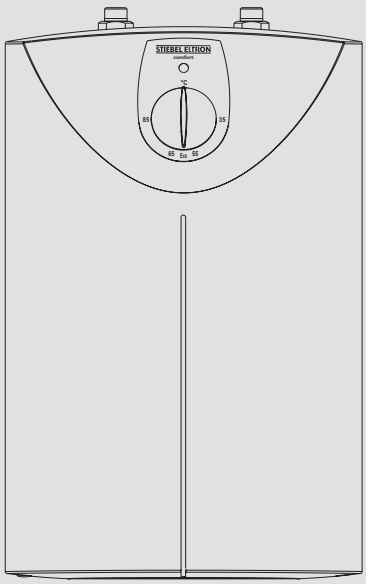
BEDIENUNG UND INSTALLATION
OPERATION AND INSTALLATION
UTILISATION ET INSTALLATION
BEDIENING EN INSTALLATIE
OBSŁUGA I INSTALACJA
OBSLUHA A INSTALACE
HASZNÁLATI ÉS TELEPÍTÉSI ÚTMUTATÓ
ЭКСПЛУАТАЦИЯ И УСТАНОВКА

Offener (druckloser) Warmwasser-Kleinspeicher | Open vented (non-pressurised) small water heater | Petit chauffe-eau à écoulement libre (pression nulle) | Open (drukloze) kleine warmwaterboiler | Otwarty (bezciśnieniowy) mały pojemnościowy ogrzewacz wody | Malý beztlakový zásobník teplé vody | Nyitott rendszerű (nyomásmentes) kisméretű melegvíztároló | Открытый (безнапорный) компактный накопительный водонагреватель

» SNU 10 SLi
» SNU 10 SL GB
» SNU 10 SLi AUS



STIEBEL ELTRON

SPECIAL INFORMATION

- The appliance may be used by children aged 8 and older and persons with reduced physical, sensory or mental capabilities or a lack of experience and know-how, provided that they are supervised or they have been instructed on how to use the appliance safely and have understood the resulting risks. Children must never play with the appliance. Children must never clean the appliance or perform user maintenance unless they are supervised.
- When permanently connected to the power supply using a dedicated junction box, the appliance must be able to be isolated from the mains power supply by an isolator that disconnects all poles with at least 3 mm contact separation.
- The power cable may only be replaced (for example if damaged) by a qualified contractor authorised by the manufacturer, using an original spare part.
- Never connect the appliance via a time switch.
- Secure the appliance as described in chapter "Installation / Installation".
- During heating, expansion water drips from the tap outlet.
- The appliance must only be installed with an open (non-pressurised) tap.
- Never subject the appliance to water pressure.
- The tap outlet has a vent function. Scale build-up can block the outlet and subject the appliance to pressure.
- Never seal the tap outlet.
- Only use special aerators for non-pressurised water heaters.
- Never extend the tap outlet with a hose.
- Drain the appliance as described in chapter "Installation / Maintenance / Draining the appliance".

OPERATION

1. General information

The chapters "Special Information" and "Operation" are intended for both the user and qualified contractors.

The chapter "Installation" is intended for qualified contractors.

Note
Read these instructions carefully before using the appliance and retain them for future reference.
Pass on the instructions to a new user if required.

1.1 Safety instructions

1.1.1 Layout of safety instructions

KEYWORD Type of risk
Here, possible consequences are listed that may result from failure to observe the safety instructions.
▶ Steps to prevent the risk are listed.

1.1.2 Symbols, type of risk

Symbol	Type of risk
	Injury
	Electrocution
	Burns (burns, scalding)

1.1.3 Keywords

KEYWORD	Meaning
DANGER	Failure to observe this information will result in serious injury or death.
WARNING	Failure to observe this information may result in serious injury or death.
CAUTION	Failure to observe this information may result in non-serious or minor injury.

1.2 Other symbols in this documentation

Note
General information is identified by the adjacent symbol.
▶ Read these texts carefully.

Symbol	Meaning
	Material losses (appliance damage, consequential losses and environmental pollution)
	Appliance disposal

▶ This symbol indicates that you have to do something. The action you need to take is described step by step.

1.3 Units of measurement

Note
All measurements are given in mm unless stated otherwise.

2. Safety

2.1 Intended use

This open vented (non-pressurised) appliance is designed for heating domestic hot water. The appliance can supply one draw-off point.

This appliance is intended for domestic use. It can be used safely by untrained persons. The appliance can also be used in a non-domestic environment, e.g. in a small business, as long as it is used in the same way.

Any other use beyond that described shall be deemed inappropriate. Observation of these instructions and of instructions for any accessories used is also part of the correct use of this appliance.

2.2 General safety instructions

WARNING Burns
There is a risk of scalding at outlet temperatures in excess of 43 °C.

WARNING Injury
The temperature selector should only be removed by a qualified contractor.

WARNING Injury
The appliance may be used by children aged 8 and older and persons with reduced physical, sensory or mental capabilities or a lack of experience and know-how, provided that they are supervised or they have been instructed on how to use the appliance safely and have understood the resulting risks. Children must never play with the appliance. Children must never clean the appliance or perform user maintenance unless they are supervised.

ENGLISH

Where children or persons with limited physical, sensory or mental abilities are allowed to use this appliance, we recommend a permanent temperature limit. A qualified contractor can set this limit.

Material losses
The user should protect the appliance and its tap against frost.

Material losses
Never subject the appliance to water pressure. The tap outlet has a vent function. Scale build-up can block the outlet and subject the appliance to pressure.
- ▶ Never seal the tap outlet.
- ▶ Only use special aerators for non-pressurised water heaters.
- ▶ Never extend the tap outlet with a hose.

Material losses
Connecting the appliance via a time switch will cause an unintentional reset of the high limit safety cut-out.
- ▶ Never connect the appliance to the power supply via a time switch.

2.3 Test symbols

See type plate on the appliance.

Information for Australia/New Zealand:

Installation complies with standard AS/NZS 3500.4.

3. Appliance description

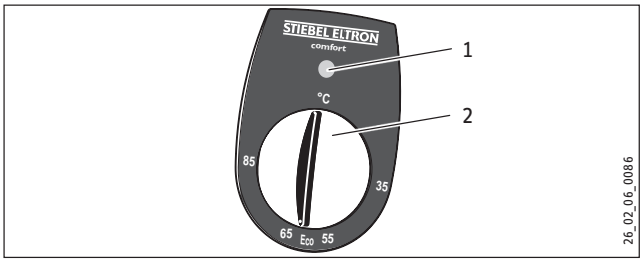
The open vented (non-pressurised) appliance constantly maintains the water content at the pre-selected temperature. During heating, expansion water drips from the tap. The appliance may only be installed with taps for open vented (non-pressurised) water heaters (see chapter "Installation / Appliance description / Accessories").

thermostop function

The thermostop function (thermal separation) prevents the tap becoming hot in standby mode.

3.1 Operation

You can set any required DHW outlet temperature at the temperature selector. The heat-up indicator illuminates during the heat-up process.



1 Heat-up indicator
2 Temperature selector

Depending on the system, the actual temperatures may vary from the set value.

°C = Cold. On this setting, the appliance is protected from frost. The tap and the water line are not protected.

Eco = Recommended energy saving setting (approx. 60 °C), minor scaling

85 = Highest selectable temperature

Note
A qualified contractor can set a temperature limit on the appliance (see chapter "Installation / Settings / Setting the temperature limit").

4. Cleaning, care and maintenance

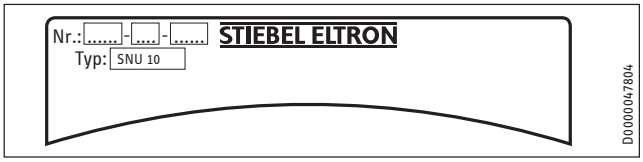
- ▶ Never use abrasive or corrosive cleaning agents. A damp cloth is sufficient for cleaning the appliance.
- ▶ Check the tap regularly. You can remove limescale deposits at the outlet using commercially available descaling agents.

Almost every type of water will deposit lime at high temperatures. This settles inside the appliance and affects both the performance and service life. The heating elements should therefore be descaled if necessary. A qualified contractor who is aware of the local water quality will tell you when the appliance should next be descaled.

5. Troubleshooting

Problem	Cause	Remedy
The appliance does not supply hot water.	The temperature selector is set to "°C".	Switch the appliance ON by turning the temperature selector.
	No power at the appliance.	Check the plug and the fuses/MCBs in the fuse box/ distribution panel.
Water can only be drawn at a reduced rate.	The aerator in the tap is scaled up.	Descale / replace the aerator.
Loud boiling noises inside the appliance.	The appliance is scaled up.	Have the appliance descaled by a qualified contractor.

If you cannot remedy the fault, notify your qualified contractor. To facilitate and speed up your request, provide the number from the type plate (000000-0000-000000).



INSTALLATION

6. Safety

Only a qualified contractor should carry out installation, commissioning, maintenance and repair of the appliance.

6.1 General safety instructions

We guarantee trouble-free function and operational reliability only if original accessories and spare parts intended for the appliance are used.

6.2 Instructions, standards and regulations

Note
Observe all applicable national and regional regulations and instructions.

7. Appliance description

The open vented (non-pressurised) appliance is only suitable for undersink installation. The appliance is intended to heat cold water and supply it to a single draw-off point.

The appliance must only be installed with an open (non-pressurised) tap (see chapter "Installation / Appliance description / Accessories").

7.1 Standard delivery

The following are delivered with the appliance:

- Wall mounting bracket
- Installation template

7.2 Accessories

7.2.1 Required accessories

The following taps are available as accessories for open vented operation:

Mixer taps

- WST, WUT

Mono lever mixer taps

- MEW, MES, MEWC

Sensor tap

- WEN

8. Preparations

▶ Flush the water line thoroughly.

Water installation

A safety valve is not required.

Taps/valves

Sealed unvented taps are not permitted.

▶ Install an open vented tap.

8.1 Installation site

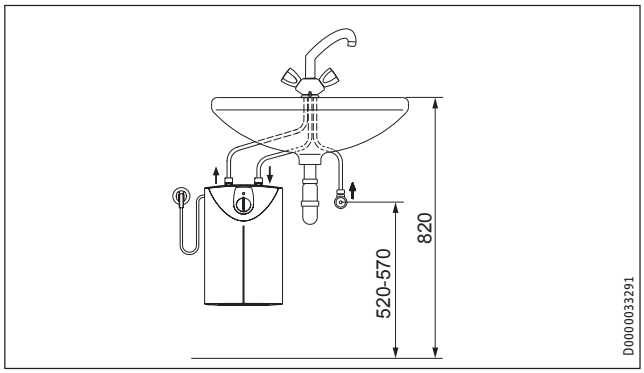
Material losses
Install the appliance in a room free from the risk of frost.

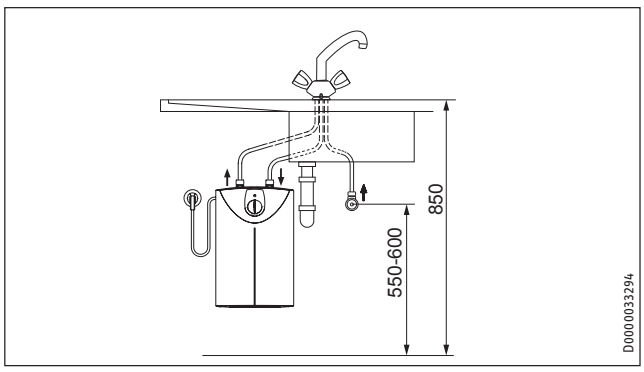
Material losses
Mount the appliance on the wall. The wall must have a sufficient load-bearing capacity.

Note
The appliance is only suitable for undersink installation. The water connections of the appliance point upwards.

Note
Ensure that the appliance is freely accessible for maintenance work.

Always install the appliance vertically and near the draw-off point.





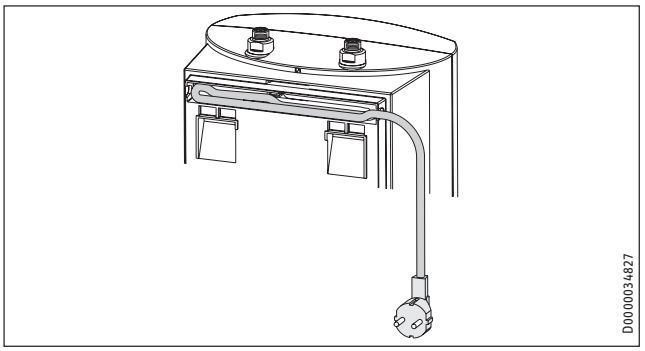
ENGLISH

9. Installation

9.1 Appliance installation

- ▶ Mark out the holes for drilling with the installation template supplied.
- ▶ Drill the holes and insert suitable rawl plugs.
- ▶ Secure the wall mounting bracket using suitable screws.
- ▶ Hang the appliance on the wall mounting bracket.

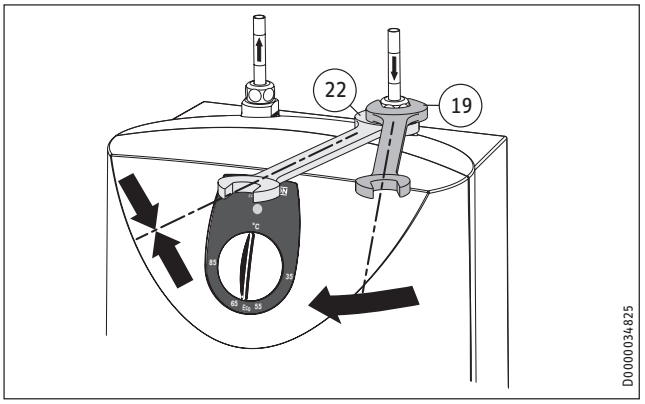
Note
Surplus cable can be stored in the cable compartment.



9.2 Water connection

Material losses
Carry out all water connection and installation work in accordance with regulations.

Material losses
Counterhold with a suitable spanner when tightening fittings.



Material losses
The appliance may develop a leak and cease functioning.
- ▶ Never subject the appliance to water pressure.
- ▶ Never interchange the water connections.
- ▶ Set the flow rate (see tap instructions). Observe the maximum permissible flow rate with a fully opened tap (see chapter "Installation / Specification / Data table").

Match up the colour coding on the tap water connections and the appliance:

- R.h. side blue = "Cold water inlet"
- L.h. side red = "DHW outlet"

- ▶ Secure the water connections from the tap to the appliance.

Note
Ensure that the water connections are not kinked during installation. Prevent any tensioning during installation.

9.3 Power supply

WARNING Electrocution
Carry out all electrical connection and installation work in accordance with relevant regulations.

WARNING Electrocution
When permanently connected to the power supply using a dedicated junction box, the appliance must be able to be isolated from the mains power supply by an isolator that disconnects all poles with at least 3 mm contact separation.

WARNING Electrocution
Ensure that the appliance is earthed.

Material losses
The voltage specified on the type plate must match the mains voltage.
- ▶ Observe the type plate.

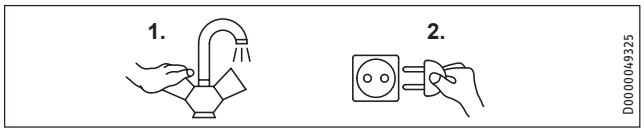
The following electrical connections are permissible:

	SNU 10 SLi	SNU 10 SL GB	SNU 10 SLi AUS
Connection to a freely accessible standard socket with matching plug	X	X	X
Permanent connection to an appliance junction box with earth conductor	X	X	X

10. Commissioning

WARNING Electrocution
Commissioning may only be carried out by a qualified contractor in accordance with safety regulations.

10.1 Initial start-up



- ▶ Either open the DHW valve of the tap or set the mono lever mixer tap to "hot" until the water that flows out is free of air bubbles.
- ▶ Insert the plug into the standard socket or set the fuse/MCB in the fuse box.
- ▶ Select a temperature.
- ▶ Check the entire hydraulic installation for tightness.

Note
If you fail to follow the correct sequence (first water, then power), the high limit safety cut-out will trip.
Proceed as follows:
- ▶ Disconnect the appliance from the power supply.
- ▶ Fill the appliance with water.
- ▶ Connect the appliance to the power supply.

10.1.1 Appliance handover

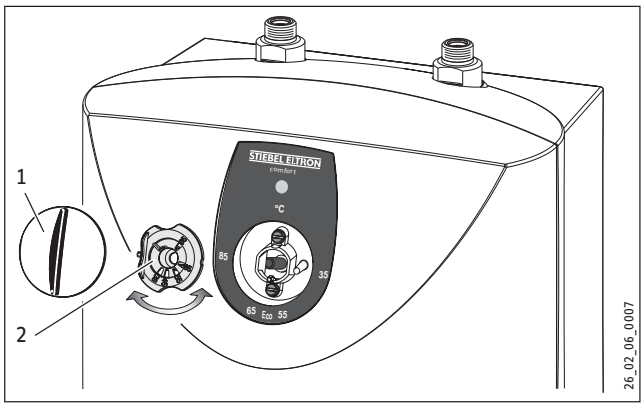
- ▶ Explain the functions of the appliance to the user. Show the user how to operate the appliance.
- ▶ Make the user aware of potential dangers, especially the risk of scalding.
- ▶ Hand over these instructions and, if applicable, the instructions for any accessories.

10.2 Recommissioning

See chapter "Installation / Commissioning / Initial start-up".

11. Settings

11.1 Setting the temperature limit



1 Temperature selector
2 Limiting ring

Placing the limiting ring behind the temperature selector allows you to limit the setting range of the temperature selector to a specific maximum temperature.

- ▶ Turn the temperature selector to zero (fully anti-clockwise to "°C").
- ▶ Pull off the temperature selector and the limiting ring.
- ▶ Push the limiting ring with the required maximum setting onto the controller shaft.
- ▶ Install the temperature selector set to zero (°C).

12. Shutdown

- ▶ Isolate the appliance from the power supply by removing the plug or by tripping the MCB in the fuse box.
- ▶ Drain the appliance (see chapter "Installation / Maintenance / Draining the appliance").

13. Troubleshooting

Problem	Cause	Remedy
The appliance does not supply hot water.	The high limit safety cut-out has responded.	Remedy the cause of the fault. If necessary, replace the temperature controller. Allow the appliance to cool down. If you have isolated the appliance from the power supply, the high limit safety cut-out will be reset automatically.
Loud boiling noises inside the appliance.	The appliance is scaled up.	Descale the appliance.

ENGLISH

14. Maintenance

WARNING Electrocution
Before any work on the appliance, disconnect all poles of the appliance from the power supply.

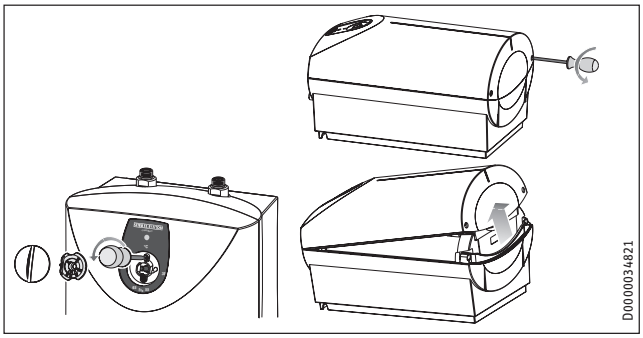
▶ Dismantle the appliance for maintenance work.

14.1 Draining the appliance

WARNING Burns
Hot water may escape during the draining process.

▶ Drain the appliance via its connectors.

14.2 Opening the appliance



▶ Pull off the temperature selector and the limiting ring.
▶ Remove the screws from underneath the temperature selector.
▶ Open the appliance cover by lowering the bolt screws inwards and pivot the cover upwards, then remove it.

14.3 Descaling the appliance

Material losses
Never treat the cylinder surface with descaling agents.

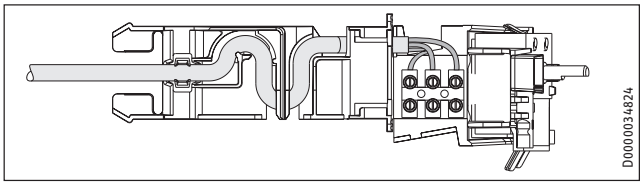
▶ Remove the flanged immersion heater.
▶ Carefully tap the heating element to remove large limescale deposits.
▶ Immerse the heating element up to the flange plate in descaling agent.

14.4 Checking the earth conductor

▶ Pull off the temperature selector and the limiting ring.
▶ Check the earth conductor (in Germany, e.g. BGV A3) across a temperature controller fixing screw and the earth conductor contact of the power cable.

14.5 Replacing the power cable

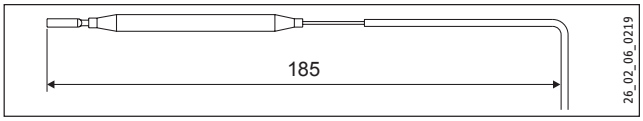
The power cable must only be replaced by a qualified contractor with an original spare part. Alternatively, the H05VV-F3x1.0 cable may be used.



▶ Route the power cable along the cable guide.

14.6 Positioning the temperature sensor in its protective pipe

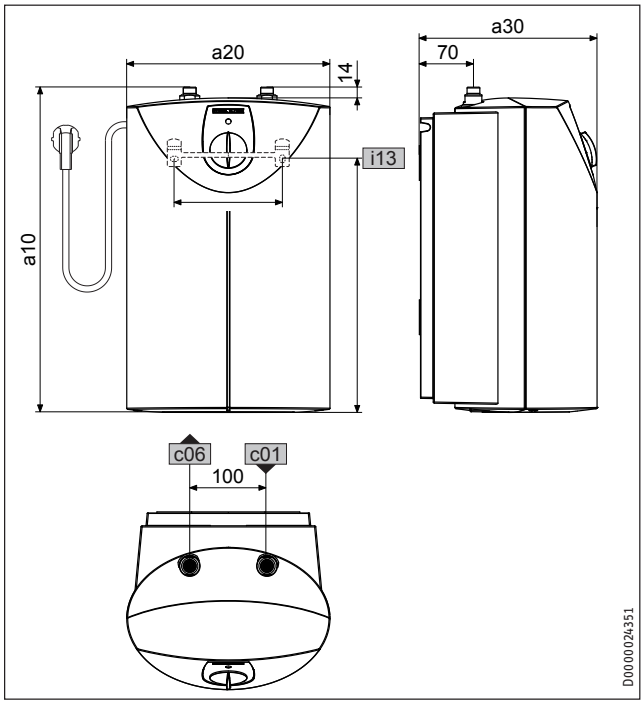
▶ When replacing the temperature controller, guide the temperature sensor into its protective pipe.
▶ Secure the temperature sensor in place below the earthed plug.



15. Specification

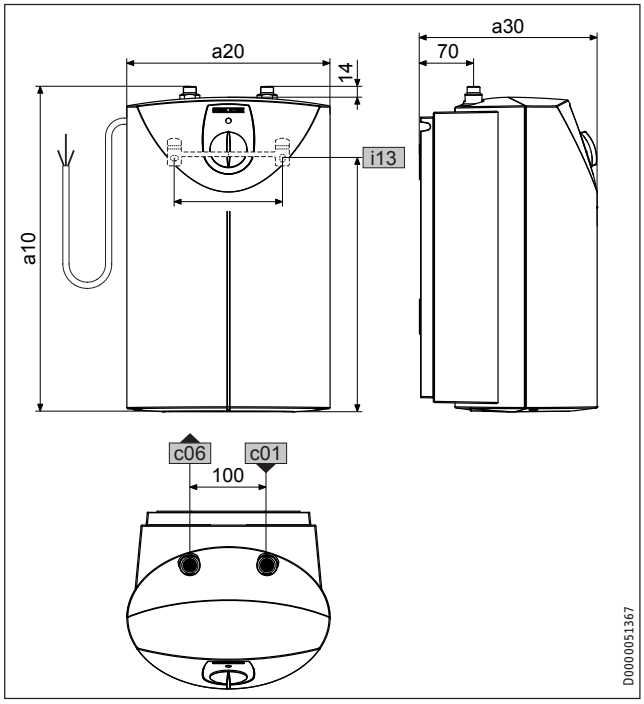
15.1 Dimensions and connections

SNU 10 SLi



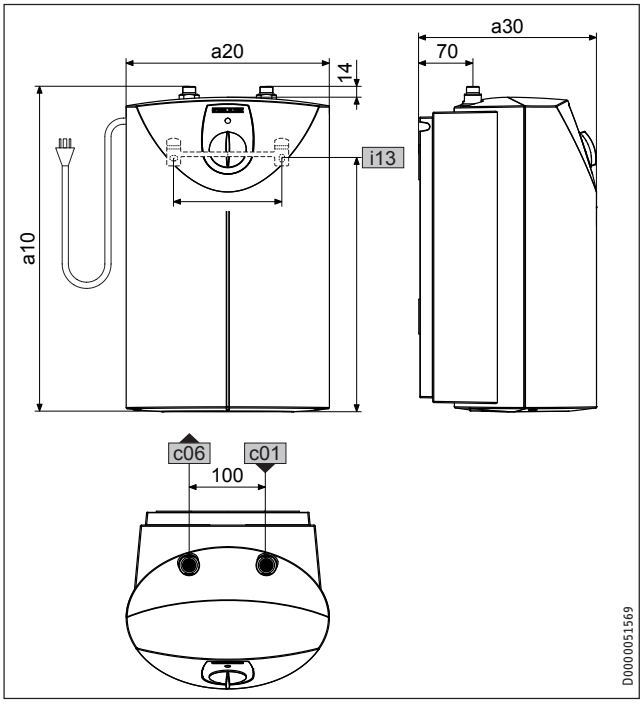
				SNU 10 SLi
a10	Appliance	Height	mm	503
a20	Appliance	Width	mm	295
a30	Appliance	Depth	mm	275
c01	Cold water inlet	Male thread		G 3/8 A
c06	DHW outlet	Male thread		G 3/8 A
i13	Wall mounting bracket	Height	mm	363
		Horizontal hole spacing	mm	200

SNU 10 SL GB



				SNU 10 SL GB
a10	Appliance	Height	mm	503
a20	Appliance	Width	mm	295
a30	Appliance	Depth	mm	275
c01	Cold water inlet	Male thread		G 3/8 A
c06	DHW outlet	Male thread		G 3/8 A
i13	Wall mounting bracket	Height	mm	363
		Horizontal hole spacing	mm	200

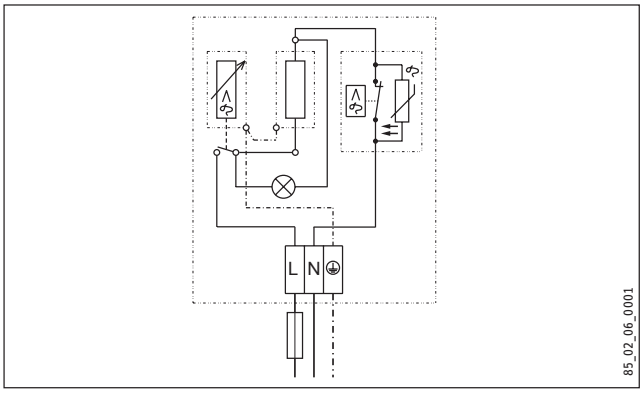
SNU 10 SLi AUS



				SNU 10 SLi AUS
a10	Appliance	Height	mm	503
a20	Appliance	Width	mm	295
a30	Appliance	Depth	mm	275
c01	Cold water inlet	Male thread		G 3/8 A
c06	DHW outlet	Male thread		G 3/8 A
i13	Wall mounting bracket	Height	mm	363
		Horizontal hole spacing	mm	200

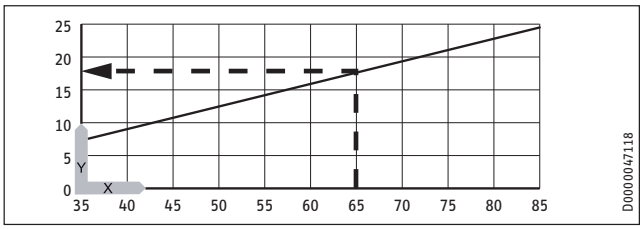
15.2 Wiring diagram

1/N/PE ~ 220 - 240 V



15.3 Heat-up diagram

The heat-up period depends on the degree of scaling and residual heat. For the heat-up time for a cold water supply at 10 °C and a maximum temperature setting, see the diagram.



x Temperature in °C
y Duration in min
Example:
Temperature setting: 65 °C
Heat-up time approx. 18 min

15.4 Country-specific approvals and certifications

The test symbols can be seen on the type plate.

15.5 Extreme operating and fault conditions

In the case of faults, a peak temperature of up to 100 °C may briefly occur in the system.

15.6 Details on energy consumption

Product data complies with EU regulations relating to the Directive on the ecodesign of energy related products (ErP).

		SNU 10 SLi	SNU 10 SL GB	SNU 10 SLi AUS
		222199	222198	229468
Manufacturer		STIEBEL ELTRON	STIEBEL ELTRON	STIEBEL ELTRON
Load profile		XXS	XXS	XXS
Energy efficiency class		A	A	A
Energy conversion efficiency	%	37	37	37
Annual power consumption	kWh	500	500	500
Default temperature setting	°C	55	55	55
Sound power level	dB(A)	15	15	15
Daily power consumption	kWh	2,328	2,328	2,328

15.7 Data table

		SNU 10 SLi			SNU 10 SL GB			SNU 10 SLi AUS		
		222199			222198			229468		
Hydraulic data										
Nominal capacity	l	10			10			10		
Mixed water volume 40 °C	l	19			19			19		
Electrical data										
Rated voltage	V	220	230	240	220	230	240	220	230	240
Rated output	kW	1.8	2.0	2.2	1.8	2.0	2.2	1.8	2.0	2.2
Rated current	A	8.3	8.7	9.1	8.3	8.7	9.1	8.3	8.7	9.1
MCB/fuse rating	A	10	10	10	10	10	10	10	10	10
Phases		1/N/PE			1/N/PE			1/N/PE		
Frequency	Hz	50/60			50/60			50/60		
Application limits										
Temperature setting range	°C	35 - 85			35 - 85			35 - 85		
Max. permissible pressure	MPa	0			0			0		
Max. flow rate	l/min	10			10			10		
Energy data										
Standby energy consumption/24 h at 65 °C	kWh	0.32			0.32			0.32		
Energy efficiency category		A			A			A		
Versions										
IP rating		IP24 D			IP24 D			IP24 D		
Type of installation		Undersink			Undersink			Undersink		
Type		Open			Open			Open		
Internal cylinder material		PP			PP			PP		
Thermal insulation material		EPS			EPS			EPS		
Casing material		PS			PS			PS		
Colour		white			white			white		
Connections										
Power supply		Standard plug type F			Cable/lead			Standard plug type I		
Water connection		G 3/8 A			G 3/8 A			G 3/8 A		
Dimensions										
Depth	mm	275			275			275		
Height	mm	503			503			503		
Width	mm	295			295			295		
Weights										
Weight	kg	4.6			5.1			5.1		

Guarantee

The guarantee conditions of our German companies do not apply to appliances acquired outside of Germany. In countries where our subsidiaries sell our products a guarantee can only be issued by those subsidiaries. Such guarantee is only granted if the subsidiary has issued its own terms of guarantee. No other guarantee will be granted.

We shall not provide any guarantee for appliances acquired in countries where we have no subsidiary to sell our products. This will not affect warranties issued by any importers.

Environment and recycling

We would ask you to help protect the environment. After use, dispose of the various materials in accordance with national regulations.

Stiebel Eltron Warranty for Water Heaters – Model SNU 10 SLi AUS

Who gives the warranty

1. The warranty is given by Stiebel Eltron (Aust) Pty Ltd (A.B.N. 82 066 271 083) of 6 Prohasky Street, Port Melbourne, Victoria, 3207 (“we”, “us” or “our”).

The warranty

2. This warranty applies to Stiebel Eltron Water Heaters – Model SNU 10 SLi AUS (the “unit”) manufactured after 1 June 2013.

3. Subject to the warranty exclusions we will repair or replace, at our absolute discretion, a faulty component in your unit free of charge if it fails to operate in accordance with its specifications during the warranty period.

4. If we repair or replace a faulty component to your unit under this warranty, the warranty period is not extended from the time of the repair or replacement.

5. The warranty period commences on the date of completion of the installation of the unit. Where the date of completion of installation is not known, then the warranty period will commence 2 months after the date of manufacture.

6. The warranty period for a unit used for domestic purposes is shown in the table below. Domestic purposes means that the unit is used in a domestic dwelling.

Component	Warranty period
All components	5 years from the date of completion of the installation of the unit.

7. The warranty period for a unit used for commercial purposes is shown in the table below. Commercial purposes means that the unit is used for a non-domestic purpose and includes but not limited to being used in a motel, hotel, mining camp or nursing home.

Component	**Warranty period**
All components	1 year from the date of completion of the installation of the unit.

Your entitlement to make a warranty claim

8. You are entitled to make a warranty claim if:

8.1. you own the unit or if you have the owner’s consent to represent the owner of the unit;

8.2. you contact us within a reasonable time of discovering the problem with the unit;

How you make a warranty claim

9. To make a warranty claim you must provide us with the following information:

9.1. The model number of the unit;

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9.2. A description of the problem with the unit;

9.3. The name, address and contact details (such as phone number and e-mail address) of the owner;

9.4. The address where the unit is installed and the location (e.g. in laundry);

9.5. The serial number of the unit;

9.6. The date of purchase of the unit and the name of the seller of the unit;

9.7. The date of installation of the unit;

9.8. A copy of the certificate of compliance when the unit was installed.

10. The contact details for you to make your warranty claim are:

Name:	Stiebel Eltron (Aust) Pty Ltd
Address:	6 Prohasky Street, Port Melbourne, Victoria, 3207
Telephone:	1800 153 351 (8.00 am to 5.00 pm AEST Monday to Friday)
Contact person:	Customer Service Representative
E-mail:	service@stiebel.com.au

11. We will arrange a suitable time with you to inspect and test the unit.

Warranty exclusions

12. We may reject your warranty claim if:

12.1. The unit was not installed by registered and qualified tradespeople.

12.2. The unit was not installed and commissioned:

a) in Australia;
b) in accordance with the Operating and Installation Guide; and
c) in accordance with the relevant statutory and local requirements of the State or Territory in which the unit is installed.

12.3. The unit has not been operated or maintained in accordance with the Operating and Installation Guide.

12.4. The unit does not bear its original Serial Number or Rating Label.

12.5. The unit was damaged by any or any combination of the following:

a) normal fair wear and tear;
b) connection to an incorrect water supply;
c) connection to water from a bore, dam or swimming pool;
d) connection to an incorrect power supply;
e) connection to faulty equipment, such as damaged valves;
f) foreign matter in the water supply, such as sludge or sediment;
g) corrosive elements in the water supply;
h) accidental damage;
i) act of God, including damage by flood, storm, fire, lightning strike and the like;
j) excessive water pressure, negative water pressure (partial vacuum) or water pressure pulsation.

12.6. The unit was damaged before it was installed e.g. it was damaged in transit.

12.7. An unauthorised person has modified, serviced, repaired or attempted to repair the unit without our consent.

12.8. Non genuine parts other than those manufactured or approved by us have been used on the unit.

13. We may charge you:

13.1. for any additional transport costs if the unit is installed more than 30 kilometres from our closest authorised service technician.

13.2. for the extra time it takes our authorised service technician to access the unit for inspection and testing if it is not sited in accordance with the Operating and Installation Guide and not readily accessible for inspection.

13.3. for any extra costs of our authorised service technician to make the unit safe for inspection.

14. You must ensure that access to the unit by our authorised service technician is safe and free from obstruction.

15. Our authorised service technician may refuse to inspect and test the unit until you provide safe and free access to it, at your cost.

16. If we reject your warranty claim in accordance with clause 12, we may charge you for our authorised service technician's labour costs to inspect and test the unit.

17. In order to properly test the unit we may remove it to another location for testing.

Australian Consumer Law

18. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

19. The Stiebel Eltron warranty for the unit is in addition to any rights and remedies you may have under the Australian Consumer Law.

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www.stiebel-eltron.de

Verkauf Tel. 05531 702-110 | Fax 05531 702-95108 | info-center@stiebel-eltron.de
Kundendienst Tel. 05531 702-111 | Fax 05531 702-95890 | kundendienst@stiebel-eltron.de
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