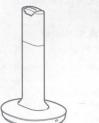
SONY

4-743-807-11(1)

# Checking the included items





Stereo mini cable (stereo mini plug), 1.5 m (1)

- Seto



RF stereo transmitter TMR-RF400 (1)

AC adaptor (1)



Rechargeable nickel-metal hydride battery BP-HP800-11 (1)

Plug adaptor (stereo mini plug  $\rightarrow$  phono plugs) (1)

## **Features**

Thank you for purchasing the Sony WH-RF400 Wireless Stereo Headphone System. Before operating the unit, please read this manual thoroughly and retain it for future reference.

Some features are:

- Wireless system that allows you to listen to a program free the restriction of a cable
- Up to 45 meters (150 feet) reception range\*
- High fidelity sound reproduction
- New mode "VOICE" for clear hearing of personal voice range
- Noise reduction system to reproduce a clear sound with minimum transmission noise
- Comfortable fit
- Smooth and Comfortable Earpads
- Long playback time (maximum 20 hours)
- Easy recharging function with secure charging mechanism
- Rechargeable Battery
- Automatic tuning on headphones for optimum signal reception
- 3 transmission channels available
- Volume control function and sound effect function on the headphones
- \* Transmission distance varies depending on conditions of use

# Wireless Stereo Headphone System

Operating Instructions



#### ©2018 Sony Corporation Printed in Vietnam

WH-RF400

# WARNING

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

To reduce the risk of fire or electric shock, do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on the apparatus.

Do not expose the batteries (battery pack or batteries installed) to excessive heat such as sunshine, fire or the like for a long time.

To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

Do not install the appliance in a confined space, such as a bookcase or built-in cabinet.

The AC Adaptor is not disconnected from the mains as long as it is connected to the AC outlet, even if the unit itself has been turned off.

As the main plug of AC power adaptor is used to disconnect the AC power adaptor from the mains, connect it to an easily accessible AC outlet. Should you notice an abnormality in it, disconnect it from the AC outlet immediately.

Excessive sound pressure from earphones and headphones can cause hearing loss.

The nameplate of transmitter is located on the bottom exterior.

The nameplate of the headphones is located on the back side of the slider.

## Information

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

## If you have any questions about this product:

Visit: www.sony.com/ Contact: Sony Customer Information Service Center at 1-800-222-7669 Write: Sony Customer Information Service Center 12451 Gateway Blvd., Fort Myers, FL 33913

## **Declaration of Conformity**

Trade Name:SONY Model No.:WH-RF400R Responsible Party:Sony Electronics Inc. Address:16535 Via Esprillo, San Diego, CA 92127 U.S.A Telephone Number:858-942-2230

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

## For the customers in Canada

This device complies with Industry Canada's licenceexempt RSSs. Operation is subject to the following two conditions:

(1)This device may not cause interference; and (2)This device must accept any interference, including interference that may cause undesired operation of the device.

# For the customers in the USA and Canada

## **RECYCLING RECHARGEABLE BATTERIES**

Rechargeable batteries are recyclable.

You can help preserve our environment by returning your used rechargeable batteries to the collection and recycling location nearest you.

For more information regarding recycling of rechargeable batteries, visit http://www.sony.com/electronics/eco/environmental-management

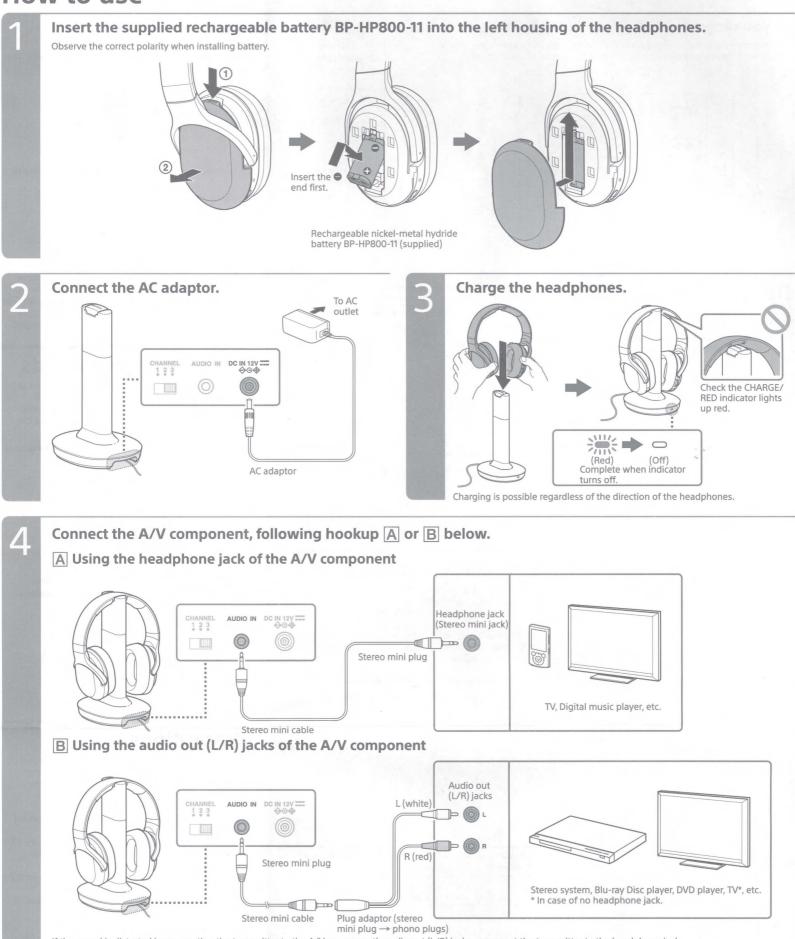
Caution: Do not handle damaged or leaking rechargeable batteries.

## Note on static electricity

Static electricity accumulated in the body may cause mild tingling in your ears. To reduce the effect, wear clothes made from natural materials, which suppress the generation of static electricity.

This product has magnets which may interfere with pacemakers, defibrillators and programmable shunt valves or other medical devices. Do not put this product close to these medical devices and the person who use any of these medical devices. Consult your doctor before using this product, if you have any concerns.

## How to use

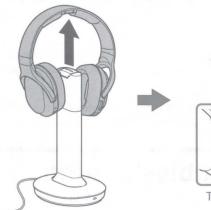


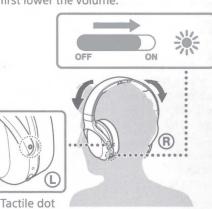
If the sound is distorted by connecting the transmitter to the A/V component's audio out (L/R) jacks, reconnect the transmitter to the headphone jack. If the transmitter detects no signal or no sound, check the connection of the connected A/V components, then check the audio setting of the connected A/V components.

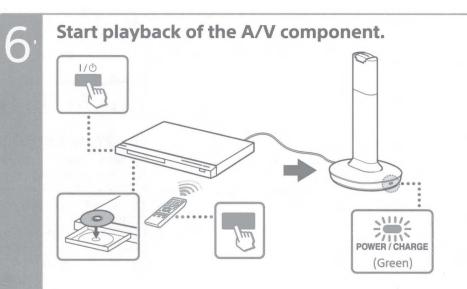
## Wear the headphones.

## **Before listening**

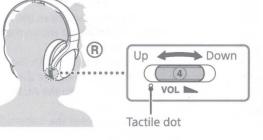
To reduce the risk of hearing damage, first lower the volume.







## Adjust the volume.



## After use

Turn off the power of the headphones. About sending RF signals

The transmitter starts sending RF signals automatically when it detects an audio signal from the connected component. Note that;

- Noise may occur depending on the transmitter position and room conditions. It is recommended to place the transmitter in a location that produces the clearest sound.
- If the transmitter is placed on a metallic table, you may hear noise, or the reception range may decrease. Do not place on a metallic table.

# If no signal or low signal is input for about 4 minutes

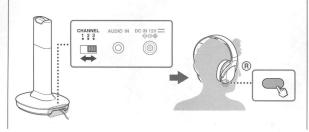
When no signal is input for about 4 minutes, the transmitter turns off automatically\*. The POWER indicator of the transmitter blinks for 4 minites, then turns off. The transmitter restarts after receiving an audio signal again.

The transmitter may also turn off if low signal is input for about 4 minutes. In this case, raise the volume of the connected A/V component within the range where the sound is not distorted, then lower the volume of the headphones.

\* If signal noise is output from the connected A/V component, the transmitter may not turn off, even when no audio signal is input.

#### If you cannot receive a clear audio signal

First change the radio frequency with the CHANNEL selector switch on the transmitter, then briefly press the AUTO TUNING button on the headphones.



**Battery life** 

Sony alkaline battery LR03

conditions of use.

1) at 1 kHz, 0.1 mW + 0.1 mW output 2) Time may vary, depending on the temperature or

into contact with metallic objects

audio signal becomes distorted.

when a loud scene is played.

Battery

(size AAA)

Note

channel.

VOICE

Position of

the input sound sources

Receiving performance

switch

interference

along roadways.

channel.

direction from the listener.

## Tips for charging

### Charge supplied battery first

The supplied rechargeable nickel-metal hydride battery is not charged from the first time you use it. Be sure to charge them before use

#### About auto charge function

Placing the headphones on the transmitter automatically turns them off, then charging starts. This eliminates the need for turning on/off every time you wear and take off the headphones

#### If CHARGE/RED indicator does not light up red

- Check if the right and left headphones are rested on the transmitter correctly. Take off the headphones and place them on the transmitter again so that the headphones'
- contact points meet the transmitter's contact pins. Charging may not be completed if the transmitter's contact pin and headphones' contact point are dusty Wipe them with a cotton bud, etc.

#### Charging and usage time

Approx. charging time	Maximum usage time <sup>1)</sup>
7 hours <sup>2)</sup>	20 hours <sup>3)</sup>

1) at 1 kHz, 0.1 mW + 0.1 mW output

2) hours required to fully charge an empty battery3) Time may vary, depending on the temperature or

#### To recharge supplied battery after use

Place the headphones on the transmitter after use. The CHARGE/RED indicator lights up red, then charging starts. When charging is complete, there is no need to remove nones from the transmitter.

#### Remaining battery

To check the remaining battery charge of the headphones turn on the POWER switch and check the POWER indicator. The battery is still serviceable when the indicator lights up areen

Charge the headphones if the POWER indicator turns off, dims, flashes, or the sound becomes distorted or noisy

#### Notes

- The battery capacity may decrease if the headphones are turned on and placed on the transmitter with the AC adaptor disconnected.
- The transmitter automatically turns off while charging the headphones. - This system is designed to charge only the supplied
- rechargeable battery BP-HP800-11 for safety. Note that other types of rechargeable battery cannot be charged with this system. If dry batteries are installed, they cannot be charged.
- Do not attempt to use the supplied rechargeable battery BP-HP800-11 for other components. It is for use with this system only.
- Charge in an environmental temperature of between 5 °C and 35 °C (between 41 °F and 95 °F).
- When the battery life reduces to half, this may be the end of battery lifetime. The supplied rechargeable battery BP-HP800-11 is not commercially available. You can order the battery from the store where you
- purchased this system, or at your nearest Sony dealer. Do not touch the contact pins of the transmitter. If the contact pins become dirty, charging may not be possible
- Charging may not be completed if the transmitter's contact pins and headphones' contact points are dusty. Wipe them with a cotton bud, etc.

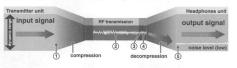
## Using the headphones with separately-sold dry batteries

Commercially available (LR03 (size AAA)) dry batteries can also be used to power the headphones. Install two batteries in the same manner as described in step 1 of "How to use."

If you attempt to charge the headphones with dry batteries installed, the CHARGE/RED indicator lights up red for 15 seconds, then turns off. The battery charge function is not activated.

#### **Noise Reduction process**

The transmitter compresses the audio signal and converts it to RF signal. The headphones convert the received RF signal to an audio signal and decompresses it. This process reduces noise picked up during transmission



- ① The transmitter compresses the audio signals dynamic range, then converts it to RF signal.
- ② Noise may occur due to long distance transmission, etc.
- (3) The headphones convert the RF signal to an audio signal.
- Noise may occur during conversion.

Approx. usage time<sup>1)</sup>

24 hours<sup>2</sup>

Do not carry a dry battery together with coins or other

metallic objects. It can generate heat if the positive and negative terminals of the battery are accidentally come

When you connect the stereo mini cable (stereo mini

jack) directly to an earphone jack (monaural mini jack), the audio signal may not be output through the right

Tips for volume setting

- If you connect the transmitter to the headphone jack of

the A/V component, set the volume of the A/V component as high as possible but not so high that the

volume too high in quiet scenes. You may hurt your ears

Slide the switch to select the desired sound effect, OFF or

Sound effect and suitable sound

When watching videos, be careful not to raise the

Tips for sound effect

source

The volume of the headphones may vary, depending on the input signal and the setting of the EFFECT switch.

The sound effect may not be obtained depending on

Tips for better reception

This system utilizes very high frequency signals in the 900 MHz band so the receiving performance may deteriorate due to the surroundings. The following examples illustrate

conditions that may reduce the reception range o

Inside a building with walls containing steel beams An area with many steel file cabinets, etc.

An area with many electrical appliances capable of generating electromagnetic fields

The transmitter is placed on a metal instrument.

An area facing a roadway
Noise or interfering signals exist in the surroundings due

to radio transceivers in trucks, etc. Noise or interfering signals exist in the surroundings

owing to wireless communication systems installed

The optimum distance is up to approximately 45 m (150 ft)

Effective area of the transmitter

without the system picking up some interference. However, the distance may vary depending on the

surroundings and environment. – If the system picks up some noise within the above

transmitter and the headphones, or select another

mentioned distance, reduce the distance between the

When you use the headphones inside the effective area

of the transmitter, the transmitter can be placed in any

Tips for connection

(5) Decompression of the audio signals dynamic range reduces the noise level and mproves the S/N (signal-to-noise) ratio.

> - Even within the signal reception area, there are some spots (dead spots) where the RF signal cannot be received. This characteristic is inherent to RF signals, and does not indicate malfunction. By slightly moving the transmitter, location of the dead spot can be changed.

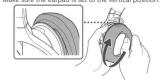
## **Replacing the earpads**

The earpads are replaceable. If the earpads become dirty or worn out, replace them as illustrated below. The earpads are not commercially available. You can order replacements from the store where you purchased this system, or at your nearest Sony dealer.

1 Remove the old earpad by pulling it out of the groove on the housing.



2 Fit the new earpad in the groove of the housing. Make sure the earpad is set to the vertical position



#### Precautions

- When this system is not to be used for a long period of time, disconnect the AC adaptor from the AC outlet holding the plug, and remove the battery from the headphones to avoid damage caused by battery leakage and subsequent corrosion.
- Do not leave this system in a location subject to direct sunlight, heat or moisture.
- You may hear some noise when you disconnect the AC adaptor from the transmitter before taking off the headphones

Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, lower the volume or discontinue use

#### Caring for others

Keep the volume at a moderate level. This will allow you to hear outside sounds and to be considerate to the people around you.

If you have any questions or problems concerning the system that are not covered in this manual, please consult your nearest Sony dealer.

Be sure to bring the headphones and the transmitter to the Sony dealer when requiring repair work.

## Troubleshooting

If you run into any problems using this system, use the following checklist. Should any problem persist, consult your nearest Sony dealer.

#### No sound/Low sound

- Check the connection of the A/V component or the AC adaptor
- Check that the A/V component is turned on. If you connect the transmitter to an A/V component using the headphone jack, raise the volume level on the connected A/V component within the range where the sound is not distorted.
- Change the radio frequency with the CHANNEL selector on the transmitter, then change the radio frequency to that of the transmitter with the AUTO TUNING button on the headphones. Use the headphones near the transmitter, or change the
- position of the transmitter. Charge the supplied rechargeable battery, or replace dry batteries with new ones. If the POWER indicator is still off after charging, take the headphones to a Sony dealer. - Raise the headphone volume

#### The sound cuts off

The transmitter turns off if no signal or low signal is input for 4 minutes. If you connect the transmitter to an A/V component using the headphone jack, raise the volume level on the connected A/V component within the range where the sound is not distorted.

#### **Distorted or intermittent sound** (sometimes with noise)

- Use the headphones near the transmitter, or change the position of the transmitter.
- Do not place the transmitter on a metallic table. If you connect the transmitter to an A/V component using the headphone jack, lower the volume level on the connected A/V component within the range where the sound is not distorted.
- Change the radio frequency with the CHANNEL selector on the transmitter, then change the radio frequency to that of the transmitter with the AUTO TUNING button on the headphones.
- Charge the supplied rechargeable battery, or replace dry batteries with new ones. If the POWER indicator is still off after charging, take the headphones to a Sony dealer.

#### Loud background noise

- If you connect the transmitter to an A/V component using the headphone jack, raise the volume level on the connected A/V component within the range where the sound is not distorted.
- Charge the supplied rechargeable battery, or replace dry batteries with new ones. If the POWER indicator is still off after charging, take the headphones to a Sony dealer.
- Do not place the transmitter on a metallic table - Use the headphones near the transmitter.

#### The POWER/GREEN indicator flashes green

 No signal or low signal is input. Start playback of the A/V component, or raise the volume of the connected A/V component within the range where the sound is not distorted, otherwise the transmitter will turn off. If no signal or low signal is input for about 4 minutes, the transmitter turns off automatically

#### Battery cannot be charged/ CHARGE/RED indicator flashes red, or does not light up red

- Check that the right/left of the headphones and transmitter correspond, and put the headphones on the transmitter correctly.
- Install the supplied rechargeable nickel-metal hydride battery. Dry batteries and rechargeable batteries other than the supplied cannot be charged. If the CHARGE/RED indicator does not light up red even
- though you put the headphones on the transmitter and wait for a while, it may be the end of battery lifetime. You can order the supplied rechargeable battery BP-HP800-11 from the store where you purchased this
- system, or at your nearest Sony dealer.
- Charging may not be completed if the transmitter's contact pin and headphones' contact point are dusty. Wipe them with a cotton bud, etc.

#### Short usage time (the supplied rechargeable battery)

- Clean the + and terminal of the supplied rechargeable battery and the charging terminal of transmitter/ headphone with a dry cloth.
- Recharge the supplied rechargeable battery after the fully discharged

## Specifications

- Audio inputs Stereo mini jack Power requireme
- DC 12 V (from the supplied AC adaptor) Approx. 130 mm × 273 mm × 160 mm (5 <sup>1</sup>/<sub>8</sub> × 10 <sup>3</sup>/<sub>4</sub> × 6 <sup>3</sup>/<sub>8</sub> in) (w/h/d) Dimensions Approx. 265 g (10 oz)

Rated power consumption

2.0 W

Operating temperature 5°C to 35°C (41°F to 95°F)

## Wireless stereo headphones

#### (WH-RF400R)

Frequency response

- 10 Hz 22,000 Hz Supplied rechargeable nickel-metal hydride battery BP-HP800-11, or Power source commercially available (LR03 (size AAA)) dry batteries Mass Approx. 275 g (10 oz) Operating temperature
  - 5°C to 35°C (41°F to 95°F)

#### Included items

notice

RF stereo transmitter TMR-RF400 Wireless stereo headphones WH-RF400R

AC adaptor (12 V) (1) Rechargeable nickel-metal hydride Battery BP-HP800-11

Stereo mini cable (stereo mini plug), 1.5 m (39 <sup>3</sup>/<sub>8</sub> in) (1)

Plug adaptor (stereo mini plug  $\rightarrow$  phono plugs) (1) Design and specifications are subject to change without

# SONY.

# AC-MS1202C

## English

## WARNING

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

To reduce the risk of fire, do not cover the ventilation of the apparatus with newspapers, tablecloths, curtains, etc. And do not place lighted candles on the apparatus.

To reduce the risk of fire or electric shock, do not place objects filled with liquids, such as vases, on the apparatus.

Do not install the appliance in a confined space, such as a bookcase or built-in cabinet.

Connect the AC power adaptor to an easily accessible AC outlet. Should you notice an abnormality in the AC power adaptor, disconnect it from the AC outlet immediately.

## Precautions

### **Important Safety Instructions**

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus.
  When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.





## LIMITED WARRANTY

Video & Audio

## U.S. and Canada only – 1 year

Sony Electronics Inc. solely for purchases made in the United States and Sony of Canada Ltd. solely for purchases made in Canada (collectively "Sony") warrants this product against defects in material or workmanship for the original owner and any subsequent end user owner(s) ("You" or "Your") for the time period set forth above as set forth herein. Pursuant to this Limited Warranty, Sony will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or recertified/refurbished product of the same (or similar) model. For purposes of this Limited Warranty, "recertified" or "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are Your exclusive remedies. Sony does not warrant that the operation of the product will be uninterrupted or error-free.

Term: For the time period set forth above from the original date of purchase of the product when purchased directly from Sony or Sony authorized dealer (To determine if a dealer is in the Sony authorized dealer network, please visit US: www.sony.com/retailers; Canada: https://dealerlocator.sony.ca/locator; or contact Sony directly), Sony will, at its option, repair or replace with a new, recertified or refurbished product or part, any product or part determined to be defective.

This Limited Warranty covers only the hardware components packaged with the product. It does not cover separate accessories, technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the product, and other included content; any such software or other included content is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty or End User License Agreement. Please refer to the End User License Agreement(s) included with the product for Your rights and obligations with respect to the software or other included content. If You purchased an extended service plan, please refer to the service plan for the coverage, duration and terms of service. Extended service plans are not governed by this Limited Warranty.

To obtain warranty service, You must deliver the product, in either its original packaging or packaging affording an equal degree of protection to a Sony authorized service center together with a dated purchase receipt in order to obtain warranty service. Sony cannot guarantee that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of software or data. It is Your responsibility to remove or backup any removable media or parts, data, software or other materials You may have stored or preserved on Your product. It is likely that any media or parts, data, software, or other materials (like pictures, music, videos, etc.) will be lost or reformatted during service and Sony will not be responsible for any such damage or loss. Contact the following for specific instructions on how to obtain warranty service for Your product:

For purchases made in the UNITED STATES:

### Visit Sony's Website: www.sony.com/support

Or call the Customer Experience Center: 1-800-222-SONY (7669) To register Your product or for contact information to purchase accessories or parts go to Sony's Website

For purchases made in CANADA:

Visit Sony's Website: www.sony.ca/support Or call the Customer Experience Center: 1-877-899-SONY (7669) To register Your product or for contact information to purchase accessories or parts go to Sony's Website On-site service for televisions of certain dimensions may be available to a customer living within a 50km radius of an authorized Sony service facility, provided the

residence can be accessed by an on-road service vehicle.

Repair/Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement, recertified or refurbished product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of Sony. Any replacement, recertified or refurbished product provided under this Limited Warranty may, at Sony's option, vary in color and/or cosmetic design from the original product and may not include any original engraving or similar customization/personalization.

Sony is not responsible for, and this Limited Warranty does not cover, any damage arising from a failure to operate the product within its intended uses, or otherwise follow the owner's manual and safety instructions relating to the product's use and installation. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use. This Limited Warranty does not cover products purchased from sources other than Sony or a Sony authorized dealer (including non-authorized online auctions), or issues due to: (i) outdoor exposure and other acts of nature; (ii) power surges; (iii) accidental damage; (iv) abuse; (v) limitations of technology; (v) cosmetic damage; (vi) contact with liquid, heat, humidity or perspiration, sand, smoke, or foreign materials; (viii) use of parts or supplies not sold or authorized by Sony; (ix) servicing not authorized or performed by Sony or a Sony authorized service center; (x) computer or intermet viruses, bugs, worms, or Trojan Horse; (xi) matfunctions due to eperating system; (xiii) consumable parts such as batteries; or (xiv) any product where the factory-applied serial number has been altered or removed from the product. Further, to the extent this product incorporates use of a display, please note that a display contains hundreds of thousands of individual pixels, and displays typically contain a small number of pixels that do not function properly. This Limited warranty does not cover up to .01% pixel outages (small dot picture elements that are dark or incorrectly illuminated.

This Limited Watranty does not cover Sony products sold "AS IS" or "WITH ALL FAULTS" or consumables (such as fuses or disposable batteries). Sony will not replace missing components from any package purchased "Open Box" or "AS IS". This Limited Watranty is valid only in the United States and Canada (as applicable).

LIMITATION ON DAMAGES: SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT. NOR SHALL RECOVERY OF ANY KIND AGAINST SONY BE GREATER THAN THE ORIGINAL PURCHASE PRICE OF THE PRODUCT FROM SONY OR AN AUTHORIZED SONY DEALER.

DURATION OF IMPLIED WARRANTIES OR CONDITIONS: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to You. This Limited Warranty gives You specific legal rights and You may have other rights which vary from jurisdiction to jurisdiction.

For purchases made in the U.S.: Read the following Dispute Resolution/Arbitration provision carefully. It details Your rights and instructions should a dispute related to the product arise.

What Happens If We Have A Dispute: Should a dispute or claim arise related to the product, Your purchase and/or use of the product, the terms of this Limited Warranty, or any service provided under the terms of this Limited Warranty (including any repair or replacement) ("Dispute"). You and Sony agree that the Dispute shall be resolved exclusively through binding arbitration. YOU UNDERSTAND AND ACKNOWLEDGE THAT BY AGREEING TO ARBITRATION, YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) IN ANY DISPUTES IN COURT. You also agree that ANY DISPUTE RESOLUTION PROCEEDING WILL ONLY CONSIDER YOUR INDIVIDUAL CLAIMS, AND BOTH PARTIES AGREE NOT TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, REPRESENTATIVE ACTION, CONSOLIDATED ACTION, OR PRIVATE ATTORNEY GENERAL ACTION. Despite the above, You have the right to litigate any Dispute on an individual basis in small claims court or other similar court of limited jurisdiction, to the extent the amount at issue does not exceed \$15,000, and as long as such court has proper jurisdiction and all other requirements (including the amount in controversy) are satisfied.

Arbitration Instructions. To begin Arbitration, either You or Sony must make a written demand to the other for arbitration. The Arbitration will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules and the Supplementary Proceedings for Consumer-Related disputes ("Rules") of the American Arbitration Association ("AAA"), when applicable and in effect when the claim is filed. You may get a copy of AAA's Rules by contacting AAA at (800) 778-7879 or visiting www.adr.org. The filing fees to begin and carry out arbitration will be shared between You and Sony, but in no event shall Your fees ever exceed the amount allowable by the special rules for Consumers Disputes provided for by AAA, at which point Sony will cover all additional administrative fees and expenses. This does not prohibit the Arbitration will take place in the county and state where You live, and applicable ferently, the arbitration will take place in the county and state where You live, and applicable federal or state law shall govern the substance of any Dispute during the arbitration. However, the Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern the arbitration Act.

**Opt-Out Instructions. IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION PROVISION, THEN:** (1) You must notify Sony in writing within 30 days of the date that You purchased the product; (2) Your written notification must be mailed to Sony Electronics Inc., 16535 Via Esprillo, MZ 1105, San Diego CA 92127, Attn: Legal Department; AND (3) Your written notification must include (a) Your NAME, (b) Your ADDRESS, (c) the DATE You purchased the product, and (d) a clear statement that "YOU DO NOT WISH TO RESOLVE DISPUTES WITH ANY SONY ELECTRONICS ENTITY THROUGH ARBITRATION AND/OR BE BOUND BY THE CLASS ACTION WAIVER."

Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and You will continue to enjoy the benefits of the Limited Warranty.