HUAWEI WATCH GT Specifications & FAQ

Product Specifications: Software Specifications (HUAWEI WATCH GT)

Item	Description
Design	Watch face (The watch offers a variety of well-designed and functional watch faces, providing scenarios such as sports, classic, outdoors, daily health, and functional watch).
Message assistant	Message reminder (calls, SMS message, WhatsApp, email, and so on).
Fitness and health	- Various types of exercise modes (Running Courses, Outdoor Run, Indoor Run, Outdoor Walk, Outdoor Cycle, Indoor Cycle, Pool Swim, Open Water, Climb, Trail Run, and Other exercises.) - Continuous heart rate monitoring and heart rate limit alert during exercise - Daily activity tracking (Tracking during the day or during a workout) - Steps, calories burnt, activity intensity, and standing statistics. - Formulated exercise plans, goals, and tips 24-hour heart rate monitoring - TruSleep and traditional sleep tracking - Pressure detection and breathing exercise
Data storage and sync	Fitness storage and sync
Software update	Device update using OTA

Item	Description
Pre-installed Apps	- Barometer - Compass - Weather - Stopwatch - Timer - Alarm - Flashlight - Find phone
Huawei Health app features	- Pairing with watch - Setting user information - Recording current day's/history exercise data - Keeping track of exercises - Recording heart rate statistics - Formulating training plans - Providing training reports and suggestions - Setting exercise targets - Sharing exercise data - Recording sleep data
Operating system	Android 4.4 or later iOS 9.0 or later

Top FAQs: Connection & Paring

How to pair HUAWEI WATCH GT with a smart phone?

Hold the up button to turn on your watch, the Bluetooth name will display on your watch and make sure the Bluetooth on your phone is enabled.

For Android users:

1.Download the Huawei Health app from the Google Play Store. If you have already installed the Huawei Health app on your phone, make sure that it is updated to the latest version.

2.Open the Huawei Health app and follow the onscreen instructions to set it up. Then, go to **Me** > **My devices** > **Add** > **Smart Watch** and touch **HUAWEI WATCH GT**.

3.Touch Pair. The Huawei Health app will search for the watch automatically. Select HUAWEI WATCH GT–XXX from the list of devices. The watch will start to pair with your phone automatically.

4.When a pairing request appears on your watch screen, touch confirm button, then confirm the request on your phone to complete the pairing.

For iOS users:

1.Download the Huawei Health app from the App Store. If you have already installed the Huawei Health app on your phone, make sure that is updated to the latest version.

2.Open the Huawei Health app. Touch **+** in the upper right corner. Under Devices, select **Smart Watch** and touch **HUAWEI WATCH GT**.

3.Touch Pair. The Huawei Health app will search for the watch automatically. Select HUAWEI WATCH GT–XXX from the list of devices. The watch will start to pair with your phone automatically.

4.When a pairing request appears on your watch screen, touch confirm button to complete the pairing.

 NOTE: Your watch screen will display an icon to inform you if pairing is successful, and start to sync information (such as date and time) from your phone.

Your watch screen will display an icon to inform you if pairing has failed, then return to the startup screen.

Top FAQs: Battery, Charging and Power Consumption

How do I charge my watch?

Note: Please charge your watch in a well-ventilated environment. **Before charging, make sure the charging port is dry. Wipe off any water or sweat.**

Your watch comes with a magnetic charging cradle and a USB cable, which can be used with a standard charger (5 V/1 A) to charge your watch.

**How do I check the battery level of my watch?**

Method 1: When your watch is connected to the charger, you can view the battery percentage on the charging indicating screen that automatically pops up. Press the up button to exit the charging screen.

Method 2: Swipe down on your watch's home screen. You can view the battery level in the drop-down menu.

Method 3: For Android users, open the Huawei Health app and go to **Me** > **My devices** to check the battery level of your watch. For iOS users, open the Huawei Health app and you can check your watch's battery level under **Devices**.

How do I reduce the battery consumption of my watch?

➢ Disable **Continuous heart rate monitoring** in the Huawei Health app if you do not need to view your heart rate graph.

➢ Disable **Message alerts** in the Huawei Health app if you do not need the notification function.

➢ Disable **Bluetooth disconnection reminder** in the Huawei Health app when you do not need it.

➢ Disable **TruSleep** in the Huawei Health app if you do not need to use this function.

➢ Disable **Raise wrist to wake screen** in the Huawei Health app if you do not need to use this function.
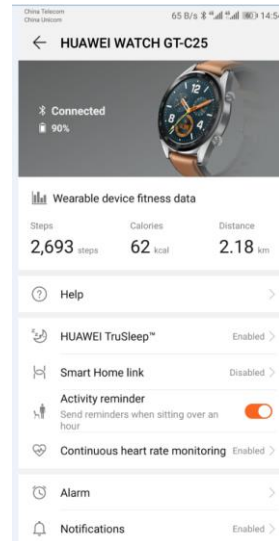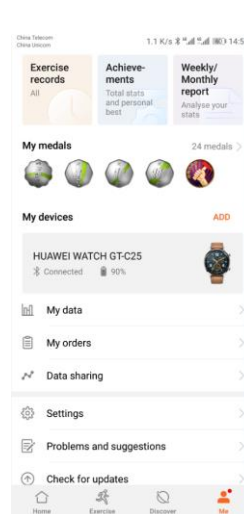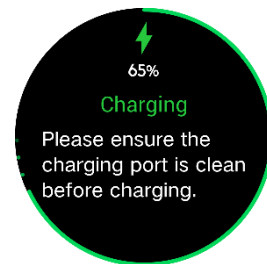
Top FAQs: Product Description

How do I view the MAC address and version number of my watch? How do I power on, restart, or power off the watch, or reset the hardware, or reset my watch?

View the Bluetooth name and MAC address of your watch:
- ➤ View the Bluetooth name and MAC address in the Huawei Health app: Open the Huawei Health app and touch the watch icon in the upper right corner under **Home**. The information next to **Restore factory settings** is your watch's MAC address.
- ➤ View the Bluetooth name and MAC address on the back of your watch: Your watch's Bluetooth name and MAC address are engraved on its back.
- ➤ View the Bluetooth name and MAC address on your watch: Swipe down on the watch's home screen and go to **Settings** > **About**, or press the up button on your watch's home screen and go to **System Settings** > **About** to check the MAC address.

How do I check the watch's version number?
- ➤ View the version number in the Huawei Health app: Open the Huawei Health app and touch **Firmware update** under **Devices** to check the current version information.
- ➤ View the version number on your watch: Swipe down on the watch's home screen and go to **Settings** > **About**, or press the up button on your watch's home screen and go to **System Settings** > **About** to check the version information.

Power on your watch:
- ➤ Hold the up button for 5 seconds to power on your watch.

Restart/Power off your watch:
- ➤ When you are not doing an exercise, hold the up button and touch **Power off / Restart**.
- ➤ Swipe down on the watch's home screen and go to **Setting** > **System** > **Restart / Power off**, or press the up button on your watch's home screen and go to **System Settings** > **System** > **Restart / Power off**.

Reset the hardware:
- ➤ Hold the up button for 20 seconds to force restart the system.

Reset your watch:
- ➤ Reset your watch using the Huawei Health app: Make sure that your watch is connected to the phone using the Huawei Health app. Open the Huawei Health app and touch the watch icon in the upper right corner under **Home** and touch **Restore factory settings**.
- ➤ Reset your watch on the watch: Swipe down on the watch's home screen and go to **Setting** > **System** > **Reset**, or press the up button on your watch's home screen and go to **System Settings** > **System** > **Reset**.

Top FAQs: Message Reminder

What should I do if my watch is unable to receive incoming messages when Message alerts has been enabled in the Huawei Health app?
To resolve this issue, perform the following steps.

➢ **For Android users:**
- 1. Open the Health app, enable **Notifications management** under **Devices**, and enable push notifications for the apps you wish to receive notifications from.
- 2. On your phone's app management screen, enable notification permissions for the Huawei Health app and other apps.
- From your phone, go to **Settings** > **Apps & notifications** > **Notifications management**, select the Huawei Health app and other apps you wish to receive notifications from. Touch **Allow notifications** and **Display in the status bar**.
- Add the Health app and other apps you wish to receive push notifications from to the protected background app list to prevent your phone from closing them automatically.
- From your phone, go to **Settings** > **Battery** > **Lock screen cleanup**, and disable the switches for the Health app and other apps you wish to receive push notifications from. This prevents your phone from closing these apps when the screen is locked.
- If the issue persists, restart your phone or restore your watch to its factory settings through the Huawei Health app and try again.

➢ **For iOS users:**
- Open the Huawei Health app, and enable **Message alerts**.
- From your phone, go to **Settings** > **Notifications**, and touch to allow notification push for the apps you wish to receive push notifications from.
- If the issue persists, restart your phone or restore your watch to its factory settings through the Huawei Health app and try again.

Note: 1. When your watch is in Sleep mode or Do not disturb mode, your watch will not vibrate to remind you of new messages.
2. If **Push notifications only when wearing device** is enabled, make sure you are wearing the watch when the new message comes.

Top FAQs: Incoming Call Display

Why can't I mute my phone when I have already touched to mute the call on my watch?

Muting incoming calls is only available on phones running on iOS 9.0 or later, and phones running on EMUI 8.0 or later. When the watch is connected to other phones, you are only able to end the vibration notification instead of muting the call.

How do I change the language displayed on my watch?

Ensure that your watch is connected to your phone properly using the Huawei Health app and change the displayed language and region on your phone. Sync data between the two devices, and the language displayed on your watch will be changed.

Note:
1. After the watch is connected to the phone, if the watch supports the language you set, the watch screen will display the language you set. Otherwise, Chinese is displayed by default on the watch for markets in China, and English on the watch for markets outside China.
2. When setting the language, ensure that both the language and region are set correctly.