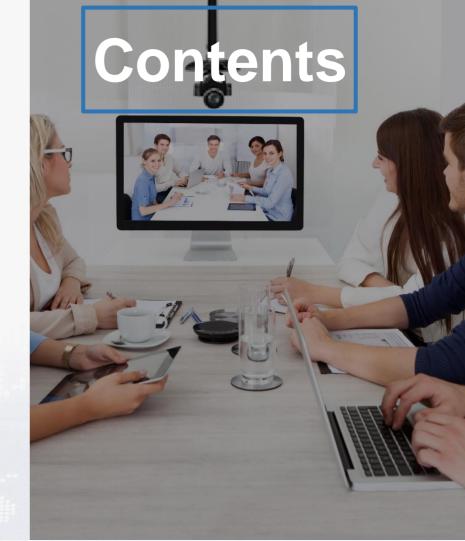


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About This Document

This guide introduces you to the TE30/TE40/TE50/TE60/TX50 videoconferencing endpoint (TE series or endpoint for short) and how to use it through a remote control. To learn more about the endpoint, see the following documents:

Describes the application scenarios, ports, features, and technical specifications of the endpoint.

> Configuration Guide

Maintenance Guide

Describes security and routine

maintenance of the endpoint.

Web Online Help

Describes the functions and parameter settings of the endpoint's web interface.

Product Description

> Describes system settings, frequently used parameter settings, and common troubleshooting methods of the endpoint.

To obtain more reference documents, log in to <u>Huawei Support-E website</u>, click **Telepresence** and **Videoconferencing** under **Enterprise Cloud Communications** in the **Product Support** area, and select the desired product.

Tips:

- Do not place sound sources such as speakers near the endpoint.
- Keep audio devices such as laptops far away from the microphone.
- Do not point any bright light into the lens, and ensure that there are no moving objects behind participants.
- Turn off your microphone if you do not want to speak.



PART 01

Quick Start

- Remote Control
- User Interface: Call Screen
- User Interface: Menu Screen
- Invite a New Participant to a Conference
- Share a Presentation
- Switch Between Screen Layouts



Remote Control

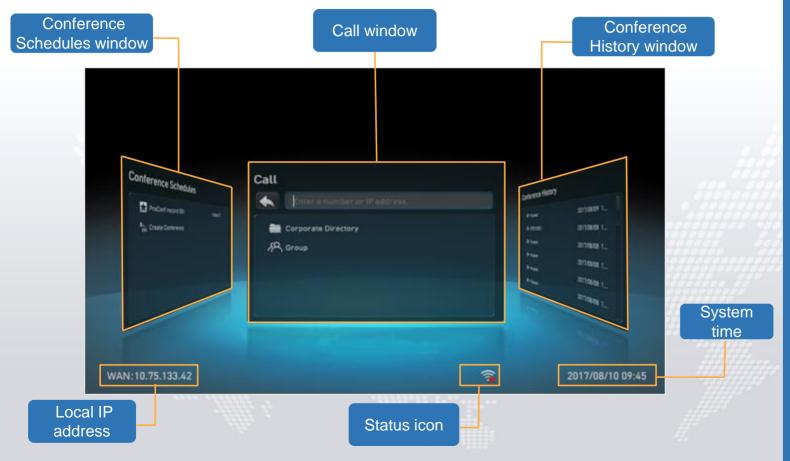


About the Remote Control

Using the remote control, you can easily:

- Hold a conference
- Place a call
- Control a conference
- Set caption
- Modify system settings
- Control the microphone and speaker
- Select and control a camera

User Interface: Call Screen



Operating Tips

- Press or to access the call screen.
- On the call screen, press the left and right arrow buttons on the remote control to switch among the Call, Conference Schedules, and Conference History windows.
- If the status icon is abnormal and you need to check the detailed product status, consult the information under Operation and Maintenance > Maintenance Guide > Routine Maintenance > Checking the System Status.

User Interface: Menu Screen



Bring up the menu bar



Hide the menu bar



Operating Tips

- Select **+** and press **OK** to access the Customize Option Bar screen. Then you can move menu items up or down and determine whether to show certain menu items on the menu bar. The administrator password (default: 12345678) is required for accessing the Customize Option Bar screen. To ensure system security, you are advised to change the password at the first use and then periodically change the password afterwards.
- You can select Advanced from the menu bar and press **OK** to access the Advanced screen and configure your endpoint. By default, you can directly access the Advanced screen without entering any password, but the administrator password is required for accessing Settings under Advanced as well as the Customize Option Bar screen from the menu bar. If Encryption advanced settings is selected under Advanced > Settings > Security > Password, you must enter the administrator password for accessing the Advanced and Customize Option Bar screens. In this case, the Settings screen is accessible without any password.

Invite a New Participant to a Conference



- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Add Site and press OK.



If the site you want to call is in the address book:



Select **All Sites**. Then select a site you want to call and press **OK**.

If the site you want to call is not in the address book, but you know its number, IP address, or domain name:



Select **Others**. Then enter the number, IP address, or domain name of the site you want to call and press OK.

About the All Sites and Others Tabs

- All Sites: displays all sites stored in the address book.
- Others: You can add other sites on this tab by entering their numbers or IP addresses.

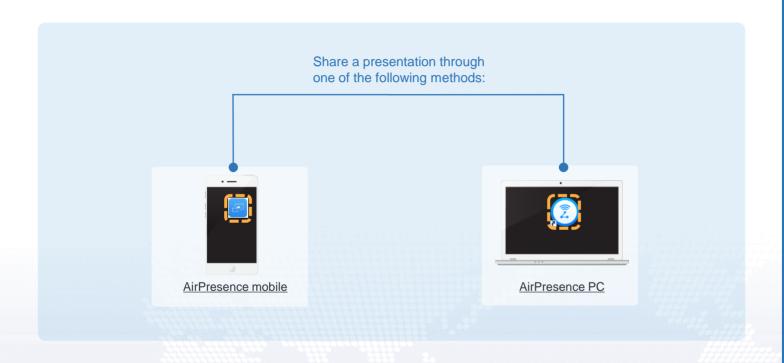
About the Add Site and Call Site Menu Items

- Add Site: Invite a new site (not in the site list of the conference) to a conference.
- **Call Site:** Initiate a call to a site that is in the site list of the conference.

About Adding a Site

Only the chair site can add sites. The Add Site menu is unavailable for non-chair sites.

Share a Presentation



About Sharing a Presentation

Select a method of sharing a presentation depending on your requirements.

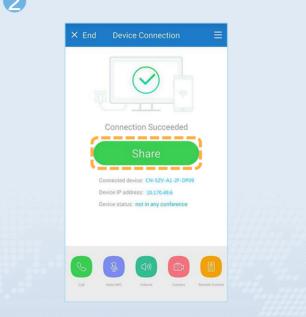
Share a Presentation Using the AirPresence Mobile Client





- Start the AirPresence client on your mobile device.
- Enter the projection code to connect to the endpoint.

2



After the connection is set up, tap **Share**. Then choose to share a document, image, or desktop.

About AirPresence

- AirPresence is a wireless projection client designed for the endpoint. It can be installed on a PC or mobile device.
- The projection code is available on the endpoint's user interface after
 Connection policy is set to Projection code under
 System Settings > Security
 > Air Content Sharing on the endpoint's web interface.

The AirPresence mobile client runs in:

- Android 5.0 or later
- **i**OS 7.0–11.0

Share a Presentation Using the AirPresence PC Client

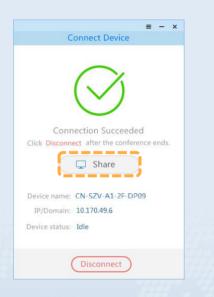




Connect the AirPresence PC client to an endpoint through one of the following methods:

- Enter the projection code found on the endpoint's user interface and click .
- Find the endpoint in the Newly Found Devices list and click .





Tap Share.

About Sharing a Presentation

To stop sharing, click **Stop** or **Disconnect**.

Obtain the AirPresence PC client installation package from the endpoint's software package.

The AirPresence PC runs in:

- 32-/64-bit Windows 7 SP1/8.1/10
- 32-/64-bit OS X 10.7–10.11

Switch Between Screen Layouts





About Screen Layouts

- You can adjust the screen layout to display a combination of video and presentation on one screen.
- The screen layouts available are determined by the endpoint status. Those in the screenshot are for reference only.



Join a Conference Using the Conference Access Number/VMR Domain Name/Site URI





About the Conference Access Number/VMR Domain Name/Site URI

You can join various types of conferences using this method, including IMS conferences, authentication conferences, and third-party cloud video conferences (on vendor-provided cloud platforms such as Videxio).

If the conference requires a password, enter the password, followed by the pound button (#).

Join a Conference from the Conference Schedules

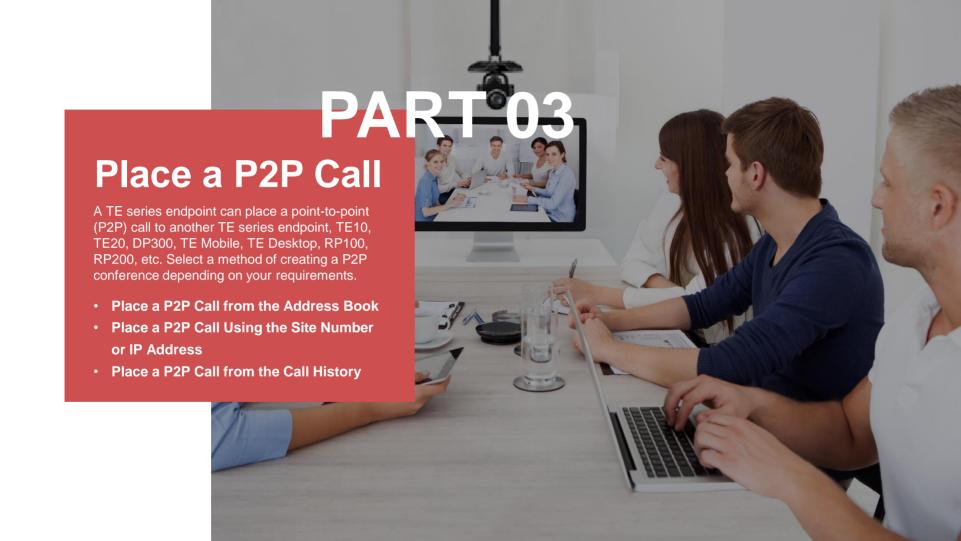




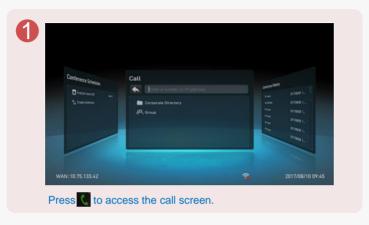
About the Conference Schedules

Conferences that have been scheduled in the service management system will be displayed in the Conference Schedules.

If the conference requires a password, enter the password, followed by the pound button (#).



Place a P2P Call from the Address Book





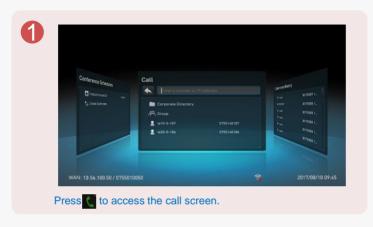
About the Address Book

The address book is divided into:

- Groups
- Contacts

For the method of adding a contact to the address book, see the "Address Book Management" part in the Web Online Help.

Place a P2P Call Using the Site Number or IP Address



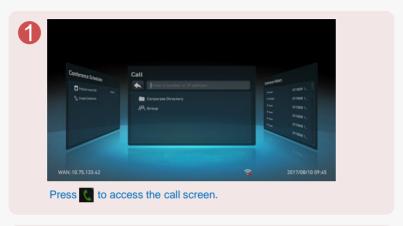


About the Site Number/IP Address

If the site you want to call is not in your address book, you can call it by entering its number or IP address.

If you fail to call a site using its number, check whether the SIP/H.323 number is available at the bottom of the home screen on the user interface. If you cannot find it, check the SIP/H.323 settings by following the instructions in the *Configuration Guide*.

Place a P2P Call from the Call History





About the Call History

The **Conference History** includes:

- Dialed calls
- Answered calls
- Missed calls

You can select any record from the **Conference History** to initiate a call.



Call All Sites at a Time





Press to access the call screen.





Press the arrow buttons to move the **Conference Schedules** window to the center. Select **Create Conference** and press **OK**.



Select the sites you want to add to the conference.



- a. On the **All Sites** tab, enter the number or URI of the site you want to call.
- b. Select the desired site.
- d. Select Call and press OK.

You can also add a temporary site on the Others tab by entering a number or URI.



About Multipoint Conferences

Before initiating a multipoint conference from your endpoint, ensure that it has registered with the SIP or H.323 server. The registration is successful if you find the SIP or H.323 number at the bottom of the home screen or the user interface of your endpoint.

For information about registering with the SIP or H.323 server, see the *Configuration Guide*.

- All Sites: displays all sites stored in the address book. You can directly select sites from the site list or search for sites by keywords.
- Others: You can add other sites on this tab by entering their numbers or IP addresses.

Call Sites One by One







Enter the conference access number (for example: 60999), VMR domain name (for example, CONF_TE.vmr@videxio.com) or site URI (for example, CONF_TE.vmr) and press **OK** to initiate a call.



Call all the other sites in the same way.



PART 05

Control a Conference (Standalone MCU)

- Conference Control Operations
 Available for Chair and Non-chair Sites
- Request Chair Control Rights
- Release Chair Control Rights
- View a Site
- Add a Site
- Delete a Site
- Call a Site
- Disconnect a Site
- Mute/Unmute the Microphone of a Site
- Mute/Unmute the Speaker of a Site

- Set Continuous Presence
- Broadcast a Site
- Start a Discussion
- Voice Activation
- Locking the Presentation Right
- Revoke the Presentation Right
- Give the Floor
- Request the Floor
- Extend a Conference
- End a Conference



Conference Control Operations Available for Chair and Non-chair Sites

Chair Site		Non-chair Site
Release chair control rights	Broadcast a site	Request chair control rights
View a site	Voice activation	Request the floor
Add a site	Mute or unmute the speaker of a site	View a site
Disconnect a site	Lock the presentation right	-
Mute or unmute the microphone of a site	Call a site	-
Extend a conference	Delete a site	-
End a conference	Revoke the presentation sharing right	-
Set continuous presence	Give the floor	-
Start a discussion	View the list of sites that request the floor	-

About Conference Control

Only participants in a multipoint conference can apply for the chair role.

About the Standalone MCU/Built-in MCU

The standalone MCU or built-in MCU is mandatory for the endpoint to create a multipoint conference. The two kinds of MCUs have the following

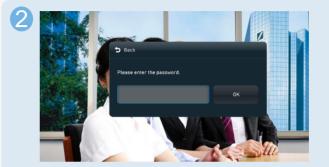
- The standalone MCU is a separate server and has high performance and powerful service capabilities. It also provides a wide array of conference control functions.
- The built-in MCU is integrated into the endpoint and provides few conference control functions (restricted by licenses).
- Check whether an endpoint has the built-in MCU under Maintenance > System Information on its web interface

Request Chair Control Rights





- Press to bring up the menu bar.
- Select and press OK.
- 3. Select Request Chair and press OK.



Enter the password and press **OK**.



The **Conference Control** menu items are updated for the chair role.

About the Chair Password

If a chair password has been set for a conference, you will be granted chair control rights only after entering the password.

Obtain the chair password from the SMC administrator or conference organizer.

Release Chair Control Rights





- 1. Press **to bring up the menu bar.**
- 2. Select and press OK.
- 3. Select Release Chair and press OK.

2



Select Confirm and press OK.



The **Conference Control** menu items are updated for non-chair sites.

About Releasing Chair Control Rights

Applying for the chair role is allowed only when no chair site

View a Site





About Viewing a Site

- A site can choose to view a specified site or continuous presence. The content viewed by other sites remains unchanged
- If you are the chair site, you can select In Turn, select two or more sites, set Interval(s), and select Start to view the selected sites in turn. To stop viewing sites in turn, select Stop.

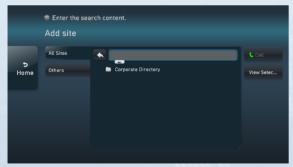
Add a Site



- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Add Site and press OK.



If the site you want to call is in the address book:



Select All Sites. Then select a site you want to call and press OK.

If the site you want to call is not in the address book, but you know its number, IP address, or domain name:



Select **Others**. Then enter the number, IP address, or domain name of the site you want to call and press \mathbf{OK} .

About the All Sites and Others Tabs

- All Sites: displays all sites stored in the address book
- Others: You can add othe sites on this tab by enterin their numbers or IP addresses

About the Add Site and Call Site Menu Items

- Add Site: Invite a new site (not in the site list of the conference) to a conference
- Call Site: Initiate a call to a site that is in the site list of the conference.

Delete a Site





About Deleting a Site

- Only the chair site can delete other sites from the site list no matter whether they have joined the conference or not
- The deleted sites can be invited by the chair site to the conference again from the Add Site screen.

Call a Site





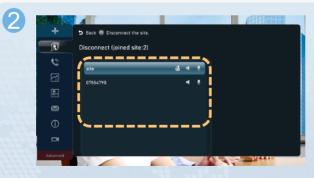
About the Add Site and Call Site Menu Items

- Add Site: Invite a new site (not in the site list of the conference) to a conference
- Call Site: Initiate a call to a site that is in the site list of the conference

Disconnect a Site



- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select **Disconnect Site** and press **OK**.



Select the site you want to disconnect and press **OK**.

About Disconnecting a Site

After a site is disconnected, it leaves the conference automatically, but it still exists in the site list. The disconnected site can be invited by the chair site to the conference again from the **Call Site** screen.

Mute/Unmute the Microphone of a Site



- Press to bring up the menu bar. Select and press **OK**.
- Select Mute/Unmute MIC and press OK.



About Muting/Unmuting the Microphone of a Site

The chair site can mute and

Mute/Unmute the Speaker of a Site



- 1. Press **t** to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Mute/Unmute Speaker and press OK.



About Muting/Unmuting the Speaker of a Site

The chair site can mute and unmute the speaker of a site to control whether it can hear other sites.

Set Continuous Presence

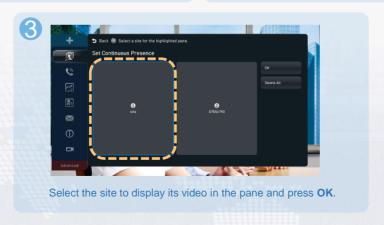




- 1. Press **to bring up the menu bar.**
- 2. Select and press OK.
- 3. Select Continuous Presence and press OK.



Select the desired screen layout and press **OK**.



About Setting Continuous Presence

- The continuous presence function simultaneously displays the video of two or more sites on the same screen. The number of sites to be displayed and the layout of the site video vary depending on continuous presence modes.
- If the default continuous presence modes do not meet the requirements, the chair site can set the desired continuous presence mode and choose to view/broadcast it from the View Site/Broadcast Site screen.
- This function is available for a conference only when it has reserved continuous presence resources.

Broadcast a Site



- Press **to bring up the menu bar.**
- Select and press OK.
- Select Broadcast Site and press OK.



About Broadcasting a Site

- chair site can view any site in

Start a Discussion



- Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Discussion and press OK.



About Discussion

The chair site can start a discussion if necessary. In a discussion:

- Audio: The microphones o all sites are unmuted, and audio of all sites is mixed and broadcast.
- Video: The video viewed by each site remains unchanged, and they can also choose the desired sites to view

After a discussion starts, the following operations will be automatically canceled:

- Broadcasting a site
- Muting the speaker
- Muting the microphone
- Giving the floor

Voice Activation



- 1. Press **t** to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Voice Activation and press OK.



About Voice Activation

This function is used in a discussion to display video of the participant who is speaking loudest to all the other participants.

After voice activation is enabled:

- If one or more participants are speaking at the volume higher than the threshold, video of the participant who is speaking loudest will be broadcast to all the other participants.
- If no participant is speakin at the volume higher than the threshold, no video will be broadcast.

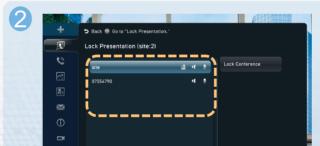
About the Volume Threshold

The volume threshold that triggers voice activation can be set to low, medium, or high. Their corresponding options on the user interface are Low sensitivity, Medium sensitivity, and High sensitivity.

Lock the Presentation Sharing Right



- 1. Press **t** to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Lock Presentation and press OK.



Select the site for which the presentation sharing right will be locked and press **OK**.

About Locking the Presentation Sharing Right

In a conference, the chair site can lock the presentation sharing right for a single site or the entire conference.

- After the presentation sharing right is locked for a site, only the site can share presentations. Other sites can share presentations only after the presentation sharing right is unlocked for the site.
- If the presentation sharing right is locked for the entire conference when a site is sharing a presentation, other sites cannot share presentations until the site stops sharing.

Revoke the Presentation Sharing Right





- Press to bring up the menu bar. Select and press **OK**.
- Select Revoke Presentation and press OK.





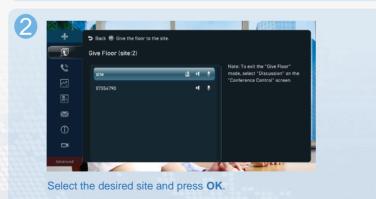
Select Confirm and press OK.

About Revoking the Presentation Sharing Right

Give the Floor



- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Give Floor and press OK.



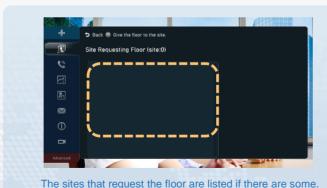
About Giving the Floor

- If the chair site wants a site to speak, give the floor to it.
- If a site is given the floor, its audio and video will be broadcast. The microphones of all the other sites are muted, excepting for those of the broadcast site and the chair site.
- The floor is revoked from a site only after the chair site starts a discussion.

View the List of Floor-Requesting Sites



- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Sites Requesting Floor and press OK.



About the Floor-Requesting Site List

- Non-chair sites that request the floor are listed. The chair site can select a site from the list and give the floor to it. Then audio and video of the site is broadcast and the microphones of all the other sites (except for the chair site) are muted.
- Once given the floor, the site is removed from the floorrequesting site list.
- The floor is revoked from a site only after the chair site starts a discussion.

About the Hands Up

The Hands Up function is used in education scenarios. After the teacher selects roll call, the student can choose to raise his/her hand. The interface displays that the student is raising his/her hand. The Hands Up function must be used together with the roll call console.

Extend a Conference



- 1. Press **to bring up the menu bar.**
- 2. Select and press **OK**.
- 3. Select Extend Conference and press OK.



Enter the duration of extension and press **OK**.

About Extending a Conference

- Only the chair site can
 extend a conference
- It is recommended that you extend a conference by 30 minutes at a time.

End a Conference



- 1. Press **t** to bring up the menu bar.
- 2. Select and press **OK**.
- 3. Select **End Conference** and press **OK**.



Select Confirm and press OK.

About Ending a Conference

Only the chair site can end the



Control a Conference

Conference Control Operations Available for Chair and Non-chair Sites

Built-in MCU Site	Chair Site	Other Sites
Select a screen layout	Select a screen layout	Request chair control rights
End a conference	Release chair control rights	View the site list
Enable/Disable chair control	End a conference	-
Lock a conference	Add a site	-
Revoke the chair role	Delete a site	-

About Conference Control

Some conference control operations provided by the built-in MCU are the same as those provided by the standalone MCU, including:

- Request Chair Control Rights
- Release Chair Control Rights
- Add a Site
- End a Conference
- Delete a Site

About the Videoconferencing (VC) MCU/Built-in MCU

The standalone MCU or built-in MCU is mandatory for the endpoint to create a multipoint conference. The two kinds of MCUs have the following differences:

- The standalone MCU is a separate server and has high performance and powerful service capabilities. It also provides a wide array of conference control functions.
- The built-in MCU is integrated into the endpoint and provides few conference control functions (restricted by licenses).
- Check whether an endpoint has the built-in MCU under Maintenance > System Information on its web interface.

Select a Screen Layout





- 1. Press to bring up the menu bar.
- 2. Select and press OK.
- 3. Select Conference Video Layout and press OK.



Select the desired layout and press OK.

About Screen Layouts

- Voice activated, full screen: The video of the site with the highest volume is displayed to all the other sites in full screen mode.
- Voice activated, in panes:
 The continuous presence is
 displayed with video of the
 site with the highest volume
 in the main pane and the
 video of other sites in the
 other panes.
- Bisect: The video of the other sites is displayed in bisect mode. The site with the highest volume is highlighted. The shared presentation cannot be displayed in the continuous presence in bisect mode.
- Fixed site, full screen: The video of a specified site is displayed in full screen mode.
- Fixed sites, in panes: The continuous presence is displayed with the video of a specified site in the main pane and the video of other sites in other panes.

Disable Chair Control



- Press to bring up the menu bar. Select and press **OK**.
- Select Disable Chair Control and press OK.



About Disabling Chair Control

This function is used to disable chair control in a conference. If the chair site exists in the conference, the chair control rights of the site are revoked

Enable Chair Control





- Press to bring up the menu bar. Select and press **OK**.
- Select Enable Chair Control and press OK.





Select Confirm and press OK.

About Enabling Chair Control

Sites can apply for the chair role only after chair control is enabled.

Lock a Conference





About Locking a Conference

After a conference is locked, the endpoint with a built-in MCU can invite the endpoint without any built-in MCU to the conference, but the endpoint without any built-in MCU cannot join the conference by placing a call to the endpoint with a built-in MCU.

The endpoint without any built-in MCU can join the conference by placing a call to the endpoint with a built-in MCU only after you unlock the conference.

Revoke the Chair Role





- Press to bring up the menu bar. Select and press **OK**.
- Select Revoke Chair and press OK.



About Revoking the Chair Role

After the Revoke Chair operation is performed, the conference changes to a nonchair conference.



Adjust the Volume of the Local Speaker





About Adjusting the Speaker Volume

You can use the remote control to adjust the sound heard by the local site.

Mute/Unmute the Local Microphone



Press to mute the local microphone. The icon indicating that the microphone is muted appears in the lower right corner. To unmute the local microphone, press again.



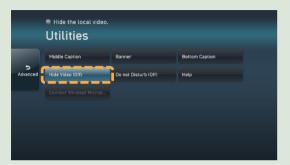
Mute or unmute microphone

About Muting/Unmuting the Local Microphone

Each site can mute or unmute its own microphone. Only the chair site can mute or unmute the microphone of another site (see Mute/Unmute the Microphone of a Site). After the microphone of a site is muted by the chair site, it cannot be heard by other sites until unmuted by the chair site.

Hide Local Video





- 1. Press to bring up the menu bar.
- Choose Advanced Settings > Utilities > Hide Video and press OK.

2



Select Confirm and press OK.



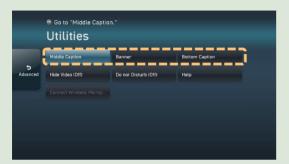
The icon indicating the local video is hidden appears in the lower right corner.

About Hiding Local Video

In a conference, you can hide the video of your site if you do not want the video to be seen by remote sites. When this function is enabled, the video of your site is displayed as a blue screen at remote sites.

Create and Send Captions





- Press to bring up the menu bar.
- 2. Choose Advanced > Utilities.
- 3. Select Middle Caption, Bottom Caption, or Banner and press OK. In this example, select Middle Caption.



Select a caption, or click **Add** and press **OK** to add a caption. Here, let's add a caption.



About Captions

- In a conference, you can edit, preview, and send captions at any time.
- Captions are the information entered using the remote control, not what the speaker is saving.

Enable DND





- Press to bring up the menu bar.
- 2. Choose Advanced > Utilities.
- 3. Select Do not Disturb (Off) and press OK.



Select **Confirm** and press **OK**.



About DND

If you do not want to be disturbed by incoming calls, you can enable the Do Not Disturb (DND) function. Once DND has been enabled, no incoming call will be received at your site. When placing a call to a site with DND enabled, you will be told that the site cannot be reached at the moment.

Multipoint Convergence





- 1. Press to bring up the menu bar.
- 2. Choose Advanced > Settings > Conference > Normal.
- 3. Set Multipoint call mode to Multipoint convergence.
- 4. Select Save and press OK.



The window appears when you receive a new call in a P2P call. Select a button depending on your requirements and press **OK**.



About Multipoint Convergence

- Multipoint convergence is unavailable for the TX50 after it has the H.265 4K x 2K license imported.
- Multipoint convergence works properly only when the SMC2.0 and MCU versions are V500R002C00 or later.
- To access the Setting screen, you must enter the administrator password (default: 12345678). Obtain the password from the administrator.

Record a Conference





- 1. Press **to bring up the menu bar.**
- 2. Select and press OK.





Select Start and press OK.

Conference Recording Prerequisites

Conference Type	Recording Prerequisites	
Local conference	The endpoint and recording server do not need to register with the GK server. The recording server IP address must be configured on the endpoint.	
Multipoint conference established by a Huawei standalone MCU (for example, HUAWEI VP9660 MCU)	 The endpoint and the recording server have registered with a GK server. The recording server is online. The Support recording option is selected under Advanced Settings when you schedule or start a conference. 	
Multipoint conference established by a Huawei built-in MCU	The endpoint and recording server do not need to register with the GK server. The recording server IP address must be configured on the endpoint.	

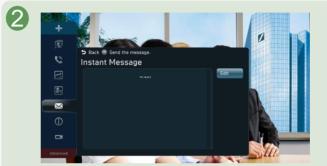
About Conference Recording

- To protect the participants' rights and interests, comply with the principles and suggestions specified in the latest HUAWEI RSE6500 Security Maintenance when using the recording server.
- Conference recording is unavailable for the TX50 after it has the H.265 4K x 2K license imported.
- When recording a local conference, the endpoint cannot place or answer calls.
- In a local conference, you can choose to start, pause, resume, or stop recording the conference.
- When a standalone MCU is used to hold a conference, you can determine whether to enable live broadcast and recording for the conference.
- When a built-in MCU is used to hold a conference, you can determine whether to record the conference.
- In a multipoint conference, the chair site and the site where the built-in MCU is used can perform recording operations.

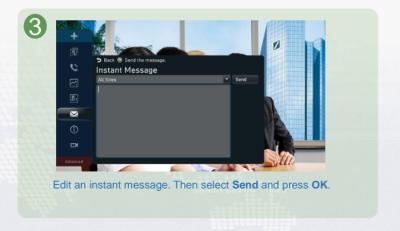
Send Instant Messages



- 1. Press **to bring up the menu bar.**



Select an existing instant message, or select **Edit** and press **OK** to edit an instant message. Here, let's edit a new one.



About Instant Messages

To send and receive instant messages, your endpoint must meet the following prerequisites:

- It has joined a conference.
- It supports H.323. Only H.323 sites can send and receive instant messages.
- T.140 caption has been enabled on your endpoint, because instant messages are a type of T.140 caption. To enable T.140 caption, choose Advanced > Settings > Display > Caption > Common Settings from the menu bar, set Sharing mode to T.140, and click Save. Then press OK on the remote control.
- Note that a single instant message can contain a maximum of 64 characters.



To learn more, visit the information center.



To obtain related documents, scan the QR code or click the desired model:

- RP100
- RP200

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Website: www.huawei.com

Date: 2019-05-30

Issue: 03