

**SAMSUNG**

# E-MANUAL

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Model \_\_\_\_\_ Serial No. \_\_\_\_\_

To directly go to the page that provides instructions on  
how to use the manual for visually impaired users, select  
the Learn the Menu Screen link below.

["Learn the Menu Screen" Link](#)

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# Guide

Learn how to use various features.

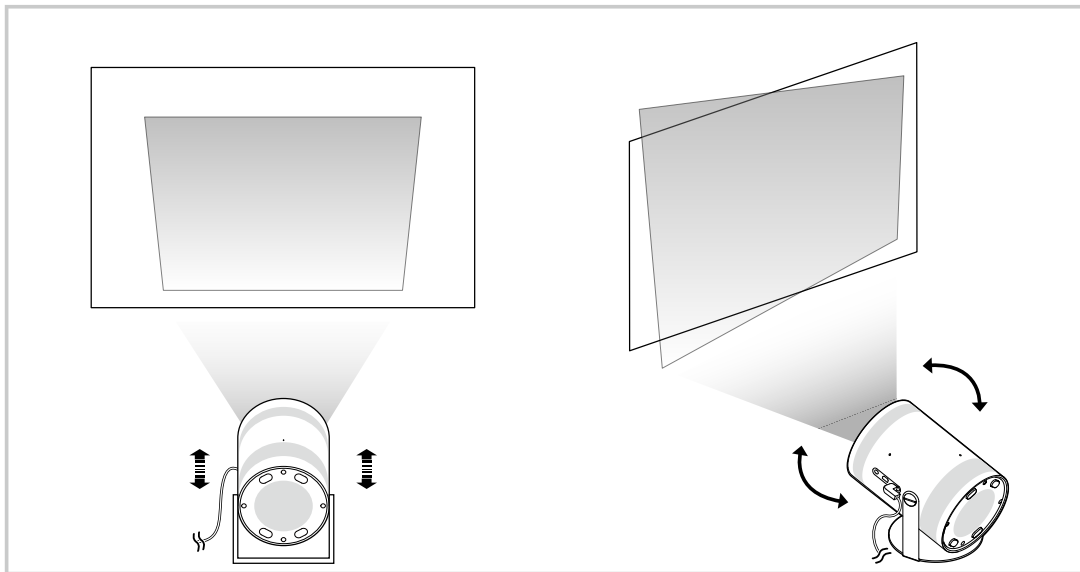
## Projector Screen Adjustment

Move the Projector to adjust the size of the projected screen.

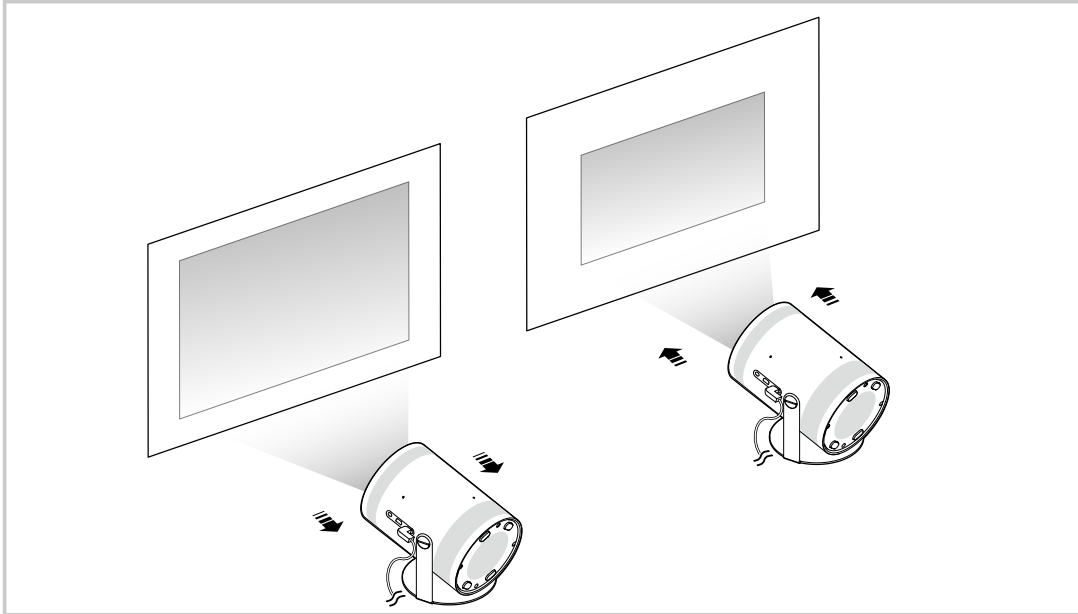
### Guide to screen adjustment

When the screen looks skewed or blurry, adjust the screen.

1. Move the Projector to the left or right to adjust its angle. Alternatively, adjust the top and bottom angles until the screen shape becomes rectangular.



2. Move the Projector back and forth to adjust the screen size.



- ✎ When the screen looks skewed or distorted, use the [Keystone](#) (🏠 > ≡ Menu > ⚙️ Settings > All Settings > General & Privacy > Projector Settings > Keystone) function. [Try Now](#)
- ✎ When the screen looks blurry, use the [Focus](#) (🏠 > ≡ Menu > ⚙️ Settings > All Settings > General & Privacy > Projector Settings > Focus) function. [Try Now](#)
- ✎ For more information about screen adjustment, refer to "[Setting the Viewing Environment for Projector.](#)"

# Connections

You can get access to the network by using a wireless access point. Using connectors, you can also connect external devices to your Projector.

## Connection Guide

You can view detailed information about external devices that can be connected to the Projector.


Home > Menu > Connected Devices > Connection Guide [Try Now](#)

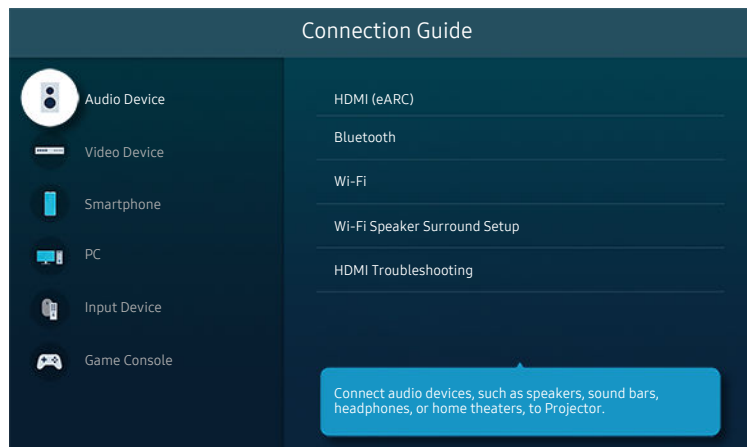
It shows you how to connect various external devices, such as video devices, game consoles, and PCs using pictures. If you select the connection method and an external device, the connection details appear.

- [Audio Device: HDMI \(eARC\), Bluetooth, Wi-Fi, Wi-Fi Speaker Surround Setup](#)
- [Video Device: HDMI](#)
- [Smartphone: Screen Sharing \(Smart View\), Screen Sharing \(Tap View\), Samsung DeX, SmartThings, Apple AirPlay](#)
- [PC: HDMI, Screen Sharing \(Wireless\), Easy Connection to Screen, Apple AirPlay](#)
- [Input Device: Remote Control, Bluetooth Device](#)
- [Game Console: HDMI](#)

 The connection method and available external devices may differ depending on the model.

 Some functions may not be supported depending on the model or geographical area.

 Using [HDMI Troubleshooting](#), you can check the connection to HDMI cable and external devices (takes approximately 2 minutes).



 The image on your Projector may differ from the image above depending on the model and geographical area.

## Connecting to the network

You can get access to the network through your Projector.

[Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [Network](#) > [Open Network Settings](#)

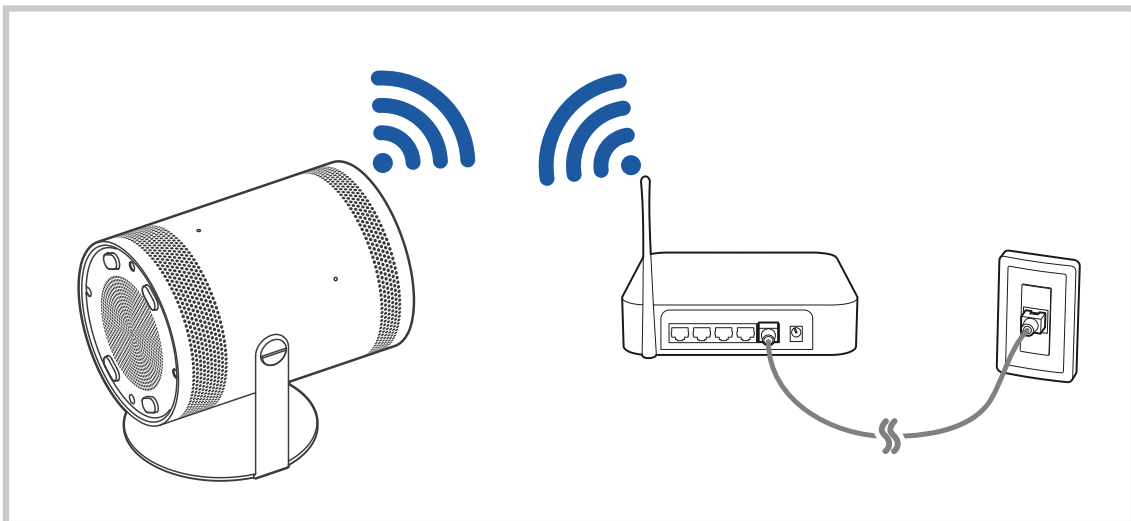
[Try Now](#)

Configure network settings to connect to an available network.

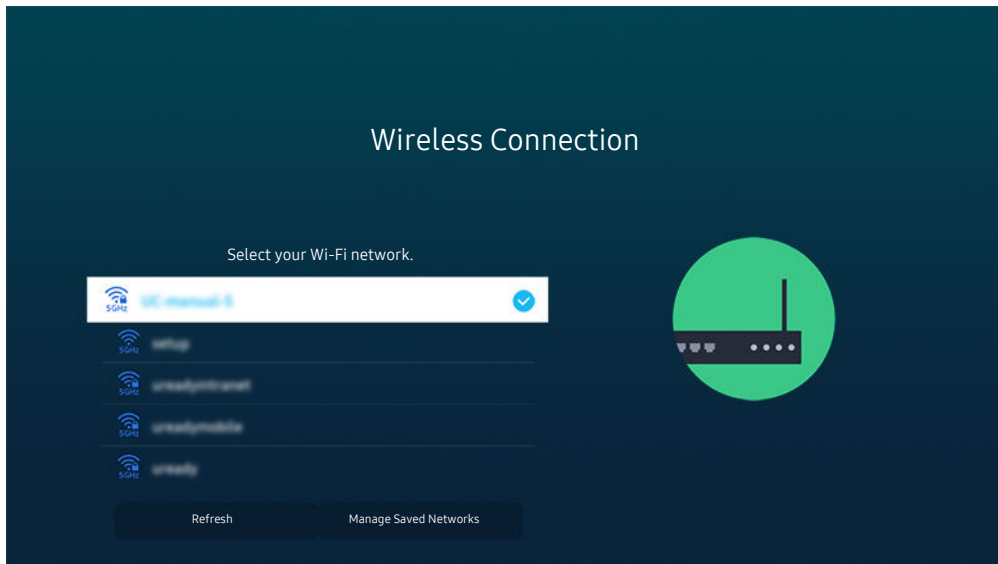
### Establishing a wireless network connection

[Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [Network](#) > [Open Network Settings](#)  
> [Wireless](#)

Make sure that you have the wireless access point's name (SSID) and password settings before attempting to connect. The network name (SSID) and security key are available on the wireless access point's configuration screen. See the wireless access point's user manual for more information.







- ✎ The image on your Projector may differ from the image above depending on the model and geographical area.
- ✎ If no wireless access point is found, select [Add Network](#) at the bottom of the list and enter the network name (SSID).
- ✎ If your wireless access point has a WPS or PBC button, select [Use WPS](#) at the bottom of the list, and then push the WPS or PBC button on your access point within 2 minutes. The Projector will connect automatically.
- ✎ To view or delete previously connected network names (SSIDs), move the focus to [Manage Saved Networks](#), and then press the Select button.
- ✎ To disconnect Wi-Fi, select [Disconnect](#) in [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [Network](#) > [Network Status](#). [Try Now](#)

## Checking the network connection status

[Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [Network](#) > [Network Status](#) [Try Now](#)




View the current network status.

## Resetting Your Network


[Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [Network](#) > [Reset Network](#) [Try Now](#)

Restore the network settings to the factory default.

## Turning on the Projector with a mobile device

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Network** > **Expert Settings** > **Power On with Mobile** [Try Now](#)

You can turn on the Projector using a mobile device connected to the same network as the Projector.

 This function is available with a mobile device connected to the Projector through the SmartThings app or the Apple AirPlay function.


Apple AirPlay may not be supported depending on the model or geographical area.

## Connecting an IP control device to the Projector

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Network** > **Expert Settings** > **IP Remote** [Try Now](#)

You can connect an IP control device to the Projector remotely to manage your IP device.

 To use this function, **Power On with Mobile** must be turned on.

 Turning this feature on may allow other IP control devices to control your Projector. We recommend turning this feature on only if an authorized third-party custom controller is installed and configured specifically for a Samsung Projector and if your Wi-Fi network is password protected.

 This function may not be supported depending on the model.

## Allowing to connect a wireless network

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Network** > **Expert Settings** > **Wi-Fi** [Try Now](#)

You can enable the connection to Wi-Fi.

 To connect a wireless network, the function must be active.




## Changing the name of the Projector







 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Device Name** [Try Now](#)

You can change the name of the Projector on the network. Select **User Input** at the bottom of the list and change the name.

# Displaying your mobile device screen on the Projector


You can watch the screen of your mobile device on the Projector screen through Smart View or Tap View.


For information on how to share the screen with your mobile device, refer to  >  **Menu** >  **Connected Devices** > **Connection Guide** > **Smartphone** > **Screen Sharing (Smart View)**. [Try Now](#)

- To turn off Screen Sharing (Smart View), disconnect the mobile device or press the  button on the remote control.
- Using the Smart View menu on your mobile device, you can change the settings such as aspect ratio.
- Use AirPlay if you are an iPhone or iPad user. For more information, refer to  >  **Menu** >  **Connected Devices** > **Connection Guide** > **Smartphone** > **Apple AirPlay**. [Try Now](#)
  -  This function may not be supported depending on the model or geographical area.
- The screen sharing function (**Smart View/Apple AirPlay**) on your mobile device appears on the screen on your mobile device.
  -  This function may not be supported depending on the model or geographical area.
- If the Projector is connected to a wireless router and DFS channel, radio performance of the screen share function may degrade. To prevent this, change the router settings to disable use of DFS channel. For details on how to change the settings, refer to the user manual provided by the router manufacturer.

## Using the Tap View

By tapping the mobile device on your Projector, you can watch mobile device's screen through the Projector screen. When you tap a mobile device on your Projector while running a music app on your mobile device, the Projector screen switches to the **Music Wall** screen.


 This function is available in Samsung mobile devices with Android 8.1 or higher.

 **Music Wall** screen is a function that allows you to enjoy music along with visual video effects that change according to the genre and beat of the music.

1. Enable **Tap View** on your mobile device.

 For more information about configuration, refer to 'Enabling the Tap View' below for how to set.


2. Turn on the screen of your mobile device.
3. Tap your mobile device on the Projector. The Projector screen switches to **Music Wall** or mobile device's screen.
4. Watch **Music Wall** or mobile device's screen on the Projector screen.

 This function enables mirroring (Smart View) by detecting vibrations generated when you tap the mobile device on the Projector.

 We recommend using your mobile device with the cover in place and lightly tap it on any external edge of the Projector.

## Enabling the Tap View

Enable **Tap View** in the SmartThings app.




 Depending on the SmartThings app version, you may need to register the Projector with your mobile device.

1. Launch the SmartThings app on your mobile device.
2. Select Settings (≡ > ⚙) in SmartThings app on your mobile device.
3. Set the **Tap View** to on.

 Upon connection for the first time, select **Allow** on a pop-up window of the Projector.

## Connection Cables for External Devices

You can view detailed information about the connection cables for external devices that can be connected to the Projector.

| Cable name               | Image  | Description   |
|--------------------------|--|---|
| Micro HDMI to HDMI       |  A black cable with a small Micro HDMI connector on one end and a standard HDMI connector on the other. | Each cable simultaneously transmits digital video and audio signals from an external device to the Micro HDMI port on the Projector. Cables are divided into various types according to the types of input or output ports on external devices. |
| Micro HDMI to USB type-C |  A black cable with a Micro HDMI connector on one end and a USB Type-C connector on the other.          |   |
| Micro HDMI to Micro HDMI |  A black cable with Micro HDMI connectors on both ends.  |   |
| Micro HDMI to Mini HDMI  |  A black cable with a Micro HDMI connector on one end and a Mini HDMI connector on the other.         |   |

# Switching between external devices connected to the Projector

You can switch between Projector programs and the content of external devices.

🏠 > ☰ Menu > 🔗 Connected Devices

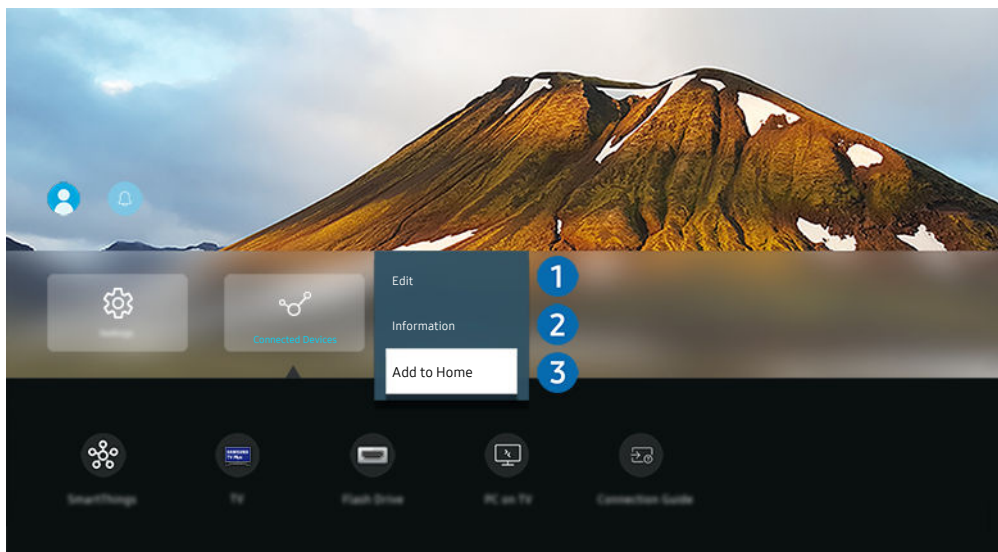
When you select a connected external device on the **Source** screen, the output of the selected device is displayed on the Projector's screen.

✎ This function may not be supported depending on the device and geographical area.

## Editing the name and icon of an external device

🏠 > ☰ Menu > 🔗 Connected Devices

You can change the port name for a connected external device or add it to the Home Screen.



✎ The image on your Projector may differ from the image above depending on the model and geographical area.

1. Move the focus to a connected external device.
2. Press the down directional button. The following functions become available:

✎ Available functions may differ depending on the port type.

## 1 Edit

You can rename the input ports and change the device icons.

## 2 Information

You can view detailed information about an external device.

## 3 Add to Home


You can add the port of an external device to the Home Screen for quick switching.

## Using additional functions

You can use the following features on the [Sources](#) screen.


- [PC on Screen](#)

Use the Projector to access your PC via remote PC or Screen Sharing (Wireless).

 For more information, refer to "[Using PC on Screen.](#)"

- [TV Access](#)

By mirroring, you can watch TV from the Projector screen.

 For more information, refer to "[Using TV Access.](#)"



- [Connection Guide](#)

Displays device connection instructions.

 For more information, refer to "[Connection Guide.](#)"

# Connection Notes

When connecting an external device, note the following:

-  The number of connectors, and their names and locations may differ with the model.
-  Refer to the external device's operating manual when connecting it to the Projector. The number of external device connectors, and their names and locations may differ with the manufacturer.

## Connection notes for HDMI





- The following types of HDMI cables are recommended:
  - High Speed HDMI Cable
  - High Speed HDMI Cable with Ethernet
  - Premium High Speed HDMI Cable
  - Premium High Speed HDMI Cable with Ethernet
  - Ultra High Speed HDMI Cable
- Use an HDMI cable with a thickness of 0.66 inches (17 mm) or less.
- Using a non-certified HDMI cable may result in a blank screen or a connection error.
- Some HDMI cables and devices may not be compatible with the Projector due to different HDMI specifications.
- Many computer graphics adaptors do not have HDMI ports, but have DVI or DisplayPort ports instead.
- When the Projector is connected to an external device, such as a DVD/BD player or a set-top box via HDMI, power sync mode will be automatically activated. In the power sync mode, the Projector continues to detect and connect external devices via HDMI cable. This function can be deactivated by removing the HDMI cable of the connected device.



## Connection notes for computers

- For the resolutions supported by the Projector, refer to "[Read Before Connecting a Computer \(Supported Resolutions\)](#)."
- If you want to connect your PC and Projector wirelessly, both of them must be connected to each other on the same network.
- When sharing content with other network-based devices, such as those in an IP (Internet Protocol) storage system, sharing may not be supported due to the network's configuration, quality, or functionality, for example, if the network has an NAS (Network-Attached Storage) device.

## Connection notes for mobile devices

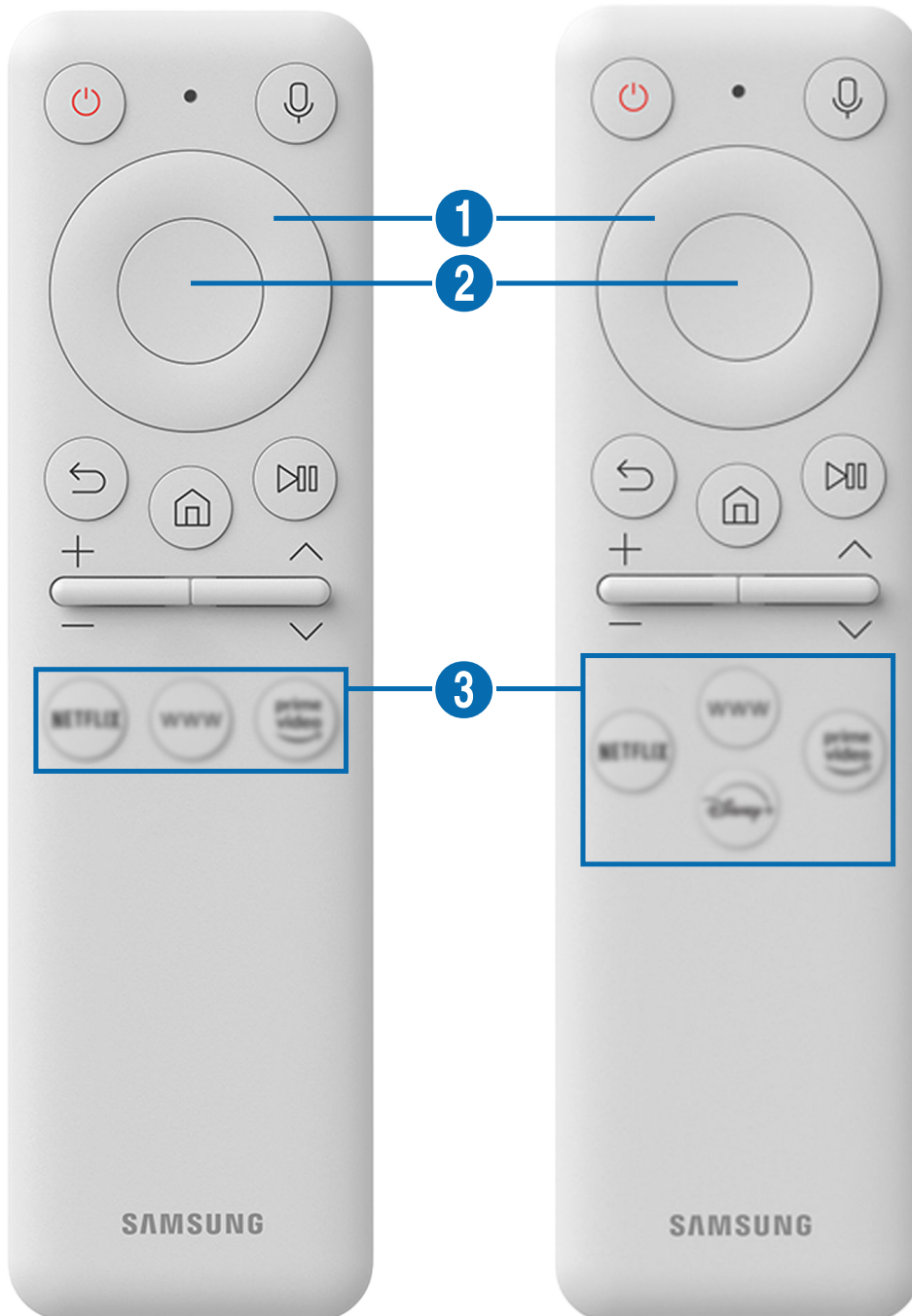
- To use the Smart View function, the mobile device must support a mirroring function, such as Screen Mirroring or Smart View. To check whether your mobile device supports the mirroring function, refer to the mobile device's user manual.
- To use Wi-Fi Direct, the mobile device must support the Wi-Fi Direct function. To check whether your mobile device supports Wi-Fi Direct, refer to the mobile device's user manual.
- The mobile device and your Projector must be connected to each other on the same network.
- Use AirPlay if you are an iPhone or iPad user. For more information, refer to  >  **Menu** >  **Connected Devices** > **Connection Guide** > **Smartphone** > **Apple AirPlay**. [Try Now](#)  
 This function may not be supported depending on the model or geographical area.
- The video or audio may stop intermittently, depending on network conditions.
- When sharing content with other network-based devices, such as those in an IP (Internet Protocol) storage system, sharing may not be supported due to the network's configuration, quality, or functionality, for example, if the network has an NAS (Network-Attached Storage) device.










# Remote Control and Peripherals


You can control Projector operations with your Samsung Smart Remote. Pair external devices, such as a keyboard, for ease of use.

## About the Samsung Smart Remote


Learn about the buttons on the Samsung Smart Remote.



| Button   | Description  |
|--|--|
|  (Power)                                    | Press to turn the Projector on or off.   |
|  (Voice Assistant)                          | Runs Voice Assistant. Press and hold the button, say a command, and then release the button to run Voice Assistant.  |
|  Directional button (up, down, left, right) | Use to navigate the menu or move the focus to highlight items on the Home Screen.  |
|  Select                                     | Selects or runs a focused item.  |
|  (Return)                                   | Press to return to the previous menu.  |
|  (Smart Hub) + (Control PAD)                | Press to switch to the <b>Media</b> Home. From the <b>Ambient</b> screen, press to switch to the <b>Ambient</b> Home.<br>When pressed for 1 second or more, the Control PAD appears. You can use Settings menu / virtual numeric pad / Option pad with Color buttons by using Control PAD. |
|  (Play/pause)                               | Using these controls, you can control the media content that is playing.   |
| +/- (Volume)   | Move the button up or down to adjust the volume. To mute the sound, press the button. When pressed for 2 seconds or more, the <b>Accessibility Shortcuts</b> appears.  |
| ^/∨ (Channel)  | Move the button up or down to change the channel. To see the <b>Guide</b> screen, press the button. When pressed for 1 second or more, the <b>Channel List</b> screen appears.<br>Press and hold the button up or down to quickly change the channel.                                      |
|  (Launch app button)                       | Launch the app indicated by the button.<br> Available apps may differ depending on the geographical area or contents provider.  |



 Use the Samsung Smart Remote less than 20 feet (6 m) from the Projector. The usable distance may vary with the wireless environmental conditions.

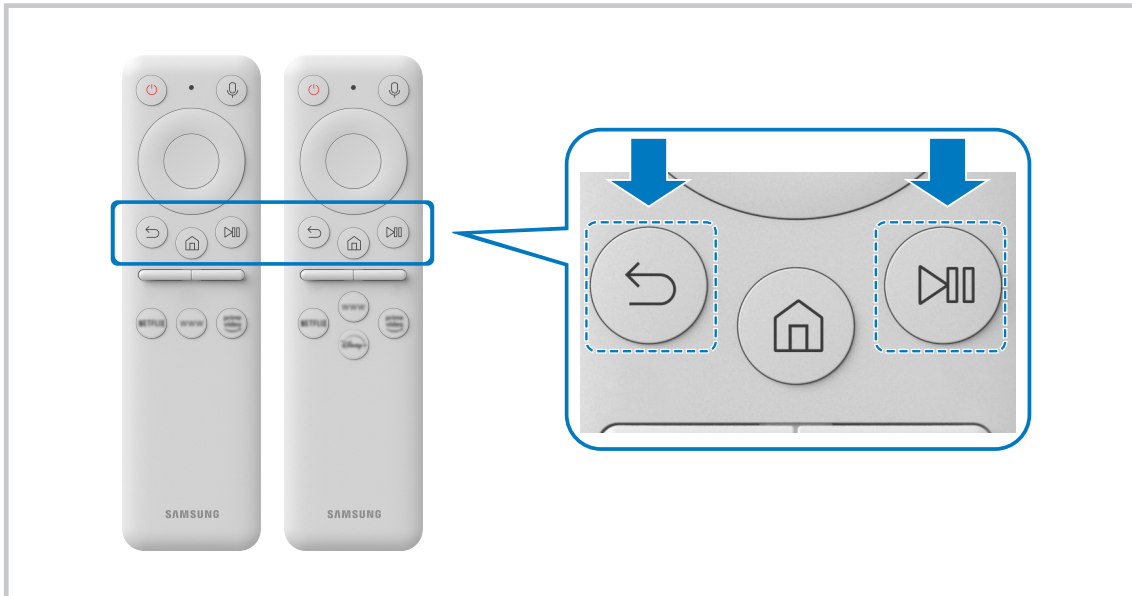
 The images, buttons, and functions of the Samsung Smart Remote may differ with the model or geographical area.

 To use the Samsung Smart Remote to control a compatible external device that does support HDMI-CEC (Anynet+), connect the device to an HDMI port on the Projector using an HDMI cable. For more information, refer to "[Using Anynet+ \(HDMI-CEC\)](#)."

# Connecting the Samsung Smart Remote to the Projector

Connect the Samsung Smart Remote to your Projector to operate the Projector.

When you turn on the Projector for the first time, the Samsung Smart Remote pairs to the Projector automatically. If the Samsung Smart Remote does not pair to the Projector automatically, point it at the front of the Projector, and then press and hold the  and  buttons simultaneously for 3 seconds or more.



## Learn how to use Samsung Smart Remote

You can learn how to use Samsung Smart Remote.

 >  [Menu](#) >  [Settings](#) > [Support](#) > [Remote Button Guide](#)

Find details on how to use the Samsung Smart Remote.

Press the menu to use a variety of functions of the Samsung Smart Remote.




 This function may not be supported depending on the model.

# Using Anynet+ (HDMI-CEC)

Control an external device connected via Anynet+ (HDMI-CEC) with the remote control.

You can use the Projector's remote control to control external devices that are connected to the Projector by an HDMI cable and that support Anynet+ (HDMI-CEC). Note that you can only set up and operate Anynet+ (HDMI-CEC) with the remote control.

## Connecting an external device through Anynet+ and using their menus







 >  Menu >  Settings > All Settings > Connection > External Device Manager > Anynet+ (HDMI-CEC) [Try Now](#)

1. Set Anynet+ (HDMI-CEC) to On.
2. Connect an HDMI-CEC-compliant device to the Projector.
3. Turn on the connected external device.

The device is automatically connected to the Projector. After the connection process is finished, you can access the menu of the connected device using your Projector remote and control the device.



 The connecting process can take up to 2 minutes to complete.

## Read before connecting an Anynet+ (HDMI-CEC) device

-  Anynet+ (HDMI-CEC)-enabled devices must be connected to the Projector with an HDMI cable. Note that some HDMI cables may not support Anynet+ (HDMI-CEC).
-  Anynet+ cannot be used to control external devices that do not support HDMI-CEC.
-  The Projector remote control may not work under certain circumstances. If this occurs, set up the device as an Anynet+ (HDMI-CEC)-enabled device again.
-  Anynet+ (HDMI-CEC) works only with external devices that support HDMI-CEC, and when those devices are either in standby mode or turned on.
-  Anynet+ (HDMI-CEC) can control up to 12 compliant external devices (up to 3 of the same type) except for home theaters. Anynet+ (HDMI-CEC) can control only one home theater system.
-  To listen to 5.1 channel audio from an external device, connect the device to the Projector via an HDMI cable and connect a 5.1 home theater system directly to the external device's digital audio output connector.



# Controlling the Projector with a Keyboard, Mouse, or Gamepad





Connecting a keyboard, mouse, or gamepad to make it easier to control the Projector.

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **Input Device Manager** [Try Now](#)






You can connect a keyboard, mouse, or gamepad to control the Projector easily.

## Connecting a Bluetooth keyboard, mouse, or gamepad

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **Input Device Manager** > **Bluetooth Device List** [Try Now](#)

-  If your device was not detected, position the keyboard close to the Projector, and then select **Refresh**. The Projector scans for available devices again.
-  If you connect a mouse, it is available only in the **Internet** app.
-  For more information, refer to the Bluetooth device's user manual.
-  This function may not be supported depending on the model or geographical area.

## Using the keyboard and mouse

| Button                | Description   |
|-----------------------|---|
| Directional keys      | Use to navigate the menu, or move the focus to highlight items on the Home Screen.  |
| Windows key           | Displays the Projector settings   |
| Enter key             | Selects or runs a focused item  |
| ESC key               | Returns to the previous screen  |
| F1 / F2 / F3 / F4 key | Color buttons —  /  /  /    |
| F5 key                | Displays the Home Screen  |
| F6 key                | Displays the <a href="#">Sources</a> screen   |
| F7 key                | Displays the <a href="#">Channel List</a>   |
| F8 key                | Mutes the sound   |
| F9 / F10 key          | Adjusts the volume  |
| F11 / F12 key         | Changes the channel   |
| Page Up / Page Down   | Scrolls a web page displayed by the <a href="#">Internet</a> app.   |
| Left-click            | Available only in the <a href="#">Internet</a> app.<br>You can click a menu or link to start a function as you do on a PC.  |
| Right-click           | Available only in the <a href="#">Internet</a> app. You can use the following functions:<br> The options displayed in the menu may differ depending on the selected item. <ul style="list-style-type: none"><li>• <a href="#">Open</a></li><li>• <a href="#">Open Link in New Tab</a></li><li>• <a href="#">Enable Scroll Mode</a></li></ul> |

 The key operation may differ depending on some apps or the keyboard.

## Setting up the input devices

[Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [Connection](#) > [External Device Manager](#) > [Input Device Manager](#) [Try Now](#)

- [Keyboard Settings](#) [Try Now](#)

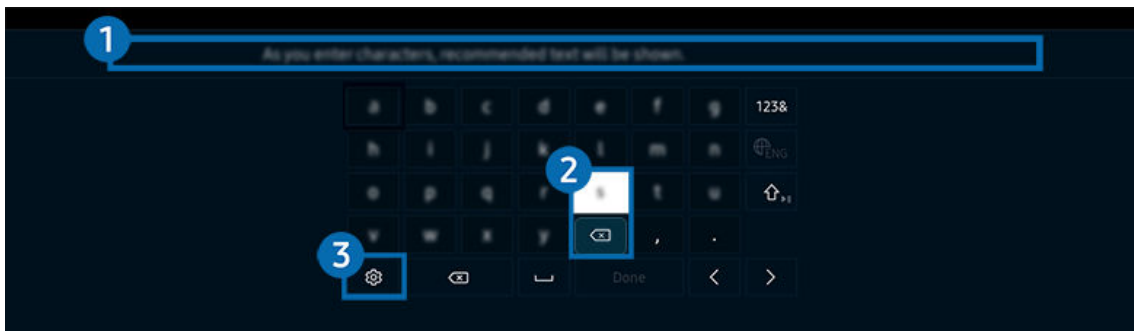
You can set up the keyboard with the [Keyboard Language](#) and [Keyboard Type](#) functions.

- [Mouse Settings](#) [Try Now](#)

You can set up the mouse with the [Primary Button](#) and [Pointer Speed](#) functions.

## Entering Text using the On-Screen Virtual Keyboard

Use the virtual keyboard to enter text on your Projector.



The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 Recommended text


When you type a word you want to use as a search term, this function displays related suggestions from which you can choose one.




## 2 Editing Buttons


By selecting any of pop-up Editing Buttons after entering characters on the virtual keyboard, you can quickly perform the editing function.




## 3 Options

Select  on the virtual keyboard screen. The following options are available:

-  The options available may differ depending on the function running currently.
- [Recommended text](#)
- [Reset Recommended Text Memory](#)
- [Show Editing Buttons](#)
- [Language](#)

## Entering Text using the remote control's microphone and the on-screen virtual keyboard

When the virtual keyboard is on the screen, press and hold the button  on the Samsung Smart Remote, speak into the microphone on the Samsung Smart Remote, and then release the button. What you say appears on the screen as text.

-  Entering text with your voice may not be supported for some functions.
-  This function may not be supported depending on the model or geographical area.
-  The Samsung Smart Remote may not be supported depending on the model or geographical area.





# Smart Features

You can enjoy various apps with Smart Hub.

## Using Smart Hub

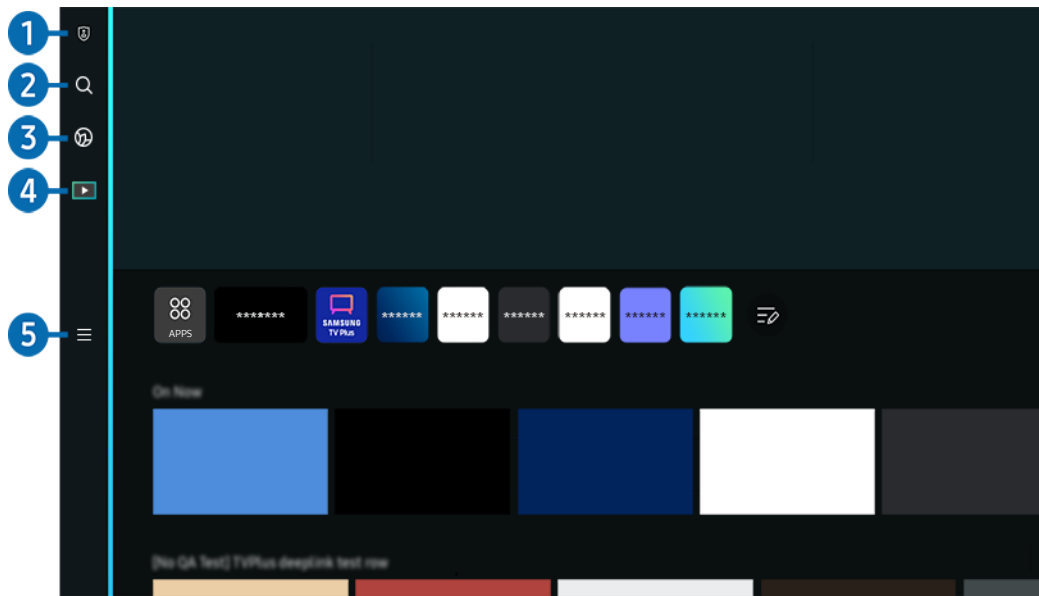
[View descriptions of Smart Hub's basic functions.](#)

From Smart Hub, you can use the Internet search function, install and use various apps, view photos and videos, or listen to music stored on external storage devices, and perform more functions.

-  Some Smart Hub services are paid services.
-  To use Smart Hub, the Projector must be connected to the network.
-  Some Smart Hub features may not be supported depending on the service provider, language, or geographical area.
-  Smart Hub service outages can be caused by disruptions in your network service.

## Displaying the Home Screen





Press  button.







 The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 Privacy Choices


From your Projector, easily manage the privacy policy regarding services related to Smart Hub and verify how personal information is protected.

 To use Smart Hub, you must agree to the Smart Hub service agreement and the collection and use of personal information. Without giving consent, you cannot use the additional features and services. You can view the entire text of the [Terms & Privacy](#) by navigating to  >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Terms & Privacy**. [Try Now](#)

 If you want to stop using Smart Hub, you can cancel the agreement. To cancel the Smart Hub service agreement, select **Reset Smart Hub** ( >  **Menu** >  **Settings** > **Support** > **Device Care** > **Self Diagnosis** > **Reset Smart Hub**). [Try Now](#)

### 2 Search




Search for channels, programs, movies, and apps offered by Smart Hub.

 To use the Search service, make sure the Projector is connected to a network.

 This function may not be supported depending on the model or geographical area.

### 3 Ambient Mode

Set your Projector to display content you desire, when the Projector is not used.


To return to TV mode from Ambient Mode, press  > the left directional button >  **Media**. Press the  button to turn off the Projector.

 This function may not be supported depending on the model or geographical area.

 For more information about [Ambient Mode](#), refer to '[Using Ambient Mode](#)'


### 4 Media

View a variety of contents. Install various apps offered by Smart Hub, such as news, sports, weather and game apps, and use the apps from the Projector.





 For more information about [Media](#), refer to '[About the Media Home Screen](#)'.

### 5 Menu

Manage external devices connected to the Projector, and configure settings for various functions available on the Projector.





 For more information about [Menu](#), refer to '[About the Menu Home Screen](#)'.

## Launching Smart Hub automatically

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Start Screen Option** > **Autorun Smart Hub** 

Enabling **Autorun Smart Hub** automatically launches Smart Hub when the Projector is turned on. Navigate to this option to enable or disable the feature.

## Launching the last used app automatically

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Start Screen Option** > **Autorun Last App** 

If **Autorun Last App** is set to on, the last used app is automatically run when you turn on the Projector. You can turn this function on or off. Press the Select button at the current menu.

 This function may not be supported depending on the app.


 This function may not be supported depending on the model.

## Testing Smart Hub connections

 >  **Menu** >  **Settings** > **Support** > **Device Care** > **Self Diagnosis** > **Smart Hub Connection Test** 

## Resetting Smart Hub

 >  **Menu** >  **Settings** > **Support** > **Device Care** > **Self Diagnosis** > **Reset Smart Hub** 


 You can reset the Smart Hub settings. To reset Smart Hub, enter the PIN. The default PIN is "0000." You can set the PIN in

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Change PIN**. 

 **Change PIN** may not be supported depending on the model or geographical area.

# Using Ambient Mode

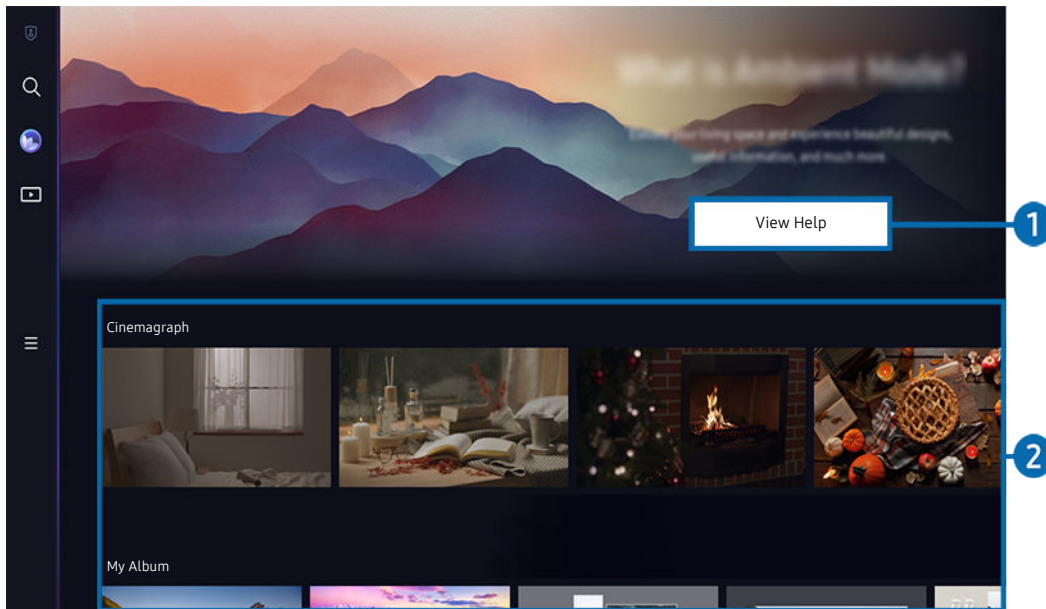
Learn about the functions available in Ambient Mode.

 > left directional button >  **Ambient Mode** [Try Now](#)

Set your Projector to display a photo or content you desire when the Projector is not used.

 This function may not be supported depending on the model.

 In **Ambient Mode**, some functions may not be supported.




 The image on your Projector may differ from the image above depending on the model and geographical area.

## 1 Getting to Know Ambient Mode

Press [View Help](#) to briefly view information about Ambient Mode, including functions.

## 2 Selecting Content Category

Select a preferred content and a preferred background and set them as your **Ambient Mode**. While in **Ambient Mode**, press the Select button on the remote control to view the content details.

 You can use the SmartThings app on a Mobile Device to select a desired content and change the settings. Indicates content perfectly suited for the time of the day.

 Available content categories may differ depending on the model or geographical area.

- **Lighting**

Provides lighting content options in stylish and beautiful designs.

- **Scene**

Provides atmospheric content options to suit the mood of your choice.

- **Cinemagraph**

Adds a looping animation to a specific part of the photo to make it more attention-grabbing.


- **Prism**

To experience amazing mood lighting, put Lens Cap on Projector.

- **My Album**


Allows you to set a photo stored in your mobile device or Samsung Cloud as the wallpaper of the Ambient Mode screen.

 To import photos from your mobile device or Samsung Cloud, use the SmartThings app on your mobile device.

 For more information about how to configure the photo settings, select [How to Select Photos](#).

### Ambient Screen Options


Following **Ambient Mode** options are configurable:

 This menu can be found at the bottom of the **Ambient Mode** home. To configure the option settings, scroll down to the far bottom.





 Available options may vary depending on the model.


- **Sleep After**

Sets the time when the **Ambient Mode** screen turns off automatically.

 If there is no remote control input for the set time, the screen goes off.

### Entering the Projector viewing screen from Ambient Mode

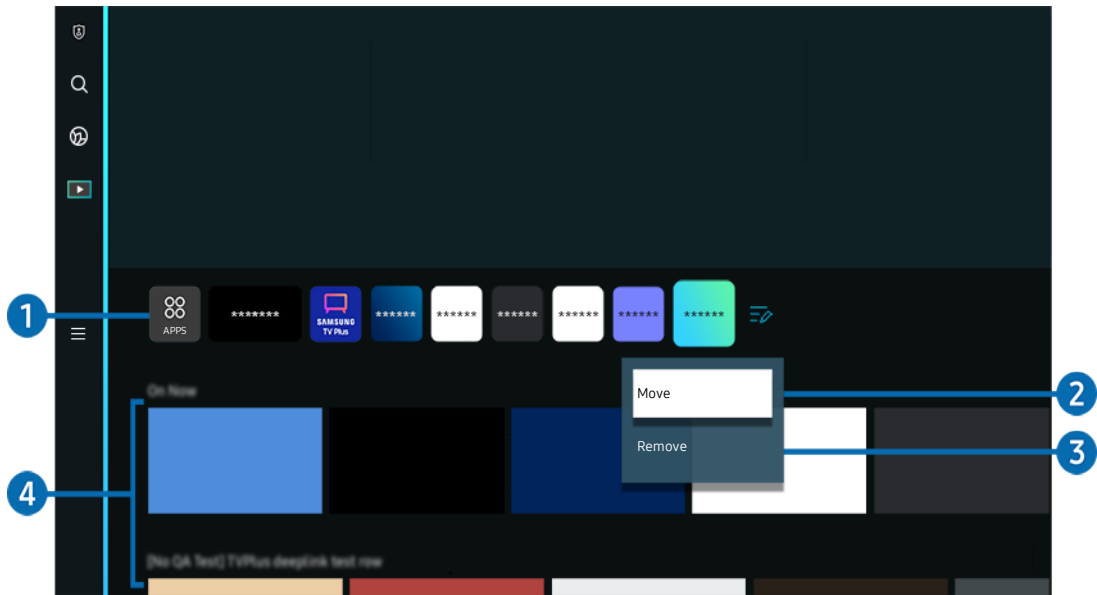
To access the Projector screen from **Ambient Mode**, press either the  or  button to redirect to the **Ambient Mode** Home Screen, press the left directional button on the remote control, and then select either  or  **Media**.

 If the Projector is off and the  button is pressed, the  **Media** Home Screen appears.

# About the Media Home Screen

View a variety of contents. Install various apps offered by Smart Hub, such as news, sports, weather and game apps, and use the apps from the Projector.

🏠 > left directional button > 📺 Media



📝 The image on your Projector may differ from the image above depending on the model and geographical area.

## 1 📁 APPS

Install a variety of apps offered by Smart Hub, such as news, sports, weather and game apps, and use the apps from the Projector.

📝 To use **APPS**, make sure the Projector is connected to a network.

📝 For more information about **APPS**, refer to '[Using the Apps Service.](#)'



## 2 Moving an item on the Home Screen

From the end of the **APPS** list, select **List Edit**. Move the focus to the app to relocate, and press the down directional button on the remote control. Select **Move** from the option menu. Use the left or right button to reposition the app and then press **Select**. This repositions the app on the Home Screen.

An alternative way to move an app is to move the focus to the app to move and then press and hold the **Select** button.








## 3 Removing an item on the Home Screen

From the end of the **APPS** list, select **List Edit**. Move the focus to the app to uninstall, and press the down directional button on the remote control. Select **Remove** from the option menu. This removes the app from the Home Screen list.



## 4 Universal Guide

**Universal Guide** is an app that allows you to search for and enjoy various content, such as news, dramas, and movies, in one place. **Universal Guide** can recommend content tailored to your preferences.

You can use this feature on your mobile device with the Samsung SmartThings app.


-  To access Universal Guide, press the down directional button on the remote control in Home Screen.
-  To enjoy the content from these apps on your Projector, they must be installed on the Projector.
-  When you watch some paid content, you may need to make a payment using their associated app.
-  Some content may be restricted depending on your network conditions and your subscriptions to paid channels.
-  Parental control is necessary when children use this service.
-  Images may look blurry depending on the service provider's circumstances.
-  This function may not be supported depending on the model or geographical area.

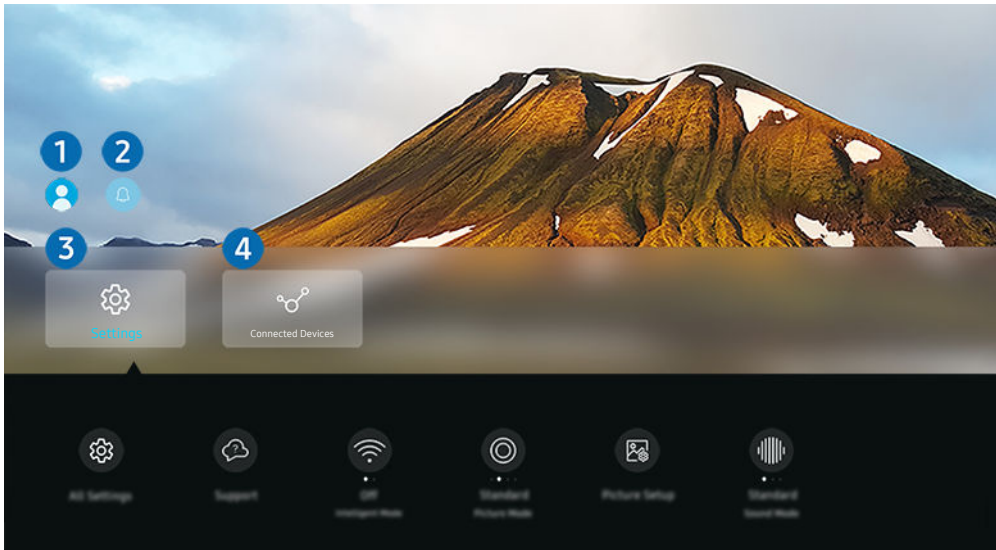
## Media Options

-  This menu can be found at the bottom of the **Media** home. To configure the option settings, scroll down to the far bottom.
-  This function may not be supported depending on the model or geographical area.
- **Preferences:** Select a preferred service to receive content recommendations to suit your preference.
- **Continue Watching:** Choose content providers for Continue Watching. You can continue watching different shows in one place from all the Continue Watching-supported content providers listed below.
- **Parental Lock:** Redirect to the Parental Lock menu. Turn all parental control settings on or off.

# About the Menu Home Screen

Manage external devices connected to the Projector, and configure settings for various functions available on the Projector.


 > left directional button > ≡ **Menu**



 The image on your Projector may differ from the image above depending on the model and geographical area.

## 1 Samsung Account

Go to the **Samsung Account** screen to create a new account or sign out of your account.

 For more information, refer to '[Using a Samsung account.](#)'

## 2 Notification

You can view a list of notifications for all events that occur on your Projector.

If you move the focus to **Notification**, and then press the Select button, a notification window appears on the right and the following functions are available:

-  **Delete All**

You can delete all your notifications.

-  **Settings**

You can select services you want to be notified about.

When you select **Allow sound**, notifications are displayed with a notification sound.

### 3 Settings

Move the focus to the **Settings** menu to display quick setting options below the menu. Quick Settings can be used to quickly configure frequently used features.

- **All Settings**

Displays the **Settings** menu for configuring specific settings.

- **Support**

Displays the **Support** settings menu.

- **Network**

Check your network connection. To check your network connection or change the connection settings, press the down directional button, and select either **Network Status** or **Network Settings**.

- **Keystone**

Fix a distortion on the screen based on the projection angle. You can also turn or off the vertical or horizontal **Keystone** function, or manually adjust the function.



The automatic **Keystone** calibration function may not work, depending on the environment in which the product is used.

- **Focus**

This feature adjusts the projected screen focus.

- **Scale and Move Screen**

Enlarge or reduce the screen scale. You can also move the screen.

- **Picture Mode**

Change the picture mode for the optimal viewing experience. Press the Select button to change the **Picture Mode**.

- **Picture Setup**

Easily configure the screen settings: **Brightness, Contrast, Sharpness, Color** and **Tint (G/R)**.

- **Sound Mode**

You can select a sound mode to optimize your listening experience. To change the sound mode, press the Select button. To make fine adjustments, press the down directional button, and then select [Equalizer Setup](#).

- **Sound Output**

You can select which speakers the Projector uses for audio output. To change the audio output, press the Select button.

- **Bluetooth Speaker List**

Connect your Projector to Bluetooth speakers. This can be done by selecting [Bluetooth Speaker List](#) to automatically search for Bluetooth audio devices.

 Connecting Bluetooth speaker may not be supported depending on the model or geographical area.

- **Game Mode**

You can set the [Game Mode](#) to optimize the Projector screen for better gaming performance. To turn [Game Mode](#) on or off, press the Select button. To set the detailed options, press the down directional button, and then select [Go to Game Mode Settings](#).

 This function is only available when an external input source is being used.

 For more information, refer to '[Setting the Viewing Environment for External Devices](#).'

 This function may not be supported depending on the model or geographical area.

- **Input Device Manager**

Configure the connection settings for an input device connected to the Projector. This can be done by selecting the Select button to display the menu that allows you to view the list of connected devices and to set options.

- **Caption**

You can watch contents with captions. To activate or deactivate the [Caption](#) function, press the Select button. To run [Accessibility Shortcuts](#), press the down directional button, and then select [Accessibility Shortcuts](#).

- **Sleep Timer**

You can turn off the Projector automatically at a specific time. To change the sleep time, press the Select button. To set the specific time at which the Projector turns off automatically, press the down directional button, and then select **Set Up Off Timer**.

- **Color Tone**

You can select a color tone suitable for your viewing preferences. To change to a color tone that you want, press the Select button.

- **Picture Clarity**

You can optimize pictures that contain a lot of motions. To turn this function on or off, press the Select button. To set the detailed options, press the down directional button, and then select **Picture Clarity Settings**.

- **Digital Output Audio Format**

You can select an output format for digital audio. Note that the **Dolby Digital+** option is only available via HDMI (eARC) for external devices that support the **Dolby Digital+** format.

- **Power and Energy Saving**

Display the **Power and Energy Saving** menu. Reduce energy consumption by changing your power preferences and other energy-saving options.

 These functions may not be supported depending on the model or geographical area.


#### **4** **Connected Devices**





Select an external device that is connected to the Projector.

 For more information, refer to '[Switching between external devices connected to the Projector](#)'

# Using a Samsung account

Create and manage your own Samsung account.




 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account** [Try Now](#)

 You can view the entire text of the Terms & Policy in  >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account** > **My Account** > **Terms & Conditions, Privacy Policy** after logging in to your Samsung account.


 Follow the instructions on your Projector screen to create or log in to a Samsung Account.

 Samsung Account can be used on Projector, mobile device, and website with one ID.

## Signing in to a Samsung account

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account** > **Sign In**

## Creating a new account

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account** > **Create Account**





## Managing your Samsung account

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account** > **My Account**

When you sign in to your Samsung account, you can use the following functions:


- **Sign Out**


When multiple people share the Projector, you can sign out of your account to prevent others from using it.

 To sign out of your **Samsung Account** ( >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Samsung Account**), move the focus to your account's icon, and then press the Select button. When a pop-up window appears, select **Sign Out**.

- **Edit Profile**

You can edit your account information.

 To protect personal information, enter **Edit Profile** and then **Sign-in Method** is set to **Select your ID and input password (high security)**.

 If you want the Projector to log you into your account automatically whenever you turn on the Projector, click **Stay Signed In**.

 When the Projector is used by multiple people, turn off **Stay Signed In** to protect personal information.

- **PIN Setting**

Set or change your PIN.

- **Payment Info**

You can view or manage your payment information.

- **Back up**

You can back up the Projector settings to your Cloud storage. When resetting or replacing the Projector, you can also restore its settings with the backed-up settings.

- **Product Registration**

You can register the current Projector or see the registered information. You can easily receive services after product registration.

 You can see the registered information or delete it at the Samsung account website (<https://account.samsung.com>).

- **Personalization Settings**

Select to change settings for the Customization Service.

 This function may not be supported depending on the model or geographical area.

- **Sync Internet**

Once you sign in to your Samsung account and configure the **Sync Internet** settings, you can share the favorites and website bookmarks that you registered on other devices.

- **Remove Account**

You can delete an account from the Projector. Although you have deleted your Samsung account from the Projector, you are not unsubscribed.

 To unsubscribe from your Samsung Account, visit the Samsung Accounts website (<https://account.samsung.com>).

- **Terms & Conditions, Privacy Policy**

You can view the user agreement and privacy policy.

 For more information about the terms and conditions, privacy policy, select **View Details**.

## Using PC on Screen

Use the remote function to connect to and use a Windows PC, Mac, or mobile device from the Projector.

 >  **Menu** >  **Connected Devices** > **PC on Screen** 

Connect a Windows PC, Mac, or mobile device to the Projector to easily use the device.

 For easy computer use, connect a keyboard and a mouse to your Projector in advance.

### Using Screen Sharing (Windows PC) / AirPlay (Mac)

 >  **Menu** >  **Connected Devices** > **PC on Screen** > **Windows PC** > **Screen Sharing**

 >  **Menu** >  **Connected Devices** > **PC on Screen** > **Mac** > **Screen Mirroring**

Follow the instructions on the screen to adjust the PC settings and wirelessly connect the Projector to the PC.

 This function is only available for PCs that support wireless screen sharing.

 This function may not be supported depending on the model or geographical area.

 Connection via Windows OS is available in Windows 10 and later versions only.

 Connection via Mac OS is available in AirPlay.

### Using Easy Connection to Screen

 >  **Menu** >  **Connected Devices** > **PC on Screen** > **Windows PC** > **Easy Connection**

You can easily use remote access function after installing **Easy Connection to Screen** on your PC.

Follow the instructions on the screen to download and install the **Easy Connection to Screen** PC app. Then you can easily connect a remote PC.

1. Download the **Easy Connection to Screen** PC app from <http://smsng.co/easy> and then install it on your PC.
2. Log in with the same Samsung Account for both Projector and PC.
3. When the PC is turned on and connected via the network, **PC on Screen's** Home Screen displays the PC.

 The **Easy Connection to Screen** PC app is available in Windows 10 and later versions only.

 Depending on the network environment including the firewall configuration, router type, and wireless signal strength, connection problems may occur, such as low speed, disconnection, or limited connection.






## Connecting a Remote PC

 >  **Menu** >  **Connected Devices** > **PC on Screen** > **Windows PC** > **Manual Connection** Try Now


 >  **Menu** >  **Connected Devices** > **PC on Screen** > **Mac** > **Remote Login** Try Now

Provides **Remote Desktop Connection (RDP)** for remotely connecting to a PC running on Windows and **Virtual Network Computing (VNC)** for a PC running on Mac. To remotely connect to a PC, you must enter the IP address of the remote PC or select a saved profile. Enter a correct username and password. If there is any computer that can be accessed via the same network, the found IP is displayed.

 To register a frequently used PC, move the focus to  **Manage User Profiles**, and then press the Select button. When a pop-up window appears, select **Add**, and then enter the PC information.

 When your PC enters in power saving mode, connection is not available. It is recommended to cancel the power saving mode.

### 1. Configure your computer's settings to use the **PC on Screen** function.

 Connection to Windows via the RDP protocol is available in Windows 10 Professional or higher.


 Remote connection to a PC running on Mac via the VNC protocol is only supported for Mac OS X 10.5 or later.

- Windows OS:

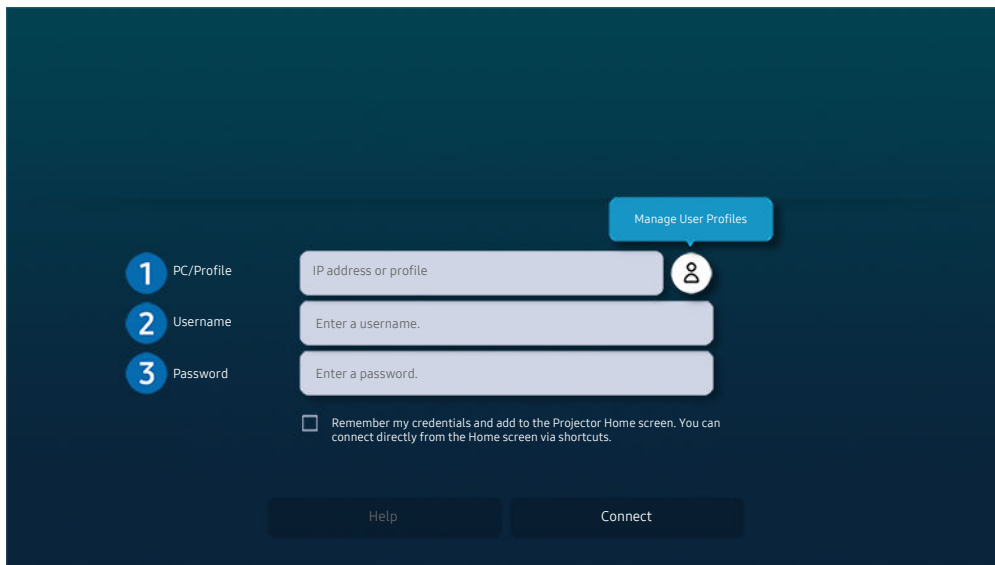
- 1) Right-click the **My PC** icon on Desktop or Windows Explorer and then click **Properties**.
- 2) Click **Remote Desktop** and select **Activate Remote Desktop**.

- Mac OS:

- 1) Select **Menu** > **System** > **Preferences** and then click **Sharing**.
- 2) Select the **Screen Sharing** and **Remote Login** check box.
- 3) Run the resolution changing app downloaded from App Store and then change the resolution to 1440 x 900 or lower.

 If you do not change the resolution in Mac OS, the previous image may appear while connecting a remote computer.

2. Enter the required settings for connecting the computer remotely.

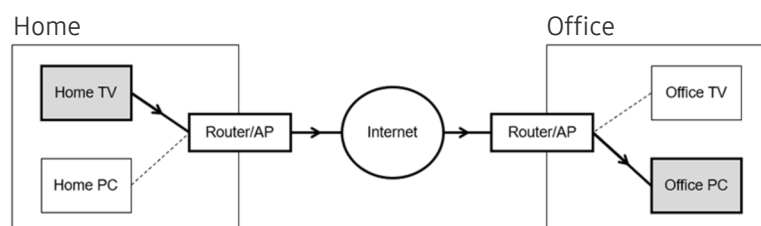


 The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 PC/Profile

Enter the IP address or profile of the PC you want to connect to.

- In case of Windows, when the computer to connect is within the same network (router/AP), run “cmd” command in **Settings > Network and Internet > View Network Properties** or in **Start > Run**, and then run “ipconfig” to check the IPv4 address of the computer.
- In case of Mac, you can check the IP address in **Settings > Remote Access**.
- When the Projector and computer are not within the same network, it is required to know the public IP and configure the router and AP. Check whether the router connected to the computer supports port forwarding. When the company provides additional security features such as firewall, seek help from a security officer.




## 2 Username

Enter the Username of the computer. How to check the Username:

- Windows OS: Control Panel > User Account Control
- Mac OS: System Preferences > Users & Groups

## 3 Password

Enter the password for the login account.

 For use of PIN, do not enter PIN but the specified password of the computer.

## Playing Multimedia Content on a Remote PC

When you move the mouse cursor to the top of the screen after accessing a remote computer, the top bar appears. When the sharing folder icon is clicked in the top bar, the folders shared on Windows or Mac OS appear. You can play back any media content in a folder.

To use this function, the folder sharing option on the computer to access must have been enabled as shown below:

- Windows OS:
  1. Run Windows Explorer and then move to the folder to share.
  2. Right-click the folder and then click **Properties**.
  3. After the **Properties** window appears, click the **Sharing** tab and then click **Advanced Sharing**.
  4. After the **Advanced Sharing** window appears, select the **Share this folder** check box.
- Mac OS:
  1. Select **Menu** > **System Preferences** and then click **Sharing**.
  2. Select the **File Sharing** check box.
  3. To add a folder to share, click the **Add+** button at the bottom.
  4. Select a folder and then click **Add+**.

 When playing a video file via a remote computer, the screen or sound breaking may be encountered.

## Using Samsung DeX

Run [Samsung DeX](#) on your mobile device to connect the software to the Projector.

Follow the on-screen instructions to connect [Samsung DeX](#). Some models may not be searched when connecting the Projector from a mobile device through [Samsung DeX](#). If that is the case, follow the instructions shown on the mobile device screen to connect the software.

 This function is available only on mobile devices that support the wireless Samsung DeX.

## Using Microsoft 365

You can read or create a document after accessing the Microsoft 365 website.

 Run the site in full-screen mode.

 URL modification is impossible in the Microsoft 365 page.

## Adding the Web Service

Select the [Add Web Service](#) icon. Use the bookmarking function of the [PC on Screen](#) browser, you can add or delete the web service link to or from [PC on Screen](#).




 To add the web service, you must be signed in to your Samsung account.

 The number of web services that can be added to [PC on Screen](#) is limited.




 [PC on Screen](#) browser not share data with Internet. (Web browser outside from [PC on Screen](#))

## Using Web Service

You can access the web service by selecting the web service icon added to [PC on Screen](#).

-  The screen on the web page may differ from that of a computer.
-  You can copy or paste any text. Some image formats are supported.
-  For easy and secured login in Web Service, [PC on TV Pass](#) is additionally supported as well as [Samsung Pass](#).




Setting [Samsung Pass](#) or [PC on TV Pass](#).

Set [Samsung Pass](#) or [PC on TV Pass](#) to Use in  >  [Menu](#) >  [Connected Devices](#) > [PC on Screen](#) > Run the [PC on Screen](#) browser (Additionally select [Microsoft 365](#) or [Add Web Service](#)) > [Menu](#) > [Settings](#) > [General](#).

[PC on TV Pass](#) allows you to easily manage the web service ID and password without biometric authentication on mobile devices. For this purpose, you must be signed in to your Samsung account. The password is encrypted to be safely stored on your Projector.

However, the log in to [PC on TV Pass](#) may not work depending on the site policy.

[PC on TV Pass](#) only working on [PC on Screen](#).

-  To securely access the web service, you can use the [PC on Screen](#) browser's automatic shutdown or clear the history logs.
-  Before accessing the web service, refer to "[Read Before Using the Internet Function](#)."
-  [PC on Screen](#) browser not share data with Internet. (Web browser outside from [PC on Screen](#))

The web service supports the following keyboard shortcuts:

- F1: Returns to [PC on Screen](#)'s Home Screen.
- F5: Refresh.
- F8: Mutes the sound.
- F9/F10: Adjusts the volume.
- F11: Switches between full screen or default screen.

## Using TV Access

By mirroring, you can watch TV from the Projector screen.

Select and mirror the desired TV to view the TV content from the Projector screen.


 >  **Menu** >  **Connected Devices** > **TV Access**

 This function may not be supported depending on the model.

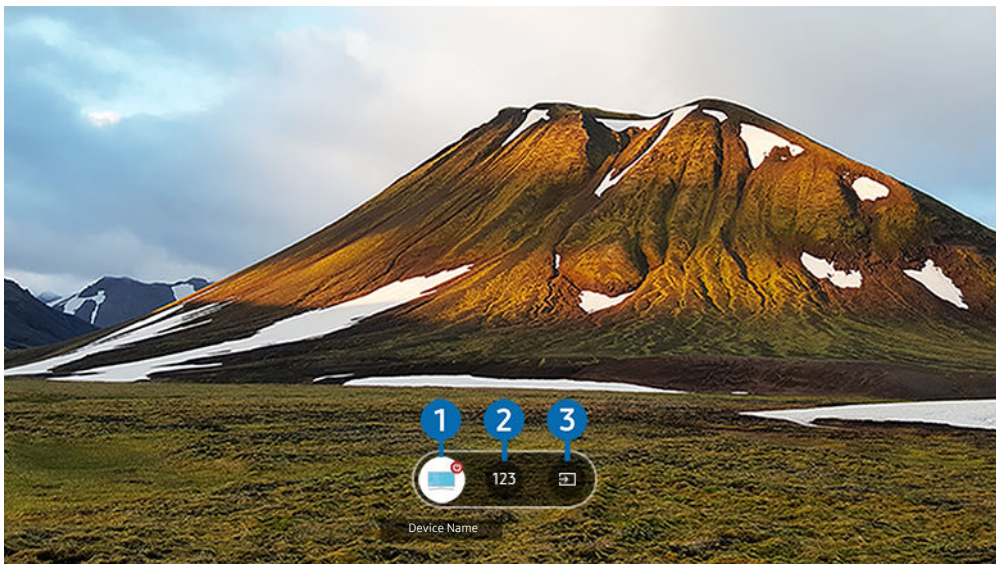
### Connecting to a TV

Select **TV Access** to display a list of available TVs to connect to. Select and connect the desired TV to the Projector.

After a connection is established, the TV appears in the **Connected Devices** list of the Projector. To subsequently connect to the same TV, select the TV from the **Connected Devices** list.

To disconnect from the TV, press the  button on the remote control.

### Controlling the connected TV from the Projector



When content is playing, press the down directional buttons on the remote control to display the control menu of the Projector.

#### **1** Power

Turn on or off the connected TV.

#### **2** Numeric keypad window

Press a channel number to change the connected TV channel.

#### **3** Source

Change the input source connected to the TV.

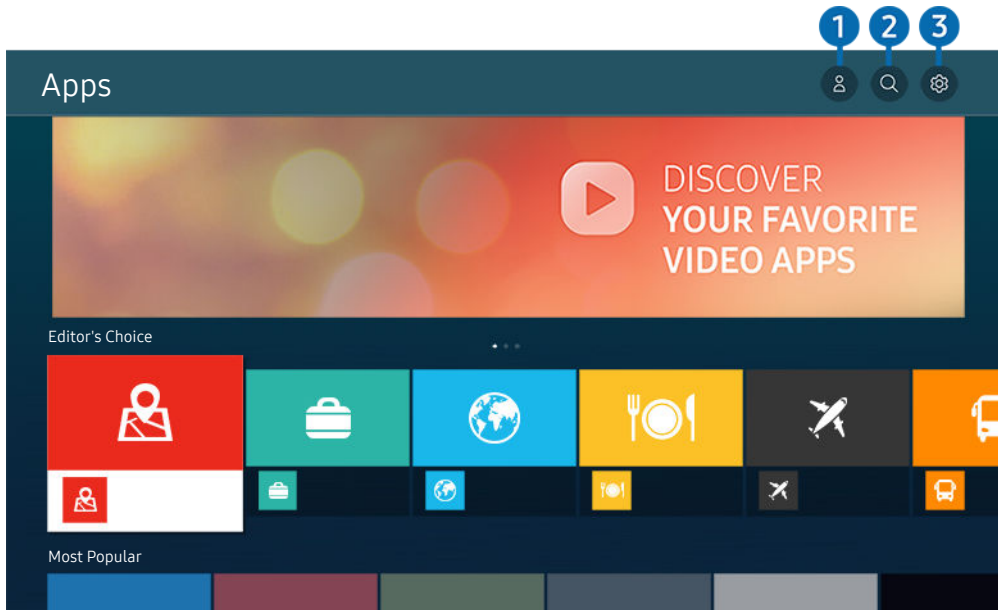
# Using the Apps Service

Download and run various apps from Smart Hub.

Home > Media > APPS

You can enjoy a wide range of content, including news, sports, weather, and games by installing the corresponding apps on your Projector.

- To use this feature, the Projector must be connected to the network.
- When Smart Hub is launched for the first time, the default apps are automatically installed. The default apps may differ depending on the model or geographical area.



- The image on your Projector may differ from the image above depending on the model and geographical area.

## 1 👤 Samsung Account

Go to the [Samsung Account](#) screen to create a new account or sign out of your account.

- If you are signed out of your Samsung account, select 👤 [Sign In](#) to sign in.
- If you want to download new apps using [Apps](#), first sign in to your Samsung account.

## 2 🔍 App Search


You can search for available apps.

## 3 ⚙️ Settings

You can manage the installed apps.

## Installing an app




1. Move to the app you want to install, and then press the Select button. The detailed information screen appears.
2. Select **Install**. When the installation is complete, the **Open** menu appears.
3. Select **Open** to run the app immediately.

 You can view installed apps on the **Settings** screen.

## Launching an app


You can run the app desired from **Downloaded App**.

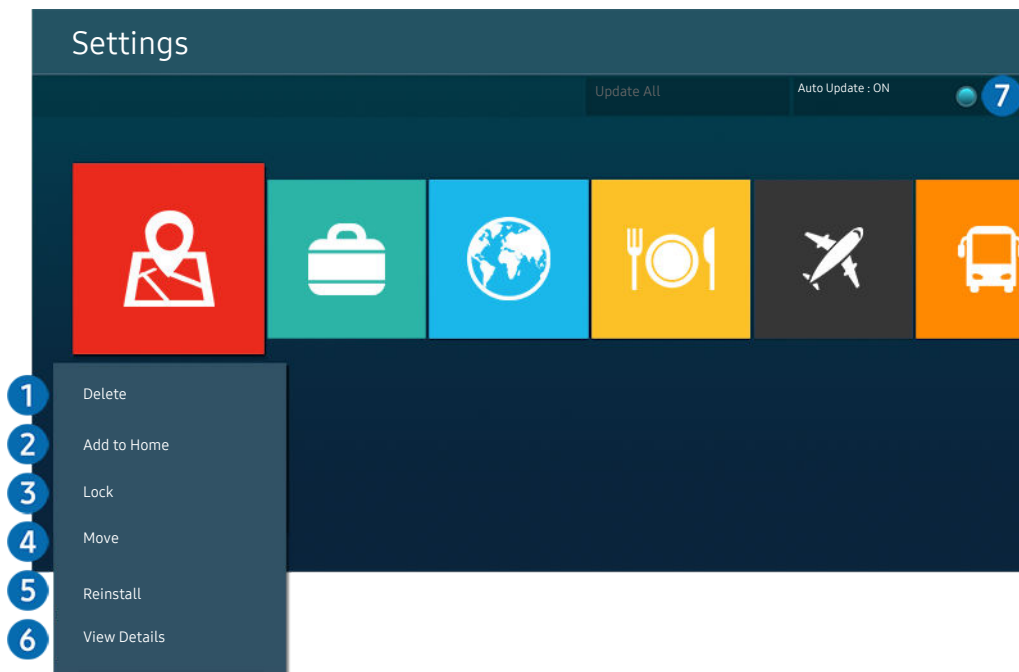
The icons below appear within the selected app's icon and indicate the following:

-  : The app has a password.
-  : The app needs to be updated.
-  : The app supports the mirroring function.



## Managing installed apps

Select  **Settings** on **Apps**. You can manage installed apps.




 The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 Removing an app

1. Select an app to delete.
2. Select **Delete**.

The selected app is deleted.


 Ensure that the related app data is also removed when you remove an app.

 Standard apps cannot be uninstalled.

### 2 Adding apps to the Home Screen

1. Select an app to add.
2. Select **Add to Home**.
3. After the Home Screen appears, move the selected app to the desired location.
4. Press the Select button.





The selected app is added to the Home Screen.

 If the selected app is already added to the Home Screen, this function is disabled.

### 3 Locking and unlocking apps

1. Select an app to lock or unlock.
2. Select [Lock/Unlock](#).

The selected app is locked or unlocked.

 To lock or unlock an app, enter the PIN. The default PIN is "0000." You can set the PIN in  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [System Manager](#) > [Change PIN](#). [Try Now](#)

 [Change PIN](#) may not be supported depending on the model or geographical area.

### 4 Moving apps

1. Select an app to move.
2. Select [Move](#).
3. Move the app to the desired location.
4. Press the Select button.

The selected app is moved.

 This function may not be supported depending on the model or geographical area.

### 5 Reinstalling an app

1. Select the app to install again.
2. Select [Reinstall](#).

Reinstallation starts.

### 6 Checking the app information details

1. Select the app to check.
2. Select [View Details](#).

The app information screen appears.

 You can rate an app on the [View Details](#) screen.

### 7 Automatically updating apps

To automatically update the installed apps, set [Auto Update](#) to **ON**.

 Automatic update is enabled only when the Projector is connected to the network.

# Using the e-Manual

Control and read the manual embedded in your Projector.

## Launching the e-Manual

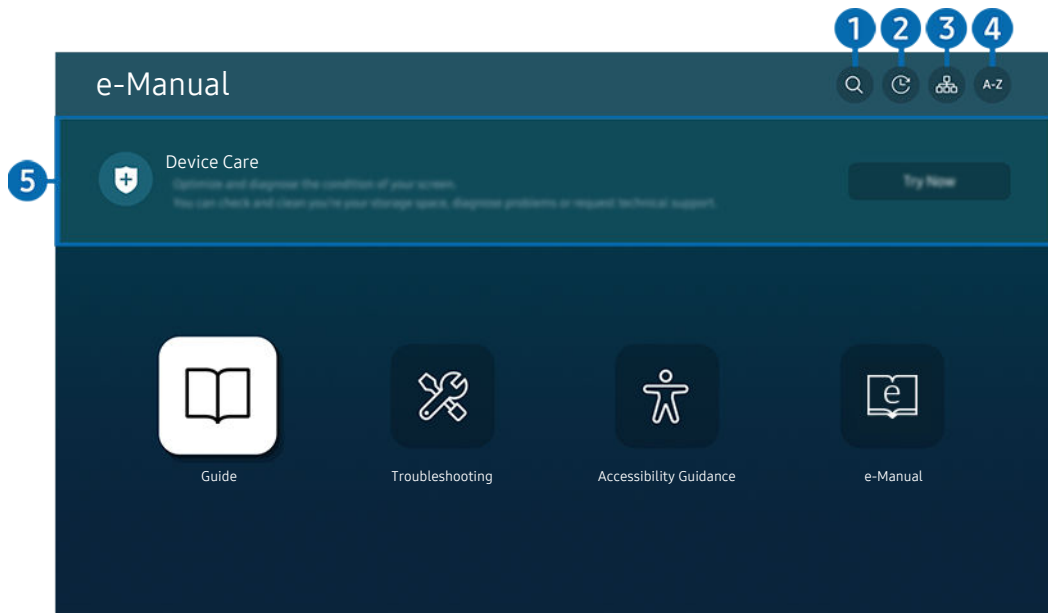
🏠 > ☰ Menu > ⚙️ Settings > Support > Open e-Manual [Try Now](#)

You can view the embedded e-Manual that contains information about your Projector's key features.

✍️ You can download a copy of the e-Manual from Samsung's website to view or print on your PC or mobile device (<https://www.samsung.com>).

✍️ Some menu screens cannot be accessed from the e-Manual.

## Using the buttons in the e-Manual



✍️ The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 🔍 (Search)

Select an item from the search results to load the corresponding page.

### 2 🔄 (Recently Viewed Topics)

Select a topic from the list of recently viewed topics.

### 3 🗺️ (Sitemap)

It displays the lists for each item in e-Manual.

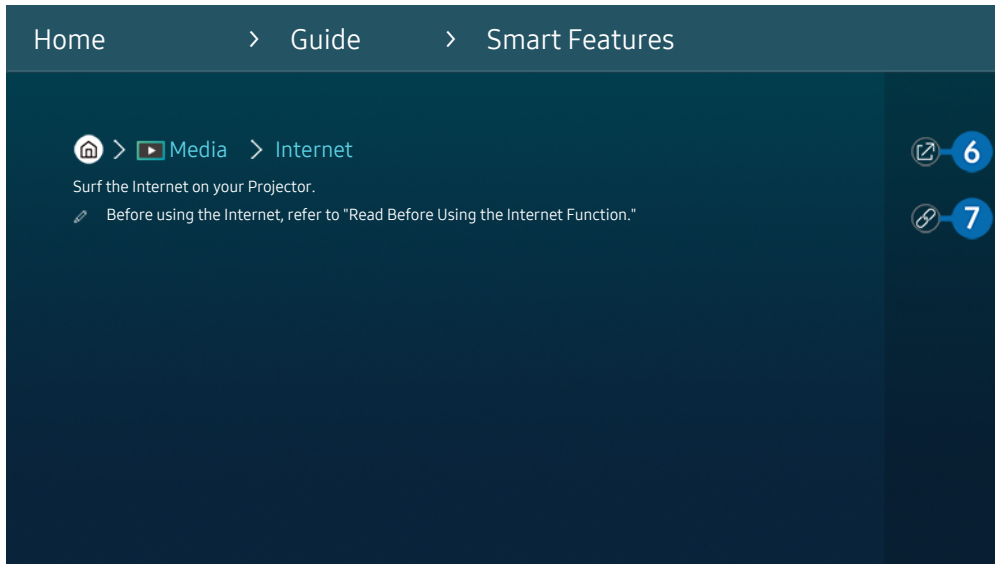
#### 4 A-Z (Index)

Select a keyword to navigate to the relevant page.

 This function may not be supported depending on the model or geographical area.

#### 5 Device Care

Optimize and diagnose the condition of your Projector. You can check and clean your storage space, diagnose problems or request technical support.



 Words in blue (e.g., [Internet](#)) indicate a menu item.

 The image on your Projector may differ from the image above depending on the model and geographical area.

#### 6 (Try Now)

Allows you to access the corresponding menu item and try out the feature right away.

#### 7 (Link)








Access an underlined topic referred to on an e-Manual page immediately.

# Using the Internet

Surf the Internet on your Projector.

 >  **Media** > **Internet**

When you run **Internet**, you can see recently viewed web sites or featured recommendations. When you select a desired web site, you can get immediate access to it.

-  You can use the **Internet** function more easily after connecting a keyboard and mouse.
-  You can scroll web pages with the directional button on the Samsung Smart Remote.
-  The web pages may differ from those on a PC.
-  Before using the **Internet**, refer to "Read Before Using the Internet Function."
-  The **Internet** app has an embedded **Samsung Pass Settings** ( >  **Media** > **Internet** > **Internet Menu** > **Settings** > **Samsung Pass**).

With **Samsung Pass**, you can log into the website easily and securely. When you visit the website again, you can log in with **Samsung Pass** Biometrics Authentication on your mobile device without entering your ID and password.




However, this **Samsung Pass** login may not work depending on the website policy. For this purpose, you must have been logged in the mobile device with a Samsung account registered in **Samsung Pass**.

# Using SmartThings

It allows the Projector to connect and control the detected various devices in the same space.

 >  **Menu** >  **Connected Devices** >  **SmartThings** [Try Now](#)

Using the Projector, you can control devices connected via Bluetooth, BLE(Bluetooth Low Energy), or Wi-Fi by using the remote control.

-  Depending on the Projector or device position, you may not operate functions with the remote control. In this case, move the device.
-  This function may not be supported depending on the model.
-  This function may not be supported depending on the device type.

## Registering a device

1. When there is a device detected near the Projector, a registration pop-up appears on the Projector screen.

 When there is no device detected, the pop-up may not appear.

2. Select **Register** to register the device.

 Select **Close**. Then the device registration pop-up does not appear.

You can register a device in  >  **Menu** >  **Connected Devices** >  **SmartThings** > **Add Device**.

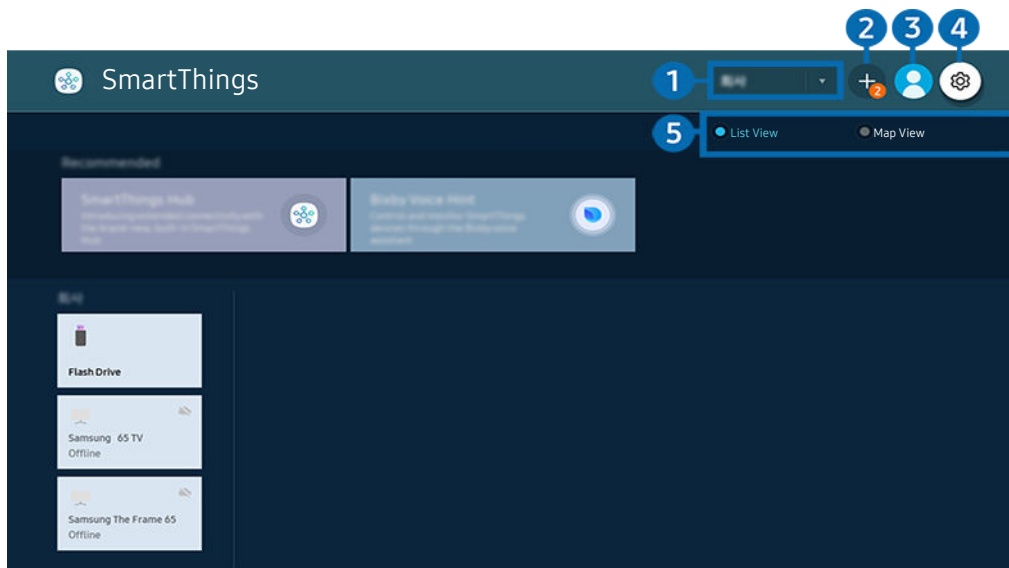
 A device connected via a HDMI cable is automatically registered.

  >  **Menu** >  **Connected Devices** >  **SmartThings**, you can see available options for each device. [Try Now](#)

Supportable options may differ depending on the device.

## SmartThings screen layout

🏠 > ☰ Menu > 🔗 Connected Devices > 🌐 SmartThings [Try Now](#)



The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 Device list category

Available options may differ depending on the device.

- Place  
Displays all places connected via the SmartThings app.
- **Devices near Projector**  
Displays all the detected devices that can be connected and controlled.  
You can run the control options after selecting a desired device.

Available options may differ depending on the device.

### 2 Add Device

Displays the list of devices that can be registered on your Projector. You can register any by selecting a device.

### 3 Samsung Account

Go to the [Samsung Account](#) screen to create a new account or sign out of your account.

If you are signed out of your Samsung Account, select [Sign In](#) to sign in.



#### 4 Settings

You can configure the **SmartThings** settings.

#### 5 **List / Map**

Displays the detected devices in a map or list.

### Available devices

| Type                | Description Detail   |
|---------------------|--|
| Mobile devices      | Galaxy Series (S6, Android 7.0 or later)<br>iPhone Series (iOS 7.1 or later)<br> SmartThings app must have been installed in case of Android devices. |
| Bluetooth devices   | Bluetooth speaker, headset, Soundbar, keyboard, mouse, game pad  |
| SmartThings devices | For details on SmartThings devices, access <a href="https://www.smarthings.com/products">https://www.smarthings.com/products</a> .   |
| External devices    | DVD player, Blu-ray player, home theater system, game console, OTT box, set-top box<br> The devices must be connected to the HDMI port.               |






 For a detailed list of supported devices, visit [www.samsung.com](http://www.samsung.com).

 This function may not be available depending on the external device.





## Using Bixby

Set Voice Assistant to Bixby. Speak into the microphone on your Samsung Smart Remote or Projector to control your Projector.



-  This function is available only if Voice Assistant is set to Bixby. (🏠) > ≡ Menu > ⚙️ Settings > All Settings > General & Privacy > Voice > Voice Assistant) [Try Now](#)
-  Bixby is available only when the Projector is connected to the network.
-  To use Bixby, you must register and sign in to your Samsung account. Some functions may not be supported if you are not signed in to your Samsung account.
-  Bixby only supports some languages, and the supported functions may differ depending on the geographical area.
-  Bixby may not be supported depending on the model or geographical area.


### Starting Bixby with voice


You can immediately start a conversation with Bixby by saying "Hi, Bixby." Say "Hi, Bixby", and the Bixby icon at the bottom of the Projector screen is activated in Listen mode. Continue speaking.

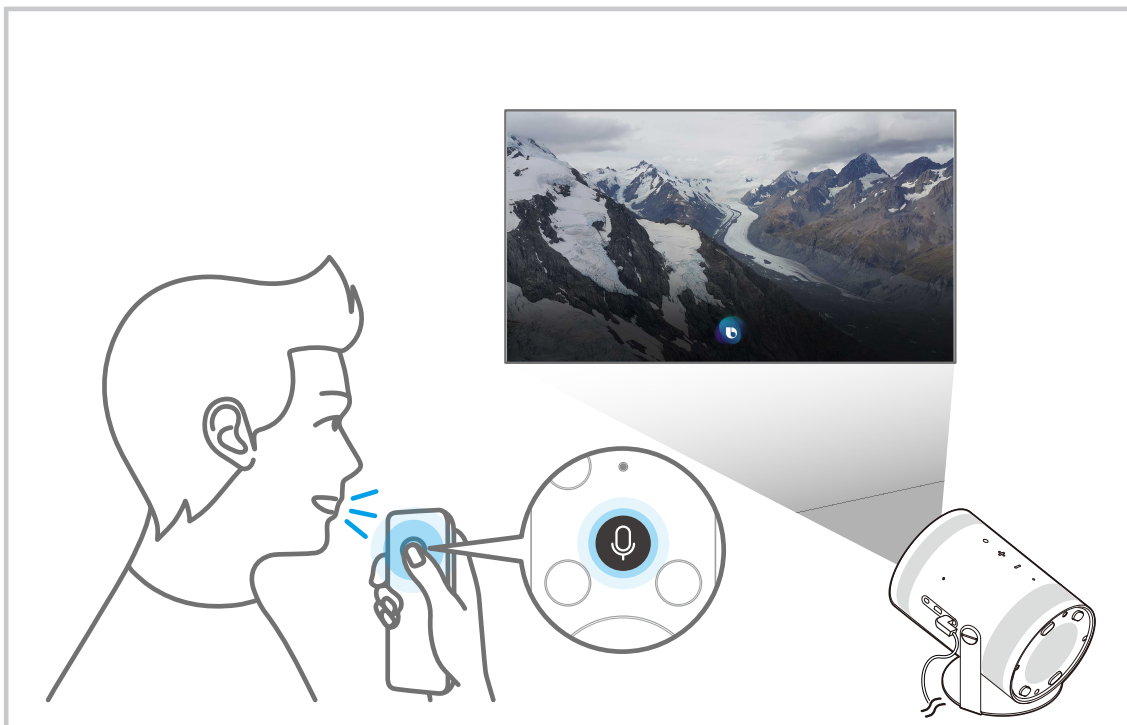
-  For best results, you need to be within 5 feet (1-2 m) of your Projector. If Bixby does not answer, refer to "I spoke "Hi, Bixby/Alexa" but Bixby/Alexa does not answer." in "Troubleshooting."
-  These functions may not be supported depending on the model or geographical area.

## Starting Bixby using buttons on the Samsung Smart Remote

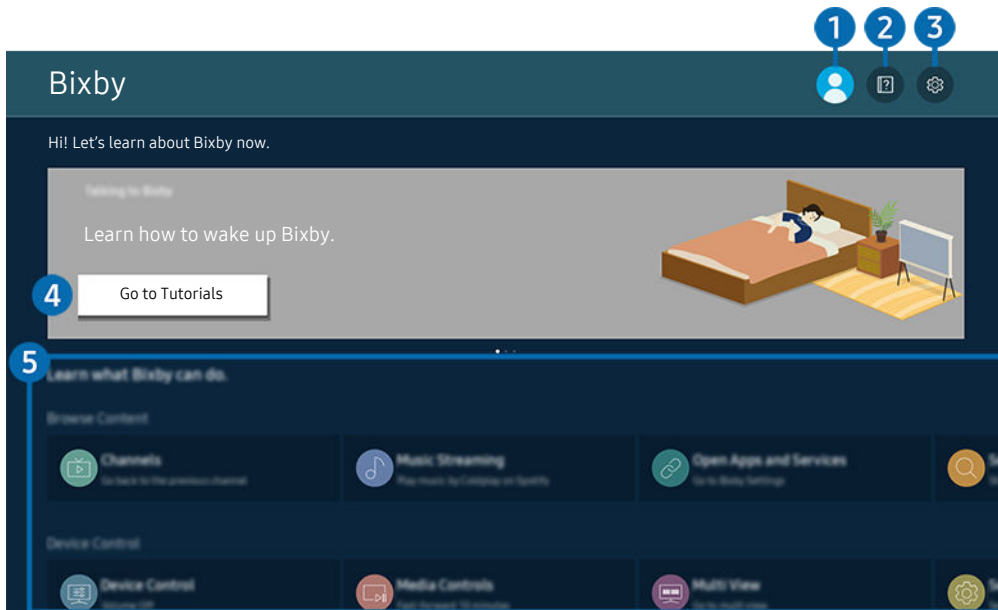
You can have conversation with Bixby using the Samsung Smart Remote buttons. Press and hold the  button on your Samsung Smart Remote, say a command, and then release the  button.

To view the Bixby guide, press the  button once:

- When you press the  button, the **Explore Now** button appears at the bottom of the screen. Press the Select button to go to the **Explore Bixby** screen.



## Learning about the Explore Bixby Screen



 The image on your Projector may differ from the image above depending on the model and geographical area.

### 1 My Profile

Log out after going to the [My Profile](#) screen.

 If you are signed out of your Samsung account, select  [My Profile](#) to sign in.

### 2 Tutorials

The pop-up window on using Bixby appears.

### 3 Settings

You can change the settings for using Bixby.

 These functions may not be supported depending on the model or geographical area.

 These functions can be set in [Bixby Voice Settings](#) ( >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Voice](#) > [Bixby Voice Settings](#)). [Try Now](#)

#### • [Language](#)

You can change Bixby's language.

 The languages of the Projector and other apps will not change.



 Bixby only supports some languages.

- **Voice response**

You can change or turn off Bixby's voice.


 This function may not be supported depending on the language selected for Bixby.

- **Voice Wake-up**

Configure settings on how to wake up Bixby with your voice. You can configure the following settings: [Use Samsung Soundbar to interact with Bixby.](#), [Bixby wake-up options](#), and [Wake-Up Sensitivity](#). ( > [Explore Now](#) >  [Settings](#) > [Voice Wake-up](#)).

 The **Voice Wake-up** function may not be supported depending on the model or geographical area.

 This function can be used only when the sound sensor at the bottom of the Projector is active.

 For best results, you need to be within 5 feet (1-2 m) of your Projector. If Bixby does not answer, refer to "I spoke "Hi, Bixby/Alexa" but Bixby/Alexa does not answer." in "Troubleshooting."

- **Sound feedback**

Play a sound when Bixby starts and stops listening.

 This function may not be supported depending on the model.

- **Privacy**




You can permit or prohibit Bixby from utilizing your personal information when you are using Bixby services.

- **About Bixby Voice**

Displays the detailed terms and conditions.

#### **4 Recommended commands**

Displays recommended commands you can use to control the Projector with Bixby given the current context.

If you do not want to see the recommended commands, set **Voice Hint** to **Off** ( >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Voice** > **Voice Hint**). [Try Now](#)

#### **5 All Services**

You can learn the voice commands that let you use Bixby in various situations. Use the directional buttons to move to the desired command, and then press the Select button. You can operate the Projector with various voice commands.

## Read Before Using Bixby

- The supported voice interaction languages and features may differ depending on the geographical area.
- If the language set differs from the language of your country, some features are not available.
- Bixby is available only when the Projector is connected to the network.
- Even if the Projector is connected to the network, there may be no response due to a Bixby server error.
- The existing functional specifications may be changed if Bixby is updated.
- Bixby is available only on Projectors that support it and come with remote controls that have a microphone.
- Symbols including "-" and special characters are not supported. Consequently, if a word or sentence contains numeric values or symbols, the function may not operate properly.
- Searched results may not provide complete results.
- You may be required to pay for some apps. Consequently, you may encounter a service application or contract.
- To use the voice text input function and the search function, you must consent to provisions allowing third parties to collect and use your voice data.
- To use the Bixby function, you must:
  - Agree to Smart Hub's Terms of Use.
  - Agree to a guidance regarding the collection and use of personal information for the Smart Hub service.
  - Consent to the collection and use of personal information for the voice interaction-based service.

## Provisions for using Bixby

- The voice interaction rate differs with the volume/tone, pronunciation, and ambient sound environment (Projector sound and ambient noise).

# Projector Viewing

You can use convenient features while watching programs.




## Projector-Viewing Support Functions


Use the functions that are available while watching Projector.


### Using Program Rating Lock

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Parental Settings** > **Program Rating Lock Settings** [Try Now](#)

This function is useful for controlling what programs children can watch on the Projector based on their ratings. **Program Rating Lock Settings** does not, however, block programs originating from external sources, such as Blu-ray players, DVD players, or USB files.

Every time you access **Program Rating Lock Settings**, you must enter the security PIN. You must also enter this PIN to watch a blocked program. The default PIN is "0000." To change the PIN, go to  >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Change PIN**. [Try Now](#)

 **Program Rating Lock Settings** may not be supported depending on your input signal.

 For more information about how to set your password, refer to "[Setting up a password.](#)"

 **Change PIN** may not be supported depending on the model or geographical area.

 For more information about the rating system of different countries, refer to "[Blocking programs based on their TV Rating.](#)"

### Watching blocked / restricted programs

To watch a blocked program, enter the PIN when requested.

When initially showing a restricted program or movie, the screen is blank because the **Program Rating Lock Settings** blocks it. Enter the PIN to unblock the program when a message appears requesting the code.

### Configuring advanced broadcasting audio settings

 >  **Menu** >  **Settings** > **All Settings** > **Broadcasting** > **Audio Options** [Try Now](#)

**Audio Options** functions differently for channels.

- **Preferred Language** [Try Now](#)

This is the language you will hear while watching Projector if the language is included in the broadcast signal.

- **Multi-Track Sound** [Try Now](#)

You can select the multi-track sound function depending on broadcasting signal.

 This function may not be supported depending on the model or geographical area.

# Picture and Sound

You can change the settings for the picture and the sound according to your preference.

## Setting the Viewing Environment for Projector

Adjust the Projector's mode options and installation settings for your viewing environment.

### Guide to screen adjustment

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Projector Settings**

Adjust the Projector's mode options and installation settings for your viewing environment.

- **Keystone** [Try Now](#)

Fix a distorted image on the screen based on the projection angle. You can also turn on/off the vertical automatic **Keystone** function or manually adjust vertical or horizontal **Keystone**.

- **Focus** [Try Now](#)

This feature adjusts the projected screen focus.

- **Scale and Move Screen** [Try Now](#)


Enlarge or reduce the screen scale. You can also move the screen.

- **Projection Mode** [Try Now](#)

This feature changes the direction of the image projection according to the projector's installation direction.

- **High-Altitude Mode** [Try Now](#)

This feature prevents the projector from overheating when operating at high altitudes.

 To use the Projector at a height greater than 4000 ft (1219 m), turn on **High-Altitude Mode**. If this mode is turned on, the fan speed increases and loud noise may be experienced.

 The Projector can only be used at a height of 10000 ft (3048 m) or less.

- **Setup Guide** [Try Now](#)

This guide shows you how to adjust the size and shape of the projection screen when installing Projector.


# Adjusting the Picture Quality

Change the [Picture Mode](#) and adjust [Expert Settings](#).

## Choosing a picture mode

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Picture](#) > [Picture Mode](#) [Try Now](#)

You can select the [Picture Mode](#) that provides the best viewing experience.

 [Entertain](#) and [Graphic](#) are supported only when you change the external device name to PC in PC mode.

- [Dynamic](#)

Makes the picture brighter and clearer in bright viewing environments.

- [Standard](#)

Is the default mode suitable for general viewing environments.

- [Movie](#)


Is suitable for watching Projector or movies in a dark room.



## Configuring advanced picture settings


 >  **Menu** >  **Settings** > **All Settings** > **Picture** > **Expert Settings** [Try Now](#)

Configure the screen settings to your taste by using the following functions:

- **Brightness** [Try Now](#)  
Adjust the overall picture brightness. The closer to 50, the brighter the picture.
- **Contrast** [Try Now](#)  
Adjust the difference between the darkest and brightest areas between objects and their background. The closer to 50, the larger the difference.
- **Sharpness** [Try Now](#)  
Adjust the outline sharpness of objects. The closer to 20, the sharper the object outlines.
- **Color** [Try Now](#)  
Adjust the chroma of a video. The closer to 50, the deeper the colors.
- **Tint (G/R)** [Try Now](#)  
Adjust the color tone. The higher either value, the redder or greener the video.
- **Apply Picture Settings** [Try Now](#)  
Apply the selected picture settings to the current input source or all input sources.
- **Picture Clarity Settings** [Try Now](#)  
Optimize a video that has many dynamic scenes.  
 When **LED Clear Motion** is set to **On**, the screen appears darker than when it is **Off**.
- **Contrast Enhancer** [Try Now](#)  
Automatically adjust the contrast to prevent excessive brightness differences between brighter and darker areas.

- **Film Mode** [Try Now](#)

Touch up an old video to improve the picture quality for a better viewing experience.

 This function is only available when the input signal is Projector or HDMI (1080i). The terminals and inputable signals may differ depending on the model.

- **Color Tone** [Try Now](#)

Select an appropriate color tone, according to the viewing situation.

- **White Balance** [Try Now](#)

Adjust the brightness of the colors red, green and blue so that the brightest area of the picture becomes white.

- **Gamma** [Try Now](#)

Adjust the medium brightness of a video.

- **Shadow Detail** [Try Now](#)

Adjust the brightness of a dim picture. The closer to 5, the brighter the dim picture.

- **Color Space Settings** [Try Now](#)

Select a range of colors that can be expressed on the picture.

- **Smart Calibration** [Try Now](#)

Calibrates picture quality so content can be viewed as the creator intended.

 This function may not be supported depending on the model or geographical area.

To use this function, use a Smartphone that is compatible with the function. The list of compatible models is shown below.

- Galaxy models: Galaxy S, Galaxy Note, Galaxy Fold, and Galaxy Flip series models that were released after January 2019.
- iPhone models: Models with a Face ID function that were released after January 2019.

 Supported models may differ depending on the situation.

- **Reset Picture** [Try Now](#)


Reset the picture settings to the default values.

# Changing the Picture Size and Position

Change the picture size and position for your Projector.


## Changing the picture size settings

 >  **Menu** >  **Settings** > **All Settings** > **Picture** > **Picture Size Settings** [Try Now](#)

 These functions may not be available on **Samsung TV Plus** and some applications.

- **Picture Size** [Try Now](#)

You can change the size of the picture displayed on the Projector screen to **16:9 Standard**, **Custom**, or **4:3**.

 Supported picture sizes differ with the input signal. For more information, refer to "[Picture sizes and input signals](#)."

- **Fit to Screen** [Try Now](#)

Fitting the picture to the screen.

 This function may not be supported depending on the **Picture Size** setting.

 This function may not be supported depending on the broadcast signals.

- **Zoom and Position** [Try Now](#)

Adjusting the picture size and/or position.

 This function is available only if **Picture Size** is set to **Custom**.





# Setting the Viewing Environment for External Devices






You can optimize the Projector for viewing specific video formats.

## Playing games on an optimized screen

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Game Mode** 

You can enable game mode to optimize the Projector's settings for playing video games with a gaming console, such as a PlayStation™, Xbox™, or Nintendo Switch™. You can also set the **Game Mode** quickly from Home Screen

( >  **Menu** >  **Settings** > down directional button > **Game Mode** ).

-  This function may not be supported depending on the model.
-  The screen may shake somewhat.
-  When **Game Mode** is set to **On**, some functions are not available.
-  To use a different external device on the same port, remove the game console connection, set **Game Mode** to **Off**, and then connect the external device to the port.
-  The **Game Mode** functions used for Nintendo Switch™ are subject to change without prior notice.

## Using Cable Box IP Remote

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **Cable Box IP Remote** 

Set the cable box that supports IP control to be controlled with Samsung remote control.

-  This function may not be supported depending on the model.

## Using HDMI Black Level

 >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **HDMI Black Level** 

Use HDMI Black Level to adjust the black level to compensate for low black levels, low contrast, or dull colors generated by external devices connected to the Projector via an HDMI cable.

-  This function is only available when the input signal connected to the Projector via an HDMI connector is set to RGB444.

# Configuring a Sound Mode and Expert Settings

Change the Sound Mode and adjust Expert Settings.

## Choosing a sound mode

 >  **Menu** >  **Settings** > **All Settings** > **Sound** > **Sound Mode** [Try Now](#)

You can select the available sound mode that you prefer for a content type or your listening environment.


 When an external device is connected, **Sound Mode** may change accordingly.

 This function may not be supported depending on the model.

## Configuring advanced sound settings

 >  **Menu** >  **Settings** > **All Settings** > **Sound** > **Expert Settings** [Try Now](#)

You can personalize the sound quality by adjusting the following settings.

 Supported menu options may vary depending on the **Sound Output** setting.

- **Equalizer** [Try Now](#)

Customize the Projector sound by adjusting the volume of high-pitched and low-pitched sounds.

 The name and properties of this function may appear differently depending on the connected external device.

- **HDMI-eARC Mode** [Try Now](#)

You can connect an audio device that supports eARC via HDMI-eARC. Muting occurs temporarily during device connection.

- **Digital Output Audio Format** [Try Now](#)

Select a digital audio output format. If you select **Auto**, the audio output mode automatically changes to the mode supported by the connected sound bar or A/V receiver.

- **Dolby Atmos** [Try Now](#)

Set to **On** if the audio device connected via the HDMI (eARC) port supports Dolby Atmos. When the option is set to **On**, Dolby Digital+ with Atmos stream, sent from an external device, can be received. If you change the setting when the input source is set to HDMI, the screen may flicker. If this function is on, set **Digital Output Audio Format** to **Auto**.

When watching Projector using the embedded speakers, the virtual surround sound effect of Dolby Atmos can be turned on or off.

 This function may not be supported depending on the model.

- **Auto Volume** [Try Now](#)

Automatically adjusts the sound to a certain level when changing channels or switching to another external input.

- **Sound Feedback** [Try Now](#)

Plays the notification sound when manipulating a menu or selecting an option.

- **Reset Sound** [Try Now](#)

Reset changed sound settings.


# Using the Sound Support Functions

Configure the sound settings for your Projector.

## Selecting speakers

 >  **Menu** >  **Settings** > **All Settings** > **Sound** > **Sound Output** [Try Now](#)






You can select which speakers the Projector uses for audio output.

-  External speakers may not be controlled with the Samsung Smart Remote. When an external speaker is enabled, some sound menus are not supported.

## Listening to the Projector through Bluetooth devices

 >  **Menu** >  **Settings** > **All Settings** > **Sound** > **Sound Output** > **Bluetooth Speaker List**

You can connect Bluetooth audio devices to the Projector. They must be paired using the Projector's Bluetooth function. Refer to the user manual for your audio device such as Bluetooth speaker, sound bar, and headphones for detailed connection and usage.

-  If the Projector fails to find a Bluetooth audio device, place the device closer to the Projector, and then select [Refresh](#).
-  When you turn on a paired Bluetooth audio device, the Projector detects it automatically, and then displays a pop-up window. Use this pop-up window to activate or deactivate the Bluetooth audio device.
-  The sound quality may be affected by the condition of the Bluetooth connection.
-  Before using a Bluetooth audio device, refer to "[Read Before Using Bluetooth Devices](#)."
-  On some models, you can connect and use two Bluetooth devices simultaneously.


## Listening to the Projector through a Samsung audio device that supports the Wi-Fi function


 >  Menu >  Settings > All Settings > Sound > Wi-Fi Speaker Surround Setup [Try Now](#)


If you've connected one or more Samsung wireless audio devices that support the Wi-Fi function to the Projector, you can create an optimal sound set up by configuring the surround effect settings. You can select any of the surround sound configurations, with or without a sound bar.

A surround sound configuration can be used if all of the following conditions are met:

- Two or more Samsung wireless speakers of the same type must be connected to the same wireless network.
- The Samsung audio devices that support the Wi-Fi function must be connected to the same wireless network as the Projector.

 For more information about how to connect and use a Samsung audio device that supports the Wi-Fi function, refer to its user manual.

 Surround sound configurations with a sound bar may not be supported depending on the product.

 If you activate the Screen Mirroring function while using Samsung audio devices that support the Wi-Fi function, the Wi-Fi connection is disconnected.

 Mismatched video and audio lip-syncing may occur depending on the device type.



# System and Support

You can configure system and support settings, such as clock, timers, energy usage and software updates.

## Using the Time Functions and the Timers

Set the current time and use the timer function.




 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** [Try Now](#)

You can set the **Clock** manually or automatically. Once the **Clock** is set, you can view the current time on the Projector anytime.

You must set the clock in the following cases:




- The power cable is disconnected and then connected.
- The **Clock Mode** is changed from **Auto** to **Manual**.
- The Projector is not connected to the network.

### Setting the clock automatically

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Clock** > **Clock Mode** > **Auto**




 This function works only when the Projector is connected to the network.

### Adjusting the clock

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Clock** [Try Now](#)

You can set the current date and time using your remote control.




### Changing the current time

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Clock** > **Time Offset** [Try Now](#)

**Time Offset** adjusts the time through a network connection.





 This function is available only when **Clock Mode** is set to **Auto**, the Projector is connected to a network.

## Setting the clock manually

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Clock** > **Clock Mode** > **Manual**

When **Clock Mode** is set to **Manual**, you can directly enter the current date and time. Select the **Date** and **Time** by using the directional buttons on the remote control.

## Using the sleep timer

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Sleep Timer** 

You can use this function to automatically shut off the Projector after a pre-set period of time. You can set the sleep timer for up to 180 minutes after which it will turn off the Projector.

 This function may not be supported in some viewing modes.

## Turning off the Projector using the off timer

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Off Timer** 

You can set **Off Timer** to shut off the Projector automatically at a specific time. **Off Timer** is only available if the **Clock** has been set.

 To use this function, first set the **Clock** ( >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Time** > **Clock**). 

 This function may not be supported in some viewing modes.

 This function may not be supported depending on the model or geographical area.

# Using the Power and Energy Saving Functions

Reduce the Projector's energy consumption.

## Reducing the energy consumption of the Projector

 >  Menu >  Settings > All Settings > General & Privacy > Power and Energy Saving [Try Now](#)

Reduce energy consumption by changing your power preferences and other energy-saving options.

- [Screen Saver](#) [Try Now](#)

Activate a screensaver when your Projector displays a still image for two hours or more.

- [Auto Power Saving](#) [Try Now](#)

When the Projector is connected to Wi-Fi, this feature checks Wi-Fi signals and remote control usage data to determine whether the Projector is used. If the Projector is left idle, the feature automatically switches off the screen.

 This feature may not be supported, depending on the Wi-Fi router.

- [Auto Power Off](#) [Try Now](#)

Automatically turns off the Projector to reduce unnecessary power consumption if the Projector Controller and the remote control are not used for the set period of time.


- [Available Remote Battery](#) [Try Now](#)

You can check the Samsung Smart Remote's remaining amount of the battery.

 This function may not be supported depending on the model.


# Updating the Projector's Software

View your Projector's software version and update it if necessary.

 **DO NOT** turn off the Projector's power until the update is complete. The Projector will turn off and on automatically after completing the software update. Video and audio settings may be reset to their defaults after a software update.

## Updating through the network

 >  **Menu** >  **Settings** > **Support** > **Software Update** > **Update Now** 


 Updating from the network requires an active network connection.

## Updating the Projector automatically

 >  **Menu** >  **Settings** > **Support** > **Software Update** > **Auto Update** 

If the Projector is connected to the network, you can have the Projector's software update itself automatically while you are watching the Projector. When the background update is completed, it is applied the next time the Projector is turned on.

If you agree to the Smart Hub terms and conditions, **Auto Update** is set to **On** automatically. If you want this function disabled, use the Select button to turn it off.

 This function may take a longer time if another network function is running concurrently.

 This function requires an network connection.

# Using the Parental Settings function

Configure content or app security settings.

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Parental Settings** [Try Now](#)

Restrict access to content or apps that require parental guidance. Locked content or apps can be accessed by entering the password.

- **Parental Lock** [Try Now](#)  
Enable or disable all Parental Settings.
- **App Lock Settings** [Try Now](#)  
Set the installed app to lock or unlock.

# Audio and Video Functions for the Visually or Hearing Impaired




You can configure the functions for the visually or hearing impaired.

## Running the accessibility functions




 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** 

## Running Accessibility Shortcuts

The **Accessibility Shortcuts** provide easy access to the accessibility functions. To display the **Accessibility Shortcuts**, press and hold the **+/-** (Volume) button for 2 seconds or more. You can easily turn on or turn off the functions, such as **Voice Guide**, **Caption**, **Sign Language Zoom**, **Sign Language Guide**, **Learn Remote**, **Learn Menu Screen**, **Picture Off**, **Multi-output Audio**, **High Contrast**, **Enlarge**, **Grayscale**, **Color Inversion**, **Slow Button Repeat**, **Accessibility Settings**, etc.



-  Even if the **Voice Guide** is set to **Off** or muted, the voice guide for **Accessibility Shortcuts** is enabled.
-  The shortcut menus may not appear depending on the model or geographical area.
-  The menu name may differ depending on the model.

## Enabling voice guides for the visually impaired

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Voice Guide Settings** 

You can activate voice guides that describe the menu options aloud to aid the visually impaired. To activate this function, set **Voice Guide** to **On**. With **Voice Guide** on, the Projector provides voice guides for channel change, volume adjust, information on current and upcoming programs, schedule viewing, other Projector functions, and various content in the **Internet**, and in **Search**.

You can go to **Voice Guide**, and then press the Select button to turn the function on or off.

-  The **Voice Guide** is provided in the language that is specified on the Projector **Language**. However, some languages are not supported by **Voice Guide** even though they are listed in the Projector **Language**. **English** is always supported.
-  For more information about the Projector **Language** settings, refer to "Changing the menu language."

## Changing the volume, speed, pitch, and the Projector background volume of the Voice Guide

You can configure the **Volume**, **Speed**, **Pitch**, and the **Projector Background Volume** of the voice guide.

## The Projector screen is turned off but audio continues

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Picture Off** [Try Now](#)

Turn off the Projector screen and provide only sound to reduce overall power consumption. When you press a button on the remote control other than Volume and Power while the screen is off, the Projector screen turns back on.

## White text on black background (high contrast)

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **High Contrast** [Try Now](#)

You can change Smart Hub and setting menu screens to white text on a black background and change the transparent Projector menus to opaque automatically so that text can be more easily read.

 If **High Contrast** is on, some **Accessibility** menus are not available.

## Setting the screen to black and white

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Grayscale** [Try Now](#)

You can change the color of the Projector screen to black and white to sharpen blurred edges caused by colors.

 If **Grayscale** is on, some **Accessibility** menus are not available.

 This function may not be supported depending on the model or geographical area.

## Inverting the screen color

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Color Inversion** [Try Now](#)

You can invert the colors of the text and background for the setting menus displayed on the Projector screen to make it easier to read them.

 If **Color Inversion** is on, some **Accessibility** menus are not available.

 This function may not be supported depending on the model or geographical area.


## Enlarging the font (for the visually impaired)

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Enlarge](#) [Try Now](#)



You can enlarge the size of the font on the screen. To activate, set [Enlarge](#) to [On](#).

## Learning about the remote control (for the visually impaired)

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Learn Remote](#)  
[Try Now](#)

This function helps individuals with a visual impairment to learn the positions of the buttons on the remote control. When this function is activated, you can press a button on the remote control and the Projector will tell you its name. Press the  button twice to exit [Learn Remote](#).




## Learning about the Projector menu

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Learn Menu](#)  
[Screen](#) [Try Now](#)

Learn the menus on the Projector screen. Once enabled, your Projector will tell you the structure and features of the menus you select.




## Showing captions




 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Caption Settings**  
**Try Now**

Set **Caption** to **On** to watch programs with the captions displayed.

 Captions are not displayed by programs that do not support captions.

 This function has no relationship with the features for controlling subtitles of DVD or Blu-ray players. To control DVD or Blu-ray subtitles, use the subtitle feature of the DVD or Blu-ray player and the player's remote control.




## Selecting the caption language

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Caption Settings**  
> **Caption Mode** **Try Now**

- **Default / Service1 ~ Service6 / CC1 ~ CC4 / Text1 ~ Text4**

These functions may not be available in digital caption mode depending on the contents.





## Setting the digital caption related options

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Caption Settings**  
> **Digital Caption Options** **Try Now**

You can change the font color, background color, size settings, and position, etc.


 The foreground and background colors and opacity settings cannot be the same.

## Listening to the Projector through Bluetooth devices (for the hearing impaired)

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Multi-output Audio** 

You can turn on both the Projector speaker and Bluetooth headphone at the same time. When this function is active, you can set the volume of the Bluetooth headphone higher than the volume of the Projector speaker.

 This function may not be supported depending on the model or geographical area.

 For more information, refer to "[Listening to the Projector through Bluetooth devices.](#)"




## Enlarging the sign language screen for the hearing impaired

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Sign Language Zoom Settings** 

You can zoom in the sign language screen when the program you are watching provides it. First, set **Sign Language Zoom** to **On**, and then select **Edit Sign Language Zoom** to change the position and magnification of the sign language screen.

 This function may not be supported depending on the model or geographical area.

## Configuring the repeat settings for remote control buttons

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Accessibility** > **Remote Button Repeat Settings** 

You can configure the operation speed of the remote control buttons so that they slow down when you continually press and hold them. First, set **Slow Button Repeat** to **On**, and then adjust the operation speed in **Repeat Interval**.












# Using Voice Assistants on the Projector

You can change the settings of a Voice Assistant after selecting it.

## Select the Voice Assistant

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Voice** > **Voice Assistant** [Try Now](#)

Select which **Voice Assistant** you would like to help control your Projector.

-  To use this function, the Projector must be connected to the network.
-  This function and Voice Recognition Solution Partner may not be supported depending on the model or geographical area.
-  **Voice Assistant** only supports some languages, and the supported functions may differ depending on the geographical area.
-  The **Voice Wake-up** function may not be supported depending on the model, **Voice Assistant** or geographical area.
- **Bixby / Amazon Alexa / Google Assistant**
  -  To use the **Voice Assistant**, follow the instructions on the Projector screen to enable the selected **Voice Assistant**.
  -  To change the settings for **Voice Assistant**, run the Settings menu under each **Voice Assistant** ( >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Voice** > **Voice Assistant**). [Try Now](#)
  -  To enable the Settings menus for each **Voice Assistant**, log in each **Voice Assistant**.
  -  For an example of Voice command, see the Settings menus for each **Voice Assistant**.




## Using Other Functions

You can view other functions.



### Changing the menu language

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Language**  
[Try Now](#)

### Setting up a password




 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Change PIN**  
[Try Now](#)

The PIN input window appears. Enter a PIN. Enter it again to confirm it. The default PIN is "0000."




-  This function may not be supported depending on the model or geographical area.
-  If you forget your PIN, you can reset it with your remote control. With the Projector turned on, press the following buttons on the remote control in the order shown to reset the PIN to "0000."

Press **+/-** (Volume) button. > Volume Up >  > Volume Down >  > Volume Up > .

### Selecting Usage or Retail Mode

 >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Usage Mode**  
[Try Now](#)

You can set the Projector for retail environments by setting **Usage Mode** to **Retail Mode**.

-  For all other uses, select **Home Mode**.
-  Use **Retail Mode** only in a store. With **Retail Mode**, some functions are disabled, and the Projector settings automatically reset after a preset amount of time.
-  This function may not be supported depending on the model.

## Managing External Devices

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Connection](#) > [External Device Manager](#) > [Device Connect Manager](#) [Try Now](#)

When you connect external devices, such as mobile devices or tablets connected to the same network as the Projector so you can share content, you can view the list of allowed devices and connected devices.

- [Access Notification](#)

Set whether to display a notification when an external device such as a mobile device or tablet attempts to connect to the Projector.

- [Device List](#)

Manage a list of external devices registered to the Projector.

## Using AirPlay

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Connection](#) > [Apple AirPlay Settings](#) [Try Now](#)

You can use AirPlay to view content from your iPhone, iPad, or Mac on the Projector screen.

 This function may not be supported depending on the model.

## Restoring the Projector to the factory settings

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Reset](#) [Try Now](#)

You can restore all Projector settings to the factory defaults.

1. Select [Reset](#). The security PIN entry window appears.
2. Enter the security PIN, and then select [Reset](#). All settings are then reset. The Projector turns off and on again automatically and displays the Initial Setup screen.

 For more information on [Reset](#), refer to the user manual that came with the Projector.

# Precautions and Notes

You can get instructions and information that you must read after installation.

## Read Before Using Apps

Read this information before using Apps.

- If you want to download new apps using **Apps**, first sign in to your Samsung account.
- Due to the product characteristics featured on Samsung Smart Hub, as well as limitations in available content, certain features, applications, and services may not be available on all devices or in all territories. Visit <https://www.samsung.com> for more information on specific device information and content availability. Services and content availability are subject to change without prior notice.
- Samsung Electronics takes no legal responsibility whatsoever for any interruption of app services caused by the service provider for any reason.
- Application services may be provided in English only and available content may differ with the geographical area.
- For more information about applications, visit the applicable service provider's website.
- An unstable network connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your network connection and try again.
- Application services and updates may become unavailable.
- Application content is subject to change by the service provider without prior notice.
- Specific services may differ with the version of the application installed on the Projector.
- An application's functionality may change in future versions of the application. If this occurs, run the application's tutorial or visit the service provider's website.
- Depending on the service provider's policies, certain applications may not support multitasking.
- For details on how to subscribe or unsubscribe from an app, please contact the service provider.


## Read Before Using the Internet Function

Read this information before using the Internet function.

- File download is not supported.
- The **Internet** function may not be able to access certain websites, including websites operated by certain companies.
- The Projector does not support playback of flash videos.
- E-commerce for online purchases is not supported.
- ActiveX is not supported.
- Only a limited number of fonts are supported. Certain symbols and characters may not be displayed properly.
- The response to remote commands and the resulting on-screen display may be delayed while a web page is loading.
- Loading a web page may be delayed or suspended completely depending on the status of the participating systems.
- Copy and paste operations are not supported.
- When composing an email or a simple message, certain functions such as the font size and color selection may not be available.
- There is a limit to the number of bookmarks and the size of the log file that can be saved.
- The number of windows that can be opened concurrently is limited.
- Web browsing speed will differ with the network environment.
- Browsing history is saved from latest to oldest, with the oldest entries being overwritten first.
- Depending on the types of video/audio codecs supported, you may not be able to play certain HTML5 video and audio files.
- Video sources from PC-optimized streaming service providers may not play properly on our proprietary **Internet** browser.

## Read before setting up a wireless network connection

### Precautions for wireless network

- This Projector supports the IEEE 802.11 a /b /g /n /ac communication protocols. Video files stored on a device connected to the Projector via a Home Network may not play back smoothly.
  -  Some of the IEEE 802.11 communication protocols may not be supported depending on the model or geographical area.
- To use wireless network, the Projector must be connected to a wireless access point or modem. If the wireless access point supports DHCP, the Projector can use a DHCP or static IP address to connect to the wireless network.
- Select a channel that is not currently being used by the wireless access point. If the channel set is currently being used by the wireless access point to communicate with another device, the result is usually interference and/or a communications failure.
- Most wireless networks have an optional security system. To enable a wireless network's security system, you need to create a password using characters and numbers. This password is then needed to connect to a security-enabled access point.

### Wireless security protocols

The Projector only supports the following wireless network security protocols. The Projector cannot connect to non-certified wireless access point.

- Authentication Modes: WEP, WPAPSK, WPA2PSK
- Encryption Types: WEP, TKIP, AES

In compliance with the Wi-Fi certification specifications, Samsung Projectors do not support WEP or TKIP security encryption in networks running in the 802.11n mode. If the wireless access point supports WPS (Wi-Fi Protected Setup), you can connect the Projector to your network using PBC (Push Button Configuration) or a PIN (Personal Identification Number). WPS automatically configures the SSID and WPA key settings.



# Read After Installing the Projector

Read this information after installing the Projector.

## Picture sizes and input signals

The **Picture Size** is applied to the current source. The applied **Picture Size** will remain in effect whenever you select that source unless you change them.

| Input signal        | Picture size               |
|---------------------|----------------------------|
| HDMI (720p)         | 16:9 Standard, Custom, 4:3 |
| HDMI (1080i, 1080p) | 16:9 Standard, Custom, 4:3 |

 The input ports for external devices may differ depending on the model and geographical area.

## Read Before Connecting a Computer (Supported Resolutions)

Check the resolutions supported for PC input signals.

When you connect your Projector to a computer, set the computer's video card to one of the standard resolutions listed in the tables below or on the next pages. The Projector will automatically adjust to the resolution you choose. Note that the optimal and recommended resolution is 1920 x 1080 @ 60 Hz. Choosing a resolution not included in the tables can result in a blank screen or just the remote control sensor turning on. Refer to the user manual of your graphics card for compatible resolutions.

### IBM

| Resolution (Dots x lines) | Display format | Horizontal frequency (KHz) | Vertical frequency (Hz) | Clock frequency (MHz) | Polarity (horizontal / vertical) |
|---------------------------|----------------|----------------------------|-------------------------|-----------------------|----------------------------------|
| 720 x 400                 | 70 Hz          | 31.469                     | 70.087                  | 28.322                | - / +                            |

### MAC

| Resolution (Dots x lines) | Display format | Horizontal frequency (KHz) | Vertical frequency (Hz) | Clock frequency (MHz) | Polarity (horizontal / vertical) |
|---------------------------|----------------|----------------------------|-------------------------|-----------------------|----------------------------------|
| 640 x 480                 | 67 Hz          | 35.000                     | 66.667                  | 30.240                | - / -                            |
| 832 x 624                 | 75 Hz          | 49.726                     | 74.551                  | 57.284                | - / -                            |
| 1152 x 870                | 75 Hz          | 68.681                     | 75.062                  | 100.000               | - / -                            |

## VESA DMT

| Resolution<br>(Dots x lines) | Display format | Horizontal<br>frequency<br>(KHz) | Vertical<br>frequency<br>(Hz) | Clock frequency<br>(MHz) | Polarity<br>(horizontal /<br>vertical) |
|------------------------------|----------------|----------------------------------|-------------------------------|--------------------------|--|
| 640 x 480                    | 60 Hz          | 31.469                           | 59.940                        | 25.175                   | - / -                                  |
| 640 x 480                    | 72 Hz          | 37.861                           | 72.809                        | 31.500                   | - / -                                  |
| 640 x 480                    | 75 Hz          | 37.500                           | 75.000                        | 31.500                   | - / -                                  |
| 800 x 600                    | 60 Hz          | 37.879                           | 60.317                        | 40.000                   | + / +                                  |
| 800 x 600                    | 72 Hz          | 48.077                           | 72.188                        | 50.000                   | + / +                                  |
| 800 x 600                    | 75 Hz          | 46.875                           | 75.000                        | 49.500                   | + / +                                  |
| 1024 x 768                   | 60 Hz          | 48.363                           | 60.004                        | 65.000                   | - / -                                  |
| 1024 x 768                   | 70 Hz          | 56.476                           | 70.069                        | 75.000                   | - / -                                  |
| 1024 x 768                   | 75 Hz          | 60.023                           | 75.029                        | 78.750                   | + / +                                  |
| 1152 x 864                   | 75 Hz          | 67.500                           | 75.000                        | 108.000                  | + / +                                  |
| 1280 x 720                   | 60 Hz          | 45.000                           | 60.000                        | 74.250                   | + / +                                  |
| 1280 x 800                   | 60 Hz          | 49.702                           | 59.810                        | 83.500                   | - / +                                  |
| 1280 x 1024                  | 60 Hz          | 63.981                           | 60.020                        | 108.000                  | + / +                                  |
| 1280 x 1024                  | 75 Hz          | 79.976                           | 75.025                        | 135.000                  | + / +                                  |
| 1440 x 900                   | 60 Hz          | 55.935                           | 59.887                        | 106.500                  | - / +                                  |
| 1600 x 900                   | 60 Hz          | 60.000                           | 60.000                        | 108.000                  | + / +                                  |
| 1680 x 1050                  | 60 Hz          | 65.290                           | 59.954                        | 146.250                  | - / +                                  |
| 1920 x 1080                  | 60 Hz          | 67.500                           | 60.000                        | 148.500                  | + / +                                  |

## Supported Resolutions for Video Signals

Check the resolutions supported for video signals.

### CTA-861

| Resolution<br>(Dots x lines) | Display format | Horizontal<br>frequency<br>(KHz) | Vertical<br>frequency<br>(Hz) | Clock frequency<br>(MHz) | Polarity<br>(horizontal /<br>vertical) |
|------------------------------|----------------|----------------------------------|-------------------------------|--------------------------|--|
| 720 (1440) x 576i            | 50 Hz          | 15.625                           | 50.000                        | 27.000                   | - / -                                  |
| 720 (1440) x 480i            | 60 Hz          | 15.734                           | 59.940                        | 27.000                   | - / -                                  |
| 720 x 576                    | 50 Hz          | 31.250                           | 50.000                        | 27.000                   | - / -                                  |
| 720 x 480                    | 60 Hz          | 31.469                           | 59.940                        | 27.000                   | - / -                                  |
| 1280 x 720                   | 50 Hz          | 37.500                           | 50.000                        | 74.250                   | + / +                                  |
| 1280 x 720                   | 60 Hz          | 45.000                           | 60.000                        | 74.250                   | + / +                                  |
| 1920 x 1080i                 | 50 Hz          | 28.125                           | 50.000                        | 74.250                   | + / +                                  |
| 1920 x 1080i                 | 60 Hz          | 33.750                           | 60.000                        | 74.250                   | + / +                                  |
| 1920 x 1080                  | 24 Hz          | 27.000                           | 24.000                        | 74.250                   | + / +                                  |
| 1920 x 1080                  | 25 Hz          | 28.125                           | 25.000                        | 74.250                   | + / +                                  |
| 1920 x 1080                  | 30 Hz          | 33.750                           | 30.000                        | 74.250                   | + / +                                  |
| 1920 x 1080                  | 50 Hz          | 56.250                           | 50.000                        | 148.500                  | + / +                                  |
| 1920 x 1080                  | 60 Hz          | 67.500                           | 60.000                        | 148.500                  | + / +                                  |

# Read Before Using Bluetooth Devices

Read this information before using a Bluetooth device.

 This function may not be supported depending on the model or geographical area.

## Restrictions on using Bluetooth

- You can't use Bluetooth devices and the [Wi-Fi Speaker Surround Setup](#) feature simultaneously.
- Compatibility issues may occur, depending on the Bluetooth device (A Mobile exclusive headphone may not be available, depending on the environment).
- Lip-sync errors may occur.
- The Projector and Bluetooth device may disconnect, depending on the distance between them.
- A Bluetooth device may hum or malfunction:
  - When a part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the Projector.
  - When the device is subject to electrical variation from obstructions caused by a wall, corner, or office partitioning.
  - When the device is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- If the problem persists, we recommend you use a wired connection.
  - HDMI (eARC) port

# Blocking programs based on their TV Rating

Read this information before viewing a blocking program.

To block content in **TV Rating**, select a rating category to lock. All programs at that level and higher are blocked and require the PIN to watch. To unblock a category, select the lock icon. To unblock all the categories in a row, select the lock under **ALL**.

 This function may not be supported depending on the model or geographical area.

## Categories on the left:

- **TV-Y**: Young children.
- **TV-Y7**: Children 7 and over.
- **TV-G**: General audience.
- **TV-PG**: Parental guidance.
- **TV-14**: Viewers 14 and over.
- **TV-MA**: Mature audience.

## Categories on the top:

- **ALL**: Lock all TV ratings.
- **FV**: Fantasy violence.
- **V**: Violence.
- **S**: Sexual situations.
- **L**: Adult language.
- **D**: Sexually suggestive dialog.

## Blocking movies based on their Motion Picture Association of America (MPAA) rating

The [Movie Rating \(MPAA\)](#) system applies to all materials with supplied ratings in the U.S.A.

From the MPAA:

“The Motion Picture Association of America (MPAA) has implemented a rating system that provides parents or guardians with advanced information on which films are appropriate for children.”

Select a lock beside one of the rating categories to block that category and all higher categories. To unblock a category, select the lock icon.

- [G](#): General audience (no restrictions).
- [PG](#): Parental guidance suggested.
- [PG-13](#): Parents strongly cautioned.
- [R](#): Restricted. Children under 17 should be accompanied by an adult.
- [NC-17](#): No children under age 17.
- [X](#): Adults only.
- [NR](#): Not rated.

## Blocking programs based on their Canadian English Rating

The [Canadian English Rating](#) system applies to all rated material viewed on English-Canadian Projector channels.

Select a lock beside one of the rating categories to block that category and all higher categories. To unblock a category, select the lock icon.

- [C](#): Programming intended for children under age 8.
- [C8+](#): Programming generally considered acceptable for children 8 years and over to watch on their own.
- [G](#): General programming, suitable for all audiences.
- [PG](#): Parental Guidance.
- [14+](#): Programming containing themes or content that may not be suitable for viewers under the age of 14.
- [18+](#): Adult programming.

## Blocking programs based on their Canadian French Rating

The [Canadian French Rating](#) system applies to all rated material viewed on French-Canadian Projector channels.

Select a lock beside one of the rating categories to block that category and all higher categories. To unblock a category, select the lock icon.

- **G**: General.
- **8 ans+**: Programming acceptable for children 8 years and over to watch on their own.
- **13 ans+**: Programming that may not be suitable for children under the age of 13.
- **16 ans+**: Programming not suitable for children under the age of 16.
- **18 ans+**: Programming restricted to adults.

## Licenses

[Check the license information and trademarks applied in your Projector.](#)



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# Troubleshooting

The following are troubleshooting solutions for each problem.

## Picture Issues

When the Projector has trouble with the picture, these steps may help resolve the problem.

### The screen is flashing or has become dark

If your Projector is flickering or dimming sporadically, you may need to disable some of the energy efficiency features.

Disable [Contrast Enhancer](#).

-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Contrast Enhancer](#) [Try Now](#)

Run [Picture Test](#). When the tested image quality is normal, check the signal of the connected device.



















-  >  Menu >  Settings > [Support](#) > [Device Care](#) > [Self Diagnosis](#) > [Picture Test](#) [Try Now](#)

### The picture is not bright, or the picture colors do not look clear

If the screen appears too dim, try changing the settings under [Reset Picture](#).

-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Reset Picture](#) [Try Now](#)

Go to [Picture](#) and adjust the [Picture Mode](#), [Contrast](#), [Brightness](#), and [Sharpness](#) settings.

-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Picture Mode](#) [Try Now](#)
-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Contrast](#) [Try Now](#)
-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Brightness](#) [Try Now](#)
-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Sharpness](#) [Try Now](#)
-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Color](#) [Try Now](#)
-  >  Menu >  Settings > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Tint \(G/R\)](#) [Try Now](#)

## The picture colors are black and white or do not look the way they should look

If the product's colors or absolute whites/blacks seem to be off, launch [Picture Test](#).

- [Home](#) > [Menu](#) > [Settings](#) > [Support](#) > [Device Care](#) > [Self Diagnosis](#) > [Picture Test](#) [Try Now](#)

Check whether [Grayscale](#) is set to [On](#).

- [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Grayscale](#) [Try Now](#)

## The Projector automatically turns off by itself

If your Projector appears to turn off by itself, try disabling some of the Projector's energy efficiency functions.

See if [Sleep Timer](#) has been enabled. The [Sleep Timer](#) automatically turns the Projector off after a specified period of time.

- [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [General & Privacy](#) > [System Manager](#) > [Time](#) > [Sleep Timer](#) [Try Now](#)

If the [Sleep Timer](#) has not been enabled, see if [Auto Power Off](#) or [Off Timer](#) has been enabled and disable it.

- [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Power and Energy Saving](#) > [Auto Power Off](#) [Try Now](#)
- [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [General & Privacy](#) > [System Manager](#) > [Time](#) > [Off Timer](#) [Try Now](#)

## Unable to power on

If you are having problems powering on your Projector, there are a number of things to check before calling the service department.

Confirm that the Projector's power cord is connected correctly at both ends and that the remote control is operating normally.

Make sure that the Projector cable is firmly connected.

## Displayed video looks blurry

If you notice blurring or juddering on the screen, use the [Picture Clarity Settings](#) function to resolve the issue.

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Picture](#) > [Expert Settings](#) > [Picture Clarity Settings](#) [Try Now](#)

## The picture is distorted

The compression of video content may cause picture distortions, especially in fast moving pictures from sports programs and action movies.

Remove and reconnect the power cord, and check the remote control battery.

If the signal reception is weak or poor, screen distortion may be visible but it is not a malfunction.

Mobile phones used close to the Projector (within 3.2 ft) may cause noise on channels.

## There is a dotted line on the edge of the screen

Change [Picture Size](#) to [16:9 Standard](#).

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Picture](#) > [Picture Size Settings](#) > [Picture Size](#) [Try Now](#)

Change the output resolution of your external device.

## The picture won't display in full screen

HD channels will have black bars on either side of the screen when displaying upscaled SD (4:3) content.

Black bars will appear at the top and bottom of the screen when you watch movies that have aspect ratios different from your Projector.

Adjust the picture size options on your external device or set the Projector to full screen.



-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Picture](#) > [Picture Size Settings](#) > [Picture Size](#) [Try Now](#)

## The Caption function in the Projector menu is deactivated

When an external device is connected with an HDMI, the [Caption](#) function is unavailable. Adjust the caption setting on the external device.

## Captions appear on the Projector screen

Turn off the [Caption](#) function in [Caption Settings](#).

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Caption Settings](#) > [Caption](#)  
[Try Now](#)

# Sound and Noise Issues

When the Projector has difficulties with sound, these steps may help resolve the problem.

## How can I connect an audio device to the Projector?

The connection method may differ depending on the audio device, such as HDMI (eARC), Bluetooth, and Wi-Fi.

For more information about how to connect an audio device, run [Connection Guide](#).

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) > [Audio Device](#)

## There is no sound or the sound is too low at maximum volume.

Check the volume control of your Projector, and then check the volume control of the external device (cable box or satellite box, DVD, Blu-ray, etc.) connected to your Projector.

Check the cable connection between an external device and the Projector and then try cable connection again.

## The picture is good but there is no sound.

Check the [Sound Output](#) setting. If it is set to [Projector Speaker](#), check the volume setting.

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Sound](#) > [Sound Output](#) [Try Now](#)

If you are using an external device, check the device's audio output option.

For example, you may need to change your cable box's audio option to HDMI if the box connected to your Projector is using an HDMI cable.

Reboot the connected device by disconnecting and then reconnecting the device's power cable.

With a set-top box or cable box, check the cable connection and reboot the external device. When the symptom persists, contact your service provider.

## HDMI (eARC) is connected, and there is no sound.

It is recommended to set [Digital Output Audio Format](#) to [Auto](#) if only limited audio format is supported depending on the performance of the connected sound bar or A/V receiver.

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Sound](#) > [Expert Settings](#) > [Digital Output Audio Format](#) > [Auto](#)

## The speakers are making an odd sound.

Run [Sound Test](#).

- [Home](#) > [Menu](#) > [Settings](#) > [Support](#) > [Device Care](#) > [Self Diagnosis](#) > [Sound Test](#) [Try Now](#)

Make sure that the audio cable is connected to the correct audio output connector on the external device.

Check the [Signal Information](#). A low signal level may cause sound distortions.

- [Home](#) > [Menu](#) > [Settings](#) > [Support](#) > [Device Care](#) > [Self Diagnosis](#) > [Signal Information](#) [Try Now](#)

## The sound is interrupted.

Sound quality may become affected if the wireless router is close to the Bluetooth speaker. Place the Bluetooth speaker as close as possible to the Projector without obstacle between them. Do not place the wireless router close to the Bluetooth speaker body.

To minimize interruptions, we recommend a wireless access point that uses a 5 GHz frequency. 5 GHz may not be available depending on the model.

**Whenever a function is used on the Projector or the channel is changed, the Projector voices the activity. The Projector explains in voice-over the video scenes displayed on the screen.**

Turn off the [Voice Guide](#) function in [Voice Guide Settings](#).

- [Home](#) > [Menu](#) > [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) > [Voice Guide Settings](#) > [Voice Guide](#) [Try Now](#)

## The Projector audio is not being played through the Sound bar or A/V receiver.

Check the Sound bar or A/V receiver's power supply and its settings.

- In case of HDMI eARC connection, make sure that it is connected to the eARC dedicated HDMI port on your Projector. However, the eARC can be used only when the Sound bar or A/V receiver supports the eARC feature.




## The sound is not heard clearly.

Change to an appropriate sound mode.

-  >  Menu >  Settings > All Settings > Sound > Sound Mode [Try Now](#)

## The volume of the external device cannot be adjusted.

Check the cable connection between the Projector and the external device.

When connecting an external speaker such as home theater via HDMI, make sure it is connected to the HDMI (eARC) port on the Projector. Make sure that the  >  Menu >  Settings > All Settings > Connection > External Device Manager > Anynet+ (HDMI-CEC) is active on your Projector. [Try Now](#)

## I want to turn the Projector and audio device off and on at the same time.

When you connect the Samsung Soundbar to the Projector via Bluetooth, the power turns off and on together. It may not be supported depending on the Samsung Soundbar model.

When you connect an audio device that supports HDMI eARC to the HDMI (eARC) port on the Projector, the power turns off and on together.

# External Device Connectivity Issues

When the Projector has difficulties connecting to external devices such as a PC, game console, or mobile device, these steps may help resolve the problem.

## The "Mode Not Supported" message appears.

Adjust the output resolution of the external device to a resolution supported by the Projector.

## The video is OK but there is no audio.

If you are using an HDMI connection, check the audio output setting on your PC.

To listen to the computer sound, connect external speakers to the audio output connection of the computer.

## I want to connect to a PC and mobile device via screen mirroring.

To wirelessly connect the Projector to your PC, read the instructions at [PC > Screen Sharing \(Wireless\)](#) in [Connection Guide](#), and then try to connect.

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) > [PC](#) > [Screen Sharing \(Wireless\)](#)

Confirm that the Projector and your PC are connected to the same network.

To wirelessly connect the Projector to your mobile device, read the instructions at [Smartphone > Screen Sharing \(Smart View\)](#) in [Connection Guide](#), and then try to connect.

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) > [Smartphone](#) > [Screen Sharing \(Smart View\)](#)  
[Try Now](#)

If the Projector has difficulties connecting to your PC or mobile device due to surrounding radio interferences, change the frequency of the wireless access band, and then try to connect.



## No screen appears when connecting the Projector to an external device.

For more information about how to connect an external device, run [Connection Guide](#).

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) [Try Now](#)

Make sure that the external device is connected securely and turned on. Move to Sources to switch to other input sources.

-  >  [Menu](#) >  [Connected Devices](#) > Sources

Using [HDMI Troubleshooting](#), you can check the connection to HDMI cable and external devices (takes approximately 2 minutes).

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) > [Video Device](#) > [HDMI Troubleshooting](#)

When using a set-top box or cable box, check the broadcast signals or the network that is connected to the external device.




## I want to connect to a Bluetooth speaker.

For more information on how to connect a Bluetooth speaker, see [Audio Device](#) > [Bluetooth](#) in [Connection Guide](#).

-  >  [Menu](#) >  [Connected Devices](#) > [Connection Guide](#) > [Audio Device](#) > [Bluetooth](#)

## The PC screen does not appear or it flickers.

When the PC screen does not appear or the PC is not recognized, check the power supply of the PC and then reconnect the HDMI cable between the PC and Projector. When the symptom persists, check that the PC is in Sleep mode and then set [Input Signal Plus](#) to [On](#).

-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [Connection](#) > [External Device Manager](#) > [Input Signal Plus](#) [Try Now](#)

When the set resolution is not matched, it may cause a blank or flickering screen. For the PC supported resolution, see "[Read Before Connecting a Computer \(Supported Resolutions\)](#)."

# Network Issues

When the Projector has difficulties connecting to the network, these steps may help resolve the problem.

## Wireless network connection failed. Unable to connect to a wireless access point. Unable to connect to the network.

 >  **Menu** >  **Settings** > **Support** > **Device Care** > **Self Diagnosis** > **Smart Hub Connection Test**  

Ensure that the network cable is connected and the router is powered on.

Connect your mobile device to the router via Wi-Fi.

Turn the router off and back on again. (Requires 2 to 3 minutes)

If a security key is required, make sure it has been entered correctly.

Unplug the Projector's power cord and plug it back in or long-press the power button for at least 3 seconds.

Make sure that there is no electromagnetic wave generating device placed between the Projector and router.

## Connected to a local network, but not to the Internet.

1. Check if the Internet LAN cable is connected to the access point's external LAN port.
2. Check the DNS setting in **IP Settings**.

–  >  **Menu** >  **Settings** > **All Settings** > **Connection** > **Network** > **Network Status** > **IP Settings**

# Anynet+ (HDMI-CEC) Issues

When Anynet+ (HDMI-CEC) isn't working, these steps may help resolve the problem.





## What is Anynet+?

You can use the Projector's remote control to control external devices that support Anynet+ (HDMI-CEC) and that are connected to the Projector via an HDMI cable. For example, if a connected external device supports Anynet+, you can have the connected device turn on or off when you turn the Projector on or off.

## Anynet+ does not work. The connected device is not displayed.

Make sure the device is an [Anynet+ \(HDMI-CEC\)](#) device. From the settings menu on the device, check and confirm that the HDMI-CEC option is enabled.

From the Projector, check and confirm that the [Anynet+ \(HDMI-CEC\)](#) feature is set to **On**.

-  >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **Anynet+ (HDMI-CEC)**  





Check and confirm that the device's power cable is securely plugged in.

Check the device's HDMI cable connection.


[Anynet+ \(HDMI-CEC\)](#) cannot function under specific circumstances. (when the Projector is scanning channels or performing [Reset](#))

When connecting or disconnecting an HDMI cable, turn the Projector off and then back on again.

## I want to start Anynet+. I also want the connected devices to turn on when the Projector is turned on.

Move the focus to the Anynet+ device at  >  **Menu** >  **Connected Devices** > Sources, press the down directional button to move to [Anynet+ \(HDMI-CEC\)](#), and then press the Select button.

Check if the Anynet+ device is properly connected to the Projector, and then select [Anynet+ \(HDMI-CEC\)](#) menu to see if [Anynet+ \(HDMI-CEC\)](#) is set to **On**.

-  >  **Menu** >  **Settings** > **All Settings** > **Connection** > **External Device Manager** > **Anynet+ (HDMI-CEC)**  


I want to exit Anynet+. It is inconvenient to turn on other devices because the Projector also turns on. It is inconvenient because the connected devices (e.g. set-top box) turn off together.

To turn off the Anynet+ function of a device connected to the Projector, turn off the [Anynet+ \(HDMI-CEC\)](#) function of the device.

-  >  Menu >  Settings > All Settings > Connection > External Device Manager > Anynet+ (HDMI-CEC)  
[Try Now](#)

When [Anynet+ \(HDMI-CEC\)](#) is turned off, the sound bar connected via the HDMI (eARC) port does not turn off and on together with the Projector. To prevent a specific device connected to the Projector from turning off automatically, turn off the HDMI-CEC function on a specific device connected to the Projector.

## The message "Connecting to Anynet+ device..." or "Disconnecting from Anynet+ device" appears on the screen.

You cannot use the remote control when the Projector is configuring Anynet+ or switching to the Projector viewing screen.

Use the remote control after the Projector has completed the Anynet+ configuration or has switched to the Projector viewing screen.

## The Anynet+ device won't play.

You cannot use the play function when [Reset](#) is in progress.

# Remote Control Issues

When the remote control isn't working, these steps may help resolve the problem.

## The remote control does not work.

The connection between the remote control and the Projector may be lost.

Point the Samsung Smart Remote at the front of the Projector, and then press and hold the  and  buttons simultaneously for 3 seconds or more.

Also, if the remote control does not work properly or its response is very slow, the battery might be low or dead.

- Charge the remote control by using the USB port (C-type) on the bottom.

# Apps

When apps aren't working, these steps may help resolve the problem.

## I launched an app, but it's in a different language. How can I change the language?

Languages supported by an app may be different from the Projector [Language](#) set in the menu.

The ability to change the language depends on the app's provider. Change the language from the settings menu in the app.

## The app does not work properly. Its image quality is poor.

Check the network connection. When the network speed is slow, the app may not work or its image quality may be poor.




Uninstall and reinstall the app. For more information about app uninstallation, refer to "[Managing installed apps.](#)"

The services of your application are not provided by the Projector but by the application service provider.

Refer to the Help section on the application service provider's website.

## The Smart Hub Home Screen keeps appearing whenever you turn on the Projector.

Turn off the [Autorun Smart Hub](#) function in [Start Screen Option](#).








-  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Start Screen Option](#) > [Autorun Smart Hub](#)  
[Try Now](#)


# Voice Assistant Issues

When the Voice Assistant isn't working, these steps may help resolve the problem.

## The voice commands do not work well.

Voice commands may differ depending on the [Voice Assistant](#). Refer to the command examples for each [Voice Assistant](#).

- [Bixby](#):  > [Explore Now](#)
- [Amazon Alexa](#):  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Voice](#) > [Amazon Alexa Settings](#) [Try Now](#)
- [Google Assistant](#):  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Voice](#) > [Google Assistant Settings](#) [Try Now](#)


 This function and Voice Recognition Solution Partner may not be supported depending on the model or geographical area.

## Bixby/Alexa answers although I did not call it.

The Projector may recognize an ambient noise or everyday conversation as a call to Voice Assistant.

Turn off the [Voice Wake-up](#) function or set the [Wake-Up Sensitivity](#) to [Low](#).

-  > [Explore Now](#) >  [Settings](#) > [Voice Wake-up](#)

 This function and Voice Recognition Solution Partner may not be supported depending on the model or geographical area.


## I spoke "Hi, Bixby/Alexa" but Bixby/Alexa does not answer.

When the Projector is far from you or the ambient noise is so loud, the Projector may be unable to recognize your voice.

- For best results, you need to be within 5 feet (1-2 m) of your Projector. Please look at your Projector and speak.

Turn on the [Voice Wake-up](#) function.

-  > [Explore Now](#) >  [Settings](#) > [Voice Wake-up](#)

 This function and Voice Recognition Solution Partner may not be supported depending on the model or geographical area.

**Voice recognition does not work with the Samsung Smart Remote unlike other features. There is no response even if the Voice Assistant button is pressed.**

The connection between the remote control and the Projector may be lost. Try pairing the remote control with the Projector.

Point the Samsung Smart Remote at the front of the Projector, and then press and hold the  and  buttons simultaneously for 3 seconds or more.

Also, if the remote control does not work properly or its response is very slow, the battery might be low or dead.

- Charge the remote control by using the USB port (C-type) on the bottom.

**During voice recognition, the heavy load message appears and the function does not work.**

Unplug and then plug the Projector power cable and then try again after 1 minute and 30 seconds. It may take a while if the voice recognition server is being inspected.

**I want to see weather information of the desired area.**

Say with the area name included.

## Other issues

Use these procedures to resolve other issues that may occur in relation to the product.

### The Projector is hot.

Watching Projector for an extended period of time causes the panel to generate heat, which is released through the vents on the Projector.

The vents may feel hot to the touch when the Projector has been used for an extended period of time.

Adults should exercise extra care and ensure that children do not touch the vents on the Projector.

This heat, however, is not a defect and does not affect the Projector's functionality.



### The Projector smells like plastic.

This smell is normal and will dissipate over time.

### The settings are lost after 5 minutes or every time the Projector is turned off.

If **Usage Mode** is set to **Retail Mode**, the Projector's audio and video settings are automatically reset every 5 minutes.

Change **Usage Mode** to **Home Mode**.

-  >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **System Manager** > **Usage Mode** > **Home Mode**



## The Projector is making a popping noise.

The expansion and contraction of the Projector's outer casing may cause a popping noise.

This does not indicate a product malfunction.

The Projector is safe to use.

## The Projector is making a humming noise.

Your Projector utilizes high-speed switching circuits and high levels of electrical current. Depending on the Projector's brightness level, the Projector may seem slightly noisier than a conventional Projector.

Your Projector has undergone strict quality control procedures that meet our demanding performance and reliability requirements.

Some noise coming from the Projector is considered normal and is not an acceptable cause for an exchange or refund.

## The Projector narrates the screen events in voice-over.

To turn off [Voice Guide](#), move the focus from [Accessibility Shortcuts](#) to [Voice Guide](#) and then press the Select button. You can turn on or off [Voice Guide](#). To run [Accessibility Shortcuts](#), see the following:

- Press and hold the  $+/-$  (Volume) button on your Samsung Smart Remote.

# Diagnosing Projector operational issues

You can diagnose issues with your Projector and Smart Hub and run reset functions.

## Self Diagnosis

 >  Menu >  Settings > Support > Device Care > Self Diagnosis [Try Now](#)

You can use the [Picture Test](#) to help diagnose video issues and the [Sound Test](#) to diagnose sound issues. You can also test the Smart Hub network connection, and run the Smart Hub and Projector factory reset functions.

- [Picture Test](#) [Try Now](#)
- [Sound Test](#) [Try Now](#)
- [HDMI Troubleshooting](#)
- [Signal Information](#) [Try Now](#)
- [Smart Hub Connection Test](#) [Try Now](#)
- [Reset Smart Hub](#) [Try Now](#)

## Reset Smart Hub

Resets all Smart Hub settings to their factory defaults and deletes all information related to Samsung accounts, linked service accounts, Smart Hub service agreements, and Smart Hub applications.

-  >  Menu >  Settings > Support > Device Care > Self Diagnosis > Reset Smart Hub [Try Now](#)

## Reset picture

Resets current picture settings to the default settings.

-  >  Menu >  Settings > All Settings > Picture > Expert Settings > Reset Picture [Try Now](#)

## Reset sound

Resets current sound settings to the default settings.

-  >  Menu >  Settings > All Settings > Sound > Expert Settings > Reset Sound [Try Now](#)

# Getting Support

Get help directly from Samsung if you have a problem with your Projector.

## Getting support through Remote Management

 >  **Menu** >  **Settings** > **Support** > **Remote Management** 

After consenting to our service agreement, you can use **Remote Management** to access Remote Support and have a Samsung service technician diagnose your Projector, correct problems, and update your Projector's software remotely via the web. You can also turn **Remote Management** on and off.


 This function requires an network connection.

## Finding the contact information for service

 >  **Menu** >  **Settings** > **Support** > **About Projector** 

You can view the address of the Samsung website, the call center phone number, your Projector's model number, your Projector's software version, Open Source License and other information you may need to get service support from a Samsung call agent or the Samsung website.

 You can also view information by scanning the QR code of your Projector.

 You can also start this function by pressing and holding the  button for 5 or more seconds. Continue holding the button until the customer information pop-up window appears.

## Requesting service

 >  **Menu** >  **Settings** > **Support** > **Device Care** > **Request Support** 

You can request service when you encounter a problem with the Projector. Select the item matching the problem that you encountered, enter the required item, move the focus to **Next**, and then press the Select button. Select **Request Now** > **Send** or **Schedule Appointment** > **Request** > **Send**. Your service request will be registered. The Samsung Contact Center will contact you to set up or confirm your service appointment.

 You must agree to the terms and conditions for the service request.

 This function may not be supported depending on the geographical area.

 This function requires an network connection.

# Accessibility Guidance

Provides a menu and a remote control guide that aid the visually impaired.

## Learn the Menu Screen

Learn the menus on the Projector screen. Once enabled, your Projector will tell you the structure and features of the menus you select.

## Using the Samsung Smart Remote

You can see the description of the buttons on the Samsung Smart Remote.

 The Samsung Smart Remote may not be supported depending on the model or geographical area.








## Orientation of the Samsung Smart Remote

Hold the remote control with the buttons facing towards you. The remote is slightly thinner towards the top and thicker towards the bottom.

## Description of the Samsung Smart Remote

 The images, buttons, and functions of the remote control may differ with the model or geographical area.

From top to bottom and left to right:

- The  button is at the top left.
- There is a small LED (microphone) to the right of the  button, but it cannot be felt by hand.
- There is a round button on the right of LED, which is the  button.
- Underneath these 2 buttons are a round button and a large outer circle button. The round button is the Select button, and the large outer circle button consists of 4 directional buttons (up / down / left / right).
- Underneath the directional button are 3 buttons, one on the left, one on the right, and one in the center. The one on the left is the  button and the one on the right is the  button. The round button in the middle is the  button.
- Underneath the  button are 2 thin horizontal buttons. These buttons protrude higher above the surface than the other buttons on the remote control. The one on the left is the volume button and the one on the right is the channel button. Push up from beneath or down from above to use these as rocker buttons to change the channel or volume.
  - Briefly press the  $+/-$  (Volume) button to mute the sound.
  - Press and hold the  $+/-$  (Volume) button to open the [Accessibility Shortcuts](#) menu.
  - Briefly press the  $\wedge/\vee$  (Channel) button to open the [Guide](#).

 This function may not be supported depending on the model or geographical area.

# Using the Accessibility Menu

[View how to use the Accessibility functions and descriptions on their functions.](#)

 This function may not be supported depending on the model or geographical area.

## Running the Accessibility Shortcuts menu

You can turn on or turn off the accessibility functions such as [Voice Guide](#), [Caption](#), [Sign Language Zoom](#), [Sign Language Guide](#), [Picture Off](#), [High Contrast](#), [Enlarge](#), [Grayscale](#), [Color Inversion](#), [Slow Button Repeat](#), and you can move to the [Learn Remote](#), [Learn Menu Screen](#), [Multi-output Audio](#) and [Accessibility Settings](#) pages.

 The menu name may differ depending on the model.

- Samsung Smart Remote

On the Samsung Smart Remote, there are 2 thin horizontal rocker buttons next to each other located slightly below the middle of the remote. The one on the left is the volume button. Press and hold the volume button to open the [Accessibility Shortcuts](#) menu.




Even if the [Voice Guide](#) is set to **Off** or muted, when you press and hold the volume button, the voice guide for [Accessibility Shortcuts](#) is enabled.

## Running the Accessibility menu functions using the General menu

 >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Accessibility](#) [Try Now](#)

You can also go to the [Accessibility](#) menu from the Projector settings menu. This provides more options, for example, to change the speed of Voice Guide.


The Projector will not verbalize this menu unless [Voice Guide](#) is already turned on.

1. Press the  button.
2. Press the left directional button to navigate to  [Menu](#), and then press the right directional button to navigate to  [Settings](#).
3. Press the Select button, and press [All Settings](#) to open the menu. Press Select to load the Projector's Set menu.
4. Press the down directional button to reach [General & Privacy](#), and then press the Select button to open this menu.

5. Place the focus on [Accessibility](#), and press the Select button to open the menu.
6. The menu will appear with [Voice Guide Settings](#) as the first selection. Highlight [Voice Guide Settings](#), and then press the Select button.
7. A menu appears with the options to change [Voice Guide](#), [Volume](#), [Speed](#), [Pitch](#), and [Projector Background Volume](#).
8. Select the menu using the directional buttons, and then press the Select button.

 The menus are activated when [Voice Guide](#) is on.



## Running the Accessibility menu functions using Bixby

 This function is available only if Voice Assistant is set to Bixby. (🏠 > ≡ Menu > ⚙️ Settings > All Settings > General & Privacy > Voice > Voice Assistant) [Try Now](#)

 Bixby may not be supported depending on the model or geographical area.

To use Bixby, the Projector must be set up and tuned and must be connected to the network. You can connect the Projector to the network during the initial setup or do it later through the settings menu.

There are many commands you can say to control the Projector. These can be used together with [Voice Guide](#) to give you voice input and voice output. You can use the Samsung Smart Remote but the Projector must be connected to the network.


To speak a command, press and hold the  button (located near the top of the Samsung Smart Remote, directly below the small LED (microphone) and above the directional button) and say the command, and then release the  button. The Projector will confirm the command.

For example you can:

- Turn Voice Guide on

Press the  button on the Samsung Smart Remote, and then say "Voice Guide on."

- Turn High Contrast on

Press the  button on the Samsung Smart Remote, and then say "High Contrast on."

## Learning about the Accessibility menu functions

- [Voice Guide Settings](#)

Provides voice guides to make it easier for the visually impaired to use the Projector. Voice guide supports basic operations such as changing channels and adjusting the volume, provides voice descriptions about the current broadcast and the following broadcast. The feature also provides voice descriptions on [Internet](#), [Search](#), and other smart services.

Move to [Voice Guide](#) and press the Select button to enable/disable the feature.

- [Caption Settings](#)


You can view the caption in programs that provide broadcast captions.

- [Caption Mode](#)

You can select a desired caption mode from the list.

- [Digital Caption Options](#)

You can set the caption display details.

 The [Position](#) function is available only in the programs that provide captions. Your Projector supports the caption from the broadcaster. Using this function, the caption can be positioned on a desired location. It can be used by the hearing impaired for convenience.

- [Sign Language Zoom Settings](#)


You can zoom in the sign language screen when the program you are watching provides it. Set [Sign Language Zoom](#) to [On](#) and then adjust the window's position and aspect ratio under [Edit Sign Language Zoom](#).

 This function may not be supported depending on the model or geographical area.

- [Sign Language Guide Settings](#)

Provides a description of menu items with sign language.

- [Learn Remote](#)

Learn the names and functions of the buttons on remote control. On this screen, pressing the power button (top left button) will turn off the Projector, but when any other button is pressed the Projector will say the button name and briefly tell what that button does. This teaching mode helps you to learn the location and operation of the buttons on the remote without affecting normal Projector operation. Press the  button twice to exit [Learn Remote](#).

- **Learn Menu Screen**

Learn the menus on the Projector screen. Once enabled, your Projector will tell you the structure and features of the menus you select.

- **Picture Off**

Turn off the Projector screen and provide only sound to reduce overall power consumption. When you press a button on the remote control other than Volume and Power while the screen is off, the Projector screen turns back on.

- **Multi-output Audio**

You can turn on both the Projector speaker and Bluetooth headphone designed for the hearing impaired at the same time. The hearing impaired can then set the volume of their Bluetooth headphone higher than the volume of the Projector speaker without affecting the volume of the Projector speaker, allowing both the hearing impaired and their families to listen to the Projector at comfortable sound levels.

 This function may not be supported depending on the model or geographical area.

- **High Contrast**

To display all menus with an opaque black background and a white font, providing maximum contrast.

 If **High Contrast** is on, some **Accessibility** menus are not available.

- **Enlarge**

You can enlarge important elements on the menu such as the names of programs.

- **Grayscale**

You can change the color of the Projector screen to black and white to sharpen blurred edges caused by colors.

 If **Grayscale** is on, some **Accessibility** menus are not available.

 This function may not be supported depending on the model or geographical area.

- **Color Inversion**

You can invert the colors of the text and background displayed on the Projector screen to make it easier to read the text.

 If **Color Inversion** is on, some **Accessibility** menus are not available.

 This function may not be supported depending on the model or geographical area.

- **Remote Button Repeat Settings**

You can configure the operation speed of the remote control buttons so that they slow down when you continually press and hold them.



## Using the Projector with Voice Guide on

Turn on Voice Guide that describes the menu options aloud to aid the visually impaired.

### Changing channel

Use the  $\wedge/\vee$  (Channel) button on the right to change the channel. Every time you change channels, the new channel details will be announced. The ways to change the channel are below.

Of the 2 buttons that protrude from the center of the Samsung Smart Remote, the right one is the  $\wedge/\vee$  (Channel) button. Push up or pull down the  $\wedge/\vee$  (Channel) button to change the channel.

### Changing volume


Use the  $+/-$  (Volume) button on the left to change the volume. Every time you change the volume, the new volume level will be announced.

Of the 2 buttons that protrude from the center of the Samsung Smart Remote, the left one is the  $+/-$  (Volume) button. Push up or pull down the  $+/-$  (Volume) button to change the volume.

### Using program information

When watching Projector, press the Select button to view program information which then appears at the top of the screen. Voice Guide will say program subtitles or audio descriptions if they are available. To view more detailed program information, press and hold the Select button. Voice Guide will say more details such as a synopsis of the program.

Press the left or right directional button to see what you can watch next on the same channel. Press the up or down directional button to move to other channels and see which programs are currently being broadcast on them.

Press  to go back or close the program details.





 This function may not be supported depending on the geographical area.


# Using Smart Hub

Learn how to use Smart Hub to access apps, games, movies, and more.

## Smart Hub

Use a variety of Smart Hub content offered by your Samsung Projector.

-  Some Smart Hub services are for pay services.
-  To use Smart Hub, the Projector must be connected to the network.
-  Some Smart Hub features may not be supported depending on the service provider, language, or geographical area.
-  Smart Hub service outages can be caused by disruptions in your Internet service.

Press the  button. You are redirected to the Home Screen of the content you are currently using. Press the left directional button, and try moving the focus to other items.

Use a variety of Smart Hub content, as follows: [Privacy Choices](#), [Search](#), [Ambient Mode](#), [Media](#), [Menu](#).









-  Supported Smart Hub content may vary depending on the model and geographical area.

## Using the Smart Hub Home Screen

On the leftmost part of the Smart Hub Home Screen is the static menu listed. You can quickly and easily use the listed menu items to access the main Projector settings or external devices, search, and apps.



-  [Privacy Choices](#)

From your Projector, easily manage the privacy policy regarding services related to Smart Hub and verify how personal information is protected.

-  To use Smart Hub, you must agree to the Smart Hub service agreement and the collection and use of personal information. Without giving consent, you cannot use the additional features and services. You can view the entire text of the [Terms & Privacy](#) by navigating to  >  [Menu](#) >  [Settings](#) > [All Settings](#) > [General & Privacy](#) > [Terms & Privacy](#). [Try Now](#)
-  If you want to stop using Smart Hub, you can cancel the agreement. To cancel the Smart Hub service agreement, select [Reset Smart Hub](#) ( >  [Menu](#) >  [Settings](#) > [Support](#) > [Device Care](#) > [Self Diagnosis](#) > [Reset Smart Hub](#)). [Try Now](#)

-  [Search](#)

Search for channels, programs, movies, and apps offered by Smart Hub.

-  To use the Search service, make sure the Projector is connected to a network.
-  This function may not be supported depending on the model or geographical area.

-  **Ambient Mode**

Set your Projector to display content you desire, when the Projector is not used.

To return to TV mode from **Ambient Mode**, press  > the left directional button >  **Media**. Press the  button to turn off the Projector.

 This function may not be supported depending on the model or geographical area.

 For more information about **Ambient Mode**, refer to '[Using Ambient Mode](#)'

-  **Media**

View a variety of contents. Install various apps offered by Smart Hub, such as news, sports, weather and game apps, and use the apps from the Projector.

 For more information about **Media**, refer to '[About the Media Home Screen](#).'

-  **Menu**

Manage external devices connected to the Projector, and configure settings for various functions available on the Projector.

 For more information about **Menu**, refer to '[About the Menu Home Screen](#).'

## Launching the e-Manual

Open the user manual embedded in your Projector.


 >  **Menu** >  **Settings** > **Support** > **Open e-Manual** 

You can view the embedded e-Manual containing information about your Projector's key features.

 Alternatively, you can download a copy of the e-Manual from Samsung's website (<https://www.samsung.com>).

 Words in blue (e.g., [Internet](#)) indicate a menu item.

The e-Manual's Home Screen contains 1 row of menu icons. Use the left and right directional buttons to move within a row. Press the Select button to open the section you want to read.


 You can use the directional buttons on the remote control to use the functions on the top such as [Search](#), [Sitemap](#), and [Index](#).








The e-Manual contains a section called "**Learn Remote**" in "**Accessibility Guidance**". This is particularly useful for people who cannot easily see the buttons on the control or who are not clear what each button does. When you are viewing this section of the e-Manual, pressing the buttons on the remote control will not affect the Projector.

## Using Bixby


[Set Voice Assistant to Bixby. A guide to using Bixby to control your Projector.](#)





To use Bixby, your Projector must be connected to the network and you must use the microphone on your Samsung Smart Remote.

To use Bixby, press and hold the  button on the Samsung Smart Remote, say a command into the microphone on the remote, and then release the button to run Bixby.

-  This function may not be supported depending on the model or geographical area.
-  The existing functional specifications may be changed if Bixby is updated.
-  This function is available only if Voice Assistant is set to Bixby. ( >  **Menu** >  **Settings** > **All Settings** > **General & Privacy** > **Voice** > **Voice Assistant**) [Try Now](#)
-  The supported language may differ depending on the geographical area.

## Running Bixby

Press and hold the  button on the Samsung Smart Remote. Bixby is activated in the listening mode, the Bixby icon appears at the bottom of the Projector screen. Say a command, and then release the button. The Projector provides feedback on how it understands the command, and then performs the commanded task.

-  If the Projector does not understand the command, try again with more precise pronunciation.
-  This function may not be supported depending on the model or geographical area.
-  You can find a detailed description of the voice commands at [Explore Bixby](#). Press the  button. The [Explore Now](#) button appears at the bottom of the screen. Press the Select button to go to the [Explore Bixby](#) screen.