# **User Documentation - ME1100**





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### **Product description**

*{This article briefly describes the physical product, features and main options.}*Table of contents

- ME1100 platform
  - Main applications
  - Main features

### ME1100 platform



The goal of multi-access edge computing is to decrease network congestion and improve the performance of applications or workloads by getting task processing closer to the user.

Our mobile edge Xeon® D servers enable content and applications to reside closer to the edge. This allows operators to solve challenges related to restricted space and power while reducing overall costs. The ME1100 1U platform enables edge applications based on Radio Access Network, artificial intelligence, data caching, ultra-low latency and high-bandwidth, among others.

#### Main applications

- High-performance server for multi-access edge computing (MEC)
- Enabling IT and cloud-computing capabilities within the Radio Access Network (RAN)
- Ideal for ultra-low latency and high-bandwidth applications
- Storage and extension slot for artificial intelligence or data caching applications

#### Main features

- Extended operating temperature range: -40°C to 65°C
- 19-in 1U rackmount, 300-mm deep
- Intel® Xeon® D-1500 processor series (8C, 12C)
- Two embedded 10 GbE SFP network interfaces
- One FHHL or FH3/4L PCIe add-in card

# **Overview**

#### Children

- <u>Specifications</u>
- <u>Platform components</u>
- Product architecture
- <u>Description of system access methods</u>
- Recommended technical expertise

# **Specifications**

{This article details dimensions, shipping weights, environmental specifications and power consumption and lists key hardware and software features.}

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- ME1100 key hardware features
- ME1100 key software features
- ME1100 physical dimensions
- ME1100 packaging physical dimensions
- ME1100 shipping weights
- ME1100 environmental specifications

### ME1100 key hardware features

Feature	Description			
Hardware platform	<ul> <li>High-performance server for mobile edge computing (MEC), 1U height, 300-mm deep, 19 inches wide</li> <li>Hot-swappable fan tray and filter</li> <li>Front access only (motherboard I/O, PSU, PCIe add-in card I/O, fan tray)</li> </ul>			
1/0	<ul> <li>Two 10 GbE SFP+</li> <li>One USB 2.0</li> <li>One RJ45 10/100/1000Base-T management port</li> <li>One RJ45 serial port</li> <li>One reset button</li> </ul>			
PCIe add-in card	<ul> <li>One optional FHHL or FH¾L PCIe x16 add-in card supported (power and thermal restrictions may apply)</li> <li>Maximum power consumption supported is 50 W</li> <li>Refer to the <u>Hardware compatibility list</u></li> </ul>			
CPU	Intel® Xeon® D-1500 family processors are supported, including the following processors:  • Xeon® D-1548, 8 Cores @ 2.00GHz, 45W  • Xeon® D-1567, 12 Cores @ 2.10GHz, 65W  • Xeon® D-1559, 12 Cores @ 1.50GHz, 45W			
Drive	One M.2 SATA SSD up to 2280 option:  Refer to the Hardware compatibility list Four 2.5-in SATA SSD option:  Refer to the Hardware compatibility list			
Memory	DDR4 DIMM with ECC  • Bandwidth up to 2400 MT/s  • Two memory channels  • One DIMM socket per channel Refer to the Hardware compatibility list			
Power inlet	One optional -57 VDC to -40 VDC dual input feed or 90 VAC to 265 VAC single Input			
Power consumption	Refer to Power consumption and power budget			
Fans	<ul> <li>Hot-swappable fan tray:</li> <li>Fan tray contains 3 fans (standard configuration)</li> <li>Fan tray contains 4 fans when 2.5-in SATA SSD option is installed</li> <li>Fan filter can be removed independently from the fan tray</li> <li>Automatic fan speed control</li> </ul>			
Rack mounting brackets	Front or middle mount in a 19-in wide rack			

### ME1100 key software features

Feature	Description
Platform management	<ul> <li>Integrated BMC – this subsystem consists of communication buses, sensors, system BIOS, and server management firmware; it supports standard IPMI features as well as OEM (supplemental) features that are not part of IPMI</li> <li>IPMI-based system monitor used for server monitoring, diagnostic and configuration</li> <li>System event log</li> <li>Server power consumption monitoring</li> <li>Server power control</li> <li>Server and component health monitoring</li> <li>Fan speed monitoring</li> <li>Serial over LAN console access</li> <li>IPMI over LAN</li> <li>Sensor data record describing all sensors and providing their readings (analog or discrete)</li> <li>ACPI state synchronization: the BMC tracks ACPI state changes that are provided by the BIOS</li> <li>BIOS recovery</li> </ul>
Operating system	Refer to the <u>Validated operating systems</u>
Thermal management	<ul> <li>Platform Environment Control Interface (PECI) for thermal management support</li> <li>Memory and CPU thermal management</li> </ul>

### ME1100 physical dimensions

Chassis	Measurements (mm [in])	Notes
Depth	300 [11.8]	Body
Width	449 [17.6] max.	Body
	483 [19] max.	Overall width: front mounting brackets included (2 times 17.2 mm [0.7 in])
	465 [18.3]	Between rack mounting points
Height	43.5 [1.7] max.	Body
Side clearance	70 [2.8]	Between rack mounting points
Front clearance	100 [4]	Recommended
Rear clearance	None	

### ME1100 packaging physical dimensions

Depth (mm [in])	Width (mm [in])	Height (mm [in])
422 [16.6]	605 [23.8]	170 [6.7]

### ME1100 shipping weights

Component	Weight (kg)	Weight (lb)
System weight – with two DIMM and one M.2-2280 SATA SSD	4.37	9.63
Packaging (box + foam + bag)	1.124	2.48
2.5-in SSD carrier bracket	0.206	0.45
2.5-in SATA SSD (1)	0.060	0.13

### ME1100 environmental specifications

Environment	Specification
Temperature, operating	-40°C to +65°C (-40°F to +149°F) The failure of one fan will not impact operation for at least 4 hours at 65°C. Certain limitations may apply. These limitations could be the result of the operating temperature range of installed configurable components (e.g., SFP+ module, SSD and PCIe add-in card). Kontron recommends using SFP+ and SSD modules with an industrial operating temperature range (-40°C to +85°C). Another limitation can result from airflow obstruction caused by fan filter clogging and failure to follow recommended side clearances.
Temperature, non-operating	-40°C to +70°C (-40°F to +158°F)
Humidity, operating	5% to 95%, non-condensing
Altitude/pressure, operating	-60 m to 1,800 m altitude without temperature de-rating Up to 4,000 m altitude with temperature de-rating of 1 degree Celsius per 300 m above 1,800 m
Altitude/pressure, non-operating	Up to 4,570 m
Vibration, operating	This product meets operational random vibration  Test profile based on ETSI EN 300 019-2-3 class 3.2  • 5 Hz to 10 Hz at +12 dB/octave (slope up)  • 10 Hz to 50 Hz at 0.02 m2/s3 (0.0002 g <sup>2</sup> /Hz) (flat)  • 50 Hz to 100 Hz at -12 dB/octave (slope down)  • 30 minutes for each of the three axes
Vibration, non- operating	This product meets transportation and storage random vibration  Test profile based on GR-63 clause 5.4.3, and ETSI EN 300 019-2-2 class 2.3  • 5 Hz to 20 Hz at 1 m2/s3 (0.01 g <sup>2</sup> /Hz) (flat)  • 20 Hz to 200 Hz at -3 dB/octave (slope down)  • 30 minutes for each of the three axes
Shock, operating	This product meets operational shock standards Test profile based on ETSI EN 300 019-2-3 class 3.2  • 11 ms half sine, 3 g, three shocks in each direction
Drop/free fall	This product meets Bellcore GR-63 section 5.3 Packaged = 1,000 mm, six surfaces, three edges and four corners Unpackaged = 100 mm, two sides and two bottom corners
Electrostatic discharge	This product meets 8 kV contact, 15 kV air discharge using IEC 61000-4-2 test method
RoHS and WEEE	This product is designed to meet China RoHS Phase 1 (self-declaration and labeling) This product complies with EU directive 2012/19/EU (WEEE) This product complies with RoHS directive 2011/65/EU as modified by EU 2015/863

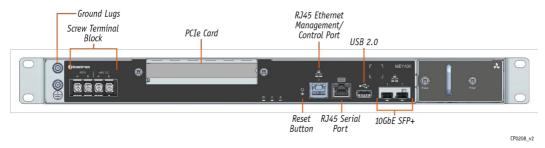
### **Platform components**

*(This article describes the platform's various components: panels, LEDs, modules, fans and power supply units.)*Table of contents

- Platform front panel
  - DC
  - <u>AC</u>
  - Platform LEDs
  - Management/control plane port LEDs
  - Network port LEDs
  - Serial port connector pinout
- Fans and filter

# Platform front panel

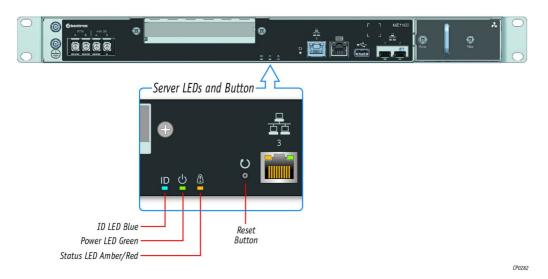
#### DC



#### AC



#### Platform LEDs



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ID (blue)	Power (green)	State		
Off	Off	Both power inputs DOWN or out of range for normal operation		
On	Off	One or both power inputs UP – ACPI Software off state (S5)		
Slow blink	Off	Platform preheating prior to server activation		
Normal blink	Any	BMC is executing an identification request		
Off	Rapid blink	Server processor activation complete and executing – ACPI Working state ( 50)		
Off	Normal blink	BIOS started POST		
Off	Normal blink or On <sup>1</sup>	BIOS hand over to OS boot loader		
Off	On <sup>1</sup>	Application started/running OK		

<sup>&</sup>lt;sup>1</sup> By default, the Power LED will "normal blink" until customer application confirms it is running by setting an I/O register bit. Via a BIOS setting, the Power LED can be set to steady on after POST (before starting the OS/application), but the default BIOS setting leaves that task to the application.

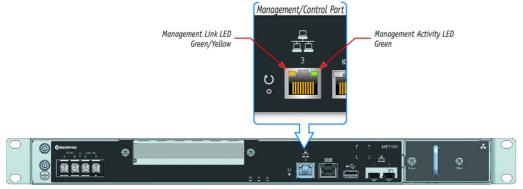
- Slow blink: 1 short pulse every 2 seconds
- Normal blink: 1 pulse every second
- Rapid blink: 2 pulses every second

Status (amber/red)	State
Off	No active error notification (normal operation)
Amber On	Major alarm active
Red On	Critical alarm active (service/maintenance is required)

Button state	Behavior
Reset button pressed	CPU resets (does not affect the management controller)

### Management/control plane port LEDs

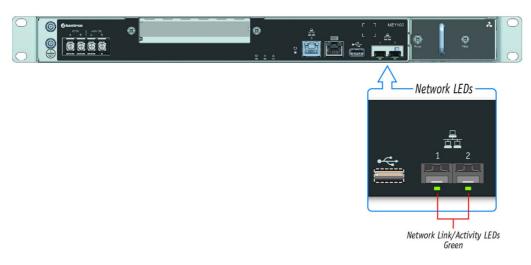
Port number 3 is the platform management port.



CP028:

Management link (left – green/yellow)	Management activity (right – green)	State
Off	Off	No link
Off	On (no activity) Blinking (activity)	10Base-T link established
Yellow On	On (no activity) Blinking (activity)	100Base-TX link established
Green On	On (no activity) Blinking (activity)	1000Base-T link established

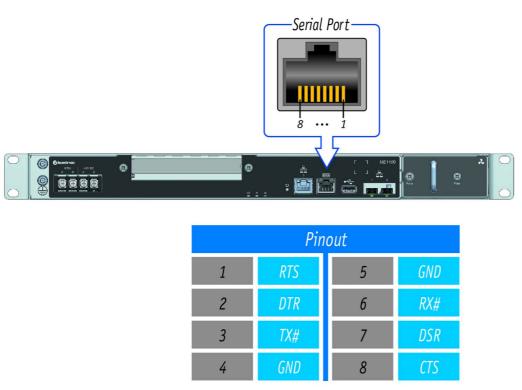
### Network port LEDs



CP0283

Network link/activity (green)	State
On	Link established, no activity
Blinking	Activity
Off	No link

### Serial port connector pinout



CP0209\_v2

### Fans and filter

The ME1100 platform is equipped with a fan tray assembly comprised of fans and a filter. The filter can be pulled out by itself or the entire fan tray assembly (i.e., the fans and the filter) can be pulled out.

- To service the entire fan tray: unfasten the fan screw.
- To service the filter only: unfasten the filter screw and clean using oil-free compressed air.

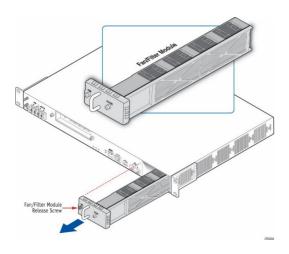
#### **▲**WARNING

Always replace the fan tray with the equivalent fan tray assembly (1062-7023). Two fan tray kits are available for the ME1100 product. Fan tray with 3 fans (standard) and fan tray with 4 fans when ME1100 is configured with 2.5-in SSDs. Using the wrong fan tray may cause thermal issues in the system.

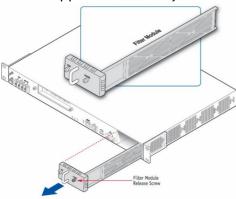
#### **▲**WARNING

Fan air filter should be inspected on a regular basis, based on the environment of their location. The inspection could be required every 2 years (in a very clean environment) or even every 3 months (in a slightly dusted environment). It is recommended that 3 months after the first installation, an inspection is executed in order to assess the ?state? of the filter. Base on how the filter is clogged, the schedule for cleaning or replacement of the filter can be established. Note that for installation done according to Telcordia NEBS requirements, filters must be replaced (R4-27 [145]) they cannot be cleaned. For other type of installation, filters could be cleaned up to 3 times, after what they must be replaced. It is recommended to replace filter every 3 years, replacement is required before residual dust build-up and provide air flow resistance. To clean filter you can use slightly compressed air, vacuum, and/or rinsed them with clean water. If water is use make sure the filter is completely dry before reinstalling

Hot-swappable fan tray



Hot-swappable filter tray



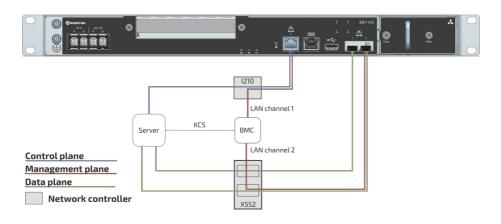
### **Product architecture**

{This article provides visual representations of the system's architecture and network interconnections as well as block diagrams.}

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- Internal connections
- Network planes
- Block diagram

### Internal connections



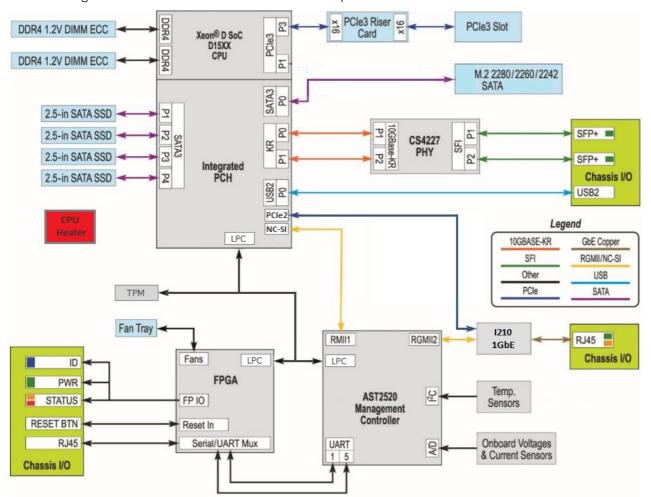
# Network planes

The ME1100 platform provides 3 network planes.

Network planes	Description	Speed (GbE)	Component access	Default network scheme
Management plane	The management plane carries platform administrative traffic. This plane is used to support hardware management, configuration and health/thermal/power monitoring.	1	ВМС	DHCP
Control plane	The control plane carries customer application signalling traffic. This plane is used to control customer applications.	1	Server	DHCP
Data plane	The data plane carries customer data application traffic. This plane is used to deliver service to end users.	10	Server, BMC	DHCP

# Block diagram

This block diagram summarizes the connections within the platform.



### **Description of system access methods**

*{This article lists interface access methods and their intended uses based on various use cases.}*Table of contents

- Paths to the operating system
- Paths to the BIOS
- Paths to the management interface (BMC)

To configure, monitor and troubleshoot the ME1100 platform and its components, several interfaces can be used:

- Operating system through the management plane, control plane, data plane or the serial port of the platform
- BIOS through the management plane or the serial port of the platform
- Management interface (BMC) through the management plane and the data plane of the platform

**NOTE**: The management plane and the control plane of the ME1100 platform are physically accessible through the front RJ45 connector.

### Paths to the operating system

To access the operating system through one of the paths, refer to <u>Accessing the operating system of a server</u>.

Paths to the operating system		
Path description	Main reasons for use	
KVM  This is the recommended path for first time out-of-the-box system configuration.  Fail-safe path to access the server if any elements (OS, BIOS, etc.) get misconfigured.  Accessible from the management plane.	<ul> <li>Initial OS installation</li> <li>OS network interface configuration</li> <li>OS video access</li> <li>Remote access to the OS</li> <li>Unable to establish an SSH session to the OS</li> </ul>	
SSH/RDP/Customer application protocols  Ideal path once 05 installation and 05 network interface  configurations have been performed.  Accessible from the control plane and the data plane.	<ul> <li>Operating the platform under normal operation</li> <li>Remote access to the OS</li> </ul>	
Serial ov er LAN (SOL)  Accessible from the management plane.	<ul> <li>OS network interface configuration</li> <li>Unable to establish an SSH session to the OS</li> <li>OS serial console access</li> </ul>	
Serial console (physical connection)  Fail-safe path to access all server components when elements (OS, BMC BIOS, etc.) get misconfigured.  Accessible from the physical port.	<ul> <li>Initial OS network interface configuration</li> <li>No configuration performed on BMCs</li> <li>Troubleshooting</li> </ul>	

# Paths to the BIOS

To access the BIOS through one of the paths, refer to <u>Accessing the BIOS</u>.

Paths to the BIOS		
Path description	Main reasons for use	
KVM  This is the recommended path for first time out-of-the-box system configuration.  Fail-safe path to access the server if any elements (OS, BIOS, etc.) get misconfigured.  Accessible from the management plane.	<ul><li>Initial BIOS configuration</li><li>BIOS video access</li></ul>	
Serial over LAN (SOL)  Accessible from the management plane.	<ul> <li>Initial BIOS configuration</li> <li>BIOS serial console access</li> <li>OS network interfaces not configured, but BMC network access is available</li> </ul>	
Serial console (physical connection)  Fail-safe path to access all server components when elements (OS, BMC BIOS, etc.) get misconfigured. Accessible from the physical port.	<ul> <li>Initial BIOS configuration</li> <li>No configuration performed on BMCs</li> <li>Troubleshooting</li> </ul>	
Redfish  This is the ideal path for automated monitoring/control script once the platform has been configured for the first time.  Accessible from the management plane.	Basic BIOS configuration	

# Paths to the management interface (BMC)

To access the management interface (BMC) through one of the paths, refer to <u>Accessing a BMC on an ME1100</u>.

Paths to the management interface (BMC)		
Path description	Main reasons for use	
BMC Web UI  This is the recommended path for first time out-of-the-box system configuration.  Accessible from the management plane and data plane.	<ul><li>Remote server control and monitoring</li><li>OS video access</li><li>Firmware upgrades</li></ul>	
IPMI over LAN (IOL)  This is a good path for automated monitoring/control script once the platform has been configured for the first time.  Accessible from the management plane and data plane.	<ul><li>Remote server control and monitoring</li><li>Firmware upgrades</li></ul>	
IPMI via KCS Accessible from the local operating system.	<ul> <li>Local access to the BMC from the operating system for server monitoring</li> <li>Initial BMC configuration</li> </ul>	
Redfish  This is the ideal path for automated monitoring/control script once the platform has been configured for the first time.  Accessible from the management plane.	<ul><li>Remote server monitoring</li><li>Remote server control</li></ul>	
SNMP  This is the ideal path for automated monitoring/control script once the platform has been configured for the first time.  Accessible from the management plane.	<ul><li>Remote server monitoring</li><li>Remote server control</li></ul>	

# Recommended technical expertise

{This article describes the technical knowledge required to fully leverage the platform capabilities.}

Platforms are networking devices.

It is recommended that you identify the appropriate upstream topology with the help of the IT/network personnel managing the upstream network hardware and configuration. This will facilitate the process down the road.

IP addresses will also need to be assigned based on known MAC addresses, so appropriate IT expertise is required.

# **Getting started**

#### Children

- Getting started Application installation and performance benchmarking
- [Content under creation] Getting started Platform configuration and application mass deployment
- [Content under creation] Getting started Platform and application mass management

# Getting started - Application installation and performance benchmarking

{This article provides step-by-step instructions to get a customer application installed for the first time in a lab environment and to get ready for application performance benchmarking.}

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  - Completing operating system installation
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- Benchmarking an application
- Monitoring platform sensors using the Web UI
- Managing PCIe add-in card temperature for system cooling
  - Accessing the Web UI
  - Configuring the PCIe add-in card temperature sensor thresholds

### Safety and regulatory

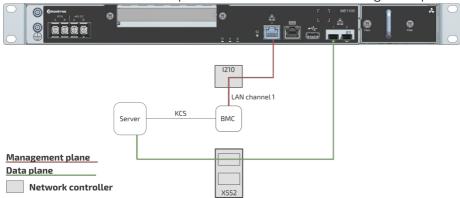


Before working with this product or performing instructions described in the getting started section or in other sections, read the Safety and regulatory information section pertaining to the product. Assembly instructions in this documentation must be followed to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components specified in this documentation. Use of other products/components will void the CSA certification and other regulatory approvals of the product and will most likely result in non-compliance with product regulations in the region(s) in which the product is sold.

### Introduction

This getting started section describes the network integration, platform access and operating system installation steps required to start operating an ME1100 platform equipped with one PCIe add-in card provided by the customer and 4 SSD drives and used to leverage two segregated network links (one for the management plane and one for the data plane).

This use case is based on a simplified architecture with one management plane and one data plane.



To visualize the complete platform architecture or for further details, refer to **Product architecture**.

#### Assumptions

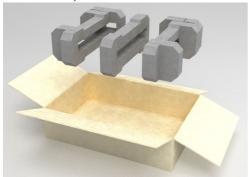
The scenario described in this getting started section is based on the following assumptions:

- ME1100 DC input platform
- The network connections of the system are as follows:
  - One management plane (red line) via the RJ45 management port
  - One data plane (green line) via the SFP+ port 1
  - o One serial connection via the RJ45 serial port to obtain or configure the BMC management IP address
- The default IPv4 scheme is DHCP, but it can be configured as static in the BIOS setup menu
- The preferred method to obtain or configure the BMC management IP address is through a serial console (physical connection)
- The preferred OS installation method is through the KVM
- The preferred access method is through the Web UI
- PCIe add-in card temperature is monitored using a thermal probe installed in the platform

### Unboxing the platform

What's in the box

The ME1100 platform box includes one ME1100 edge computing 1U platform.



Step_1	Carefully remove the platform from its packaging.
Step_2	Remove the plastic film from the platform. Failure to do so may affect platform airflow efficiency, thus resulting in poor cooling capabilities.

**NOTE:** Additional material may be required to proceed with installation and configuration (refer to <u>Material and information required</u> for more information).

# **Planning**

### Material and information required

#### PCle add-in card

Item_1	One T8 Torx screwdriver
Item_2	One 3-mm flat-head screwdriver
Item_3	One T10 Torx screwdriver
Item_4	One tie wrap, if the PCIe add-in card is a FH3/4L
Item_5	One thermal probe for temperature monitoring (if physical temperature monitoring is chosen)

### DC Power cables and tooling

Item_1	Crimp lugs:  • Two or four Molex insulated spade crimp lugs for 14-16 wire gauge (19131-0023)  OR  • Two or four Panduit insulated ring crimp lugs for 10-12 wire gauge (EV10-6RB-Q)
Item_2	Black stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [0.175 in] for Molex crimp lugs  OR  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lugs
Item_3	Red stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [0.175 in] for Molex crimp lug  OR  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lug
Item_4	One hand crimp tool:  • Molex Premium Grade Hand Crimp Tool (640010100)  OR  • Panduit Hand Crimp Tool (638130400)
Item_5	One 8 AWG ground cable based on the length required
item_6	One ground lug right angle, 8 AWG (Kontron P/N 1064-4226)
item_7	One hand crimp tool, Panduit CT-1700
Item_8	8 mm wrench or equivalent tool

#### Rack installation material

Item_1
--------

### Network cables and modules

#### Relevant section:

Hardware compatibility list

Item_1	One SFP or SFP+ data plane module and cable  • SFP/SFP+ optical modules (SX, LX, SR, LR) with compatible optical cable	
Item_2	One RJ45 Ethernet management plane cable	
Item_3	One RJ45 serial connection cable	

#### **Network infrastructure**

- Two IP addresses:
  - One management plane IP
  - o One data plane IP

### Software required

Item	n_1	A community version of <b>ipmitool</b> is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.
Item	1_2	A terminal emulator such as puTTY is installed on a remote computer.
Item	1_3	A hardware detection tool such as <b>pciutils</b> is installed on the local server to view information about devices connected to the server PCI buses .

> You now have the material and software required. Proceed with the installation of the PCIe add-in card.

# Installing a PCIe add-in card in an ME1100



#### ESD sensitive device!

This equipment is sensitive to static electricity. Care must therefore be taken during all handling operations and inspections of this product in order to ensure product integrity at all times.



This product may have more than one power supply cord. Disconnect all power supply cords before servicing to avoid electric shock.

### Opening the enclosure

Step_1	Remove the 4 screws in the back using a T8 Torx screwdriver.	
Step_2	Remove the 2 screws on top using a T8 Torx screwdriver .	
Step_3	On both sides of the unit, insert a flat-head screwdriver in the cavity shown, and slightly s lide the cover to the back to release it.	Pry here
Step_4	Apply pressure on the cover with your hands to release it from the casing.	
Step_5	Make sure the EMI shield brackets are in their appropriate position. They should not fall in the chassis.	EMI shield brackets

#### Adjusting the PCIe add-in card space length to three-quarter length

The maximum form factor of the optional PCIe add-in card is full-height, three-quarter length (FH3/4L). T8 and T10 Torx screwdrivers, cutting pliers and a tie wrap are required.

 $\textbf{NOTE:} \ \ \textbf{The unit's default configuration is set for a full-height, half-length (FHHL) PCIe \ add-in \ card. \ If \ your \ PCIe \ add-in \$ 

### Adjusting the PCIe add-in card rear mounting bracket

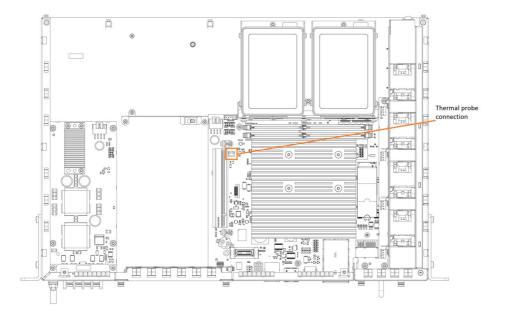
Step_1	Cut the tie wrap holding the power cable. Be careful not to cut one of the wires.	THE SAME AND A COLUMN TO SAME A COLUMN TO SAME AND A COLUMN TO SAME A COLUMN TO SAME A COLUMN TO SAME A COLUMN TO
Step_2	Remove the PCIe rear mounting bracket from the enclosure by removing the screw with a T8 Torx screwdriver.	
Step_3	Move the PCIe rear mounting bracket to the desired position and fasten the screw with a T8 Torx screwdriver .	
Step_4	Reattach the power cable using a tie wrap as shown in the picture.	TO SECOND

Connecting the PCIe add-in card

Step_1	Disconnect the PCIe riser by removing the 2 screws with a T8 Torx screwdriver.	
Step_2	Install the PCIe add-in card onto the PCIe riser.  Mount the front plate adapter onto the PCIe add-in card's L-bracket.  Fasten the front plate adapter screw to the L-bracket using a T10 Torx screwdriver (6 lbf·in torque).	
Step_3	Remove the 2 mounting screws from the rear mounting bracket using a T8 Torx screwdriver.  Carefully insert the PCIe add-in card assembly into the unit by fastening the following 6 screws:  2 T8 Torx screws for the riser card onto the server motherboard (4 lbf·in torque)  2 T8 Torx screws for the PCIe add-in card into the rear mounting bracket (4 lbf·in torque)  2 T10 Torx captive screws into the front plate (6 lbf·in torque)	

Installing a thermal probe for the PCIe add-in card

### Locating the thermal probe connection



### Installing the thermal probe

#### Relevant sections:

Managing customer added sensors
Platform cooling and thermal management
Monitoring sensors



Step_1	Install the thermal probe in the connector as prescribed in the thermal probe specifications.
Step_2	Affix the NTC thermistor to the PCIe card.  Typically, thermistors are installed between the fins of the PCIe card heatsink. Do not forget to use glue that can withstand the temperature.  NOTE: Configuration will be performed once the platform is operational (thresholds, specific software configurations, etc.).

### Closing the enclosure

Step_1	Align the cover lock mechanisms with the cutouts on the chassis and slide it toward the front to fasten it into place.		
Step_2	Insert the 4 T8 Torx screws in the back and the 2 T8 Torx screws on top without turning them, making sure the holes on the cover and the holes on the chassis are properly aligned.  NOTE: Tightening screws into unaligned holes will damage the threads.		
Step_3	Tighten the 6 screws using a T8 Torx screwdriver to lock the cover in place.		

# Racking the platform

The airflow of the platform goes from right to left, facing front. Ensure there is no physical obstruction that would hinder proper airflow when choosing a location for the platform in the rack.

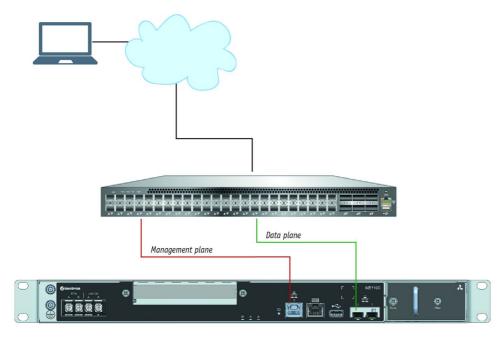
Step_1	Choose a location for the platform in the rack.		
Step_2	Insert the platform in the rack.		
Step_3	Fasten the platform to the rack using the appropriate fasteners.		
Step_4	If a ground lug is installed, remove the 2 nuts and washers from the ground lug studs. Take out the ground lug.		
Step_5	Strip 19 mm (0.75 in) of the 8 AWG ground cable.		
Step_6	Insert the 8 AWG ground cable in the ground lug. Crimp the lug on the cable using an appropriate hand crimp tool (e.g. Panduit CT-1700 crimp tool set at: Color Code = Red; Die Index No. = P21).	CT-7200	
Step_7	Install the ground lug on the studs, fastening with the 2 nuts and washers.  NOTE: The thread of the two chassis ground lugs is M5x0.8.	To Back of the Control of the Contro	

> You are now ready to connect the network and power cables and start platform configuration.

# Connecting the network cables

Connect the network cables according to the image below:

- 1. Connect one RJ45 cable to port 3 for the management plane.
- 2. Connect one SFP or SFP+ cable to port 1 for the data plane.



CP0285

# Building and connecting the DC power cables



Installation of this product must be performed in accordance with national wiring codes and conform to local regulations.

#### Material required

Kontron suggests using crimp lugs (ring or spade crimp lug, straight, isolated, UL94V-0) on the power cables. Connect the appropriate cable to the appropriate polarity.

Kontron suggests the following wire gauges for -48V DC and RTN: 14 AWG or 12 AWG.

Description	Quantity	Manufacturer P/N	Link
Crimp lugs:  • Molex insulated spade crimp lugs for 14-	2 (or 4 for redundancy)	19131-0023 or equivalent	<ul><li>Molex product catalog</li><li>Part details</li></ul>
<ul><li>16 wire gauge</li><li>Panduit insulated ring crimp lugs for 10- 12 wire gauge</li></ul>		EV10-6RB-Q or equivalent	<ul><li>Panduit product catalog</li><li>Part drawing</li></ul>
Black stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [ 0.175 in] for Molex crimp lugs  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lugs	Length required		
Red stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [ 0.175 in] for Molex crimp lug  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lug	Length required		
Hand crimp tool:  • Molex Premium Grade Hand Crimp Tool  • Panduit Hand Crimp Tool	1	640010100 or equivalent	<ul> <li>Molex product catalog</li> <li>Application tooling specification sheet</li> </ul>
		CT-460 or equivalent	<ul> <li>Panduit product catalog</li> <li>Application tooling specification sheet</li> </ul>

### Procedure

Step_1	Strip 6 mm [0.236 in] from the end of a black stranded 14 AWG wire (for Molex crimp lug 19131-0023) or 8 mm [0.315 in] from the end of a black stranded 12 AWG wire (for Panduit crimp lug EV10-6RB-Q).				
Step_2	Strip 6 mm [0.236 in] from the end of a red stranded 14 AWG wire (for Molex crimp lug 19131-0023) or 8 mm [0.315 in] from the end of a red stranded 12 AWG wire (for Panduit crimp lug EV10-6RB-Q).				
Step_3	Insert each wire in a crimp lug. Follow the crimp lug manufacturer's procedure, using the appropriate hand crimp tool as specified in the Application tooling specification sheet of the tool.				
Step_4	Bend the crimp lugs to a 45° angle as shown in the image.				
Step_5	Remove the screw from the terminal block RTN "B" location.				
Step_6	Insert the crimped red wire in the RTN "B" location as shown in the image.	Tablox B S S S S S S S S S S S S S S S S S S			
Step_7	Screw the crimp lug in place.	1 0			
Step_8	Remove the screw from the terminal block -48V DC "B" location.	Correct Bend Configuration			
Step_9	Insert the crimped black wire in the -48V DC "B" location as shown in the image.	45° Bend starts here			
Step_10	Screw the crimp lug in place.	San Carlos			
Step_11	(Optional) If redundancy is required, repeat steps 1 to 10 for a second set of cables. They are to be installed in the -48V DC and RTN "A" locations.	Plastic Terminal Cover  Correct Installation			
Step_12	Put the plastic terminal cover back in place once all the cables are screwed in place.  NOTE: The power supply is reverse polarity protected. The unit will power on as soon as external power is applied (green power LED).				



If the ambient temperature is  $below\ 10^{\circ}C$  and no sensor has exceeded its temperature thresholds, the fans will be on standby (not running and making no sound). Above that  $10^{\circ}C$  boundary, the fans will spin at 8% of their maximum capacity.

Refer to <u>Platform cooling and thermal management</u> for more information about fan behavior over the entire operating temperature range.

> You are now ready to start platform configuration.

### Confirming network links are established

Once the ME1100 power LED is **green ON** (normal blink or ON), confirm LAN connection with the management plane and data plane:

- The right LED on Port 3 (management) should be green ON
- The LED on SFP or SFP+ Port 1 should be green ON

Refer to  $\underline{\text{Platform components}}$  for more information about LED location and behavior.

If LED behavior is not as expected, refer to your IT personnel to review upstream network status (the top-of-rack switch port might be disabled).

### Discovering or configuring the platform management IP

### address

The platform management IP address is the minimum required to access the Web UI, the monitoring interface and the KVM to install an operating system.

The IP address can be discovered or configured using the BIOS menu. When no OS is installed and the IP address is not known, the BIOS must be accessed via a serial console (physical connection).

For detailed information on MAC addresses and IPs, refer to <u>Baseboard management controller - BMC</u> and <u>MAC addresses</u>.

#### Accessing the BIOS using a serial console (physical connection)

#### **Prerequisites**

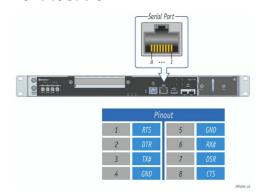
A physical connection to the device is required.

**NOTE**: The serial console port is compatible with Cisco 72-3383-01 cable.

- 2 A serial console tool is installed on the external computer.
  - Speed (Baud): 115200
  - Data bits: 8
  - Stop bits: 1
  - Parity: None
  - Flow Control: None
  - Recommended emulation mode: VT100+

**NOTE**: PuTTY is recommended.

#### Port location



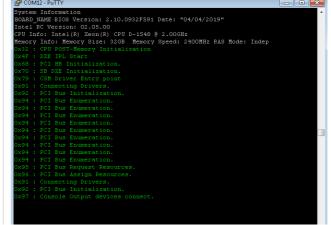
#### Access procedure

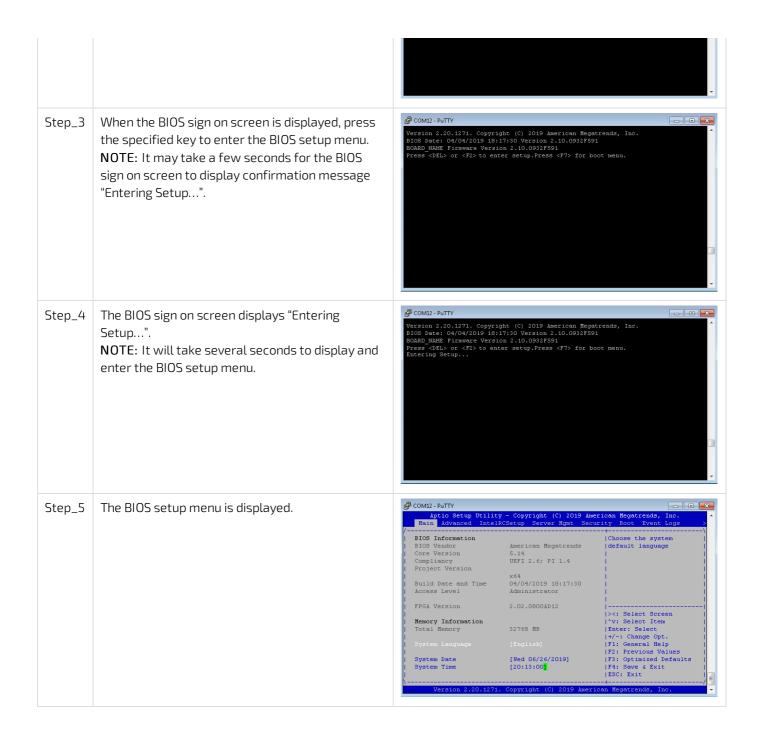
Step\_1 From a computer with a physical connection to the serial port, open a serial console tool and start the communication between the console and the port to which the device is connected.

Step\_2 Perform a server reset (Ctrl-break hot key).

NOTE: If an operating system is installed on the device, the hot key might not work properly. If this is the case, reset the server as recommended for the operating system.

**NOTE:** When a server reset command is sent, it may take a few seconds for the BIOS sign on screen to display.





Accessing the BMC network configuration menu

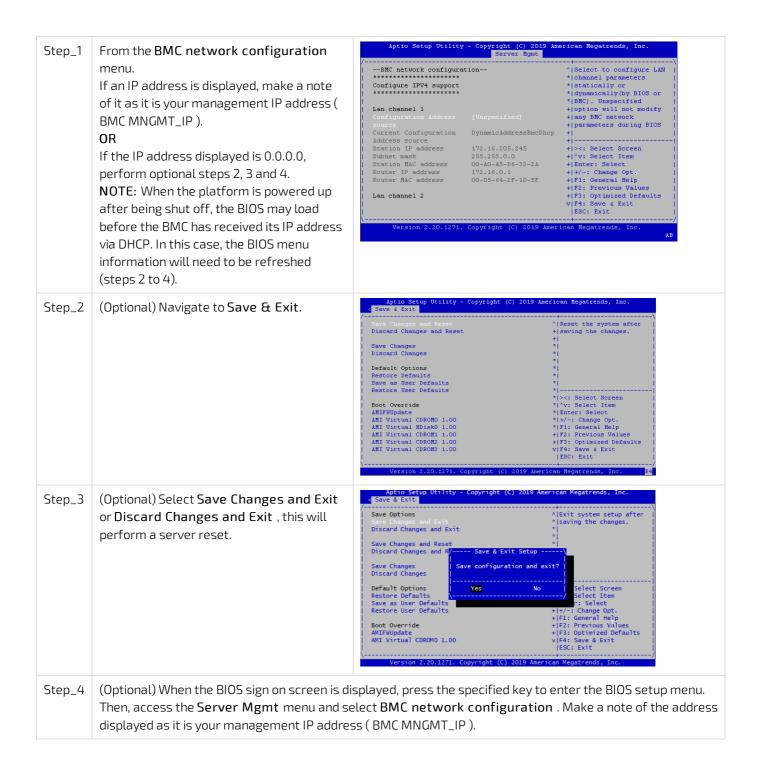


From the BMC network configuration menu, you have two options according to your network scheme:

- To discover the DHCP IP address, go to section DHCP
- To configure a static IP address, go to section static

In this use case, only BMC LAN channel 1 will be configured as the management plane is connected through port 3. Refer to <u>Product architecture</u> for a visual representation and information on network connectivity.

### Discovering the DHCP management IP address



#### Configuring a static management IP address

NOTE: If you are in a DHCP network, skip this section.

Step_1	From the BMC network configuration menu,	Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc. Server Mgmb
	select the <b>Configuration Address source</b> option for the LAN interface to configure (LAN channel 1 in this example).	BMC network configuration- BMC network configuration-  Configure IPV8 support    Configure IPV8 support   'statically or   'dynamically(by BIOS or   BMC). Unspecified   Hoption will not modify   Configuration Address [Unspecified]   Hoption will not modify   Lan channel 1   Configuration Address Source   Station IP address   T72.16.205.245   Hoption IPV Select Screen   Subnet mask   255.255.0.0   'v' Select Screen   Station IP address   00-A5-D6-33-2A   Enter: Select   Router IP address   172.16.0.1   H-/-: Change Opt.   Router IP address   172.16.0.1   H-/-: Change Opt.   FFI: General Help   H-FE: Previous Values   H-FFI: Optimized Defaults   V-FFI: Salect Screen   FFI: General Help   H-FE: Optimized Defaults   V-FFI: Salect Screen   H-FFI: Optimized Defaults   H-FFI: Optimized Defaults   H-FFI: Optimized Defaults   H-FFI: Optimized Defaults   H-FFI: Opti
Step_2	Select <b>Static</b> .	/ Configuration Address source\   Unspecified
Step_3	Change the <b>Station IP address</b> . <b>NOTE</b> : This is the management IP address ( <b>BMC MNGMT_IP</b> ).	Lan channel 1 Configuration Address   Static  Source   /Station IP address   172.16.205.245     Subnet mask   /
Step_4	Change the <b>Subnet mask</b> .	Lan channel 1 Configuration Address [Static] source
Step_5	(Optional) Change the Router IP address .	Lan channel 1 Configuration Address [Static] source
Step_6	Confirm the configuration has changed and exit BMC network configuration using the ESC key.	Lan channel 1 Configuration Address [Static] source Station IP address 172.16.205.245 Subnet mask 255.255.0.0 Station MAC address 00-A0-A5-D6-33-2A Router IP address 172.16.0.1 Router MAC address 00-05-64-2F-10-5F

> With your management IP (BMC MNGMT\_IP), you are now ready to start the OS installation.

## Preparing for operating system installation

Step_1	Choose the operating system needed based on the requirements of your application (CentOS 7.4 or latest version is recommended).
Step_2	Confirm the OS version to be installed includes or is compatible with the following network interface drivers: igb and ixgbe .
Step_3	If applicable, download the ISO file of the OS to be installed.

For a list of known compatible operating systems, refer to <u>Validated operating systems</u>. For information on components, refer to the <u>PCI mapping</u>.

## Installing an operating system

### Prerequisites

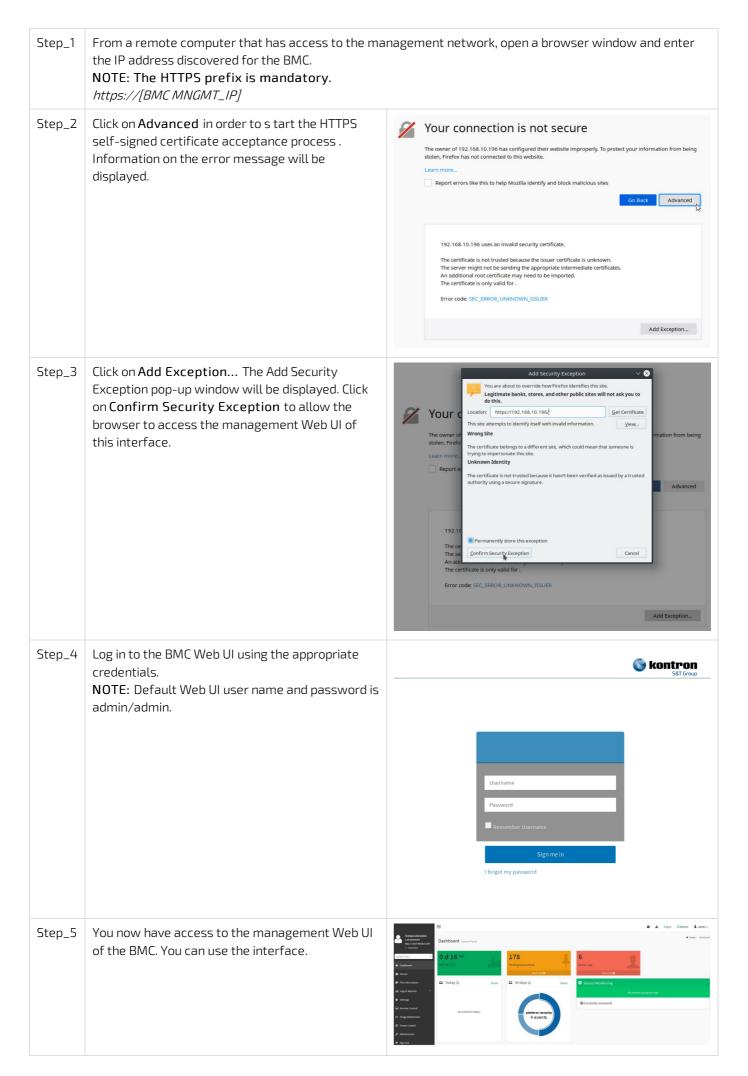
- 1 The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.

### Browser considerations

HTML5	To connect to the Web UI, a Web browser supporting HTML5 is required.			
HTTPS self- signed certificate	Upon connection to the Web UI, it is mandatory to accept the HTTPS self-signed certificate. For further information about accepting HTTPS self-signed certificates, please refer to your Web browser's documentation.			
File download permission	File download from the site needs to be permitted. For further information about file download permission, please refer to your Web browser's documentation.			
Cookies	Cookies must be enabled in order to access the website. For further information about enabling cookies, please refer to your Web browser's documentation.			

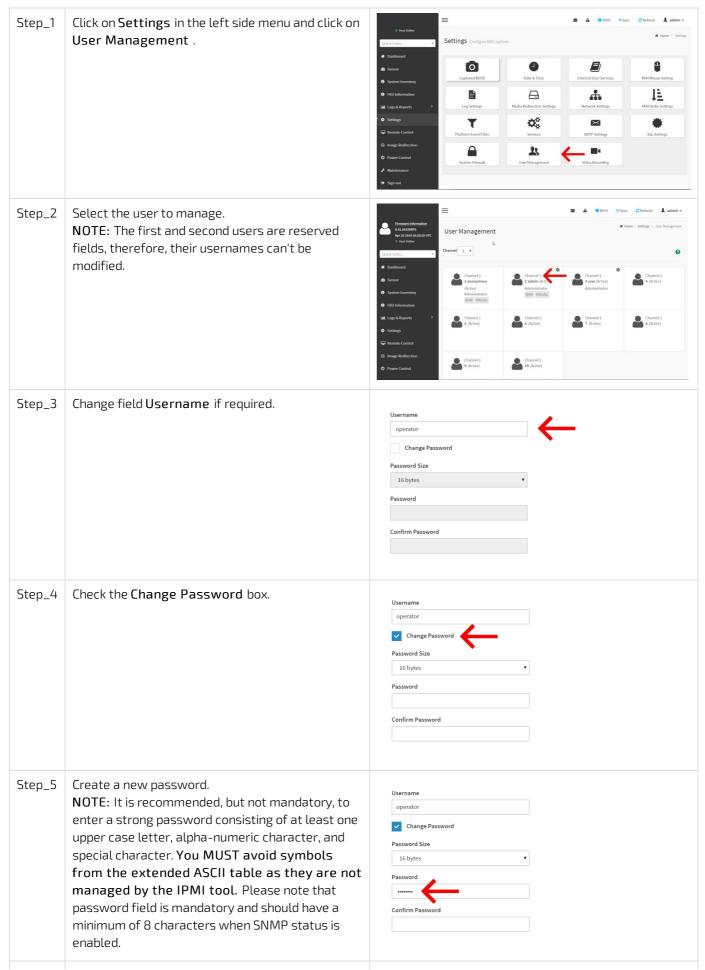
**NOTE:** The procedure may vary depending on the browser used. Examples provided use Firefox.

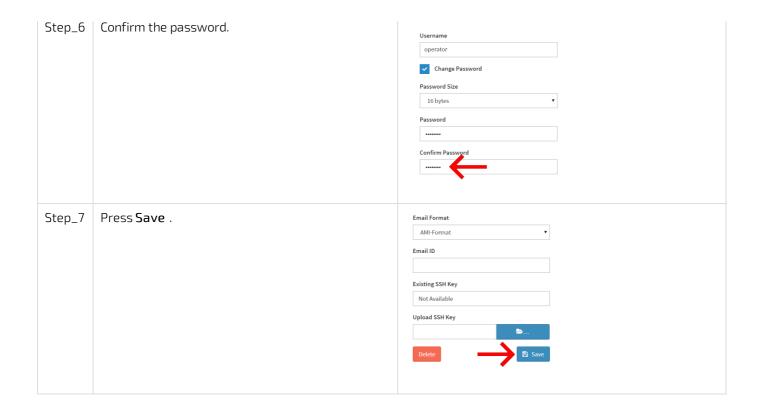
### Connecting to the Web UI of the BMC



### Changing the user name and password

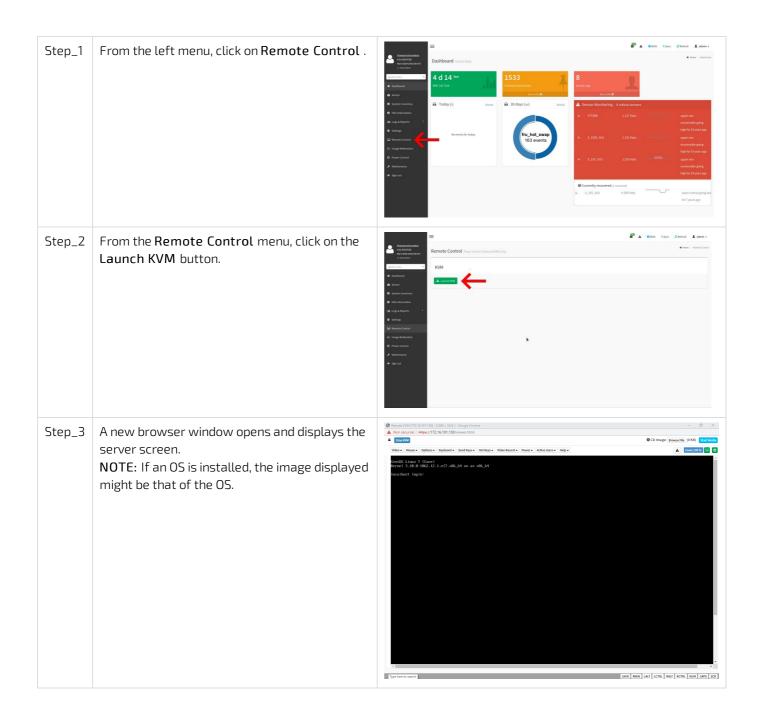
NOTE: All user names and passwords must have a minimum of 8 characters .



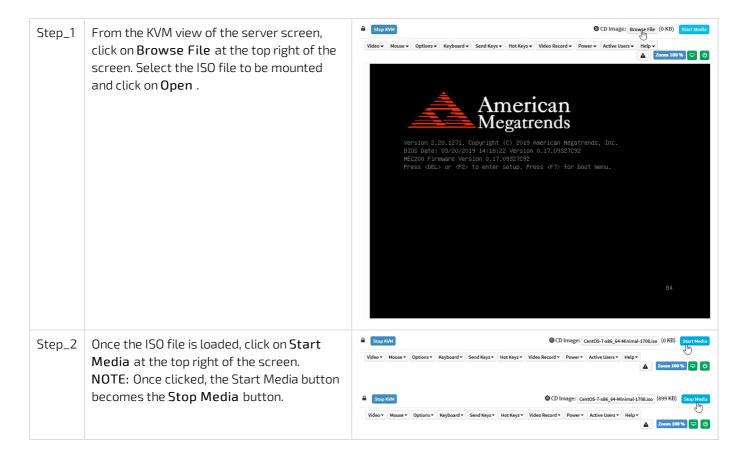


### Launching the KVM

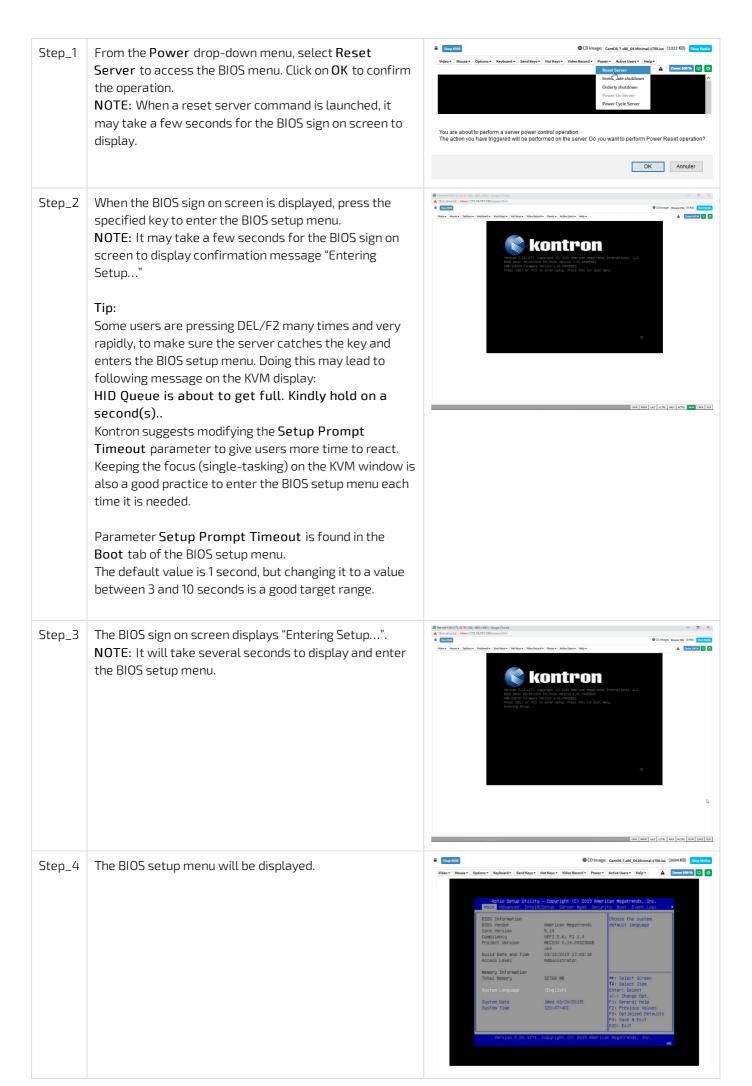
The Web UI allows remote control of the server through a KVM (Keyboard, Video, Mouse) interface.



Mounting the operating system image via virtual media

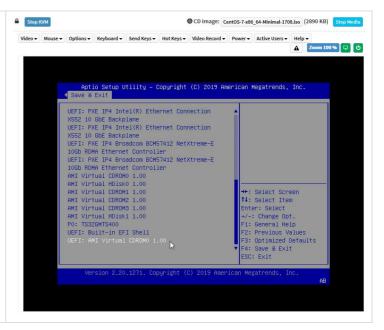


Accessing the BIOS setup menu



### Selecting the boot order from boot override

Step\_1 From the BIOS setup menu and using the keyboard arrows, select the Save & Exit menu. In the Boot Override section, select UEFI: AMI Virtual CDROMO 1.00 and press Enter . The server will reboot and the media installation process will start.



> You are now ready to complete operating system installation according to your application requirements.

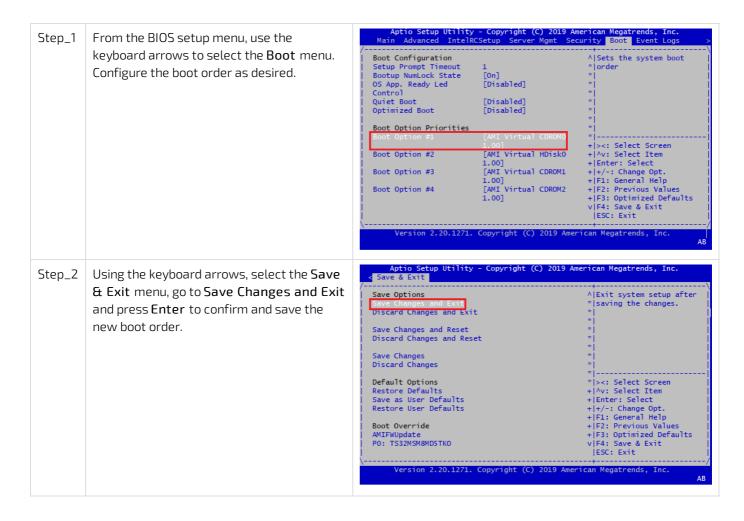
### Completing operating system installation

Step\_1 Complete the installation by following the on-screen prompts of the specific OS installed.

### (Optional) Changing the boot order in the BIOS menu



After installation, if booting from network (PXE) occurs and is not desired, your operating system installer may not have modified the BIOS boot order. To correct this, enter BIOS setup again and follow the steps below.



## Verifying operating system installation



All the results and commands may vary depending on the operating system and the devices added.

Step_1	Reboot the OS as recommended	, then access the OS command prompt.	
Step_2	Verify that no error messages or warnings are displayed in dmesg using the following commands.  LocalServer_OSPrompt:~# dmesg   grep -i fail  LocalServer_OSPrompt:~# dmesg   grep -i Error  LocalServer_OSPrompt:~# dmesg   grep -i Warning  LocalServer_OSPrompt:~# dmesg   grep -i "Call trace"  NOTE: If there are any messages or warnings displayed, refer to the operating system's documentation to fix them.		
Step_3	Verify that the DIMMs are detected. LocalServer_OSPrompt:~# free -h	[root@localhost ~]# free -h total used free shared buff/cache available Mem: 31G 336M 30G 9.5M 175M 30G Swap: 0B 0B 0B	
Step_4	Verify that all the storage devices are detected. LocalServer_OSPrompt:~# lsblk	[root@localhost ~]# lsblk  NAME	
Step_5	Confirm the control plane network interface controller is loaded by the igb driver. LocalServer_OSPrompt:~# dmesg   grep igb	[root@localhost ~]# dmesg   grep igb [	

NOTE: You should discover one 1GbE NIC. Confirm the data plane Step\_6 network interface controllers 0000:04:00.0: registered PHC device on enol 0000:04:00.1: registered PHC device on eno2 are loaded by the ixgbe driver. 0000:04:00.1 eno2: detected SFP+: 3 0000:04:00.1 eno2: NIC Link is Up 10 Gbps, Flow Control: RX/T LocalServer\_OSPrompt:~# dmesg | grep ixgbe NOTE: You should discover two 10GbF NIC. Confirm that all the network Step\_7 CANNOSS - 78 AP AUGUSES

CANNOSS - 78 AP AUGUSES

LOS PROCESS - 100 AUGUSES interfaces are detected. LocalServer\_OSPrompt:~# ip address NOTE: You should discover one 1GbE NIC and two 10GbE NIC. Step\_8 Configure network interface controllers based on your requirements. **NOTE**: Interface names may change depending on the OS installed. However, parameters Control plane Bus:Device.Function stay the Data plane same for the interface Network controller regardless of the operating system. Step\_9 Install ipmitool and pciutils using the package manager, and update the operating system packages. The ipmitool version recommended is 1.8.18. Example: LocalServer\_OSPrompt:~# yum update LocalServer\_OSPrompt:~# yum install ipmitool LocalServer\_OSPrompt:~# yum install pciutils NOTE: Updating the packages may take a few minutes. (Optional) If a PCIe add-in card Step\_10 is installed, verify that the card is detected. LocalServer\_OSPrompt:~# lspci Step\_11 Verify communication calServer\_OSPrompt:~#ipmitool mc info rice ID rice Revision rmware Revision between the operating system and the BMC. cturer ID LocalServer\_OSPrompt:~# Kontron 1100 (0x044c) ipmitool mc info tional Device Support Device Disitory Device



## Benchmarking an application

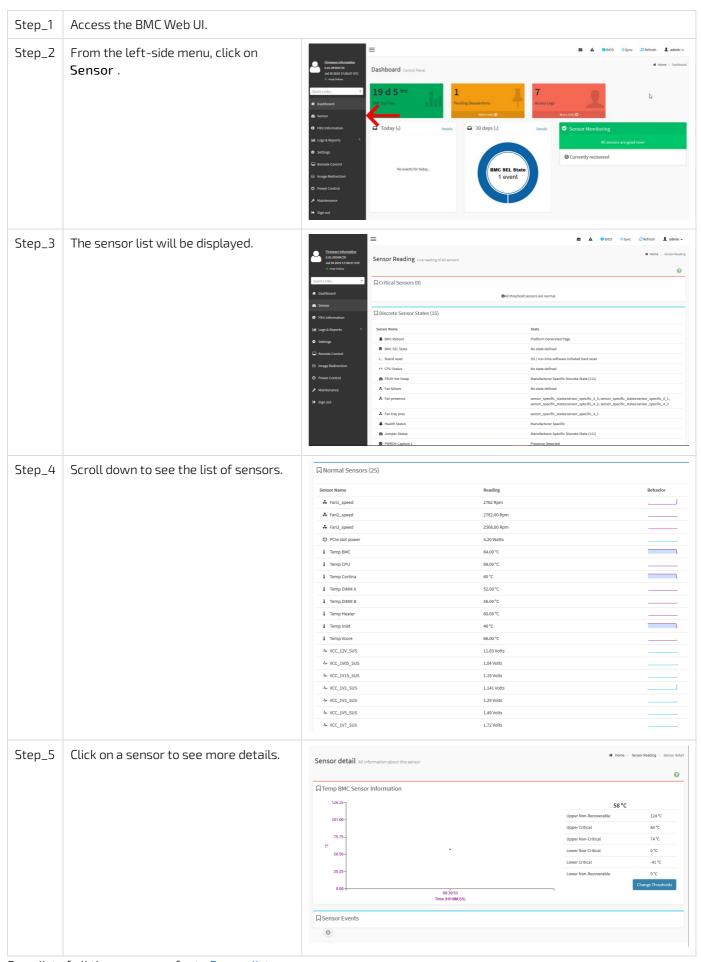
Install your application and proceed with benchmarking.

## Monitoring platform sensors using the Web UI

NOTE: Refer to Accessing a BMC on an ME1100 to access the BMC Web UI.

The key sensors to look at are the following:

- Temperature sensors
- Power sensors



For a list of all the sensors, refer to **Sensor list**.

For more monitoring methods refer to Monitoring sensors.

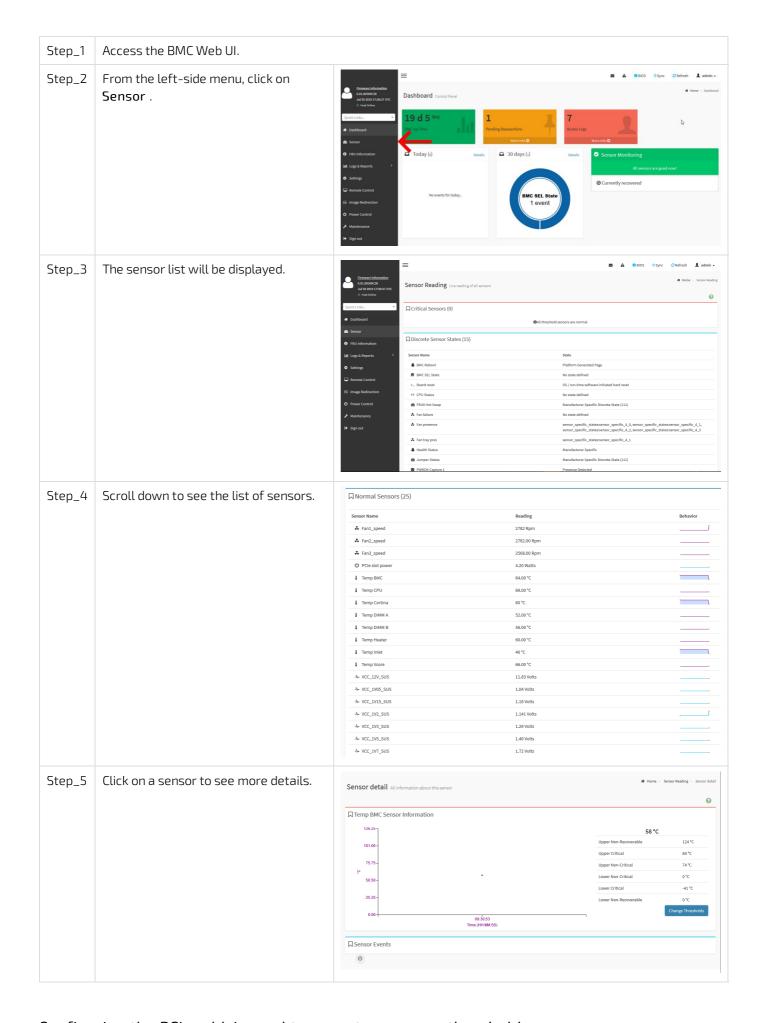
## Managing PCIe add-in card temperature for system cooling

### Relevant sections:

Platform cooling and thermal management Managing customer added sensors Monitoring sensors

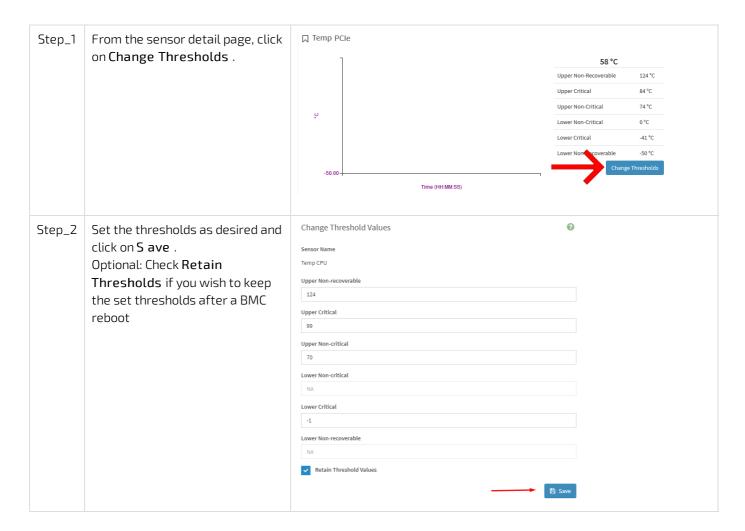
### Accessing the Web UI

**NOTE:** Refer to <u>Accessing a BMC on an ME1100</u> to access the BMC Web UI.



### Configuring the PCIe add-in card temperature sensor thresholds

The **Temp NTC** sensor is the one linked to the thermal probe physically connected in the platform. Its thresholds need to be set according to the specific parameters and uses of the PCIe add-in card installed. Proceed as shown below with the



## **Planning**

{This section describes key elements that need to be planned prior to platform configuration, network infrastructure integration and deployment.}

#### Children

- [Content under creation] Key concepts
- Environmental considerations
- Power consumption and power budget
- Network architecture
- MAC addresses
- PCI mapping
- Platform, modules and accessories
- Material, information and software required
- Hardware compatibility list
- [Content under creation] Deployment infrastructure
- Validated operating systems
- <u>Security</u>

### **Environmental considerations**

{This article provides environmental guidelines in order to ensure the proper functioning of the platform.}

The ME1100 platform has been designed to work over the extended temperature range of  $-40^{\circ}$ C to  $+65^{\circ}$ C ( $-40^{\circ}$ F to  $+149^{\circ}$ F) and to withstand non-condensing humidity levels up to 95%. This equipment should not be exposed directly to the elements (sun, rain, wind, dust). For installations in outdoor or other harsh, uncontrolled environments, an appropriate housing must be used.

An ingress protection rating of IP55 has been achieved using the Harmony 2U Wall/Pole Mount Cabinet from SPC ( <a href="https://www.spc.net">www.spc.net</a> – Harmony Edge model 10705-030-004 Kontron 2RU Cabinet with Fan System). A complete test report is available to qualified customers upon request.

When powering up the ME1100 at the lower end of the extended temperature range, it is normal for the system to take some time for preheating before completing the initial boot sequence. Once powered up and in operation, the system will dissipate enough power to stay warm. The warm-up delay of the deep cold start is a rare event that could occur only at the initial power up or after a power outage in a cold environment.

Special considerations must be taken if you are exposing the ME1100 to a temperature shock, such as taking the equipment out of a service truck left outside for the night in sub zero temperatures and taking it inside for installation in a heated facility. In such situations, it is recommended to allow at least 4 hours for the equipment to be acclimated to the new ambient temperature before powering it up, in order to prevent condensation.

If you are installing the ME1100 in a hot environment, it is recommended to take additional measures to maximize the cooling and air circulation as a constant exposure to high temperatures reduces the life expectancy of electronic equipment.

The ME1100 meets operational random vibration, operational shock, transportation and storage random vibration standards. Tests are based on ETSI EN 300 019-2-3 class 3.2, ETSI EN 300 019-2-2 class 2.3 and GR-63 clause 5.4.3 and section 5.3.

## Power consumption and power budget

{This article provides power supply electrical specifications and explains how to estimate power consumption based on various use cases.}

## DC power supply input voltage and current requirements

DC input voltage				
Nominal	-54 VDC			
Minimum	-40 VDC			
Maximum	-57 VDC			
DC input current				
Maximum	6.45 A at -40 VDC; 4.52 A at -57 VDC			
Power input				
Maximum	258 W			

## AC power supply input voltage and current requirements

AC input voltage				
Nominal	115/230 VAC			
Minimum	90 VAC			
Maximum	265 VAC			
DC input current				
Maximum	3.5 A at 90 VAC; 1.2A at 265 VAC			
Power input				
Maximum	300 W			

## Power consumption example

The power consumption of the following configuration is 142 W.

Measurements were taken at an ambient temperature of 25°C with the fans at their maximum speed while running a stress test application.

Components	Quantity	Notes
240 W DC PSU	1	
Fans	3	23 W per fan (at maximum speed)
45 W TDP CPU	1	
4 GB UDIMM	2	
SATA 32 GB M.2 SSD	1	
10 G Base-SR SFP+	2	
50 W PCIe add-in card	0	
2.5-in SATA SSD	0	

Various options will increase power consumption when compared to that of the example configuration:

Components	Quantity	Additional system power consumption fro m 142 W example configuration
65 W TDP CPU instead of the 45 W TDP CPU	1	22 W
32 GB RDIMM  Instead of the two 4 GB UDIMM	2	9 W
2.5-in SATA SSD (requires one 1 additional chassis fan to cool disks)	1 to 4	Up to 8 W per SSD + 23 W for the fan required
50 W PCIe add-in card	1	54 W

NOTICE

If all the optional components are used and operate at maximum power, the system could exceed its maximum power consumption.

### **Network architecture**

*{This article provides network layout information regarding defaults, the customer's architecture and redundancies.}*Table of contents

Once the network architecture is planned, go to sections <u>Baseboard management controller - BMC</u> to discover the management IP address and <u>Material</u>, <u>information and software required</u> to continue the planning.

#### Relevant sections:

Product architecture

### **MAC** addresses

*{This article provides information on the product MAC addresses and on means of discovering them.}*Table of contents

- Discovering the platform MAC addresses
  - Discovering a MAC address using the QR code
  - Discovering a MAC address using the BIOS
    - Accessing the BIOS using a serial console (physical connection)
      - Prerequisites
      - Port location
      - Access procedure
    - Accessing the BMC network configuration menu

### ME1100 MAC addresses

Interface description	MAC address	Notes
BMC RJ45 port 3	MAC_BASE	Management: merged management/control plane
BMC SFP port 2	MAC_BASE + 1	Management: merged management/data plane
CPU RJ45 port 3	MAC_BASE + 2	Server control plane
CPU SFP port 1	MAC_BASE + 3	Server data plane
CPU SFP port 2	MAC_BASE + 4	Server data plane

## Discovering the platform MAC addresses

The platform MAC addresses can be discovered:

- Using the **QR code**
- Using the **BIOS**

### Discovering a MAC address using the QR code

Step_1	Using a QR code application, scan the QR code. Record the information obtained in your device (e.g. by taking a screen shot).	S/N:9017020001 P/N:1065-2823
	S/N:9017020001 = Platform serial number P/N:1065-2823 = Platform part number BATCH:0A00000001 = Platform production lot number MAC:00A0A5D6402A = Platform BMC management MAC address	BATCH:0A00000001 MAC:00A0A5D6402A

Discovering a MAC address using the BIOS

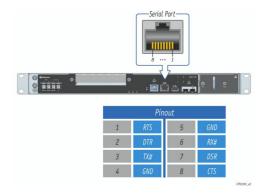
### Accessing the BIOS using a serial console (physical connection)

### Prerequisites

- 1 A physical connection to the device is required.
  - **NOTE:** The serial console port is compatible with Cisco 72-3383-01 cable.
- 2 A serial console tool is installed on the external computer.
  - Speed (Baud): 115200
  - Data bits: 8
  - Stop bits: 1
  - Parity: None
  - Flow Control: None
  - Recommended emulation mode: VT100+

**NOTE**: PuTTY is recommended.

#### Port location



#### Access procedure

Step\_1

Step\_2 Perform a server reset (Ctrl-break hot key).

NOTE: If an operating system is installed on the device, the hot key might not work properly. If this is the case, reset the server as recommended for the operating system.

NOTE: When a server reset command is sent, it may take a few seconds for the BIOS sign on screen to display.

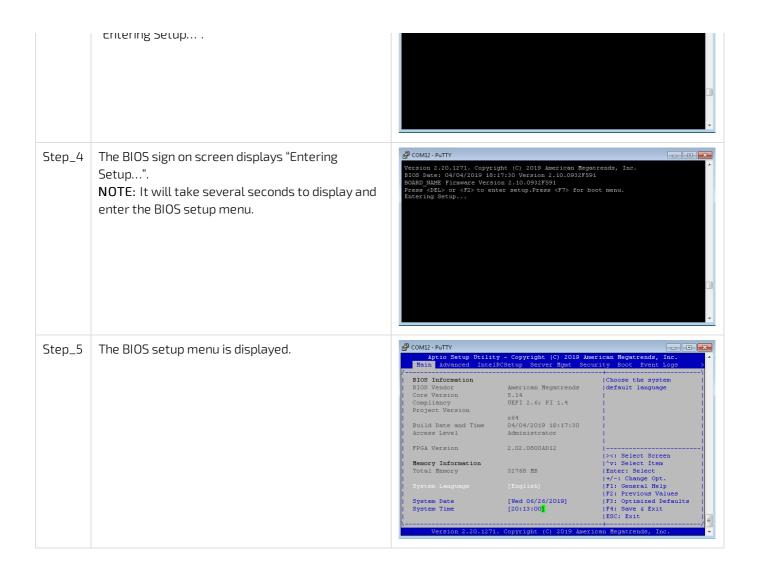
| Communication | Span | Span

From a computer with a physical connection to the serial port, open a serial console tool and start the

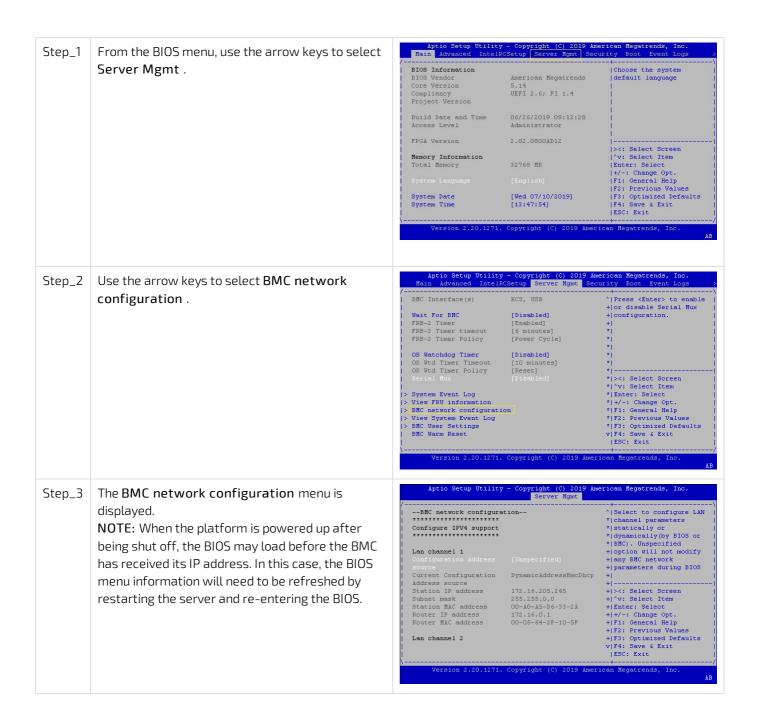
Step\_3 When the BIOS sign on screen is displayed, press the specified key to enter the BIOS setup menu.

NOTE: It may take a few seconds for the BIOS sign on screen to display confirmation message

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
BIOS Date: 04/04/2019 18:17:30 Version 2.10.0932F591
BOARD NAME Firmware Version 2.10.0932F591
Press <DEL> or <F2> to enter setup.Press <F7> for boot menu.



Accessing the BMC network configuration menu



# **PCI** mapping

{This article provides the PCI mapping of the product.}

Bus: Device. Function	Vendor ID	Device ID	Component	Description
0.00:00	8086	6F00	Host Bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DMI2 (rev 03)
00:01.0	8086	6F02	PCI Bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D PCI Express Root Port 1 (rev 03) (prog-if 00 [Normal decode])
00:01.1	8086	6F03	PCI bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D PCI Express Root Port 1 (rev 03) (prog-if 00 [Normal decode])
00:02.0	8086	6F04	PCI Bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D PCI Express Root Port 2 (rev 03) (prog-if 00 [Normal decode])
00:02.2	8086	6F06	PCI Bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D PCI Express Root Port 2 (rev 03) (prog-if 00 [Normal decode])
00:03.0	8086	6F08	PCI Bridge	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D PCI Express Root Port 3 (rev 03) (prog-if 00 [Normal decode])
00:05.0	8086	6F28	System Peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Map/VTd_Misc/System Management (rev 03)
00:05.1	8086	6F29	System Peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D IIO Hot Plug (rev 03)
00:05.2	8086	6F2A	System Peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D IIO RAS/Control Status/Global Errors (rev 03)
00:05.4	8086	6F2C	PIC	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D I/O APIC (rev 03) (prog-if 20 [IO(X)-APIC])
00:16.0	8086	8C3A	Communication Controller	Intel Corporation 8 Series/C220 Series Chipset Family MEI Controller #1 (rev 04)
00:16.1	8086	8C3B	Communication Controller	Intel Corporation 8 Series/C220 Series Chipset Family MEI Controller #2 (rev 04)
00:1c.0	8086	8c10	PCI bridge	Intel Corporation 8 Series/C220 Series Chipset Family PCI Express Root Port #1 (rev d5) (prog-if 00 [Normal decode])
00:1c.4	8086	8c18	PCI bridge	Intel Corporation 8 Series/C220 Series Chipset Family PCI Express Root Port #5 (rev d5) (prog-if 00 [Normal decode])
00:1D.0	8086	8C26	USB Controller	Intel Corporation 8 Series/C220 Series Chipset Family USB EHCI #1 (rev 05) (prog-if 20 [EHCI])
00:1F.0	8086	8C54	ISA Bridge	Intel Corporation C224 Series Chipset Family Server Standard SKU LPC Controller (rev 05)
00:1F.2	8086	8C02	SATA Controller	Intel Corporation 8 Series/C220 Series Chipset Family 6-port SATA Controller 1 [AHCI mode] (rev 05) (prog-if 01 [AHCI 1.0])
00:1F.3	8086	8C22	SMBus	Intel Corporation 8 Series/C220 Series Chipset Family SMBus Controller (rev 05)
N 100∙EU	BUBE	6F5N	Suctom Porinhoral WV	Intel Corneration Xeon Processor D Family OuickData vw.kontron.com //

ں.ںں.دں	UUUU	טב וט	אסנפוווו פווטוופומנ	Technology Register DMA Channel 0
03:00.1	8086	6F51	System Peripheral	Intel Corporation Xeon Processor D Family QuickData Technology Register DMA Channel 1
03:00.2	8086	6F52	System Peripheral	Intel Corporation Xeon Processor D Family QuickData Technology Register DMA Channel 2
03:00.3	8086	6F53	System Peripheral	Intel Corporation Xeon Processor D Family QuickData Technology Register DMA Channel 3
04:00.0	8086	15AC	Ethernet Controller	Intel Corporation Ethernet Connection X552 10 GbE SFP+
04:00.1	8086	15AC	Ethernet Controller	Intel Corporation Ethernet Connection X552 10 GbE SFP+
07:00.0	1A03	1150	PCI bridge	ASPEED Technology, Inc. AST1150 PCI-to-PCI Bridge (rev 04) (prog-if 00 [Normal decode])
08:00.0	1A03	2000	VGA compatible controller	ASPEED Technology, Inc. ASPEED Graphics Family (rev 41) (progif 00 [VGA controller])
09:00.0	8086	1533	Ethernet controller	Intel Corporation I210 Gigabit Network Connection (rev 03)
FF:0B.0	8086	6F81	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R3 QPI Link 0/1 (rev 03)
FF:0B.1	8086	6F36	Performance counters	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R3 QPI Link 0/1 (rev 03)
FF:0B.2	8086	6F37	Performance counters	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R3 QPI Link 0/1 (rev 03)
FF:0B.3	8086	6F76	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R3 QPI Link Debug (rev 03)
FF:0C.0	8086	6FE0	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.1	8086	6FE1	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.2	8086	6FE2	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.3	8086	6FE3	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.4	8086	6FE4	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.5	8086	6FE5	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.6	8086	6FE6	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0C.7	8086	6FE7	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0F.0	8086	6FF8	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0F.4	8086	6FFC	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
FF:0F.4	8086	6FFC		Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon

8086	6FFD	System peripheral	Intel Corporation Xeon E / v4/Xeon E5 v4/Xeon E3 v4/Xeon U Caching Agent (rev 03)
8086	6FFE	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Caching Agent (rev 03)
8086	6F1D	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R2PCIe Agent (rev 03)
8086	6F34	Performance counters	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D R2PCIe Agent (rev 03)
8086	6F1E	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Ubox (rev 03)
8086	6F7D	Performance counters	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Ubox (rev 03)
8086	6F1F	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Ubox (rev 03)
8086	6FA0	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Home Agent 0 (rev 03)
8086	6F30	Performance counters	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Home Agent 0 (rev 03)
8086	6FA8	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Target Address/Thermal/RAS (rev 03)
8086	6F71	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Target Address/Thermal/RAS (rev 03)
8086	6FAA	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel Target Address Decoder (rev 03)
8086	6FAB	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel Target Address Decoder (rev 03)
8086	6FAC	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel Target Address Decoder (rev 03)
8086	6FAD	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel Target Address Decoder (rev 03)
8086	6FAE	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Channel 0/1 Broadcast (rev 03)
8086	6FAF	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Global Broadcast (rev 03)
8086	6FB0	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 0 Thermal Control (rev 03)
8086	6FB1	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 1 Thermal Control (rev 03)
8086	6FB2	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 0 Error (rev 03)
8086	6FB3	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 1 Error (rev 03)
8086	6FBC	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Channel 0/1 Interface (rev 03)
8086	6FBD	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Channel 0/1 Interface (rev 03)
	8086 8086 8086 8086 8086 8086 8086 8086	8086       6FFE         8086       6F1D         8086       6F34         8086       6F1E         8086       6F7D         8086       6FAD         8086       6FAO         8086       6FAS         8086       6FAB         8086       6FAA         8086       6FAB         8086       6FAC         8086       6FAC         8086       6FAF         8086       6FAF         8086       6FBO         8086       6FBO         8086       6FBD         8086       6FBD         8086       6FBC	80866FFESystem peripheral80866F1DSystem peripheral80866F34Performance counters80866F1ESystem peripheral80866F7DPerformance counters80866F1FSystem peripheral80866FA0System peripheral80866F30Performance counters80866FA8System peripheral80866FAASystem peripheral80866FAASystem peripheral80866FABSystem peripheral80866FACSystem peripheral80866FACSystem peripheral80866FAESystem peripheral80866FAFSystem peripheral80866FB0System peripheral80866FB1System peripheral80866FB2System peripheral80866FB3System peripheral80866FBCSystem peripheral

FF:14.6	8086	6FBE	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Channel 0/1 Interface (rev 03)
FF:14.7	8086	6FBF	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D DDRIO Channel 0/1 Interface (rev 03)
FF:15.0	8086	6FB4	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 2 Thermal Control (rev 03)
FF:15.1	8086	6FB5	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 3 Thermal Control (rev 03)
FF:15.2	8086	6FB6	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 2 Error (rev 03)
FF:15.3	8086	6FB7	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Memory Controller 0 - Channel 3 Error (rev 03)
FF:1E.0	8086	6F98	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1E.1	8086	6F99	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1E.2	8086	6F9A	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1E.3	8086	6FC0	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1E.4	8086	6F9C	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1F.0	8086	6F88	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)
FF:1F.2	8086	6F8A	System peripheral	Intel Corporation Xeon E7 v4/Xeon E5 v4/Xeon E3 v4/Xeon D Power Control Unit (rev 03)

# Platform, modules and accessories

{This article provides the complete list of compatible parts and components that can be ordered from Kontron .}

Description	Kontron P/N
Fan tray assembly (3 fans with filter)	1062-7023
Fan tray assembly (4 fans with filter)	1065-0085
Fan filter assembly	1066-4009
RJ45 to DB9 serial adapter	1015-9404
C13 to CEE 7/7 European AC power cord, 10A/250 VAC, 1.8m long	1061-0410
C13 to NEMA 5-15P AC power cord, 10A/125 VAC, 2m long	1-340000-0
Ground lug right angle, 8 AWG	1064-4226
Thermal probe for PCIe add-in card	1065-9296
ME1100 with CPU Xeon D-1548, DC input, no memory, no storage	1065-2823
ME1100 with CPU Xeon D-1567, DC input, no memory, no storage	1065-2824
ME1100 with CPU Xeon D-1559, DC input, no memory, no storage	1065-2825
ME1100 with CPU Xeon D-1567, DC input,,16GB UDIMM memory, 32GB M.2 SSD SATA	1065-6327
ME1100 with CPU Xeon D-1548, AC input, no memory, no storage	1065-2916
ME1100 with CPU Xeon D-1567, AC input, no memory, no storage	1065-2917
ME1100 with CPU Xeon D-1559, AC input, no memory, no storage	1065-2919

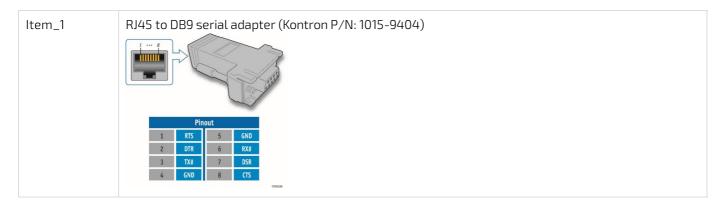
## Material, information and software required

*{This article details the material, information and software required for proper configuration and deployment.}*Table of contents

- Optional adapter
- PCle add-in card
- DC Power cables and tooling
- Rack installation material
- Network cables and modules
- Network infrastructure
- Software required

## Material and information required

### Optional adapter



#### PCIe add-in card

Item_1	One T8 Torx screwdriver	
Item_2	One 3-mm flat-head screwdriver	
Item_3	One T10 Torx screwdriver	
Item_4	One tie wrap, if the PCIe add-in card is a FH3/4L	
Item_5	One thermal probe for temperature monitoring (if physical temperature monitoring is chosen)	

### DC Power cables and tooling

Item_1	Crimp lugs:  • Two or four Molex insulated spade crimp lugs for 14-16 wire gauge (19131-0023)  OR  • Two or four Panduit insulated ring crimp lugs for 10-12 wire gauge (EV10-6RB-Q)
Item_2	Black stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [0.175 in] for Molex crimp lugs  OR  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lugs
Item_3	Red stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [0.175 in] for Molex crimp lug  OR  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lug
Item_4	One hand crimp tool:  • Molex Premium Grade Hand Crimp Tool (640010100)  OR  • Panduit Hand Crimp Tool (638130400)
Item_5	One 8 AWG ground cable based on the length required
item_6	One ground lug right angle, 8 AWG (Kontron P/N 1064-4226)
item_7	One hand crimp tool, Panduit CT-1700
Item_8	8 mm wrench or equivalent tool

### Rack installation material

Item_1
--------

### Network cables and modules

#### Relevant section:

Hardware compatibility list

Item_1	One SFP or SFP+ data plane module and cable  • SFP/SFP+ optical modules (SX, LX, SR, LR) with compatible optical cable	
Item_2	One RJ45 Ethernet management plane cable	
Item_3	One RJ45 serial connection cable	

### Network infrastructure

- IP addresses:
  - o One management plane IP
  - Up to 2 data plane IPs

### Relevant sections:

<u>Platform, modules and accessories</u> <u>Hardware compatibility list</u>

# Software required

Item_1	A community version of <b>ipmitool</b> is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.
Item_2	A terminal emulator such as <b>puTTY</b> is installed on a remote computer.
Item_3	A hardware detection tool such as <b>pciutils</b> is installed on the local server to view information about devices connected to the server PCI buses .

# Hardware compatibility list

*{This article provides the l ist of qualified and compatible hardware components .}*Table of contents

- M.2-2280 industrial SSD (-40°C to 85°C)
- 2.5-in industrial SSD drives (-40°C to 85°C)
- SFP and SFP+ industrial modules (-40°C to 85°C)

# DDR4 industrial memory (-40°C to 85°C)

Manufacturer	Manufacturer P/N	Type	Size	Description	Status	Kontron P/N
Innodisk	M4C0-4GSSLWSJ-U48	UDIMM	4 GB	DDR4-2133/2400 ECC	Active	1065-6675
ATP	A4C04QV8BLTDSW	UDIMM	4 GB	DDR4-2133/2400 ECC	Active	
Innodisk	M4C0-8GSSMWSJ- U48	UDIMM	8 GB	DDR4-2133/2400 ECC	Active	1065-5815
ATP	A4C08QV8BNTDMW	UDIMM	8 GB	DDR4-2133/2400 ECC	Active	
Transcend	TS1GLH72V6B-I	UDIMM	8 GB	DDR4- 2133/2400/2666 ECC	Active	
Innodisk	M4C0-AGS1MWSJ- U48	UDIMM	16 GB	DDR4-2133/2400 ECC	Active	1065-6771
ATP	A4C16QW8BNTDMW	UDIMM	16 GB	DDR4-2133/2400 ECC	Active	
Transcend	TS2GLH72V6B-I	UDIMM	16 GB	DDR4- 2133/2400/2666 ECC	Active	
ATP	X4B32QJ4DVRCSW	RDIMM	32 GB	DDR4-2133/2400 ECC	Active	1065-7666

# M.2-2280 industrial SSD (-40°C to 85°C)

Manufacturer	Manufacturer P/N	Туре	Size	Status	Kontron P/N
Innodisk	DEM28-32GM41BW1DC-U48	SATA	32 GB	Active	1065-5798
Transcend	TS32GMTS800I	SATA	32 GB	Active	
Innodisk	DEM28-A28M41BW1DC-U48	SATA	128 GB	Active	1065-7669
ATP	AF128GSMIC-VABIP	SATA	128 GB	Active	
Transcend	TS128GMTS800I	SATA	128 GB	Active	
Innodisk	DGM28-C12D81BWBQC-U48	SATA	512 GB	Active	1065-7935
ATP	AF512GSMIC-VABIP	SATA	512 GB	Active	
Transcend	TS512GMTS800I	SATA	512 GB	Active	
ATP	AF1TSMIC-VABIP	SATA	1TB	Active	1065-8190
Transcend	TS1TMTS800I	SATA	1TB	Active	
Innodisk	DGM28-01TD81BWBQC-U48	SATA	1TB	Active	

# 2.5-in industrial SSD drives (-40°C to 85°C)

Manufacturer	Manufacturer P/N	Type	Size	Status	Kontron P/N
Innodisk	DES25-C12DK1EW3QF-U48	SATA III (6.0Gb/S) 7mm	512 GB	Active	1065-8263
ATP	AF512GSMCJ-VABIP	SATA III (6.0Gb/S) 9mm	512 GB	Active	
Transcend	TS512GSSD420I	SATA III (6.0Gb/S) 7mm	512 GB	Active	

# SFP and SFP+ industrial modules (-40°C to 85°C)

Manufacturer	Manufacturer P/N	Protocol	Description	Status	Kontron P/N
Finisar	FTLF8519P3BTL	1000BASE-SX	500m, 850nm, -40°C to 85°C, SFP optical transceiver	Active	1064-5770
Finisar	FTLX8573D3BTL	10GBASE-SR	400m, 850nm, -40°C to 85°C, SFP+ optical transceiver	Active	1064-5765
Formerica0E	TAS-A2NH1-P11	10GBASE-SR	300m, 850nm, -40°C to 85°C, SFP+ optical transceiver	Active	
Formerica0E	TSD-S2CA1-F11	1000BASE-LX	10Km, 1310nm, -40°C to 85°C, SFP optical transceiver	Active	1065-3758
Finisar	FTLF1318P3BTL	1000BASE-LX	10Km, 1310nm, -40°C to 85°C, SFP optical transceiver	Active	
Avago	AFCT-5715ALZ	1000BASE-LX	10Km, 1310nm, -40°C to 85°C, SFP optical transceiver	Active	
FS	SFP-10GLR-31-I	10GBASE-LR	10Km, 1310nm, -40°C to 85°C, SFP+ optical transceiver	Active	1065-6804
Finisar	FTLX1475D3BTL	10GBASE-LR	10Km, 1310nm, -40°C to 85°C, SFP+ optical transceiver	Active	

# Validated operating systems

*{ This article provides the list of supported operating systems and their certification status. }*Table of contents

- Status description
- <u>OS certification status</u>

# Status description

Status legend	Description
CERTIFIED	The product is certified by the OS vendor as compliant hardware.
TESTED CERT	The unit passed the certification tests, but the official OS vendor certificate was not published.
IN PROCESS	Certification has started.
VALIDATED	The product was tested in-house.
PLANNED	Certification is planned.

### OS certification status

Operating system	Status	Links
SUSE® SLES 12 SP5	IN PROCESS	
SUSE® SLES 15	PLANNED	
Ubuntu Server LTS 16.04	VALIDATED	
Ubuntu Server LTS 18.04	VALIDATED	
VMware 7.0	PLANNED	
VMware 6.7	CERTIFIED	https://www.vmware.com/resources/compatibility/detail.php? deviceCategory=server&productid=50040&deviceCategory=server&details=1&keyword=5
RHEL 7.7	CERTIFIED	https://access.redhat.com/ecosystem/hardware/3624391
RHEL 7.5	CERTIFIED	https://access.redhat.com/ecosystem/hardware/3624391
Cent05 7.4	VALIDATED	

# **Security**

{This article provides information and guidance on best practices to adopt in order to insure security.}

- Establish a plan to change default user names and password. Refer to **Configuring and managing users**.
- Determine the access paths that are to be closed or open. Refer to <u>Configuring system access methods</u>.
- The platform features a Trusted Platform Module (TPM). Determine your requirement with regards to hardware-based, security-related functions. Refer to <a href="Configuring TPM">Configuring TPM</a>.

For more information on security features, contact Kontron.

# **Installing**

{This section provides Information about installing the platform hardware components, operating systems and softwares.}

#### Children

- Mechanical installation and precautions
  - ESD protections
  - Unboxing
  - Component installation and assembly
  - Airflow
  - Rack installation
  - Cabling
- Software installation and deployment
  - Preparing for installation
  - Installing an operating system on a server
  - Verifying installation
  - [Content under creation] Platform installation for high availability
  - Common software installation

# Mechanical installation and precautions

*{This section details the steps and safety precautions required for the physical installation of the product.}*Children

- ESD protections
- Unboxing
- Component installation and assembly
- Airflow
- Rack installation
- <u>Cabling</u>

### **ESD** protections

{This article provides guidelines regarding ESD protection.}

Electrostatic discharge (ESD) can damage electronic components (e.g. disk drives and boards). Look for this warning in the documentation as it indicates that the device is ESD sensitive and that precautions must be taken.



#### ESD sensitive device!

This equipment is sensitive to static electricity. Care must therefore be taken during all handling operations and inspections of this product in order to ensure product integrity at all times.

We recommend that you perform all the installation procedures described in the documentation at an ESD workstation. If this is not possible, apply ESD protections such as the following:

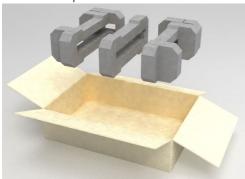
- Wear an antistatic wrist strap attached to a chassis ground (any unpainted metal surface) on the equipment when handling parts.
- Touch the metal chassis before touching an electronic component (e.g. a DIMM or board)
- Keep a part of your body (e.g. a hand) in contact with the metal chassis to dissipate the static charge while handling the electronic component.
- Avoid moving around unnecessarily.
- Use a ground strap attached to the front panel (with the bezel removed).
- Read and follow the safety precautions provided for a specific component by the manufacturer.

# **Unboxing**

{This article gives specific instructions to safely unbox the product and to validate the bill of materials.}

#### What's in the box

The ME1100 platform box includes one ME1100 edge computing 1U platform.



Step_1	Carefully remove the platform from its packaging.
Step_2	Remove the plastic film from the platform. Failure to do so may affect platform airflow efficiency, thus resulting in poor cooling capabilities.

### Component installation and assembly

*{This article provides detailed instructions to safely assemble and install optional components. }*Table of contents

- Opening the enclosure
- Installing an optional PCIe add-in card
  - Adjusting the PCIe length
  - Connecting the PCIe add-in card
- Installing an M.2 storage
  - Locating the M.2 storage
  - Installing the M.2 storage
- Installing DIMMs
  - Locating the DIMMs
  - Installing a DIMM
- Replacing an SSD
- Installing a thermal probe for the PCIe add-in card
  - Locating the thermal probe connection
  - (Optional) Building a thermal probe
  - Installing the thermal probe
- Closing the enclosure
- Replacing a fan tray assembly



#### ESD sensitive device!

This equipment is sensitive to static electricity. Care must therefore be taken during all handling operations and inspections of this product in order to ensure product integrity at all times.



When handling components, follow the precautions described in section ESD protections.



This product may have more than one power supply cord. Disconnect all power supply cords before servicing to avoid electric shock.

### Opening the enclosure

Step_1	Remove the 4 screws in the back using a T8	
· 	Torx screwdriver.	
Step_2	Remove the 2 screws on top using a T8 Torx screwdriver .	
Step_3	On both sides of the unit, insert a flat-head screwdriver in the cavity shown, and slightly s lide the cover to the back to release it.	Pry here
Step_4	Apply pressure on the cover with your hands to release it from the casing.	
Step_5	Make sure the EMI shield brackets are in their appropriate position. They should not fall in the chassis.	EMI shield brackets

# Installing an optional PCIe add-in card

The maximum form factor of the optional PCIe add-in card is full-height, three-quarter length (FH3/4L). A T10 Torx screwdriver, scissors and a tie wrap are required.

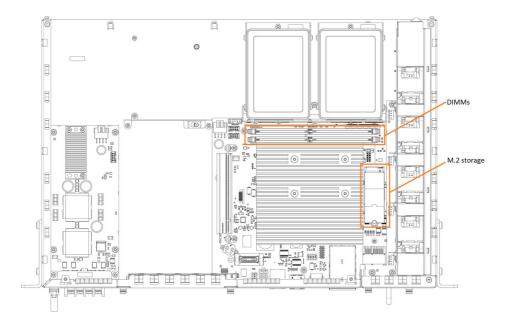
NOTE: In this example, the rear mounting bracket is moved from half length to three-quarter length.

Step_1	Cut the tie wrap holding the power cable. Be careful not to cut one of the wires.	THE SECOND SECON
Step_2	Remove the PCIe rear mounting bracket from the enclosure by removing the screw with a T8 Torx screwdriver.	
Step_3	Move the PCIe rear mounting bracket to the desired position and fasten the screw with a T8 Torx screwdriver .	
Step_4	Reattach the power cable using a tie wrap as shown in the picture.	PALL SIGNAL CO.

### Connecting the PCIe add-in card

Step_1	Disconnect the PCIe riser by removing the 2 screws with a T8 Torx screwdriver.	
Step_2	Install the PCIe add-in card onto the PCIe riser.  Mount the front plate adapter onto the PCIe add-in card's L-bracket.  Fasten the front plate adapter screw to the L-bracket using a T10 Torx screwdriver (6 lbf·in torque).	
Step_3	Remove the 2 mounting screws from the rear mounting bracket using a T8 Torx screwdriver.  Carefully insert the PCIe add-in card assembly into the unit by fastening the following 6 screws:  • 2 T8 Torx screws for the riser card onto the server motherboard (4 lbf-in torque)  • 2 T8 Torx screws for the PCIe add-in card into the rear mounting bracket (4 lbf-in torque)  • 2 T10 Torx captive screws into the front plate (6 lbf-in torque)	

# Installing an M.2 storage



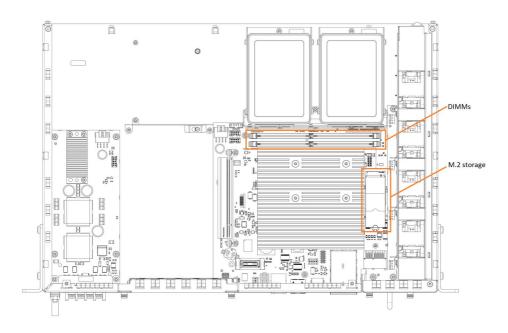
### Installing the M.2 storage

Only one M.2 SSD storage device can be installed per chassis.

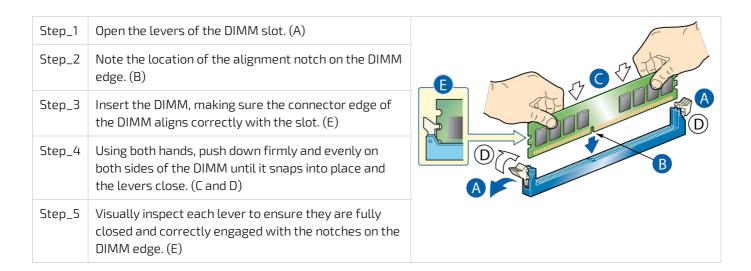
Step_1	Remove the screw and washer from the bottom section with a T6 Torx screwdriver.	
Step_2	Insert the M.2 storage into the connector as prescribed in the M.2 specifications.	
Step_3	Put the screw and washer back in place and tighten (2 lbf·in torque).	

### **Installing DIMMs**

#### Locating the DIMMs

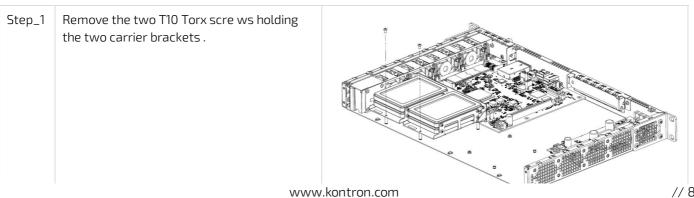


#### Installing a DIMM

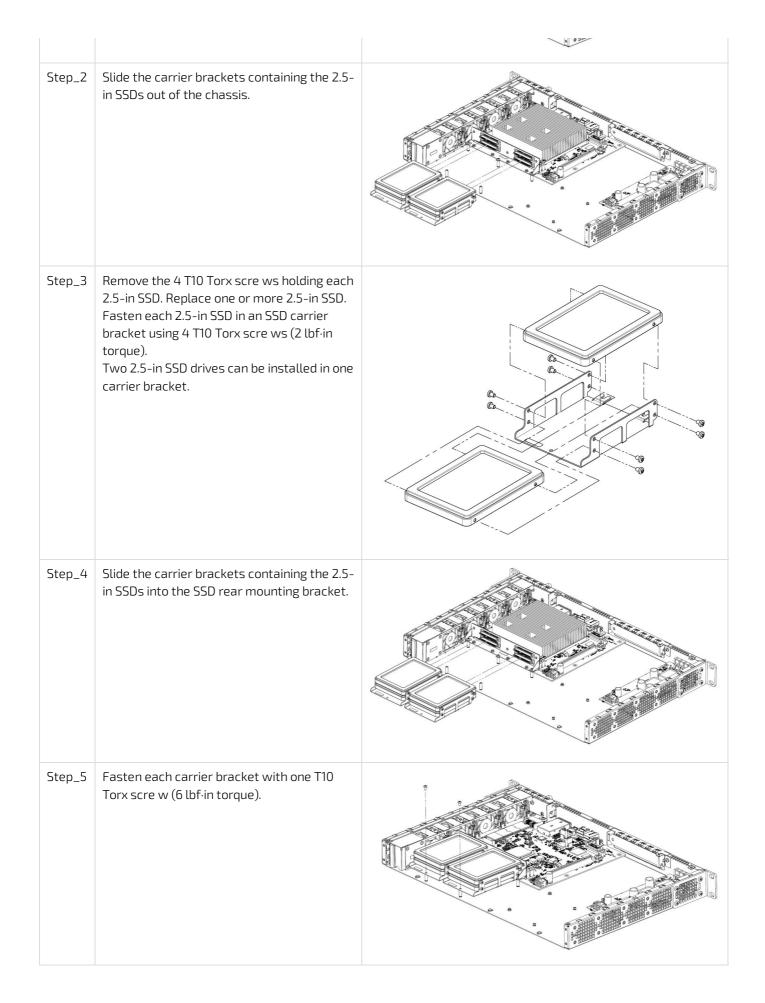


## Replacing an SSD

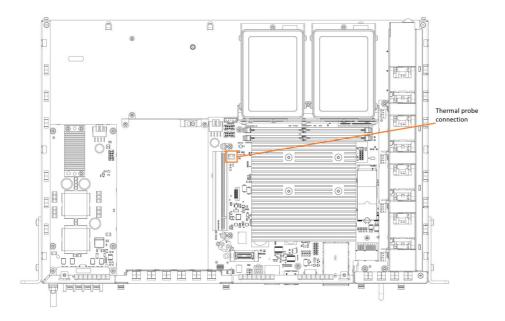
Up to four 2.5-in SSDs can be installed in the server as an option.



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# Installing a thermal probe for the PCIe add-in card



### (Optional) Building a thermal probe

A thermal probe can be purchased from Kontron or built.

Component	P/N	Description
NTC thermistor	GA10K3A1IA	NTC thermistor 10 Kohm, 3976K Bead
Connector	XHP-2	Connector housing 2.5 mm, 2 position
Pins	SXH-001-P0.6	Socket contact, 22-28 awg, crimp stamped

Step\_1 Using the components described in the table above, build a thermal probe.

### Installing the thermal probe

#### Relevant sections:

Managing customer added sensors
Platform cooling and thermal management
Monitoring sensors



Step_1	Install the thermal probe in the connector as prescribed in the thermal probe specifications.
Step_2	Affix the NTC thermistor to the PCIe card.  Typically, thermistors are installed between the fins of the PCIe card heatsink. Do not forget to use glue that can withstand the temperature.  NOTE: Configuration will be performed once the platform is operational (thresholds, specific software configurations, etc.).

# Closing the enclosure

Step_1	Align the cover lock mechanisms with the cutouts on the chassis and slide it toward the front to fasten it into place.	
Step_2	Insert the 4 T8 Torx screws in the back and the 2 T8 Torx screws on top without turning them, making sure the holes on the cover and the holes on the chassis are properly aligned.  NOTE: Tightening screws into unaligned holes will damage the threads.	
Step_3	Tighten the 6 screws using a T8 Torx screwdriver to lock the cover in place.	

# Replacing a fan tray assembly

The ME1100 platform is equipped with a fan tray assembly comprised of fans and a filter. The filter can be pulled out by itself or the entire fan tray assembly (i.e., the fans and the filter) can be pulled out.

- To service the entire fan tray: unfasten the fan screw.
- To service the filter only: unfasten the filter screw and clean using oil-free compressed air.

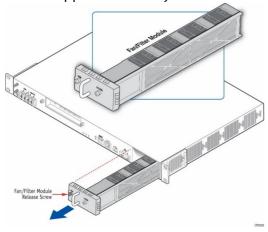
#### **▲**WARNING

Always replace the fan tray with the equivalent fan tray assembly (1062-7023). Two fan tray kits are available for the ME1100 product. Fan tray with 3 fans (standard) and fan tray with 4 fans when ME1100 is configured with 2.5-in SSDs. Using the wrong fan tray may cause thermal issues in the system.

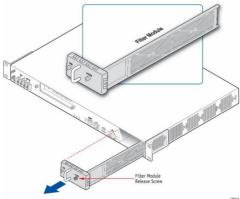
#### **▲**WARNING

Fan air filter should be inspected on a regular basis, based on the environment of their location. The inspection could be required every 2 years (in a very clean environment) or even every 3 months (in a slightly dusted environment). It is recommended that 3 months after the first installation, an inspection is executed in order to assess the ?state? of the filter. Base on how the filter is clogged, the schedule for cleaning or replacement of the filter can be established. Note that for installation done according to Telcordia NEBS requirements, filters must be replaced (R4-27 [145]) they cannot be cleaned. For other type of installation, filters could be cleaned up to 3 times, after what they must be replaced. It is recommended to replace filter every 3 years, replacement is required before residual dust build-up and provide air flow resistance. To clean filter you can use slightly compressed air, vacuum, and/or rinsed them with clean water. If water is use make sure the filter is completely dry before reinstalling

#### Hot-swappable fan tray

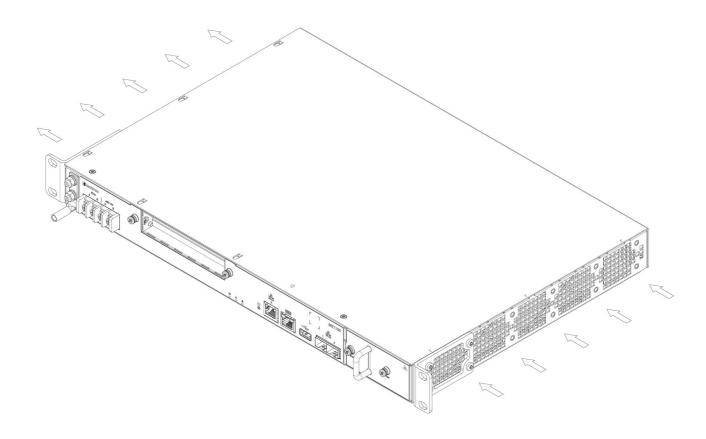


#### Hot-swappable filter tray



# **Airflow**

{This article provides guidelines to ensure proper airflow to the platform.}



### **Rack installation**

*{This article provides instructions on how to install and ground a platform in a rack.}*Table of contents

## Installing an ME1100 platform in a 19-in rack

The airflow of the platform goes from right to left, facing front. Ensure there is no physical obstruction that would hinder proper airflow when choosing a location for the platform in the rack.

Step_1	Choose a location for the platform in the rack.		
Step_2	Insert the platform in the rack.		
Step_3	Fasten the platform to the rack using the appropriate fasteners.	o de la companya del companya de la companya de la companya del companya de la co	
Step_4	If a ground lug is installed, remove the 2 nuts and washers from the ground lug studs. Take out the ground lug.	A STATE OF THE STA	
Step_5	Strip 19 mm (0.75 in) of the 8 AWG ground cable.		
Step_6	Insert the 8 AWG ground cable in the ground lug. Crimp the lug on the cable using an appropriate hand crimp tool (e.g. Panduit CT-1700 crimp tool set at: Color Code = Red; Die Index No. = P21).	C7-700 distribution of the control o	
Step_7	Install the ground lug on the studs, fastening with the 2 nuts and washers.  NOTE: The thread of the two chassis ground lugs is M5x0.8.	in the second se	

### **Cabling**

{This article provides all necessary details to safely connect the platform: connection types, required cables, prerequisites, connection sequences.}

Table of contents

- DC power supply inlet
- Preparing the DC power supply cables
  - Material required
  - Procedure
- AC power supply inlet
  - Power cord usage guidelines
  - AC power supply connection

### DC power supply inlet

Description	Maximum input current	PSU receptacle model
240 W DC power supply module input connector	7.5 A	Amphenol (Anytek) YK6050423000G

### Preparing the DC power supply cables

#### NOTICE

Before working with this product or performing instructions described in the getting started section or in other sections, read the Safety and regulatory information section pertaining to the product. Assembly instructions in this documentation must be followed to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components specified in this documentation. Use of other products/components will void the CSA certification and other regulatory approvals of the product and will most likely result in non-compliance with product regulations in the region(s) in which the product is sold.



Installation of this product must be performed in accordance with national wiring codes and conform to local regulations.



Pliers may be used to bend the crimp lugs.

#### Material required

Kontron suggests using crimp lugs (ring or spade crimp lug, straight, isolated, UL94V-0) on the power cables. Connect the appropriate cable to the appropriate polarity.

Kontron suggests the following wire gauges for -48V DC and RTN: 14 AWG or 12 AWG.

Description	Quantity	Manufacturer P/N	Link
<ul> <li>Crimp lugs:</li> <li>Molex insulated spade crimp lugs for 14- 16 wire gauge</li> <li>Panduit insulated ring crimp lugs for 10- 12 wire gauge</li> </ul>	2 (or 4 for redundancy)	19131-0023 or equivalent	<ul><li>Molex product catalog</li><li>Part details</li></ul>
		EV10-6RB-Q or equivalent	<ul><li> Panduit product catalog</li><li> Part drawing</li></ul>
Black stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [ 0.175 in] for Molex crimp lugs  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lugs	Length required		
Red stranded wire to build the power cable based on the length required:  • 14 AWG insulation diameter max.: 4.40 mm [ 0.175 in] for Molex crimp lug  • 12 AWG insulation diameter max.: 5.8 mm [0.23 in] for Panduit crimp lug	Length required		
<ul><li>Hand crimp tool:</li><li>Molex Premium Grade Hand Crimp Tool</li><li>Panduit Hand Crimp Tool</li></ul>	1	640010100 or equivalent	<ul><li>Molex product catalog</li><li>Application tooling specification sheet</li></ul>
		CT-460 or equivalent	<ul> <li>Panduit product catalog</li> <li>Application tooling specification sheet</li> </ul>

### Procedure

Step_1	Strip 6 mm [0.236 in] from the end of a black stranded 14 AWG mm [0.315 in] from the end of a black stranded 12 AWG wire (for	, 9
Step_2	Strip 6 mm [0.236 in] from the end of a red stranded 14 AWG wire (for Molex crimp lug 19131-0023) or 8 mm [0.315 in] from the end of a red stranded 12 AWG wire (for Panduit crimp lug EV10-6RB-Q).	
Step_3	Insert each wire in a crimp lug. Follow the crimp lug manufact crimp tool as specified in the Application tooling specification	
Step_4	Bend the crimp lugs to a 45° angle as shown in the image.	
Step_5	Remove the screw from the terminal block RTN "B" location.	
Step_6	Insert the crimped red wire in the RTN "B" location as shown in the image.	THE ASSESSMENT OF THE PROPERTY
Step_7	Screw the crimp lug in place.	
Step_8	Remove the screw from the terminal block -48V DC "B" location.	Correct Bend Configuration
Step_9	Insert the crimped black wire in the -48V DC "B" location as shown in the image.	45° Bend starts here
Step_10	Screw the crimp lug in place.	The state of the s
Step_11	(Optional) If redundancy is required, repeat steps 1 to 10 for a second set of cables. They are to be installed in the -48V DC and RTN "A" locations.	Plastic Terminal Cover
Step_12	Put the plastic terminal cover back in place once all the cables are screwed in place.  NOTE: The power supply is reverse polarity protected. The unit will power on as soon as external power is applied (green power LED).	Correct Installation

### AC power supply inlet

If an AC power cord was not provided with your product, you can purchase one that is approved for use in your country.

#### **▲**WARNING

To avoid electrical shock or fire:

- Do not attempt to modify or use the AC power cord(s) if they are not the exact type required to fit into the grounded electrical outlets.
- The power cord must have an electrical rating that is greater than <u>or equal to</u> that of the electrical current rating marked on the product.
- The power cord must have a safety ground pin or contact that is suitable for the electrical outlet.
- The power supply cord(s) are the main disconnect device to AC power. The socket outlet(s) must be near the equipment and readily accessible for disconnection.
- The power supply cord(s) must be plugged into socket-outlet(s) that are provided with a suitable earth ground.

#### Power cord usage guidelines

The following guidelines may assist in determining the correct cord set. The power cord set used must meet local country electrical codes.

For the U.S. and Canada, UL Listed and/or CSA Certified (UL is Underwriters' Laboratories, Inc., CSA is Canadian Standards Association).

For outside of the U.S. and Canada, cords must be certified according to local country electrical codes, with three 0.75-mm conductors rated 250 Vac.

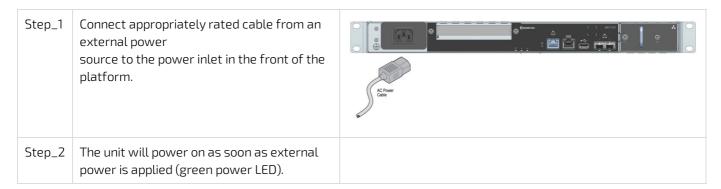
Wall outlet end connector:

- Cords must be terminated in a grounding-type male plug designed for use in your region.
- The connector must have certification marks showing certification by an agency acceptable in your region.

Platform end connectors are IEC 320 C13 type female connectors.

Maximum cord length is 2 m.

#### AC power supply connection



For information on grounding, refer to <u>Rack installation</u>.
For information on LED behavior, refer to <u>Platform components</u>.

# Software installation and deployment

{This section provides detailed software installation instructions and the steps required to prepare and to validate the deployment.}

#### Children

- Preparing for installation
- Installing an operating system on a server
- <u>Verifying installation</u>
- [Content under creation] Platform installation for high availability
- Common software installation

# **Preparing for installation**

{This article details the steps required to prepare for the installation: obtaining drivers, identifying MAC addresses, selecting a path to install the OS.}

Step_1	Choose the operating system needed based on the requirements of your application (CentOS 7.4 or latest version is recommended).
Step_2	Confirm the OS version to be installed includes or is compatible with the following network interface drivers: igb and ixgbe .
Step_3	If applicable, download the ISO file of the OS to be installed.

For a list of known compatible operating systems, refer to <u>Validated operating systems</u>. For information on components, refer to the <u>PCI mapping</u>.

### Installing an operating system on a server

*{This article provides step-by-step OS installation instructions for all access paths.}*Table of contents

- Installing an OS on a server using the KVM
  - Prerequisites
  - Browser considerations
  - Connecting to the Web UI of the BMC
  - Changing the user name and password
  - Launching the KVM
  - Mounting the operating system image via virtual media
  - Accessing the BIOS setup menu
  - Selecting the boot order from boot override
  - Completing operating system installation
- Installing an OS on a server using PXE (Boot from LAN)
  - Completing operating system installation
- Installing an OS on a server using a USB storage device
  - Preparing the USB storage device
  - Configuring Boot Override
  - Completing operating system installation

The operating system can be installed using the following methods:

- Using the KVM
- Using PXE (Boot from LAN)
- Using a <u>USB storage device</u>

## Installing an OS on a server using the KVM

#### Relevant section:

• Accessing a BMC on an ME1100

#### Prerequisites

1	The BMC IP address is known (refer to section Configuring/Baseboard management controller - BMC to obtain the
	BMC MNGMT_IP).

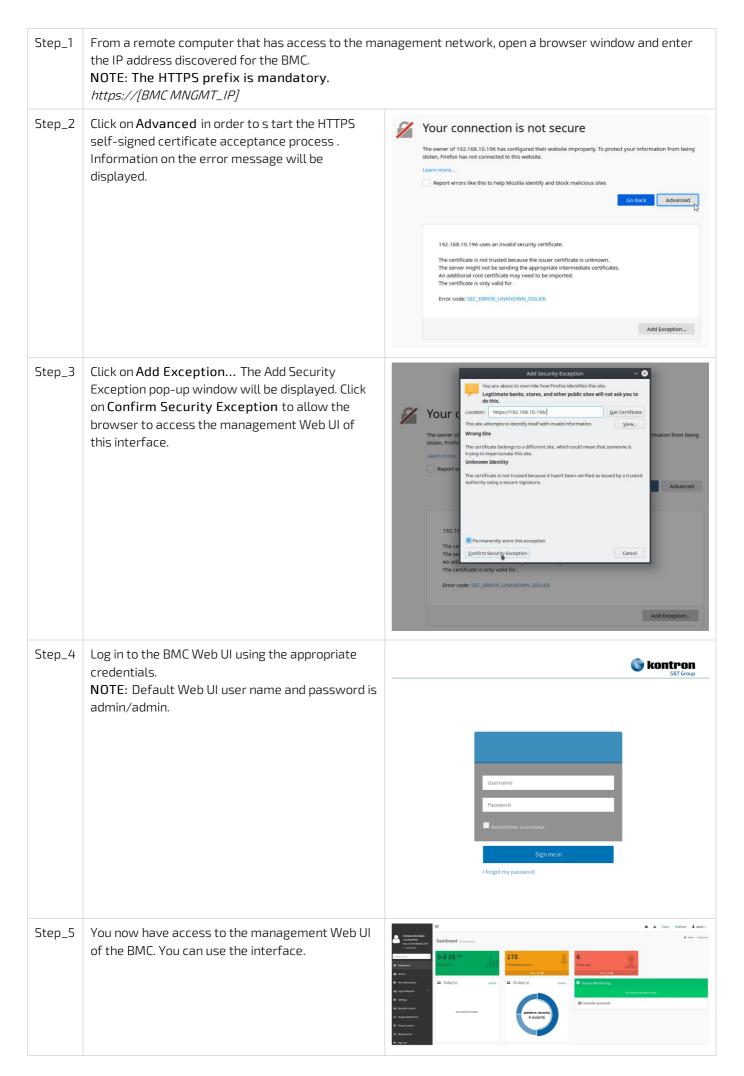
The remote computer has access to the management network subnet.

#### Browser considerations

HTML5	To connect to the Web UI, a Web browser supporting HTML5 is required.
HTTPS self- signed certificate	Upon connection to the Web UI, it is mandatory to accept the HTTPS self-signed certificate. For further information about accepting HTTPS self-signed certificates, please refer to your Web browser's documentation.
File download permission	File download from the site needs to be permitted. For further information about file download permission, please refer to your Web browser's documentation.
Cookies	Cookies must be enabled in order to access the website. For further information about enabling cookies, please refer to your Web browser's documentation.

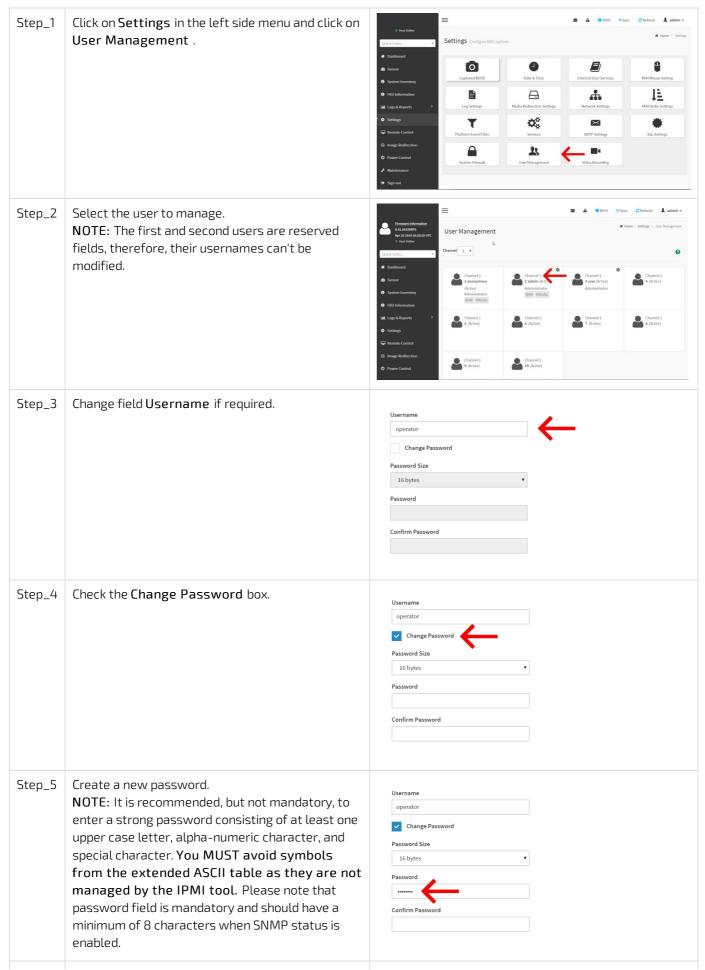
NOTE: The procedure may vary depending on the browser used. Examples provided use Firefox.

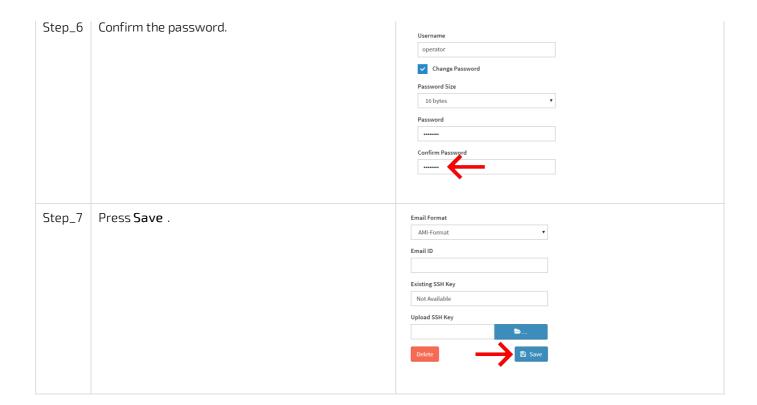
Connecting to the Web UI of the BMC



#### Changing the user name and password

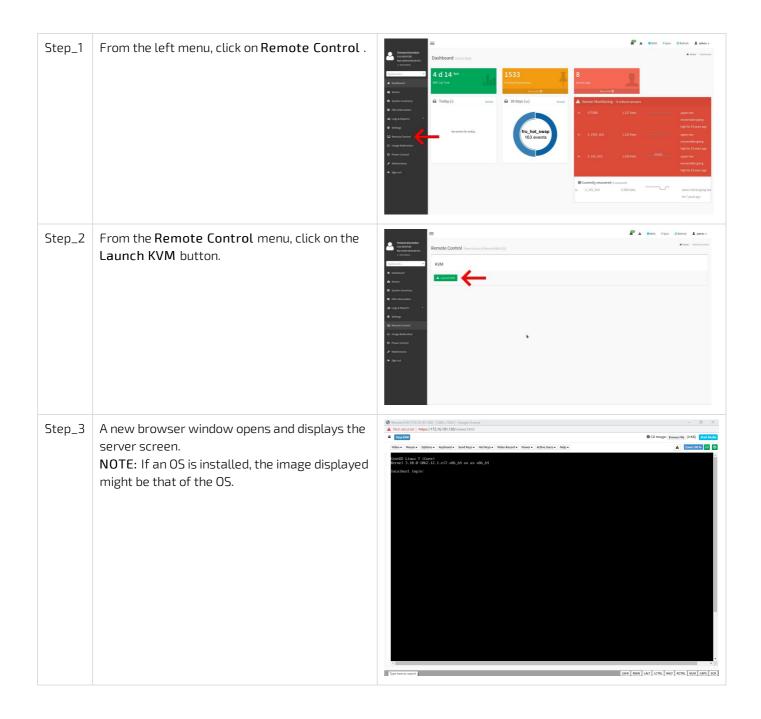
NOTE: All user names and passwords must have a minimum of 8 characters .



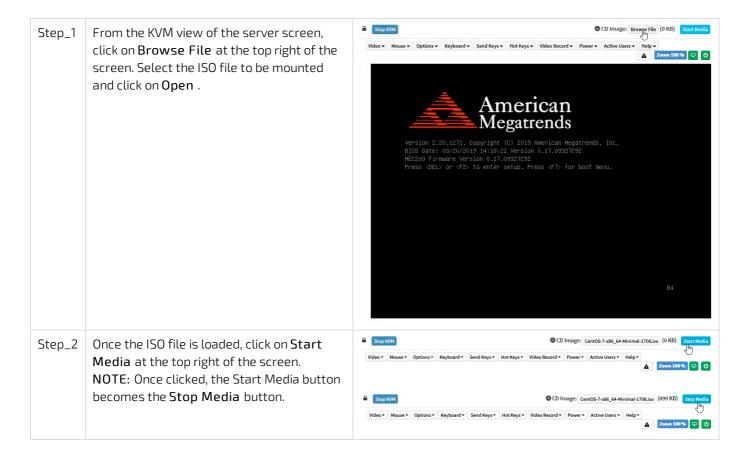


### Launching the KVM

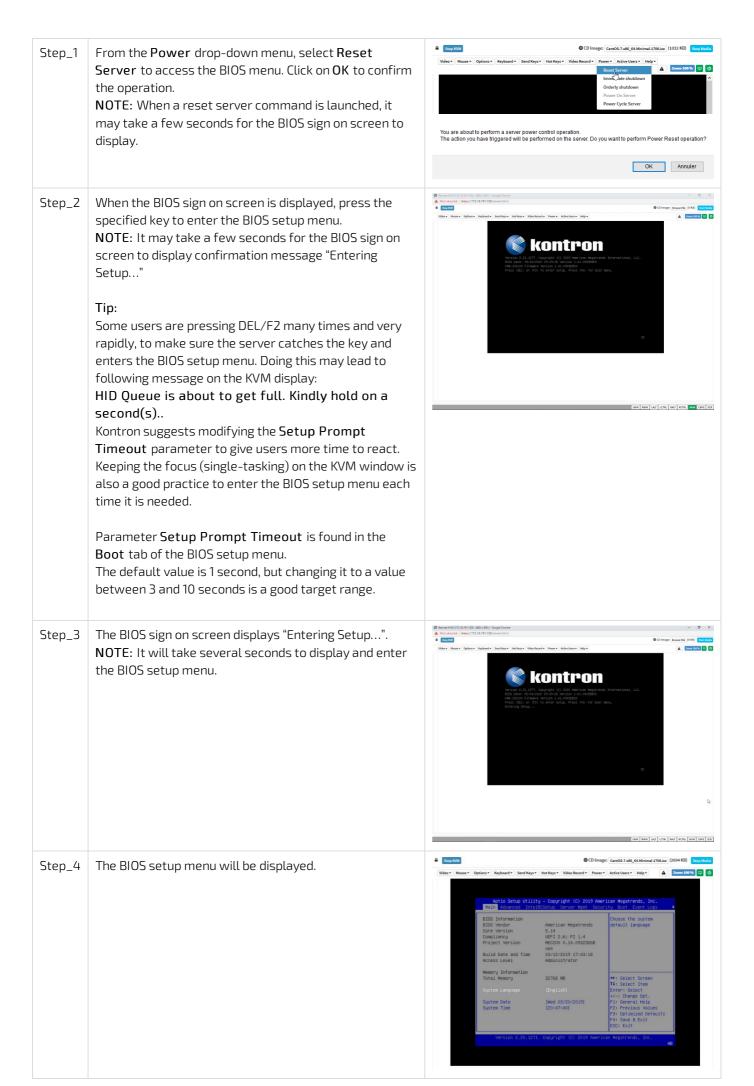
The Web UI allows remote control of the server through a KVM (Keyboard, Video, Mouse) interface.



Mounting the operating system image via virtual media

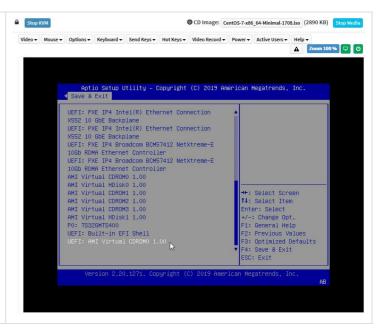


Accessing the BIOS setup menu



#### Selecting the boot order from boot override

Step\_1 From the BIOS setup menu and using the keyboard arrows, select the Save & Exit menu. In the Boot Override section, select UEFI: AMI Virtual CDROMO 1.00 and press Enter . The server will reboot and the media installation process will start.



> You are now ready to complete operating system installation according to your application requirements.

#### Completing operating system installation

Step\_1 Complete the installation by following the on-screen prompts of the specific OS installed.

## Installing an OS on a server using PXE (Boot from LAN)

#### Relevant section:

Accessing the BIOS

NOTE: Using Boot from LAN requires a PXE server architecture.





Completing operating system installation

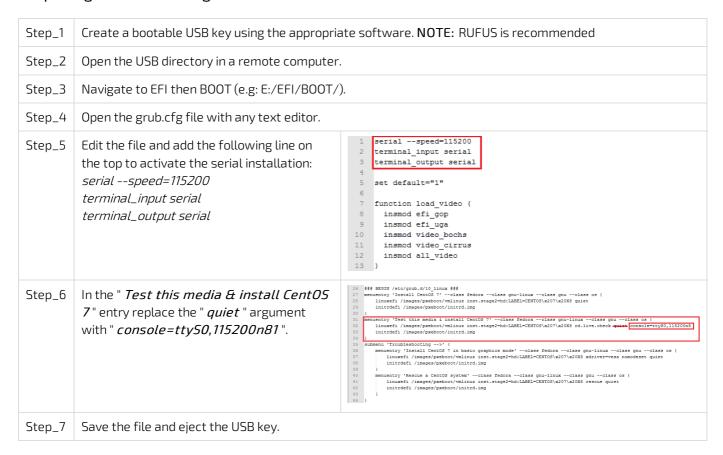
Step\_1 Complete the installation by following the on-screen prompts of the specific OS installed.

# Installing an OS on a server using a USB storage device

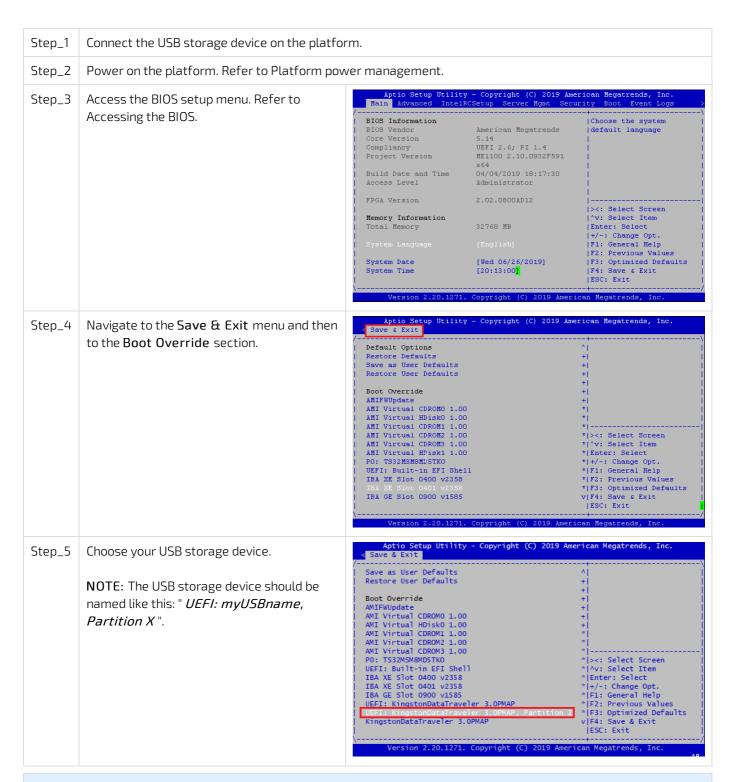
#### Relevant sections:

- Accessing the BIOS
- Platform power management

#### Preparing the USB storage device



#### Configuring Boot Override



> You are now ready to complete operating system installation according to your application requirements.

#### Completing operating system installation

Step\_1 Complete the installation by following the on-screen prompts of the specific OS installed.

# **Verifying installation**

{This article details the tests to perform in order to validate that all of the platform's devices are properly mounted and recognized by the OS.}

#### Relevant sections:

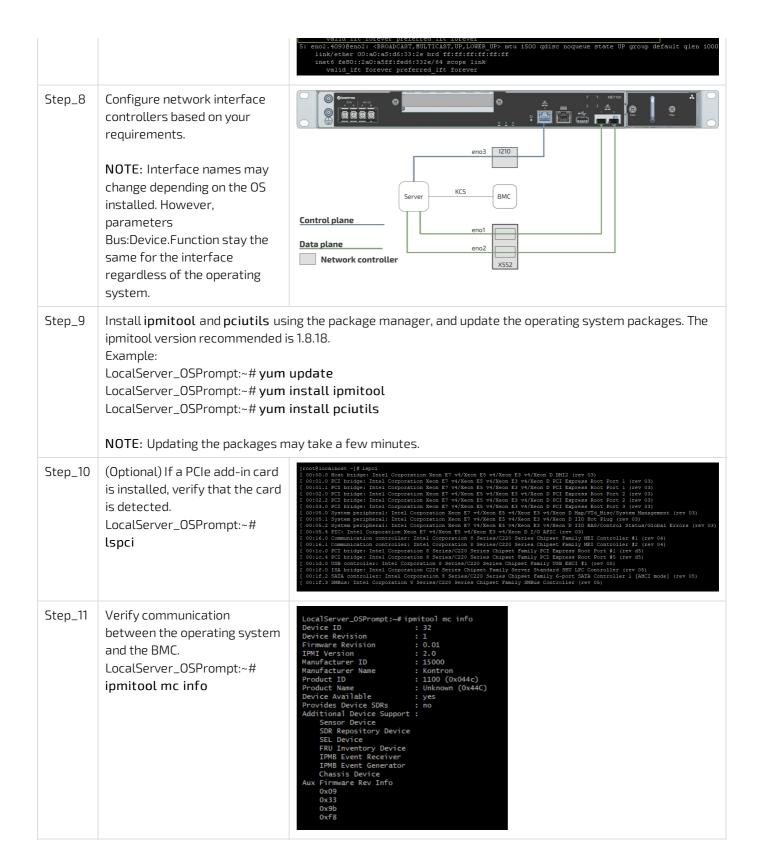
PCI mapping

Common software installation



All the results and commands may vary depending on the operating system and the devices added.

Step_1	Reboot the OS as recommended, then access the OS command prompt.			
Step_2	Verify that no error messages or warnings are displayed in dmesg using the following commands.  LocalServer_OSPrompt:~# dmesg   grep -i fail  LocalServer_OSPrompt:~# dmesg   grep -i Error  LocalServer_OSPrompt:~# dmesg   grep -i Warning  LocalServer_OSPrompt:~# dmesg   grep -i "Call trace"  NOTE: If there are any messages or warnings displayed, refer to the operating system's documentation to fix them.			
Step_3	Verify that the DIMMs are detected. LocalServer_OSPrompt:~# free -h	[root@localhost ~]# free -h total used free shared buff/cache available Nem: 31G 336M 30G 9.5M 175M 30G Swap: 0B 0B 0B		
Step_4	Verify that all the storage devices are detected. LocalServer_OSPrompt:~# lsblk	[root@localhost ~]# lsblk  NAME		
Step_5	Confirm the control plane network interface controller is loaded by the igb driver. LocalServer_OSPrompt:~# dmesg   grep igb  NOTE: You should discover one 1GbE NIC.	[root@localhost ~]# dmesg   grep igb [		
Step_6	Confirm the data plane network interface controllers are loaded by the ixgbe driver. LocalServer_OSPrompt:~# dmesg   grep ixgbe NOTE: You should discover two 10GbE NIC.	[ 6.516596] ixgbe 0000:04:00.1: MAC: 5, PHY: 14, SFP+: 3, PBA No: 000200-000 [ 6.523639] ixgbe 0000:04:00.1: D0:a0:a5:d6:33:2e [ 6.674120] ixgbe 0000:04:00.1: Intel(R) 10 Gigabit Network Connection [ 13.433172] ixgbe 0000:04:00.0: registered PHC device on eno1 [ 19.225229] ixgbe 0000:04:00.1: registered PHC device on eno2 [ 19.319333] ixgbe 0000:04:00.1 eno2: detected SFP+: 3 [ 19.967523] ixgbe 0000:04:00.1 eno2: NIC Link is Up 10 Gbps, Flow Control: RX/TX		
Step_7	Confirm that all the network interfaces are detected. LocalServer_OSPrompt:~# ip address  NOTE: You should discover one 1GbE NIC and two 10GbE NIC.	<pre>[root@localhost ~]# ip address 1: lo: <loopback,up,lower_up> mtu 65536 qdisc noqueue state UNKNOWN group default qlen 1000 link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00:00 inet 127:0.0.1/8 scope host lo     valid ift forever preferred ift forever inet6 :1/1/28 scope host     valid ift forever preferred ift forever 2: eno3: <proadcast,multicast,up,lower_up> mtu 1500 qdisc mq state UP group default qlen 1000 link/ether 00:a0:a5:d6:33:2c brd ff:ff:ff:ff:ff: inet 172.16.206.11/16 brd 172.16.255.255 scope global noprefixroute dynamic eno3     valid ift 1208786sec preferred lft forever inet6 fe80::d2ae:4046:f25sic268/64 scope link noprefixroute     valid ift forever preferred lft forever 3: eno1: <pre>cNO-CARRIER_BROADCAST,MULTICAST,UP&gt; mtu 1500 qdisc mq state DOWN group default qlen 1000 link/ether 00:a0:a5:d6:33:2d brd ff:ff:ff:ff:ff:ff: 4: eno2: <pre>cNEOADCAST,MULTICAST,UP&gt; mtu 1500 qdisc mq state DOWN group default qlen 1000 link/ether 00:a0:a5:d6:33:2b brd ff:ff:ff:ff:ff:ff:ff:ff:ff:ff:ff:ff:ff:</pre></pre></proadcast,multicast,up,lower_up></loopback,up,lower_up></pre>		



### **Common software installation**

{This article provides a list of required and recommended software tools for platform configuration, operation and troubleshooting.}

Table of contents

- Required software tools
- Recommended software tools



Commands may vary depending on the OS and the package manager.

Some tools may not be required depending on the functionalities supported for the platform.

# Required software tools

Tool	Description	Installation
ipmitool	IPMI utility for controlling and monitoring the devices through the IPMI interfaces of the platform.	From a command prompt: LocalServer_OSPrompt# sudo apt install ipmitool
pciutils	Tool used to manage PCIe cards connected to the platform.	From a command prompt: LocalServer_OSPrompt# sudo apt install pciutils
snmp	Net-SNMP default package.	From a command prompt: RemoteComputer_OSPrompt:~# yum install snmp
snmp-mibs- downloader	Tool used to install and manage MIB (Management Information Base) files.	From a command prompt: RemoteComputer_OSPrompt:~# yum install snmp-mibs-downloader

### Recommended software tools

Tool	Description	Installation
PuTTY	Serial console tool recommended in the documentation.	Refer to PuTTY's documentation.
jq	Command-line tool used to parse raw JSON data to make the Redfish API response human-readable.	From a command prompt: RemoteComputer_OSPrompt:~# sudo apt install jq
cURL	HTTP/FTP client tool used to navigate the Web API using a command-line tool.	From a command prompt: RemoteComputer_OSPrompt:~# sudo apt install curl
JSON viewer browser add- on	If the Redfish API is used through an Internet browser, a JSON viewer is recommended to make the output human-readable.	Refer to the browser's documentation.

# **Configuring**

{This section provides all the information related to the platform's configurations: system access, platform management, baseboard management, network infrastructure, switch, parallel configuration and redundancies.}

Children

- Configuring system access methods
- Configuring and managing users
- Baseboard management controller BMC
- Configuring the network time protocol NTP
- Basic BIOS option configuration
- [Content under creation] Network infrastructure integration
- [Content under creation] Parallel configuration
- [Content under creation] High availability

# **Configuring system access methods**

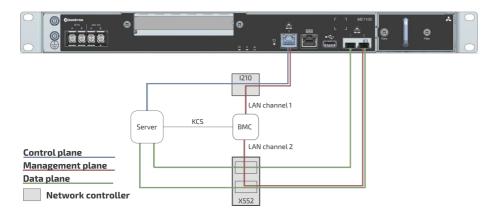
*{This article provides detailed setup instructions to enable system access for all available methods.}*Table of contents

- General considerations and warnings about network configuration
- Disabling IOL on a LAN channel
  - Disabling IOL on a LAN channel using IPMI
- Enabling IOL on a LAN channel
  - Enabling IOL on a LAN channel using IPMI
- Configuring Serial over LAN parameters using IPMI
  - Accessing the BMC
  - Viewing and configuring SOL parameters
- Creating the Redfish root URL
  - Prerequisites
  - Procedure
- Configuring BMC SNMP
  - Enabling SNMP for a user using the BMC Web UI
  - Installing SNMP on a server
  - Verifying SNMP communication for a user
  - Disabling an SNMP access

# General considerations and warnings about network configuration

The architecture of the ME1100 platform offers many entry points, including two LAN channels to the BMC. Use caution when configuring network accesses. Your access to the system could be interrupted should you disable the access point you entered through.

As an example, if BMC LAN channel 2 is disabled and you access BMC LAN channel 1 through IOL to disable IOL on LAN channel 1, your connection will be interrupted and you will essentially have locked yourself out of the BMC as both LAN channels will now be disabled.



### Disabling IOL on a LAN channel

The procedures described below must be performed for one interface at a time. If the application requires multiple interfaces, configure them separately.

On a LAN channel, IOL can be disabled:

• Using IPMI

NOTE: It is currently not possible to disable a LAN channel using the BIOS setup menu.

#### Accessing the BMC

The BMC can be accessed using two IPMI methods.

- If an OS is installed (BMC I P address known or not), IPMI via KCS can be used. R efer to <u>Accessing a BMC on an ME module using IPMI (KCS)</u>.
- If the IP address of the BMC is known (OS installed or not), IPMI over LAN can be used. Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u>.

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL. To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

#### Disabling IOL on a LAN channel

**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).

Step_1	Disable the LAN access.  LocalServer_OSPrompt:~# ipmitool lan  set [LAN_CHANNEL] access off	[root@localhost ~]# ipmitool lan set 1 access off Set Channel Access for channel 1 was successful.
--------	---	--

### Enabling IOL on a LAN channel

The procedures described below must be performed for one interface at a time. If the application requires multiple interfaces, configure them separately.

On a LAN channel, IOL can be enabled:

Using <u>IPMI</u>

NOTE: It is currently not possible to enable a LAN channel using the BIOS setup menu.

#### Enabling IOL on a LAN channel using IPMI

#### Accessing the BMC

The BMC can be accessed using two IPMI methods.

- If an OS is installed (BMC I P address known or not), IPMI via KCS can be used. R efer to Accessing a BMC on an ME module using IPMI (KCS).
- If the IP address of the BMC is known (OS installed or not), IPMI over LAN can be used. Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u>.

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL. To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

#### Enabling IOL on a LAN channel

**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).

Step_1 Enable the LAN access. LocalServer_OSPrompt:~ set [LAN_CHANNEL] ac		[root@localhost ~]# ipmitool lan set 1 access on Set Channel Access for channel 1 was successful.
---	--	--

# Configuring Serial over LAN parameters using IPMI

#### Accessing the BMC

The BMC can be accessed using two IPMI methods.

- If an OS is installed (BMC I P address known or not), IPMI via KCS can be used. R efer to <u>Accessing a BMC on an ME module using IPMI (KCS)</u>.
- If the IP address of the BMC is known (OS installed or not), IPMI over LAN can be used. Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u>.

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL. To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

#### Viewing and configuring SOL parameters

Step_1	Display SOL parameters. LocalServer_OSPrompt:~# ipmitool sol info	\$ ipmitool sol info Set in progress : set-complete Enabled : true Force Encryption : false Force Authentication : false Force Authentication : false Character Accumulate Level (ms) : 60 Character Send Threshold : 96 Retry Count : 7 Retry Interval (ms) : 500 Volatile Bit Rate (kbps) : 115.2 Von-Volatile Bit Rate (kbps) : 115.2 Payload Channel : 1 (0x01) Payload Port : 623
Step_2	Display SOL parameters available for configuration.  LocalServer_OSPrompt:~# ipmitool sol set	\$ ipmitool sol set  SOL set parameters and values:  set-in-progress set-complete   set-in-progress   commit-write true   false   force-encryption true   false   force-authentication true   false   privilege-level user   operator   admin   oem   character-accumulate-level   character-send-threshold   retry-count   retry-count   retry-interval   rom-volatile-bit-rate   volatile-bit-rate   volatile-bit-rate   serial   9.6   19.2   38.4   57.6   115.2
Step_3	Set the desired parameters.  LocalServer_OSPrompt:~# ipmitool sol set  [PARAMETER] [PARAMETER_VALUE] [LAN_CHANNEL]	\$ ipmitool solset non-volatile-bit-rate 115.2 1

# Creating the Redfish root URL

#### **Prerequisites**

1	The BMC IP address is known (refer to section Configuring/Baseboard management controller - BMC to obtain the BMC MNGMT_IP).
2	An HTTP client tool is installed on the remote computer.
3	A JSON parsor command-line tool such as <b>jq</b> is installed.

#### Relevant sections:

Baseboard management controller - BMC Common software installation

Default user names and passwords

#### Procedure

Step_1	Begin URL with the https prefix.	https://
Step_2	Add the Redfish username and password separated by a colon.	https://Administrator:superuser
Step_3	Add <b>@</b> to the URL followed by the BMC management IP address.	https://Administrator:superuser@172.16.205.245
Step_4	Add the Redfish API suffix to the URL.	https://Administrator:superuser@172.16.205.245/redfish/v1/
Step_5	Access the API using an HTTP client and verify that the URL is valid.	<pre>\$ curl -k -s https://Administrator:superus\$er@172.16.205.245/redfish/v1/ {"@odata.context":"/redfish/v1/\$metadata#ServiceRoot.ServiceRoot","@odata.etag": "W/\"1563368478\"","@odata.id":"/redfish/v1/","@odata.type":"#ServiceRoot.v1_2_0 .ServiceRoot","AccountService";{"@odata.id":"/redfish/v1/AccountService"},"Chass is":["@odata.id":"/redfish/v1/Chassis"},"CompositionService":{"@odata.id":"/redf ish/v1/CompositionService"},"Description":"The service root for all-Redfish requ ests on this host", "EventService";{"@odata.id":"/redfish/v1/SentService"},"Id": "RootService","JsonSchemas":{"@odata.id":"/redfish/v1/SonSchemas"},"Links":{"Se ssions":{"@odata.id":"/redfish/v1/SessionService/Sessions"}},"Managers":["@odata .id":"/redfish/v1/Managers"],"Name":"Root Service","Opem":["Am":[@odata.id":"/redfish/v1 /configurations"],"RtpVersion":"1.2.1","Dre":("@odata.id":"/redfish/v1 /configurations"),"RtpVersion":"1.2.1","Dre":("@odata.id":"/redfish/v1/Dyna micExtension"}}},"RedfishVersion":"1.2.1","Registries":{"@odata.id":"/redfish/v1 /Registries"},"SessionService":{"@odata.id":"/redfish/v1/SessionService"},"Syste ms":("@odata.id":"/redfish/v1/Systems"),"Tasks':{"@odata.id":"/redfish/v1/TaskSe rvice"},"TelemetryService":{"@odata.id":"/redfish/v1/TelemetryService"},"UUID":" 00a0a5d6-332a-c503-0010-debfa0af8f6b","UpdateService":{"@odata.id":"/redfish/v1/ UpdateService"}}</pre>

<sup>\*</sup>When forced to change the default password, use the command: curl -u Administrator:superuser -X PATCH -k -H 'Content-Type: application/json' -H 'If-Match: \*' -i 'https://<BMC IP>/redfish/v1/AccountService/Accounts/1' --data '{"Password": "superuser"}'

# Configuring BMC SNMP



Before configuring SNMP, the default user name and password must be changed as a minimum of 8 characters are required for both. Refer to <u>Configuring BMC user names and passwords using the Web UI</u>.

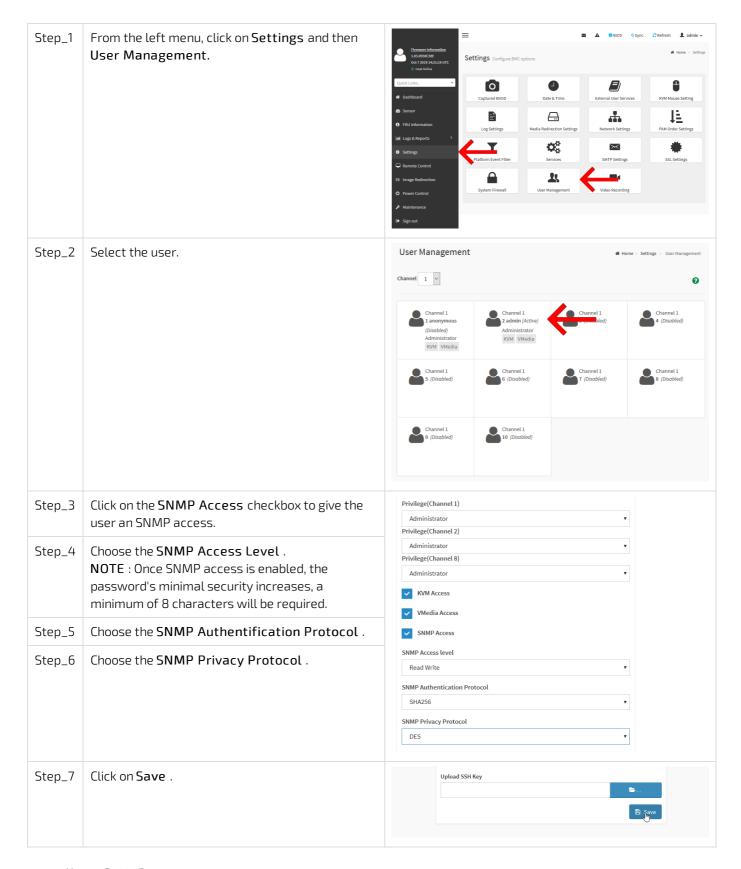
**NOTE**: The current implementation supports version 3 of the SNMP protocol. For the commands to work, snmpwalk version 5.8 or higher must be installed.

#### Enabling SNMP for a user using the BMC Web UI

#### Relevant section:

Configuring and managing users

Refer to Accessing a BMC using the Web UI for access instructions.



#### Installing SNMP on a server

**NOTE:** The package manager may vary depending on the OS installed.

Step_1	From a remote computer that has access to the management network subnet , install SNMP.  RemoteComputer_OSPrompt:~# yum install snmp
Step_2	(Optional) To be able to see human-readable MIBs (instead of seeing the OID), also install snmp-mibs-downloader.  RemoteComputer_OSPrompt:~# yum install snmp-mibs-downloader

### Verifying SNMP communication for a user

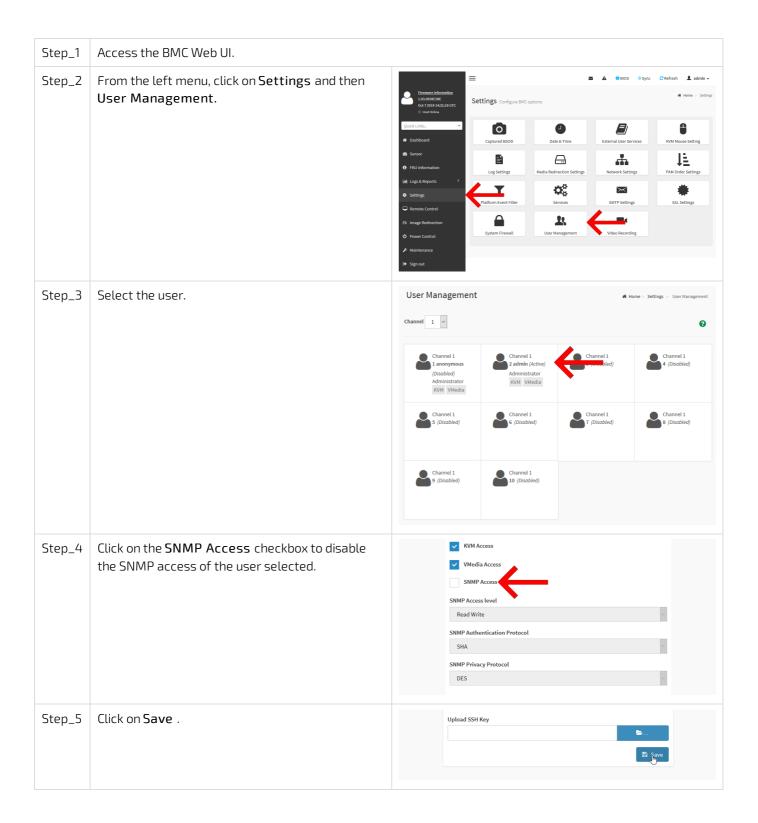
```
From a remote computer that has access to the management network subnet, verify that the BMC properly responds to the SNMP request.

RemoteComputer_OSPrompt:~# snmpwalk -v 3 - L[AUTH_LEVEL] -u [USER_NAME] - a [AUTH_PROTOCOL] - A [SNMP_PASSWORD] - x [PRIVACY_PROTOCOL] - X [SNMP_PASSWORD] [BMC MNGMT_IP]

X [SNMP_PASSWORD] [BMC MNGMT_IP]
```

### Disabling an SNMP access

Refer to to <u>Accessing a BMC using the Web UI</u> for access instructions.



# **Configuring and managing users**

*{This article provides detailed configuration instructions for platform users.}*Table of contents

- Configuring BMC users
  - Configuring BMC user names and passwords
  - Adding a BMC user
  - Deleting or disabling a BMC user
  - Configuring privilege level for BMC users
- Managing Redfish users
  - Configuring Redfish user names and passwords
  - Adding a Redfish user
  - Deleting a Redfish user
  - Configuring Redfish privilege level
- Configuring SNMP users using BMC SNMP
- Configuring OS users

# Configuring BMC users



Administrator rights are required to manage users.

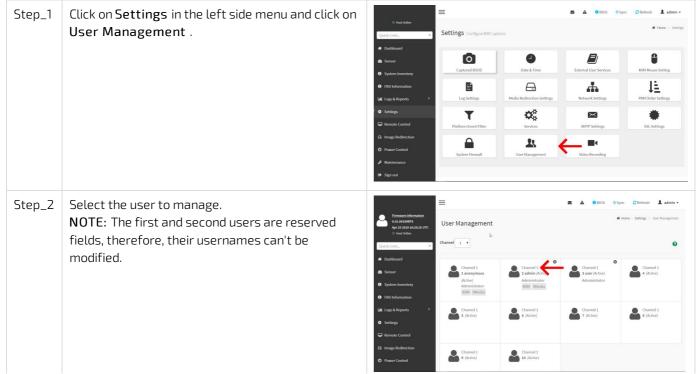
#### Configuring BMC user names and passwords

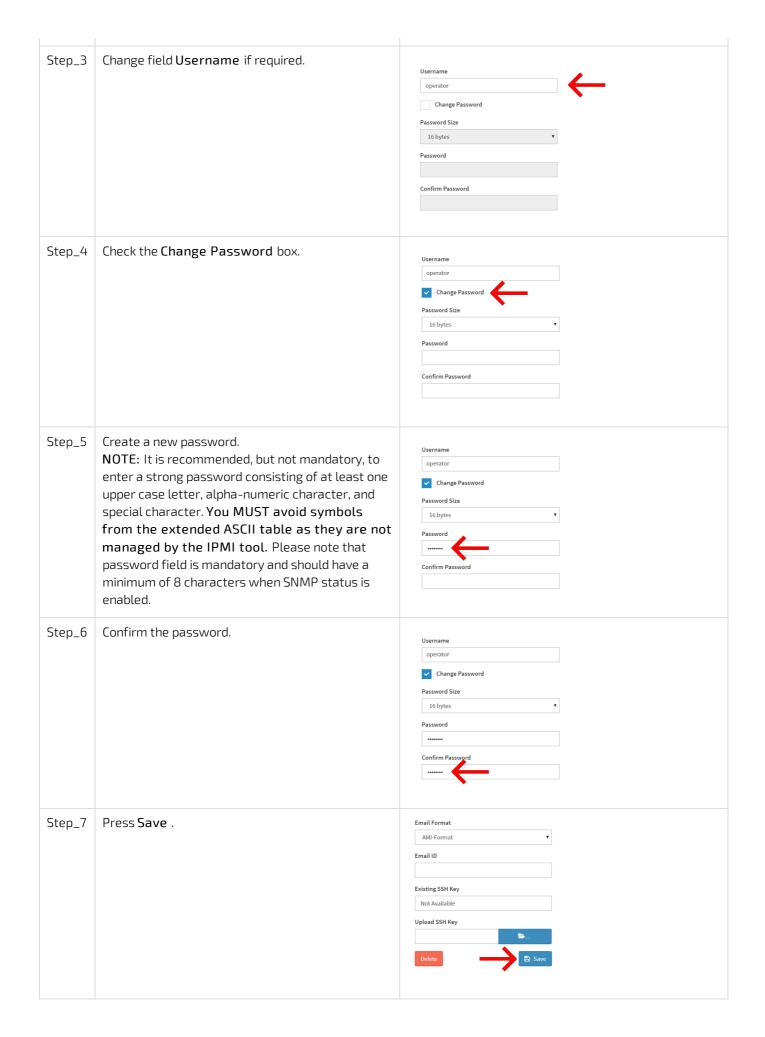
For default user names and passwords, refer to <u>Default user names and passwords</u>. BMC user names and passwords can be managed:

- Using the Web UI
- Using IPMI over LAN (IOL)
- Using IPMI via KCS

#### Configuring BMC user names and passwords using the Web UI

Refer to Accessing a BMC using the Web UI for access instructions.





### Configuring BMC user names and passwords using IPMI over LAN (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.

Step_1	From a remote computer that has access to the management network subnet, print the BMC user list.  RemoteComputer_OSPrompt:~\$ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user list	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin user list ID Name
Step_2	Identify the ID number of the user to be changed.	[root6] localhost ~] # ipmitool -H 192.168.101.26-U admin -P admin user list  [Root6] Name
Step_3	name] -P [administrator IPMI password] user	us -H [BMC MNGMT_IP] -U [administrator IPMI user set name [IPMI user ID] [new IPMI user name] list are reserved fields and therefore can't be modified.
Step_4	Verify that the user name has been updated correctly by printing the user list.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user list	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin user list  ID Name
Step_5	Change the password.  RemoteComputer_OSPrompt:~\$ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administratorIPMI user name] -P [administrator IPMI password] user set password [IPMI user ID] [new IPMI password]  NOTE: It is recommended, but not mandatory, to enter a strong password consisting of at least one upper case letter, alpha-numeric character, and special character. You MUST avoid symbols from the extended ASCII table as they are not managed by the IPMI tool. Please note that password field is mandatory and should have a minimum of 8 characters when SNMP status is enabled.	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin user set password 3 newpassword Set User Password command successful (user 3)
Step_6	Enable the user.  RemoteComputer_OSPrompt:~\$ ipmitool user ena	able [ IPMI user ID ]
Step_7		us -H [BMC MNGMT_IP] -U [administrator IPMI user nel setaccess [LAN_CHANNEL] [USER_ID] privilege=
Step_8	Verify that credentials updated correctly by using any ipmitool command.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [new IPMI user name] -P [new IPMI password] [IPMI command]	\$ ipmitool -I lanplus -H 192.168.101.26 -U operator -P newpassword user list ID Name

**NOTE:** Other parameters could limit the accessibility of the user that is trying to manage the BMC. Refer to **ipmitool** documentation for further information.

### Configuring BMC user names and passwords using IPMI via KCS

Refer to <u>Accessing a BMC using IPMI via KCS</u> for access instructions.

Step_1	From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, print the BMC user list.  LocalServer_OSPrompt:~# ipmitool user list [LAN_CHANNEL]	[root@localhost ~]: ID Name  1 admin 3 user 4 5 6 7 8 9	# ipmitoo Callin false false true true true true true true			Channel Priv Limit ADMINISTRATOR ADMINISTRATOR ADMINISTRATOR NO ACCESS
Step_2	Identify the ID number of the user to be changed.	[root@localhost ~];  ID Name 1 2 admin 3 user 4 5 6 7 8 9 10	fipmitoo Callin false false true true true true true true true		I IPMI Msg true true true false false false false false false	Channel Priv Limit ADMINISTRATOR ADMINISTRATOR ADMINISTRATOR NO ACCESS
Step_3	Change the user name.					
	LocalServer_OSPrompt: ~# ipmitool user set nam NOTE: The first and second user names of the user	-				-
Step_4	Verify that the user name has updated correctly by printing the user list.  LocalServer_OSPrompt:~#ipmitool user list [LAN_CHANNEL]	[root@localhost ~]# ID Name 1 2 admin 3 operator 4 5 6 7 8 9	Callin false false true true true true true true true tru	Link Auth 1 false t false t true t false f	crue Al crue Al crue Al false No	nannel Priv Limit MINISTRATOR MINISTRATOR DMINISTRATOR ) ACCESS
Step_5	Change the password.  LocalServer_OSPrompt: ~# ipmitool user set password [IPMI user ID] [new IPMI password]  NOTE: It is recommended, but not mandatory, to enter a strong password consisting of at least one upper case letter, alpha-numeric character, and special character. You MUST avoid symbols from the extended ASCII table as they are not managed by the IPMI tool. Please note that password field is mandatory and should have a minimum of 8 characters when SNMP status is enabled.	[root@localhost Set User Passwo				word 3 newpassword 3)
Step_6	Verify that the credentials updated correctly by usin NOTE: Other parameters could limit the accessibilitipmitool documentation.	_		•	_	

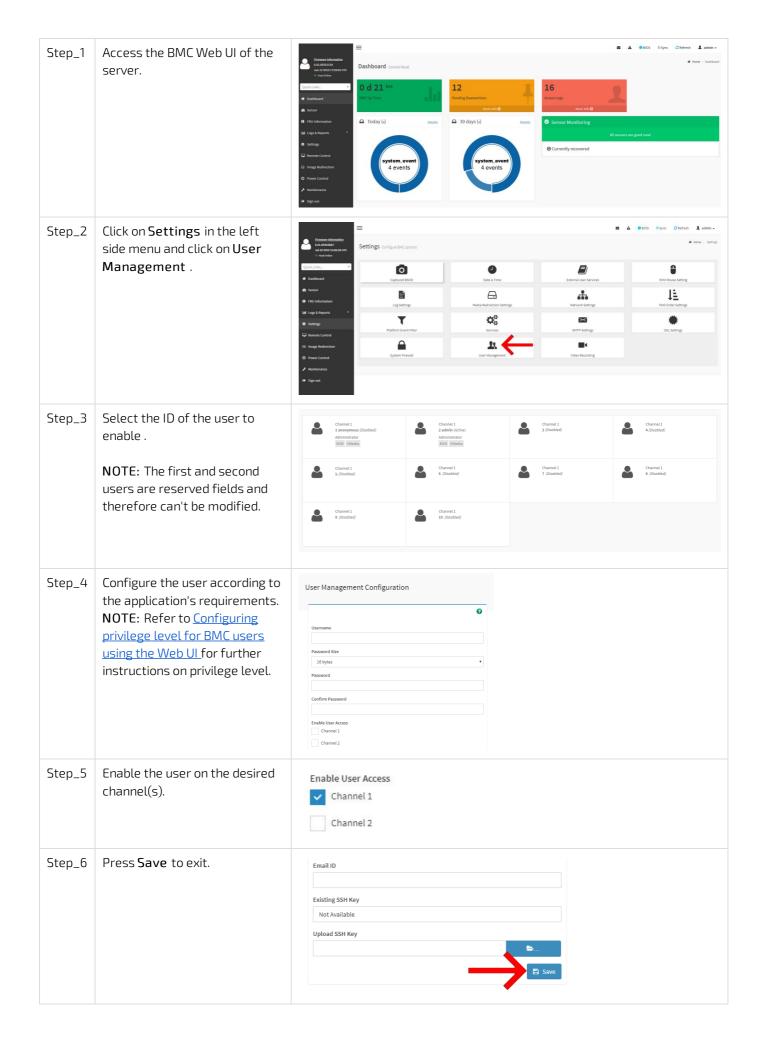
### Adding a BMC user

BMC users can be added:

- Using the Web UI
- Using <u>IPMI over LAN (IOL)</u>
- Using <u>IPMI via KCS</u>

# Adding a BMC user using the Web UI $\,$

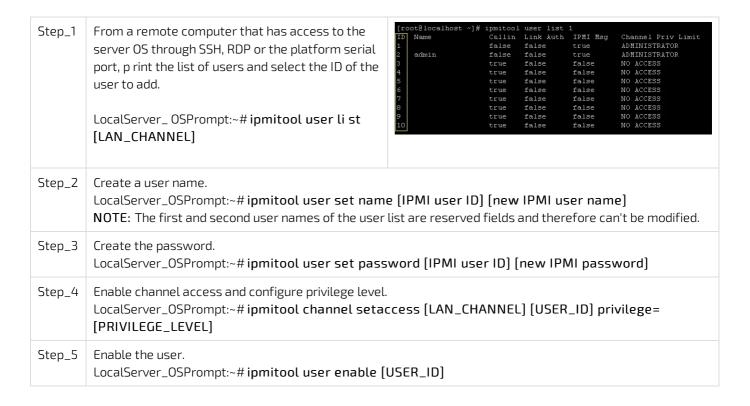
Refer to <u>Accessing a BMC using the Web UI</u> for access instructions.



Step_1	From a remote computer that has access to the management network subnet, p rint the list of users and select the ID of the user to add.  RemoteServer_ OSPrompt:~# ipmitool -I langlus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user list  # ipmitool -I langlus -H 172.16.191.107 -U admin -P admin user list Channel Priv Limit ADMINISTRATOR ADMINISTRATOR ADMINISTRATOR IPM Limit false false true false false NO ACCESS true false false NO ACCESS NO ACCESS ITM False false NO ACCESS NO ACCESS ITM False false NO ACCESS NO ACCESS ITM False false FALSE TABLE FALSE FALSE TABLE FALSE FALSE TABLE FALSE FALSE		
Step_2	Create a user name.  RemoteServer_OSPrompt:~#ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user set name [IPMI user ID] [new IPMI user name]  NOTE: The first and second user names of the user list are reserved fields and therefore can't be modified.		
Step_3	Create the password.  RemoteServer_OSPrompt:~#ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user set password [IPMI user ID] [new IPMI password]		
Step_4	Enable channel access and configure privilege level.  RemoteServer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] channel setaccess [LAN_CHANNEL] [USER_ID] privilege= [PRIVILEGE_LEVEL]		
Step_5	Enable the user.  RemoteServer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user enable [USER_ID]		

#### Adding a BMC user using IPMI via KCS

Refer to Accessing a BMC using IPMI via KCS for access instructions.

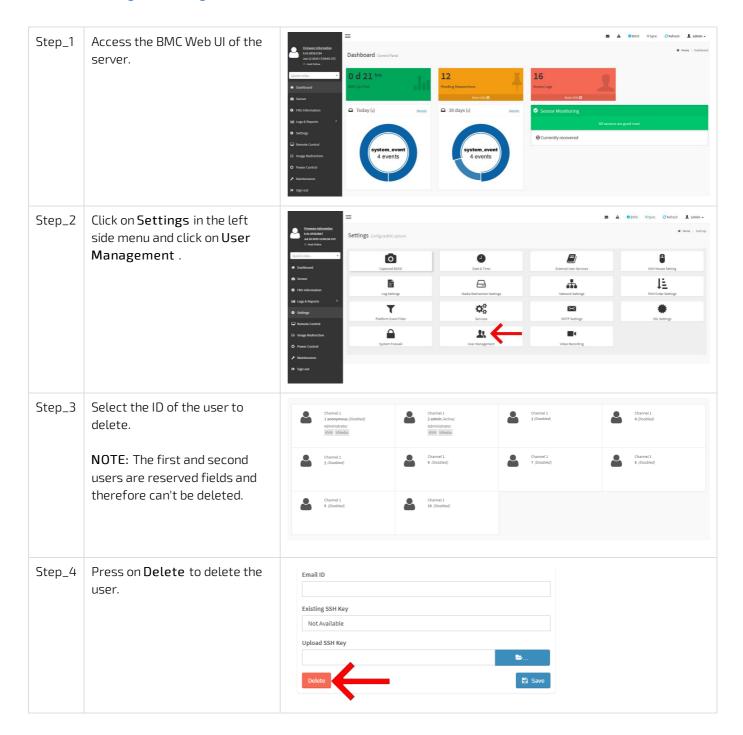


#### BMC users can be:

- Deleted using the Web UI
- Disabled using <a href="#">IPMI over LAN (IOL)</a>
- Disabled using <a href="#">IPMI via KCS</a>

#### Deleting a BMC user using the Web UI

Refer to Accessing a BMC using the Web UI for access instructions.



#### Disabling a BMC user using IPMI over LAN (IOL)

Users can't be deleted using **ipmitool**. However, they can disabled. Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u> for access instructions.

Step_1	From a remote computer that has access to the management network subnet, p rint the list of users and select the ID of the user to disable.  RemoteServer_ OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user list	[root@localhost ~]#  ID Name 1 2 admin 3 4 5 6 7 8 9 10	ipmitooi Callin false false true true true true true true true	user list Link Auth false	I IPMI Msg true true false false false false false false false	Channel Priv Limit ADMINISTRATOR ADMINISTRATOR NO ACCESS
Step_2	Disable the selected user.  RemoteServer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user name] -P [administrator IPMI password] user disable [USER_ID]  NOTE: The first and second user names of the user list are reserved fields and therefore can't be disabled.					

#### Disabling a BMC user using IPMI via KCS

Users can't be deleted using **ipmitool**. However, they can disabled. Refer to <u>Accessing a BMC using IPMI via KCS</u> for access instructions.

```
Step_1
         From a remote computer that has access
                                                                                             IPMI Msg
                                                                                                       Channel Priv Limit
                                                                                   Link Auth
          to the server OS through SSH, RDP or the
                                                                                                       ADMINISTRATOR
                                                              admin
                                                                                    false
                                                                                             true
          platform serial port, print the list of users
          and select the ID of the user to disable.
                                                                                    false
                                                                                             false
                                                                                                       NO ACCESS
                                                                                    false
                                                                                             false
                                                                                                       NO ACCESS
          LocalServer_ OSPrompt:~# ipmitool user
          list [LAN_CHANNEL]
                                                                             true
                                                                                    false
                                                                                             false
                                                                                                       NO ACCESS
Step_2
         Disable the selected user.
          LocalServer_OSPrompt:~#ipmitool user disable [USER_ID]
          NOTE: The first and second user names of the user list are reserved fields and therefore can't be disabled.
```

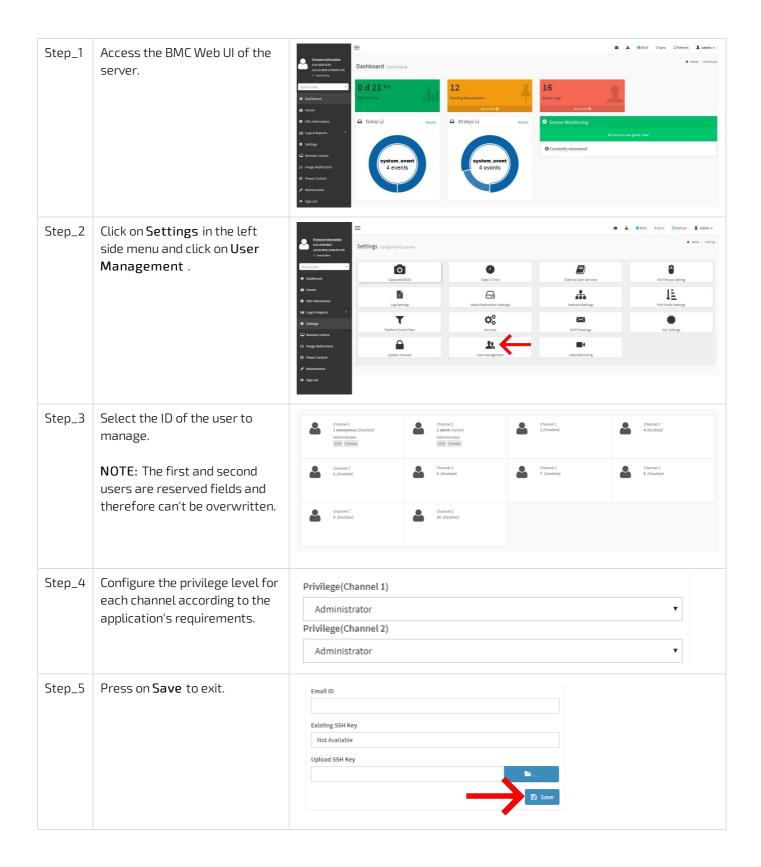
#### Configuring privilege level for BMC users

BMC user privilege level can be configured:

- Using the Web UI
- Using <a href="#">IPMI over LAN (IOL)</a>
- Using IPMI via KCS

#### Configuring privilege level for BMC users using the Web UI

Refer to Accessing a BMC using the Web UI for access instructions.



#### Configuring privilege level for BMC users using IPMI over LAN (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.

```
Step_1
         From a remote computer that has access to
                                                           Name
                                                                               Link Auth
                                                                                         IPMI Msa
                                                                                                  Channel Priv Limit
         the management network subnet, p rint the
                                                                                false
                                                                                         true
         list of users and select the ID of the user to
                                                                         true
                                                                                false
                                                                                         false
                                                                                                  NO ACCESS
         manage.
                                                                                         false
                                                                                                  NO ACCESS
                                                                         true
                                                                                false
                                                                                         false
                                                                                                  NO ACCESS
         RemoteComputer_OSPrompt:~# ipmitool -
                                                                                         false
                                                                                                  NO ACCESS
         I lanplus -H [BMC MNGMT_IP] -U
                                                                                                  NO ACCESS
         [administrator IPMI user name] -P
         [administrator IPMI password] user list
Step_2
         List available privilege levels.
                                                                                 id) [callin=on|off] [ipmi=on|off] [link=on|off] [privilege=1
         RemoteComputer_OSPrompt:~# ipmitool -
         I lanplus -H [BMC MNGMT_IP] -U
         [administrator IPMI user name] -P
         [administrator IPMI password] channel
         help
         Set privilege level for each channel.
Step_3
         RemoteComputer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [administrator IPMI user
         name] -P [administrator IPMI password] channel setaccess [LAN_CHANNEL] [USER_ID] privilege=
         [PRIVILEGE_LEVEL]
         NOTE: The first and second user names of the user list are reserved fields and therefore can't be modified.
```

#### Configuring privilege level for BMC users using IPMI via KCS

Refer to Accessing a BMC using IPMI via KCS for access instructions.

```
Step_1
         From a remote computer that has access to
                                                                                                    Channel Priv Limit
         the server OS through SSH, RDP or the
                                                                                 false
                                                                          false
                                                                                           true
                                                                                                    ADMINISTRATOR
                                                                                           true
         platform serial port, p rint the list of users
                                                                                                    NO ACCESS
                                                                                 false
                                                                           true
                                                                                           false
         and select the ID of the user to manage.
                                                                                 false
                                                                                           false
                                                                                                    NO ACCESS
                                                                                           false
         LocalServer_ OSPrompt:~# ipmitool user
         list [LAN_CHANNEL]
Step_2
         List available privilege levels.
         LocalServer_OSPrompt:~#
         ipmitool channel help
Step_3
         Set privilege level for each channel.
         LocalServer_OSPrompt:~#ipmitool channel setaccess [LAN_CHANNEL] [USER_ID] privilege=
         [PRIVILEGE_LEVEL]
         NOTE: The first and second user names of the user list are reserved fields and therefore can't be modified.
```

# Managing Redfish users

#### Configuring Redfish user names and passwords

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

Step_1	Print the user list and select the ID of the user to modify.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]/AccountService/Accounts   jq	<pre>scurl -k -s https://dom.nistrator.superuser@172.10.205.245/redfish/v1/AccountService/Accounts   jq {</pre>
Step_2	Append the previous URL with the ID selected to display the user's information.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]/AccountService/Accounts/[USER_ID]   jq	<pre>\$ curl -k -s https://administrator.superuser8172.16.200.285/redfish/v1/AccountService/Accounts/1   jq {</pre>
Step_3	Print the ETag of the URL of the desired account.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  HEAD -i   grep ETag	\$ curl -k -s https://Administrator:superuser#172.16.205.245/redfish/v1/AccountService/ Accounts/1 -X HEAD -i   grep ETag
Step_4	Change the user name if necessary.  RemoteComputer_OSPrompt:~\$ curl -k -s  [ROOT_URL]/AccountService/Accounts/[USER_ID] -X  PATCH -d '{"UserName":"[NEW_USERNAME]"}' -H 'If-  Match: [ETAG_VALUE]' -H 'Content-type:  application/json'   jq  NOTE: Once the user name is modified, it needs to be updated in the ROOT_URL.	\$ curl -k -s https://Administrator:superuser@172.16.205.245/redfish/v1/AccountSrvice/ Accounts/1 -X PATCH -d '("UserName":"HewUserName")' -H 'If-Match: W/"1563809678" -H 'Content-type: application/json'   jq
Step_5	Print the ETag of the URL of the desired account.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  HEAD -i   grep ETag	\$ curl -k -s https://NewUserName:superuser0172.16.205.245/redfish/v1/AccountService/counts/1 -X HEAD -i   grep ETag ETag: W/"1564494159"
Step_6	Change the password if necessary.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]/AccountService/Accounts/[USER_ID] -X PATCH -d  '{"Password":"[NEW_PASSWORD]"}' -H 'If- Match: [ETAG_VALUE]' -H 'Content-type: application/json'   jq  NOTE: Once the password is modified, it needs to be updated in the ROOT_URL.	\$ curl -k -s https://dministrator:superuser8172.16.205.245/redfish/v1/AccountService/ Accounts/L -X PATCH -d '{"Password":"hewPassword"}' -H "If-Hatch: w/"1564494159" -H "Content-type: application/json"   jq
Step_7	Verify that the credentials updated correctly by opening a new session in the Redfish API.	

# Adding a Redfish user

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

Step_1	Append the Root URL with the AccountService/Accounts suffix.  RemoteComputer_OSPrompt:~# curl -k -s [ROOT_URL]AccountService/Accounts   jq	\$ curl -k -s -g https://dministratorisuperuse/0172.16.265.265/redfish/vi/AccountService/Accounts   je
Step_2	Create the user and get its ID in the response message.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts -X POST -d  '{"Password":" [PASSWORD] ","RoleId":" [ROLE_ID]  ","UserName":" [USER_NAME] "}' -H "Content-Type:  application/json"   jq  NOTE: The ID of the user will be automatically created.	\$ curl -k -s -g https://dainistratorisuperuser%172.16.205.245/redfish/xi/AccountService/Accounts > POST -d '("Passonod') 'superuser", "moledi" 'Toperator", "UserName' 'Toperator")' -H 'Content-Typei upplication/Jose -l jag  * Sodata.comtect" - ("redfish/xi/Sectualistalfinasger/Account Hamager/Account",  * Sodata.com' - ("redfish/xi/AccountService/Accounts",  * Sodata.com' - ("redfish/xi/AccountService/Accounts",  * Sodata.com' - ("collection of Account Details",  * Toperator - ("collection of Account Details",  * Toperator - ("collection of Account Details",  * Sodata.com' - ("collection of Account Details"),  * Sodata.com' - ("collection of Account Details
Step_3	Print the ETag of the URL of the account created.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  HEAD -i   grep ETag	\$ curl -k -s https://Administrator:superuser8172.16.205.245/redfish/v1 /AccountService/Accounts/6 -X HEAD -i   grep ETag ETag: W/"1564427308"
Step_4	Enable the user.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  PATCH -d '{"Enabled":true}' -H 'If-Match: [ETAG_VALUE]' -H 'Content-type: application/json'   jq	\$ curl -s -k https://Administrator:superuser8172.16.205.245/redfish/v1 /AccountService/Accounts/6 -X PATCH -d '{"Enabled":true}' -H 'If-Match: W/"1564427308"' -H 'Content-type: application/json'   jq
Step_5	Verify that the user was created correctly by connecting to Redf	ish using its credentials.

### Deleting a Redfish user

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

Step_1	Append the Root URL with the AccountService/Accounts suffix and select the user to delete.  RemoteComputer_OSPrompt:~# curl -k -s [ROOT_URL]AccountService/Accounts   jq	<pre>curl -s -k https://dodninistratorisuperuser0122.16.205.245/redfish/v2/AccountService/Accounts ] jq</pre>
Step_2	Delete the user.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  DELETE   jq	<pre>\$ curl -s -k https://Administrator:superuser@172.16.205.245/redfish/v1 /AccountService/Accounts/7 -X DELETE   jq</pre>
Step_3	Verify that the user has been deleted properly.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts   jq	<pre>curl -s -k https://Administratorisuperuser9172.16.205.245/redfish/d/AccountService/Accounts   jq  'modata.context'. "/redfish/d/Estatatathangar AccountCollection.HamagerAccountCollection",</pre>

Note: Accounts 2 & 3 (HostAutoFW & HostAutoOS) are for internal use only and cannot be deleted, they cannot be used for management purposes.

# Configuring Redfish privilege level

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

Step_1	Append the Root URL with the AccountService/Accounts suffix and select the desired user.  RemoteComputer_OSPrompt:~# curl -k -s [ROOT_URL]AccountService/Accounts   jq	<pre>curl -s -k https://Administrator.superuser8122.16.205.245/redfish/v1/AccountService/Accounts   jq</pre>
Step_2	Print the ETag of the URL of the desired account.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  HEAD -i   grep ETag	\$ curl -k -s https://Administrator:superuser8172.16.205.245/redfish/v1 /AccountService/Accounts/8 -X HEAD -i   grep ETag ETag: W/"1564431523"
Step_3	Set the privilege level.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]AccountService/Accounts/[USER_ID] -X  PATCH -d '{"RoleId":" [ROLE_ID "}' -H 'If-  Match: [ETAG_VALUE]' -H 'Content-type:  application/json'   jq	\$ curl -k -s https://Administrator:superuser@172.16.205.245/redfjsh/v1 /AccountService/Accounts/8 -X PATCH -d '("RoleId":"Administrator")' -H 'IF-Match: W/"1564431523"' -H 'Content-type: application/json'   jq
Step_4	Verify that the RoleID has updated properly. RemoteComputer_OSPrompt:~# curl -k -s [ROOT_URL]AccountService/Accounts/[USER_ID]   jq	<pre>curl -k -s https://doministratorisuperuser8172.16.205.245/redfish/u2/AccountService/Accounts/8 ] 3q</pre>

# Configuring SNMP users using BMC SNMP

BMC SNMP users are shared with BMC users.

- To configure a user, refer to **Configuring BMC users**.
- To enable or disable SNMP access, refer to **Configuring BMC SNMP**.

# Configuring OS users

Refer to <u>Accessing the operating system of a server for access information</u>.

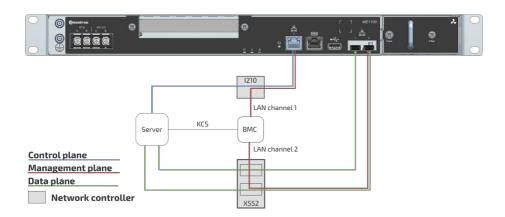
Step_1	Access the OS using the preferred method.
Step_2	Configure the users as recommended by the OS documentation.  NOTE: The procedure to change OS credentials is application-specific and therefore not further documented.

### Baseboard management controller - BMC

*{This article provides detailed setup instructions for all BMC configuration methods.}*Table of contents

- BMC architecture
- Selecting an access method
- Discovering the platform management IP address
  - Discovering the platform management IP address with DHCP Dynamic DNS update
    - Prerequisites
    - Procedure
  - Discovering the platform management IP address using the BIOS
    - Accessing the BIOS using a serial console (physical connection)
    - Accessing the BMC network configuration menu
  - Discovering the platform management IP address using DHCP server logs
    - Prerequisites
- Configuring a static IP address
  - Configuring a static IP address using the BIOS setup menu
    - Accessing the BIOS setup menu
    - Accessing the BMC network configuration menu
    - Configuring a static IP address
  - Configuring a static IP address using IPMI
    - Accessing the BMC
    - Configuring a static IP address
- Configuring a dynamic IP address using DHCP
  - Configuring a dynamic IP address using the BIOS setup menu
    - Accessing the BIOS setup menu
    - Accessing the BMC network configuration menu
    - Configuring a dynamic IP address using DHCP
  - Configuring a dynamic IP address using IPMI
    - Accessing the BMC
    - Configuring a dynamic IP address

### **BMC** architecture



- The network configuration allows for setting the two BMC LAN ports (channel 1 and channel 2) either on different networks or on the same network.
- Two management IP addresses can be configured for the ME1100 platform: one for LAN channel 1 (RJ45 connector port 3); and one for LAN channel 2 (SFP connector port 2).
- By default, the IP addresses of the network interfaces of the BMC are obtained through the DHCP protocol. Refer to <u>Product architecture</u> for more information on network connectivity.

# Selecting an access method

The BMC can be configured using various access methods depending on specific parameters.

- If the BMC IP address is unknown and there is no OS installed :
  - Use the BIOS setup menu
- If the BMC IP address is unknown and an OS is installed :
  - Use IPMI via KCS
  - Use the BIOS setup menu
- If the BMC IP address is known and an OS is installed:
  - Use IPMI (KCS or IOL)
  - Use the BIOS setup menu

# Discovering the platform management IP address

This IP address is the minimum required to access the Web management interface of the platform. It is also used to access the monitoring interface and the KVM/VM to install an operating system.

The management IP address can be discovered:

- Using <u>DHCP Dynamic DNS update</u>
- Using the BIOS via a serial console (physical connection) device with no OS installed and no known IP address
- Using the <u>DHCP server logs</u>

#### Discovering the platform management IP address with DHCP Dynamic DNS update

#### **Prerequisites**

1	A DHCP server with active Dynamic DNS update feature is available.
2	A remote computer configured with the same DNS server is available.
3	The MAC address of the BMC (BMC RJ45 port 3; or BMC SFP port 2) is known.

#### Relevant section:

MAC addresses

#### Procedure

When requesting a DHCP lease, the platform BMC supplies the DHCP server with information to update the DNS system. If the DHCP server is configured for Dynamic DNS update, an entry will be added for a host name that is made up of the "ME1100" prefix and the BMC MAC address.

For example, if we use the MAC address discovered for BMC RJ45 port 3 of the ME1100 (i.e. 00:a0:a5:d2:e9:0a, refer to section MAC addresses), the host name would be: ME1100\_00A0A5D2E90A.

The following example illustrates the method using DNS auto-registration with a remote computer that has access to the DHCP server network.

```
Ping the host name.

RemoteComputer_OSPrompt:~$ping [BOARD_NAME]_00A0A5D2E90A Pinging BOARD_NAME]_12.16.211.126 bytes=32 time<1ms TTL=60 Reply from 172.16.211.126: bytes=32 t
```

Discovering the platform management IP address using the BIOS

### Accessing the BIOS using a s erial console (physical connection)

#### Prerequisites

1 A physical connection to the device is required.

**NOTE**: The serial console port is compatible with Cisco 72-3383-01 cable.

2 A serial console tool is installed on the external computer.

• Speed (Baud): 115200

• Data bits: 8

• Stop bits: 1

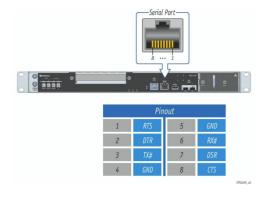
• Parity: None

• Flow Control: None

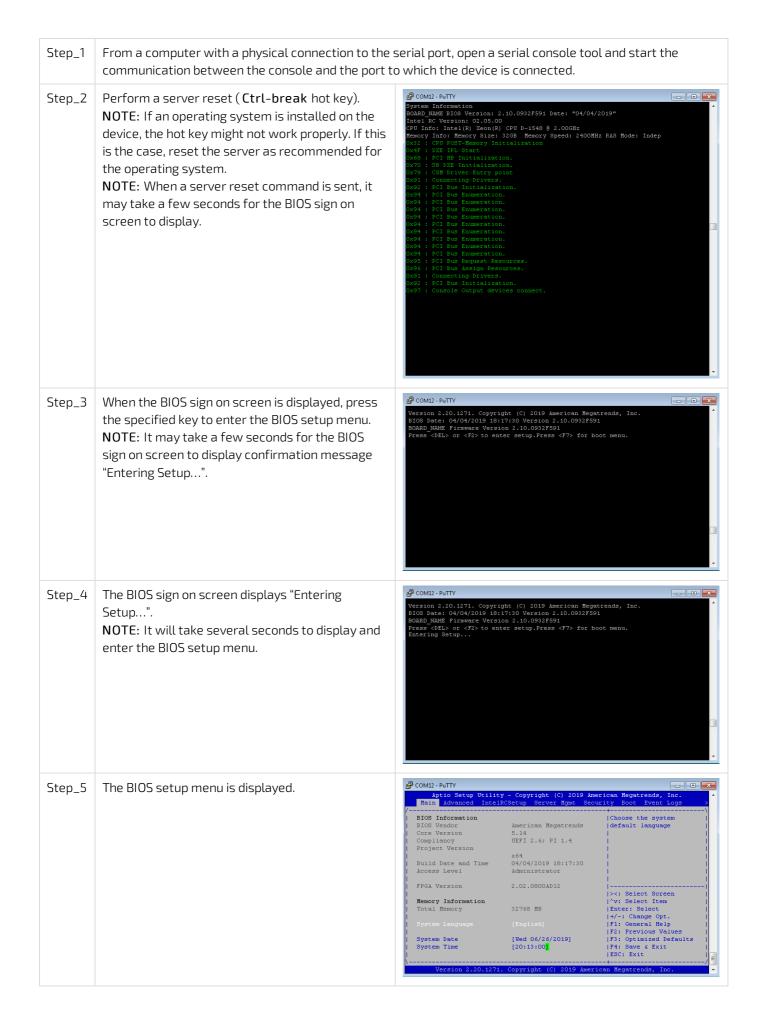
• Recommended emulation mode: VT100+

**NOTE**: PuTTY is recommended.

#### Port loc ation

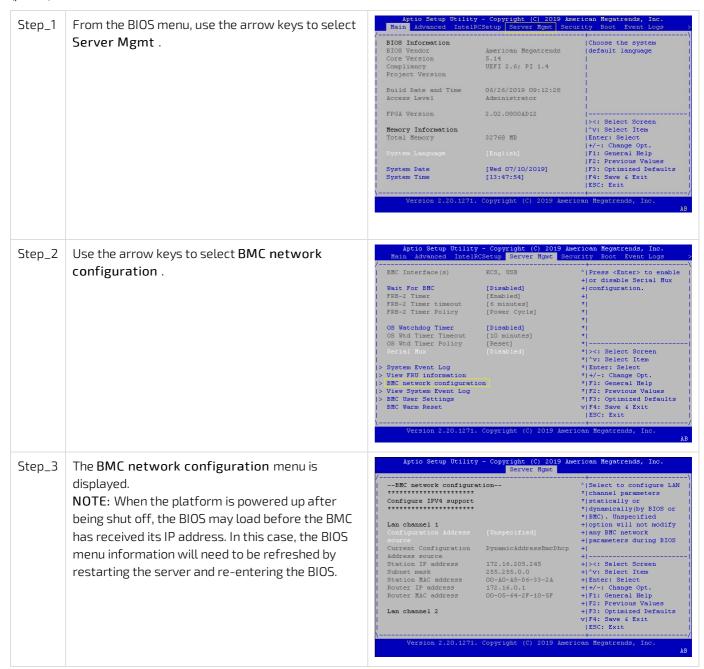


#### Access procedure



#### Accessing the BMC network configuration menu

#### (port 2).



#### Discovering the platform management IP address using DHCP server logs

#### **Prerequisites**

1	Access to the DHCP server logs.
2	The MAC address of the BMC (BMC RJ45 port 3; or BMC SFP port 2) is known.

#### Procedure

#### Relevant section:

**MAC** addresses

DHCP IP assignment is specific to the network infrastructure to which the platform is being integrated. The assistance of the network administrator may therefore be necessary to obtain the BMC IP address.

If you have the MAC address of the BMC, you can search the DHCP server logs to determine the IP address assigned to this specific BMC. Refer to section MAC addresses to determine those specific to a platform.

The following example illustrates a command prompt method for use with a Linux based DHCP server. This may need to be adjusted to reflect a specific DHCP infrastructure (this action can generally also be done through a DHCP server Web interface).

```
DHCP_Server:~$ sudo cat /var/log/messages * | grep -i 00:a0:a5:d2:e9:0a
Mar    1 13:44:15 DHCP_Server dhcpd: DHCPDISCOVER from 00:a0:a5:d2:e9:0a via ens192
Mar    1 13:44:16 DHCP_Server dhcpd: DHCPOFFER on 172.16.211.126 to 00:a0:a5:d2:e9:0a via ens192
Mar    1 13:44:16 DHCP_Server dhcpd: DHCPREQUEST for 172.16.211.126 (172.16.0.10) from 00:a0:a5:d2:e9:0a via ens192
Mar    1 13:44:16 DHCP_Server dhcpd: DHCPACK on 172.16.211.126 to 00:a0:a5:d2:e9:0a via ens192
```

Variable	Description
00:a0:a5:d2:e9:0a	MAC address discovered for the BMC using the QR code (refer to section MAC Addresses )
ens192	Linux DHCP server network interface name
172.16.211.126	IP address assigned to the BMC by the DHCP server
172.16.0.10	Linux DHCP server IP address

# Configuring a static IP address



The procedures described below must be performed for one interface at a time. If the application requires multiple interfaces, configure them separately.

A static IP address can be configured:

- Using the <u>BIOS setup menu</u>
- Using IPMI

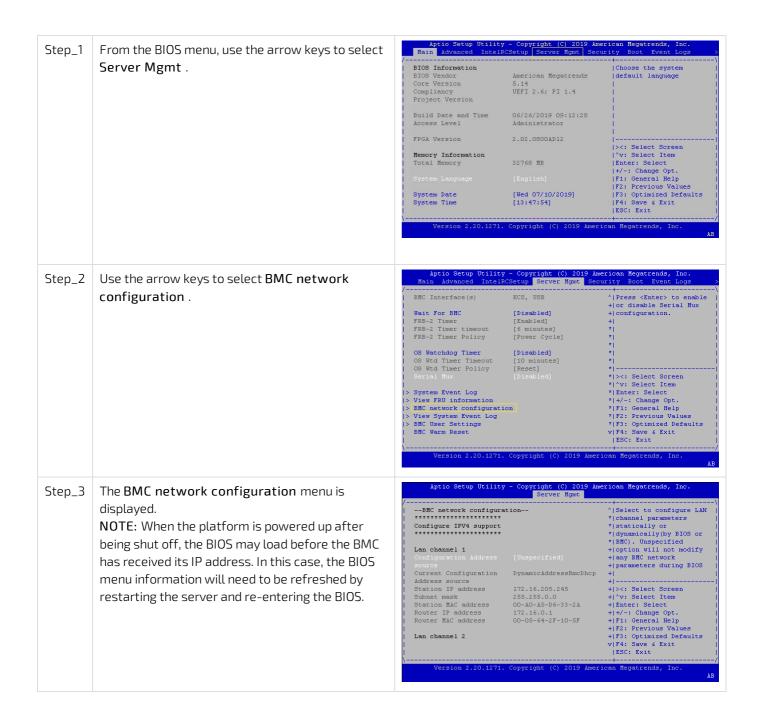
#### Configuring a static IP address using the BIOS setup menu

#### Accessing the BIOS setup menu

The BIOS setup menu can be accessed using various methods:

- If there is no OS installed and no known IP address, it is mandatory to use a serial console. Refer to <u>Accessing the BIOS using a serial console (physical connection)</u>.
- If the IP address of the BMC is known, any BIOS access methods will work. Refer to <u>Accessing the BIOS</u> to choose an access method.

#### Accessing the BMC network configuration menu



### Configuring a static IP address

**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).

Step_1	From the BMC network configuration menu,	Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc. Server Ngmt
	select the <b>Configuration Address source</b> option for the LAN interface to configure (LAN channel 1 in this example).	BMC network configuration- BMC network configuration- Configure IPV4 support
Step_2	Select <b>Static</b> .	/ Configuration Address source\   Unspecified
Step_3	Change the <b>Station IP address</b> . <b>NOTE:</b> This is the management IP address ( <b>BMC MNGMT_IP</b> ).	Lan channel 1 Configuration Address source Station IP address Subnet mask Station MAC address Router IP address Router MAC address Router MAC address Substitute of the following station of the fol
Step_4	Change the Subnet mask .	Lan channel 1 Configuration Address [Static] source
Step_5	(Optional) Change the Router IP address .	Lan channel 1 Configuration Address [Static] source /Router IP address\ Station IP address   172.16.0.1   Subnet mask
Step_6	Confirm the configuration has changed and exit BMC network configuration using the ESC key.	Lan channel 1 Configuration Address [Static] source Station IP address 172.16.205.245 Subnet mask 255.255.0.0 Station MAC address 00-A0-A5-D6-33-2A Router IP address 172.16.0.1 Router MAC address 00-05-64-2F-10-5F

#### Configuring a static IP address using IPMI

#### Accessing the BMC

The BMC can be accessed using two IPMI methods.

- If an OS is installed (BMC I P address known or not), IPMI via KCS can be used. R efer to <u>Accessing a BMC on an ME module using IPMI (KCS)</u>.
- If the IP address of the BMC is known (OS installed or not), IPMI over LAN can be used. Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u>.

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL. To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).

Step_1	Set the IP source to static. LocalServer_OSPrompt:~# ipmitool lan set [LA	N_CHANNEL] ipsrc static
Step_2	Set the IP address to be used.  LocalServer_OSPrompt:~# ipmitool lan  set [LAN_CHANNEL] ipaddr [NEW_IP]  NOTE: This is the management IP address ( BMC MNGMT_IP ).  NOTE: It can take several seconds for an IP address to be set.	[root@localhost ~]# ipmitool lan set 1 ipaddr 172.16.205.245 Setting LAN IP Address to 172.16.205.245
Step_3	Set the subnet mask.  LocalServer_OSPrompt:~#ipmitool lan  set [LAN_CHANNEL] netmask  [NEW_MASK]  NOTE: It can take several seconds for a subnet mask to be set.	[root@localhost ~]# ipmitool lan set 1 netmask 255.255.0.0 Setting LAN Subnet Mask to 255.255.0.0
Step_4	Set the default gateway IP address.  LocalServer_OSPrompt:~# ipmitool lan  set [LAN_CHANNEL] defgw ipaddr  [ROUTER_IP]  NOTE: It can take several seconds for a default gateway IP address to be set.	[root@localhost ~]# ipmitool lan set 1 defgw ipaddr 172.16.0.1 Setting LAN Default Gateway IP to 172.16.0.1
Step_5	Set the default gateway MAC address.  LocalServer_OSPrompt:~# ipmitool lan  set [LAN_CHANNEL] defgw macaddress [ROUTER_MAC]	[root@localhost ~]# ipmitool lan set 1 defgw macaddress 00:05:64:2f:10:5f Setting LAN Default Gateway MAC to 00:05:64:2f:10:5f
Step_6	Verify that the configuration has changed. LocalServer_OSPrompt:~# ipmitool lan print [LAN_CHANNEL]	[root@localhost ~ # ipmitool lan print 1 Set in Progress : Set Complete Auth Type Support : NOME PASSWORD Auth Type Emable : Callback :

# Configuring a dynamic IP address using DHCP



The procedures described below must be performed for one interface at a time. If the application requires multiple interfaces, configure them separately.

- Using the <u>BIOS setup menu</u>
- Using IPMI

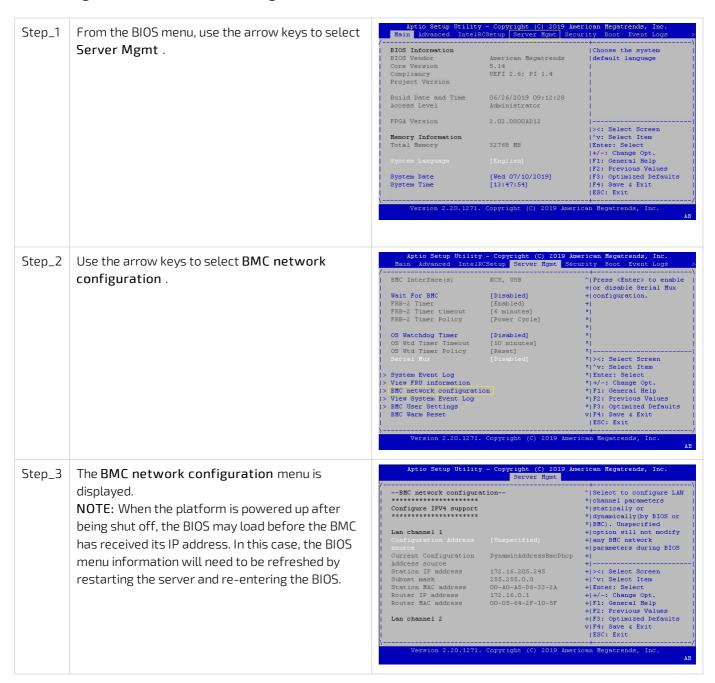
## Configuring a dynamic IP address using the BIOS setup menu

### Accessing the BIOS setup menu

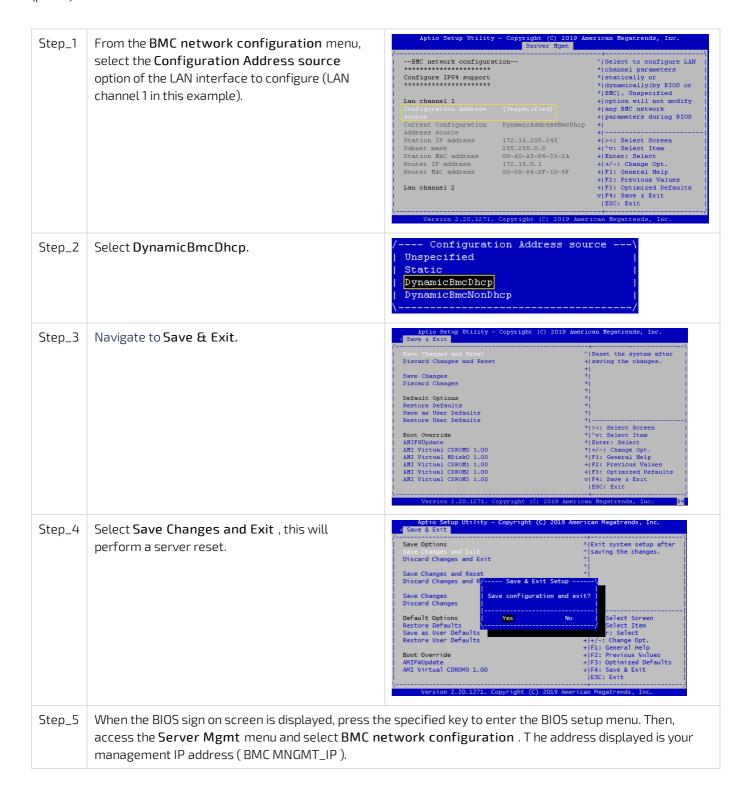
The BIOS setup menu can be accessed using various methods:

- If there is no OS installed and no known IP address, it is mandatory to use a serial console. Refer to Accessing the BIOS using a serial console (physical connection).
- If the IP address of the BMC is known, any BIOS access methods will work. Refer to <u>Accessing the BIOS</u> to choose an access method.

## Accessing the BMC network configuration menu



**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).



## Configuring a dynamic IP address using IPMI

### Accessing the BMC

The BMC can be accessed using two IPMI methods.

- If an OS is installed (BMC I P address known or not), IPMI via KCS can be used. R efer to <u>Accessing a BMC on an ME module using IPMI (KCS)</u>.
- If the IP address of the BMC is known (OS installed or not), IPMI over LAN can be used. Refer to <u>Accessing a BMC</u> using IPMI over LAN (IOL).

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL. To use IOL, add the IOL parameters to the command: -I lanplus -H

[BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password] .

## Configuring a dynamic IP address

**NOTE**: LAN channel 1 corresponds to the RJ45 connector (port 3) and LAN channel 2 corresponds to the SFP connector (port 2).

Step\_1 Set the IP source to DHCP. LocalServer\_OSPrompt:~#ipmitool lan set [LAN\_CHANNEL] ipsrc dhcp NOTE: Depending on the existing infrastructure, it may take several seconds to gather an IP from the DHCP server. Step\_2 Verify that the configuration has changed. LocalServer\_OSPrompt:~#ipmitoollan print [LAN\_CHANNEL] NOTE: This is the management IP address (BMC DHCP Address IP Address Source 172.16.205.245 255.255.0.0 00:a0:a5:d6:33:2a MNGMT\_IP ). Community String NMF Community String P Header
MC ARP Control
ratituous ARP Intrvl
efault Gateway IP
efault Gateway MAC
ackup Gateway IP
ackup Gateway MAC
02.19 VLAN ID TTL=0x40 Flags=0x40 Precedence=0x00 TOS=0x10 ARP Responses Enabled, Gratuitous ARP Disabled 0.0 seconds 172.16.0.1 00:0c:29:95:98:42 0.0.0.0 00:00:00:00:00:00:00 Disabled J2.1q VLAN ID J2.1q VLAN Priority MCP+ Cipher Suites ipher Suite Priv Max aaaaaaaaaXXX X=CIpher Suite Unused c=CALLBACK c=USER o=OPERATOR a=ADNIN ad Password Threshold :
valid password disable:
tempt Count Reset Int.

## Configuring the network time protocol - NTP

{This article describes how to configure NTP using different methods.}

Table of contents

- Configuring the NTP using the Web UI
  - Prerequisites
  - Procedure
- Configuring the NTP using IPMI (IOL or KCS)
  - Prerequisites (IOL)
  - Prerequisites (KCS)
  - Getting the BMC time and date
  - Setting the BMC time and date
  - Confirming configuration
  - Step\_1 Get the BMC time and date. LocalServer\_OSPrompt:~# ipmitool sel time get Step\_2 Verify that the BMC time and date match with the local time and date. NOTE: It may take several seconds or minutes before the BMC synchronizes time with the NTP server.
  - <u>Decoding NTP raw configuration data</u>

The network time protocol (NTP) can be configured:

- Using the Web UI
- Using <a href="#">IPMI (IOL or KCS)</a>



**NOTE**: The system time is not set after powering up the unit. Resetting the server is sufficient to set it automatically once the BMC NTP server is configured.

# Configuring the NTP using the Web UI

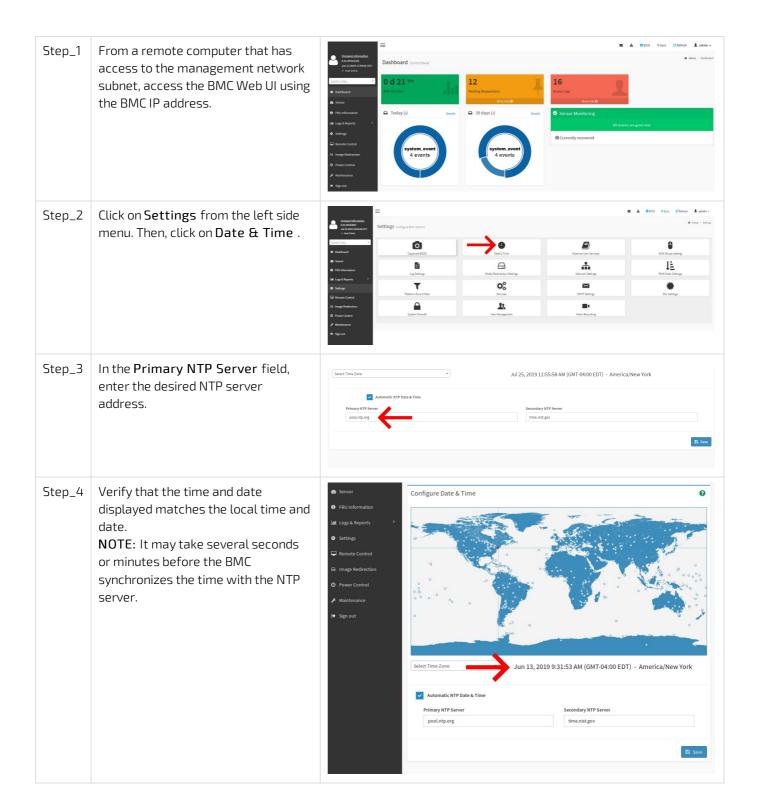
## **Prerequisites**

- The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.

### Relevant sections:

Baseboard management controller - BMC Accessing a BMC on an ME1100

## Procedure



# Configuring the NTP u sing IPMI (IOL or KCS)

## Prerequisites (IOL)

- The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.
- A community version of ipmitool is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.

### Relevant sections:

Baseboard management controller - BMC

## Prerequisites (KCS)

- 1 The remote computer has access to the server OS (SSH/RDP/platform serial port).
- A community version of ipmitool is installed on the local server to enable local monitoring—it is recommended to use ipmitool version 1.8.18.

### Relevant section:

Accessing the operating system of a server

## Getting the BMC time and date

Step_1	Access the operating system using an IPMI method (IOL or KCS).	
Step_2	Verify that the local time and date match the server's time and date.	[root@localhost ~]# ipmitool sel time get 07/16/2019 23:14:24 _
	LocalServer_OSPrompt:~#ipmitool sel time get	

## Setting the BMC time and date

### Relevant sections:

Decoding NTP raw configuration data

Step_1	Enable the NTP service.  LocalServer_OSPrompt:~# ipmitool raw 0x32 0xA8 3 1	
Step_2	Get the NTP configuration data to recover the current NTP server address.  LocalServer_OSPrompt:~# ipmitool raw 0x32 0xA7	[root@localhost ~] # ipmitool raw 0x32 0xA7 01 70 6f 6f 6c 2e 6e 74 70 2e 6f 72 67 00 00 00 00 00 00 00 00 00 00 00 00 00
Step_3	Decode the raw data table. Refer to Decoding NTP raw configuration data.	Decoded data for this example:  NTP Status: 0x01 ↔ Enabled  Primary ntp: 70 6f 6f 6c 2e 6e 74 70 2e 6f 72 67 ↔ "  pool.ntp.org "  Secondary ntp: 74 69 6d 65 2e 6e 69 73 74 2e 67 6f 76  ↔ " time.nist.gov."
Step_4	<ul> <li>Set both NTP addresses with the following parameters:</li> <li>NTP_ADDRESS can either be 0x01 (for primary) or 0x02 (for secondary).</li> <li>DATA must be converted from string to raw.</li> <li>DATA must be 128-byte long and needs to be padded with 0 until address length is 128 bytes.</li> <li>DATA format can either be in decimal or hexadecimal. If hexadecimal is used, every number requires the 0x prefix.</li> <li>LocalServer_OSPrompt:~# ipmitool raw 0x32 0xA8 [NTP_ADDRESS] [DATA]</li> </ul>	ipmitool raw 0x32 0xA8 0x01 49 48 46 49 46 50 48 46 49 48 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Step_5	Restart NTP service in order to save the NTP configured LocalServer_OSPrompt:~#ipmitool -H [BMC MNC lanplus raw 0x32 0xA8 4	

# Confirming configuration

Step_1	Get the BMC time and date.  LocalServer_OSPrompt:~# ipmitool sel time get	[root@localhost ~]# ipmitool sel time get 07/16/2019 23:14:24 _
Step_2	Verify that the BMC time and date match with the local time and date.  NOTE: It may take several seconds or minutes before the BMC synchronizes time with t server.	

# Decoding NTP raw configuration data

Bytes	Description	Possible values
0	Status of NTP	<ul><li>0x00: Disabled</li><li>0x01: Enabled</li><li>0x02: Failure status</li></ul>
1:128	Primary Server IP, MSB First	Hexadecimal values (0:255)
139:256	Secondary Server IP, MSB First	Hexadecimal values (0:255)

This script can be used to convert string data to raw data and to pad the raw data with the required number of **0**.

### Address conversion

string="(printf "10.1.20.10" | od -t d1 | head -n1 | sed 's/0000000 //g' | sed 's///g')" length=<math>(echo \$string | wc -w)

string\_padded="\$string"
for i in \$(seq 0 \$((127 - length))); do
 string\_padded="\$string\_padded 0"
done
echo \$string\_padded



To convert ascii and hexadecimal data, you can use this online tool <a href="https://www.rapidtables.com/convert/number/ascii-to-hex.html">https://www.rapidtables.com/convert/number/ascii-to-hex.html</a> and pad to 128 bytes with **0**.

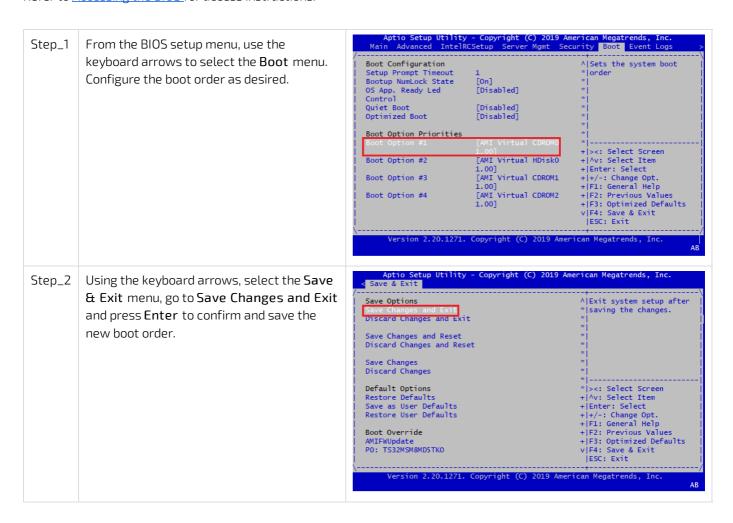
## **Basic BIOS option configuration**

*{This section details the most common configuration options related to the BIOS.}*Table of contents

- Changing the boot order
- Overriding the boot order
- Enabling secure boot
- Configuring the TPM
- Configuring the BIOS using Redfish
- Application Ready LED control

## Changing the boot order

Refer to Accessing the BIOS for access instructions.



## Overriding the boot order

Refer to <u>Accessing the BIOS</u> for access instructions.

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Step\_1 From the BIOS setup menu and using the keyboard arrows, select the **Save** UEFI: PXE IP4 Intel(R) Ethernet Connection & Exit menu. In the Boot Override X552 10 GbE Backplane UEFI: PXE IP4 Intel(R) Ethernet Connection section, select the desired option and X552 10 GbE Backplane UEFI: PXE IP4 Broadcom BCM57412 NetXtreme—E 10Gb RDMA Ethernet Controller UEFI: PXE IP4 Broadcom BCM57412 NetXtreme—E press **Enter** . The server will boot from a particular device. 10Gb RDMA Ethernet Controller **NOTE**: this selection will only affect AMI Virtual CDROMO 1.00 AMI Virtual HDiskO 1.00 AMI Virtual CDROM1 1.00 AMI Virtual CDROM2 1.00 AMI Virtual CDROM3 1.00 the current boot. 

 →+:
 Select Screen

 ↑↓:
 Select Item

 Enter:
 Select

 +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults AMI Virtual HDisk1 1.00 PO: TS32GMTS400 UEFI: Built-in EFI Shell UEFI: AMI Virtual CDROMO 1.00 F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

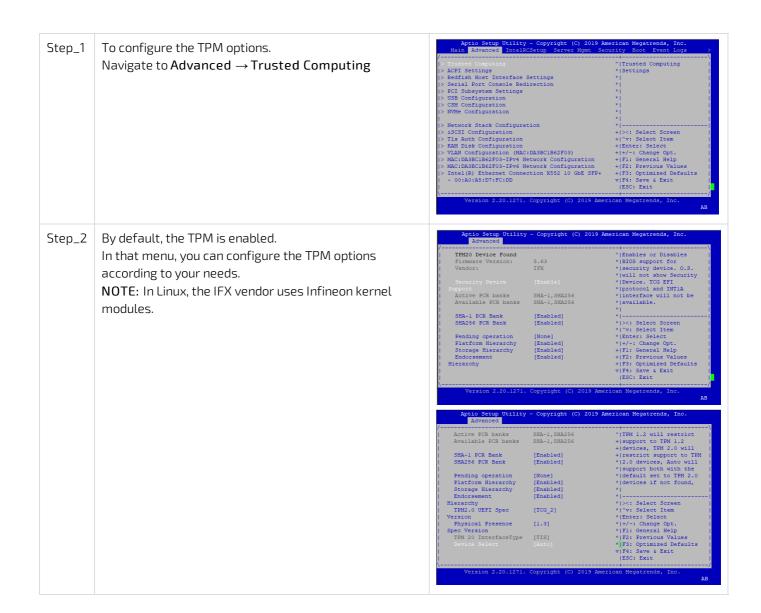
# Enabling secure boot

Refer to <u>Accessing the BIOS</u> for access instructions.



# Configuring the TPM

Refer to <u>Accessing the BIOS</u> for access instructions.



# Configuring the BIOS using Redfish

Refer to Accessing the BIOS using Redfish for access instructions.

Step_1	Access the BIOS menu using Redfish and select the attribute to configure.	<pre>\$ curl -k -scompressed bttps://Administrator:superuser817.16.205.245/redfish/v1. /Registries/BiosAttributsRegistry11002.21.0.json   jg -r '.RegistryEntries.Attrib tes[] .AttributeName , .DisplayName, """   grep "Boot" -B 1 SEE30001 Secure Boot</pre>
Step_2	Read the value of the configuration to verify if any modification is required.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]Systems/Self/Bios   jq '.Attribute. [ATTRIBUTE_TAG] '	3 curl -k -s https://Administrator:superuser0172.16.205.245/redfish/v1/Systems/Self/Bios   Jq $^{\circ}$ .Attributes.SETUP005 $^{\circ}$ . false
Step_3	Set the value of the BIOS configuration.  RemoteComputer_OSPrompt:~\$ curl -k -s -X PUT  [ROOT_URL]Systems/Self/Bios/S D -H 'If-None-M atch : W/"0"' -H 'ContentType: application/json' -d '{  "Attributes": { " [ATTRIBUTE_TAG] ": [VALUE] }}'  NOTE: All the BIOS configurations done in Redfish are not instantly changed in the BIOS. The platform needs to be reset in order for the settings to change.	S curl -k -s -X PUT https://Administrator:superuser8172.16.205.245/redfish/v1/ Systems/Self/Bios/SD -H 'If-Mone-Match: W/'O'' -H 'Content-Type: application/json' -d '{"Attributes": { "SETUP005": true}}'
Step_4	If necessary, verify the Redifsh BIOS change commands queued in the SD ressource.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]Systems/Self/Bios/SD   jq	<pre>curl -k -s https://doministrator:superuser8172.16.205.245/redfish/v1/Systems/Self/Bios/SDI ]q  (</pre>
Step_5	Perform an ACPI shutdown on the platform. RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]Chassis/Self/Actions/Chassis.Reset -X POST -d '{"ResetType":"GracefulShutdown"}' -H "Content-Type: application/json"	curl - k - s https://doinvistratorisupersee927.16.295.285/redfish/s/c/Chassis/Self/ResetActionInfo   3m
Step_6	Wait for the PowerState to be "Off".  RemoteComputer_OSPrompt:~\$curl -k -s  [ROOT_URL]Chassis/Self   jq .PowerState	9 curl -k -s https://Administrator:superuser8172.16.205.245/redfish/vL/Chassis/Self jig .PowerState CFF*
Step_7	Power on the platform.  RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URL]Chas-d'{"ResetType":"On"}' -H "Content-Type: application/jso	
Step_8	Verify that the setting value changed correctly.  RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URL]  Systems/Self/Bios   jq '.Attribute. [ATTRIBUTE_TAG] '	§ curl -k -s https://administrator:superuser@172.16.205.245/redfish/v1/Systems/Self/Bios   jq '.Attributes.SETUP005' . true

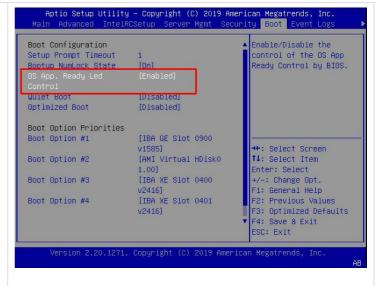
# **Application Ready LED control**

**Note:** The Power LED blinks at 50%, 1Hz during platform power-up. It indicates that the application is **NOT** ready. It can be changed to solid lit either by the BIOS before OS load or by the client's application. Refer to <u>Accessing the BIOS</u> for access instructions.

Step\_1 From the Boot BIOS setup menu, s elect the OS App. Ready Led Control option and press Enter to change its value.

When the option is set to Enabled, the LED will stop blinking j ust before the BIOS launches the operating system.

When the option is set to Disabled, the LED will not stop blinking. It will be the responsibility of the client's application to do the necessary action to make it stop. Refer to Application ready indication via power LED.



# **Operating**

*{This section contains all the information required to operate, manage, monitor, maintain and upgrade the platform.}*Children

- <u>Default user names and passwords</u>
- Accessing platform components
- Platform power management
- Monitoring
- <u>Maintenance</u>
- Platform cooling and thermal management
- Application ready indication via power LED

## Default user names and passwords

 $\{ This\ article\ lists\ all\ default\ user\ names\ and\ passwords\ per\ component\ .\ \}$ 

Table of contents

- Operating system
- <u>BIOS</u>
- Management interface (BMC)

# Operating system

The user name and password are application-specific.

## BIOS

No password is set by default.

# Management interface (BMC)



The BMC can be accessed using SNMP. However, before configuring SNMP, the default user name and password must be changed as a minimum of 8 characters are required for both. Refer to <a href="Configuring BMC user names and passwords using the Web UI">Configuring BMC user names and passwords using the Web UI</a>.

The ME1100 platform includes one BMC.

User interface	User name	Password
Web UI	admin	admin
IPMI		
Redfish	Administrator	superuser
SNMP	New 8 character minimum user name configured in the Web UI	New 8 character minimum password configured in the Web UI

**NOTE**: For security reasons it is important to change the default user names and passwords as soon as possible. Refer to <u>Configuring and managing users</u>.

# **Accessing platform components**

{This article provides access paths to the prompts and interfaces that allow configuration, monitoring or troubleshooting.}

Children

- Accessing the operating system of a server
- Accessing the BIOS
- Accessing a BMC on an ME1100

## Accessing the operating system of a server

### Table of contents

- Accessing an OS using the KVM
  - Prerequisites
  - Browser considerations
  - Access procedure
    - Accessing the BMC of the server for which you want to access the OS
    - Launching the KVM
- Accessing an OS using Serial over LAN (SOL)
  - Prerequisites
  - Access procedure
- Accessing an OS using SSH, RDP or customer application protocols
  - Prerequisites
  - Access procedure
- Accessing an OS using a serial console (physical connection)
  - Prerequisites
  - Port location
  - Access procedure

An operating system can be accessed through various methods:

- Using the KVM\_ this is the recommended path for first time out-of-the-box system configuration
- Using <u>Serial over LAN (SOL)</u>
- Using <u>SSH/RDP/Customer application protocols</u>
- Using a <u>serial console</u> (physical connection)

Refer to <u>Description of system access methods</u> for more information on the various paths.

NOTE: This platform does not include a physical display port.

## Accessing an OS using the KVM

## Prerequisites

1	An OS is installed.
The BMC IP address is known (refer to section Configuring/Baseboard management controller - BMC BMC MNGMT_IP).	
3	The remote computer has access to the management network subnet.

### Browser considerations

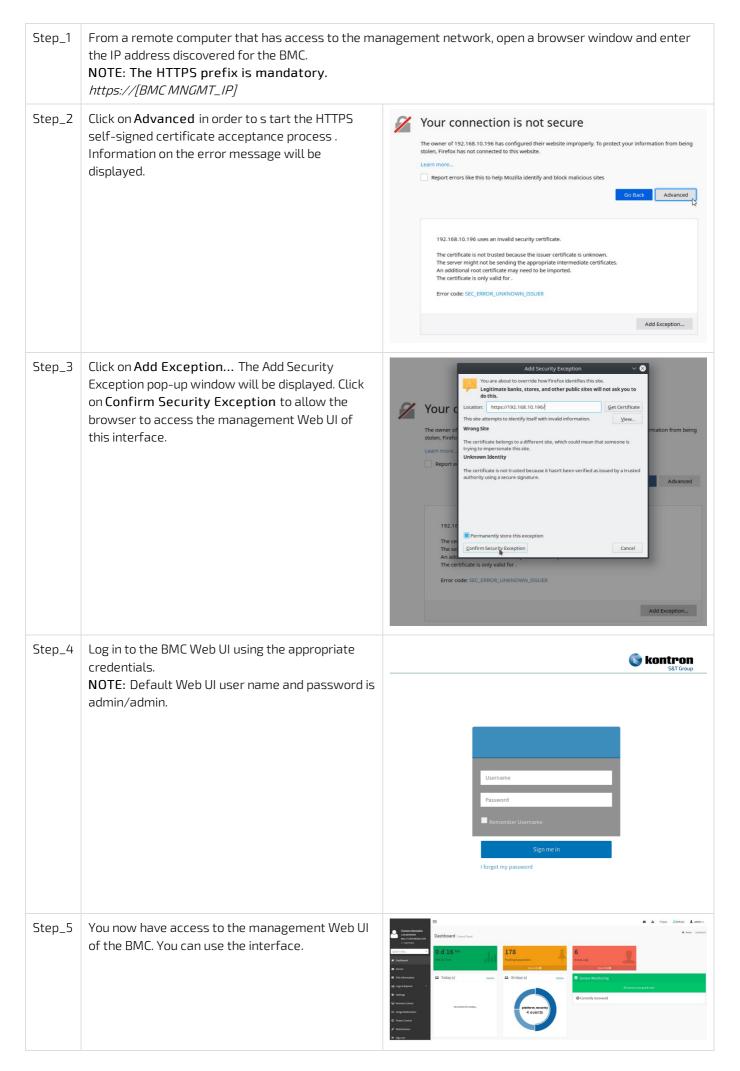
HTML5	To connect to the Web UI, a Web browser supporting HTML5 is required.
HTTPS self- signed certificate	Upon connection to the Web UI, it is mandatory to accept the HTTPS self-signed certificate. For further information about accepting HTTPS self-signed certificates, please refer to your Web browser's documentation.
File download permission	File download from the site needs to be permitted. For further information about file download permission, please refer to your Web browser's documentation.
Cookies	Cookies must be enabled in order to access the website. For further information about enabling cookies, please refer to your Web browser's documentation.

**NOTE:** The procedure may vary depending on the browser used. Examples provided use Firefox.

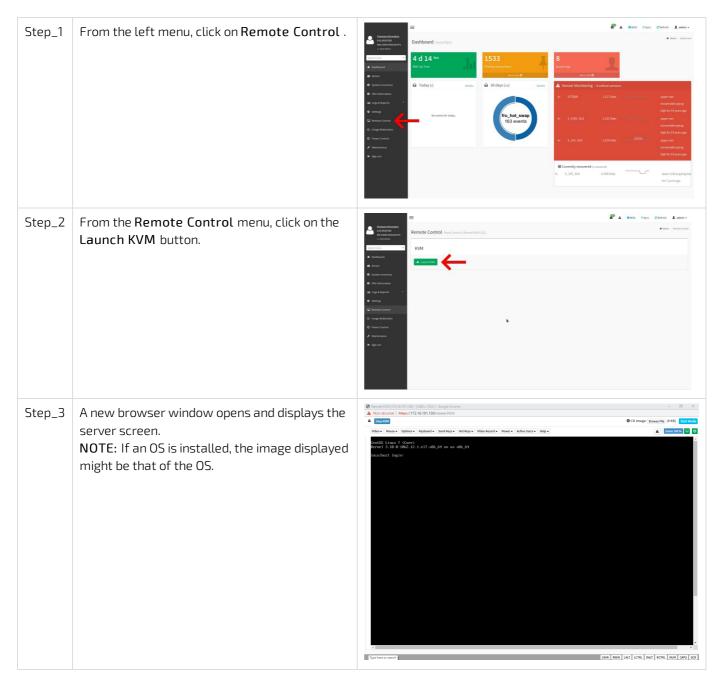
## Access procedure

## Accessing the BMC of the server for which you want to access the OS

To obtain the list of default user names and passwords, refer to <u>Default user names and passwords</u>.



## Launching the KVM



If the OS is not displayed, perform a server reset as described in <u>Sending a power command using the Web UI</u>. Then relaunch the KVM.

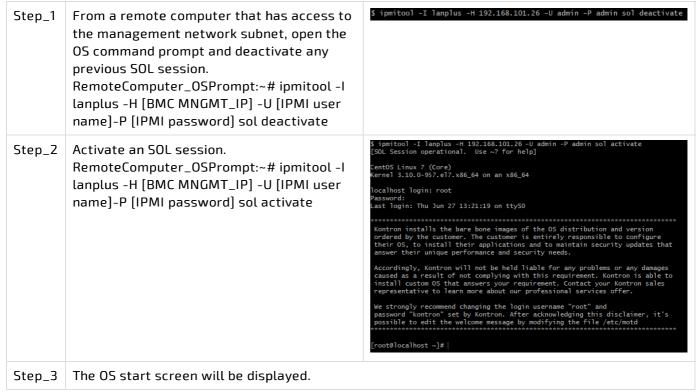
# Accessing an OS using Serial over LAN (SOL)

## Prerequisites

1	An OS is installed.
2	The BMC IP address is known (refer to section Configuring/Baseboard management controller - BMC to obtain the BMC MNGMT_IP).
3	The remote computer has access to the management network subnet.
4	A community version of ipmitool is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.

## Access procedure

To obtain the list of default user names and passwords, refer to **Default user names and passwords**.



**NOTE**: If the OS is not displayed, perform a server reset. Refer to <u>Platform power management</u>.

# Accessing an OS using SSH, RDP or customer application protocols

## **Prerequisites**

1	An OS is installed.
2	The OS IP address is known.
3	The remote computer has access to the OS subnet.

## Access procedure

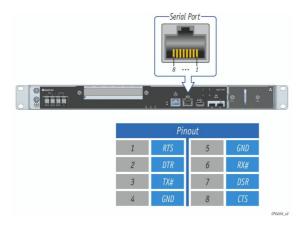
Step_1	Using the OS IP address, proceed with your preferred remote access method.

# Accessing an OS using a s erial console (physical connection)

## **Prerequisites**

1 An OS is installed. 2 A physical connection to the device is required. **NOTE**: The serial console port is compatible with Cisco 72-3383-01 cable. 3 A serial console tool is installed on the external computer. • Speed (Baud): 115200 • Data bits: 8 • Stop bits: 1 • Parity: None • Flow Control: None • Recommended emulation mode: VT100+ NOTE: PuTTY is recommended. Redirection to the serial port is configured in the OS. 4 NOTE: If the OS was installed by Kontron, console redirection is enabled by default.

### Port location



## Access procedure

To obtain the list of default user names and passwords, refer to <u>Default user names and passwords</u>.



**NOTE** : If the OS is not displayed, perform a server reset. Refer to <u>Platform power management</u>.

## **Accessing the BIOS**

#### Table of contents

- Accessing the BIOS using the KVM
  - Prerequisites
  - Browser considerations
  - Access procedure
    - Accessing the BMC of the server for which you want to access the BIOS
    - Launching the KVM
    - Accessing the BIOS setup menu
- Accessing the BIOS using Serial over LAN (SOL)
  - Prerequisites
- Accessing the BIOS using a serial console (physical connection)
  - Prerequisites
  - Port location
  - Access procedure
- Accessing the BIOS using Redfish
  - Prerequisites
  - Access procedure

The BIOS can be accessed through various methods:

- Using the KVM\_ this is the recommended path for first time out-of-the-box system configuration
- Using <u>Serial over LAN (SOL)</u>
- Using a <u>serial console (physical connection)</u>
- Using Redfish

Refer to <u>Description of system access methods</u> for more information on the various paths.

# Accessing the BIOS using the KVM

## Prerequisites

- 1 The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.

### Relevant section:

Baseboard management controller - BMC

### Browser considerations

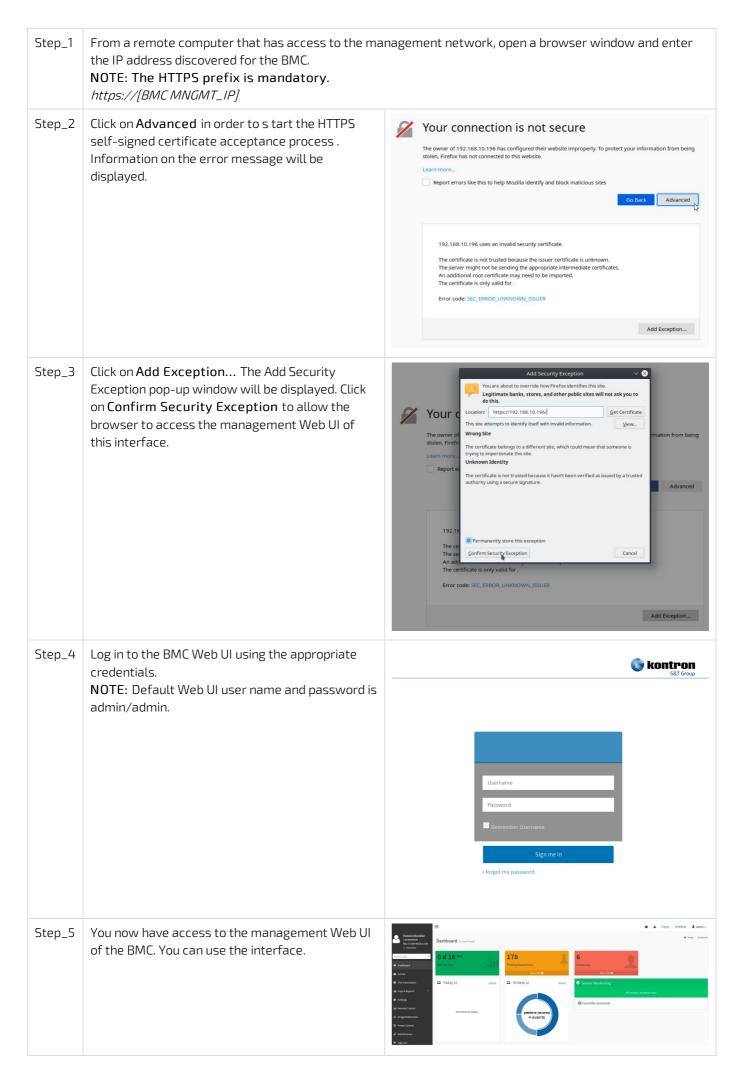
HTML5	To connect to the Web UI, a Web browser supporting HTML5 is required.
HTTPS self- signed certificate	Upon connection to the Web UI, it is mandatory to accept the HTTPS self-signed certificate. For further information about accepting HTTPS self-signed certificates, please refer to your Web browser's documentation.
File download permission	File download from the site needs to be permitted. For further information about file download permission, please refer to your Web browser's documentation.
Cookies	Cookies must be enabled in order to access the website. For further information about enabling cookies, please refer to your Web browser's documentation.

NOTE: The procedure may vary depending on the browser used. Examples provided use Firefox.

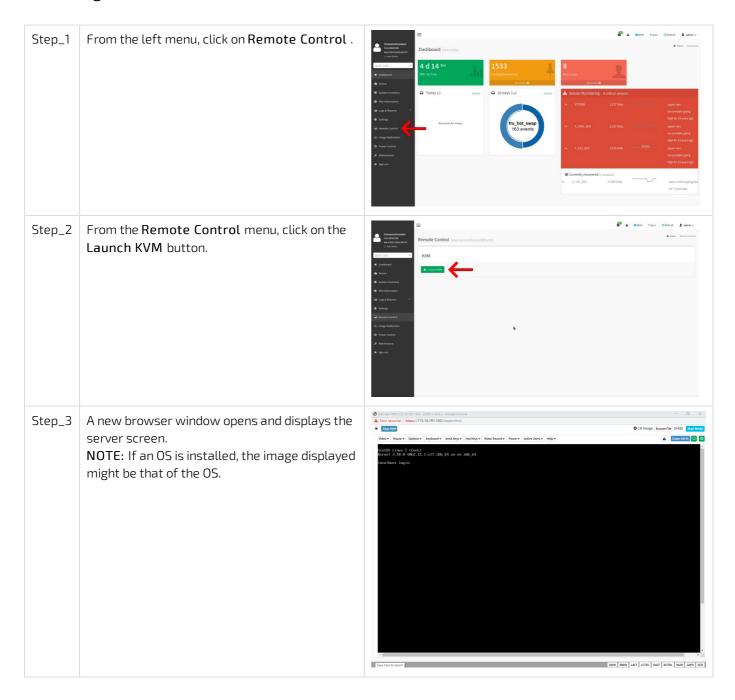
## Access procedure

## Accessing the BMC of the server for which you want to access the $\ensuremath{\mathsf{BIOS}}$

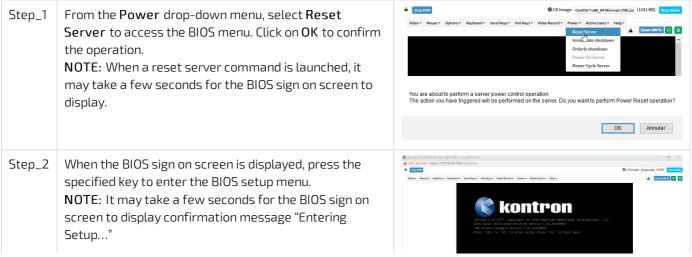
To obtain the list of default user names and passwords, refer to <u>Default user names and passwords</u>.



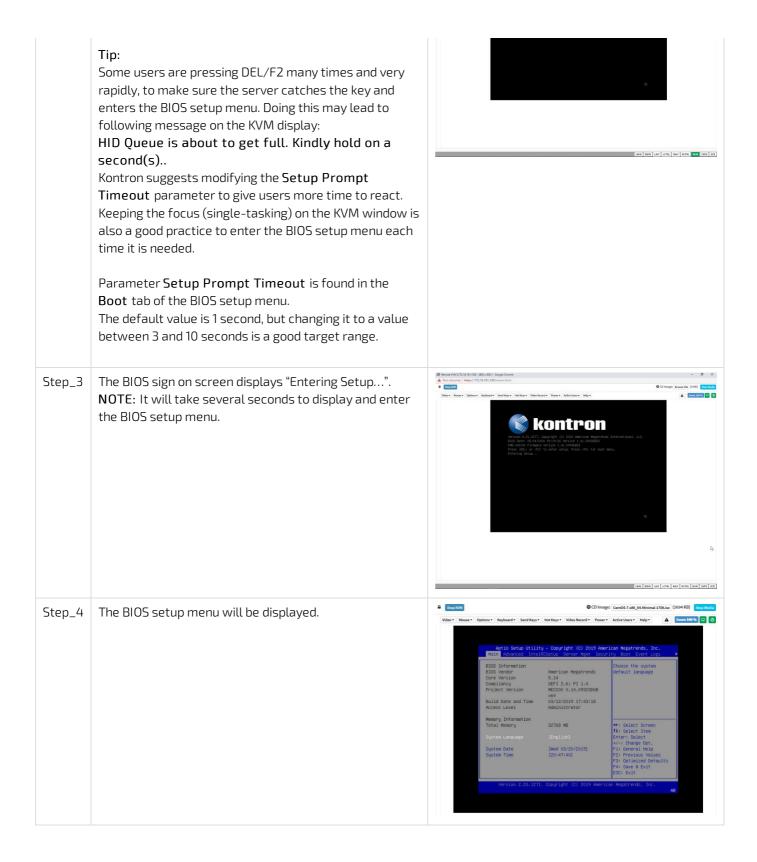
## Launching the KVM



## Accessing the BIOS setup menu



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## Accessing the BIOS using Serial over LAN (SOL)

## Prerequisites

- 1 The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- The remote computer has access to the management network subnet.
- A community version of ipmitool is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.

## Relevant section:

Baseboard management controller - BMC

# Access procedure

To obtain the list of default user names and passwords, refer to <u>Default user names and passwords</u>.

Step_1	From a remote computer that has access to the management network subnet, open the OS command prompt and deactivate any previous SOL session.  RemoteComputer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI user name] -P [IPMI password] sol deactivate	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin sol deactivate
Step_2	Activate an SOL session.  RemoteComputer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI user name] -P [IPMI password] sol activate  NOTE: It may be required to press the Enter key for the operating system's screen to be displayed.	Sipmitool -I lamplus -H 192.168.101.26 -U admin -P admin sol activate  [SOL Session operational. Use ~? for help]  CentOS Linux 7 (Core)  Kernel 3.10.0-957.el7.x86_64 on an x86_64  localhost login: root  Password: Last login: Thu Jun 27 13:21:19 on ttySO  ***********************************
Step_3	Perform a server reset.  RemoteComputer_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI user name] -P [IPMI p assword] chassis power reset  NOTE: When a reset server command is launched, it may take a few seconds for the BIOS sign on screen to display.	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power reset System Information BOARD NAME System BIOS Version: 2.10.0932F591 Date: "04/04/2019" Intel RC Version: 02.05.00 CPU Info: Intel(R) Xeon(R) CPU D-1548 @ 2.00GHZ Memory Info: Memory Size: 32GB Memory Speed: 2400MHz RAS Mode: Indep 0.32 : CPU POST-Memory Initialization 0.34 : CPU POST-Memory Initialization 0.370 : SB DXE Initialization. 0.370 : SB DXE Initialization. 0.370 : SB DXE Initialization. 0.371 : Connecting Drivers. 0.392 : PCI Bus Inimeration. 0.394 : PCI Bus Enumeration. 0.395 : PCI Bus Enumeration. 0.395 : PCI Bus Enumeration. 0.395 : PCI Bus Enumeration. 0.397 : Console Output devices connect.
Step_4	When the BIOS sign on screen is displayed, press the specified key to enter the BIOS setup menu.  NOTE: It may take a few seconds for the BIOS sign on screen to display confirmation message "Entering Setup".	Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc. BIOS Date: 04/04/2019 18:17:30 Version 2.10.0932F591 BOARD NAME Firmware Version 2.10.0932F591 Press <del> or <f2> to enter setup.Press <f7> for boot menu.</f7></f2></del>
Step_5	The BIOS sign on screen displays "Entering Setup".  NOTE: It will take several seconds to display and enter the BIOS setup menu.	Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc. BIOS Date: 04/04/2019 18:17:30 Version 2.10.0932F591 BOARD NAME Firmmere Version 2.10.0932F591 Press <del> or <f2> to enter setup.Press <f7> for boot menu. Entering Setup</f7></f2></del>



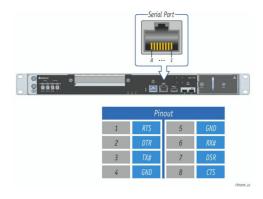
# Accessing the BIOS using a serial console (physical connection)

## **Prerequisites**

- 1 A physical connection to the device is required.
  - **NOTE**: The serial console port is compatible with Cisco 72-3383-01 cable.
- 2 A serial console tool is installed on the external computer.
  - Speed (Baud): 115200
  - Data bits: 8
  - Stop bits: 1
  - Parity: None
  - Flow Control: None
  - Recommended emulation mode: VT100+

NOTE: PuTTY is recommended.

### Port location



## Access procedure

From a computer with a physical connection to the serial port, open a serial console tool and start the communication between the console and the port to which the device is connected.

Step\_2

Perform a server reset (Ctrl-break hot key).

NOTE: If an operating system is installed on the device, the hot key might not work properly. If this

Prom a computer with a physical connection to the serial port, open a serial console tool and start the communication between the console and the port to which the device is connected.

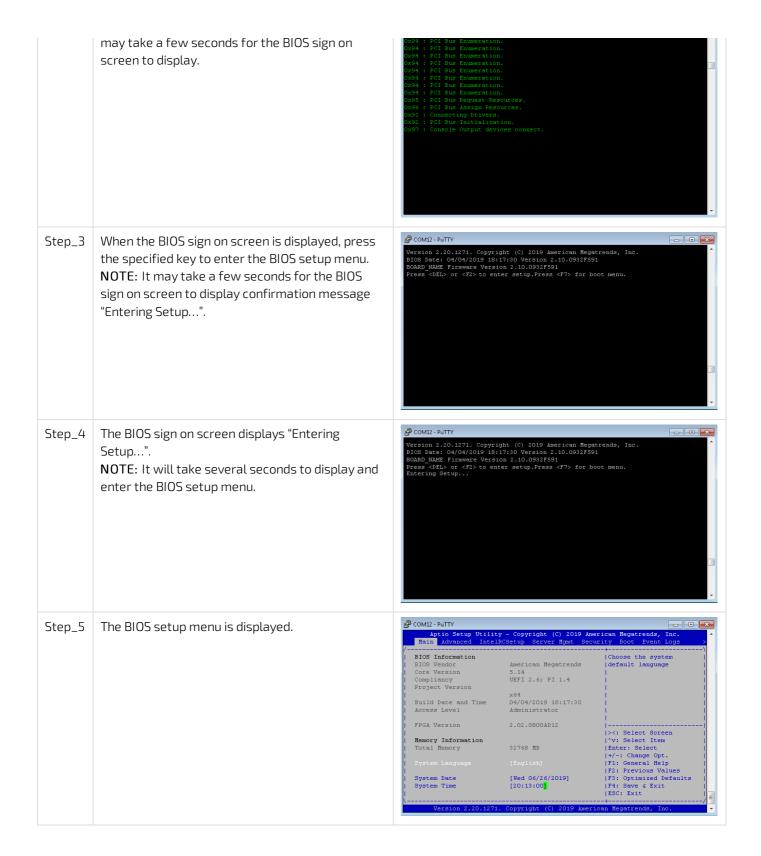
Perform a server reset (Ctrl-break hot key).

NOTE: If an operating system is installed on the device, the hot key might not work properly. If this

the operating system.

NOTE: When a server reset command is sent, it

is the case, reset the server as recommended for



# Accessing the BIOS using Redfish

# Prerequisites

1	The Redfish root URL is known (refer to Configuring/Configuring system access methods).
2	An HTTP client tool is installed on the remote computer.
3	A JSON parsor command-line tool such as <b>jq</b> is installed.

## Access procedure

```
-k -s https://Administrator:superuser@172.16.206.10/redfish/v1/Registries
Step_1
          Find the Redfish BiosAttributeRegistry and its
                                                                         grep BiosAttribute
                                                                           @odata.id": "/redfish/v1/Registries,BiosAttributeRegistry1100_.2.21.0"
          version number by using this command:
          RemoteComputer_OSPrompt:~$curl -k -s
          [ROOT_URL] Registries | jq | grep
          BiosAttribute
          NOTE: This version changes when the BIOS gets
          updated.
Step_2
          Access the following Redfish ressource. It
                                                                                 "#AttributeRegistry.v1_2_0.AttributeRegistry",
"This registry defines a representation of BIOS Attribute insta
ributeRegistry1100_.2.21.0",
          describes all the available BIOS configurations and
          their possible values.
          RemoteComputer_OSPrompt:~$ curl -k -s --
          compressed [ROOT_URL] Registries/
          [BIOS_REGISTRY] .json | jq
          Find the attribute tag associated with the desired
Step_3
          BIOS configuration by using the following jq filter.
                                                                        Security Device Support
          It parses the printed list and returns only the
                                                                       CPI004
inable ACPI Auto Configuration
          attribute tag followed by its description.
                                                                      ACPI002
Enable Hibernation
          RemoteComputer_OSPrompt:~$ curl -k -s --
          compressed [ROOT_URL] Registries/
                                                                       CPI003
.ock Legacy Resources
          [BIOS_REGISTRY] .json | jq -r
                                                                       EDF001
uthentication mode
          '.RegistryEntries.Attributes[] |
          .AttributeName, .DisplayName, ""'
Step_4
          (Optional) The use of grep is recommanded to
          locate a specific BIOS configuration in the list. This
          command prints out the list of settings that
                                                                       ECB002
ecure Boot Mode
          contain the search word.
                                                                       SETUPOO4
Bootup NumLock State
          RemoteComputer_OSPrompt:~$ curl -k -s --
          compressed [ROOT_URL] Registries/
          [BIOS_REGISTRY].json|jq-r
                                                                         P006
Option Priorities
          '.RegistryEntries.Attributes[] |
           .AttributeName, .DisplayName, ""' | grep "
          [WORD]" -B 1
Step_5
          Read the configuration value.
          RemoteComputer_OSPrompt:~$curl -k -s
          [ROOT_URL] Systems / Self / Bios | jq
          '.Attribute. [ATTRIBUTE_TAG]'
```

# **Accessing BIOS using Redfish**

# Accessing the BIOS using Redfish

## Prerequisites

1	The Redfish root URL is known (refer to Configuring/Configuring system access methods).
2	An HTTP client tool is installed on the remote computer.
3	A JSON parsor command-line tool such as <b>jq</b> is installed.

### Relevant section:

Configuring system access methods

## Access procedure

Step_1	Find the Redfish BiosAttributeRegistry and its version number by using this command: RemoteComputer_OSPrompt:~\$curl-k-s [ROOT_URL] Registries   jq   grep BiosAttribute  NOTE: This version changes when the BIOS gets updated.	<pre>\$ curl -k -s https://Administrator:superuser@172.16.206.10/redfish/v1/Registries   jq   grep BiosAttribute     "@odata.id": "/redfish/v1/Registries   BiosAttributeRegistry11002.21.0"</pre>
Step_2	Access the following Redfish ressource. It describes all the available BIOS configurations and their possible values.  RemoteComputer_OSPrompt:~\$curl -k -s compressed [ROOT_URL]Registries/ [BIOS_REGISTRY] .json   jq	<pre>\$ curl -k -scompressed https://Administrator:superuser@172.16.205.245/redfish/v1/Registries/ /BiosAttributeRegistry11002.21.0.json   jq {</pre>
Step_3	Find the attribute tag associated with the desired BIOS configuration by using the following jq filter. It parses the printed list and returns only the attribute tag followed by its description.  RemoteComputer_OSPrompt:~\$ curl -k -s compressed [ROOT_URL]Registries/ [BIOS_REGISTRY] .json   jq -r '.RegistryEntries.Attributes[]   .AttributeName , .DisplayName, ""'	<pre>\$ curl -k -scompressed https://Administrator:superuser@172.16.205.245/redfish //1/Registries/BiosAttributeRegistry11002.21.0.json   jq -r '.RegistryEntries. Attributes[]   .AttributeName , .DisplayName, ""' TCG003     Security Device Support  ACP1004 Enable ACPI Auto Configuration ACP1002 Enable Hibernation ACP1003 Lock Legacy Resources REDF001 Authentication mode REDF002 IP address</pre>
Step_4	(Optional) The use of grep is recommanded to locate a specific BIOS configuration in the list. This command prints out the list of settings that contain the search word.  RemoteComputer_OSPrompt:~\$ curl -k -s compressed [ROOT_URL]Registries/ [BIOS_REGISTRY] .json   jq -r '.RegistryEntries.Attributes[]   .AttributeName , .DisplayName, ""'   grep " [WORD]" -B 1	\$ curl -k -scompressed https://Administrator:superuser@172.16.205.245/redfish/v1/Registries/BiosAttributeRegistry11002.21.0.json   jq -r '.RegistryEntries.AttributeScg001   AttributeName , .DisplayName, ""'   grep "Boot" -B 1   SccB001   Secure Boot
Step_5	Read the configuration value.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOT_URL]Systems/Self/Bios jq '.Attribute. [ATTRIBUTE_TAG]'	\$ curl -k -s https://Administrator:superuser@172.16.205.245/redfish/v1/Systems/Self /Bios   jq '.Attributes.SETUP005' false

## Accessing a BMC on an ME1100

### Table of contents

- Accessing a BMC using the Web UI
  - Prerequisites
  - Browser considerations
  - Access procedure
- Accessing a BMC using IPMI over LAN (IOL)
  - Prerequisites
  - Access procedure
- Accessing a BMC using IPMI via KCS
  - Prerequisites
  - Access procedure
- Accessing a BMC using Redfish
  - Prerequisites
  - Access procedure
- Accessing a BMC using BMC SNMP
  - Prerequisites
  - Access procedure

A BMC can be accessed through various methods:

- Using the Web UI this is the recommended path for first time out-of-the-box system configuration
- Using <u>IPMI over LAN (IOL)</u>
- Using IPMI via KCS
- Using Redfish
- Using **BMC SNMP**

Refer to <u>Description of system access methods</u> for more information on the various paths.

# Accessing a BMC using the Web UI

## Prerequisites

- 1 The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.

### Relevant section:

Baseboard management controller - BMC

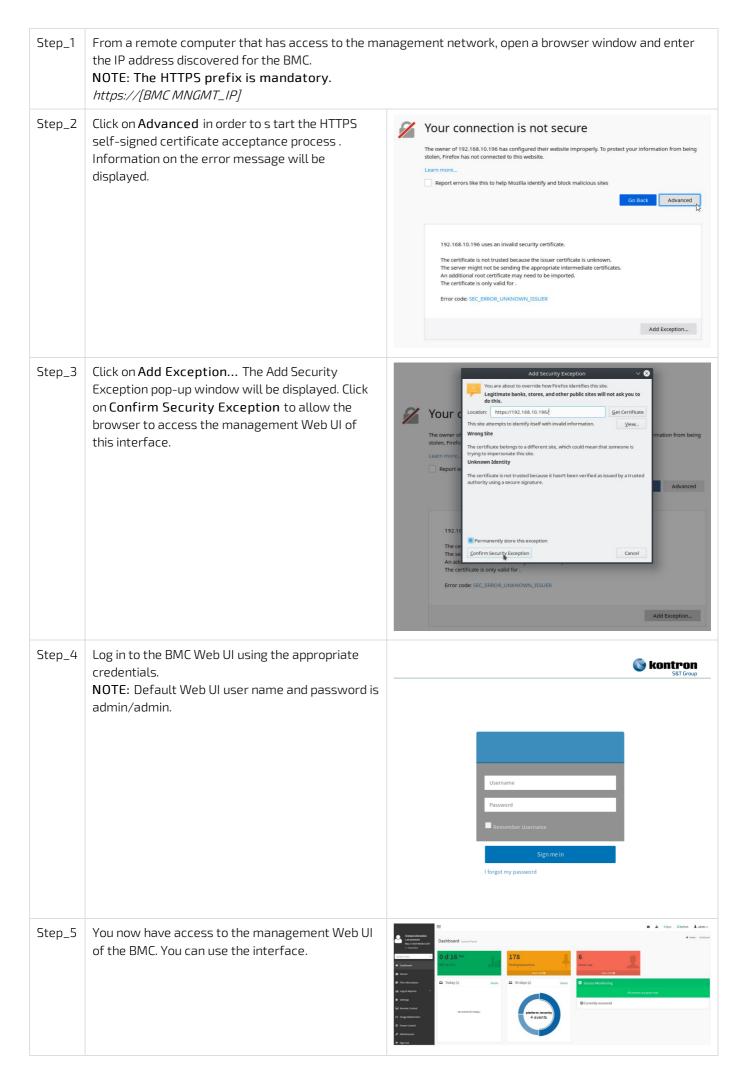
### Browser considerations

HTML5	To connect to the Web UI, a Web browser supporting HTML5 is required.
HTTPS self- signed certificate	Upon connection to the Web UI, it is mandatory to accept the HTTPS self-signed certificate. For further information about accepting HTTPS self-signed certificates, please refer to your Web browser's documentation.
File download permission	File download from the site needs to be permitted. For further information about file download permission, please refer to your Web browser's documentation.
Cookies	Cookies must be enabled in order to access the website. For further information about enabling cookies, please refer to your Web browser's documentation.

**NOTE:** The procedure may vary depending on the browser used. Examples provided use Firefox.

## Access procedure

To obtain the list of default user names and passwords, refer to <u>Default user names and passwords</u>.



# Accessing a BMC using IPMI over LAN (IOL)

### Prerequisites

- The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.
- A community version of ipmitool is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.

#### Relevant section:

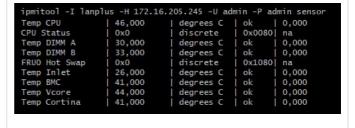
Baseboard management controller - BMC

#### Access procedure

To obtain the list of default user names and passwords, refer to Default user names and passwords.

Step\_1 From a remote computer that has access to the management network subnet, e nter the desired command.

RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user



For a list of supported IPMI commands, refer to <u>Supported IPMI commands</u>. For a list of all the sensors, refer to <u>Sensor list</u>.

name] -P [IPMI password] [IPMI command]

## Accessing a BMC using IPMI via KCS

#### **Prerequisites**

- 1 The remote computer has access to the server OS (SSH/RDP/platform serial port).
- 2 A community version of ipmitool is installed on the local server to enable local monitoring—it is recommended to use ipmitool version 1.8.18.

#### Access procedure

Step\_1 From a remote computer that has access the server OS through SSH, RDP or the platform serial port, e nter the desired command.

LocalServer\_OSPrompt:~# ipmitool [IPMI command]

Temp CPU	46,000	degrees C	ok	0,000
CPU Status	0x0	discrete	0x0080	na na
Temp DIMM A	30,000	degrees C	ok	0,000
Temp DIMM B	33,000	degrees C	ok	0,000
FRUO Hot Swap	0x0	discrete	0x1080	na
Temp Inlet	26,000	degrees C	ok	0,000
Temp BMC	41,000	degrees C	ok	0,000
Temp Vcore	44,000	degrees C	ok	0,000
Temp Cortina	41,000	degrees C	ok	0,000

For a list of supported IPMI commands, refer to <u>Supported IPMI commands</u>. For a list of all the sensors, refer to <u>Sensor list</u>.

# Accessing a BMC using Redfish

### Prerequisites

1	The Redfish root URL is known (refer to Configuring/Configuring system access methods).
2	An HTTP client tool is installed on the remote computer.
3	A JSON parsor command-line tool such as <b>jq</b> is installed.

#### Relevant section:

Configuring system access methods

#### Access procedure

```
| Step_1 | Access the Redfish API using the root URL. | RemoteComputer_OSPrompt:~$ curl -k -s | GROOT_URL] | jq | Godata.context*: "/redfish/v1/setadatasServiceRoot.ServiceRoot*, Godata.etai: "/redfish/v1/setadatasServiceRoot.ServiceRoot*, Godata.etai: "/redfish/v1/setadatasServiceRoot.ServiceRoot*, Godata.etai: "/redfish/v1/setadatasServiceRoot*, Godata.etai: "/redfish/v1/setadatasServiceRoot*, Godata.etai: "/redfish/v1/setadatasServiceRoot*, Godata.etai: "/redfish/v1/compositionService", Godata.etai: "/redfish/v1/compositionService", Godata.etai: "/redfish/v1/compositionService", Godata.etai: "/redfish/v1/sentService", Godata.etai: "/redfish/v1/sentServiceRoot*, Godata.etai: "/redfish/v1/sentService
```

# Accessing a BMC using BMC SNMP

**NOTE**: The current implementation supports version 3 of the SNMP protocol. For the commands to work, snmpwalk version 5.8 or higher must be installed.

### Prerequisites

- The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.
- 3 An snmp client is installed on the remote computer.

#### Relevant sections:

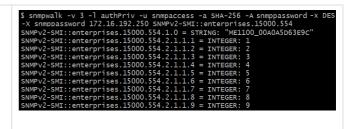
<u>Configuring system access methods</u> <u>Baseboard management controller - BMC</u>

### Access procedure

#### Step\_1

From a remote computer that has access to the management network subnet, e nter the desired command.

RemoteComputer\_OSPrompt:~# snmpwalk -v 3
-l [AUTH\_LEVEL] -u [USER\_NAME] -a
[AUTH\_PROTOCOL] -A [PASSWORD] [BMC
MNGMT\_IP] [OID]



### Platform power management

{This article provides instructions to safely power on, power off or reboot a component.}

Table of contents

- Available power commands
- Power off
- Power on
- Reset (warm boot)
- Power cycle (cold boot)
- ACPI shutdown (clean shutdown)
- Sending a power command using the Web UI

## Available power commands

The power states of the ME1100 platform can be managed using various commands sent through the platform Web UI or an IPMI client (IOL or KCS).

It is recommended to use the Web UI, and automation of power management tasks requires an IPMI access.

The power commands are:

- <u>Power off</u>: Immediately powers off the platform. **WARNING**: This command does not initiate a clean shutdown of the operating system prior to powering down the system.
- Power on: Powers on the platform.
- Reset (warm boot): Reboots the platform without turning off power. **WARNING**: This command does not initiate a clean shutdown of the operating system prior to rebooting the system.
- <u>Power cycle (cold boot)</u>: Powers off the platform before rebooting it. **WARNING**: This command does not initiate a clean shutdown of the operating system prior to rebooting the system.
- <u>ACPI shutdown (clean shutdown)</u>: Initiates and completes the operating system's shutdown prior to powering off the platform. **NOTE**: ACPI must be supported by the server's operating system.

### Power off

- Using the Web UI
- Using IPMI (IOL)
- Using IPMI (KCS)
- Using Redfish

#### Power off using IPMI (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.

Step_1	From a remote computer that has access to the management network subnet, open the OS command prompt and power off the platform.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power off	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power off Chassis Power Control: Down/Off
Step_2	Verify the power status to confirm the power action has succeeded. RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power status	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power status Chassis Power is off

### Power off using IPMI (KCS)

Refer to Accessing a BMC using IPMI via KCS for access instructions.

```
From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, power off the platform.

LocalServer_OSPrompt:~# ipmitool

chassis power off

( oK | Stopped Login Service. | ( oK | Stated Show Plymouth Power Off Screen. | ( oK | Stopped Login Service. | ( oK | Stopped Programment of Stopping Network Manager. | ( oK | Stopped Programment of Stopping Network Manager. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped Programment of System Message Bus. | ( oK | Stopped
```

### Power off using Redfish

Refer to Accessing a BMC using Redfish for access instructions.

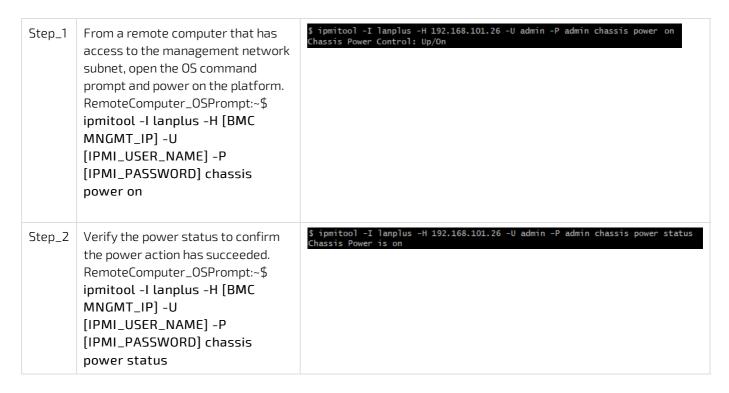
Step_1	Print the list of available power actions.  RemoteComputer_OSPrompt:~\$ curl -k -s  [ROOT_URL]Chassis/Self/ResetActionInfo   jq	<pre>curl -k -s https://Administrator:superuser@172.16.205.245/redfish/v1/Chassis/Self/ResetActionInfo   jq  **Bodata.context*;</pre>
Step_2	Power off the platform.  RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URld'{"ResetType":"ForceOff"}' -H "Content-Type: app	-
Step_3	Verify the power status.  RemoteComputer_OSPrompt:~\$curl -k -s  [ROOT_URL]Chassis/Self   jq .PowerState	s curl -k -s https://Administrator:superuser@172.16.205.245/redfish/v1/Chassis/Self  jq .PowerState   Off"

### Power on

- Using the Web UI
- Using IPMI (IOL)
- Using Redfish

### Power on using IPMI (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.



### Power on using Redfish

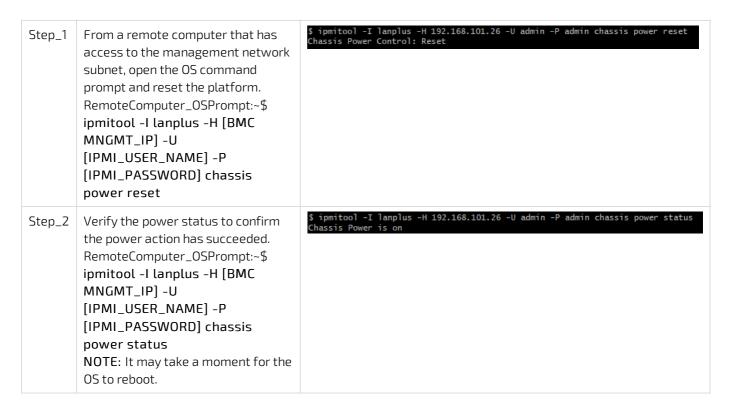
Refer to Accessing a BMC using Redfish for access instructions.

# Reset (warm boot)

- Using the Web UI
- Using IPMI (IOL)
- Using IPMI (KCS)
- Using Redfish

### Reset (warm boot) using IPMI (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.



### Reset (warm boot) using IPMI (KCS)

Refer to Accessing a BMC using IPMI via KCS for access instructions.

Step\_1 From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, reset the platform.

LocalServer\_OSPrompt:~#ipmitool chassis power reset

NOTE: It may take a moment for the OS to reboot.

[root@localhost ~]# ipmitool chassis power reset Chassis Power Control: Reset

### Reset (warm boot) using Redfish

Refer to Accessing a BMC using Redfish for access instructions.

```
Print the list of available power actions.

RemoteComputer_OSPrompt:-$ curl -k -s
[ROOT_URL]

Chassis/Self/ResetActionInfo|jq

Step_2

Reset the platform.

RemoteComputer_OSPrompt:-$ curl -k -s
[ROOT_URL]

Chassis/Self/ResetActionInfo|jq

Step_3

Verify the power status.

RemoteComputer_OSPrompt:-$ curl -k -s
[ROOT_URL] Chassis/Self| |

your in the list of available power actions.

RemoteComputer_OSPrompt:-$ curl -k -s [ROOT_URL] Chassis/Self/Actions/Chassis/ResetActioninfo]

Step_3

Verify the power status.

RemoteComputer_OSPrompt:-$ curl -k -s
[ROOT_URL] Chassis/Self|jq .PowerState
```

# Power cycle (cold boot)

- Using the Web UI
- Using IPMI (IOL)
- Using IPMI (KCS)

### Power cycle (cold boot) using IPMI (IOL)

Refer to Accessing a BMC using IPMI over LAN (IOL) for access instructions.

Step_1	From a remote computer that has access to the management network subnet, open the OS command prompt and perform a power cycle.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP]U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power cycle	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power cycle Chassis Power Control: Cycle
Step_2	Verify the power status to confirm the power action has succeeded. RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power status NOTE: It may take a moment for the OS to reboot.	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power status Chassis Power is on

### Power cycle (cold boot) using IPMI (KCS)

Refer to Accessing a BMC using IPMI via KCS for access instructions.

Step_1	From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, perform a power cycle.  LocalServer_OSPrompt:~# ipmitool chassis power cycle  NOTE: It may take a moment for the OS to reboot.	[root@localhost ~]# ipmitool chassis power cycle Chassis Power Control: Cycle
--------	--	--

# ACPI shutdown (clean shutdown)

- Using the Web UI
- Using IPMI (IOL)
- Using <a href="#">IPMI (KCS)</a>
- Using Redfish

### ACPI shutdown using IPMI (IOL)

Refer to <u>Accessing a BMC using IPMI over LAN (IOL)</u> for access instructions.

Step_1	From a remote computer that has access to the management network subnet, open the OS command prompt and perform an ACPI shutdown.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power soft	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power soft Chassis Power Control: Soft
Step_2	Verify the power status to confirm the power action has succeeded. RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI_USER_NAME] -P [IPMI_PASSWORD] chassis power status	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power status Chassis Power is off

#### ACPI shutdown using IPMI (KCS)

Refer to Accessing a BMC using IPMI via KCS for access instructions.

```
Step_1 From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, perform an ACPI shutdown.

LocalServer_OSPrompt:~# ipmitool chassis power soft

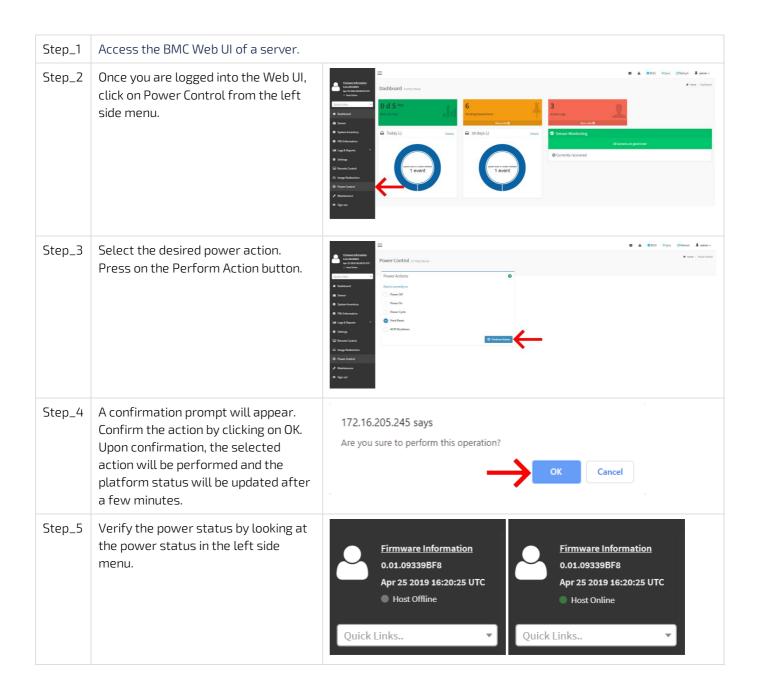
[root@localhost ~]# ipmitool chassis power s
```

### ACPI shutdown using Redfish

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

## Sending a power command using the Web UI

Refer to Accessing a BMC using the Web UI for access instructions.



# **Monitoring**

### Children

- Monitoring sensors
- <u>Sensor list</u>
- Interpreting sensor data
- Managing customer added sensors

## **Monitoring sensors**

{This article details all available monitoring agents of the platform.}

Table of contents

- Monitoring using the BMC Web UI
  - Accessing sensor details
  - Configuring sensors
- Monitoring using IPMI
  - Viewing sensor details
  - Configuring sensors
- Monitoring using Redfish
  - Creating URL extensions
  - Viewing sensor details
- Monitoring using BMC SNMP
  - Viewing the sensor list
  - Viewing sensor details

The platform has many sensors, you can refer to the  $\underline{\mathsf{Sensor}\,\mathsf{list}}$  for details and to determine the sensor ID.

There are several methods to monitor platform sensors, including:

- Using the <u>BMC Web UI</u>
- Using IPMI
- Using Redfish
- Using **BMC SNMP**

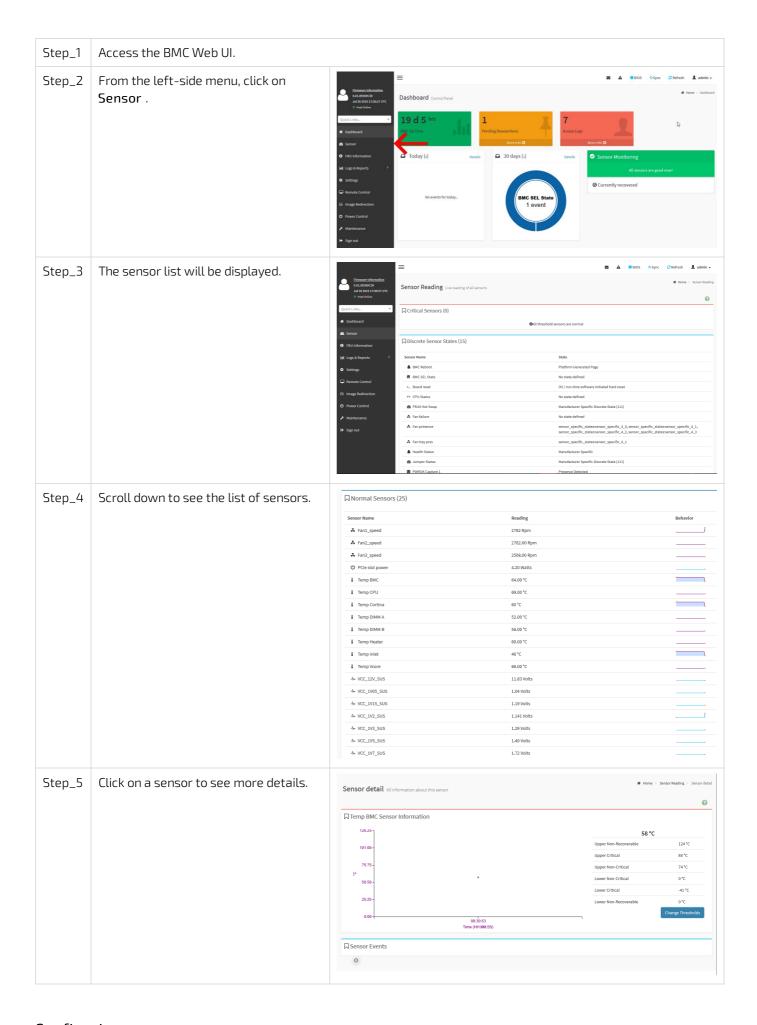
For sensor data interpretation instructions, refer to <u>Interpreting sensor data</u>.

For instructions on how to access the BMC, refer to Accessing a BMC on an ME1100.

# Monitoring using the BMC Web UI

### Accessing sensor details

Refer to Accessing a BMC using the Web UI for access instructions.

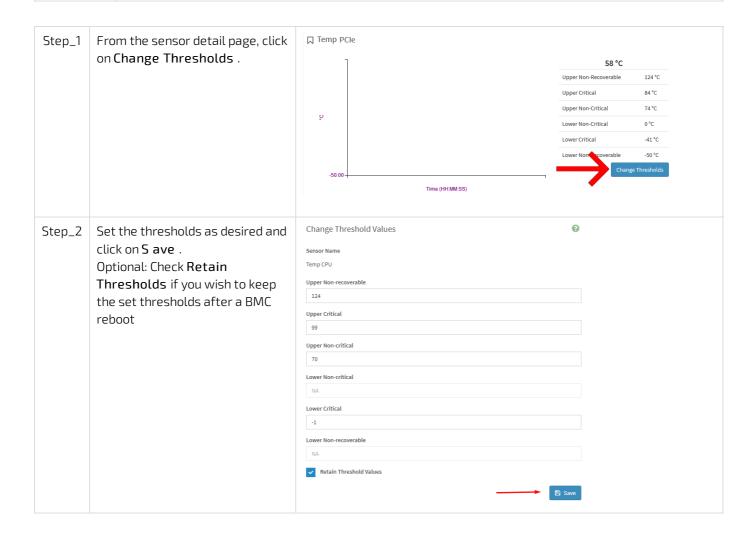


### Configuring sensors

NOTICE

Default platform sensor thresholds should not be changed. They have been set to ensure proper operation.

Should you decide to change them, use caution as inappropriate settings could cause a property damage.



# Monitoring using IPMI

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>)). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

Viewing sensor details

Step_1	From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, e nter the command.  LocalServer_OSPrompt:~# ipmitool sensor	ipmitool sensor Temp CPU CPU Status Temp DIMM A Temp DIMM B FRUO Hot Swap Temp Inlet Temp BMC Temp Vcore Temp Cortina	46,000 0x0 30,000 33,000 0x0 26,000 41,000 41,000	degrees C   discrete   degrees C   degrees C   discrete   degrees C   degrees C   degrees C	ok	0,000 0,000
Step_2	Use the sdr command to see more details about a specific sensor.  LocalServer_OSPrompt:~#ipmitool sdr get [SENSOR_ID]	\$ ipmitool sdr get Far Sensor ID Entity ID Sensor Type (Thresho' Sensor Reading Status Nominal Reading Normal Minimum Normal Maximum Positive Hysteresis Negative Hysteresis Ninimum sensor range Maximum sensor range Event Message Contro' Readable Thresholds Settable Thresholds Assertion Events Assertions Enabled	: Fan3_speed : 29.0 (Fan E (d) : Fan (Oxt : 0 (+/- 0) F : ok : 856,000 : 1712,000 : 23005,000 : 535,000 : 535,000 : Unspecifie	Pevice) 14) RPM		

### Configuring sensors

NOTICE

Default platform sensor thresholds should not be changed. They have been set to ensure proper operation.

Should you decide to change them, use caution as inappropriate settings could cause a property damage.

Step\_1 Change the threshold value of the desired sensor.

LocalServer\_OSPrompt:~#ipmitool sensor

thresh [SENSOR\_ID] [THRESH\_TYPE] [VALUE]

NOTE: For a negative threshold value add double

dashes (--) before the sensor command and type

the negative value.

LocalServer\_OSPrompt:~#ipmitool -- sensor

thresh [SENSOR\_ID] [THRESH\_TYPE] [NEG

VALUE]

\$ ipmitool sensor thresh "Temp BMC" unr 180
Locating sensor record 'Temp BMC'...
Setting sensor "Temp BMC" Upper Non-Recoverable threshold to 180,000

# Monitoring using Redfish

### Creating URL extensions

Type	Sensors	URL extensions
Power sensor	• All sensors of type 02h (Voltage)	Chassis/Self/Power jq
Thermal	• All sensors of type 01h (Temperature)	Chassis/Self/Thermal   jq ".Temperatures"
	<ul><li>Fan1_speed</li><li>Fan2_speed</li><li>Fan3_speed</li><li>Fan4_speed</li></ul>	Chassis/Self/Thermal   jq ".Fans"
Health	CPU Status	Managers/Self/HostInterfaces/Self   jq ".Status"
	Health Status	Chassis/Self   jq ".Status"

### Viewing sensor details

Refer to Accessing a BMC using Redfish for access instructions.

Step\_1 Append the root URL with the appropriate extension depending on the type of sensor.

Refer to the URL extensions table above.

RemoteComputer\_OSPrompt:~\$ curl -k -s [ROOT\_URL][URL\_EXTENTION]

## Monitoring using BMC SNMP

**NOTE**: The current implementation supports version 3 of the SNMP protocol. For the commands to work, snmpwalk version 5.8 or higher must be installed.

Refer to <u>Accessing a BMC using BMC SNMP</u> for access instructions.

### Viewing the sensor list

To access all the sensors of the BMC, use the following command.

RemoteComputer\_OSPrompt:~#snmpwalk -v3
-l [AUTH\_LEVEL] -a [AUTH\_PROTOCOL] -A
[PASSWORD] -u [USER\_NAME] -x
[ENC\_PROTOCOL] -X [PASSWORD]

[MGMNT\_IP] SNMPv2-SMI::enterprises.15000.554 \$ snmpwalk -v 3 -l authPriv -u snmpaccess -a SHA-256 -A snmppassword -x DES -x snmppassword 172.16.192.250 SNMPv2-SMI::enterprises.15000.554 SMMPv2-SMI::enterprises.15000.554.1.0 = STRING: "MEIJ00\_00A0A5D63E9C" SNMPv2-SMI::enterprises.15000.554.2.1.1.1 = INTEGER: 1 SNMPv2-SMI::enterprises.15000.554.2.1.1.2 = INTEGER: 2 SNMPv2-SMI::enterprises.15000.554.2.1.1.3 = INTEGER: 3 SNMPv2-SMI::enterprises.15000.554.2.1.1.4 = INTEGER: 4 SNMPv2-SMI::enterprises.15000.554.2.1.1.5 = INTEGER: 5 SNMPv2-SMI::enterprises.15000.554.2.1.1.5 = INTEGER: 6 SNMPv2-SMI::enterprises.15000.554.2.1.1.6 = INTEGER: 7 SNMPv2-SMI::enterprises.15000.554.2.1.1.7 = INTEGER: 8 SNMPv2-SMI::enterprises.15000.554.2.1.1.8 = INTEGER: 8 SNMPv2-SMI::enterprises.15000.554.2.1.1.9 = INTEGER: 9

#### Viewing sensor details

Step\_1 Print the sensor list. Retrieve the sensor SNMP ID by looking at the last number of the OID

RemoteComputer\_OSPrompt:~#
snmpwalk -v3 -l [AUTH\_LEVEL] -a
[AUTH\_PROTOCOL] -A [PASSWORD] -u
[USER\_NAME] -x [ENC\_PROTOCOL] -X
[PASSWORD] [MGMNT\_IP] SNMPv2SMI::enterprises.15000.554.2.1.2

\$ smmpvalk -v 3 -l authPriv -u smmpaccess -a SHA-256 -A snmppassword -v DS- v Snmppassword 172.16.192.250 SNMPV2-SMT:enterprises.15000.554.2.1.2 SNMPV2-SMT:enterprises.15000.554.2.1.2.1 = STRING: "Temp Inlet" SNMPV2-SMT::enterprises.15000.554.2.1.2.2 = STRING: "Temp BWC" SNMPV2-SMT::enterprises.15000.554.2.1.2.3 = STRING: "Temp DYCORE" SNMPV2-SMT::enterprises.15000.554.2.1.2.4 = STRING: "Temp 10GbE PHY" SNMPV2-SMT::enterprises.15000.554.2.1.2.5 = STRING: "Temp DIMM A" SNMPV2-SMT::enterprises.15000.554.2.1.2.5 = STRING: "Temp DIMM B" SNMPV2-SMT::enterprises.15000.554.2.1.2.6 = STRING: "Temp DIMM B" SNMPV2-SMT::enterprises.15000.554.2.1.2.7 = STRING: "Temp DIMM B" SNMPV2-SMT::enterprises.15000.554.2.1.2.8 = STRING: "Board reset" SNMPV2-SMT::enterprises.15000.554.2.1.2.10 = STRING: "PWROK Capture 1" SNMPV2-SMT::enterprises.15000.554.2.1.2.10 = STRING: "PWROK Capture 2" SNMPV2-SMT::enterprises.15000.554.2.1.2.11 = STRING: "WHOK Capture 2" SNMPV2-SMT::enterprises.15000.554.2.1.2.13 = STRING: "V\_VPD DDR" SNMPV2-SMT::enterprises.15000.554.2.1.2.13 = STRING: "V\_VPD DDR" SNMPV2-SMT::enterprises.15000.554.2.1.2.15 = STRING: "VYCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.15 = STRING: "VCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.16 = STRING: "VCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.18 = STRING: "VCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.18 = STRING: "VCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.18 = STRING: "VCC\_1V3\_SUS" SNMPV2-SMT::enterprises.15000.554.2.1.2.18 = STRING: "VCC\_1V3\_SUS"

Step\_2 Get the value of the sensor.

RemoteComputer\_OSPrompt:~#
snmpget -v3 -l [AUTH\_LEVEL] -a
[AUTH\_PROTOCOL] -A [PASSWORD] -u
[USER\_NAME] -x [ENC\_PROTOCOL] -X
[PASSWORD] [MGMNT\_IP] SNMPv2SMI::enterprises.15000.554.2.1.3.
[SENSOR\_ID]

mpget -v 3 -1 authPriv -u snmpaccess -a SHA-256 -A snmppassword -x DES
snmppassword 172.16.192.250 SNMPv2-SMI::enterprises.15000.554.2.1.3.12
MPv2-SMI::enterprises.15000.554.2.1.3.12 = INTEGER: 21

# Sensor list

{This article details all sensors of the platform's module.}

For information about Sensor type code and Event/Reading type code, refer to Interpreting sensor data.

Sensor name [Sensor_ID]	Sensor type code	Event/Reading type code	SNMP sensor number	Description	Implementation notes
Temp CPU	01h(Temperature)	01h(Threshold Based)	5	CPU Temperature	
CPU Status	07h (Processor)	6Fh (Sensor Specific)	45	Processor Status	
Temp DIMM A	01h(Temperature)	01h(Threshold Based)	6	DIMM A0 Temperature via SPD	
Temp DIMM B	01h(Temperature)	01h(Threshold Based)	7	DIMM B0 Temperature via SPD	
Temp Inlet	01h(Temperature)	01h(Threshold Based)	1	Server inlet temperature	
Тетр ВМС	01h(Temperature)	01h(Threshold Based)	2	BMC Temperature	
Temp Vcore	01h(Temperature)	01h(Threshold Based)	3	Vcore temperature	
Temp 10Gbe PHY	01h(Temperature)	01h(Threshold Based)	4	10GbE PHY (SFP+) temperature	
Board reset	1Dh (System Boot/Restart Initated)	6Fh(Sensor Specific)	8	Board reset type and sources	
PWROK Capture 1	08h (Power Supply)	6Fh(Sensor Specific)	9	Latched power rail status	
PWROK Capture 2	08h (Power Supply)	6Fh(Sensor Specific)	10	Latched power rail status	
V_5V_SUS	02h(Voltage)	01h(Threshold Based)	24	Voltage on board - 5V suspend power supply	
V_12V_SUS	02h(Voltage)	01h(Threshold Based)	23	Voltage on board - 12V suspend power supply	
V_1V8_LAN	02h(Voltage)	01h(Threshold Based)	12	Voltage on board - 1.8V LAN power supply	
V_VPP DDR	02h(Voltage)	01h(Threshold Based)	13	Voltage on board - VppDDR power supply	
V_VTT DDR	02h(Voltage)	01h(Threshold	14	Voltage on board -	

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		Based)		VttDDK power supply	
V_VDDQ DDR	02h(Voltage)	01h(Threshold Based)	15	Voltage on board - Vddq power supply	
VCC_1V05_SUS	02h(Voltage)	01h(Threshold Based)	16	Voltage on board - 1.05V suspend power supply	
VCC_1V15_SUS	02h(Voltage)	01h(Threshold Based)	22	Voltage on board - 1.15V suspend power supply	
VCC_1V2_SUS	02h(Voltage)	01h(Threshold Based)	21	Voltage on board - 1.2V suspend power supply	
VCC_1V5_SUS	02h(Voltage)	01h(Threshold Based)	20	Voltage on board - 1.5V suspend power supply	
VCC_3V3_SUS	02h(Voltage)	01h(Threshold Based)	19	Voltage on board - 3.3V suspend power supply	
VCC_1V3_SUS	02h(Voltage)	01h(Threshold Based)	17	Voltage on board - 1.3V suspend power supply	
VCC_1V7_SUS	02h(Voltage)	01h(Threshold Based)	18	Voltage on board - 1.7V suspend power supply	
Health status	24h(Platform Alert)	7Fh(OEM Health Severity Status Sensor)	11	Overall health status	
Ver Change FPGA	2Bh(Version Change)	6Fh(Sensor Specific)	25	FPGA Firmware Change Detection	
Ver Change BIOS	2Bh(Version Change)	6Fh(Sensor Specific)	26	BIOS Firmware Change Detection	
Ver Change BMC	2Bh(Version Change)	6Fh(Sensor Specific)	27	BMC Firmware Change Detection	
Temp NTC	01h(Temperature)	01h(Threshold Based)	28	Thermistor probe placed by customer on the PCIe board	Requires the NTC thermistor to be installed by the customer.
BMC Reboot	24h(Platform Alert)	03h ('digital' Discrete - Assert/Deassert)	31	BMC Reboot detection	
Jumper Status	D3h (OEM Jumper Status)	6Fh (Sensor Specific)	32	Reflects on-board jumper presence	
BMC SEL State	10h(Event Logging Disable)	6Fh (Sensor Specific)	30	Specify the status of the SEL (Cleared/Almost full/Full)	
Fan1_speed	04h (Fan)	01h(Threshold Based)	33	Speed of fan #1 (RPM)	

Fan2_speed	04h (Fan)	01h(Threshold Based)	34	Speed of fan #2 (RPM)	
Fan3_speed	04h (Fan)	01h(Threshold Based)	35	Speed of fan #3 (RPM)	
Fan4_speed	04h (Fan)	01h(Threshold Based)		Speed of fan #4 (RPM)	May be absent depending on configuration.
Fan presence	04h (Fan)	7Dh (Kontron instance-specifier)	36	Fan presence	
Fan failure	04h (Fan)	7Dh (Kontron instance-specifier)	37	Indicates a defective fan	
Fan tray pres	04h (Fan)	08h ('digital' Discrete - Present/Absent)	38	Indicates a fan tray presence.	
Temp PCIe	01h(Temperature)	01h(Threshold Based)	40	Customer reported temperature of the PCIe card	Updated by the customer. Refer to Managing customer added sensors.
Temp Heater	01h(Temperature)	01h(Threshold Based)	39	Heater element temperature	
Temp M.2	01h(Temperature)	01h(Threshold Based)	41	Customer reported temperature of M.2	Updated by the customer. Refer to Managing customer
Temp SFP1	01h(Temperature)	01h(Threshold Based)	42	Customer reported temperature of SFP1	added sensors .
Temp SFP2	01h(Temperature)	01h(Threshold Based)	43	Customer reported temperature of SFP2	
IPMI Watchdog	23h (Watchdog 2)	6Fh (Sensor Specific)	44	IPMI Watchdog sensor	

## Interpreting sensor data

*{This article describes how to interpret sensor data.}*Table of contents

- Interpretation procedure
  - Interpreting non-discrete sensor data
  - Interpreting discrete sensor data
  - Accessing event data byte 2 and 3 (optional)
- Interpretation information
  - Sensor type
  - Sensor event/reading type
  - Event data bytes 2 and 3

# Interpretation procedure

Before beginning the interpretation procedure, make sure to collect the following event information:

- Event ID
- Associated sensor
- Description

Refer for <u>System event log</u> for instructions.

NOTE: IOL and IPMI/KCS are the preferred methods for interpretation.

Step_1	In ipmitool, the sensor command returns a table. The columns are defined as:  Name  Numerical reading  Event/reading type/unit  Reading bytes 3 and 4  Lower non-recoverable threshold value  Lower critical threshold value  Lower noncritical threshold value  Upper noncritical threshold value  Upper roncritical threshold value  Upper non-recoverable threshold value	\$\frac{1}{2} \text{ ipsitool} - \text{I lamplus} - \text{U} \text{ admin} - \text{P} \text{ admin} - \text{P} \text{ 177.16.209.159 sensor}    0.000   0
Step_2	Refer to the third column of the table or the platform <u>Sensor list</u> to verify if the specific sensor is discrete or non-discrete.  The third column writes <b>discrete</b> for discrete sensors or a unit type for non-discrete sensors.	Significal -1 lamble -1 and main of pain -11 (27):18:100 159 (200 15) (20
Step_3	Refer to <u>Interpreting non-discrete ser</u> sensor's event/reading type.	nsor data or Interpreting discrete sensor data depending on the

Interpreting non-discrete sensor data

Step_1	If the sensor event/reading type is non-discrete, the numerical reading value is shown in the second column.	\$ ipmittool -I lamplus -U admin -P admin -H 172.16.209.159 sensor Temp CPU \$ 50,000
Step_2	The fourth column indicates whether a threshold value has been surpassed by the numerical reading value or not. If the numerical reading value is within the expected range, the fourth column displays <b>OK</b> . Otherwise, the last threshold reached is displayed.  Refer to Threshold based event/reading type for the definitions of threshold states.	\$ ipmitcol -1 Tamplus -U admin -P admin -H 172.16.209.159 sensor Temp CPU   85.000   degrees C   10.000   -1.000   0.000   84.000   99.000   124.000 Temp CPU   85.000   degrees C   10.000   -1.000   0.000   174.000   84.000   99.000 Temp D194   45.000   degrees C   0.000   0.000   -1.000   0.000   174.000   84.000   99.000 Temp D194   37.000   degrees C   0.000   0.000   -1.000   0.000   174.000   84.000   99.000 Temp ENC   35.000   degrees C   0.000   0.000   0.000   174.000   84.000   197.000 Temp ENC   35.000   degrees C   0.000   0.000   0.000   174.000   184.000   174.000 Temp ENC   35.000   degrees C   0.000   0.000   0.000   174.000   174.000   174.000 Temp ENC   35.000   0.000
Step_3	An event will be created according to the assertion enabled for the specified sensor.  RemoteComputer_OSPrompt:~\$ ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI user name] -P [IPMI password] sensor get [Sensor_ID]	\$ ipmitool -I lanplus -U admin -P admin -H 172.16.209.159 sensor get "Temp CPU"  Locating sensor record  Sensor ID : Temp CPU (0x5) Entity ID : 7.0 Sensor Type (Threshold) : Temperature  Sensor Reading : 55 (+/- 1) degrees C  Status : ok Lower Non-Recoverable : 0,000 Lower Critical : -1,000 Lower Critical : -1,000 Lower Non-Critical : 84,000 Upper Non-Critical : 84,000 Upper Non-Recoverable : 124,000 Positive Hysteresis : 4,000 Negative Hysteresis : 4,000 Assertion Events :  Assertions Enabled : lcr- ucr+ unr+ Deassertions Enabled : lcr- ucr+ unr+

### Interpreting discrete sensor data

Step_1	The second column of the <b>sensor</b> command should be ignored if the sensor is of discrete type. By default, discrete sensors should have a numerical reading value of <b>0x0</b> .	\$ ipentool -I lamplus -U admin -P admin -H 172.16.209.159 sensor
Step_2	The fourth column of the table is an aggregation of bytes 3 and 4 of the response given on sensor reading. Byte 3 is the less significant byte in the aggregation of bytes 3 and 4.	\$ inition   1 lamples   1 defin   2 lamin   41 172.112.793.535 sensor   1 cmp CNU   1 5.000   697.000   124,000   124,000   10.000   10.000   10.000   10.000   10.000   124,000   124,000   125.000   124.000
Step_3	As for byte 3, all values should be 0x80, meaning all event messages are enabled for this sensor.	\$ ipmittool -I lamplus -U admin -P admin -H 172.16.209.159 sensor  Temp CPU
Step_4	As for byte 4, it represents the states/event offsets defined for each type in the IPMI specification. Refer to Sensor event/reading type for lists of possible states for each sensor.	\$ ipmittool -I lamplus -U admin -P admin -H 172.16.209.159 sensor   1.000   0.000   84.000   99.000   124.000   125.
Step_5	If specified in the event/reading type description of additional information.	the sensor, refer to <u>Event data bytes 2 and 3 f</u> or

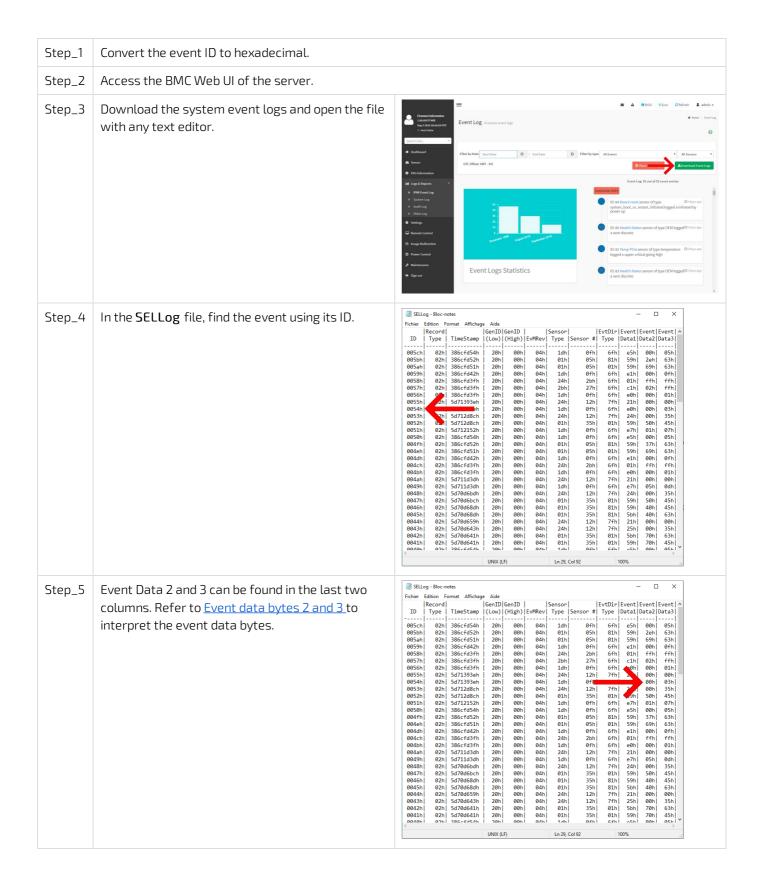
### Accessing event data byte 2 and 3 (optional)

**NOTE**: This part of the procedure is needed only if the sensor concerned specifies it. Refer to <u>Sensor event/reading type</u> Even data can be obtained:

- Using the <u>BMC Web UI</u>
- Using <u>IPMI</u>

### A ccessing event data bytes 2 and 3 using the Web UI

Refer to Accessing a BMC using the Web UI for access instructions.



### Accessing event data bytes 2 and 3 using IPMI

The following procedures will be executed using the <u>Accessing a BMC using IPMI over LAN (IOL)</u> method, but some tasks can also be performed using KCS (<u>Accessing a BMC on an ME module using IPMI (KCS)</u>). To use KCS, remove the IOL parameters from the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

Step_1	Convert the event ID to hexadecimal.	
Step_2	Print the event's detailed information using the hexadecimal conversion of the ID.  RemoteServer_OSPrompt:~\$ipmitool -I lanplus -H [BMC MNGMT_IP] -U [IPMI user name] -P [IPMI password] sel get [Event_ID]	\$ ipmitool -I lanplus -H 172.16.206.10 -U admin -P admin sel get 0x51  SEL Record ID : 0051  Record Type : 02  Timestamp : 2019-09-05 2019-09-05  Generator ID : 0020  EVM Revision : 04  Sensor Type : System Boot Initiated  Sensor Number : 0f  Event Type : Sensor-specific Discrete  Event Direction : Assertion Event  Event Data (RAW) : e70107  Event Interpretation : Missing  Description : System Restart  Sensor ID : Board reset (0xf)  Entity ID : 7.96  Sensor Type (Discrete): System Boot Initiated  States Asserted : System Boot Initiated  [System Restart]
Step_3	Recover the event data bytes and the Sensor Number . The Event Data (RAW) row is an aggregation of the three event data bytes, where the first byte is the most significant byte and the third one is the less significant one. NOTE: The first data byte should always be ignored.	\$ ipmitool -I lanplus -H 172.16.206.10 -U admin -P admin sel get 0x51  SEL Record ID : 0051 Record Type : 02 Timestamp : 2019-09-05 2019-09-05 Generator ID : 0020  EVM Revision : 04 Sensor Type : System Boot Initiated Sensor Number : 0f Event Type : Sensor-specific Discrete Event Direction : Assertion Event  Event Data (RAW) : e70107  Event Interpretation : Missing Description : System Restart  Sensor ID : Board reset (0xf) Entity ID : 7.96 Sensor Type (Discrete): System Boot Initiated States Asserted : System Boot Initiated [System Restart]

# Interpretation information

Each sensor has a <u>Sensor type</u> attribute and a <u>Sensor event/reading type</u> attribute. When a sensor created an event specified, more data about the event can be found in <u>Event data bytes 2 and 3</u>. For more information about IPMI sensors refer to the IPMI documentation.

For a list of all the platform sensors, refer to <u>Sensor list</u>.

### Sensor type

The sensor type attribute defines what the sensor is monitoring.

The following table lists all the IPMI sensor types present on the platform.

Sensor type	Description
01h (Temperature)	Report the temperature of a platform component.
02h (Voltage)	Report a voltage present either on the power supply or the platform.
04h (Fan)	General information about the fan(s) of the platform (e.g. speed, presence, failure).
07h (Processor)	General information about the processor (e.g. presence, failure, health status).
08h (Power supply)	General information about the power supply (e.g. presence, failure, health status).
10h (Event logging disable)	General information about the platform system event log.
1Dh (System boot/restart initiated)	Report the last restart/reboot source.
23h (Watchdog)	General information about the IPMI watchdog.
24h (Platform alert)	Report information about alerts generated by the BMC.
25h (Presence)	Report an entity presence on the platform.
2Bh (Version change)	Report the state of hardware, firmware or software version.
D3h (OEM jumper status)	Kontron custom jumper status sensor type. Refer to <u>OEM event/reading type</u> .

### Sensor event/reading type

The sensor event/reading type attribute defines how the reading of the value should be interpreted and how the sensor-related events are triggered. All event/reading types can either be discrete or non-discrete.

The following table describes the different event/reading types present on the platform.

Event/reading type	7-bit event type code	Description	Offset
Threshold based	01h	Non-discrete, meaning it has a numerical reading and event triggers.	Offsets are standard and defined in the <u>Threshold-based event/reading type</u> table.
Sensor-specific	6Fh	Discrete, meaning it has no numerical values, but it has event triggers.	Offsets are specific to the sensor's type and defined in the Sensor-specific event/reading type table.
OEM	70h-7Fh	Discrete and defined by the OEM	Offsets are OEM specific and defined in the <u>OEM</u> event/reading type table.

### Threshold based event/reading type

This type of sensor creates events as the numerical reading of a sensor reaches a pre-established threshold value. Threshold-based sensors on this platform can either report a voltage, a temperature or a fan speed.

Event offset	Event trigger	State
00h	Lower noncritical - going low	nc
01h	Lower noncritical - going high	
02h	Lower critical - going low	cr
03h	Lower critical - going high	
04h	Lower non-recoverable - going low	nr
05h	Lower non-recoverable going high	
06h	Upper noncritical - going low	nc
07h	Upper noncritical - going high	
08h	Upper critical - going low	cr
09h	Upper critical - going high	
0Ah	Upper non-recoverable - going low	nr
OBh	Upper non-recoverable going high	

### Sensor-specific event/reading type

A sensor-specific event/reading type is a discrete type of sensor, meaning that it has no numerical value. When a sensor is of type sensor-specific, the event offset values are defined by the sensor type.

**NOTE**: Not all sensor-specific event offsets are supported by the platform. The following table lists the sensor-specific event offsets implemented on the platform.

ID	Sensor name	Sensor type	Specific offset	Event trigger/state
2	CPU Status	07h (Processor)	00h	IERR
			01h	Thermal trip
			05h	Configuration error
9	Board Reset	1Dh (System boot	00h	Initiated by power up
		restart initiated)	01h	Initiated by hard reset
			05h	05 / run-time software initiated hard reset
			07h	System restart
10	PWROK Capture1	08h (Power supply)	00h	Power supply presence detected
11	PWROK Capture 2		01h	Power supply failure detected
26	Ver Change FPGA NOTE: See event data	2Bh (Version change)	00h	Hardware change detected with associated entity - success or failure not implied
	table below for more information.		01h	Firmware or software change detected with associated entity - success or failure not implied
			02h	Hardware incompatibility detected with entity
27	Ver Change BIOS NOTE: See event data table below for more information.		03h	Firmware or software incompatibility detected with entity
			04h	Entity is of an invalid or unsupported firmware or software version
			05h	Entity contains an invalid or unsupported firmware or software version
28	Ver Change BMC NOTE: See event data		06h	Hardware change detected with associated entity was successful
	table below for more information.		07h	Firmware of software change detected with associated entity was successful
31	Jumper Status	D3h (OEM jumper status)	Refer to <u>OEM eve</u>	ent/reading type .
32	BMC SEL State	10h (Event logging	02h	System event log cleared
		disable)	04h	System event log full
			05h	System event log almost full
45	IPMI Watchdog	23h (Watchdog 2)	00h	Timer expired
	NOTE: See event data table below for more		01h	Hard reset
	information.		02h	Power down
			03h	Power cycle
			08h	Timer interrupt

An OEM event/reading type is a discrete type of sensor, meaning that it has no numerical value. When a sensor is of type OEM, the event offset values are defined in the following table.

ID	Sensor name	Reading type code	Event type code	Specific offset	Event trigger/state
25	Health status  NOTE: See event data table below for more	24h	7Fh (OEM	00h	Status not available in current state
		(Platform alert)	health severity	01h	Healthy
	information.		status sensor)	02h	Informational fault
			Selisol)	03h	Minor fault
				04h	Major fault
				05h	Critical fault
31	Jumper Status	D3h (OEM	6Fh (Sensor	00h	Jumper present on pins 1–2 (IPMI override)
	jumper specific) status)	01h	Jumper present on pins 3–4 (BMC - not used)		
				02h	Jumper present on pins 5–6 (watchdog disabled)
				03h	Jumper present on pins 7–8 (fan override)
				04h	Jumper present on pins 9–10 (FPGA - spare jumper 1)
				05h	Jumper present on pins 11–12 (CPU clear bios setup in FLASH)
				06h	Jumper present on pins 13–14 (FPGA - spare jumper 2)
37	Fan presence	04h (Fan)	7Dh (Kontron	00h	Fan1
			instance specifier)	01h	Fan2
38	Fan failure			02h	Fan3
				03h	Fan4
39	Fran tray pres	04h (Fan)	08h ("Digital"	00h	Fan tray missing (device absent)
			discrete)	01h	Fan tray inserted (device present)

### Event data bytes 2 and 3

When a sensor triggers an event in the system event log, event data bytes 2 and 3 might contain additional information about the event.

These event data bytes must be read solely on the specific offset listed in the following tables.

NOTE: Event data byte values are not event offsets. They are hexadecimal values and should be interpreted differently than event offsets.

### Generic event data byte description

This table defines the event data bytes 2 and 3 for generic IPMI sensors.

ID	Sensor	Specific offset	Event data 2	Event data 3
9	Board reset	• 07h	<ul> <li>[7:4] - Reserved bits</li> <li>[3:0] - Restart cause given by the raw IPMI <i>Get</i></li> <li>System Restart command:</li> <li>0x00 = Unknown start/restart cause</li> <li>0x01 = Chassis control command</li> </ul>	Report the channel number from which the command was received.
			www.kontron.com	// 2

			<ul> <li>0x02 = Reset via push button</li> <li>0x04 = Watchdog expiration</li> <li>0x05 = OEM</li> <li>0x06 = Automatic power-up on AC being applied due to "always restore" power restore policy</li> <li>0x07 = Automatic power-up on AC being applied due to "restore previous power state" power restore policy</li> <li>0x08 = Reset via PEF</li> <li>0x09 = Power cycle via PEF</li> <li>0x0A = Soft reset</li> <li>0x0B = Power up via RTC</li> <li>All other are reserved or unsupported</li> </ul>	
26	Ver Change FPGA	<ul><li>00h</li><li>01h</li><li>02h</li></ul>	Reports additional events about the version change:  • 0x00 = Unspecified	Not used for this sensor.
27	Ver Change BIOS	<ul><li>03h</li><li>04h</li><li>05h</li><li>06h</li></ul>	<ul> <li>0x01 = BMC ID change</li> <li>0x02 = BMC firmware revision</li> <li>0x03 = BMC device revision</li> <li>0x04 = BMC manufacturer ID</li> </ul>	
28	Ver Change BMC	• 07h	<ul> <li>0x05 = BMC IPMI version</li> <li>0x06 = BMC auxiliary firmware ID</li> <li>0x07 = BMC firmware boot block</li> <li>0x08 = Other BMC firmware</li> <li>0x09 = BIOS/UEFI change</li> <li>0x0A = SMBIOS change</li> <li>0x0B = OS change</li> <li>0x0C = OS loader change</li> <li>0x0D = Service or diagnostic partition change</li> <li>0x0E = Management software agent change</li> <li>0x0F = Management software application change</li> <li>0x10 = Management software middleware change</li> <li>0x11 = Programmable hardware change</li> <li>0x12 = FRU module change</li> <li>0x13 = FRU component ca</li> <li>0x14 = FRU replaced with equivalent version</li> <li>0x15 = FRU replaced with newer version</li> <li>0x16 = FRU replaced with older version</li> <li>0x17 = FRU hardware configuration change</li> </ul>	
45	IPMI Watchdog	<ul><li>00h</li><li>01h</li><li>02h</li><li>03h</li><li>08h</li></ul>	[7:4] - Interrupt type:  0x00 = None  0x10 = SMI  0x20 = NMI  0x30 = Messaging interrupt  0xF0 = Unspecified  [3:0] - Timer use at expiration:  0x00 = Reserved  0x01 = BIOS/FRB2  0x02 = BIOS/POST  0x03 = OS load  0x04 = SMS/OS  0x05 = OEM  0x0F = Unspecified	Not used for this sensor.

## OEM event data byte description

This table defines the event data bytes 2 and 3 for OEM-defined sensors.

ID	Sensor	Specific offset	Event data 2	Event data 3
25	Health status	<ul><li>02h</li><li>03h</li><li>04h</li><li>05h</li></ul>	Report the ID of the sensor that caused the health status event.	Not used for this sensor.

## Managing customer added sensors

{This article provides informations and instructions to monitor and integrate customer-specific sensors in the cooling mechanism of the platform}

Table of contents

- Address offset
- Temperature format
- Script example

To implement a new sensor in your system, this sensor needs to be read by the platform server and the value must be sent to the BMC to be used for fan management. Your custom software must periodically writes this data, otherwise there will be no value provided to the BMC. If the data is not written within a 5-second time period, it will be published as n/a.

The sensors that need to be updated by the user are:

- Temp PCle
- Temp SFP1
- Temp SFP2
- Temp M.2

NOTE: User sensor names are arbitrary as they are registers. These names cannot be changed by the end user.



Default platform sensor thresholds should not be changed. They have been set to ensure proper operation.

Should you decide to change them, use caution as inappropriate settings could cause a property damage.

### Address offset

The address offset gives access to the register of the desired sensor.

Sensor	Address offset
Temp PCIe	2600
Temp M.2	2601
Temp SFP1	2602
Temp SFP2	2603

## Temperature format

Positive values are represented by hexadecimal numbers from 0x00 to 0x7F.

- 0°C is the smallest positive value available and corresponds to 0x00.
- 127°C is the largest positive value and corresponds to 0x7F.

Negative values are represented by hexadecimal numbers from 0x81 to 0xFF.

- -1°C is the smallest negative value available and corresponds to 0xFF.
- -127°C is the largest negative value and corresponds to 0x81.

Value 0x80 is marked as n/a, which means no reading.

## Script example

The following example is a Shell Script (.sh) file executed in the operating system. It updates the value of the Temp PCIe sensor to 37°C (0x25 in hexadecimal) every second.

Update Temp PCIe

#!/bin/bash

while true

do

sleep 1 #NOTE Value is written every sec, this avoid being cleared if not refresh in the last 5 seconds printf "\x25" | dd seek=2600 bs=1 count=1 of=/dev/port 2> /dev/null

done

NOTE: This script is executed in CentOS 7.4 and should be adapted for other operating systems.

## Maintenance

{This article explains how to view system logs, how to replace, backup and restore components, and how to upgrade and scale the platform.}

#### Children

- System event log
- <u>Component replacement</u>
- Backup and restore
- <u>Upgrading</u>
- [Content under creation] Scaling

# System event log

*{This article gives step-by-step instructions to view and manage system event logs.}*Table of contents

- Using the BMC Web UI
  - Accessing the system event log
  - Clearing the system event log
  - Downloading the system event log
- Using IPMI via KCS
  - Accessing the system event log
  - Clearing the system event log
- Using Redfish
  - Accessing the system event log
  - Clearing the system event log

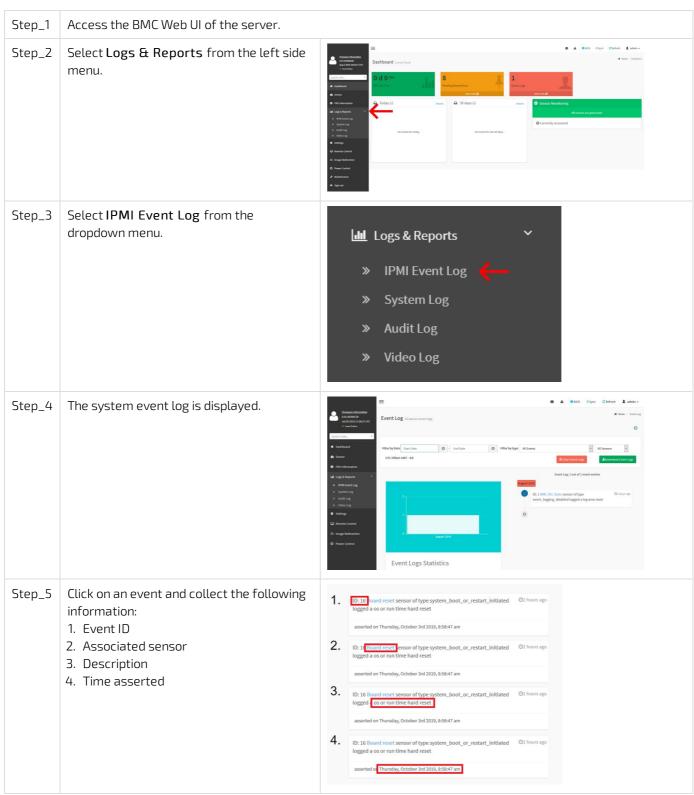
The system event log can be accessed:

- Using the **BMC Web UI**
- Using IPMI
- Using Redfish

# Using the BMC Web UI

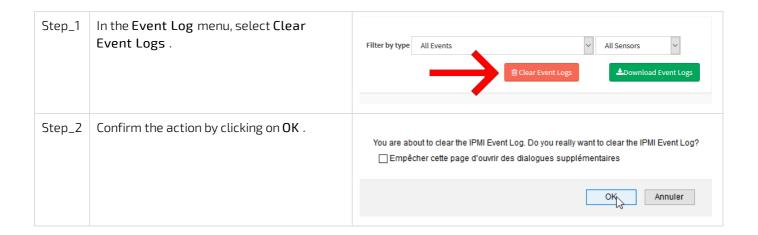
Accessing the system event log

Refer to Accessing a BMC using the Web UI for access instructions.



**NOTE**: Depending on the event, there may not be an associated sensor attribute. However, if this attribute is present, refer to Interpreting sensor data for further interpretation instructions.

### Clearing the system event log



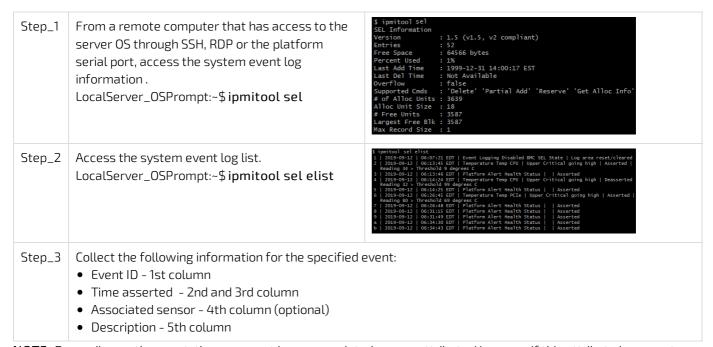
### Downloading the system event log



## Using IPMI via KCS

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>)). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

### Accessing the system event log



**NOTE**: Depending on the event, there may not be an associated sensor attribute. However, if this attribute is present, refer to Interpreting sensor data for further interpretation instructions.

### Clearing the system event log

Step_1	From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, c lear the system event log.  LocalServer_OSPrompt:~# ipmitool sel clear	\$ ipmitool sel clear clearing SEL. Please allow a few seconds to erase.
Step_2	Verify that the system event log was properly cleared. LocalServer_OSPrompt:~# ipmitool sel elist	5 ipmitool sel elist 1   2019-08-15   10:16:48 EOT   Event Logging Disabled BMC SEL State   Log area reset/cleared   Asserted

## **Using Redfish**

### Accessing the system event log

Refer to <u>Accessing a BMC using Redfish</u> for access instructions.

Step_1	From a remote computer that has access to the management network subnet, open a command prompt and a ccess the system event log.  RemoteComputer_OSPrompt:~# curl -k -s  [ROOT_URL]Managers/Self/LogServices/SEL/Entries   jq	<pre>curl -k -s https://administratorisuperuser0122.16.209.249/redfish/v1/Managers/Self/LogServices/SEL/Entries   3q {</pre>
Step_2	Collect the following information for the specified event:  Description or the EntryCode attribute  Time asserted or the EventTimestamp attribute  Event ID or the Id attribute  Associated sensor or the SensorNumber attribute (optional)	"Members": [  "@odata.id": "/redfish/v1/Managers/Self/LogServices/SEL/Entries/1", "@odata.idpe": "#LogServiv.l.3.0.LogEntry", "oreated": "2019-09-30119:16:31-05:00", "Bescription": " EntryOde": "Assert" EntryOde": "Assert" EntryOde": "Assert" 'UniquinofCondition': [ "OriginofCondition': [ "OriginofCondition': [ "Message": "] "Message": "] "Message": "] "Message": "Unspecified", "Name": "Sell "" Sensortype": "Flatform Alert", "Severity": "OK" }

**NOTE**: Depending on the event, there may not be an associated sensor attribute. However, if this attribute is present, refer to Interpreting sensor data for further interpretation instructions.

### Clearing the system event log

Step\_1 From a remote computer that has access to the management network subnet, open a command prompt and c lear the system event log.

RemoteComputer\_OSPrompt:~# curl -k -

s [ROOT\_URL]Managers/Self/LogServices/SEL/Actions/LogService.ClearLog -X POST -  $d'\{"ClearType":"ClearAll"\}' -H "Content-Type: application/json" | jq$ 

\$ curl -k -s https://administrator.superuser8172.16.205.245/redfish/v1/Managers/Self/LogServices/SEL/Actions
/LogService.ClearLog -X POST -d'{"ClearType":"ClearAll"}' -H "Content-Type: application/json" | jq

Step\_2 Verify that the system event log was properly cleared.

RemoteComputer\_OSPrompt:~# curl -k -s [ROOT\_URL]Managers/Self/LogServices/SEL/Entries | jq

## **Component replacement**

{This article gives detailed instructions to safely replace components.}

The only built-in component of the ME1100 platform that can be replaced is the fan tray assembly. Refer to <u>Component installation and assembly</u> for the replacement procedure.

## **Backup and restore**

*{This article step-by-step instructions to backup and restore nodes, the management controller and the switch. }*Table of contents

## **Upgrading**

*{This article provides detailed instructions to safely upgrade the platform's components.}*Table of contents

- Upgrading the firmware of the BMC, BIOS and FPGA using ipmitool
  - Prerequisites
  - Procedure
    - From BMC version 2.xx to >2.xx
    - From BMC version 1.xx to >2.xx
- Upgrading the firmware of the BMC using the Web UI

# Upgrading the firmware of the BMC, BIOS and FPGA using ipmitool

### Prerequisites

- The BMC IP address is known (refer to section Configuring/Baseboard management controller BMC to obtain the BMC MNGMT\_IP).
- 2 The remote computer has access to the management network subnet.
- 3 A community version of ipmitool is installed on a remote computer to enable remote monitoring—it is recommended to use ipmitool version 1.8.18.
- 4 The latest HPM package has been downloaded.

#### Relevant section:

Baseboard management controller - BMC



All BIOS settings, including the boot order and CSM support, are reset to their default value after a BIOS upgrade.

This may include breaking secure boot chain which will render your OS unbootable.

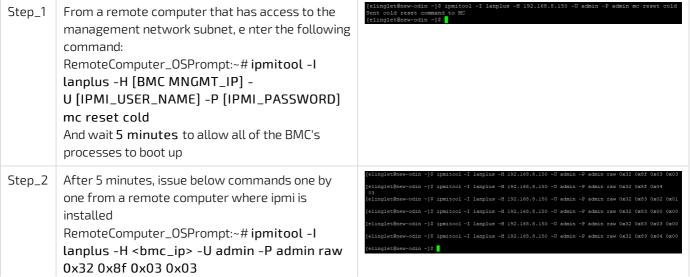
### Procedure

### From BMC version 2.xx to >2.xx

Step_1	From a remote computer that has access to the management network subnet, e nter the desired command.  RemoteComputer_OSPrompt:~# ipmitool - I lanplus -H [BMC MNGMT_IP] - U [IPMI_USER_NAME] - P [IPMI_PASSWORD] chassis power off  NOTE: The upgrade can be done without a power off and the power status verification; however, when an all activate command is executed, a complete system reboot will occur.	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power off Chassis Power Control: Down/Off
Step_2	Confirm the server power status is OFF.  RemoteComputer_OSPrompt:~# ipmitool -	\$ ipmitool -I lanplus -H 192.168.101.26 -U admin -P admin chassis power status Chassis Power is off



### From BMC version 1.xx to >2.xx



RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin raw 0x32 0x8f 0x04 RemoteComputer\_OSPrompt:~#ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin raw 0x32 0x83 0x02 0x01 RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin raw 0x32 0x83 0x00 0x00 RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin raw 0x32 0x83 0x03 0x00 RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin raw 0x32 0x83 0x04 0x00 Step\_3 From a remote computer which has access to the upgrade hpm file, send the following upgrade command: RemoteComputer\_OSPrompt:~# ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin -z 7000 hpm upgrade <file path> force activate Note 1: It takes 10 to 20 minutes for the upgrade to complete; Note 2: Sometimes you may not get a "Firmware Successful" message, instead you will get timeout error and "Firmware Upgrade Failed". This is because the system lost its IP connectivity after the upgrade and is expected, proceed to next step. Step\_4 After the update is complete, BMC network parameters will be reset. Reboot the payload, then press F2 to get into the BIOS. Once in the Configure IPV4 support BIOS menu, go to Server Mgmt -> BMC Network Lan channel 1 configuration menu to configure BMC IP Current Configuration DynamicAddressBmcDhc address. After the configuration is done, exit the ladress source Station IP address BIOS by selecting save changes and reset Subnet mask Station MAC address Note: Network interfaces are now swapped. Router IP address Router MAC address Lan channel 1 is the RJ45 port and Lan Lan channel 2 channel 2 is the leftmost SFP port. Configure according to your topology Step\_5 After you can ping the newly configured BMC, CMG HPM.1 Upgrade Agent 1.0.9: WAIT FOR 5 MINUTES and then send the following Id Revision t Id cturer Id command to confirm that the upgrade has been : 0x20 : 0x81 : 0x2722 : 0x3a98 (Kontron) applied properly: ipmitool -I lanplus -H <bmc\_ip> -U admin -P admin hpm check Deferred Finally, issue the following raw commands: Step\_6 ipmitool -I lanplus -H <bmc\_ip> -U admin -P nglet@new-odin ~]\$ ipmitool -I lanplus -H 192.168.8.150 -U admin -P admin raw 0x32 0x83 0x03 admin raw 0x32 0x8f 0x08 0x02 ipmitool -I lanplus -H <bmc\_ip> -U admin -P

admin \*a.w 0v22 0v0f 0v02 0v01

aumin raw 0x32 0x81 0x03 0x01 ipmitool -I lanplus -H <br/>bmc\_ip> -U admin -P admin raw 0x32 0x83 0x03 0x01 ipmitool -I lanplus -H <br/>bmc ip> -U admin -P admin raw 0x32 0x83 0x04 0x01

## Upgrading the firmware of the BMC using the Web UI

		-
M	ΟΤΙ	( F
- 100	$\boldsymbol{\sigma}_{II}$	CL.

Do not use, this feature may render the server unrecoverable.

This feature is deprecated and will be removed in future firmware release.

### Platform cooling and thermal management

{This article provides informations about platform cooling and thermal management mechanism and describes specific behavior across platform operating temperature range. }

Table of contents

- Thermal management
- Behavior upon startup at temperatures below 0°C
- Default temperature thresholds

The ME1100 platform can operate within an ambient temperature range of -40°C to +65°C.



If the ambient temperature is **below 10°C** and no sensor has exceeded its temperature thresholds, the fans will be on standby (not running and making no sound). Above that **10°C boundary**, the fans will spin at 8% of their maximum capacity.

When temperatures are below 0°C:

• The platform will perform a preheating cycle to get the CPU temperature to 0°C before starting the CPU (it may take 3 to 5 minutes, on average, for the CPU to start). Refer to section <u>Behavior upon startup at temperatures below 0°C</u>

## Thermal management

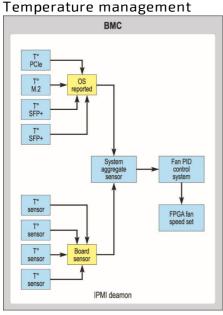
The thermal management of the platform is handled by an integrated BMC.

The BMC uses information collected from on-board temperature sensors to adjust the speed of the fans and regulate the temperature of the platform according to a PID algorithm. The temperature sensors are aggregated to provide an input value to the system temperature PID regulator, which provides a speed command for the fans.

In addition to the sensors read by the BMC, other sensors can be read by a customer application, if available, running under the server's OS (noted "OS reported" in the figure below) and then reported to the BMC. As such, the PCIe add-in card temperature, as well as the M.2 and SFP temperatures, can be reported to the BMC by the customer application and considered by the fan speed regulator in its computation for thermal management function.

#### Relevant sections:

Managing customer added sensors Sensor list Interpreting sensor data



CP0212

## Behavior upon startup at temperatures below 0°C

#### Relevant section:

#### Platform components

When the platform is started at temperatures below 0°C:

- An internal heating element preheats the CPU prior to the board power on.
  - Platform is preheating:
    - Slow blink of the blue ID LED
    - Green Power LED off
- Once the CPU temperature reaches or exceeds 0°C, the CPU is powered on.
  - BMC executing an identification request:
    - Normal blink of the blue ID LED
    - Any state on the green Power LED
  - $\circ \ \ \mathsf{Server} \ \mathsf{activation} \ \mathsf{is} \ \mathsf{complete} \mathsf{:}$ 
    - Blue ID LED off
    - Rapid blink of the green Power LED

## Default temperature thresholds

Refer to <u>Monitoring sensors</u> for a list of methods to monitor temperature of sensors and means to configure **user defined** threshold values.

Sensor involved in platform cooling	Upper Non-Critical threshold
Temp CPU	70°C
Temp DIMM A	74°C
Temp DIMM B	74°C
Temp Inlet	54°C
Temp BMC	74°C
Temp Vcore	94°C
Temp Cortina	69°C
Temp NTC	74°C
Temp PCIe	User defined
Temp M.2	User defined
Temp SFP1	User defined
Temp SFP2	User defined

## Application ready indication via power LED

This section describes how to configure the power LED to indicate that the application is ready. **NOTES**:

- The action will be necessary at every power up.
- It cannot return to blinking state. A power cycle action will be required.
- Action done multiple times is harmless.

## Prerequisites

```
    An OS is installed.
    An access to the OS is required. Refer to <u>Accessing the operating system of a server</u>.
    The OS App. Ready Led Control BIOS option must be set to <u>Disabled</u>. Refer to <u>Basic BIOS option configuration</u>.
```

## Example in C

The value 0x01 must written to the I/O register 0xA20 (byte wide).

```
#include <sys/io.h>
int main(void)
{
   iopl(3);
   outb(0x01, 0xa20);
   iopl(0);
   return 0;
}
```

## **Troubleshooting**

*{This section provides instructions to detect issues and to identify their root causes in order to resolve them.}*Children

- Collecting diagnostics
- [Content under creation] Working with logs
- [Content under creation] Working with error messages
- [Content under creation] Networking issues
- Factory default
- <u>Troubleshooting fans</u>
- How to recover from an erroneus CTRL-C
- [Content under creation] Support information

## **Collecting diagnostics**

{This article explains how to generate system logs.}

Table of contents

- Collecting FRU information
  - Collecting FRU information using the BMC Web UI
  - Collecting FRU information using IPMI
- Collecting the firmware version
  - Collecting the firmware version using the BMC Web UI
  - Collecting the firmware version using IPMI
- Collecting the system event logs
  - Collecting the system event logs using the BMC Web UI
  - Collecting the system event logs using IPMI

When the support team is contacted, the following data is required to make the proper board health diagnostics:

- FRU information
- Firmware version
- System event log

Collecting all this data beforehand can accelerate the process.

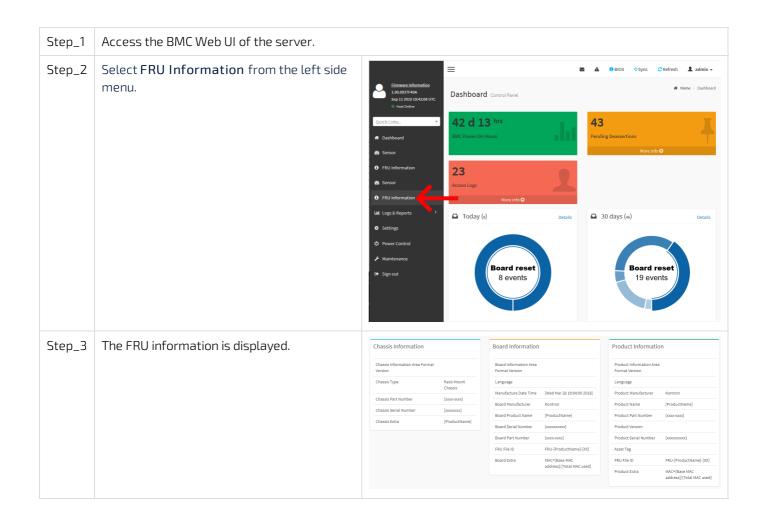
## Collecting FRU information

FRU information can be collected:

- Using the <u>BMC Web UI</u>
- Using IPMI

### Collecting FRU information using the BMC Web UI

Refer to Accessing a BMC using the Web UI for access instructions.



### Collecting FRU information using IPMI

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

```
Step_1
            From a remote computer that has access to
                                                                                                              Builtin FRU Device (ID 0)
[Wed Mar 28 16:04:00 2018]
                                                                                  RU Device Description
            the server OS through SSH, RDP or the platform
                                                                                  Board Mfg Date
                                                                                  Board Mfg
Board Product
                                                                                                              Kontron
            serial port, access the FRU information.
                                                                                                               [ProductName]
                                                                                  Board Serial
Board Part Nu
                                                                                                               [xxxxxxxxxx]
            LocalServer_OSPrompt:~$ipmitool fru print
                                                                                                              [XXXX-XXXX]

MAC=[Base MAC address]/[Total MAC used]

MAC=[Base MAC address]/[Total MAC used]
                                                                                     ard Extra
                                                                                   Board Extra
                                                                                                              Kontron
[ProductName]
                                                                                    oduct Name
                                                                                   Product Part Number
                                                                                                               [xxxx-xxxx]
                                                                                                              [xxxxxxxxxx]
```

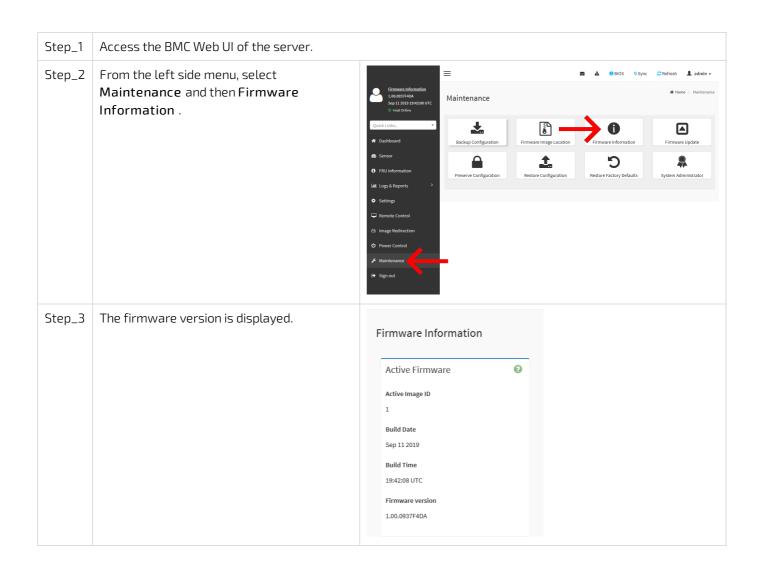
## Collecting the firmware version

The firmware version can be collected:

- Using the **BMC Web UI**
- Using IPMI

### Collecting the firmware version using the BMC Web UI

Refer to <u>Accessing a BMC using the Web UI</u> for access instructions.



### Collecting the firmware version using IPMI

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].



## Collecting the system event logs

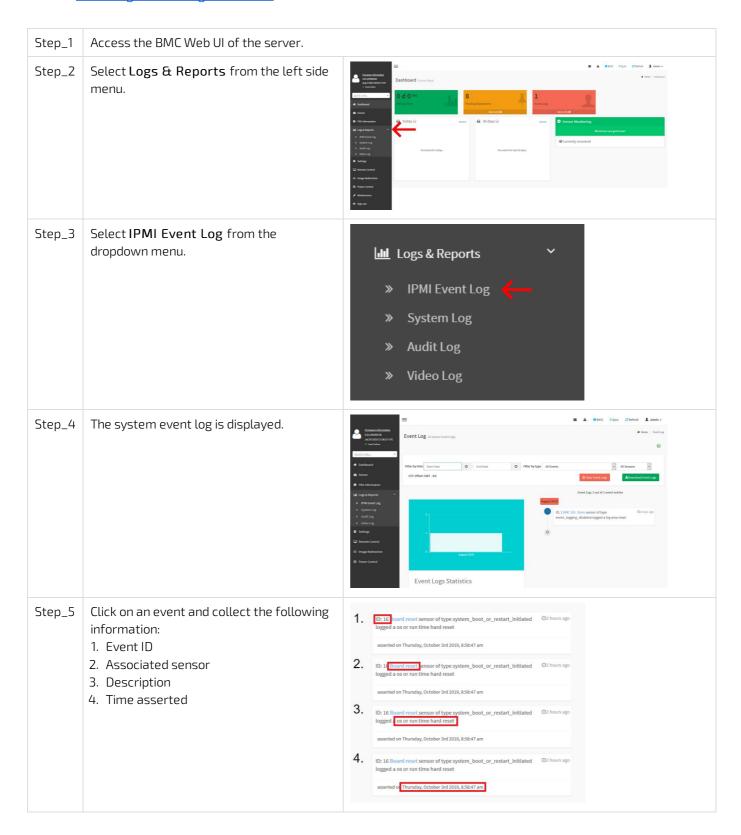
System event logs can be collected:

- Using the BMC Web UI
- Using IPMI

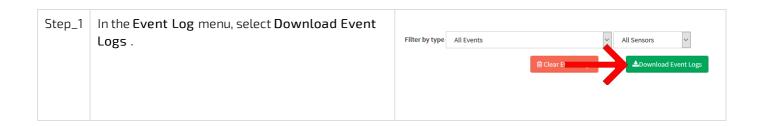
### Collecting the system event logs using the BMC Web UI

### Accessing the system event log

Refer to Accessing a BMC using the Web UI for access instructions.



Downloading the system event log



### Collecting the system event logs using IPMI

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, but some configurations can also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

Step_1	From a remote computer that has access to the server OS through SSH, RDP or the platform serial port, access the system event log information .  LocalServer_OSPrompt:~\$ ipmitool sel	\$ ipmitool sel SCL Information Version : 1.5 (V1.5, v2 compliant) Entries : 52 Free Space : 64566 bytes Percent Used : 1% Last Add Time : 1999-12-31 14:00:17 EST Last Del Time : Not Available Overflow : false Supported Cmds : 'Delete' 'Partial Add' 'Reserve' 'Get Alloc Info' # of Alloc Units : 3639 Alloc Unit Size : 18 # Free Units : 3587 Largest Free Blk : 3587 Max Record Size : 1
Step_2	Access the system event log list.  LocalServer_OSPrompt:~\$ ipmitool sel elist	\$ ipmitool sel elist 1 2019-09-12 [06:07:21 EDT   Event Logging Disabled BMC SEL State   Log area reset/Cleared 2 2019-09-12 [06:13:45 EDT   Temperature Temp CPU   Upper Critical going high   Asserted   Reading 34 > Threshold 9 degrees C 3 2019-09-12 [06:13:45 EDT   Platform Alert Health Status   Asserted   1 2019-09-12 [06:13:42 EDT   Flatform Alert Health Status   Asserted   2 2019-09-12 [06:13:42 EDT   Flatform Alert Health Status   Asserted   3 2019-09-12 [06:13:45 EDT   Platform Alert Health Status   Asserted   4 2019-09-12 [06:13:45 EDT   Platform Alert Health Status   Asserted   5 2019-09-12 [06:26:45 EDT   Platform Alert Health Status   Asserted   8 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   1 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted   9 2019-09-12 [06:31:45 EDT   Platform Alert Health Status   Asserted
Step_3	<ul> <li>Collect the following information for the specified</li> <li>Event ID - 1st column</li> <li>Time asserted - 2nd and 3rd column</li> <li>Associated sensor - 4th column (optional)</li> <li>Description - 5th column</li> </ul>	event:

## **Factory default**

*{This article provides detailed instructions to reset the platform to factory default.}*Table of contents

- Restoring default BIOS settings
  - Restoring default BIOS settings using the BIOS menu
  - Restoring default BIOS settings using IPMI
  - Restoring Default BIOS Settings Using Redfish
- Restoring Default BMC Settings
  - Restoring Default BMC Settings Using the BMC Web UI
  - Restoring Default BMC Settings Using Redfish

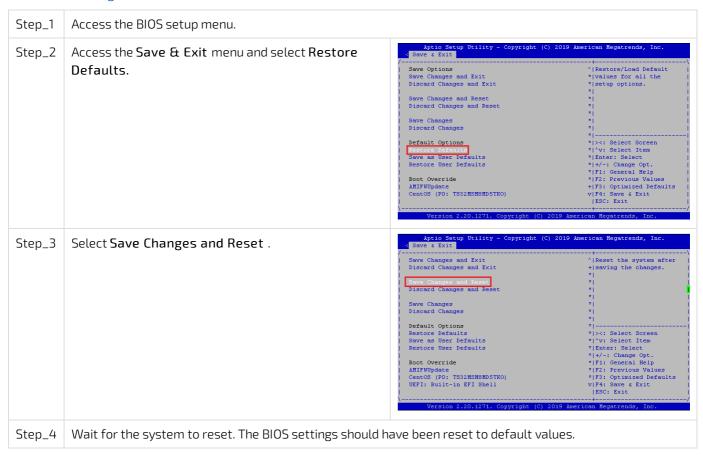
### Restoring default BIOS settings

The BIOS settings can be reset to factory default:

- Using the **BIOS** menu
- Using <u>IPMI</u>
- Using Redfish

#### Restoring default BIOS settings using the BIOS menu

Refer to Accessing the BIOS for access instruction.



### Restoring default BIOS settings using IPMI

The following procedures will be executed using the <u>Accessing a BMC on an ME module using IPMI (KCS)</u> method, operations could also be performed using IOL (<u>Accessing a BMC using IPMI over LAN (IOL</u>). To use IOL, add the IOL parameters to the command: -I lanplus -H [BMC MNGMT\_IP] -U [IPMI user name] -P [IPMI password].

Step_1	Restore default settings.  LocalServer_OSPrompt:~\$ ipmitool chassis bootdev none clear-cmos=yes	\$ ipmitool chassis bootdev none clear-cmos=yes Set Boot Device to none
Step_2	Perform a platform reset. The BIOS settings should have been resetted to default values. LocalServer_OSPrompt:~\$ ipmitool chassis power reset NOTE: This step needs to be done within 1 minute after the IPMI command has been sent. Otherwise, the BMC will automatically clear the "bootdev" command.	\$ ipmitool chassis power reset Chassis Power Control: Reset

### Restoring Default BIOS Settings Using Redfish

Refer to <u>Accessing the BIOS using Redfish</u> for access instructions.

Step_1	Restore the BIOS menu default settings.  RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URL ]Systems/Self/Bios/Actions/Bios.ResetBios -X POST -d '{"ResetType":"Reset"}' -H "Content-Type: application/json"	<pre>\$ curl -k -s https://administrator:superuser@172.16.205.245/redfish/v1/systems/self/Bios/ Actions/Bios.ResetBios -X POST -d '{"ResetType":"Reset"}' -H "Content-Type: application/json"</pre>
Step_2	Reset the platform.  RemoteComputer_OSPrompt:~\$curl -k -s [ROOTd '{"ResetType":"ForceRestart"}' -H "Content-	URL ]Chassis/Self/Actions/Chassis.Reset -X POST Type: application/json"
Step_3	After reset, the BIOS settings should have been rest	ored to default.

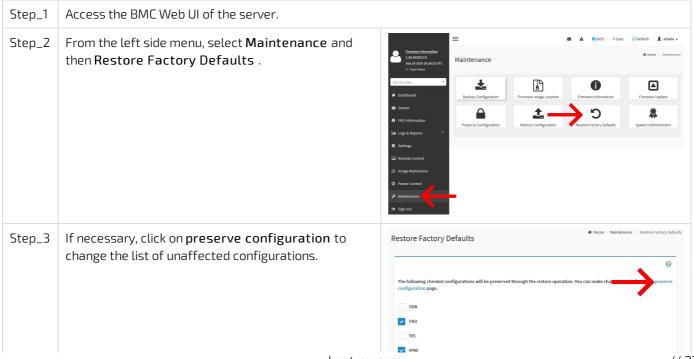
## Restoring Default BMC Settings

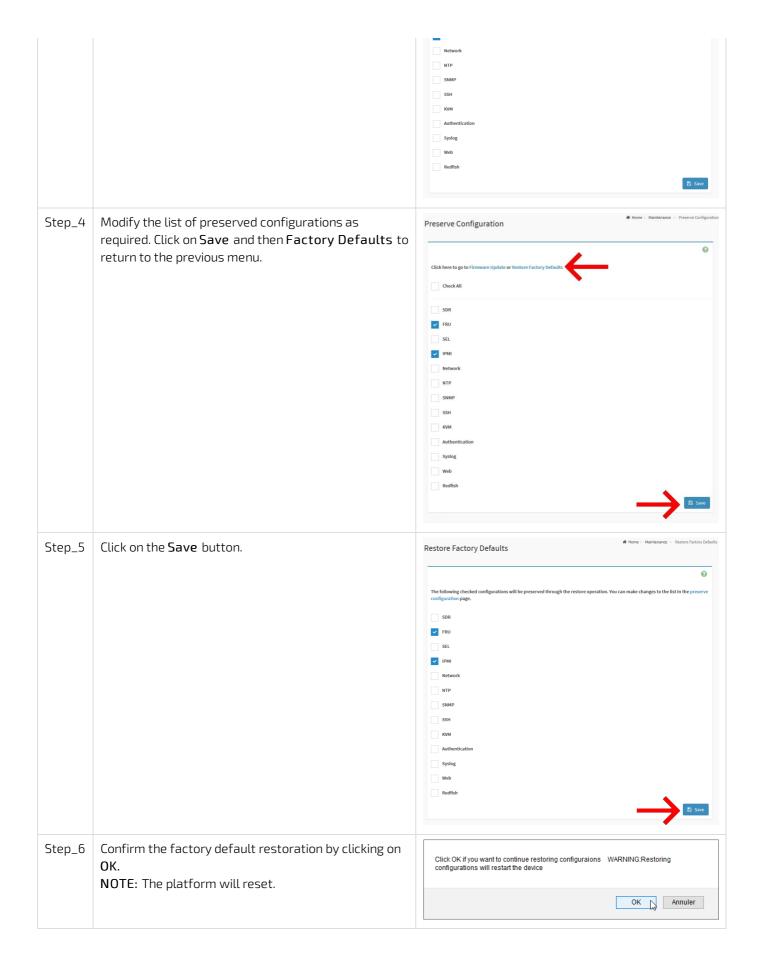
There are two ways to restore the BMC settings to factory default:

- Using the Web UI
- Using Redfish

### Restoring Default BMC Settings Using the BMC Web UI

Refer to <u>Accessing a BMC on an ME1100</u> for access instructions.





### Restoring Default BMC Settings Using Redfish

Refer to Accessing a BMC on an ME1100 for access instructions.

Step_1	Restore the default BMC settings. RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URL ]Managers/Actions/RedfishDBReset -X POST -d '{"FactoryResetType":"ResetAll"}' -H "Content-Type: application/json"   jq	\$ curl -k -s https://Administrator:superuser0172.16.205.245/redfish/v1/Managers/Self/Actions/RedfishDBReset -x POST -d '{"FactoryResetype": "ResetAll"}' -h "Content-Type: application/json"   jq
Step_2	Verify the power state. Wait for the power state to be On .  RemoteComputer_OSPrompt:~\$ curl -k -s [ROOT_URL]Chassis/Self   jq .PowerState	\$ curl-k-s https://Administrator:superuser@172.10.205.245/redfish/vi/chassis/Self-H "Content-Type: application/json"   jq .PowerState "On"
Step_3	After reset, the BMC settings should have bee	n restored to their default values.

## **Troubleshooting fans**

With the ME1100, fan only start when there it is needed to lower the server temperatur. If you want to confirm that teh fans are working you can perform the following procedure

Note ton IPMI sensor command the header is not displayed: The header of each column is the following

# SENSOR | VALUE | UNITS | STATE | LO NOREC | LO CRIT | LO NOCRIT | UP NOCRIT | UP NOREC

To see CPU temperature and fans speed enter the following:

ipmitool -I lanplus -H 172.16.204.136 -U admin -P admin sensor | grep -i "rpm\/temp\ cpu"

The 2<sup>nd</sup> column "VALUE" will show the temperature or fan speed

Temp CPU | 73.000 | degrees C | ok | 0.000 | -1.000 | 0.000 | 84.000 | 99.000 | 124.000 ok na Fan1\_speed | 0.000 |RPM | na na na na na Fan2\_speed | 0.000 | RPM ok |na na na na na na Fan3\_speed |0.000 | RPM ok na na na na l na na

Temp CPU	73.000	degrees C	ok	0.000	-1.000	0.000	84.000	99.000	124.000
Fan1_speed	0.000	RPM	ok	na	na	na	na	na	na
Fan2_speed	0.000	RPM	ok	na	na	na	na	na	na
Fan3_speed	0.000	RPM	ok	na	na	na	na	na	na

# To check if the FAN is working change the upper non critical value 1°C. Fan speed will gradually increase. It will take less than 30 sec to reach maximum speed.

ipmitool -I lanplus -H 172.16.204.136 -U admin -P admin sensor thresh "Temp CPU" unc 1

# To see CPU temperature and fans speed enter the following:

ipmitool -I lanplus -H 172.16.204.136 -U admin -P admin sensor | grep -i "rpm\/temp\ cpu"

The 8 <sup>th</sup> column will show the CPU temperature Threshold

Temp CPU	48.000  degrees 0	nc   0.000	0  -1.0	00	0.000	1.000	99.000	124.000
Fan1_speed	23326.000   RPM	ok na	na	na	na	na	na	
Fan2_speed	23326.000  RPM	ok  na	na	na	na	na	na	
Fan3_speed	23112.000   RPM	ok  na	na	na	na	na	na	

# Change the upper non critical threshold to its original value (84°C in this example)

ipmitool -I lanplus -H 172.16.204.136 -U admin -P admin sensor thresh "Temp CPU" unc 84

# To see CPU temperature and fans speed enter the following: Note that fan will slow down gradually. It should take less than 30 sec to stop.

ipmitool -I lanplus -H 172.16.204.136 -U admin -P admin sensor | grep -i "rpm\|temp\ cpu"

The 8 <sup>th</sup> column will show the CPU temperature Threshold

Temp CPU	44.000	degree	es C   ok   0	.000	-1.000	0.000	84.0	000  99.000  124.000
Fan1_speed	0.000	RPM	ok  na	na	na	na	na	na
Fan2_speed	0.000	RPM	ok  na	na	na	na	na	na
Fan3_speed	0.000	RPM	ok  na	na	na	na	na	na

### How to recover from an erroneus CTRL-C

## 1. Troubleshooting guide

### 1.1. Press CTRL-C by mistake during hpm upgrade

To perform a BIOS/BMC upgrade it is recommended to work from a remote CLI via direct serial, command must not be interrupted. If by mistake the hpm upgrade is interrupted the BMC watchdog will kick in and reboot the BMC. Normally the reboot will be performed in less than 5 min, unless the CTRL-C was done at a critical time. In this case, another watchdog mechanism will reboot the BMC after 1hr of inactivity on the BMC. This second watchdog only trigger if the bmc is in the "hpm upgrade failed mode". Each command sent

If you press CTRL-C during the following command

```
root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.136
-U admin -P admin -z 4096 hpm upgrade me1100_1.0.09389C52
.hpm all activate
```

And the system recover after the watchdog reset, enter the following command to confirm that the new firmware have been properly installed

```
[root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.13
6 -U admin -P admin hpm check
```

If it is not the expected version, enter the same command again.

```
[root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.13
6 -U admin -P admin -z 4096 hpm upgrade me1100_1.0.09389C5
2.hpm all activate
```

The process will restart normally and you should get the following message once update completed

```
Firmware upgrade procedure successful
```

If got the following message.

```
Firmware upgrade procedure failed
```

and if the command

```
[root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.13
6 -U admin -P admin bmc reset warm
```

```
MC reset command failed: Device firmeware in update mode
```

This means that the CTRL-C was done at a critical time. In this case you can either physically remove the power on repower the unit. Or wait 30 min without any perfroming any ipmi command so the second watchdog for the "hpm upgrade failed mode" will kick in. To see if the bmc is rebooting, you could use the ping command, that will display "Destination Host Unreachable" during the reboot time

Once the server will restart, use the following command that will confirm that the firmware has been uploaded

```
[root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.13 6 -U admin -P admin hpm check
```

Because of the CTRL-C, the firmware will be uploaded but not properly activated. To solve it you will need to perform the upgrade again:

```
[root@MyProxVM-01 ~]# ipmitool -I lanplus -H 172.16.204.13
6 -U admin -P admin -z 4096 hpm upgrade me1100_1.0.09389C5
2.hpm all activate
```

At the end, if the upgrade is not interrupted, you should get the following messages. Note that the error messages are expected for this current troubleshooting scenario/situation.

```
Performing activation stage:

Waiting firmware activation...Error: Unable to establi sh IPMI v2 / RMCP+ session

Error: Unable to establish IPMI v2 / RMCP+ session

Error: Unable to establish IPMI v2 / RMCP+ session

Error: Unable to establish IPMI v2 / RMCP+ session

Error: Unable to establish IPMI v2 / RMCP+ session

Error: Unable to establish IPMI v2 / RMCP+ session

OK

Firmware upgrade procedure successful
```

If this is not the case, please contact Kontron technical support.

## Reference guides

{ Documents for system administrators, to configure and operate systems & solutions. Documents assume that the reader has basic knowledge of key system & solution concepts. }

## **Supported IPMI commands**

#### Table of contents

- Application commands
  - IPM device commands
  - Watchdog timer commands
  - BMC device and messaging commands
  - IPMI 2.0 specific commands
  - Chassis commands
- Bridge commands
  - Bridge management commands
  - Bridge discovery commands
  - Bridging commands
  - Bridge event commands
- Sensor event commands
- Storage commands
  - FRU information commands
  - SDR repository commands
  - SEL device commands
- <u>Transport commands</u>
  - IPM device commands
  - Serial over LAN commands
- AMI commands
  - AMI restore factory default settings command
- Kontron OEM commands

## Application commands

IPM device commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x06	0x01	Get Device ID	Supported	М
0x06	0x02	Cold Reset	Supported	0
0x06	0x03	Warm Reset	Unsupported *	0
0x06	0x04	Get Self Test Results	Supported	М
0x06	0x05	Manufacturing Test On	Unsupported *	0
0x06	0x06	Set ACPI Power State	Supported	0
0x06	0x07	Get ACPI Power State	Supported	0
0x06	0x08	Get Device GUID	Supported	0
0x06	0x09	Get NetFn Support	Supported	0
0x06	0x0A	Get Command Support	Supported	0
0x06	0x0C	Get Configurable Commands	Supported	0
0x06	0x60	Set Command Enables	Supported	0
0x06	0x61	Get Command Enables	Supported	0
0x06	0x64	Get OEM NetFn IANA Support	Supported	0
0x06	0x0B	Get Command Sub-function Support	Supported	0
0x06	0x0D	Get Configurable Command Sub-functions	Supported	0
0x06	0x62	Set Command Sub-function Enables	Unsupported	0
0x06	0x63	Get Command Sub-function Enables	Unsupported	0
0x06	0x52	Master Write-Read	Supported	0

<sup>\*</sup> Commands are not rejected and can cause unpredictable behavior.

## Watchdog timer commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x06	0x22	Reset Watchdog Timer	Supported	М
0x06	0x24	Set Watchdog Timer	Supported	М
0x06	0x25	Get Watchdog Timer	Supported	М

### BMC device and messaging commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x06	0x2E	Set BMC Global Enables	Supported	М
0x06	0x2F	Get BMC Global Enables	Supported	M
0x06	0x30	Clear Message Flags	Supported	M
0x06	0x31	Get Message Flags	Supported	M
0x06	0x32	Enable Message Channel Receive	Supported	0
0x06	0x33	Get Message	Supported	М
0x06	0x34	Send Message	Supported	М
0x06	0x35	Read Event Message Buffer	Supported	0
0x06	0x37	Get System GUID	Supported	0
0x06	0x38	Get Channel Authentication Capabilities	Supported	0
0x06	0x39	Get Session Challenge	Supported	0
0x06	0x3A	Activate Session	Supported	0
0x06	0x3B	Set Session Privilege Level	Supported	0
0x06	0x3C	Close Session	Supported	0
0x06	0x3D	Get Session Info	Supported	0
0x06	0x3F	Get AuthCode	Supported	0
0x06	0x40	Set Channel Access	Supported	0
0x06	0x41	Get Channel Access	Supported	0
0x06	0x42	Get Channel Info Command	Supported	0
0x06	0x43	Set User Access Command	Supported	0
0x06	0x44	Get User Access Command	Supported	0
0x06	0x45	Set User Name	Supported	0
0x06	0x46	Get User Name Command	Supported	0
0x06	0x47	Set User Password Command	Supported	0
0x06	0x52	Master Write-Read	Supported	M
0x06	0x58	Set System Info Parameters	Supported	0
0x06	0x59	Get System Info Parameters	Supported	0

IPMI 2.0 specific commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x06	0x48	Activate Payload	Supported	0
0x06	0x49	Deactivate Payload	Supported	0
0×06	0x4A	Get Payload Activation Status	Supported	0
0×06	0x4B	Get Payload Instance Info	Supported	0
0x06	0x4C	Set User Payload Access	Supported	0
0x06	0x4D	Get User Payload Access	Supported	0
0×06	0x4E	Get Channel Payload Support	Supported	0
0×06	0x4F	Get Channel Payload Version	Supported	0
0×06	0x50	Get Channel OEM Payload Info	Supported	0
0×06	0x54	Get Channel Cipher Suites	Supported	0
0×06	0x55	Suspend/Resume Payload Encryption	Supported	0
0x06	0x56	Set Channel Security Keys	Supported	0
0×06	0x57	Get System Interface Capabilities	Supported	0

### Chassis commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x00	0x00	Get Chassis Capabilities	Supported	M
0x00	0x01	Get Chassis Status	Supported	М
0x00	0x02	Chassis Control	Supported	М
0x00	0x04	Chassis Identify	Supported	0
0x00	0x05	Set Chassis Capabilities	Supported	0
0x00	0x06	Set Power Restore Policy	Supported	0
0x00	0x07	Get System Restart Cause	Supported	0
0x00	0x08	Set System Boot Options	Supported	0
0x00	0x09	Get System Boot Options	Supported	0
0x00	0x0A	Set Front Panel Button Enables	Supported	0
0x00	0x0B	Set Power Cycle Interval	Supported	0
0x00	0x0F	Get POH Counter	Supported	0

## Bridge commands

## B ridge management commands

Net function	Command	Command name	Supported / Unsupported	M/0
0×02	0x00	Get Bridge State	Unsupported	0
0×02	0x01	Set Bridge State	Unsupported	0
0x02	0x02	Get ICMB Address	Unsupported	0
0x02	0x03	Set ICMB Address	Unsupported	0
0×02	0x04	SetBridgeProxyAddress	Unsupported	0
0×02	0x05	Get Bridge Statistics	Unsupported	0
0×02	0x06	Get ICMB Capabilities	Unsupported	0
0x02	0x08	Clear Bridge Statistics	Unsupported	0
0×02	0x09	GetBridge Proxy Address	Unsupported	0
0x02	0x0A	Get ICMB Connector Info	Unsupported	М

## Bridge discovery commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x02	0x10	Prepare For Discovery	Unsupported	0
0x02	0x11	Get Addresses	Unsupported	0
0x02	0x12	Set Discovered	Unsupported	0
0x02	0x13	Get Chassis Device Id	Unsupported	0
0x02	0x14	Set Chassis Device Id	Unsupported	0

### **Bridging commands**

Net function	Command	Command name	Supported / Unsupported	M/0
0x02	0x20	Bridge Request	Unsupported	0
0x02	0x21	Bridge Message	Unsupported	0

## Bridge event commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x02	0x30	Get Event Count	Unsupported	0
0x02	0x31	Set Event Destination	Unsupported	0
0x02	0x32	Set Event Reception State	Unsupported	0
0x02	0x33	SendICMB Event Message	Unsupported	0
0x02	0x34	Get Event Destination	Unsupported	0
0x02	0x35	Get Event Reception State	Unsupported	0

## Sensor event commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x04	0x00	Set Event Receiver	Supported	М
0x04	0x01	Get Event Receiver	Supported	М
0x04	0x02	Platform Event	Supported	М
0x04	0x10	Get PEF Capabilities	Supported	М
0x04	0x11	Arm PEF Postpone Timer	Supported	М
0x04	0x12	Set PEF Configuration Parameters	Supported	M
0x04	0x13	Get PEF Configuration Parameters	Supported	М
0x04	0x14	Set Last Processed Event ID	Supported	М
0x04	0x15	Get Last Processed Event ID	Supported	М
0x04	0x16	Alert Immediate	Supported	0
0x04	0x17	PET Acknowledge	Supported	0
0x04	0x20	Get Device SDR Info	Supported	0
0x04	0x21	Get Device SDR	Supported	0
0x04	0x22	Reserve Device SDR Repository	Supported	0
0x04	0x23	Get Sensor Reading Factors	Supported	0
0x04	0x24	Set Sensor Hysteresis	Supported	0
0x04	0x25	Get Sensor Hysteresis	Supported	0
0x04	0x26	Set Sensor Threshold	Supported	0
0x04	0x27	Get Sensor Threshold	Supported	0
0x04	0x28	Set Sensor Event Enable	Supported	0
0x04	0x29	Get Sensor Event Enable	Supported	0
0x04	0x2A	Re-arm Sensor Events	Supported	0
0x04	0x2B	Get Sensor Event Status	Supported	0
0x04	0x2D	Get Sensor Reading	Supported	М
0x04	0x2E	Set Sensor Type	Supported	0
0x04	0x2F	Get Sensor Type	Supported	0
0x04	0x30	Set Sensor Reading And Event Status	Supported	0

## Storage commands

FRU information commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x0a	0x10	Get FRU Inventory Area Info	Supported	M
0x0a	0x11	Read FRU Data	Supported	М
0x0a	0x12	Write FRU Data	Supported	М

## SDR repository commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x0a	0×20	Get SDR Repository Info	Supported	M
0x0a	0×21	Get SDR Repository Allocation Info	Supported	0
0x0a	0×22	Reserve SDR Repository	Supported	M
0x0a	0x23	Get SDR	Supported	М
0x0a	0x24	Add SDR	Supported	М
0x0a	0x25	Partial Add SDR	Supported	М
0x0a	0×27	Clear SDR Repository	Supported	M
0x0a	0x28	Get SDR Repository Time	Supported	M
0x0a	0x2C	Run Initialization Agent	Supported	0
0x0a	0x26	Delete SDR Repository	Supported	M

### SEL device commands

Net function	Command	Command name	Supported / Unsupported	M/0
0x0a	0x40	Get SEL Info	Supported	М
0x0a	0x41	Get SEL Allocation Info	Supported	0
0x0a	0x42	Reserve SEL	Supported	0
0x0a	0x43	Get SEL Entry	Supported	М
0x0a	0x44	Add SEL Entry	Supported	М
0x0a	0x45	Partial Add SEL Entry	Supported	M
0x0a	0x47	Clear SEL	Supported	М
0x0a	0x48	Get SEL Time	Supported	M
0x0a	0x49	Set SEL Time	Supported	М
0x0a	0x5C	Get SEL Time UTC OffSet	Supported	0
0x0a	0x5D	Set SEL Time UTC OffSet	Supported	0

## Transport commands

### IPM d evice commands

Net function	Command	Command name	Supported / Unsupported	M/0
0х0с	0x01	Set LAN Configuration Parameters	Supported	M
0х0с	0x02	Get LAN Configuration Parameters	Supported	М
0х0с	0x03	Suspend BMC ARPs	Supported	0

### Serial over LAN commands

Net function	Command	Command name	Supported / Unsupported	M/0
0х0с	0x22	Get SOL Configuration Parameters	Supported	0
0х0с	0x21	Set SOL Configuration Parameters	Supported	0

## **AMI** commands

AMI restore factory default settings command

Net function	Command	Command name	Supported / Unsupported	M/0
0x32	0x66	Restore Defaults	Supported	0

## Kontron OEM commands

Net Function	Command	Command Name	Supported/Unsupported	M/0
0х3с	0x0A	Override Minimum Fan Speed	Supported	0

NOTE: M/O = Mandatory/Optional

## **Document symbols and acronyms**

## **Symbols**

The following symbols are used in Kontron documentation.

<b>▲</b> DANGER	DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.
<b>▲</b> WARNING	WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
<b>▲</b> CAUTION	CAUTION indicates a hazardous situation which, if not avoided, may result in minor or moderate injury.
NOTICE	NOTICE indicates a property damage message.



#### Electric Shock!

This symbol and title warn of hazards due to electrical shocks (> 60 V) when touching products or parts of them. Failure to observe the precautions indicated and/or prescribed by the law may endanger your life/health and/or result in damage to your material.

Please also refer to the "High-Voltage Safety Instructions" portion below in this section.



#### **ESD Sensitive Device!**

This symbol and title inform that the electronic boards and their components are sensitive to static electricity. Care must therefore be taken during all handling operations and inspections of this product in order to ensure product integrity at all times.



#### **HOT Surface!**

Do NOT touch! Allow to cool before servicing.



This symbol indicates general information about the product and the documentation. This symbol also indicates detailed information about the specific product configuration.



This symbol precedes helpful hints and tips for daily use.

## Acronyms

For a complete list of acronyms used in Kontron documentation, go to: LINK TO COME.

## Safety and regulatory information

#### Table of contents

- Elevated operating ambient temperature
- Reduced air flow
- Mechanical loading
- CE mark
- Waste electrical and electronic equipment directive
- General power safety warnings and cautions
  - Circuit overloading
  - DC power supply safety
  - Reliable earth-grounding
- Regulatory specifications

#### NOTICE

Before working with this product or performing instructions described in the getting started section or in other sections, read the Safety and regulatory information section pertaining to the product. Assembly instructions in this documentation must be followed to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components specified in this documentation. Use of other products/components will void the CSA certification and other regulatory approvals of the product and will most likely result in non-compliance with product regulations in the region(s) in which the product is sold.

### General safety warnings and cautions



To prevent a fire or shock hazard, do not expose this product to rain or moisture. The chassis should not be exposed to dripping or splashing liquids and no objects filled with liquids should be placed on the chassis cover.



#### ESD sensitive device!

This equipment is sensitive to static electricity. Care must therefore be taken during all handling operations and inspections of this product in order to ensure product integrity at all times.

#### Elevated operating ambient temperature

If this product is installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than the ambient temperature of the room. Therefore, be careful to install the product in an environment that is compatible with the maximum operating temperature specified by the manufacturer in the specifications.

### Reduced air flow

Do not compromise on the amount of air flow required for safe operation when installing this product in a rack. Side clearances must be respected.

### Mechanical loading

Do not load the equipment unevenly when mounting this product in a rack as it may create hazardous conditions.

#### CE mark

The CE marking on this product indicates that it is in compliance with the applicable European Union Directives: Low Voltage, EMC, Radio Equipment and RoHS requirements.

### Waste electrical and electronic equipment directive

This product contains electrical or electronic materials. If not disposed of properly, these materials may have potential adverse effects on the environment and human health. The presence of this logo on the product means it should not be disposed of as unsorted waste and must be collected separately. Dispose of this product according to the appropriate local rules, regulations and laws.

WEEE directive logo



General power safety warnings and cautions



This product may have more than one power supply cord. Disconnect all power supply cords before servicing to avoid electric shock.



Installation of this product must be performed in accordance with national wiring codes and conform to local regulations.

### Circuit overloading

Do not overload the circuits when connecting this product to the supply circuit as this can adversely affect overcurrent protection and supply wiring. Check the supply equipment nameplate ratings for correct use.

### DC power supply safety

Platforms equipped with a DC power supply must be installed in a restricted access area. When powered by DC supply, this equipment must be protected by a listed branch circuit protector with a maximum 20 A rating. The DC source must be electrically isolated from any hazardous AC source by double or reinforced insulation.



The DC power supply is protected from reverse polarity by internal diodes and will not operate at all if wired incorrectly.



This equipment is designed for the earth grounded conductor (return) in the DC supply circuit to be connected to the earth grounding conductor on the equipment (ground lug).

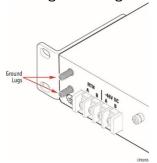
All of the following conditions must be met:

- 1. This equipment shall be connected directly to the d.c. supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the d.c. supply system earthing electrode conductor is connected.
- 2. This equipment shall be located in the same immediate area (such as adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same d.c. supply circuit and the earthing conductor, and also the point of earthing of the d.c. system. The d.c. system shall not be earthed elsewhere.
- 3. The d.c. supply source shall be located within the same premises as this equipment.
- 4. Switching or disconnecting devices shall not be in the earthed circuit conductor between the d.c. source and the point of the connection of the earthing electrode conductor.

#### Reliable earth-grounding

Always maintain reliable grounding of rack-mounted equipment.

#### Earth ground lug location



## Regulatory specifications

The platform meets the requirements of the following regulatory tests and standards:

### Safety compliance

USA/Canada	This product is marked cCSAus.	
Europe	This product complies with the Low Voltage Directive, 2014/35/EU and EN 62368-1.	
International	This product has a CB report and certificate to IEC 62368-1.	

## Electromagnetic compatibility

USA/Canada	This product meets FCC Part 15/ICES-003 Class A. It is designed to meet GR-1089 and GR-63.
Europe	This product complies with the Electromagnetic Compatibility Directive 2014/30/EU and EN 300 386. The GPS version complies with Radio Equipment Directive 2014/53/EU, EN 301 489-1 and EN 303 413.
International	This product complies with CISPR 32 Class A and CISPR 35.

### **Warranty and support**

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## Limited warranty

Please refer to the full terms and conditions of the Standard Warranty on Kontron's website at: <a href="https://www.kontron.com/support-and-services/rma/canada/standard\_warranty\_policy\_canada.pdf">https://www.kontron.com/support-and-services/rma/canada/standard\_warranty\_policy\_canada.pdf</a> .

### Disclaimer

All data is for information purposes only and not guaranteed for legal purposes. Subject to change without notice. Information in this document has been carefully checked and is believed to be accurate; however, no responsibility is assumed for inaccuracies. All brand or product names are trademarks or registered trademarks of their respective owners.

## **Customer support**

Kontron's technical support team can be reached through the following means:

• By phone: 1-888-835-6676

By email: <u>support-na@kontron.com</u>Via the website: <u>www.kontron.com</u>

### Customer service

Kontron, a trusted technology innovator and global solutions provider, uses its embedded market strengths to deliver a service portfolio that helps companies break the barriers of traditional product lifecycles.

Through proven product expertise and collaborative, expert support, Kontron provides unparalleled peace of mind when it comes to building and maintaining successful products. To learn more about Kontron's service offering—including enhanced repair services, an extended warranty, and the Kontron training academy—visit <a href="www.kontron.com/support-and-services">www.kontron.com/support-and-services</a>.