



Zebra® TC52x/TC57x Touch Computers

Frequently Asked Questions

Q: What OS will the TC5X series release with?

A: The TC5X series will release with Android 10.

Q: Is there a difference in the processor from the current TC52/TC57?

A: This is still the same SD660 platform, but the processor speed is now faster at 2.45GHz. Since it is the same SD660 platform, this insures a smooth transition from the current TC52/TC57 and older TC51 and TC56 platforms.

Q: What is the new display resolution?

A: 5-inch color FHD display (1080x 1920), 600 NITs, GG5, auto glove finger settings.

Q: With TC52x/TC57x products, is there any change in the brightness and contrast of the new display?

A: It is the same 600 NIT rating, crisper detail, fonts, and outlines will be crisper and colors sharper.

Q: Are all the accessories compatible from the previous TC51, TC52, TC56 and TC57?

A: All of the accessories are compatible with one exception. The new Trigger handle for scanning is now electronic and much more responsive than the previous mechanical design. All other charging, holsters, cases, and boots are compatible with the new TC5Xx series.

Q: Is there still a rear mechanical button on this new TC5X series?

A: No. The rear mechanical button has been upgraded to power a new electronic trigger handle. The exception to this will be the health care version which will be released later in 2020. The TC52x-HC product will retain the rear mechanical button used for Nurse call systems.

Q: What is the new imager/scanner for the TC5X series?

A: The new imager, the SE4720, provides better motion tolerance and snappier performance.

Q: What is the life cycle of the TC5X Series?

A: TC5X series is a 4x4 product. Four years of sales and four years of service beyond the end of sale date of the device.

Q: Will there be First Net Support for NA?

A: Yes, the TC57x will support First Net for public safety on both ATT and Verizon.

Q: Does the TC57x support eSIM?

A: Yes and must be provisioned in conjunction with the carrier. One exception is China where eSIMs are not to be use

FREQUENTLY ASKED QUESTIONS

TC52X/TC57X TOUCH COMPUTERS

Q: What is recommended for cleaning a TC5X product?

A: Please click link for cleaning agents and processes: <https://www.zebra.com/us/en/blog/posts/2020/how-to-clean-your-mobile-devices-tablets-scanners-printers.html>



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