

PL Memory User Manual

USB Lightning Flash Drive

For iPhone, iPad, iPod and Computers

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Warm Tips:

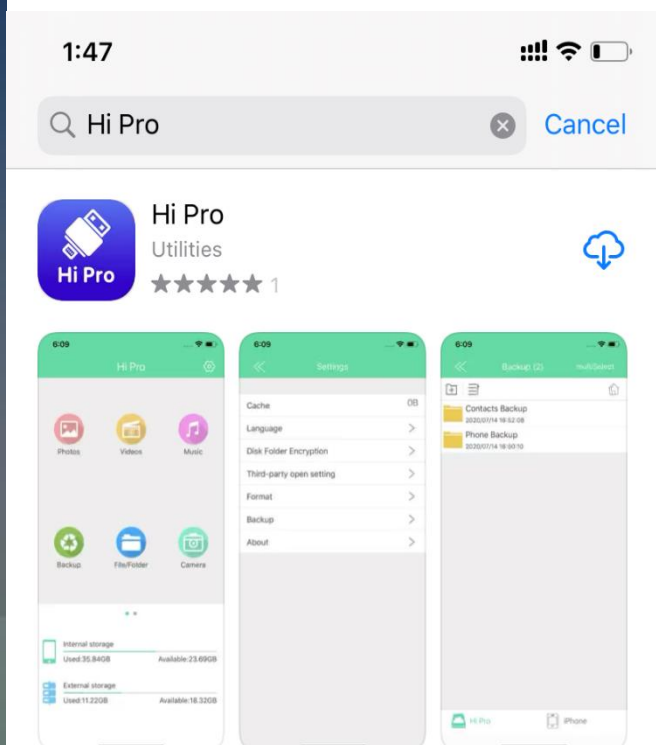
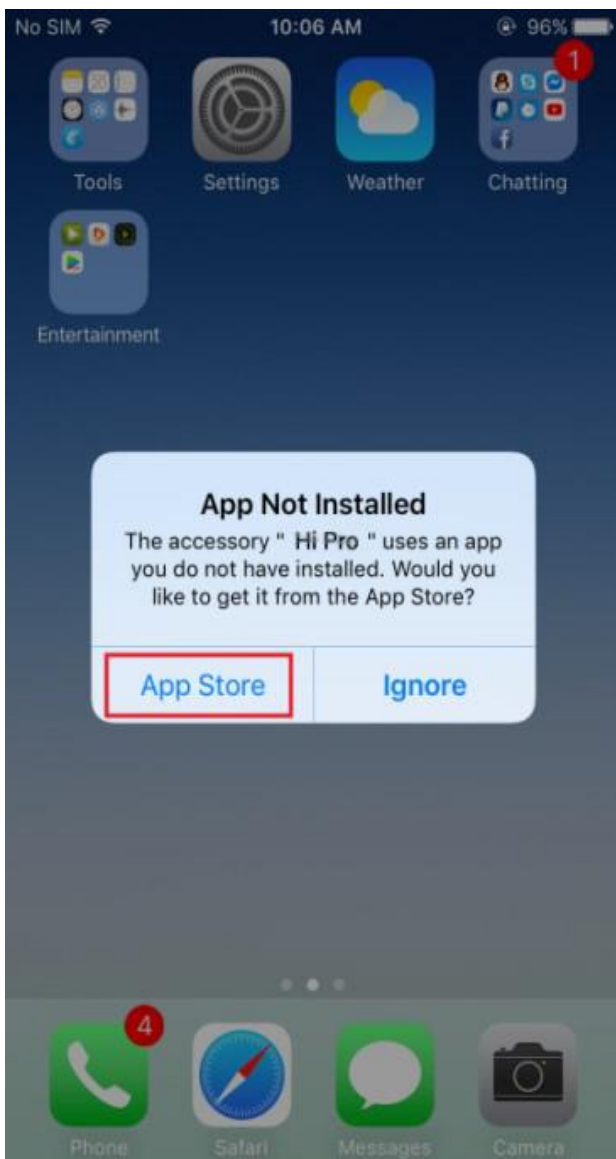
1. Please Make Sure Apple device has Sufficient Power before using this Photo Stick for Backup or other operation.
2. Please Do Not Remove the Photo Stick from Apple device when it's working.
3. Transfer file need a lot of power from Apple device. Hot shutdown may cause transferred failed or damaged.

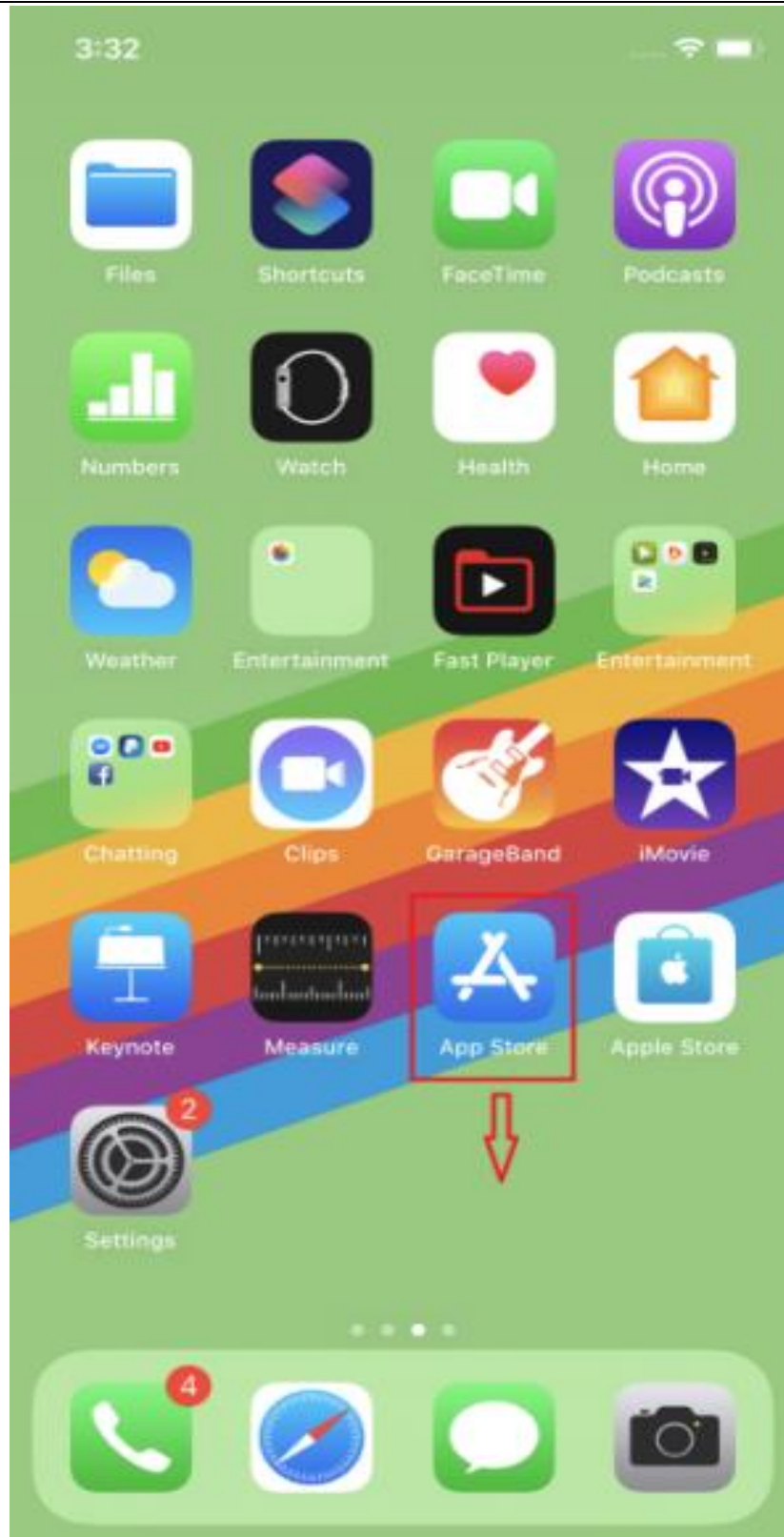
● App Installation



When Plugging the PL Memory into your Apple device for the first time, there will be installation message pop-up. Please click "App Store" to download and install. You can also download the app from the App Store. Search for "Hi Pro".

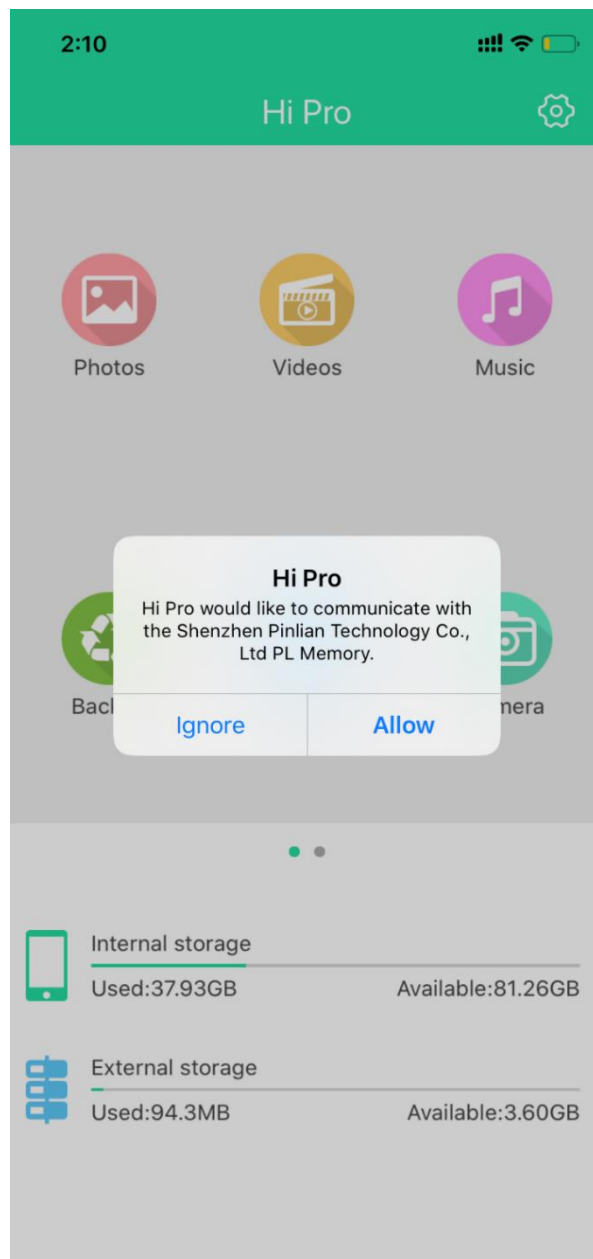
(Please Note: search from APP store, not Apple Store)





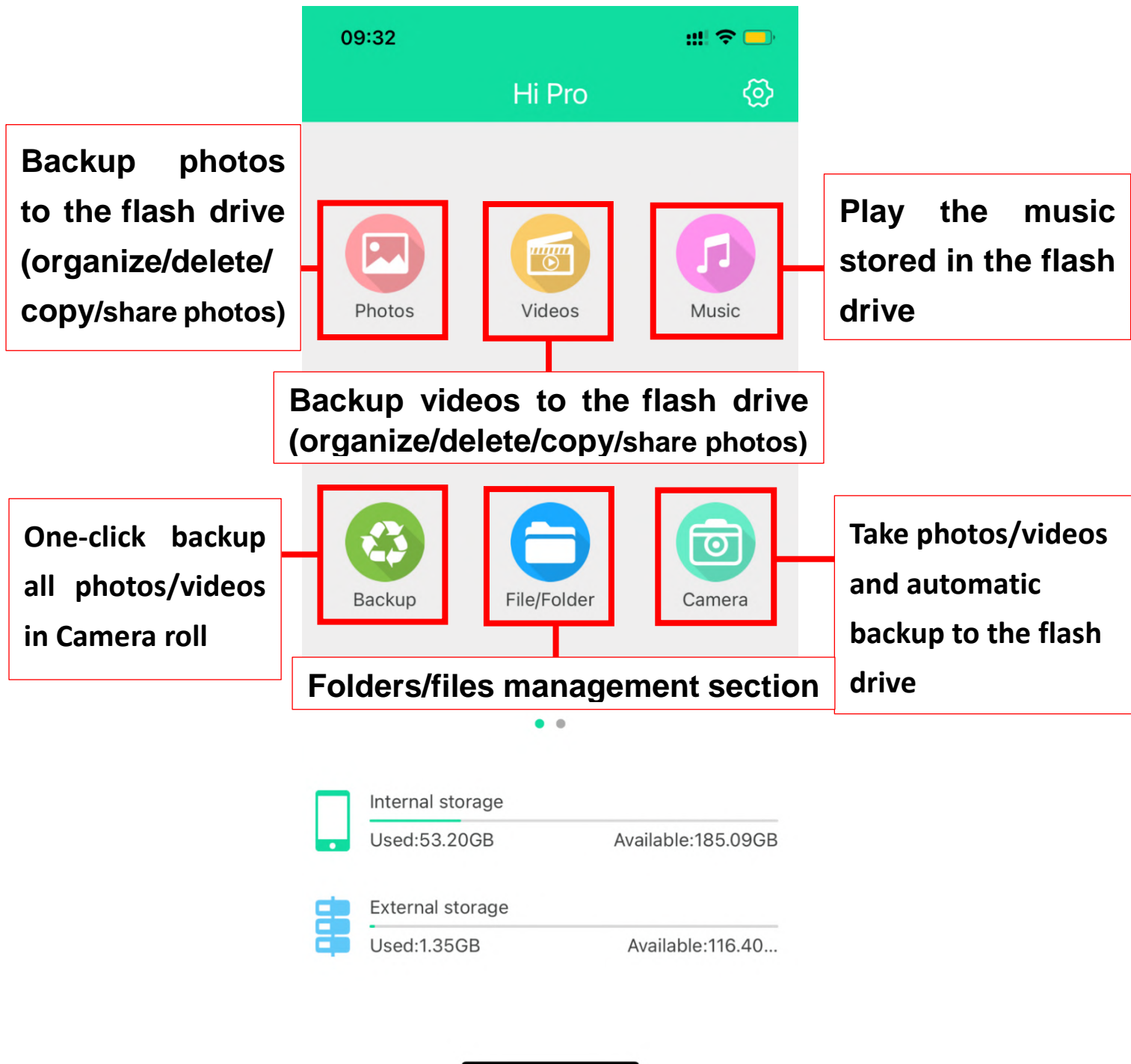


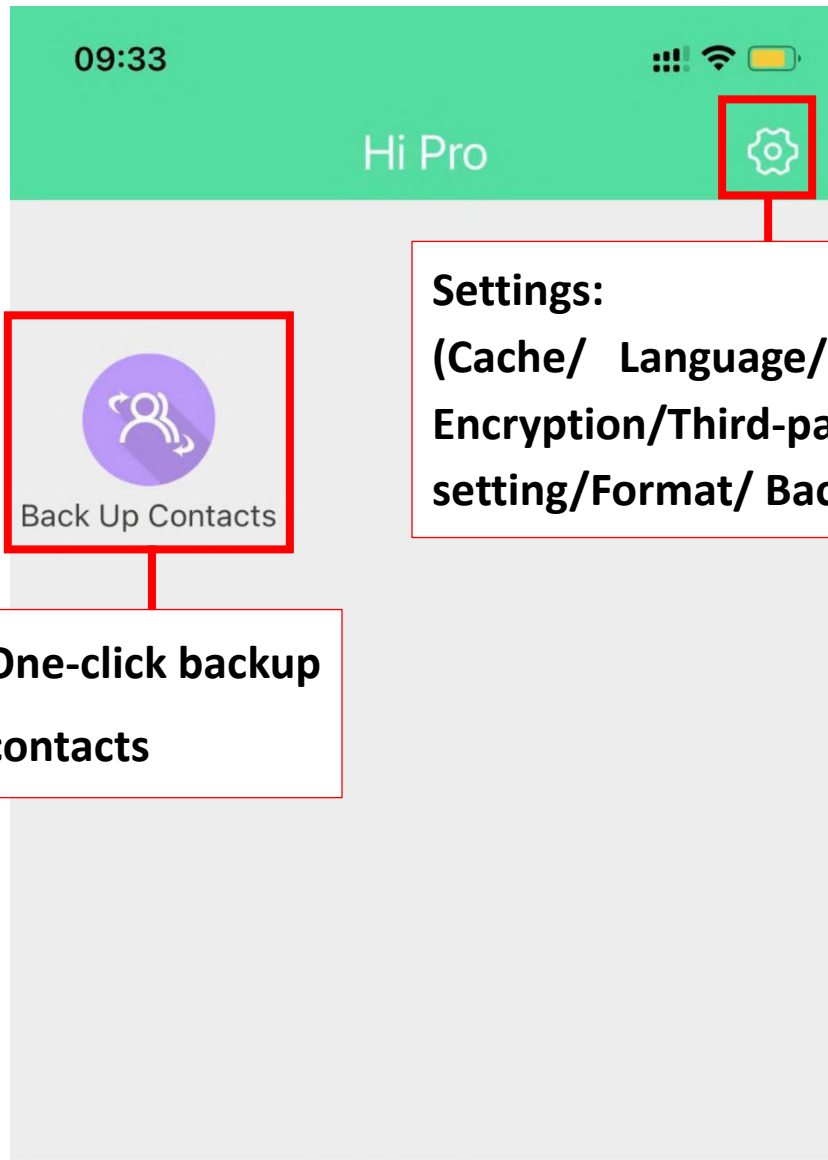
It is normal to receive the following message when the PL Memory connected to your iPhone or iPad. PL Memory (Manufacturer: Shenzhen Jiangda Technology Co., Ltd.) is Apple MFi certified product and this message is required for any external device to iPhone or iPad. Please click Allow to go ahead.





● PL Memory Overview





Settings:

(Cache/ Language/ Disk Folder
Encryption/Third-party open
setting/Format/ Backup/ About)

**One-click backup
contacts**



Internal storage

iPhone storage

Used:53.21GB

Available:185.09GB



External storage

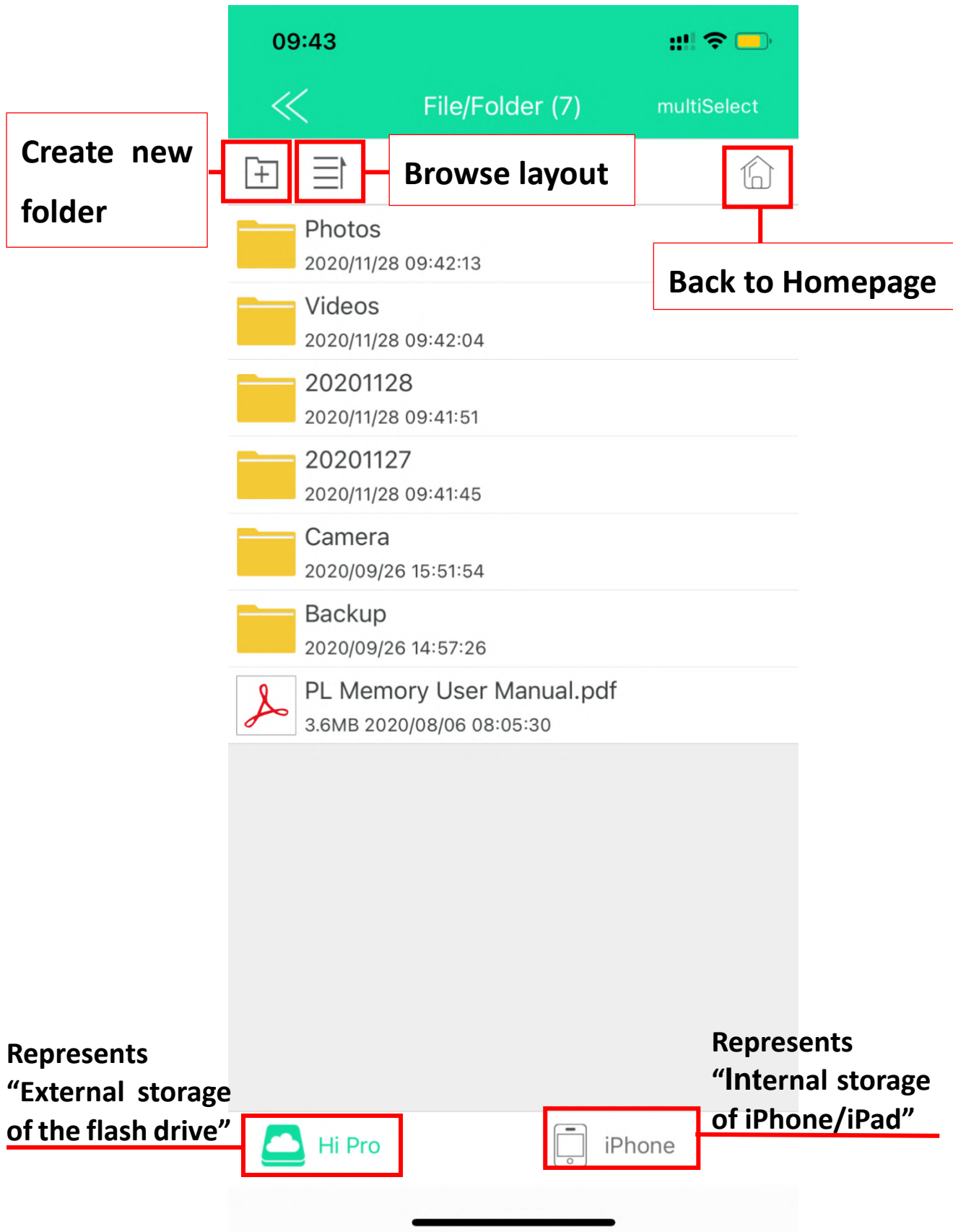
PL Memory storage

Used:1.35GB

Available:116.40...



● APP Main Instructional Icons:

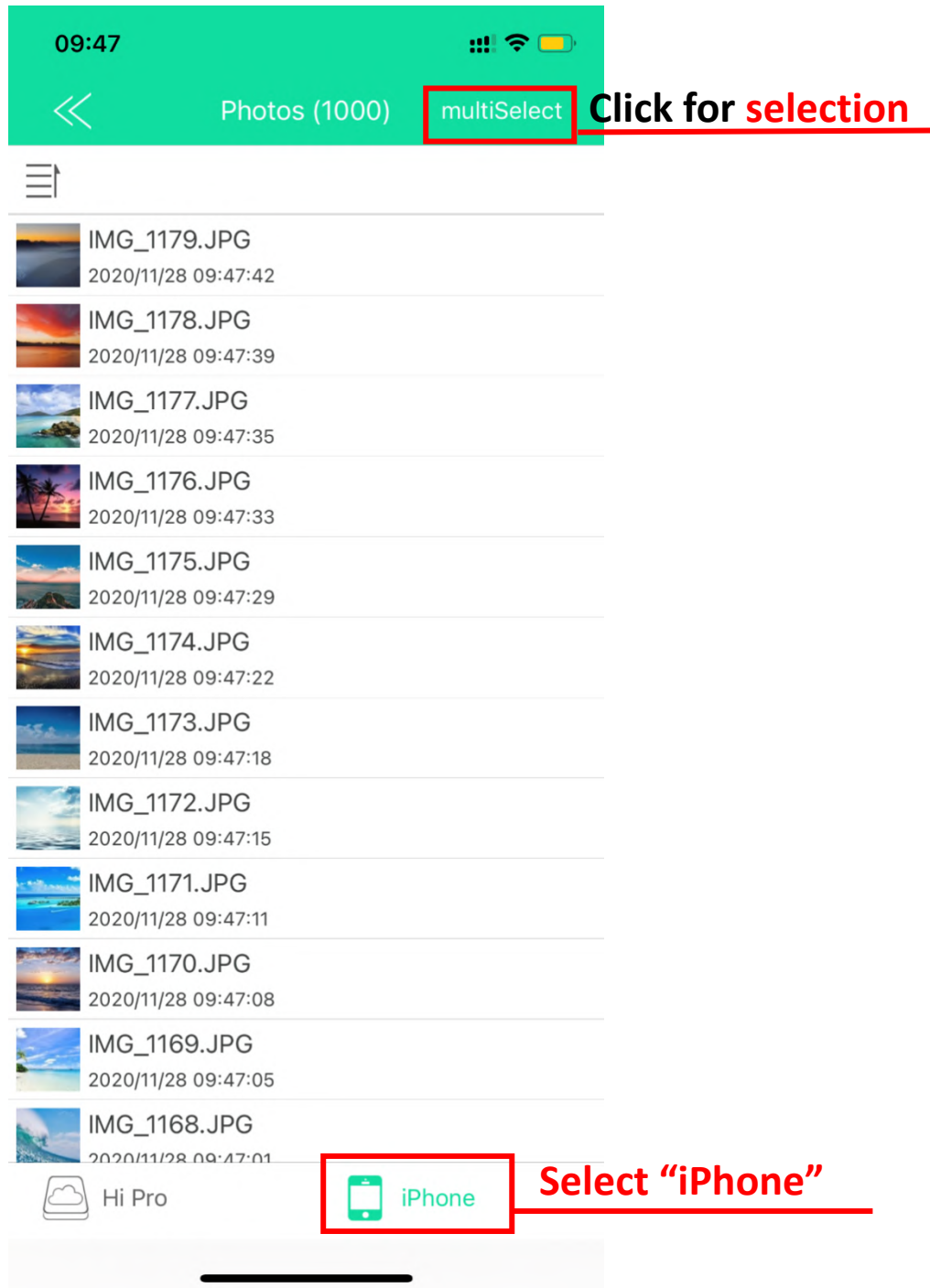


● Photos Section

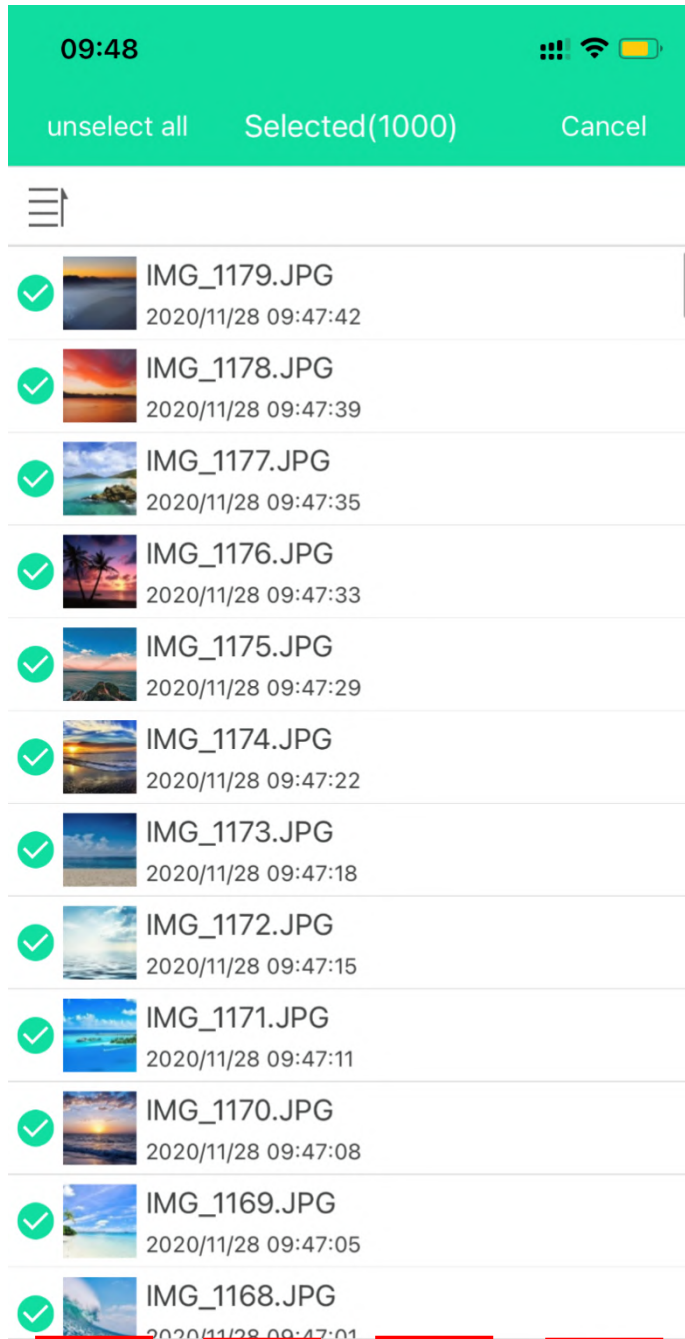
✦ Copy Photos



1. Click **Photos** into photos section:



2. Select Photos: select all or select one by one



Copy to the
PL Memory



CopyTO



Delete



Share



More

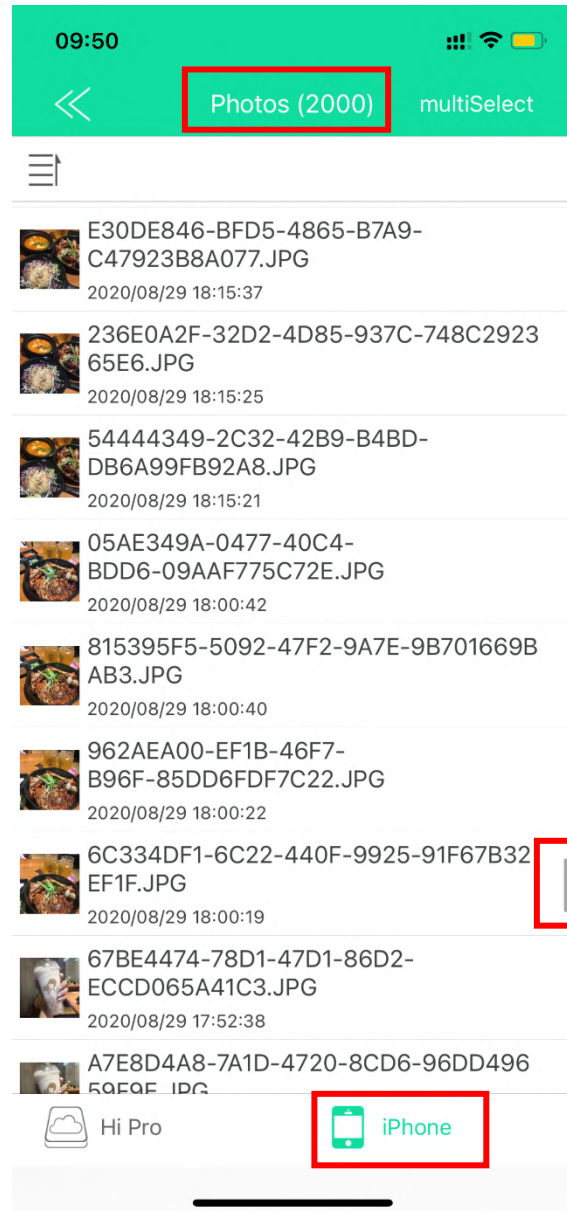
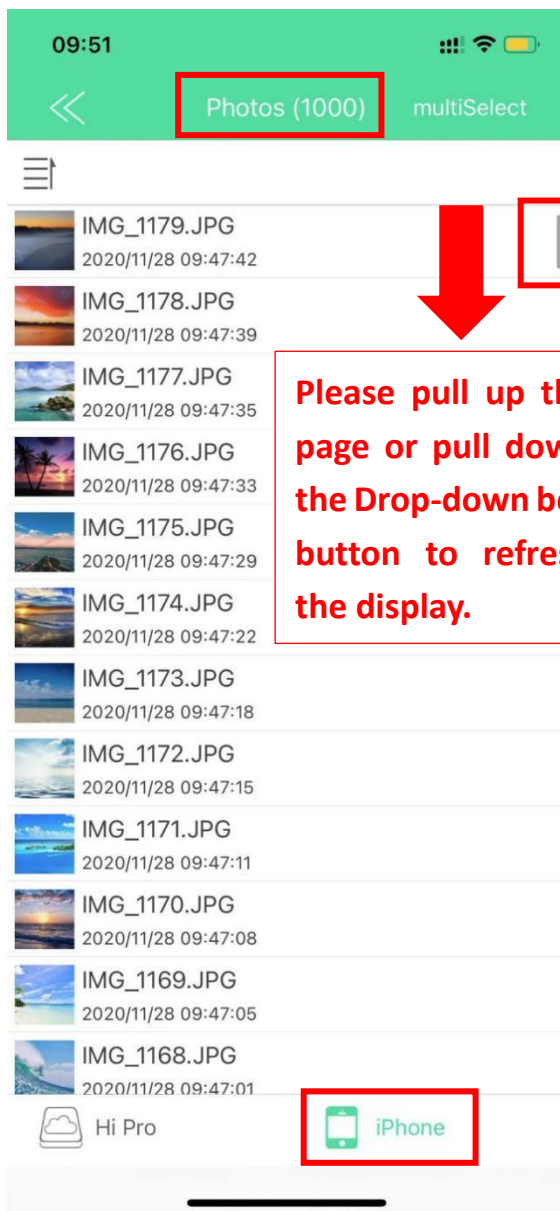
Cancel

Delete selected

Share photos to Email/Social
medias, Bluetooth

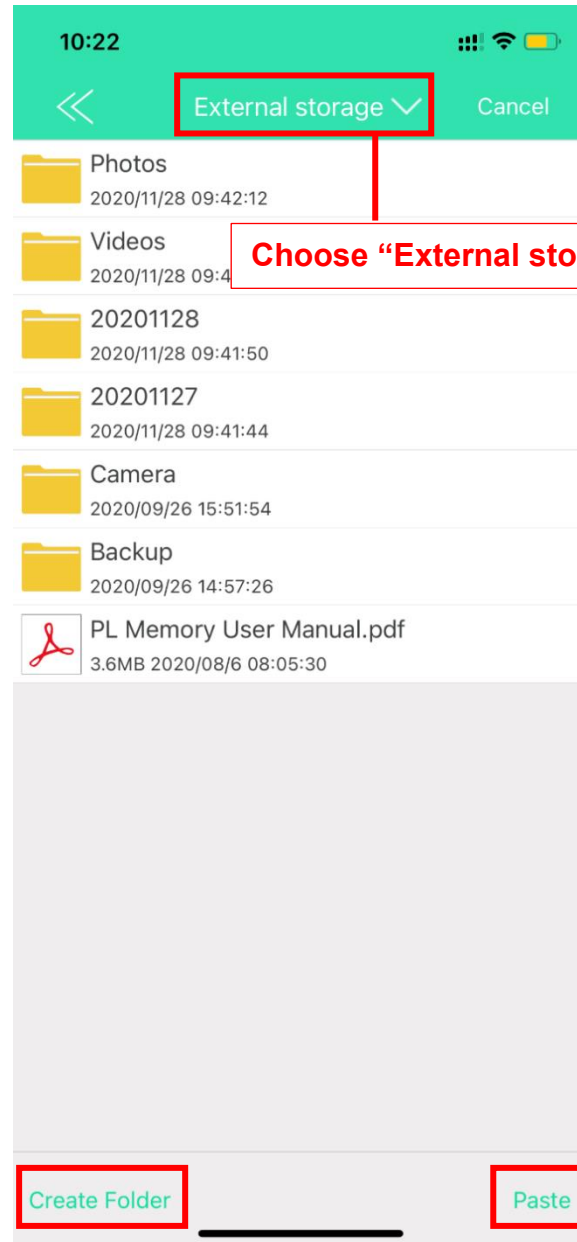


The internal storage only displays 1000 photos each time. If there are more than 1000 photos, even if you select all, it only displays 1000 photos. In this situation, please pull up the page or pull down the Drop-down box button to refresh the display. Then increase by a multiple of 1000, all your photos will be pulled to the end display. The external storage displays 499 pcs, please pull down to refresh the display, too.



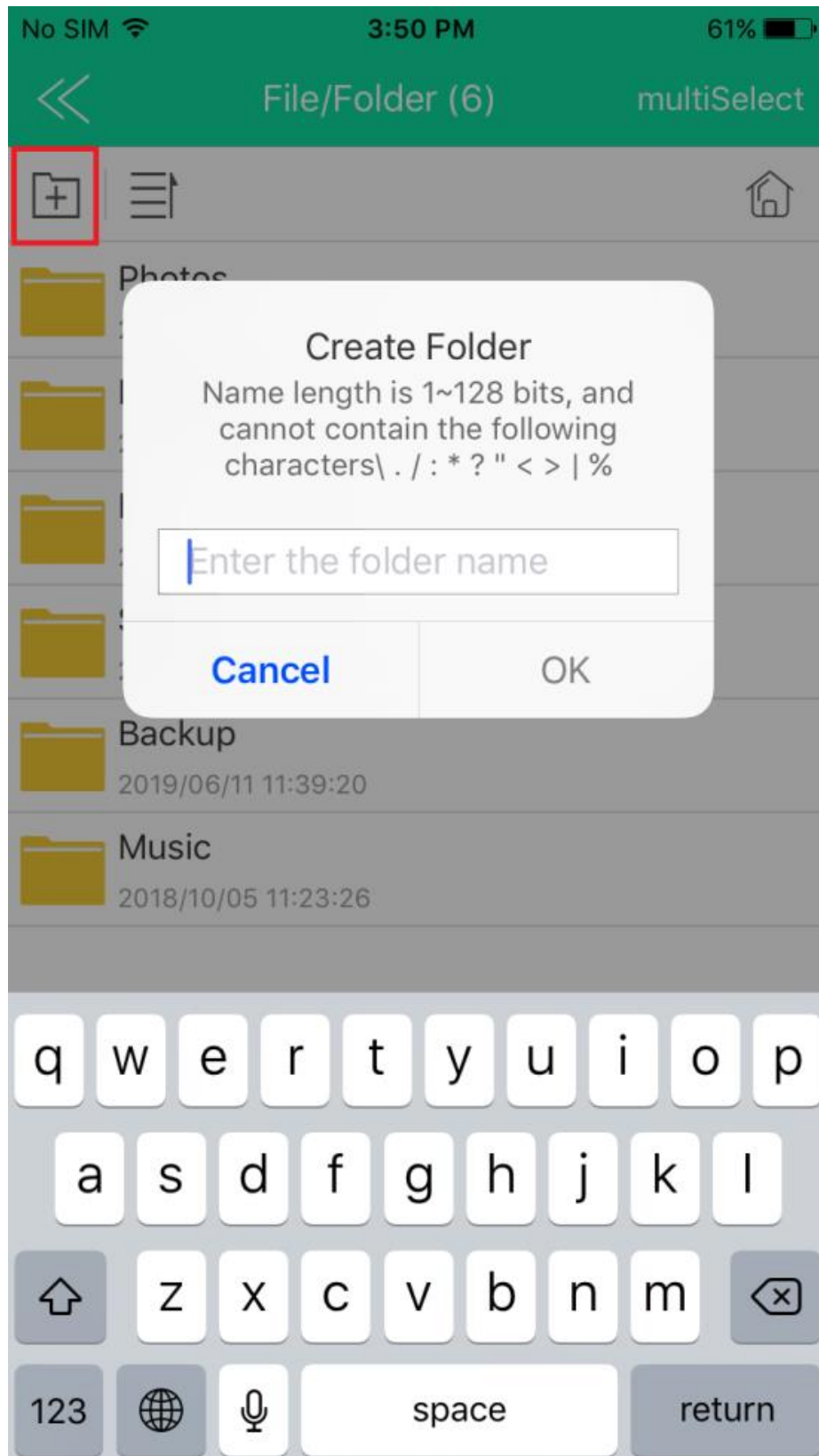
3. Copy selected photos to the PL Memory

3.1: Click "CopyTO"



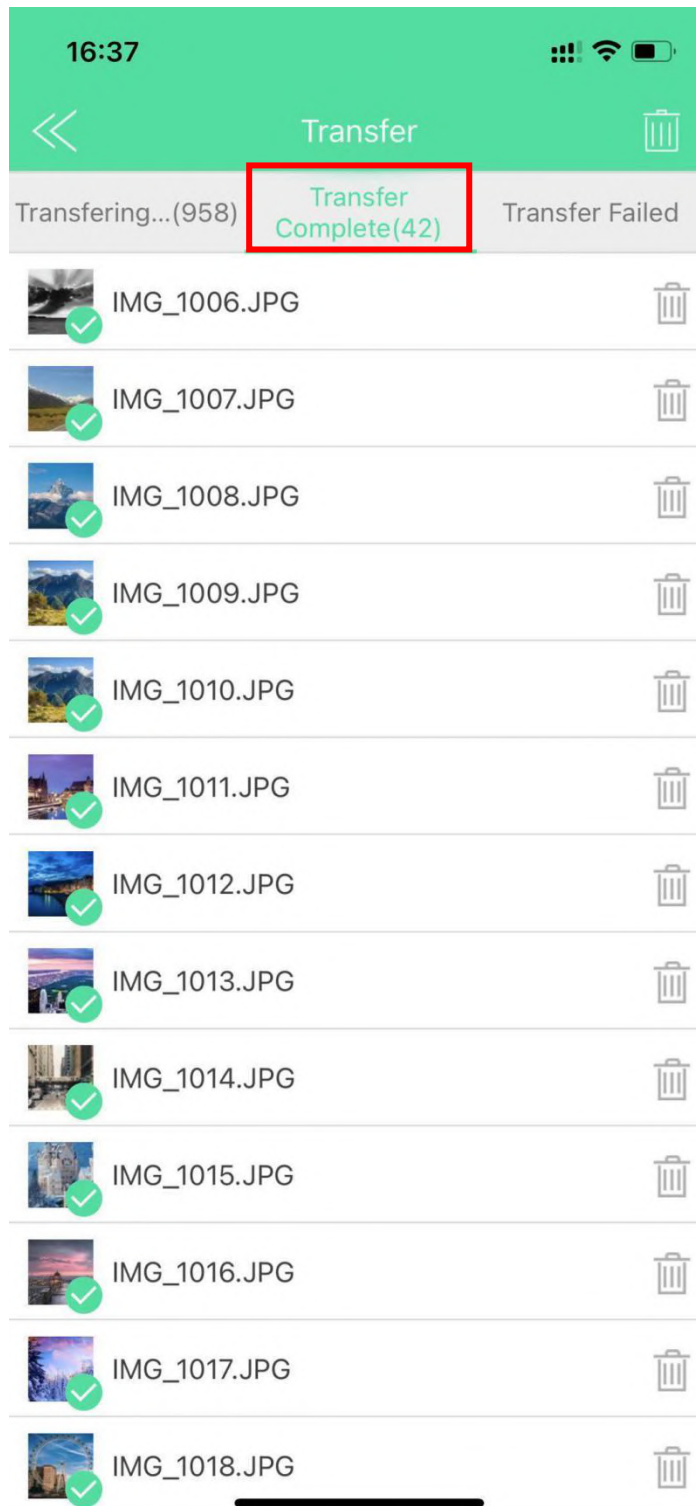
3.2: Click “Create Folder”

Create Folder



3.3: Click “Paste”

Paste

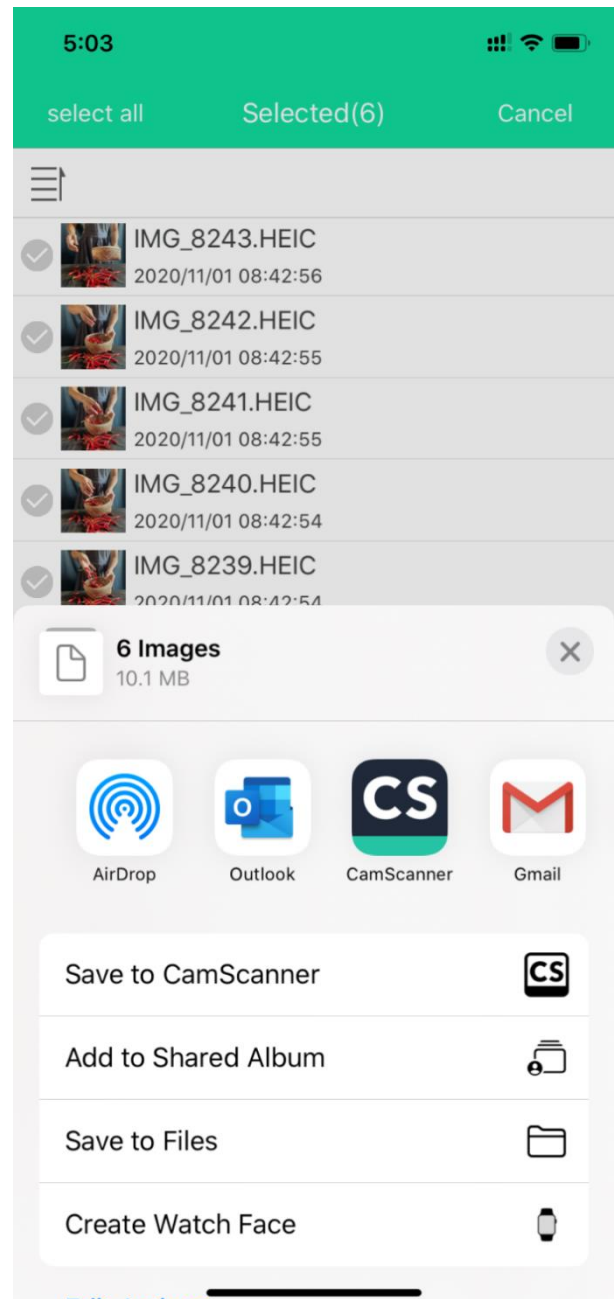
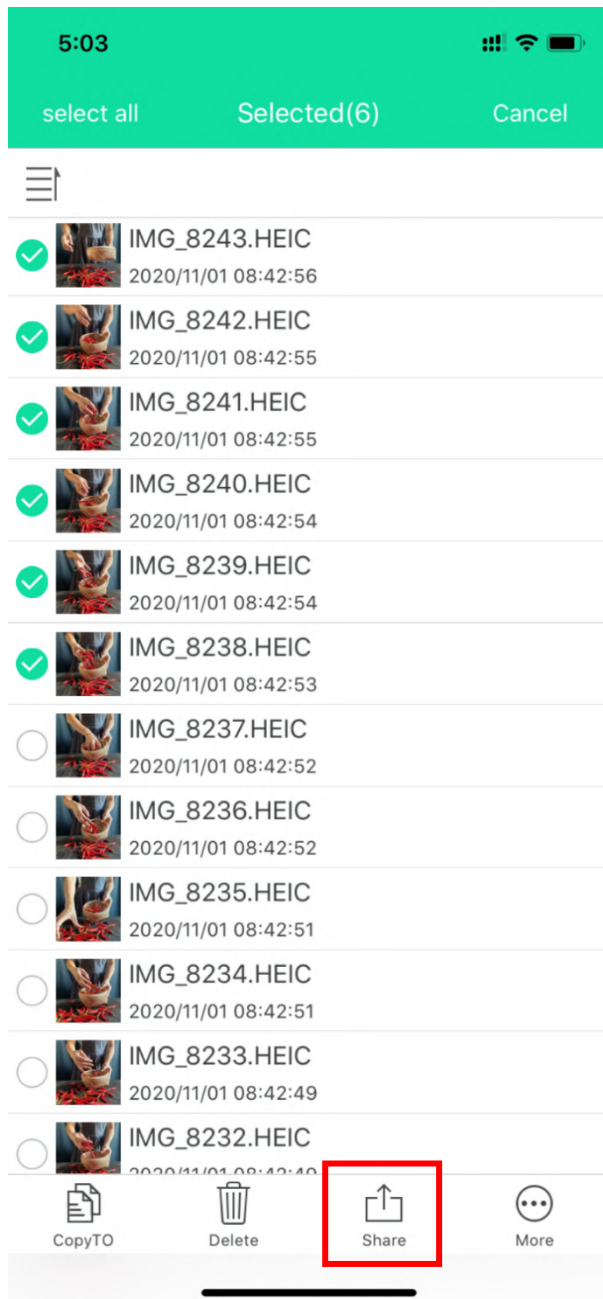


✧ Share Photos

1. Select photos and then click icon “Share”



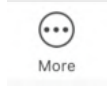
Max quantity for photos sharing will depend on different third-party media photo uploaded limitation. (Facebook, Email, Instagram etc.)



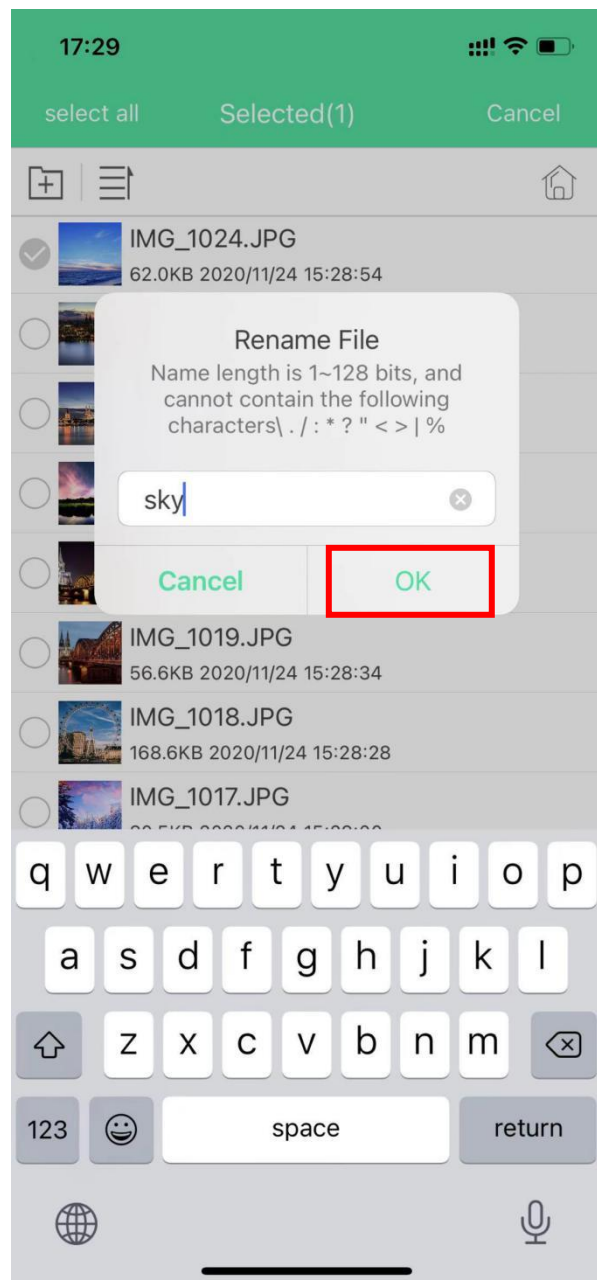
✧ Rename Photos

1. Go to “File/Folder” section and click into the folder and


click “More”:



You can only change the names of photos and folders in PL Memory.

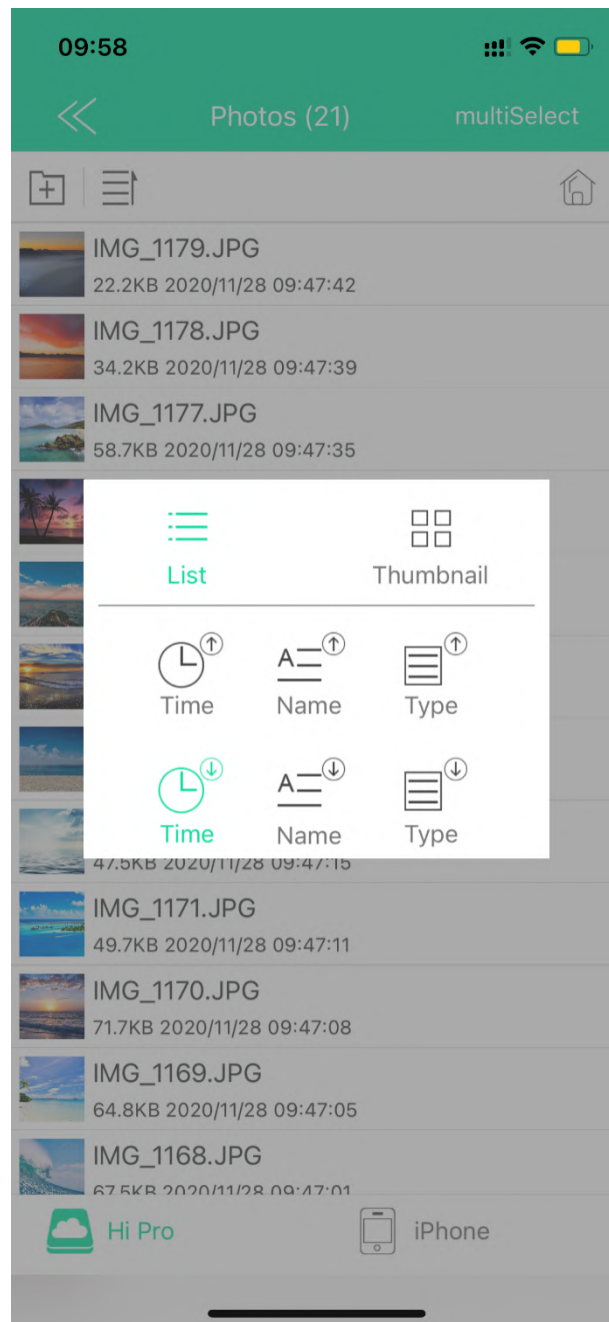


✧ Organize Photos

You can go back to the folder to browse and organize the photos. Click 



Photos will keep original information (data, name) and can be organized by time, name or type as below:

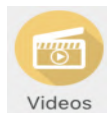


● Videos Section

✧ Copy Videos

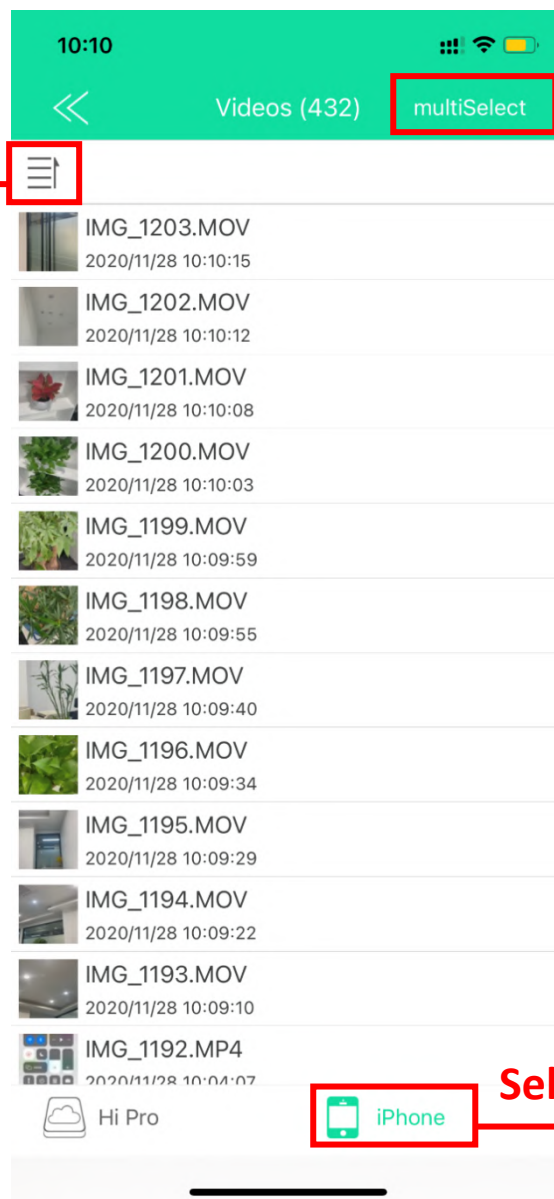


Only videos or photos stored in the iPhone/iPad internal storage (camera roll or album) can be transferred into the flash drives, the music or movies, videos files are **DRM (Digital Rights Management) protected**. So you are not able to download directly into the flash drives from iTunes, iCloud or Netflix.



1. Click into videos section:

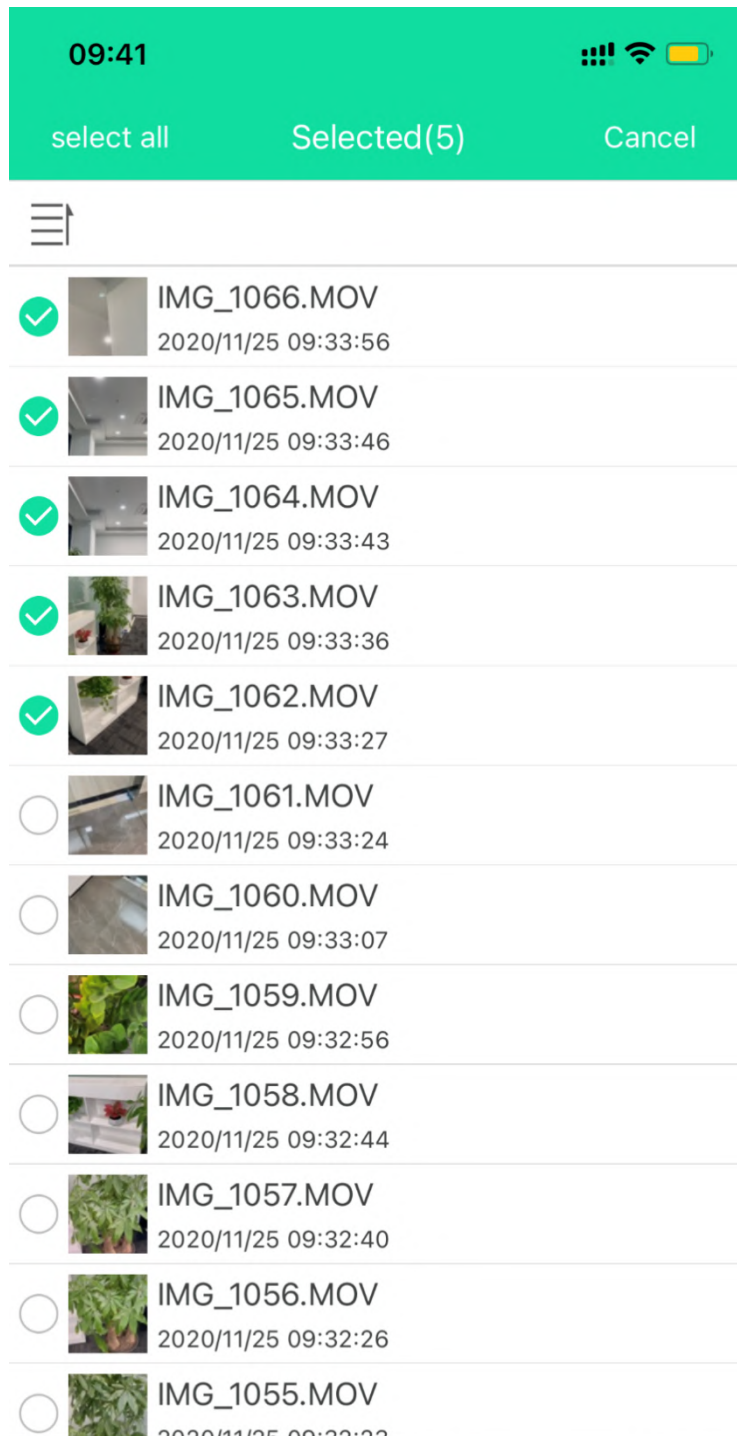
Browse layout



Click for **selection**

Select **"iPhone"**

2. Select Videos: select all or select one by one



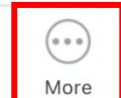
Copy to the
PL Memory



Delete selected
Videos



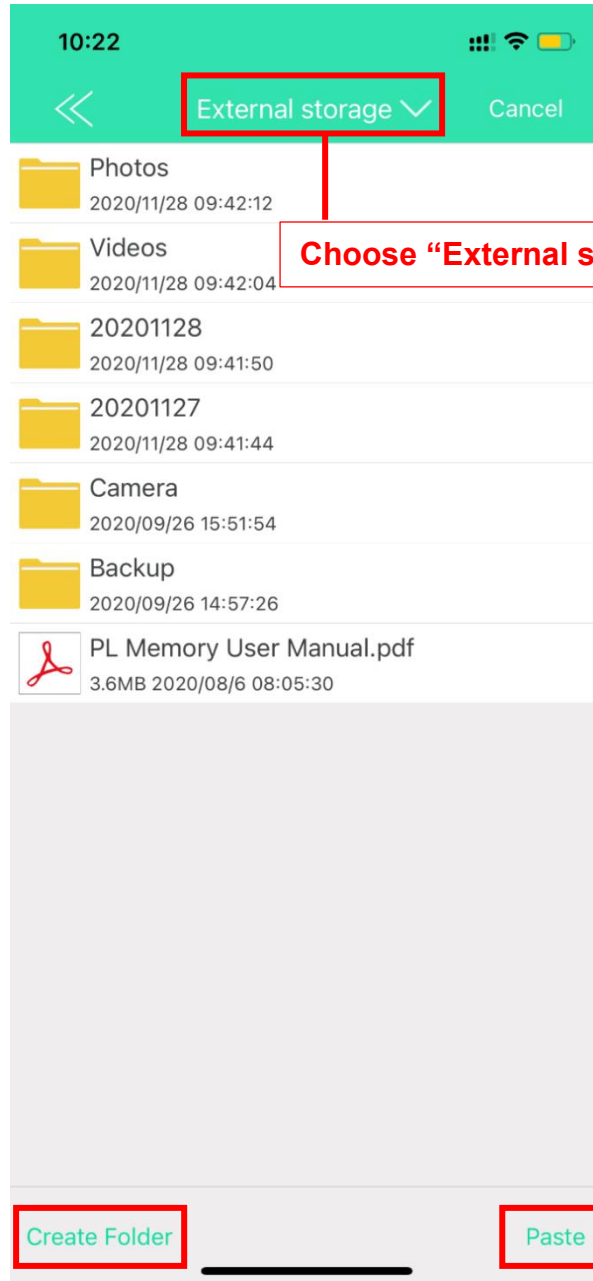
Share Videos to Email/Social
medias, Bluetooth



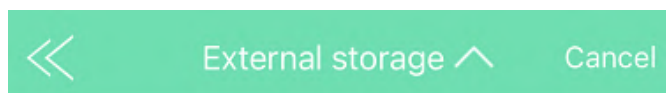
Cancel

3. Copy selected videos to the PL Memory

3.1: Click "CopyTO"



Choose "External storage"



iPhone storage

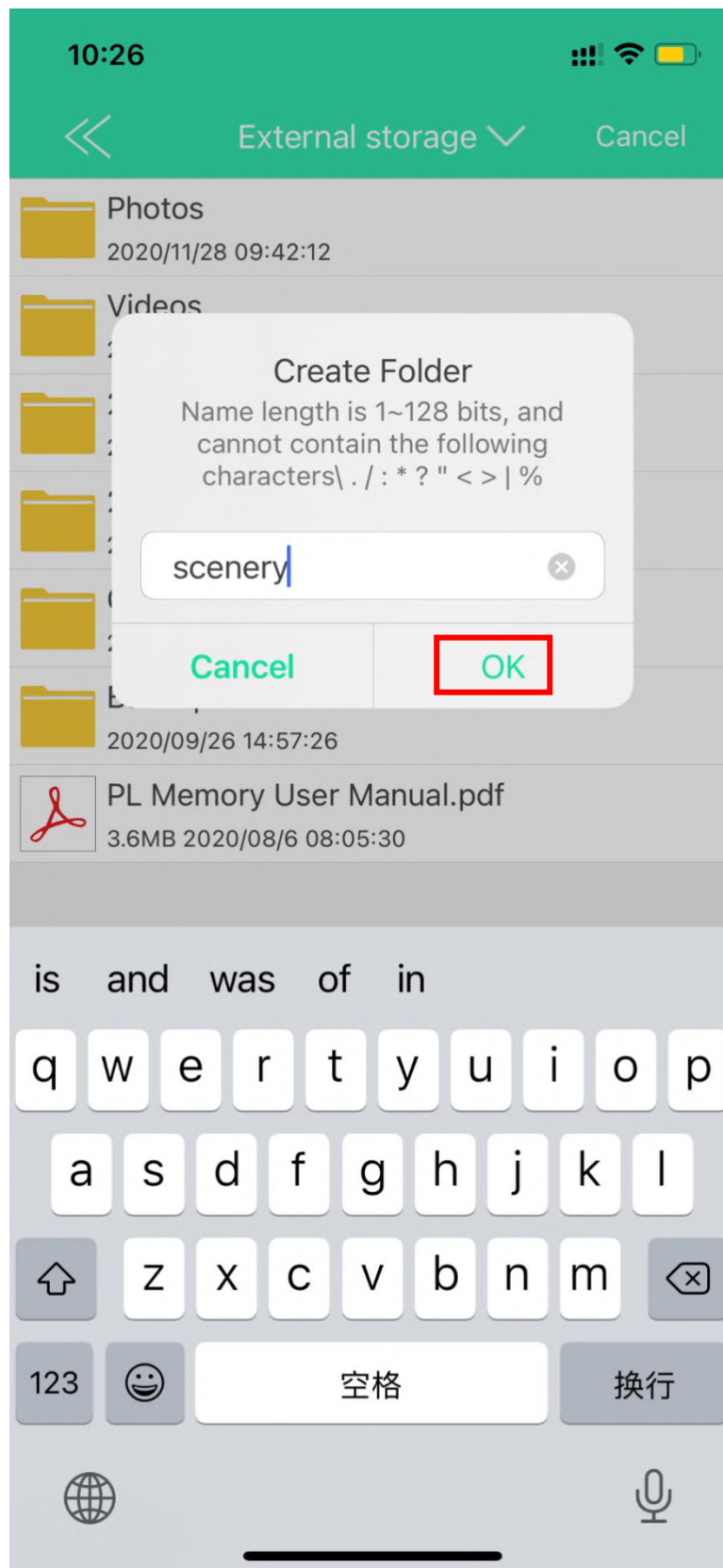
Internal storage

External storage

PL Memory storage

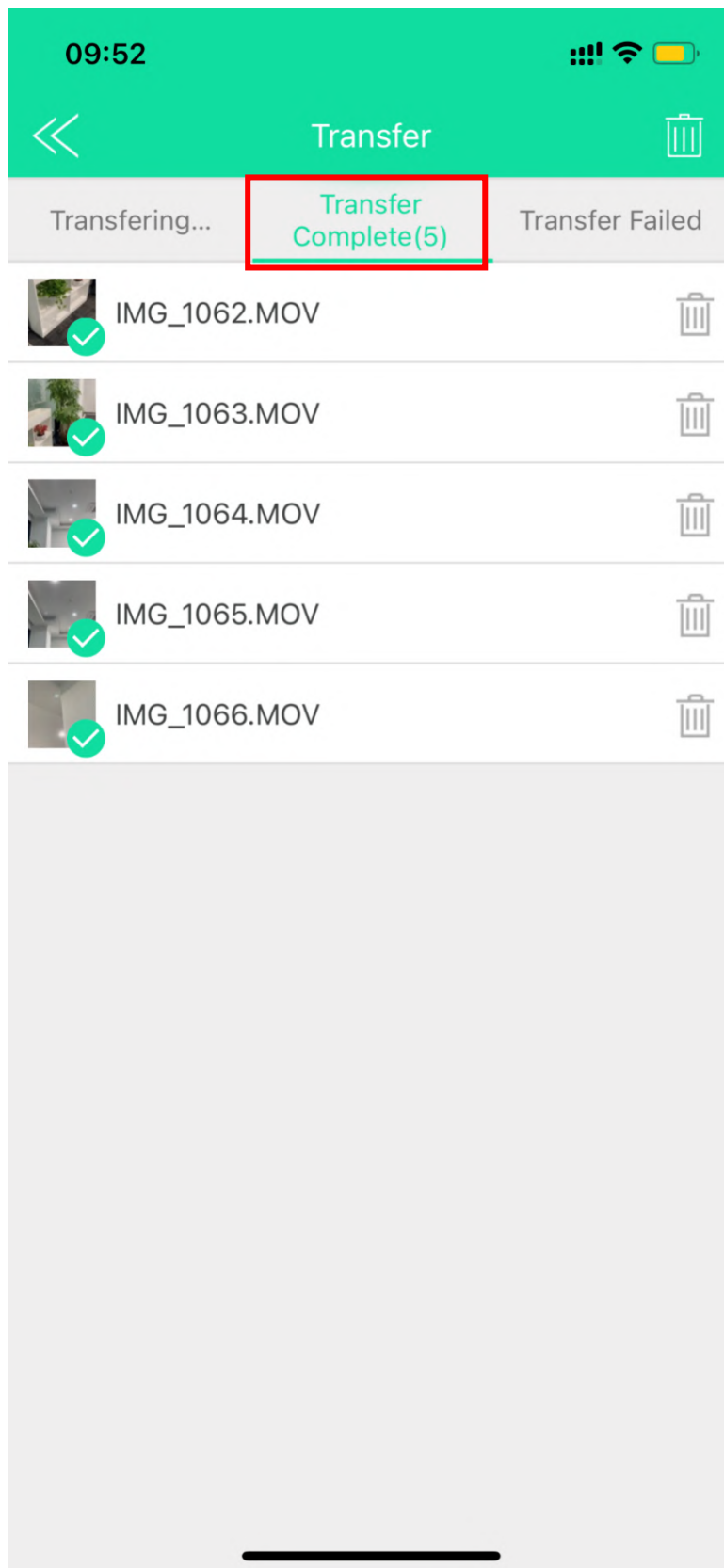
3.2: Click “Create Folder”

Create Folder



3.3: Click “Paste”

Paste

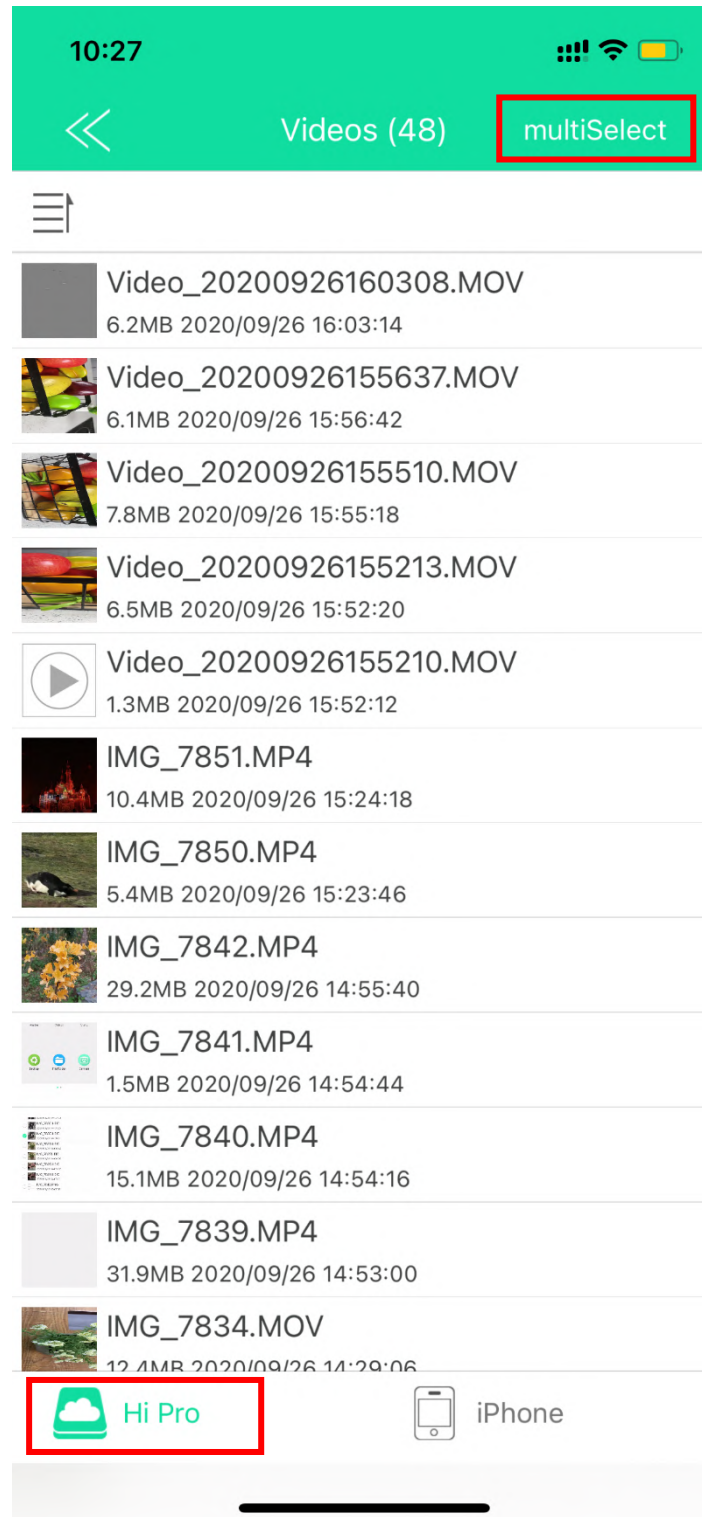


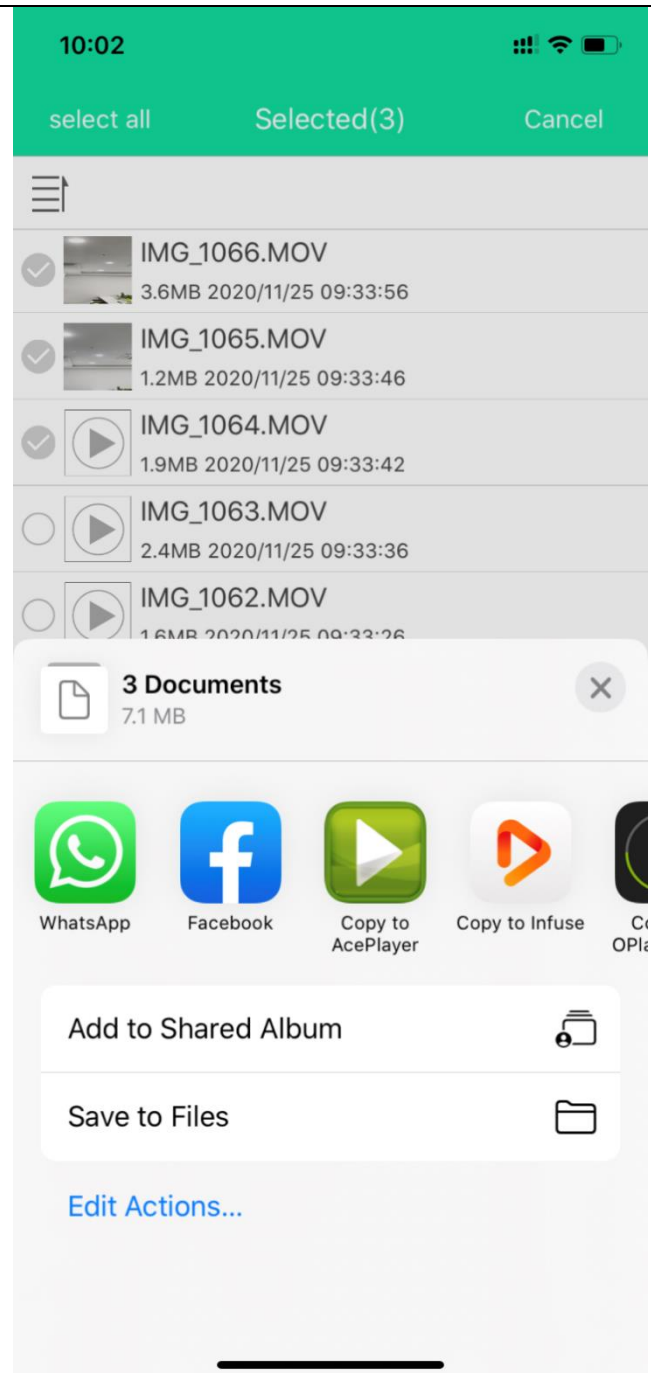
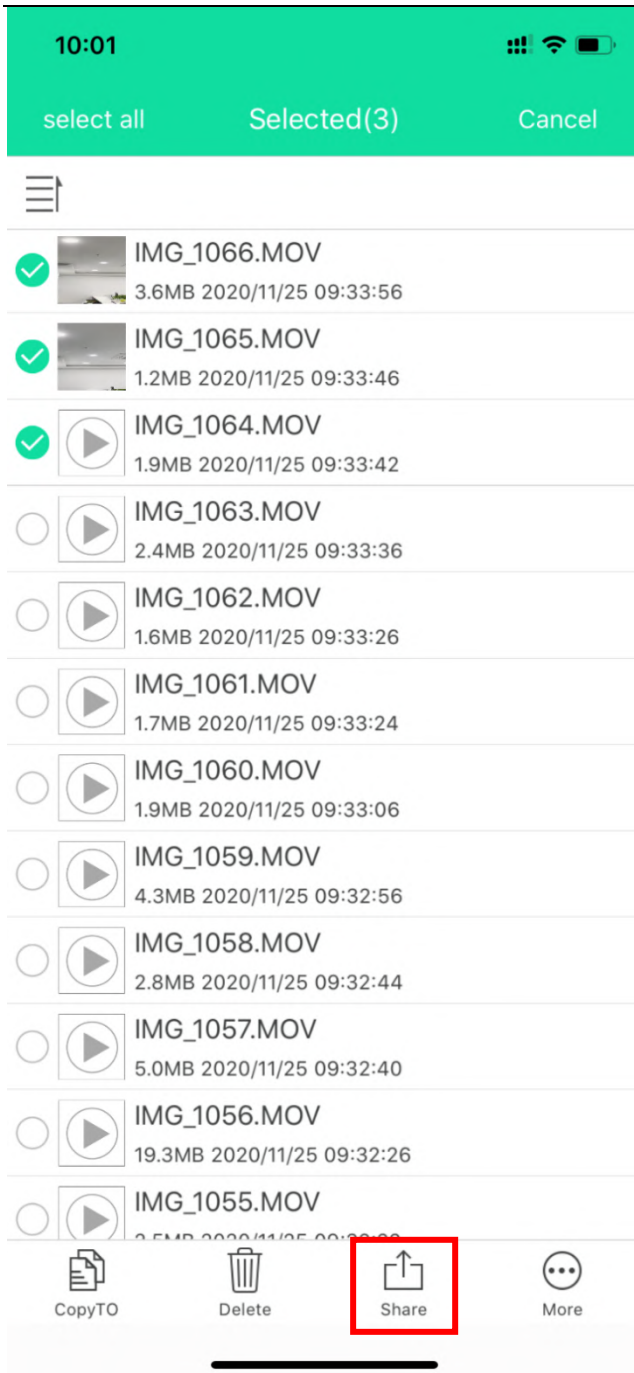
✧ Share Videos

1. Select videos and then click icon “Share”



Max quantity for photos sharing will depend on different third-party media photo uploaded limitation. (Facebook, Email, Instagram etc.)

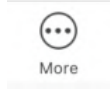




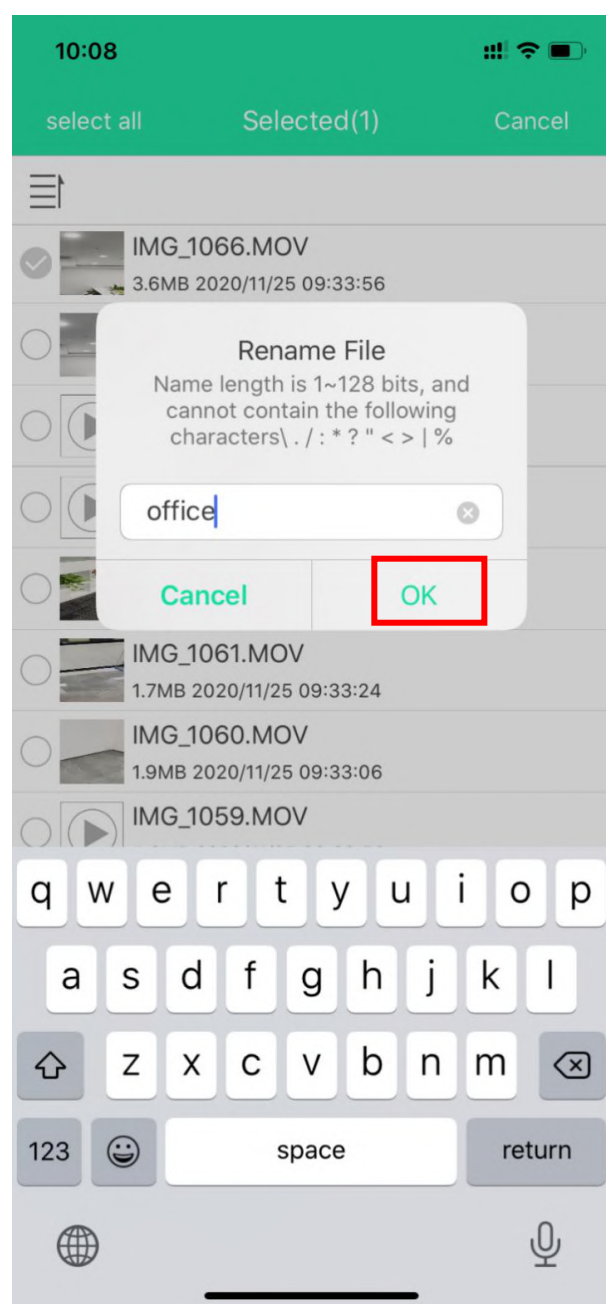
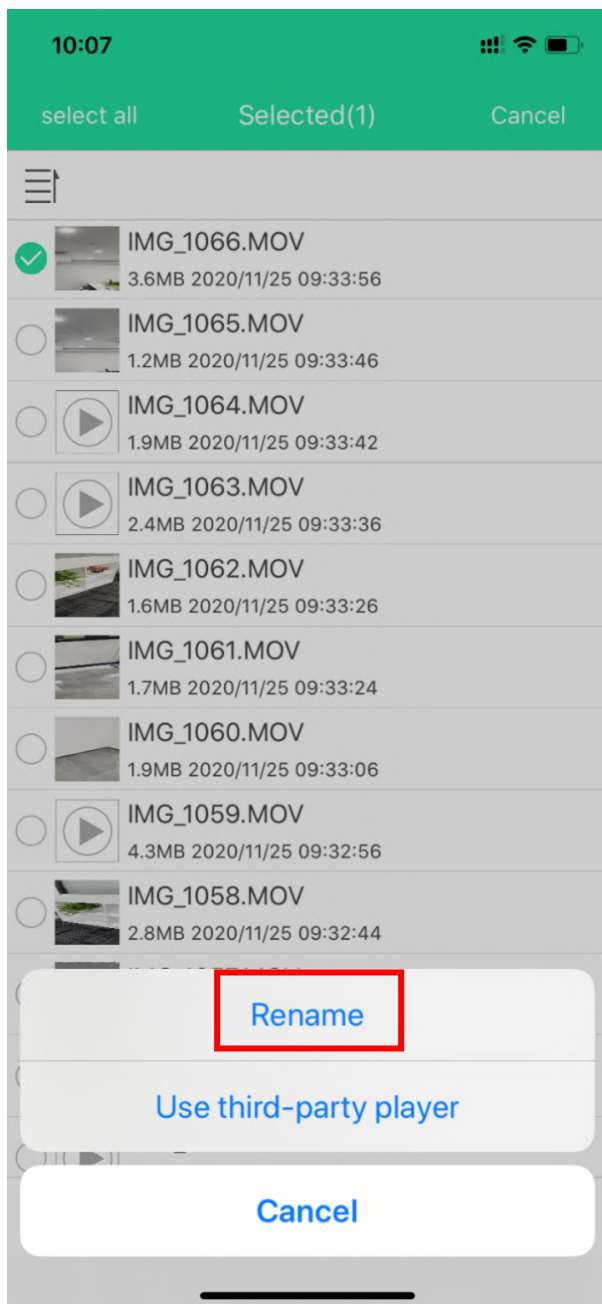
✧ Rename Videos

1. Go to “File/Folder” section and click into the folder and


click “More”:



You can only change the names of videos and folders in PL Memory.

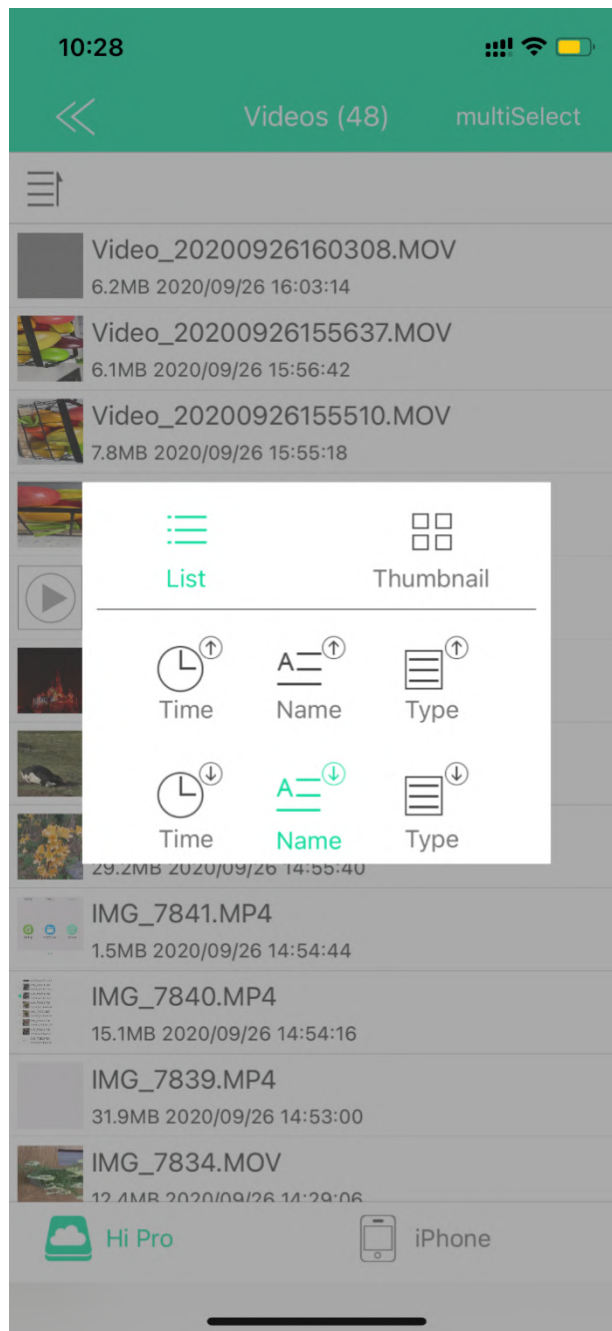


✧ Organize Videos

You can go back to the folder to browse and organize the videos. Click 

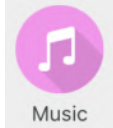


Photos will keep original information (data, name) and can be organized by time, name or type as below:

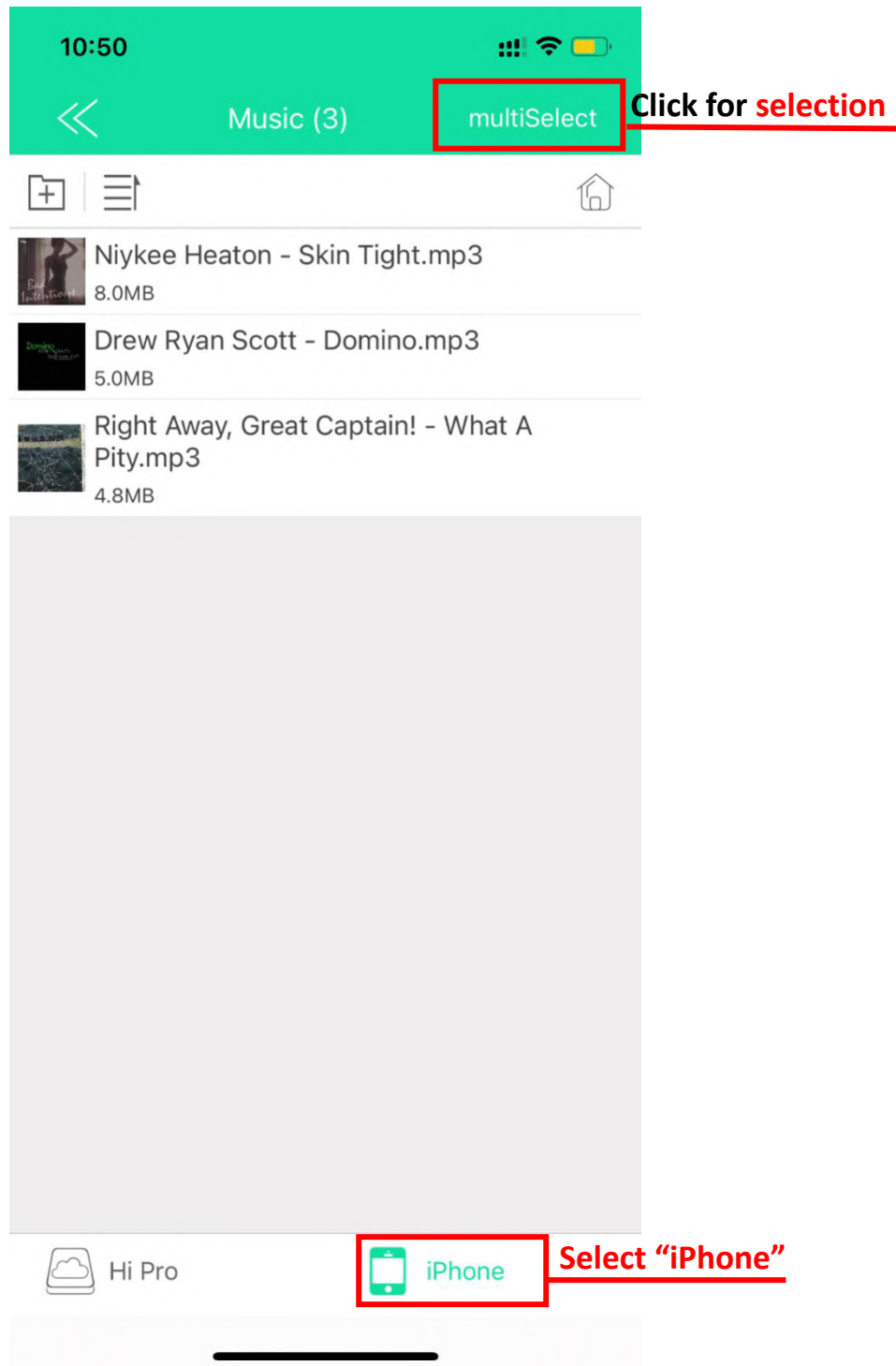


● Music Section

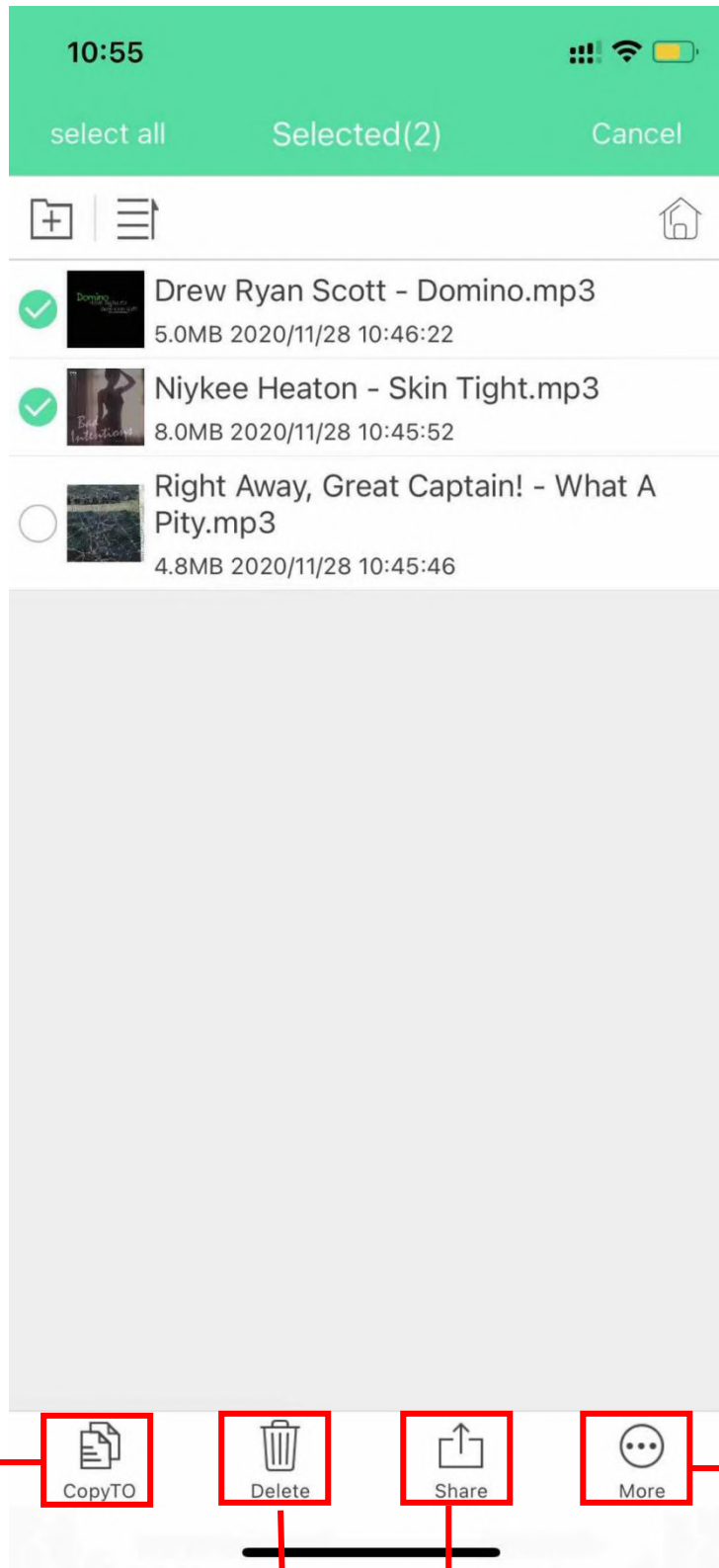
● Copy Music



1. Click into music section:



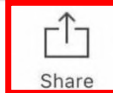
2. Select music: select all or select one by one



**Copy to the
PL Memory**



**Delete selected
music**



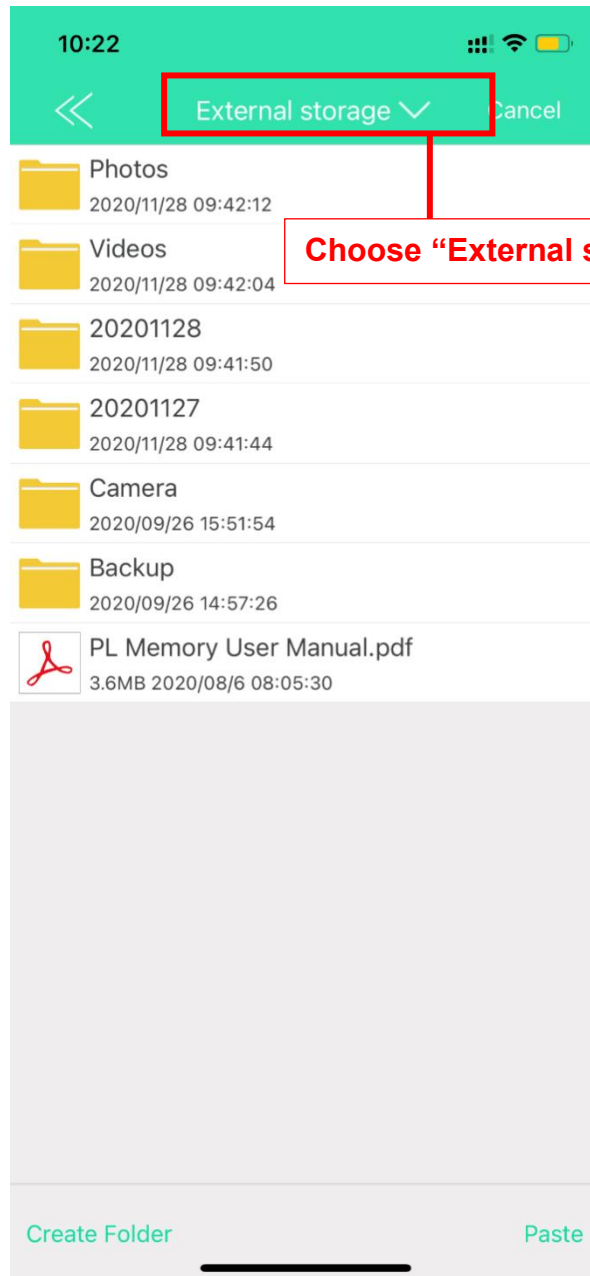
**Share music to Email/Social
Medias, Bluetooth**



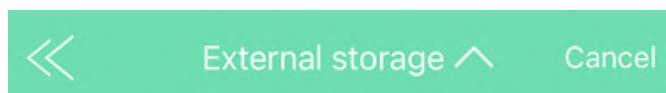
Cancel

3. Copy selected music to the PL Memory

3.1: Click "CopyTO"



Choose "External storage"



iPhone storage

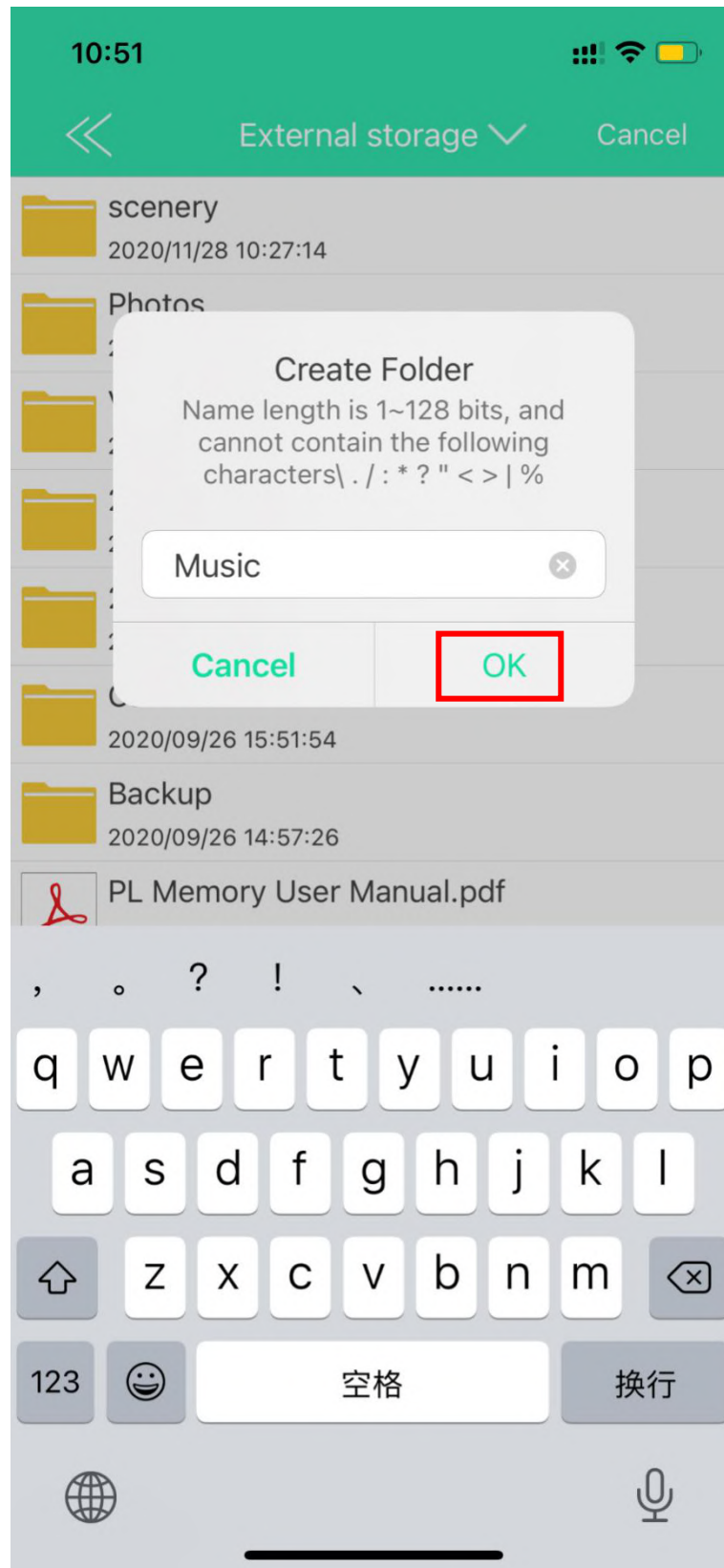
Internal storage

External storage

PL Memory storage

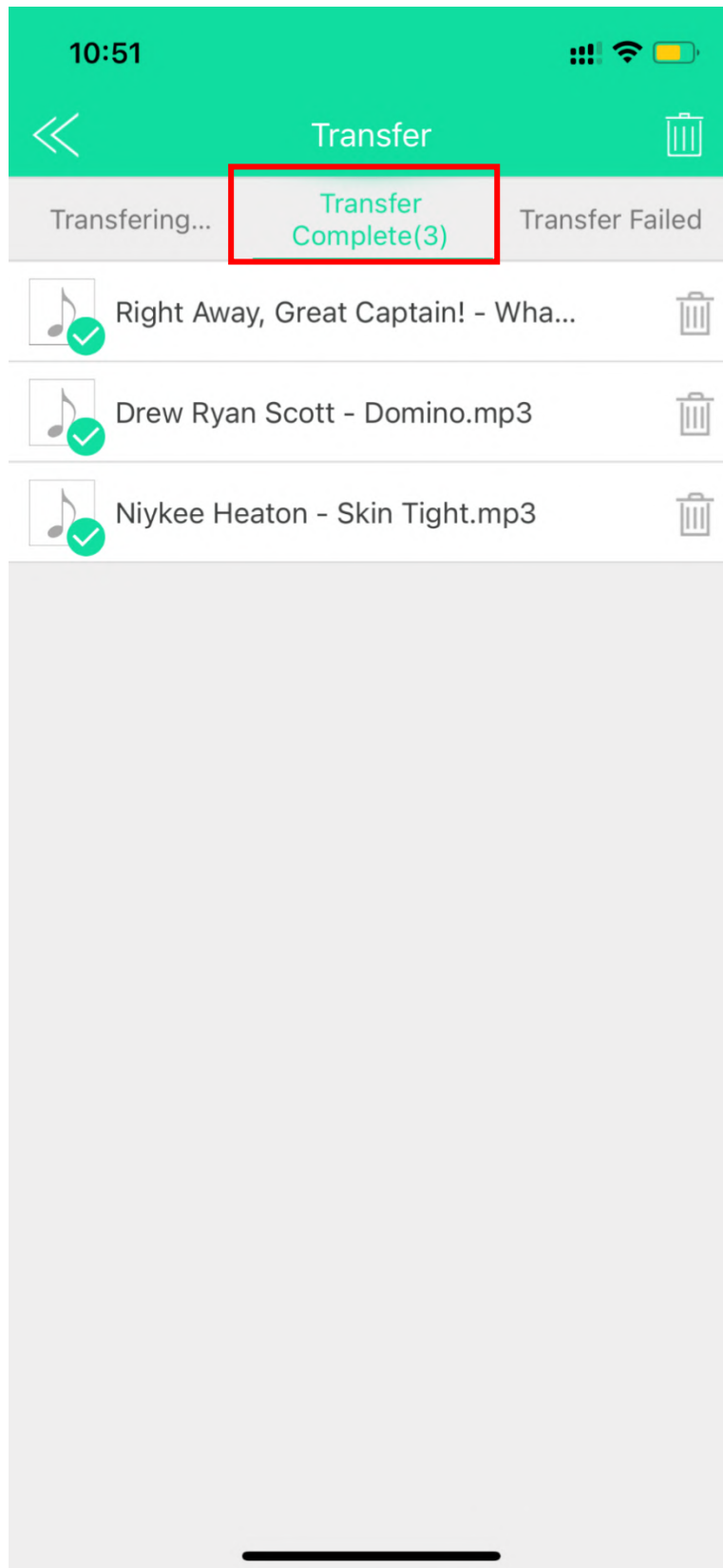
3.2: Click “Create Folder”

Create Folder



3.3: Click “Paste”

Paste

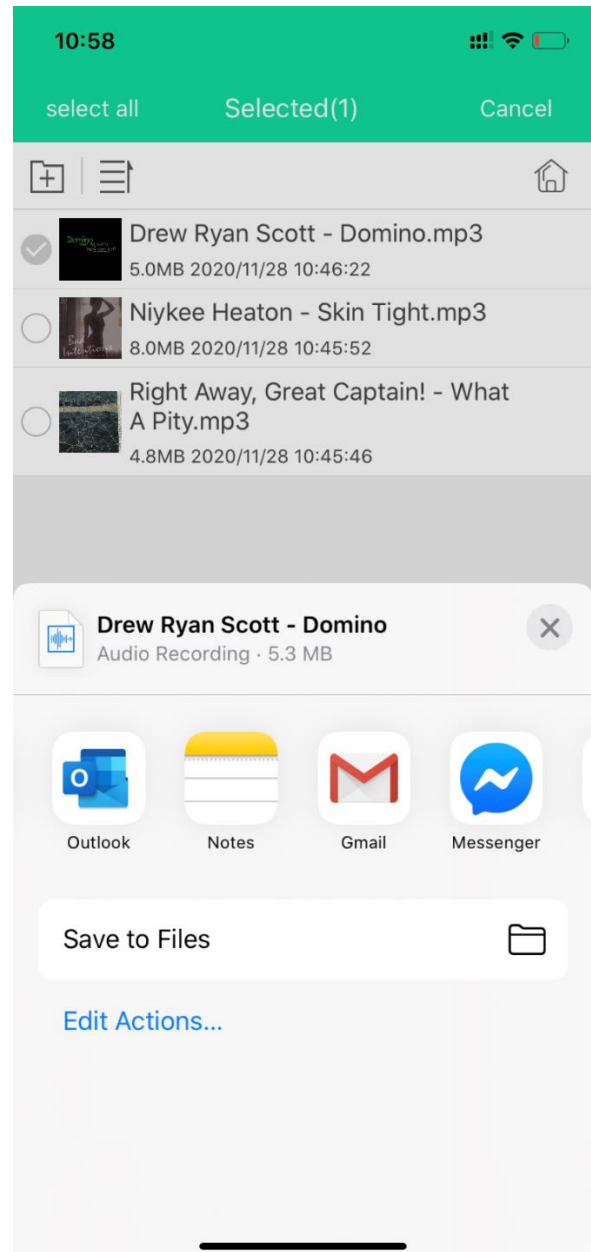
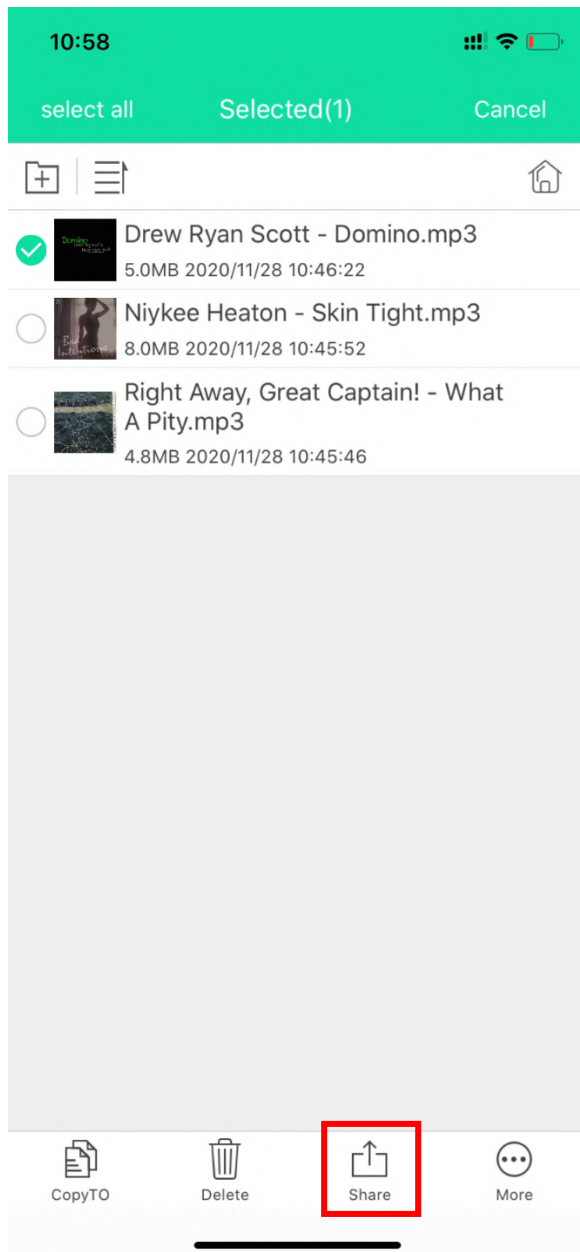


✧ Share Music

1. Select music and then click icon “Share”



Max quantity for photos sharing will depend on different third-party media music uploaded limitation. (Facebook, Email, Instagram etc.)



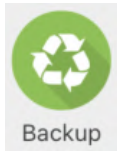
✧ **Rename Music**

✧ **Organize Music**

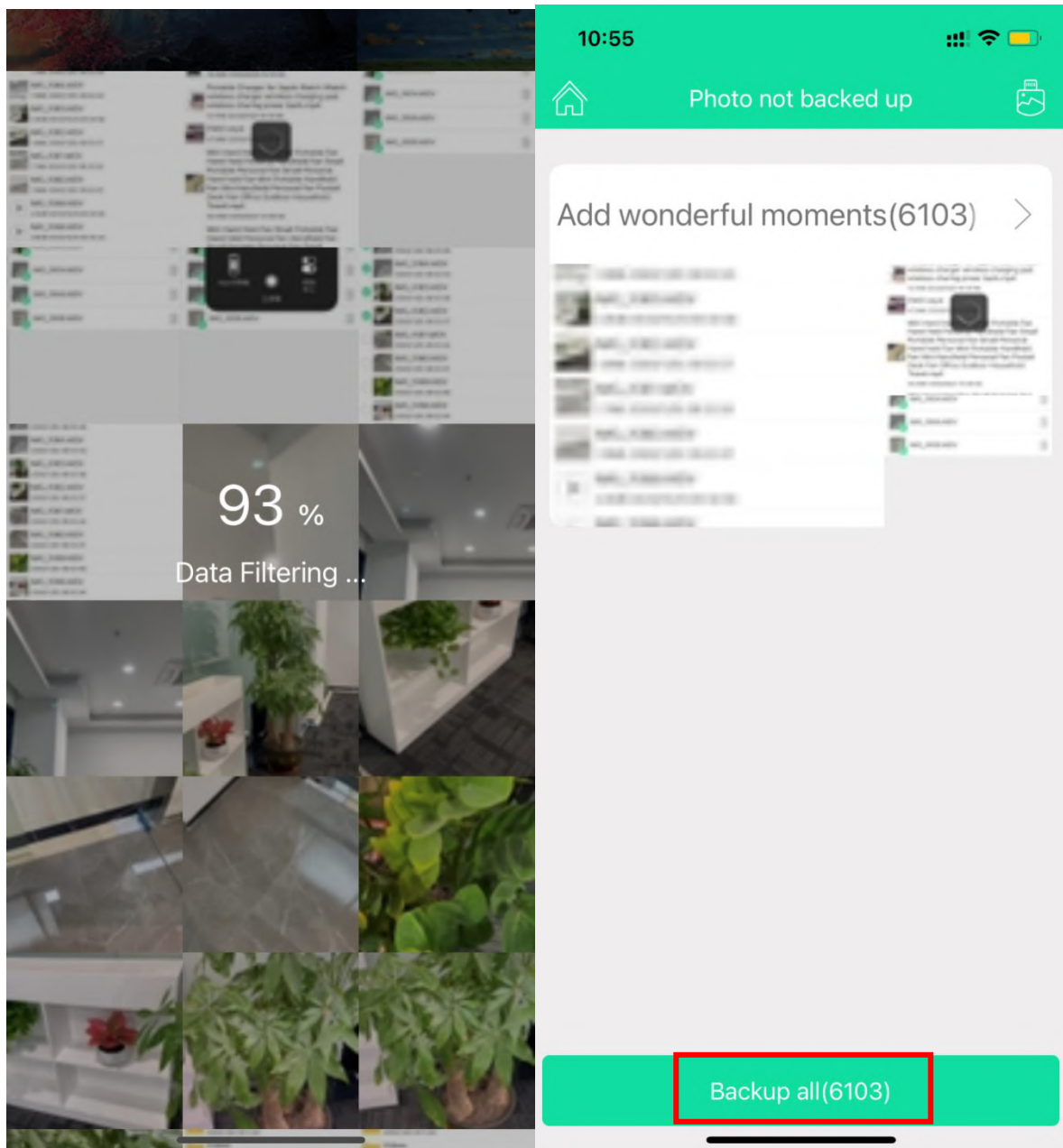
The procedures for renaming and organizing music are the same as those for photos and videos.

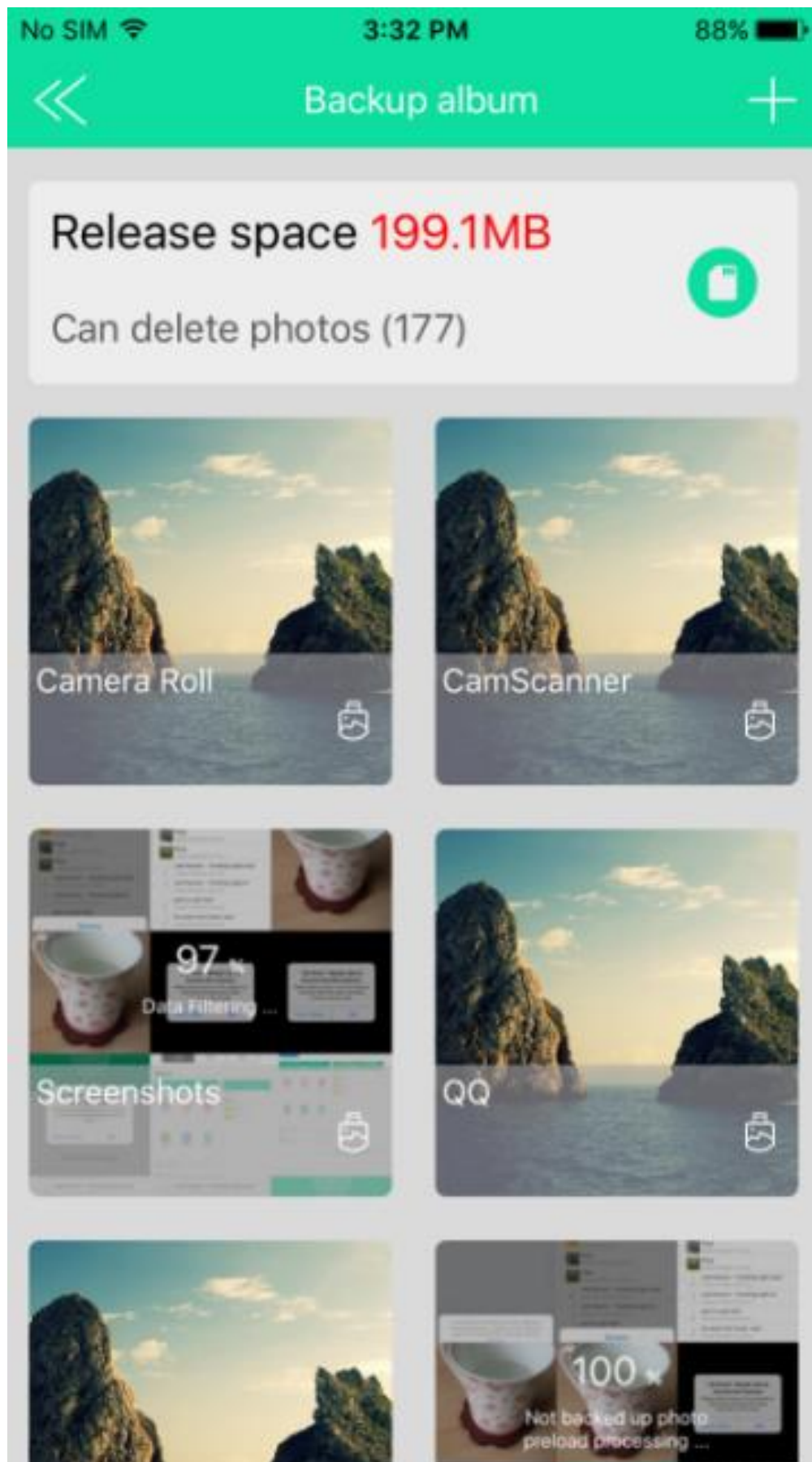
You can refer to the photo Rename Steps on page 17 and the Organize Steps on page 18.

● Backup Section



1. Click to enter the one-click backup function:

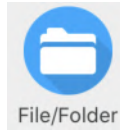




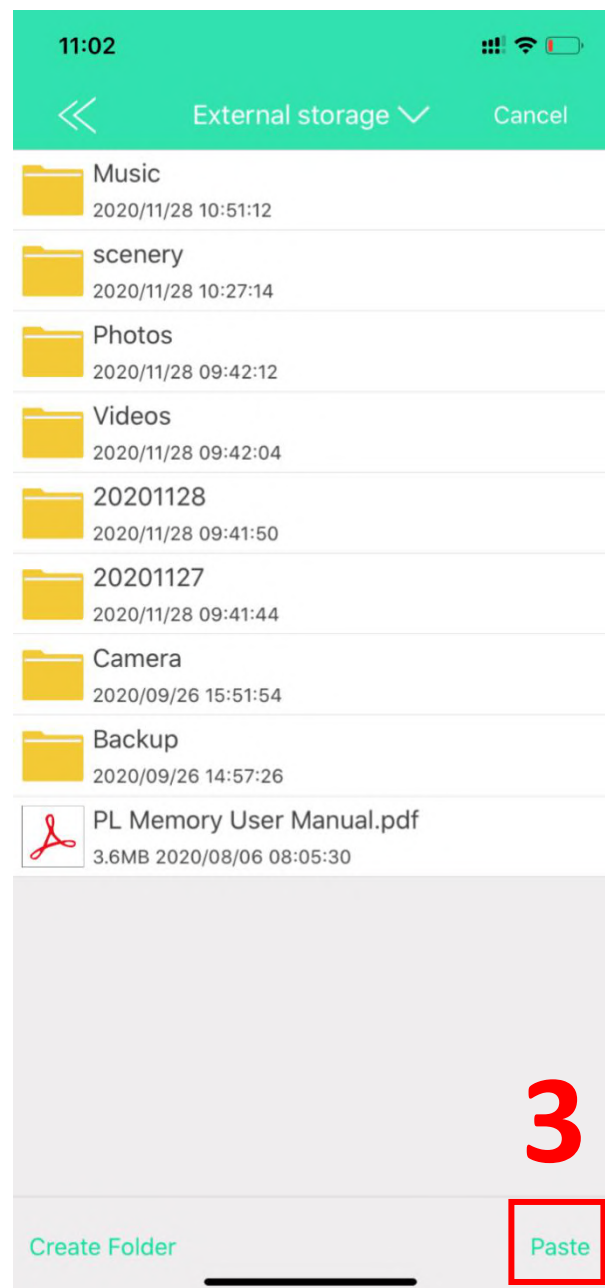
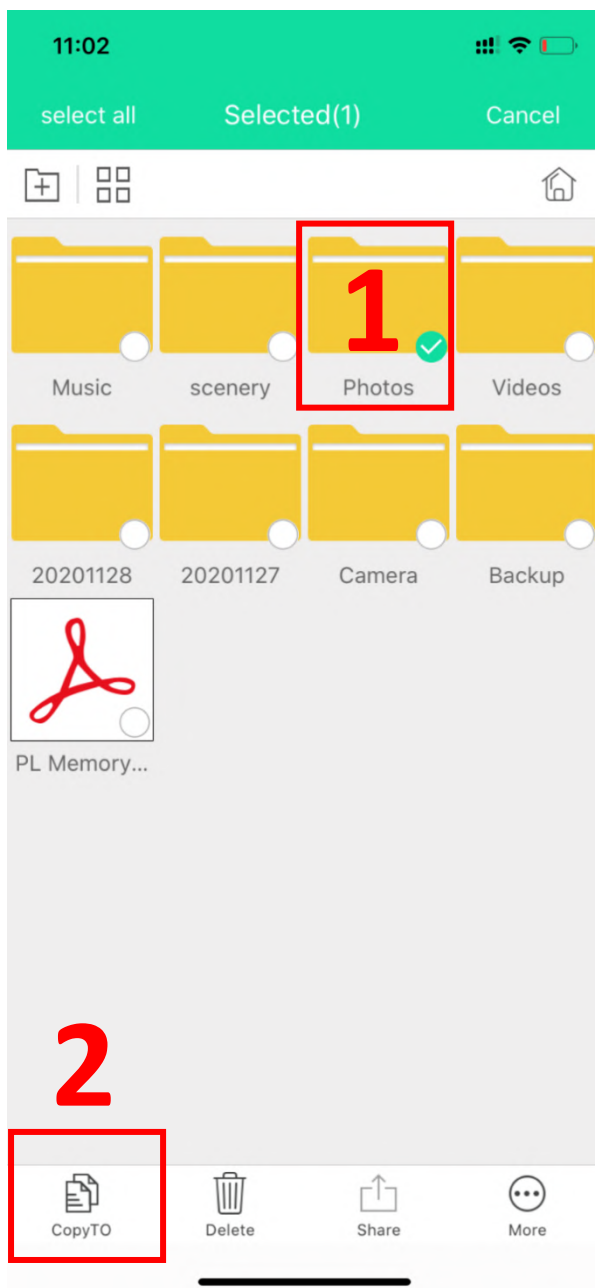
● File/Folder Section

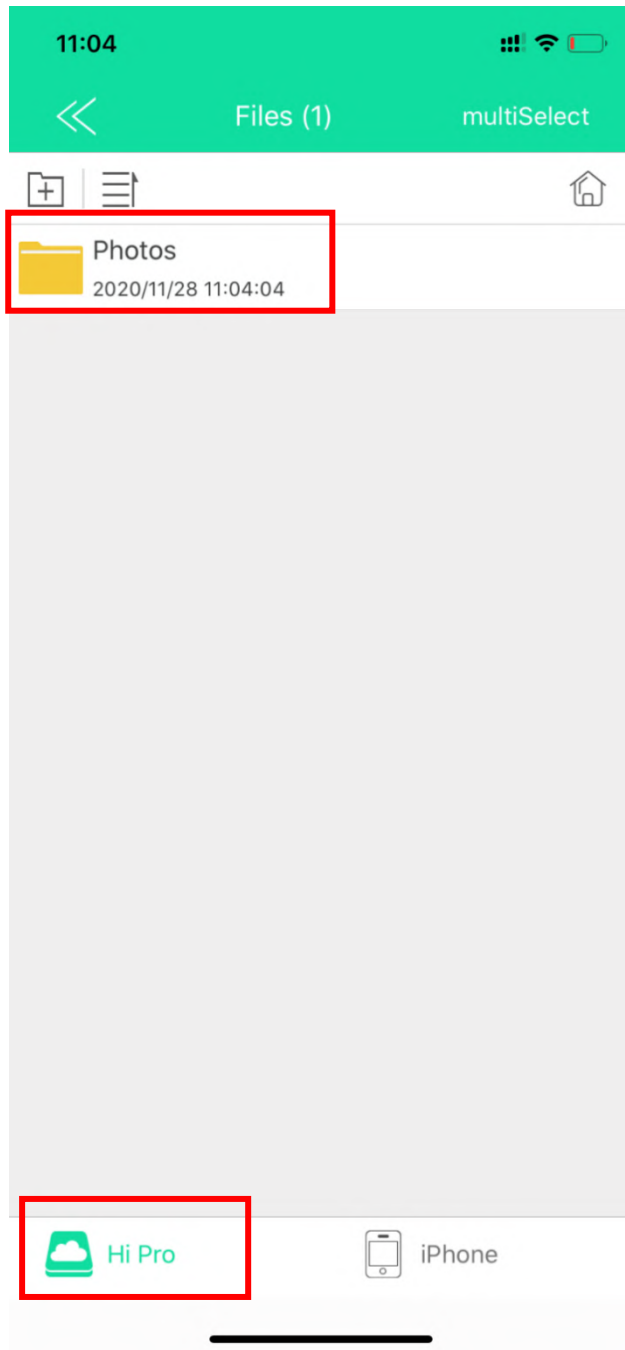
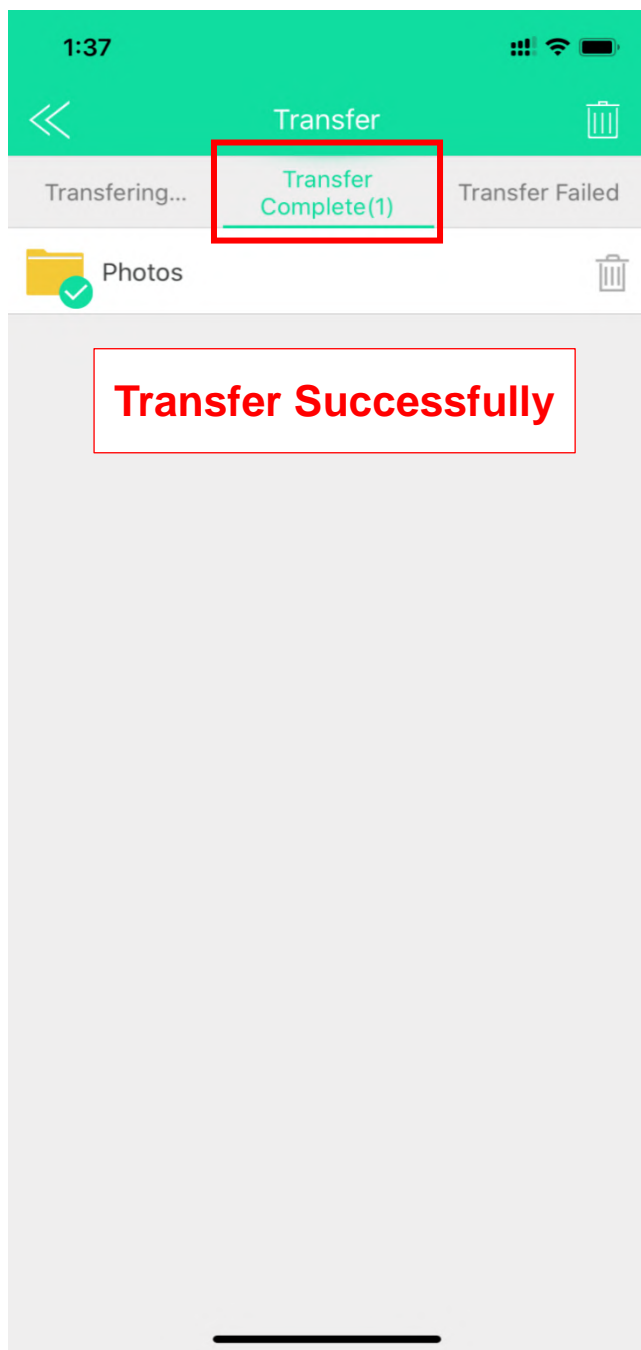
All folders can be managed here

✧ Copy File/Folder



1. Click into File/Folder section:

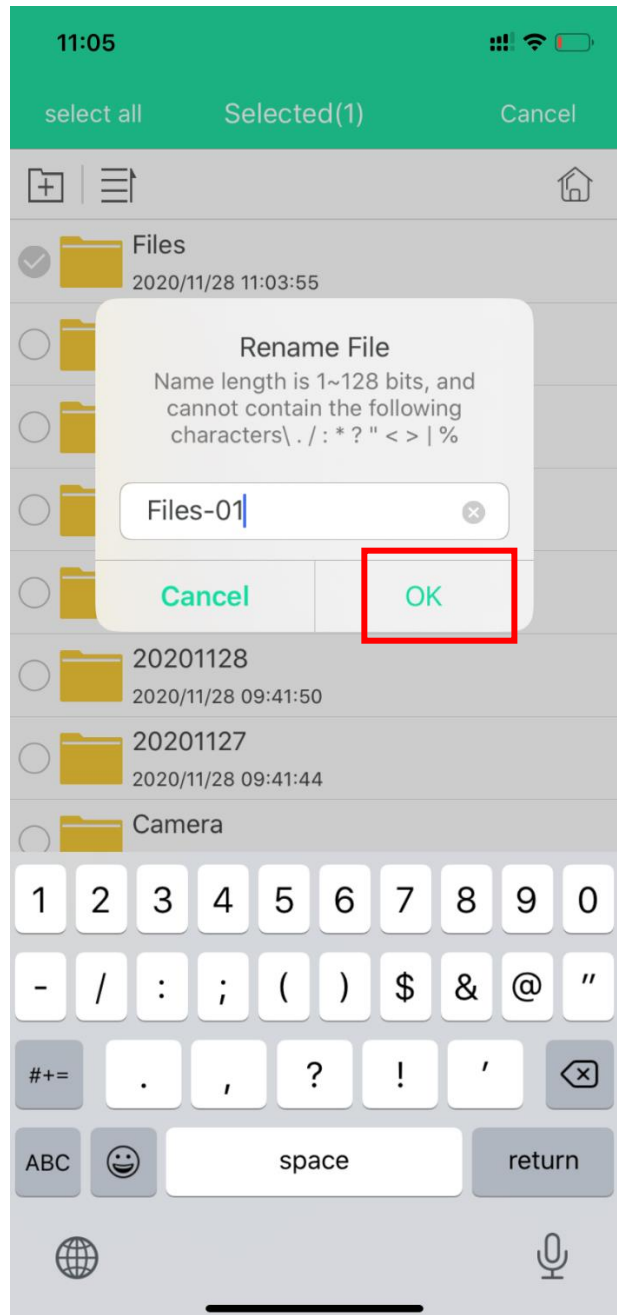
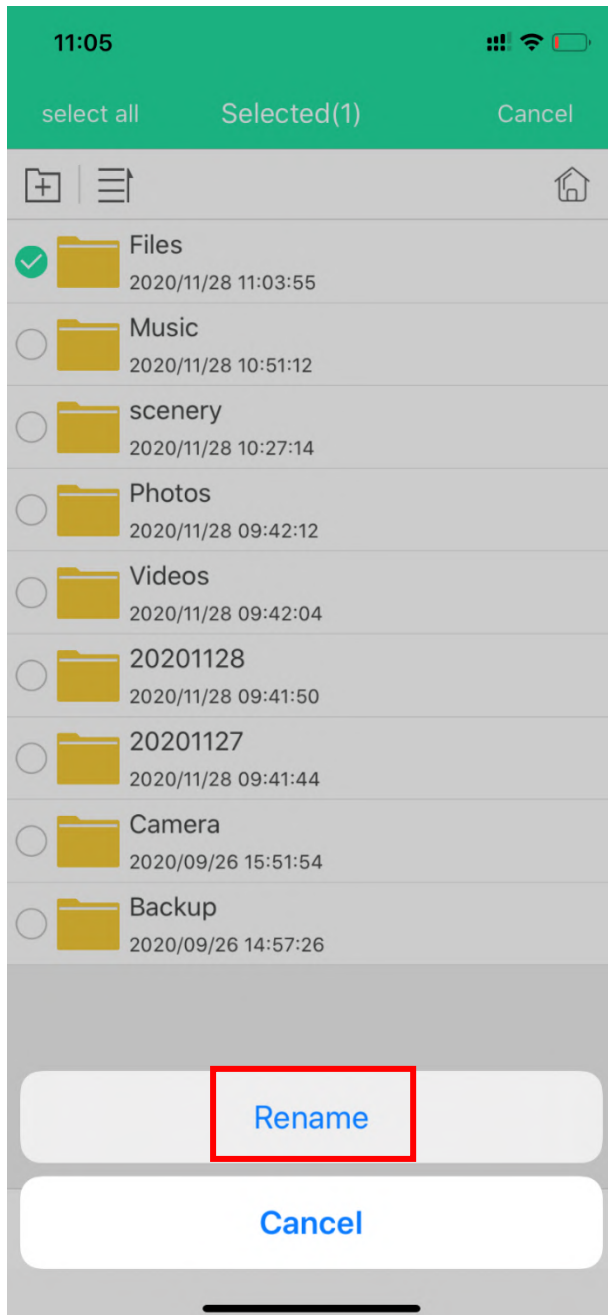
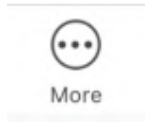





✧ Rename File/Folder

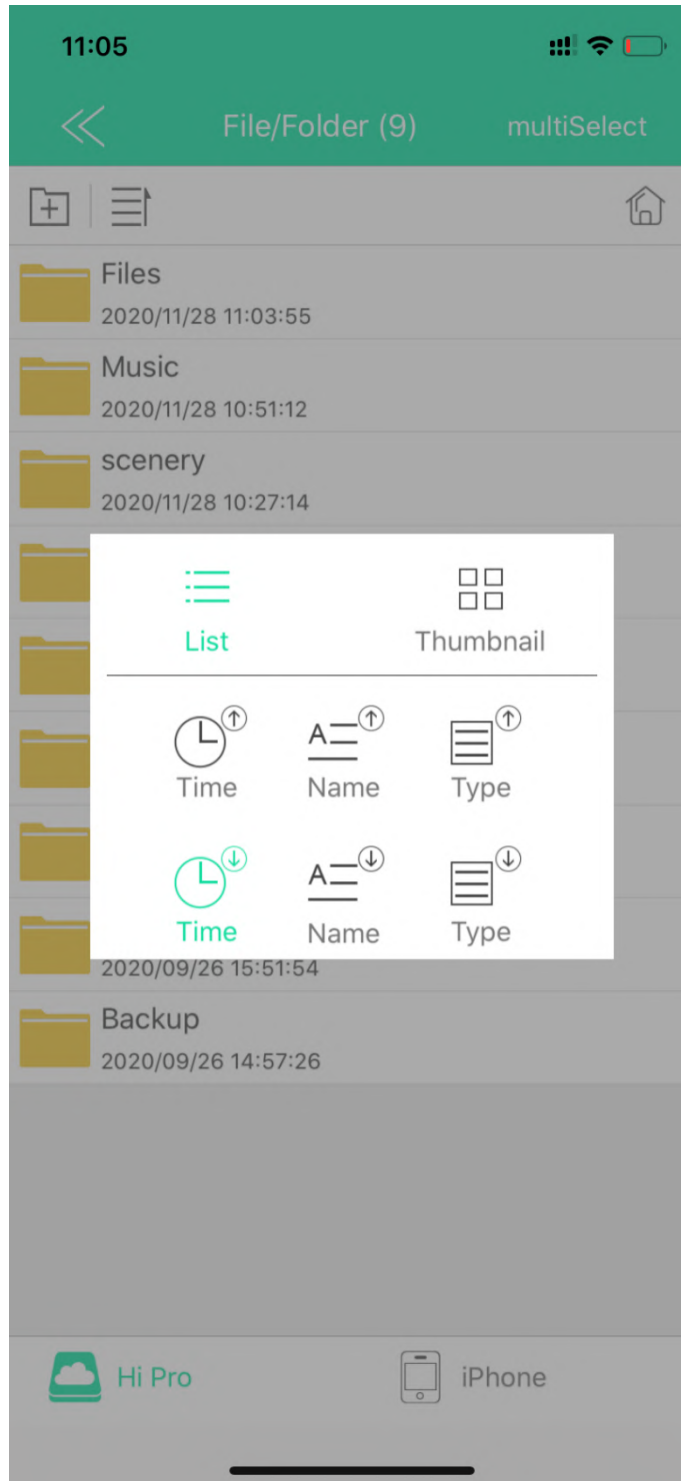
1. Go to “File/Folder” section and click the folder and click

“More” :



✧ Organize File/Folder

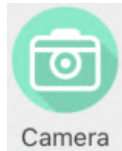
You can go back to the folder to browse and organize the file/folder. Click 



● Camera Section

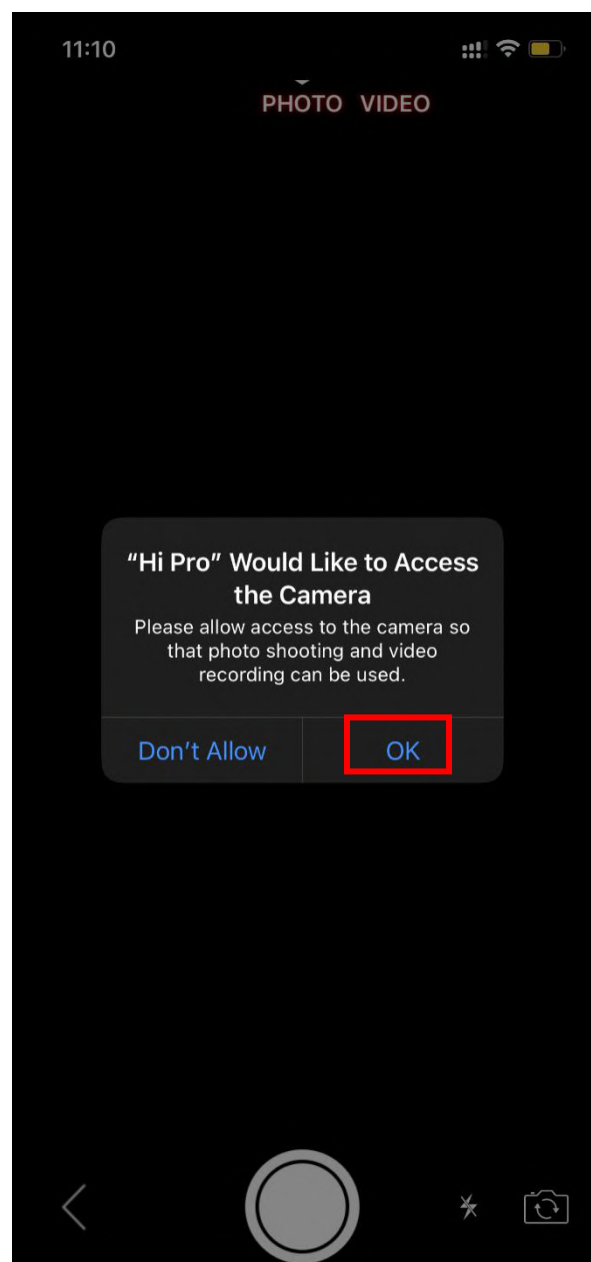
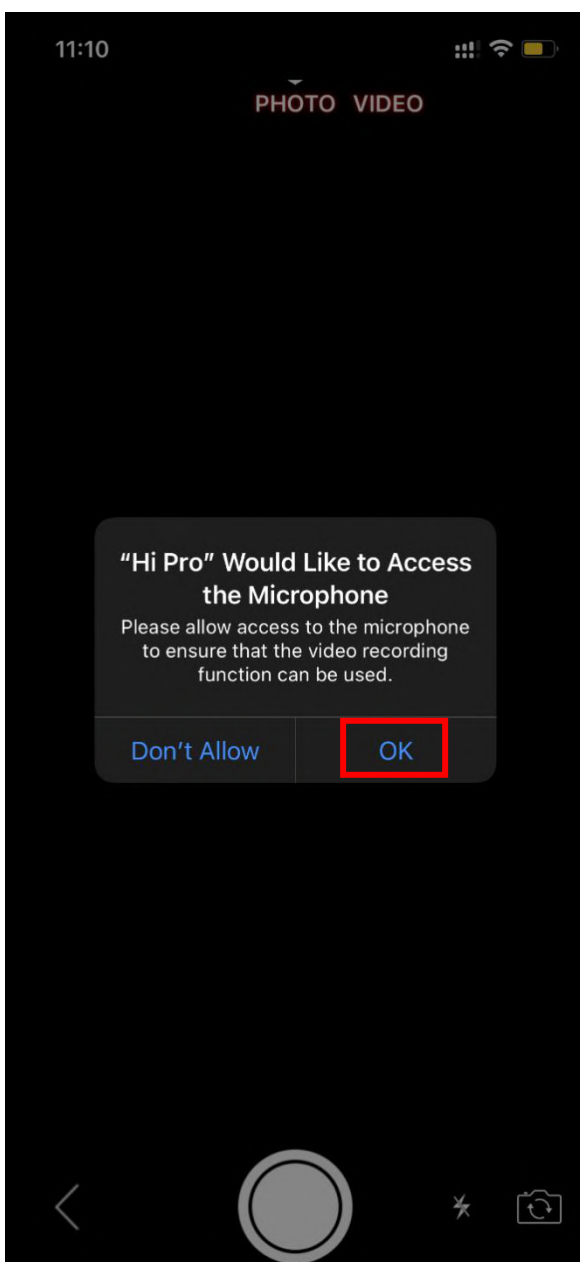
Take photos/videos and automatic backup to the flash drive.

✧ **Take Photos & Take Videos:**



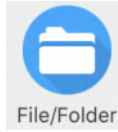
1. Click  into photos section:

Click OK to allow access.

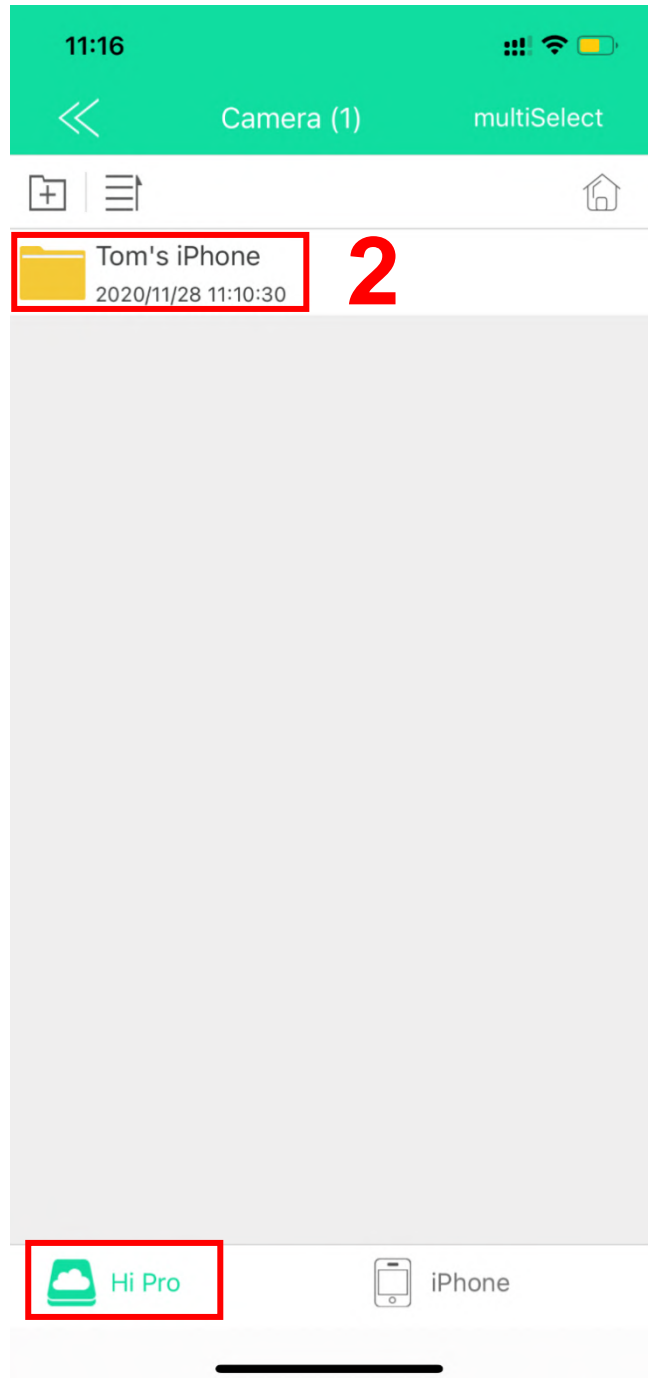
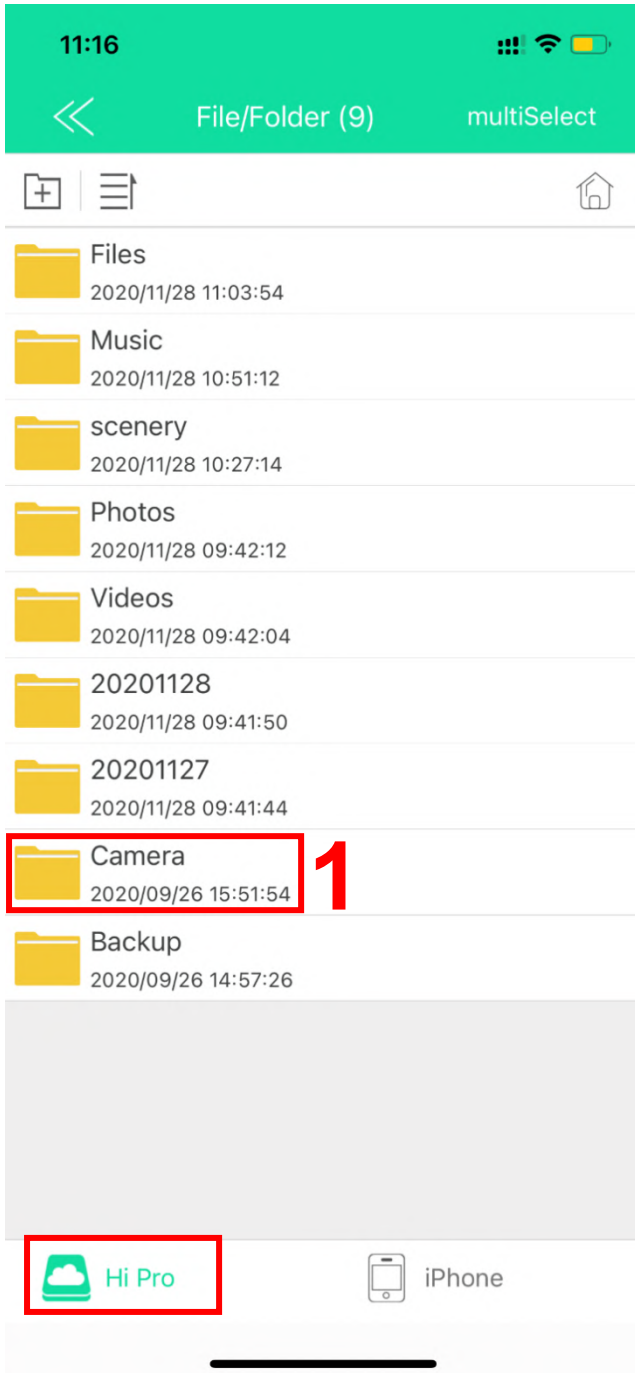




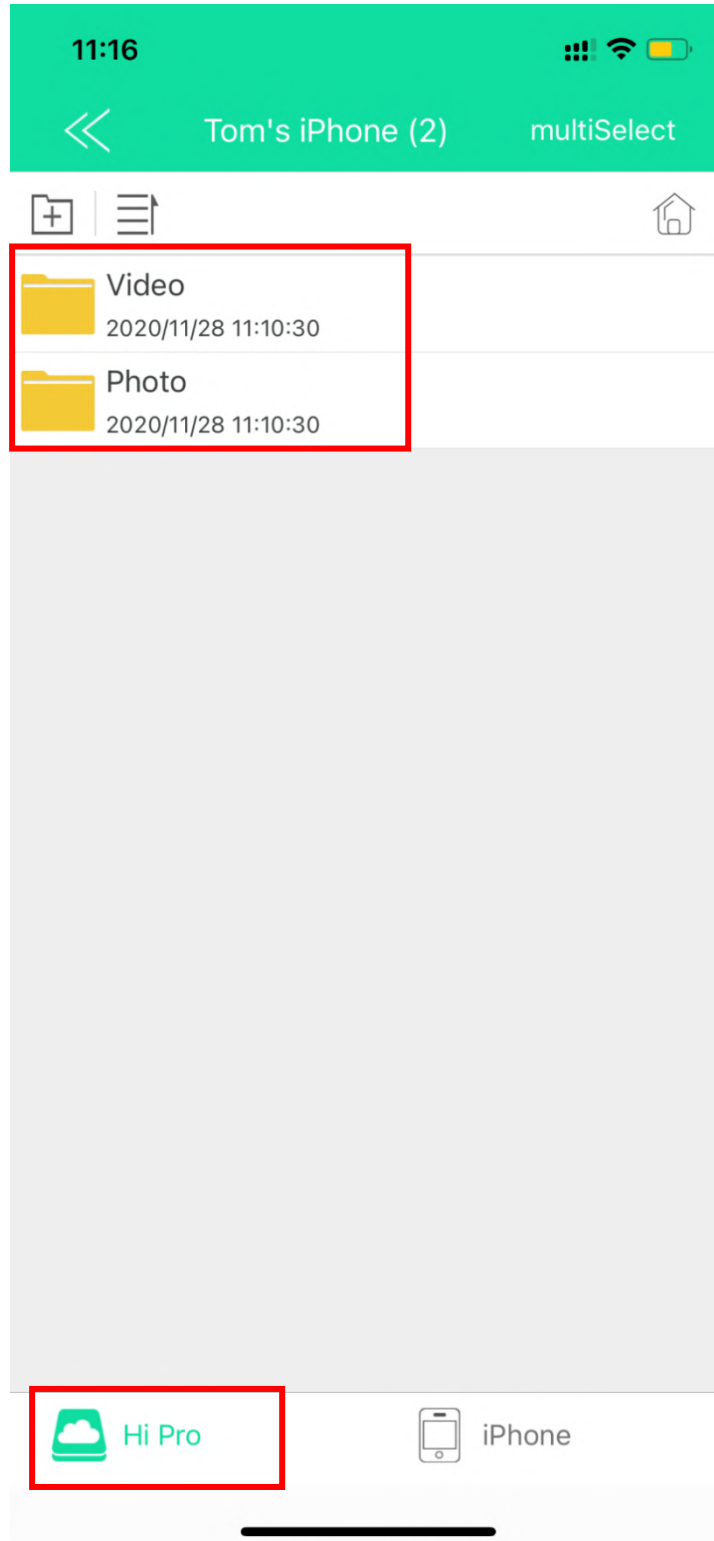
✧ View Photos & Videos

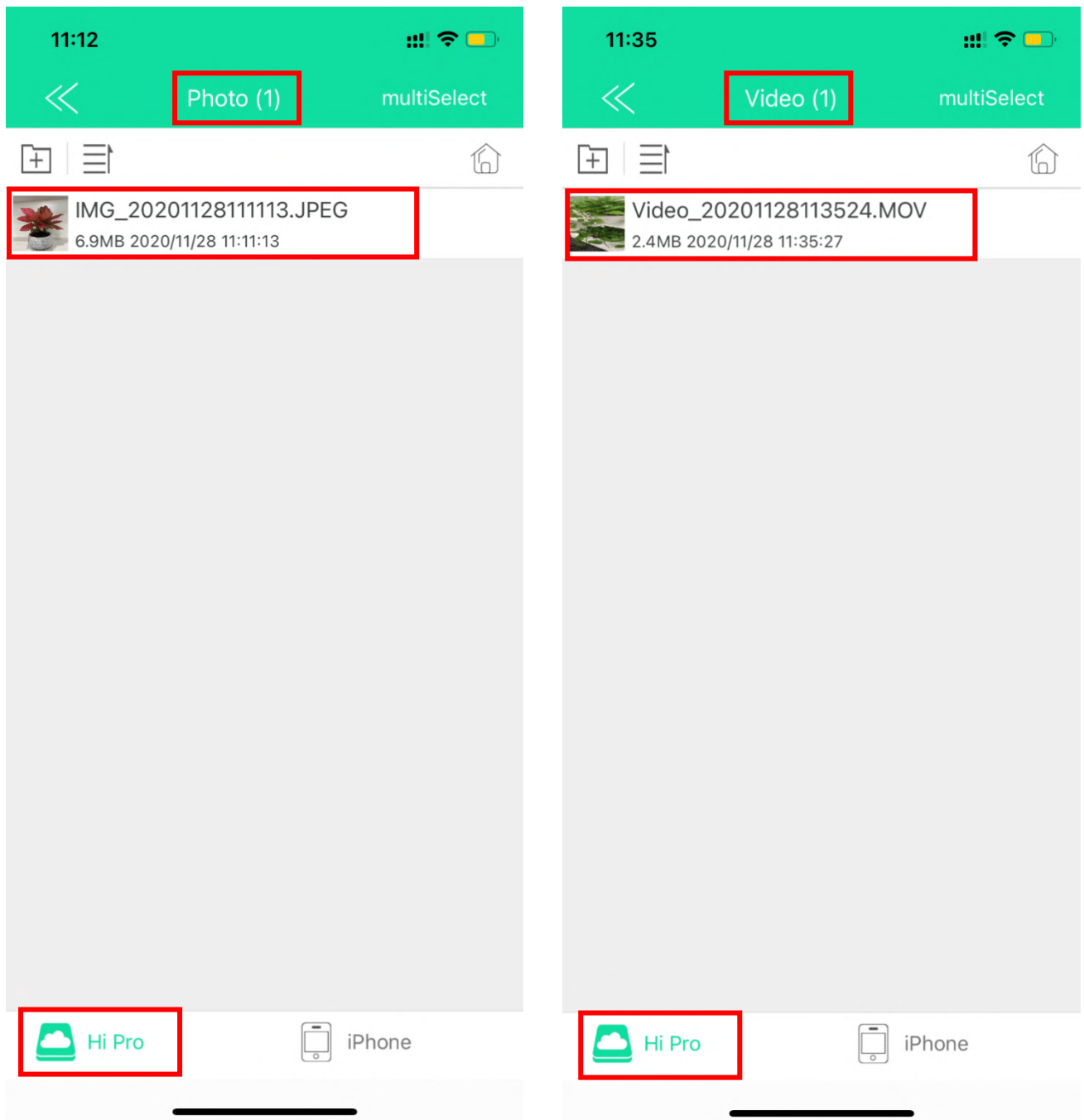


1. Click **File/Folder** into File/Folder section and Click **“Camera”**



2. Click “Tom’s iPhone”. Then you can view the photos and videos.

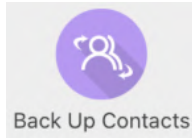




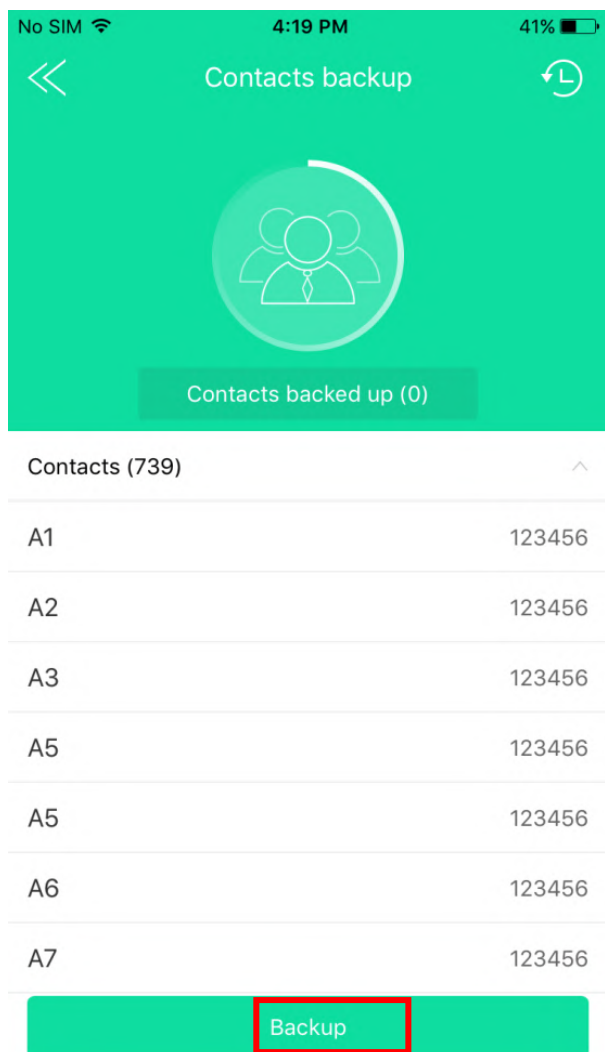
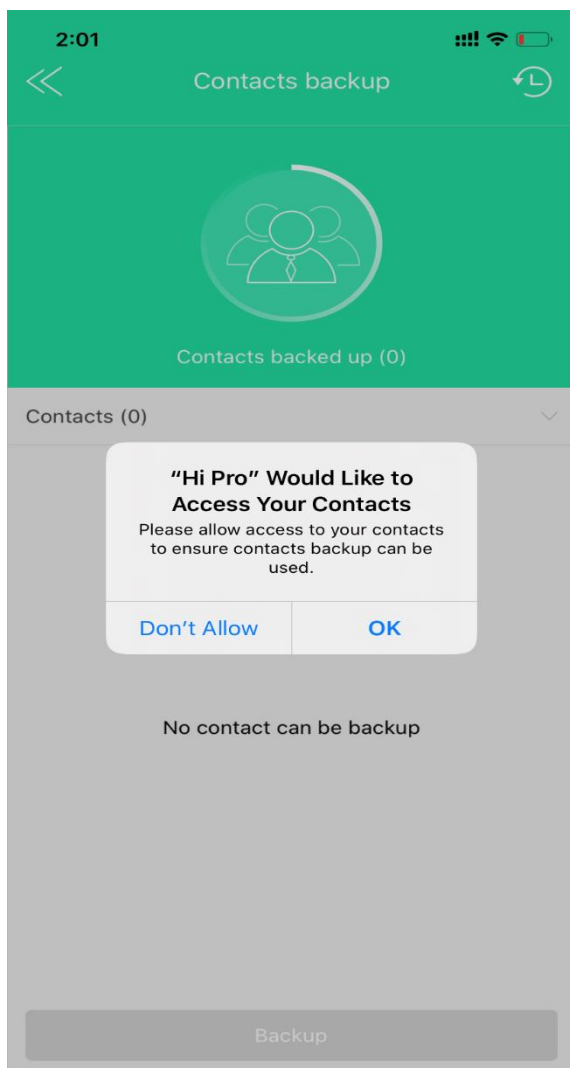
The photos and videos will be automatically stored to the flash drive (**PL Memory**). You can go to "Photos" or "Videos" section to browse. When you manage them on your **PC**, please find the folder named as "**Camera**".

● Back Up Contacts Section

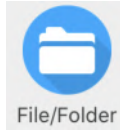
✦ Back Up Contacts



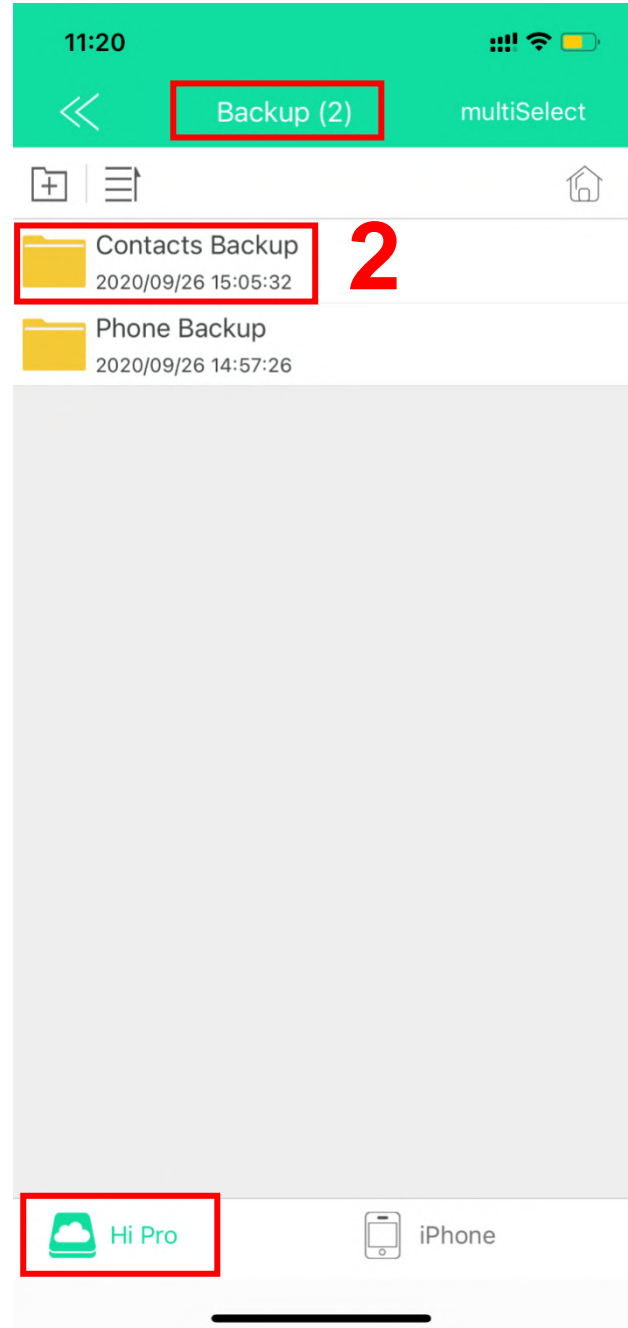
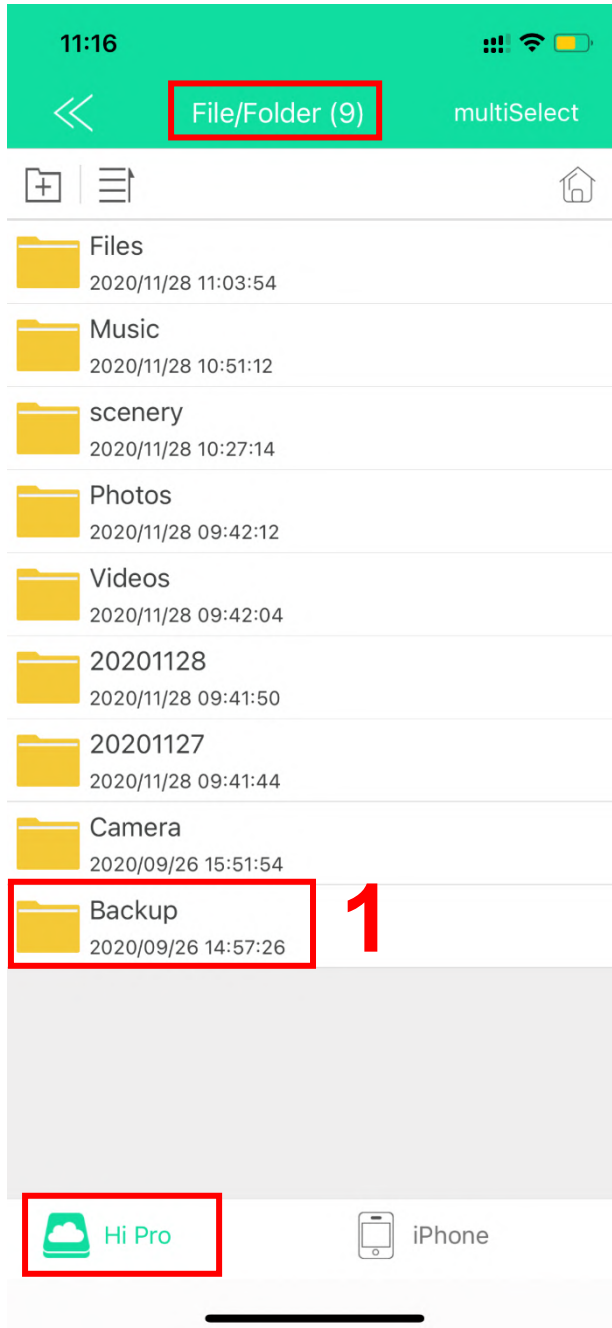
1. Click **Back Up Contacts** into Back Up Contacts Section

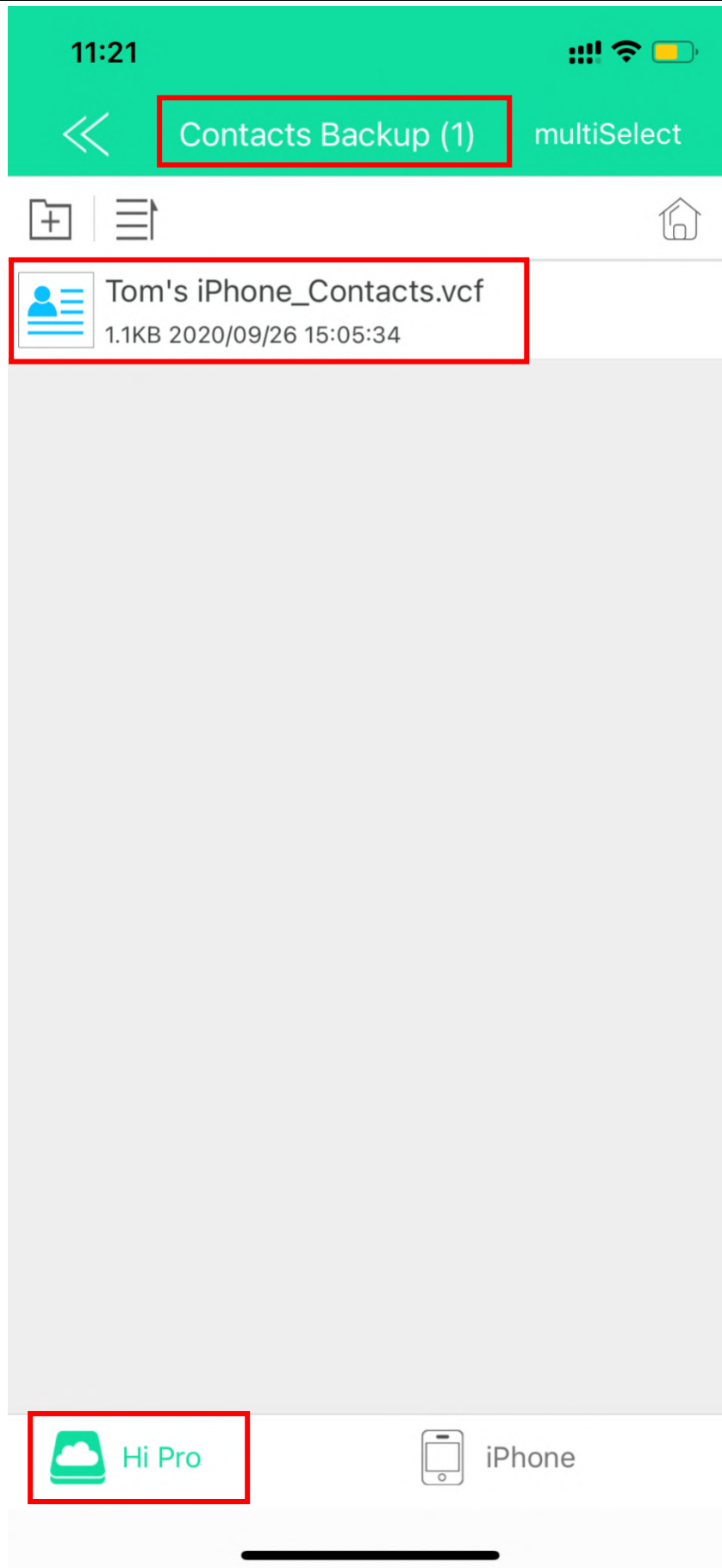


✧ View Backup Contacts



1. Click **File/Folder** into File/Folder section and Click **“Backup”**

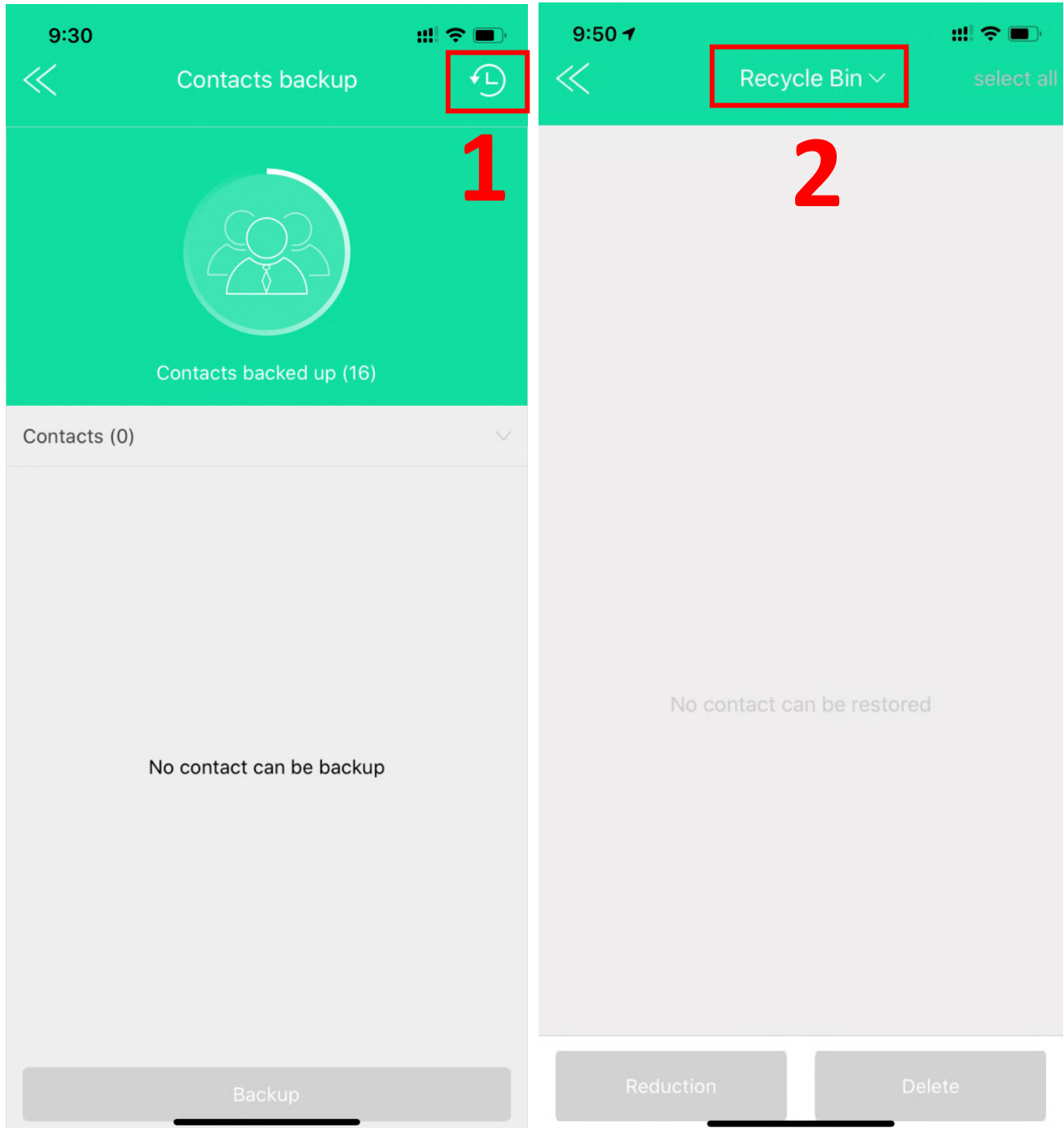




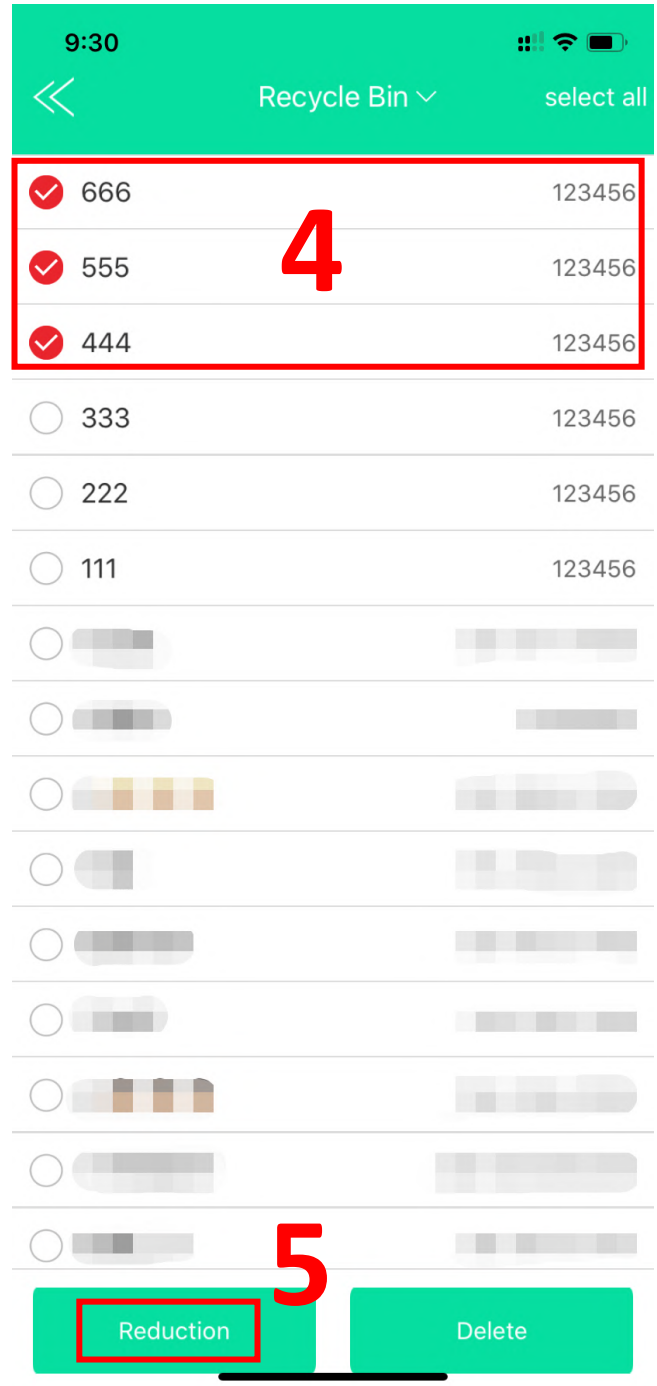
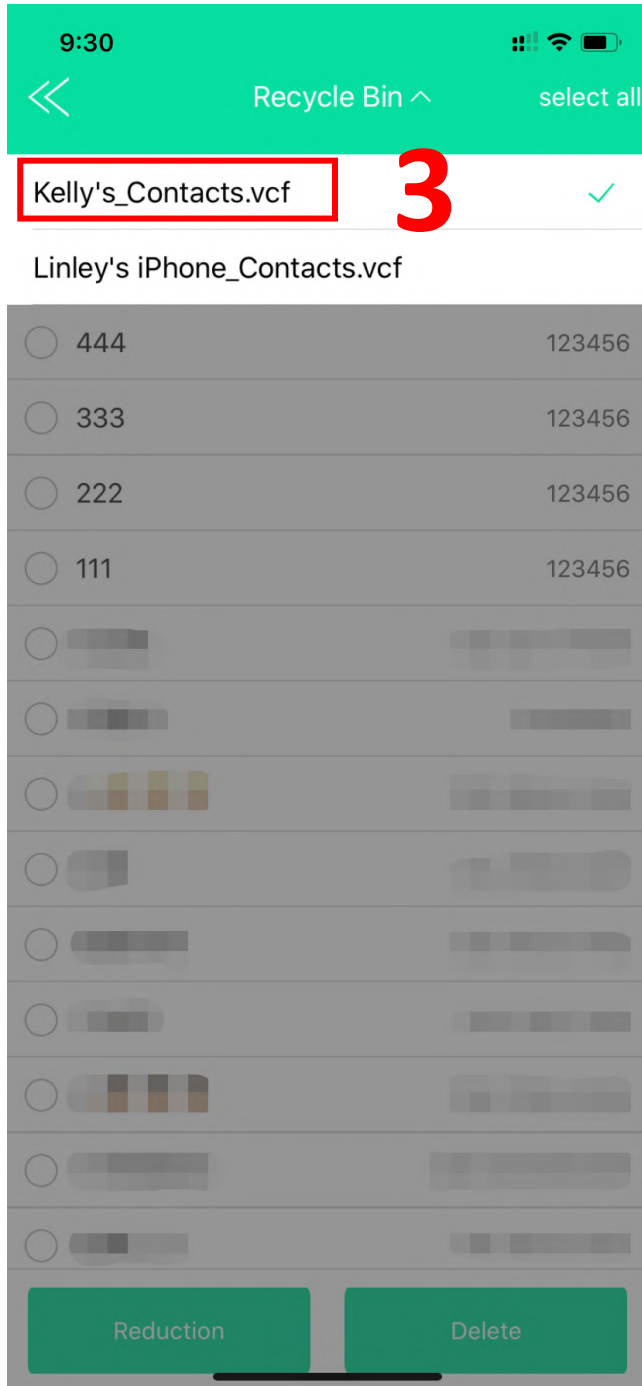
✧ Replace iPhone to Reduce Backup Contacts

You can reduce the backup of contacts from iPhone A to iPhone B

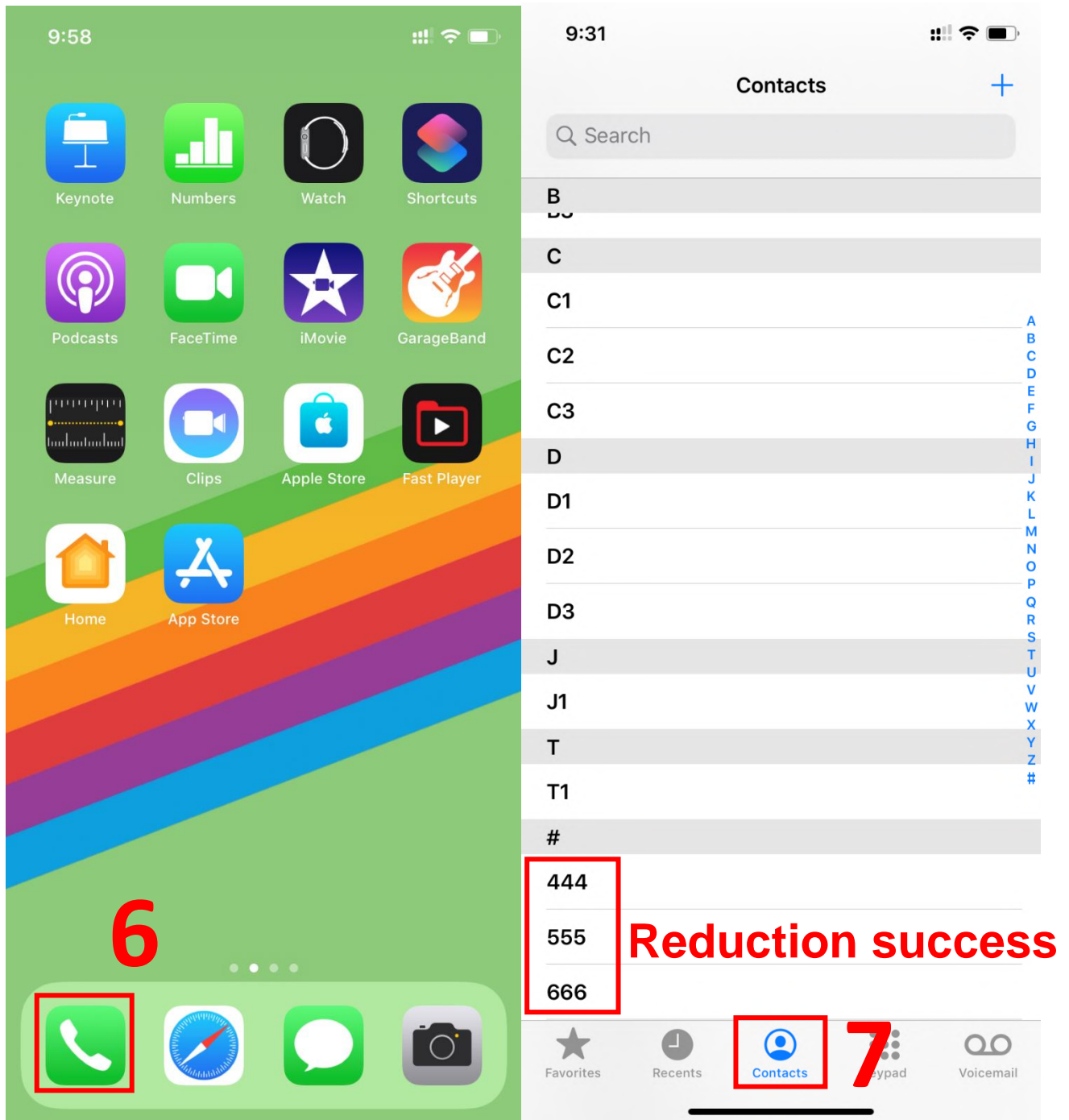
1. The contact of backup phone A is complete, click the icon in the upper right corner.



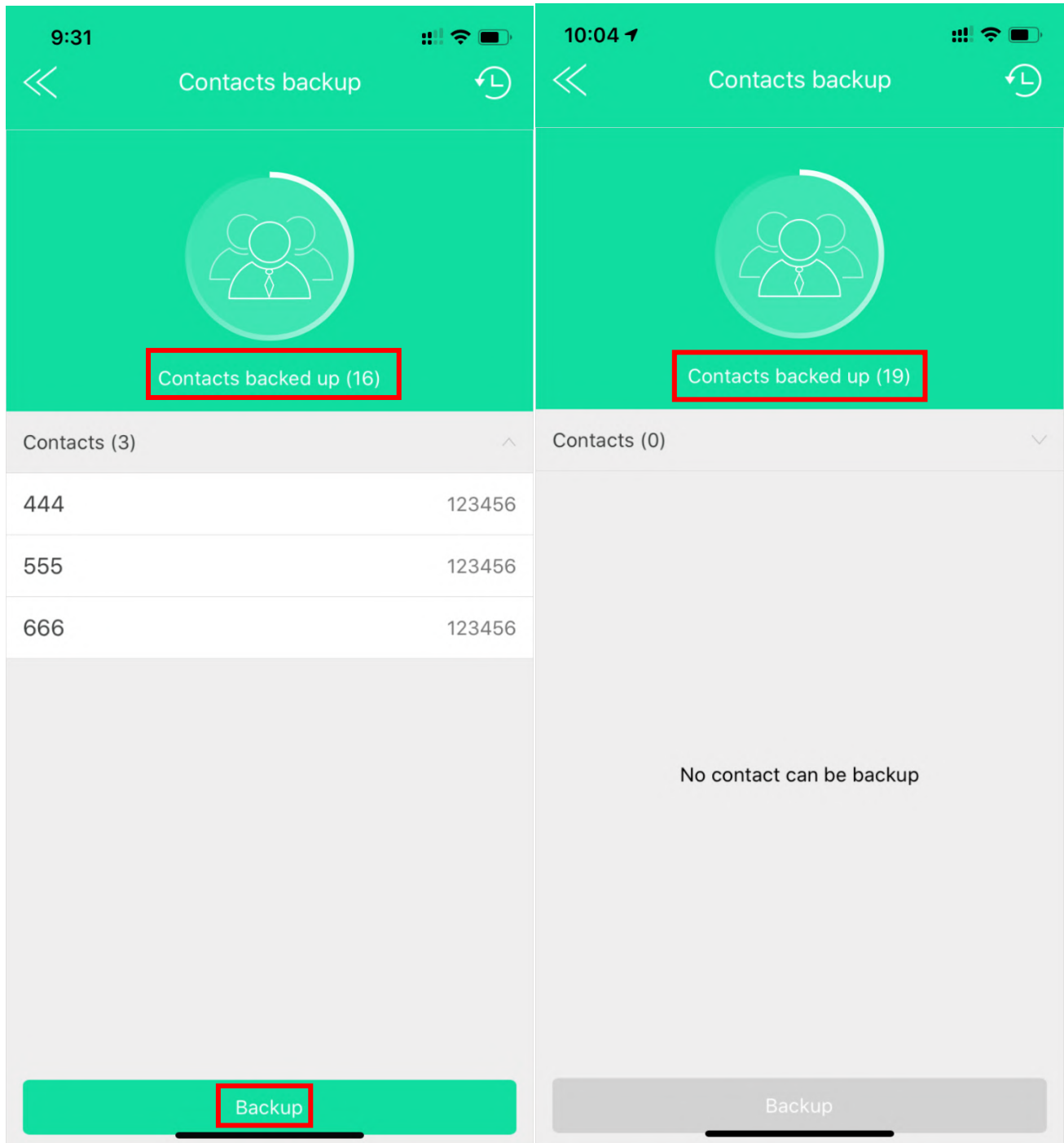
2. Click on phone B and select the contact to be reduced.



3. Click on the phone contact to check the reduction success.



4. You can backup new phone contacts



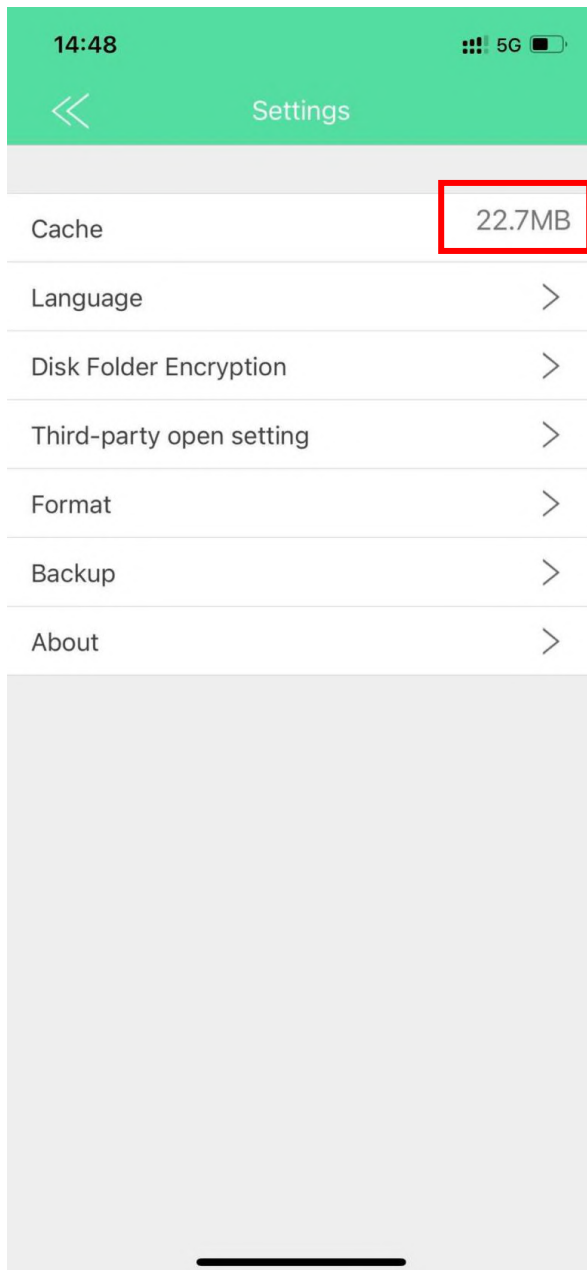
● Setting Section

✧ Overview



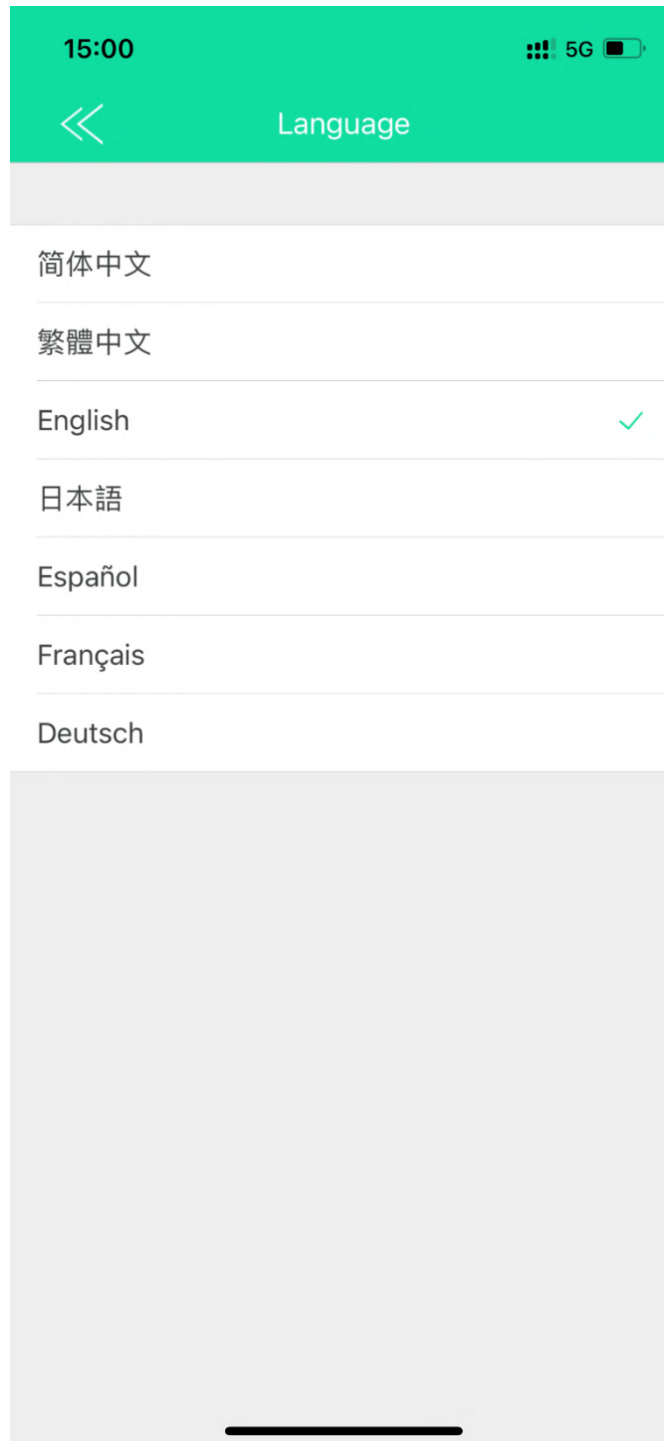
✧ Cache

Click “Cache” to clear the cache.



✧ Language

Select the Language you want to use, then back to the last step. The Language would be changed accordingly.

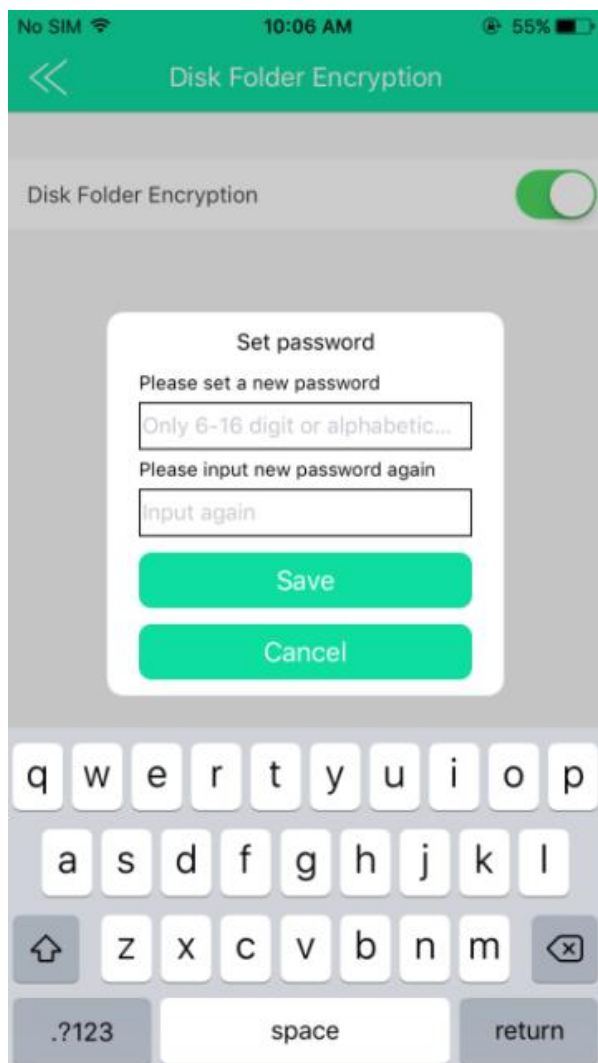
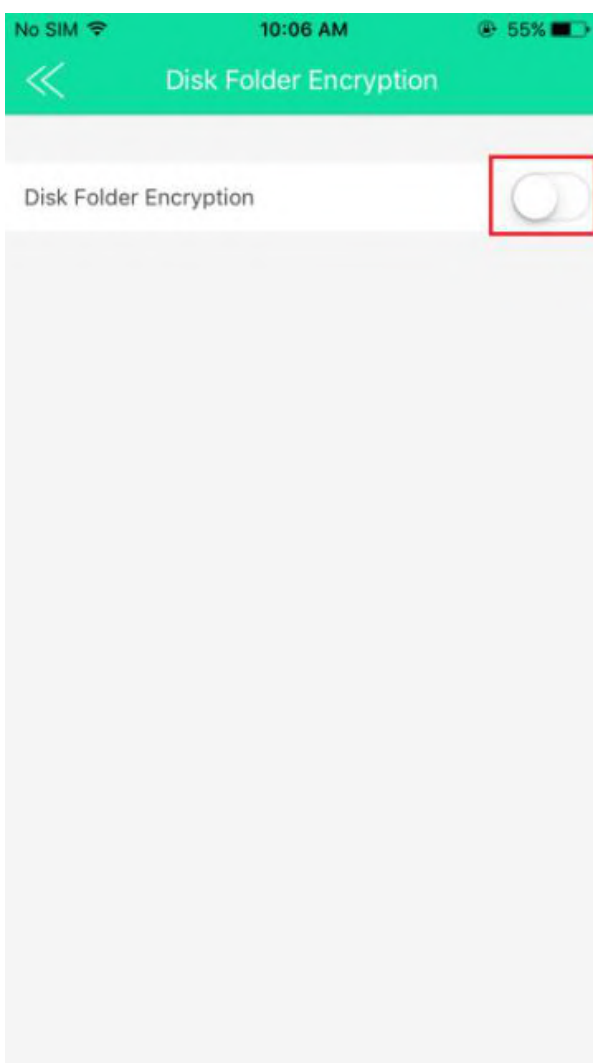


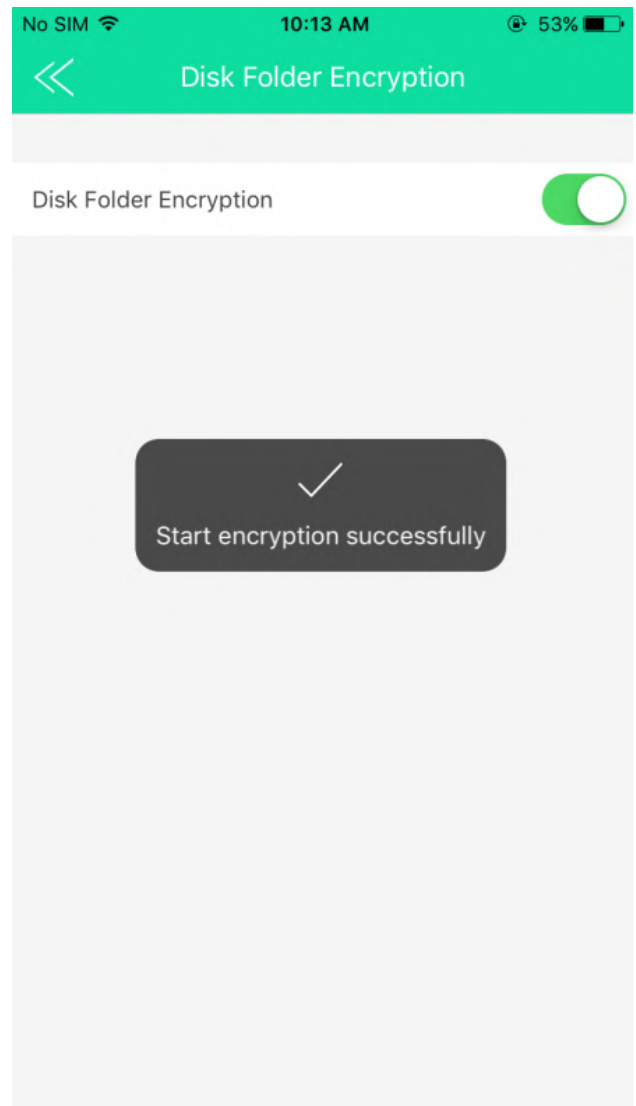
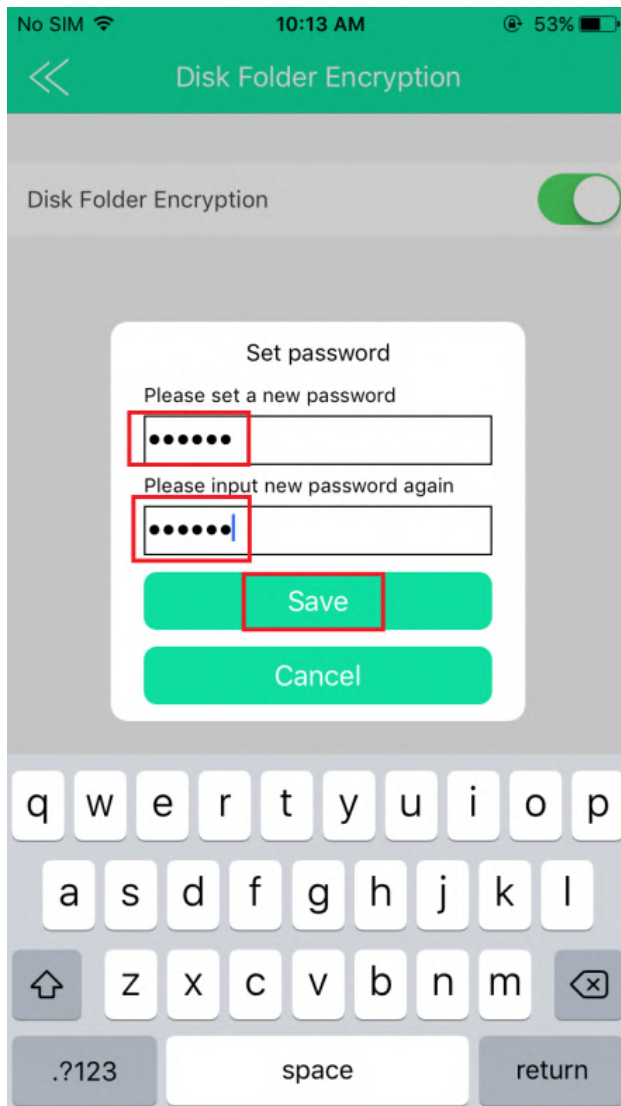
✧ Disk Folder Encryption

1. Set Password (Turn on the Disk Folder Encryption ---> Set Password)



Please do keep the password well. If the password is forgotten, the only solution is formatting the PL Memory. And all your data in the drive will be lost.

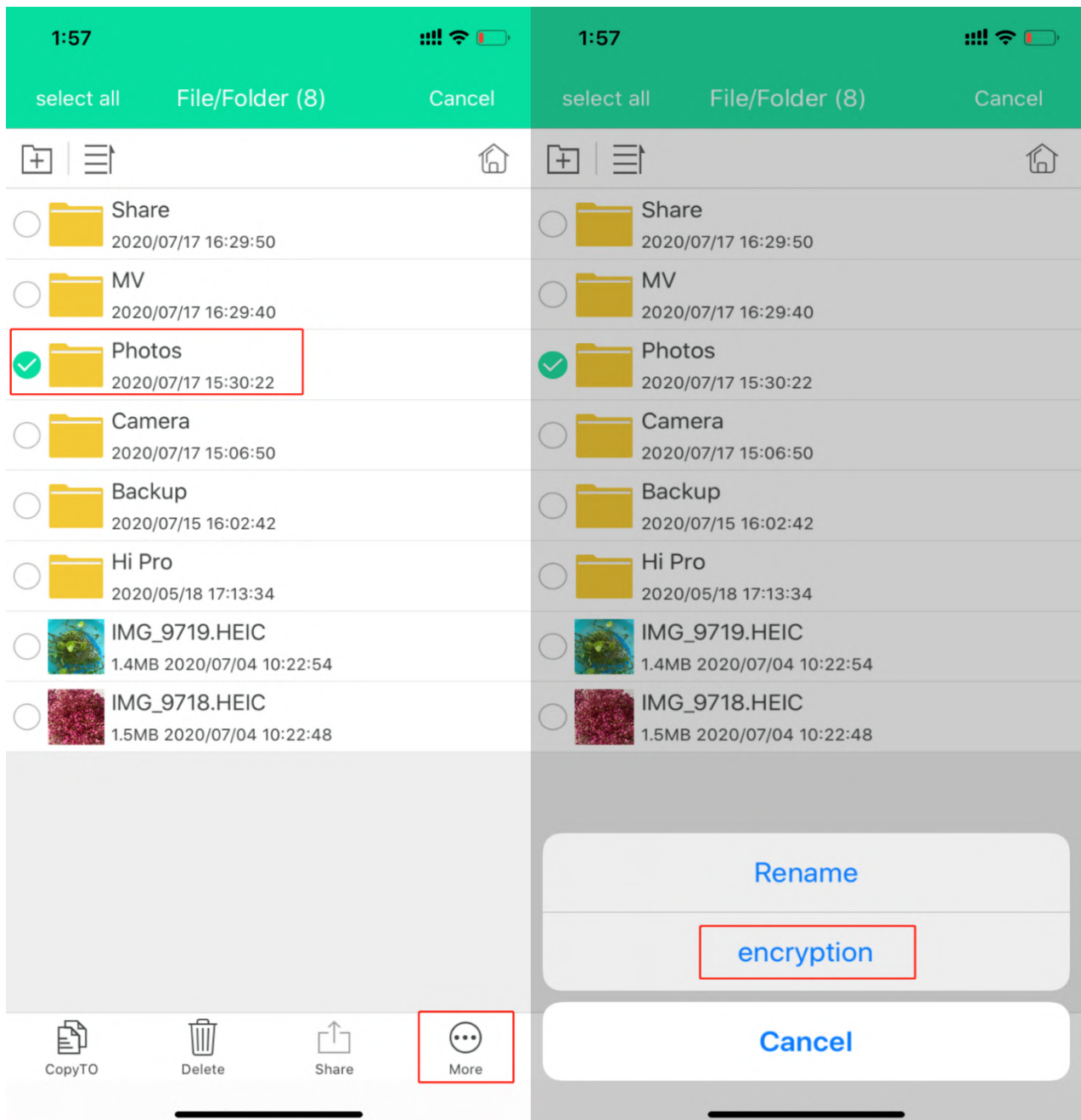




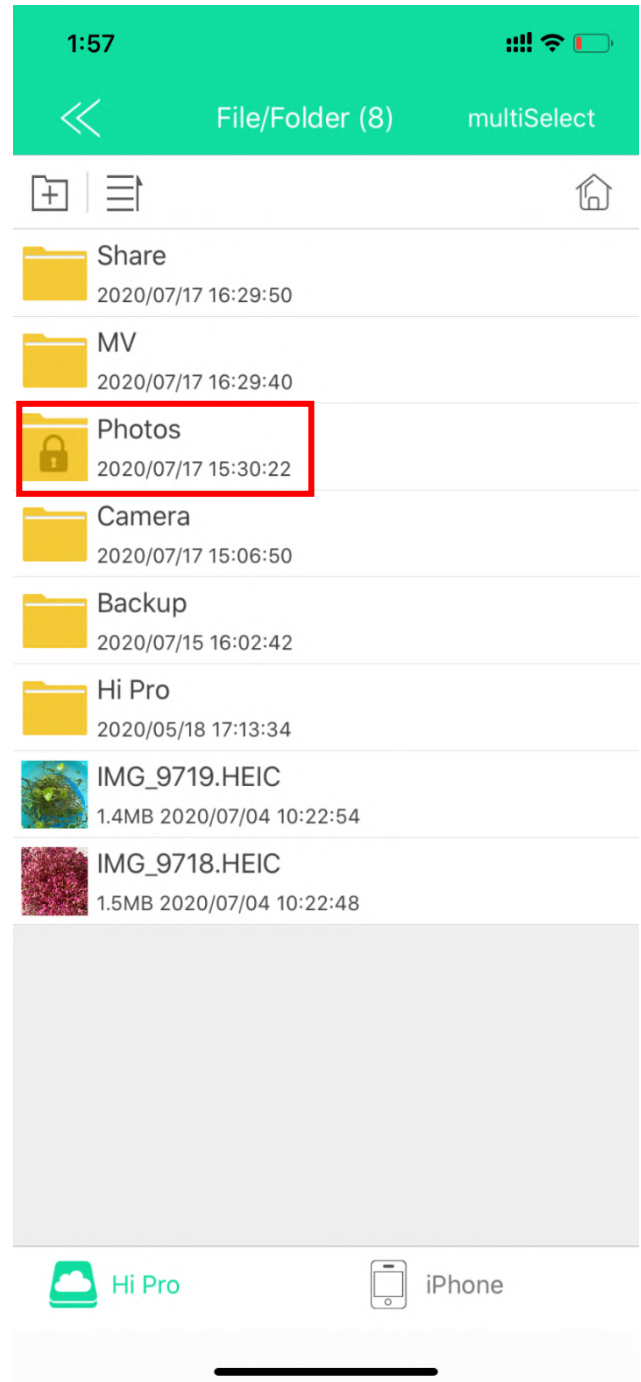
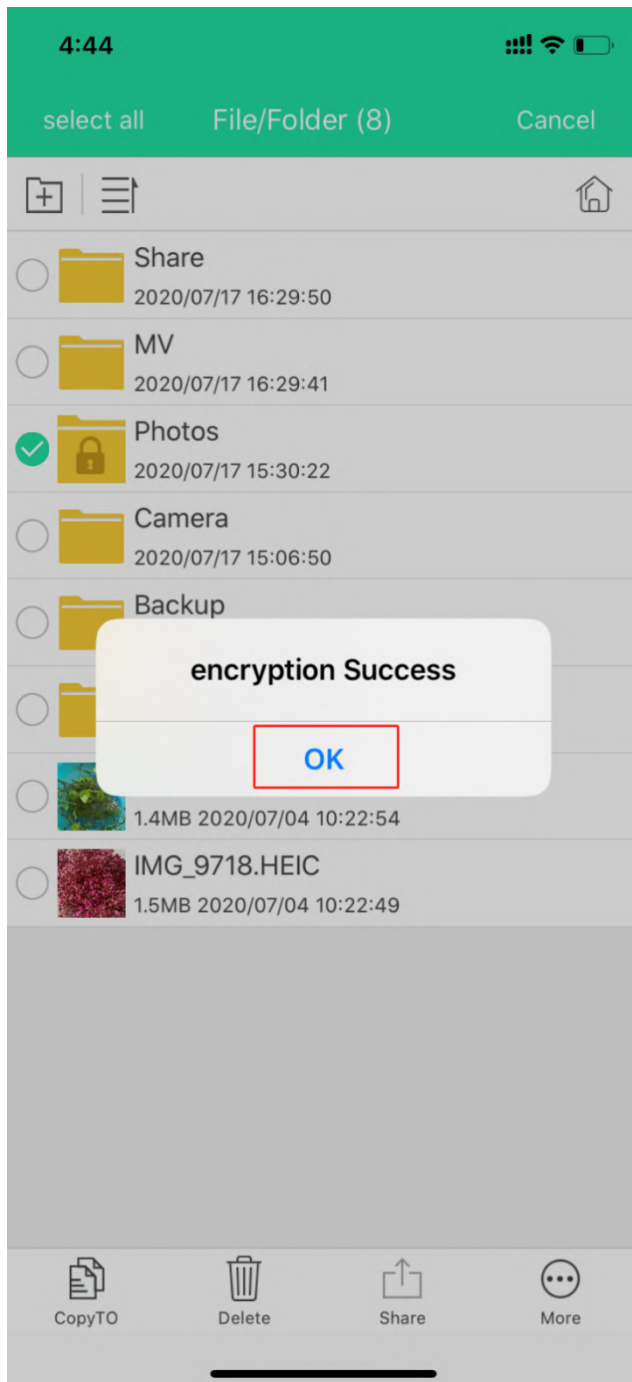
2. Encrypt the File

Click “File/Folder”, Long press the file you want to encrypt.

Click “More” and Click “encryption”



There will be a window pop-up show us **Encryption Success**
---> Click **“OK”** to end the Encryption.

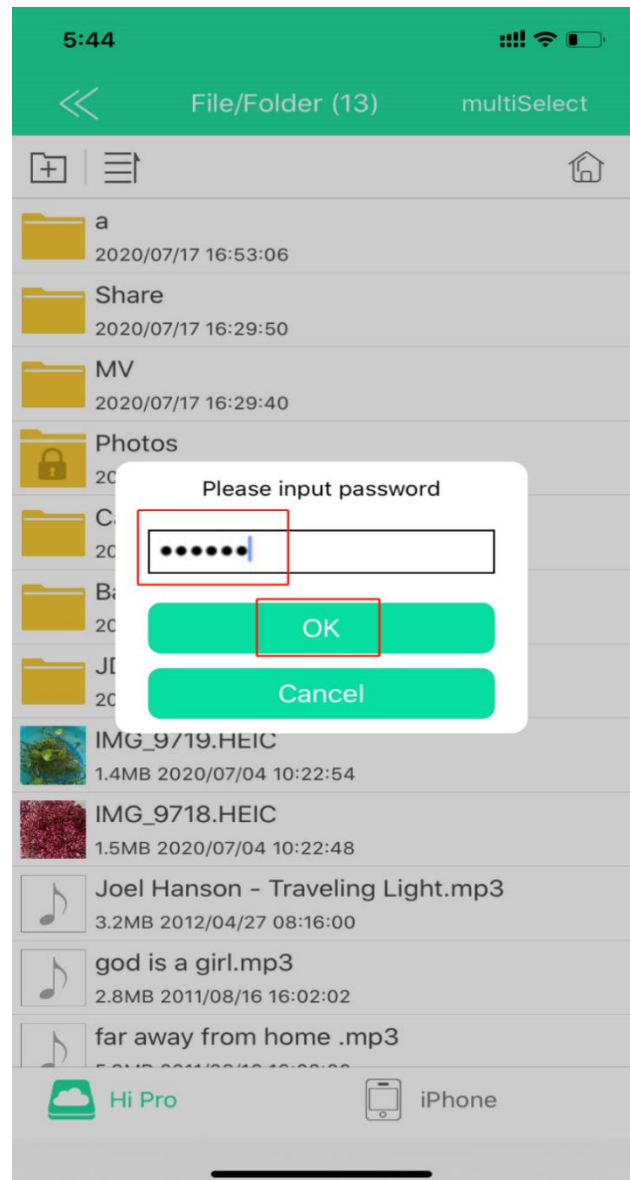
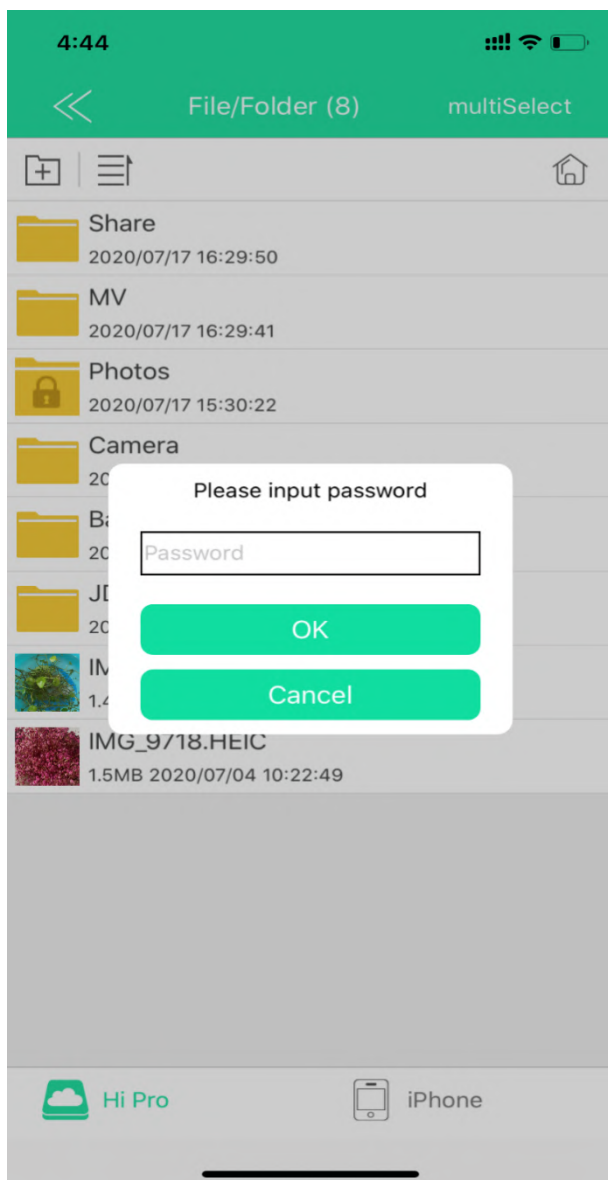


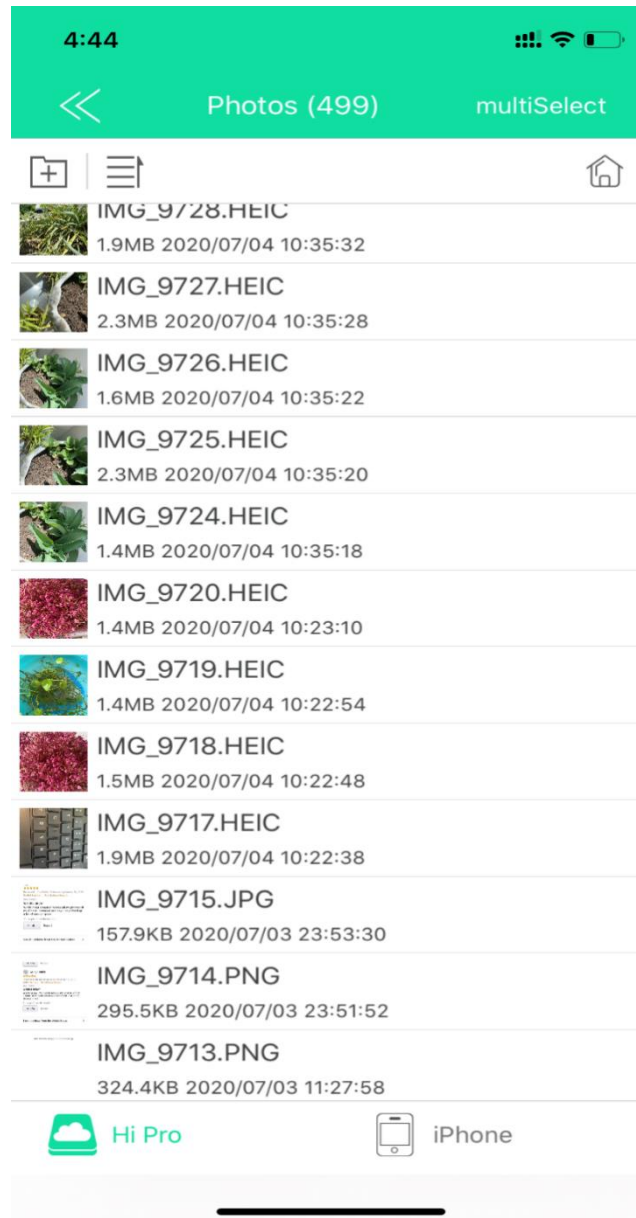
3.View the Encrypted File

From iPhone or iPad: Back to File/Folder, you can see the file with a Lock means it was encrypted. When you open the file, need to input the password, then the Lock is Open.



Once you entered into the Encrypted file, no need the password except you remove the USB Flash Drive from your iPhone/iPad, and plug in again.

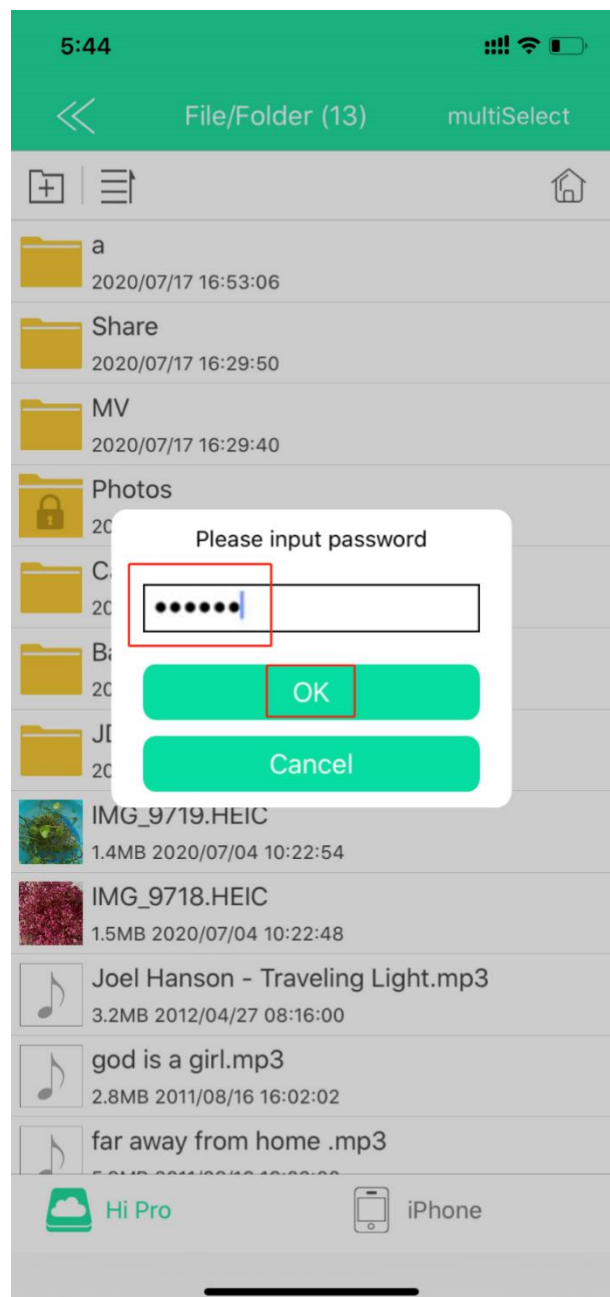
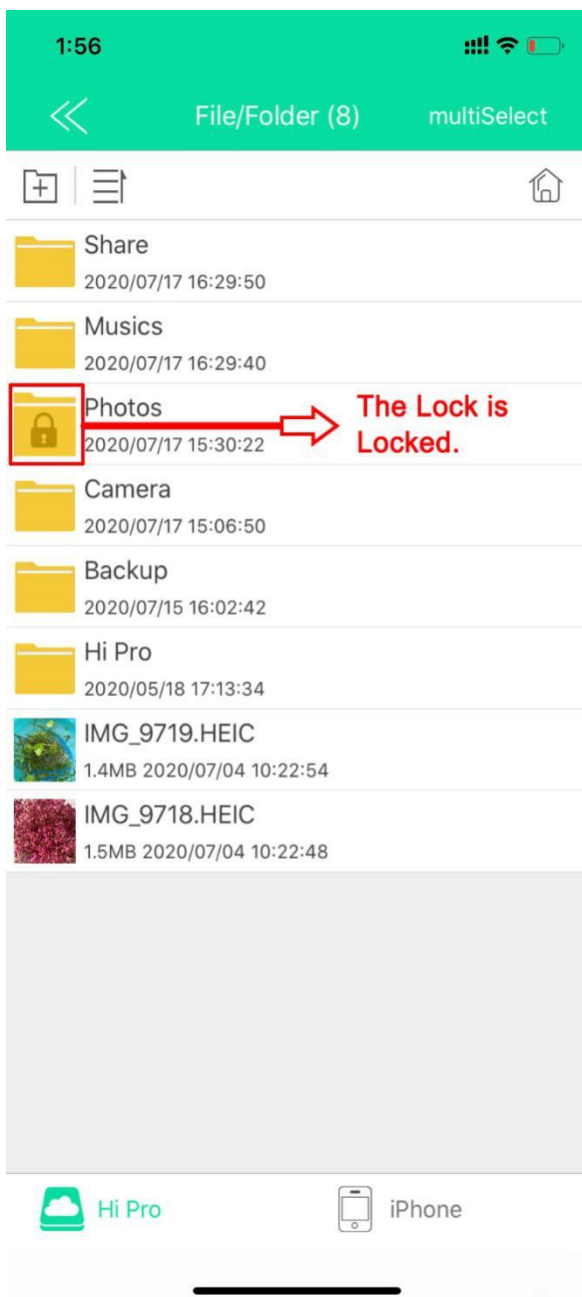


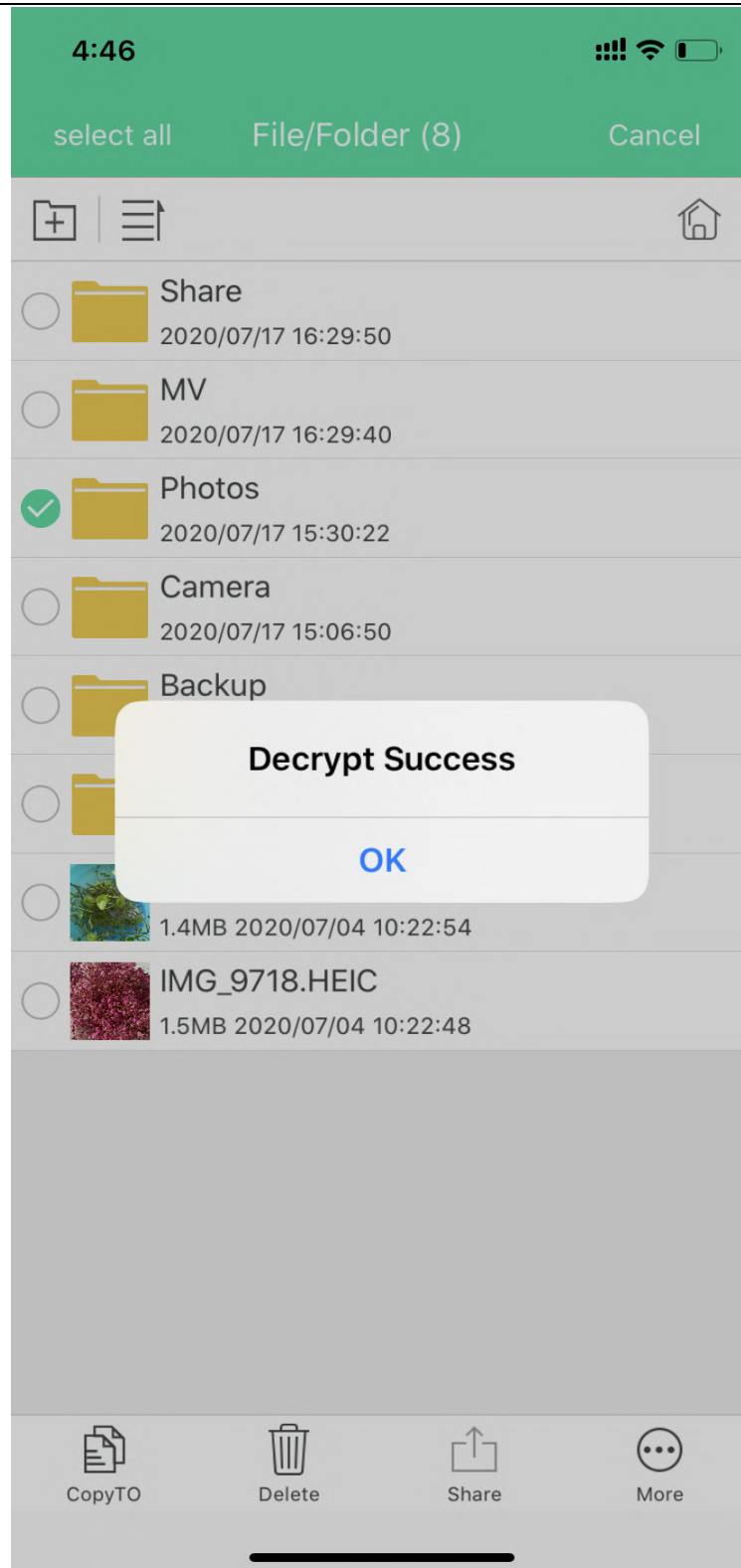


From Computer: Please note that, due to safety consideration, the encrypted file is invisible on computer and you cannot find it. If you want to view the file from computer, need to decrypt it from Hi Pro App from iPhone or iPad firstly. (Please see the following point about how to Decrypt the Encrypted File)

4. Decrypt the Encrypted File

- 4.1 Click **"File/Folder"** and **Long press** the Encrypted file,
Click **"More"** ---> Click **"Decrypt"** ---> **input password** --
->Click **"OK"** ---> there will be message pop-up to show
us **Decrypt Success** ---> Click **"OK"**

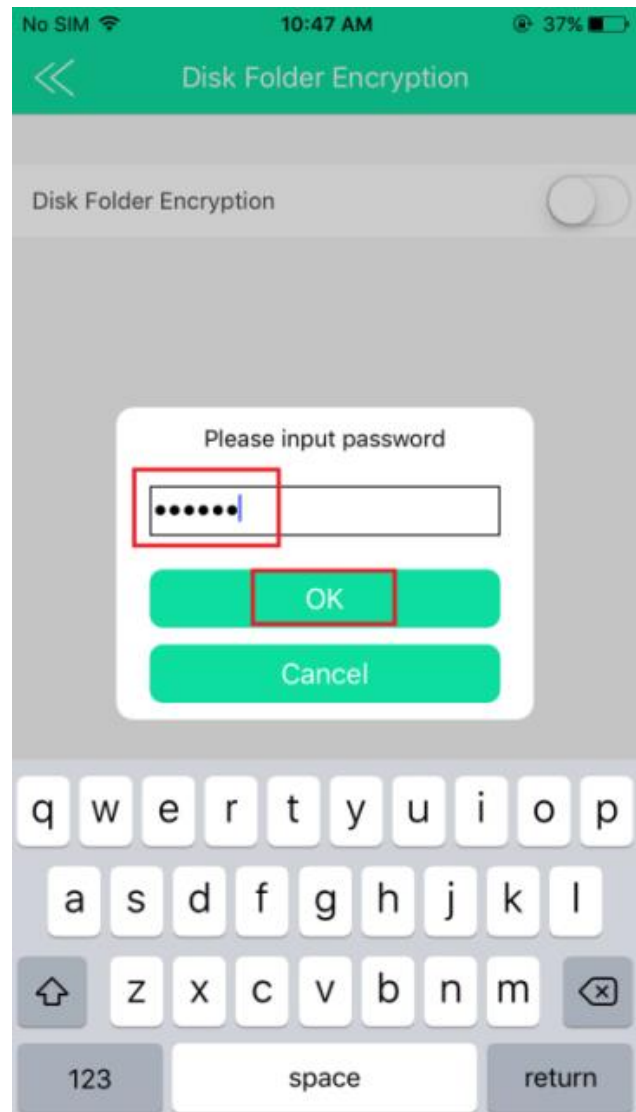
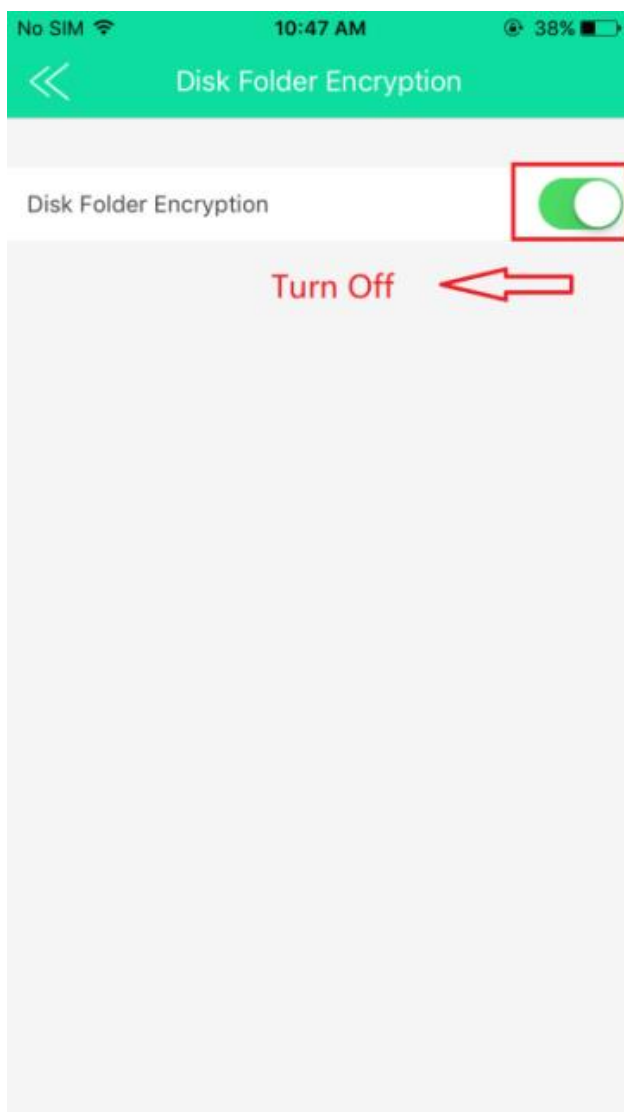


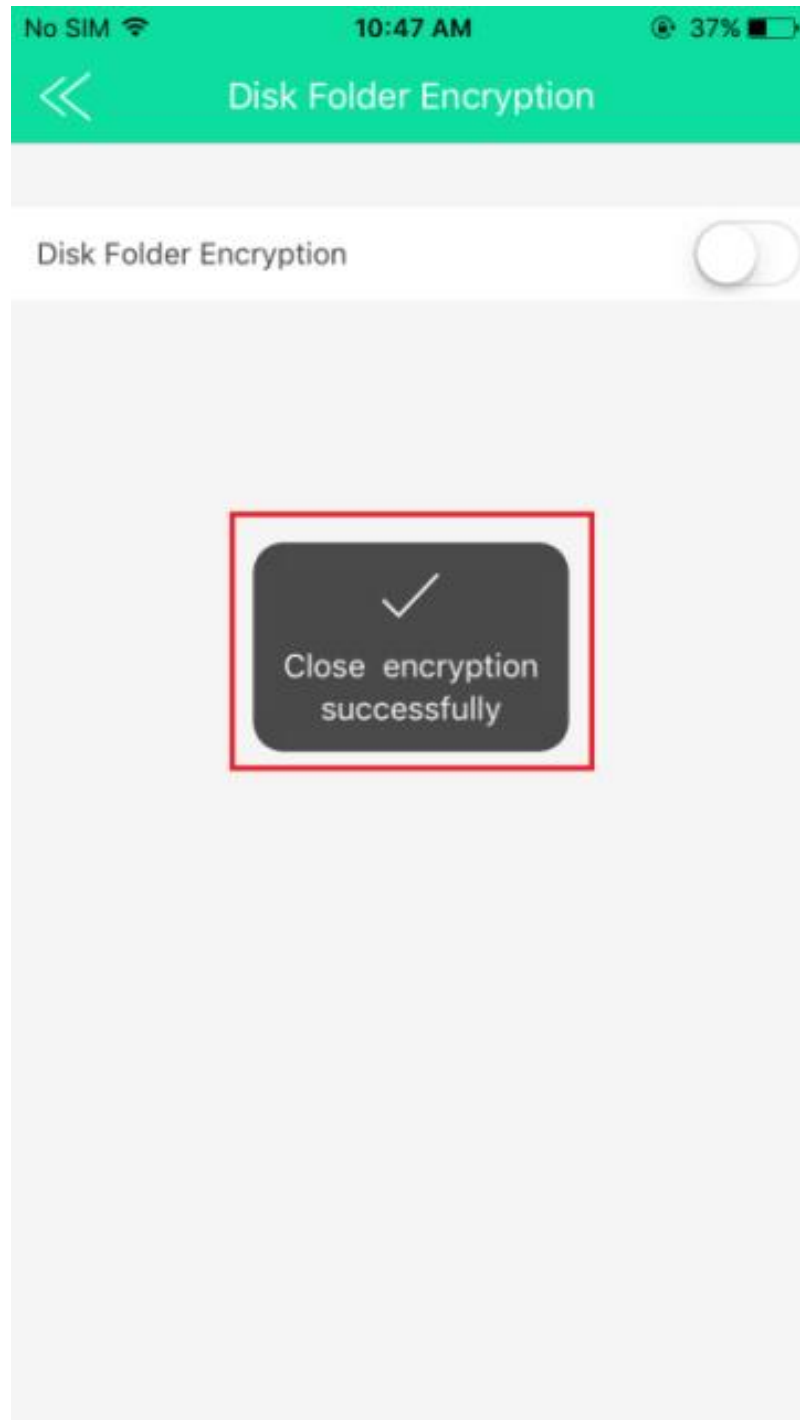


If the **Lock is Open**: Click **"File/Folder"** ---> Long press the Encrypted file ---> Click **"More"** ---> Click **"Decrypt"** ---> no need to input the password again.

5. Close the Encryption Function

Settings ---> Disk Folder Encryption ---> **Turn Off** the Disk Folder Encryption ---> Input the Password ---> Close Encryption Successfully

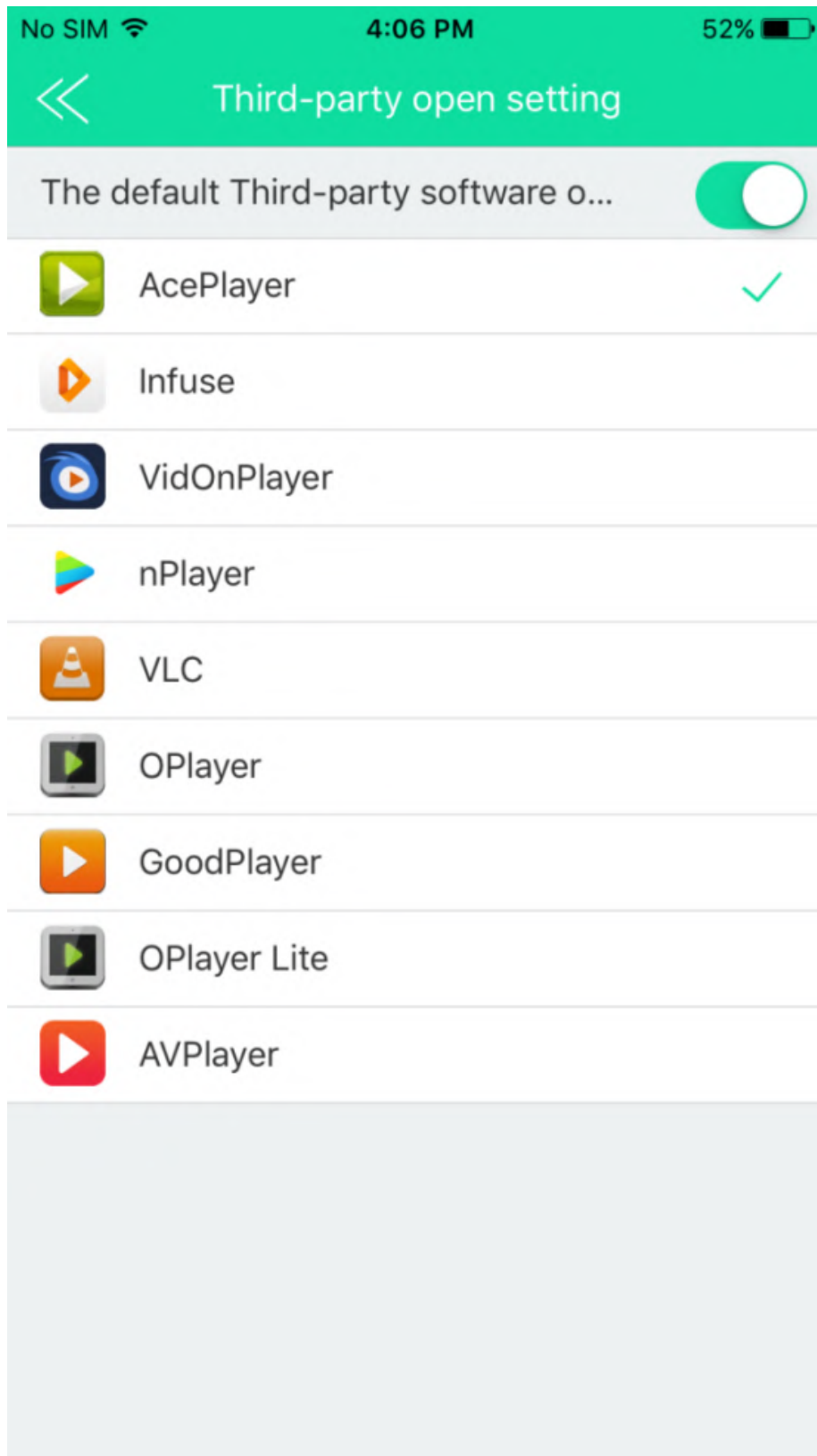




The Password used in this PL Memory is unified and unique. **So please remember this**

Password, there is no way to reset the Encrypted File if you forgot the password due to safety consideration.

✧ Third-party Open Setting



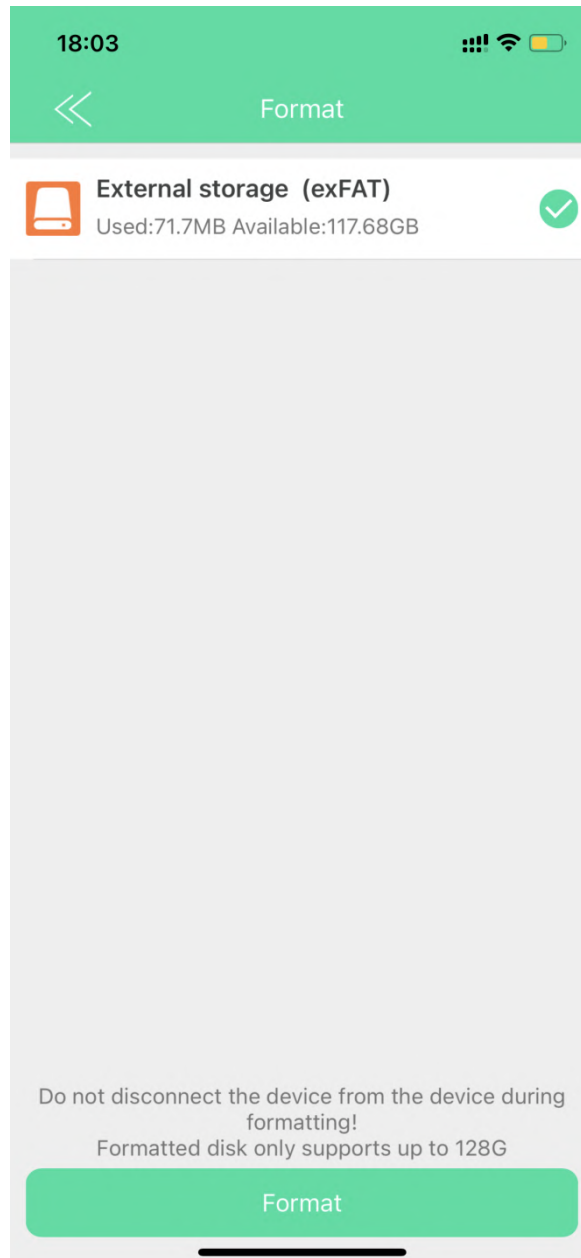
✧ Format

Click External Storage to format the PL Memory.



Please do not disconnect the PL Memory from the iPhone/iPad during its formatting.

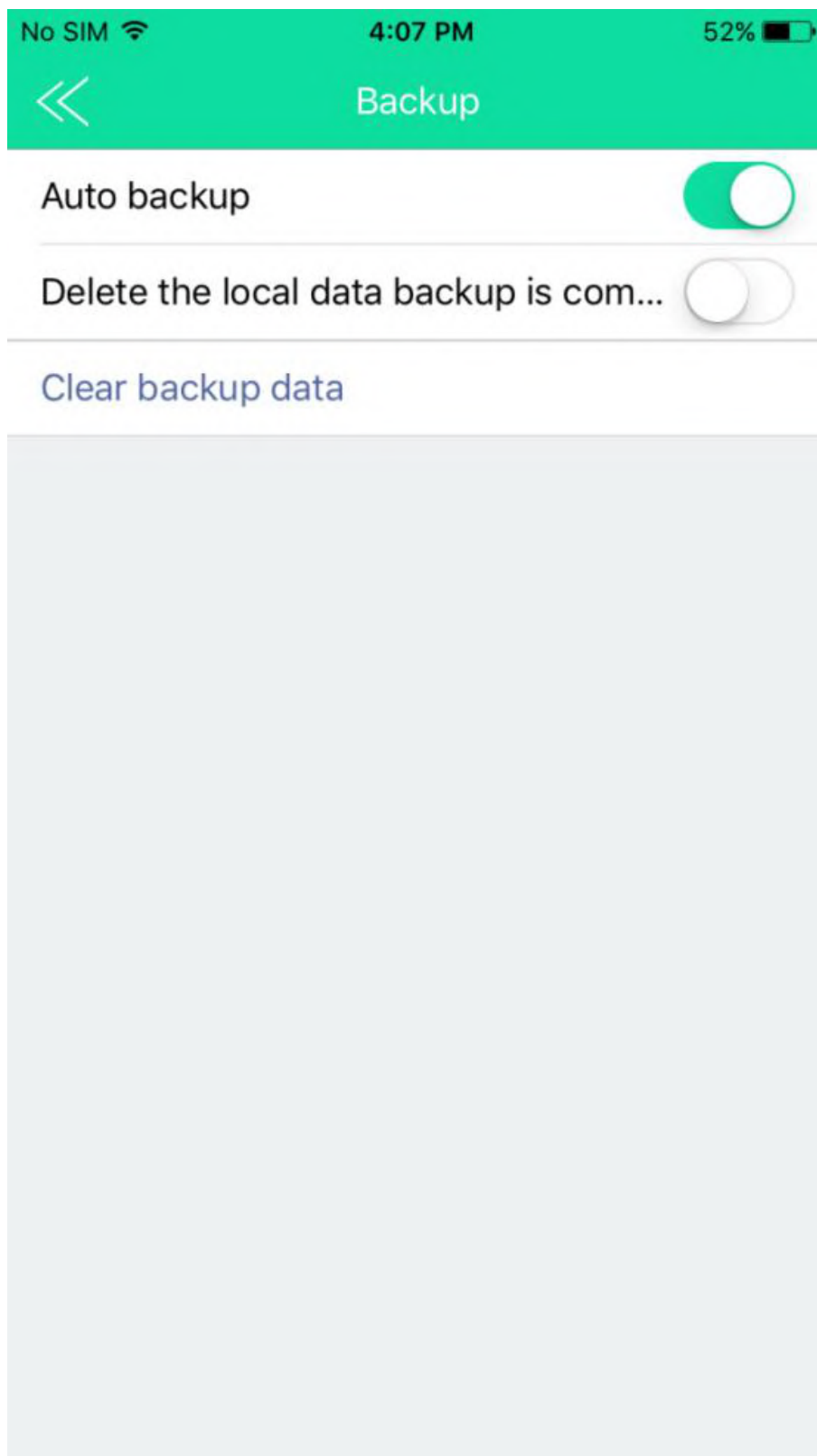
Formatted disk at iPhone only supports UP TO 128G



WARNING: Formatting will erase all data on the device. Back up all your data before proceeding.

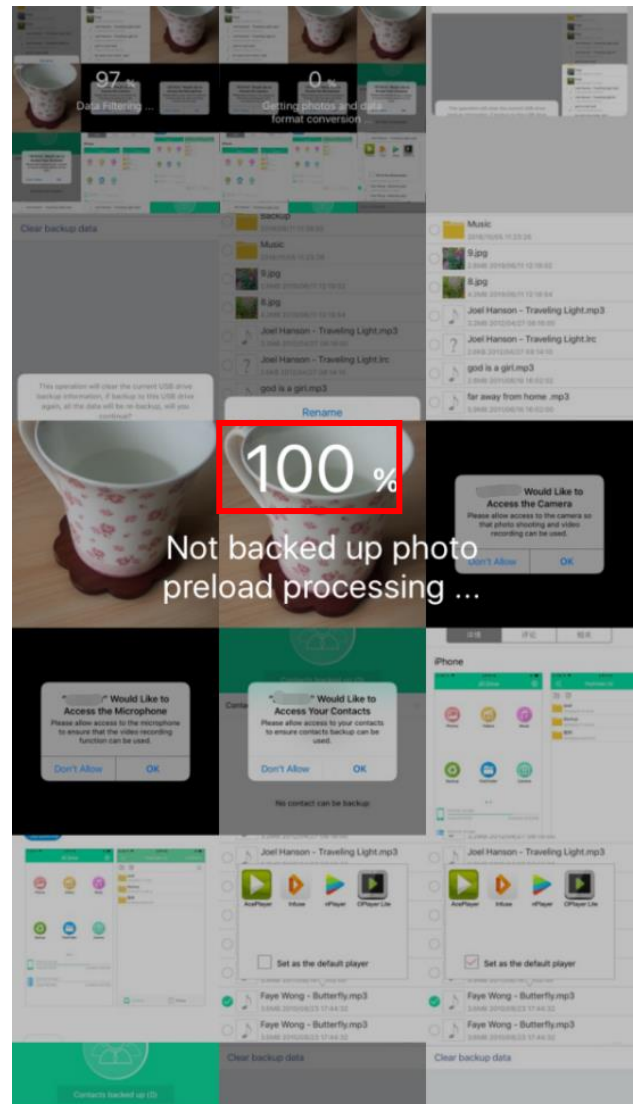
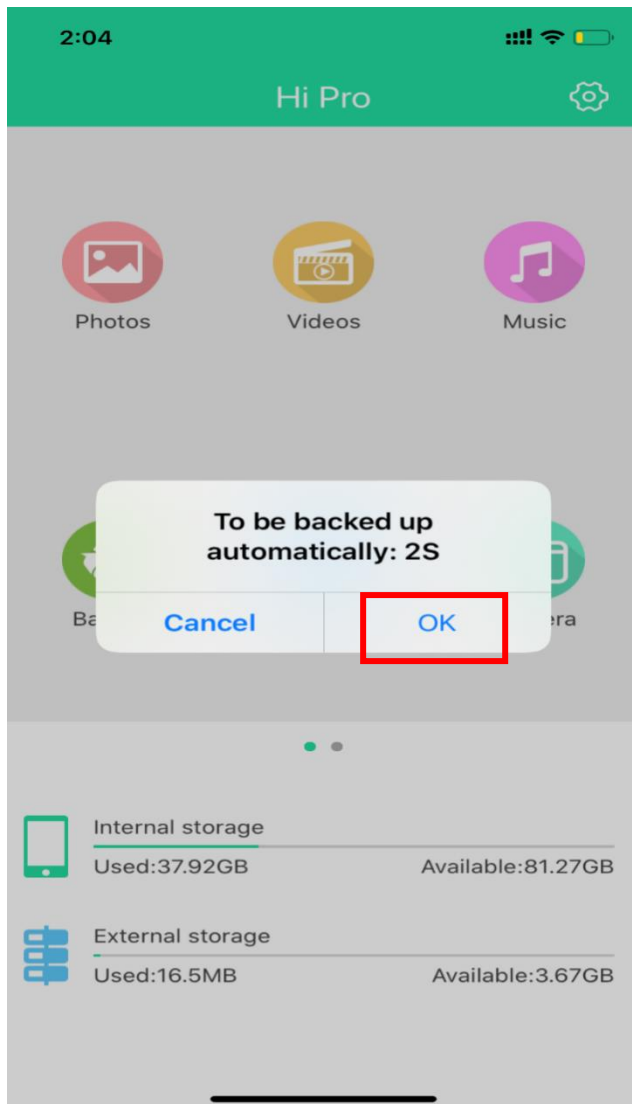
✧ Backup

Overview



1. Auto Backup

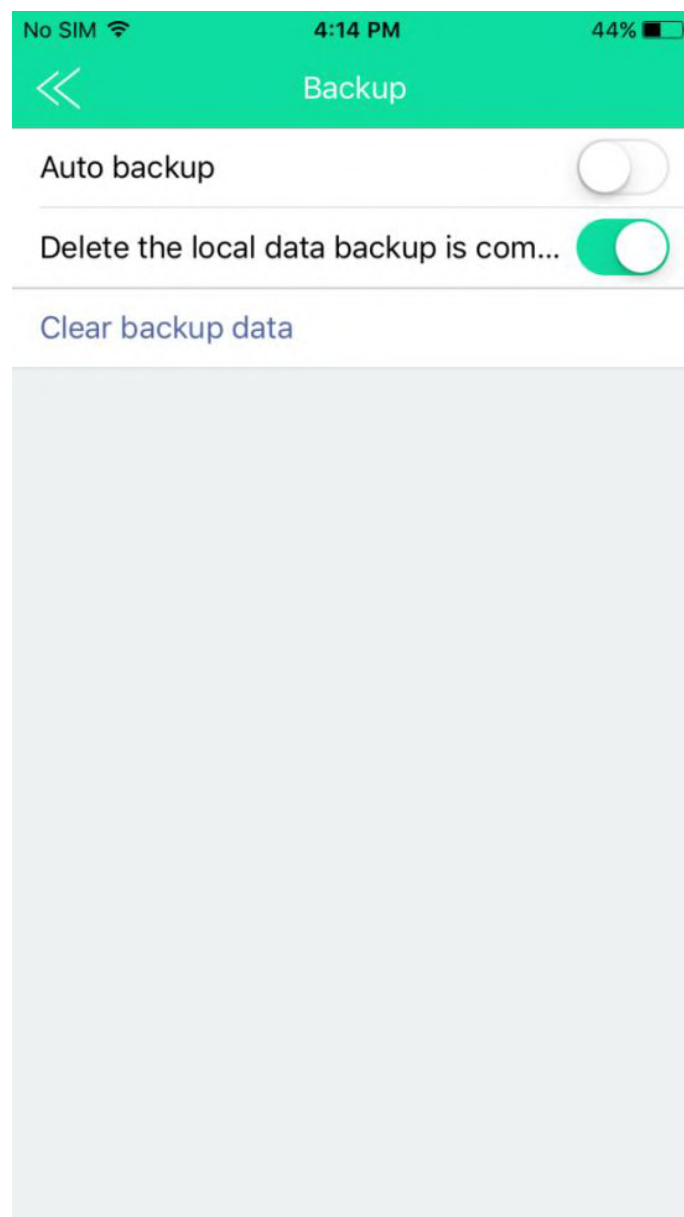
Exit the App, pop-up Auto backup prompt when enter into the app again, click OK to start auto backup, click Cancel to close.



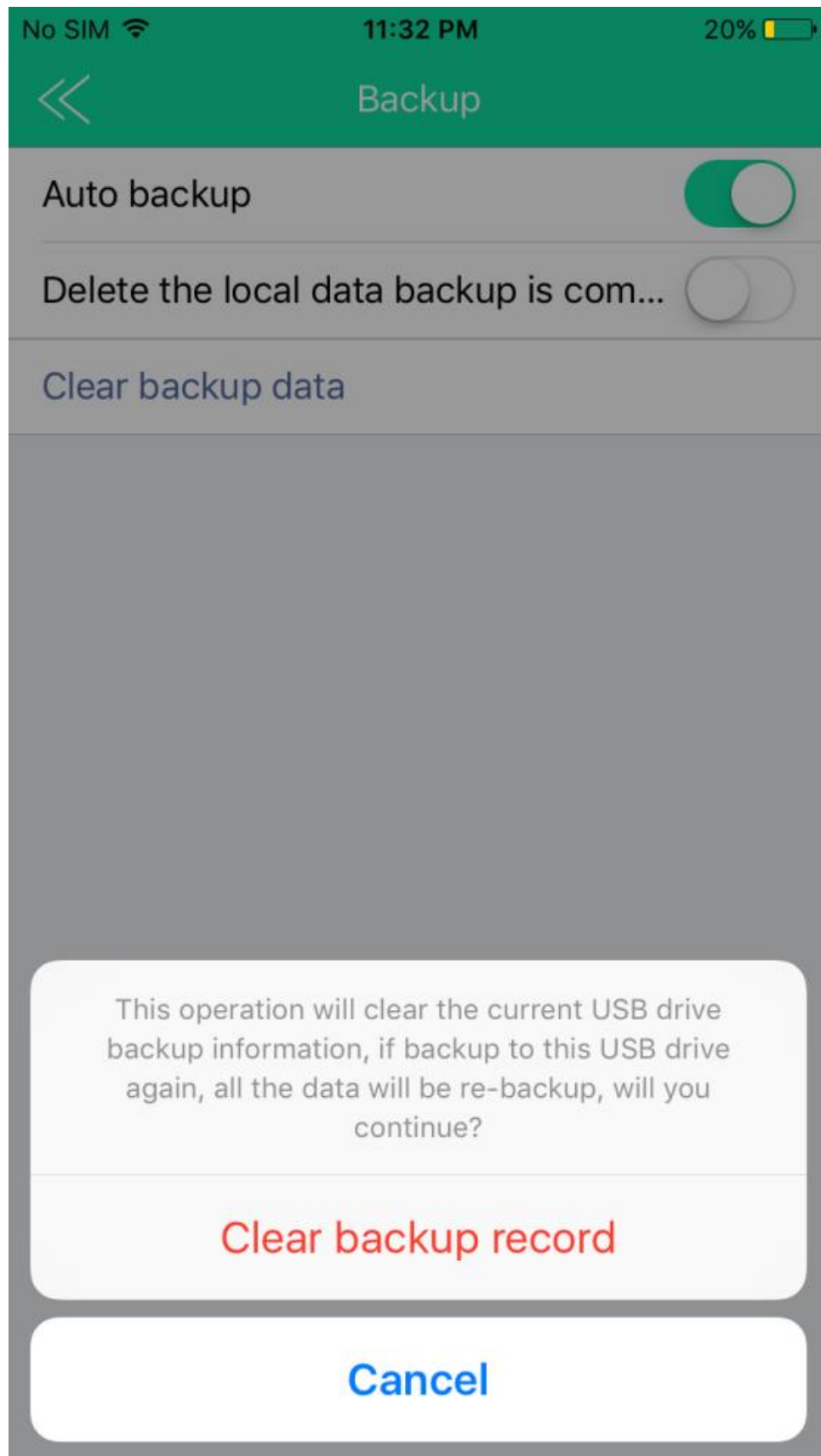
2. Delete the local data backup is completed



All local data will be deleted after finishing backup when set up “Delete the local data backup is completed”. Please be careful before choosing this option.

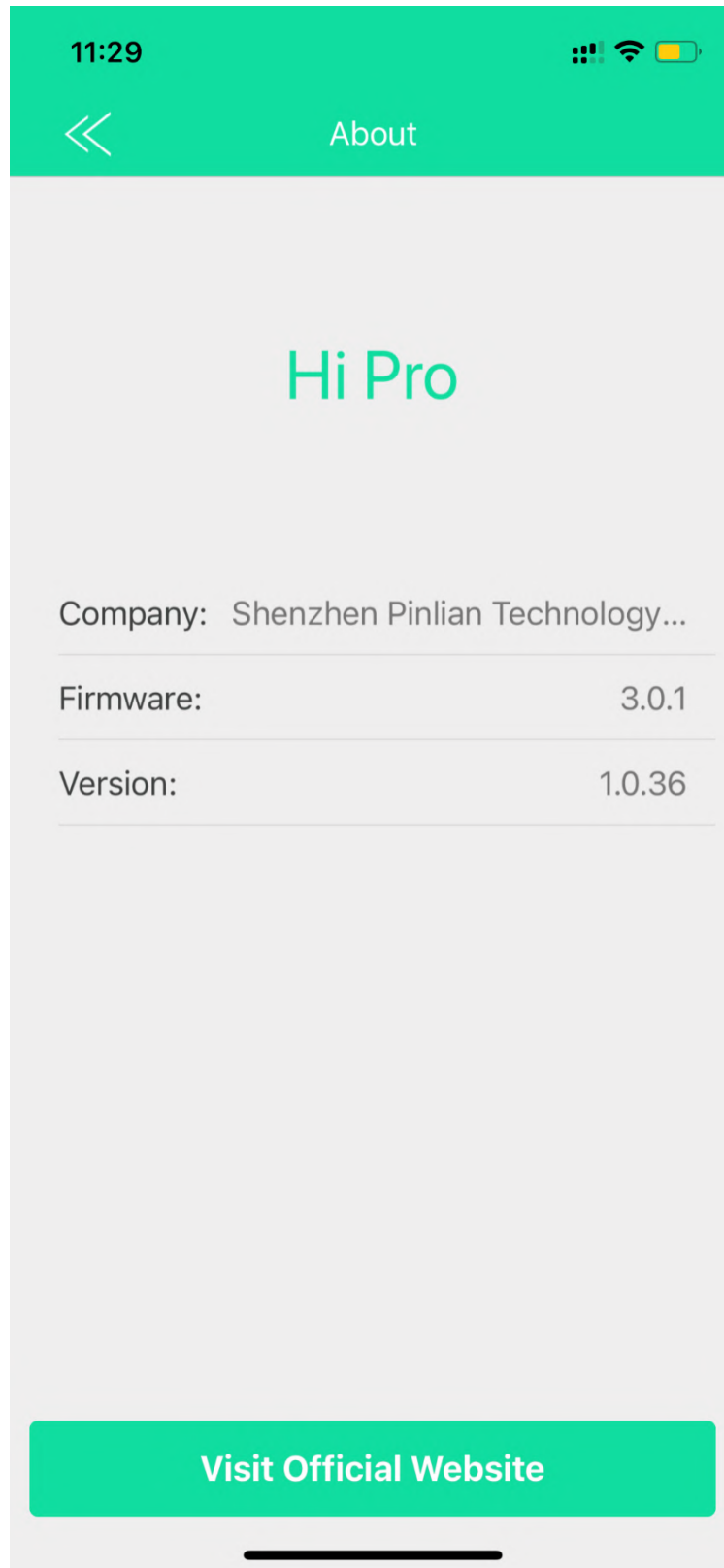


3. Clear backup data



✧ About

The APP version keeps upgrading



● Q & A

Q1. Do I need to take the protective case off when using it?

A: Normally, no need, the lightning connector of this unit has extended 2mm from the body. So it will be compatible with most of iOS device with case. Sometimes, it's better to take the thick phone case off if necessary, such as Otter box case.

Q2: Does it have transfer limitation every time?

A: No, there is no transfer amounts limitation generally. It depends on the capacity of your flash drive and the rest available space of apple device. We have tested transfer 10000+ picture and video files from iPhone to flash drive one time. It works well without any issue.

Q3: Why can't my device read the USB drive when it's plugged in?

A: 1) If you are using it on iPhone/iPad, you need to install the "Hi Pro" app on your device before using the USB drive.

2) If you are using it on computer (Windows /Mac), it does not need App installed. This iPhone USB flash drive works as a regular USB flash drive.

Q4: Can I use the PL Memory for installing APPs or save my game data?

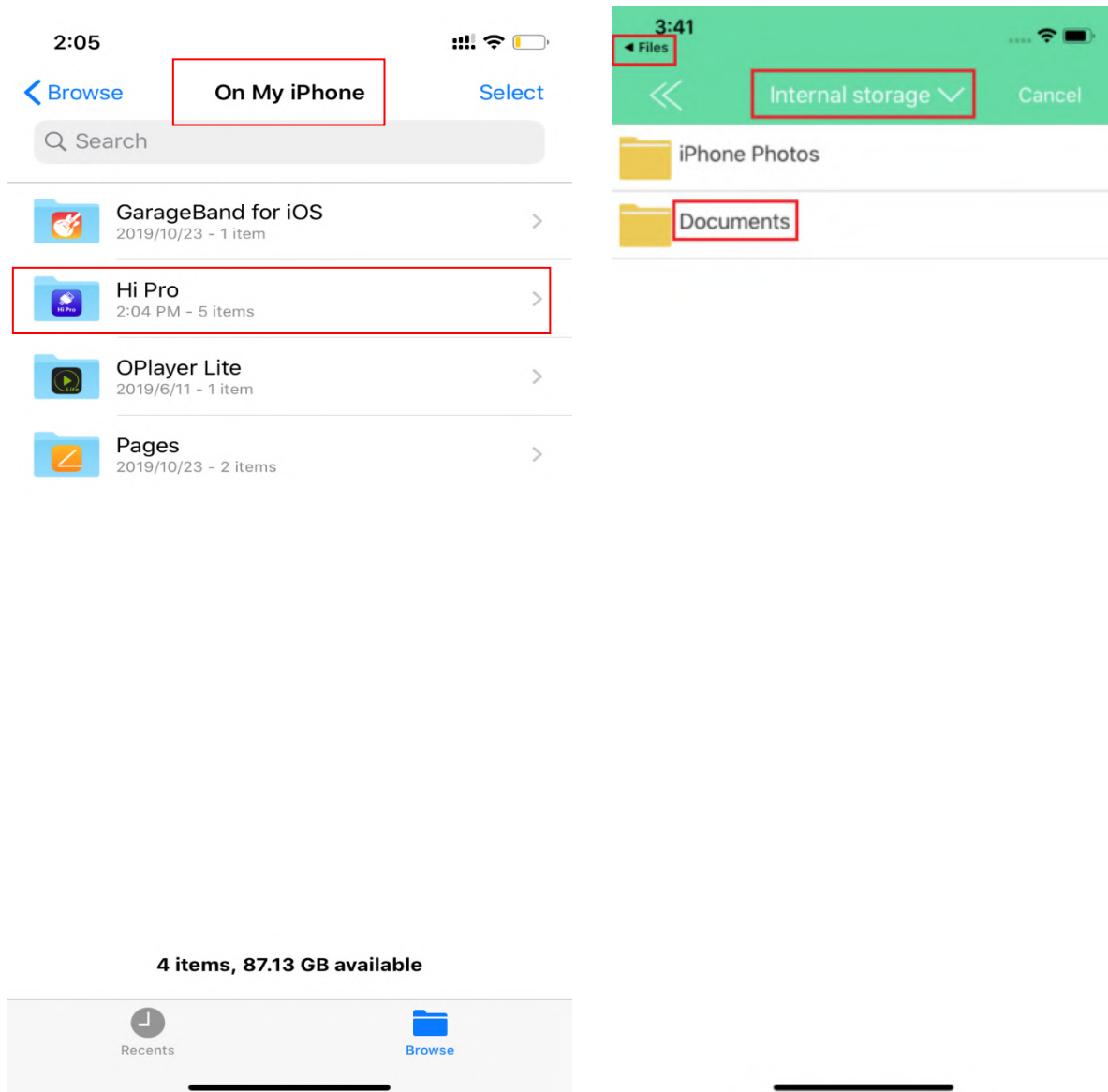
A: No, it does not support. Apple devices do not permit any external drive to install Apps or save game data.

Q5: Can I use this PL Memory flash drive without Hi Pro App on my iOS 13 devices?

A: No, when this PL Memory is connected directly with iOS devices. It needs to follow Apple MFi Protocol and only Apple certified APP is able to visit iOS devices. The program certifications between Apple MFi and normal OTG are different. Apple doesn't allow the compatibility between them. And the function of Hi Pro App is stronger than the Apple's own file transfer function. It is more valuable to users.

Q6: When I insert this PL Memory into an iOS 14 device, can I transfer files between Apple File and this PL Memory?

A: Yes, you can transfer files between Apple File and PL Memory. After installing the PL Memory App into iOS 14 devices, there is the PL Memory under File (File --- Browse --- On My iPhone), and in the Hi Pro App, there are iPhone Photos and Documents under Internal Storage. Apple File and PL Memory are interlinked. Please contact csplzmpwlq@gmail.com about the detailed operation.



Q7: I have thousands of photos stored in the PL Memory and in my iPhone, but it only shows 499 pcs in the PL Memory and 1000 pcs in the iPhone from the Hi Pro APP. Why doesn't the APP show the whole result?

A: According to Apple's rules, the internal storage display 1000 pcs/page each time, external storage display 499 pcs/page each

time. Only when you scroll up the page to the lowest end, will the photos be displayed again in multiples.

We suggest to use the One-Click Backup function if there are lots of pictures need to transfer. All Photos would be transferred to this USB flash drive once Backup finished.

Q8: When we transfer photos or videos, choose MultiSelect --- Select all --- Copy To, but the selected quantity is 499 for PL Memory and 1000 for iPhone, only partial photos and videos are transferred.

A: The same Situation and Answer with the Question 7. Please take the above answer for reference.

Q9: What is the difference between the backup function and the photo/video transfer function?

A:Backup function: One-click backup is to back up all the videos and photos of your iPhone album with the click of a button. (Backup is performed according to the album classification of your iPhone album)

After your backup is completed, you can delete photos and videos in your iPhone album at once.

Photo/Video function: You can select the photos and videos you want to copy for classification and organization.

If you are using the Photo function to transfer and you want to delete

the photos, you need to delete it manually.

Q10: When the iPhone ran out of battery part way through the download. Will it restart the download at the point my iPhone lost its charge?

A: If your iPhone suddenly runs out of power while you are backing up, it will start where you stopped last time (it will not restart the backup).

Kindly be well noted that, low battery may cause Backup failed.

Please make sure that your iPhone have enough battery to backup.

Q11 : Photos taken in “live” mode on iPhone cannot be viewed on computer after downloading. How do I view these ‘LIVP’ format photos on PC?

A: Live Photos feature is introduced by Apple and Apple's unique format which is only can be viewed directly on iPhone or iPad.

Please kindly understand that It's not supported directly reviewing on computers and PL Memory are not able to change any information of files, such as shooting time, format, size, etc.

If you want to view Live Photos on your PC, you need to save the livp photos as a video on iPhone firstly, and then click "Video" function, you can select the video you just saved and copy it to this iPhone photo stick and transfer to your PC. Then you

can view this video forms live photos on your computer.

If any more about the Live Photos, please contact

csplzmpwlq@gmail.com about the detailed operation.

● NOTE

(1) You are not allowed to transfer downloaded media files (music, movies) from third party in our iPhone/iPad to the flash drive. As they are DRM (Digital Rights Management) protected under iOS. However, you can download music and movies to computer firstly, and transfer them to flash drive, then play on our apple devices when this flash drive connected.

(2) If you find only partial pictures (not all of them) can be transferred, that is because you used 'iCloud' for storing pictures, and this part of pictures cannot be recognized by Hi Pro App. In order to successfully back up all the pictures taken by our iPhone/iPad to flash drive. Please refer the 'FAQ' part at the end of this manual.

(3) It's normal that flash drive shows less capacity on PC and our devices than it states. Because flash industry uses different measuring sizes from PC industry. You can know better from Wikipedia by search 'Gigabyte'.

(4) Please understand that this Apple MFi certified iPhone flash drive is mainly designed for iPhone and iPad. You need to install Hi Pro App before using it on iPhone or iPad, and you can backup by one click or automatically. It also has sorting photos, and other strong and convenient functions. But for computers (no matter Windows computer, or Apple computer, since they have USB port, they would be supported), no need to install any app, it doesn't have the one click backup function. It only works as normal USB flash drive that means if you want to back up or transfer photos from computer, you need to do it manually.

● Warranty

All of our PL ZMPWLQ Products are covered by an 18 months Limited warranty from the date of its original purchase. If any questions, please contact our after-sales support team, who are 24H online for you.

● Contact US

Email: csplzmpwlq@gmail.com

Website: www.zmpwlq.com

For operation videos, please visit
YouTube: **Customer Service ZMPWLQ**

Scan to download the APP

