

# alcatel 1c

## QUICK START GUIDE

SAVE  
PAPER  
SAVE  
TREES

PLEASE CONSIDER THE  
ENVIRONMENT BEFORE PRINTING  
[us.alcatelmobile.com](http://us.alcatelmobile.com)



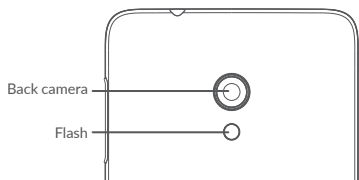
English - CJB1N00ALAAA  
Printed in China

5003G

# Your Mobile

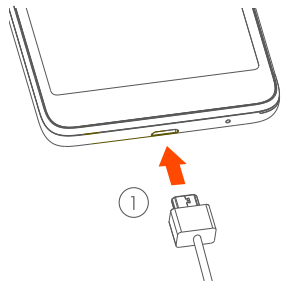
## Keys and connectors





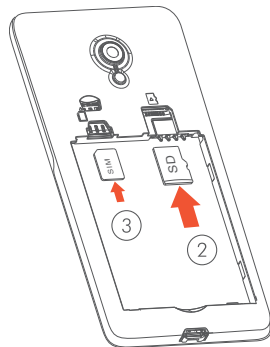
## Getting started

- ① Charge the battery



2

- ② Insert or remove the microSD card.
- ③ Insert or remove the SIM card.

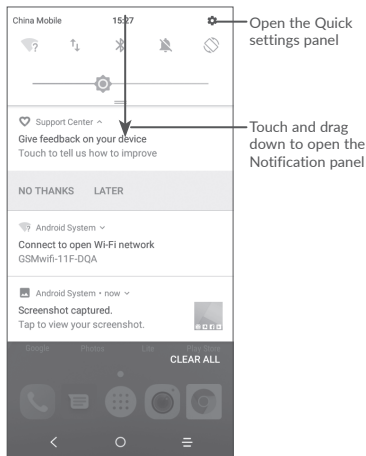


3

# Home screen


You can bring all of the items (applications, shortcuts, folders, and widgets) that you use most frequently to your Home screen for quick access.

Touching the **Home** button always takes you back to the main Home screen.



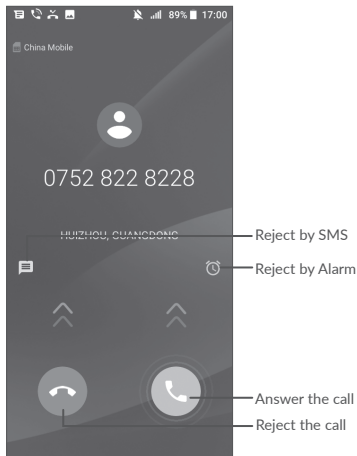
# Phone call

## Making a call

Enter the desired number from the keyboard and touch  to make a call.

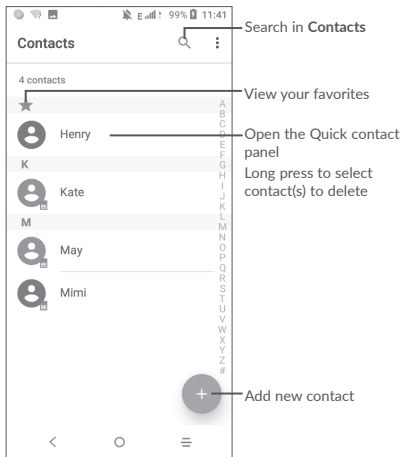
## Answering a call

When you receive a call, touch  or .



# Contacts

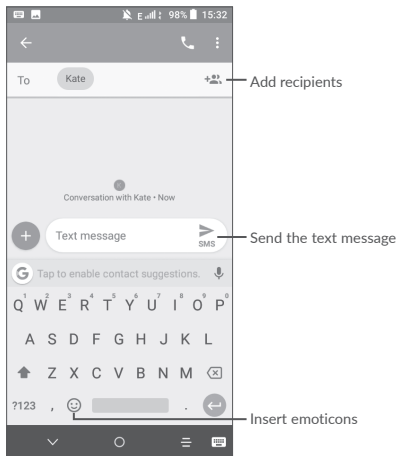
You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.



# Messaging

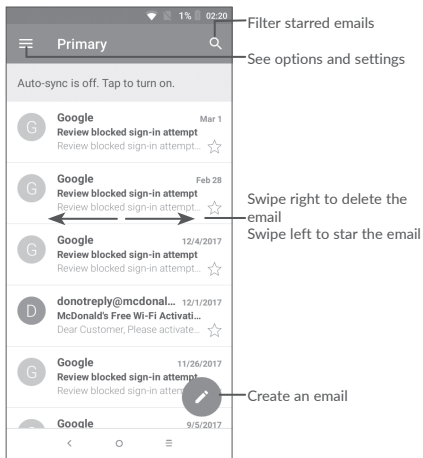
You can create, edit, and receive SMS and MMS.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.



# Gmail

The first time you set up your phone, you can select to use an existing Gmail account or to create a new one.



# Help

To get help:

- **View user manual and FAQ**  
[www.alcatelmobile.com](http://www.alcatelmobile.com)
- **Update your phone's software**  
Go to **Settings > System > Updates** to check software updates.
- **Back up your personal data**  
Go to **Settings > System > Backup > Back up to Google Drive** and turn it on.
- **Reset your phone**  
Go to **Settings > System > Reset options**, and then touch to reset your Phone.

# Help

1. Enter from your Smartphone / Tablet to the application: SUPPORT CENTER
2. Check our frequently asked questions or chat with us through <https://www.alcatelmobile.com> Support section.
3. Call the Call Center Locate your number, below:

Argentina- 0800-444-7361

Australia- 1-800-218-730

Brasil- 0800-941-9822

Rio de Janeiro 21-3513-0614

Sao Paulo- 11-3014-0514

Belo Horizonte- 31-3515-0114

Salvador Bahia- 71-3512-0712

Canada- 1-855-844-6058

Chile- 123-002-09025

Colombia- 01-800-518-3882

Ecuador- 800-000-635

Mexico- 01-800-112-4682

Nueva Zealanda- 800-451-708

Peru- 0800-55-639

Rep. Dominicana- 1-800-203-9679

Uruguay- 000-401-90752

USA- 1-855-368-0829

Venezuela- 0800-136-2017