

Being part of your home
means respecting your privacy.

When it comes to privacy, you know what's right for you and your family.
Here's how to control your experience on Google Nest Hub Max.

Google

Microphones

Nest Hub Max uses built-in microphones so you can ask the Google Assistant for help using just your voice. Audio is only sent to Google when Nest Hub Max detects that you're asking the Assistant for help, such as when you say, "Hey Google," or if you use a feature that needs it (for example, Duo video calling). You'll see a visual indicator on the front of Nest Hub Max when this happens. You can review and delete your query data whenever you like at myactivity.google.com

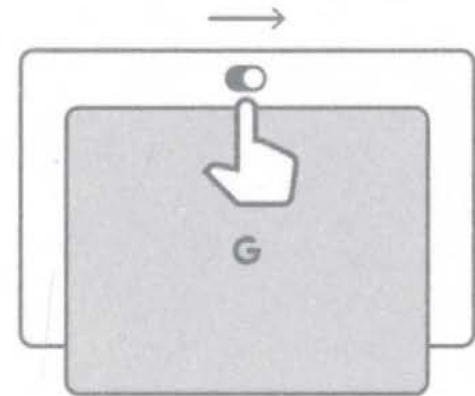
Camera

Nest Hub Max also has a built-in camera for features like video calling and home monitoring. You're in control of which camera features you turn on. Whenever your camera sends video to Google, you'll see a green light on the front of Nest Hub Max.

As Google adds new features to make your Nest Hub Max even more helpful, you'll be in full control. Any new features that use the camera or microphones and send audio or video to Google will be off until you choose to turn them on.

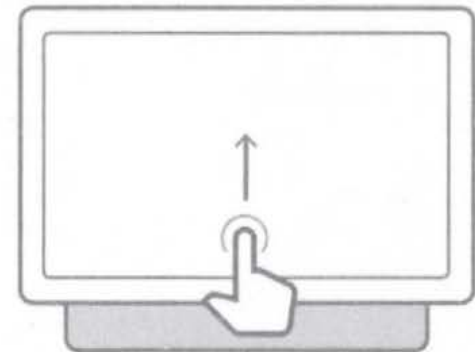
How to turn off the mics and camera

To physically turn off the microphones, camera, and the features that rely on input from them, slide the mic + camera switch on the back of Nest Hub Max. This switch, which cannot be accessed remotely, makes the microphones and camera completely inoperable. When the camera and mics are turned off, you'll see an orange light on the front of Nest Hub Max. To turn everything back on, you'll need to slide the switch back.



How to turn off the camera only

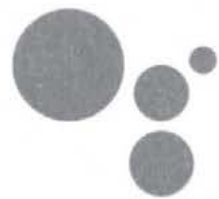
To turn off just the camera, swipe up from the bottom of the screen on Nest Hub Max and tap the camera icon. You'll always see an indicator on the screen when the camera is turned off. You can still talk to your Assistant, but the camera and features that rely on it will remain off.



For more on how Google respects the privacy of your home, visit g.co/hubmax/privacy

To learn about your Google Nest Hub Max,

just say “Hey Google,
what can you do?”



Hi, how can I help?

To get help with your Google Nest Hub Max, visit g.co/hub/help

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Let's get started.



Connect the power adapter to your Google Nest Hub Max.



Download the Google Home app from the Google Play Store or Apple App Store™ on a compatible phone or tablet. Then finish setup in the app.

Google

Safety, Warranty, & Regulatory Guide for Google Nest Hub Max

This booklet provides important safety, regulatory, and warranty information that you should read before using your Google Nest Hub Max. You can find an online version of this document at g.co/hub/legal

Google Nest Hub Max and your Family and Friends: If you make your Google Nest Hub Max available for others to use, please be sure to let them know that their interactions may be stored by Google. More information about this is available at g.co/home/guests. In the link, you can also find information and tips about others being able to access information you make available to Google Nest Hub Max.

Basic safety



WARNING: HEALTH AND SAFETY INFORMATION

To avoid damaging your device, accessories or any connected devices, and to reduce the risk of personal injury, discomfort, property damage or other potential hazards, follow the precautions below and those found in the Google Nest Hub Max Safety, Warranty & Regulatory Manual at g.co/hub/legal

- Handle your Google Nest Hub Max with care. You may damage the device if you disassemble, drop, bend, burn, crush or puncture your device. Do not use your device if the screen is cracked or broken. Don't expose your Google Nest Hub Max to liquids, which can cause a short circuit and overheating. If it gets wet, do not attempt to dry it using an external heat source. Do not use your Google Nest Hub Max in the bathroom. Do not expose your Google Nest Hub Max to direct sunlight. Google Nest Hub Max and its power adapter is designed to work best in ambient temperatures between 32° and 95° F (0° and 35° C), and should be stored between ambient temperatures of -4° and 140° F (-20° and 60° C). Do not expose Google Nest Hub Max to temperatures above 140° F (60° C) as this may damage the product or pose a risk of fire.
- Be sure the power adapter and device are well ventilated when in use. Using damaged cables or power adapters or using them when moisture is present can cause fire, electric shock, injury, or damage to the device or other property. Make sure the power adapter is plugged into a socket near the device and is easily accessible. This product is intended for use with a certified Limited Power Source (LPS) rated 24 Volts DC, maximum 1.25 Amp. Only power your Google Nest Hub Max with the included power adapter and cable or compatible accessories. Failure to use compatible accessories can cause fire, electric shock, injury, or damage to the device and the accessories.
- Maintain a distance of 8 inches (20 cm) from your body to be consistent with how the device is tested for compliance with RF exposure requirements.
- Contact customer service and do not use your Google Nest Hub Max if it isn't working properly or has been damaged.

Proper Handling and Usage

Follow these guidelines when cleaning your Google Nest Hub Max:

Care and cleaning. Unplug the device and adapter before cleaning, during lightning storms, or when unused for extended periods of time. Use a clean, soft, and dry cloth to clean the device and power adapter. Do not use any chemical detergent, powder, or other chemical agents (such as alcohol or benzene) to clean Google Nest Hub Max.

Service & support

For online help and support, visit g.co/hub/help

To reach an expert, visit g.co/hub/support

Regulatory information

Regulatory information, certification, and compliance marks specific to Google Nest Hub Max can be found on your device. Additional regulatory and environmental information can be found at g.co/hub/legal

Manufacturer address:

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA, 94043, USA

EMC compliance

Important: This device and power adapter have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Changes or modifications to this product not authorized by Google could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

FCC & IC Regulatory Compliance

This device complies with Part 15 of the FCC Rules. This device complies with Innovation, Science and Economic Development Canada (IC or ISSED) license-exempt RSS standard(s). Operation is subject to the following 2 conditions:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.

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Google Hardware Limited Warranty — USA/Canada

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What does this warranty not cover? This Limited Warranty is only valid and enforceable in locations where the Google Product is sold and will apply only if

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Some states, provinces or territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How do you make a claim? To make a claim under the Limited Warranty, please contact Google Product Support at g.co/hub/support. You must provide your name, contact information, and the serial number of your Google Product to receive support. You may also be required to provide a purchase receipt.

Other limitations: No vendor, seller, authorized reseller, employee, or representative of Google or its affiliates or any third party is authorized to make any modification, extension, or addition to this Limited Warranty. If any term of this Limited Warranty is held to be illegal or unenforceable, the remaining terms of this Limited Warranty will remain in full force and effect.

How state, province, territory, and other laws apply to you: This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

This Limited Warranty is given by Google LLC, organized in the state of Delaware whose principal place of business is at 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States.

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