

Acer One 10 T9-1212L

User Manual

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Introduction

Thank you for purchasing this Tablet PC.

The Tablet PC is equipped with a built-in wireless -, Bluetooth and 4G UMTS module. Running on Android™ 12, 8-Core processor und highly responsive capacitive multi-touch screen, it brings you a wonderful user experience. The Tablet PC allows you to view photos, watch movies, read e-book* as well as news, make phone calls and communicate with the whole world. This guide serves to enable users to get to know familiar with the product as soon as possible. Here we have made a brief introduction to the key layout and definitions in figures and words.

Before beginning, please read this user manual carefully.

*Software not included

The content of this manual must not be reproduced, also not partial.

Important Notes

1. Charge the battery for at least 3 hours before initial start-up.
2. The display protective film protect the display during storage and transportation. Please remove this protective film, when the Tablet PC is used.

Precautions before use

1. This product is suitable for use in non-tropic areas below 2,000 meters
2. Prevent this product from falling to the ground, it could be strongly damaged.
3. Keep the product and all accessories out of the reach of small children.
4. Keep the product away from rain, moisture, dust, chemical, direct sunlight and heat source and heat, for example longer storage in the car. Some parts and the built in rechargeable battery could be deformed.
5. Avoid using it in the strong magnetic and strong electrostatic environment as well as during thunderstorms as much as possible.
6. Once any water or other liquid splashes on to this product, close it immediately and do not use until it dries out.
7. Do not clean this product with any detergent containing chemical element or other liquid to avoid causing damage due to corrosion and becoming damp. If cleaning is really necessary, clean it with dry soft cloth tissue paper.
8. Handle the screen gently. To clear fingerprints or dust on the screen, use soft cloth dedicated for camera lens instead of gauze. Do not place objects on the Tablet PC, the display could be damaged.
9. Please back up your important files at any time to avoid loss.
10. Please do not disassemble the Tablet PC and power adapter by yourself; otherwise you will lose the right to warranty.
11. Do not use the product if it is mechanically damaged.
12. Do not disconnect the Tablet PC from power suddenly, when formatting or uploading and downloading, which can lead to program errors.

13. Please use the original power adapter for charging. Nonconforming chargers may cause harms.
14. Protect the power cord. When connect the power cord, do not step onto it or place any object on it, which may cause extrusion. Protect the connector of the power cord connected devices specially.

15. Rechargeable battery

The battery in this product cannot be easily replaced by users themselves.

Replacement with incorrect type batteries may cause explosion or fire.

16. While using the earphone, if the volume is excessively high it may cause hearing damage. So please adjust the volume of the player to a moderate level and balance the time of using.



Note:

Pictures in this manual are for demonstration purpose only and may differ from the real product. The manual shows the operation of the Tablet PC and the basic functions of the Android operating system. There are numerous specialist books and information on the internet available for further information and explanations regarding Android operating system.

Cleaning

Handle the screen gently. To clear the fingerprints or dust on the screen, use soft, lint-free cloth moistened with an alcohol-free glass cleaner.

To clean and disinfect the sides and cover, use a soft microfiber cloth moistened with an alcohol-free glass cleaner or water with mild soap solution or use static-free cloth wipes.

Note: To prevent electric shock or damage to components do not attempt to clean the product while it is turned on. The product should be turned off, disconnect external power and all powered external devices. Do not spray cleaning agents or liquids directly on any device surface. Liquids dripped on the surface can permanently damage internal components.

Disposal

This unit contains a battery. If the battery is defective, it should not be disposed of with household waste. Batteries can possibly contain harmful substances that can harm the environment and people's health. Please dispose of the battery commercially or at municipal recycling plants. Return is free of charge and is prescribed by law. Please only dispose of empty batteries in the containers provided and tape their terminals.



Used Logos

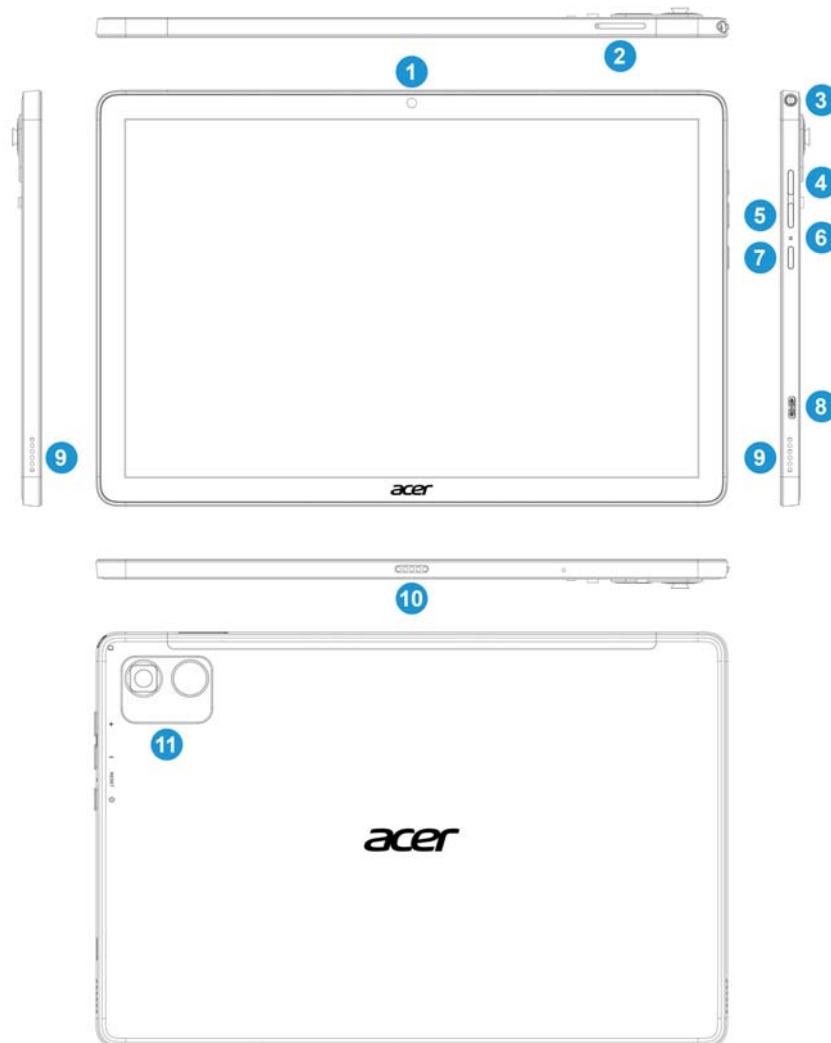
All brand marks, trademark and products are registered by their respective company.

Intended Use

The Tablet PC offers many opportunities for the use. For example surf internet*, read news and e-books, look movies, play games, make phone calls and communication with the whole world*. The Tablet PC is intended for home and office use in normal environmental conditions and not for industrial application.

*Internet-connection is needed which could cause cost.

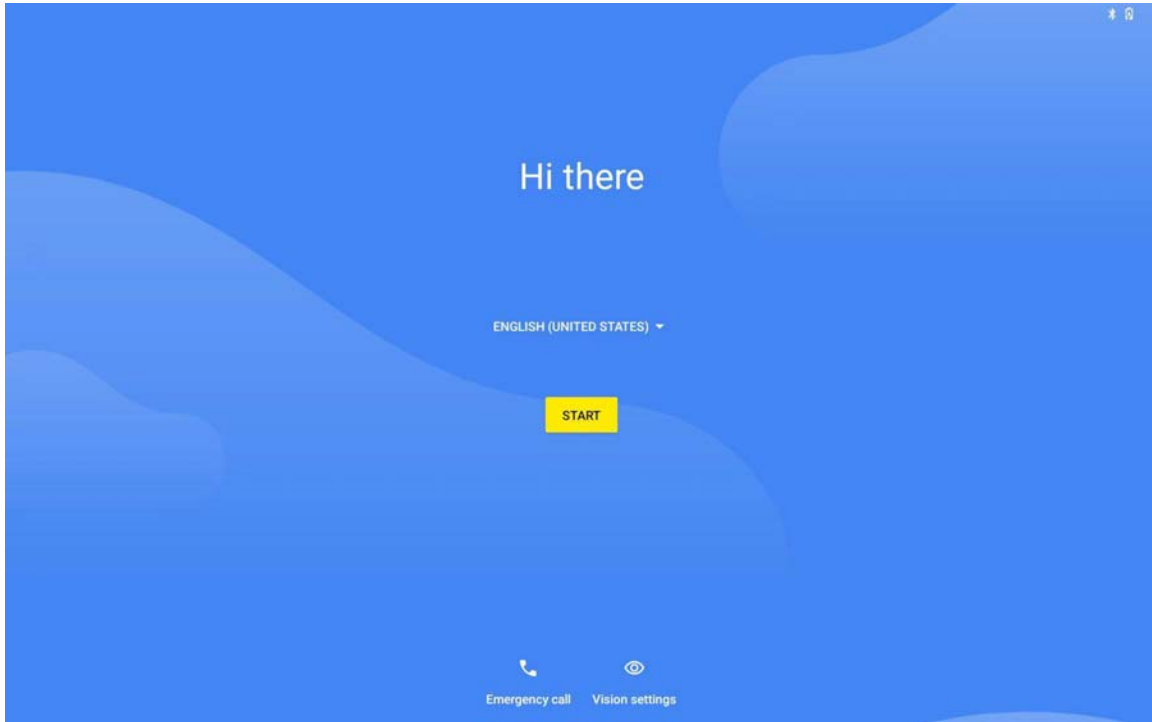
Layout and Definitions



1. Front camera: 5.0 Megapixel
2. Micro SD card/SIM card slot:supports micro SD and micro SDHC format, max. 1T GB, supports mini SIM card 25x15mm (2FF, second form factor)
3. Headphone connector:3.5mm, connect headphone or active loudspeaker
4. Sound + raise the volume
5. Sound - lower the volume
6. Reset pin reset function
7. Power Key: see Power on/off
8. Type-c: recharge battery, data transfer to PC
9. Horn sound output
10. Docking interface:Connecting theDockingKeyboard
11. Rear camera: 13 Megapixel

Power on for the first time

Press the power key for about 3 seconds. During the boot up you will see the CAPTIVA® start screen. After that you will be asked some questions before you can use the Tablet PC. Please select the language and tap the arrow and follow the rest of questions and instructions.



***Note:** If the screen is black or turned off, than the standby/ power saving mode is entered. Press shortly the power key to remove from standby/ power saving mode. It is needed to sign in a Google™ account to use Google Play™ store, Gmail™ and other Google Apps™ and services.*

Power on/off

Power on: press the power key for about 3 seconds. Startup may take about 60 seconds.

Power off: press the power key for about 3 seconds and choose “Power off” in the popup message

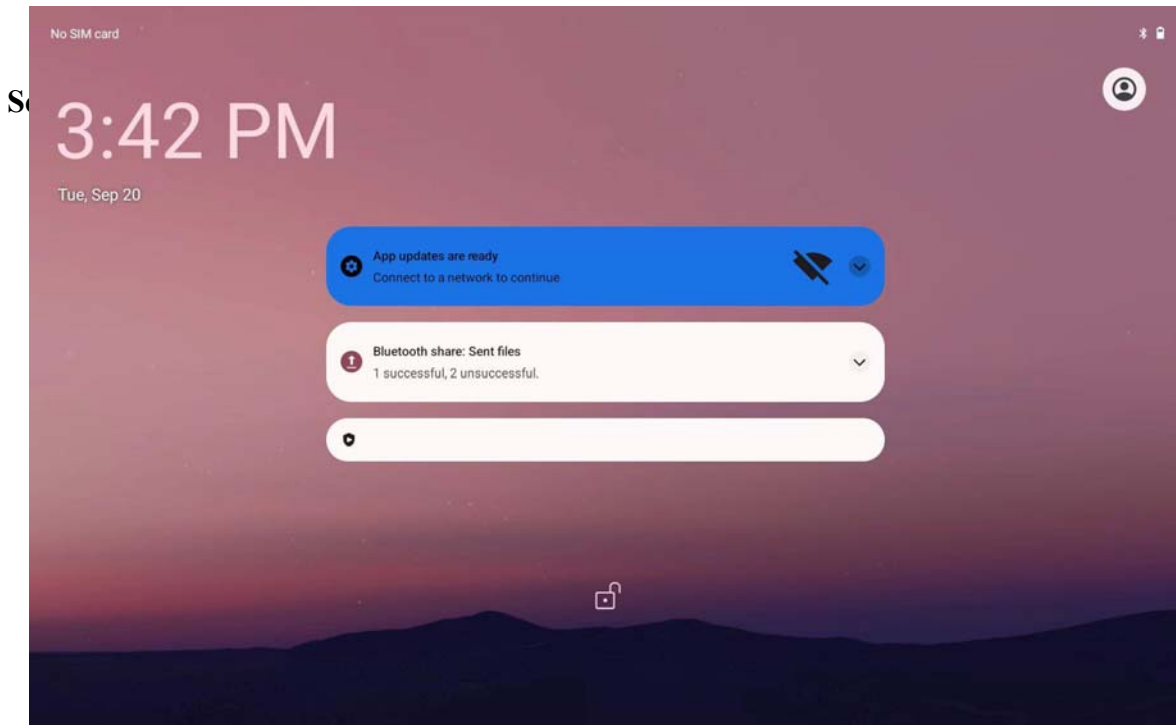
Lock/unlock screen/ Power saving mode:

Press the power key shortly to close the screen. The system will enter into standby/ power saving mode. Press the power button again to wake up the Tablet PC and switch on the screen.

***Note:** During standby mode, the basic functions of the Tablet PC will not be turned off, only the screen is turned off.*

Forced shutdown: In case of no response of the device, press power key (approx. 30sec.) to switch off the Tablet PC.

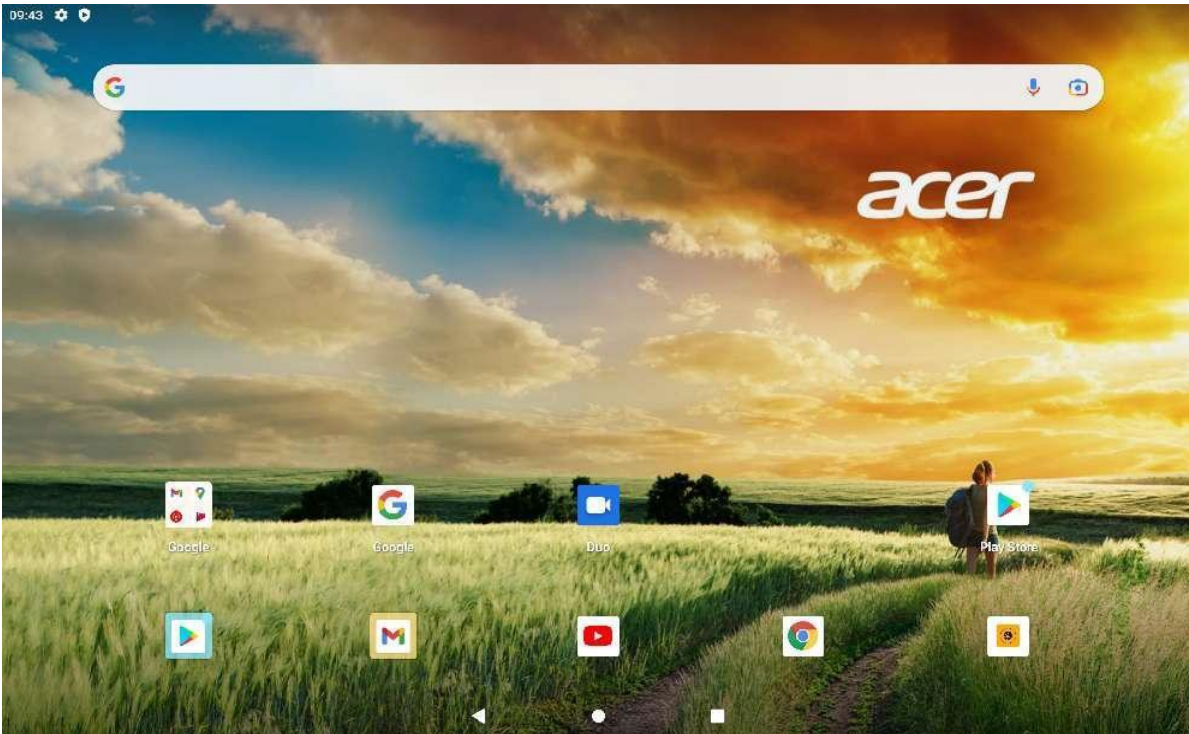
***Note:** Do not use forced shutdown unless necessary. Shut down the device following power off steps.*



Unlock the screen: Touch and drag up



Screen unlocked

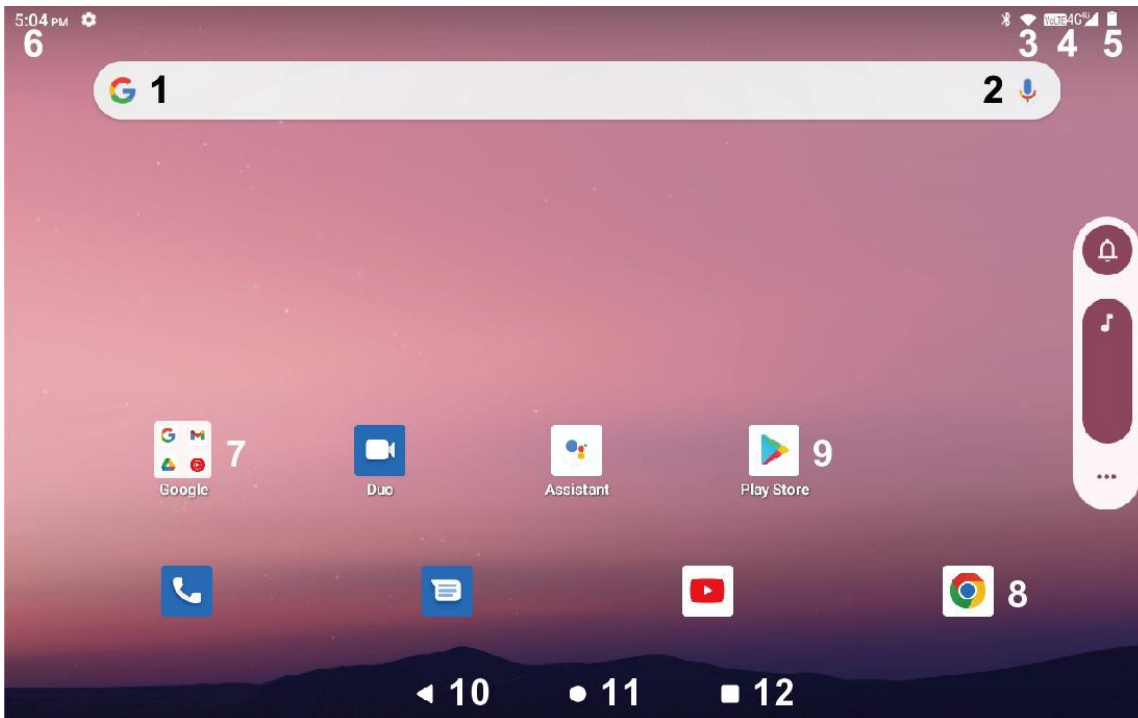


Using touch screen

- Single click:** click an icon to select the option you require.
- Press and hold:** select an icon and hold to drag it to the desktop.
- Drag:** drag on the desk to switch among different interfaces.


Note: To avoid scratching or damaging the screen, never put anything on it.

Desktop



- | | |
|--------------------|--|
| 1: Google Search: | this icon starts a Google search |
| 2: Voice Search: | tap to start a voice search |
| 3: Wi-Fi icon: | shows the Wi-Fi status and signal strength |
| 4: 4G icon: | shows the 4G status |
| 5: Battery icon: | shows battery state of charge |
| 6: Time icon: | shows current time |
| 7: App list: | tap to see all available applications (app list) |
| 8: Browser: | tap to start the Internet Browser |
| 9: App icon: | tap to start the application (in this case Play Store App) |
| 10: Return button: | return to previous page |
| 11: Home button: | return to Home screen |
| 12: Current Apps: | shows all the applications which are executed |

Note:

On different screens, you can tap  to view menu options.

Add apps & widgets to Home Screen

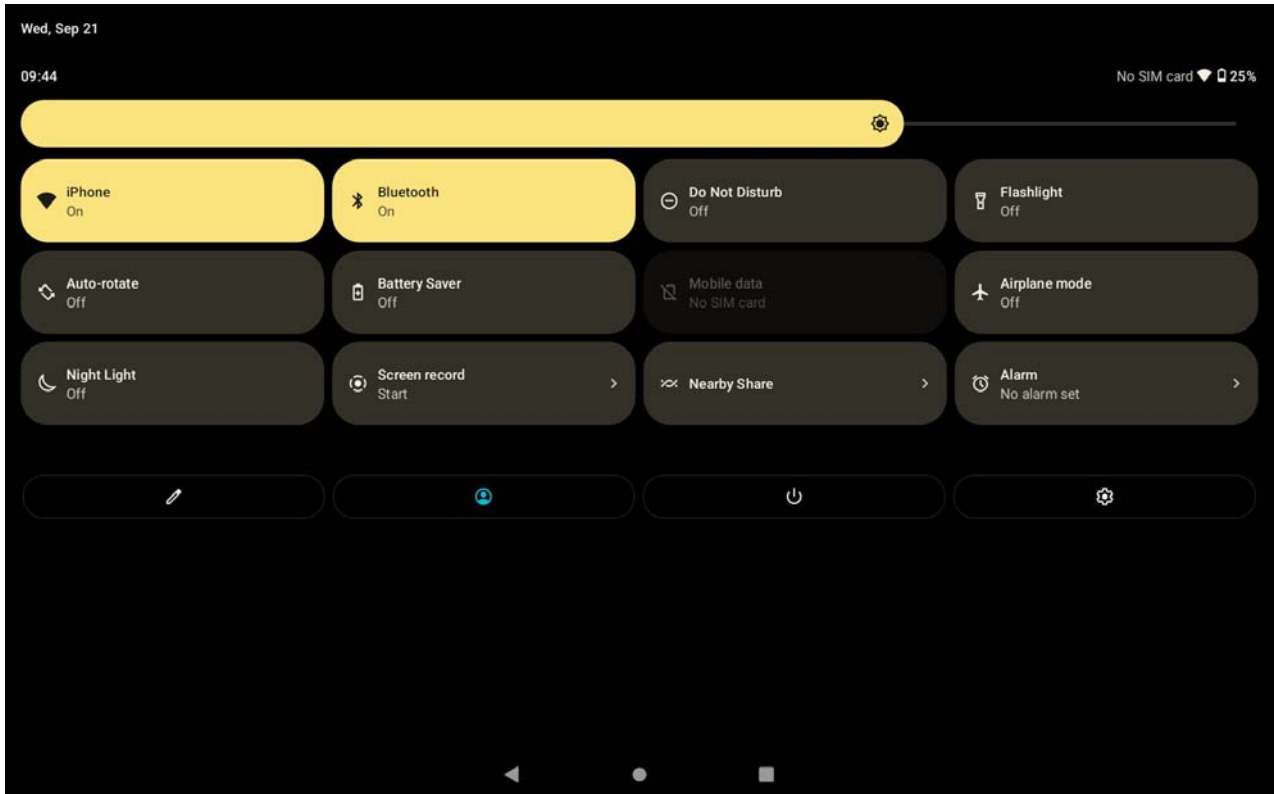
Launch app list, press selected icon and draw them to Home Screen. At Home Screen, press an icon to drag leftward or rightward to move it to other pages, or delete it.

Wallpaper



Long press blank area of Home Screen, choose different ways of setting wallpapers in the popup.

Notification Bar

Slide downwards from top of Home Screen to view Notification Bar, which can show switches of Wi-Fi, brightness, etc.. Slide upwards to go to Home Screen again.



Search function

Tap  to search information on the internet. Voice Search is supported by Google Voice Search™ service . Tap the search result to access related application.

Note: Internet connection is required to use the search function.

Settings

Open the App-list  and tap  to open the settings app.




Wireless & networks		
Wi-Fi		Set and manage wireless access point (refer to WIFI setting for details).
Bluetooth		Set and manage wireless Bluetooth connections
SIM cards		Set and manage SIM card settings
Data usage		Set and manage data traffic
More...	Airplane Mode	On-/ off wireless connections
	Tethering & portable hotspot	Share mobile data connection with another device
	VPN	Configure VPN network


	Mobile networks	Adjust using of mobile data
Device		
Display	MiraVision™	Display picture quality optimization
	Brightness level	Adjust brightness
	Wallpaper	Set wallpaper of home screen
	Sleep	Adjust standby/ energy saving mode
	Press power button twice for camera	Quickly open camera without unlocking your screen On-OFF
	Screen saver	Screen saver settings
	Font size	Adjust font size in the interface
	Display size	Adjust items on the screen
	When device is rotated	Setting if the screen should be rotate if Tablet PC is rotated
Notification		Set the priority level of notification for each APP
Sound		Adjust volume, ringtone and vibrate
Apps		View and manage apps
Storage		Shows the allocation of internal storage (Flash) and mobile storage (SD card, USB stick)
Battery		Display and manage battery options
Memory		Shows the allocation of internal memory (RAM)
Users		Managing users
DuraSpeed		Boost foreground APP by restricting background APPs
Personal		
Location		Display my location and source of location information
Security		Set and manage security options
Accounts		View, add, synchronize and delete accounts (i.e. Google account)
Google		Set and manage Google services
Languages & input		Set and manage language, spell checker, keyboard, speech, mouse/ trackpad
Backup & reset		Backup data, Network settings reset, DRM reset, Factory data reset
System		
Date & time		Set or adjust time and date in the device
Accessibility		Set different options for inputs of the application software
Printing		Manage printer services (may require additional software)
Scheduled power on&off		Time based power on & off of the Tablet PC
About the Tablet PC		View system updates and status, legal info, model, Android version and security patch level, core version and

Wi-Fi settings

Many functions require Wi-Fi connection, so we suggest you use the preset Wi-Fi network.

1. Click  → **Settings** → **Wireless and network** → **Wi-Fi**
2. Enable **Wi-Fi**.

The device will search and list all available **Wi-Fi** networks automatically. The icon  beside **Wi-Fi** means you need to enter a password to connect to it.

3. Click the **Wi-Fi** network you want to connect to → if there is a password, you need to enter the password → Click **Connect**. After connecting to Wi-Fi network, you will see an icon  on the desktop.



4. Click  to return to desktop.

Note: If your Wi-Fi is set to be hidden, it will not be searched automatically. You need to click add Wi-Fi network and then enter required information to add your Wi-Fi.

Bluetooth settings

1. Make device discoverable

You must pair your Tablet PC with a device before you can connect to it. Once you pair your Tablet PC with a device, they stay paired unless you un pair them.

Under  “Settings”, “Wireless & networks” choose “Bluetooth”. Tap “Bluetooth” and then “On” to turn on. The Bluetooth indicator  appears in the status bar.

2. Scan for devices



After scanning, there will be a list of the IDs of all available Bluetooth devices in range. If the device you want to pair with isn't in the list, ensure that the other device is turned on and set to be discoverable.

3. Pair with the Bluetooth device

Tap the name of an available Bluetooth device to pair with. In the popup “Bluetooth pairing request” dialog, type a PIN.

If the pairing is successful, your Tablet PC connects to the device.

Example: to transmit a photo


Go to “Photos”, choose a photo to share. Tap any spot on the photo to view a submenu. Tap  icon → , and then choose the device name in the Paired devices list. The photo will then be sent.

You can touch the right icon to unpair the device.

Note: After pairing, it shows under the Bluetooth device “Paired but not connected”, but file transmission is still possible.

You can see the received files by touching the right corner icon. At present, the Bluetooth function only supports files transmission. To extend battery life, turn Bluetooth power off when not in use.




4. Bluetooth settings

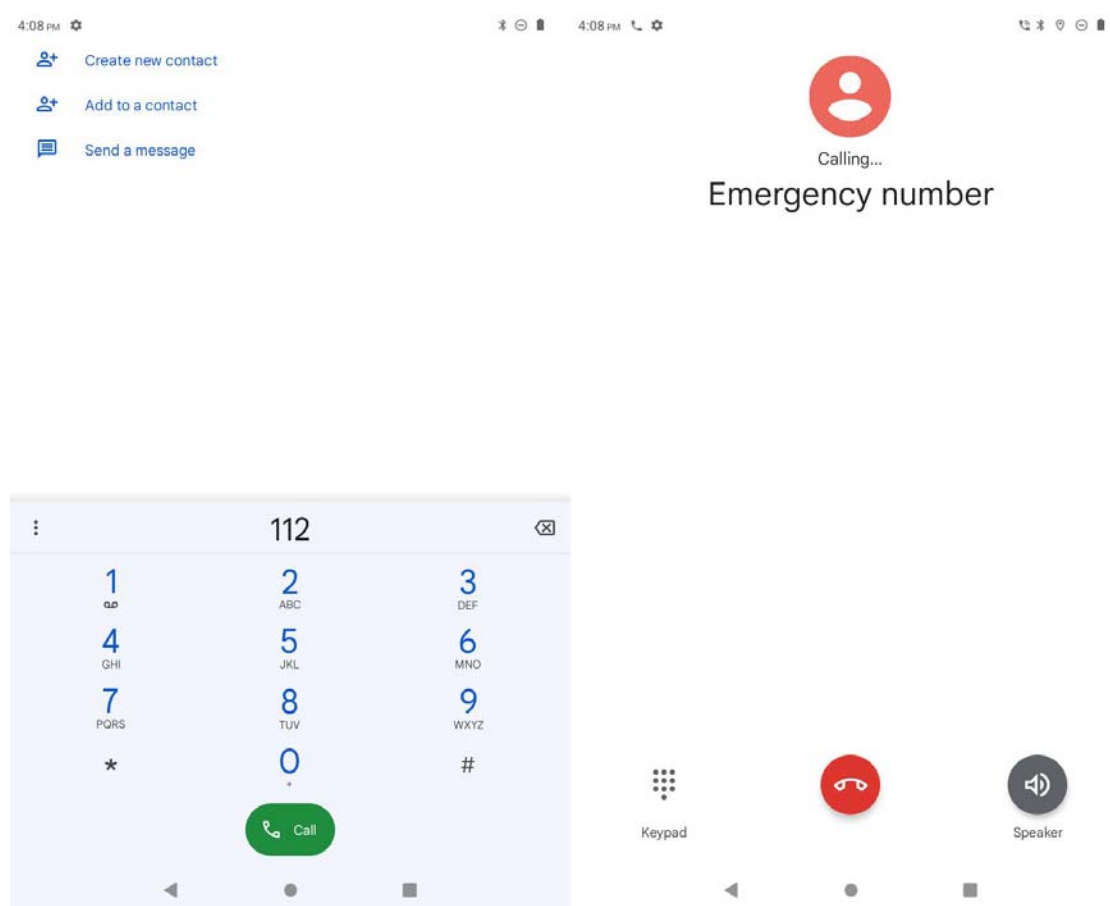
Tap  the icon in the upper-right corner to view and choose menu options, like Refresh, Rename this device and Show received files.

4G Network & Phone functions

A 4G network is a mobile network that allows high-speed data access and advanced network capacity. This Tablet PC supports 4G Network. You can access to the Internet via your 4G SIM card while Wi-Fi network is not available. Please insert your 4G card into the SIM Card slot and enter the required PIN number. Please make sure your SIM card is activated.



Phone call

- Tap the phone icon  to dial
- Input a phone number, tap  to dial, or tap “Add to contacts” to save
- Tap  to select more options

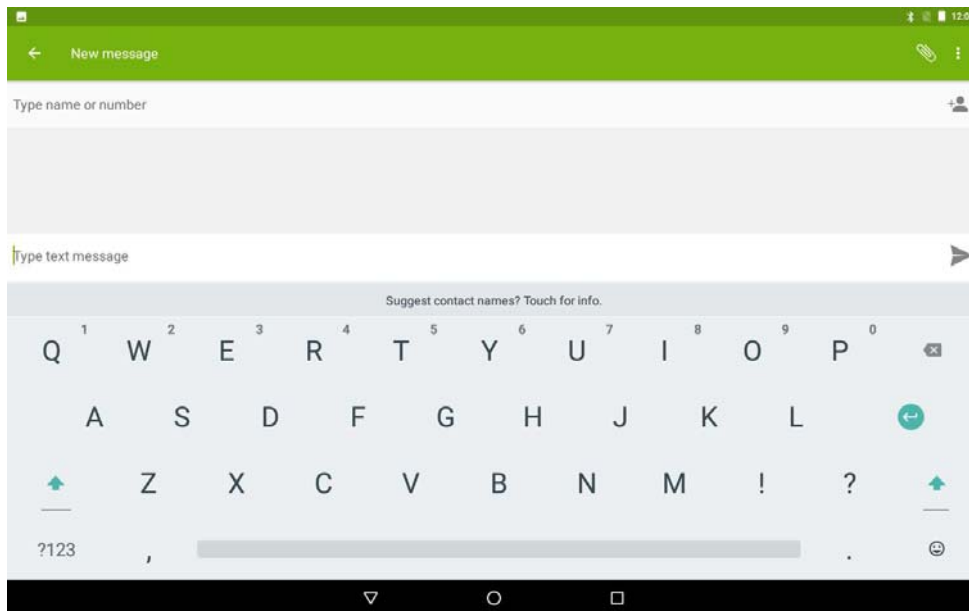





Note: *Emergency Call is possible without SIM card. The loudspeaker must be switched on or a headphone must be connected.*

Contacts

- Tap the icon  to enter “Contacts”
- Tap contact names to call or send a message
- Tap the icon  to add a new contact. Input names and numbers and then tab “back” to save the contact.

Messaging



- Tap the icon  to enter messaging function
- Tap the icon  to create new message
- Tap the icon  to send message

GPS Navigation

The Tablet PC has built-in GPS module. Please install third party navigation application to get navigation function.

Note: 2G/3G/4G network fees may apply.


Use of extended storage

1. Using SD card

The Tablet PC supports micro SDHC cards up to 1T GB, Class 10 recommended. Insert the storage card into the micro SD card slot (10) and press it down with your finger. Follow the instructions on the screen or slide downwards from top of screen to view the notification bar. Select the desired option.

Removing SD card

Close all applications or files on the card. Click → Settings  → Storage →

SD card → eject  SD card. Press the card softly and it will be ejected. Then move it out.

Note: Do not insert and remove the card repeatedly in a short time, otherwise it may be damaged.



Downloading, installing/uninstalling applications

You can find many free interesting Android applications in the internet. Just open the browser and search for “Android applications”.

The Android applications you purchase or download can be installed through File manager in a fast and easy way.

1. Copy the .apk file you want to install to SD card or USB stick → Insert the card or connect USB stick to the Tablet PC.
2. Click **File manager** icon.




3. Click  or  (USB) and find the folder in which .apk file is saved.
4. Select the apk file → **Install**. After installing, the icon of the application will display in the interface where all applications are displayed.
5. Click to run the application directly, or click Complete to return to File manager interface.

Downloading and installing application from internet

You can download Android applications from internet or other e-market directly and install them into your device quickly and conveniently.



1. Click  **Browser** icon to connect to internet.
2. Enter address and click the download link of the application you want to download to the device.
3. After downloading, click and hold the download file (in download record interface), → Click Open → **Install**.

Note: All downloaded and installed applications are developed by third party. We are not liable for performance issues caused by third-party applications.

Uninstalling applications

You can uninstall downloaded Apps conveniently.

1. Click Menu → **Settings** → **Apps**
2. Click the application you want to uninstall, → **Uninstall**.

Note: Only downloaded Apps can be uninstalled, preinstalled Apps can be only Disabled or

Stopped.

Connecting to PC

1. Connect the device to a PC, and then this device can be used as a mobile storage device. When using a USB cable to connect to PC, connect one end of the cable to the micro USB port of the Tablet PC (6) and the other end to USB port of PC.
2. The PC with Windows OS recognize the Tablet PC as external drive file explorer. You are able to exchange files between PC and Tablet PC very easily.
3. Slide downwards from top of screen to view the notification bar. Select the desired Option, like file transfer (MTP), photo transfer (PTP).

Note: *Please create backups before files are exchanged to prevent data loss.*

Gmail™

To receive and send emails, you must have a remote mailbox service. This service may be offered by a service provider. This Tablet PC is compliant with applicable internet standards for POP3/IMAP/Exchange. Before you can send or receive emails it is needed to set up an email account and define the email settings correctly. You can define more than one email box.

To set up your email

1. Tap Gmail icon from application list
2. You can use mailbox guide to set up your mailbox, tap Next until it's done.
3. If you need to add another email account, tap the option button at the upper right – Settings - ADD ACCOUNT, then set up the email account with the mailbox guide.

When you are finished setting up the email account, the email messages will be downloaded to the Tablet PC. You can switch between email accounts, if have created more accounts. Select an account name at the top-left screen.

Play music

Tap Music icon from the application list.

Play music

1. Select a music file
2. Control playback with the virtual keys



The current list of songs are randomly shuffled for playback




Replays the current list when the list ends



Repeats the current playing song

Note: *This product support the most popular audio formats MP3, WAV, AAC, WMA. Some files may not play properly depending on how they are encoded.*

Create a playlist


1. Tap the Menu icon  (next to the music file)
2. Select Add to playlist
3. Select New
4. Enter a name
5. Tap Save

To delete a playlist, tap the music button on the upper left, select Playlists, tap Menu icon and select the one which you want to delete.

Photos

Tap Photos icon from the application list to view or organize images and videos, send your files to other devices and set pictures as Wallpapers.

View a picture

1. Select a folder.
2. Select a picture to view. To view more pictures, scroll left or right.
3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move fingers closer together. You can also double-tap the screen.
4. To start a slideshow, tap the option button and then select Slideshow.
5. To view the details of a file, tap the information (i) button
6. To share a picture with others via email tap  icon
7. To set a picture as wallpaper, tap the option button at the upper right – select Set picture as Wallpaper, zoom in or out to set wallpaper effect and then tap Set Wallpaper.
8. To set a picture as a caller ID, tap the option button at the upper right – select Set picture as – Contact photo – Contacts, create a new contact or select an existing contact, drag the slides of the crop box to create the crop area.

Note: This product support JPEG, BMP, GIF, PNG

Edit a picture

1. Select the picture
2. Tap the pencil icon and select the desired option
3. When you are finished, tap Save

Play a video

1. Select a folder

2. Select a video file to play.
3. Control playback with the virtual keys


Note: This product support the most popular video formats AVI, DAT, VOB, MPG, MPEG-1/2, MPEG-4, H.263, H.264(AVC), 3GP. Some files may not play properly depending on how they are encoded.

Tips: Open the video files by using File Manager directly.




Camera

The camera allows you to take photos and record videos.

Take a picture

1. Tap Camera icon from the application list
2. Before taking a picture, you need to make some adjustments. Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.
3. Aim the lense at the subject and tap  to take a photo. The photo is saved automatically to the folder DCIM.

Record a video

1. Tap  to change to video mode from picture mode
2. Tap  to start recording
3. During recording a video, tab the frame to take a picture, which does not stop the video recording.
4. Tap  to stop recording. The video is saved automatically to the folder DCIM.

FM Radio

Tap FM Radio icon to receive radio channels.

Note: An earphone must be connected to the headphone connector to receive radio channels. Earphone cables are used as antenna.

Battery Charging

Connect the USB plug to the USB-C port (6) of the Tablet PC and plug the USB power adapter

into a power outlet. It takes around 5 hours according to the existing battery capacity to charge to full battery. Please only use a 5V/ 2.0A adapter included in the gift box.

During charging, the icon of battery will be , and when charging completes, the icon will

be  .

- You can still use the device while charging, but this will prolong the charging time.
- Use the device at least once every week.
- Fully charge the battery regularly.
- Don't keep the battery empty for a long time.
A charge capacity between 40% and 80% is recommended.
- Avoid higher ambient temperature (see specification).
The battery may be damaged or there is a risk of fire or explosion.

Note:

In order the WiFi work fine, the battery should be charged for a minimum of 30%.

Information for Energy Saving

The power saving/ standby mode is executed after 10 min. of user inactivity. This can be changed by the user at Settings – Device – Display.

For energy saving

- Switch off at Settings Wi-Fi, Bluetooth, GPS if they are not needed
- Adjust Display brightness at Settings – higher brightness has higher power consumption
- Close all Apps which are not needed

System Update

In the Settings – About Tablet PC – System updates you can check and perform a possible system software update. Do not switch off the Tablet PC till the system update is finished. Please use the power adapter during the system update. An empty battery will switch off the Tablet PC during the update which could cause a fault.

Note: *The manufacturer is not liable for errors in the software update, possibly due incorrect data transmission, power interruption or other influences.*

Specifications

Display:	10.1” capacitive multitouch 10pt., 1920 x 1200 IPS technology
CPU:	MTK 8768 2.0GHZ 8*Cortex-A53
GPU:	GPU IMG Powervr GE8320 650MHZ
Operating System:	Android™ 12
RAM:	4GB DDR4
Internal Memory:	64 GB Flash (approx. 50 GB free available) <i>Note: The size of the free available memory can be changed by software update</i>
Slots:	Type-c, headphone jack, micro SD card reader (up to 1T GB), built-in speaker, built-in microphone, 1x SIM card slot
Camera:	front 5.0MP, back 13MP
Communication:	WLAN 802.11 a/b/g/n 2.4 /5GHz, Bluetooth 5.0
4G/ UMTS:	B3/B5/B40/41
Battery:	5000 mAh, approx. 7hrs. working time <i>Note: The battery in this product cannot be easily replaced by users themselves.</i>
Others:	G-Sensor, GPS, FM-Radio,
Dimension:	approx. 238.9 x 157.7 x 7.6mm
Weight:	approx. 450 g
Power:	via power adapter 100 – 240 V AC 50/ 60 Hz max. 0,3A (see rating label power adapter)

Package content:

Tablet PC, Power Adapter, Type-c USB cable, this manual

Trouble shooting

1. Can not turn on the Tablet PC
Check the Tablet PC power level; please charge it before starting it.
2. No sound from earphone
Check if volume is set to '0'. Or earphone may be broken, please change for another one.
3. No sound from speaker
Check if volume is set to '0'. Or earphone is connected. The connected earphone switch off the speaker.
4. Big noise
Check if there is dust in the earphone or speaker. Check if the file is broken.
5. Screen drift or unresponsive screen
Switch off the Tablet PC by a long press (approx. 30 sec.) of the power button (1).
Do not use this way to switch off the Tablet PC unless it is necessary. Please wait about 5 minutes and switch on again.
6. The Tablet PC becomes unresponsive
Pin carefully, for example use toothpick, the reset button (4) to reset the Tablet PC and power it on again.
7. Application not workable
Possible reasons may be that this app is not compatible with your OS or the downloaded .apk file is broken so you may need to download a full version.
8. How to delete a Google account?
The accounts are added, shown or deleted in "Settings" → "Personal" → "Accounts", or in "Settings" → "Personal" → "Backup & reset" → "Factory setting". Your Tablet PC internal storage, downloaded apps, etc. will also be deleted, except the info in your flash memory. Be careful before you carry out this operation.
9. USB unmounted, SD card unmounted
Some times after inserting SD card or USB, it will show on the Tablet PC that "unmounted". Remove SD-card or USB device and excute factory setting. Then turn off and turn on Tablet PC once again. If fail, you have to upgrade the firmware.
10. Multimedia files cannot be played or viewed
The photo-, music- or movie file may be damaged or the file format is not supported.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

SAR Information

This device meets the government's requirements for exposure to radiowaves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6W/kg averaged over one gram of tissue. Device types: device has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the tablet kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an 0mm separation distance between the user's body and the back of the tablet. The use of belt clips, holsters and similar accessories should not contain metallic

components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.