



Release Notes for Cisco Unified Communications Manager Express, Release 11.7

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Introduction

This Release Notes document describes the features of Cisco Unified Communications Manager Express, Release 11.7 (Cisco IOS XE Everest 16.5.1b).

To ensure that you have the latest version of this Release Notes, go to <http://www.cisco.com/en/US/partner/products/sw/voicesw/ps4625/index.html>. Choose Release and General Information > Release Notes, and locate the latest release notes pertaining to your release.

System Requirements

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Memory Requirements

The Cisco 4000 Series Integrated Services Router platforms require 4 GB of DRAM.

Hardware Supported

Platforms

The following Cisco 4000 Series Integrated Services Router platforms are supported:

- Cisco ISR 4321 Integrated Services Routers
- Cisco ISR 4331 Integrated Services Routers
- Cisco ISR 4351 Integrated Services Routers
- Cisco ISR 4431 Integrated Services Routers
- Cisco ISR 4451 Integrated Services Routers

Software Compatibility

For more information on images supported and minimum software version requirement, see the “Information About Cisco Unified CME Software” section of the *Cisco Unified Communications Manager Express Administrator Guide*.

To determine the correct Cisco IOS release to support a specific Unified CME version, see the *Cisco Unified CME and Cisco IOS Software Version Compatibility Matrix*.

Use Cisco Feature Navigator to find information about platform support and Cisco IOS software image support. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

Determining the Software Version

To determine the release of Cisco IOS software currently running on your Cisco router, log in to the router and enter the **show version** command. The following sample outputs from the **show version** command indicates the Cisco IOS release on the first output line:

```
Router-4400# show version
Cisco IOS XE Software, Version Cisco IOS XE 16.5.1b
Cisco IOS Software, ISR Software (X86_64_LINUX_IOSD-UNIVERSALK9-M),
Copyright (c) 1986-2017 by Cisco Systems, Inc.
Compiled Fri 31-Mar-17 01:12.
```

Upgrading to a New Software Release

To upgrade to a new software release, see the “Installing and Upgrading Cisco Unified CME Software” section of the *Cisco Unified Communications Manager Express Administrator Guide*.

Feature Set Tables

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>.

New and Changed Information

- [New Features in Unified CME, Release 11.7, page 4](#)

New Features in Unified CME, Release 11.7

- [Support for Cisco IP Phones 8821, 8845, 8865, page 4](#)
- [Support for Conferencing on Unified CME \(Cisco 4000 Series Integrated Services Router\), page 4](#)
- [Support for Transcoding for Music on Hold, page 4](#)
- [Support for Smart Licensing on Unified CME, page 4](#)

Support for Cisco IP Phones 8821, 8845, 8865

For information on support for Cisco IP Phones 8821, 8845, 8865, see [Phone Feature Support Guide for Unified CME, Unified SRST, Unified E-SRST, and Unified Secure SRST](#) and [Cisco Unified Communications Manager Express System Administrator Guide](#).

Support for Conferencing on Unified CME (Cisco 4000 Series Integrated Services Router)

For information on support for Conferencing on Unified CME, see [Cisco Unified Communications Manager Express System Administrator Guide](#).

Support for Transcoding for Music on Hold

For information on support for Transcoding for Music on Hold, see [Cisco Unified Communications Manager Express System Administrator Guide](#).

Support for Smart Licensing on Unified CME

For information on support for Smart Licensing on Unified CME, see [Cisco Unified Communications Manager Express System Administrator Guide](#).

Caveats

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Open Caveats—Unified CME, Release 11.7

The following are the open or unresolved caveats for Cisco Unified Communications Manager Express, Release 11.7.

Caveat	Description
CSCvd36759	No media from normal SIP phone to video phone during Ad-hoc Conference.
CSCvd54525	SIP phone cannot add participants to the Ad-hoc conference if SCCP phone is Ad-hoc conference creator.

Related Documentation

Software Documents

Administrator Guides

- [Cisco Unified Communications Manager Express System Administrator Guide](#)
- [Cisco Unified SCCP and SIP SRST System Administrator Guide \(All Versions\)](#)
- [Phone Feature Support Guide for Unified CME, Unified SRST, Unified E-SRST, and Unified Secure SRST](#)

Command References

- [Cisco Unified Communications Manager Express Command Reference](#)
- [Cisco Unified SRST and Cisco Unified SIP SRST Command Reference \(All Versions\)](#)

Service and Support

The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies.

Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.

To access the website, go to: <http://www.cisco.com/cisco/web/support/index.html>.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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