



## Important Safety Information



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Please read this document carefully before using the device and keep it properly for future use.

## Product Safety Information

In order to use your vivo device safely and correctly, please read all instructions and safety information contained in this document first. Detailed instructions can also be found in the device in the form of electronic files. Please read the Manual stored in the device. The contents of the Manual are based on the status of the device upon the time of manufacture. Certain functions depend on the local situation and service providers. Please use the device according to the actual local situations. This device and associated software and accessories may vary from region to region. Please consult your local vivo dealer for more details.



Read this Product Safety Information before using this device. Failure to comply with safety warnings can result in serious injury.



Do not use while you are driving



For body-worn operation maintain a separation of 5mm



This device is not intended for use by young children. If you allow a child to use it ensure the child is strictly supervised. This device contains small parts which are a choking hazard



This device may produce a loud sound



Keep away from pacemakers and other personal medical devices



Switch off when instructed in hospitals and medical facilities



Switch off when instructed in aircrafts and airports



Switch off in explosive environments



Do not use this device whilst walking across a road or cycling



Do not use while refuelling or near gas or flammable liquids



This device may produce a bright or flashing light



Do not dispose of this device or its battery in a fire.



Avoid contact with magnetic media



Avoid Extreme Temperatures



Avoid contact with liquid, keep dry



Do not try and disassemble



Do not rely on this device for emergency communications



Only use approved accessories

## RF Exposure

Your phone contains a radio transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

### -Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg. [Please refer to the Quick Start Guide or visit vivo's official website for the actual SAR value of the product.](#)

SAR is measured utilising the device's highest transmitting power and where supported with multiple simultaneous transmitters. The actual SAR of this device while operating is typically well below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

\*The tests are carried out in accordance with [\[CENELEC EN50360\]](#) [\[IEC 62209-1\]](#)

### -Body worn operation

- 4 To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 0.5 cm separation from the body.



Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits and may use more power than necessary.

### **-Limiting exposure to radio frequency (RF) fields**

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice in Fact Sheet 193 Electromagnetic fields and public health: mobile phones (October 2014):

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on exposure to radio waves can be obtained from the WHO <http://www.who.int/mediacentre/factsheets/fs193/en/>

>>Precautions for use of the device (for France)

Measures affecting the safety of users and non-users

\*Do not use mobile phones in certain situations (while driving) and places (planes, hospitals, schools, gas stations and professional garages).

\*Precautions to be taken by wearers of electronic implants (pacemakers, insulin pumps, neurostimulators, etc.), particularly with regard to the distance between the mobile phone and the implant (15 centimeters) and the position of the phone - when making a call, put the phone on the side opposite the implant.

Advice for use to reduce the consumer's level of exposure to radiation (it should be noted that this advice is given purely as a precautionary measure, as no danger associated with the use of a mobile phone has been identified)

\*It is recommended to use mobile phones in good reception conditions to reduce the amount of radiation received (especially in an underground car park, when travelling by train or car...).

\*Indication of good signal reception (e.g. four or five bars displayed on the phone screen).

\*It is recommended to use a hands-free kit and, in this situation, precautions should be taken during a call: keep the phone away from the stomach for pregnant women or the lower abdomen for adolescents.

\*Use a hands-free kit or speakerphone, if suitable for radio equipment.

\*Make sensible use of radio equipment such as mobile phones when used by children and adolescents, for example by avoiding night-time calls and limiting the frequency and duration of calls.<<

### **-Regulatory information**

The following safety approvals and notices apply in specific regions as noted.

### **EU Declaration of Conformity (DoC)**

- Hereby, vivo Mobile Communication Co., Ltd. declares that this wireless device is in compliance with Directive 2014/53/EU.
- The full text of the EU declaration of conformity is available at the following internet address: [www.vivo.com/global/certification](http://www.vivo.com/global/certification)

#### **Notice:**

- This device may be operated in all members states of the EU.
- Observe national and local regulation where the device is used. This device maybe restricted for use,depending on local network.
- **The substances in this device comply with the European Union (EU) RoHS Directive.**

- The operation frequency in 5150-5350MHz of Wi-Fi 5 GHz is restricted to indoor usage only. **This restriction applies** in BE, BG, CZ, DK, DE, EE, IE, EL, ES, FR, HR, IT, CY, LV, LT, LU, HU, MT, NL, AT, PL, PT, RO, SI, SK, FI, SE, NO, IS, LI, CH, TR, UK(NI).
- In accordance with the relevant statutory requirements in UK, the 5150-5350MHz frequency range is restricted to indoor use only in UK.
- Please check Radio Waves Specifications in the Quick Start Guide to see whether this product **supports** 5 GHz Wi-Fi or not.

	UK						
	AT	BE	BG	CH	CY	CZ	DE
	DK	EE	EL	ES	FI	FR	HR
	HU	IE	IS	IT	LT	LI	LU
	LV	MT	NL	NO	PL	PT	RO
SE	SK	TR	SI	UK(NI)			

## Distraction

Using a mobile device to communicate listen to music or watch other media could potentially distract you from performing any activity which requires your full attention. It may also reduce your awareness of the environment around you.

### -Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of mobile phones while driving.

### -Operating machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## **-Walking and Cycling**

Using a mobile device while walking or cycling will reduce your concentration on the environment around you and may increase your risk of an accident.

## **Product Handling**

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, **minimum 0°C and maximum +35°C degrees Celsius**.
- Do not place devices, batteries and chargers in and around heating devices (such as microwave ovens, ovens, radiators, etc.), otherwise it may cause circuit damage, fire or other accidents.

- Please check local regulations for disposal of electronic products.  
Do not carry your phone in your back pocket as it could break when you sit down.

### **-Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or may accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

### **-Demagnetisation**

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your phone. Avoid other magnetic sources as these may cause the internal magnetometer or other sensors to malfunction and provide incorrect data.

### **-Electrostatic discharge (ESD)**

Do not touch the SIM card or memory card's metal connectors.

### **-Power supply**

Do not connect your device to the power supply or switch it on until instructed to do so in the installation instructions.

### **-Antenna**

Do not touch the antenna unnecessarily.

### **-Normal hand-held use position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth or as you would hold a conventional fixed line phone.

### **-Air Bags**

Do not place a phone in the area near or over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

### **-Seizures/Blackouts**

This phone is capable of producing bright flashing lights.

### **-Repetitive Motion Injuries**

To minimise the risk of repetitive strain injury (RSI), when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons or screen lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text
- Take lots of breaks to stretch and relax
- If you continue to have discomfort stop using this device and consult your doctor

### **-Emergency Calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

### **-Loud Noise**



This phone is capable of producing loud noises which may damage your hearing. To prevent possible hearing damage, do not listen at high volume levels for long periods.

### **-Music and video player function**

When listening to pre-recorded music or watching videos on your device, with headphones or earphones at high volumes, you run the risk of permanent damage to your hearing. Even if you are used to listening to music at a high volume and it seems acceptable to you, you still risk damaging your hearing.

Reduce the sound volume to a reasonable level and avoid using headphones for an excessive period of time to avoid hearing damage. Different headphones, earphones or ear buds may deliver a higher or lower volume, at the same volume setting on your device. Always start at a low volume setting.

Do not listen to music or video with headphones while driving, riding, cycling or crossing the road.

Prolonged periods of listening to music, playing games or using other content from your device, at high volume, may lead to hearing damage.

### **-Bright Light**

This phone is capable of producing a flash of light or being used as a torch, do not use it too close to the eyes.

### **-Phone Heating**

Your phone may become warm during charging and during normal use, do not use this phone if it is overheated (showing an overheating warning or feels hot to touch).

## **Electrical Safety**

### **-Accessories**

Use only approved accessories and chargers.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals, charger, device charging point or any electrical contacts on accessories.

Do not touch your device with wet hands.

Do not touch the power cord with wet hands or disconnect the charger by pulling the cord. Doing so may result in electrocution.

### **-Connection to a Car**

Seek professional advice when connecting a physical phone interface to the vehicle electrical system.

### **-Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessory.

Only qualified personnel should service or repair the phone or its accessory.

If your phone or its accessory has been submerged in water or other liquid, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorised service centre.



## **Battery Handling and Safety**

The battery in this device is not user removable.

Do not make any attempt to remove the battery or disassemble the device to access the battery.

Only use the charger supplied, or manufacturer approved replacements intended for use with your device. Using other chargers could be dangerous.

Improper use of your device may result in fire, explosion or other hazards.

If you believe the battery has been damaged, do not use or re-charge the device and take it to an authorised service centre for testing.

Do not puncture or crush the device or allow it to be subjected to any external pressure or force.

Do not use the battery in extremely low air pressure environment, the battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

The battery is not waterproof. Do not use or charge the mobile phone in places with high temperature and humidity, such as kitchen or bathroom.

Do not charge the device for more than 12 consecutive hours.

## **Interference**

All radio equipment may be subject to interference which may affect performance. Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

### **-Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

### **-Hearing Aids**

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

### **-Medical devices**

Please consult your doctor and the medical device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

### **-Hospitals**

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

### **-Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft, if your device offers a 'flight mode' this must be enabled prior to boarding an aircraft.

## Explosive environments

### -Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

### -Blasting Caps and Areas

Turn off your mobile phone or wireless device when in a blasting area or in areas posted turn off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

### -Disposal and Recycling

To dispose of or recycle your device in a safe and appropriate manner, contact your Customer Services centre for information.



### Waste Electrical and Electronic Equipment(WEEE)

This symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life user has the choice to give his product to a competent recycling organization. Proper recycling of your product will protect at human health and the environment.

Information about the consequences of improper handling, accidental breakage damage and improper recycling of the end of life products.

- a) If batteries are not properly disposed of, it can cause harm to human health & to the environment.
- b) Placing of batteries or devices on or in heating devices (such as microwave oven) and improper disposal of batteries may lead to explosion.

## Disclaimer

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