

## 1. Definitions:

The "Promotional Period" for "HP Rewards Offer" for West and East Malaysia starts at 09.00AM (Malaysia Time) on 1<sup>st</sup> May 2023 and ends at 11.59PM (Malaysia Time) on 31<sup>st</sup> July 2023.

"Participating Partner" is a reseller authorized by the Promoter to sell the Eligible Products in Malaysia.

"<u>Eligible Products</u>" means one of the following purchases of HP Printer SKU's sold through a Participating Partner to an end user:

Part Number	Model	Product availability
4ZB94A	HP Color Laser 150a	1/5/2023 - 31/7/2023
4ZB95A	HP Color Laser 150nw	1/5/2023 - 31/7/2023
4ZB96A	HP Color Laser MFP 178nw	1/5/2023 - 31/7/2023
4ZB97A	HP Color Laser MFP 179fnw	1/5/2023 - 31/7/2023
7KW48A	HP Color LaserJet M155A	1/5/2023 - 31/7/2023
7KW49A	HP Color LaserJet M155NW	1/5/2023 - 31/7/2023
7KW64A	HP Color LaserJet Pro M255DW	1/5/2023 - 31/7/2023
7KW63A	HP Color LaserJet Pro M255NW	1/5/2023 - 31/7/2023
7KW54A	HP Color LaserJet Pro MFP M182N	1/5/2023 - 31/7/2023
7KW56A	HP Color LaserJet Pro MFP M183FW	1/5/2023 - 31/7/2023
7KW72A	HP Color LaserJet Pro MFP M282NW	1/5/2023 - 31/7/2023
7KW74A	HP Color LaserJet Pro MFP M283FDN	1/5/2023 - 31/7/2023
7KW75A	HP Color LaserJet Pro MFP M283FDW	1/5/2023 - 31/7/2023



7WQ05B	HP DeskJet Ink Advantage 2336 All-in-One	1/5/2023 - 31/7/2023
7FR28B	HP DeskJet Ink Advantage 2776 All-in-One	1/5/2023 - 31/7/2023
7FR25B	HP DeskJet Ink Advantage 2777 All-in-One	1/5/2023 - 31/7/2023
6Q369A	HP DeskJet Ink Advantage Ultra 4828 All-in-One	1/5/2023 - 31/7/2023
4ZB77A	HP Laser 107a	1/5/2023 - 31/7/2023
4ZB78A	HP Laser 107w	1/5/2023 - 31/7/2023
CZ993A	HP OfficeJet 200 Mobile Printer	1/5/2023 - 31/7/2023
CZ992A	HP Officejet 250 AIO Mobile Printer	1/5/2023 - 31/7/2023
G5J38A	HP OfficeJet 7740 Wide Format All-in-One	1/5/2023 - 31/7/2023
YOS18A	HP OfficeJet Pro 7720 All-in-One	1/5/2023 - 31/7/2023
1KR67D	HP OfficeJet Pro 8020 All-in-One	1/5/2023 - 31/7/2023
1KR53D	HP OfficeJet Pro 9010 All-in-One	1/5/2023 - 31/7/2023
1MR73D	HP OfficeJet Pro 9020 All-in-One	1/5/2023 - 31/7/2023
1F3W2A	HP Smart Tank 520	1/5/2023 - 31/7/2023
1F3Y2A	HP Smart Tank 580	1/5/2023 - 31/7/2023
6UU46A	HP Smart Tank 720	1/5/2023 - 31/7/2023
6UU47A	HP Smart Tank 750	1/5/2023 - 31/7/2023

<sup>&</sup>quot;Participant" means a resident of or business trading in Malaysia who purchases an Eligible Product from a



Participating Partner in Malaysia during the Promotional Period and is the End User of the Eligible Product. The Promoter, its affiliates, resellers of HP products and any agencies associated with this Promotion, their employees and those employees' immediate families are ineligible to participate.

"End User" is a Participant who purchases an Eligible Product for his/her or its own personal use from a Participating Partner in Malaysia and not for resale or re-supply or export.

"Promoter" means HP PPS Sales Sdn Bhd (1129628 X) having its place of business at Plaza Zurich, Ground Floor Customer Service, Block B, 12 Jalan Gelenggang, Bukit Damansara, 50490 Kuala Lumpur, Malaysia.

"Promotion" means the "HP Rewards" run by the Promoter for the Promotional Period.

"Tax Invoice" means a tax invoice compliant with the provisions under applicable Malaysian tax laws.

"Reward" means items outlined in the Reward Table below in accordance with the Eligible Product/s sold during the Promotional Period.

Part Number	Model	Reward	Product availability
4ZB94A	HP Color Laser 150a	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
4ZB95A	HP Color Laser 150nw	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
4ZB96A	HP Color Laser MFP 178nw	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
4ZB97A	HP Color Laser MFP 179fnw	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW48A	HP Color LaserJet M155A	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023



7KW49A	HP Color LaserJet M155NW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW64A	HP Color LaserJet Pro M255DW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW63A	HP Color LaserJet Pro M255NW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW54A	HP Color LaserJet Pro MFP M182N	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW56A	HP Color LaserJet Pro MFP M183FW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW72A	HP Color LaserJet Pro MFP M282NW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW74A	HP Color LaserJet Pro MFP M283FDN	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7KW75A	HP Color LaserJet Pro MFP M283FDW	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
7WQ05B	HP DeskJet Ink Advantage 2336 All-in-One	FREE T&GO ewallet credit worth RM 20 or FREE Grab ewallet credit worth RM 20	1/5/2023 - 31/7/2023



7FR28B	HP DeskJet Ink Advantage 2776 All-in-One	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
7FR25B	HP DeskJet Ink Advantage 2777 All-in-One	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
6Q369A	HP DeskJet Ink Advantage Ultra 4828 All-in-One	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
4ZB77A	HP Laser 107a	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
4ZB78A	HP Laser 107w	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
CZ993A	HP OfficeJet 200 Mobile Printer	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
CZ992A	HP Officejet 250 AIO Mobile Printer	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
G5J38A	HP OfficeJet 7740 Wide Format All-in-One	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
YOS18A	HP OfficeJet Pro 7720 All-in- One	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023



1KR67D	HP OfficeJet Pro 8020 All-in- One	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
1KR53D	HP OfficeJet Pro 9010 All-in-One	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
1MR73D	HP OfficeJet Pro 9020 All-in- One	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
1F3W2A	HP Smart Tank 520	FREE T&GO ewallet credit worth RM 100 or FREE Grab ewallet credit worth RM 100	1/5/2023 - 31/7/2023
1F3Y2A	HP Smart Tank 580	FREE T&GO ewallet credit worth RM 50 or FREE Grab ewallet credit worth RM 50	1/5/2023 - 31/7/2023
6UU46A	HP Smart Tank 720	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023
6UU47A	HP Smart Tank 750	FREE T&GO ewallet credit worth RM 80 or FREE Grab ewallet credit worth RM 80	1/5/2023 - 31/7/2023

Information on how to enter this Promotion, Redemption details, and Reward form are part of these terms and conditions. By submitting an entry, the Participant agrees to these terms and conditions.

2. Entry for the Promotion is only open to a Participant. Entries must be submitted by the Participant. The Promoter reserves the right to verify the validity of each entry, including whether the entrant qualifies as a Participant. The Promoter reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the entry process or any entrant who does not meet the eligibility requirements or does not comply



with these terms and conditions.

- 3. A Participant may make Reward claims during the Promotional Period for up to 2 Eligible Products purchased. Only one claim will be accepted for each Eligible Product sold to each Participant. HP may conduct audit calls to End Users to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned, the Promoter reserves the right to revoke any Rewards provided as part of the claim.
- 4. To enter the Promotion and make a Reward claim the following steps must be completed:
  - a. during the Promotional Period, the Participant must purchase in Malaysia in a single transaction from a Participating Partner an Eligible Product and be the End User of those Eligible Products;
  - b. the Participant must fully and correctly lodge a claim at <a href="https://www.hp.com.my/hpprintrewards">www.hp.com.my/hpprintrewards</a> and provide the following correct details in the online Promotion entry form: end user (customer) first name, end user (customer) last name, Mobile phone number registered with chosen Reward application, Eligible Product Part Number, Eligible Product Serial Number, a Photo/scan copy of the serial number from the printer and a Photo/scan copy of the corresponding Tax Invoice for the sale of Eligible Products (hand written tax invoices and delivery dockets will not be accepted as proof of purchase), by the Closing Date;
  - c. upload the supporting Tax Invoice to the Promotion website at <a href="https://www.hp.com.my/hpprintrewards">www.hp.com.my/hpprintrewards</a> as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;
  - d. the corresponding Tax Invoice submitted must contain the following:
    - i. End-user (customer) name
    - ii. End-user (customer) contact number
    - iii. Participating Partner company name
    - iv. Participating Partner company registration number
    - v. sale purchase date
    - vi. list of Eligible Products sold
    - vii. invoice number
  - e. All entries must be submitted online by 5.00PM (Malaysia time) on 13<sup>th</sup> August 2023.

Any claim submitted without the required proof of purchase documentation as listed above will be rejected. All documentation must be submitted by the Closing Date. Any documentation received after this date will not be validated and the corresponding claims declined. If the Reward claim meets the Promotion terms and conditions, the Participant will receive a claim approval email to the email address that was nominated in Clause 4 (b) by the Participant.

- 5. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions. To the extent permitted by law, the Promoter reserves the right to change, amend or terminate the Promotion at any stage during the Promotional Period. The Promoter reserves the right to verify the validity of each entry and if an entry is invalid the Promoter reserves the right to decline or revoke any Rewards provided as part of the Promotion. The Promoter reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the entry process or any entrant who does not meet the eligibility requirements or does not comply with these terms and conditions.
- 6. To the extent permitted by law, the promoter shall not be liable for any fault pertaining to the Reward.
- 7. The Promoter will accept no responsibility for late, lost or misdirected mail. Further, the Promoter shall not be liable for any loss or damage whatsoever incurred (including, without limitation, indirect, consequential or economic loss), or for any personal injury sustained as a result of participating in this Promotion, except for liabilities not excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment,



software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to the Closing Date of this Promotion, it is the responsibility of the Participant to contact the Promoter to ensure his/her claim has been received and/or verified.

- 8. Once Reward claims have been received and verified, please allow up to twenty-one (21) business days from claim approval to receive the Reward via the Participant's details provided in clause 4 (b).
- 9. The reward can be used in accordance with the terms and conditions provided by the respective retailer. The promoter will not be responsible for any voucher being declined by any retailer. By accepting the terms and conditions you are aware of details and restrictions of the reward.
- 10. The Reward claims with purchases of special pricing, bulk deals, special deals and projects will not be entitled to this Promotion.
- 11. The Promoter does not accept any responsibility for misleading or incorrect information provided by a Participating Partner regarding this Promotion.
- 12. The Promoter will use the information contained in the Promotion entry form to contact the Participant if there are queries regarding claims, and where to send Reward(s) to.
- 13. Liability for any tax on any rewards provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
- 14. PRIVACY NOTICE: The Promoter collects personal information to conduct the Promotion and may, for this purpose, disclose such information to its related corporate bodies, service providers, suppliers, Participating Partners and agencies assisting with the Promotion, which may be outside the participating country, and to regulatory authorities as required. If the information requested is not provided, the Participant may not participate in this Promotion. The Promoter may contact the Participant from time to time with information about special offers, and products and services that may interest the Participant. Participant may also contact the Promoter to change his or her details. By submitting a Reward claim, you provide your consent and agreement to the terms of this Privacy Notice. If you have any comments or questions on this Privacy Notice, or wish to access or correct your personal data, please contact the Marketing Manager- Nicholas Nyeow (nicholas.nyeow@hp.com).
- 15. NOTIS PRIVASI: Maklumat peribadi anda yang diserahkan kepada HP untuk menyertai Promosi ini, termasuk tanpa terhad nama anda, nombor Kad Pengenalan dan alamat, akan diproses dan adalah dikehendaki untuk pentadbiran penyertaan anda di Promosi ini. Entri yang diserahkan tanpa maklumat peribadi yang diperlukan akan ditolak. HP akan juga menggunakan maklumat peribadi anda untuk berkomunikasi bersama anda tentang produk-produk dan perkhidmatannya, mengemaskinikan anda tentang servis baru dan faedah, dan menyediakan tawaran-tawaran promosi yang dipersonalisasikan untuk anda dan membolehkan anda untuk menyertai peraduan dan survei. Dalam hal ini,



maklumat peribadi anda boleh didedahkan dan dipindahkan kepada penyediapenyedia perkhidmatan kami, pembekal dan / atau ahli gabungan yang boleh ditempatkan di luar Malaysia. Jika anda mempunyai sebarang komen atau soalan mengenai Notis Privasi ini, atau menghendaki akses kepada atau membetulkan maklumat peribadi anda, sila hubungi Marketing Manager- Nicholas Nyeow (nicholas.nyeow@hp.com).

16. These terms and conditions shall be governed by and construed in accordance with the laws in force in Malaysia.