

THE RISKS OF BUYING GREY ARE BLACK AND WHITE

ONLY AUTHORISED MOTOROLA SOLUTIONS PARTNERS CAN GUARANTEE YOU BUY GENUINE RADIOS

Grey imports, also known as parallel imports, is the term given to products sold via unofficial and unauthorised channels. The perceived savings and benefits of grey radios **just aren't** worth the risk.











AUTHORISED PARTNER BENEFITS

GUARANTEED GENUINE RADIOS

100% confidence that the radios you rely on are genuine and have the unwavering backing of one of the world's most trusted communications companies.

TOTAL PEACE OF MIND

Assurance that your radios have undergone rigorous testing, calibration and programming to ensure they perform safely and at the standard you expect from Motorola Solutions.

LATEST SMART RADIO APPS

Give your team better information in the field, do more with less and improve your employees' safety, through our range of smart radio apps.

LOCAL SERVICE AND SUPPORT

Direct access to our extensive network of authorised partners and specialised technicians, who maintain current training in the proper use, service and maintenance of our radios.

EXTENDED WARRANTY

Extend your warranty to five years to cover your radios for everyday wear-and-tear, with guaranteed maximum 10 days service and repairs, and return shipping included.

GREY RADIO RISKS

SERIAL NUMBER TAMPERING

If your radio does not have an original serial number, you don't know its country of origin, if it is optimally configured for use and even if it is genuine.

COMPROMISED SAFETY AND PERFORMANCE

Radios sold via unauthorised channels forgo the rigorous checks and balances we've put in place to ensure their safe operation under local conditions.

NO ACCESS TO OUR SMART RADIO APPS

Missing out on our safety and business smart radio apps devalues your radios and limits your capabilities (your radio can do much more than voice!).

ABSOLUTELY NO LOCAL SERVICE OR SUPPORT

We do not provide service or support for radios bought via unauthorised channels.¹

INTERNATIONAL WARRANTY ISSUES

Your radio warranty is only valid in its country of origin and may be void if your serial number has been tampered with. International warranty claims are also at your own expense.

To guarantee your Motorola Solutions radios are genuine and ensure you gain the unwavering backing of one of the world's most trusted communications brands, only buy from an authorised Motorola Solutions partner in Australia and New Zealand.

To learn more visit motorolasolutions.com.au



The Australian Competition and Consumer Commission and Consumer Affairs New Zealand advise buyer
of parallel imports they have no recourse with Motorola Solutions in either Australia or New Zealand.