

# SonicWall SecureFirst, promotions, incentives and programs playbook

For SonicWall SecureFirst Partners in North America

Q3 FY20 (August 1, 2019 to October 31, 2019)



- Get More WiFi. Pay Way Less
- 3 & Free promotion
- Capture Client Displacement promotion
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Get More WiFi. Pay Way Less.

#### Valid until October 31, 2019

Save up to 25% on SonicWall's new SonicWave 200 series wireless access points (AP).

Transform WiFi experiences for your customers with SonicWave 200 series APs. Deliver better uptime, stronger security, easy deployment and cloud management.

This promotion is valid on individual SonicWave 200 series APs. Maximize savings when you purchase a 4- or 8-pack of access points with advanced security services. All SonicWave 200 series APs are offered with basic or advanced security service subscriptions.

#### **Promotion Details**

- SonicWall SonicWave AP models included in the promotion are SonicWave 231c, SonicWave 224w and SonicWave 231o
- Basic or advanced security service subscriptions are available for single unit access point in 1-, 3- or 5-year terms
- Basic or advanced security service subscriptions are available for 4 or 8-pack APs in 3- or 5-year terms
- Recurring revenue with subscription services
- Basic security service includes WiFi Cloud Manager, WiFi Planner, SonicWiFi mobile app, hardware warranty, support and more
- Advanced security service includes Capture Advanced Threat Protection (ATP) sandbox, Content Filtering Service and basic security service
- No new SKUs for this promotion. Use Special Price Request (SPR) on existing SKUs for the promotion period
- Valid until October 31, 2019. Once the promotion expires, price changes back to original



SonicWave 200 series AP with BASIC Security Services	Multi-pack Discount*	Promo Discount**
Single Unit	0%	5%
4-Pack	5%	10%
8-Pack	10%	15%
SonicWave 200 series AP with ADVANCED Security Services	Multi-pack Discount*	Promo Discount**
ADVANCED Security Services	Discount*	Discount**



Use existing SonicWall SKUs for SPR.

<sup>\*</sup>Multi-pack discount refers to the traditional discount applicable on list price for packs

<sup>\*\*</sup>Promo discount refers to the discount on the list price with the new WiFi promotion



SonicWall Customer Loyalty Program – 3 & Free Partner Promotion

#### Promotion is valid until October 31, 2019

It's now easier than ever to move your legacy customers to the SonicWall Advanced Gateway Security Suite while upgrading their firewall for free. In addition, they'll receive a free SonicWall Capture Security Center Cloud-based Management license as part of this SonicWall '3 & Free' Promotion.

Advanced Gateway Security Suite (AGSS) with Capture Advanced Threat Protection, Gateway Anti-Virus, Anti-Spyware, Intrusion Prevention, Application Firewall, Content Filtering Premium Service, 24x7 Support now also includes CSC Risk Meters, Firewall Management, 7-day Firewall Reporting and Shadow IT Visibility.

When your customers upgrade their SonicWall hardware they gain the latest in next-generation firewall technology plus the SonicWall Capture Advanced Threat Protection (ATP) service. Capture ATP is a cloud-based, multi-engine sandbox that stops both known and

unknown cyber attacks from critically impacting your business.

Upgrading your customers' SonicWall firewall appliance will provide them with a solution to better protect their business, customers and brand.



Promotional SKUs are available for fulfilment via distribution.

Upgrade Targets	
Eligible Products	Replacement Products
Pro 1260, Pro 2040, NSA 220, NSA 240, NSA 250, NSA 2400, NSA 2600	NSa 2650

#### Use this "3 & Free" Partner Promotion SonicWall SKU:

3 & Free Replacement Part Numbers	
NSA/NSa	SKU
SONICWALL NSa 2650 PROMOTIONAL TRADEUP WITH 3YR AGSS	01-SSC-3098

This 3 & Free Partner Promotion is a SonicWall replacement promotion. This is NOT for competitive replacement. PROMOTIONAL PRODUCTS CAN ONLY BE REGISTERED WITH SERIAL NUMBER ENTRY OF AN ELIGIBLE REPLACEMENT PRODUCT. Upgrades must fit within the existing Secure Upgrade Matrix.

SonicWall Capture Client Displacement Promotion

#### Valid until January 31, 2020

Give your customers using competitive anti-virus solutions or legacy *SonicWall* Anti-Virus solutions up to one (1) year free when they upgrade to SonicWall Capture Client. This is an exciting opportunity to land and expand your business not just from the firewall but now through endpoint security as well by offering your customers the Capture Client Basic and Capture Client Advanced licenses as either an 18-month term (for the price of 12 months) or 3-year term (for the price of 2 years) subscription.

### Qualification criteria for competitive displacement promotion

There are minimum qualification criteria for customers to take advantage of these SKUs, which is why they are not available on standard pricelists.

In order to use the SKUs, ALL of the following conditions must be met for the proposed customer environment:

- The customer has an active entitlement to use a competitive endpoint antivirus/anti-malware product. All competitive endpoint anti-virus/antimalware products will be considered "valid competitors", except for free antivirus solutions (e.g. Windows Defender) or SentinelOne Endpoint Protection Platform.
- The customer has not already purchased any Capture Client Competitive Displacement SKUs under this program.

To validate legitimate use of the SKU, SonicWall maintains the right to follow up with the partner for the following data after purchase:

- Competitor Name
- Competitive Product Name
- Competitive Product Version
- Remaining duration of competitive product subscription

If it is found that a transaction has not met the qualification criteria, then SonicWall may bar the partner from using the competitive SKUs any further.



Capture Clie	Capture Client Competitive Displacement SKUs						
		Number of Devices					
Basic	5-24	25-49	50-99	100-249	250-499	500-999	1,000-4,999
18 months	02-SSC-2211	02-SSC-2213	02-SSC-2215	02-SSC-2217	02-SSC-2219	02-SSC-2221	02-SSC-2223
3 years	02-SSC-2210	02-SSC-2212	02-SSC-2214	02-SSC-2216	02-SSC-2218	02-SSC-2220	02-SSC-2222
Advanced	5-24	25-49	50-99	100-249	250-499	500-999	1,000-4,999
18 months	02-SSC-2193	02-SSC-2195	02-SSC-2197	02-SSC-2199	02-SSC-2201	02-SSC-2203	02-SSC-2205
3 years	02-SSC-2192	02-SSC-2194	02-SSC-2196	02-SSC-2198	02-SSC-2200	02-SSC-2202	02-SSC-2204



SonicWall Secure Mobile Access (SMA) Promotion

Give your current and new SonicWall customers three (3) years of 24x7 support for the price of two (2) years when they upgrade to the latest SonicWall SMA solution or save up to 68% on appliance cost by moving to virtual.

- Take advantage of the solution to virtualize your infrastructure
- Get Access to high performance hardware to meet the needs of today's mobility needs and data speeds
- Reduce costs, improve workforce productivity and deliver seamless secure access in hybrid IT environments with the latest SMA OS12.1

#### Straightforward upgrades for current SonicWall customers

The SonicWall E-Class SRA EX6000 and E-Class SRA EX7000 entered Limited Retirement Mode (LRM) on November 1, 2018. SonicWall will no longer release firmware updates or new features for these products, and customers will no longer be able to purchase a support contract. It is important that your

SonicWall customers upgrade to the latest SonicWall solution to ensure they are protected from security vulnerabilities.

SonicWall Upgrade Targets	
Eligible Products	Replacement Products
EX6000 EX7000	SMA 6200, SMA 7200, SMA 8200v (ESXi or Hyper-V)

#### Easy competitive trade-ins for new SonicWall customers

Offer your Pulse Secure, Cisco, Citrix, Barracuda or WatchGuard customers the ability to trade in their current solution for a SonicWall product with the latest technology.

Competitive Trade-In Targets		
Eligible Competitive Products	Replacement Products	
100- to 20,000-user appliance from Pulse Secure, Cisco, Citrix, Barracuda or WatchGuard	SMA 6200, SMA 7200, SMA 8200v (ESXi or Hyper-V)	

#### Financial rewards for enhancing security

Give your current and new SonicWall customers three (3) years of 24x7 support for the price of two (2) years or save up to 68% on appliance cost by going to virtual. Use these SonicWall SKUs for fulfilment via distribution.

SonicWall Upgrade Targets		
Eligible Products	SKU	
SMA 6200 SECURE UPGRADE PLUS 24X7 SUPPORT 100 USER <b>1 YR</b> - SMA 6200 Appliance + 1 Year 24X7 Support for 100 Users	02-SSC-0394	
SMA 6200 SECURE UPGRADE PLUS 24X7 SUPPORT 100 USER <b>3 YR</b> - SMA 6200 Appliance + 3 Years 24X7 Support for 100 Users for the price of 2 Years	02-SSC-0395	
SMA 7200 SECURE UPGRADE PLUS 24X7 SUPPORT 250 USER <b>1 YR</b> - SMA 7200 Appliance + 1 Year 24X7 Support for 250 Users	02-SSC-0396	
SMA 7200 SECURE UPGRADE PLUS 24X7 SUPPORT 250 USER <b>3 YR</b> - SMA 7200 Appliance + 3 Years 24X7 Support for 250 Users for the price of 2 Years	02-SSC-0397	
SMA 8200v SECURE UPGRADE PLUS 24X7 SUPPORT 100 USER <b>1 YR</b> - SMA 8200v Virtual Appliance + 1 Year 24X7 Support for 100 users	02-SSC-0860	
SMA 8200v SECURE UPGRADE PLUS 24X7 SUPPORT 100 USER <b>3 YR</b> - SMA 8200v Virtual Appliance + 3 Year 24X7 Support for 100 Users	02-SSC-0862	

 $Terms\ and\ Conditions:\ Please\ see\ the\ {\color{red}\underline{SonicWall\ Customer\ Advantage\ Program\ Overview}}\ for\ full\ details\ about\ the\ SonicWall\ Secure\ Upgrade\ Plus\ Program.$ 

SonicWall NSA Series High Availability Promotion

#### Only while supplies last.

Give your current SonicWall customers up to 30 percent off a SonicWall NSA High Availability (HA) firewall appliance PLUS an NSA Expanded License at no additional cost.

Grow your revenue while giving your customers the gifts of business continuity, load balancing, clustering and more at an incredible savings.

#### **Promotion Summary**

- Eligible firewalls include NSA 3600/4600/5600/6600. Discount varies by model
- Expanded license upgrades the firewall to support Stateful HA, BGP support, Active/Active DPI and Active/ Active Clustering between appliances (depending on individual model)
- HA appliances cannot be used without a primary firewall already in place
- Promotion available while supplies last

- Promo Expanded License SKU can be added only to orders with an NSA xx00 HA Unit – Promo Expanded License SKU not to be sold separately
- For current SonicWall customers only



Promotion SKUs are available for fulfillment via distribution.

SonicWall NSA 3600/4600 Promotion Details			
Description	Eligible products/licenses	SKU	
25% off MSRP for NSA 3600/4600 HA Unit	NSA 3600 High Availability	02-SSC-0999 02-SSC-1001	
New Expanded License for NSA 3600/4600	NSA 4600 High Availability  Expanded License for NSA 3600	02-SSC-1001 02-SSC-0995	
	Expanded License for NSA 4600	02-SSC-0996	
SonicWall NSA 5600/6600 Promotion Details			
Description	Eligible products/licenses	SKU	
10% off MSRP for NSA 5600/6600 HA Unit	NSA 5600 High Availability	02-SSC-1003	
	NSA 6600 High Availability	02-SSC-1004	
New Expanded License for NSA 5600/6600	Expanded License for NSA 5600	02-SSC-0997	
	Expanded License for NSA 6600	02-SSC-0998	



### SonicWall NSv Promotion

#### Valid until October 31, 2019

Empower eligible SonicWall NSa/NSsp customers with NSv firewalls to protect their physical and virtual infrastructure.

New and current SonicWall customers that have or purchase NSa/NSsp next-generation firewalls with Advanced Gateway Security Suite (AGSS)/
Comprehensive Gateway Security Suite (CGSS), are eligible to try the corresponding NSv virtual firewall for one year at no additional cost.

The SonicWall NSv TotalSecure Subscription is included with eligible NSa/ NSsp models. This bundles the firewall software services with SonicWall CGSS and Capture Security Center (CSC) for a period of one year.

Grow your revenue while giving your customers business continuity, next-gen security, real-time monitoring, single-pane-of-glass management and control of their multi-cloud environment at an incredible value.

How it works. When registration of an eligible firewall happens in MySonicWall, customers receive an email containing the corresponding SonicWall NSv key with a one year subscription period. Before the

period ends, your customers will be given the option to renew the firewall and security services. Additionally, renewal SKUs will be available to extend NSv software and security services.

#### **Promotion Summary:**

- Eligible NSa series firewalls include NSa 5650/6650/9250/9450/9650 and NSsp 12400/12800.
- Corresponding NSv models include NSv 200/400/800
- Promo extends to both existing and new customers
- NSv comes with firewall software services, Comprehensive Gateway Security Suite (CGSS) and Capture Security Center (CSC) subscription for one year
- Eligible firewall customers must have an active Advanced Gateway Security Suite (AGSS)/Comprehensive Gateway Security Suite (CGSS) subscription
- NSv key is sent to the registered email
- Test drive the virtual firewall at no additional cost
- SonicWall reserves the right to end this promotion at any time

NSv Promotion
NSa 5650 + NSv 200
NSa 6650 + NSv 200
NSa 9250 + NSv 400
NSa 9450 + NSv 400
NSa 9650 + NSv 400
NSsp 12400 + NSv 800
NSsp 12800 + NSv 800

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NSa and NSsp SKUs available for fulfillment through distribution. NSv firewall software services fulfilled through MySonicWall and includes Comprehensive Gateway Security Suite (CGSS) and Capture Security Center (CSC) subscription for one year.



SonicWall U.S. Federal Upgrade Program

### Promotion is valid until October 31, 2019

The U.S. Federal Upgrade Program is designed to make it easier for your loyal customers in the US Government to upgrade to the latest SonicWall solutions. In addition, we're including a SonicWall Capture Security Center Cloud-based Management license as part of the upgrade.

Advanced Gateway Security Suite (AGSS) includes Capture Advanced Threat Protection, Gateway Anti-Virus, Anti-Spyware, Intrusion Prevention and Application Firewall Service, as well as Content Filtering Premium Service, and 24x7 Support.

When customers upgrade their SonicWall hardware they gain the latest in next-generation firewall technology plus the SonicWall Capture Advanced Threat Protection (ATP) service. Capture ATP is a cloud-based, multi-engine sandbox that stops both known and unknown

cyber attacks from critically impacting government networks.

By upgrading their SonicWall firewall appliance, agencies have a solution to better protect their networks, applications and sensitive agency information.



Promotional SKUs are available for fulfilment via distribution.

Upgrade Targets	
Eligible Products	Replacement Products
Pro 1260, Pro 2040, NSA 220, NSA 240, NSA 250, NSA 2400, NSA 2600	NSa 2650

### Use this U.S. Federal Upgrade Promotion SonicWall SKU:

U.S. Federal Upgrade Replacement Part Numbers		
NSA/NSa SKU		
SONICWALL NSa 2650 PROMOTIONAL TRADEUP WITH 3YR AGSS 01-SSC-3098		

This U.S. Federal Upgrade Promotion is a SonicWall replacement promotion. This is NOT for competitive replacement. PROMOTIONAL PRODUCTS CAN ONLY BE REGISTERED WITH SERIAL NUMBER ENTRY OF AN ELIGIBLE REPLACEMENT PRODUCT. Upgrades must fit within the existing Secure Upgrade Matrix.



### SecureFirst Specializations Discount

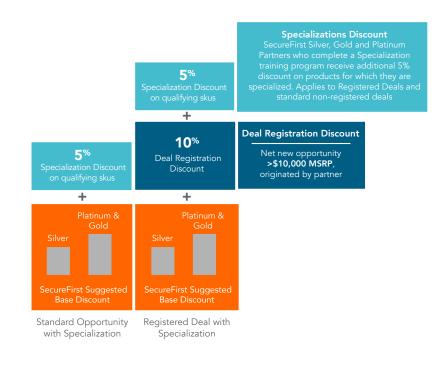
Deepen your company's cross-portfolio expertise and grow your SonicWall revenue through Specialization achievements. An exclusive benefit to SecureFirst Silver, Gold and Platinum Partners, completion of the Specialization pre-requisite and product line training program(s) in SonicWall University will earn SecureFirst Silver, Gold and Platinum Partners special pricing advantages on the products for which they have achieved Specializations.

Note: While Specialization training curriculum is open to all SecureFirst Partner tiers in SonicWall University, the Specialization discount offering is an exclusive benefit to SecureFirst Silver, Gold and Platinum Partners. License renewals are not eligible for the Specializations discount.



Contact your SonicWall Territory Account Manager for more information.

### **SPECIALIZATIONS DISCOUNT %**





### Gold SecureFirst Rebate and High Growth Accelerator Rebates

SecureFirst offers mutually beneficial rebates and high growth accelerators designed to not only incentivize partners to sell SonicWall solutions, but to also reward that growth and drive new business.

Gold partners are rewarded with not one, but two quarterly rebates based on the growth they achieve quarter over quarter. The baseline for each quarter is the prior 4 quarter average. For Gold partners that are accelerating their sales with SonicWall, rebates will be paid on

the percentage of growth attained each quarter against the prior 4 quarters. In addition, if a Gold partner has a high growth quarter of 35% or more over prior 4 quarters, they will be paid a high growth accelerator in addition to their backend rebate. For our Gold partner community, growth and acceleration of SonicWall sales means very rich rewards for you.

Contact your SonicWall Territory Account Manager for more information.



Gold Partners		
Annual Commitment	\$200,000	
Backend Rebate (deal value, paid on Dollar 1)	3% paid on >15% growth over prior 4 qtr. average. 4% paid on >20% growth over prior 4 qtr. average.	
	5% paid on >25% growth over prior 4 qtr. average.	
High Growth (deal value, paid on growth portion only)	5% paid on >35 % growth over prior 4 qtr. average (paid on entire growth portion).  10% paid on >50% growth (paid on entire growth portion).	



### Gold - Rebate and High Growth Accelerator Payout Examples

A Gold partner is eligible for two rebate payouts per quarter if accelerated growth is achieved in that quarter.

# Quarter payout examples:

Partner hits 35% growth and over, payout is \$16,750 for the quarter (\$13,300 + \$3,750).

This Backend Rebate chart depicts the payout of the quarterly backend rebate based on growth of 15% or higher.

Backend Rebate	Growth %	*Rolling 4 Quarter Average	*Deal Value	Growth Attainment	Payout paid on Dollar 1
3%	>15%	\$200,000	\$240,000	20.0%	\$7,200
4%	>20%	\$200,000	\$250,000	25.0%	\$10,000
5%	>25%	\$200,000	\$260,000	30.0%	\$13,000

The High Growth Accelerator chart depicts the payout for accelerated growth of 35% or more. This payout is in ADDITION to the payout in Backend Rebate chart (above).

Partner hits 50% growth and over, payout is \$25,500 for the quarter (\$13,000 + \$12,500).

High Growth Accelerator	Growth %	*Rolling 4 Quarter Average	*Deal Value	Growth Attainment	Payout paid on Growth Portion Only
5%	>35%	\$200,000	\$275,000	37.5%	\$3,750
10%	>50%	\$200,000	\$325,000	62.5%	\$12,500

<sup>\*</sup>Rolling 4 Quarter Average and Deal Value are based on MSRPx70%



### Silver SecureFirst Rebates

SecureFirst offers mutually beneficial rebates designed to not only incentivize partners to sell SonicWall solutions, but to also reward that growth and drive new business.

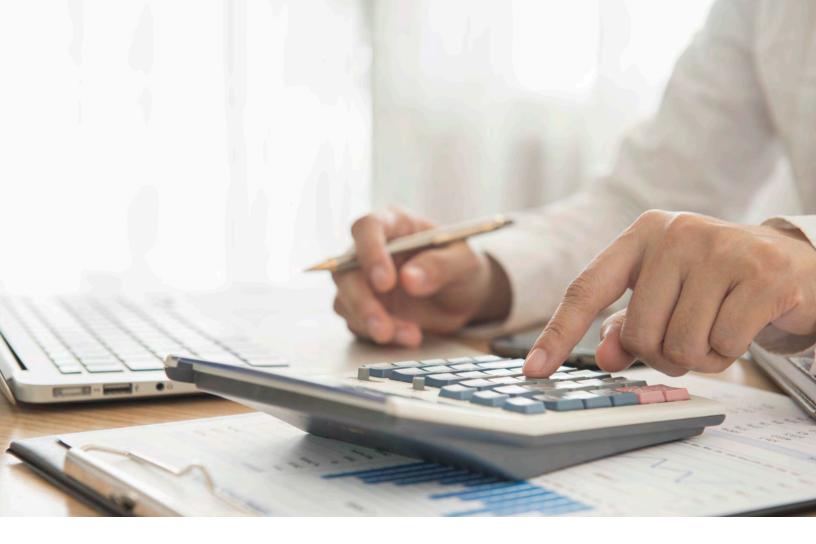
Silver partners are richly rewarded for transacting business based on MSRP after \$30,000 or higher per quarter. If you achieve that number in one quarter, you are paid 3% back to dollar 1 on the

entire quarter's deal value. If you repeat this quarter over quarter, you continue to receive a 3% payout on dollar 1. If you gain momentum that has your sales reaching \$75,000 each quarter, you are eligible for the Gold level.

Contact your SonicWall Territory Account Manager for more information.



Silver Partners	
Annual Commitment	\$50,000
Backend Rebate (Deal Value, paid on Dollar 1)	3% > \$30k per quarter



### Platinum SecureFirst Rebates

SecureFirst offers mutually beneficial rebates designed to not only incentivize partners to sell SonicWall solutions, but to also reward that growth and drive new business.

Platinum partners have historically achieved high volumes of sales with SonicWall and have earned their spot as

a Platinum partner with their consistent and loyal support of our products. Platinum partners are richly rewarded a 5% rebate back to dollar 1 for business transacted at over \$125,000 per quarter.

Contact your SonicWall Territory Account Manager for more information.



Platinum Partners	
Annual Commitment	\$500,000
Backend Rebate (Deal Value, paid on Dollar 1)	5% with a min \$125k/qtr



Save over 50% on SonicWall's SonicWall Network Security Administrator (SNSA) and SonicWall Network Security Professional (SNSP) Technical Certification courses

Become a security expert on the SonicWall Network Security Platform.

Capitalize on this special offer from our Authorized Training Partners (ATPs) Braxton Grant, Global Knowledge, and Ingram Micro and save over 50% on the price of SonicWall Technical Certification courses.

SonicWall's ATPs offer SecureFirst Partners a two day hands-on SonicWall Network Security Administrator or SonicWall Network Security Professional course for \$995 (List Price is \$1995) when you call and register using the Partners2019 promotion code. To take advantage of this program, reference Partners2019 when you register for your course:

- Braxton Grant call 443-545-2052 ext. 3.
- Global Knowledge call 1-919-469-7056
- Ingram Micro call 1-716-616-4894



Get certified today.



SecureFirst Deal Registration

Deal Registration is considered one of the most valuable components of our SecureFirst Partner Program. When partners uncover net/new incremental opportunities for us, we want to acknowledge and reward that partner with an additional 10% discount. In the SecureFirst Partner Program, the minimum deal threshold is \$10,000 MSRP and is intended for opportunities that have not been identified by SonicWall. i

Register your deal in the SonicWall SecureFirst Partner Portal

### Deal Registration

Partner-led net/new incremental sales opportunity

Deal must be \$10,000 and above (MSRP)

Registered by Partner in the SecureFirst Partner Portal and approved by SonicWall Sales

Available to SecureFirst Registered, Silver, Gold and Platinum tier Partners

Exclusive additional 10% discount



MSSP Partner Exclusive Cloud Email Security Pricing

Start date: August 15, 2018

End date: Valid until further notice

Availability: SecureFirst MSSP Partners in

North America

Offer: Special pricing is now available exclusively to SecureFirst MSSP Partners on select Cloud Email Security license SKUs. This new pricing model offers MSSP Partners more competitive and predictable pricing on multi-user Cloud Email Security licenses purchased via SonicWall's Security-as-a-Service (SECaaS) subscription pricing option. The pricing model eliminates previous pricing bands based on quantities of licenses purchased and offers a more aggressive, fixed per user/per month pricing across a wider purchase volume on select skus. This pricing is designed to enable MSSP partners to offer more competitively priced and highly profitable hosted email protection services across multi-tenant deployments using best in class email security solutions from SonicWall.

### Pricing by SecureFirst MSSP Program Tier

Additional SecureFirst Partner discount applied to pricing shown above during

order process based on SecureFirst Silver, Gold or Platinum tier achievement.

\*Orders that exceed the maximum user bands for each pricing tier will receive next tier of pricing to ensure best price is awarded.

#### **Product Details**

The Cloud Email Security Service licenses provide SecureFirst MSSP Partners with the ability to offer cloud based managed email security services that ensure their customers are protected from emailborne threats such as ransomware, zero-day threats, spear phishing and business email compromise (BEC) — while meeting email compliance and regulatory mandates. The solution includes email continuity to minimize business impact during planned and unplanned outages to your email servers. These annual subscription prices are inclusive of 24 x7 support.

### Key Highlights:

- Dynamic analysis of suspicious attachments and URLs using Capture ATP
- Protect against email fraud and targeted phishing attacks

- Get up-to-date security with real-time threat intelligence
- Enable email data loss prevention (DLP)
   & compliance
- Ensure email continuity during planned and unplanned outages

For additional product details visit sonicwall.com/en-us/products/secure-email/cloud-email-security

This special pricing is available with monthly subscription pricing from SonicWall through our Security-as-a-Service (SECaaS) pricing option. SECaaS, allows partners to provide comprehensive network security solutions at a convenient and attractive monthly subscription price with no upfront investment. Check out this solution brief to learn why SonicWall Email Security is the perfect addition to your managed service portfolio.

#### How to Order

This offer applies to Security-as-a-Service pricing options only. Orders must be placed via Special Pricing Request (SPR). Contact your SonicWall Account Manager or email SECaaS@sonicwall.com

SecureFirst MSSP Tier	MSSP Pricing - Cloud Advanced Email Security Pricing via SECaaS (Monthly per user)	Non MSSP Partners
MSSP Product tier pricing (up to 4999 users*)	\$1.56	Requires minimum order of 1,000 users
MSSP Powered tier pricing (1 - 9999 users*)	\$1.43	Requires minimum order of 5,000 users
MSSP Powered+ tier pricing (1 - unlimited users*)	\$1.32	Requires minimum order of 10,000 users



### Exclusive MSSP Tiered Pricing on Annual Licenses

The SecureFirst MSSP Program has been enhanced with new pricing advantages for MSSP partners. This new tiered pricing model offers SecureFirst MSSP partners access to improved pricing and flexibility on annual per unit licenses for Capture Security Center (CSC), Capture Client, Cloud Application Security (CAS), Hosted Email Security and Global Management System (GMS). The pricing is based on achievement of a volume target for at least one of the eligible product categories.

#### **MSSP Pricing Tiers and Eligibility**

All SecureFirst MSSP partners will start with access to the Tier 3 pricing for all products listed below. Access to the Tier 2 and Tier 1 pricing on all qualifying products is granted once a partner's total aggregate sales in at least one (1) of the product categories reaches the volume requirement for the next pricing Tier (based on orders placed on, or after, February 1, 2019).

SecureFirst MSSP partners are able to purchase the MSSP tiered pricing SKUs in quantities as low as five (5) licences on each order. Once a pricing tier volume is reached for one (1) of the product categories, that pricing tier is applied to all product categories eligible for the MSSP pricing program.

#### SecureFirst MSSP Tiered Pricing

The table below shows thresholds for the required aggregate number of licences purchased starting February 1, 2019, to

achieve access to pricing tiers. Per-unit pricing varies by region. Please contact your SonicWall Account Manager or authorized distributor for pricing in your region.

#### How to Order

The tiered MSSP pricing is now available to qualifying SecureFirst MSSP partners through SonicWall authorized distributors. Check the latest SonicWall pricelist for MSSP pricing options. Pricing will be adjusted on a monthly basis. License purchases must be activated within 30 days of purchase.

Questions? Contact your SonicWall Account Manager.

			Tier 3 Pricing Volume Requirement	Tier 2 Pricing Volume Requirement	Tier 1 Pricing Volume Requirement
Product Category	Product Bundles	Unit Count	# Licenses Under Management	# Licenses Under Management	# Licenses Under Management
Email Security	Hosted Email Security Advanced	Per User	5-4999	5000-9999	10000+
Cloud App Security	CAS Basic	Per User	5-4999	5000-9999	10000+
	CAS Advanced	Per User	5-4999	5000-9999	10000+
GMS	GMS Software Upgrade	Per Node	5-249	250-999	1000+
	GMS 24*7 Software Support	Per Node	5-249	250-999	1000+
Capture Security Center	Management - TZ, SOHO, NSV 10 to 100	Per Node	5-249	250-999	1000+
	Management - NSA 2600 to 6650, NSV 200 to 400	Per Node	5-249	250-999	1000+
	Analytics - TZ, SOHO, NSV 10 to 100	Per Node	5-249	250-999	1000+
	Analytics - NSA 2600 to 6650, NSV 200 to 400	Per Node	5-249	250-999	1000+
Capture Client	CC Basic	Per Endpoint	5-4999	5000-9999	10000+
	CC Advanced	Per Endpoint	5-4999	5000-9999	10000+



### Program

SonicWall SecureFirst Partner Program



Our award-winning Partner Program demonstrates SonicWall's continued commitment to, and investment in partners like you. This multi-tiered program offers varying levels of investment and

benefits along with industry leading sales and technical enablement designed to support your business in driving a profitable security practice. SecureFirst partners are ready to tackle the toughest security challenges in the market today. From superior products and technical expertise to aggressive margins and partner loyalty, a SecureFirst partner can be confident that when they partner with SonicWall, they partner to win.

In this award-winning SonicWall SecureFirst Partner Program you'll get access to:

 Exceptional margins through competitive base discounts, and ability to earn deeper discounts via deal registration, reward for value incentives, SPIFFs and renewals commissions

- SecureFirst Partner Portal hosting
   Deal Registration, MDF, marketing and sales tools
- SonicWall University, our sophisticated enablement platform designed to train partners on the new cyber security threats using rich enablement content, tools and resources
- High value professional security services opportunities – become Authorized in the SecureFirst Partner Enabled Services Program (Silver, Gold & Platinum Partners only) and grow your services practice access exclusive tools and training
- SonicWall Overdrive marketing engineenabling partners to drive demand with co-brandable campaigns and Social Media
- Partner Enabled Services Program
   Designed to accelerate highly
   profitable service opportunities for
   SecureFirst Silver, Gold and Platinum
   Partners. Through training and
   enablement resources, this program
   equips partners to deliver specialized
   security services including design,
   implementation, configuration and
   training to optimize their customers'
   SonicWall investments.

- SecureFirst Managed Security Services
   (MSSP) Partner Program
   Designed
   to help partners understand how to
   quickly go to market with SonicWall
   powered managed security services
   through enablement, predefined
   service templates (blueprints) and MSS
   enabled products.
- Security-as-a-Service Program
  Security-as-a-Service (SECaaS) includes all the technology and services required to provide a bundled offering to your customers. Available from SonicWall exclusively to our partners, SECaaS combines the firewall appliance with security and management software plus all related support and subscription services into a single bundle with a convenient, monthly subscription price.

Read the <u>SonicWall SecureFirst Partner</u> Program Guidelines for full details.



### SonicWall University

At SonicWall, we recognize how critical it is to equip our Partners with the tools and knowledge required to compete successfully in the rapidly evolving cyber-security market. That's why Partner Enablement is a key component of the SecureFirst Partner Program. SonicWall University is a sophisticated online enablement platform that makes it easier than ever for SonicWall Partners to access the sales and technical training they need to grow and support their security practice with SonicWall.

The platform offers free training with pathways for Partners to earn

their SecureFirst sales and technical Accreditations. Key benefits include:

- World class enablement and training platform for Partners
- Web-based learning environment available worldwide, 24/7
- Role-based curricula sales, pre-sales, and support
- Sustained learning with testing that leads to continuing education point achievement, Certification and beyond
- Automated tracking of your progress
- Tied-in with training requirements for SecureFirst Partner program



- Regularly updated content and training modules
- Live and recorded webinars to fit your schedule

SonicWall SecureFirst Partners in good standing are eligible to use SonicWall University.

Log into the SonicWall SecureFirst
Partner Portal to seamlessly access
SonicWall University.

### Continuing Education – a SecureFirst Program Requirement

SonicWall recognizes the importance of ongoing training to help our SecureFirst Partners stay current on the latest SonicWall technology and the cyber threat landscape. We also believe

it's important to give SecureFirst
Partners choice in the types of training
they feel will best support their
business growth. As such, continuing
education achievements have replaced
accreditations as a requirement of
the SecureFirst Partner program. By
completing sales or technical training
in SonicWall University, SecureFirst

Partners earn continuing education (CE) points that will be applied towards the following SecureFirst tier requirements:

SecureFirst Tier	Required CE Points
Silver	150
Gold	300
Platinum	500



What is SonicWall Overdrive 2.0?

# SonicWall Overdrive 2.0 — The Partner Marketing Engine

SonicWall Overdrive 2.0 is a fully automated partner marketing engine designed specifically around the key go to market SonicWall security solutions. SonicWall Registered, Silver, Gold and Platinum partners in good standing are eligible. SonicWall Overdrive 2.0 gives you self-serve access to digital assets that leverage the powerful SonicWall marketing engine. Run successful email campaigns to build your pipeline, increase your social media footprint and close more deals with proven sales tools. Target your SonicWall Installed Base customers with dedicated email campaigns to demonstrate the powerful reasons your customers should be upgrading to the latest SonicWall security solutions. In addition leverage the social media tool to provide instant access to SonicWall Fear Less social media content, blogs and online resources.

Innovate More. Fear Less with SonicWall Overdrive 2.0

#### **Drive Demand**

Leverage the latest SonicWall security content to increase your pipeline:

- Create co-branded emails that look great on mobile and desktop
- Customize landing pages to capture your leads
- Host an in-person event with pre-built emails and registration forms
- Share your content on social media
- Access the SonicWall digital asset library to enhance your campaigns

#### Start Selling

Use the Resource Center to access the sales and marketing collateral to enhance your knowledge and share with your customers and prospects. With easy to use keyword searched and filtering, you will get to the content you need quickly.

### **Robust Reporting**

Track the success of your campaigns and events with real-time reporting. See your emails statistics, lead status, event registrations, pipeline activity and more! Download and share your results right from SonicWall Overdrive 2.0.



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Access SonicWall Overdrive 2.0 through the SecureFirst Partner Portal.



SonicWall Not-for-Resale (NFR) equipment program via distribution

NFR SKUs are now available on the below products

- TZ 300/500 wired and wireless includes TotalSecure services (1yr)
- NSA 3600 includes TotalSecure services (1yr)
- SonicPoint Ace includes 24x7 support (1yr)
- Total Secure Email Security 3300, 50 user – includes TotalSecure services (1yr)

Available at distribution only

- NFR SKUs will be purchased at MSRP as SecureFirst discounts do NOT apply (MSRP set to 50% off of bare unit cost)
- If no NFR SKU (SRA, modules, etc) bare SKU may be purchased at NFR discount through distribution
- NFRs can only be purchased by SonicWall SecureFirst partners and registered in partner credentialed mysonicwall.com accounts

#### NFR services

- Given at no cost via "NFR Services Request" link in partner credentialed mysonicwall.com accounts
- Renewals are available within 60 days of expiration
- NFR products may be sold after 12 months
- Once moved out of a partner credentialed account, any NFR services linked will be dropped

### Special pricing on partner demo units

One of the number one ways to help you sell SonicWall products is to provide a live demo to your end customers — and let them see the power of SonicWall technology.

Partners in good standing have an opportunity to purchase certain SonicWall products at a significant discount. Current products available within the demo unit terms and conditions.



#### Have questions?

Email NFR@SonicWall.com with any questions

Contact your SonicWall Territory Account Manager for additional info



SonicWall University FY '20 Continuing Education Rewards Program

SonicWall values opportunities to enable our partners to be educated about the security industry and cyber threat landscape. We also take continuing education very seriously.

This is why we've developed the SonicWall University Continuing Education Rewards Program (CER). This annual multi-tiered personal development program provides SecureFirst sales representatives and sales engineers the opportunity to be rewarded for their achievements in SonicWall University each fiscal year.

By simply passing an exam in SonicWall University, you are on your way to earning points toward incentives and more. Take advantage of this annual program to further expand your knowledge of the SonicWall platforms, new product portfolios and overall security industry insight, and earn rewards at the same time.

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Track your CER progress on the My Achievements page in SonicWall University You can find your CER progress on the My Achievements page in <u>SonicWall University</u>. There are three tiers in the CER Program.





### Rising Star - 150 points

- SonicWall University certificate
- Email badge artwork
- Quarterly prizes for first 10 achievers





### Shining Star - 300 points

- SonicWall University certificate
- Email badge artwork
- Quarterly prizes for first 10 achievers
- Exclusive invitation for live virtual training opportunities
- Access to restricted Partner Enabled Services training content





### Super Star - 500 points

- SonicWall University certificate
- Email badge artwork
- Quarterly prizes for first 10 achievers
- Exclusive invitation for live virtual training opportunities
- Access to restricted Partner Enabled Services training content
- No cost access to SonicWall Virtual Firewall (NSv)
   1 yr demo licenses (first 50 Super Star achievers)
- Access to restricted MSSP training content
- No cost SNSA bridge course & exam or SMAA course and exam

Upon completion of a tier, SonicWall University students will receive an email with details on their reward and certificate of achievement. The rewards will increase based on each tier level achieved within the fiscal year (February 1-January 31). We guarantee you will not want to miss out on earning these rewards and establishing yourself as a SonicWall sales or sales engineer expert.

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#### About SonicWall

SonicWall has been fighting the cybercriminal industry for over 27 years defending small and medium businesses, enterprises and government agencies worldwide. Backed by research from SonicWall Capture Labs, our award- winning, real-time breach detection and prevention solutions secure more than a million networks, and their emails, applications and data, in over 215 countries and territories. These organizations run more effectively and fear less about security. For more information, visit <a href="www.sonicwall.com">www.sonicwall.com</a> or follow us on <a href="www.sonicwall.com">Twitter, LinkedIn</a>, Facebook and Instagram.

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Refer to our website for additional information.

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