

## Internet Office 120V 550VA 300W Standby UPS, Ultra-Compact Desktop, DB9 Serial

MODEL NUMBER: INTERNET550SER



### Description

Ultra-compact standby UPS with DB9 serial monitoring protects PCs, network workstations and other systems reliant upon a simple serial communications interface for UPS monitoring and unattended system shutdown. Maintains AC output during blackouts and brownouts starting at 99V. Includes DB9 monitoring with cabling, TEL/DSL line surge suppression, surge-only outlets and LED indicators. PowerAlert software available free via download.

### Features

- INTERNET550SER standby UPS offers protection from blackouts, brownouts and surges on both AC and dialup modem lines
- Provides seamless battery derived AC output during blackouts and severe brownouts so that connected equipment can be shut down without data loss
- DB9 serial monitoring enables data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from [www.tripplite.com/poweralert](http://www.tripplite.com/poweralert)
- Supports Tripp Lite's Watchdog system service to restore operation to locked equipment through soft reboot of application/OS or hard power off/on reboot of connected equipment; ideal for unattended kiosk applications
- 4 battery supported outlets protect computer, monitor and one vital system peripheral, plus 4 additional surge suppression-only outlets for printers and other system accessories not requiring battery support
- Attractive stealth black UPS color scheme
- Built-in single line phone jacks protects peripherals with a standard dialup phone line connection
- Built-in audible alarm and front panel LEDs offer continuous status information regarding line and battery power operation
- 550VA /300 watt power handling ability supports entry-level PC systems for several minutes during

### Highlights

- 550VA ultra-compact 120V standby UPS
- Maintains AC output during power failures
- 4 UPS battery supported outlets, 4 surge-only outlets
- DB9 serial monitoring, TEL/DSL protection, Wall mountable, 99% efficient
- NEMA 5-15P input plug and 8 NEMA 5-15R outlets
- **This product is ENERGY STAR qualified for its ability to save customers money while helping to protect the environment**

### Package Includes

- INTERNET550SER UPS system
- DB9 serial cable
- Instruction manual



power fail conditions

- Ultra-compact housing fits anywhere, wall mountable
- Includes attached 6 ft. AC power cord with space saving right angle plug, on/off power switch
- Compatible with 120V/60 Hz applications in USA, Canada, Mexico and other countries
- Optional PDUB15 bypass PDU enables hot-swappable UPS replacement with no disruption to connected equipment
- \$100,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

## Specifications

OVERVIEW	
UPC Code	037332123466
OUTPUT	
Output Volt Amp Capacity (VA)	550
Output Watt Capacity (Watts)	300
Nominal Output Voltage(s) Supported	110V; 115V; 120V
Nominal Voltage Details	115v nominal output in battery mode
Frequency Compatibility	60 Hz
Output Voltage Regulation (Battery Mode)	115V (+/- 5%)
Output Receptacles	(8) 5-15R
UPS Output Receptacles (Surge Suppression Only)	4 UPS outlets, 4 surge-only outlets
Hot-Swap PDU options	PDUB15 (2U / 8 5-15R outlets)
Output AC Waveform (AC Mode)	Sine wave
Output AC Waveform (Battery Mode)	PWM sine wave
INPUT	
Rated input current (Maximum Load)	10A
Nominal Input Voltage(s) Supported	120V AC
UPS Input Connection Type	5-15P; Right-Angled
Input Circuit Breakers	10A
UPS Input Cord Length (ft.)	6
UPS Input Cord Length (m)	1.8
Recommended Electrical Service	15A 120V



Input Phase	Single-Phase
<b>BATTERY</b>	
Half Load Runtime (min.)	6 min. (150w)
DC System Voltage (VDC)	12
Expandable Runtime	No
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Switches	Combination switch controls on/off power status and self-test operation
Audible Alarm	Audible alarm indicates power-failure and overload status
LED Indicators	2 LEDs indicate power status and overload/check battery status
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	420
UPS AC Suppression Response Time	Instantaneous
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out)
EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Installation Form Factors Supported with Included Accessories	Tower; Ultra-compact desktop
Primary Form Factor	Desktop
UPS Power Module Dimensions (hwd, in.)	3.1 x 10.9 x 5.7
UPS Power Module Dimensions (hwd, cm)	7.87 x 27.69 x 14.48
UPS Power Module Weight (lbs.)	6.5
UPS Power Module Weight (kg)	2.95
Shipping Dimensions (hwd / in.)	8.100 x 3.900 x 13.000
Shipping Dimensions (hwd / cm)	20.57 x 9.91 x 33.02
Shipping Weight (lbs.)	5.2000
Shipping Weight (kg)	2.36
UPS Housing Material	ABS
Primary UPS Height (mm)	79
Primary UPS Width (mm)	277
Primary UPS Depth (mm)	145
<b>ENVIRONMENTAL</b>	



Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	20
Battery Mode BTU / Hr. (Full Load)	225
AC Mode Efficiency Rating (100% Load)	99%
<b>COMMUNICATIONS</b>	
Communications Interface	DB9 Serial
PowerAlert Software	For local monitoring via the UPS's built-in DB9 Serial port, download PowerAlert Local software at <a href="http://www.tripplite.com/poweralert">http://www.tripplite.com/poweralert</a>
Communications Cable	RJ to DB9 interface cable included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	2-4 milliseconds
Low Voltage Transfer to Battery Power (Setpoint)	99
High Voltage Transfer to Battery Power (Setpoint)	139
<b>SPECIAL FEATURES</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
Green Energy-Saving Features	Greater than 95% efficiency - GREEN UPS
<b>CERTIFICATIONS</b>	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category B (EMI); ENERGY STAR Qualified
<b>WARRANTY</b>	
Product Warranty Period (U.S. & Canada)	3-year limited warranty
Product Warranty Period (Latin America)	3-year limited warranty
Product Warranty Period (International)	2-year limited warranty
Product Warranty Period (Mexico)	3-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$100,000 &nbsp;<a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a> &nbsp;



**Tripp Lite**  
1111 W. 35th Street  
Chicago, IL 60609 USA  
Telephone: 773.869.1234  
[www.tripplite.com](http://www.tripplite.com)

not imply any affiliation with or endorsement by them. Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice.

Tripp Lite uses primary and third-party agencies to test its products for compliance with standards. See a list of Tripp Lite's testing agencies:

<https://www.tripplite.com/products/product-certification-agencies>