WARRANTY DETAILS

The Home Depot warranties provide peace of mind with every carpet purchase.

TOTAL LOWEST PROJECT PRICE—GUARANTEED

♦We'll beat any comparable product + installation quote by 10%—no one takes you from selection to installation for less.

CARPET CARE & MAINTENANCE

To maintain the appearance of your new carpet, please follow the directions below:

- Vacuum frequently—Minimum of two times per week using a vacuum certified through the Carpet and Rug Institute (CRI) Seal of Approval/ Green Label Cleaner Program. Visit **www.carpet-rug.org** for details and listings.
- Clean spills promptly—Scoop up as much of the spill as possible, then blot the area with a white cloth and warm water (avoid rubbing).
- Professional cleaning using a hot water extraction cleaning method is required every 12-18 months for coverage of limited warranties.

LIMITED STAIN & SOIL WARRANTY

**During the warranty life, if a covered stain cannot be removed using the above directions (including professional cleaning), The Home Depot will coordinate replacement for the affected area only with identical carpet or carpet of comparable value. Stain warranties are limited to stains caused by most common foods and beverages. Soil warranties are limited to color changes caused by the accumulation of dirt (result of foot traffic from normal household use).

Stain and Soil Warranties exclude:

- Non-food and non-beverage substances including, but not limited to: cosmetics, bleaches, inks, etc.
- Foods and beverages that contain strongly colored dyes including, but not limited to: mustard, coffee, herbal tea, curry powder, turmeric.
- Pet or human stains such as vomit, blood, urine, etc. (pet urine is included for Platinum Plus® and Premium warranty level products).
- Foot traffic deposits such as, but not limited to: grease, asphalt, tar, soot, cement.
- Carpets installed in rental properties.
- Color changes due to fading.

EXCLUSIVE LIFEPROOF™ STAIN & SOIL WARRANTY

- If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, The Home Depot will handle such claims as stated above in the Limited Stain & Soil Warranty, but with the limited exclusions detailed below.

Lifeproof Stain and Soil Warranties exclude:

- Damage caused by oil or wax-based substances, including paint and other non-household products.

EXCLUSIVE LIFEPROOF™ WITH PETPROOF® TECHNOLOGY PET STAIN WARRANTY

- LifeProof with PetProof Technology has the same warranty as LIfeProof carpet with additional pet stain coverage.
- Any stain caused by domestic pet, with no limit on covered occurrences.

LIMITED WEAR WARRANTY

**During the warranty life, your carpet will not lose more than 10% of the fiber due to abrasive wear in any one area. If your carpet is determined to have lost more than 10% of its fiber, The Home Depot and the carpet manufacturer will coordinate replacement for the affected area only with identical carpet, or carpet of comparable value. Fiber is measured in terms of "face weight," and is defined as the number of ounces of fiber in a square yard of carpet. Due to several processes involved in manufacturing, the actual face weight may reflect a variance of up to 7% from the store sample.

Limited Wear Warranties exclude:

- Damage caused by improper cleaning methods. For additional care and maintenance details for your carpet, please visit **www.carpet-rug.org**.
- Damage caused by tears or pulls from furniture or the use of inappropriate pad
- Carpets installed outdoors, on stairs, in bathrooms, kitchens, garages, etc. (Stairs included for Platinum Plus,® Lifeproof, and Lifeproof with Petproof Technology warranty level products)
- Carpets installed in rental properties

LIMITED TEXTURE RETENTION WARRANTY

During the warranty life, the surface of your carpet will retain its texture. Texture retention is the ability of carpet to retain its visible shape and not burst, bloom, open or lose twist. For details on texture retention measurement, please visit **www.carpet-rug.org. If your carpet fails to maintain a texture retention rating of at least 3.0 for the specified warranty life, The Home Depot will coordinate replacement for the affected area only with identical carpet, or carpet of comparable value at time of replacement.

Limited Texture Retention Warranties exclude:

- Carpets installed over pad with a density lower than 6 lb.*
- Carpets installed outdoors, on stairs, in bathrooms, kitchens, garages, etc.

(Stairs included for Platinum Plus,® Lifeproof, and Lifeproof with Petproof Technology warranty level products)

- Carpets installed in rental properties
- Damage caused by pets (physical damage caused by clawing and scratching)

WARRANTY DETAILS

To make selecting your new carpet easier, our warranties are organized into six levels. Warranties that are subject to proration are identified on page 9, and a proration schedule is provided at right for reference. These warranties apply to all carpet products purchased on or after July 1, 2013. Warranty coverage begins on the date of the installation for the stated time period. Proof of purchase and professional cleaning is required for warranty coverage. If replacement carpet is authorized, all warranties cover labor for disposing of existing carpet and for new carpet installation. Replacement pad is not included.

*Exception: Prime Comfort pad, meets density requirements

WARRANTY PRORATION

**The proration schedule applies to the identified warranties on page 9.

YEAR	PRORATION
1	100%
2	100%
3	100%
4	90%
5	80%
6	70%
7	60%
8	50%
9	40%
10	35%
11	30%
12	25%
13	20%
14	15%
15	10%

READY TO GET STARTED?

Ask an associate for details

Call 1-855-MEASURE (632-7873)

Visit homedepot.com/flooringmeasure

More saving. More doing.

CARPET INSTALLATION

Pricing only applies to basic installation labor for carpet and pad from The Home Depot in single-family residential homes for one or more rooms. Basic installation labor does not include Specialty items, custom, or optional labor. Multi-family and commercial jobs will be done by quote only. Offer not valid on glue-down carpet installations. Offer available in all U.S. The Home Depot stores.

LIFETIME INSTALLATION WARRANTY

◊◊To the extent permissible under applicable law, The Home Depot warrants the workmanship of the carpet installation for the lifetime of the carpet, including all seams, restretches, and stairwork. The Home Depot's warranty applies only to installation labor and is not transferable. The warranty applies to single-family homes used solely for residential purposes. For the warranty to be valid, the customer must have the receipt of purchase. The Home Depot's warranty does not cover damage caused by Acts of God, installation or repairs made by persons other than The Home Depot or authorized service provider, abuse, misuse, neglect, or normal wear and tear. The warranty is void if flooring is subject to improper maintenance, improper cleaning methods, abuse, excessive moisture or structural alterations. Merchandise and materials are covered exclusively by the manufacturer's warranty, if any. This limited warranty gives customer specific legal rights and customer may also have other rights that may vary from state to state.

THE HOME DEPOT LIMITED EXTENDED WARRANTIES GENERAL TERMS & CONDITIONS

All limited warranties only apply to carpet purchased from The Home Depot and installed in owner-occupied residences where no commercial activity, including rental or day care, takes place. These warranties exclude carpet which has been subject to commercial use, abnormal use or conditions, any type of abuse, vandalism, or damage by smoke, fire, storm, flood, hurricane, wind, lightning or any natural disaster. Any repair or replacement under these limited warranties will be coordinated by The Home Depot and will be limited to the affected area only. To qualify for warranty coverage, all carpet purchased from The Home Depot must be installed over carpet pad which meets the HUD UM 729, Class 2 standards. These HUD standards set minimum standards for carpet pad for density (lb./ft.), thickness (in.), weight (oz./sq. yd.) and other physical characteristics which determine performance. These limited warranties are conditioned upon your compliance with recommended carpet care and cleaning procedures and are voided if those procedures are not followed.

We reserve the right to limit quantities to the amount reasonable for our regular customers. In the event of an error, we will make every reasonable effort to accommodate our customer. Details on any product warranty available at store. ©2015 Homer TLC, Inc. All rights reserved.