



HP Sales Central

HP 965XL High Yield Cyan Original Ink Cartridge (3JA81AA)

Active as of 1/04/2019



Overview

Count on professional-quality documents. Original HP ink cartridges provide impressive reliability for dependable performance, reliable page yields, and durable results.¹ Print business documents that combine vibrant colors and sharp black text.

Ensure dependable, high-quality results at fast speeds, page after page. Original HP ink cartridges provide impressive reliability and standout results, so you'll get the performance your HP printer was built to deliver.

Original HP Supplies were designed with the environment in mind. HP makes it easy to conserve resources and paper when printing. And when you are done, we make it easy and free to recycle.⁴

Original HP ink cartridges are offered in different page yield sizes to match your printing volume and ease of use. Choose among standard and high yield cartridges and reduce interruptions. Replace cartridges easily.



Designed to work first time, every time

Be assured that Original HP Cartridges will consistently deliver quality results and premium performance.⁵



The environmental choice.

Print with confidence—Original HP Cartridges designed with the planet in mind for easy recycling and less waste.⁶



Quality prints you can take pride in

Experience premium print quality with Original HP Cartridges designed for vibrant color, crisp text, and rich blacks for big impact.



Better together. Better results.

Original HP Cartridges are the only cartridges precisely developed with HP printers for reliable quality, results, and consistent performance.



Print thousands of pages

Easily replace cartridges and tackle high-volume print jobs with Original HP ink cartridges.



Original HP proprietary inks

Achieve outstanding performance and high-quality prints at fast speeds with HP proprietary inks.

Specifications

Color(s) of printing supplies

Cyan

Ink types

Pigment-based

Page yield (color)

~1,600 pages

(Tested in HP OfficeJet Pro 9020 Printer. Average continuous composite (cyan/magenta/yellow) yield based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details, see <http://www.hp.com/go/learnaboutsupplies>.)

Print cartridge volume delivered

22.77 ml

Operating temperature range

5 to 35°C

Storage temperature range

-40 to 60°C

Non-Operating Humidity Range

10 to 90% RH

Minimum dimensions (W x D x H)

114 x 25 x 126 mm

Weight

0.05 kg

UPC number

193015007468

Package dimensions (W x D x H)

114 x 25 x 126 mm

Package weight

0.07 kg

Smaller master carton barcode

10193015007465

Case or master carton quantity

50

Case or master carton dimensions (W x D x H)

303 x 249 x 156 mm

Case weight (case or master carton)

3.62 kg

Pallet barcode

20193015007462

Quantity per pallet

7500

Pallet dimensions (W x D x H)

1219.2 x 1016 x 1702 mm

Pallet weight

578 kg

Country of origin

Made in Malaysia

What's in the box

Ink cartridge

Warranty

HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty.

Overview

- 1 Based on HP internal testing and Wilhelm Imaging Research Dark Storage Statement. See <http://www.hp.com/go/printpermanence>.
- 4 HP Planet Partners Program availability varies. For more information, see <http://www.visit.hp.com/recycle>.
- 5 See <http://www.hp.com/go/suppliesclaims>.
- 6 HP Planet Partners Program availability varies. For details, see <http://www.hp.com/recycle>. On recycled materials in cartridges, see <http://www.hp.com/go/recycledcontent>.

Assets

Solution brief (1)

Photo Light fade resistance for Consumer for HP Inkjet photo printing


Technical data sheet: Original HP ink and media print permanence test results at HP Image Permanence Labs and Wilhelm Imaging Research. Fade-resistance of photos is an important characteristic of print quality for our customers.

Technical brief (1)

Original HP Ink Cartridges Outperform: Keypoint Intelligence Buyers Lab Research Brief

Results of BLI research on a competitive set of HP and third-party aftermarket competitor cartridges measuring page yield and cartridge failure rate.

Images - Product (1)



Center facing

54 x 41 (jpg)	54 x 41 (png)
100 x 70 (jpg)	96 x 72 (jpg)
96 x 72 (png)	99 x 74 (png)
153 x 115 (png)	180 x 135 (png)
240 x 180 (jpg)	240 x 180 (png)
247 x 185 (png)	170 x 190 (jpg)
257 x 193 (png)	320 x 240 (jpg)
320 x 240 (png)	474 x 356 (png)
513 x 385 (png)	400 x 400 (jpg)
400 x 400 (png)	573 x 430 (png)
800 x 600 (png)	1659 x 1246 (png)
1533 x 1624 (png)	611 x 1681 (jpg)
1500 x 1947 (jpg)	

Videos (7)

Sustainability: Earth Day 2018

HP Ideal Page

[HP Ink – Reasons to choose Original HP Ink – APJ Supplies \(60sec video\)](#)

[HP Ink - Reasons to choose Original HP Ink - WW Supplies \(60sec video\)](#)

[HP Ink – Science of Original HP Ink – WW Supplies \(60sec video\)](#)

[Original HP Ink Video Baby ENE FY17Q1](#)

[Why buy Original HP Supplies?](#)

Business Ink Printers

Business Ink Multifunction Printers

[Active](#)

HP OfficeJet 9012 All-in-One Printer

1KR44A

[Active](#)

HP OfficeJet Pro 9010 All-in-One Printer

1KR46C

[Active](#)

HP OfficeJet Pro 9010 All-in-One Printer

1KR53D

[Active](#)

HP OfficeJet Pro 9010 All-in-One Printer

3UK83A

[Active](#)

HP OfficeJet Pro 9010 All-in-One Printer

3UK83B

[Active](#)

HP OfficeJet Pro 9012 All-in-One Printer

1KR50B

[Active](#)

HP OfficeJet Pro 9012 All-in-One Printer

Y8M28D

[Active](#)

HP OfficeJet Pro 9013 All-in-One Printer

1KR49B

[Active](#)

HP OfficeJet Pro 9014 All-in-One Printer

1KR51B

[Active](#)

HP OfficeJet Pro 9015 All-in-One Printer

1KR42A

[Active](#)

HP OfficeJet Pro 9015 All-in-One Printer

3UK91B

[Active](#)

HP OfficeJet Pro 9016 All-in-One Printer

3UK86B

[Active](#)

HP OfficeJet Pro 9018 All-in-One Printer

1KR45A

[Active](#)

HP OfficeJet Pro 9018 All-in-One Printer

3UK84A

[Active](#)

HP OfficeJet Pro 9018 All-in-One Printer

3UK85D

[Active](#)

HP OfficeJet Pro 9019/Premier All-in-One Printer

1KR54A

[Active](#)

HP OfficeJet Pro 9019/Premier All-in-One Printer

1KR55B

[Active](#)

HP OfficeJet Pro 9019/Premier All-in-One Printer

1KR55D

[Active](#)

HP OfficeJet Pro 9020 All-in-One Printer

1MR69C

[Active](#)

HP OfficeJet Pro 9020 All-in-One Printer

1MR73D

[Active](#)

HP OfficeJet Pro 9020 All-in-One Printer

1MR78A

[Active](#)

HP OfficeJet Pro 9020 All-in-One Printer

1MR78B

[Active](#)

HP OfficeJet Pro 9022 All-in-One Printer

1MR71B

[Active](#)

HP OfficeJet Pro 9023 All-in-One Printer

1MR70B

[Active](#)

HP OfficeJet Pro 9025 All-in-One Printer

1MR66A

[Active](#)

HP OfficeJet Pro 9025 All-in-One Printer

3UL05B

[Active](#)

HP OfficeJet Pro 9028 All-in-One Printer

1MR80D

Detailed Specifications

Cartridge Colors

Cyan

Case dimensions (case or master carton)

11.93 x 9.8 x 6.14 in

Case or master carton dimensions (W x D x H)

303 x 249 x 156 mm

Case or master carton quantity

50

Case weight (case or master carton)

3.62 kg

Case weight (case or master carton, imperial)

7.98 lb

Code name

Magnus

Color(s) of printing supplies

Cyan

Compatibility

HP OfficeJet Pro 9010 All-in-One Printer series, HP OfficeJet Pro 9020 All-in-One Printer series

Copyright notice

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Count of carton in pallet

150

Count of cartons per pallet layer

15

Count of layers in pallet

10

Country of origin

Made in Malaysia

Empty weight

26.75 g (+/- 0.02 g)

Image legal disclaimer

Product image may differ from actual product

Ink types

Pigment-based

Minimum dimensions (W x D x H)

114 x 25 x 126 mm

Minimum dimensions (W x D x H)

4.49 x 0.98 x 4.96 in

Non-Operating Humidity Range

10 to 90% RH

Operating humidity range

10 to 90% RH

Operating temperature range

41 to 95°F

Operating temperature range

5 to 35°C

Package count

1

Package dimensions (W x D x H)

114 x 25 x 126 mm

Package dimensions (W x D x H)

4.49 x 0.98 x 4.96 in

Package weight

0.07 kg

Package weight

0.15 lb

Page Yield

1600

Page yield (color)

~1,600 pages

Page yield footnote

Tested in HP OfficeJet Pro 9020 Printer. Average continuous composite (cyan/magenta/yellow) yield based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details, see <http://www.hp.com/go/learnaboutsupplies>.

Pallet barcode

20193015007462

Pallet dimensions

48 x 40 x 67 in

Pallet dimensions (W x D x H)

1219.2 x 1016 x 1702 mm

Pallet weight

1274.27 lb

Pallet weight

578 kg

Print cartridge volume delivered

22.77 ml

Print Resolution Technologies

TJ 4.X

Print technology

HP Thermal Inkjet

Print Technology

Ink

Product count per unit

1

Product subgroup

High Capacity Ink Cartridges

Quantity per pallet

7500

Segment

OfficeJet Pro

Selectability

965XL

Smaller master carton barcode

10193015007465

Storage temperature range

-40 to 140°F

Storage temperature range

-40 to 60°C

Subgroup
High Capacity Cartridges

Supply type
Cartridges

UNSPSC code
44103105

UPC number
193015007468

Warranty
HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty.

Warranty
HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty. This warranty pertains to the product when used in its designated HP or authorized OEM printing device. HP will, at HP's option, either refund the purchase price or replace products that prove to be defective. Visit the HP online support web site <http://www.hp.com/support> for a list of support phone numbers and conditions or return to your point of purchase.

Weight
0.05 kg

Weight
0.12 lb

What's in the box
Ink cartridge

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