

Let's get started

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Connect the power adapter to your Google Nest Hub and plug it in

2



Get the Google Home app

3



Tap the + to add your Nest Hub



To discover more about your Nest Hub, visit g.co/nesthub/sleep

After setup is complete in the Google Home app,

just say “Hey Google,
what can you do?”

To get help with your Nest Hub, visit [**g.co/nest/help**](https://g.co/nest/help)

For help with accessibility, visit [**g.co/disabilitysupport**](https://g.co/disabilitysupport)

Controlling certain devices and features in your home requires a compatible smart device and/or Chromecast device. Subscriptions are required to access some content. Stay in touch with friends and family with Google Duo. You and the person you're calling must both have a Google Duo account. Google Nest Hub, Google Home, and Google Play are trademarks of Google LLC. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

G953-01500-01-A

Being part of your home
means respecting your privacy.

Here's how to control your privacy on Google Nest Hub.

Google

Microphones are built into Nest Hub so you can use your voice to ask the Google Assistant for help, make calls, and more. Audio is only sent to Google when Nest Hub detects you're interacting with the Assistant, such as after you activate it by saying, "Hey Google," or when you're using a feature that relies on audio (for example, audio calling or sound sensing). When your microphone is turned on and sending audio to Google, we will provide a clear visual indicator (such as an on-screen indicator). You can review and delete your query data at any time at **myactivity.google.com**

How to turn off the microphones

To physically turn off the mics, slide the switch on the back of the Nest Hub. This switch, which can't be accessed remotely, makes the microphones completely inoperable. When the switch is in the off position, you'll see an orange light on the front of Nest Hub. To turn the mics back on, you'll need to slide the switch back.

For more on how Google respects the privacy of your home, visit **g.co/nest/privacy**

Safety, Warranty & Regulatory Guide for Google Nest Hub

This booklet provides important safety, regulatory, and warranty information that you should read before using your Nest Hub. You can find an online version of this document at [g.co/nest/legal](https://www.google.com/nest/legal)

Nest Hub and your Family and Friends: If you make your Nest Hub available for others to use, please be sure to let them know that their interactions may be stored by Google. More information about this is available at [g.co/nest/guests](https://www.google.com/nest/guests). In the link, you can also find information and tips about others being able to access information you make available to Nest Hub.



WARNING: HEALTH AND SAFETY INFORMATION

Basic Safety: To avoid damaging your device, accessories or any connected devices, and to reduce the risk of personal injury, discomfort, property damage or other potential hazards, follow the precautions below and those found in the Nest Hub Safety, Warranty & Regulatory guide at [g.co/nest/legal](https://www.google.com/nest/legal)

- Handle your Nest Hub with care. You may damage the device if you disassemble, drop, bend, burn, crush or puncture it. Do not use your device if the screen is cracked or broken. Do not expose your Nest Hub to liquids, which can cause a short circuit and overheating. If it gets wet, do not attempt to dry it using an external heat source. Do not use your Nest Hub in the bathroom. Do not expose your Nest Hub to direct sunlight. Nest Hub and its power adapter is designed to work best in ambient temperatures between 32° to 95° F (0° to 35° C) and should be stored between ambient temperatures of -4° and 140° F

(-20° and 60° C). Do not expose Nest Hub to temperatures above 140° F (60° C) as this may damage the product or pose a risk of fire.

- Be sure the power adapter and device are well ventilated when in use. Using damaged cables or power adapters or using them when moisture is present can cause fire, electric shock, injury, or damage to the device or other property. Make sure the power adapter is plugged into a socket near the device and is easily accessible. This product is intended for use with a certified Limited Power Source (LPS) rated 14 Volts DC, maximum 1.1 Amp. Only power your Nest Hub with the included power adapter and cable or compatible accessories. Failure to use compatible accessories can cause fire, electric shock, injury, or damage to the device and its accessories.
- When disconnecting the power adapter from a power outlet, pull on the adapter, never on the cable. Do not twist or pinch the cable, and do not force a connector into a port.
- Contact customer service and do not use your Nest Hub if it isn't working properly or has been damaged.

Proper Handling and Usage

Follow these guidelines when cleaning your Nest Hub:

Care and cleaning

Unplug the device and adapter before cleaning, during lightning storms, or when unused for extended periods of time. Use a clean, soft, and dry cloth to clean the device and power adapter. Do not use any chemical detergent, powder, or other chemical agents (such as alcohol or benzene) to clean Nest Hub.

Nest Hub Functions

Nest Hub and its functions are not designed or intended for use in the diagnosis of disease or other conditions, or in the cure, monitoring, mitigation, treatment, or prevention of disease or other conditions. Device placement, motion and other device sensors may cause inaccurate readings.

Child Safety

This device is not a toy. Nest Hub may come with small parts, plastic elements, and parts with sharp edges that may cause an injury or create a choking hazard. Children have strangled on cords and cables. Keep the cords and cables out of the reach of children (more than 3 feet / 1 meter away) and do not allow them to play with the device and its accessories. They could hurt themselves or others, or could accidentally damage the device. Consult a physician immediately if small parts are swallowed.

Magnetic Fields

Avoid placing any media containing magnets or sensitive to magnetism, such as credit cards, bank cards, audio/video tapes, or magnetic memory devices, near this Nest Hub or its charging cable because you may lose information stored on those media. Media containing information sensitive to magnets should be kept at least 2 inches (5 cm) away from this Nest Hub.

Radio Frequency Exposure

Maintain a distance of 20 cm (8 inches) from your body to be consistent with how the device is tested for compliance with RF exposure requirements.

Service & support

For online help and support, visit g.co/nest/help

To reach an expert, visit g.co/nest/contact

Regulatory information

Regulatory information, certification, and compliance marks specific to Nest Hub can be found on your device under **System settings > Regulatory labels**. Additional regulatory and environmental information can be found at g.co/nest/legal

Manufacturer address:

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA, 94043, USA

EMC Compliance

Important: This device and its power adapter have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Changes or modifications to this product not authorized by Google could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

FCC Regulatory Compliance

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio

communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Google could void your authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.
Operation is subject to the following 2 conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

U.S. contact information:
Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043
Contact: [g.co/nest/contact](https://www.google.com/nest/contact)
Model number: GUIK2
Product name: Google Nest Hub

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Operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Google Consumer Hardware Limited Warranty — USA/Canada

This Limited Warranty applies only if you are a consumer and purchased your Google product ("Google Product") in the United States or Canada.

What does this warranty cover and how long does it last? Google warrants that a new Google Product (including any ancillary parts that may be packaged with it) will be free from defects in materials and workmanship under normal use in accordance with Google's published user documentation for one year from the date of original retail purchase in its original packaging by you. If a Google Product has been refurbished, Google warrants that the Google Product (including any ancillary parts that may be packaged with it) will be free from defects in materials and workmanship under normal use in accordance with Google's published user documentation for ninety days from the original date of retail purchase by you (these warranties are collectively referred to as our "Limited Warranty").

What will Google do? (THIS IS YOUR EXCLUSIVE REMEDY) If a defect covered by this Limited Warranty arises and you return your Google Product during the Limited Warranty period (which is one year for new Google Products and ninety days for refurbished Google products), Google will in its sole discretion and to the extent permitted by law repair your Google Product using new or refurbished parts, replace your Google Product with a new or refurbished Google Product functionally at least equivalent to yours, or accept the return of your Google Product in exchange for a refund of the purchase price you paid for your Google Product. If Google repairs or replaces your Google Product, the repaired or

replaced Google Product will continue to be warranted for the remaining time of the original warranty period. All returned parts for which you have received a replacement will become the property of Google. Repair or replacement may result in loss of data. Nothing in this Limited Warranty will reduce or otherwise affect your statutory rights in relation to your Google Product.

THE LIMITED WARRANTY WRITTEN ABOVE IS THE ONLY EXPRESS WARRANTY GOOGLE PROVIDES FOR YOUR GOOGLE PRODUCT, AND THE ABOVE REMEDY IS YOUR SOLE REMEDY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, GOOGLE EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER STATUTORY OR IMPLIED, ARISING FROM COURSE OF CONDUCT OR OTHERWISE, REGARDING YOUR GOOGLE PRODUCT, EXCEPT THAT ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE LIMITED IN DURATION TO THE PERIOD OF THE EXPRESS WARRANTY ABOVE (EITHER ONE YEAR OR NINETY DAYS, DEPENDING ON WHETHER YOUR GOOGLE PRODUCT IS NEW OR REFURBISHED).

Some states, provinces or territories do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

What does this warranty not cover? This Limited Warranty is only valid and enforceable in locations where the Google Product is sold and will apply only if you purchased your Google Product from Google or its authorized resellers. This Limited Warranty only applies to hardware components (and not any software elements) of Google Product, and this Limited Warranty does not apply to damage caused by: (1) normal wear and tear; (2) accidents; (3) misuse (including failure to follow product documentation); (4) neglect; (5) disassembly; (6) alterations; (7) servicing other than by Google-authorized technicians; and (8) external causes such as, but not limited to: water damage, exposure to sharp objects, exposure to excessive force, anomalies in the electrical current supplied to the Google product, and

extreme thermal or environmental conditions. This Limited Warranty does not guarantee that use of the Google Product will be uninterrupted or error-free.

YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, GOOGLE AND ITS SUBSIDIARIES AND AFFILIATES (COLLECTIVELY, "GOOGLE PARTIES") SHALL NOT BE LIABLE TO YOU UNDER ANY THEORY OF LIABILITY (WHETHER CONTRACT, TORT (INCLUDING NEGLIGENCE), BREACH OR FAILURE OF ANY WARRANTY OR OTHERWISE) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH YOUR GOOGLE PRODUCT OR THESE TERMS, INCLUDING ANY LOSS OF DATA, WHETHER OR NOT A GOOGLE PARTY OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE GOOGLE PARTIES' TOTAL LIABILITY IN CONNECTION WITH YOUR GOOGLE PRODUCT OR THIS LIMITED WARRANTY WILL NOT EXCEED THE AMOUNT YOU ACTUALLY PAID GOOGLE FOR YOUR GOOGLE PRODUCT.

Some states, provinces or territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How do you make a claim? To make a claim under the Limited Warranty, please contact Google Product Support at g.co/nest/contact. You must provide your name, contact information, and the serial number of your Google Product to receive support. You may also be required to provide a purchase receipt.

Other limitations: No vendor, seller, authorized reseller, employee, or representative of Google or its affiliates or any third party is authorized to make any modification, extension, or addition to this Limited Warranty. If any term of this Limited Warranty is held to be illegal or unenforceable, the remaining terms of this Limited Warranty will remain in full force and effect.

How state, province, territory, and other laws apply to you: This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

This Limited Warranty is given by Google LLC, organized in the state of Delaware, whose principal place of business is at 1600 Amphitheatre Parkway, Mountain View, CA, 94043, United States.

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Notice of Arbitration

In accordance with the Google Arbitration Agreement - Devices, Related Accessories, and Related Subscription Services ("Arbitration Terms") set forth at g.co/devicearbitration, you acknowledge and agree that disputes relating to your Google device, related accessories, and related subscription services for your Google device ("Google Device") will be resolved through BINDING ARBITRATION on an individual, non-class basis, unless you have opted out or another exception applies as described in the Arbitration Terms. For disputes subject to arbitration, you agree to first send a written notice of the dispute by certified U.S. Mail or by Federal Express (or international equivalent) to Google's address for notice, Google LLC, Legal Department - Hardware Arbitration, c/o Corporation Service Company, 2710 Gateway Oaks Drive, Suite 150N, Sacramento, CA 95833. The notice has to include, if available: (a) the name of the person making the claim, (b) the type of Google Device, as applicable, (c) the serial number of the Google Device, (d) the email address used to activate the Google Device, as applicable, (e) a description of the nature and basis of the claim, (f) the result that is desired (e.g., an amount of money), and (g) the case number(s) assigned by Google to track previous attempts to resolve the dispute, if there is one. We each agree to try to

resolve the claim, but if we can't do that within 60 days after the notice is received, you or Google may initiate an arbitration proceeding by following the American Arbitration Association ("AAA") Rules. Unless the parties agree otherwise, your demand for arbitration must be sent to Google's address for notice and entitled "Demand for Arbitration." Google will send demands for arbitration to you at the e-mail address provided in the notice of the dispute.

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