

Dell SonicWALL Active Retirement Mode Announcement for Dell SonicWALL SRA 4200



Active Retirement Mode Announcement

Dell SonicWALL is initiating the Active Retirement Mode (ARM) notification for the Dell SonicWALL SRA 4200. Active Retirement Mode is the second phase of the Dell SonicWALL End of Life process outlined at the end of this document. During this phase Dell SonicWALL will no longer actively manufacture or sell the products listed below. After the ARM phase has ended, Dell SonicWALL will no longer offer support contracts and the SRA 4200 will transition to Limited Retirement Mode (LRM). Limited Retirement Mode is the third phase of the Dell SonicWALL End of Life process outlined at the end of this document.

All official End of Life notifications and phase information is posted on the [Product Lifecycle](#) page of our Support web site.

Products Affected

Products affected by this ARM announcement are listed below:

Table 1 End of Life Information

Regions	SRA 4200 Unrestricted User – Worldwide SRA 4200 – Worldwide excluding Japan
Products	Dell SonicWALL SRA 4200
Product SKUs	See Tables 2 and 3
Last Time Buy Begins	February 11, 2013
Last Time Buy Ends	December 10, 2012 – SRA 4200 April 30, 2010 – SRA 4200 Unrestricted User
Active Retirement Mode Begins	December 11, 2012
Active Retirement Mode Ends	December 10, 2014
Last Day to Purchase 1-year Support	December 10, 2014
Limited Retirement Mode Begins	December 11, 2014
Limited Retirement Mode Ends	December 10, 2015
End of Support Begins	December 11, 2015

Table 2 Affected Hardware SKUs

SRA 4200 Description	SRA 4200 SKU	Replacement SKU Description	Replacement SKU
SRA 4200	01-SSC-5975	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 (Unrestricted User)	01-SSC-5980	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 (50 User)	01-SSC-5981	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 NFR	01-SSC-5983	SRA 4600 NFR (25 User)	01-SSC-4479
SRA 4200 NFR (25 User)	01-SSC-6058	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Base Appliance with 25 User License	01-SSC-5998	SRA 4600 (25 User)	01-SSC-6596

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SRA 4200 Service Bundle with WAF (2 Yr), Support (2 Year, 24x7) and 25 User	01-SSC-9282	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with WAF (3 Yr), Support (3 Year, 24x7) and 25 User	01-SSC-9283	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with Virtual Assist (5 Techs), Support (2 Year, 24x7) and 25 User	01-SSC-9284	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with Virtual Assist (10 Techs), Support (3 Year, 24x7) and 25 User	01-SSC-9285	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 100 User Secure Upgrade Plus 2 Yrs Dynamic Support 24x7	01-SSC-7210	SRA 4600 100 User Secure Upgrade Plus 2 Yrs Dynamic Support 24x7	01-SSC-7156
SRA 4200 100 User Secure Upgrade Plus 3 Yrs Dynamic Support 24x7	01-SSC-7211	SRA 4600 100 User Secure Upgrade Plus 3 Yrs Dynamic Support 24x7	01-SSC-7157

Table 3 Affected Support Service SKUs

Description	SKU	Last Day to Order
3-year Support Services		
SRA 4200 Dynamic Support 8x5 for Up to 100 Users (3 Yr)	01-SSC-6024	December 10, 2012
SRA 4200 Dynamic Support 24x7 for Up to 100 Users (3 Yr)	01-SSC-6021	December 10, 2012
SRA 4200 Dynamic Support 8x5 for 101 to 500 Users (3 Yr)	01-SSC-6037	December 10, 2012
SRA 4200 Dynamic Support 24x7 for 101 to 500 Users (3 Yr)	01-SSC-6034	December 10, 2012
Dynamic Support 24x7 for SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5986	December 10, 2012
Dynamic Support 8x5 for SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5989	December 10, 2012
Software/Firmware Updates for SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5992	December 10, 2012
2-year Support Services		
SRA 4200 Dynamic Support 8x5 for Up to 100 Users (2 Yr)	01-SSC-6023	December 10, 2013
SRA 4200 Dynamic Support 24x7 for Up to 100 Users (2 Yr)	01-SSC-6014	December 10, 2013
SRA 4200 Dynamic Support 8x5 for 101 to 500 Users (2 Yr)	01-SSC-6036	December 10, 2013
SRA 4200 Dynamic Support 24x7 for 101 to 500 Users (2 Yr)	01-SSC-6033	December 10, 2013
Dynamic Support 24x7 for SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5985	December 10, 2013
Dynamic Support 8x5 for SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5988	December 10, 2013
Software/Firmware Updates for SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5991	December 10, 2013
1-year Support Services		
SRA 4200 Dynamic Support 8x5 for Up to 100 Users (1 Yr)	01-SSC-6022	December 10, 2014
SRA 4200 Dynamic Support 24x7 for Up to 100 Users (1 Yr)	01-SSC-6013	December 10, 2014
SRA 4200 Dynamic Support 8x5 for 101 to 500 Users (1 Yr)	01-SSC-6035	December 10, 2014
SRA 4200 Dynamic Support 24x7 for 101 to 500 Users (1 Yr)	01-SSC-6029	December 10, 2014
Dynamic Support 24x7 for SRA 4200 01-SSC-5980 ONLY (1 Year)	01-SSC-5984	December 10, 2014
Dynamic Support 8x5 for SRA 4200 01-SSC-5980 ONLY (1 Year)	01-SSC-5987	December 10, 2014
Software/Firmware Updates for SRA 4200 01-SSC-5980 ONLY (1 Year)	01-SSC-5990	December 10, 2014

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Last Time Buy

Last Time Buy (LTB) is advanced notification to Dell SonicWALL distributors that Dell SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, Dell SonicWALL and channel inventory and end user demand. Last Time Buy is informational only. Products in this phase are active.

Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, Dell SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is an announcement by Dell SonicWALL to indicate that it will no longer provide technical support, firmware updates/upgrades or hardware replacement for the product, and that all remaining unique inventory or materials will become unavailable. Dell SonicWALL may continue to offer security service subscriptions such as Content Filtering and Intrusion Prevention during the End of Support phase, but it will no longer provide technical support for the product or any security service running on it. Should a technical issue arise on one of the subscription services that is offered during the End of Support phase, customers may be required to transition to an upgrade product at their own cost. Certain remaining entitlements on the End of Support appliance may be transitioned to the upgrade appliance upon request.