

### Troubleshooting tips

- Please make sure that before use, customers are fully charging the battery (2.5 hours) using the included cable
- Please make sure customers have the latest software and version of Bluetooth downloaded to their device
- Bluetooth performance and connectivity can vary based on the environment in which it is being used. For best performance make sure that there is minimal interference (doors, walls, etc) between this speaker and the device transmitting Bluetooth
- Quick Start Guide attached for your reference