



**CREATISTA BONUS KETTLE PROMOTION**  
**FULL TERMS AND CONDITIONS**

1. Instructions on how to claim and the offer form part of these terms and conditions ("Terms and Conditions"). Participation in this CREATISTA BONUS KETTLE PROMOTION ("Promotion") is deemed acceptance of these Terms and Conditions. This Promotion is not valid in conjunction with any other offer. Claims must comply with these Terms and Conditions to be valid.
2. The promoter is BREVILLE PTY LIMITED ABN 98 000 092 928 of 2/170-180 Bourke Road, Alexandria, NSW 2015 ("Promoter" or "Breville").
3. The Promotion commences at 9.00AM (AEST) on Friday 29<sup>th</sup> September 2023 (AEST) and closes at 11.59PM (AEDT) on Sunday 29<sup>th</sup> October 2023. ("Promotional Period"). The Promotional Period may be extended in the sole discretion of the Promoter. Claims received after the Promotional Period will not be accepted.
4. Claimants must submit their Online Claim Form by 11.59PM (AEDT) on Monday 27<sup>th</sup> November 2023.
5. To redeem a gift, claimants must:
  - a. Purchase a Participating Product from a Participating Retail Store; or
  - b. Purchase a Participating Product from Breville's website at <https://www.breville.com/au/> ("Direct Purchase"); and
  - c. Satisfy the other eligibility and claim requirements in these Terms and Conditions below.
6. Limit of one (1) gift per item purchased applies. Gifts are not redeemable for cash. This promotion is only available while stocks last.



Definitions

7. For the purposes of these Terms and Conditions:

- a. "Immediate Family Member" means any of the following: spouse, ex-spouse, de facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, step-sister or first cousin.
- b. "Participating Product" means any of the Breville products listed in the table below by model name and number that are supplied by Breville in Australia and sold directly by Breville or by a Participating Retail Store:

Model name	Model number
Vertuo Creatista Stainless Steel	BVE850BSS
Vertuo Creatista Black Truffle	BVE850BTR
Vertuo Creatista Sea Salt	BVE850SST
Creatista Pro Stainless Steel	BNE900BSS
Creatista Pro Black Truffle	BNE900BTR
Creatista Plus Stainless Steel	BNE800BSS
Creatista Plus Black Truffle	BNE8000BTR
Creatista Plus Sea Salt	BNE800SST
Creatista Plus Damson Blue	BNE800DBL

Any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, delivery or any other cost that is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the above table.

- c. "Participating Retail Store" means any one of the Australian retail stores trading under the following trading names that is authorised by Breville to sell Participating Products and has been invited by the Promoter to participate in the Promotion:
  - Appliances Online
  - Amazon
  - Betta Electrical
  - Betta Home Living
  - Bi-Rite
  - Bing Lee
  - Breville.com.au
  - Breville Outlet Store
  - Chef's Hat
  - Cookshop Plus



- David Bark Appliances
- David Jones
- Home & Giving
- House
- JB Hi-Fi
- Kitchen to Table
- Kitchen Queen
- Leading Appliances
- Myer
- Retravisation WA
- Peters of Kensington
- Qantas Store
- Seconds World
- Stan Cash
- The Good Guys
- Williams Sonoma
- Appliances online

The Promoter recommends that prior to purchasing a Participating Product, each claimant verify with the retailer that it is a Participating Retail Store.

- d. "Proof of Purchase" means an original tax invoice clearly confirming a Purchase. The Proof of Purchase must clearly specify:
- The Participating Product that was Purchased.
  - The price paid for the Participating Product.
  - The Participating Retail Store in which the Participating Product was Purchased.
  - The date that the Participating Product was Purchased during the Promotional Period and prior to the claim being made.
- e. "Proof of Model Number" means proof of the model number of a Participating Product by Breville.
- f. "Purchase" means either making full and final payment for a Participating Product during the Promotional Period or successfully and validly purchasing a Participating Product by entering a final and binding finance agreement in relation to a Participating Product during the Promotional Period. This does not include laybys unless the final layby payment is made during the Promotional Period. Use of services such as Afterpay and Zip pay transactions do not constitute Purchases unless payment is made in full during the Promotional Period.

#### Privacy

1. Claims remain the property of the Promoter. Breville and its agents collect personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and, as required, to Australian regulatory authorities. Validity of claims is conditional on providing this information. Breville and its agents may, for an indefinite period, unless otherwise advised,



use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning a claimant. Claimants acknowledge that the information they provide will be collected by or on behalf of Breville and may be disclosed to other group companies and to third parties that help Breville deliver its products and services (including suppliers, contractors, dealers, agents and business partners) or as required by law. Claimants should direct any request to access, update or correct information to Breville's Privacy Officer at [privacy@breville.com](mailto:privacy@breville.com). These Terms and Conditions are deemed to incorporate Breville's [privacy policy](#) and by claiming under the Promotion, each claimant acknowledges it has been advised to review it.

#### Eligibility and claims

8. To be eligible to claim a gift, each claimant must:
  - a. be an Australian resident currently living in Australia with an Australian residential and postal address;
  - b. be aged 18 years old or over, or if under the age of 18, have obtained the consent of their parent or legal guardian to participate in this Promotion;
  - c. not be an employee of the Promoter, of a Participating Retail Store or of any agency associated with this Promotion, or be an Immediate Family Member of such a person;
  - d. be the Participating Product's end-user, meaning the claimant must Purchase the Participating Product for their own use and not for commercial purposes, re-sale, resupply, rental, hire purchase or any other indirect use;
  - e. make a Purchase from a Participating Retail Store and retain the original Proof of Purchase in respect of that Purchase or make a Direct Purchase from Breville's website.
  - f. For Purchases made from a Participating Retail store, visit [www.promotions.breville.com.au](http://www.promotions.breville.com.au) ("Website") by Monday 27<sup>th</sup> November 2023 and follow all of the prompts and instructions, which may include asking the claimant to do any or all of the following:
    - Retain original packaging and Proof of Purchase.
    - Visit the online claim form located at the Website ("Online Claim Form") and provide:
      - Information including the claimant's full name, contact telephone number, email address and residential address
      - a scanned copy or photograph of the Proof of Purchase, clearly showing the model number of the Participating Product that was Purchased, the date of Purchase, the price paid and the Participating Retail Store. The Promoter and its associated agencies accept no responsibility for lost, stolen, late, damaged or misdirected claims. Claimants must ensure that all personal details provided are correct.
  - g. For Direct Purchases made from Breville's website, the gift, a BKE735 the Soft Top® Luxe Kettle in a matching colour, will be automatically added to the order at checkout and delivered to your nominated address. In the event that the Participating Product is returned for a refund, the gift must also be returned.

#### Validation of claims\*

9. The Promoter will:
  - a. ensure that the Proof of Model Number provided by a claimant is valid; and



- b. ensure that the Proof of Purchase submitted by each claimant is valid.
10. Once a claimant's claim has been validated, the Promoter will notify the claimant by the email address provided by the claimant to confirm that their claim was successful

\*Validation of claims does not apply to Direct Purchases, as the gift will automatically be added to Direct Purchase orders as set forth above.

#### Gift

11. The gift will be delivered to claimants directly by Breville, and is subject to any delivery or processing delays.
12. Each claimant whose claim is validated will receive a matching BKE735 the Soft Top® Luxe Kettle:
  - a. Purchase of the Vertuo Creatista (BVE850BSS), Creatista Pro (BNE900BSS) or Creatista Plus (BNE800BSS) in Brushed Stainless Steel can redeem the Soft Top® Luxe Kettle in Brushed Stainless Steel (BKE735BSS), valued at RRP\$249.00
  - b. Purchase of the Vertuo Creatista in Black Truffle (BVE850BTR), Creatista Pro in Black Truffle (BNE900BTR) or Creatista Plus in Black Truffle (BNE800BTR) can redeem the Soft Top® Luxe Kettle in Black Truffle (BKE735BTR), valued at RRP\$249.00
  - c. Purchase of the Vertuo Creatista in Sea Salt (BVE850SST), Creatista Plus in Sea Salt (BNE800SST) can redeem the Soft Top® Luxe Kettle in Sea Salt (BKE735SST), valued at RRP\$249.00
  - d. Purchase of the Creatista Plus in Damson Blue (BNE800DBL) can redeem the Soft Top® Luxe Kettle in Damson Blue (BKE735DBL), valued at RRP\$249.00
13. There will be no delivery fee for deliveries made within Australia. Change of delivery address requires 30 calendar days' notice by contacting [askus@breville.com.au](mailto:askus@breville.com.au). If a delivery has already been dispatched before any change of delivery address is notified claimant may not receive the delivery and Breville will not be liable for the delivery. Claimants may not delay any delivery or change any aspect of the delivery including contents of the gift pack.
14. The Promoter is not responsible for delivering gifts to claimants, or any delivery or processing delays. For each claimant notified of a successful claim, Breville will endeavour to arrange the gift delivery within 28 business days of the notification email.
15. This promotion is available while stocks last and once Gifts are out of stock claimants will not be entitled to any substitute gift or other compensation.
16. In addition to each claimant receiving a matching BKE735 the Soft Top® Luxe Kettle, Breville will also provide all valid claimants with a Nespresso® unique discount code to receive \$40 off their next Nespresso® coffee order. To claim, claimants must place a coffee order at [www.nespresso.com](http://www.nespresso.com), by phoning Nespresso® on 1800 623 033, by visiting a Nespresso® boutique or via the Nespresso® mobile App and input their unique discount code at checkout to receive \$40 off their total coffee order. A Nespresso® member account is required to make purchases on the Nespresso® app or via Nespresso® Club on 1800 623 033. Additional delivery fees may apply. Note: Minimum spend applies (the total coffee order amount exceed than the \$40 discount). The discount code can only be used once, must be used in a single transaction and expires on 31-12-2023]. Discount code cannot be used in conjunction with any other Nespresso® promotion, offer or discount unless otherwise specified. Discount codes are not transferable and cannot be redeemed for cash.

#### Invalid claims

17. In the event that Breville determines in its sole discretion that a claimant has provided an invalid Proof of Model Number and/or Proof of Purchase, that claimant will be notified via the email

address ("Notification Email") provided by the claimant of the reason for this determination. The claimant will have until 11:59 pm (AEDT) on the fourteenth (14th) calendar day after the Notification Email is sent to provide a valid Proof of Model Number and/or Proof of Purchase, as applicable, by responding to the Notification Email.

18. The Promoter may invalidate a claim if a claimant fails to provide a valid Proof of Model Number and/or Proof of Purchase by the fourteenth (14th) calendar day after the Notification Email is sent.
19. The Promoter may, at any time, verify the validity of claims and claimants (including a claimant's identity, age and place of residence, Proof of Purchase and Proof of Model Number provided as part of a claim) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. All decisions of the Promoter are final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
20. Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct contact email address and other details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should a Claimant fail to notify the Promoter of correct details or of a change to those details, or for otherwise providing incorrect information.

## General

21. If a Participating Product, details of which are submitted as part of a claim, is returned for a refund or exchange, that claim is disqualified from the Promotion and the claimant is not entitled to receive a gift for the claim.
22. Any costs associated with this Promotion and making a claim is each claimant's responsibility. All taxes (excluding GST) which may be payable as a consequence of receiving a gift is the sole responsibility of the claimant. All other ancillary costs including but not limited insurance, taxes (excluding GST) and any and all other expenses are the responsibility of the claimant. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for any interruption of service that may interfere with a claimant's ability to participate in this Promotion.
23. Subject to these Terms and Conditions and to the maximum extent permitted by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
  - a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
  - b. acts or omissions (including negligent acts or omissions) of the Promoter's employees or agents involved in the conduct of this promotion.
  - c. any theft, unauthorised access or third party interference;
  - d. any original Purchase documentation that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
  - e. any tax or other financial liability incurred by a claimant.
24. Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) ("CCA") or any other legislation that may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the



Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so:

- a. in the case of supply of goods, the Promoter doing any one or more of the following:
  - replacing the goods or supplying equivalent goods;
  - repairing the goods;
  - paying the cost of replacing the goods or of acquiring equivalent goods; and/or
  - paying the cost of having the goods repaired; or
- b. in the case of supply of services, the Promoter doing either or both of the following:
  - supplying the services again; and/or
  - paying the cost of having the services supplied again.

25. These Terms and Conditions are governed by the laws of New South Wales. Claimants submit to the non-exclusive jurisdiction of the courts of New South Wales.

26. Consumer promotion support is available at:

Email: [askus@breville.com.au](mailto:askus@breville.com.au)

Phone: **1300 139 798**