1、确认充电器的型号必须是USB-C类型，而不是USB型
1、Make sure the charger port must be USB-C, not USB
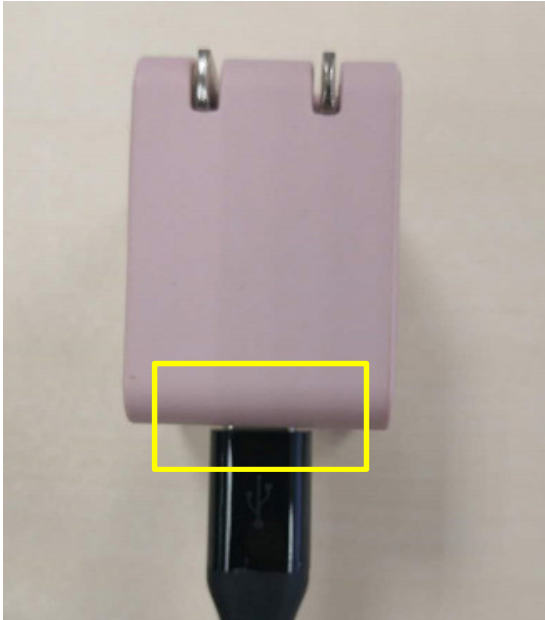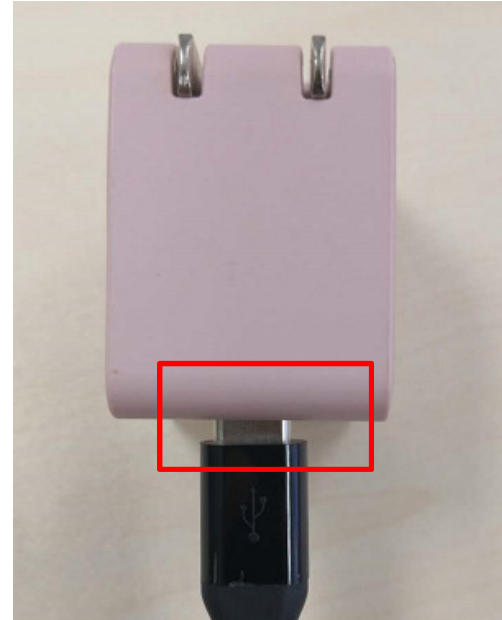

USB-C charger

USB charger

2、将Cable USB-C connector插入Charger

2、Putting the cable USB-C connector plug into the charger completely

OK: contacting completely

NG: contacting partly

3、将Cable Lightning端插入iPhone/iPad

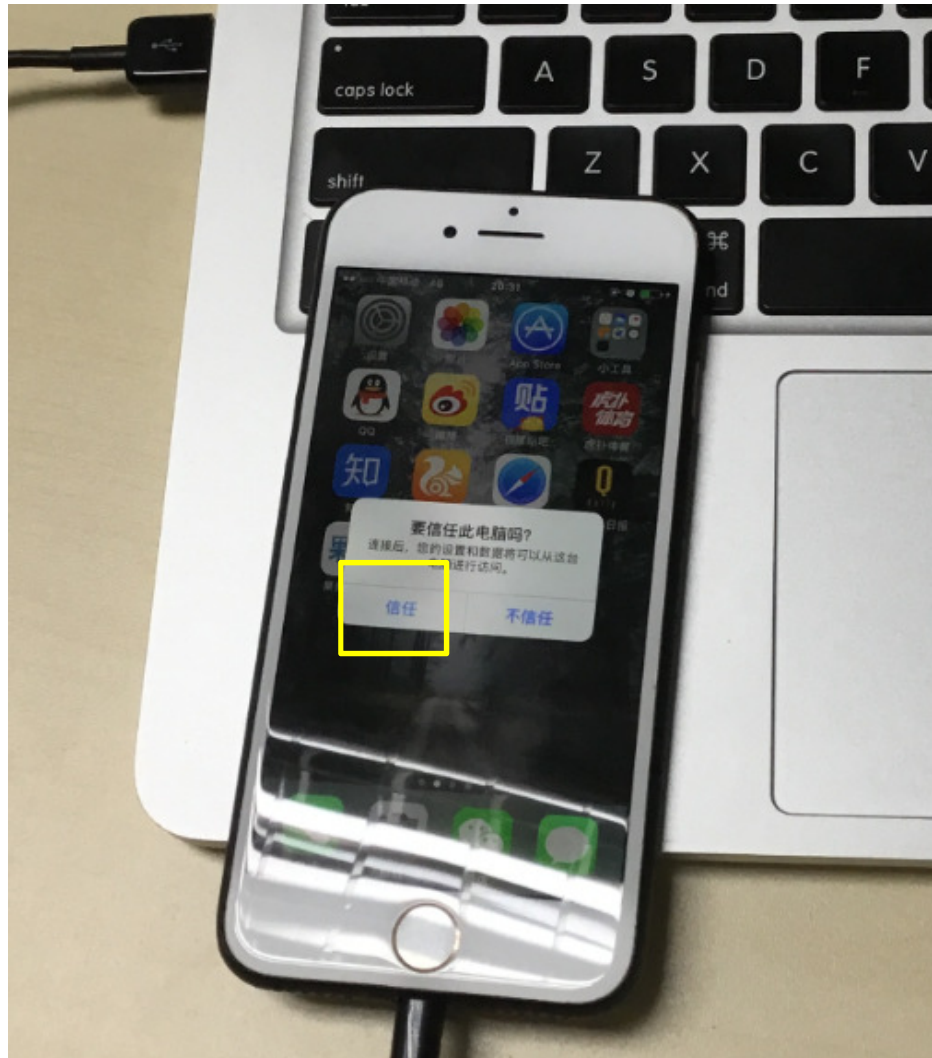3、Putting the cable lightning connector plug into the iPhone/iPad completely

OK: contacting completely

NG: contacting partly

4、如果使用数据线连接电脑与iPhone或iPad，必须点击"信任此电脑"

4、If taking the cable to connect the computer with iPhone and iPad，must click on the "trust this computer"
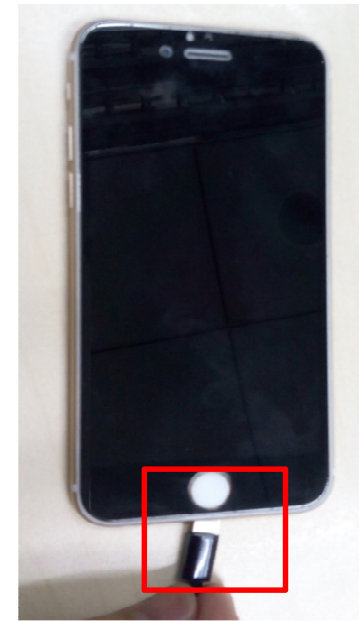

Click: "trust this computer"

5、注意事项Noted：

5.1 Lightning端必须水平垂直插入，不可斜插，避免损害设备 或Lightning

5.1 Lightning must be plugged in horizontally and vertically，not aslant and avoid damaging the equipment or lightning

OK: plugging vertically

NG: plugging aslant

5.2 建议将手机的系统更新为最新版，以免出现其他异常状况

5.2 Suggesting the phone system should be updated with the latest version, avoid other abnormal conditions to appear
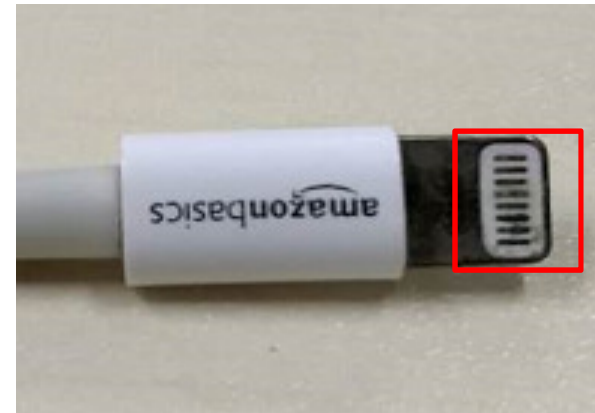
6、如果Cable存在不工作的状况，请简易的进行如下检查：

6、 If the cable do not work, Please simply check as follow:

6.1 确认Lightning端金手指是否存在脏污现象，可擦拭干净重新连接

6.1 Please confirm whether there was dirty on the Lightning golden finger, if yes, please clean it and reconnect

golden finger was OK

golden finger was dirty

6.2 进一步检查Device 充电接口内部是否有金属屑/水溶剂等异物，请清洁干净后重新连接

6.2 Further confirm whether there is any metal chip/water solvent or other foreign matter in the device charging port? Please clean it and reconnect.