
User Manual



20,000mAh Powerbank
PB-PD100W-491

WHAT'S IN THE BOX:

- Powerbank
- 1m USB-C to USB-C cable
- User manual

PORTS & CONTROLS



CHARGING THE POWERBANK

Connect the USB-C to USB-C charging cable (included) to a USB-C power adaptor (not included) and to the powerbank.

NOTE: The powerbank can be charged using a USB-A port, however, it will charge slowly.

Once plugged in, the powerbank's display will light up.

When the powerbank is being charged, it will display **IN**.

When the powerbank is being fast-charged, it will display **PD1 IN** or **PD2 IN**.

Disconnect cables when the powerbank is fully charged.

CHARGING YOUR DEVICES

Use the included USB-C to USB-C cable or the USB cable that came with your device to charge your device.

Once plugged in, the powerbank's display will light up.

When your device is being fast-charged, it will display **PD1** or **PD2**.

Disconnect cables when your device has been fully charged.

OPTIMAL CHARGING COMBINATIONS AND COMPATIBLE DEVICES

- C1 or C2: 100W; best suited for newer:
 - Laptops: MacBook Pro, Dell XPS 13, HP Spectre x360 14
 - Smartphones: iPhone 14 Pro Max, Samsung Galaxy S23 Ultra
 - Tablets: iPad Pro, Samsung Galaxy Tab S9 Ultra, Microsoft Surface Go 3
- A1 or A2: 18W
 - Best suited for older phones and tablets, portable gaming consoles, fitness trackers, wireless earbuds, Bluetooth speakers
- C1 + C2: 40W + 40W
- C1 + A1 or C2 + A2: 15W
- C1 + A2 or C2 + A1: 40W + 18W
- C1 + C2 + A2 or C2 + C1 + A1: 40W + 15W
- C1 + C2 + A1 + A2: 30W

NOTE: Use only the cable included with the powerbank, cables provided with your devices or certified cables for charging.

SAFETY PRECAUTIONS

- Do not use the powerbank for other purposes than charging electronic devices.
- Keep the powerbank away from extreme temperatures, direct sunlight and water.
- Do not disassemble or modify the powerbank.
- Disconnect the powerbank when not in use.
- Do not dispose of the powerbank in the kerbside bins. Refer to your local laws and regulations regarding disposal and battery recycling.

SPECIFICATIONS

Battery capacity	20,000mAh (73Wh)
USB-C input	5V/2A, 9V/2A, 12V/2.22A, 15V/1.67A, 20V/3.25A (65W max.)
USB-C output	5A/3A, 9V/3A, 12V/3A, 15V/3A, 20V/5A (100W max.)
USB-A output	5V/3A, 9V/2A, 12V/1.5A (18W max.)
Dimensions (L×W×H)	47.3×101×47.3 mm
Weight	380g

WARRANTY AGAINST DEFECTS

Laser warrants your new product to be free from defects in materials and workmanship for 12 months, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. The benefit of this warranty is in addition to your rights under the Australian Consumer Law and to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Through a network of retailers and resellers, Laser will provide you with your choice of a refund, repair, or exchange (where possible) for this product if it becomes defective within the warranty period. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, normal wear and tear, neglect, or improper storage. **Please retain your receipt as proof of purchase.**

How to make a product warranty claim:

1. Find your receipt with date of purchase. If this is not available, Laser will make an assessment based on the date of manufacture, condition of the product and type of defect.
2. Please contact your original place of purchase. They will assess the nature of the fault and refund or replace the product as per their store refund or warranty policy.
3. If your original place of purchase cannot be contacted, please contact Laser with a description of the fault. To assist our team in providing you with a quick resolution, please include and photos and/or a short video demonstrating the fault with your product.
 - Phone: (02) 9870 3355
 - Email: support@laserco.com.au
 - Online: www.laserco.com.au/warranty and follow the website instructions
 - Business Address: U1 6-8 Byfield Street, Macquarie Park, 2113, NSW, Australia
4. Laser will review your claim and in the first instance, attempt to troubleshoot and resolve the issue for you without the need to return the product.
5. If it is determined via troubleshooting that your product may be faulty, our team will provide instructions to have the product returned for assessment. If the product does need to be returned within the warranty period, Laser will arrange return shipping at no cost to you.
6. Once we receive the product, our experienced technicians will assess it and determine how best to resolve the issue.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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SCAN ME