$Roku\ TV^{^{\text{\tiny TM}}}$

User Guide

Version 11.5

For Australia

English



Illustrations in this guide are provided for reference only and may differ from actual product appearance.

Trademark and copyright statement

© 2022 Roku, Inc. All rights reserved. ROKU, ROKU TV, ROKU TV READY, STREAMING STICK, STREAMBAR, the ROKU Logo and the purple d-pad design are trademarks and/or registered trademarks of Roku, Inc. Material in this User Guide is the property of Roku, Inc., and is protected under US and international copyright and/or other intellectual property laws. Reproduction or transmission of the materials, in whole or in part, in any manner, electronic, print or otherwise, without the prior written consent of Roku, Inc., is a violation of Roku, Inc.'s, rights under the aforementioned laws.

No part of this publication may be stored, reproduced, transmitted or distributed, in whole or in part, in any manner, electronic or otherwise, whether or not for a charge or other or no consideration, without the prior written permission of Roku, Inc.

Requests for permission to store, reproduce, transmit or distribute materials shall be made to the following address:

Roku, Inc. 1155 Coleman Avenue San Jose, CA 95110

Product name: Roku TV™

Document name: Roku TV™ User Guide Document revision: 11.5 Australia, English

Publication date: 31 October 2022

Contents

Welcome	1
The new standard in smart TVsGet the most out of your new TV	
Connections and setup	
Connecting an aerial	
Connecting arraerial equipment with a composite AV video cable (selected models)	
Connecting external equipment with an HDMI® cable	
Connecting headphones or analogue soundbar (selected models)	
Connecting an AV receiver or digital soundbar	6
Preparing for Internet connectivity	
AC power	
Roku TV remote	
Panel buttons	10
Guided setup	12
Starting Guided Setup	12
Guided Setup	13
Network connection	
Activation	
Connect your devices	20
The Home screen	23
Customise your Home screen	24
Benefits of connecting	26
Connecting brings out your TV's full potential!	26
Take advantage of awesome features	26
What if I haven't connected my TV?	27
Setting up live TV	28
How do I set up the TV tuner?	29
Scanning for individual channels	
Using your TV	32
Status indicator	32

Standby mode energy savings	32
Watching live TV channels	
Changing channels	33
Using the program guide	34
Changing channel options	
Adjusting settings while watching a program	35
Pausing live TV	35
Requirements	35
Enabling Live TV Pause	36
Using Live TV Pause	36
Notes about Live TV Pause	38
Switching TV inputs	38
Auto-detecting devices	38
Auto-naming devices	38
Adjusting audio/video settings	38
Setting preferred audio language for streaming channels	39
Automatic game console configuration	39
Playing content from USB storage devices	40
Auto player launch	41
Playing content from local network media servers	42
Setting up a payment method	42
Using your TV on a restricted public network	43
About using your TV on a restricted public network	43
Getting your Roku TV online on a restricted public network	44
Opting out of HbbTV	46
Checking signal condition	47
Using Apple AirPlay and the Apple Home app	48
Apple AirPlay	48
Other AirPlay things to try	
Apple Home app	49
Adjusting TV settings	50
Main settings menu	50
TV settings menu	51
Sleep timer	52
Picture settings	52
Fine-tune picture menu options	55
Variable refresh rate (VRR)	56
Expert Picture Settings (4K models only)	57
Sound settings	57
Dolby® Audio Processing (selected models only)	58
DTS® TruSurround/DTS® Studio Sound (selected models only)	58
Volume mode (selected models only)	59
Manage channels	59

Favourite channels	60
Edit channel line-up	61
Accessibility and subtitles	62
Accessibility menu settings	62
Picture off	63
SEARCHING FOR SOMETHING TO WATCH	64
How do I search?	
Keyboard search using the remote	65
Searching from the Roku mobile app	
Recent searches	65
Using the Roku Channel Store	66
Automatic Account Link	66
Customising your TV	67
Add TV inputs	67
Add streaming channels	
Rename inputs	
Custom input names/icons	
Remove unwanted inputs and channels	
Rearrange inputs and channels	
Change the look and feel with themes	
Change menu volume	
Configure power settings	
Power saving mode	
Standby LED on/off	
Fast TV Start	
Configure accessibility	
Subtitles mode	
Subtitles preferred language	
Hard of hearing	
Hide Home screen shortcuts	74
Parental controls	75
Creating a parental control PIN	75
Blocking broadcast TV programs	75
Enabling parental control of TV programs	76
Blocking broadcast programs by rating	
Blocking all unrated programs	
Blocking specific TV channels	
What happens when a TV program is blocked?	
Changing your PIN	
Resetting parental controls	80

More settings	81
Network settings	
Time settings	
Scan again for live TV channels	83
HDMI® mode (4K models only)	83
Control by mobile apps	84
Changing privacy settings	85
Advertising	85
Microphone	86
Home cinema configuration	87
Controlling audio output	87
Setting up a digital audio connection	88
Choosing an audio format	89
Adjusting audio delay	90
Turning off the TV screen while listening to music	90
Controlling other devices through CEC	
Restart the TV	
Reset the TV	92
Reset audio/picture settings	
Factory reset everything	
What if I can't access the factory reset option?	
Network connection reset	
Roku Account PIN	94
Update the TV	
Checking for updates on a connected TV	95
Getting updates on a non-connected TV	96
Other devices	98
Mirror your phone or tablet	98
Roku mobile app	99
Private listening on the Roku mobile app	99
Universal remotes	100
FAQ	101

Welcome

Congratulations on the purchase of your new Roku TV™! Discover the joy of endless entertainment. After it's set up, you'll be able to access a world of streaming entertainment that may include paid subscription channels and free channels.

Important: If you connect your TV to the Internet and link it to a Roku® account, your TV receives automatic updates from time to time, enabling new content and features. This edition of the User Guide describes Roku TV version 11.5. To determine the current version of your Roku TV, go to Settings > System > About after you complete Guided Setup. Note: Certain features of the TV might change from time to time independently of Roku TV updates.

The new standard in smart TVs

Welcome to TV like you've probably never seen before: a Home screen that you can personalise with your favourite devices and streaming channels. Choose from hundreds of thousands of streaming movies and TV episodes, plus music, sports, kids, family, international and much more. You should never run out of things to watch.

Note: A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country.

Get the most out of your new TV

Follow these steps to get the most out of your new TV.

Connect to the internet

• It's easy, and it will unlock a world of entertainment. All you need is a network connection. Stream a massive selection of free, live and premium TV.

• Find live TV programs in the program guide

• Use the program guide to see not only what's on TV right now, but what will be on in the coming week.

• Customisable Home screen

 Put your favourite streaming channels and TV inputs front and centre on the Home screen. Choose your own wallpaper and screensaver to customise your Roku TV. Even re-order your channels and inputs just how you want them.

• Quick and easy search

• Find any movie, show, song or podcast across thousands of channels. You'll see where it's streaming for free or at the lowest cost.

• Send your personal media to the big screen

 Send personal photos, videos and music from your compatible mobile phone or tablet to the TV screen in just a few taps. Plus, with certain channels, you can send movies, programs, sport highlights and more directly to your TV.

• Take charge with the Roku mobile app

- Control your TV from your compatible mobile phone or tablet with the free mobile app for iOS® and Android™ mobile devices¹. Browse channels and search for programs more easily using your mobile device's keyboard and voice search.
- Use wireless private listening to listen to TV audio through either wired or Bluetooth headphones connected to your mobile device.
- Mirror your compatible mobile phone or tablet on your TV. Share videos, photos, web pages and more from compatible devices.

Go to <u>support.roku.com</u> for device compatibility information.

Pause live TV

 Only on selected models: Pause, resume, fast-forward and rewind TV programs by connecting your own USB drive to the TV. Pause live TV for up to 90 minutes.

Note: Live TV Pause is available on digital TV programs received on the ANT input, and only when the TV is linked to a valid Roku account.

Let's get started.

¹ IOS® is a trademark or registered trademark of Cisco in the United States and other countries and is used under licence. Android $^{\text{\tiny{M}}}$ is a trademark of Google Inc.

Connections and setup

Refer to your TV's Quick Start Guide or other provided documentation for model-specific information about attaching the base or a wall mount, and about making connections to AC power and to your other audio/video devices.

Connecting an aerial

Connect your TV aerial (not provided) to the ANT input on the TV.

Connecting external equipment with a composite AV video cable (selected models)

Only on selected models. Connect a device to the TV using a composite AV cable (not provided). Composite AV cables typically have three RCA-type plugs on each end, colour-coded as follows:

Yellow: video

Red: audio, right channel

• White or black: audio. left channel

Connect each plug to the corresponding connector on the device and on the TV.

Note: Some TV models have an AV input that looks like a headphone jack. You might need a breakout cable (not included) to adapt this input to the three RCA-type plugs on your composite device.

Connecting external equipment with an HDMI® cable

If possible, connect your devices using HDMI® cables (not provided). They help to provide the best video quality and also carry audio signals, so that only one cable is needed. For better picture quality, we recommend that you use cables designated as High Speed HDMI Cable®.

Tip: You might need to configure the device to send its signal through its HDMI[®] connector.

The connector labelled **HDMI (ARC)** has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar, as explained in <u>Connecting an AV receiver or digital soundbar</u>. *Only on selected models:* The connector labelled **HDMI (eARC)** provides the same functionality as the **HDMI ARC** connector, plus the ability to transfer full-resolution sound formats such as Dolby Atmos and DTS:X from and to devices that support these formats, without additional processing by the TV. Additional details are provided in <u>Choosing an audio format</u>.

Connecting headphones or analogue soundbar (selected models)

Only on selected models. You can connect headphones or an analogue soundbar (not provided) to the TV's headphone jack.

Tip: Inserting a plug into the headphone jack disables the sound from the TV's built-in speakers.

Warning: Loud noise can damage your hearing. When using headphones, use the lowest volume setting on your headphones that still lets you hear the sound.

Selected models also have an audio line out connection that is not affected by TV volume or mute settings and does not disable the TV speakers. Use this connection when you want to use your amplifier or soundbar to control the TV volume. To turn off the TV's built-in speakers, from the Home screen menu, navigate to **Settings > Audio > TV speakers** and change the setting.

Connecting an AV receiver or digital soundbar

You can enjoy Dolby Audio™ multichannel sound from your TV if you connect a digital amplifier or soundbar (not provided) in any of the following ways:

Digital optical audio out (S/PDIF): Connect a TOSLINK optical cable (not provided) from the TV to the Optical input on your receiver or soundbar.

HDMI ARC: Connect an HDMI[®] cable (not provided) from the **HDMI (ARC)** connector to the HDMI[®] input on your receiver or soundbar. This connection uses the Audio Return Channel (ARC) feature of HDMI[®] to output sound from the TV to a compatible device. To use this feature, you must configure the TV to enable HDMI[®] ARC, as explained in Setting up a digital audio connection.

HDMI[®] **eARC**: *(selected models only)* Connect an HDMI[®] cable (not provided) from the **HDMI (eARC)** connector to the HDMI (ARC) or HDMI (eARC) input on your receiver or soundbar. If your receiver or soundbar supports HDMI enhanced ARC (eARC), the TV can pass through full-resolution sound from programs containing enhanced audio. If your receiver or soundbar does not support eARC, use the TV's eARC port to make the ARC connection. The eARC port is backwards compatible with the ARC standard.

Preparing for Internet connectivity

If you want to watch streaming content and take advantage of most of the cool features of your Roku TV, connect it to the Internet through a wireless modem/router or a wireless access point (not provided). The TV has a built-in wireless LAN adapter.

Note: The TV supports only its internal wireless network adapter, it does not support the use of a USB network adapter.

Selected models have both wired and wireless network connectivity. To use the wired network connection, connect an RJ-45 Ethernet cable (not provided) from the jack on the back of your TV to your network router or switch. The wired connection automatically supports both 10 Base-T and 100 Base-T Ethernet.

AC power

Plug your TV into a plug socket. You can tell that the TV has power because the status indicator lights up when the TV is off.

The topic <u>Status indicator</u> explains how the status indicator shows what is happening with the TV.

Roku TV remote

BUTTON	FUNCTION	DESCRIPTION
(b)	POWER	Turns TV on and off.
GUIDE	GUIDE	Displays and dismisses the program guide.
	FACTORY ASSIGNED CHANNEL SHORTCUT	Dedicated buttons show the logo of a preset streaming content provider. Dedicated content providers vary by model and region. Pressing a button turns on the TV and: • Displays the streaming channel's main page if you have already added the channel to your Home screen. • Displays the streaming channel's sign-up page if you have not already added the channel.
+	ВАСК	Menu: Goes back to previous menu/screen. Watching any TV input: Returns to Home screen. Playing streaming content: Stops playing stream and returns to the previous menu or screen. Browsing streaming content: Goes to the previous level in the content tree. HbbTV app: As defined by the app.
a	номе	Immediately returns to the Home screen.

BUTTON	FUNCTION	DESCRIPTION
	VOLUME UP VOLUME DOWN	Increases and decreases the volume.
< ок > v	DIRECTIONAL PAD	 Navigating the TV menus and options: LEFT/RIGHT/UP/DOWN moves the highlight in the corresponding direction. OK selects the highlighted option. While watching streaming content: Action depends on the streaming app. While watching TV: OK Displays the program information banner.
+	CHANNEL UP CHANNEL DOWN	Changes to the next or previous channel in the channel list. Scrolls through lists one page at a time.
•	REPLAY	Live TV: Jumps to previously tuned channel. If Live TV Pause is enabled, jumps back a few seconds with each press and resumes playing. Program guide: Returns to the current day and time. Streaming content: Depends on streaming app. On-screen keyboard: Backspaces in the text you are entering.
◄ ×	MUTE	Mutes and unmutes TV sound

BUTTON	FUNCTION	DESCRIPTION
*	STAR	Displays additional options when available. On-screen hints let you know when this button is active.
« >II >>	REWIND PLAY/PAUSE	Scan backwards, pause, play and fast-forward streaming content and live TV channels (if Live TV Pause is enabled).
	►► FAST FWD	Press REWIND or FAST FWD one, two, or three times to control the speed of the operation.
		Note: REWIND ◀ and FAST FWD ▶ also jump page through long lists such as the program guide.
	COLOUR KEYS	Function depends on HbbTV app.
0-9	NUMBER KEYS	Live TV: Direct channel entry.
		On-screen number pad: Direct number entry.
EXIT	EXIT	Exits the active HbbTV app.
SUB	SUBTITLES	Toggles subtitles on and off.

Panel buttons

Your TV has buttons on its side, bottom or back panel that perform simple control functions. The TV panel buttons are not a substitute for the remote, as they do not give you access to all TV functions.

Different TV makes and models have different panel button designs. Choose the one that applies to your TV from the following list:

BUTTON DESIGN	FUNCTION	OPERATION
	Power on	Short press (less than 2 seconds)
	Power off	Long press (more than 2 seconds)
Single button	Input list	Short press when TV is on
	Select next input	Short press while input list displayed, then wait
	Dismiss input list	No press (wait)
	Power on	Middle button, short press (less than 2 seconds)
	Power off	Middle button, long press (more than 2 seconds)
	Volume up	Right button when input list is not displayed
Three buttons	Volume down	Left button when input list is not displayed
Three buttons	Input list	Middle button, short press when TV is on
	Highlight next input	Right button while input list is displayed
	Highlight previous input	Left button while input list is displayed
	Select highlighted input	Middle button (or wait)
	Power on/off	Middle button
Game pad style	Increase/decrease volume	Up/down button
(five buttons)	Input list	Left/right button
	Select input	Left/right button while input list is displayed, then wait
	Power on/off	POWER
	Input list	INPUT
Four discrete buttons	Select next input	INPUT while input list is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
	Power on/off	POWER
	Input list	INPUT
Five discrete buttons (with	Select next input	INPUT while input list is displayed, then wait
mute)	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

BUTTON DESIGN	FUNCTION	OPERATION
	Power on/off	POWER
	Input list	INPUT + or INPUT -
Five discrete buttons (without	Select next input	INPUT + while input list is displayed, then wait
mute)	Select previous input	INPUT - while input list is displayed, then wait
macey	Volume up	VOLUME +
	Volume down	VOLUME -
	Power on/off	POWER
	Next channel	CHANNEL + while viewing a live TV channel
Seven discrete buttons	Previous channel	CHANNEL - while viewing a live TV channel
	Input list	INPUT
	Select next input	INPUT or CHANNEL + while input list is displayed, then wait
	Select previous input	CHANNEL - while input list is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

Guided setup

With the preliminaries out of the way, it's time to turn on your TV. As the TV starts for the first time, it leads you through Guided Setup, which configures the TV before you start to use it.

During Guided Setup, you'll:

- Answer a few questions
- Provide network connection information
- Get a software update
- Link your TV to your Roku account
- Connect devices such as a DVD player, game console or cable box

Starting Guided Setup

To start Guided Setup, press **POWER (**) on the remote to turn on your TV.

Note: Guided Setup normally runs only once, the first time you turn on your TV. If you need to run Guided Setup again, you must perform a factory reset as explained in Factory reset everything.

When you first turn on your TV, it will take a few seconds to get itself ready. You'll notice the following things happening:

- 1. The status indicator blinks every time the TV is busy doing something; in this case, it's powering up and getting ready for you.
- 2. The splash screen appears, and the status indicator blinks slowly for a few more seconds. The power-on screen shows a brand logo while the TV starts up.



3. After a few seconds, Guided Setup starts.

Guided Setup

At this point, you should be seeing the **Language** screen.



1. Press **DOWN** on the purple directional pad to highlight your preferred language, and then press **OK**.

2. Some models have a country selection screen: If you don't see this screen, skip ahead to the next step.



If you see this screen, select your country, and then press **OK**.



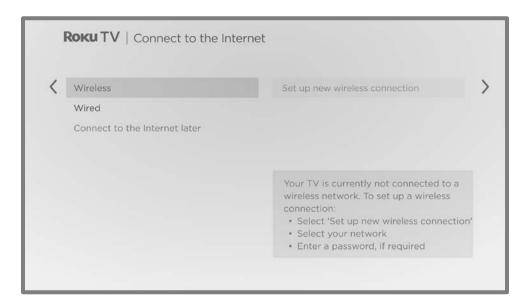
3. Press **OK** to select **Set up for home use**. This is the right choice for enjoying your TV at home. It provides energy-saving options as well as access to all features of the TV.

Note: Set up for store use configures the TV for retail display and is not recommended for any other use. In store mode, some features of the TV are missing or limited. To switch from one mode to the other, you must perform a

factory reset as explained in <u>Factory reset everything</u>, and then repeat Guided Setup.

Network connection

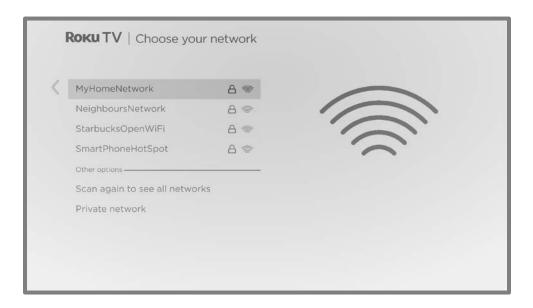
After you select **Set up for home use**, the TV prompts you to make a network connection. If your TV has both wired and wireless connections, you'll see the following screen. If your TV has only wireless connectivity, skip the following step.



- 4. Only on models that display the **Connect to the Internet** screen: Make a selection:
 - Wireless connection: Highlight Set up new wireless connection, and press
 OK. The TV prompts you through wireless setup. Skip ahead to the next step for help with the process.
 - Wired connection: Highlight Connect to wired network, and press OK. The TV immediately attempts to connect to your wired network, your local network and then the Internet. Go to Step 9 to continue with Guided Setup.
 - Connect to the Internet later: If you don't want to connect to the Internet right now, you can select this option, and then press **OK**. You can still use the TV to watch live TV channels, connect your devices to play games, watch DVDs or watch content from other devices. When you're ready to connect, it's easy. We'll show you how in Benefits of connecting.

Note: If you decide not to connect, Guided Setup skips ahead to setting up the devices that you've connected to your TV. Jump ahead to <u>Connect your devices</u> to complete Guided Setup.

5. On models that have wireless only, and on models with both wired and wireless when you've selected **Wireless**: the TV scans for the wireless networks within range and displays them in order, with the strongest signals first. In addition to your own wireless signal, the TV might pick up signals from your neighbours.



Press **UP** or **DOWN** to highlight the name of your wireless network, and then press **OK** to select it.

Note: Some networks, such as those often found in hotels and other public places, require you to read and agree to terms, enter a code or provide identifying information before letting you connect to the Internet. If your Roku TV detects that you are connecting to such a network, it prompts you through the connection process using your mobile phone or tablet to provide the needed information. For more information, see <u>Using your TV on a restricted</u> public network.

Other options

- Scan again/Scan again to see all networks: the name of this option depends on the number of wireless networks within range.
 - Scan again appears if the list already shows all available wireless networks within range. If you can't see your wireless network name in the list, you might need to adjust the location of your wireless router or the TV, turn on your router, or make other changes. When everything is ready, select Scan again to see if your network name now appears in the list.
 - Scan again to see all networks appears if there are more wireless networks than the strongest ones it initially listed. If you can't see your wireless network name in the list, this option displays the complete list. If you still can't see your network name, you might have your router configured to provide wireless service as a "private network".

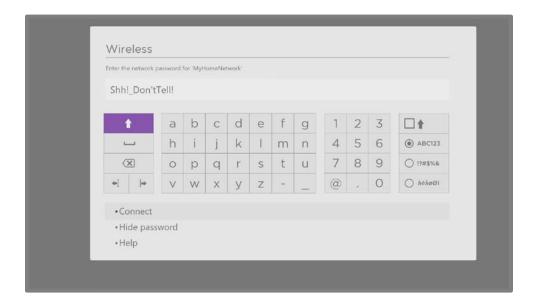
Note: Highlighting either of these options displays an informational panel with the unique media access control (MAC) address of your Roku TV. You will need the MAC address if your wireless router is configured to use MAC address filtering.

• **Private network**: if your wireless network name is hidden, it won't appear in the list. Select **Private network**, and then press **OK** to display an on-screen keyboard. Use the keyboard to enter your network name. Unless you changed the factory-set network name, you can find the name (also called SSID) on a label on the router.

Tip: Wireless networks that are password-protected display a "padlock" icon adjacent to the name. This icon enables you to know that you are going to be prompted to enter a password after you select that network.



6. Only if you select a password-protected wireless network: An on-screen keyboard appears. Enter your wireless network password by using the purple directional pad to navigate the keyboard and pressing **OK** to select a highlighted letter, number or symbol. When you finish, press **DOWN** to select **Connect**, and then press **OK**.



After you select **Connect**, the TV displays progress messages as it connects to your wireless network, your local network and the Internet.

Tip: Your TV automatically checks for updates periodically. These updates provide new features and improve your overall experience with the TV. After an update, you might notice that some options have moved and that there are new options or features. This User Guide describes version 11.5. To determine your current Roku TV software version, go to **Settings > System > About** after you complete Guided Setup. You can download an updated User Guide that matches your Roku TV software version from the Roku TV website.

Activation

After the TV restarts, it prompts you through activation.

7. Use a computer, tablet or mobile phone with an Internet connection to link to a new or existing Roku account.

Note: Roku does not charge for activation support. **Beware of scams**.

Why do I need a Roku account?

You need a Roku account for several reasons:

- It links you, your Roku TV and your other Roku streaming devices to the Roku Channel Store and billing service.
- Streaming content providers know that it's OK to send content you request to your Roku TV.
- Roku can automatically send updates to your device.

You need a Roku account to activate your device and access entertainment from streaming channels. Linking to a Roku account also activates several advanced features on your TV, such as the Roku mobile app and Live TV Pause. Roku accounts are free. Providing your credit card information during sign-up makes renting, purchasing and subscribing to entertainment from the Roku Channel Store fast and convenient.

After you activate your TV, the TV gets an acknowledgement and then adds your newly selected and pre-existing streaming channels from other Roku devices on the same account. This process is automatic and takes a few moments. It takes a little longer if you have added a lot of streaming channels.

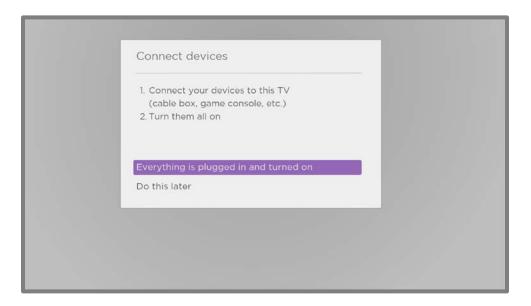
Tip: Roku periodically synchronises streaming channels among all of the devices associated with your account. Therefore, adding or removing a channel from one of your Roku devices adds or removes it from all of your other Roku devices (subject to compatibility with the device).

Connect your devices

Next, Guided Setup helps you set up the external devices that you want to use with your TV, such as a cable box, Blu-ray $^{\text{TM}}$ player or game console.



8. Press **OK** to proceed.



9. Connect all the devices you plan to use with your TV, turn them all on and then select Everything is plugged in and turned on. The TV now takes you step by step through each of its inputs and asks what kind of device you have connected. For each input that has a connected and active device, you can see its picture and hear its sound.



- 10. Press **UP** or **DOWN** to highlight the label you want to associate with the input, and then press **OK**. If you are not using the input, select **Nothing**, and the input won't appear on the Home screen.
- 11. While setting up your devices, rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name and icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input. See <u>Rename inputs</u> for more information.
- 12. Repeat the previous step for each input.

You're done with Guided Setup.



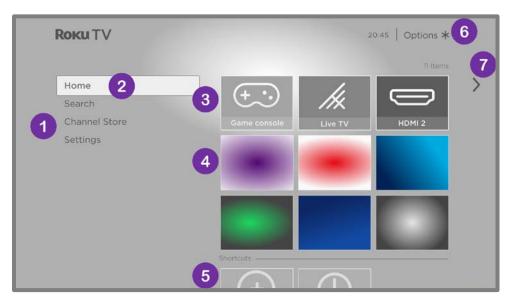
From here, you can explore everything your TV has to offer. Use the purple directional pad to move around, and then press **OK** to select a highlighted item. Press **HOME** from whatever you are viewing to return to the Home screen.

We've designed the TV to encourage you to explore, and you can probably figure out most of the capabilities and settings on your own. If you have any questions or difficulties, you can find answers and solutions in this guide.

The Home screen

The following illustrations show typical Home screens, which vary depending on location, connected mode, selected theme, number of TV inputs enabled, and streaming channels and apps added.

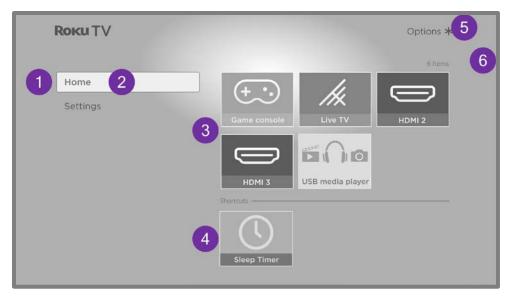
Note: A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku[®] products are sold.



Typical Home screen, connected mode

Note: The options appearing in the left navigation area vary by geographic location and might change from time to time.

- 1. Home screen menu: Shows options available to you when you are on the Home screen.
- 2. Highlighted option: Press **OK** to select.
- 3. TV inputs: Select an input to watch the connected device.
- 4. Streaming channels and apps: Select an item and press **OK** to go to the indicated streaming channel or application. You can add any number of channels from the <u>Roku Channel Store</u>.
- 5. Shortcuts: Direct access to often-used features.
- 6. Options hint: Press **STAR** * to see options when this symbol is present.
- 7. Next screen hint: Press **RIGHT** to see the next screen.



Typical Home screen, non-connected mode

- 1. Home screen menu: Shows options available to you when you are on the Home screen.
- 2. Highlighted option: Press **OK** to select.
- 3. TV inputs: Select an input, and press **OK** to watch the connected device.
- 4. Shortcuts: Direct access to often-used features.
- 5. Options hint: Press **STAR** * for options when this symbol is present.
- 6. Next screen hint: Press RIGHT to see the next screen.

Customise your Home screen

There are many things you can do to customise your Home screen and make it just right for you and your family:

- Only in connected mode: Add streaming channels by using the **Channel Store** menu option to browse the Roku Channel Store.
- Only in connected mode: <u>Change the screen theme</u> by going to **Settings >** Themes to find and pick one to suit your mood.
- <u>Hide the Home screen shortcuts</u>. Hide or show the shortcuts that appear at the bottom of your Home screen grid.
- Remove an item by highlighting it and pressing STAR *. Then highlight
 Remove input or Remove channel, and press OK.

- Move an item by highlighting it and pressing STAR *. Then highlight Move input or Move channel, and press OK. Use the purple directional pad to move the item, and then press OK to lock it in its new location. Move shortcuts within the shortcut area only. Shortcuts are designed to always appear at the very bottom of the grid, so you can access them quickly by pressing UP once when you're at the top of the grid.
- Only on channels that you have subscribed through your linked Roku account.
 Manage your subscriptions by highlighting a streaming channel and pressing
 STAR *. Then highlight Manage subscription, and press OK. Select Cancel subscription, and then follow the instructions to confirm your cancellation.
- Rename a TV input by highlighting it and pressing STAR *. Then highlight
 Rename input, and press OK. Highlight a new name in the list, and then press
 OK to assign that name.

Rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name and icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

Benefits of connecting

Connecting brings out your TV's full potential!

Make any night a movie night

Thousands of movies to choose from, across all major streaming movie channels¹. You'll never run out of something new to watch.

Get in the groove

Stream endless hours of music from free and subscription-based channels. With almost instant access to thousands of music artists, your favourite beats are just as close as your remote.

Explore your passions

In addition to the most popular streaming channels, your Roku TV also offers hundreds of other streaming channels to fuel your passions, including fitness, cooking, religion, outdoors, international programming and much more.

Take advantage of awesome features

Automatic Account Link keeps track of supported streaming subscriptions on other Roku devices, so that you won't have to re-enter your username and password when adding the same channel on your newly activated Roku TV.²

Program guide is available any time you are watching broadcast programs from the Live TV input.

¹A paid subscription or other payments may be required for some channels. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku® products are sold.

² Not all streaming channels currently support automatic account linking.

Live TV Pause (*selected models only*) lets you connect a USB drive (not provided) and pause live TV for up to 90 minutes. After pausing, you can play, fast-forward, rewind and pause again at/to any point within the rolling 90-minute window.

Mobile Private Listening on the Roku mobile app lets you listen to streaming programs and live TV programs on wired or Bluetooth headphones (not provided) connected to your IOS[®] or Android™ mobile device.

What if I haven't connected my TV?

What if you went through Guided Setup and chose **Connect to the Internet later**? No worries. Your Roku TV makes it easy to connect whenever you want. As you move around the Home screen, you'll see several places where you can start the connection process. For example:

- Now and then, you'll see a message appear on the panel to the right of the Home screen offering a Connect Now option. You can highlight and select the Connect Now option to get started.
- Use the Connect and Activate Now option. From the Home screen menu, go to
 Settings > Network > Connect and activate now.
- If you want to start again from the beginning, do a **factory reset**, and then go through Guided Setup again. This time, select your home network when prompted.

Setting up live TV

In addition to the other entertainment possibilities of your Roku TV, you might want to watch broadcast channels via the aerial. On your Roku TV, you can watch broadcast TV in much the same way you watch other entertainment choices: select the **Live TV** input from the Home screen.

The first time you select the **Live TV** input, you have to set up the TV tuner. Setting up the TV tuner scans for active channels and adds them to your Live TV channel list.

Why do I have to set up the TV tuner?

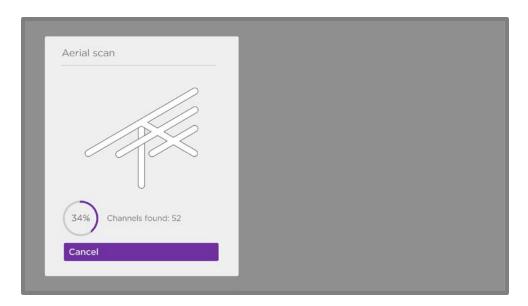
Not everyone needs to use the TV tuner. For example, you might have a set-top box provided by a cable or satellite company that receives all of your channels. Most of these set-top boxes use an HDMI® connection.

More and more people are watching only streaming TV and do not have a TV aerial or cable service. If you don't need the TV tuner, you can bypass setting it up and instead remove it from the Home screen as explained in <u>Remove unwanted inputs and channels</u>.

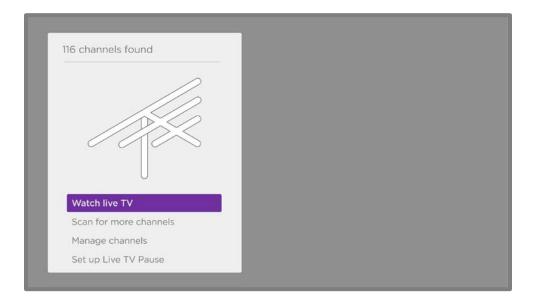
When you set up live TV, the TV scans the signals on its ANT input for channels with a good signal and adds those to a channel list, skipping dead channels and channels with a very weak signal.

How do I set up the TV tuner?

- Make sure that the cable (not provided) from your aerial is connected to the TV's ANT input.
- 2. From the Home screen menu, navigate to **Settings > TV Inputs > Live TV > Scan for channels**.
- 3. Wait while the TV completes the scan.



4. Wait while your TV scans for aerial channels. When it has finished, the following panel shows the number of channels found and provides additional options:



- 5. Select an option from the list:
 - Watch live TV: Switch to the Live TV app, and start watching the channels you scanned. See Watching live TV channels.
 - Add more channels: Go back to the Channel scan panel, and repeat the scan.
 - Manage channels: Go to the Manage channels panel to mark favourite channels and hide or show individual channels. See Manage channels.
 - Set up Live TV Pause: If available on your TV model, enable the Live TV Pause feature so that you can pause, rewind and fast-forward broadcast TV programs. See Pausing live TV. This option is available only when you are using your TV in connected mode. See What if I haven't connected my TV?

Tip: Repeat the channel scan from time to time to make sure that you are receiving all of the latest channels. Broadcasters add and remove channels, move channels to different parts of the spectrum and change the power levels of their channels periodically. Your reception and picture quality depend on the position of your aerial and on your location relative to the broadcast towers in your area. To repeat the channel scan, use the purple directional pad to highlight the **Live TV** input, press **STAR***, select **Scan for channels**, and then press **OK**.

Note: You'll have to repeat the channel scan if you remove and re-add the Live TV input on the Home screen or perform a factory reset. To repeat the channel scan, go to Settings > TV inputs > Live TV > Scan for channels > Start finding channels.

Scanning for individual channels

After performing a complete channel scan, you can perform a manual channel scan at any time; for example, to discover and add new channels or channels from a different region or subregion.

To scan manually for channels:

 From the Home screen menu, navigate to Settings > TV Inputs > Live TV > Manually scan for channels.

- 2. Use the purple directional pad to highlight a channel multiplex and its assigned frequency in the list, and the press **OK** to scan that channel multiplex.
- 3. Wait while the selected multiplex is scanned for individual channels.
- 4. Press **OK** to confirm and return to the list of channel multiplexes.
- 5. Repeat these steps as needed to scan for additional channels.

You're now ready to watch live TV! While you're watching, try the following tips:

- Press GUIDE to display the program guide, and then use the directional pad to navigate through the guide. Press CH- or REWIND

 ✓ CH+ or FAST FWD

 to jump through the guide a page at a time.
- While in the program guide, press **OK** to tune to the highlighted channel (if you are viewing programs that are on now).
- While in the program guide, move the highlight to the left to select the channel column, and then press STAR * to show the Channel options panel. This panel has options for managing and filtering channels.
- While watching a TV program, press **OK** to display information about the current program.
- Press **STAR** * to open the **TV settings** panel.
- Only in connected mode: Use the Roku mobile app, Google Assistant or
 Amazon Alexa to search for programs by title, actor, director or genre. The TV
 or the Roku mobile app displays the results along with the streaming channels
 that offer the requested content.

Using your TV

This section provides information on using the day-to-day features of your TV.

Status indicator

Your TV has a single status indicator. It goes on and off and blinks in different ways depending on the status of the TV, as shown in the following table:

TV CONDITION	STATUS INDICATOR	MEANING
On (screen is active)	Off	Screen is communicating that TV is on.
Screensaver (screen is active)	Off	Screen is communicating that TV is on.
Off (no power)	Off	TV is not connected to power.
Off (standby)	On	TV is connected to power and is ready to use.
Starting up from off state	Slow pulsing blink until start- up has finished	TV is doing something.
On (receiving update from USB)	Slow pulsing blink until update has finished	TV is doing something.
Remote command received	Dims on/off once	TV has received your command.
Network connection lost	Two short blinks, pause, repeat	TV was connected and paired with a Roku account and now has no network connection.
Powering down to standby mode	Slow pulsing blink until the TV reaches standby	TV is doing something.

Standby mode energy savings

When you turn off your TV, it remains in a higher-power mode for a few minutes, after which it goes into a very-low-power standby mode. If you turn on the TV again before it has entered the very-low-power mode, it turns on immediately. After the TV goes into the lower-power standby mode, it takes a few seconds longer to start up.

Only in connected mode: You can optionally enable **Fast TV Start**. When this option is enabled, your TV starts up almost immediately, but uses somewhat more power in standby mode. Fast TV Start also gives you access to some additional features. For more information, see Fast TV Start.

Watching live TV channels

Select the **Live TV** input on the Home screen. Your TV remembers the last channel you watched and starts with that channel playing.

Changing channels

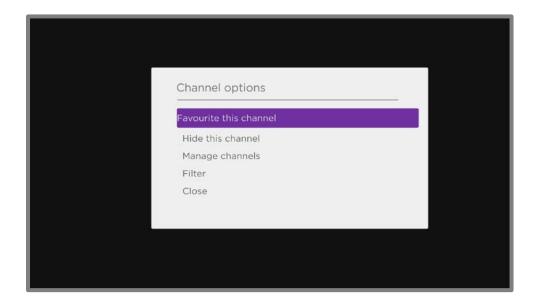
To change channels, you can do any of the following:

- Press CH+ to change to the next higher channel.
- Press **CH-** to change to the next lower channel.
- Use the number keys to enter the channel number that you want to watch.
- Press GUIDE to display the program guide, and then use the purple directional pad to select the channel or program that you want to watch.
- Within the program guide, press or **CH-** or **CH+** to move up or down five channels at a time. Hold the button down to auto-repeat.
- When you've highlighted the channel or program that you want to watch, press OK. Press REPLAY to jump back to the current time in the program guide.
- While watching a TV program, press **REPLAY** to jump to the previous channel. Press again to return to the channel you were watching before you pressed **REPLAY** If you have enabled Live TV Pause (*selected models only*), use **REPLAY** to jump back a few seconds in the program.
- Only if Live TV Pause is not enabled. Press **REPLAY** of to jump to the previous channel. Press again to return to the channel that you were watching before you pressed **REPLAY** of.

Using the program guide

Changing channel options

While using the program guide, navigate all the way to the left to the channel column, and then press **STAR** * to open **Channel options**.



Favourite/unfavourite this channel: Select this option to make the selected channel a favourite. Select again to remove the channel from your favourites. Use the **Filter** option to show only favourite channels.

Hide/unhide this channel: Select this option to hide the current channel. Select again before moving on to unhide the channel if you hid it by mistake. Note: Once you close the panel, you cannot access the channel to unhide it. Instead, use the **Manage channels** option to unhide hidden channels.

Manage channels: Opens the Manage Channels menu where, within the selected source, you can reorder channels, edit the channel line-up and mark certain channels as favourites. See Manage channels for details.

Filter: Opens the Filter panel, where you can choose to see:

- All channels: Show all channels that you can receive.
- Recents: Show only recently tuned channels in the order in which you
 watched them.
- Favourites: Show only channels you have marked as favourites.

Adjusting settings while watching a program

Press **STAR** * to display the **TV settings** menu. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to change the setting. The topic <u>Adjusting TV settings</u> explains each of the settings in detail.

Pausing live TV

Only in connected mode and on selected TV models. Live TV Pause gives your Roku TV the ability to pause, play, fast-forward and rewind live TV received on the **ANT** input. You can pause live TV for up to 90 minutes.

Requirements

To use this feature, you need to:

- Connect your TV to the Internet. If you didn't connect during Guided Setup, see <u>What if I haven't connected my TV?</u>
- 2. Provide your own dedicated USB flash drive (thumb drive) with the following minimum specifications:
 - 16 GB
 - 15 Mbps read/write speed
 - USB 2.0 compliant

A USB flash drive (thumb drive) meeting the minimum requirements is highly recommended over an externally powered hard disk drive. Note: You can use any larger size drive (there is no limit to the maximum size), but using a larger drive does not extend the 90-minute pause time.

Important: After warning you and giving you a chance to cancel Live TV Pause setup, all existing content on your USB drive is erased when you enable this feature.

3. Connect your USB drive to the TV's USB port.

Important: Some TV models have more than one USB port. You can connect your Live TV Pause USB drive to any port, but make sure that nothing is connected to other USB ports while enabling Live TV Pause. Reconnect other USB devices after you have finished enabling Live TV Pause.

4. Enable Live TV Pause, as explained in the following topic.

Enabling Live TV Pause

You can start setting up Live TV Pause in any of the following ways:

- After completing a channel scan, select Set up Live TV Pause from the available options.
- Press **PLAY/PAUSE** I on the Roku remote while watching a live TV channel.
- Highlight the Live TV input on the Home screen, press STAR *, and then select
 Enable Live TV Pause.

After starting setup of Live TV Pause in any of these ways, the TV prompts you through the steps needed to enable this feature. Setup takes only a few moments.

Note: The use of a USB hub is not supported.

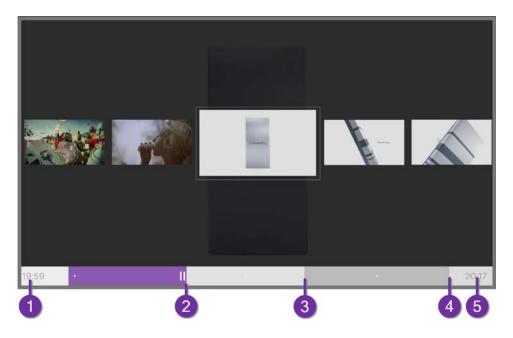
Using Live TV Pause

If you have used the Roku remote to watch streaming channels, using Live TV Pause should be very familiar to you.

- While watching a digital live TV channel, press **PLAY/PAUSE** ▶ II to pause or play the content. After the TV program has been paused for 90 minutes, the TV resumes playing from the point in the program where you paused it.

- After pausing or rewinding, press **FAST FWD** \ to jump ahead towards the point where you are once again watching the live TV program.
- Press FAST FWD
 or REWIND
 derived repeatedly to cycle through 1x, 2x and 3x skip speeds. Press REPLAY
 of to play back the last several seconds of the program.
- When the program is paused, press LEFT or RIGHT to move backwards or forwards through the program approximately 10 seconds per press. Small frames appear across the screen to identify your location in the program.

Whenever you use any of the Live TV Pause features, the TV momentarily displays a progress bar:



- 1. Time at the current playback position.
- 2. Current playback position.
- 3. Extent of pause time, representing the amount of time this channel has been buffered, up to 90 minutes.
- 4. 90-minute mark, representing the maximum extent of pause time.
- 5. Current time.

The progress bar also displays tick marks at each half-hour point, to help you locate the boundaries where one program ends and a new one begins.

Notes about Live TV Pause

- You can use Live TV Pause only with digital broadcast channels.
- Changing channels erases and restarts the Live TV Pause buffer.
- Returning to the Home screen, selecting another input or turning off the TV erases and resets the Live TV Pause buffer.
- Disconnecting the USB drive erases the Live TV Pause buffer.

Switching TV inputs

Switch TV inputs to access the device connected to that input; for example, a Blu-ray[™] player. Switching inputs is as easy as highlighting the input on the Home screen and pressing **OK**. The video signal on the input, if any, plays on the screen.

Tip: To learn how to add, remove, rename and rearrange the items on your Home screen, see <u>Customising your TV</u>.

Auto-detecting devices

Your TV automatically detects when you connect a new device to an **HDMI** input and turn on its power. The input is automatically added to the Home screen if it isn't already present.

Auto-naming devices

When you connect and power on an HDMI device, your TV identifies it, automatically renames the input and changes its icon to suit the device. For more information, see Rename inputs.

Adjusting audio/video settings

While watching video content on any input, press **STAR** * to display the **TV settings**. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to change the setting. To learn about each of the audio and video settings, see <u>Adjusting TV</u> settings.

Setting preferred audio language for streaming channels

You can select the preferred language for the audio played by streaming channels. If the selected language is available in the streaming content, the TV plays that language.

To set the preferred audio language:

- From the Home screen menu, navigate to Settings > Audio > Audio preferred language.
- 2. Press **RIGHT** to highlight one of the languages.
- 3. Press **UP** or **DOWN** to highlight the language that you want to use.
- 4. Press **OK**.

Note: Many streaming channels have an option to select the language while you are watching a program. The **Audio preferred language** setting sets the default for that option.

Automatic game console configuration

Your TV automatically detects select game consoles and configures the key features it supports to optimise TV performance while playing video games. When you connect a supported and powered-on game console through an HDMI® input, the TV automatically changes the input icon to the game console's icon¹. Only on selected models with compatible game consoles, it also enables:

- ALLM (automatic low-latency mode)
- Variable refresh rate
- HDR gaming
- High frame rate
- Game mode
- THX-certified game mode

¹ Certain game consoles, such as the Microsoft Xbox One, do not communicate their identity until you select the input after connecting the console.

Various combinations of these features are available only on selected Roku TV models and, if present, can be disabled by navigating to **Settings > TV inputs** and then selecting the appropriate HDMI input.

When you start playing a game, your TV displays a message at the bottom of the screen to make you aware of the settings that it will use.



Select **Cancel** before the timer runs out to keep the current TV picture settings. For example, you might want to cancel automatic configuration if you are watching a movie from your game console.

Playing content from USB storage devices

Only in connected mode, your Home screen has the **Roku Media Player** app. Otherwise, the Home screen has the **USB Media Player** app. With either player, you can play personal music, video and photo files from a personal USB flash drive or hard disk connected to the TV's USB port.

To use this feature, make sure that your media files are compatible with the Roku/USB Media Player. To see the latest list of supported formats, view **Help** in the Media Player¹. The Roku/USB Media Player displays supported file types only and hides file types that it knows it cannot play.

¹ There are many variants of each supported media format. Some variants may not play at all or may have issues or inconsistencies during playback.

Note: If you do not see the Roku Media Player on your Home screen, it might have been uninstalled. You can reinstall it from the Roku Channel Store by using the Channel Store menu option. The USB Media Player in non-connected mode cannot be uninstalled.

For more information about playing back your personal videos, music and photos, go to the following link on the Roku website:

go.roku.com/rokumediaplayer

Auto player launch

Only in connected mode: You can set your TV to automatically open the Roku Media Player when you connect a USB drive with a recognisable file system (such as FAT16/32, NTFS, HFS+ or EXT2/3). To configure this setting, from the Home screen menu, navigate to **Settings > System > USB media**. At this point, the following options are available:

- Auto-launch: Select Prompt, On or Off, as desired.
 - **Prompt**: (default) Display a prompt each time a recognised USB drive is connected. The prompt provides options to launch the Roku Media Player as well as to change future auto-play behaviour.
 - **On**: Always launch the Roku Media Player whenever you connect a recognised USB drive.
 - Off: Never launch the Roku Media Player automatically.
- Launch channel: Select the app you want to use to play back media files.

Playing content from local network media servers

Only in connected mode: Your TV can play personal video, music and photo files from a media server on your local network. Media servers include personal computers running media server software such as Plex or Windows Media Player, network file storage systems that have built-in media server software, and other devices that implement the specifications of the Digital Living Network Alliance (DLNA). Some servers do not fully implement the DLNA specification but are Universal Plug and Play (UPNP) compatible. The Roku Media Player can connect to them as well.

Some media servers can convert files into Roku-compatible formats. Digital-rights-management-protected (DRM-protected) content is not supported.

Setting up a payment method

For channels that allow you to pay through your linked Roku account, you can enter a payment method directly on your TV. Entering a payment method on your TV means that you don't need to go to a computer or mobile device to set up a payment method.

To add a payment method:

- From the Home screen menu, navigate to Settings > Payment method > Add payment method.
- 2. Enter your credit/debit card number, expiry date, CVV number and any other details requested.

Note: If you have already set up a payment method on my.roku.com, that payment method is identified here in such a way as not to expose any personal data. You can use this screen to change your payment method, if desired.

3. Select **Save card**, and then press **OK**.

To manage your saved payment method and to see other payment methods, log in to your account at go.roku.com/pay.

Using your TV on a restricted public network

Hotels, conference facilities and similar locations with public wireless Internet access often require you to interact with a web page to authenticate your access. These types of networks are called *restricted public networks*. When you select a network of this type, the TV automatically detects that additional information is needed and prompts you through using another wireless device to supply the requested information.

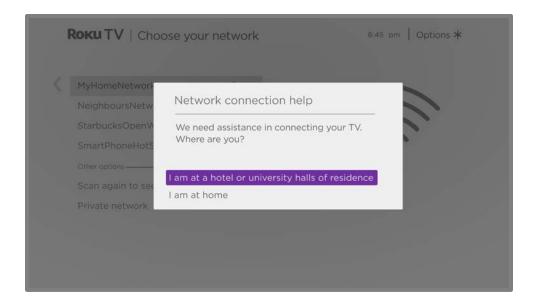
About using your TV on a restricted public network

Here are some points to keep in mind when using your TV on a restricted public network:

- Using your Roku TV on a hotel or other public network requires wireless availability and a network-connected mobile phone, tablet or computer to authenticate access to your wireless access point.
- You will need your Roku TV remote.
- Some content might be limited or unavailable if you try to connect outside your home country, due to geo-filtering.

Getting your Roku TV online on a restricted public network

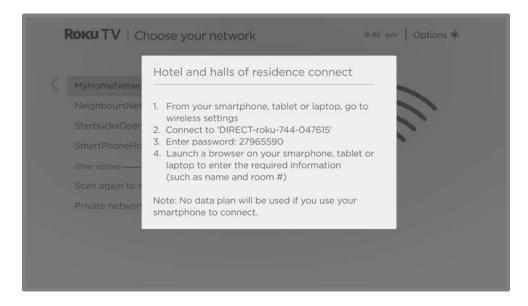
1. Either during Guided Setup or after using the **Settings > Network** menu to set up a new connection, the TV automatically detects that you are connecting to a restricted network and displays the following prompt:



Tip: Your TV can connect to a restricted network only if **Enable 'Device**connect' is selected in **Settings > System > Advanced system settings**. (**Device**connect is enabled by default, but if you have disabled it, the TV cannot
complete the connection.)

Note: Device connect is not present if the TV is in non-connected mode.

2. After selecting the correct network, highlight I am at a hotel or university halls of residence, and then press OK. The TV prompts you to use your mobile phone, tablet or laptop to complete the connection.



3. Use a mobile phone, tablet or wireless-enabled computer to detect wireless networks. In most cases, you can simply open the device's Wi-Fi Settings or Network Settings screen to start scanning.

Note: The mobile phone, tablet or computer must be on the same wireless network as the one to which you are connecting the TV.

4. Connect to the network named on your TV screen. The actual network name varies.

Note: The previous step connects your mobile phone, tablet or computer directly to the TV. No connection charges apply, and the connection does not impact your device's data plan.

5. The wireless connection process prompts you for a password. Enter the password as shown on the TV screen. The actual password varies.

- 6. Open the web browser on your mobile phone, tablet or computer. When you attempt to open any web page, the restricted connection will prompt you for whatever information it needs. In most cases, you must agree to terms and conditions, provide identifying information, or enter a password, PIN or room number to proceed. The information requested depends on the organisation that controls the wireless connection.
- 7. After you enter the requested information, the TV automatically proceeds to complete its connection and resumes normal operation.
- 8. If the TV prompts you to link to your Roku account, use your mobile phone, tablet or computer to activate your Roku TV.

Opting out of HbbTV

Hybrid Broadcast Broadband TV (HbbTV) is enabled by default and provides interactive television services over both broadcast signals and your Internet connection, as applicable. You can change the following settings by navigating from the Home screen menu to **Settings > Inputs > Live TV > HbbTV**:

Enable HbbTV: Highlight this option and press **OK** to clear the tick box and disable HbbTV.

Do not track: Highlight this option, and press **OK** to change the tracking options. Choose between the following options:

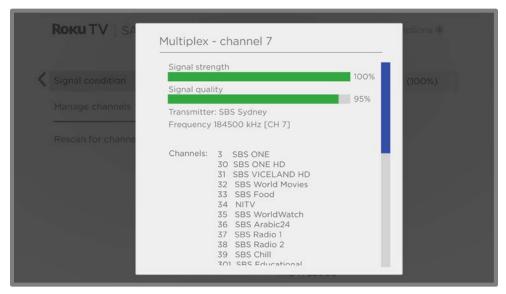
- **Not set**: Your TV will not share your tracking preference with HbbTV apps.
- **On**: Your TV will tell HbbTV apps that you do not want your behaviour tracked. However, whether HbbTV apps honour this setting is voluntary.

Checking signal condition

You can check the signal condition of the TV broadcasts that you receive from your TV aerial. Doing so can help you to troubleshoot reception issues and take corrective action; for example, by reorienting your aerial or adding an aerial signal amplifier.

To check signal condition:

- From the Home screen menu, navigate to Settings > TV inputs > Live TV > Signal condition.
- 2. Highlight one of the channel multiplexes in the right column. A multiplex is a collection of channels coming from a single broadcast location. The highlighted multiplex shows its signal strength adjacent to the channel number.
- 3. Press **OK** to display the signal condition details.



4. Make any adjustments to your aerial as needed. The signal strength and signal quality indicators will increase as you find the optimum position. By trying different channels or transponders, you can find the position that provides the best signal across all channels or optimise one channel over the others, if that is your preference.

Using Apple AirPlay and the Apple Home app

Apple AirPlay

AirPlay lets you share videos, photos, music and more from your iPhone, iPad or Mac. To use AirPlay, your Roku TV must be on the same wireless network as your Apple device¹. To configure your preferred AirPlay security settings, navigate to **Settings** > **Apple AirPlay and HomeKit** from your Roku TV Home screen. Depending on the AirPlay settings you select, you may be required to enter a password on your Apple device to initiate an AirPlay session on your Roku TV.

Other AirPlay things to try

- Screen mirroring from an iOS device.
- Screen mirroring from a Mac.
- Using your Roku TV as an extended Mac display.
- Playing synchronised music on multiple AirPlay 2-enabled devices, including Roku TVs.

¹ iPhone, iPad or iPod touch with iOS 12.3 or later. Mac with macOS Mojave 10.14.5 or later.

Apple Home app

Apple HomeKit controls compatible smart home lights, locks, thermostats and other devices, including Roku TVs. The Apple Home app lets you add your Roku TV to your Apple HomeKit ecosystem. You can also interact with HomeKit-enabled devices by using Siri from your iPhone, iPad, Apple Watch, HomePod or Mac.

To enable your Roku TV to work with the Apple Home app:

- From your TV's Home screen, navigate to Settings > Apple AirPlay and HomeKit.
- 2. Under **HomeKit**, select **Set Up**. Your TV will display a unique QR code.
- From your Apple device, open the Apple Home app, and select Add Accessory.
- 4. Use the Apple Home app to scan the QR code displayed on your TV, and follow the instructions.

Find ideas for using HomeKit and the Apple Home app at https://www.apple.com/ios/home/.

Adjusting TV settings

You can adjust most picture and sound settings while you are watching a program by pressing **STAR** * to open the **TV settings** menu. There are some additional picture and sound settings in the main **Settings** menu.

In most cases, the changes that you make apply only to the input you are using. Live TV, each HDMI® input and the AV input have their own settings that the TV remembers when you return to that input. The TV also separately remembers the settings that you specify while viewing streaming content.

Main settings menu

Use the main **Settings** menu to adjust overall TV settings. Press **HOME \(\overline{\ove\overline{\overline{\overline{\overline{\overline{\overline{\over**

You can adjust the following overall TV picture settings from the **Settings** screen:

• **TV brightness**: Provide a better viewing experience in darker or brighter rooms. Increases or decreases the TV's general brightness across all TV inputs.

Note: This setting is identical to the **TV brightness** setting that you can access in the **TV settings** menu while watching a program.

- **HDR/Dolby Vision notification**: (only on selected models) Controls whether the TV displays a notification in the upper right corner of the screen for a few seconds when HDR or Dolby Vision™ content begins to play.
 - On: The TV displays a notification when HDR or Dolby Vision™ content begins to play.
 - Off: The TV does not display a notification when HDR or Dolby Vision™ content begins to play.

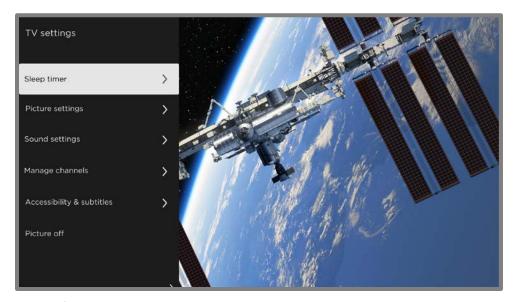
Note: This setting does not affect the HDR or Dolby Vision™ notification that always appears in the program information banner. Press **OK** while watching a program to open the program information banner.

• **Settings per input**: Lists each enabled TV input. Select an input, press **OK**, and then press **STAR** * to display the **TV settings** menu where you can adjust the input's settings while watching the video and listening to the sound from that input.

Tip: You don't have to go to the main **Settings** menu first. You can display an input's **TV settings** menu and adjust its settings whenever you are watching the input by pressing **STAR***.

TV settings menu

The **TV settings** menu provides settings for controlling the appearance of the picture and the quality of the audio for each TV input. To view the **TV settings** menu, press **STAR** * whenever you are watching a TV input or streaming a video.



TV settings menu

Tip: Some streaming channels assign **STAR** * to a different function (or no function at all), meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure options. The selected settings remain active for all streaming channels.

Press **UP** or **DOWN** to highlight a setting, and then press **OK** or **RIGHT** to see the options for the setting. You'll see the changes you make right away in picture appearance or audio quality.

- Sleep timer
- Picture settings
- Sound settings
- Manage channels
- Accessibility and subtitles
- <u>Picture off</u>

Tip: To dismiss the **TV settings** menu, just wait a few seconds without pressing any buttons. Or press **STAR** * again to dismiss the menu immediately.

Sleep timer

Opens the **Sleep timer** menu where you can set a timer that turns off the TV after the specific amount of time. This setting remains in effect even if you stop watching the current input.

Picture settings

The **Picture settings** menu adjusts the appearance of the picture for the active input.



Typical Picture settings menu

- TV brightness: Overall brightness of the picture. This setting applies to all TV inputs and is identical to the TV brightness setting under Settings > TV picture settings.
- **Picture mode**: Picture presets for various viewing preferences. For example, selecting **Vivid** sets **brightness**, **contrast**, **sharpness** and other values to produce a very vibrant picture. Selecting **Movie** changes the settings to produce a picture suitable for enjoying movies in a darkened room.

Tip: If you make changes to individual picture settings, these settings are saved for the current input and the current **picture mode**. In this way, you can individually set the HDMI 1 input's **Movie** picture mode to use different settings than the HDMI 2 input's **Movie** picture mode and different settings than the Live TV input's **Movie** picture mode.

Note: If you change the settings of a **picture mode**, a small purple dot appears to the right of the **picture mode** name.



Use **Reset picture settings**, described below, to return the input's selected picture mode to its default settings.

• **Picture size**: Aspect ratio of the picture, enabling you to view a picture in its original format, or zoom or stretch it to fill the screen. The **Auto** setting has been found to produce the best picture in most cases.

Note: Certain picture settings vary by brand and model. Not all settings are available on all TVs. Names of certain settings also vary by brand and might differ from the names listed here.

• **Local dimming**: *(only on selected models)* Sets the amount of dimming applied to multiple areas of the screen's backlight intensity. This setting can make dark areas darker without affecting the brightness of light areas.

- **Dynamic contrast**: *(only on selected models)* Automatically adjusts the backlight level to achieve the optimum contrast and prevent excessive differences between light and dark areas of the screen.
- Micro contrast: (only on selected models) Improves image contrast.
- Action smoothing: (only on selected models) Each TV brand uses a different name for this option. Adjusts the amount of motion processing applied to the video signal. A higher setting results in more smoothing but can cause undesirable picture artefacts in certain types of content. Each picture mode has a different default setting.
- Natural Cinema: (only on selected models) Each TV brand uses a different name for this option. Reduces the "judder" that is often present when 24-frame-per-second movies are upscaled to standard TV frame rates. Natural Cinema mode is On by default in Movie and HDR Dark modes, and Off by default in other modes.
- Action clarity: (only on selected 120-Hz models) Each TV brand uses a different name for this option. Reduces blur in fast-moving images such as sports.
- **LED motion clarity**: (only on selected models that also have the local dimming feature) Each TV brand uses a different name for this option. Reduces motion blur caused by the screen refresh rate. Enabling this feature inserts black frames between picture frames, providing viewing improvements for fast-moving games and sports, but reducing the brightness of the picture. Select **Low**, **Medium**, **High** or **Off** to achieve the desired picture quality balance.
- **Game mode**: *(only on HDMI® and AV inputs)* Enables less image processing, resulting in less input lag, which improves viewing of action games. Also see VRR (variable refresh rate).
- ALLM (automatic low-latency mode): (only on selected models) Detects when certain game consoles are connected to an **HDMI** input, and then automatically configures the best settings when that input is selected. When ALLM is active,

the manual **Game mode** setting is not available. Note that there is no ALLM menu option.

- Colour temperature: Adjusts the overall colour tones in the picture from Normal to slightly more bluish (Cool) to slightly more reddish (Warm).
- **Reset picture settings**: Returns all picture settings for the input's currently selected **picture mode** to their original values.
- Apply settings to all inputs Applies the settings of the current picture mode to all TV inputs.
- Fine-tune picture: Displays the Fine-tune picture menu.



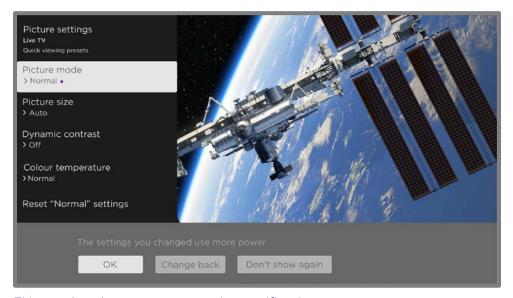
Fine-tune picture menu

Fine-tune picture menu options

- **Backlight**: Adjusts the overall light intensity of the screen.
- **Brightness**: Adjusts the dark level of the picture.
- **Contrast**: Adjusts the white level of the picture.
- **Sharpness**: Adjusts the sharpness of edges in the picture.
- **Colour**: Adjusts the saturation of colours in the picture. A setting of 0 removes all colour and displays a black-and-white picture.

• **Tint**: Adjusts the colour balance from green to red to obtain accurate colours in the picture.

Note: Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



EU-mandated power consumption notification

Variable refresh rate (VRR)

Only on selected models: VRR (variable refresh rate) allows a compatible game console or computer connected via HDMI to control the refresh rate of the TV. This feature helps to ensure that the TV does not begin to display a video frame until the video source has completely rendered it. The result is smoother image animation with a lower instance of stutter or tearing. This feature requires the following conditions:

- Variable refresh rate is turned On in the HDMI settings for the input. This setting is Off by default.
- The HDMI mode is set to Auto or HDMI 2.0 in the HDMI settings for the input.
- **Game mode** is enabled.
- The connected device supports VRR.

Expert Picture Settings (4K models only)

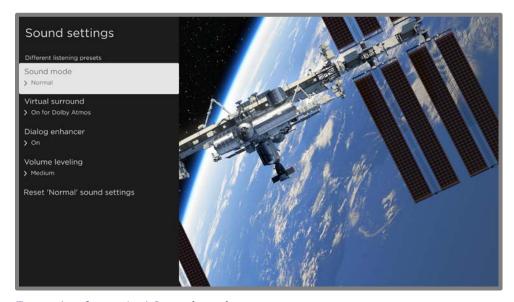
4K (UHD) TV models have additional picture settings for demanding home cinema enthusiasts. Expert picture settings include gamma, noise reduction, 11-point white balance adjustment and extended colour space management.

You can only access expert picture settings by using the Roku mobile app on an iOS® or Android™ mobile device. **Sound settings**

Your TV model might have any one of the following sound settings available in the **TV** settings menu:

- Dolby® Audio Processing
- DTS® TruSurround/DTS® Studio Sound
- Volume mode

To access sound settings, press **STAR** * to display the **TV settings** menu, then select **Sound settings**. Each TV input has separate settings for fine-tuning sound quality. Unless otherwise noted, the sound settings apply only to the currently selected input.



Example of a typical Sound settings menu

Dolby® Audio Processing (selected models only)

- **Sound mode**: Preset sound modes to make shows and music sound their best. This setting applies across the entire TV, i.e., to all TV inputs. It does not affect the sound quality for headphones, **HDMI (ARC) HDMI (eARC)**, or **S/PDIF** (TOSLINK) connectors.
- Virtual surround: (only on selected models) Simulates surround sound. Sometimes the effect interferes with dialogue clarity. Use the **Dialogue enhancer** option to compensate.
- **Dialogue enhancer**: Improves the clarity of speech.
- **Volume levelling**: Smooths out the high and low sounds.
- **Dolby AC-4 Dialogue Enhancement**: (only on selected models) Enhances dialogue in content that supports the AC-4 audio format.
- Reset sound settings: Returns virtual surround, dialogue enhancer and volume levelling settings to their default settings for the selected sound mode.

DTS® TruSurround/DTS® Studio Sound (selected models only)

- **Sound mode**: Preset sound modes to make shows and music sound their best. This setting applies across the entire TV, i.e., to all TV inputs. It does not affect the sound quality for headphones, **HDMI (ARC) HDMI (eARC)**, or **S/PDIF** (TOSLINK) connectors.
- **DTS TruSurround sound**: Simulates surround sound. Sometimes, the effect interferes with dialogue clarity. Use the **Dialogue clarity** option to compensate.
- **Dialogue clarity**: Improves the clarity of dialogue when you are using the DTS TruSurround feature.
- **TruVolume**: Minimises annoying volume fluctuations in programs.
- **Dolby AC-4 Dialogue Enhancement**: *(only on selected models)* Enhances dialogue in content that supports the AC-4 audio format.
- Reset sound settings: Returns DTS TruSurround, dialogue clarity and
 TruVolume settings to their default settings for the selected sound mode.

Volume mode (selected models only)

- Off: Content volume is unmodified.
- **Levelling**: Provides a consistent volume level across different types of content.
- **Night**: Soft sounds are increased, while loud sounds are decreased, making it easier to hear your TV at night without disturbing others.
- **Dolby AC-4 Dialogue Enhancement**: (only on selected models) Enhances dialogue in content that supports the AC-4 audio format.

Manage channels

You can designate favourite channels and edit your channel line-up in the **Manage channels** menu. You can navigate to the **Manage channels** menu in several ways:

- From the Home screen menu, navigate to Settings > TV inputs > Live TV >
 Manage channels, then select Manage all channels, and press OK.
- While watching a live TV program, press STAR * to display the TV settings menu, then navigate to Manage channels, and press OK.
- While using the program guide, navigate all the way to the left to the channel column, and then press STAR *. In the Channel options panel, highlight Manage channels, and press OK.

Next, in the **Manage Channels** menu, select **Favourite channels** or **Edit channel line-up**.

Favourite channels

Use the **Favourite channels** menu to designate any number of channels as your favourites.



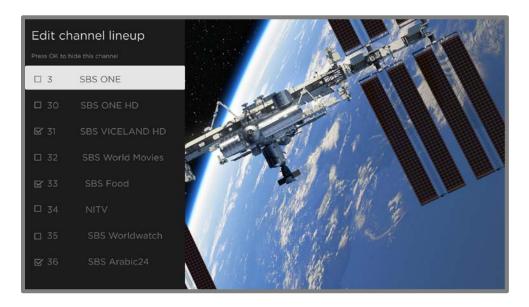
Press **UP** or **DOWN** to highlight a channel, and then press **OK** to select or clear its tick box. A **FAVOURITE *** symbol appears next to each channel that you designate as a favourite.

Tip: Pause for a few seconds for the TV to tune to the highlighted channel. You then can view and hear the channel to decide whether you want to make it a favourite. If you've enabled parental controls and the program on the current channel is blocked, you won't see a picture or hear sound while using the **Favourite channels** menu.

To switch between surfing all channels and favourite channels, use the **Filter** option in the **Channel options** panel, as explained in <u>Changing channel options</u>.

Edit channel line-up

When you scan for channels described in <u>Setting up live TV</u>, the TV adds all the channels with good signals that it can detect in your area. At this point, you might have more channels than you want in your channel list. Use the **Edit channel line-up** menu to hide any channels that you do not want in your channel list.

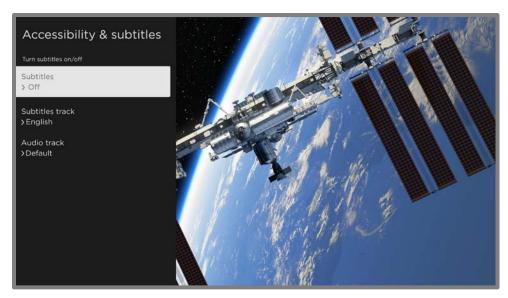


Press **UP** or **DOWN** to highlight a channel, and then press **OK** to select or clear its tick box. Channels with tick marks are hidden in the program guide and cannot be tuned.

Tip: Pause for a few seconds for the TV to tune to the highlighted channel. You then can view and hear the channel to decide whether you want to hide it. If you've enabled parental controls and the program on the current channel is blocked, you won't see a picture or hear sound while using the **Edit channel line-up** menu.

Accessibility and subtitles

The settings on the **Accessibility and subtitles** menu enable you to change the TV's accessibility settings without leaving the program that you are watching. These settings are also available on the **Home screen** menu under **Settings > Accessibility**.



Accessibility and subtitles menu

Tip: Some streaming channels assign **STAR** * to a different function, meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure accessibility options.

Accessibility menu settings

- **Subtitles**: Controls when you see subtitles. *This setting is only available for broadcast and streaming/media player videos. Any set value remains in effect across these sources.*
 - **Live TV**: Set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (when Live TV Pause, if available, has been enabled).
 - AV input: Set subtitles to off, always on or on only when the TV sound is muted.

- Streaming video channel or media player: For streaming content that provides subtitles, set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (for streaming content that supports instant replay). Note: Some streaming channels have other methods for turning subtitles on and off. In these cases, the Subtitles option does not appear on the TV settings menu.
- **Subtitles track**: Selects which subtitle track to display from among those that are provided in the content.
- Audio track: Selects the audio track to play with the current program. This setting applies only to streaming content when multiple audio tracks are available.

Picture off

Select **Picture off** to turn off the screen while continuing to play the sound. You might want to use this feature when listening to music or podcasts, or at any other time that you do not want to see the TV screen.

When you want to turn the picture back on, press **OK**. Alternatively, if you turn off the TV while the screen is off, the screen comes on again the next time you turn on the TV.

SEARCHING FOR SOMETHING TO WATCH

SEARCHING FOR MOVIES AND PROGRAMS ACROSS MANY POPULAR STREAMING CHANNELS IS ONE OF THE UNIQUE FEATURES OF YOUR ROKU TV. WITHIN A SINGLE SEARCH OPERATION, YOU CAN SEARCH BY:

- Movie name
- TV program name
- Actor or director name
- Streaming channel name
- Genre, including the special genres ("free" and "4K").
- Game name

Note: Roku Search is only available if your TV is operating in connected mode and linked to a Roku account. Roku Search doesn't search across all streaming channels but searches across lots of popular streaming channels. The actual channels it searches vary by locale.

How do I search?

You can search in several different ways:

- By using an on-screen keyboard that you navigate using the purple directional pad on your remote
- By typing on the Roku mobile app on your phone or tablet

Keyboard search using the remote

- 1. Select **Search** on the Home screen menu.
- 2. Use the purple directional pad to navigate the on-screen keyboard, entering a few characters of the search term.
 - Each additional character you enter narrows down the search, making the search results more relevant. You will often see the results that you are seeking after entering only a few letters.
- 3. When you see the program that you are searching for, press **RIGHT** to highlight it. Continue pressing **RIGHT** to see more details about how to watch the program.

Searching from the Roku mobile app

Use the free Roku mobile app on your compatible mobile phone or tablet to make searching even faster. Use your mobile device's keypad to type more quickly and easily than with the on-screen keyboard on your TV.

When you use the Roku mobile app to search, search results are shown on your mobile device instead of on the TV screen. When you make a selection from the search results, the TV starts playing the selected program.

For more information, see Roku mobile app.

Recent searches

The next time you use **Search** from the Home screen menu, the **Search** screen displays a list of recent search selections in place of the search instructions.

Using the recent search selections list makes it easy to quickly get to a previously found item; for example, to find another movie with the same actor, or another TV program in the same series.

Using the Roku Channel Store

Only in connected mode: The **Channel Store** menu option takes you to the Roku Channel Store, where you can add new free and subscription-based streaming content.

When you find an item that you want to add or learn more about, highlight it and press **OK** to display more details.

- If the content is free, you can select it to start watching it immediately.
- If there is a one-time or recurring fee associated with accessing the content, you must agree to the terms and conditions, accept the fee and enter your Roku Account PIN to authorise these charges.
- If you already have a subscription to the content (for example, if you already subscribe to Netflix or you receive HBO through a cable TV provider), you must complete a different, simple authorisation step to watch it on your Roku TV.

Content availability and pricing are subject to change. Charges may apply to your selection.

Tip: New content is continuously added to the Roku Channel Store, so make sure that you come back frequently to check for new options.

Note: If you can't remember your PIN, or if you want to change whether you need to use a PIN to make purchases on your Roku account, see Roku Account PIN.

Automatic Account Link

Some subscription channels take advantage of Automatic Account Link. If you have multiple Roku devices, channels that support this feature require you to supply your username and password on only one device.

Customising your TV

There are several things you can do to personalise your TV.

Add TV inputs

As you use your TV, you might find that you need to add a TV input that you did not add during Guided Setup. To add a TV input:

- From the Home screen menu, navigate to Settings > TV inputs. Notice that the list of inputs is divided into two sections: Inputs being used and Inputs not used.
- 2. Press **UP** or **DOWN** to highlight an input in the **Inputs not used** section of the list.
- 3. Press **RIGHT** to move the highlight to **Set up input**.
- 4. Press **OK** to add the input.
- 5. Press **HOME \(\hat{\alpha} \)** to return to the Home screen. Notice that the input has been added to the top of the Home screen. If you want to move the input to a different position in the grid, see <u>Rearrange inputs and channels</u>.

Add streaming channels

You can add streaming channels by searching in the Roku Channel Store.

New streaming channels are added to the bottom of the Home screen. If you want to move the channel to a different position in the grid, see <u>Rearrange inputs and</u> channels.

Hint: If you have multiple Roku devices, they all show the same set of streaming channels after their next daily update, unless the channel is not compatible with the

device. So don't be surprised when you add a channel to your Roku TV and then see it the next day on another of your Roku streaming devices.

Rename inputs

When you connect and power-on an HDMI device, your TV identifies it, automatically renames the input and changes its icon to suit the device.

For other inputs, and for inputs whose automatic naming you do not like, you can change the name and icon.

To select a different name and icon for an input, you can either:

Highlight the input on the Home screen, and then press STAR * to display a list
of options. From the list of options, select Rename input. Then select a new
name and icon.

or

From the Home screen menu, navigate to Settings > TV inputs. On the TV inputs screen, select the input you want to rename, select Rename, and then select a new name and icon from the provided list.

Custom input names/icons

Rather than using predefined names and icons, you can enter a custom name and select an icon. From the Rename list, scroll down to highlight **Set name and icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

Press **HOME** $\widehat{\Delta}$ to return to the Home screen. The new name and icon are now in effect.

Remove unwanted inputs and channels

If you never use a TV input, or if you don't like the streaming channel you added from the Roku Store, you can remove them from your Home screen.

Note: Be aware that if you remove the **Live TV** input, this deletes your channel list, so you'll have to scan for channels again if you later re-add the input. See <u>Setting up live</u> TV for details.

- To remove any item, highlight it on the Home screen, and then press **STAR** * to display a list of options. From the list of options, select **Remove input**. In the screen that follows, confirm that you want to remove the input.
- Alternatively, to remove a TV input, navigate to Settings > TV inputs. On the
 TV inputs screen, select the input that you want to remove, and select Remove
 > Confirm. Then press HOME to return to the Home screen.

Rearrange inputs and channels

When you add a TV input, it is added at the top of your Home screen. When you add a new streaming channel, it is added at the bottom of your Home screen.

You can easily rearrange the order of the items on the Home screen to suit your viewing preferences. For example, you might want **Live TV** to be the first item on your Home screen. But if you mostly watch one streaming channel, you might want it to be the first one on your Home screen.

- 1. On the Home screen, highlight one of the items that you want to move.
- 2. Press **STAR** * to display a list of options for the type of item you have selected.

3. Select **Move input** or **Move channel**. The list of options disappears, and the highlighted item shows arrows indicating how it can be moved.



- 4. Use the purple directional pad to move the highlighted item to its new position.
- 5. Press **OK** to lock the item into its new position.
- 6. Repeat these steps to move other items, until you have arranged your Home screen to your liking.

Change the look and feel with themes

Only in connected mode: Another way to customise your TV is to change its theme. The theme establishes the look, feel and sounds of the TV through colours, designs, fonts, wallpaper (background) and screensaver.

To change the theme, from the Home screen menu, navigate to **Settings > Theme**. In the **Themes** screen, choose from the following options:

- Wallpapers: Select a wallpaper of your choice.
- **Screensavers**: Select a screensaver of your choice.
- **Seasonal themes**: Turn seasonal themes on and off. When this feature is on, Roku overrides your selected theme with a theme of Roku's own choosing for various holidays and significant events. After the holiday or event passes, the TV reverts to your selected theme.

- **Screensaver wait time**: Select the idle time after which you want your selected screensaver to appear.
- **Restore default theme**: Every Roku TV has a theme based on the TV brand and model. Use this option to restore that default theme.

Change menu volume

Menu sounds are the noises that the TV makes to let you know that it has received your command. You can change the volume of these menu sounds or turn them off.

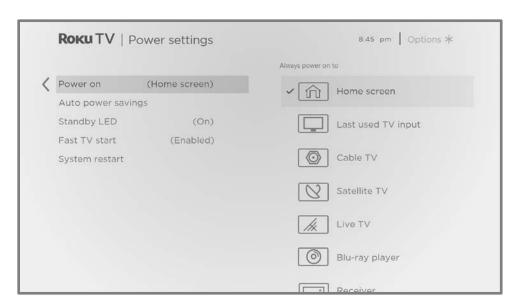
To adjust the menu volume, from the Home screen menu, navigate to **Settings > Audio > Menu volume**. Navigate to the right, and then change the setting to **High**, **Medium**. **Low** or **Off**.

Configure power settings

Power settings configure features related to how your TV's power settings work.

Power-on settings

Power-on settings tell the TV what to do when you turn on the power. To configure the power-on settings, from the Home screen, navigate to **Settings > System > Power** > **Power-on**. Highlight the preferred power-on location in the list, and then press **OK**.



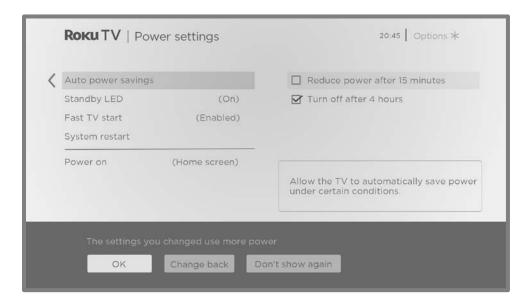
Power saving mode

To help you save energy, your TV can automatically turn itself off after a period of inactivity or a period during which no signal has been detected. It is factory-configured to do both of these things, but you can change these settings if needed.

To configure automatic power-off, from the Home screen menu, navigate to **Settings** > **System > Power > Auto power saving**. In the **Power settings** screen, highlight the following options, and press **OK** to turn them on and off:

- Reduce power after 15 minutes: If no video or audio activity and no user interaction occur for 15 minutes, the TV automatically turns off the screen and sound.
- Turn off after 4 hours: If no video or audio activity and no user interaction occur for 4 hours, the TV goes into standby mode.

Note: Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



Standby LED on/off

Normally, the status indicator is lit whenever the TV is in standby mode. If you prefer the status indicator to not be lit in standby mode, you can turn it off. To do so, from the Home screen menu, navigate to **Settings > System > Power > Standby LED**, and then select **Off**.

After making this change, the status indicator still performs all other indication functions.

Fast TV Start

Only in connected mode: You can enable **Fast TV Start**. As you might expect, **Fast TV Start** lets you start watching your TV almost instantly after turning it on. But it also enables other convenient features, such as the ability to listen to certain music channels with the TV screen off and the convenience of being able to turn on and control your TV using voice commands.

Be aware that enabling **Fast TV Start** makes your TV use somewhat more power when it is in standby mode.

Configure accessibility

Accessibility settings enable users with a vision or hearing impairment to use the TV more effectively. Accessibility settings are located under **Settings > Accessibility**.

Subtitles mode

The **Subtitles mode** settings specify when subtitles appear. Change subtitle settings from the Home screen menu by selecting **Settings > Accessibility > Subtitles mode**. You can choose from among the following options:

- Off: No subtitles appear.
- **On always**: Subtitles appear whenever they are available from the program source.

- On replay: Subtitles appear only when you use the replay feature, and only
 when you are watching a streaming program that supports instant replay,
 watching a video through the Roku or USB media player, or watching a TV
 channel after enabling Live TV Pause.
- On mute: Subtitles appear only when the TV is muted.

Tip: You can also change the subtitles mode while watching a program. Press **STAR** * to display the **TV settings** menu, and then select **Accessibility and subtitles**. Note: Some streaming channels require you to enable subtitles through a setting within their channel even though you have turned on subtitles elsewhere.

Note: Once enabled, the selected subtitles mode applies to all inputs and sources that support subtitles, and it remains enabled until you turn it off.

Subtitles preferred language

Use the **Subtitles preferred language** setting to select the language in which you want subtitles to appear, when that language is available. If your preferred language is not available, then captioning reverts to the default language for the program, which is usually English.

Highlight the language you prefer, and then press **OK** to select it.

Hard of hearing

The **Hard of hearing** setting enables and disables audio description of non-dialogue portions of programs, if these are present in the program. Non-dialogue descriptions appear within subtitles as, for example, "door creaks". Use this setting to turn the feature on and off.

Hide Home screen shortcuts

If you prefer to not see shortcuts on the Home screen, you can hide them. From the Home screen menu, navigate to **Settings > Home screen**, and then press **RIGHT**. For the **Shortcuts** option, select either **Hide** or **Show**.

Parental controls

Parental controls enable you to decide whether the members of your household can view certain kinds of broadcast TV programs. When a program is blocked, you can unblock it by entering a PIN that only you know.

Note: Parental controls block content from the TV tuner. Parental controls do not block content on other TV inputs or content from streaming channels that you add to your TV.

Creating a parental control PIN

You create a new parental control PIN the first time you access the **Parental** controls screen on your TV.

- From the Home screen menu, navigate to Settings > Parental controls. The screen displays a numeric keypad.
- 2. Press **RIGHT** to highlight the numeric PIN entry number pad.
- 3. Use the on-screen number pad to enter a four-digit code, and then press **OK**.
- 4. Repeat the process to enter the same PIN again, just to make sure that you correctly entered the PIN you want to use.
- 5. Press **OK** to proceed to the **Parental controls** screen, where you configure the types of programs to block.

Blocking broadcast TV programs

Parental controls use information embedded in the broadcast signal to specify the rating of a program. Parents can configure parental controls to block TV programs that meet or exceed a specific rating. When a blocked program is tuned, The TV prompts the viewer for the PIN, and does not allow the program to be seen or heard unless the correct PIN is entered.

Note: Rating standards differ by country.

Enabling parental control of TV programs

The first step in blocking TV programs is to enable parental control of TV programs.

This setting is provided separately to make it easier for you to unblock all blocked programming without disturbing the individual rating settings that you have set. For example, your kids are going away to camp for two weeks in summer, and while they are gone, you don't want to have to deal with unblocking programs that you want to watch. All you need to do is clear **Enable parental controls**, and all TV programs are unblocked. When the kids return, re-select **Enable parental controls**, and all of your parental control settings are restored in a single operation.

To enable parental control of TV programs:

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- In the Parental controls screen, navigate to TV tuner > Enable parental controls.
- 3. Make sure that the box next to **Enable parental controls** is ticked. If not, highlight it, and press **OK**.

To disable parental control of TV programs, repeat these steps, but highlight the **Enable parental controls** tick box, and press **OK** to clear it.

Blocking broadcast programs by rating

To block programs by rating:

- 1. In the Parental controls screen, select Block by rating.
- 2. Select a rating from the listed options.
 - **G** (General)
 - **PG** (Parental Guidance)
 - **M** (Mature Audiences)
 - MA (Mature Adult, 15+)
 - **AV** (Adult Violent, 15+)
 - **R** (Restricted)

- Block all: Select this option to block all programming regardless of rating.
 While active, all channels are blocked. Viewing any channel requires you to enter your PIN.
- 3. Press **OK** to toggle blocking. Selecting one rating level blocks that rating and all programs with a higher rating. A padlock icon appears to the right of the blocked age ranges.

To unblock a rating, selecting a rating that is blocked, and press **OK**. Unblocking any rating also unblocks all lower ratings that were blocked. The padlock icon is cleared.

Blocking all unrated programs

Some broadcast TV programs and movies do not have an assigned rating and are considered to be "Unrated". Whether or not such programs contain content that is objectionable to you cannot be determined. However, you can choose to block such programs.

To block all unrated broadcasts:

- 4. In the Parental controls screen, select Block all unrated programs.
- 5. Press **OK**. A padlock icon appears to the right of the setting.

Blocking specific TV channels

You can block specific TV channels so that they can only be viewed by users who know the PIN. To block TV channels:

- 1. In the **Parental controls** screen, select **Block Live TV channels**.
- 2. Navigate right to move to the channel list.
- 3. Highlight a channel that you want to block, and then press **OK** block it. A tick mark to the left of the channel number indicates that the channel is blocked.

Tip: To see and hear the current program, wait a few moments after highlighting the channel. A small image of the live TV program appears to the right of the channel list.

What happens when a TV program is blocked?

After you've set up parental controls, TV programs and movies are blocked:

- When you change channels and the new channel is playing a program whose rating exceeds your settings.
- When a new program comes on the channel you are watching and its rating exceeds your settings.

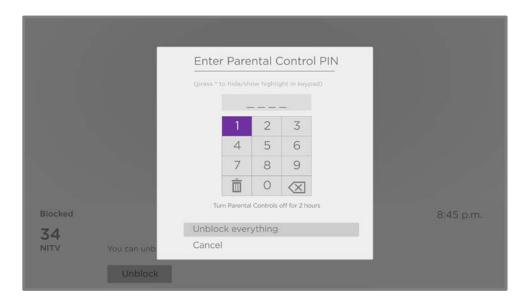
When a program is blocked by parental control settings, the TV displays a blocked message:



Whenever this blocked message appears, both the video and audio of the program are blocked, as well as program data that would normally appear in the area at the bottom of the screen. *Only in connected mode:* Program title and information show as "Blocked" as well.

To watch the blocked program, you need to know the PIN, as explained in <u>Creating a parental control PIN</u>.

1. Press **OK** to select **Unblock**. The parental control PIN pad appears.



 Use the purple direction pad, number keys or channel number buttons to enter your parental control PIN code, and then press OK to select Unblock everything.

Tip: To shield your PIN from others in the room, press **STAR** * to hide the highlighted numbers. When you hide the highlight, you will have to count key presses to keep track of which number is selected.

After unblocking programs that have been blocked, all blocking is disabled for 2 hours, or until you turn off the TV.

Changing your PIN

- From the Home screen menu, navigate to Settings > Parental controls, and then enter your parental control PIN.
- 2. In the Parental controls screen, highlight Change PIN.
- 3. Move the highlight into the on-screen keypad. Use the purple directional pad to enter a four-digit code, and then press **OK**. Then repeat the process to enter the same PIN again to make sure that you correctly entered the PIN that you want to use.

Resetting parental controls

So, now that your kids have grown up and moved away, you no longer want to deal with blocked programs.

- 1. From the Home screen menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
- 2. In the Parental controls screen, highlight Reset parental controls.
- 3. Follow the instructions on the screen to confirm that you want to erase all parental control settings.

Tip: Resetting parental controls also erases your parental control PIN.

More settings

This section describes the features and settings of the TV that were not covered in the other parts of this guide.

Network settings

If needed, you can change your network settings at any time. For example, if you change the name of your wireless network (its SSID) or its password, you will need to change your TV's settings so that it can continue to connect. Also, if you decided not to connect to the Internet in <u>Guided Setup</u>, you can use network settings to connect at a later time.

To change network settings, from the Home screen menu, navigate to **Settings > Network**, and then press **RIGHT**. At this point, you can choose from among the following options:

- About: Lists important information about your current network connection, such as status, connection type, IP addresses and MAC address. This information is often useful when contacting customer support about connection issues.
- **Check connection**: Select your existing network connection type, and then press **OK** to start checking the network connection. The TV uses your current network information to reconfirm the wireless or wired network connection to the local network and the Internet connection.
- Set up connection: Select a network connection type, and then select the
 option to set up a new connection. Follow the on-screen instructions to
 complete the network connection. For help with each of the steps, see Network connection.
- **Bandwidth saver**: Enable or disable this feature as appropriate. If **On**, your TV prompts you to stop streaming if you haven't used the remote control within the past 4 hours. If you do not respond, streaming stops to save your data

allocation and increase the network bandwidth available to other devices in your home. Change to **Off** to disable the automatic bandwidth-saving feature.

Note: Some networks, such as those found in university halls of residence, hotels and other public places, may require you to read and agree to terms, enter a code or provide identifying information before letting you connect to the Internet. For more information, see Using your TV on a restricted public network.

Time settings

You can change the time settings to suit your preferences. You can find the following settings by navigating from the Home screen menu to **Settings > System > Time**:

• **Sleep timer**: Set a time delay after which the TV will automatically switch off. This setting reflects the setting that you can manage in the **TV settings** menu from any TV input, as explained in <u>TV settings menu</u>.

Note: The sleep timer setting is not input specific and also can be set by using the **Sleep timer** shortcut on the Home screen.

- Time zone: Correct time zone information is needed to display program data correctly. Choose whether to set the time zone automatically or manually, and if set manually, select your current time zone. Usually, a TV connected to the Internet can discover its own time zone automatically, but sometimes a TV that is not connected to the Internet cannot and so must be set manually. Initially, this setting is managed when you set up the TV tuner, as explained in Setting up live TV.
- **Clock format**: Choose whether to display time in the 12-hour or 24-hour format, or to turn off time display.

Scan again for live TV channels

There will be times when you need to create a new channel list. For example, you:

- Reorient your TV aerial
- Move to a different city with different channels

Whenever you need to update your TV channel list, you can repeat the channel scan.

Tip: Even if you don't change anything related to your TV channel reception, you should repeat the channel scan from time to time to make sure that you are receiving all of the latest channels. Broadcasters periodically add and remove channels, move channels to different parts of the spectrum and change the power levels of their channels.

To repeat the channel scan, highlight the **Live TV** input on the Home screen, and then press **STAR** *. Next, select **Scan for channels**, and press **OK**. After that, the screens and options that appear during this process are identical to those described in <u>How</u> do I set up the TV tuner?

HDMI® mode (4K models only)

On 4K (UHD) TVs, you can independently configure each **HDMI** input to match the capabilities of the connected device. From the Home screen menu, navigate to **Settings > TV inputs**, and then select an enabled **HDMI** input. Next, select **HDMI mode**, and then select one of the following settings:

• **Auto (recommended)**: Let the TV determine the best setting. Use this option unless your HDMI[®] device does not correctly communicate its HDMI[®] version information.

- Standard: Configure the input for compatibility with HDMI® version 2.0, which supports a maximum refresh rate of 60 Hz at full UHD resolution. You must use this mode to view HDR content from the device connected to this HDMI input. Note: Many older HDMI® devices do not work correctly when the TV's HDMI input is set to this mode. After enabling this setting, you can optionally turn ALLM (automatic low-latency mode) on and off.
- **Compatibility**: Configure the input for compatibility with HDMI[®] version 1.4, which supports a maximum refresh rate of 30 Hz at full UHD resolution. Most HDMI[®] devices will work correctly with the TV in this mode.

Control by mobile apps

You can choose the level of control you want to allow your TV to accept from external devices, such as smartphones, tablets and virtual assistants. Device connect settings enable other devices, including the Roku mobile app, to control your TV over the local area network in your home.

To adjust the level of external control access:

- 1. From the Home screen menu, navigate to **Settings > System > Advanced** system settings > Control by mobile apps.
- Select Network access.
- 3. Select one of the following settings:
 - **Default**: Devices can connect only through a private network address and accept commands only from other private network addresses on your home network. This setting is suitable for most cases, including for using the Roku mobile app on your mobile phone.
 - **Permissive**: Devices can connect under all conditions but accept commands only from private network addresses or the same sub-network within your home network. This setting might be required when attempting to operate

the TV from a third-party application, for example one of the Internet of Things (IoT) applications, such as ifttt.com.

• **Disabled**: Device connection is completely disabled. The TV does not accept external commands from any source, including the Roku mobile app.

Changing privacy settings

Note: Privacy settings are present only on TVs operating in connected mode.

Advertising

Roku offers multiple privacy settings related to advertising. To learn more about these options, please see Roku's Privacy Policy at go.roku.com/PrivacyPolicy.

Reset the advertising identifier

Resetting the advertising identifier clears the prior usage history that your TV stores, and then it begins tracking again. From that point onwards, your new usage patterns affect the advertisements that you see on your TV.

- From the Home screen menu, navigate to Settings > Privacy > Advertising.
- 2. Highlight **Reset advertising identifier**. Press **STAR** * to view more information about this option. When you finish reading the information, press **OK** to close the More Information window.
- 3. Press **OK** to reset the advertising identifier, and then press **OK** again to dismiss the verification message.

Limit ad tracking

You can limit Roku's tracking of your usage behaviour by limiting ad tracking. When you do so, your TV will display ads that are not personalised based on your TV's advertising identifier.

- 1. From the Home screen menu, navigate to **Settings > Privacy > Advertising**.
- 2. Highlight **Limit ad tracking**. Press **STAR** * to view more information about this option. When you finish reading the information, press **OK** to close the More Information window.

3. Press **OK** to select the **Limit ad tracking** tick box.

Note: If you perform a factory reset and then reconnect your TV, ad tracking is restored until you repeat these steps.

Microphone

Your Roku TV does not have a built-in microphone. However, streaming channel providers can use the microphone on your mobile device when the Roku mobile app is running. You can control whether streaming channels have permission to use the microphone.

Note: These settings affect only streaming channel access to the microphone. They do not affect your Roku TV's voice search feature.

Channel microphone access

You can control which streaming channels have permission to use the microphone, giving you control over how the microphone is used by each streaming channel. The default setting is **Prompt**, so channels will not be able to turn on the microphone without your permission.

To change microphone access settings:

- 1. From the Home screen menu, navigate to **Settings > Privacy > Microphone**.
- 2. Select Channel microphone access.
- 3. Choose one of the following settings:
 - Prompt: Display a notification the first time a streaming channel requests
 the use of the microphone. When such a notification appears, you can
 select either Allow microphone access or Deny microphone access on a
 per-channel basis. If you choose to allow microphone access, you'll be
 prompted to confirm your choice by entering a numeric code that appears
 on the screen.
 - **Always allow**: Do not prompt, but always allow any streaming channel to use the microphone.

• **Never allow**: Do not prompt, but never allow any streaming channel to use the microphone.

Channel permissions

After granting or denying microphone access on a per-channel basis, you can reset channel permissions to enable them to follow the system-wide setting you specify under Channel microphone access.

To reset channel permissions:

- 1. From the Home screen menu, navigate to **Settings > Privacy > Microphone**.
- 2. Select Channel permissions.
- 3. Highlight **Reset channel permissions**, or highlight a specific listed channel, and then press **OK** to deny microphone access to all channels or to a specific channel.

Home cinema configuration

Your TV has several features that make it an ideal TV for a home cinema. But you might not notice them because they remain in the background until you decide to use them.

Controlling audio output

You can control how your TV outputs sound by navigating to **Settings > Audio > Audio output**. Choose from the following options:

- **Auto**: Let the TV decide the best way to output audio. It enables the S/PDIF optical port as well as either HDMI® ARC/eARC or the built-in TV speakers.
- **ARC (HDMI n)**: Always output audio to the indicated HDMI[®] ARC or eARC port (depending on model). Turn off the built-in TV speakers. The ARC (Audio Return Channel) enables the TV to send Dolby Audio™ or DTS audio content back to a home cinema receiver soundbar. Using HDMI[®] ARC or eARC reduces the number of cables needed and controls the volume and mute state of the receiver while watching TV.
- TV speakers: Always output audio to the built-in TV speakers.

• **Optical**: Always output audio to the S/PDIF optical port. Turn off the built-in TV speakers.

Regardless of which setting you choose, your TV automatically mutes the active audio output when you do either of the following:

- Plug headphones into the headphone jack on the TV.
- Turn on wireless private listening in the Roku mobile app.

Setting up a digital audio connection

To take advantage of your TV's advanced audio capabilities, connect it to an external amplifier, receiver or soundbar by using either of these two digital audio connections:

• HDMI ARC or HDMI eARC: The HDMI® ARC (Audio Return Channel) or (on selected TVs only) the HDMI® Enhanced ARC (eARC) connector enables the TV to output digital audio on one of its HDMI® connectors.

The connected amplifier can then function simultaneously as an input source to the TV, if needed, without the need to use additional cables.

To use the ARC or eARC capability, you must connect an HDMI® cable from your amplifier's HDMI® ARC or eARC connector to the **HDMI ARC** or **HDMI** eARC connector on the TV. You also must do the following:

- Ensure that your HDMI[®] cable is HDMI[®] certified.
- Select Auto or ARC under Settings > Audio > Audio output.
- **S/PDIF optical**: The S/PDIF optical connector outputs a digital audio signal. To use the optical output, connect a TOSLINK optical cable from the amplifier to the Optical or S/PDIF connector on the TV.



Important: To make sure that the S/PDIF outputs audio reliably, you must turn off the TV's speakers. To do so, from the Home screen menu, navigate to Settings > Audio > Audio output, and change the setting to Optical.

Note: Dolby Audio™ support for Dolby Digital Plus™ format is not available through the S/PDIF optical output. This format is only available through the **HDMI ARC** connection.

Tip: Even when you use S/PDIF for audio, the TV can correctly detect more audio formats if you connect an HDMI® cable between the TV's **HDMI ARC** or **HDMI eARC** port and the receiver's ARC or eARC port.

Choosing an audio format

After making the required HDMI[®] ARC, eARC, or S/PDIF optical connection, go to **Settings > Audio > Digital output format**, and select the audio format to use.

Choosing **Auto** is the easy solution, and generally provides good results. However, if you have a high-end sound system and want to make sure that you are getting the best sound quality available in the programs you are watching, you can choose another setting.

- **Auto**: Automatically detects the incoming audio format and transcodes it to a compatible available format for the audio output (ARC, eARC, or S/PDIF).
- **Passthrough**: Passes through the input audio to the connected receiver without transcoding, sometimes resulting in better audio quality, especially for high-end audio formats such as those that take advantage of the higher bandwidth of eARC, including Dolby MAT and Dolby Digital Plus 7.1, among others.
- **Stereo**: Always outputs stereo, regardless of input audio format.
- **Custom**: When selected, reveals the following additional options for Dolby and DTS audio:
 - **Dolby**: Converts all input formats to either Dolby Digital or Dolby Digital Plus, according to the option that you choose:
 - **Dolby Digital**: Converts all input formats to Dolby Digital.
 - **Dolby Digital Plus**: Converts all input formats to Dolby Digital Plus.
 - **DTS**: If you select **On**, converts all audio sources *except DTS* to Dolby Digital or Dolby Digital Plus, according to the Dolby option you selected. If DTS is detected and the receiver supports DTS, this option passes through the DTS audio without modification. If you select **Off**, the TV does not detect or pass through DTS audio.

Note: DTS audio formats are meant to be used with ARC, eARC or S/PDIF connections to a DTS-capable home theatre receiver. If you enable DTS when using the TV speakers, you might not hear any audio.

Adjusting audio delay

Soundbars, receivers and other custom audio setups can introduce delays that cause the sound to be out of sync with the picture. To correct this issue, you can use a feature of the Roku mobile app to analyse the delay through your mobile phone camera and microphone.

In the Roku mobile app¹, on the Remote screen, touch **Settings**, and then select **Adjust audio delay**. Follow the instructions on the screen to complete the audio delay adjustment. Your Roku TV stores the delay values and uses them whenever you play content through the connected audio device.

Turning off the TV screen while listening to music

Certain music channels enable you to turn off the TV screen while streaming music.

To turn off the TV screen on supported channels:

- 1. Press **STAR** * to display the **TV settings** menu.
- 2. Press **DOWN** to highlight **Turn off display**.
- 3. Press **OK**.

Note: This feature is available only on selected streaming audio channels and only when the TV is operating in connected mode with Fast TV Start enabled. To enable Fast TV Start, from the Home screen menu, navigate to Settings > System > Power.

¹ Requires Roku mobile app version 8.7.0 or higher.

Controlling other devices through CEC

CEC (Consumer Electronics Control) enables your TV and other CEC-compatible home entertainment devices to control one another in various ways. First, the CEC-compatible devices must "discover" one another and report their capabilities. After this, one device can control another, according to the features that you enable. For example, playing a disc on a Blu-ray™ player could switch the TV to the Blu-ray™ player's input. Alternatively, powering off the TV could also power off the Blu-ray™ player and the home cinema receiver.

Discover connected CEC devices

To discover CEC devices:

- 1. Make sure that your CEC-compatible devices are connected to the TV with a suitable certified HDMI® cable that supports HDMI® ARC and CEC control.
- 2. Turn on each device, and make sure that all devices are CEC enabled.

Tip: Some manufacturers have their own branded names for CEC functionality, so you might need to read the product documentation to correctly identify the CEC features of the device.

3. On the TV's Home screen menu, navigate to **Settings > System > Control other devices (CEC)**, and then select **Search for CEC devices**. Press **OK** to repeat the discovery process, if necessary.

When finished, the TV displays a list of CEC devices that are connected to each **HDMI** input, as well as any devices that had previously been connected. The TV remembers the names of multiple CEC devices, even when they are no longer connected. If the list is longer than the allowed space, press **STAR** * to see a complete list in a scrollable window.

Enable one-touch play

One-touch play enables a device to control which TV input is active. For example, pressing **Play** on your Blu-ray[™] player switches the TV to the Blu-ray[™] input.

One-touch play is disabled by default. To enable one-touch play, from the Home screen menu, navigate to **Settings > System > Control other devices (CEC)**, and highlight **One-touch play**. Press **OK** to enable or disable the feature.

Enable system standby

The system standby feature causes other devices to power off when you power off your TV. Depending on the CEC System Standby implementation, it also might enable connected devices to power off your TV when you power off the device.

System Standby is disabled by default. To enable System Standby, from the Home screen menu, navigate to **Settings > System > Control other devices (CEC)**, and highlight **System Standby**. Press **OK** to enable or disable the feature.

Restart the TV

You can restart the TV when necessary. Restarting has the same effect as unplugging the TV power and then plugging it in again.

To restart the TV, navigate to **Settings > System > Power**, and then select **System restart**. Highlight **Restart**, and then press **OK** to confirm restart.

While the TV restarts, the screen goes dark for a few seconds and then displays the start-up screen for a few more seconds. When the restart operation has finished, the TV displays the activity you selected in Power-on settings.

Reset the TV

You can choose to reset only the TV picture and audio settings to their original values, or perform a full factory reset to return the TV to the state it was in when you first unpacked it and turned it on.

Reset audio/picture settings

To reset only the TV picture and audio settings to their original values, navigate to **Settings > System > Advanced system settings > Factory reset**, and then highlight **Reset TV audio/picture settings**. Read the information on the screen to make sure that you understand what the reset operation does.

To proceed with the reset operation, press **PLAY/PAUSE** It three times in a row.

Factory reset everything

A full factory reset returns the TV's settings to their original state and removes all personally identifiable information from the TV. When finished, you must repeat Guided Setup, reconnecting to the Internet, re-linking your Roku account and reloading any streaming channels. You also must repeat live TV setup and input configuration.

Factory reset is the recommended choice if you want to transfer the TV to another owner, and it is the only choice if you want to switch from Store mode to Home mode (if you inadvertently selected Store mode during Guided Setup).

To perform a factory reset, navigate to **Settings > System > Advanced system settings > Factory reset**, and then highlight **Factory reset everything**. Read the information on the screen to make sure that you understand what this reset operation does.

To proceed with the full factory reset, use the on-screen number pad to enter the code displayed on the screen, and then press **OK** to proceed.

When the factory reset operation has finished, the TV restarts and displays the first Guided Setup screen.

What if I can't access the factory reset option?

It is possible for your TV to get into a state where you cannot access the various menus, including the menu option that lets you perform a factory reset operation. If that happens, you can force the TV to reset by following these steps.

- 1. Using a straightened paper clip or ballpoint pen, press and hold the recessed RESET button on the TV connector panel.
- Continue to hold the RESET button for approximately 12 seconds.When the reset cycle has finished, the status indicator comes on dimly.
- 3. Release the RESET button. The TV is now powered off.
- 4. Turn on the TV, and proceed through Guided Setup. See Guided Setup.

Network connection reset

If you want to remove your network connection information without disturbing other settings, navigate from the Home screen menu to **Settings > System > Advanced system settings > Network connection reset**, and then select **Reset connection**.

When you select this option, the TV removes your wireless network information, including the name of the connection (its SSID) and your wireless password, if any, and then it restarts. After restarting, your TV retains all of its other settings, including its association with your Roku account.

After resetting your network connection, navigate from the Home screen menu to **Settings > Network > Set up connection** to set up your network connection and enjoy all of the benefits of your connected TV.

Roku Account PIN

When you created your Roku account, you were given the opportunity to create a PIN code and to specify when it must be used. You can:

- Require that users enter the PIN to make purchases through the TV.
- Require that users enter the PIN to add items from the Roku Channel Store.
- Establish parental controls for The Roku Channel.

Follow these steps if you created a Roku PIN and want to change it, you don't remember your PIN, or you didn't create a Roku Account PIN but want to add one.

- 1. Use a web browser to go to https://my.roku.com and sign in.
 - After signing in, the **My account** page appears.
- 2. Under PIN preference, click Update to open the Choose your PIN preferences page.
- 3. Use the options on this page to create or change your Roku PIN and to specify how the PIN is to be used.
- 4. Click **Save Changes** to save your changes and return to the **My Account** page. Note: Your current setting is described under **PIN preference**.

Update the TV

If your TV is operating in connected mode, it will automatically get updates from time to time. You don't need to do anything. But if you are aware that an update is available and you don't want to wait until the TV updates itself, you can manually check for updates.

If your TV is operating in non-connected mode, you can still get updates by using a USB flash drive.

You can download an updated User Guide that matches your Roku TV software version from the Roku website at:

www.roku.com/support

To determine your current Roku TV software version, go to **Settings > System > About**, and then press **OK** or navigate to the right.

Checking for updates on a connected TV

If you're one of those people who has to have the latest, most up-to-date features the moment they are available, you can check for updates as often as you want.

To check for updates, navigate to **Settings > System > System update**, and then select **Check now**. The TV responds either with a message saying that your TV is up to date or with a message saying that an update is available.

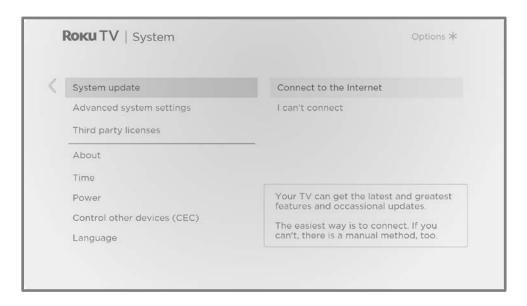
Follow the instructions on the screen to install the system update.

Note: Sometimes system updates install new system software, and other times they install new features for streaming channels. Therefore, you won't always see a change in the behaviour of your TV after a system update.

Getting updates on a non-connected TV

If your TV is not connected to the Internet, you can still get system updates by using a USB flash drive and a computer with an Internet connection.

To get a system update, navigate to **Settings > System > System update**:



The **System update** screen on a non-connected TV gives you the opportunity to connect your TV to the Internet to receive updates automatically. We recommend this option if it is possible in your situation. To proceed, select **Connect to the Internet**, and follow the instructions in What if I haven't connected my TV?

Otherwise, if you can't connect to the Internet, select **I can't connect**, and then follow the instructions on the screen. Here's a summary:

- On an Internet-connected computer, go to the website displayed on the System update screen.
- 2. On the **USB Update** web page, select the correct brand and model, and then click **Next**.
- 3. Click **Download Software**, and then save the file to the root folder of a standard USB flash drive.

USB flash drive

Any normal USB flash drive will work, provided that it has a FAT-16 or FAT-32 file system format. (This is the default for most flash drives.)

The size of the download is small (usually less than 100 MB) and so will fit on most flash drives.

- 4. When the download finishes, take the USB flash drive to the TV, and plug it into the USB port. When you do, the TV validates the files on the flash drive and displays a 12-digit code.
- 5. Write down the code and the web address, and take this information back to your Internet-connected computer.
- 6. On the **12-digit code** page, enter the code that your TV displayed, and then click **Next**.
- 7. On the **6-digit code** page, write down the 6-digit code that appears, and then take it back to your TV.

12- and 6-digit codes

The USB update process uses a pair of codes to validate that you are authorised to install an update, and to ensure that you are not attempting to install an old, unsupported version of the system software.

8. Using the TV remote, select **Next** to move to the next screen, and then use the on-screen keyboard to enter the 6-digit code. When finished, select **OK**. The system update begins. Do not remove the USB flash drive until the TV restarts.

When the update finishes, the TV restarts. You can check the new version number by navigating to **Settings > System > About**.

Other devices

Mirror your phone or tablet

Only in connected mode, your TV has a feature called screen mirroring that lets you mirror your compatible mobile phone or tablet on your TV. Share videos, photos, web pages and more from compatible devices.

By default, your TV's screen mirroring mode is set to **Prompt**. In this mode, when your TV receives a screen mirroring request, it prompts you with the following options, unless you have previously selected **Always allow** or **Never allow** for the device:

- **Always allow**: Always accept mirrored content from the mobile device without additional prompting in the future for this device.
- **Allow**: Accept mirrored content from the mobile device this time only. Prompt again next time this device attempts to mirror content.
- **Block**: Do not accept mirrored content from the mobile device at this time. Prompt again next time this device attempts to mirror content.
- Always block: Never accept mirrored content from this mobile device.

Note: You can manage and change the list of devices that are set to Always allow or Always block by navigating from the Home screen menu to Settings > System > Screen mirroring > Screen mirroring devices.

- If you prefer to always allow all screen mirroring attempts without prompting, go to Settings > System > Screen mirroring, and then change the Screen mirroring mode to Always allow.
- If you prefer to never allow screen mirroring from any device, change the **Screen mirroring mode** to **Never allow**.

For information on which devices may work with screen mirroring and instructions on how to use it, go to the following link on the Roku website:

go.roku.com/screenmirroring

Roku mobile app

Roku makes the Roku mobile app free for compatible iOS® and Android™ mobile devices.

The Roku mobile app is an alternative control centre for your Roku TV plus a way to stream Roku content while you are on the go. The Roku mobile app helps you find and add new Roku Channels, more easily search and find something to watch, and even use your voice to search without typing.

Find more information and get the Roku mobile app by using the following link to the Roku website:

go.roku.com/mobileapp

Private listening on the Roku mobile app

Only on compatible Apple and Android devices. The Roku mobile app enables you to use headphones connected to your device to listen to streaming programs and live digital TV channels. Make sure that you have the latest version of the Roku mobile app before using this feature.

For more information, go to the following link on the Roku website:

go.roku.com/privatelistening

Universal remotes

In many cases, you can program your cable or satellite universal remote to also control your TV. You will need to have instructions for programming the remote handy. Check with your cable or satellite provider for instructions.

For details on how to set up the TV to work with universal remotes, go to the following link on the Roku website:

go.roku.com/universalremote

FAQ

For the latest answers to Frequently Asked Questions, visit the Roku Support website:
go.roku.com/support

Legal statement

Your use of the Roku TV is subject to the Roku TV Terms of Use. Your Roku account and other features and functionality offered by Roku may be subject to additional terms. To learn more visit roku.com/legal/docs.

Dolby Audio™

Manufactured under licence from Dolby Laboratories. Dolby, Dolby Audio and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation. Copyright 1992-2022 Dolby Laboratories. All rights reserved.

■ Dolby AUDIO

Dolby Vision®

Dolby, Dolby Vision and the double-D symbol are trademarks of Dolby Laboratories. Manufactured under licence from Dolby Laboratories Licensing Corporation. Confidential unpublished works. Copyright © 2013–2022 Dolby Laboratories. All rights reserved.



HDMI[®]

The terms ${\rm HDMI}^{\otimes}$ and ${\rm HDMI}^{\otimes}$ High-Definition Multimedia Interface, and the ${\rm HDMI}^{\otimes}$ Logo, are trademarks or registered trademarks of ${\rm HDMI}^{\otimes}$ Licensing LLC in the United States and other countries.



Roku

ROKU, ROKU TV and the ROKU logo are the trademarks or registered trademarks of Roku, Inc. All other trademarks and logos herein are the property of their respective owners.

