



Southwestern Bell
Freedom Phone®

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98年12月7日		

900MHz
Dual Keypad Cordless
with Speakerphone



FF920 Owner's Manual
Toll-Free Help Line 1-800-366-0937
<http://www.swbfreedomphone.com>

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a dry cloth for cleaning.
4. Do not use this product near water; for example, near a sink or in a wet area.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
6. To protect the product from overheating, do not block or cover any slots or openings in the cabinet. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be damaged by persons stepping on it.
9. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
10. Never push objects of any kind into this product through the cabinet slots, as they may touch dangerous voltage points or short out parts. This could result in the risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Contact qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. When the power supply cord is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally, and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

THE FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules. On the bottom of the base of this equipment is a label that contains, among other information, the FCC Registration Number, Ringer Equivalence number (REN) and the Universal Service Order Code (USOC), which is RJ-11C, for this equipment. You must, upon request, provide this information to your telephone company.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area. If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. This equipment may not be used on coin service provided by the telephone company.

WARNING!

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Connection to party lines is subject to state tariffs.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the Cordless Telephone farther away from the TV or VCR will often reduce or eliminate the interference. NOTICE TO

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

HEARING AID WEARERS: This Cordless Telephone has been registered with the FCC as hearing aid compatible.



SAFETY INSTRUCTIONS FOR BATTERIES

CAUTION

To reduce the risk of fire or personal injury, read and follow these instructions.

1. Use only a Southwestern Bell Freedom Phone® approved battery pack in the handset of your cordless telephone.

FOR HANDSET UNIT:

3N-600AAL 3.6V 600mAh SANYO Electric Co., Ltd or GP60AAS3BMX 3.6V 600mAh GPI INTERNATIONAL LIMITED.



CONTAINS NICKEL-CADMIUM BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY.

2. Do not dispose of the battery in a fire, as it may explode. Check with local codes for possible special disposal instructions.
3. Do not open or alter the battery. Released electrolyte is corrosive and may cause damage to the eyes and skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conduction material may overheat and cause burns.
5. Charge the battery (ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
6. Observe proper polarity orientation between the Battery Pack and battery charger.



The RBRC™ Battery Recycling Seal on the nickel-cadmium (Ni-Cd) battery (contained in our product) indicates Southwestern Bell Freedom Phone® Retail Sales is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service in the United States or Canada. The RBRC™ program provides a convenient alternative to placing used Ni-Cd batteries into the trash or the municipal waste stream, which is illegal in some areas. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. Southwestern Bell Freedom Phone® Retail Sale's involvement in this program is part our commitment to preserving the environment and conserving our natural resources.

RBRC™ is a trademark of the Rechargeable Battery Recycling Corporation.

INTRODUCTION

About the FF920

This is a 40-channel analog 900MHz cordless telephone with a dual keypad and speakerphone. ✓

It is designed and engineered to exacting standards for reliability, long life, and outstanding performance. ✓

Features

- Handsfree talk on the base unit (speakerphone). ✓
- Conference call capability between line, base unit and handset. ✓
- 40-Channel AutoScan and manual selection. ✓
- Intercom between base and handset. ✓
- Speaker volume control. ✓
- 20 memory dial. ✓
- Electronic hold. (By INTERCOM button.) ✓
- Mute function. ✓
- Long battery life. (14 days standby.) ✓
- Digital security coding. ✓

Icons used in this manual

The icons used in the title section indicate whether the instructions are for the base unit or the handset.



: Handset operation

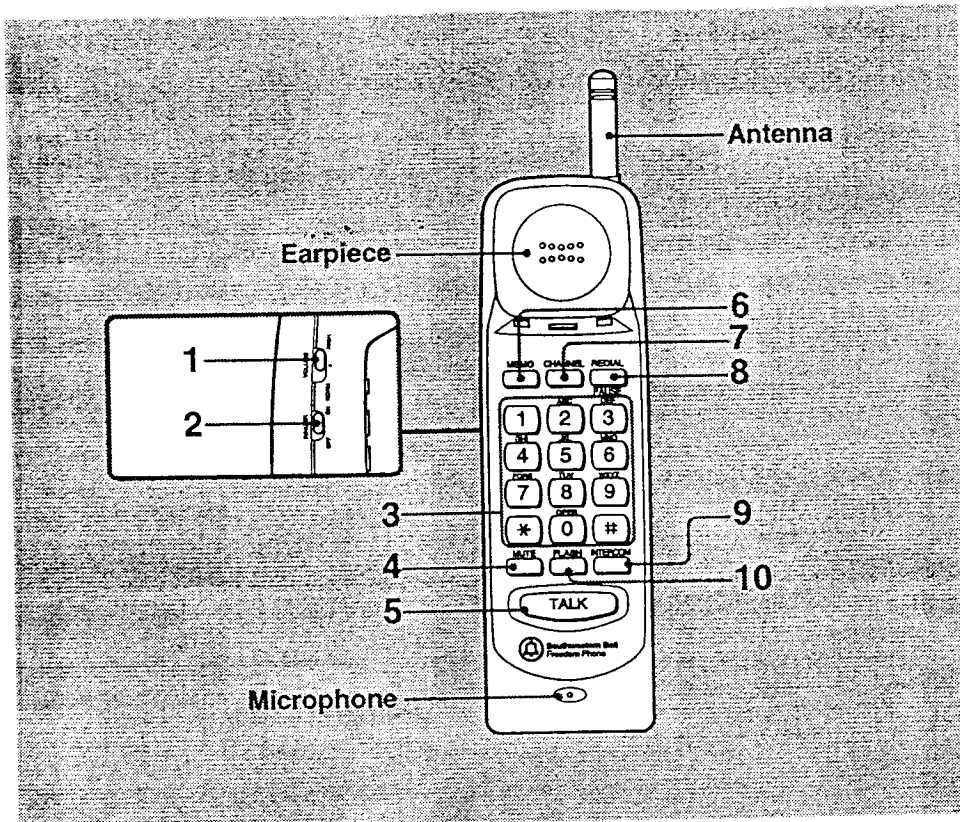


: Base unit operation

CONTROLS AND INDICATORS



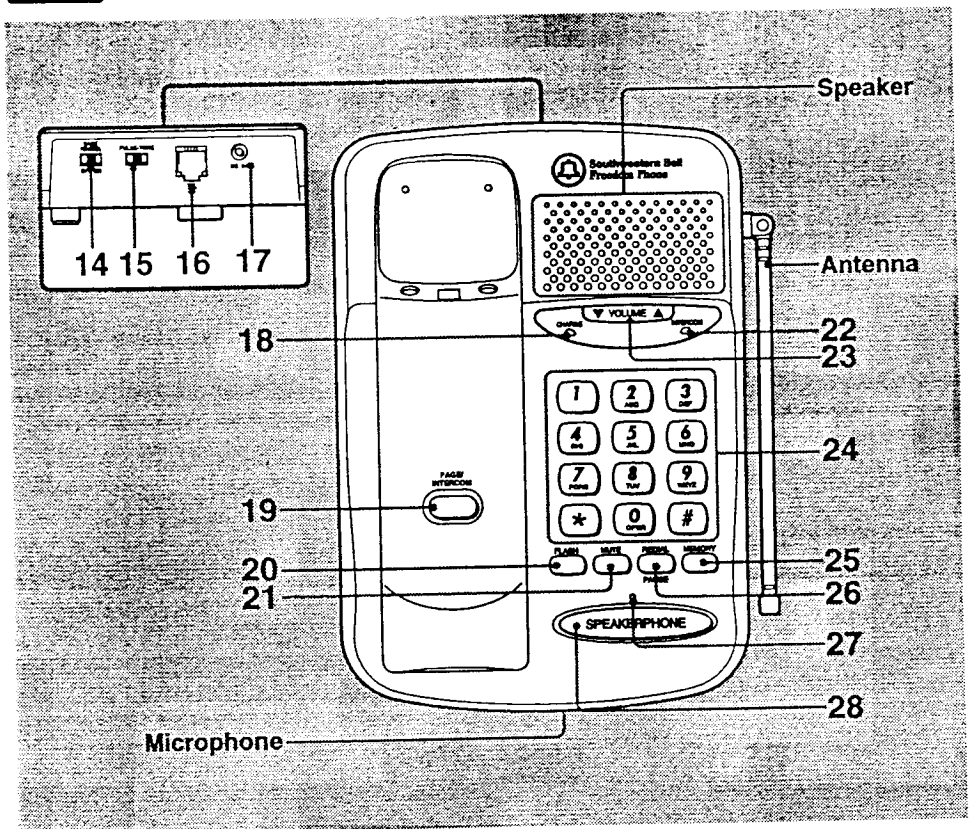
Handset Controls



- 1 RECEIVER VOLUME control ✓
- 2 RINGER ON/OFF switch ✓
- 3 DIALING buttons ✓
- 4 MUTE button /
- 5 TALK button (with LED indicator) ✓
- 6 MEMORY button ✓
- 7 CHANNEL button ✓
- 8 REDIAL/PAUSE button ✓
- 9 INTERCOM button ✓
- 10 FLASH button ✓

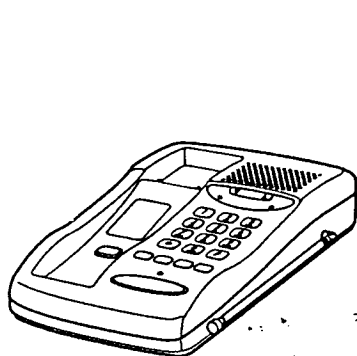


Base Unit Controls

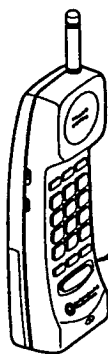


- | | |
|---------------------------|-----------------------------|
| 14 RINGER ON/OFF switch ✓ | 23 VOLUME control buttons ✓ |
| 15 PULSE/TONE switch ✓ | 24 DIALING buttons ✓ |
| 16 TELEPHONE LINE jack ✓ | 25 MEMORY button ✓ |
| 17 9V DC power jack ✓ | 26 REDIAL/PAUSE button ✓ |
| 18 CHARGE LED ✓ | 27 SPEAKERPHONE LED ✓ |
| 19 PAGE/INTERCOM button ✓ | 28 SPEAKERPHONE button ✓ |
| 20 FLASH button ✓ | |
| 21 MUTE button ✓ | |
| 22 INTERCOM LED ✓ | |

BOX CONTENTS

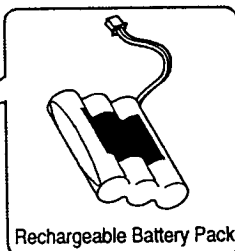


FF920 Base unit ✓



FF920 Handset ✓

Installed in the handset



Rechargeable Battery Pack

- FF920 Base Unit 1 ✓
- FF920 Handset 1 ✓
- Rechargeable Battery Pack (Installed in the handset) 1 ✓
- Owner's Manual 1 ✓
- Memory Labels 2 ✓
- AC Adapter 1 ✓
- Line Cords (6 feet: 1, 6 inches: 1) 2 ✓
- Quick Installation Guide 1 ✓
- Registration Card 1 ✓

Keep the shipping carton and packaging material in case you need to transport your phone. If any of these items are missing or damaged, contact your place of purchase. ✓

MAINTENANCE

Cleaning the cabinet

Periodically wipe the cabinet clean with a soft cloth and diluted soap solution, then wipe with a dry cloth. ✓

Note

Do not use benzine, thinner or similar solvents. ✓



INSTALLATION

Selecting the Installation Location

Do not place the FF920 where there is excessive heat or humidity (as in a kitchen or bathroom). Your FF920 can be placed on a desk or tabletop near a standard 120V AC outlet and telephone line jack or mounted on a standard AT&T or GTE wall plate. Keep the unit away from heating appliances and devices that generate electrical noise (motors, fluorescent lighting, etc.).

CAUTION

- Never install a telephone during a lightning storm. /
- Never install a telephone in a wet location. /
- Never touch uninsulated telephone wires or terminals. /
- Use caution when installing a telephone line. /

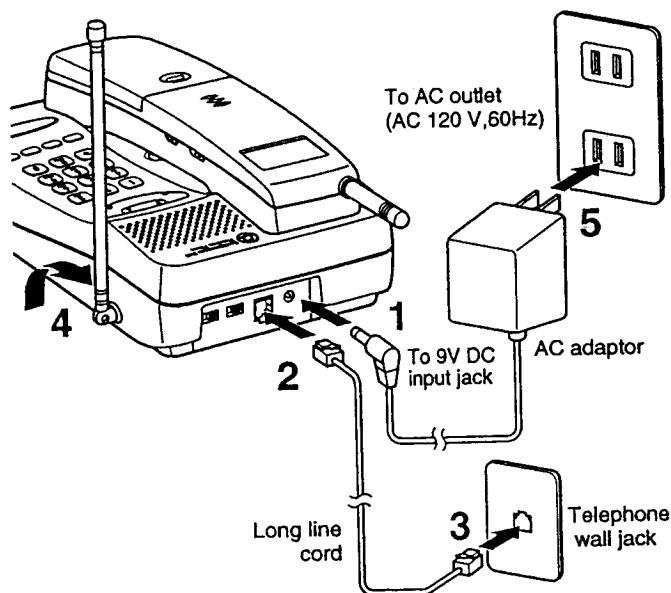


Desk or Tabletop Installation

- 1** Plug the AC adapter cord into the 9V DC power jack on the base unit.
- 2** Plug one end of the long telephone cord into the TELEPHONE / LINE jack on the base unit.
- 3** Plug the other end of the telephone cord into the telephone wall jack.
- 4** Raise the antenna on the base unit to the upright position.
- 5** Plug the AC adapter into a standard 120V AC wall outlet.

Note

Use only the AC adapter supplied with the FF920. /



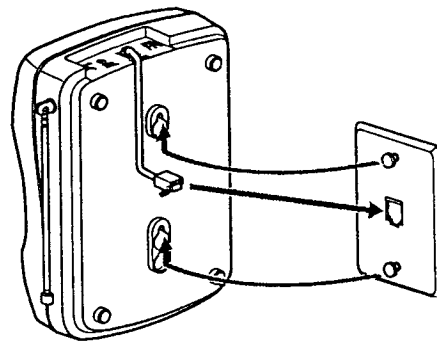
Place the telephone and power cords where they will not create a trip hazard, and where they will not become chafed and create a fire or other electrical hazards.



Mounting on a Standard Wall Plate

The FF920 can be mounted on a standard wall plate. If one is not available, it can also be mounted on two screws (not included), installed 3 1/4" vertically apart in the wall. Leave 3/16" of each screw exposed for mounting the unit. See page 31 for template.

- 1 Plug the AC adapter cord into the 9V power jack on the base unit. Thread the cord through the guides.
- 2 Insert one end of the short telephone cord into the TELEPHONE LINE jack on the base unit.
- 3 Plug the other end of the telephone cord into the telephone wall jack.
- 4 Position the unit on the wall phone plate. The studs of the wall phone plate should be inserted into the slots on the base wall mount holes. Pull down and lock into place.



- 5 Raise the antenna on the base unit to the upright position.
- 6 Plug the AC adapter into a standard 120V AC wall outlet.

Note

Use only the AC adapter supplied with the FF920.



Route the telephone and power cords where they will not create a trip hazard, or where they will not become chafed and create a fire or other electrical hazards.



CHARGING THE HANDSET



The battery pack in the handset must be fully charged for 10 hours before first using the telephone. To charge the handset, leave the handset unused in the cradle for 10 hours.

For Optimum Battery Performance:

- Do not let the battery become fully discharged.
- Be sure to return the handset to the base at night.

Low Battery Indicator

Once the battery charge becomes low, the TALK button will flash, and the unit will beep for 5 minutes. Even though the flashing indicator and beeping sound will stop after 5 minutes, the handset cannot be used until the battery is recharged. To recharge the handset, place the handset in the base cradle. The CHARGE LED is lit while the handset is charging.

Allow 10 hours without any interruption for the handset to fully recharge.

Replacing the Battery Pack

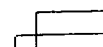
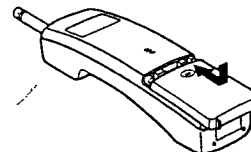
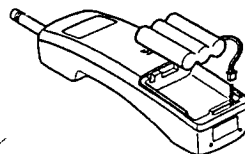
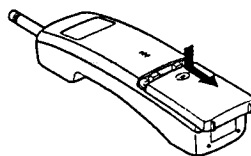
To replace the rechargeable battery in your phone, follow these steps:

- 1 Remove the handset battery cover.
- 2 Remove the old battery.
- 3 Plug the battery's cable into the handset.

Note

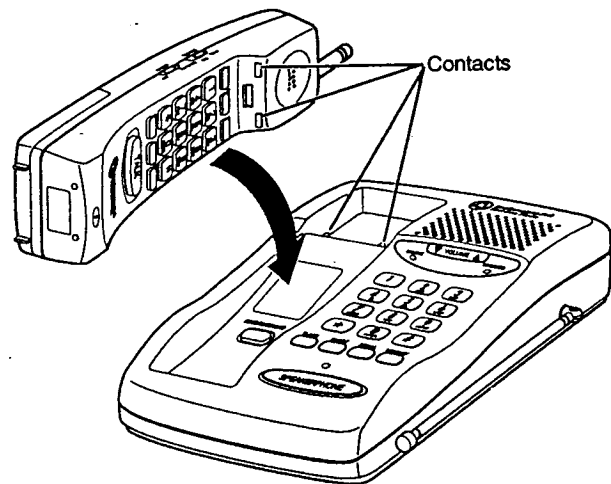
The plastic connectors will fit together only one way. If you have difficulty, make sure the battery connector is properly aligned.

- 4 Replace the battery cover.
- 5 Charge 10 hours before the first use.



Cleaning the Charge Contacts

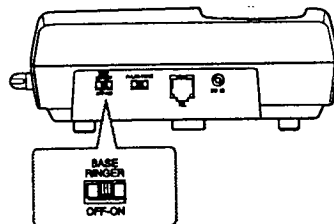
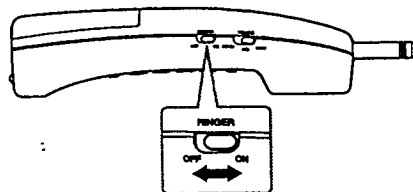
To maintain a good charge, it is important to clean all charge contacts on the handset and base unit about once a month. /
Use a pencil eraser or other contact cleaner. Do not use any liquids or solvents. /



SETTING THE SELECTORS

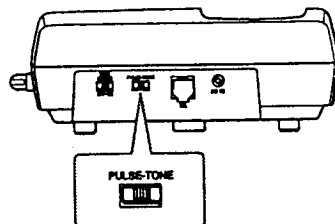
RINGER ON/OFF switch

The FF920 allows you to switch the ringer ON or OFF. Slide the RINGER ON/OFF switch on the side of the handset and base unit to the desired setting.



PULSE/TONE switch

The FF920 will operate on touch tone or rotary (pulse) systems. Set the switch to Tone for touch tone service or Pulse for pulse dialing (rotary service). If you are not certain of the type of dialing service you have, set the switch to Tone. On the handset, press the TALK button and then any digit. If the dial tone persists, switch to Pulse.



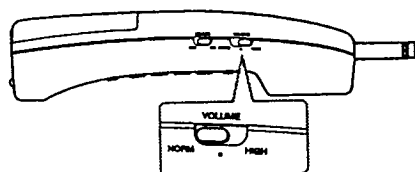
ADJUSTING THE VOLUME CONTROLS



VOLUME control

This unit allows you to adjust the handset volume to a more comfortable listening level.

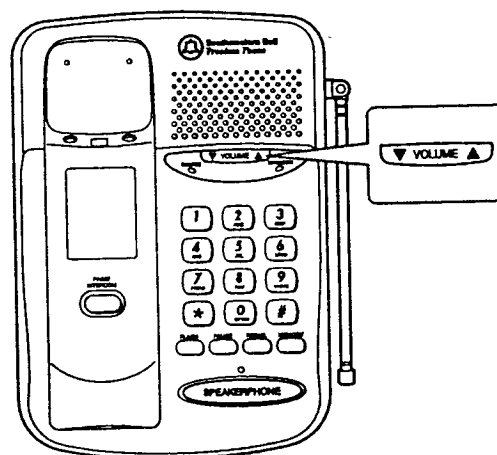
Simply slide the VOLUME control on the side of the handset to either the NORM, MID(•) or HIGH position.



VOLUME control

Use the up/down VOLUME control on the base unit to set the speaker volume to the desired sound level.

- The volume level can be selected for 8 levels.



MAKING A CALL



From the Handset



1 Lift the handset and press the TALK button to obtain a dial tone. /

- The TALK button LED indicator will light. /
- If the TALK button is pressed when the handset is out of range, an error tone is sounded. If this happens, move the handset closer to the base and try again. /



2 Dial the desired phone number. /



3 To end the call:
Press the TALK button on the handset. /

or

Place the handset back onto the cradle. /

- The TALK button LED indicator will go off. /



From the Base unit



1 Press the SPEAKERPHONE button to obtain a dial tone. /

- The SPEAKERPHONE LED will light. /



2 Dial the desired phone number. /

3 To end the call:
Press the SPEAKERPHONE button again. /



To Redial

This unit can redial the last number called from the handset or base unit. Press the ~~SPEAKER~~ button on the base unit or the TALK button on the handset. Once you hear the dial tone, press the REDIAL button (on either the base unit or handset).

- The last dialed number is automatically redialed. /
- 32 digits can be stored in the redial memory. /





FLASH button



The FLASH button functions in the same way that the hook switch does on a corded phone. The FLASH button is used to access special telephone services like call waiting. For further details on subscriber services (such as call waiting), please contact your telephone company.

Note

- You may access some features of a PBX (Large business phone system) using the FLASH button. In this case, follow the procedure for hook switch operation which is required by the PBX.
- Flash time is 0.7 second.

Example

Call waiting (if you already subscribe to this service)

- 1 If you are having a conversation with someone and another party calls, you will hear a call waiting tone.
- 2 Press the FLASH button on the handset.
 - The first call is put on hold and you can answer the second call.
- 3 Press the FLASH button again.
 - The first caller will be connected again and the second call is put on hold.



To MUTE



With the Mute function, you can temporarily turn off the microphone. This prevents the person on the other end of the line from hearing you. Press and hold the MUTE button to turn off the microphone. Release the button to exit the mute function and return to the microphone mode.



Pause



You can insert a 4-second PAUSE into the speed dialing of long distance numbers by pressing the REDIAL/PAUSE button on the handset or base unit. It is also useful when the phone is connected to a PBX system and an access digit (usually 9) is required in order to make an outside phone call.



When you program a telephone number in speed dialing memory, press the required number (usually 9) to access the outside line. Press the REDIAL/PAUSE button to insert a pause, and continue to enter the telephone number.

Example

Outside line access digit in PBX system is 9.

9 — PAUSE — Phone Number



- The pause will allow the PBX system to give you an outside line before the phone number is dialed out.
- Each pause you program is counted as 1 digit when storing a number in memory.



AutoScan



This unit has 40 operating channels. The phone will automatically search and select the clearest channel when you pick up the handset and press the TALK button. If you hear noise or other interference during your conversation, press the handset CHANNEL button to switch to a clearer channel.

Automatic Security Coding

Every time you place the handset in the base unit, your phone randomly selects one of 65,000 possible security codes, much like an electronic password. With this Automatic Security Coding, your handset and base unit can recognize each other automatically, minimizing the chance that another cordless phone will use your telephone line.

ANSWERING A CALL

Set the RINGER ON/OFF switches on the side of the handset and the rear of the base to ON. If these switches are set to OFF, the units will not ring. The SPEAKERPHONE and TALK LEDs will flash to let you know there is an incoming call.



When the Handset is in the Base Cradle

When the telephone rings, lift the handset.

- The TALK button will light, and the call will be automatically connected.



When the Handset is out of the Base Cradle

When the telephone rings, press any button on the handset to answer the call.

When the Call is Completed

Place the handset on the base cradle.

or

Press the TALK button on the handset to hang up.



Answering a Call from the Base

When the telephone rings, press any button on the base unit to answer the call. The speakerphone will automatically be turned off.

When the Call is Completed

Press the SPEAKERPHONE button on the base unit to hang up.



SPEED DIALING

The FF920 is equipped with 20 speed dialing memories for programming your most frequently diald telephone numbers. You can store up to 16 digits in each of the memory locations 01 through 20. ✓



Storing a Phone Number into Memory



1 Press the MEMORY button. *on the Base* ✓

- The store mode is set.

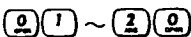


2 Enter the telephone number that you wish to store. ✓

- If more than 16 digits are pressed, three error beeps will sound, ✓ and the phone number will not be stored. ✓



3 Press the MEMORY button again. ✓



4 Press the TWO DIGIT memory location (01 to 20) where you wish to store the phone number. ✓

- When choosing locations 1-9, make sure to enter 0 as the first digit (01 to 09). ✓
- The telephone number will be stored, and two confirmation beeps will sound. ✓

Note

- The telephone number will not be stored for any of the following reasons: ✓
 - 1) When the SPEAKERPHONE button has been pressed. ✓
 - 2) When 30 seconds or longer have passed in between any of these above steps. ✓
 - 3) When a button other than a dialing button (0 to 9) has been pressed to choose the memory location. ✓
- When a telephone call is received while you are storing speed dialing numbers, the ringer will sound (provided that the RINGER switch is set to ON) and the memory storage function will be last. ✓

Changing a stored number

You can change a speed dialing number by programming a new number in its place. ✓

Memory label

Write down the stored names and telephone numbers on the memory label. It may be useful to attach the memory label to the back of the handset. ✓



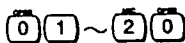
Dialing a Stored Phone Number from Memory



1 Lift the handset and press the TALK button to obtain a dial tone. ✓



2 Press the MEMO (memory) button. ✓
• The memory dial mode is canceled if no operation is performed for 30 seconds.



3 Press the memory location (01 to 20) where the phone number you wish to dial is stored. ✓

• The stored number will be dialed automatically. ✓

4 When the conversation is completed, place the handset in the base cradle. ✓

OR



Press the TALK button to hang up. ✓



Dialing a Stored Phone Number from Memory

This function can also be performed from the base unit. The procedure is described below. ✓



• Press the SPEAKERPHONE button to hang up. ✓

PAGE/INTERCOM

You can use the unit as an intercom system between the handset and the base unit. ✓



From the Handset



- 1 Press the INTERCOM button. ✓
 - Three beeps will sound from the base unit. ✓
 - The unit is now in INTERCOM mode. ✓
 - If the base unit is in the talk mode, the intercom mode cannot be used. ✓
- 2 You may now begin speaking with the user of the base unit. ✓
- 3 To end this function, place the handset into the base cradle, press the INTERCOM button on the handset, or press the PAGE/INTERCOM button on the base. ✓



From the Base



- 1 Press the PAGE/INTERCOM button. ✓
 - The handset and base will repeatedly beep three times. ✓
- 2 To speak with you, the handset user should press the INTERCOM button. ✓
- 3 To end this function, place the handset in the base, or press the INTERCOM button on the handset or the PAGE/INTERCOM button on the base. ✓

Note

- When a phone call is received during the intercom mode, both the handset and base will ring. Press the TALK or SPEAKERPHONE button to end the intercom mode and speak to the caller. ✓
- You can also use the intercom while talking on the phone with an outside caller. Press the handset INTERCOM button or the base PAGE/INTERCOM button to put the caller on hold and enter the intercom mode. To return to the caller, press the INTERCOM or TALK button if you were talking over the handset or the PAGE/INTERCOM or SPEAKERPHONE button if you were talking over the base unit. ✓

CONFERENCE CALL

With the FF920 it is possible to hold a three-way conference call between the caller, the base unit and the handset.



From the Handset

out of the cradle. ✓



- 1 To join a call already in progress on the base, pick up the handset (if it is in the base cradle) or press the TALK button. ✓

- You can now begin speaking with the caller and the base user.



- 2 When the call is over:

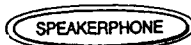
- Press the TALK button or return the handset to the base to end the call. The base unit is now set to the talk mode. ✓

OR

- Press the SPEAKERPHONE button on the base to end the call. ✓
The handset is now set to the talk mode. ✓



From the Base unit



- 1 To join a call already in progress on the handset, press the SPEAKERPHONE button the base. ✓

- You can now begin speaking with the caller and the handset user. ✓



- 2 When the call is over: ✓

- Press the SPEAKERPHONE button to end the call through the base. The handset is now set to the talk mode. ✓

OR

- Press the TALK button on the handset or return the handset to the base to end the call through the handset. ✓
The base unit is now set to the talk mode. ✓

CALL TRANSFER

You can transfer a call from the base to the handset or from the handset to the base. ✓



From the Base to the Handset

The call should already be in progress through the base speakerphone. ✓

If the handset is in the base cradle: ✓

- 1 Pick up the handset, and begin speaking through the handset. ✓

If the handset is away from the base cradle: ✓



- 1 Press the PAGE/INTERCOM button. ✓
 - The caller will be put on hold. The handset and base will repeatedly beep three times, alerting the handset user that you want to speak with him. ✓



- 2 To speak with you, the handset user should press the INTERCOM button. ✓



- 3 The handset user should press the TALK button on the handset to enter a three-way conference call between the caller, the base, and the handset. ✓



- 4 Press the SPEAKERPHONE button to end the call through the base. The handset is now set to the talk mode. ✓



From the Handset to the Base ✓

The call should already be in progress through the handset. ✓



- 1 Press the INTERCOM button. ✓
 - The caller will be put on hold, and three beeps will sound from the base unit. ✓

- 2 The unit is now in intercom mode, and you may begin speaking with the base user. ✓



- 3 The base user should press the SPEAKERPHONE button to enter a three-way conference call between the caller, the base, and the handset. ✓

- 4 Press the INTERCOM button to end the call through the handset. The speakerphone is now set to the talk mode. ✓

speakerphone

OTHER FEATURES



Temporary Touch Tone Dialing /

If you only have pulse dial service, this feature lets you send the tones needed to operate answering machines, or use electronic banking services, charge cards, and other special services. ✓



1 Dial the desired phone number. ✓



2 Turn on temporary touch tone dialing by pressing the (*) button on the handset or base unit. ✓



3 You can then press the numbers or symbols you need to send using touch tone dialing. ✓

- The temporary touch tone dialing feature will allow you access to most special services over a pulse dial line. But some services may actually require a touch tone line. To be sure, ask the company that provides the special service. ✓
- When programming a number in memory, the desired telephone number and the (*) button can be stored together in the same memory location. ✓

Note

- In some cases, the tone service will be unavailable even when the (*) button is used. ✓
For details, please ask your telephone company about the computer-accessed service office. ✓
- If you have touch tone service, you do not need to use the temporary touch tone dialing feature. This feature is used for lines with pulse dialing only. ✓

TROUBLESHOOTING

If you experience difficulty operating your cordless phone, try the suggestions below. If the trouble persists, call the Southwestern Bell Freedom Phone® Consumer Hotline, toll-free, at 1-800-366-0937, 8:30 a.m. - 4:30 p.m. EST, or visit our website at "http://www.swfreedomphone.com".

Note

Do not attempt to service this unit yourself. All service must be done by qualified service personnel.

Problem	Suggestion
Charge LED will not light when the handset is placed in the base unit.	<p>Make sure the AC adapter is plugged into the base unit and wall outlet. ✓</p> <p>Make sure the wall outlet is functioning. ✓</p> <p>Make sure the charging contacts on the handset and base make contact when the handset rests in the base. ✓</p> <p>Make sure that the charging contacts on the handset and base unit are clean. ✓</p> <p>Make sure the handset is properly seated in the base unit. ✓</p> <p>Make sure the rechargeable battery pack is properly placed in the handset. ✓</p>
Conversation is interrupted frequently. or Static noise is present during conversation.	<p>Move closer to the base. ✓</p> <p>Make sure the base antenna is in upright position. ✓</p> <p>Press the CHANNEL button to switch to a clearer channel. ✓</p> <p>Make sure that the base antenna is in upright position. ✓</p>
Handset/base do not ring.	<p>Make sure that the ringer switches on the side of the handset and the base of the base are set to ON position. ✓</p> <p>Rechargeable battery may be weak or not charged. Charge the handset for 4-5 hours. ✓</p> <p>Make sure that the base antenna is in upright position. ✓</p> <p>The handset may be too far away from the base unit. Move closer to the base. ✓</p> <p>Make sure the AC adapter is plugged into the base unit and wall outlet. ✓</p> <p>Make sure the wall outlet is functioning. ✓</p>
No dial tone.	<p>Place the handset back into cradle for 5 seconds. ✓</p> <p>Charge telephone for 10 hours before initial use. ✓</p> <p>Return the handset to the base consistently. ✓</p> <p>Charge LED should light when the handset is in the cradle. ✓</p>

Range

The FF920 is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. The maximum range of the phone depends on the environment in which it is being used.

Radio Interference

Radio interference may occasionally cause interruptions in your conversations. When this happens, remember that your unit is not defective. If these noises continue and are too distracting, move to a different location while you are talking on the phone or change channels on your cordless handset.



PRODUCT CARE

- A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.). ✓
- B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset. ✓
- C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. ✓
- D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub, or shower. Do not expose to direct sunlight. ✓
- E. Retain the original packaging material should you need to ship the phone at a later date. ✓

Additional Information

- A. Connecting this telephone to a coin operated telephone or party line is prohibited by law. ✓
- B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected. ✓

For immediate answers to all your questions regarding your Southwestern Bell Freedom Phone® call the Consumer Hotline, toll-free at (800) 366-0937, or visit our website at "<http://www.swbfreedomphone.com>" ✓



SERVICE

According to FCC regulations, this equipment, which has been certified and registered with the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday between the hours of 8:30 am - 4:30 pm (EST), or visit our website at "<http://www.swbfreedomphone.com>"

For In-Warranty Service:

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

Southwestern Bell Freedom Phone®
Dept.: Warranty Repair
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling*, and a brief explanation of your difficulties.

Note

California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

For Out-of-Warranty Service

You may call our toll-free Customer Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package Dept.: Out-of-Warranty. If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

QUESTIONS?

STOP...DON'T TAKE ME BACK TO THE STORE.

LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.

LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, missing parts or installation, call the

SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT:

1-800-366-0937

8:30 a.m. - 4:30 p.m. EST

<http://www.swbfreedomphone.com>



LIMITED WARRANTY

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone® Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which is intended.

This one-year warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Southwestern Bell Freedom Phone®
7475 N. Glen Harbor Blvd.
Glendale, AZ 85307



WALL MOUNTING TEMPLATE



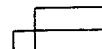
Place this template on the wall.

The location of the screws is indicated by the centers of the crossed lines.

Fasten the screws leaving 3/16" of the screw extending from the wall.



Remove This Page





STOP — don't take unit back to the store.
LOOK — for the toll-free "help" telephone number
LISTEN — as our experts talk you through the problem

For immediate answers to your questions regarding operation,
missing parts or installation, call the
Southwestern Bell Freedom Phone®
Retail Sales Help Line:

1-800-366-0937

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phone