



# Dell Vostro Laptop

Model 3510 & 3515

Reviewer's Guide –June 2021

Product appearance may vary slightly from image shown.



## Built for Small Business



The Vostro family of PCs is built for Small Business. Whether you're balancing the books, ordering inventory or managing payroll, the easy-to-use Vostro family of PCs is dedicated to helping your business thrive. This brand delivers reliable security, essential productivity features, outstanding support and exceptional affordability.

Product appearance may vary slightly from image shown.

# Vostro 3510 & 3515 Laptop Feature Overview



## The performance you need

**Daily to-do's, done:** Everyday tasks are quickly handled with ease using up to 11<sup>th</sup> Gen Intel Core processors (3510) or up to AMD Ryzen 7 processors (3515).

**Enhanced graphics:** Enjoy extra power and optimal everyday performance when you opt for NVIDIA® GeForce® MX350 with 2 GB GDDR5 discrete graphics. Only available in combination with 11<sup>th</sup> Gen Intel Core processors (3510).

**More in store:** Dual storage options allow for both the smooth performance of SSD and the increased capacity of HDD.

**A battery that lasts:** With a 41 or 54 Whr battery, you know you can rely on your device to power through the day.

**Recharge in a flash:** Untether from the wall and get worry free power on the go with an 80% charge in one hour using Express Charge.

\*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.



# Vostro 3510 & 3515 Laptop

## Feature Overview Continued



### Making productivity a priority

**Plenty to see here:** A 3-sided narrow border along with a 10% higher screen-to-body ratio\* than the previous generation makes for an immersive front of screen experience so you can focus more on the work at hand.

**Increase your comfort:** A large touchpad, 6.4% larger key size\*\* and a lift hinge for more ergonomic wrist angles all make for more relaxed use. Plus, the lift hinge provides increased air flow, so your device stays cooler.

**Efficient tools:** Get work done faster with a 10-key numeric pad and a calculator key that populates a calculator with just one touch.

**Low blue light:** This TÜV Rheinland certified\*\*\* laptop with Dell ComfortView software technology helps reduce harmful blue light emissions to make extended screen time easy on your eyes.

### Small business serenity

**Linking up:** An array of ports and slots means you can get connected to what you need, including a USB Type C port (data only) when you opt for discrete graphics (only on configurations with both 11th Gen Intel Core Processor and discrete graphics).

**No need for spilling tears:** A spill-resistant keyboard means less stress if an accident happens.

**Hardware TPM 2.0:** The Trusted Platform Module 2.0 is a commercial-grade security chip installed on the motherboard that creates and stores passwords and encryption keys. It verifies that the computer has not been tampered with before booting up and protects your data against external software attacks.\*\*\*\*

**Simple & secure:** The optional fingerprint reader with Windows Hello allows you to easily and securely log in with just one touch.

\*Based on Dell internal analysis, May 2021.

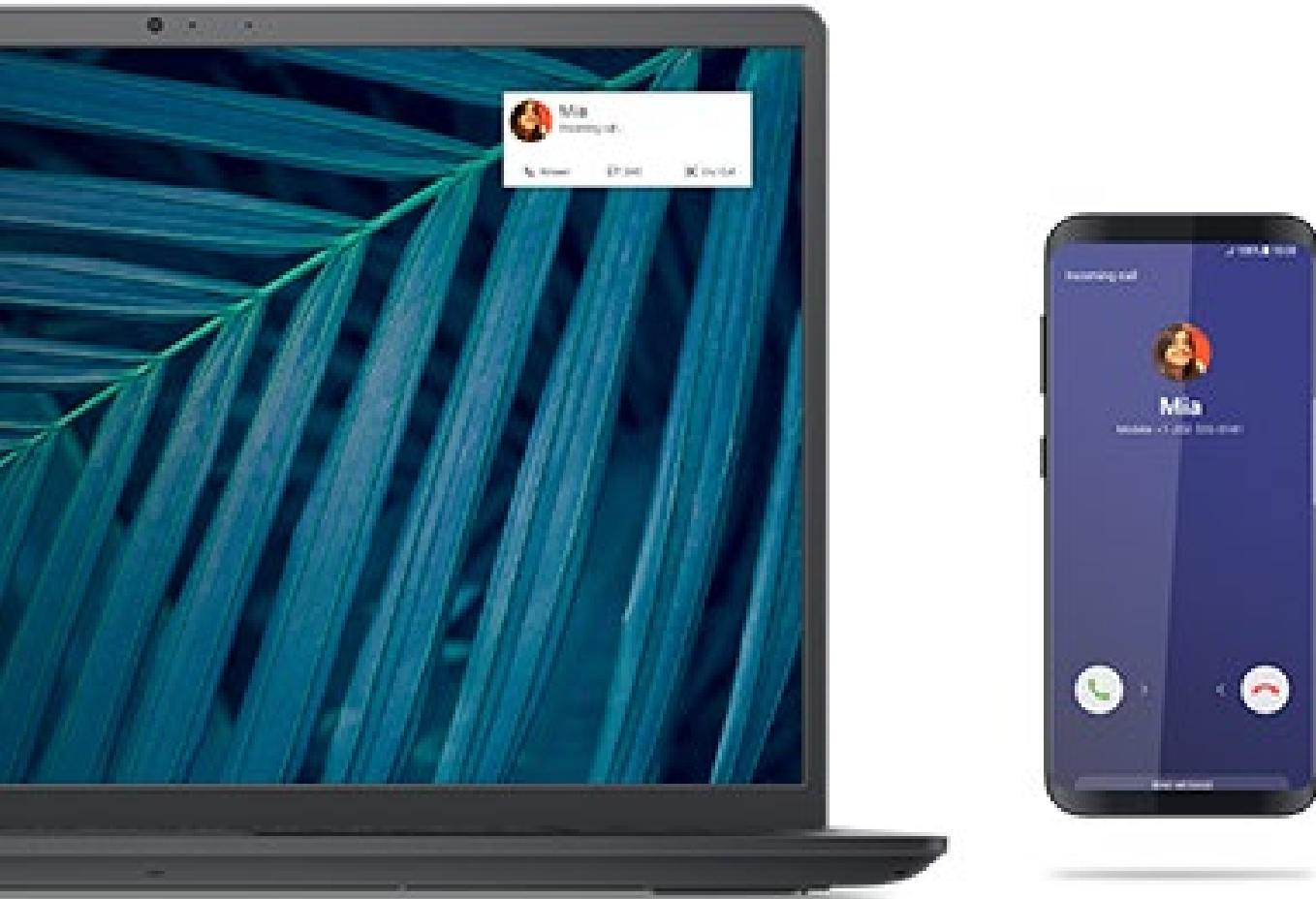
\*\*Based on Dell analysis, May 2021.

\*\*\*Global (except China): TÜV Certified (ID1111240793 - Low Blue Light Content). For more details, visit [www.tuv.com](http://www.tuv.com)

China only: TÜV Certified (ID0000080379 - Low Blue Light Content). For more details, visit [www.tuv.com](http://www.tuv.com)

\*\*\*\*Not available on all configurations. Not available in China.

# Vostro 3510 & 3515 Laptop Feature Overview Continued



## Unite your devices with Dell Mobile Connect

**Stay focused and connected:** Stay focused on tasks by interacting with your phone directly from your Dell PC— you can easily make calls, send texts, and get notifications.

**Transfer files seamlessly:** Transfer files, photos, videos, music, and documents between your PC and phone without complicated cloud storage or cumbersome cables.

**Mirror Device to PC:** Project your Android or iOS device screen onto your PC and interact with apps there.

**Maintain your privacy:** Your phone connects to your PC via Dell Mobile Connect's point-to-point, secure connection so your data is never exposed via unsecure internet connections.

\*Dell Mobile Connect is available on all new Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store for your smartphone and requires Android 6 (or above) or iOS 11 (or above). For iOS, file transfer capabilities are limited to photos and videos.

# Vostro 3510

## Features & Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
<b>Model Number</b>	Model# 3510	<b>Input</b>	Full-size, spill-resistant keyboard with numeric keypad Optional backlit full-size, spill-resistant keyboard with numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling
<b>Processor Options</b>	11th Generation Intel® Core™ i3-1115G4, 6 MB Cache, 2 Core, 4 Threads, 3.00 GHz to 4.10 GHz, 15 W; 11th Generation Intel® Core™ i3-1125G4, 8 MB Cache, 4 Core, 8 Threads, 2.00 GHz to 3.70 GHz, 15 W; 11th Generation Intel® Core™ i5-1135G7, 8 MB Cache, 4 Core, 8 Threads, 2.40 GHz to 4.20 GHz, 15 W; 11th Generation Intel® Core™ i7-1165G7, 12 MB Cache, 4 Core, 8 Threads, 2.80 GHz to 4.70 GHz, 15 W; 10th Generation Intel® Core™ i3-1005G1, 4 MB Cache, 2 Core, 4 Threads, 1.20 GHz to 3.40 GHz, 15 W; 10th Generation Intel® Core™ i5-1035G1, 6 MB Cache, 4 Core, 8 Threads, 1.00 GHz to 3.60 GHz, 15 W; Intel® Pentium® 7505, 4 MB Cache, 2 Core, 4 Threads, 2 GHz to 3.5 GHz, 15 W; Intel® Celeron® 6305, 4 MB Cache, 2 Core, 2 Threads, upto 1.8 GHz, 15 W	<b>Optical Drive Options</b>	No Optical Drive
<b>Operating System*</b>	Windows 10 Pro, 64-bit Windows 10 Home, 64-bit Windows 10 Pro - Academic, 64-bit Ubuntu 20.04	<b>Multimedia</b>	2 tuned speakers Headset Jack* Integrated widescreen HD (720p) Webcam with Single Digital Microphone <i>*3.5mm Audio jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.</i>
<b>Graphics</b>	Integrated: Intel® UHD Graphics Intel® Iris® Xe Graphics Discrete: NVIDIA® GeForce® MX350, 2 GB, GDDR5	<b>Connectivity Options</b>	802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 AX201 2x2 (Gig+)
<b>Display</b>	15.6-inch, HD, 1366 x 768, 60 Hz, anti-glare, non-touch, 45% NTSC, 220 nits, TN 15.6-inch, FHD, 1920 x 1080, 60 Hz, anti-glare, non-touch, 45% NTSC, 220 nits, wide-viewing angle	<b>Battery Options*</b>	3-cell, 41 Wh, lithium-polymer (integrated) 4-cell, 54 Wh, lithium-polymer (integrated)
<b>Memory Options*</b>	4 GB, 1 x 4 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics 8 GB, 1 x 8 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics 8 GB, 2 x 4 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics 12 GB, 1 x 4 GB + 1 x 8 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics 16 GB, 2 x 8 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics 16 GB, 1 x 16 GB, DDR4, 2666 MHz with Integrated Graphics, 3200 MHz with Discrete Graphics	<b>AC Adapter</b>	65 W AC adapter, 4.5 mm barrel
<b>Storage Options*</b>	2.5-inch, 1 TB, 5400 RPM, SATA, HDD 2.5-inch, 2 TB, 5400 RPM, SATA, HDD M.2 2230, 128 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 256 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 512 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 1 TB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2280, 256 GB, PCIe NVMe Gen3 x4, Class 40 SSD M.2 2280, 512 GB, PCIe NVMe Gen3 x4, Class 40 SSD M.2 2280, 1 TB, PCIe NVMe Gen3 x4, Class 40 SSD M.2 2280, 2 TB, PCIe NVMe Gen3 x4, Class 40 SSD Dual Drive with support up to 256GB PCIe NVMe SSD + 2TB 5400 RPM HDD	<b>Dimensions &amp; Weight*</b>	Height: 17.5 mm-18.9 mm (0.69 in-0.74 in) Width: 358.50 mm (14.11 in) Depth: 235.56 (9.27 in) Starting Weight: 1.69 kg (3.72 lb)
<b>Ports, Slots &amp; Chassis</b>	1 USB 2.0 port 1 Headset jack 1 HDMI 1.4 port* 1 Flip-Down RJ-45 port 10/100/1000 Mbps 1 SD 3.0 card slot  On systems configured with integrated or discrete graphics: • 2 USB 3.2 Gen 1 ports  Optional Type-C port configuration (available with discrete graphics; not available with integrated graphics): • 1 USB 3.2 Gen 1 port • 1 USB 3.2 Gen 1 Type-C port	<b>Color</b>	Carbon Black with Carbon Black keyboard (available on configurations with/without a backlit keyboard) Titan Gray with Carbon Black keyboard (available on configurations with/without a backlit keyboard)
		<b>Security</b>	Hardware TPM (Not available on all configs. Not available in China.) Fingerprint Reader with Windows Hello (Optional) 1 wedge-shaped lock slot
		<b>Software</b>	Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, Dell ComfortView
		<b>Peripheral Ecosystem</b>	Monitors: Dell 22 Monitor - E2221HN Dell 24 Monitor - S2421HSX Carrying cases: Dell Essential Backpack 15 - ES1520P Input devices: Dell Multimedia Keyboard - KB216 Dell Optical Mouse - MS116 Docks & Port Replicators: Dell USB 3.0 Ultra HD Triple Video Docking Station - D3100
		<b>Regulatory and Environmental Compliance</b>	Energy Star 8.0 EPEAT Silver

\*The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output

5 **NOTES:**  
**Hard Drives:** GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.  
**Graphics & System Memory:** GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.  
**Watt Hour (Whr)** - The stated Watt Hour (Whr) is not an indication of battery life.  
**Laptop Weight:** Weights vary depending on configuration and manufacturing variability.



# Vostro 3515

## Features & Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
<b>Model Number</b>	Model# 3515	<b>Input</b>	Full-size, spill-resistant keyboard with numeric keypad Optional backlit full-size, spill-resistant keyboard with numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling
<b>Processor Options</b>	AMD® Athlon™ Silver 3050U, 4 MB Cache, 2 Core, 2 Threads, 2.3 GHz to 3.2 GHz, 15 W AMD® Ryzen3™ 3250U, 4 MB Cache, 2 Core, 4 Threads, 2.6 GHz to 3.5 GHz, 15 W AMD® Ryzen5™ 3450U, 4 MB Cache, 4 Core, 8 Threads, 2.1 GHz to 3.5 GHz, 15 W AMD® Ryzen5™ 3500U, 4 MB Cache, 4 Core, 8 Threads, 2.1 GHz to 3.7 GHz, 15 W AMD® Ryzen7™ 3700U, 4 MB Cache, 4 Core, 8 Threads, 2.3 GHz to 4.0 GHz, 15 W	<b>Optical Drive Options</b>	No Optical Drive
<b>Operating System*</b>	Windows 10 Pro, 64-bit Windows 10 Home, 64-bit Windows 10 Pro - Academic, 64-bit Ubuntu 20.04	<b>Multimedia</b>	2 tuned speakers Audio Jack* Integrated widescreen HD (720p) Webcam with Single Digital Microphone <i>*3.5mm Audio jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.</i>
<b>Graphics</b>	AMD Radeon Graphics	<b>Connectivity Options</b>	802.11ac, Bluetooth, 1x1
<b>Display</b>	15.6-inch, HD, 1366 x 768, 60 Hz, anti-glare, non-touch, 45% NTSC, 220 nits, TN 15.6-inch, FHD, 1920 x 1080, 60 Hz, anti-glare, non-touch, 45% NTSC, 220 nits, Wide-Viewing Angle	<b>Battery Options*</b>	3-cell, 41 Wh, lithium-polymer (integrated) 4-cell, 54 Wh, lithium-polymer (integrated)
<b>Memory Options*</b>	4 GB, 1 x 4 GB, DDR4, 2400 MHz 8 GB, 2 x 4 GB, DDR4, 2400 MHz 8 GB, 1 x 8 GB, DDR4, 2400 MHz 16 GB, 2 x 8 GB, DDR4, 2400 MHz 16 GB, 1 x 16 GB, DDR4, 2400 MHz	<b>AC Adapter</b>	65 W AC adapter, 4.5 mm barrel
<b>Storage Options*</b>	2.5-inch, 1 TB, 5400 RPM, SATA, HDD 2.5-inch, 2 TB, 5400 RPM, SATA, HDD M.2 2230, 128 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 256 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 512 GB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2230, 1 TB, PCIe NVMe Gen3 x4, Class 35 SSD M.2 2280, 512 GB, PCIe NVMe Gen3 x4, Class 40 SSD M.2 2280, 1 TB, PCIe NVMe Gen3 x4, Class 40 SSD M.2 2280, 2 TB, PCIe NVMe Gen3 x4, Class 40 SSD Dual Drive with support up to 256GB PCIe NVMe SSD + 2TB 5400 RPM HDD	<b>Dimensions &amp; Weight*</b>	Height: 17.50 mm-18.9 mm (0.69 in-0.74 in) Width: 358.50 mm (14.11 in) Depth: 235.56 (9.27 in) Starting Weight: 1.70 kg (3.75 lb)
<b>Ports, Slots &amp; Chassis</b>	2 USB 3.2 Gen 1 ports 1 USB 2.0 port 1 Audio jack 1 HDMI 1.4 port* 1 RJ45 Ethernet port (flip-down) 1 M.2 2230 slot for WiFi and Bluetooth card 1 M.2 2230/2280 slot for solid-state drive/Intel Optane 1 SD-card slot  <i>*The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output</i>	<b>Color</b>	Carbon Black with Carbon Black keyboard (available on configurations with/without a backlit keyboard) Titan Gray with Carbon Black keyboard (available on configurations with/without a backlit keyboard)
		<b>Security</b>	Fingerprint Reader with Windows Hello (Optional) 1 wedge-shaped lock slot
		<b>Software</b>	Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, Dell ComfortView
		<b>Peripheral Ecosystem</b>	Monitors: Dell 22 Monitor - E2221HN Dell 24 Monitor - S2421HSX Carrying cases: Dell Essential Backpack 15 - ES1520P Input devices: Dell Multimedia Keyboard - KB216 Dell Optical Mouse - MS116 Docks & Port Replicators: Dell USB 3.0 Ultra HD Triple Video Docking Station - D3100
		<b>Regulatory and Environmental Compliance</b>	Energy Star 8.0 (Windows OS only) EPEAT Silver (Windows OS only)

### NOTES:

**Hard Drives:** GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

**Graphics & System Memory:** GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

**Watt Hour (Whr)** - The stated Watt Hour (Whr) is not an indication of battery life.

**Laptop Weight:** Weights vary depending on configuration and manufacturing variability.

# Optional Vostro accessories

Maximize the versatility and performance of your Vostro3510 & 3515 with Dell recommended accessories to keep you entertained and connected in any room.

## **Dell Essential Backpack 15 - ES1520P**

A bright, reflective graphic on the front panel of the Dell Essential Backpack 15 helps increase visibility during low light commute hours and provides quality protection for your laptop.



## **Dell Optical Mouse – MS116**

Features optical LED tracking and wired connectivity providing a stellar performance day after day.

## **Dell 22 Monitor - E2221HN**

An affordable 21.5" monitor made for your daily workflow. Featuring an elegant design, Full HD resolution and Dell Display Manager.



## **Dell Mobile Adapter Speakerphone - MH3021P**

World's first multiport adapter with integrated speakerphone offers an all-in-one connectivity and conferencing solution.\*

\*Based on Dell analysis, March 2020.

## **Dell Multimedia Keyboard – KB216**

Compact, full size wired keyboard come with quiet keys with multimedia shortcuts and is spill resistant.



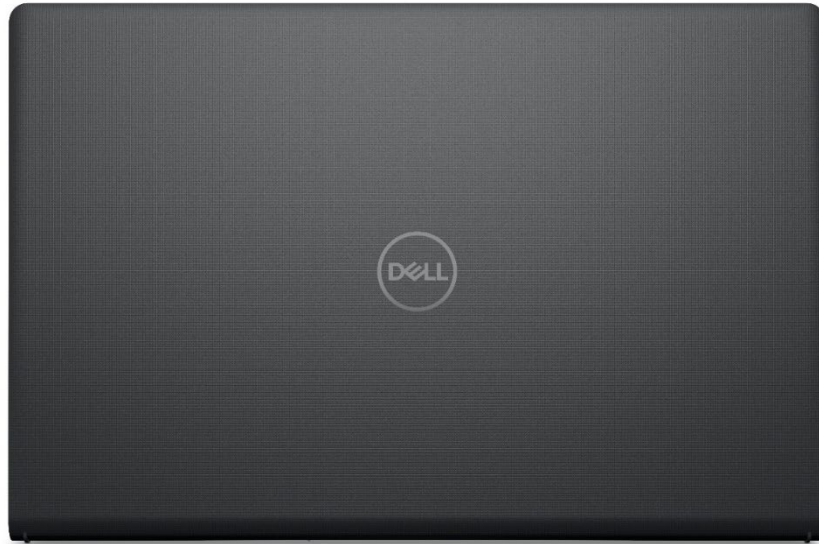
## **Dell Docking Station – USB 3.0 (D3100)**

The Dell D3100 Dock connects your laptop to up to three additional monitors, various external devices and the Internet with a single USB 3.0 connection.



# Vostro 3510 & 3515 Laptop

## Product Gallery – Color Options



Carbon Black



Titan Gray

# Vostro 3510 Laptop

## Product Gallery – Dimensions



\*Starting Weight: 1.69 kg (3.72 lb)



# Vostro 3515 Laptop

## Product Gallery – Dimensions



\*Starting Weight: 1.70 kg (3.75 lb)

# Vostro 3510 & 3515 Laptop

## Product Gallery – Keyboard and Display Views



Spill-resistant  
keyboard  
(Optional backlit)

Power button  
(Optional  
fingerprint  
reader)

Precision  
touchpad

Numeric keypad



# Vostro 3510 & 3515 Laptop

## Product Gallery – Keyboard and Display Views

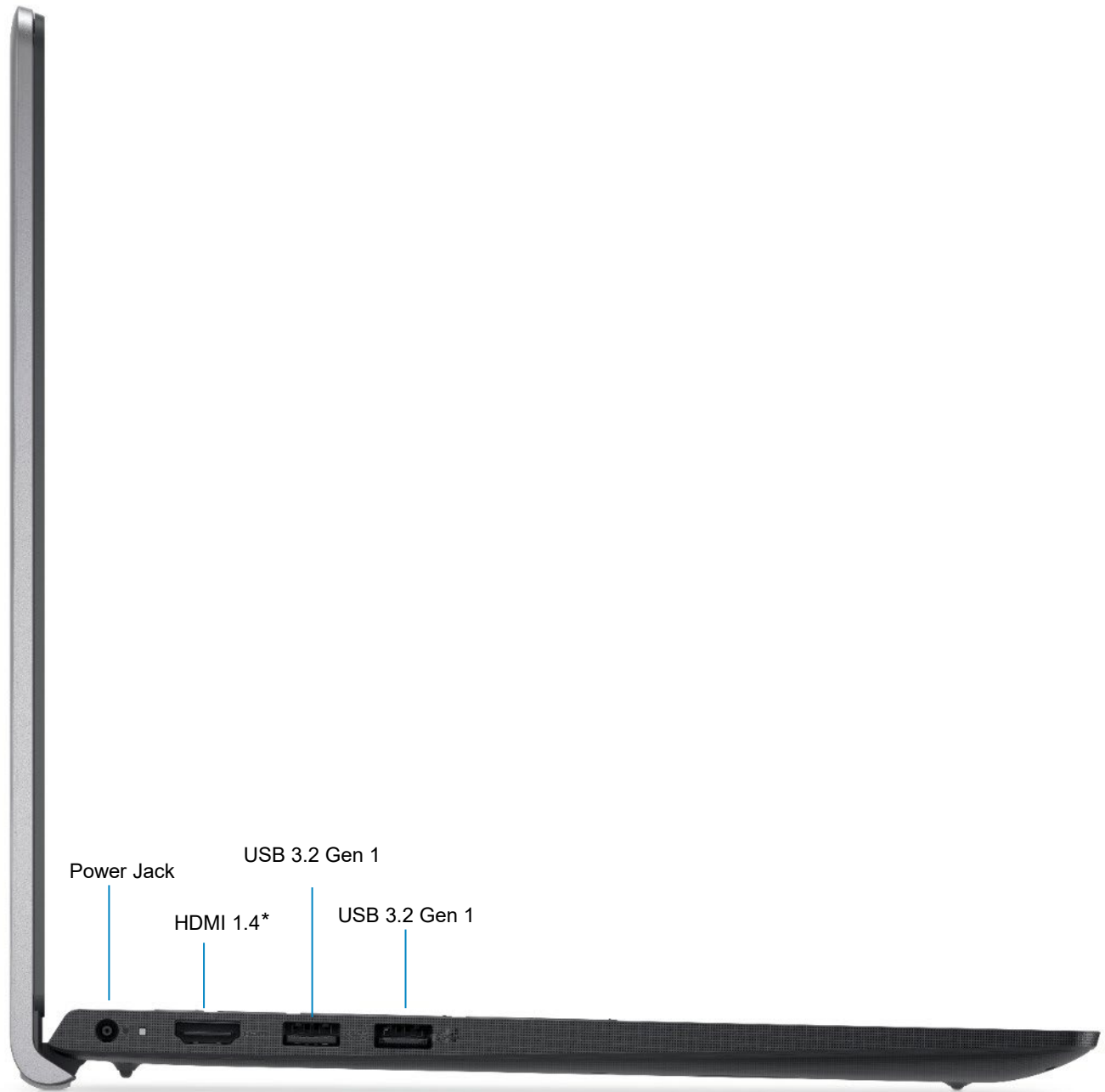
HD webcam



3-sided  
narrow  
border

# Vostro 3510 Laptop (integrated or discrete graphics)

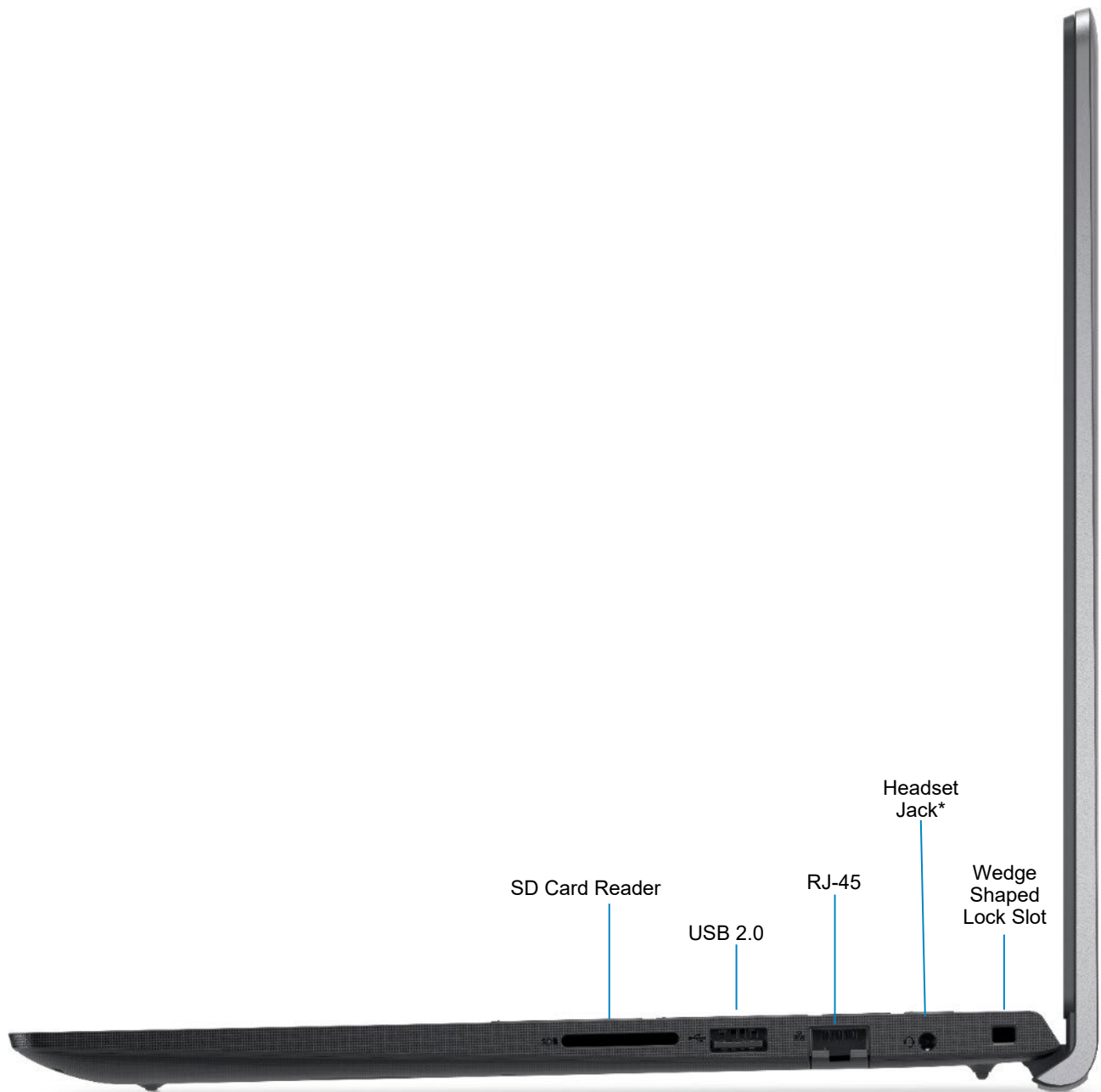
## Product Gallery – left side



*\*The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output*

# Vostro 3510 Laptop (integrated or discrete graphics)

## Product Gallery – right side

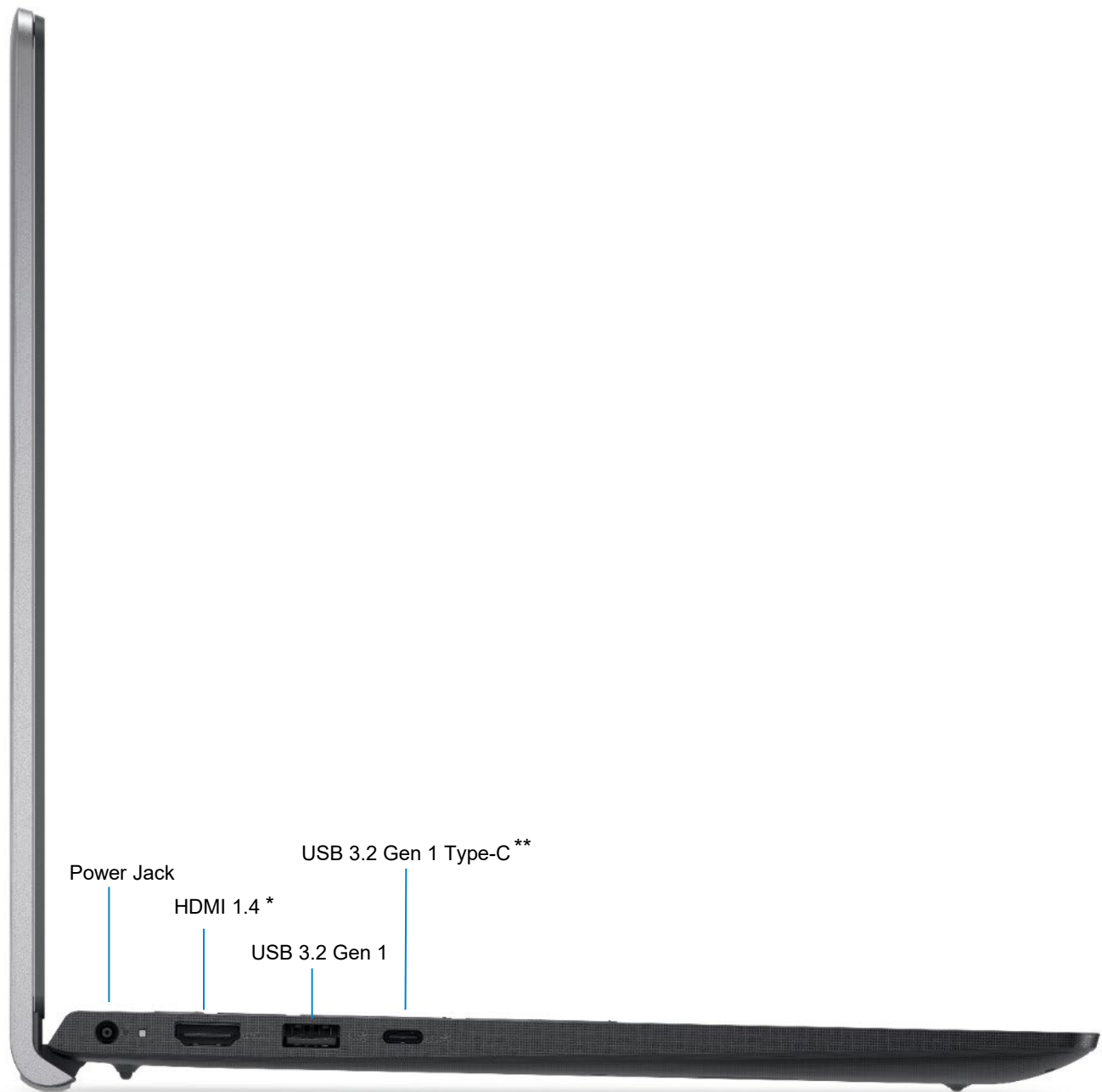


*\*Disclaimer: 3.5mm Headset Jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.*

# Vostro 3510 Laptop- Type C port config

(available with discrete graphics; not available with integrated graphics)

## Product Gallery – left side



*\*The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output*

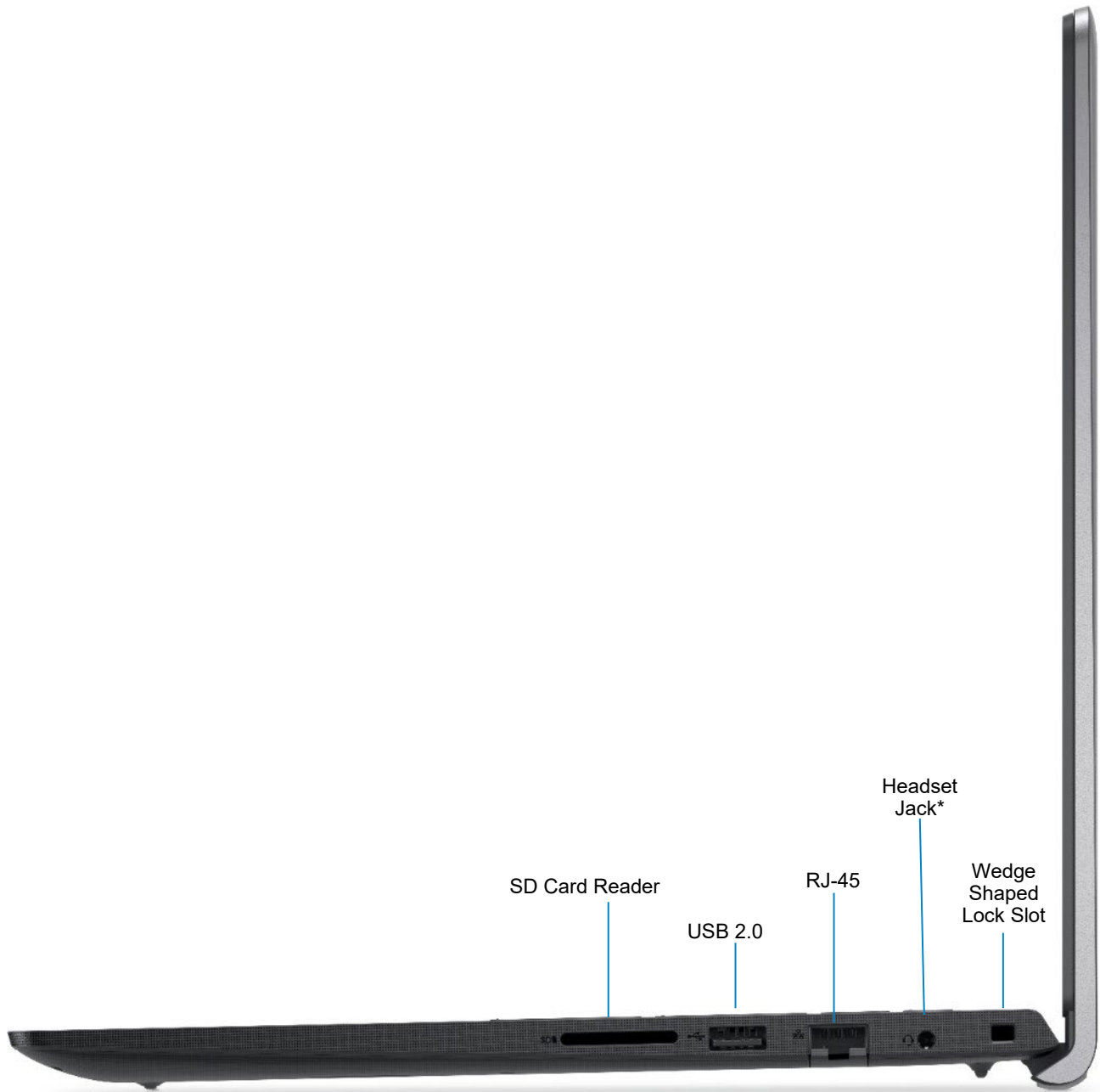
*\*\*Please note, the Type C port pictured only comes on configurations with discrete graphics combined with 11<sup>th</sup> Gen Intel Core processors.*



# Vostro 3510 Laptop- Type C port config

(available with discrete graphics; not available with integrated graphics)

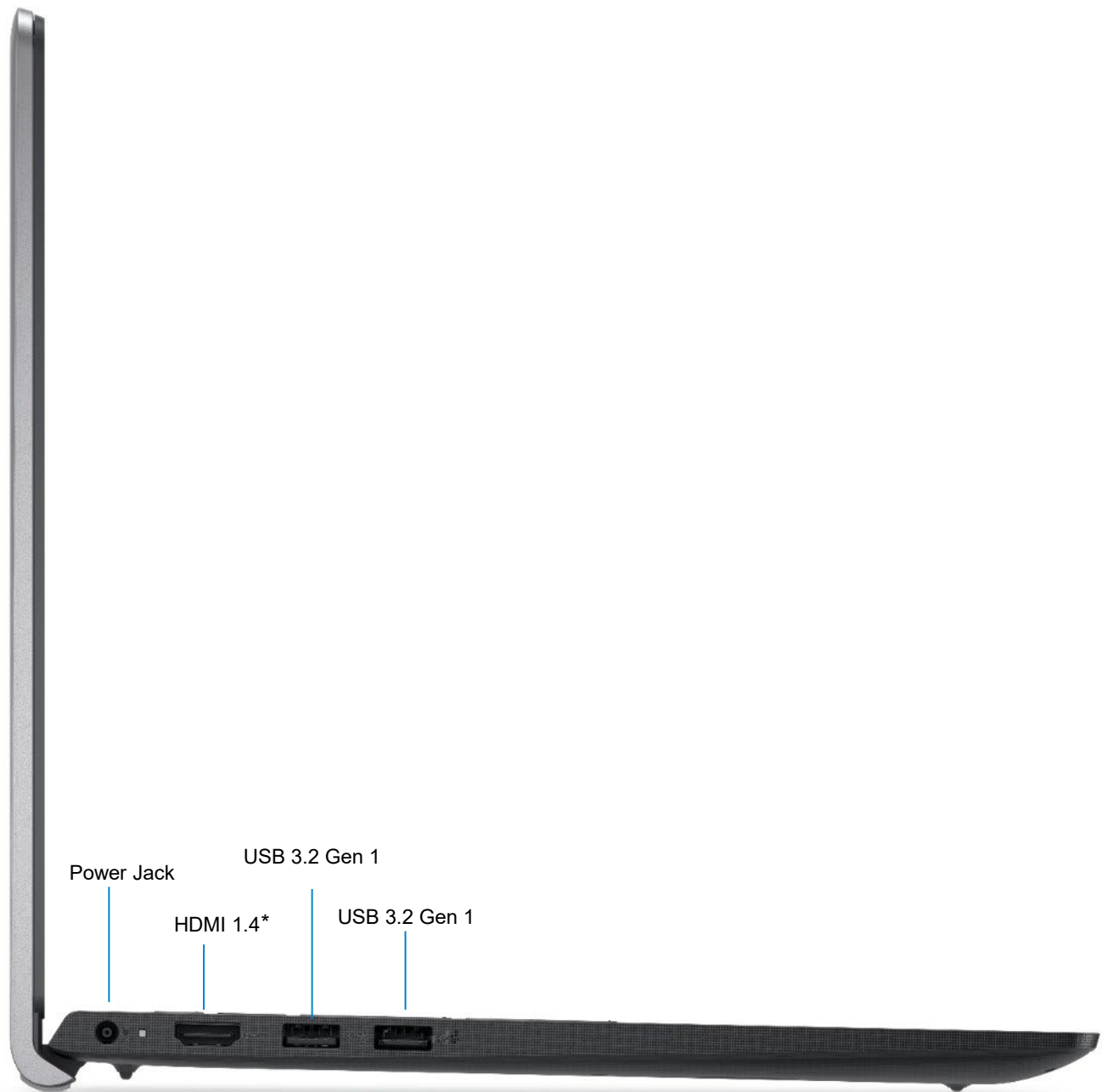
## Product Gallery – right side



*\*Disclaimer: 3.5mm Headset Jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.*

# Vostro 3515 Laptop

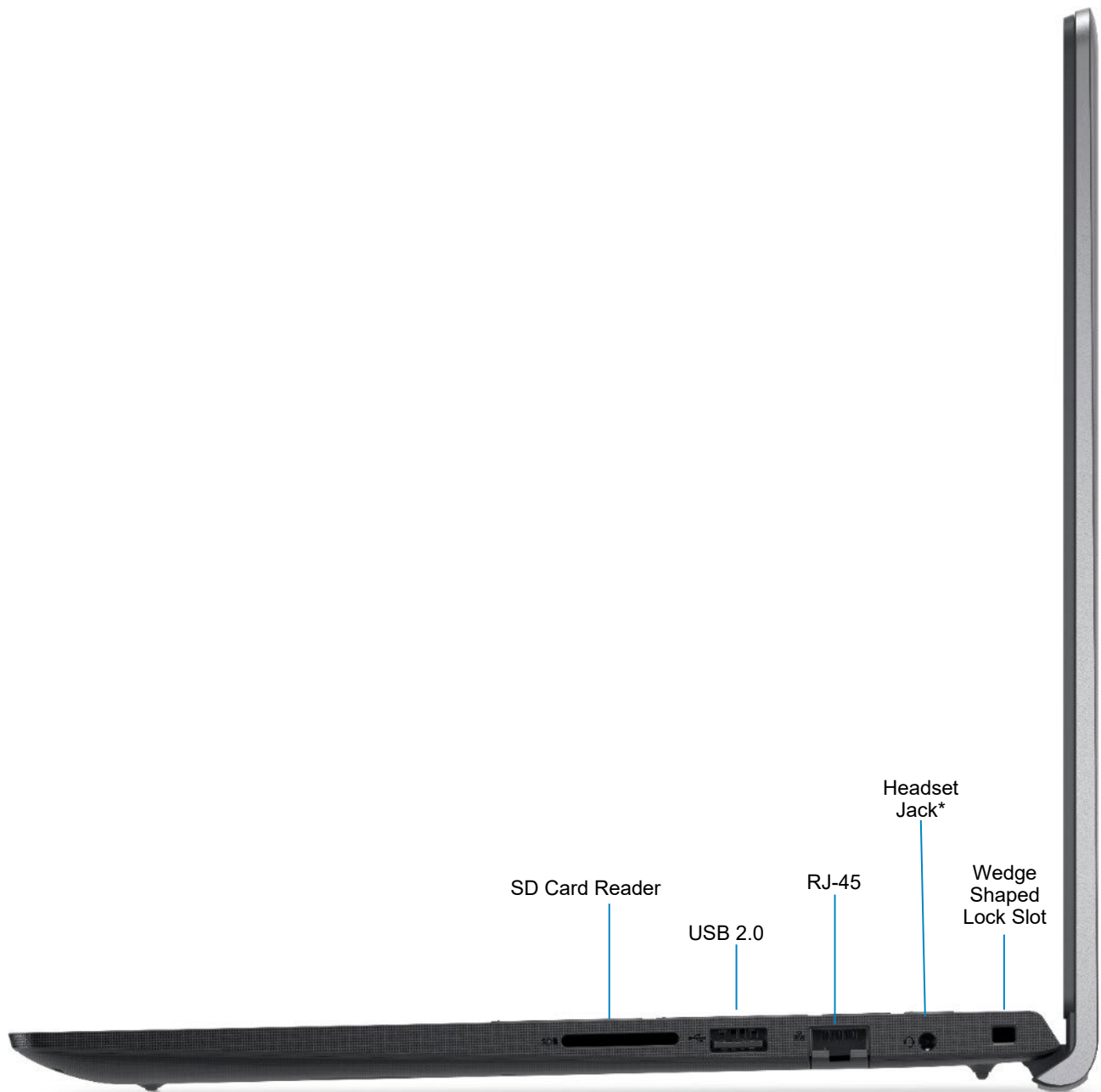
## Product Gallery – left side



*\*The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output*

# Vostro 3515 Laptop

## Product Gallery – right side



*\*Disclaimer: 3.5mm Headset Jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.*

# Vostro 3510

## Weight Claim

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- The **Vostro 3510** starting weight is **3.72lb (1.69kg)\*** when equipped with 11th Generation Intel® Core™ i3-1115G4 Processor (6MB Cache, up to 4.1 GHz) , Intel® UHD Graphics with shared graphics memory , 4GB, 4Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive, 15.6 HD TN AG NT (1366x768) , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15TGL2205\_8018, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **3.73lb (1.69kg)\*** when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz), Intel® Iris® Xe Graphics with shared graphics memory , 8GB, 8Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 220nits , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15TGL2205\_8004, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **3.86lb (1.75kg)\*** when equipped with 11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz), Intel® Iris® Xe Graphics with shared graphics memory , 8GB, 8Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 220nits , and 54WHr, 4-C (Int), as tested by Dell labs 06/01/2021. **Config: WARLOCKV15TGL2205\_8004, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **3.72lb (1.69kg)\*** when equipped with 10th Generation Intel® Core™ i3-1005G1 Processor (4MB Cache, up to 3.4 GHz) , Intel® UHD Graphics with shared graphics memory , 4GB, 4Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive , 15.6" FHD WVA AG NT 1920x1080 220nits , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15ICL2205\_7010, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **3.92lb (1.78kg)\*** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz), Intel® UHD Graphics with shared graphics memory , 4GB, 4Gx1, DDR4, 2666MHz, 1TB 5400 rpm 2.5" SATA Hard Drive , 15.6 HD TN AG NT (1366x768) , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15ICL2205\_7200, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **3.86lb (1.75kg)\*** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz), Intel® UHD Graphics with shared graphics memory , 4GB, 4Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive , 15.6 HD TN AG NT (1366x768) , and 54WHr, 4-C (Int), as tested by Dell labs 06/01/2021. **Config: WARLOCKV15ICL2205\_7200, options and configurations are subject to regional availability.**
- The **Vostro 3510** starting weight is **4.02lb (1.82kg)\*** when equipped with 11th Generation Intel® Core™ i7-1165G7 Processor (12MB Cache, up to 4.7 GHz), Nvidia MX 350 (N17S-G5) 2GB GDDR5 , 16GB, 8Gx2, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive + 1TB 5400 RPM, 15.6" FHD WVA AG NT 1920x1080 220nits and 41WHr, 3-C (Int), as tested by Dell labs 06/28/2021. **Config: WARLOCKV15TGL2205\_8062, options and configurations are subject to regional availability.**

*\*Weights vary depending on configuration and manufacturing variability.*



# Vostro 3515

## Weight Claim

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- The **Vostro 3515** starting weight is **3.75lb (1.70kg)\*** when equipped with AMD Ryzen™ 5 3450U Mobile Processor with Radeon™ Vega 8 Graphics, AMD Radeon™ Vega 8 Graphics , 8GB, 1x8GB, DDR4, 2400MHz , 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 220nits , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15AMD2205\_6264, options and configurations are subject to regional availability.**
- The **Vostro 3515** starting weight is **3.75lb (1.70kg)\*** when equipped with AMD Ryzen™ 3 3250U Mobile Processor with Radeon™ Graphics, Integrated graphics with AMD APU , 4GB, 4Gx1, DDR4, 2400MHz, 256GB M.2 PCIe NVMe Solid State Drive , 15.6" FHD WVA AG NT 1920x1080 220nits , and 41WHr, 3-C (Int), as tested by Dell labs 05/18/2021. **Config: WARLOCKV15AMD2205\_6260, options and configurations are subject to regional availability.**
- The **Vostro 3515** starting weight is **3.87lb (1.76kg)\*** when equipped with AMD Ryzen™ 5 3450U Mobile Processor with Radeon™ Vega 8 Graphics, AMD Radeon™ Vega 8 Graphics , 8GB, 1x8GB, DDR4, 2400MHz , 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 220nits , and 54WHr, 4-C (Int), as tested by Dell labs 06/01/2021. **Config: WARLOCKV15AMD2205\_6260, options and configurations are subject to regional availability.**
- The **Vostro 3515** starting weight is **3.77lb (1.71kg)\*** when equipped with AMD Ryzen™ 5 3450U Mobile Processor with Radeon™ Vega 8 Graphics, AMD Radeon™ Vega 8 Graphics , 8GB, 1x8GB, DDR4, 2400MHz , 512GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 220nits , and 41WHr, 3-C (Int), as tested by Dell labs 06/28/2021. **Config: WARLOCKV15AMD2205\_6300, options and configurations are subject to regional availability.**

*\*Weights vary depending on configuration and manufacturing variability.*

# Vostro 3510 Battery Life

Legal AD #PROJ-000107

Config	MobileMark 2018	HD video playback
10th Generation Intel® Core™ i3-1005G1, 4GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr*	Up to 7 hours, 28 minutes <sup>1</sup>	Up to 10 hours, 23 minutes <sup>2</sup>
10th Generation Intel® Core™ i5-1035G1, 4GB, 1TB HDD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr*	Up to 5 hours, 43 minutes <sup>3</sup>	Up to 8 hours, 28 minutes <sup>4</sup>
10th Generation Intel® Core™ i5-1035G1, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 4-cell 54 Whr*	Up to 10 hours, 31 minutes <sup>5</sup>	Up to 14 hours, 22 minutes <sup>6</sup>
11th Generation Intel® Core™ i3-1115G4, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr*	Up to 7 hours, 22 minutes <sup>7</sup>	Up to 10 hours, 24 minutes <sup>8</sup>
11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr*	Up to 7 hours, 13 minutes <sup>9</sup>	Up to 9 hours, 20 minutes <sup>10</sup>
11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 4-cell 54 Whr*	Up to 9 hours, 22 minutes <sup>11</sup>	Up to 12 hours, 16 minutes <sup>12</sup>
11th Generation Intel® Core™ i7-1165G7, 16GB, 256GB SSD + 1TB 5400 RPM HDD, FHD Non-Touch, Intel integrated graphics and NVIDIA® GeForce® MX350, 3-cell 41 Whr*	Up to 5 hours, 44 minutes <sup>13</sup>	Up to 7 hours, 16 minutes <sup>14</sup>

**PLEASE NOTE:** The specific configuration tested must be available for sale in the region / country where this claim is made, otherwise that region / country cannot use this battery life claim because customer would not be able to configure their system to achieve the same result.

\*The stated Watt Hour (Whr) is not an indication of battery life.

Internal Use - Confidential



# Vostro 3510 Battery Life

Legal AD #PROJ-000107

1. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i3-1005G1, 4GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
2. **Local video playback battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i3-1005G1, 4GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
3. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i5-1035G1, 4GB, 1TB HDD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
4. **Local video playback battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i5-1035G1, 4GB, 1TB HDD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
5. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i5-1035G1, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 4-cell 54 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
6. **Local video playback battery benchmark: Vostro 3510** tested with 10th Generation Intel® Core™ i5-1035G1, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 4-cell 54 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
7. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i3-1115G4, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
8. **Local video playback battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i3-1115G4, 4GB, 256GB SSD, HD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
9. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
10. **Local video playback battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
11. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 4-cell 54 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
12. **Local video playback battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i5-1135G7, 8GB, 256GB SSD, FHD Non-Touch, Intel integrated graphics, 4-cell 54 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
13. **MobileMark 2018 battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i7-1165G7, 16GB, 256GB SSD + 1TB 5400 RPM HDD , FHD Non-Touch, Intel integrated graphics and NVIDIA® GeForce® MX350, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
14. **Local video playback battery benchmark: Vostro 3510** tested with 11th Generation Intel® Core™ i7-1165G7, 16GB, 256GB SSD + 1TB 5400 RPM HDD , FHD Non-Touch, Intel integrated graphics and NVIDIA® GeForce® MX350, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.



# Vostro 3515 Battery Life

Legal AD #PROJ-000108

Config	MobileMark 2018	HD video playback
AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr*	Up to 7 hours, 18 minutes <sup>1</sup>	Up to 9 hours, 9 minutes <sup>2</sup>
AMD® Ryzen3™ 3250U, 4GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr*	Up to 6 hours, 23 minutes <sup>3</sup>	Up to 9 hours, 26 minutes <sup>4</sup>
AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 4-cell 54 Whr*	Up to 9 hours, 10 minutes <sup>5</sup>	Up to 14 hours, 31 minutes <sup>6</sup>
AMD® Ryzen5™ 3450U, 8GB, 512GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr*	Up to 7 hours, 39 minutes <sup>7</sup>	Up to 10 hours, 39 minutes <sup>8</sup>

**PLEASE NOTE:** The specific configuration tested must be available for sale in the region / country where this claim is made, otherwise that region / country cannot use this battery life claim because customer would not be able to configure their system to achieve the same result.

\*The stated Watt Hour (Whr) is not an indication of battery life.

Internal Use - Confidential



# Vostro 3515 Battery Life

Legal AD #PROJ-000108

1. **MobileMark 2018 battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
2. **Local video playback battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
3. **MobileMark 2018 battery benchmark: Vostro 3515** tested with AMD® Ryzen3™ 3250U, 4GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
4. **Local video playback battery benchmark: Vostro 3515** tested with AMD® Ryzen3™ 3250U, 4GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
5. **MobileMark 2018 battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 4-cell 54 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
6. **Local video playback battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 256GB SSD, FHD Non-Touch, AMD Radeon Graphics, 4-cell 54 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
7. **MobileMark 2018 battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 512GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2021. For more information about this benchmark test, visit [www.bapco.com](http://www.bapco.com). Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
8. **Local video playback battery benchmark: Vostro 3515** tested with AMD® Ryzen5™ 3450U, 8GB, 512GB SSD, FHD Non-Touch, AMD Radeon Graphics, 3-cell 41 Whr\*. Testing conducted by Dell labs in in June 2021 using the Microsoft Movies & TV app. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

\* *The stated Watt Hour (Whr) is not an indication of battery life.*





# Vostro 3510 & 3515 Laptop ExpressCharge™ Claims

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## **ExpressCharge™**

Vostro 3510 & 3515 can charge from 0% up to 80% within 60 minutes if user selects ExpressCharge™ mode.\*

*\*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.*

# Vostro 3510 & 3515 Laptop Claims

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## Environmental compliance

- **Vostro 3510** is ENERGY STAR® 8.0 certified.
- **Vostro 3510** is certified by EPEAT Silver.
- **Vostro 3515** is ENERGY STAR® 8.0 certified when offered with Windows 10.\*
- **Vostro 3515** is certified by EPEAT Silver when offered with Windows 10.\*

*\*Does not pass when model is offered with Ubuntu.*

## Reliability claims

### Designed for the real world — because that's where life happens.

Every Vostro is mindfully designed to assure reliable performance over years of regular use. We've rigorously tested our systems to enhance your experience.\*

1. **Turn up the heat:** From locker rooms to locked cars, we test Vostro laptops for survival in harsh short-term heat conditions of up to 65°C/149°F.
2. **Everything hinges on it:** We test Vostro laptop hinges to ensure they still feel tight, even after opening and closing the lid 20,000 times.
3. **Keys to success:** We test commonly used keys for 10 million keystrokes and touch pad buttons 1 million times with no failure. So go ahead, finish your novel.
4. **Buttoned-up:** No matter what you set your power and multimedia buttons to do, we've tested them all to survive up to 40,000 pushes.
5. **Twist and turn:** Call us excessive, but after twisting a Vostro laptop's base and lid more than 25,000 times, we can assure you the parts inside are well protected

*\*Based on testing performed by Dell Labs, May 2021. Actual results may vary.*

# Vostro 3510 & 3515 Laptop Claims

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## **STB Ratio Gen Over Gen**

Vostro 3510 & 3515 have a 10% higher screen-to-body ratio than the prior generation.\*

*\*Based on Dell internal analysis, May 2021.*

## **Increased Key Size**

Vostro 3510 & 3515 offer 6.4% larger keys than the previous generation.

*\*Based on Dell analysis, May 2021.*

## **TÜV Rheinland Certification**

These TÜV Rheinland certified\*\*\* laptops with Dell ComfortView software technology help reduce harmful blue light emissions to make extended screen time easy on your eyes.

*Global (except China): \*TUV Certified (ID1111240793 - Low Blue Light Content). For more details, visit [www.tuv.com](http://www.tuv.com)*

*China only: \*TUV Certified (ID0000080379 - Low Blue Light Content). For more details, visit [www.tuv.com](http://www.tuv.com)*

# Vostro software

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## Dell Mobile Connect

Complete and wireless integration between smartphones and PCs - allowing Android and iOS users to make calls, send texts, get notifications, and mirror their phone onto their PC screens to interact with all of their favorite mobile apps with their PC's mouse, keyboard, and touchscreen.

## McAfee Small Business Security 30 day trial

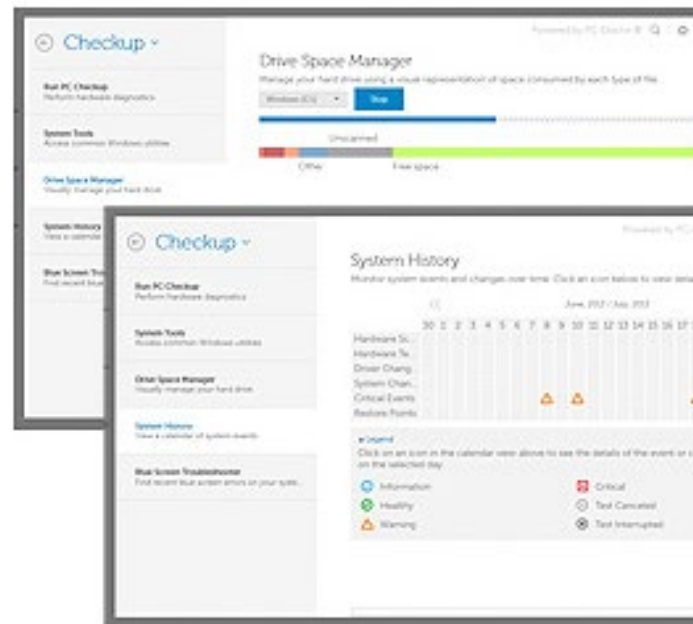
Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

## SupportAssist

A MS Windows based software program that automates support from Dell by identifying HW & SW issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

## Microsoft Office Trial

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote.



# Services for Vostro

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We keep you connected and productive, providing peace of mind so you can focus on what matters most. Support services are available around the globe with coverage in over 160 countries and 55 languages. Our ProSupport engineers are available 24x7 to help with hardware and software issues. In the event of spills, drops or surges, Accidental Damage Service makes repair or replacement easy. Dell strives to ensure our customers always get the most out of their technology investments.

## Dell Base Warranty<sup>1</sup>

With Dell's Base Warranty, if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device. Your system comes with 1 year base warranty with the option to add onsite repair<sup>1</sup> and to extend the warranty for up to 4 years to ensure easy support for the life of your PC.

## ProSupport

ProSupport for PCs is designed to provide fast, proactive IT support for businesses of all sizes. ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software<sup>2</sup> issues, and respond quickly to help maximize user uptime. ProSupport also features AI-driven technology for proactive monitoring and resolution of issues and automatic case creation for faster time to productivity<sup>3</sup>. ProSupport frees your IT team from time-consuming day-to-day user support, allowing them to focus on strategic priorities that move your business forward, while keeping your end-users happy and productive.

## ProSupport Plus for PCs

The most complete support service that combines predictive analysis and protection for PCs to proactively resolve and prevent issues with minimal customer effort. With ProSupport Plus you will be notified about issues before they become problems, virtually eliminating unplanned downtime due to hard drive issues<sup>4</sup>. It ensures PCs are running smoothly so customers can focus on what's important.

ProSupport and ProSupport Plus with SupportAssist significantly reduced time to resolve a failed hard drive<sup>5</sup> with:

- Up to 84% less time to resolution (6x faster than the competition)
- Up to 73% fewer steps in the support process (16 fewer steps to resolution)

## Accidental Damage Service<sup>5</sup>

Coverage for accidental drops, spills, surges and breakages. Accidental Damage Service provides peace of mind for hardware systems in high-risk usage environments like home offices, schools and mobile professionals. Convenient repair or replacement of damaged systems helps minimize downtime and increase productivity. Accidental Damage Service can provide repair of your system for accidents up to 4 years, not otherwise covered by the Limited Hardware Warranty. By providing enhanced coverage at an exceptional value, Accidental Damage Service helps reduce out of pocket expenses and improves cost control.

1 - Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Base Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see [dell.com/servicecontracts](http://dell.com/servicecontracts)

2 - For the IoT Edge Gateway, excludes certain software, OS and third party apps.

3 - SupportAssist not available on Linux, Windows 10S, Windows RT, Windows 10 CMIT Government Edition, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sinks, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

4 - Based on a Principled Technologies test report, "Dell ProSupport Plus warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/0xvze8>. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.

5 - Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/L52XKM>

6 - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit [www.dell.com/servicecontracts](http://www.dell.com/servicecontracts)



# Important information

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**Hard Drives:** Hard Drive capacity varies with preloaded material and will be less.

**Graphics & shared memory:** System memory may be used to support graphics, depending on system memory size and other factors.

**Weight:** Weights vary depending on configuration and manufacturing variability.

**Limited hardware warranty:** Limited Hardware Warranty is available by writing: Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or See [dell.com/warranty](https://dell.com/warranty).

**Dell ProSupport™:** Dell ProSupport availability and terms vary by region and product.  
See [dell.com/servicecontracts/global](https://dell.com/servicecontracts/global).

**Accidental Damage:** Accidental Damage Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer must return damaged unit. Limit of 1 qualified incident per contract year.  
See [dell.com/servicecontracts](https://dell.com/servicecontracts).

**Mail-In Service for Repair after Remote Diagnosis:** Mail-In Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If the issue is covered by Limited Hardware Warranty and not resolved remotely, shipping instructions will be provided. Availability varies. See [dell.com/servicecontracts](https://dell.com/servicecontracts).

**Rapid Return for Repair after Remote Diagnosis:** Rapid Return for Repair after Remote Diagnosis is determination by online/phone technician of cause of issue, which may take multiple extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. See [Terms and Conditions](#).

\*EPEAT registration varies by country. Please see [www.epeat.net](http://www.epeat.net) for specific country registration and rating.