Oticon RemoteCare Candidacy Scoring Sheet

To be considered for RemoteCare the client must only have green scores

X.	The client has a symmetrical hearing loss, average ≤ 70 dB HL of the three frequencies 500, 1000, and 2000 Hz	Yes	No

Answers to the remaining questions can be found in the Oticon RemoteCare Candidacy Survey

1.	Age	≥ 18 years	< 18 years

2.	Can the client and the hearing care professional communicate in a shared language?	Yes	No

3.	Does the client have an active e-mail address?	Yes	No

4.	Does the client have Oticon hearing aids?	Yes		No	
	If yes, which type of Oticon hearing aids does the client have?	Opn	Siya	Other _____	Doesn't know

5.	Does the client have access to wireless internet with a minimum bandwidth of 1/1 Mbit/sec?	Yes	No	Doesn't know
	If the client doesn't know, please answer the following question: Is the client's internet connection stable in situations where they are using services like Netflix, FaceTime, Skype, etc.?	Yes	No	Doesn't know

6.	Does the client have a smartphone?	Yes	No
	If yes, which smartphone model does the client have?	iPhone	Android

7.	**If the client has an iPhone** Which iPhone model does the client have?	iPhone 5s to iPhone X	iPhone 5 or earlier model	Doesn't know

iPhone model number can be found on the back of the phone:
iPhone X: A1865, A1901
iPhone 8 Plus: A1864, A1897
iPhone 8: A1863, A1905
iPhone 7 Plus: A1661, A1784, A1785, A1786
iPhone 7: A1660, A1778, A1779, A1780

iPhone SE: A1662, A1723, A1724
iPhone 6S Plus: A1634, A1687, A1690, A1699
iPhone 6S: A1633, A1688, A1691, A1700
iPhone 6 Plus: A1522, A1524, A1593
iPhone 6: A1549, A1586, A1589
iPhone 5s: A1865, A1901, A1902

8.	Which iOS version does the client have on their iPhone?	≥ 11.0	< 11.0

9.	Does the client have an Apple ID and password?	Yes	No

10.	On their iPhone, does the client:		
	a. use applications (apps)?	Yes	No
	b. receive and send e-mails?	Yes	No
	c. know how to connect to WiFi?	Yes	No