

A black and white photograph of a woman with long dark hair, wearing a striped shirt and overalls, sitting at a desk and smiling while looking at her smartphone. A laptop and some papers are on the desk. A bright window is in the background. An orange Wi-Fi signal icon is superimposed on the image.

How to purchase Mesh Wi-Fi Add-on via unifi Portal?

T&C apply.



- Mesh Wi-Fi Deco X60
- Mesh Wi-Fi Deco M9 Plus
- Mesh Wi-Fi Deco M4

1. Go to unifi.com.my and scroll down to 'Tips and Tricks'.

2. Scroll the right bar, then choose 'Stronger Wi-Fi signal at home'. Click 'Find Out More'.

Everything unifi in one app

Easiest way to manage unifi accounts, pay bills and get support.

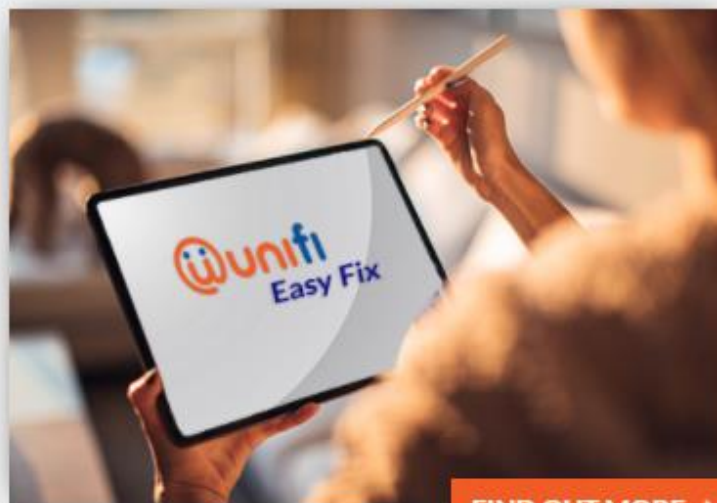


[FIND OUT MORE >](#)

1 Tips and Tricks

Self troubleshooting made easier with EasyFix

EasyFix can guide you to perform basic troubleshooting to get your service connection back.



[FIND OUT MORE >](#)

2 Stronger Wi-Fi signal at home

Get the most of unifi with no blindspot at home. Boost your Wi-Fi signal with Mesh Wi-Fi now and stay connected comfortably in every room.



[FIND OUT MORE >](#)

3. You will be routed to the unifi Experience page, scroll down and get to know your preferred Mesh Wi-Fi devices. Once you've made up your mind, click 'I'm Interested'.

For boosted seamless coverage and faster Wi-Fi connections, generated by Wi-Fi 6

Deco X60 (1 pair)
RM55/month
for 24 months



- Expand Wi-Fi coverage up to 5,000 sqft, ideal for 3-5 rooms*
- Faster and reliable connection for up to 150 devices
- Equipped with the latest OFDMA and MU-MIMO technology for simultaneous transmission
- 3 years anti-virus license
- Block inappropriate content and restrict time spent online
- Assign priority to different online activities and devices
- In-app speed test to easily check Wi-Fi connectivity
- Best to use with Wi-Fi 6 devices

[i'm Interested](#)

Comprehensive Wi-Fi coverage with enhanced features for better Wi-Fi experience.

Deco M9 Plus (1 pair)
RM35/month
for 24 months



- Expand Wi-Fi coverage up to 4,500 sqft, ideal for 3-5 rooms*
- Faster and reliable connection for up to 100 devices
- Equipped with MU-MIMO technology
- 3 years anti-virus license
- Block inappropriate content and restrict time spent online
- Assign priority to different online activities and devices
- Bringing all smart devices together in one easy-to-use app
- In-app speed test to easily check Wi-Fi connectivity

[i'm Interested](#)

A great start in improving your home Wi-Fi experience.

Deco M4 (1 pair)
RM15/month
for 24 months



- Expand Wi-Fi coverage up to 3,800 sqft, ideal for 2-4 rooms*
- Fast and stable connections for multiple devices
- Equipped with MU-MIMO technology
- Block inappropriate content and restrict time spent online
- Assign priority based on devices

[i'm Interested](#)

Expand your home Wi-Fi coverage and enjoy over 70+ channels of premium entertainment!

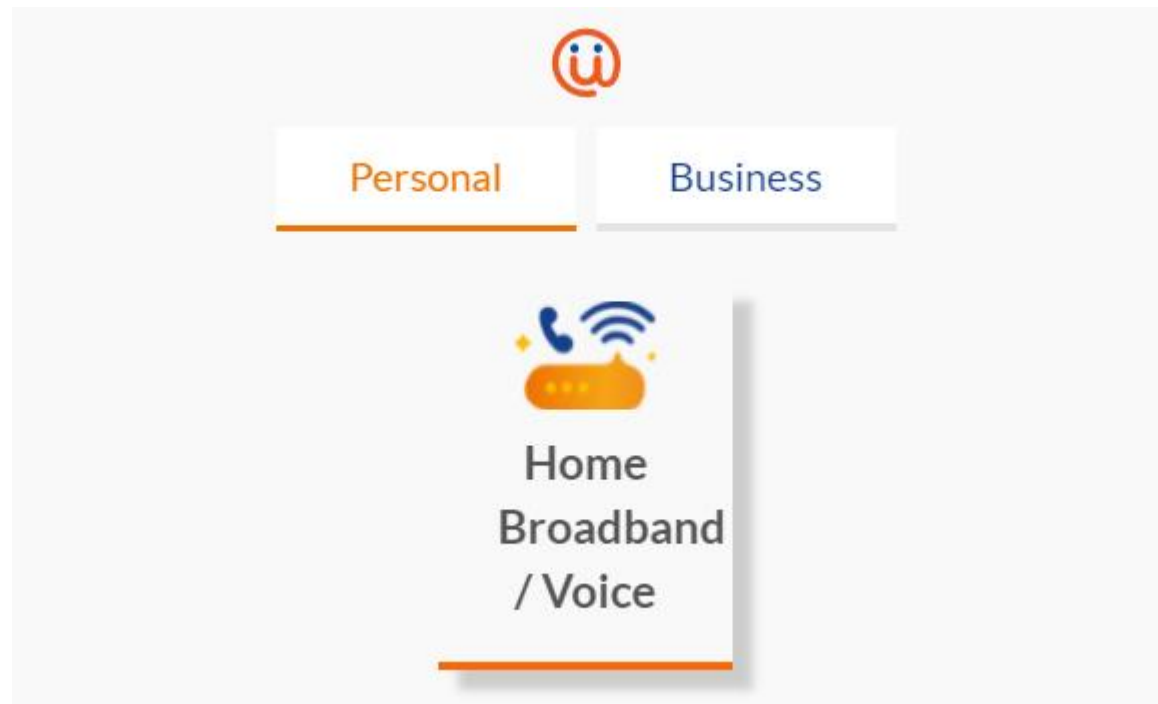
Combo unifi Plus Box with Deco M4
RM30/month
For 24 months



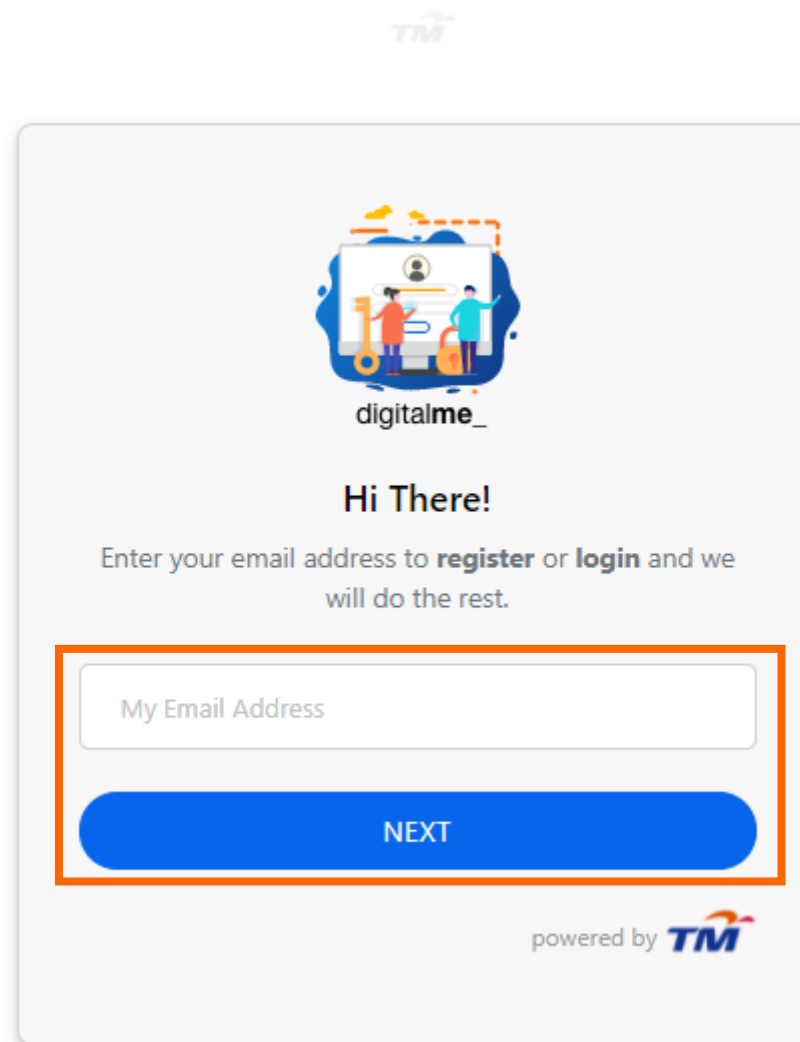
- [Learn more about unifi Plus Box!](#)

[i'm Interested](#)

4. Choose 'Personal' or 'Business'.



5. Register / login to your unifi self-care account.



6. Choose your '**unifi service ID**' and click **Proceed**.

Choose Service ID

Select the service ID you wish to proceed
meshwifi@unifi ▼

Proceed

7. Complete the **Mesh Wi-Fi Order Form**, verify the details and acknowledge the **Terms & Conditions**. Then hit the submit button.



8. You will receive a notification of your Mesh Wi-Fi order.



Awesome! We're on it!

We will proceed to process your order.
Check your email for order details and tracking number.

We will contact you should there any further clarification required.

1-20-MWA0003962

BACK TO HOME

9. You will also receive an email confirming your order and delivery details.
Your Mesh Wi-Fi will be delivered via TP-Link appointed delivery partner; J&T Express.

Dear Laila Binti Ahmad,

Your Mesh Wi-Fi 644000210658
is being shipped and will be out
for delivery within 3 to 7 working days

Check the status of your Mesh Wi-Fi delivery here

Tracking No: 644000210658

Your order will be delivered to :

Name: Laila Binti Ahmad

Address: Menara TM, Jalan Pantai Baharu, 50672, KUALA LUMPUR, MALAYSIA

Phone No: 0123456789

Email: lailaahmad@yopmail.com

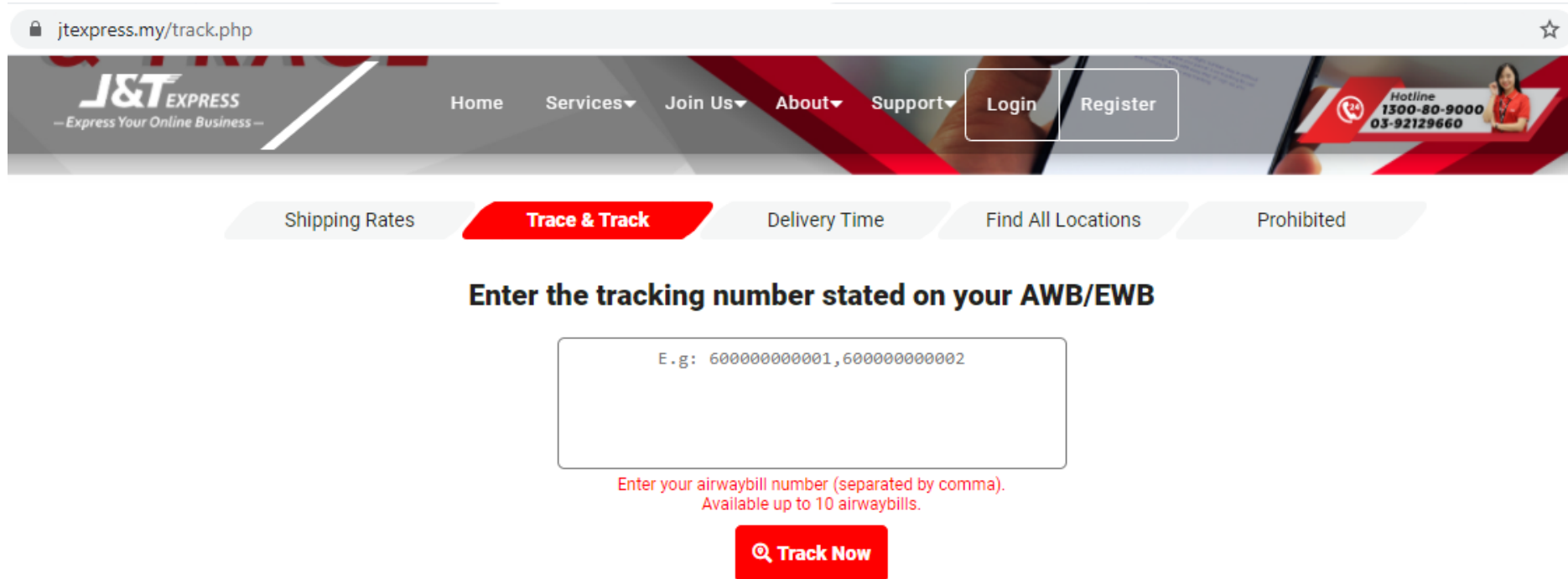
Order ID: ORD210601152FB13TMB94

Tracking No: 644000210658

Deco M9 Plus AC2200 Mesh Wi-Fi (Quantity : 1)

unifi Home™ Terms & Condition applies.
For further assistance, please contact our [TM Live Chat](#)

10. You will be able to trace the delivery status via www.jtexpress.my. Please enter the tracking number provided in your confirmation email.



The screenshot shows the J&T Express website's tracking interface. At the top, the URL is jtexpress.my/track.php. The header includes the J&T Express logo with the tagline "Express Your Online Business", navigation links (Home, Services, Join Us, About, Support), and buttons for Login and Register. A hotline number (1300-80-9000 / 03-92129660) is also displayed. Below the header, a secondary navigation bar contains links for Shipping Rates, Trace & Track (highlighted in red), Delivery Time, Find All Locations, and Prohibited. The main section is titled "Enter the tracking number stated on your AWB/EWB". It features a large text input field with an example: "E.g: 600000000001,600000000002". Below the input field, a red message states: "Enter your airwaybill number (separated by comma). Available up to 10 airwaybills." At the bottom of this section is a red button labeled "Track Now" with a magnifying glass icon.

11. You can perform self-Installation by referring to the manual provided. Alternatively, watch the videos available on unifi Experience page to learn more on how to setup your Mesh Wi-Fi!



Thank you