

Contributing toward a more sustainable future

How the Samsung Trade-Up Program works

(Trade in your used device at Samsung Experience Store)



Purchase

Purchase eligible new Samsung devices via any authorised channel to qualify for the Samsung Trade Up programme.

- **Samsung Experience Stores**
- **Samsung Online Store**
- **Electronics/IT Stores**

Samsung Official Store :
• [LazMall](#)
• [Shopee Mall](#)



Trade-in value

Trade-in values listed on Samsung Trade Up website are only approximate valuations.

The actual value of your eligible trade-in device will depend on the device's actual condition.

To obtain an accurate quote for your eligible trade-in device, please bring the device to any Samsung Experience Store for device diagnostic.



Prepare

Transfer your data to your new Samsung Galaxy device.

For Smartphone and Tablets

- Factory reset your trade-in devices, remove SD Card and disable security protection features such as screen locks, Google, iTunes and Samsung accounts are disabled, and that all your data is backed up.

For Smartwatches

- Do NOT factory reset. Bring down your smartwatch with the original mobile phone that it has been paired with. The smartwatch will be reset using your mobile phone after the evaluation.

What do I need to bring for the trade-in at Samsung Experience Stores?

Purchase Location	NEW Eligible Samsung Device	Proof of purchase	Samsung Trade Up Voucher	Eligible Trade-in Device
Samsung Experience Store ¹	✓	✓	✗	✓
Samsung Online Store	✓	✓	✗	✓
Electronics/IT Stores	✓	✓	✗	✓
Samsung Official Store: LazMall Shopee Mall	✓	✓	✓	✓

Please note that you will be required to provide your personal details such as **name, ID/passport number and address** for the purposes of the trade-in, as required under the law.



Payment

If you purchase an eligible new device from Samsung Experience store

- The trade-in value of the eligible trade-in device will be instantly offset from your eligible new Samsung device purchase price upon payment

If you have already purchased an Eligible Samsung Device¹

- You will receive the trade-in value of the eligible trade-in device via local bank transfer (14 working days)

Trade in Location	Samsung Experience Store	
Purchase Location	Instant Offset from Purchase Price	Bank Transfer 14 days
Samsung Experience Store ¹	✓	✗
Samsung Online Store	✗	✓
Electronics/IT Stores	✗	✓
Samsung Official Store: LazMall Shopee Mall	✗	✓

You will need to **obtain a local bank account** as PC Dreams can only make payment to you via Bank Transfer to the local bank account that you have provided to them.

1. Samsung Trade up Programme is valid within (60) days from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device. You will receive the trade-in value of the Eligible Trade-in Device via local bank transfer (14 working days).

Terms & Conditions Apply

For more information:
samsung.com/sg/tradeup/

SMARTPHONE & TABLET (GRADING CONDITIONS)	
GRADE	DESCRIPTION
A	All parts of the trade-in device must be in good working condition, including but not limited to the following:-
	External Chassis (includes Back Casing, Fingerprint, Charging Port Areas, Camera, Home, Volume and Power Button) No Dent, No Peeling, No Crack & No Open Gap, No Scratches and No any other Missing Parts.
	LCD Screen - No Hairline Scratches, No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
	Connectivity - WIFI, 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive.
	Home , Volume and Power Button - Able to Volume Up, Volume Down, Mute, Power, Home Buttons and/or any other Device Keys must be in good working condition.
	All functionalities such as (but not limited to) - Speakers, Microphone, Camera, Camera Focus, Live Focus, Flash, Charging Port, Face ID, Fingerprint ID, Accelerometer Sensor, Proximity Sensor, Barometer Sensor, Lights Sensor, Gyroscope Sensor, Magnetic Sensor, HRM Sensor, Grip Sensor, S-Pen (if any) etc, must be in good working condition.
	S Pen - No Cracks, No Chips, No Broken Tip or Button and must be in good working condition.
	<i>* S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)</i>
B	All parts of the trade-in device must be in good working condition, BUT the following conditions are allowed :-
	External Chassis - (includes Back Casing, Fingerprint, Charging Port Areas, Camera, Home, Volume and Power Button) Less than 3 Slight Dings (<i>Slight bump on the surface causing damage, no chipping of paint</i>), Minor Surface Peeling and Minor Surface Hairline Scratches (No Depth) up to 1mm length. No Dent and No Crack.
	LCD Screen - No Hairline Scratches, No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
C	All parts of the trade-in device are in good working condition, BUT the following conditions are allowed :-
	External Chassis - (includes Back Casing, Fingerprint, Charging Port Areas, Camera, Home, Volume and Power Button) Less than 5 Minor Dent, Minor Surface Peeling, <i>Minor Visible</i> Surface Hairline Scratches (No Depth) up to 1mm length. No Crack.
	LCD Screen - Not more than 1 Minor Visible Scratch. No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
D	All parts of the trade-in device are in good working condition, BUT the following conditions are allowed :-
	External Chassis - (includes Back Casing, Fingerprint, Charging Port Areas, Camera, Home, Volume and Power Button) Less than 5 Minor Dent, Visible Peeling and Hairline Scratches up to 5mm wide, 1mm deep.
	LCD Screen - Less than 3 Minor Visible Scratches on the Screen and Minor Hairline Scratches. No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
E	All parts of the trade-in device are in good working condition, BUT the following conditions are allowed :-
	External Chassis – (includes Back Casing, Fingerprint, Charging Port Areas, Camera, Home, Volume and Power Button) Obvious Dent /Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on Camera and Chassis.
	LCD Screen - Scratches on the screen, Minor Hairline Scratches, <i>Minor to Moderate</i> Screen Burn and Shadow. No Screen Crack, No Dead Pixel, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
F	All parts of the trade-in device are in good working condition, BUT the following conditions are allowed :-
	External Chassis - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Obvious Dent, Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on camera and chassis.
	LCD Screen – Scratches on the screen, <i>Severe Screen Burn</i> , Dead Pixels, Dark Patches or spots, and Lines on screen.

SMARTWATCHES (GRADING CRITERIA)	
GRADE	DESCRIPTION
GOOD WORKING CONDITION	All parts of the trade-in device must be fully functional (includes all parts of the device and system software), including but not limited to the following:
	External Chassis - Normal wear & tear (Minor hairline scratches / marks / scuff)
	LCD Screen - Functioning display & no cracked & scratches screen
	Connectivity - GPS works, If cellular, it must connect to a network.
	All functionalities such as (but not limited to): Device powers on & holds charge, Can charge 2 minutes consistently, All buttons must work, Factory reset & no software locks
POOR WORKING CONDITION	All parts of the trade-in device must be fully functional (includes all parts of the device and system software), including but not limited to the following:
	External Chassis – Heavy wear & tear (Slight Dents, peeling, deep scratches visible from 20cm)
	LCD Screen - Functioning display & no cracked screen
	Connectivity GPS works, If cellular, it must connect to a network.
	All functionalities such as (but not limited to): Device powers on & holds charge, Can charge 2 minutes consistently, All buttons must work, Factory reset & no software locks
FAULTY - REJECT	Does not fulfil any of the Good and Poor Working Condition definitions:
	Cannot power on, Screen crack, Any faulty sensor, buttons, WIFI, Bluetooth
ANY MISSING ITEMS	Apple Charger: -\$30 Samsung Charger: -\$10



USED PHONE TRADE IN VALUE

S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)

Brand	No.	Model	Eligible Trade in models	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
			(OverTrade Promotion)	Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
SAMSUNG	1	Galaxy S22 Ultra 5G 512GB	√	\$765	\$650	\$459	\$383	\$153	\$77
	2	Galaxy S22 Ultra 5G 256GB	√	\$720	\$612	\$432	\$360	\$144	\$72
	3	Galaxy S22 Ultra 5G 128GB	√	\$630	\$536	\$378	\$315	\$126	\$63
	4	Galaxy S22+ 5G 256GB	√	\$585	\$497	\$351	\$293	\$117	\$59
	5	Galaxy S22+ 5G 128GB	√	\$495	\$421	\$297	\$248	\$99	\$50
	6	Galaxy S22 5G 256GB	√	\$450	\$383	\$270	\$225	\$90	\$45
	7	Galaxy S22 5G 128GB	√	\$405	\$344	\$243	\$203	\$81	\$41
	8	Galaxy S21 Ultra 5G 256GB	√	\$465	\$395	\$279	\$233	\$93	\$47
	9	Galaxy S21 Ultra 5G 512GB	√	\$540	\$459	\$324	\$270	\$108	\$54
	10	Galaxy S21+ 5G 128GB	√	\$280	\$238	\$168	\$140	\$56	\$28
	11	Galaxy S21+ 5G 256GB	√	\$360	\$306	\$216	\$180	\$72	\$36
	12	Galaxy S21 5G 128GB	√	\$220	\$187	\$132	\$110	\$44	\$22
	13	Galaxy S21 5G 256GB	√	\$315	\$268	\$189	\$158	\$63	\$32
	14	Galaxy S21 FE 5G 128GB	√	\$310	\$264	\$186	\$155	\$62	\$31
	15	Galaxy S21 FE 5G 256GB	√	\$405	\$344	\$243	\$203	\$81	\$41
	16	Galaxy Note 20 Ultra 5G 256GB	√	\$350	\$298	\$210	\$175	\$70	\$35
	17	Galaxy Note 20 5G 256GB	√	\$250	\$213	\$150	\$125	\$50	\$25
	18	Galaxy Note 20 LTE 256GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	19	Galaxy Note10 256GB	√	\$150	\$128	\$90	\$75	\$30	\$15
	20	Galaxy Note10+ 256GB	√	\$180	\$153	\$108	\$90	\$36	\$18
	21	Galaxy Note10+ 512GB	√	\$250	\$213	\$150	\$125	\$50	\$25
	22	Galaxy Note9 128GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	23	Galaxy Note9 512GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	24	Galaxy Note8 64GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	25	Galaxy Z Fold 3 (256GB)	√	\$650	\$553	\$390	\$325	\$130	\$65
	26	Galaxy Z Fold 3 (512GB)	√	\$740	\$629	\$444	\$370	\$148	\$74
	27	Galaxy Z Flip 3 (128GB)	√	\$300	\$255	\$180	\$150	\$60	\$30
	28	Galaxy Z Flip 3 (256GB)	√	\$380	\$323	\$228	\$190	\$76	\$38
	29	Galaxy Fold 512GB	√	\$150	\$128	\$90	\$75	\$30	\$15
	30	Galaxy Z Fold 2 256GB	√	\$250	\$213	\$150	\$125	\$50	\$25
	31	Galaxy Z Flip LTE 256GB	√	\$130	\$111	\$78	\$65	\$26	\$13
	32	Galaxy Z Flip 5G 256GB	√	\$180	\$153	\$108	\$90	\$36	\$18
	33	Galaxy S20 128GB	√	\$130	\$111	\$78	\$65	\$26	\$13
	34	Galaxy S20 Plus 128GB	√	\$150	\$128	\$90	\$75	\$30	\$15
	35	Galaxy S20 Ultra 5G 128GB	√	\$180	\$153	\$108	\$90	\$36	\$18
	36	Galaxy S20 FE 5G 128 GB	√	\$160	\$136	\$96	\$80	\$32	\$16
	37	Galaxy S20 FE 5G 256GB	√	\$180	\$153	\$108	\$90	\$36	\$18
	38	Galaxy S10e 128GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	39	Galaxy S10 128GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	40	Galaxy S10 Plus 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	41	Galaxy S10 Plus 512GB	√	\$110	\$94	\$66	\$55	\$22	\$11
	42	Galaxy S10 Plus 1TB	√	\$120	\$102	\$72	\$60	\$24	\$12
	43	Galaxy S10 Lite 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	44	Galaxy S9 64GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	45	Galaxy S9+ 64GB	√	\$45	\$34	\$23	\$14	\$0	\$0
	46	Galaxy S9+ 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	47	Galaxy S9+ 256GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	48	Galaxy M52 5G 128GB	√	\$120	\$102	\$72	\$60	\$24	\$12
	49	Galaxy M32 5G 128GB	√	\$110	\$94	\$66	\$55	\$22	\$11
	50	Galaxy M22 5G 128GB	√	\$110	\$94	\$66	\$55	\$22	\$11
	51	Galaxy A80 128GB	√	\$55	\$41	\$28	\$17	\$0	\$0
	52	Galaxy A70 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	53	Galaxy A51 128GB	√	\$45	\$34	\$23	\$14	\$0	\$0
	54	Galaxy A50 64GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	55	Galaxy A52s 5G (128GB)	√	\$135	\$115	\$81	\$68	\$27	\$14
	56	Galaxy A52s 5G (256GB)	√	\$180	\$153	\$108	\$90	\$36	\$18
	57	Galaxy A42 5G 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	58	Galaxy A31 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	59	Galaxy A30s 64GB	√	\$35	\$26	\$18	\$11	\$0	\$0
	60	Galaxy A30 32GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	61	Galaxy A32 5G 128GB	√	\$110	\$94	\$66	\$55	\$22	\$11
	62	Galaxy A22 5G 128GB	√	\$90	\$68	\$45	\$27	\$0	\$0
	63	Galaxy A20 32GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	64	Galaxy A12 LTE 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	65	Galaxy A11 32GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	66	Galaxy A10s 32GB	√	\$30	\$23	\$15	\$9	\$0	\$0



USED PHONE TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
				Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
APPLE	67	Apple iPhone 14 128GB	√	\$765	\$650	\$459	\$383	\$153	\$77
	68	Apple iPhone 14 256GB	√	\$855	\$727	\$513	\$428	\$171	\$86
	69	Apple iPhone 14 512GB	√	\$945	\$803	\$567	\$473	\$189	\$95
	70	Apple iPhone 14 Plus 128GB	√	\$945	\$803	\$567	\$473	\$189	\$95
	71	Apple iPhone 14 Plus 256GB	√	\$1,035	\$880	\$621	\$518	\$207	\$104
	72	Apple iPhone 14 Plus 512GB	√	\$1,125	\$956	\$675	\$563	\$225	\$113
	73	Apple iPhone 14 Pro 128GB	√	\$1,035	\$880	\$621	\$518	\$207	\$104
	74	Apple iPhone 14 Pro 256GB	√	\$1,170	\$995	\$702	\$585	\$234	\$117
	75	Apple iPhone 14 Pro 512GB	√	\$1,300	\$1,105	\$780	\$650	\$260	\$130
	76	Apple iPhone 14 Pro 1TB	√	\$1,440	\$1,224	\$864	\$720	\$288	\$144
	77	Apple iPhone 14 Pro Max 128GB	√	\$1,170	\$995	\$702	\$585	\$234	\$117
	78	Apple iPhone 14 Pro Max 256GB	√	\$1,305	\$1,109	\$783	\$653	\$261	\$131
	79	Apple iPhone 14 Pro Max 512GB	√	\$1,485	\$1,262	\$891	\$743	\$297	\$149
	80	Apple iPhone 14 Pro Max 1TB	√	\$1,600	\$1,360	\$960	\$800	\$320	\$160
	81	Apple iPhone 13 mini 128GB	√	\$410	\$349	\$246	\$205	\$82	\$41
	82	Apple iPhone 13 mini 256GB	√	\$495	\$421	\$297	\$248	\$99	\$50
	83	Apple iPhone 13 mini 512GB	√	\$530	\$451	\$318	\$265	\$106	\$53
	84	Apple iPhone 13 128GB	√	\$600	\$510	\$360	\$300	\$120	\$60
	85	Apple iPhone 13 256GB	√	\$645	\$548	\$387	\$323	\$129	\$65
	86	Apple iPhone 13 512GB	√	\$700	\$595	\$420	\$350	\$140	\$70
	87	Apple iPhone 13 Pro 128GB	√	\$765	\$650	\$459	\$383	\$153	\$77
	88	Apple iPhone 13 Pro 256GB	√	\$855	\$727	\$513	\$428	\$171	\$86
	89	Apple iPhone 13 Pro 512GB	√	\$920	\$782	\$552	\$460	\$184	\$92
	90	Apple iPhone 13 Pro 1TB	√	\$945	\$803	\$567	\$473	\$189	\$95
	91	Apple iPhone 13 Pro Max 128GB	√	\$855	\$727	\$513	\$428	\$171	\$86
	92	Apple iPhone 13 Pro Max 256GB	√	\$970	\$825	\$582	\$485	\$194	\$97
	93	Apple iPhone 13 Pro Max 512GB	√	\$1,060	\$901	\$636	\$530	\$212	\$106
	94	Apple iPhone 13 Pro Max 1TB	√	\$1,120	\$952	\$672	\$560	\$224	\$112
	95	iPhone 12 Mini 64GB	√	\$265	\$225	\$159	\$133	\$53	\$27
	96	iPhone 12 Mini 128GB	√	\$320	\$272	\$192	\$160	\$64	\$32
	97	iPhone 12 Mini 256GB	√	\$355	\$302	\$213	\$178	\$71	\$36
	98	iPhone 12 64GB	√	\$395	\$336	\$237	\$198	\$79	\$40
	99	iPhone 12 128GB	√	\$425	\$361	\$255	\$213	\$85	\$43
	100	iPhone 12 256GB	√	\$460	\$391	\$276	\$230	\$92	\$46
	101	iPhone 12 Pro 128GB	√	\$510	\$434	\$306	\$255	\$102	\$51
	102	iPhone 12 Pro 256GB	√	\$575	\$489	\$345	\$288	\$115	\$58
	103	iPhone 12 Pro 512GB	√	\$630	\$536	\$378	\$315	\$126	\$63
	104	iPhone 12 Pro Max 128GB	√	\$610	\$519	\$366	\$305	\$122	\$61
	105	iPhone 12 Pro Max 256GB	√	\$675	\$574	\$405	\$338	\$135	\$68
	106	iPhone 12 Pro Max 512GB	√	\$720	\$612	\$432	\$360	\$144	\$72
	107	iPhone SE 2020 64GB	√	\$160	\$136	\$96	\$80	\$32	\$16
	108	iPhone SE 2020 128GB	√	\$205	\$174	\$123	\$103	\$41	\$21
	109	iPhone SE 2020 256GB	√	\$230	\$196	\$138	\$115	\$46	\$23
	110	Apple iPhone SE 2022 (A2783) 64GB	√	\$285	\$242	\$171	\$143	\$57	\$29
	111	Apple iPhone SE 2022 (A2783) 128GB	√	\$355	\$302	\$213	\$178	\$71	\$36
	112	Apple iPhone SE 2022 (A2783) 256GB	√	\$415	\$353	\$249	\$208	\$83	\$42
	113	iPhone 11 64GB	√	\$310	\$264	\$186	\$155	\$62	\$31
	114	iPhone 11 128GB	√	\$355	\$302	\$213	\$178	\$71	\$36
	115	iPhone 11 256GB	√	\$385	\$327	\$231	\$193	\$77	\$39
	116	iPhone 11 Pro 64GB	√	\$405	\$344	\$243	\$203	\$81	\$41
	117	iPhone 11 Pro 256GB	√	\$440	\$374	\$264	\$220	\$88	\$44
	118	iPhone 11 Pro 512GB	√	\$485	\$412	\$291	\$243	\$97	\$49
	119	iPhone 11 Pro Max 64GB	√	\$460	\$391	\$276	\$230	\$92	\$46
	120	iPhone 11 Pro Max 256GB	√	\$500	\$425	\$300	\$250	\$100	\$50
	121	iPhone 11 Pro Max 512GB	√	\$540	\$459	\$324	\$270	\$108	\$54
	122	iPhone X 64GB	√	\$180	\$153	\$108	\$90	\$36	\$18
	123	iPhone X 256GB	√	\$225	\$191	\$135	\$113	\$45	\$23
	124	iPhone 8 64GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	125	iPhone 8 128GB	√	\$75	\$56	\$38	\$23	\$0	\$0
	126	iPhone 8 256GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	127	iPhone 8 Plus 64GB	√	\$90	\$68	\$45	\$27	\$0	\$0



USED PHONE TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
				Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
Apple	128	iPhone 8 Plus 128GB	√	\$95	\$71	\$48	\$29	\$0	\$0
	129	iPhone 8 Plus 256GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	130	Apple iPhone 7 Plus (A1784) 32GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	131	Apple iPhone 7 Plus (A1784) 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	132	Apple iPhone 7 Plus (A1784) 256GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	133	iPhone XS 64GB	√	\$205	\$174	\$123	\$103	\$41	\$21
	134	iPhone XS 256GB	√	\$230	\$196	\$138	\$115	\$46	\$23
	135	iPhone XS 512GB	√	\$270	\$230	\$162	\$135	\$54	\$27
	136	iPhone XS Max 64GB	√	\$290	\$247	\$174	\$145	\$58	\$29
	137	iPhone XS Max 256GB	√	\$315	\$268	\$189	\$158	\$63	\$32
	138	iPhone XS Max 512GB	√	\$340	\$289	\$204	\$170	\$68	\$34
	139	iPhone XR 64GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	140	iPhone XR 128GB	√	\$225	\$191	\$135	\$113	\$45	\$23
	141	iPhone XR 256GB	√	\$250	\$213	\$150	\$125	\$50	\$25
HUAWEI	142	Mate 20 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	143	Mate 20 Pro 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	144	Mate 20 X 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	145	Mate 20 R S256GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	146	Mate 30 128GB	√	\$90	\$68	\$45	\$27	\$0	\$0
	147	Mate 30 Pro 256GB 5G	√	\$150	\$128	\$90	\$75	\$30	\$15
	148	Mate 30 Pro 256GB 4G	√	\$110	\$94	\$66	\$55	\$22	\$11
	149	Mate 40 Pro 256GB	√	\$270	\$230	\$162	\$135	\$54	\$27
	150	Mate 30 RS 256GB	√	\$130	\$111	\$78	\$65	\$26	\$13
	151	Nova 5T 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	152	Nova 3i 128GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	153	Nova 7i 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	154	P20 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	155	P20 Pro 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	156	P30 128GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	157	P30 Pro 256GB 4G	√	\$140	\$119	\$84	\$70	\$28	\$14
	158	P30 Lite 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	159	P40 128GB	√	\$135	\$115	\$81	\$68	\$27	\$14
	160	P40 Pro 256GB	√	\$215	\$183	\$129	\$108	\$43	\$22
	161	P40 Pro+ 512GB	√	\$250	\$213	\$150	\$125	\$50	\$25
GOOGLE	162	P50 Pro 256GB	√	\$450	\$383	\$270	\$225	\$90	\$45
	163	Pixel 4 64GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	164	Pixel 4 128GB	√	\$90	\$68	\$45	\$27	\$0	\$0
	165	Pixel 4 XL 64GB	√	\$90	\$68	\$45	\$27	\$0	\$0
	166	Pixel 4 XL 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	167	Pixel 4A (G025) 128GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	168	Pixel 4A 5G (GD1YQ) 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	169	Pixel 5 128GB	√	\$150	\$128	\$90	\$75	\$30	\$15
	170	Pixel 6 128GB	√	\$290	\$247	\$174	\$145	\$58	\$29
	171	Pixel 6 (GB7N6) 256GB	√	\$360	\$306	\$216	\$180	\$72	\$36
	172	Pixel 6 Pro (GLUOG) 128GB	√	\$410	\$349	\$246	\$205	\$82	\$41
	173	Pixel 6 Pro (GLUOG) 256GB	√	\$500	\$425	\$300	\$250	\$100	\$50
	174	Pixel 6A (GX7AS) 128GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	175	Pixel 7 128GB	√	\$450	\$383	\$270	\$225	\$90	\$45
	176	Pixel 7 256GB	√	\$540	\$459	\$324	\$270	\$108	\$54
OPPO	177	Pixel 7 Pro 128GB	√	\$720	\$612	\$432	\$360	\$144	\$72
	178	Pixel 7 Pro 256GB	√	\$810	\$689	\$486	\$405	\$162	\$81
	179	A9 (2020) 128GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	180	Reno 256GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	181	Reno2 256GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	182	Reno2 Z 128GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	183	Reno 10X Zoom 256GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	184	Find X2 Pro 512GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	185	Find X3 Pro 5G (12/256GB)	√	\$360	\$306	\$216	\$180	\$72	\$36
	186	Find X5 Pro (12/256GB)	√	\$630	\$536	\$378	\$315	\$126	\$63



USED PHONE TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
				Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
OPPO	187	Reno3 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	188	Reno3 Pro 256GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	189	Reno4 128GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	190	Reno4 Pro 256GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	191	Reno5 5G 8/128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	192	Reno5 Pro 5G 12/256GB	√	\$150	\$128	\$90	\$75	\$30	\$15
	193	Reno5Z 5G 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	194	Reno6 Pro 5G 12/256GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	195	Reno7 5G 8/256GB	√	\$200	\$170	\$120	\$100	\$40	\$20
	196	Reno7 Pro 5G 12/256GB	√	\$315	\$268	\$189	\$158	\$63	\$32
	197	Oppo Reno8 5G 8/256GBS	√	\$270	\$230	\$162	\$135	\$54	\$27
	198	Oppo Reno8 Pro 5G 12/256GB	√	\$450	\$383	\$270	\$225	\$90	\$45
XIAOMI	199	Redmi Note 8 64GB	√	\$30	\$23	\$15	\$9	\$0	\$0
	200	Redmi Note 8 128GB	√	\$40	\$30	\$20	\$12	\$0	\$0
	201	Redmi Note 8 Pro 64GB	√	\$50	\$38	\$25	\$15	\$0	\$0
	202	Redmi Note 8 Pro 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	203	Redmi Note 9 128GB	√	\$60	\$45	\$30	\$18	\$0	\$0
	204	Redmi Note 9 Pro 128GB	√	\$70	\$53	\$35	\$21	\$0	\$0
	205	Mi 10T Lite 5G 128GB	√	\$80	\$60	\$40	\$24	\$0	\$0
	206	Mi 10T 5G 128GB	√	\$100	\$75	\$50	\$30	\$0	\$0
	207	Mi 10T Pro 5G 256GB	√	\$120	\$102	\$72	\$60	\$24	\$12



USED TABLET TRADE IN VALUE

S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)

Brand	No.	Model	SKU	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
					Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
SAMSUNG	1	Galaxy Tab S5e LTE 128GB	(SM-T725)	√	\$110	\$94	\$66	\$55	\$22	\$11
	2	Galaxy Tab S5e Wi-Fi 128GB	(SM-T720)	√	\$100	\$75	\$50	\$30	\$0	\$0
	3	Galaxy Tab S5e LTE 64GB	(SM-T725)	√	\$100	\$75	\$50	\$30	\$0	\$0
	4	Galaxy Tab S5e Wi-Fi 64GB	(SM-T720)	√	\$90	\$68	\$45	\$27	\$0	\$0
	5	Galaxy Tab S6 10.5 LTE 256GB	(SM-T865)	√	\$180	\$153	\$108	\$90	\$36	\$18
	6	Galaxy Tab S6 10.5 LTE 128GB	(SM-T865)	√	\$150	\$128	\$90	\$75	\$30	\$15
	7	Galaxy Tab S6 10.5 Wi-Fi 128GB	(SM-T860)	√	\$130	\$111	\$78	\$65	\$26	\$13
	8	Galaxy Tab S7 LTE 256GB	(SM-T875)	√	\$380	\$323	\$228	\$190	\$76	\$38
	9	Galaxy Tab S7 LTE 128GB	(SM-T875)	√	\$330	\$281	\$198	\$165	\$66	\$33
	10	Galaxy Tab S7 Wi-Fi 128GB	(SM-T870)	√	\$290	\$247	\$174	\$145	\$58	\$29
	11	Galaxy Tab S7+ 5G 256GB	(SM-T976)	√	\$540	\$459	\$324	\$270	\$108	\$54
	12	Galaxy Tab S7+ Wi-Fi 256GB	(SM-T970)	√	\$450	\$383	\$270	\$225	\$90	\$45
	13	Galaxy Tab S7 FE 5G 128GB	(SM-T736)	√	\$340	\$289	\$204	\$170	\$68	\$34
	14	Galaxy Tab S7 FE 5G 64GB	(SM-T736)	√	\$270	\$230	\$162	\$135	\$54	\$27
	15	Galaxy Tab S7 FE Wi-Fi 64GB	(SM-T730)	√	\$180	\$153	\$108	\$90	\$36	\$18
	16	Galaxy Tab S4 LTE 64GB	(SM-T835)	√	\$70	\$53	\$35	\$21	\$0	\$0
	17	Galaxy Tab S4 Wi-Fi 64GB	(SM-T830)	√	\$60	\$45	\$30	\$18	\$0	\$0
	18	Galaxy Tab S4 LTE 256GB	(SM-T835)	√	\$80	\$60	\$40	\$24	\$0	\$0
	19	Galaxy Tab S4 Wi-Fi 256GB	(SM-T830)	√	\$70	\$53	\$35	\$21	\$0	\$0
	20	Galaxy Tab S3 9.7 LTE 32GB	(SM-T825)	√	\$30	\$23	\$15	\$9	\$0	\$0
	21	Galaxy Tab S3 9.7 Wi-Fi 32GB	(SM-T820)	√	\$30	\$23	\$15	\$9	\$0	\$0
	22	Galaxy Tab S2 8.0 (2015) LTE 32GB	(SM-T715)	√	\$30	\$23	\$15	\$9	\$0	\$0
	23	Galaxy Tab S2 8.0 (2015) Wi-Fi 32GB	(SM-T710)	√	\$30	\$23	\$15	\$9	\$0	\$0
	24	Galaxy Tab S2 8.0 (2016) LTE 32GB	(SM-T719)	√	\$30	\$23	\$15	\$9	\$0	\$0
	25	Galaxy Tab S2 8.0 (2016) Wi-Fi 32GB	(SM-T713)	√	\$30	\$23	\$15	\$9	\$0	\$0
	26	Galaxy Tab S2 9.7 (2015) LTE 32GB	(SM-T815)	√	\$30	\$23	\$15	\$9	\$0	\$0
	27	Galaxy Tab S2 9.7 (2015) Wi-Fi 32GB	(SM-T810)	√	\$30	\$23	\$15	\$9	\$0	\$0
	28	Galaxy Tab S2 9.7 (2016) LTE 32GB	(SM-T819)	√	\$30	\$23	\$15	\$9	\$0	\$0
	29	Galaxy Tab S2 9.7 (2016) Wi-Fi32GB	(SM-T813)	√	\$30	\$23	\$15	\$9	\$0	\$0
	30	Galaxy Tab A7 Lite LTE 64GB	(SM-T225)	√	\$70	\$53	\$35	\$21	\$0	\$0
	31	Galaxy Tab A7 10.4 (2020) LTE	(SM-T505)	√	\$135	\$115	\$81	\$68	\$27	\$14
	32	Galaxy Tab A7 10.4 (2020) WiFi	(SM-T500)	√	\$90	\$68	\$45	\$27	\$0	\$0
	33	Galaxy Tab A 10.1" 2019 LTE 32GB	(SM-T515)	√	\$60	\$45	\$30	\$18	\$0	\$0
	34	Galaxy Tab A 10.1" 2019 Wi-Fi 32GB	(SM-T510)	√	\$50	\$38	\$25	\$15	\$0	\$0
	35	Galaxy Tab A 10.5" LTE 32GB	(SM-T595)	√	\$40	\$30	\$20	\$12	\$0	\$0
	36	Galaxy Tab A 10.5" Wi-Fi 32GB	(SM-T590)	√	\$30	\$23	\$15	\$9	\$0	\$0
	37	Galaxy Tab A 10.1" with S Pen LTE 32GB	(SM-P585)	√	\$30	\$23	\$15	\$9	\$0	\$0
	38	Galaxy Tab A 10.1" with S Pen Wi-Fi 32GB	(SM-P580)	√	\$30	\$23	\$15	\$9	\$0	\$0
	39	Galaxy Tab A 8.0 (2019) LTE 32GB	(SM-T295)	√	\$30	\$23	\$15	\$9	\$0	\$0
	40	Galaxy Tab A 8.0 (2019) Wi-Fi 32GB	(SM-T290)	√	\$30	\$23	\$15	\$9	\$0	\$0
APPLE	41	iPad Air 2 9.7" (2014) LTE 32GB	(A1567)	√	\$30	\$23	\$15	\$9	\$0	\$0
	42	iPad Air 2 9.7" (2014) Wi-Fi 32GB	(A1566)	√	\$30	\$23	\$15	\$9	\$0	\$0
	43	iPad Air 2 9.7" (2014) LTE 64GB	(A1567)	√	\$30	\$23	\$15	\$9	\$0	\$0
	44	iPad Air 2 9.7" (2014) Wi-Fi 64GB	(A1566)	√	\$30	\$23	\$15	\$9	\$0	\$0
	45	iPad Air 2 9.7" (2014) LTE 128GB	(A1567)	√	\$30	\$23	\$15	\$9	\$0	\$0
	46	iPad Air 2 9.7" (2014) Wi-Fi 128GB	(A1566)	√	\$30	\$23	\$15	\$9	\$0	\$0
	47	iPad Air 3rd Gen (2019) 10.5" 64GB Cellular	(A2123)	√	\$250	\$213	\$150	\$125	\$50	\$25
	48	iPad Air 3rd Gen (2019) 10.5" 64GB WiFi	(A2152)	√	\$200	\$170	\$120	\$100	\$40	\$20
	49	iPad Air 3rd Gen (2019) 10.5" 256GB Cellular	(A2123)	√	\$320	\$272	\$192	\$160	\$64	\$32
	50	iPad Air 3rd Gen (2019) 10.5" 256GB WiFi	(A2152)	√	\$280	\$238	\$168	\$140	\$56	\$28
	51	iPad 9.7 (2017) Wi-Fi 32GB (5th Gen)	(A1822)	√	\$60	\$45	\$30	\$18	\$0	\$0
	52	iPad 9.7 (2017) Wi-Fi 128GB (5th Gen)	(A1822)	√	\$80	\$60	\$40	\$24	\$0	\$0
	53	iPad 9.7 (2017) LTE 32GB (5th Gen)	(A1823)	√	\$80	\$60	\$40	\$24	\$0	\$0
	54	iPad 9.7 (2017) LTE 128GB (5th Gen)	(A1823)	√	\$90	\$68	\$45	\$27	\$0	\$0
	55	iPad 9.7 (2018) LTE 32GB (6th Gen)	(A1954)	√	\$120	\$102	\$72	\$60	\$24	\$12
	56	iPad 9.7 (2018) Wi-Fi 32GB (6th Gen)	(A1893)	√	\$100	\$75	\$50	\$30	\$0	\$0
	57	iPad 9.7 (2018) LTE 128GB (6th Gen)	(A1954)	√	\$150	\$128	\$90	\$75	\$30	\$15
	58	iPad 9.7 (2018) Wi-Fi 128GB (6th Gen)	(A1893)	√	\$110	\$94	\$66	\$55	\$22	\$11
	59	iPad 10.2 (2019) LTE 32GB (7th Gen)	(A2198)	√	\$180	\$153	\$108	\$90	\$36	\$18
	60	iPad 10.2 (2019) Wi-Fi 32GB (7th Gen)	(A2197)	√	\$135	\$115	\$81	\$68	\$27	\$14
	61	iPad 10.2 (2019) LTE 128GB (7th Gen)	(A2198)	√	\$250	\$213	\$150	\$125	\$50	\$25
	62	iPad 10.2 (2019) Wi-Fi 128GB (7th Gen)	(A2197)	√	\$180	\$153	\$108	\$90	\$36	\$18

USED TABLET TRADE IN VALUE

Brand	No.	Model	SKU	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
					Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
APPLE	63	iPad Pro 9.7" (2016) Wi-Fi 32GB	(A1673)	√	\$70	\$53	\$35	\$21	\$0	\$0
	64	iPad Pro 9.7" (2016) Wi-Fi 128GB	(A1673)	√	\$90	\$68	\$45	\$27	\$0	\$0
	65	iPad Pro 9.7" (2016) Wi-Fi 256GB	(A1673)	√	\$120	\$102	\$72	\$60	\$24	\$12
	66	iPad Pro 9.7" (2016) LTE 32GB	(A1674)	√	\$90	\$68	\$45	\$27	\$0	\$0
	67	iPad Pro 9.7" (2016) LTE 128GB	(A1674)	√	\$120	\$102	\$72	\$60	\$24	\$12
	68	iPad Pro 9.7" (2016) LTE 256GB	(A1674)	√	\$130	\$111	\$78	\$65	\$26	\$13
	69	iPad Pro 10.5" (2017) LTE 64GB	(A1709)	√	\$140	\$119	\$84	\$70	\$28	\$14
	70	iPad Pro 10.5" (2017) Wi-Fi 64GB	(A1701)	√	\$120	\$102	\$72	\$60	\$24	\$12
	71	iPad Pro 10.5" (2017) LTE 256GB	(A1709)	√	\$150	\$128	\$90	\$75	\$30	\$15
	72	iPad Pro 10.5" (2017) Wi-Fi 256GB	(A1701)	√	\$120	\$102	\$72	\$60	\$24	\$12
	73	iPad Pro 10.5" (2017) LTE 512GB	(A1709)	√	\$160	\$136	\$96	\$80	\$32	\$16
	74	iPad Pro 10.5" (2017) Wi-Fi 512GB	(A1701)	√	\$140	\$119	\$84	\$70	\$28	\$14
	75	iPad Pro 11 (2018) LTE 64GB (1st Gen)	(A1934)	√	\$290	\$247	\$174	\$145	\$58	\$29
	76	iPad Pro 11 (2018) Wi-Fi 64GB (1st Gen)	(A1980)	√	\$200	\$170	\$120	\$100	\$40	\$20
	77	iPad Pro 11 (2018) LTE 256GB (1st Gen)	(A1934)	√	\$380	\$323	\$228	\$190	\$76	\$38
	78	iPad Pro 11 (2018) Wi-Fi 256GB (1st Gen)	(A1980)	√	\$290	\$247	\$174	\$145	\$58	\$29
	79	iPad Pro 11 (2018) LTE 512GB (1st Gen)	(A1934)	√	\$470	\$400	\$282	\$235	\$94	\$47
	80	iPad Pro 11 (2018) Wi-Fi 512GB (1st Gen)	(A1980)	√	\$380	\$323	\$228	\$190	\$76	\$38
	81	iPad Pro 11 (2020) LTE 128GB (2nd Gen)	(A2230)	√	\$470	\$400	\$282	\$235	\$94	\$47
	82	iPad Pro 11 (2020) Wi-Fi 128GB (2nd Gen)	(A2228)	√	\$380	\$323	\$228	\$190	\$76	\$38
	83	iPad Pro 11 (2020) LTE 256GB (2nd Gen)	(A2230)	√	\$560	\$476	\$336	\$280	\$112	\$56
	84	iPad Pro 11 (2020) Wi-Fi 256GB (2nd Gen)	(A2228)	√	\$470	\$400	\$282	\$235	\$94	\$47
	85	iPad Pro 11 (2020) LTE 512GB (2nd Gen)	(A2230)	√	\$630	\$536	\$378	\$315	\$126	\$63
	86	iPad Pro 11 (2020) Wi-Fi 512GB (2nd Gen)	(A2228)	√	\$540	\$459	\$324	\$270	\$108	\$54
	87	iPad Pro 11 (2021) 5G 128GB (3rd Gen)	(A2459)	√	\$650	\$553	\$390	\$325	\$130	\$65
	88	iPad Pro 11 (2021) WiFi 128GB (3rd Gen)	(A2377)	√	\$540	\$459	\$324	\$270	\$108	\$54
	89	iPad Pro 11 (2021) 5G 256GB (3rd Gen)	(A2459)	√	\$740	\$629	\$444	\$370	\$148	\$74
	90	iPad Pro 11 (2021) WiFi 256GB (3rd Gen)	(A2377)	√	\$630	\$536	\$378	\$315	\$126	\$63
	91	iPad Pro 11 (2021) 5G 512GB (3rd Gen)	(A2459)	√	\$830	\$706	\$498	\$415	\$166	\$83
	92	iPad Pro 11 (2021) WiFi 512GB (3rd Gen)	(A2377)	√	\$720	\$612	\$432	\$360	\$144	\$72
	93	iPad Pro 12.9 (2015) Wi-Fi 32GB (1st Gen)	(A1584)	√	\$70	\$53	\$35	\$21	\$0	\$0
	94	iPad Pro 12.9 (2015) Wi-Fi 128GB (1st Gen)	(A1584)	√	\$100	\$75	\$50	\$30	\$0	\$0
	95	iPad Pro 12.9 (2015) Wi-Fi 256GB (1st Gen)	(A1584)	√	\$120	\$102	\$72	\$60	\$24	\$12
	96	iPad Pro 12.9 (2015) LTE 32GB (1st Gen)	(A1652)	√	\$100	\$75	\$50	\$30	\$0	\$0
	97	iPad Pro 12.9 (2015) LTE 128GB (1st Gen)	(A1652)	√	\$120	\$102	\$72	\$60	\$24	\$12
	98	iPad Pro 12.9 (2015) LTE 256GB (1st Gen)	(A1652)	√	\$150	\$128	\$90	\$75	\$30	\$15
	99	iPad Pro 12.9 (2017) Wi-Fi 64GB (2nd Gen)	(A1670)	√	\$120	\$102	\$72	\$60	\$24	\$12
	100	iPad Pro 12.9 (2017) Wi-Fi 256GB (2nd Gen)	(A1670)	√	\$150	\$128	\$90	\$75	\$30	\$15
	101	iPad Pro 12.9 (2017) Wi-Fi 512GB (2nd Gen)	(A1670)	√	\$130	\$111	\$78	\$65	\$26	\$13
	102	iPad Pro 12.9 (2017) LTE 64GB (2nd Gen)	(A1671)	√	\$130	\$111	\$78	\$65	\$26	\$13
	103	iPad Pro 12.9 (2017) LTE 256GB (2nd Gen)	(A1671)	√	\$150	\$128	\$90	\$75	\$30	\$15
	104	iPad Pro 12.9 (2017) LTE 512GB (2nd Gen)	(A1671)	√	\$180	\$153	\$108	\$90	\$36	\$18
	105	iPad Pro 12.9 (2018) Wi-Fi 64GB (3rd Gen)	(A1876)	√	\$260	\$221	\$156	\$130	\$52	\$26
	106	iPad Pro 12.9 (2018) Wi-Fi 256GB (3rd Gen)	(A1876)	√	\$300	\$255	\$180	\$150	\$60	\$30
	107	iPad Pro 12.9 (2018) Wi-Fi 512GB (3rd Gen)	(A1876)	√	\$350	\$298	\$210	\$175	\$70	\$35
	108	iPad Pro 12.9 (2018) LTE 64GB (3rd Gen)	(A1895)	√	\$350	\$298	\$210	\$175	\$70	\$35
	109	iPad Pro 12.9 (2018) LTE 256GB (3rd Gen)	(A1895)	√	\$390	\$332	\$234	\$195	\$78	\$39
	110	iPad Pro 12.9 (2018) LTE 512GB (3rd Gen)	(A1895)	√	\$440	\$374	\$264	\$220	\$88	\$44
	111	iPad Pro 12.9 (2020) Wi-Fi 128GB (4th Gen)	(A2229)	√	\$560	\$476	\$336	\$280	\$112	\$56
	112	iPad Pro 12.9 (2020) Wi-Fi 256GB (4th Gen)	(A2229)	√	\$650	\$553	\$390	\$325	\$130	\$65
	113	iPad Pro 12.9 (2020) Wi-Fi 512GB (4th Gen)	(A2229)	√	\$740	\$629	\$444	\$370	\$148	\$74



USED TABLET TRADE IN VALUE

Brand	No.	Model	SKU	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023					
					Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
APPLE	114	iPad Pro 12.9 (2020) LTE 128GB (4th Gen)	(A2069)	√	\$650	\$553	\$390	\$325	\$130	\$65
	115	iPad Pro 12.9 (2020) LTE 256GB (4th Gen)	(A2069)	√	\$740	\$629	\$444	\$370	\$148	\$74
	116	iPad Pro 12.9 (2020) LTE 512GB (4th Gen)	(A2069)	√	\$800	\$680	\$480	\$400	\$160	\$80
	117	iPad Pro 12.9 (2021) 5G 128GB (5th Gen)	(A2461)	√	\$700	\$595	\$420	\$350	\$140	\$70
	118	iPad Pro 12.9 (2021) WiFi 128GB (5th Gen)	(A2378)	√	\$620	\$527	\$372	\$310	\$124	\$62
	119	iPad Pro 12.9 (2021) 5G 1TB (5th Gen)	(A2461)	√	\$970	\$825	\$582	\$485	\$194	\$97
	120	iPad Pro 12.9 (2021) WiFi 1TB (5th Gen)	(A2378)	√	\$940	\$799	\$564	\$470	\$188	\$94
	121	iPad Pro 12.9 (2021) 5G 256GB (5th Gen)	(A2461)	√	\$750	\$638	\$450	\$375	\$150	\$75
	122	iPad Pro 12.9 (2021) WiFi 256GB (5th Gen)	(A2378)	√	\$670	\$570	\$402	\$335	\$134	\$67
	123	iPad Pro 12.9 (2021) 5G 512GB (5th Gen)	(A2461)	√	\$840	\$714	\$504	\$420	\$168	\$84
	124	iPad Pro 12.9 (2021) WiFi 512GB (5th Gen)	(A2378)	√	\$750	\$638	\$450	\$375	\$150	\$75
	125	iPad Air (2020) 4th Gen Cellular (A2072) 256GB	(A2072)	√	\$460	\$391	\$276	\$230	\$92	\$46
	126	iPad Air (2020) 4th Gen WiFi (A2316) 256GB	(A2316)	√	\$380	\$323	\$228	\$190	\$76	\$38
	127	iPad Air (2020) 4th Gen Cellular (A2072) 64GB	(A2072)	√	\$380	\$323	\$228	\$190	\$76	\$38
	128	iPad Air (2020) 4th Gen WiFi (A2316) 64GB	(A2316)	√	\$290	\$247	\$174	\$145	\$58	\$29
	129	iPad 10.2 (2020) 8th Gen Cellular (A2429) 32GB	(A2429)	√	\$220	\$187	\$132	\$110	\$44	\$22
	130	iPad 10.2 (2020) 8th Gen WiFi (A2270) 32GB	(A2270)	√	\$160	\$136	\$96	\$80	\$32	\$16
	131	iPad 10.2 (2020) 8th Gen Cellular (A2429) 128GB	(A2429)	√	\$290	\$247	\$174	\$145	\$58	\$29
	132	iPad 10.2 (2020) 8th Gen WiFi (A2270) 128GB	(A2270)	√	\$220	\$187	\$132	\$110	\$44	\$22
	133	iPad 10.2 (2021) 9th Gen Cellular (A2604) 64GB	(A2604)	√	\$340	\$289	\$204	\$170	\$68	\$34
	134	iPad 10.2 (2021) 9th Gen Wi-Fi (A2602) 64GB	(A2602)	√	\$200	\$170	\$120	\$100	\$40	\$20
	135	iPad 10.2 (2021) 9th Gen Cellular (A2604) 256GB	(A2604)	√	\$450	\$383	\$270	\$225	\$90	\$45
	136	iPad 10.2 (2021) 9th Gen Wi-Fi (A2602) 256GB	(A2602)	√	\$310	\$264	\$186	\$155	\$62	\$31
	137	iPad Mini 3 Wi-Fi 64GB	(A1599)	√	\$30	\$23	\$15	\$9	\$0	\$0
	138	iPad Mini 3 LTE 64GB	(A1600)	√	\$30	\$23	\$15	\$9	\$0	\$0
	139	iPad Mini 3 Wi-Fi 128GB	(A1599)	√	\$30	\$23	\$15	\$9	\$0	\$0
	140	iPad Mini 3 LTE 128GB	(A1600)	√	\$30	\$23	\$15	\$9	\$0	\$0
	141	iPad Mini 4 Wi-Fi 32GB	(A1538)	√	\$90	\$68	\$45	\$27	\$0	\$0
	142	iPad Mini 4 LTE 32GB	(A1550)	√	\$110	\$94	\$66	\$55	\$22	\$11
	143	iPad Mini 4 Wi-Fi 64GB	(A1538)	√	\$120	\$102	\$72	\$60	\$24	\$12
	144	iPad Mini 4 LTE 64GB	(A1550)	√	\$135	\$115	\$81	\$68	\$27	\$14
	145	iPad Mini 4 Wi-Fi 128GB	(A1538)	√	\$140	\$119	\$84	\$70	\$28	\$14
	146	iPad Mini 4 LTE 128GB	(A1550)	√	\$160	\$136	\$96	\$80	\$32	\$16
	147	iPad Mini 5 LTE 64GB	(A2124)	√	\$315	\$268	\$189	\$158	\$63	\$32
	148	iPad Mini 5 Wi-Fi 64GB	(A2133)	√	\$225	\$191	\$135	\$113	\$45	\$23
	149	iPad Mini 5 LTE 256GB	(A2124)	√	\$360	\$306	\$216	\$180	\$72	\$36
	150	iPad Mini 5 Wi-Fi 256GB	(A2133)	√	\$270	\$230	\$162	\$135	\$54	\$27
	151	iPad mini 6 5G 64GB	(A2568)	√	\$470	\$400	\$282	\$235	\$94	\$47
	152	iPad mini 6 WIFI 64GB	(A2567)	√	\$360	\$306	\$216	\$180	\$72	\$36
	153	iPad mini 6 5G 256GB	(A2568)	√	\$610	\$519	\$366	\$305	\$122	\$61
	154	iPad mini 6 WIFI 256GB	(A2567)	√	\$495	\$421	\$297	\$248	\$99	\$50



Customer Support Centre:
+65-6303 0535
Operation hours:
Monday – Saturday 1000hrs to 1900hrs
(Closed on Sunday and Public Holidays)
Email: samsung@pcdreams.com.sg

USED SMARTWATCHES TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023	
				Good Working Condition	Poor Working Condition
SAMSUNG	1	Galaxy Watch, 46mm Bluetooth	x	\$15	\$5
	2	Galaxy Watch, 46mm LTE	x	\$25	\$8
	3	Galaxy Watch, 42mm Bluetooth	x	\$15	\$5
	4	Galaxy Watch, 42mm LTE	x	\$20	\$6
	5	Galaxy Watch Active2, 40mm Bluetooth	x	\$25	\$8
	6	Galaxy Watch Active2, 40mm LTE	x	\$35	\$10
	7	Galaxy Watch Active2, 44mm Bluetooth	x	\$30	\$9
	8	Galaxy Watch Active2, 44mm LTE	x	\$45	\$13
	9	Galaxy Watch3, 41mm Bluetooth	x	\$50	\$15
	10	Galaxy Watch3, 41 mm LTE	x	\$55	\$17
	11	Galaxy Watch3, 45mm Bluetooth	x	\$60	\$18
	12	Galaxy Watch3, 45mm LTE	x	\$70	\$20
	13	Galaxy Watch 4 Classic LTE 46mm	x	\$100	\$30
	14	Galaxy Watch 4 Classic LTE 42mm	x	\$90	\$25
	15	Galaxy Watch 4 Classic BT 46mm	x	\$120	\$35
	16	Galaxy Watch 4 Classic BT 42mm	x	\$100	\$30
	17	Galaxy Watch 4 LTE 44mm	x	\$120	\$35
	18	Galaxy Watch 4 LTE 40mm	x	\$100	\$30
	19	Galaxy Watch 4 BT 44mm	x	\$140	\$40
	20	Galaxy Watch 4 BT 40mm	x	\$120	\$35

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023	
				Good Working Condition	Poor Working Condition
APPLE	13	Apple Watch Series 3, 38mm Bluetooth	x	\$30	\$10
	14	Apple Watch Series 3, 42mm Bluetooth	x	\$40	\$15
	15	Apple Watch Series 3, 38mm LTE	x	\$50	\$20
	16	Apple Watch Series 3, 42mm LTE	x	\$60	\$24
	17	Apple Watch Series 4, 40mm Bluetooth	x	\$70	\$28
	18	Apple Watch Series 4, 44mm Bluetooth	x	\$80	\$30
	19	Apple Watch Series 4, 40mm LTE	x	\$80	\$30
	20	Apple Watch Series 4, 44mm LTE	x	\$90	\$35
	21	Apple Watch Series 5, 40mm Bluetooth	x	\$90	\$35
	22	Apple Watch Series 5, 44mm Bluetooth	x	\$100	\$40
	23	Apple Watch Series 5, 40mm LTE	x	\$110	\$45
	24	Apple Watch Series 5, 44mm LTE	x	\$120	\$50
	25	Apple Watch SE, 40mm Bluetooth	x	\$90	\$35
	26	Apple Watch SE, 44mm Bluetooth	x	\$100	\$40
	27	Apple Watch SE, 40mm LTE	x	\$110	\$45
	28	Apple Watch SE, 44mm LTE	x	\$120	\$50
	29	Apple Watch Series 6, 40mm Bluetooth	x	\$130	\$50
	30	Apple Watch Series 6, 44mm Bluetooth	x	\$150	\$60
	31	Apple Watch Series 6, 40mm LTE	x	\$160	\$65
	32	Apple Watch Series 6, 44mm LTE	x	\$180	\$70



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USED SMARTWATCHES TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models (OverTrade Promotion)	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 – 31 Mar 2023	
				Good Working Condition	Poor Working Condition
APPLE	33	Apple Watch SE, 40mm Bluetooth	x	\$90	\$35
	34	Apple Watch SE, 44mm Bluetooth	x	\$100	\$40
	35	Apple Watch SE, 40mm LTE	x	\$110	\$45
	36	Apple Watch SE, 44mm LTE	x	\$120	\$50
	37	Apple Watch Series 6, 40mm Bluetooth	x	\$130	\$50
	38	Apple Watch Series 6, 44mm Bluetooth	x	\$150	\$60
	39	Apple Watch Series 6, 40mm LTE	x	\$160	\$65
	40	Apple Watch Series 6, 44mm LTE	x	\$180	\$70
	41	Apple Watch Series 7 GPS 41mm	x	\$200	\$80
	42	Apple Watch Series 7 GPS 45mm	x	\$220	\$90
	43	Apple Watch Series 7 GPS + Cellular 41mm	x	\$220	\$90
	44	Apple Watch Series 7 GPS + Cellular 45mm	x	\$240	\$95
	45	Apple Watch Series 8 GPS 41mm	x	\$230	\$90
	46	Apple Watch Series 8 GPS 45mm	x	\$320	\$125
	47	Apple Watch Series 8 GPS + Cellular 41mm	x	\$360	\$140
	48	Apple Watch Series 8 GPS + Cellular 45mm	x	\$400	\$160
	49	Apple Watch Ultra GPS + Cellular 49mm	x	\$600	\$240

Samsung Official Store :

- [LazMall](#)

What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet/smartwatch IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher (LazMall)
- Original identification document
- For Smartwatch Trade-in, the original smartwatch charger and smartphone which has been paired to your trade in smartwatch.



Image is for illustration purpose only

Terms and conditions

1. Samsung Trade Up programme ("Programme") is only open to (i) Singapore residents who purchase an eligible Samsung device ("Eligible Samsung Device")* from the Samsung Official Store on Lazada, also known as LazMall, (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
2. To participate in the Programme in-store, ALL of the following must be presented at any Samsung Experience Store:
 - a) Trade-in device;
 - b) Newly purchased Eligible Samsung Device;
 - c) Proof of purchase of Eligible Samsung Device;
 - d) Original trade-up voucher ("Voucher"); and
 - e) Original identification document
3. To participate in the Programme online, ALL of the following must be submitted via pcdreams.com.sg/samsung:
 - a) Trade-in device model, specifications and declaration of device condition;
 - b) Newly purchased Eligible Samsung Device model, IMEI number and purchase date;
 - c) Proof of purchase of Eligible Samsung Device;
 - d) Participant's contact details, device collection address and bank account details; and
 - e) Serial no. on this Voucher
 Original Voucher must be submitted together with the trade-in device when it is collected.
4. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction.
5. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
6. Voucher is not exchangeable for cash or kind.
7. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
8. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
9. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
10. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.
11. *For detailed Programme Terms and Conditions and list of Eligible Samsung Device, please refer to www.lazada.sg/shop/samsung/TradeUpInfo
12. Each customer is entitled to trade-in up to 2 devices for each purchase of an Eligible Samsung Device. Notwithstanding the foregoing, any additional trade-in value incentive will only be awarded once for each purchase of an eligible Samsung Galaxy device.
13. Trade-in of up to 2 devices will not be applicable if a customer purchases any eligible device from the Samsung Galaxy A and M series.
14. With the purchase of an Eligible Samsung Device, customers can choose to trade-in their device within the same category or across categories e.g. Trade-in of a Smartphone with an eligible Samsung Smartphone purchase, Trade-in of a Smartphone with an eligible Samsung Tablet purchase. For the avoidance of doubt, the cross device trade in option is only available in-store.
15. Trade-in of any eligible Smartwatch will only be applicable if an eligible Samsung Smartwatch is purchased. Limited to one trade-in per purchase. For the avoidance of doubt, this Smartwatch trade in option is only available in-store.
16. Any trade-in consisting of 2 devices has to be carried out in-store only.

Serial No. LAZ 106101

Samsung Official Store :

- [Shopee Mall](#)

What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet/smartwatch IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher (Shopee Mall)
- Original identification document
- For Smartwatch Trade-in, the original smartwatch charger and smartphone which has been paired to your trade in smartwatch.



Image is for illustration purpose only

Terms and conditions

1. Samsung Trade Up programme ("Programme") is only open to (i) Singapore residents who purchase an eligible Samsung device ("Eligible Samsung Device")* from the Samsung Official Store on Shopee, also known as Shopee Mall, (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
2. To participate in the Programme in-store, ALL of the following must be presented at any Samsung Experience Store:
 - a) Trade-in device;
 - b) Newly purchased Eligible Samsung Device;
 - c) Proof of purchase of Eligible Samsung Device;
 - d) Original trade-up voucher ("Voucher"); and
 - e) Original identification document
3. To participate in the Programme online, ALL of the following must be submitted via pcdreams.com.sg/samsung:
 - a) Trade-in device model, specifications and declaration of device condition;
 - b) Newly purchased Eligible Samsung Device model, IMEI number and purchase date;
 - c) Proof of purchase of Eligible Samsung Device;
 - d) Participant's contact details, device collection address and bank account details; and
 - e) Serial no. on this VoucherOriginal Voucher must be submitted together with the trade-in device when it is collected.
4. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction.
5. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
6. Voucher is not exchangeable for cash or kind.
7. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
8. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
9. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
10. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.
11. *For detailed Programme Terms and Conditions and list of Eligible Samsung Device, please refer to shopee.sg/samsung-tradeup
12. Each customer is entitled to trade-in up to 2 devices for each purchase of an Eligible Samsung Device. Notwithstanding the foregoing, any additional trade-in value incentive will only be awarded once for each purchase of an eligible Samsung Galaxy device.
13. Trade-in of up to 2 devices will not be applicable if a customer purchases any eligible device from the Samsung Galaxy A and M series.
14. With the purchase of an Eligible Samsung Device, customers can choose to trade-in their device within the same category or across categories e.g. Trade-in of a Smartphone with an eligible Samsung Smartphone purchase, Trade-in of a Smartphone with an eligible Samsung Tablet purchase. For the avoidance of doubt, the cross device trade in option is only available in-store.
15. Trade-in of any eligible Smartwatch will only be applicable if an eligible Samsung Smartwatch is purchased. Limited to one trade-in per purchase. For the avoidance of doubt, this Smartwatch trade in option is only available in-store.
16. Any trade-in consisting of 2 devices has to be carried out in-store only.

Serial No. SP 105501

TERMS AND CONDITIONS

To be eligible for the Trade-Up Campaign, the customer acknowledges that their device must meet the following criteria set out by PC Dreams Pte Ltd (“Criteria”):

You may trade in only one (1) device under this Trade-In Program for each New Samsung Device you purchase at Recommended Retail Price.

Samsung Trade up Programme is applicable to end-customers only; not trade, corporate or bulk purchases.

Samsung Trade Up Programme is only applicable for purchases of eligible Samsung devices within the same category as the trade-in device, i.e. trade-in of a Smartphone is only allowed when an eligible Samsung Smartphone is purchased, and trade-in of a tablet is only allowed when an eligible Samsung tablet is purchased. Refer to <https://www.samsung.com/sg/tradeup/> for full list of eligible trade-in devices.

Any overtrade promotion is only applicable for devices which are eligible for trade-in.

Samsung Trade up Programme is valid within **(60) days** from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device.

Validity of quoted trade-in value is only valid at the point of quotation by PC Dreams.

Samsung reserve the right to reject any Trade in submission, if an Eligible Samsung Device IMEI / Serial Number has already been transacted previously.

You will need to retrieve the IMEI / serial number of your new Eligible Samsung device, before you can proceed with the trade-in transaction. To retrieve the IMEI/ serial number of your new Eligible Samsung Device, simply dial *#06# on your device.

Trade-In Value is determined by PC Dreams in its sole discretion and may vary depending on the time of purchase.

Samsung reserves the right to amend the list of eligible devices and their trade-in values at any time without prior notice. Information accurate as of **1 Mar 2023**.

Please refer to Samsung Trade up website <https://www.samsung.com/sg/tradeup/> for the most up to date information on eligible devices and Trade-In Value.

Trade-in values listed are only approximate valuations. The actual value of your Eligible Trade-in Device will depend on the device’s actual condition.

To obtain an accurate quote for your Eligible Trade-in Device, please bring the device to any Samsung Experience Store for device diagnostic.

Samsung Trade Up Programme is provided by PC Dreams Pte Ltd as an independent third party.

Your Trade-In Device must meet all of PC Dreams Pte Ltd requirements stated below:

- Your Trade-In Device must power on, hold a charge and not power off unexpectedly; and able to read all Singapore SIM Card and connect to Local network
 - Your Trade-In Device IMEI / Serial number must be accessible, export non local units are not accepted
 - Device must have Wi-Fi connectivity, 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive (applicable to iPhone, Android); able to call IN and OUT; properly factory reset
 - The housing component is intact and there no gaps between the housing and screen; Housing, Casing and cover has no major damage; no crack; no missing button and buttons are functioning;
 - Your Trade in Device must not have any liquid damage
 - Your Trade-In Device under Grading condition A-E must have a functioning display with no black spots, shadow, discolouration or dead pixelation of any kind;
 - Trade in Device must consist of genuine parts
 - Trade in Device must not be a clone set
 - The fingerprint and FACE ID feature of the device is in working condition
 - Your Trade-in Device must be a Local Singapore Unit, with a local part number
 - Your Trade-In Device must not be on a black list of any kind;
 - At the time of trade-in, you must be the owner of the Trade-In Device, as leased devices are not eligible;
 - Reactivation Lock, Google Factory Reset Protection, iCloud Lock or any other anti-theft locking software must be disabled on your Trade-In Device;
 - Before you trade your Trade-In Device at Samsung Experience Store, you must perform a factory reset on it and remove all personal information
 - In addition, make sure that you remove all accessories, covers, cases, locks, SIM cards and memory cards before trading the device in Samsung Experience Store.
- Any such items traded in with your Trade-In Device will not be returned.

Lost, Blocked, Stolen and Counterfeit Devices

1. In the case PC Dreams is notified or suspect that the Device is either lost or stolen, PC Dreams may request further proof of ownership of the Device. Additional proof of ownership may include, but is not limited to, receipts, tax invoices or carrier receipts. In the event that there is insufficient proof of ownership, the Device may be returned to you, or to the relevant authorities.
2. PC Dreams may work with a number of agencies and service providers to enable us to check the IMEI / Serial Number of all Devices that are sent to PC Dreams to confirm that they are not stolen. PC Dreams may do this prior to confirming purchase. However, in the event that PC Dreams become aware of any issues at any time, we reserve the right to withhold/cancel payment and you agree to co-operate with us and any authorities should we make such a request.
3. PC Dreams will make no payments to customers for Devices received which are lost, stolen Counterfeit Devices. PC Dreams reserve the right to inform the relevant authorities if there is any suspicion that there is a deliberate attempt to perpetrate a fraud. We reserve the right to reclaim any money paid to you if it is discovered within three months of the return of that Device that the Device has either been reported as a lost, stolen or the Device is discovered to be a Counterfeit.

Remove Your Data and Unlock Your Trade-In Device

You must remove all data, including all confidential and personal data, from your Trade-In Device before trading it at Samsung Experience Store.

To do so, you should return the device to its factory settings within the settings menu of the device. It is your sole responsibility to back-up any files or data from your Trade-In Device that you wish to retain prior to performing a factory data reset and before trading in your Trade-In Device. Samsung and PC Dreams does not accept any responsibility or liability for any lost files or data or disclosure of private information that has not been removed from your Trade-In Device prior to return.

Refer to the user manual or support page on Samsung’s website for how to do a factory reset on your Trade-In Device.