

*Fender*<sup>®</sup>

# TOUR

TRUE WIRELESS IN EAR MONITORS

USER GUIDE

## **QUICK START**

In the box

Product overview

Pairing

Fit

Charging

Fender® TWS APP

## **DETAILS**

Turning On/Off

Tap Controls – Music & Calls

Troubleshooting

Specifications

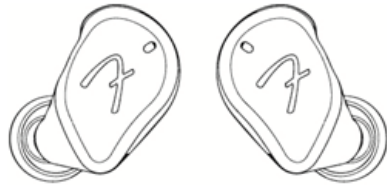
Care and maintenance

Safety

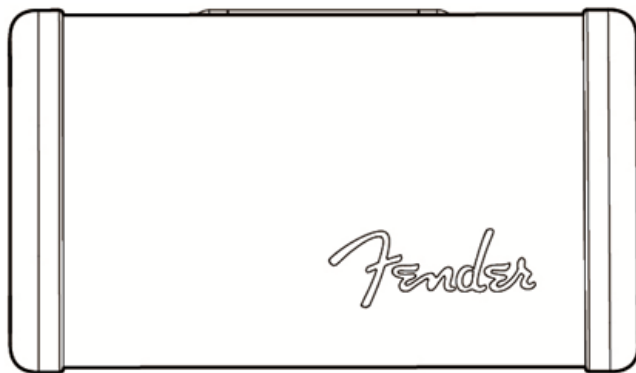
Waterproof

Warranty

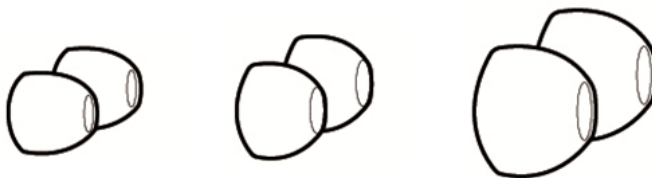
# IN THE BOX



Fender Wireless Earbuds



Charging Case



Silicone Eargels (Size S/L/M)

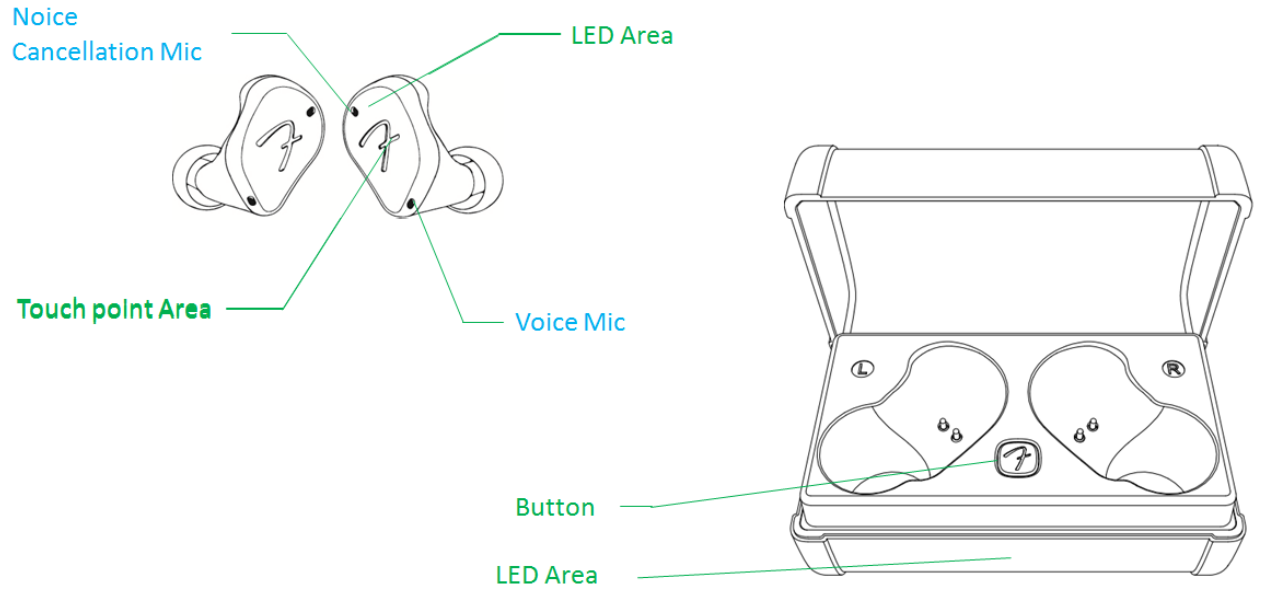


Charging Case Strap



USB Charging Cable

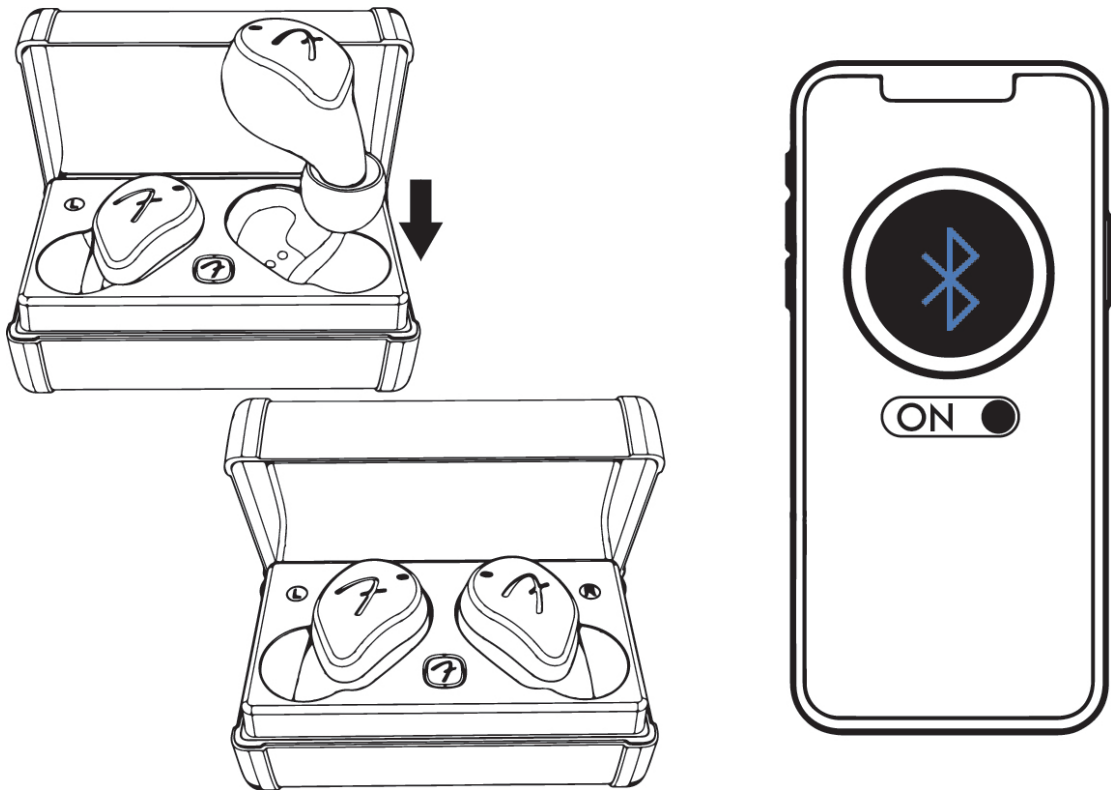
# PRODUCT OVERVIEW



## PAIRING

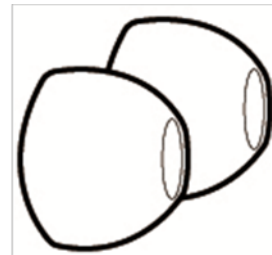
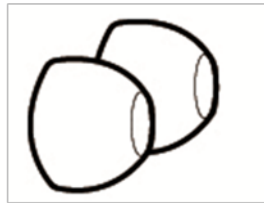
To pair to a Bluetooth audio device

- 1, Start with the TWS inside the charging case with the lid closed.
- 2, Open the charging case, press and hold the case button until the LED on the charging case blinks blue and green, the TWS LED blinks green.
- 3, On your Bluetooth audio device, go to Bluetooth settings and select “Fender Tour L”. Once connected, the TWS LED will turn off.



## FIT

- Your Fender Tour TWS come factory fitted with S/M/L three sized tips.
- Fit the TWS snugly within your ears so that they are completely sealed.
- To achieve the most comfortable fit and sound for your TWS, take time to test out the various tip sizes to find the best fitting size. It is normal to use differently sized tips in each ear.



Silicone Eartips (Size S/L/M)

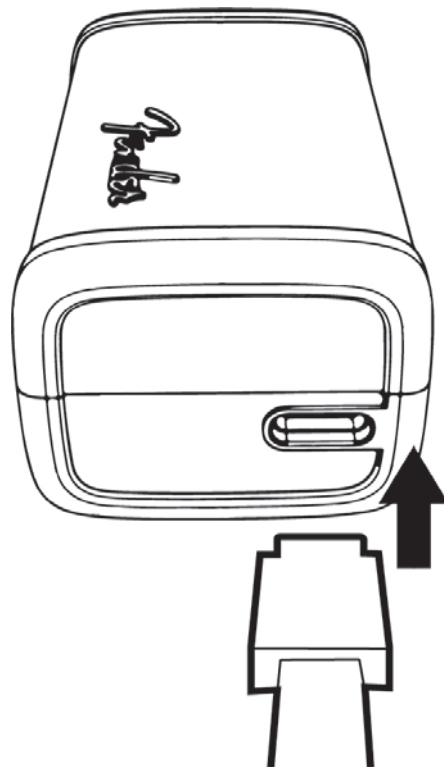
## CHARGING – TWS

- The Fender® Tour is capable of 5 hours of playback when fully charged. The charging case gives you 4 additional recharge cycles or 20 hours additional playback.\*
- The TWS will start charging once they are placed into the charging case and the lid closed. The charging case LED will indicate the charging status:
  - ◆ Charging: Solid red light on case.
  - ◆ Fully charged: Solid green light on case.
- Quick-charge feature: A 15 minute charge will provide up to 1 hour of playback\*. A full charge of the earbuds can take up to 2 hours when charging from a discharged state.

\*The specifications are acquired from laboratory tested data. The playback time, tested under the laboratory condition of AAC format and 50% volume, may vary with different device setting, environments, usage and other factors.

## CHARGING - CASE

- Close the lid and attach the USB-C charging cable to the charging case.
- The case LED will indicate the charging status:
  - LED is solid red = Charging
  - LED is solid green = Fully charged

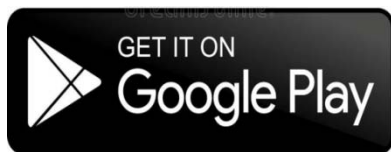




- Fender® TWS APP

The Fender® TWS App lets you do the following:

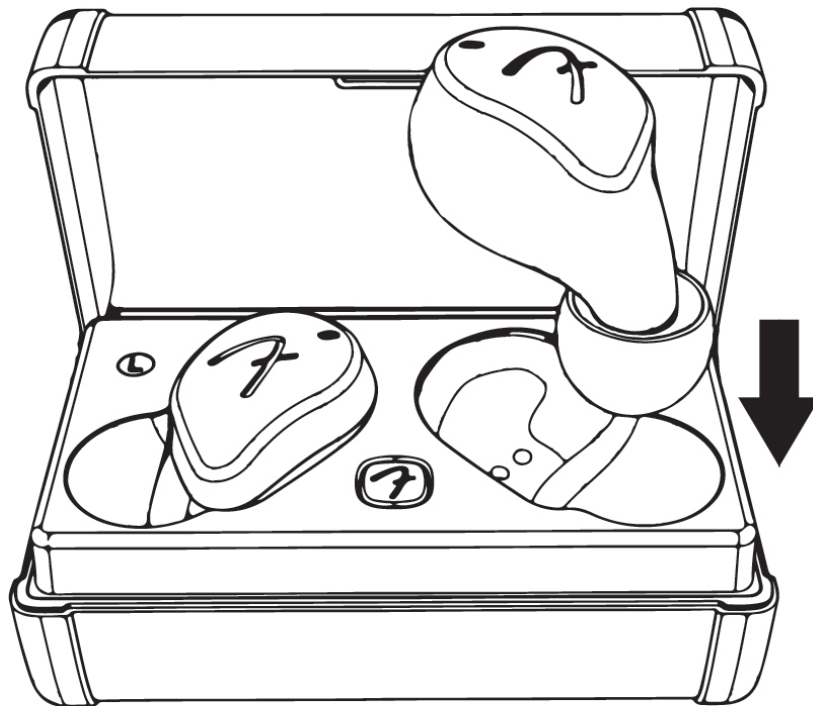
- Customize the sound profile of your Tour TWS.
- Update your earbuds when new features and improvements are available.



## DETAILS – Turning ON / OFF

### AUTO POWER ON/OFF

- Turn OFF - Placing your earbuds into the charging case will automatically turn them off.
- Turn ON - Opening the charging case will automatically turn them on.
- The TWS will automatically power off after 15 minutes when not in use.



# DETAILS – Controls: Music & Calls



Tap



Double tap



Triple tap



Long press

## MUSIC PLAYBACK

## CALLS

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RIGHT TWS: Increase volume

-

LEFT TWS: Decrease volume

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Play / Pause music

Answer / End call

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RIGHT TWS: Voice assistant

-

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RIGHT TWS: Next track

Reject call

LEFT TWS: Previous track

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## TROUBLESHOOTING

- Soft reset: If your TWS are not responding or connecting intermittently, place them in the charging case, close the lid for at least 5 seconds and plug the case into charge. This will turn the TWS off and perform a soft reset.
- Factory reset: If that does not resolve the issue, we recommend resetting the TWS to their original factory settings. Before starting this process please “FORGET” or “REMOVE” your Fender® Tour device from the Bluetooth menu on all your connected audio devices.
  - Place both TWS in the charging case and close the lid.
  - Open the charging case, press & hold the case button until the case LED starts blinking green (about 8-12 seconds)
  - Release the button, close the case and wait for 5 seconds.
  - The Tour has been reset and is ready to pair.

# SPECIFICATIONS

Bluetooth	5.0
Codec	Qualcomm® aptX™ /SBC
Driver type	Custom 7mm Dynamic Driver
Sensitivity	110 ± 3 dB at 1 kHz
Frequency range	20 Hz-20 kHz
Effective range	10m (30 feet)
Water resistance	IPX4
Playtime	5h*
Charging time	2 hours
Quick charge	15 min = 1 hour play time

\*The specifications are acquired from laboratory tested data.

The playback time, tested under the laboratory condition of AAC format and 50% volume, may vary with different device setting, environments, usage and other factors.

## CARE AND MAINTENANCE

- Clean TWS regularly of dirt and wax build up. To clean, remove ear tips from TWS, then gently wipe away dust and oil with a dry cloth. Check that there is no blockage in the sound canal before reattaching ear tips.
- Check to make sure the TWS are dry before charging them.

# SAFETY

## Warning

- Due to the noise isolating properties of these TWS, do not use while driving, riding a bike or where vehicular traffic is present, or in any other activity where failure to hear surrounding sounds could be dangerous.
- Listening at high volume levels can lead to permanent hearing damage. Always turn the volume down before use.
- Never disassemble the Fender Tour or replace the batteries. There are no user-serviceable parts inside.
- Do not expose the Fender Tour to temperatures below 32°F (0°C) or to temperatures above 113°F (45°C) .
- Do not use the Fender Tour in a thunderstorm storm. This could prevent the product from working properly, and also increase your chance of being electrically shocked.
- Do not expose batteries or battery packs to excessive heat such as sunshine, fire or the like.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Leaving battery in an extremely high temperature surrounding environment or extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

## WATERPROOF

- The Fender® Tour features an IPX4 waterproof rating. The Tour TWS is designed to handle sweat, rain and general forms of exercise.
- The Fender® Tour TWS are not designed for swimming, showering or exposure to pool or ocean water.
- The charging case is not water resistant, so please ensure your earbuds are completely dry before charging.



## WEEE

The product bears the selective sorting symbol for Waste electronic equipment(WEEE).This means that this product must be handled pursuant to European directive 2014/53/EU in order to be recycled or dismantled to minimize its impact on the environment.

User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

Electrical and electronic equipment,parts and batteries marked with this symbol must not be disposed of with normal household wastage,it must be collected and disposed of separately to protect the environment.



## CE

- Use the Fender Tour TWS in the environment with the temperature between 0°C and 45°C, otherwise, it may be damaged.
- For Battery, risk of explosion battery is replaced by and incorrect type, dispose of used batteries according to the instructions.
- To prevent possible hearing damage do not listen at high volume levels for long periods.



## FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following

measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## TELEC

You could find out the TELEC certificate information from the charging case.

## WARRANTY

- For the current warranty, care and maintenance details, please visit our website at [www.riffsound.com](http://www.riffsound.com) or contact your local Fender Consumer Electronics distributor.
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- Android is a trademark of Google Inc. in the United States and other countries.
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# Fender Musical Instruments Corporation

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Made in China

FCC ID: 2AXKN-TOUR



As the sample is too small, the product name, trademark, model,  
MIC ID and LOGO are printed on the outer package.