JD Drive User Manual

USB Lightning Flash Drive

For iPhone, iPad, iPod and Computers

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1. Warm Tips

1. Please Make Sure Apple device has Sufficient Power before using this Photo Stick for Backup or other operation.

2. Please Do Not Remove the Photo Stick from Apple device when it's working.

3. Transfer file needs a lot of power from Apple device. Hot shutdown may cause transfer failed or damaged.

2. Foreword

Thanks for choosing JD Drive. Please carefully read this User Manual, which will help you to use the flash drive easier. If any questions, please contact our customer support via Email:

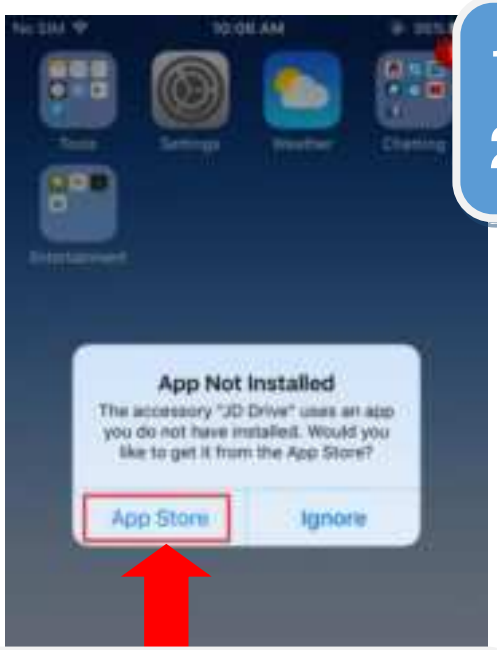
doralin147@gmail.com

3 APP Installation & Main Interface

3.1 APP Installation

When Plugging the JD Flash Drive into your Apple device for the first time, there will be installation message pop-up. Please click "App Store" to download and install. You also can download the app from the App Store directly. Search for "JD Drive". (Please Note: search from

APP Store, not Apple Store)



Click "App Store"

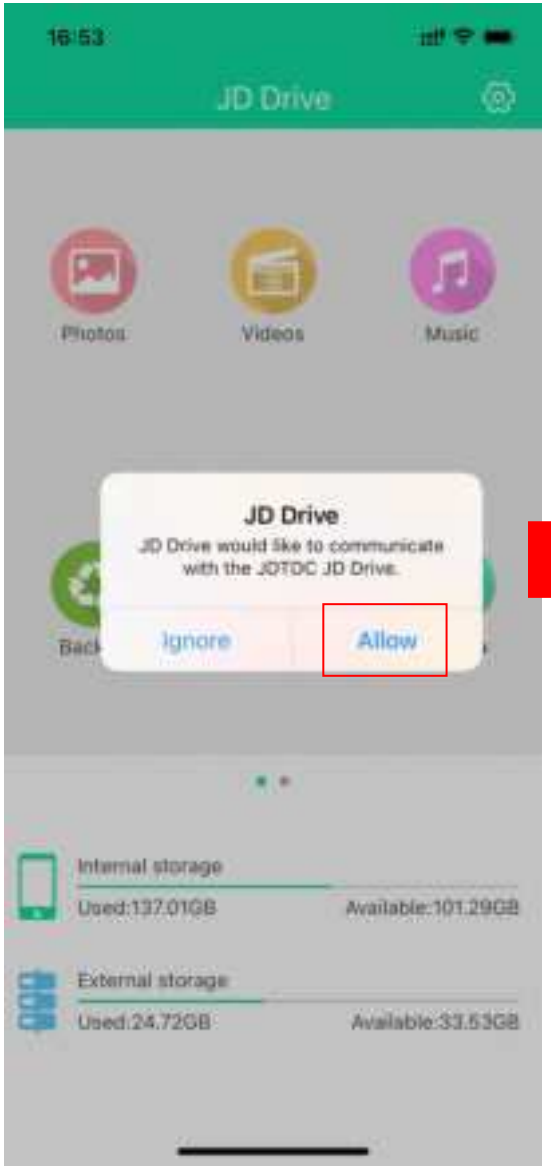
1. Search for "JD Drive"
2. Click to download

Click "App Store"

NOTES:

It is normal to receive the following message when the JD Drive connected to your iPhone or iPad. JD Drive is an Apple MFi certified product and this message is required for any external device to iPhone or iPad according to Apple’s Rules.

Please click Allow to go ahead.

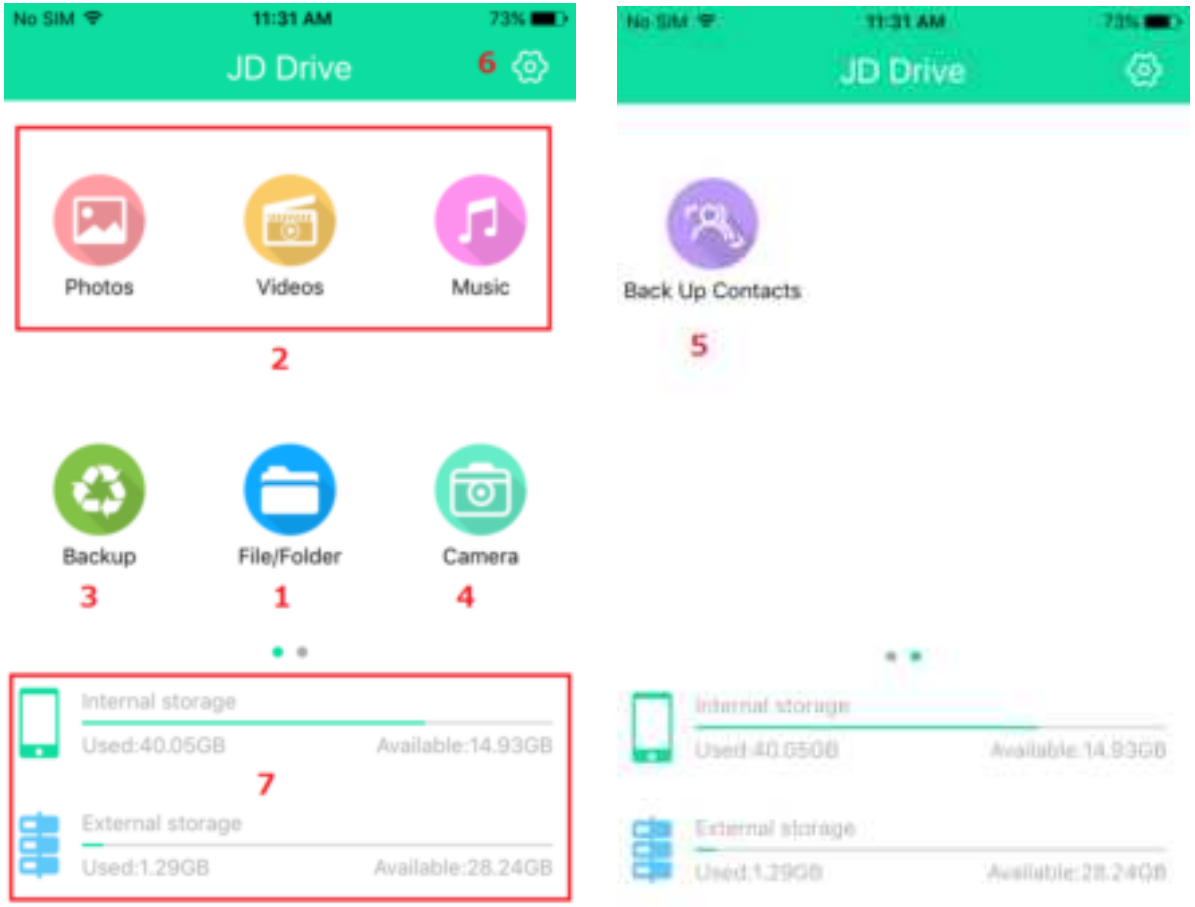


The content of the pop-up window:

JD Drive would like to communicate with the JDTDC JD Drive.

Click "Allow"

3.2 Main Interface



① **File/Folder**

Create new folder, Sort browsing, open, copy to, delete, share, rename

② **Classification Management**

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music.

③ **Backup**

You can back up the photos and videos

in the iPhone Album.

④ **In-App Camera**

Taking photos or videos and store into this USB Flash Drive directly.

⑤ **Back Up Contacts**

You can backup Contacts of the iPhone.

⑥ **Settings**

You can Clear Cache, set App Language, Set Disk Folder Encryption,

Third-party open setting, format USB Flash Drive (only 128GB is supported to format from iPhone), Backup Setting, etc.

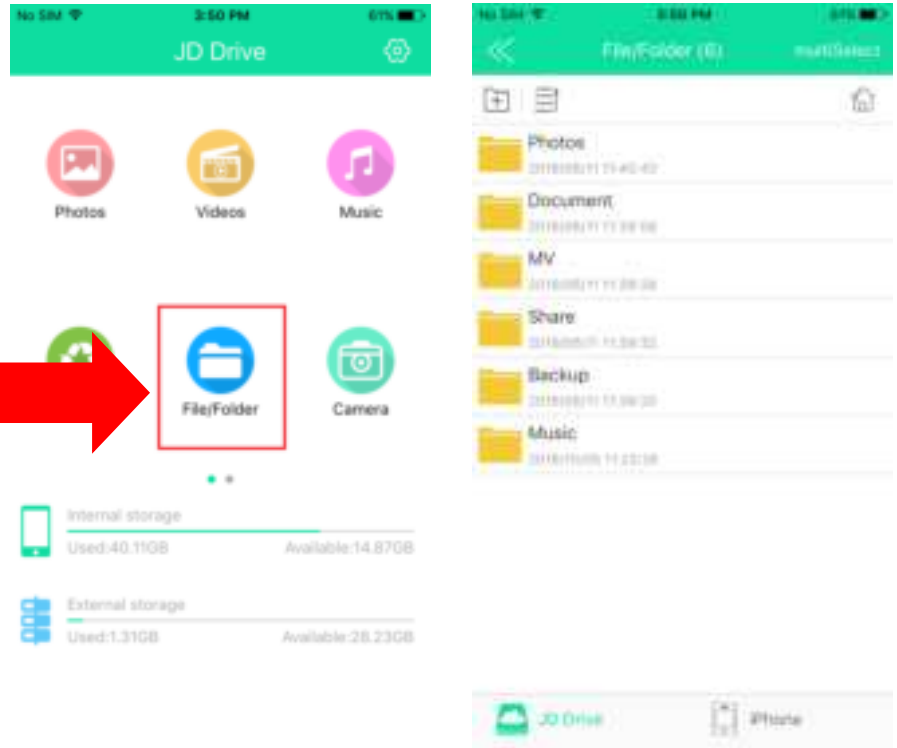
⑦ **Display the Storage Status of Internal storage and External storage**

4 File/Folder (File Management)

Main Interface ---> Single Click

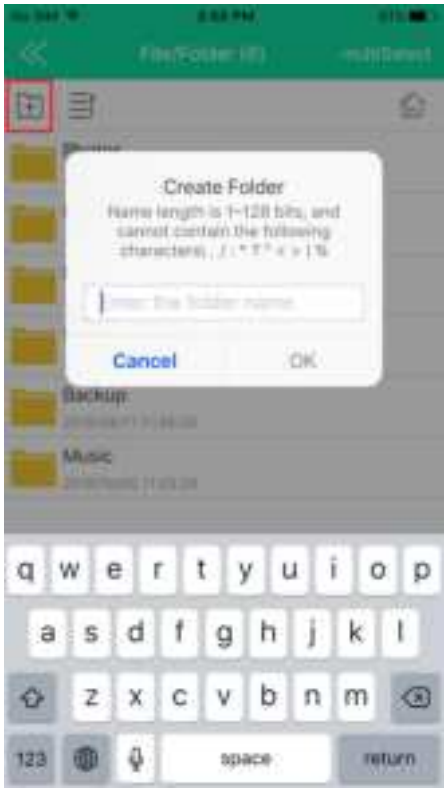
File/Folder ---> File Management

Single Click "File/Folder"



① Create New Folder

File/Folder ---> Single Click ---> Pop-up "Create Folder" interface



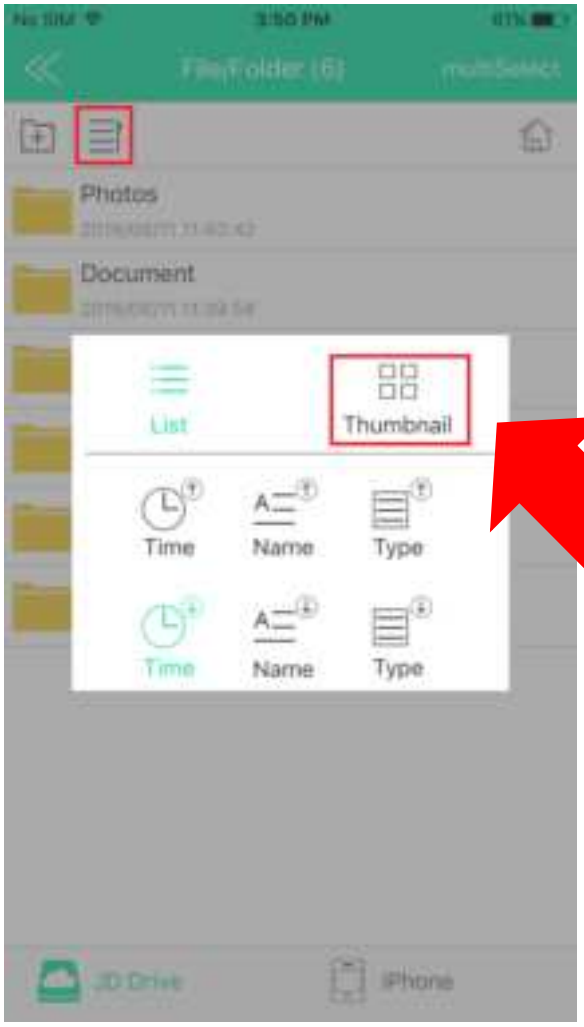
Pop-up "Create Folder" interface

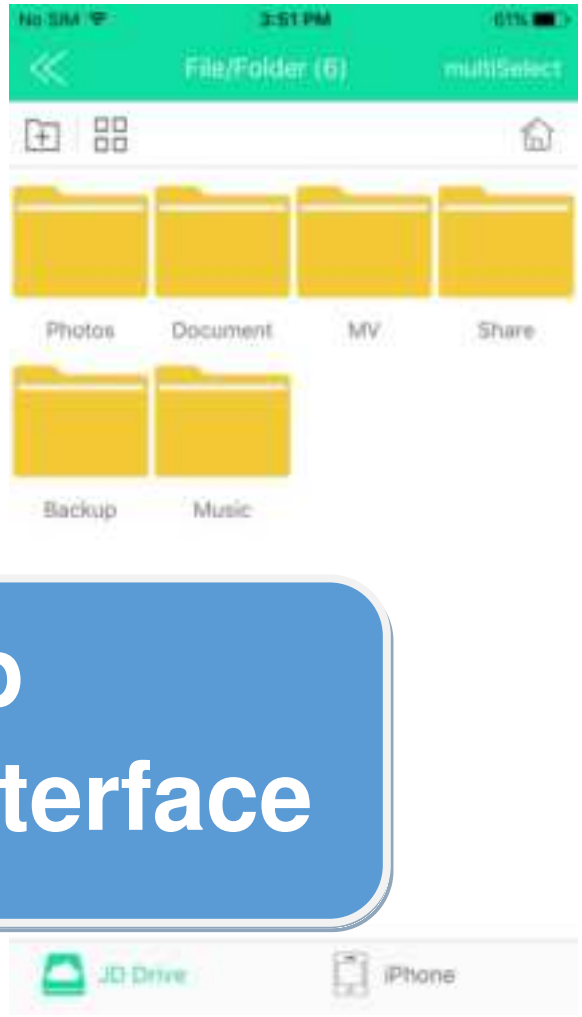
Enter folder name

② **Sort Selection**

File/Folder ---> Single Click --->

Pop-up Sort interface---> With Ascending/Descending Display of Time/Name/Type and Thumbnail for your choice



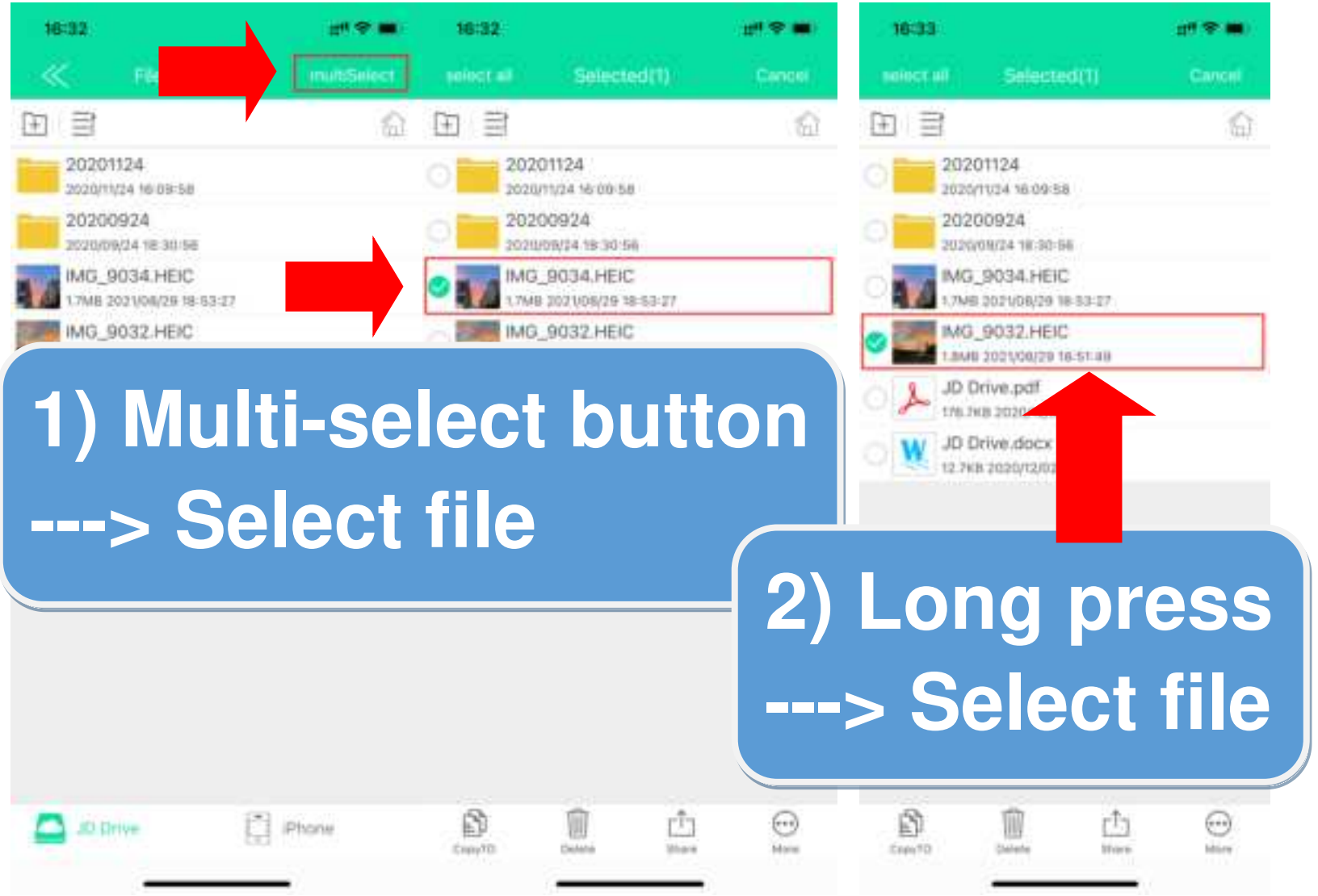


Pop-up Sort interface

③ **Select File**

1) Multi-select button---> Select file

2) Long press---> Select file


1) Multi-select button
---> Select file
2) Long press
---> Select file

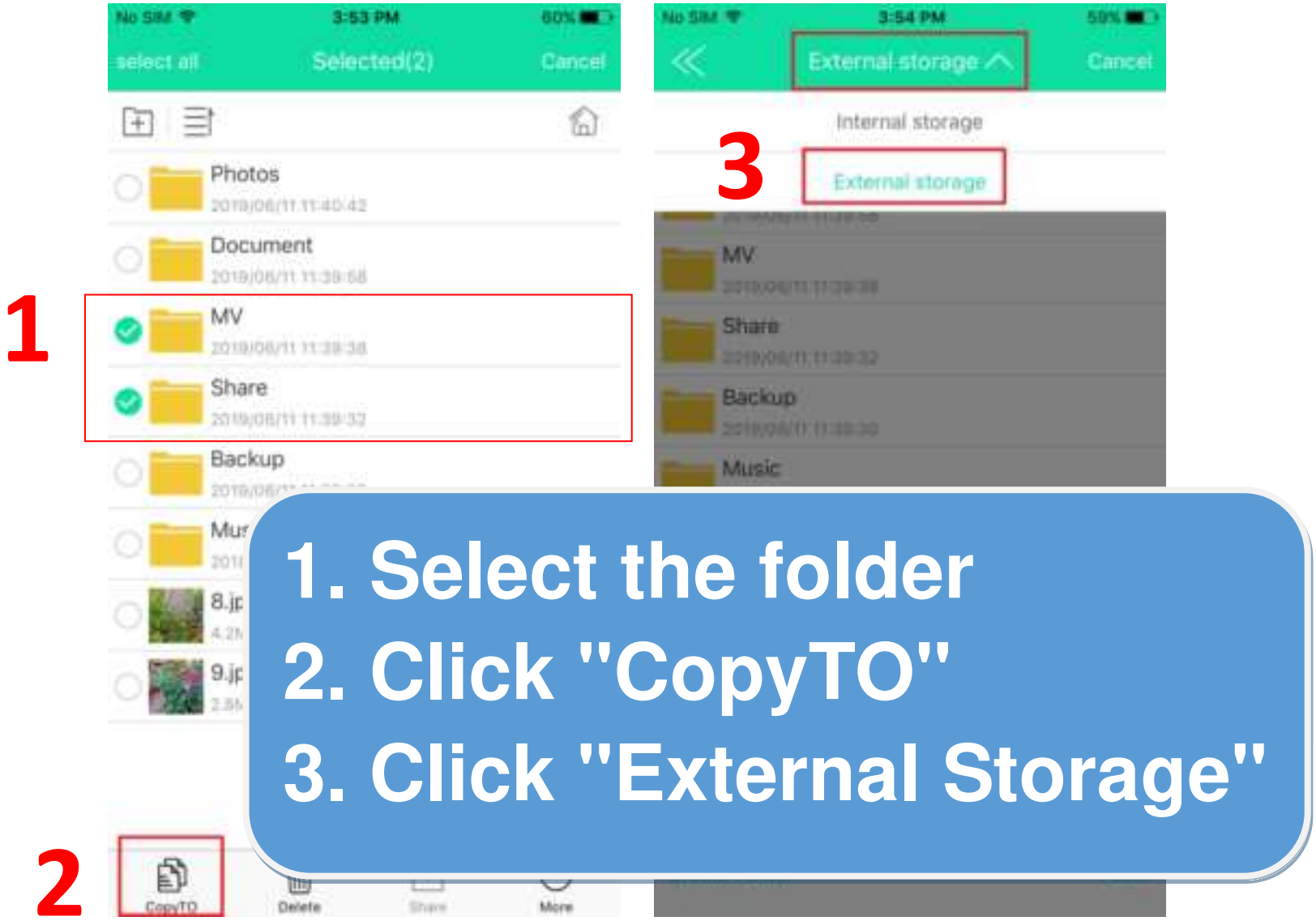
④ **Copy**

Select ---> Single click "Copy To"---> Pop-up the choices which can copy to ---> Pull down the arrow to select Internal storage or External storage

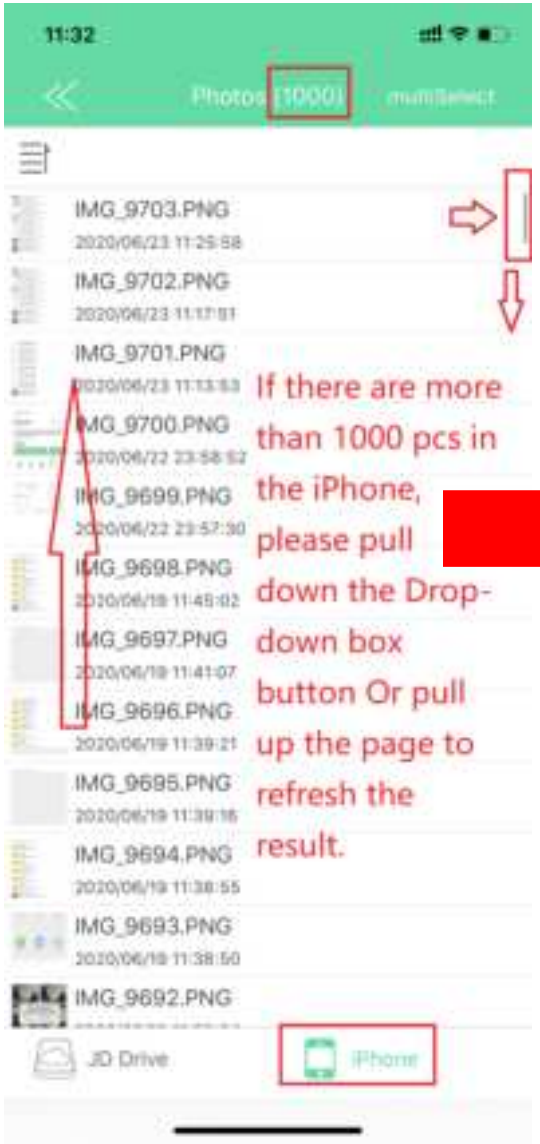
NOTE: According to Apple’s rules, the internal storage only displays 1000 photos each page each time. If there are more than 1000 photos, even if you select

all, it only displays 1000 photos. In this situation, please scroll up the page or pull down the Drop-down box button to refresh the display. Then increasing by a multiple of 1000, all of your photos will be pulled to the end display.

The external storage displays 499 pcs, please scroll up to refresh the display in the same way.


No SIM
3:53 PM
60%
select all
Selected(2)
Cancel
Photos
Document
MV
Share
Backup
1
2
CopyTO
Delete
Share
More
No SIM
3:54 PM
59%
External storage
Cancel
Internal storage
External storage
3
MV
Share
Backup
Music
1. Select the folder
2. Click "CopyTO"
3. Click "External Storage"

If there are more than 499 pcs in the JD Drive, please scroll up the Drop-down box button Or scroll up the page to refresh the result.

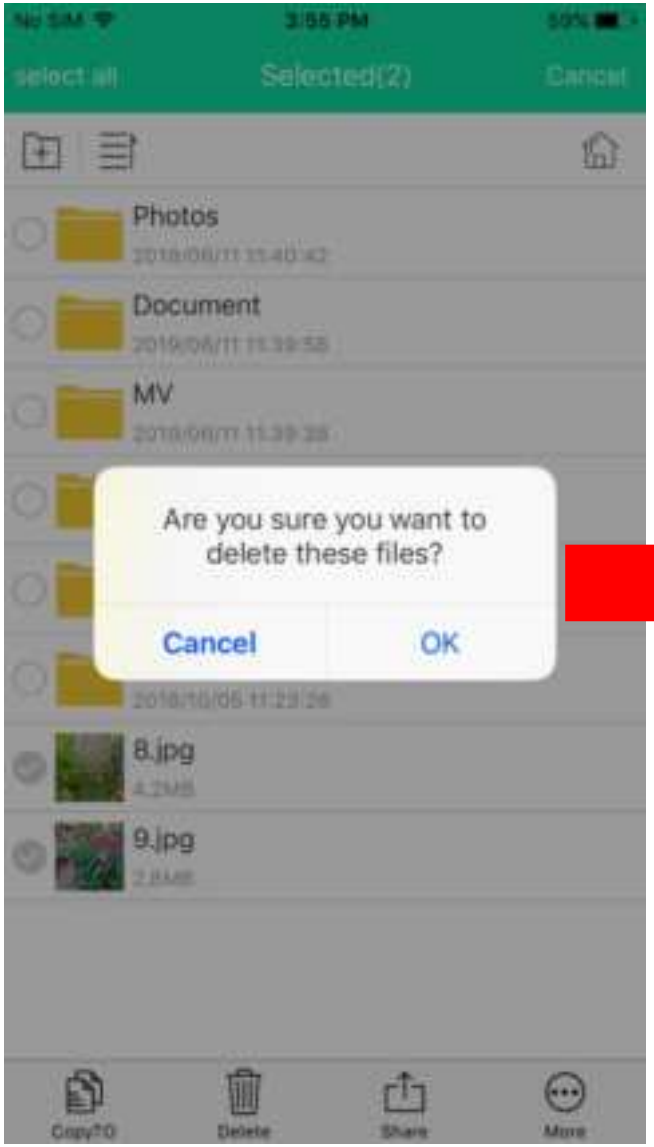


If there are more than 499 pcs in the iPhone, please scroll up the Drop-down box button Or scroll up the page to refresh the result.

⑤ **Delete**

Select ---> single click Delete ---> Pop-up the following message, OK means delete, Cancel means do not delete.

NOTE: Manually transfer or deletion may not be 100% completed even though you choose Select All. If you need to delete more than 499 pcs, please pull down to refresh the display first.



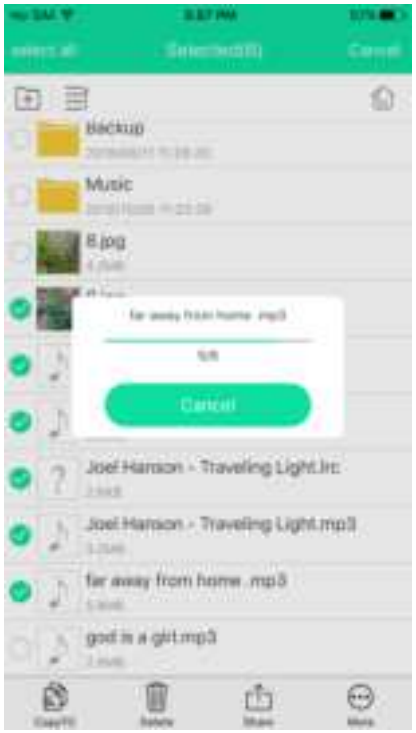
The content of the pop-up window:

Are you sure you want to delete these files?

Click "OK"

⑥ Share

Select ---> Single Click Share ---> Pop-up AirDrop message as the following:



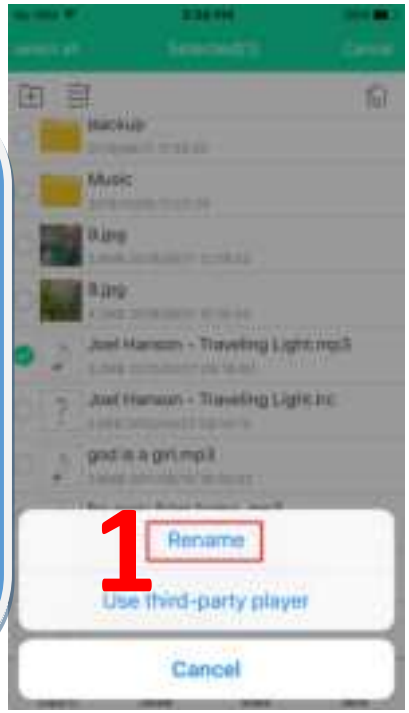
AirDrop. Tap to turn on Wi-Fi and Bluetooth to share with AirDrop.

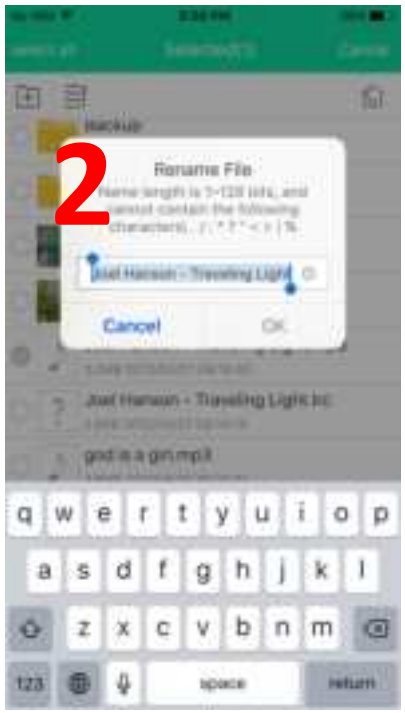
⑦ More (Rename)

Select ---> More ---> Rename ---> Pop-up the Rename interface

1. Click Rename

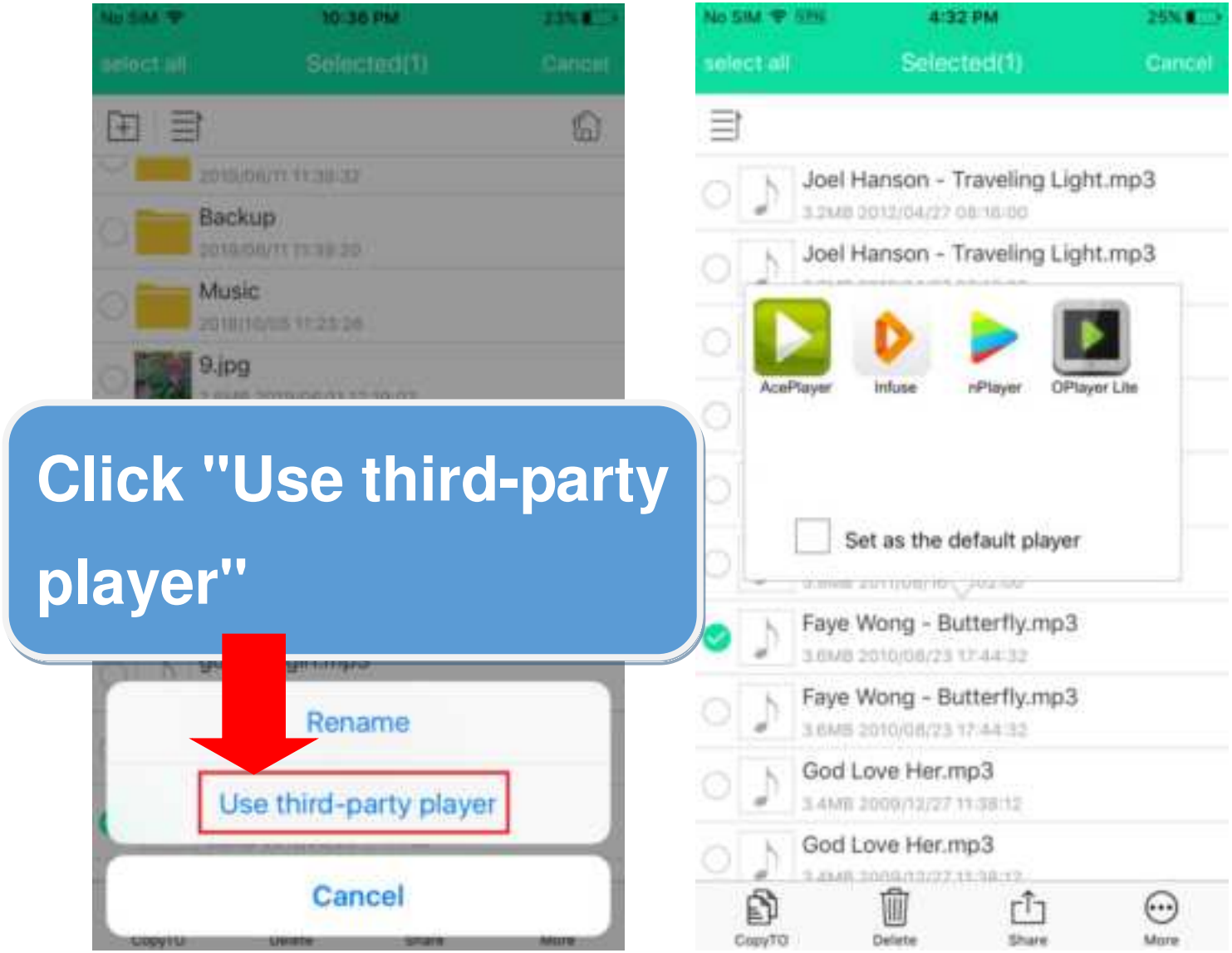
2. Enter the new file name in the rename window



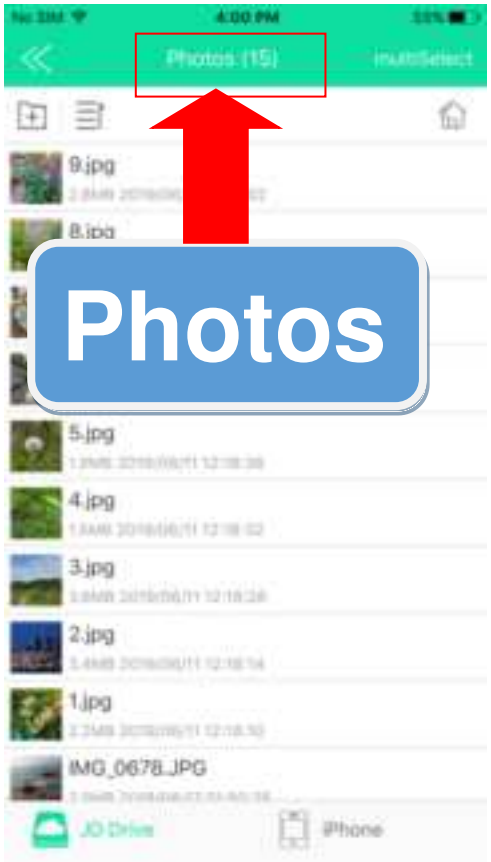


⑨ More (Use third-party player)

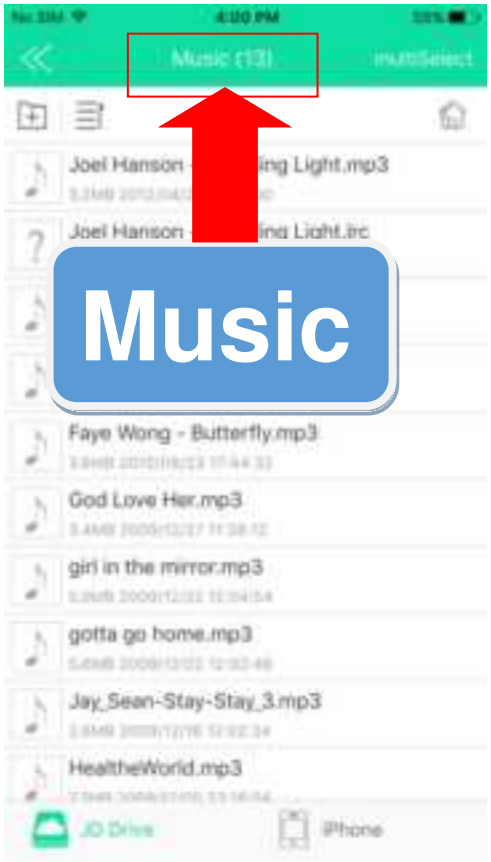
Select video file ---> single click More ---> Select Use third-party player (please download the third-party player before using)


Click "Use third-party player"
select all
Selected(1)
Cancel
Backup
Music
9.jpg
Rename
Use third-party player
Cancel
Joel Hanson - Traveling Light.mp3
AcePlayer
Infuse
nPlayer
OPlayer Lite
Set as the default player
Faye Wong - Butterfly.mp3
God Love Her.mp3
CopyTO
Delete
Share
More

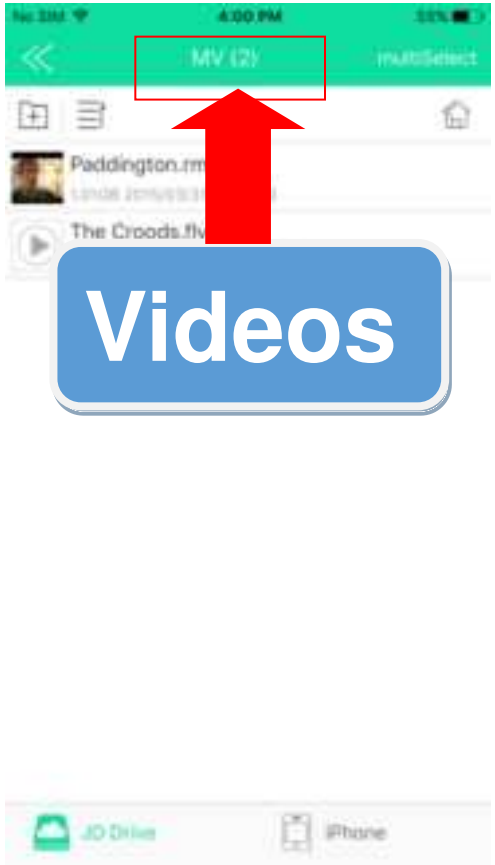
5 Classification Management



Photos



Music



Videos

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music. Please refer the File Management for basic operations.

6 Backup

NOTE: Need Sufficient Battery 80% at least.

Single click Backup ---> Enter into the backup subdirectory

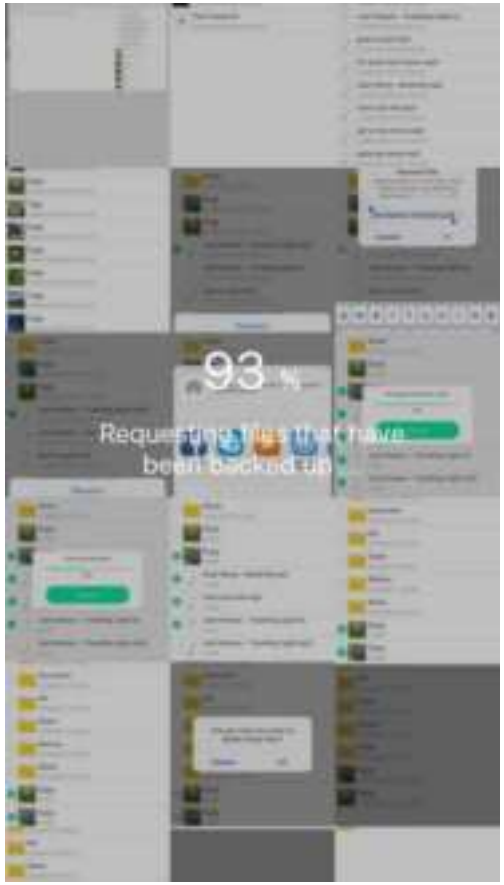
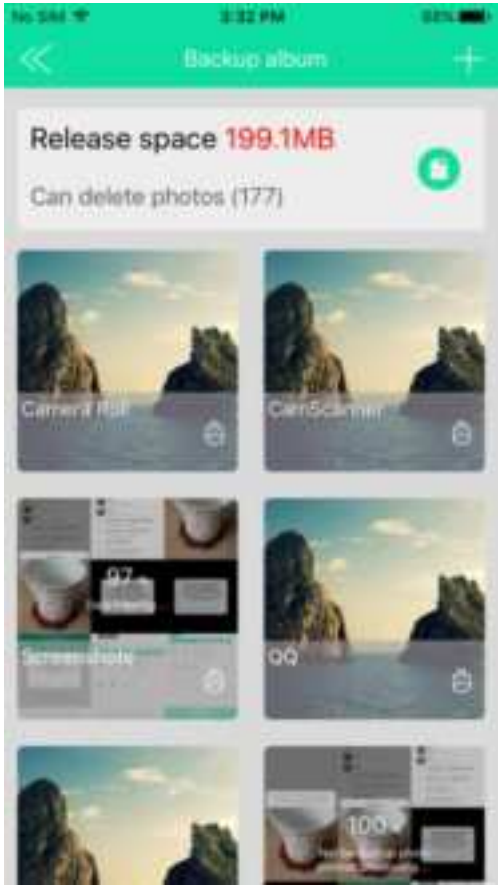
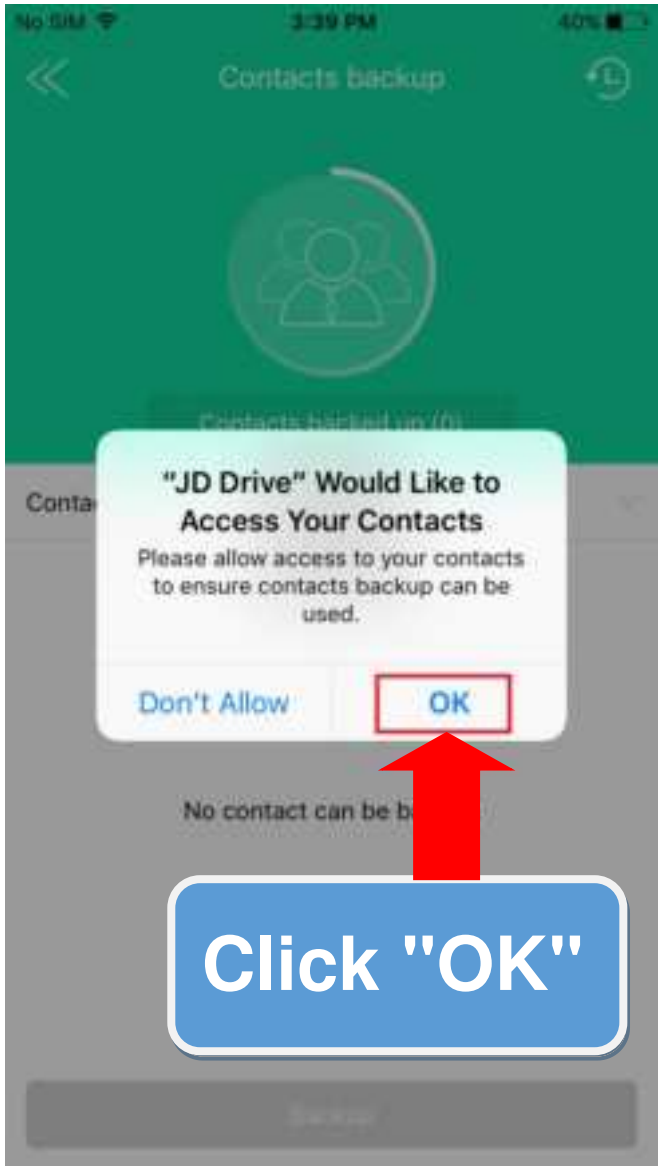

93 %

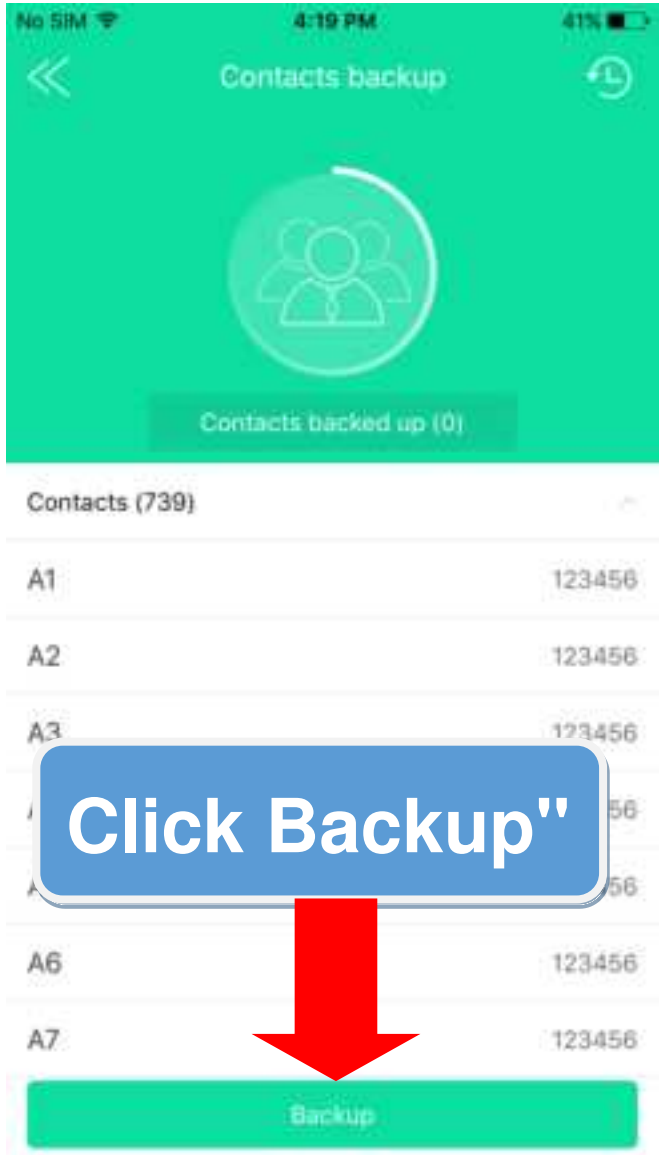
Photo not backed up
d wonderful moments(1706)
Backup all
Backup all(1706)


Backup album
Release space 199.1MB
Can delete photos (177)

6.1 Back Up Contacts

Click Back Up Contacts ---> Pop-up message ---> Select OK to go to the next interface


Contacts backup
"JD Drive" Would Like to Access Your Contacts
Please allow access to your contacts to ensure contacts backup can be used.
Don't Allow
OK
Click "OK"


Contacts backup
Contacts backed up (0)
Contacts (739)
A1 123456
A2 123456
A6 123456
A7 123456
Backup
Click Backup"

6.2 Transfer iPhone Contacts from iPhone A to iPhone B

Click the icon in the upper right corner --->Click "Recycle Bin"---> Select A iPhone "Contacts.vcf"--->select all--->Reduction

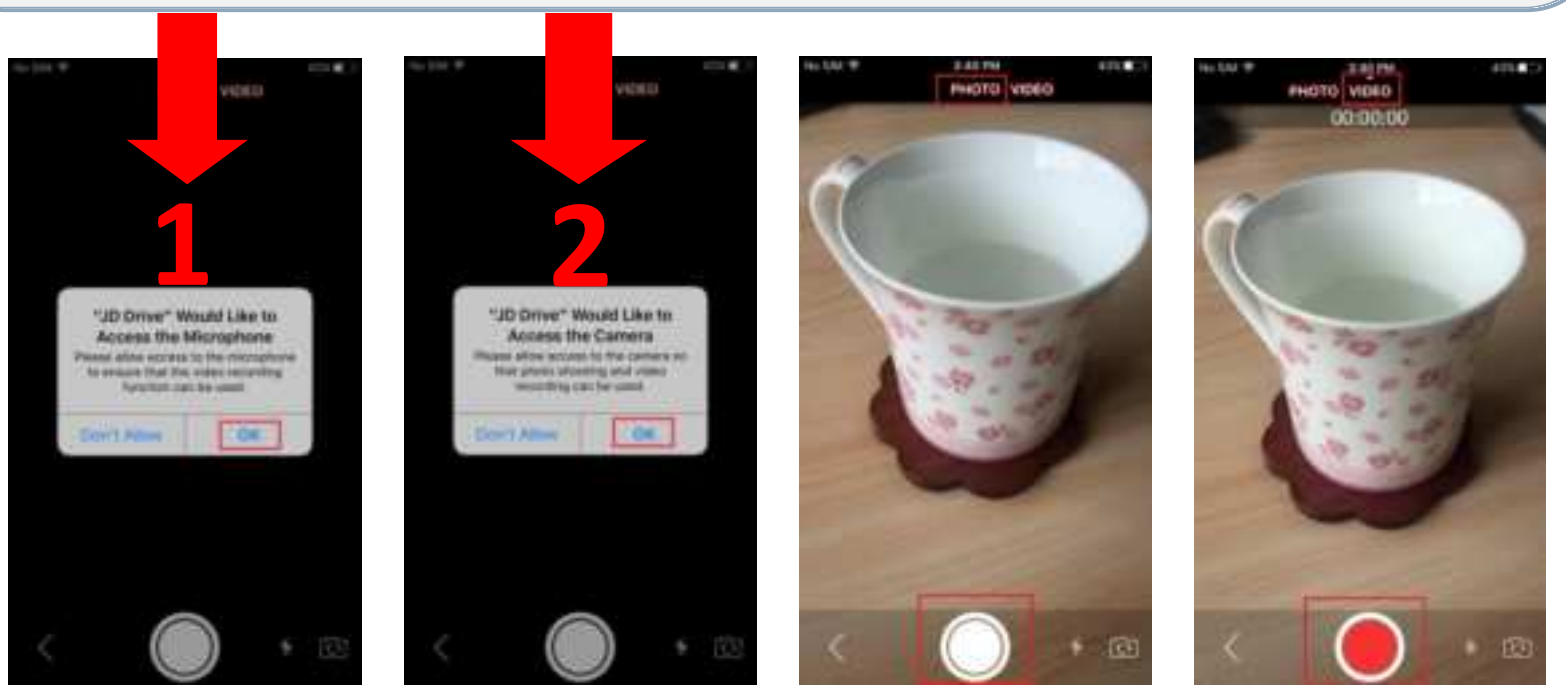
12:04
Contacts backup
1
09:19
Recycle Bin
2
09:20
Recycle Bin
Linley's iPhone_Contacts.vcf
3
Contacts (0)
1. Click
2. Click "Recycle Bin"
3. Click "Contacts.vcf"
Reduction
Delete

12:04
Recycle Bin
select all
1
555
ccc
C3
333
A3
1111
666
B2
D2
888
123456
Reduction
Delete
12:06
Recycle Bin
unselect all
2
1. Click "select all"
2. Click "Reduction"

7 In-App Camera

Click Camera ---> Pop-up message ---> Select OK to go to the next Taking Photo/Video interface ---> Upload the video to the USB flash drive while recording, which greatly improves the recording storage time.

"JD Drive" Would Like to Access the Microphone and Camera Click "OK"

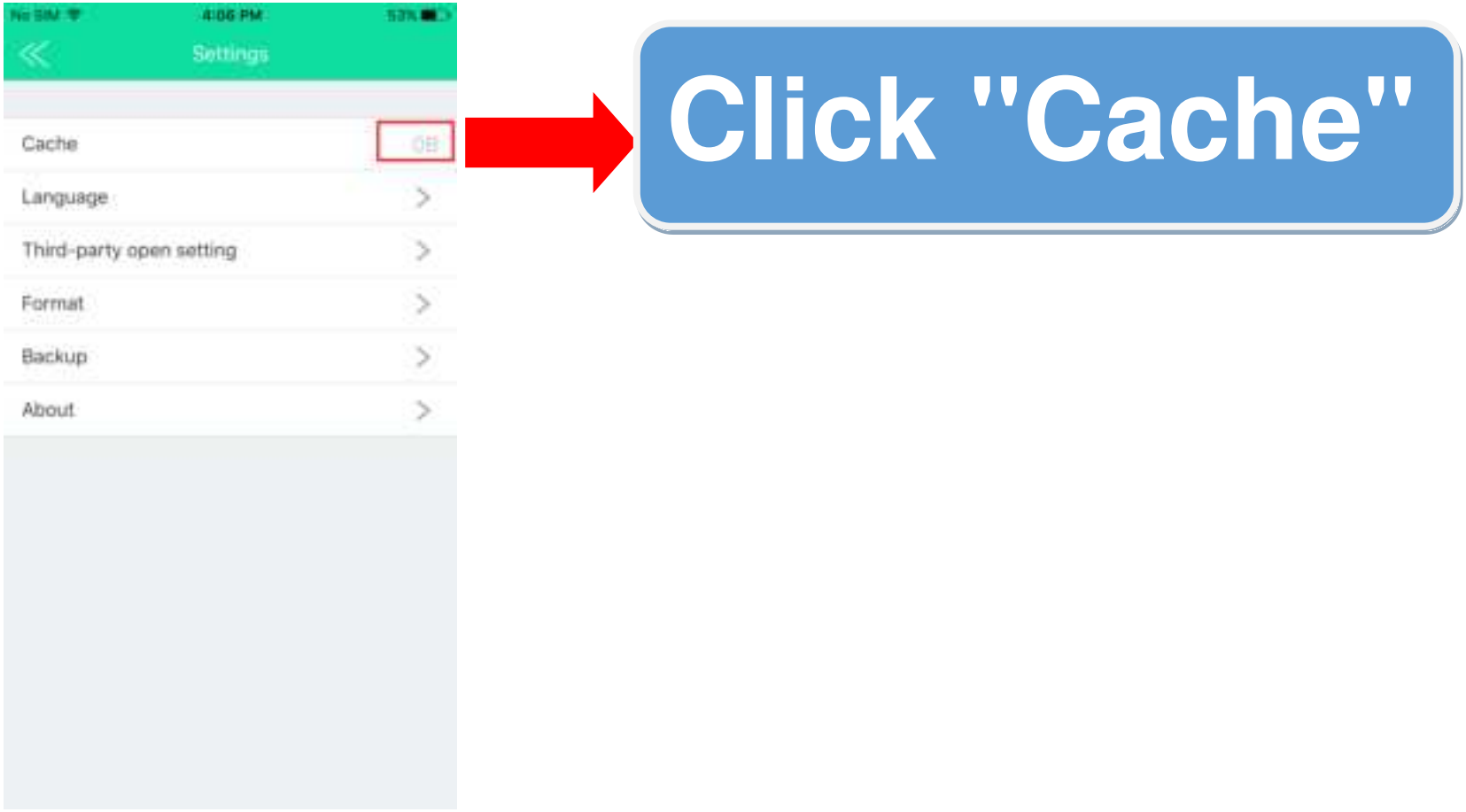


8 Settings

Settings
1. Cache
2. Language
3. Third-party Open setting
4. Format
5. Backup
6. About

8.1 Clear Cache

Click Cache to clear the cache



8.2 Setting Language

Select the Language you want to use, then back to the last step, the Language would be changed accordingly.

Setting "Language"

8.3 Disk Folder Encryption

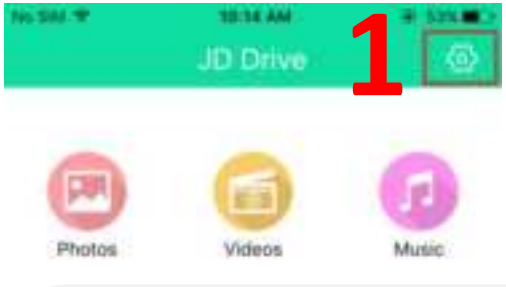
8.3.1 Set Password

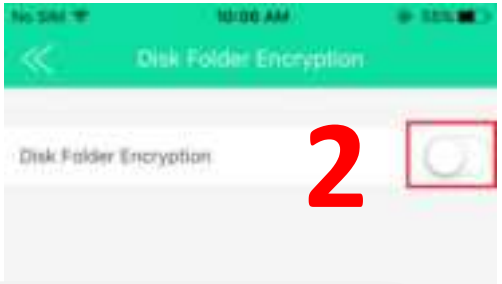
Settings ---> Disk Folder Encryption ---

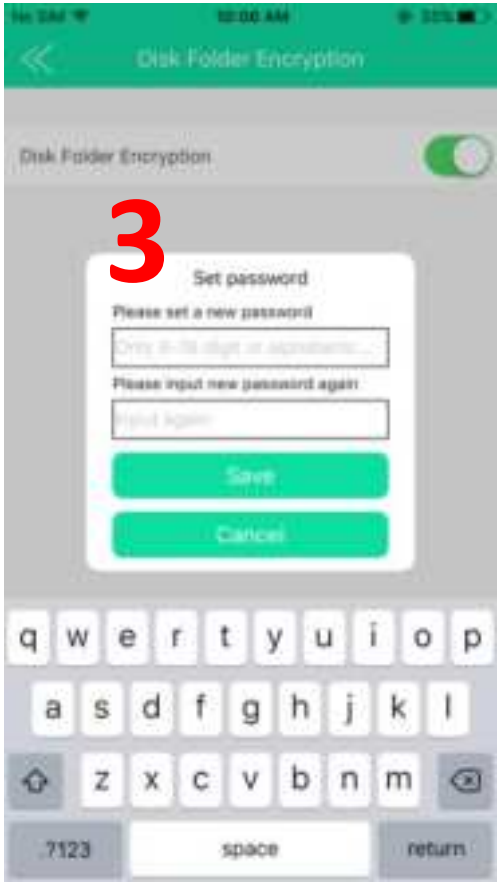
Turn on the Disk Folder Encryption --->

Set Password

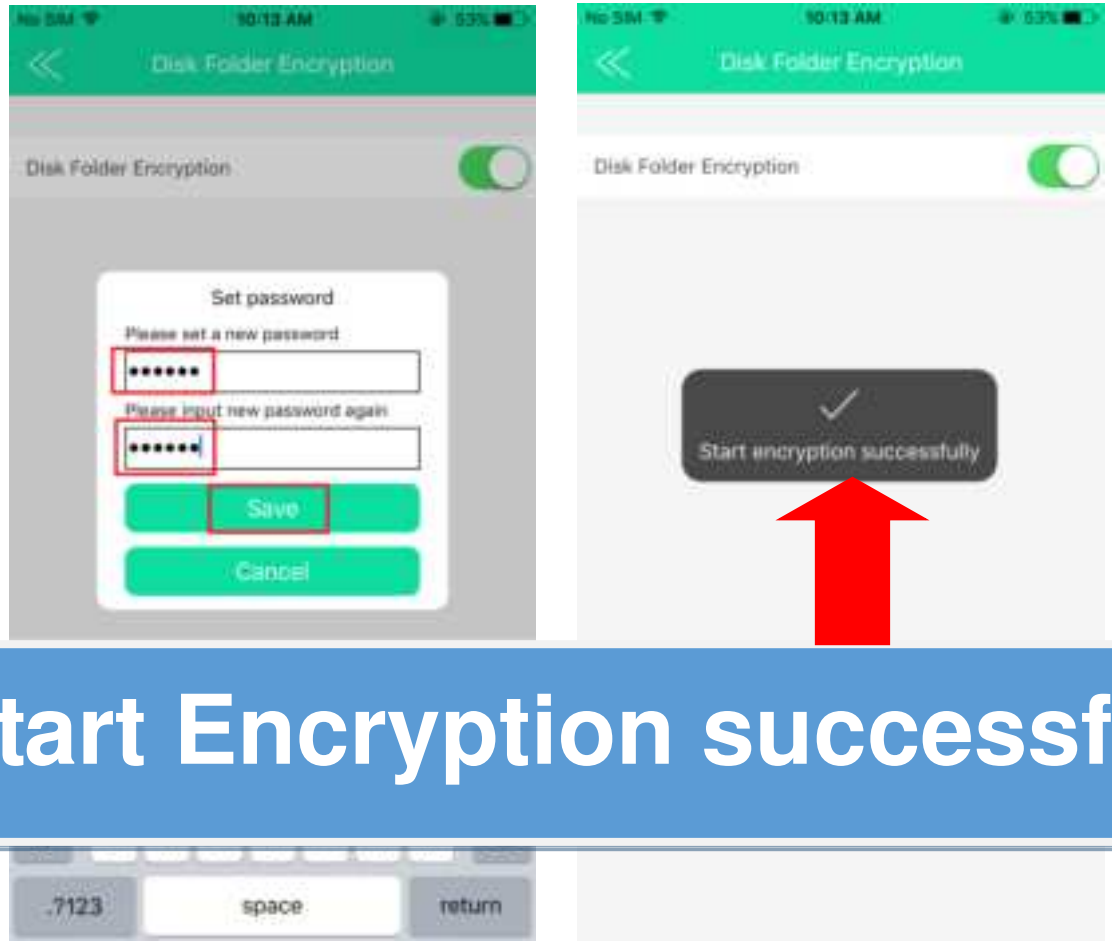
NOTE: Please do keep the password well. If the password is forgotten, the only solution is formatting the JD Drive. And all your data in the drive will be erased.







1. Click
2. Turn on the Disk Folder Encryption
3. Set Password



Start Encryption successfully

8.3.2 Encrypt the File

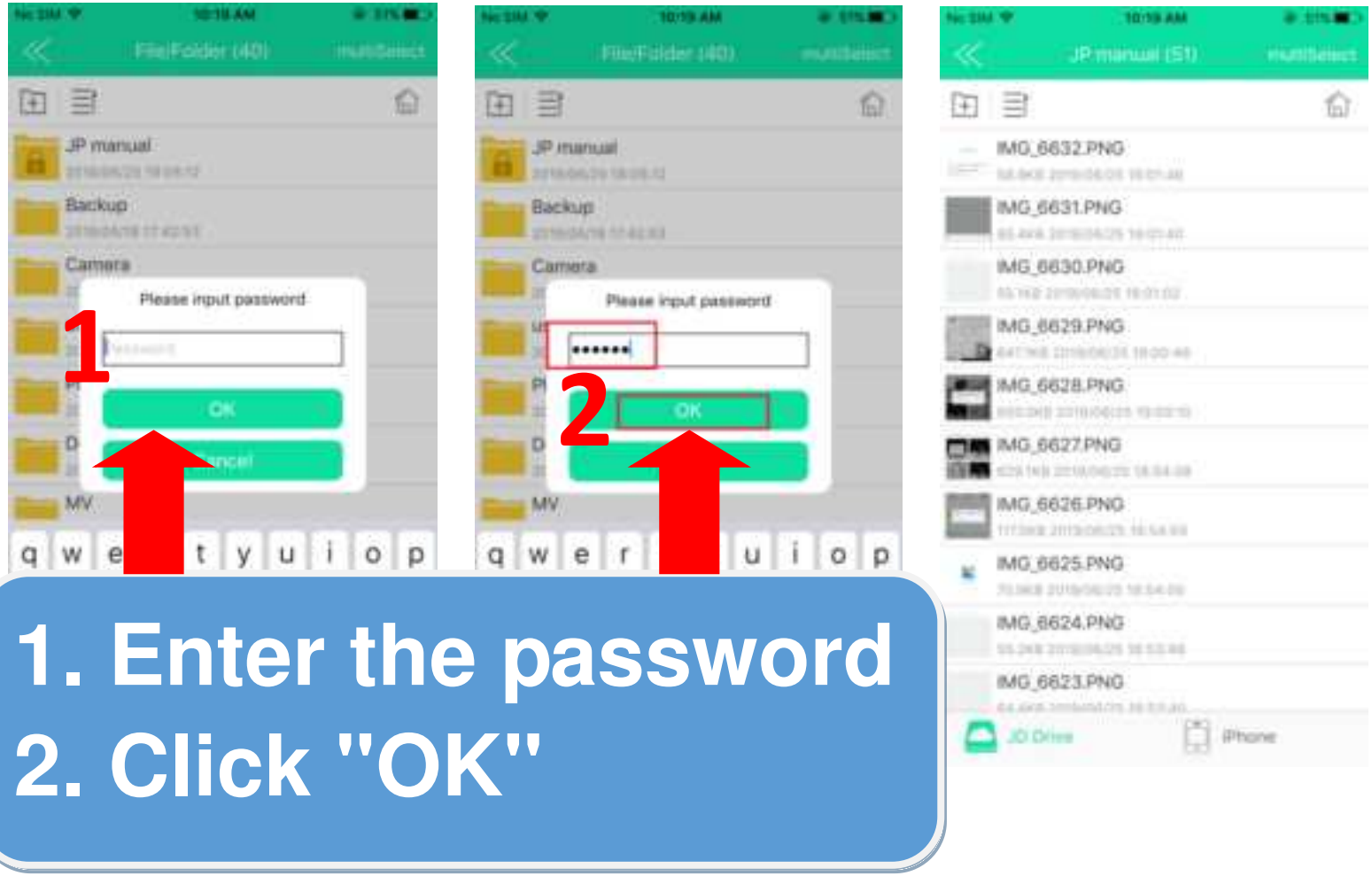
Enter into File/Folder ---> Long press the file you want to encrypt ---> More ---> Encryption ---> There will be a window pop-up show you Encryption Success ---> Click OK to end the Encryption.

Encryption Success
Click "more"
1
2
Rename
encryption
3
encryption Success
OK
Click "encryption"

8.3.3 View the Encrypted File

8.3.3.1 From iPhone or iPad: Enter into File/Folder, you can see the file with a Lock means it was encrypted. When you open the file, need to input the password, then the Lock is Open. (Once you enter into the Encrypted file, no need the password unless you remove the USB Flash Drive from your iPhone/iPad, and

plug in again)



8.3.3.2 From Computer: Please note that, due to safety consideration, the encrypted file is invisible on computer, you cannot find it, if you want to view the file from computer, need to decrypt from JD Drive App from iPhone or iPad first.(please see the following point about how to Decrypt the Encrypted File)

8.3.4 Decrypt the Encrypted File

8.3.4.1 If the Lock is Locked: File/Folder ---> Long press the Encrypted file ---> More ---> Decrypt ---> input password --->OK ---> there will be message pop-up to show Decrypt Success ---> OK

1. input password
2. Click "OK"
3. Decrypt Success
File(Folder (40)
multiSelect
UP manual
The Lock is Locked.
Backup
Camera
user manual pictures
Photos
Document
MV
Music
IMG_6713.PNG
IMG_6712.PNG
JD Drive
iPhone
Please input password
1
2
OK
Cancel
3
Decrypt Success
OK

8.3.4.2 If the Lock is Open: File/Folder ---> Long press the Encrypted file ---> More ---> Decrypt --->No need to input the password again.

File/Folder (40)
JP manual
The Lock is Open
Backup
MV
Music
IMG_6713.PNG
IMG_6712.PNG
1. Click "More"
2. Click " Decrypt "
Rename
2
Decrypt
Cancel
1
Decrypt Success
Decrypt Success
OK

8.3.5 Close the Encryption Function

Settings ---> Disk Folder Encryption --->

Turn Off the Disk Folder Encryption --->

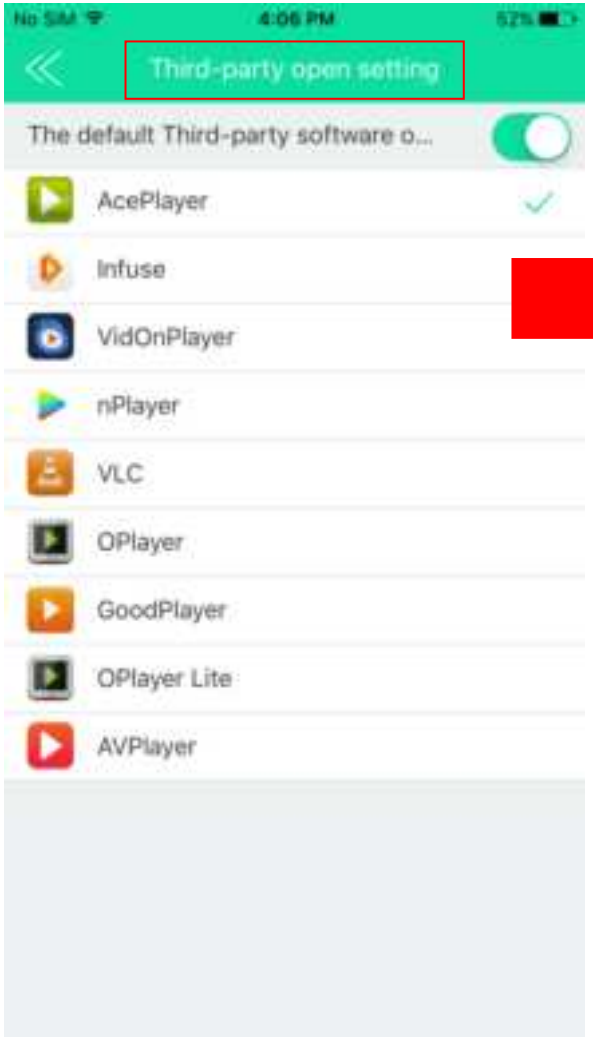
Input the Password ---> Close Encryption Successfully

1. Input the Password
2. Click "OK"

Close Encryption Successfully

Note: The Password used in this JD Drive is Unified and Only, so please remember this Password, there is no way to reset the Encrypted File if you forgot the password due to safety consideration.

8.4 Third-party open setting (Video Player)

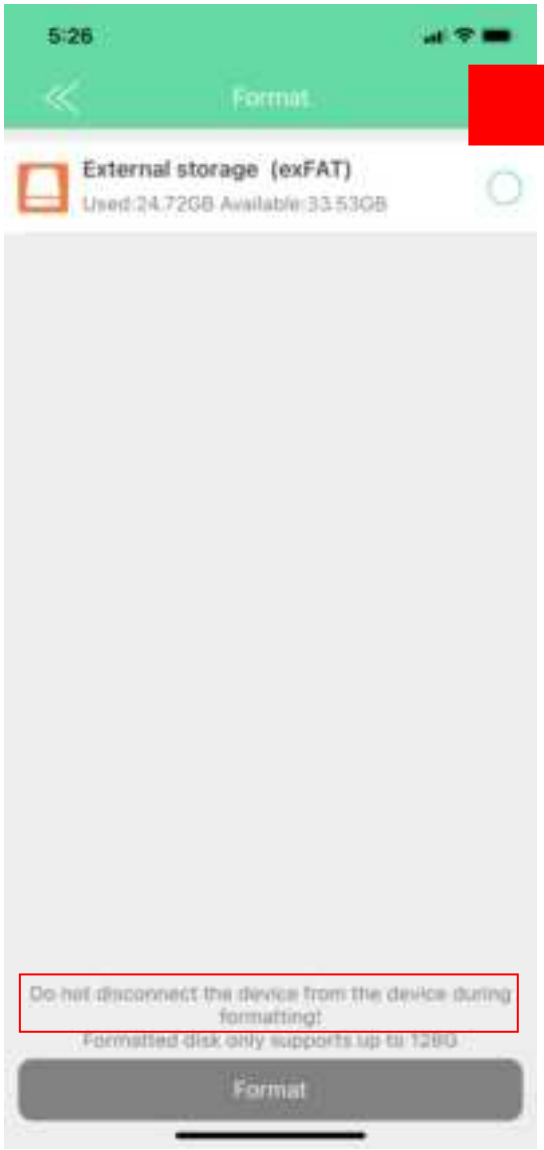


Third-party open setting

8.5 Format USB flash drive

You can format the external storage device if necessary.

NOTE: Formatting in the App by iPhone/iPad only supports 128GB USB Flash drive. For the 256GB and 512GB Flash drive, please format them at the computer.

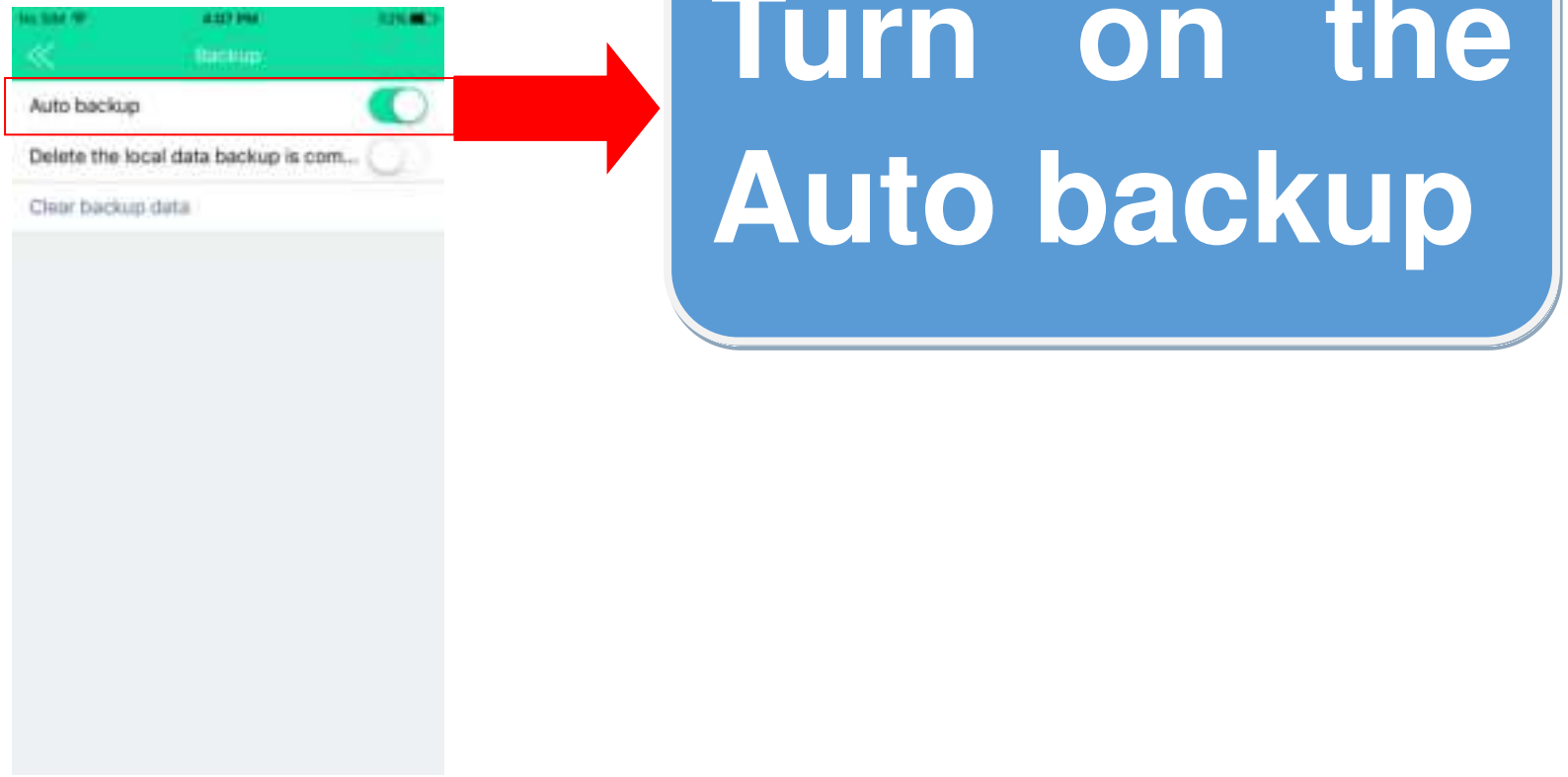


Format

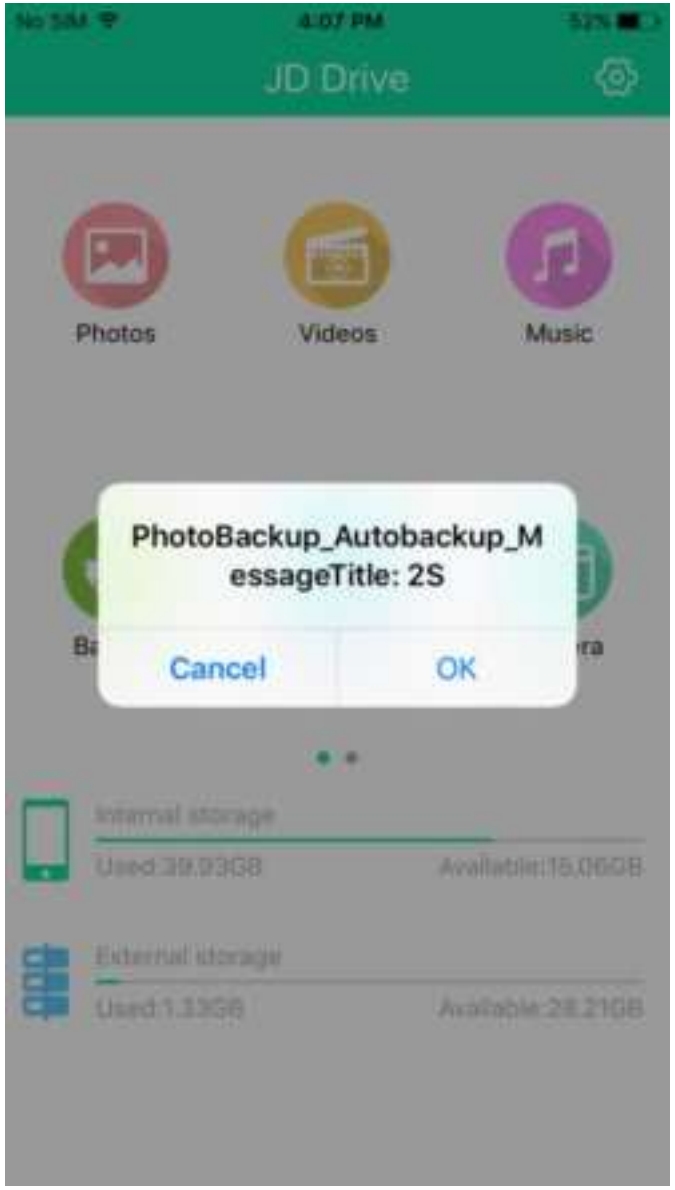
Do not disconnect the device from the device during formatting!

8.6 Backup

8.6.1 Click Backup ---> Turn on the Auto backup

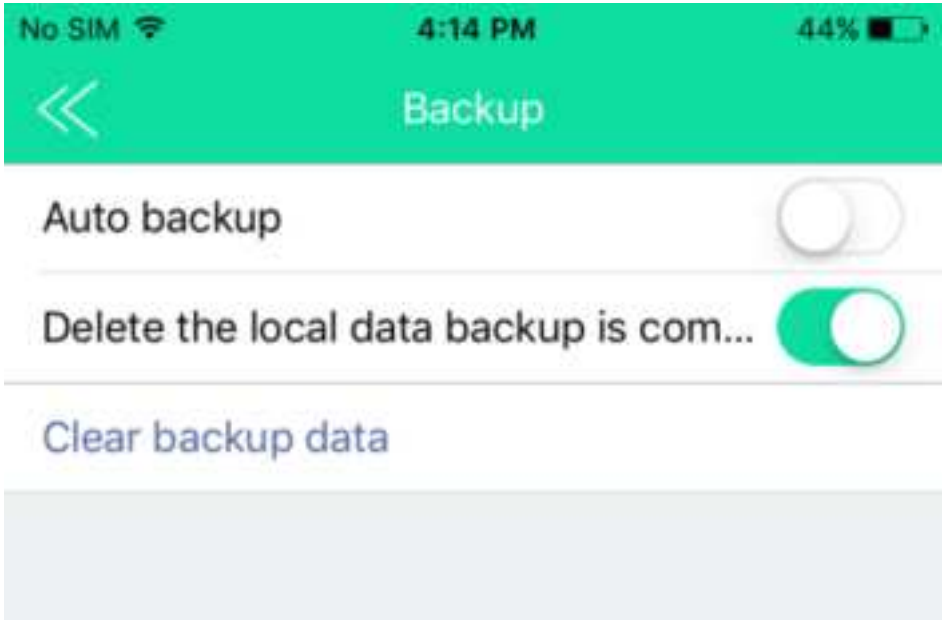


8.6.2 Exit the App, pop-up Auto backup prompt when enter into the app again, click OK to start auto backup, click Cancel to close.

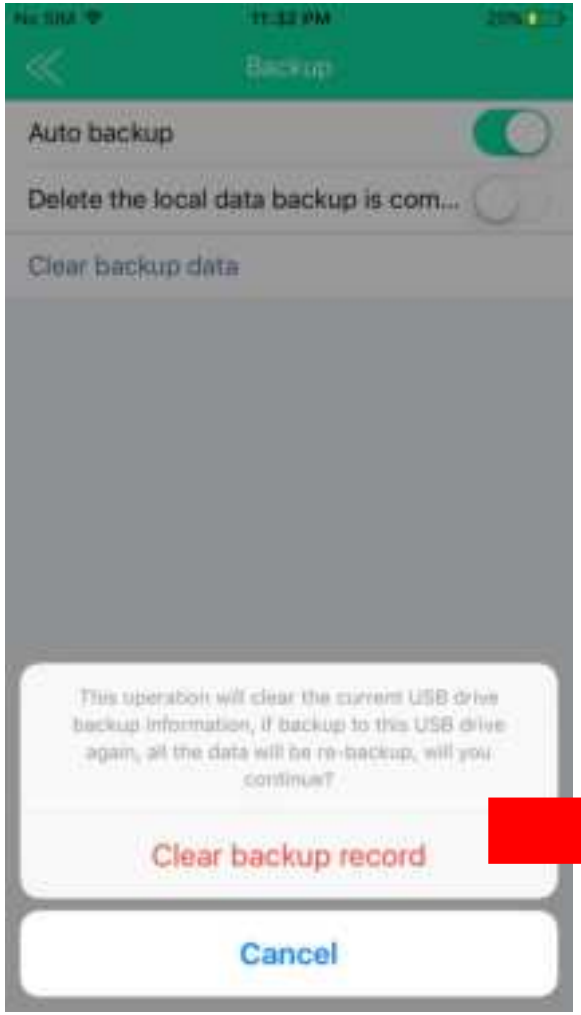

No SIM
4:07 PM
52%
JD Drive
Photos
Videos
Music
PhotoBackup_Autobackup_MessageTitle: 2S
Cancel
OK
Internal storage
Used:39.93GB
Available:15.06GB
External storage
Used:1.33GB
Available:28.21GB

100 %
Not backed up photo
preload processing ...

8.6.3 Delete the local data when backup is completed. (NOTE: For Double Insurance, Please Backup to computer before deleting the local data)

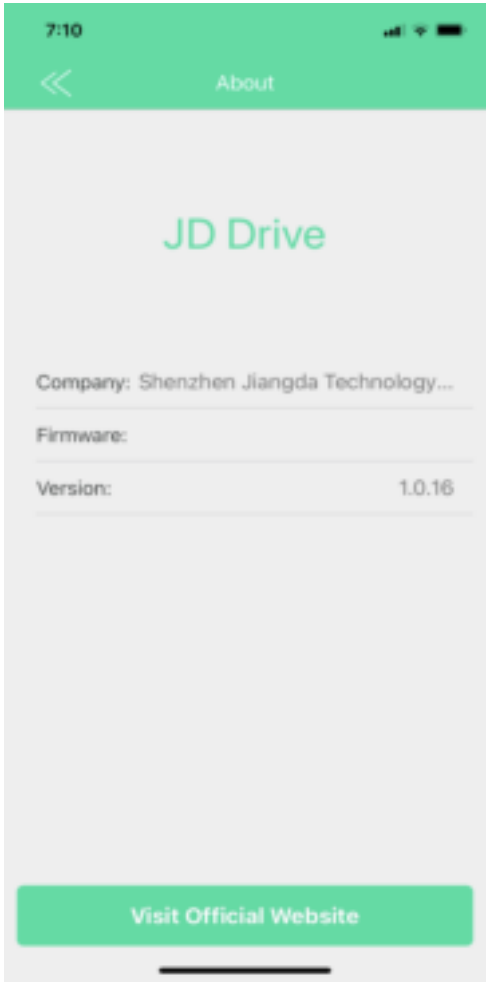


8.6.4 Clear backup data



Clear backup record

8.7 About (the APP version keeps updating)



9 FAQ & Notes

9.1 FAQ

Q1.Do I need to take the protective case off when using it?

A: Normally, no need, the lightning connector of this unit has extended 2mm from the body. So it will be compatible with most of iOS device with case. Sometimes, it's better to take the thick phone case off if necessary, such as Otter box case.

Q2: Does it have transfer limitation every time?

A: No, there is no transfer amounts limitation generally. It depends on the capacity of your flash drive and the rest available space of apple device. We have tested transfer 10000+ picture and video files from iPhone to flash drive one time. It works well without any issue.

Q3: Why can’t my device read the USB drive when it’s plugged in?

A: 1) If you are using it on iPhone/iPad, you need to install the "JD Drive" app on your device before using the USB drive.

2) If you are using it on computer (Windows /Mac), it does not need App installed. This iPhone USB flash drive works as a regular USB flash drive.

Q4: Can I use the JD Drive for installing APPs or save my game data?

A: No, it does not support. Apple devices do not permit any external drive to install Apps or save game data.

Q5: Can I use this JD Drive flash drive without JD Drive App on my iOS 13 devices?

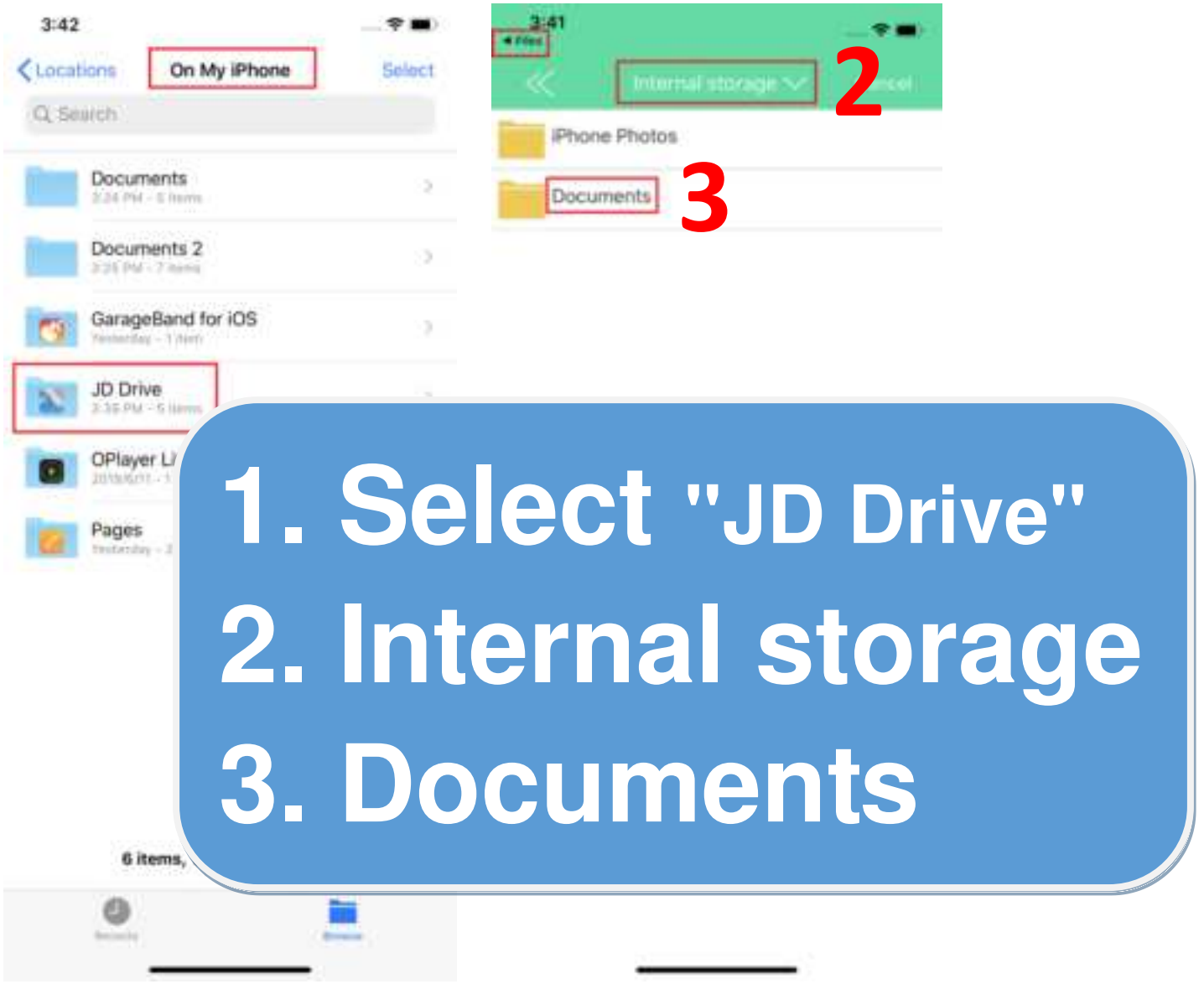
A: No, when this JD Drive is connected directly

with iOS devices. It needs to follow Apple MFi Protocol and only Apple certified APP is able to visit iOS devices. The program certifications between Apple MFi and normal OTG are different. Apple doesn't allow the compatibility between them. And the function of JD Drive App is stronger than the Apple's own file transfer function. It is more valuable to users.

Q6: When I insert this JD Drive into an iOS 14 device, can I transfer files between Apple File and this JD Drive?

A: Yes, you can transfer files between Apple File and JD Drive. After installing the JD Drive App into iOS 14 devices, there is the JD Drive under File (File --- Browse --- On My iPhone), and in the JD Drive App, there are iPhone Photos and Documents under Internal Storage.

Apple File and JD Drive are interlinked. Please contact doralin147@gmail.com about the detailed operation.


3:42
Locations
On My iPhone
Select
Search
Documents
Documents 2
GarageBand for iOS
JD Drive
OPlayer Li
Pages
6 items,
1
3:41
Internal storage
2
iPhone Photos
Documents
3
1. Select "JD Drive"
2. Internal storage
3. Documents

Q7: I have thousands of photos stored in the JD Drive and in my iPhone, but it only shows 499 pcs in the JD Drive and 1000 pcs in the iPhone from the JD Drive APP. Why doesn't the APP show the whole result?

A: According to Apple’s rules, the internal storage display 1000 pcs/page each time, external storage display 499 pcs/page each time. Only when you scroll up the page to the

lowest end, will the photos be displayed again in multiples.

We suggest to use the One-Click Backup function if there are lots of pictures need to transfer. All Photos would be transferred to this USB flash drive once Backup finished.

Q8: When we transfer photos or videos, choose MultiSelect ---Select all --- Copy To, but the selected quantity is 499 for JD Drive

and 1000 for iPhone, only partial photos and videos are transferred.

A: **The same Situation and Answer with the Question 7. Please take the above answer for reference.**

Q9: What is the difference between the backup function and the photo/video transfer function?

A:**Backup function：** One-click backup is to

back up all the videos and photos of your iPhone album with the click of a button.
(Backup is performed according to the album classification of your iPhone album)
After your backup is completed, you can delete photos and videos in your iPhone album at once.

Photo/Video function： You can select the photos and videos you want to copy for

classification and organization.

If you are using the Photo function to transfer and you want to delete the

photos, you need to delete it manually.

Q10: When the iPhone ran out of battery part way through the download. Will it restart the download at the point my iPhone lost its charge?

A: If your iPhone suddenly runs out of power

while you are backing up, it will start where you stopped last time (it will not restart the backup).

Kindly be well noted that, low battery may cause Backup failed.

Please make sure that your iPhone have enough battery to backup.

Q11 : Photos taken in “live” mode on iPhone cannot be viewed on computer after downloading. How do I view these ‘LIVP’

format photos on PC?

A:Live Photos feature is introduced by Apple and Apple's unique format which is only can be viewed directly on iPhone or iPad.

Please kindly understand that It's not supported directly reviewing on computers and JD Drive are not able to change any information of files, such as shooting time, format, size, etc.

If you want to view Live Photos on your PC, you

need to save the livp photos as a video on iPhone firstly, and then click "Video" function, you can select the video you just saved and copy it to this iPhone photo stick and transfer to your PC. Then you can view this video forms livp photos on your computer.

If any more about the Live Photos, please feel free to contact the customer service for help.

9.2 NOTES:

(1) You are not allowed to transfer downloaded media files (music & movies) from third party in your iPhone/iPad to the USB FLASH DRIVE. As they are DRM (Digital Rights Management) protected under iOS. However, you can download music and movies to computer firstly and transfer them to flash drive. Then play on your apple devices when this flash drive connected. If you find only partial

pictures (not all of them) can be transferred, that may be because you used ‘iCloud’ for storing pictures. There is no Access for JD Drive app to visit iCloud. In order to successfully back up all the pictures taken by your iPhone/iPad to flash drive. Please contact doralin147@gmail.com about the detailed operation.

(2) It’s normal that flash drive shows less capacity on PC and your devices than it states.

Because flash industry uses different measuring sizes from PC industry. You can know better from Wikipedia by search "Gigabyte".

(3) Please understand that this Apple MFi certified iPhone flash drive is main designed for iPhone and iPad, you need to install JD Drive app before using it on iPhone or iPad. And you can backup by one click or automatically. It also has sort photos and other strong and

convenient functions. But for computers (Windows or iMac with USB port), they don’t need to install any app and have no one click backup function. It only works as a regular USB flash drive. That means if you want to back up or transfer photos from computer, you need to do it manually.

10 Warranty & Contact US

10.1 Warranty

All of our Products are covered by an 18 months Limited warranty from the original purchase date. If any questions, please contact our after-sales support team, we will be standing by to help!

10.2 Contact US

Email: **doralin147@gmail.com**

service@szjdtech.com

Website: **www.jdtdc.com**

For operation videos, please visit

YouTube: **Dora JDTDC**

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