HP Laptop 14-fq0040nr

Power through from anywhere

Designed to keep you productive and entertained from anywhere, the HP 14-inch diagonal laptop combines long-lasting battery life with a thin and portable, micro-edge bezel design.

Product overview

- **View more, carry less:** See more of your screen on the 6.5 mm micro-edge bezel display. A thin and light design makes it easy to take this PC anywhere.
- **Dependable performance:** Tackle your busiest days with the performance of an AMD processor. Save more of what you love with abundant storage for all your photos, videos and documents.
- **Stay connected:** Long-lasting battery life and HP Fast Charge technology lets you work, watch, and stay connected all day.
- **Make the most out of your 365:** Bring your ideas to life. Your creativity now gets a boost with Microsoft 365. Office - Word, Excel, and Power Point - now includes smart assistance features that help make your writing more readable, your data clearer and your presentations more visually powerful. One year subscription included.

Key specifications

- **Operating system: Windows 10 Home in S mode[1b]**
- **Processor:** AMD 3020e[2a]
- **Display:** 14.0-inch diagonal, HD (1366 x 768), touch, micro-edge, BrightView[33]
- **Memory:** 4 GB DDR4-2400 SDRAM (1 x 4 GB)
- **Internal storage:** 64 GB eMMC[4d]
- **Graphics:** AMD Radeon™ Graphics[14]
- **Battery life:**
  Up to 10 hours and 30 minutes (video playback)[75]
  Up to 9 hours (wireless streaming)[80]
- **Wireless:** Realtek RTL8822CE 802.11a/b/g/n/ac (2x2)[19a] Wi-Fi® and Bluetooth® 5.0 combo[26]
- **Camera:** HP True Vision 720p HD camera with integrated dual array digital microphones[89]
- **Product weight:** 3.24 lb[76]

Product features

- **Windows 10 Home in S mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.[1b]
- **Micro-edge display:** See more, do more from anywhere with a less than 7 mm micro-edge bezel display.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **AMD 3020e Mobile Processor:** Step into a great entry-level laptop experience for web browsing, writing emails, creating documents and spreadsheets, and enjoy streaming HD entertainment.[9]
- **64 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- **HD touch screen:** Reach out and control your PC with just a touch. Being able to pinch, zoom, tap, and swipe right from the screen makes interacting with your computer a totally intuitive experience.
- **AMD Radeon™ graphics:** Whether it's games or movies, experience high performance for all your entertainment.

Additional product features

- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.[78]
- **DDR4 RAM:** With higher bandwidth, you get more of a boost in performance.
- **Wi-Fi 5 (2x2) & Bluetooth® 5.0:** With a Wi-Fi 5 (2x2) (802.11a/b/g/n/ac) WLAN adapter and Bluetooth® 5.0, all your connections are rock solid.[19a][26]
- **Tuned stereo speakers:** HP custom tunes the dual speaker setup in every notebook for exceptional stereo quality.

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment— and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.
- ENERGY STAR® certified[62]
- EPEAT® Silver registered[27]
- Low Halogen[61]
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:
- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:
- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.[56]
- **Online Support:** For technical support with this product, visit HP Customer Support http://support.hp.com.[9]
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.[9]

Extend your coverage: (Remove this entire section for Best Buy)
- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.[95] (Remove for MS Signature)
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009.[83]

Specifications

Operating system	• Windows 10 Home in S mode[1b]
Processor	• AMD 3020e[2a] • Dual-Core
Processor speed	• 1.2 GHz base clock, up to 2.6 GHz max boost clock[2d]
Processor cache	• 4 MB L3 cache
Memory	• 4 GB DDR4-2400 SDRAM (1 x 4 GB)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• AMD Radeon™ Graphics[14]
Internal storage	• 64 GB eMMC[4d]
Finish and features	• Top cover: Indigo blue with a matte finish • Keyboard deck: Indigo blue with a matte finish
Camera	• HP True Vision 720p HD camera with integrated dual array digital microphones[89]
Display	• 14.0-inch diagonal, HD (1366 x 768), touch, micro-edge, BrightView, 220 nits, 45% NTSC[20][33]
Screen to body ratio	• 79%[40]
Wireless connectivity	• Realtek RTL8822CE 802.11a/b/g/n/ac (2x2)[19a] Wi-Fi® and Bluetooth® 5.0 combo[26] • MU-MIMO supported
Digital media	• Multi-format SD media card reader
Sound	• HD Audio with stereo speakers
Integrated keyboard	• Full-size, jet black keyboard • HP Imagepad with multi-touch gesture support
External notebook ports	• 1 SuperSpeed USB Type-C® 5Gbps signaling rate[42] • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 1.4b
Dimensions	• **Unpackaged:** 12.76 in (W) x 8.86 in (D) x 0.71 in (H) • **Packaged:** 17.68 in (L) x 2.72 in (W) x 12.01 in (H)
Weight	• **Unpackaged:** 3.24 lb[76] • **Packaged:** 3.77 lb
Power	• 3-cell, 41 Wh Li-ion battery • 45 W Smart AC power adapter
Battery life	• Up to 10 hours and 30 minutes (video playback)[75] • Up to 9 hours (wireless streaming)[80]
Warranty and support	• 1-year limited hardware warranty. Additional information available at www.support.hp.com[9] • 90 days limited technical support for software and initial setup (from date of purchase)[53]

Software

Communication and chat	• **Skype minutes included:** 60 Skype minutes per month for 1-year included.[32]
HP help and support	• **HP BIOS Protection:** Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.[23] • **HP Jumpstarts:** Get access to great HP solutions and learn about valuable features that come with your new HP PC. • **HP Support Assistant:** Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.[56]
Books, music, photos and videos	• **Netflix:** Watch movies and TV on your PC with subscription.[9]
Productivity and tools	• **Microsoft 365:** Bring your ideas to life. Your creativity now gets a boost with Microsoft 365. Office - Word, Excel, and Power Point - now includes smart assistance features that help make your writing more readable, your data clearer and your presentations more visually powerful. One year subscription included. • **Microsoft OneDrive:** Get 1TB of free cloud storage for one year included with your subscription of Microsoft 365, so you can securely store and share your favorite photos, videos, documents, files, and more.[25a] • **Dropbox cloud storage:** Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.[9][22]

Additional Information

Product number	• 1F6E7UA#ABA
Ad embargo date	• 09/06/2020
UPC Code	• 195122313111
Country of origin	• China
Pallet information	• **Dimensions:** 41.13 in (H) x 38.03 in (W) x 46.22 in (L) • **Total weight:** 418.50 lb • **Layers:** 3 • **Products per layer:** 34
Battery regulatory data	• **Transportation or storage regulations:** Y • **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment • **Number of batteries:** 1 • **Primary battery regulated material:** 210g • **Primary battery watt hours:** 41 • **Applicable CPSC regulations:** N

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