

## Meet Your Device

ATEL V810A and V810AD 4G LTE Fixed Wireless Access Router

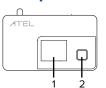


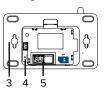
Models Covered:

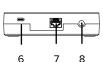
Model	LTE Bands
V810A	B2/4/5/12/13/14/66/71
V810AD	B2/4/5/12/13/14/66/71

Version 3.3

## A quick look at your device:







1. LCD Display
Displays Home, Device
Information, Hotspot login
information, and Online Portal
login information.
Power Button
Power the V810A On/Off by
pressing and holding this butto
for up to 10 seconds Chart pro

- SIM Card Slot Insert your 4FF SIM card into this spring-loaded SIM slot. To remove a SIM, press the edge of the SIM inward and the SIM would pop outward from the SIM slot.
- utton for up to 10 seconds. Short press to wake up the screen.
- Type-C Port Use this port to connect the USB-C cable to a wall adapter for external power.
- **Battery Port** Battery port used to connect to the NiMH rechargeable battery pack (may be sold separately).
- Ethernet Port (RJ45) Insert an ethernet cable to this port and plug the other end into your computer for internet access.
- Reset Button Use a pin to push and hold this button for 3 seconds for a factory reset.
- Antenna Connector Install an optional antenna (may sold separately) to increase signal strength. You may have to pull off the back rubber cover prior to installing.

## **Setting up your device:**

#### Step 1: Insert a SIM (if applicable)

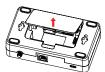
- a) Remove the back cover.
- Check for a pre-installed SIM card or install a SIM card provided by your wireless carrier.
- c) To install, insert the 4FF Nano SIM card into the spring-loaded SIM slot as the image shows. To remove a SIM, press the edge of the SIM inward and the SIM will pop outward from the slot.



### Step 2: Install the NiMH Battery

- Remove battery cover.
- Properly align and install the NiMH battery (with three pin sockets). Make sure to align the pin sockets correctly.
- 3. Put the NiMH battery in place as shown below.
- Replace the back cover of the V810A and make sure it's aligned with the bottom of the device.

Note: the NiMH Battery may be sold separately.



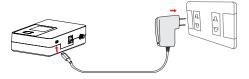




#### Step 3: Power on the Device

To connect your V810A to the power outlet, insert your USB cable to the device USB-C port and plug the other end into a wall adapter.

The device will power on.

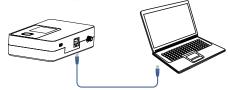


As the device boots up, you will see the Welcome screen on your V810A LCD display, followed by the status bar display.

WARNING! Please only use the provided USB adapter for your V810A. The use of other incompatible adapters may cause damage to your device and void the warranty.

# Step 4: Connecting a Computer to your V810A using an Ethernet Port for Internet Access

- a) Complete Steps 1, 2 and 3 above.
- b) Plug an ethernet cable to the RJ45 Ethernet port of your V810A and plug the other end of the cable to the Ethernet port of your computer.



Note: The computer and ethernet cables are not included.

#### Step 5: Initial Activation

Once the above 4 steps are completed, with a service plan subscription, your V810A should automatically detect the wireless network and activate the SIM card services. The wireless network and signal strength indicator will appear on the status bar of your Welcome Home screen. It might take a few minutes for the initial activation.

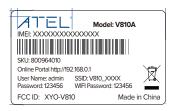
If your V810A cannot detect any network services or if you have SIM card issues, please contact your wireless service provider.



#### Step 6: Using your V810A Hotspot Wi-Fi

- Locate your Network Name (SSID) / Password from your V810A LCD Display or device label under the battery holder.
- b) Open the Wi-Fi settings of your Wi-Fi capable devices.
- Select the SSID of your V810A from the available network list.
- d) When prompted, enter the WiFi password of your V810A.





#### For more information

Please refer to your V810A User Manual for additional information or visit the ATEL USA website Device and Support pages at www.ATEL-USA.com.









