# 1 Parts List

| | | |
|---|---|---|
| HUAWEI Box 500 | HDMI cables (x 2) | HD-VI cable |
| Power cable | Screws (x 4), Mounting ears (x 2) | Cable clips |
| HUAWEI Touch power adapter | HD-VI to DVI/Serial cable | Cable ties |
| Network cable | Quick Installation Guide | Qualification Card, Safety Precautions, and Warranty Card |

Includes:

HUAWEI Touch box

Tablet (x 1)

Network cable (x 1)

Type-C cable (x 1)

HUAWEI Touch Quick Start Guide (x 1)

Qualification Card, Safety Precautions, and Warranty Card (x 1)

# 2 Installing the Box

⚠ The voltage inside the Box is high. Do not disassemble it without the guidance of a professional engineer.

## Installation on a Flat Surface

Place the Box on a table or other flat surface and connect the cables.

⚠ Do not stack objects above or under the Box or block the heat dissipation holes on the left or right.
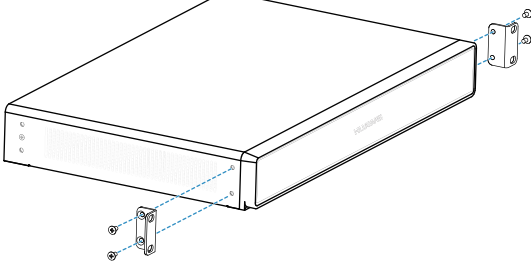
## Installation Inside a Cabinet

The cabinet in which the Box will be placed must be a 19-inch cabinet compliant with IEC 60297, such as the HUAWEI N68E-22 cabinet.

⚠ Reserve at least 1 U (44.45 mm) above and under the Box and 5 cm on its left and right for heat dissipation.
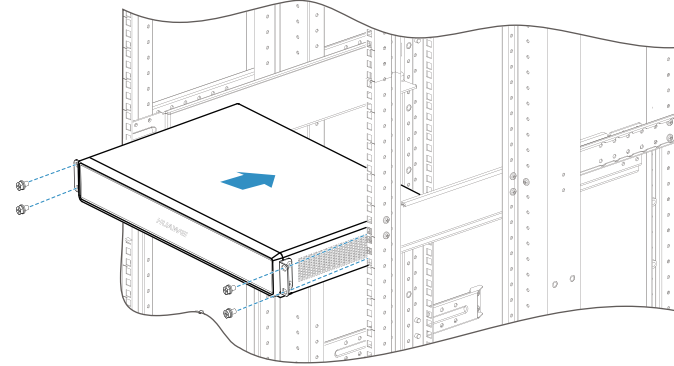
① Use a Phillips screwdriver to attach the mounting ears to the sides of the Box.

🔍 The Phillips screwdriver does not come with the Box.



② Slide the Box into the cabinet and insert screws through the mounting ears to hold the Box in place.

🔍 Do not install guide rails for the cabinet. The screws do not come with the Box.
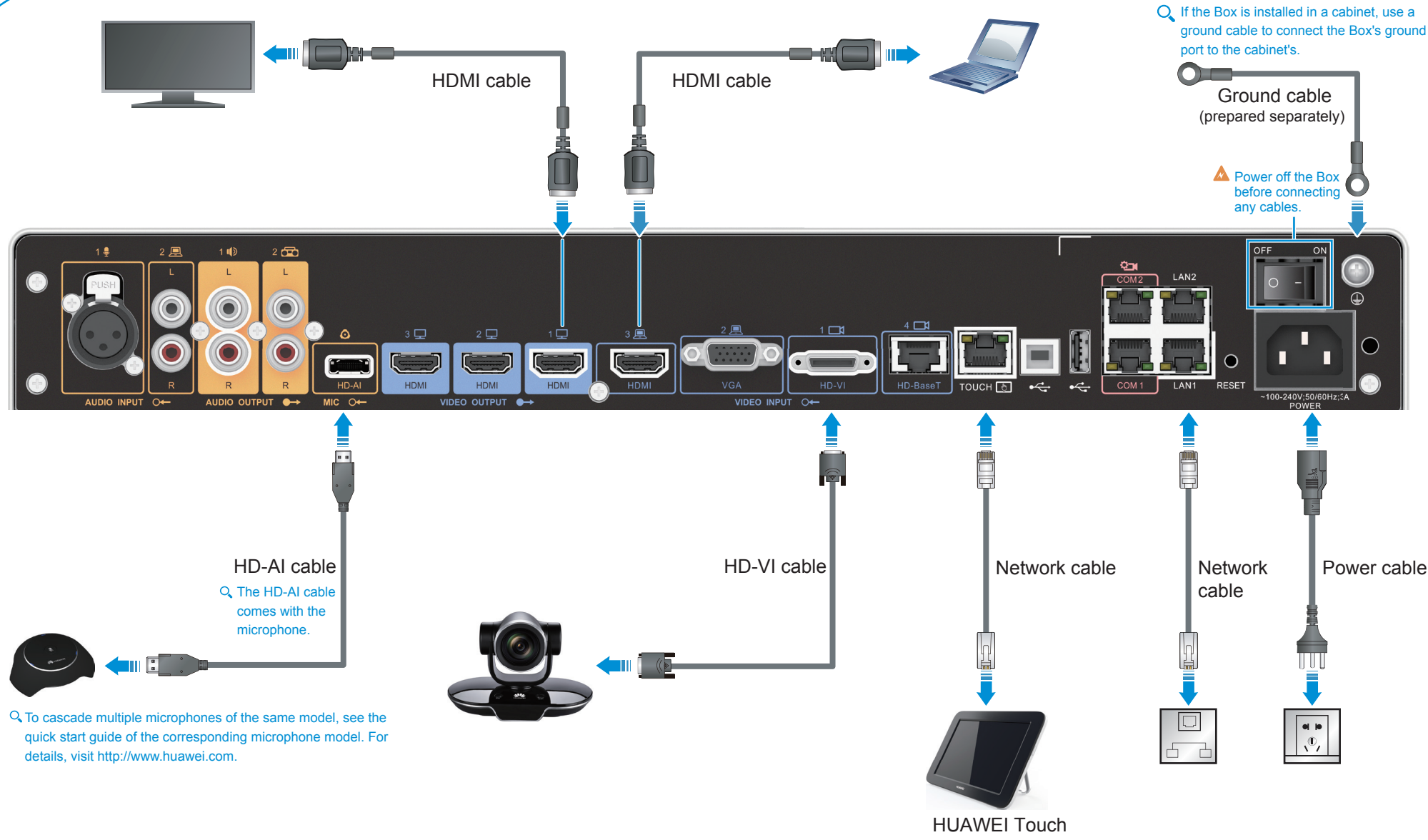


# 3 Connecting Cables

🔍 See the detailed description of the Box 500's ports under **Product Structure > Front Panel and Rear Panel** in the *HUAWEI Box 500 V600R019C00 Product Description*. To obtain the document, scan the Product Description QR code on the back cover.
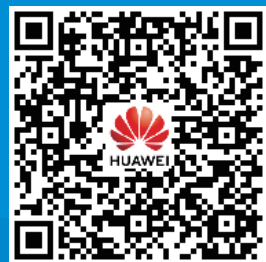A device connected to the Box through the HD-VI or HD-BaseT port can be powered through this port. If both ports are in use, only one port (default: HD-VI port) can supply power for the connected device.
The default port for power supply can be changed on the Box's web interface.



🔍 If the Box is installed in a cabinet, use a ground cable to connect the Box's ground port to the cabinet's.

HDMI cable

HDMI cable

Ground cable (prepared separately)

⚠ Power off the Box before connecting any cables.

HD-AI cable

🔍 The HD-AI cable comes with the microphone.

🔍 To cascade multiple microphones of the same model, see the quick start guide of the corresponding microphone model. For details, visit http://www.huawei.com.

HD-VI cable

Network cable

Network cable

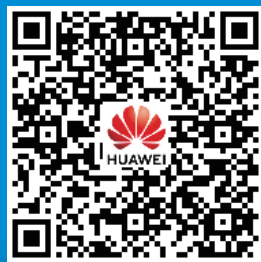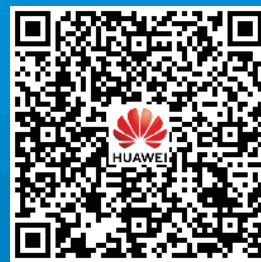Power cable

HUAWEI Touch

## Scan the QR Codes

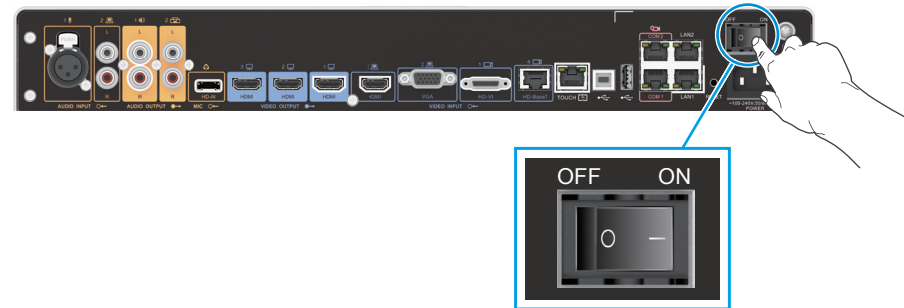Product Description  Configuration Guide  Information Center

OPEN SOURCE SOFTWARE NOTICE

For further details, log in to the Box's web interface and find online help at [?] > [?] .

## 4 Powering On the Box

Connect the Box to a power supply and power it on.

OFF    ON

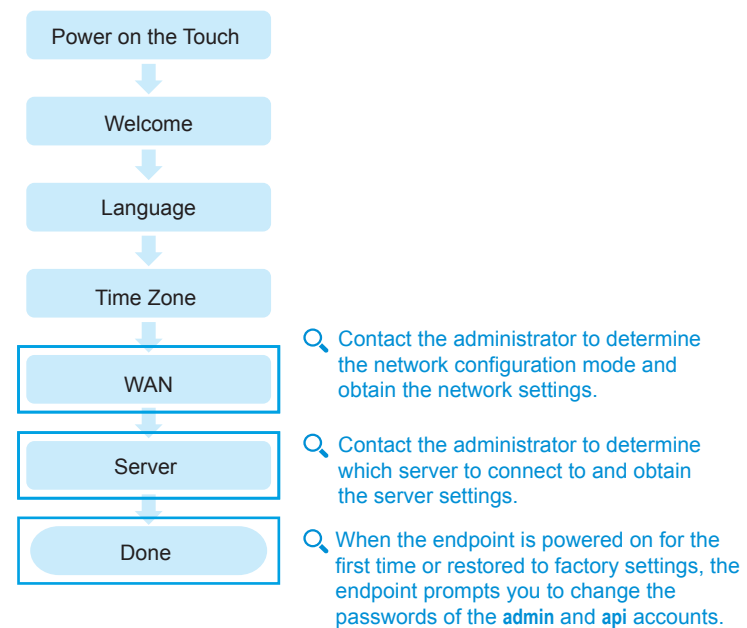The following figure shows where the status indicator of the Box is located.

| If the Indicator Is... | The Box Is... |
| --- | --- |
| Off | Powered off. |
| Blinking green twice per second | Powering on. |
| Blinking green four times per second | Upgrading. |
| Steady green | Working properly. |
| Blinking green (on for 1s, off for 2s) | On standby. |
| Blinking red once every 5s | Faulty (hardware). |
| Blinking red four times per second | Faulty (software). |
| Blinking red once every 2.5s | Overheated. |

If the status indicator is abnormal, contact your local supplier.

## 5 Configuring the Box

After the Box installation is complete, connect the Touch to the Box and use the System Configuration Wizard to set up the Box. For more information on how to use the wizard, see the "Setting Parameters on the Touch" section in the HUAWEI Box 500, Box 700, and Box 900 V600R019C00 Configuration Guide. To obtain the document, scan the Configuration Guide QR code on the back cover.

Power on the Touch

Welcome

Language

Time Zone

WAN — Contact the administrator to determine the network configuration mode and obtain the network settings.

Server — Contact the administrator to determine which server to connect to and obtain the server settings.

Done — When the endpoint is powered on for the first time or restored to factory settings, the endpoint prompts you to change the passwords of the admin and api accounts.

For more help, search for **Box 500 V600R019C00** at http://www.huawei.com. Contact Huawei technical support for further assistance.